



# **Sheltered Homeless Persons**

in

## **Boston (MA)**

**10/1/2010 - 9/30/2011**

**Families in Emergency Shelter**  
**Families in Transitional Housing**  
**Families in Permanent Supportive Housing**  
**Individuals in Emergency Shelter**  
**Individuals in Transitional Housing**  
**Individuals in Permanent Supportive Housing**

*Data from the Homeless Management Information System  
Submitted for the  
Department of Housing and Urban Development's  
2011 Annual Homeless Assessment Report to Congress*

## Introduction

This report on sheltered homeless persons is based on local data submitted to the 2011 Annual Homeless Assessment Report (AHAR). The AHAR is a report to the U.S. Congress on the extent and nature of homelessness in America, prepared by the Department of Housing and Urban Development (HUD). It provides nationwide estimates of homelessness, including information about the demographic characteristics of homeless persons, service use patterns, and the capacity to house homeless persons. Once published, the 2011 AHAR will be found on HUD's Homeless Resource Exchange (<http://www.hudhre.info>) and HUD's Homeless Management Information System portal ([www.hmis.info](http://www.hmis.info)).

The AHAR Local Report is meant to be a resource for stakeholders in each community to view their data in a variety of user friendly tables and charts. The report is based primarily on Homeless Management Information Systems (HMIS) data about homeless persons who used emergency shelter, transitional housing or permanent supportive housing programs during the 12-month period between Friday, October 01, 2010 to Friday, September 30, 2011. The data are collected in six categories: Persons in Families in Emergency Shelter, Individuals in Emergency Shelter, Persons in Families in Transitional Housing, Individuals in Transitional Housing, Persons in Families in Permanent Supportive Housing and Individuals in Permanent Supportive Housing

All data are based on unduplicated counts, such that each person is counted only once, regardless of how many different programs the person used. Data on length of stay represent the cumulative length of stay for each person within a particular category.

For communities that have all emergency shelter, transitional housing and permanent supportive housing providers using HMIS, the total counts reflect the numbers that those providers reported for the 12 month reporting period. For communities where not all emergency shelter, transitional housing and permanent supportive housing providers are using HMIS, this report provides estimates of the homeless individuals and persons in families in emergency shelter, transitional housing and permanent supportive housing programs. The estimate is an "extrapolated count" and is based on the assumption that beds located in programs that do not participate in HMIS are occupied at the same rate and with the same amount of overlap as beds located in HMIS-participating programs.

Data were only included in the national AHAR if HMIS participation rates for a particular category exceeded 50 percent of total beds. The extent to which extrapolated data are representative of the entire community depends on the validity of the assumption that non-participating programs are similar to participating programs. Some programs may target specific sub-populations (such as veterans or women), and their inclusion or exclusion may skew the overall values in particular questions. This report does not include or purport to extrapolate about persons that are served by "victim service providers" including rape crisis centers, battered women's shelters, domestic violence transitional housing programs, and other programs whose primary mission is to provide services to victims of domestic violence, dating violence, sexual assault, or stalking. This report also does not include those who were living in places not meant for human habitation, such as on the street, in hotels or motels, or in doubled-up living situations, unless these persons also used emergency shelter or transitional housing.

The report includes the following sections:

The Estimated Homeless Counts during a One-Year Period table shows the total estimated yearly count for each reporting period, extrapolated point-in-time counts, estimated utilization and turnover rates, and estimated counts by household type. Further explanation of the extrapolated counts can be found in the Detailed Derivation of Estimated Homeless Counts table. This table explains the steps used to derive the extrapolated counts and includes both a description and source for where the data comes from. The Year (2011) to Year (2010) Estimated Homeless Counts during a One-Year Period table shows the percentage change of the 2011 community data compared to 2010 community data. Further explanation of the extrapolated counts can be found in the Year (2011) to Year (2010) Detailed Derivation of Estimated Homeless Counts table.

The Demographic Characteristics of Sheltered Homeless Persons table provides the percentage of persons reported in category by gender of adults, gender of children, ethnicity, race, age, persons by household size, veteran status (adults only) and disability status (adults only). Graphs for each category are below the table.

The Prior Living Situation of Persons Using Homeless Residential Services table shows the percentage breakdowns of the prior living situation data in each category. The data is categorized by living arrangement from the night before program entry. Living arrangements are categorized by homeless situations, housing situations, institutional settings, and other settings. This table also shows the percentage of the stability of the previous night's living arrangements and the zip code of last permanent address. Graphs for each category are below the table.

The Length of Stay in Emergency Shelter, Transitional Housing and Permanent Supportive Housing for Families and Individuals table shows the percentage breakdown of length of stay for individuals and families in emergency shelter, transitional housing and permanent supportive housing. In each category an individual percentage is given for a specific length of stay as well as a cumulative percentage that show the individual percentages accruing. A graph comparing the categories is below the table.

The Long-Term Stay Demographics: Emergency Shelter Stay of More than 180 Days table provides the demographic percentages of all sheltered homeless persons in families, all sheltered persons in families who are long-term stayers, all sheltered homeless individuals, and all sheltered individuals who are long-term stayers. Demographic information is given for gender of adults, gender of children, ethnicity, age, persons by household size, veteran status (adults only) and disability status (adults only). Graphs for each category are below the table.

<sup>1</sup> Families are defined as any household that includes at least one adult over 18 years old and one child who is younger than 18 years old. All other persons, including those in multi-person households consisting of only adults or only children, are reported as single individuals.

<sup>2</sup> Other factors, such as nightly counts that far exceeded the reported number of beds in the community, may also have caused data to have been excluded from the AHAR.

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## Exhibit 1.1 Estimated Homeless Counts during a One-Year Period<sup>1</sup>

Reporting Year: 10/1/2010 - 9/30/2011

Site: Boston (MA)

|   | Persons in Families in Emergency Shelters | Persons in Families in Transitional Housing | Persons in Families in Permanent Supportive Housing | Individuals in Emergency Shelters | Individuals in Transitional Housing | Individuals in Permanent Supportive Housing | Estimated Total Number of Homeless Persons Across Reporting Categories * |
|---|---|---|---|-----------------------------------|-------------------------------------|---|--|
| <b>Total Estimated Yearly Count<sup>2</sup></b>       |   |   |   |                                   |                                     |   |  |
| <i>Estimated Total Count for Period</i>               | 4,352                                     | 720   | 893   | 10,496                            | 2,996                               | 4,088                                       | 23,545   |
| <b>Point-in-Time Counts<sup>3</sup></b>               |   |   |   |                                   |                                     |   |  |
| <i>Estimated Total on an Average Night</i>            | 2,082                                     | 340   | 804   | 1,345                             | 993                                 | 3,525                                       | 9,089  |
| <b>On a single night in...</b>                        |   |   |   |                                   |                                     |   |  |
| <i>October 2010</i>                                   | 2,066                                     | 337   | 779   | 1,335                             | 968                                 | 3,423                                       | 8,908  |
| <i>January 2011</i>                                   | 2,089                                     | 347   | 794   | 1,409                             | 1,003                               | 3,449                                       | 8,297  |
| <i>April 2011</i>                                     | 2,101                                     | 343   | 797   | 1,383                             | 1,054                               | 3,566                                       | 9,244  |
| <i>July 2011</i>                                      | 2,113                                     | 332   | 833   | 1,322                             | 985                                 | 3,617                                       | 9,202  |
| <b>Number of Families<sup>4</sup></b>                 |   |   |   |                                   |                                     |   |  |
| <i>1 year count (October 1-September 30)</i>          | 1,455                                     | 270   | 297   |                                   |                                     |   |  |
| <b>Point-in-Time Counts<sup>5</sup></b>               |   |   |   |                                   |                                     |   |  |
| <i>October 29, 2010</i>                               | 655                                       | 125   | 268   |                                   |                                     |   |  |
| <i>January 28, 2011</i>                               | 669                                       | 123   | 272   |                                   |                                     |   |  |
| <i>April 29, 2011</i>                                 | 680                                       | 112   | 273   |                                   |                                     |   |  |
| <i>July 29, 2011</i>                                  | 682                                       | 108   | 280   |                                   |                                     |   |  |
| <b>Estimated Utilization and Turnover Rates</b>       |   |   |   |                                   |                                     |   |  |
| <i>Estimated Average Utilization Rate<sup>6</sup></i> | 83%                                       | 78%   | 87%   | 104%                              | 88%                                 | 98%   |  |
| <i>Turnover Rate<sup>7</sup></i>                      | 1.74                                      | 1.67  | 0.97  | 8.15                              | 2.71                                | 1.18  |  |
| <b>Estimated Counts by Household Type<sup>8</sup></b> |   |   |   |                                   |                                     |   |  |
| <i>Individual adult male</i>                          |   |   |   | 7,781                             | 2,517                               | 2,416                                       |  |
| <i>Individual adult female</i>                        |   |   |   | 2,094                             | 401                                 | 1,317                                       |  |
| <i>Adult in family, with child(ren)</i>               | 1,738                                     | 284   | 352   |                                   |                                     |   |  |
| <i>Children in families, with adults</i>              | 2,609                                     | 436   | 298   |                                   |                                     |   |  |
| <i>Households with only adults</i>                    |   |   |   | 80                                | 5                                   | 181   |  |
| <i>Households with only children</i>                  |   |   |   | 45                                | 29                                  | 48  |  |
| <i>Unaccompanied child</i>                            |   |   |   | 121                               | 31                                  | 35  |  |
| <i>Missing this information</i>                       | 4   | 0   | 243   | 374                               | 14                                  | 92  |  |

