



BOSTON CITY
ARCHIVES

Research and Access FY 2021

Research and Access at a Glance

13,239 visitors to Preservica

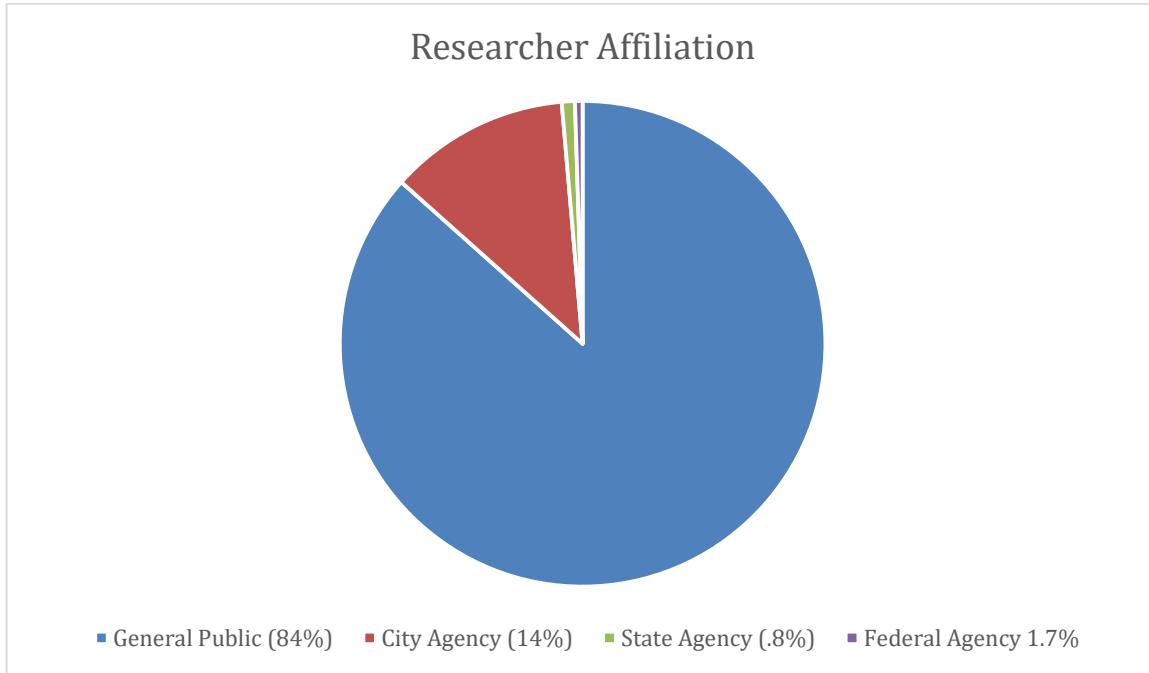
2179 total research requests

323 requests from city agencies

317 reading room visitors



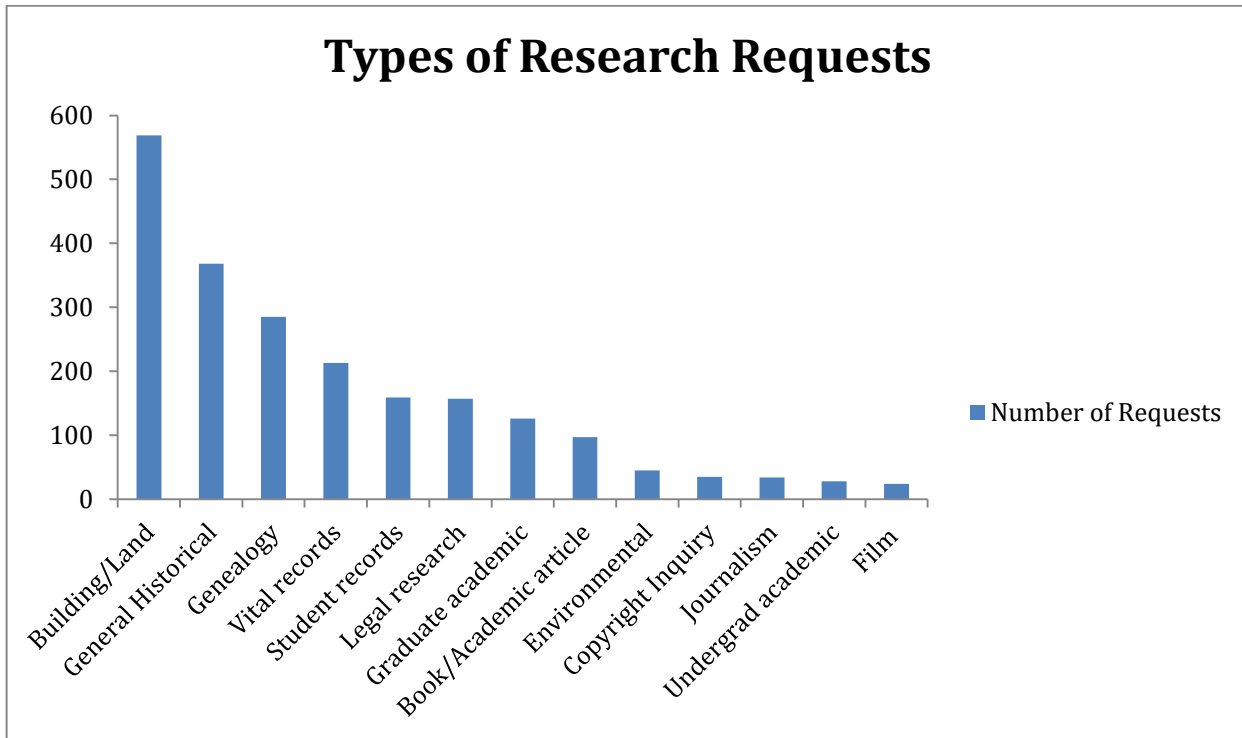
Who Contacted Us in FY 2021?



Type of Researcher	Number of Requests
General Public	1886
City Department	262
State Government Agency	19
Federal Government Agency	11



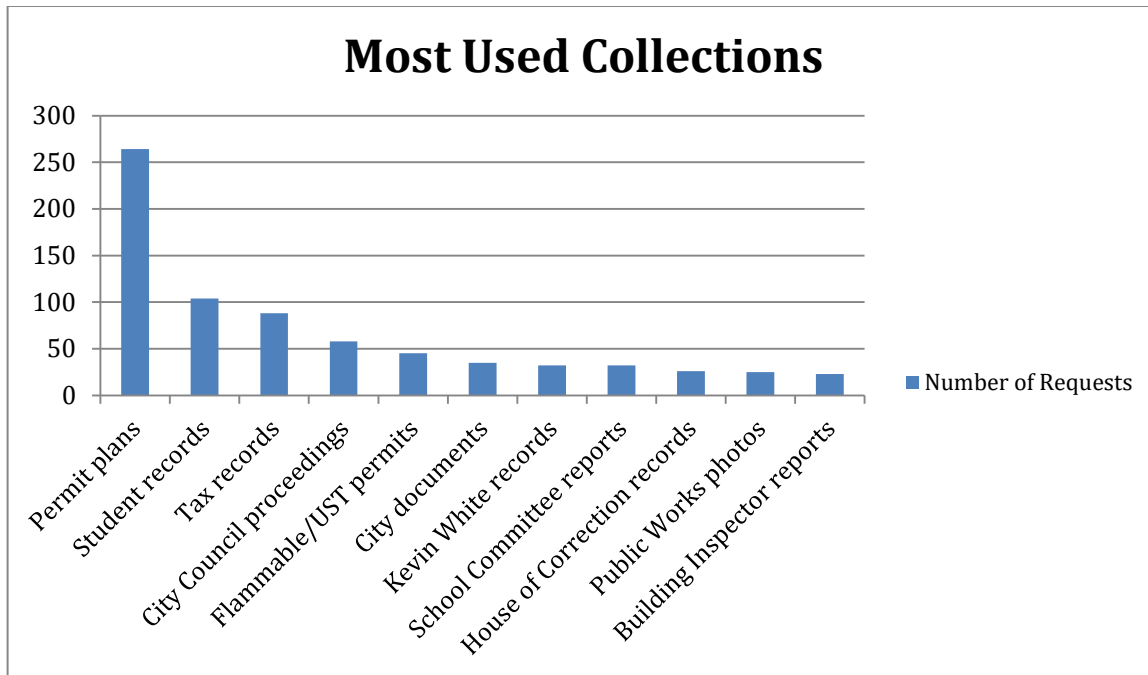
What Kind of Research Did They Do?