## Exhibit 1.2 Detailed Derivation of Estimated Homeless Count<sup>1</sup>

Reporting Year: 10/1/2010 - 9/30/2011

Site: Boston (MA)

| Step | Description   | Source  | Persons in Families in Emergency Shelters | Persons in Families in Transitional Housing | Persons in Families in Permanent Supportive Housing | Individuals in Emergency Shelters | Individuals in Transitional Housing | Individuals in Permanent Supportive Housing |                 |
|------|---|---|---|---|---|-----------------------------------|-------------------------------------|---|-----------------|
| 1    | Unduplicated number of persons in participating in HMIS   | HMIS data from providers that participate in HMIS | 4,061                                     | 550   | 864   | 10,118                            | 2,518                               | 2,577                                       | Persons         |
| 2    | Number of emergency, year-round equivalent beds in HMIS (i.e., bed capacity for participating providers)                | SuperNOFA Housing Inventory Chart                 | 2,336                                     | 330   | 894   | 1,242                             | 929                                 | 2,182                                       | Beds            |
| 3    | Average number of clients served per bed  | Step 1 ÷ Step 2                                   | 1.74                                      | 1.67  | 0.97  | 8.15                              | 2.71                                | 1.18  | Persons per Bed |
| 4    | Number of year-round equivalent beds for not participating in HMIS (i.e., bed capacity for non-participating providers) | SuperNOFA Housing Inventory Chart                 | 168                                       | 105   | 30  | 47                                | 199                                 | 1,409                                       | Beds            |
| 5    | Estimated unduplicated number of persons served by providers that do not participate in HMIS                            | Step 3 x Step 4                                   | 292                                       | 175   | 29  | 383                               | 539                                 | 1,664                                       | Persons         |
|      | Estimated number of persons served by participating and non-participating Providers. Note that this estimate double     |   |   |   |   |                                   |                                     |   |                 |

|    |  |   |       |      |      |        |       |       |                                    |
|----|--|---|-------|------|------|--------|-------|-------|------------------------------------|
| 6  | counts people who use participating and non-participating providers. This double count will be eliminated by the overlap adjustment below. | Step 1 + Step 5                                   | 4,353 | 725  | 893  | 10,501 | 3,057 | 4,241 | Persons                            |
| 7  | Overlap factor is the square of [(Bed capacity for HMIS non-participating providers)/(Bed capacity for HMIS participating providers)]      | (Step 4 ÷ Step 2) x (Step 4 ÷ Step 2)             | 0.01  | 0.10 | 0.00 | 0.00   | 0.05  | 0.42  | is overlap factor                  |
| 8  | Number of persons who used more than one HMIS participating provider in the category   | HMIS data from providers that participate in HMIS | 260   | 53   | 5    | 3,527  | 1,335 | 367   | Persons                            |
| 9  | Estimated number of persons in families that used both participating and non-participating providers                                       | Step 7 x Step 8                                   | 1     | 5    | 0    | 5      | 61    | 153   | is overlap (cross-over) adjustment |
| 10 | Total estimate of number persons that used either HMIS participating or non-participating Emergency Shelter                                | Step 6 – Step 9                                   | 4,352 | 720  | 893  | 10,496 | 2,996 | 4,088 | Persons                            |



| Step | Description   | Source                     | Persons in Families in Emergency Shelters | Persons in Families in Transitional Housing | Persons in Families in Permanent Supportive Housing | Individuals in Emergency Shelters | Individuals in Transitional Housing | Individuals in Permanent Supportive Housing |  |
|------|---|----------------------------|---|---|---|-----------------------------------|-------------------------------------|---|--|
| 11   | Extrapolation Factor for non-participating providers: This is the factor applied to calculations that are based only on participating providers. It is used to estimate total number of persons served by participating and non-participating providers.  | Step 10 ÷ Step 1           | 1.0716                                    | 1.3084                                      | 1.0336  | 1.0373                            | 1.1899                              | 1.5864                                      | is the extrapolation factor for non-participating providers. |
| 12   | HMIS bed coverage rate  | Step 2 ÷ (Step 2 + Step 4) | 93%                                       | 76%   | 97%   | 96%                               | 82%                                 | 61%   | % of beds participating in the HMIS                          |
| 13   | Point-In-Time Extrapolation Factor. This is the factor applied to calculations that are based only on participating providers. It is used to estimate total number of persons served by participating and non-participating providers for values that report Point-in-time numbers. In contrast to the standard "Extrapolation Factor," the point-in-time Extrapolation fact does not include an adjustment for | Step 6 ÷ Step 1            | 1.0719                                    | 1.3182                                      | 1.0336  | 1.0378                            | 1.2142                              | 1.6457                                      | is the extrapolation factor for point-in-time counts.        |

persons using  
multiple  
providers.

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<sup>1</sup> This reports provides estimates of the homeless individuals and persons in families in Emergency Shelter and transitional housing programs that participate in HMIS, as well as those that do not participate in HMIS. The estimate is an “extrapolated count” and is based on the assumption that beds located in programs that do not participate in HMIS are occupied at the same rate as beds located in HMIS-participating programs. The complete derivation of the total extrapolation factors is detailed in the next table.

Adding values across categories will double count persons who appeared in multiple types of programs.

The estimates do not include persons that are served by "victim service providers," including rape crisis centers, battered women's shelters, domestic violence transitional housing programs, and other programs whose primary mission is to provide services to victims of domestic violence, dating violence, sexual assault, or stalking.

<sup>2</sup> These results are generated by multiplying the HMIS data by the Extrapolation Factor (Step 11, in table 2.)

<sup>3</sup> These values are generated by multiplying the HMIS data by the Point-In-Time Extrapolation Factor (Step 13, in table 2.)

<sup>4</sup> These results are generated by multiplying the HMIS data by the Extrapolation Factor (Step 11, in table 2.)

<sup>5</sup> These values are generated by multiplying the HMIS data by the Point-In-Time Extrapolation Factor (Step 13, in table 2.)