Type of Research	Number of Requests
Building/Land research	569
General historical	368
Genealogy	285
Vital records	213
Student records	159
Legal research	157
Graduate academic	126
Book/Academic article	97
Environmental research	45
Copyright inquiry	35
Journalism	34
Undergraduate academic	28
Film (documentary or feature)	24
Secondary school academic	0



Most Used Collections FY 2021

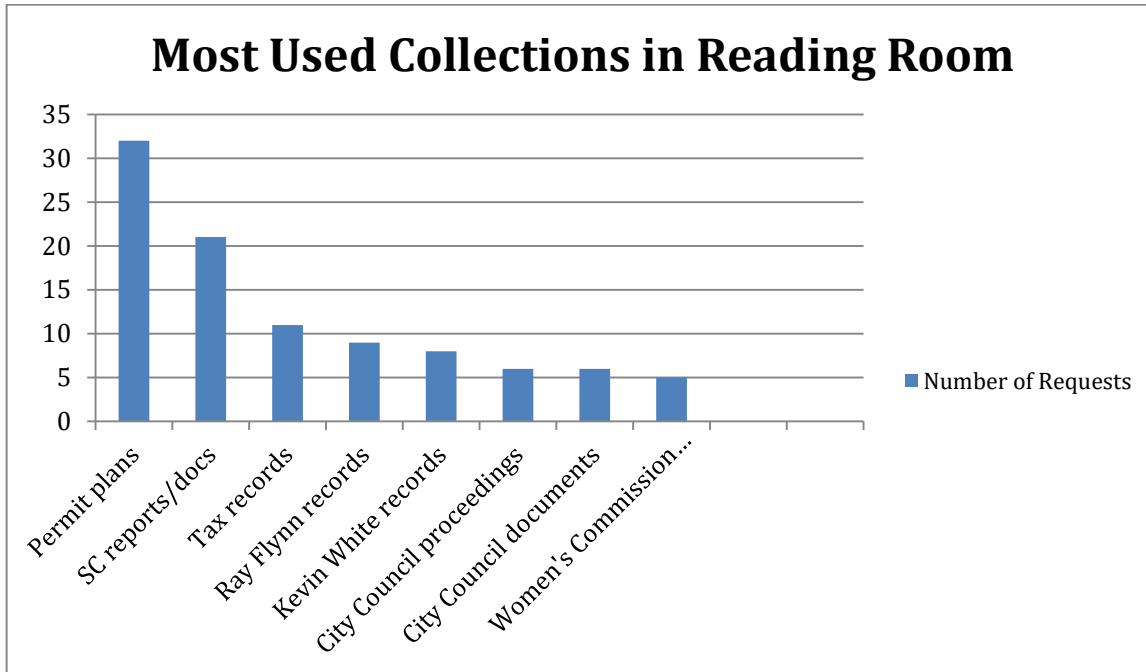


Collection	Number of Requests
Permit Plans	264
Student records	104
Tax records	88
City Council proceedings	58
Flammable/UST permits	45
City documents	35
Mayor Kevin White records	32
School Committee reports and documents	32
House of Correction records	26
Public Works photographs	25
Building Inspector reports	25