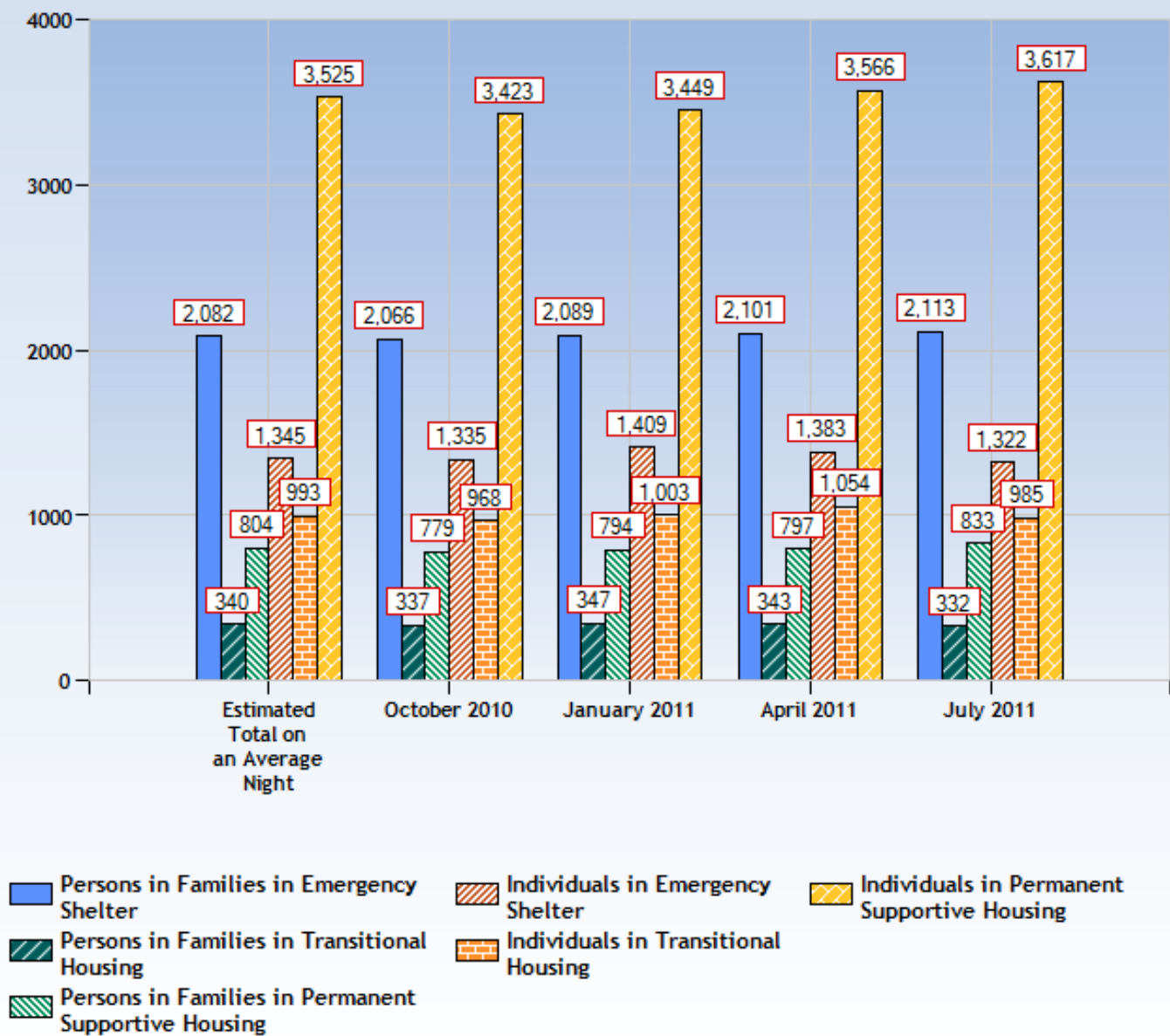
<sup>6</sup> These results are generated by dividing the HMIS data on persons on an average night by the total beds in HMIS.

<sup>7</sup> These results represent the average number of people who use each bed. It is generated by dividing the unduplicated count of persons recorded in HMIS, by the total number of beds in HMIS

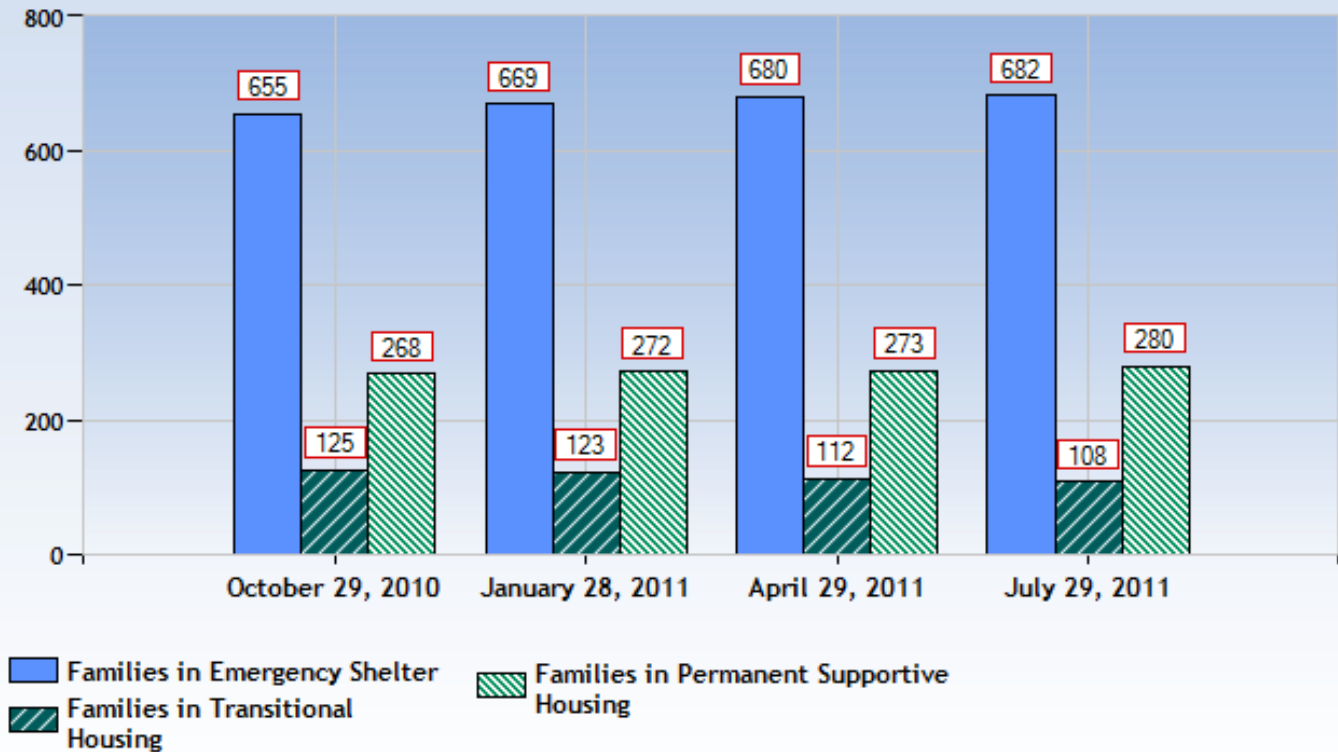
<sup>8</sup> These results are generated by multiplying the HMIS data by the Extrapolation Factor (Step 11, in table 2).

\* This value is generated by multiplying the sum of the extrpolated number of persons in each category by an overlap factor, which accounts for persons who use multiple categories. This value is based on the overlap rates among participating programs and adjusted to account for possible overlap in non-participating providers. In this site the adjustment factor is: For the PIT. These values are generated by adding the point in time counts across categories. It is assumed that persons do not appear in multiple programs on the same night.