Most Used Collections in Reading Room

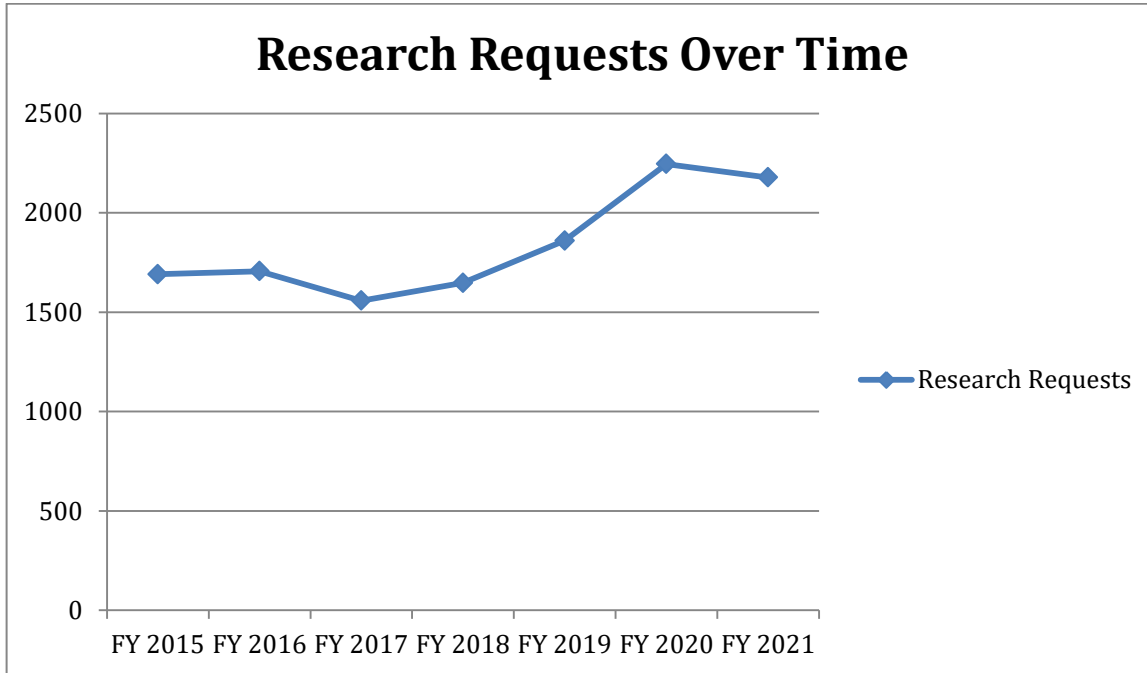
FY 2021



Collection	Number of Requests
Permit Plans	32
School Committee reports and documents	21
Tax records	11
Mayor Raymond Flynn records	9
Mayor Kevin White records	8
City Council proceedings	6
City Council documents	6
Women's Commission records	5