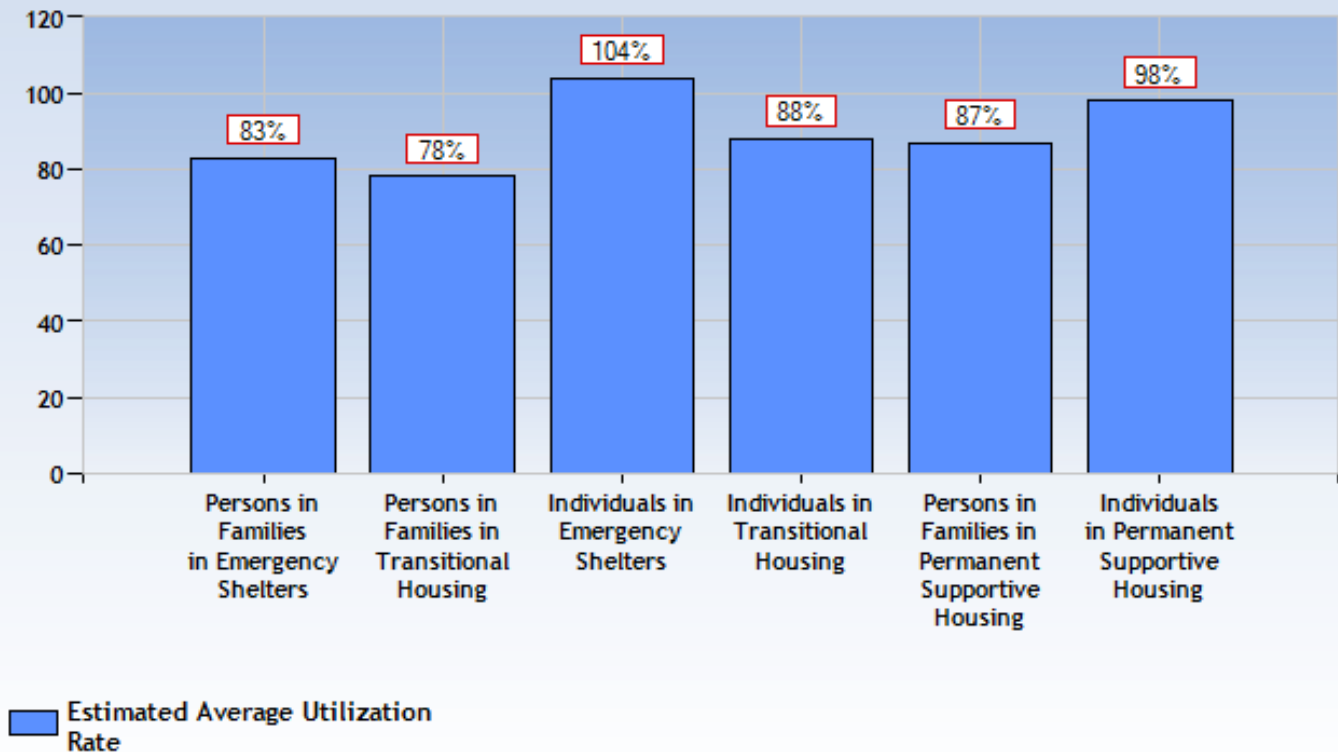
**Exhibit 1.3 Estimated Homeless Counts: Point in Time Counts**



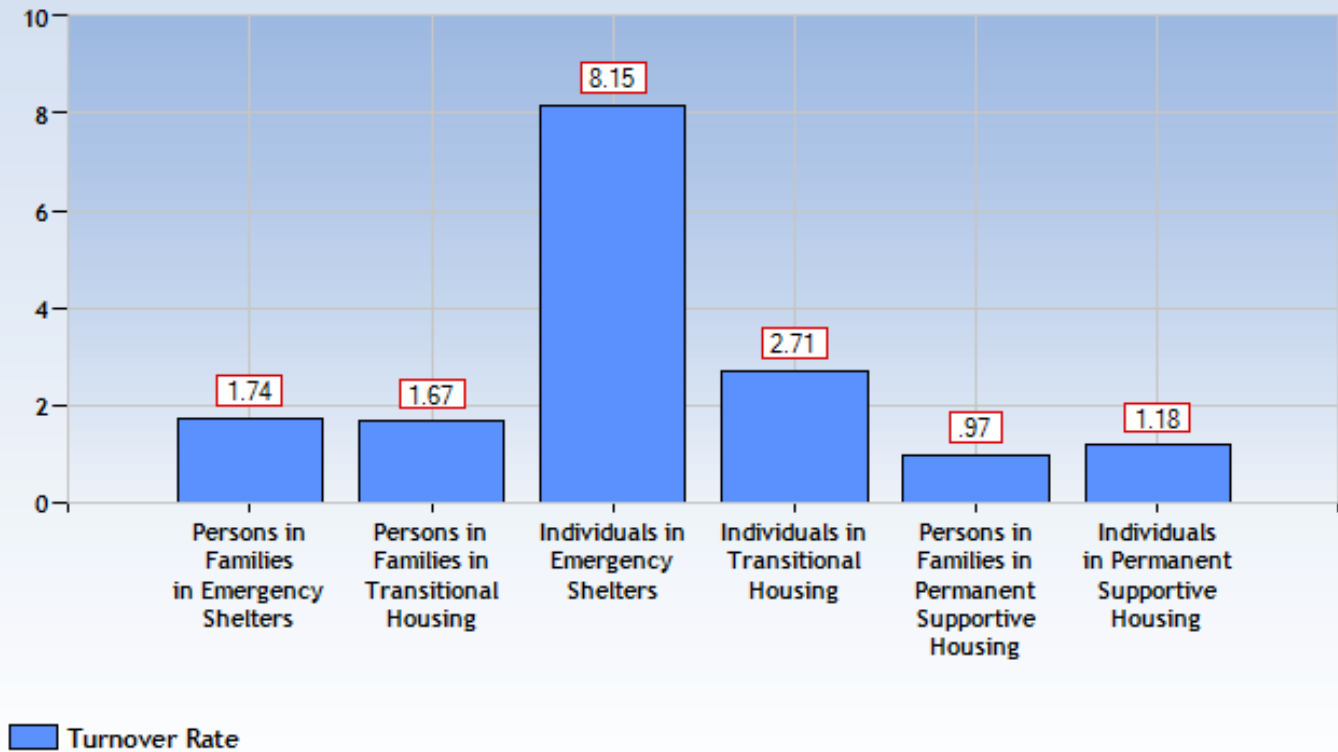
**Exhibit 1.4 Estimated Homeless Counts: Number of Families**



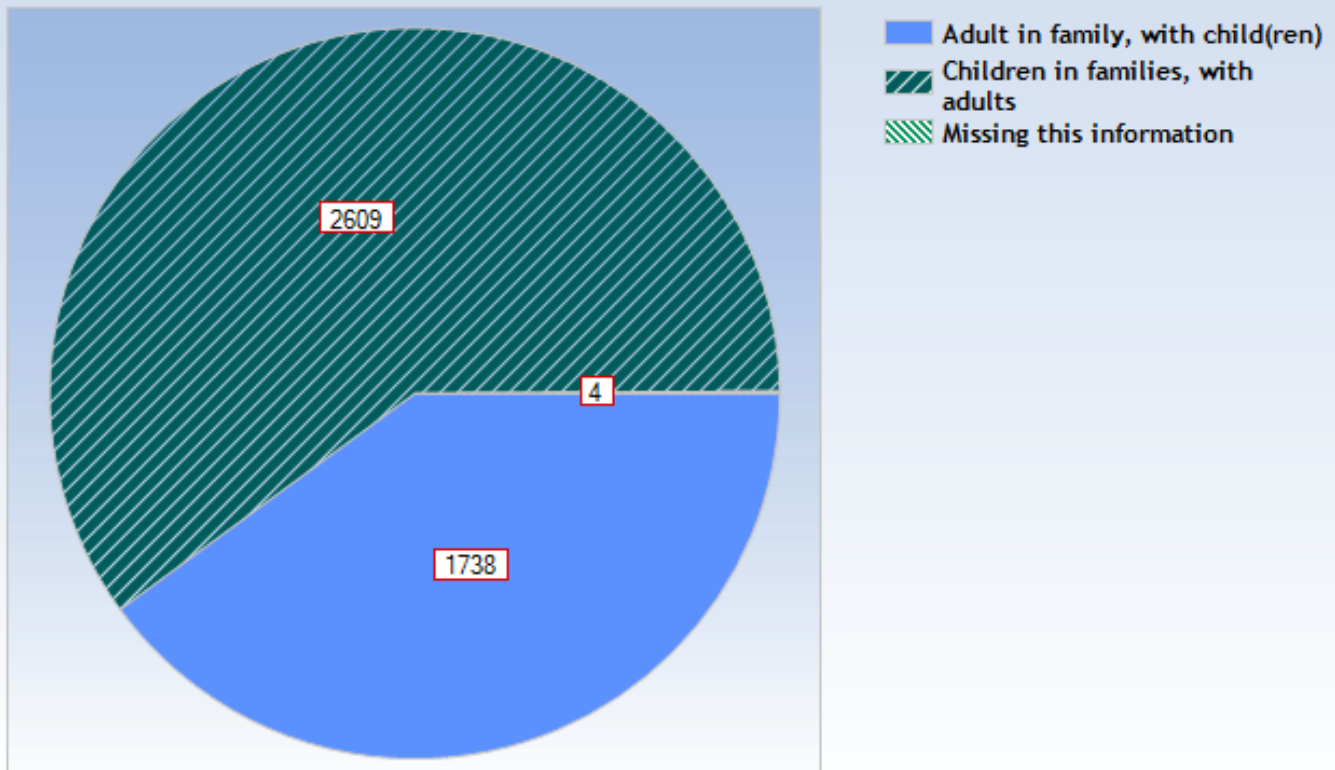
**Exhibit 1.5 Estimated Homeless Counts: Estimated Average Utilization Rate**



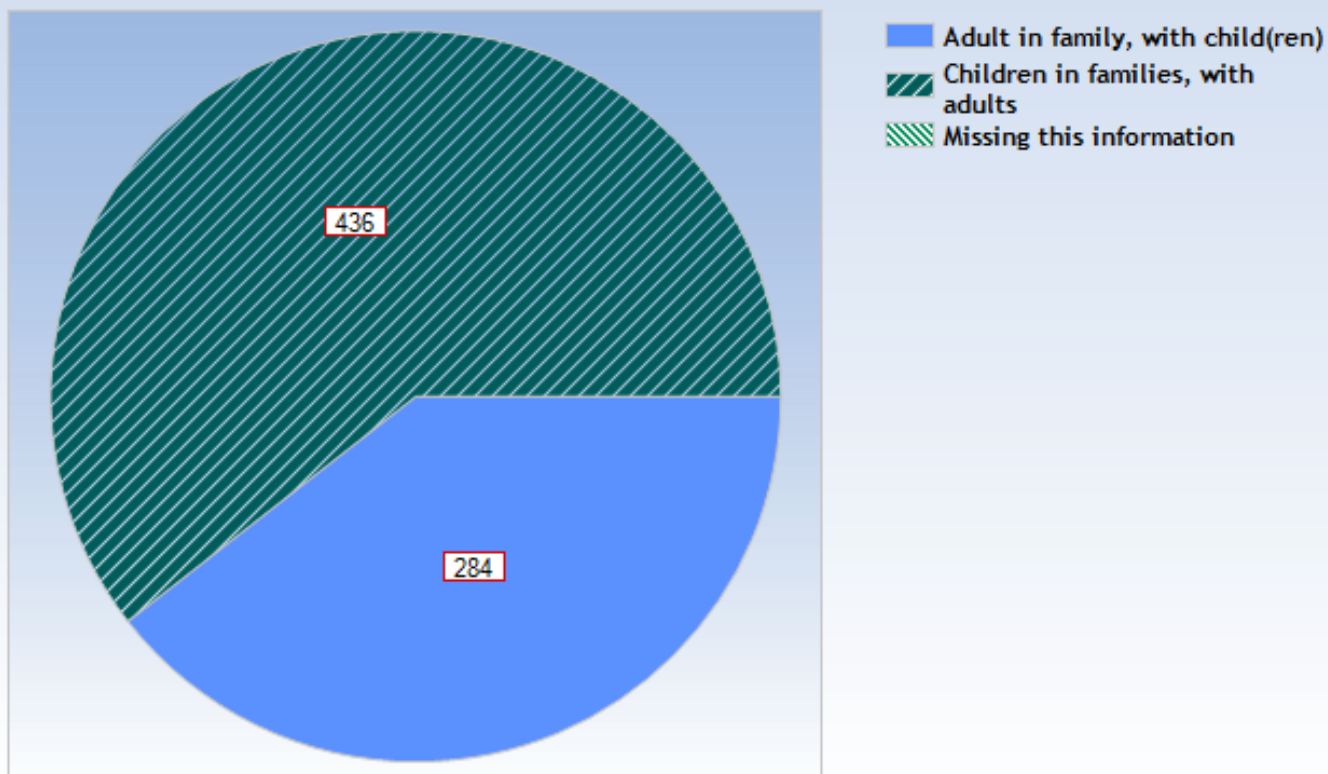
**Exhibit 1.6 Estimated Homeless Counts: Turnover Rate**



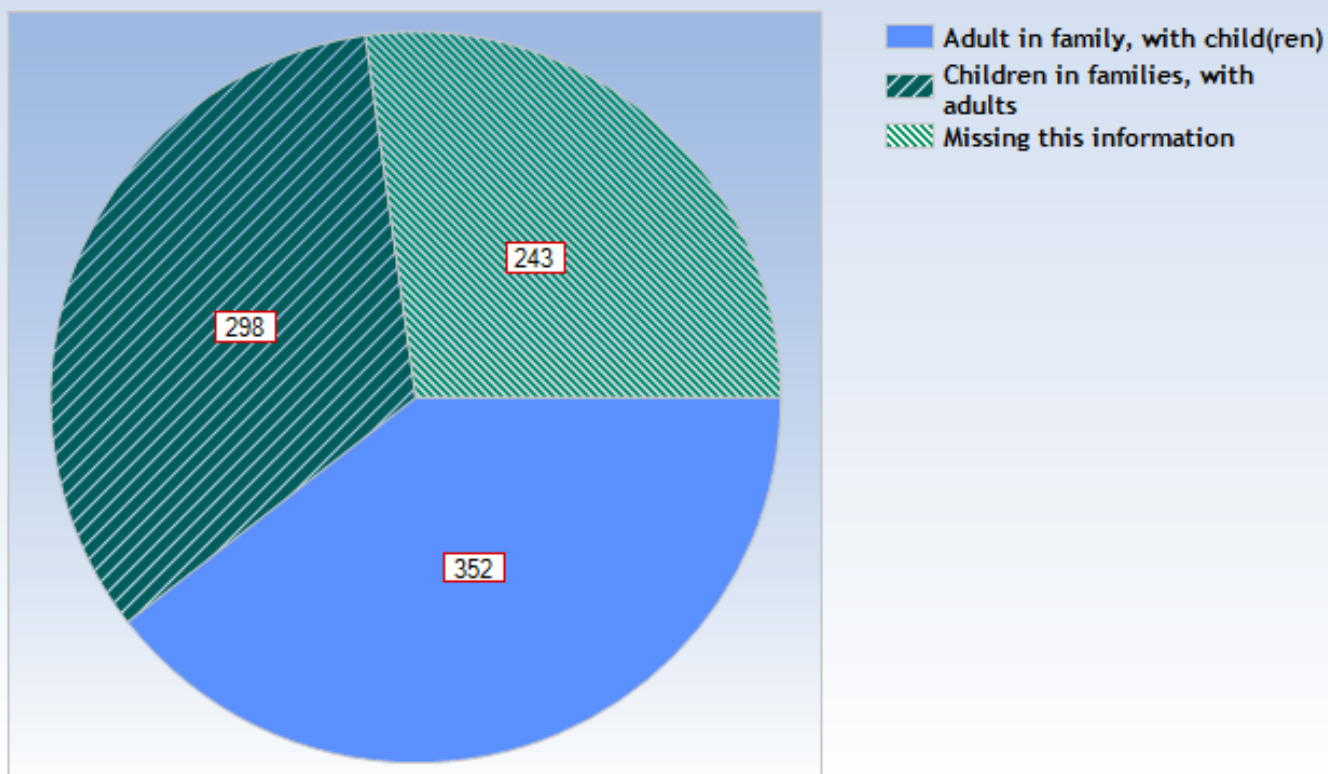
**Exhibit 1.7 Estimated Homeless Counts: Persons in Families in Emergency Shelter**