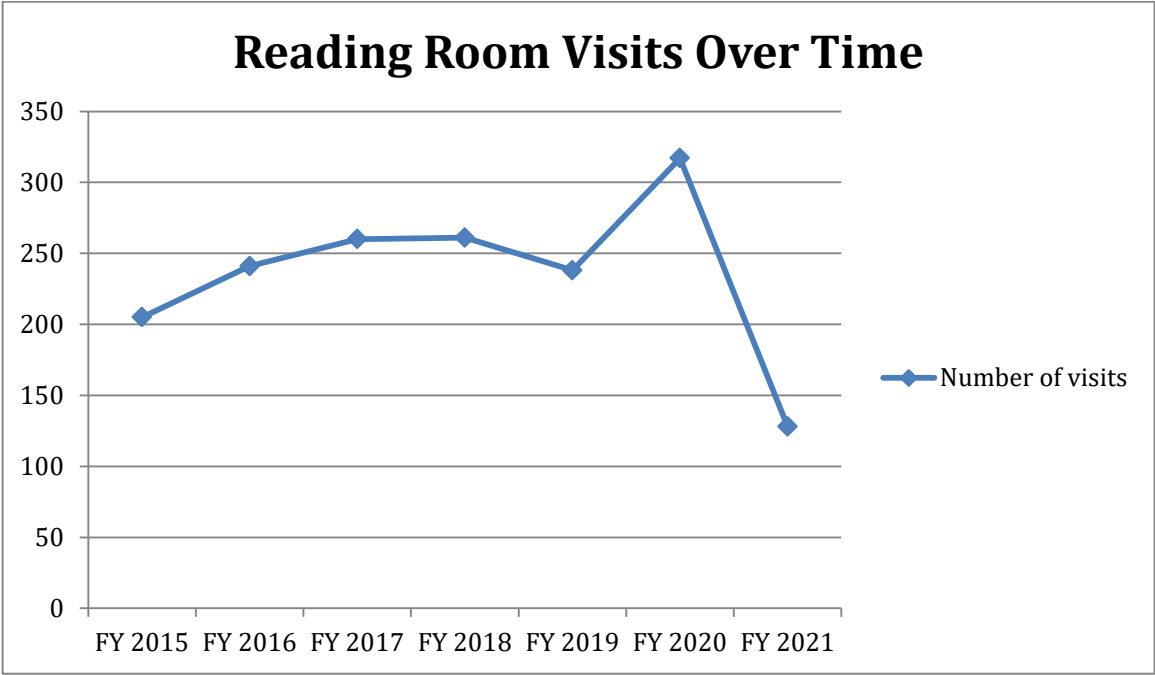
Research Requests Over Time



Fiscal Year	Number of Requests
2015	1691
2016	1706
2017	1558
2018	1647
2019	1860
2020	2245
2021	2178



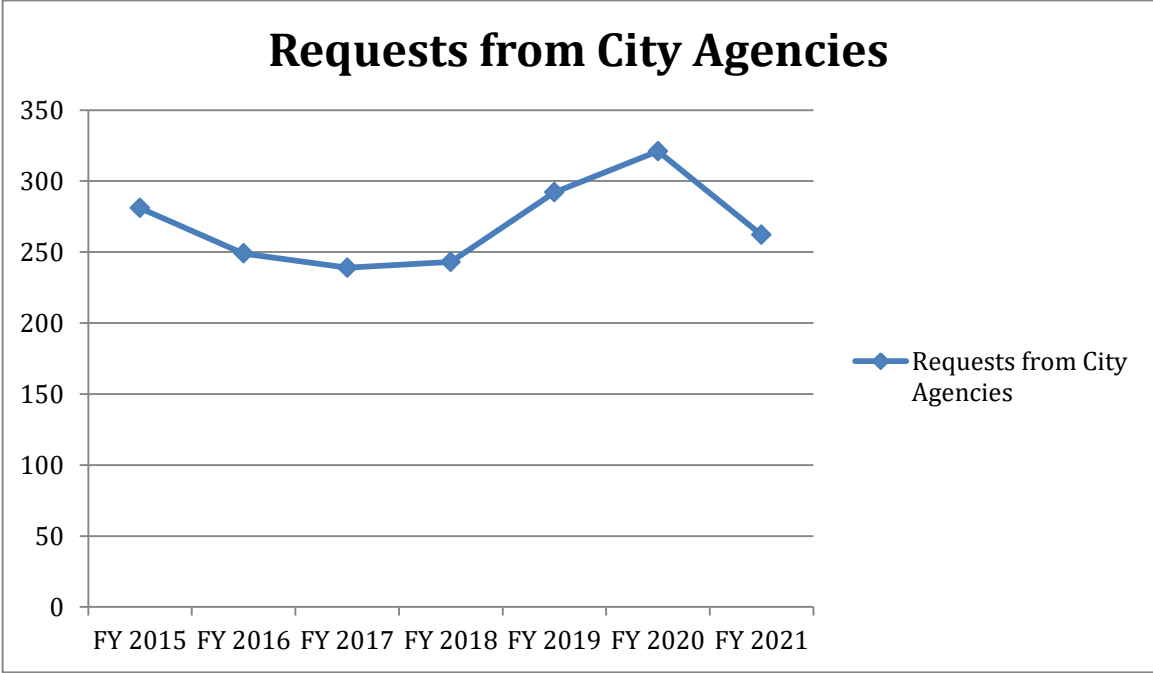
Reading Room Visits Over Time



Fiscal Year	Reading Room Visits
2015	205
2016	241
2017	260
2018	261
2019	238
2020	317
2021	128