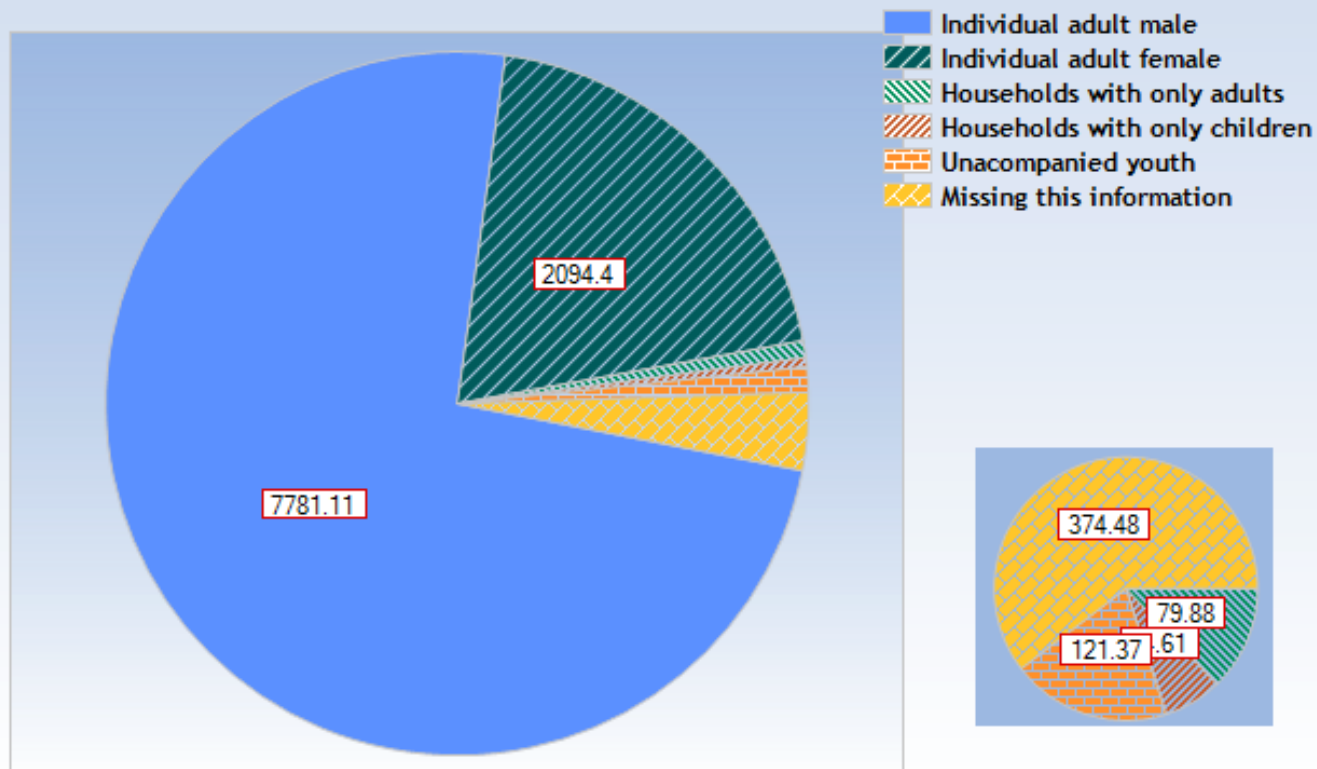
**Exhibit 1.8 Estimated Homeless Counts: Persons in Families in Transitional Housing**



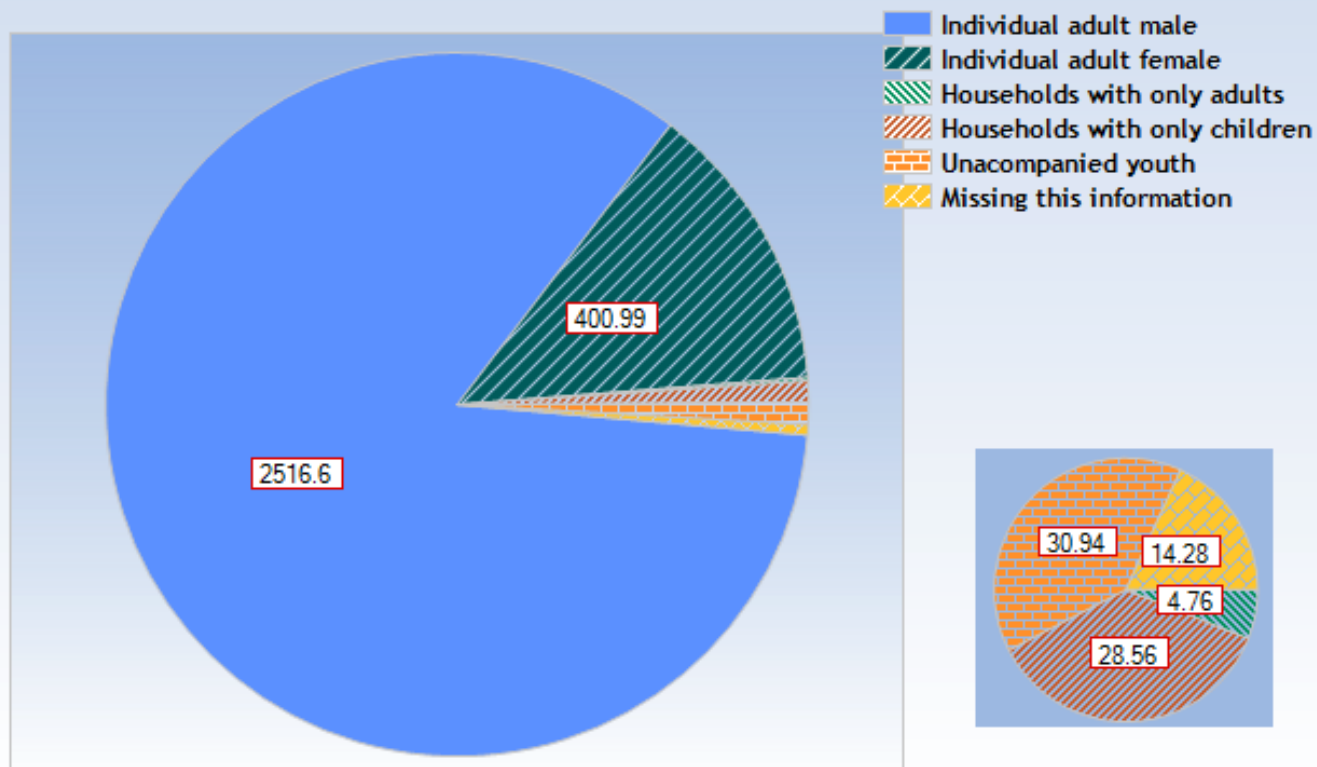
**Exhibit 1.9 Estimated Homeless Counts: Persons in Families in Permanent Supportive Housing**



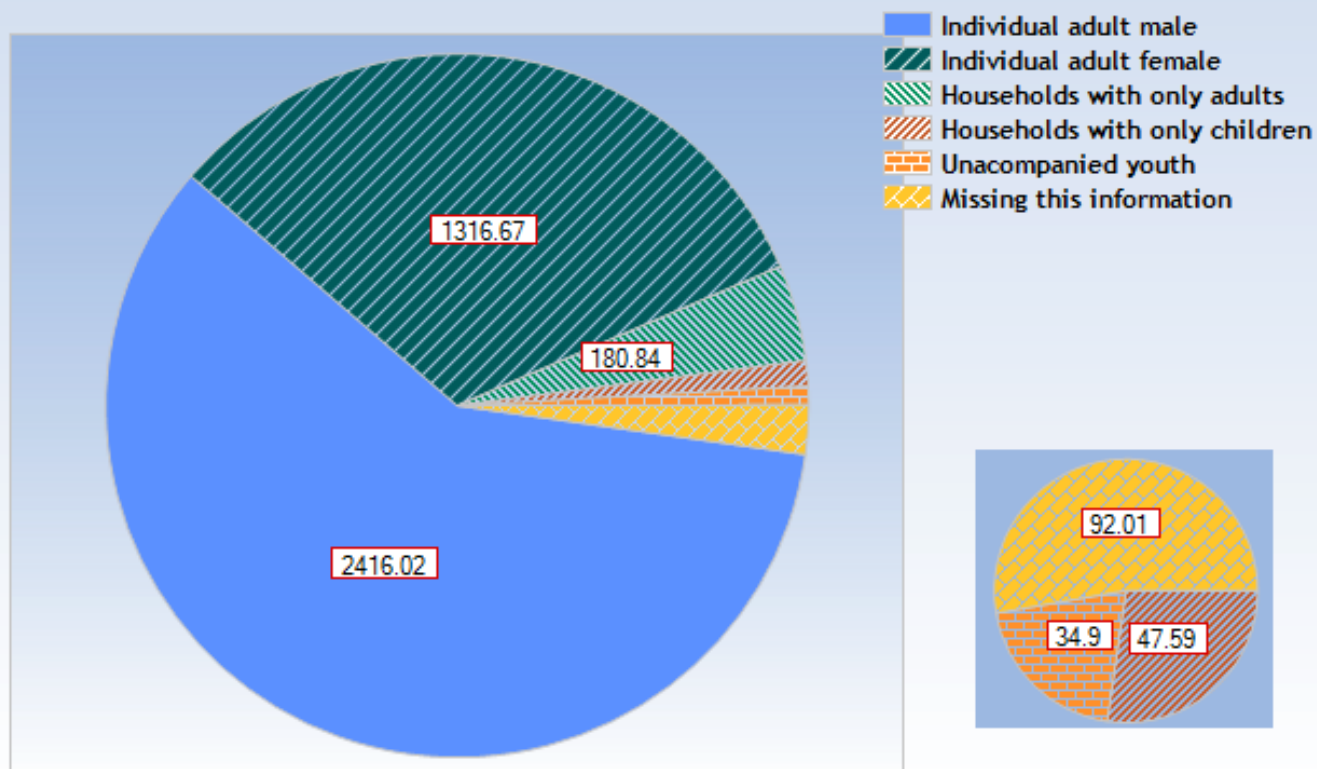
**Exhibit 1.10 Estimated Homeless Counts: Individuals in Emergency Shelter**



**Exhibit 1.11 Estimated Homeless Counts: Individuals in Transitional Housing**



**Exhibit 1.12 Estimated Homeless Counts: Individuals in Permanent Supportive Housing**





## Exhibit 3.1 Demographic Characteristics of Sheltered Homeless Persons

Reporting Year: 10/1/2010 - 9/30/2011

Site: Boston (MA)

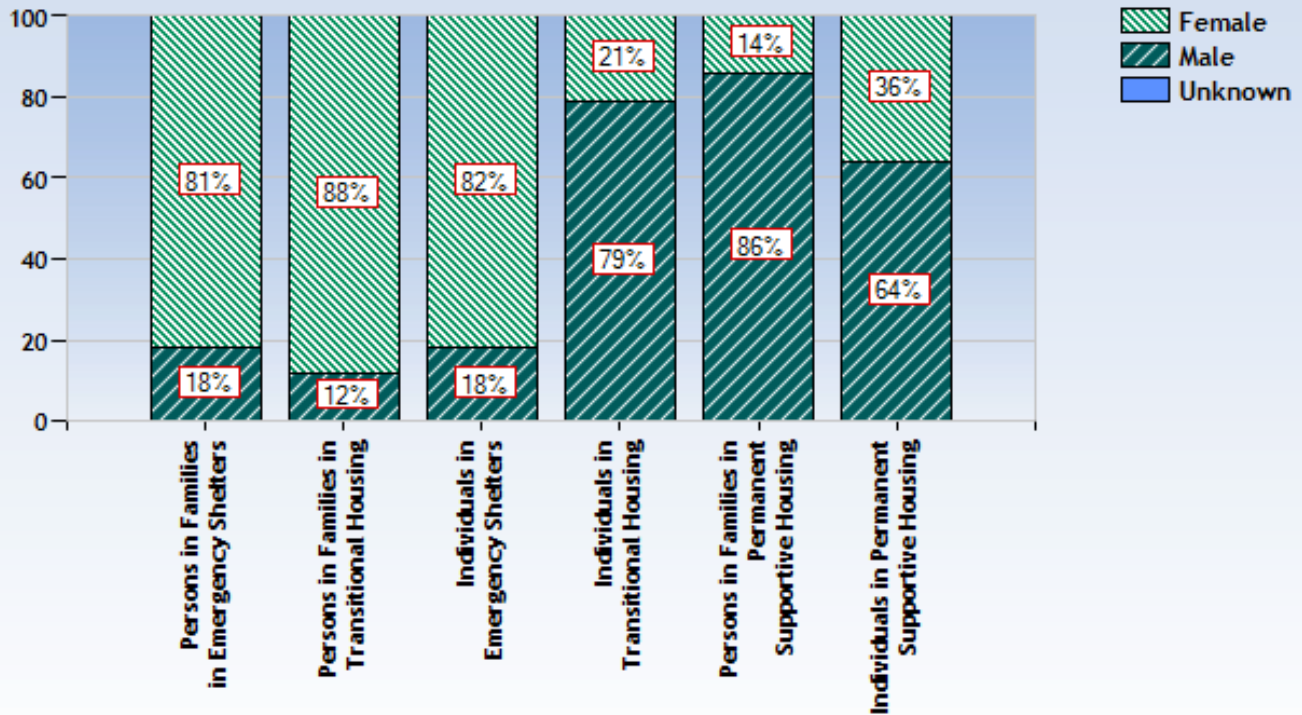
| Characteristics   | Persons in Families in Emergency Shelters | Persons in Families in Transitional Housing | Persons in Families in Permanent Supportive Housing | Individuals in Emergency Shelters | Individuals in Transitional Housing | Individuals in Permanent Supportive Housing |
|---|---|---|---|-----------------------------------|-------------------------------------|---|
| <b>Number of Sheltered Homeless Persons<sup>1</sup></b> | 4,061                                     | 550   | 864   | 10,118                            | 2,518                               | 2,577                                       |
| <b>Number of Sheltered Adults<sup>2</sup></b>           | 1,622                                     | 217   | 341   | 9,592                             | 2,456                               | 2,465                                       |
| <b>Number of Sheltered Children</b>                     | 2,435                                     | 333   | 288   | 160                               | 50                                  | 52  |
| <b>Gender of Adults</b>                                 |   |   |   |                                   |                                     |   |
| <i>Female</i>   | 81%                                       | 88%   | 82%   | 21%                               | 14%                                 | 36%   |
| <i>Male</i>   | 18%                                       | 12%   | 18%   | 79%                               | 86%                                 | 64%   |
| <i>Unknown</i>  | 0%  | 0%  | 0%  | 0%                                | 0%                                  | 0%  |
| <b>Gender of Children</b>                               |   |   |   |                                   |                                     |   |
| <i>Female</i>   | 50%                                       | 50%   | 45%   | 41%                               | 44%                                 | 37%   |
| <i>Male</i>   | 50%                                       | 48%   | 55%   | 58%                               | 52%                                 | 63%   |
| <i>Unknown</i>  | 0%  | 3%  | 0%  | 2%                                | 4%                                  | 0%  |
| <b>Ethnicity</b>  |   |   |   |                                   |                                     |   |
| <i>Non-Hispanic/non-Latino</i>                          | 56%                                       | 58%   | 64%   | 75%                               | 85%                                 | 84%   |
| <i>Hispanic/Latino</i>                                  | 39%                                       | 38%   | 36%   | 20%                               | 20%                                 | 15%   |
| <i>Unknown</i>  | 5%  | 4%  | 0%  | 5%                                | 2%                                  | 1%  |
| <b>Race</b>   |   |   |   |                                   |                                     |   |
| <i>White, non-Hispanic/non-Latino</i>                   | 8%  | 9%  | 14%   | 38%                               | 53%                                 | 38%   |
| <i>White, Hispanic/Latino</i>                           | 7%  | 1%  | 12%   | 3%                                | 3%                                  | 5%  |
| <i>Black or African American</i>                        | 40%                                       | 42%   | 47%   | 33%                               | 29%                                 | 42%   |
| <i>Asian</i>  | 1%  | 1%  | 3%  | 1%                                | 0%                                  | 2%  |
| <i>American Indian or Alaska Native</i>                 | 0%  | 1%  | 0%  | 0%                                | 1%                                  | 1%  |
| <i>Native Hawaiian or other Pacific Islander</i>        | 0%  | 0%  | 1%  | 0%                                | 0%                                  | 0%  |
| <i>Several races</i>                                    | 21%                                       | 27%   | 20%   | 20%                               | 10%                                 | 10%   |
| <i>Unknown</i>  | 23%                                       | 19%   | 3%  | 5%                                | 3%                                  | 2%  |
| <b>Age</b>  |   |   |   |                                   |                                     |   |
| <i>Under 1</i>  | 8%  | 8%  | 2%  | 0%                                | 1%                                  | 0%  |
| <i>1 to 5</i>   | 24%                                       | 30%   | 12%   | 1%                                | 1%                                  | 1%  |
| <i>6 to 12</i>  | 18%                                       | 17%   | 12%   | 1%                                | 1%                                  | 1%  |
| <i>13 to 17</i>   | 10%                                       | 6%  | 7%  | 0%                                | 0%                                  | 1%  |
| <i>18 to 30</i>   | 22%                                       | 25%   | 15%   | 21%                               | 14%                                 | 10%   |
| <i>31 to 50</i>   | 17%                                       | 14%   | 21%   | 47%                               | 50%                                 | 39%   |
| <i>51 to 61</i>   | 1%  | 0%  | 3%  | 21%                               | 28%                                 | 32%   |
| <i>62 and older</i>                                     | 0%  | 0%  | 0%  | 6%                                | 6%                                  | 15%   |
| <i>Unknown</i>  | 0%  | 0%  | 27%   | 3%                                | 0%                                  | 2%  |