Engagement with City Departments Over Time



Requests from City Agencies by Year

Year	Number of Requests
FY 2015	281
FY 2016	249
FY 2017	239
FY 2018	243
FY 2019	292
FY 2020	321
FY 2021	262



Digital Engagement

Quick Numbers for FY 2021

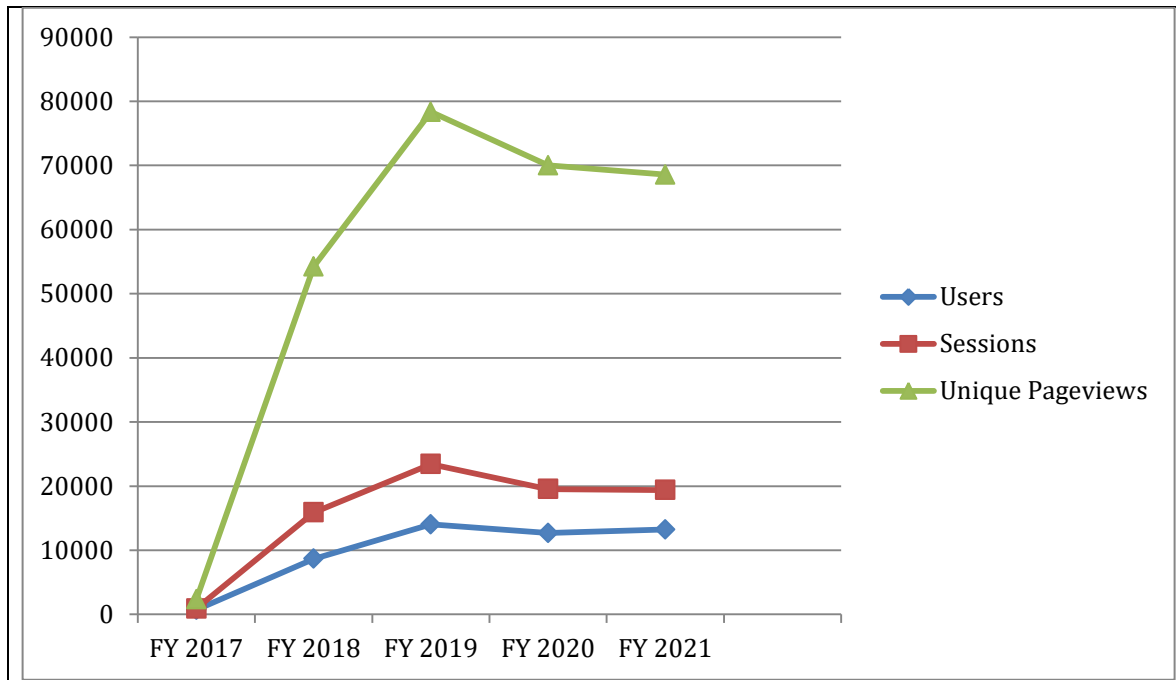
13,239 Unique Visitors to
Preservica

19,385 Sessions (Visits)

68,571 Unique Page Views



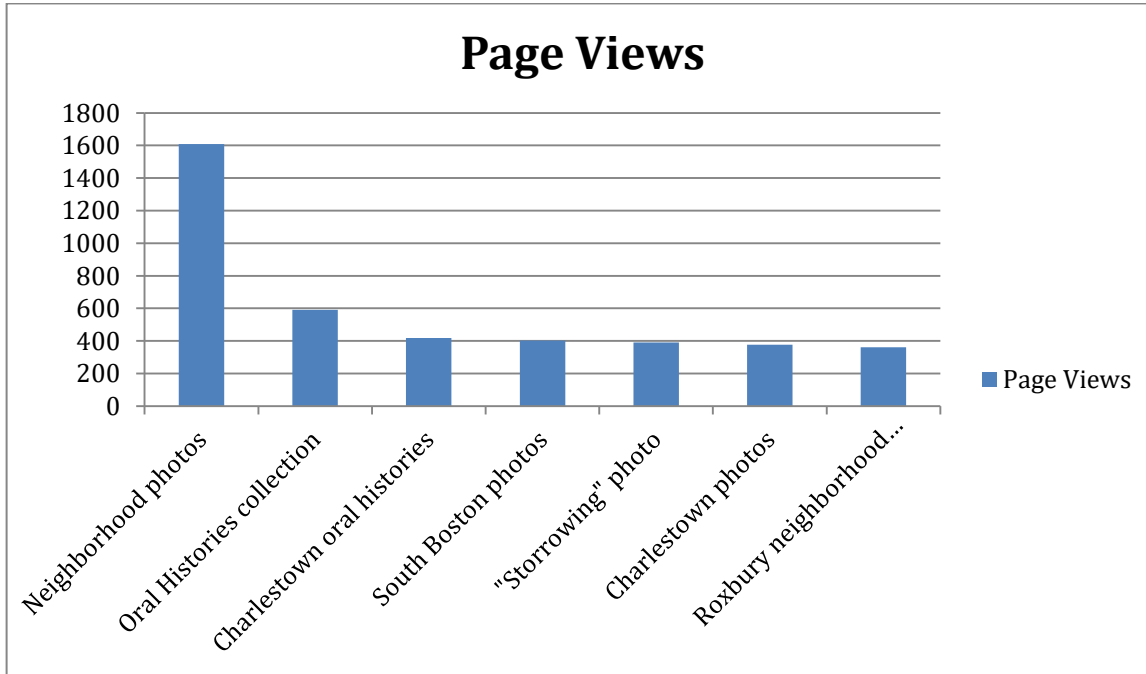
Digital Engagement Over Time



Year	Users	Sessions	Unique Page Views
FY 2017	703	916	2,332
FY 2018	8,668	15,894	54,237
FY 2019	14,037	23,433	78,340
FY 2020	12,685	19,553	70,005
FY 2021	13,239	19,385	68,571



Most Popular Digital Records in 2021

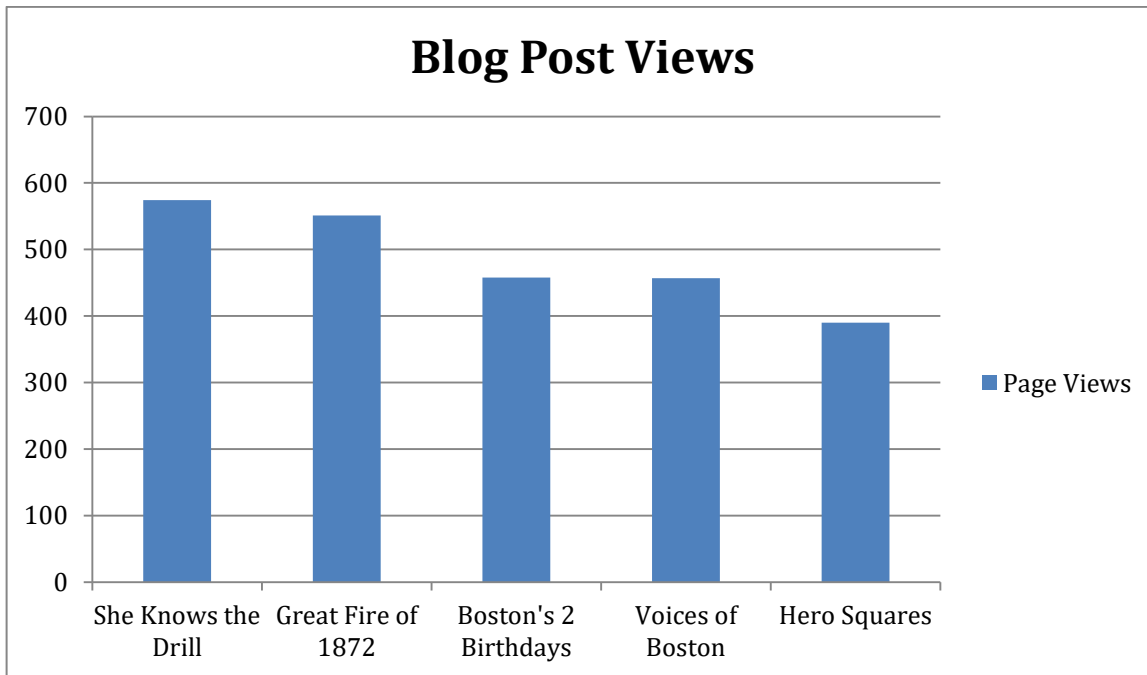


Item/Series/Collection	Number of page views
Neighborhood Photographs collection	1609
Oral Histories collection	590
Charlestown oral histories	417
South Boston neighborhood photographs	403
Washington St at Guild St photo, showing truck stuck on wire, 1906, Boston Elevated photographs ("storrowing") photo	391
Charlestown neighborhood photographs	377
Roxbury neighborhood photographs	361



Most Popular Blog Posts in 2021

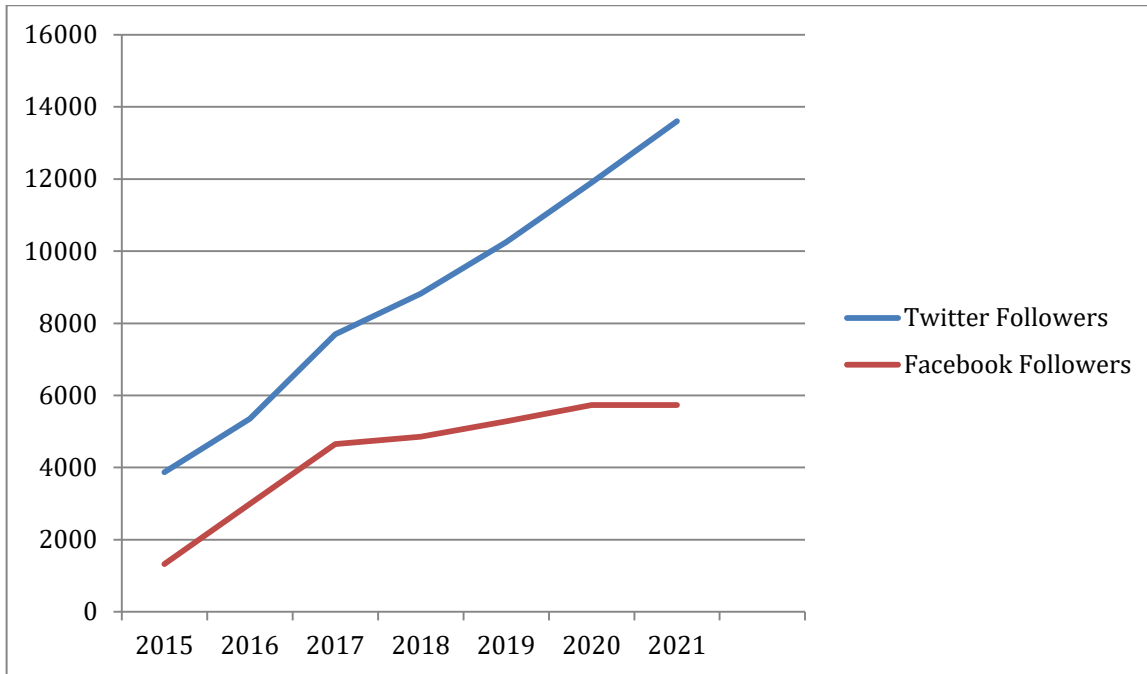
Total Blog Post visits: 3,572



Blog post	Number of views
She Knows the Drill: Boston's First Female African American Dentist	574
Notes from the Archives: The Great Fire of 1872	551
Notes from the Archives: Boston's 2 Birthdays	458
Voices of Boston: Louise and Miss Ives discuss education and innovation in Roslindale	457
Digging into the Digitizing of Boston's Hero Squares	390



Social Media Engagement Over Time



	Twitter Followers	Facebook Followers
July 2015	3874	1321
July 2016	5348	2991
July 2017	7692	4652
July 2018	8821	4858
July 2019	10248	5277
July 2020	11900	5733
July 2021	13,600	5732