| Characteristics                  | Persons in Families in Emergency Shelters | Persons in Families in Transitional Housing | Persons in Families in Permanent Supportive Housing | Individuals in Emergency Shelters | Individuals in Transitional Housing | Individuals in Permanent Supportive Housing |
|----------------------------------|---|---|---|-----------------------------------|-------------------------------------|---|
| <b>Persons by Household Size</b> |   |   |   |                                   |                                     |   |
| <i>1 person</i>                  | 0%  | 0%  | 0%  | 99%                               | 99%                                 | 93%   |
| <i>2 persons</i>                 | 29%                                       | 42%   | 26%   | 1%                                | 1%                                  | 5%  |
| <i>3 persons</i>                 | 26%                                       | 22%   | 33%   | 0%                                | 0%                                  | 1%  |
| <i>4 persons</i>                 | 24%                                       | 21%   | 23%   | 0%                                | 0%                                  | 0%  |
| <i>5 or more persons</i>         | 21%                                       | 15%   | 18%   | 0%                                | 0%                                  | 0%  |
| <i>Unknown</i>                   | 0%  | 0%  | 0%  | 0%                                | 0%                                  | 0%  |
| <b>Veteran (adults only)</b>     |   |   |   |                                   |                                     |   |
| <i>Yes</i>                       | 1%  | 0%  | 0%  | 13%                               | 37%                                 | 6%  |
| <i>No</i>                        | 72%                                       | 91%   | 57%   | 73%                               | 60%                                 | 60%   |
| <i>Unknown</i>                   | 28%                                       | 9%  | 43%   | 14%                               | 2%                                  | 33%   |
| <b>Disabled (adults only)</b>    |   |   |   |                                   |                                     |   |
| <i>Yes</i>                       | 12%                                       | 12%   | 42%   | 61%                               | 80%                                 | 65%   |
| <i>No</i>                        | 72%                                       | 77%   | 20%   | 24%                               | 14%                                 | 8%  |
| <i>Unknown</i>                   | 16%                                       | 10%   | 38%   | 15%                               | 6%                                  | 27%   |

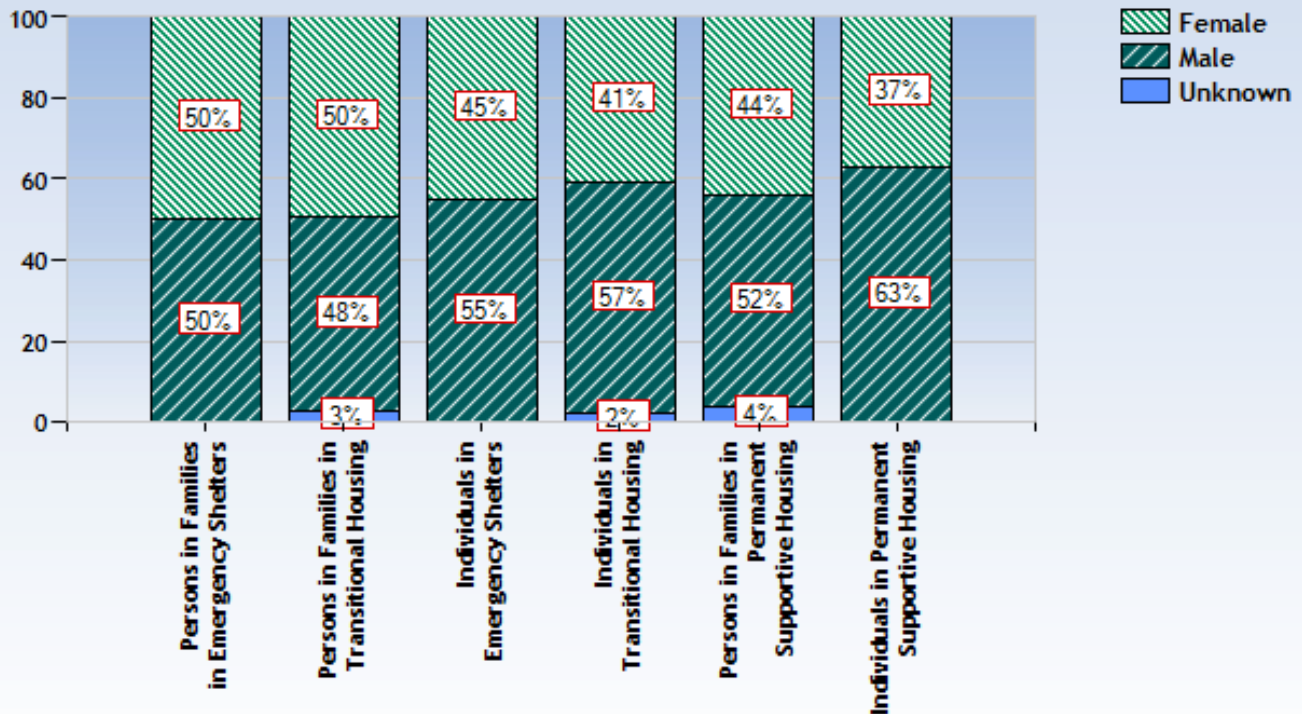
<sup>1</sup> This is the number of sheltered homeless persons from your community's raw data. These numbers do not include persons that are served by "victim service providers," including rape crisis centers, battered women's shelters, domestic violence transitional housing programs, and other programs whose primary mission is to provide services to victims of domestic violence, dating violence, sexual assault, or stalking.

<sup>2</sup> This is the number of sheltered homeless adults from your community's raw data. These numbers do not include persons that are served by "victim service providers," including rape crisis centers, battered women's shelters, domestic violence transitional housing programs, and other programs whose primary mission is to provide services to victims of domestic violence, dating violence, sexual assault, or stalking.

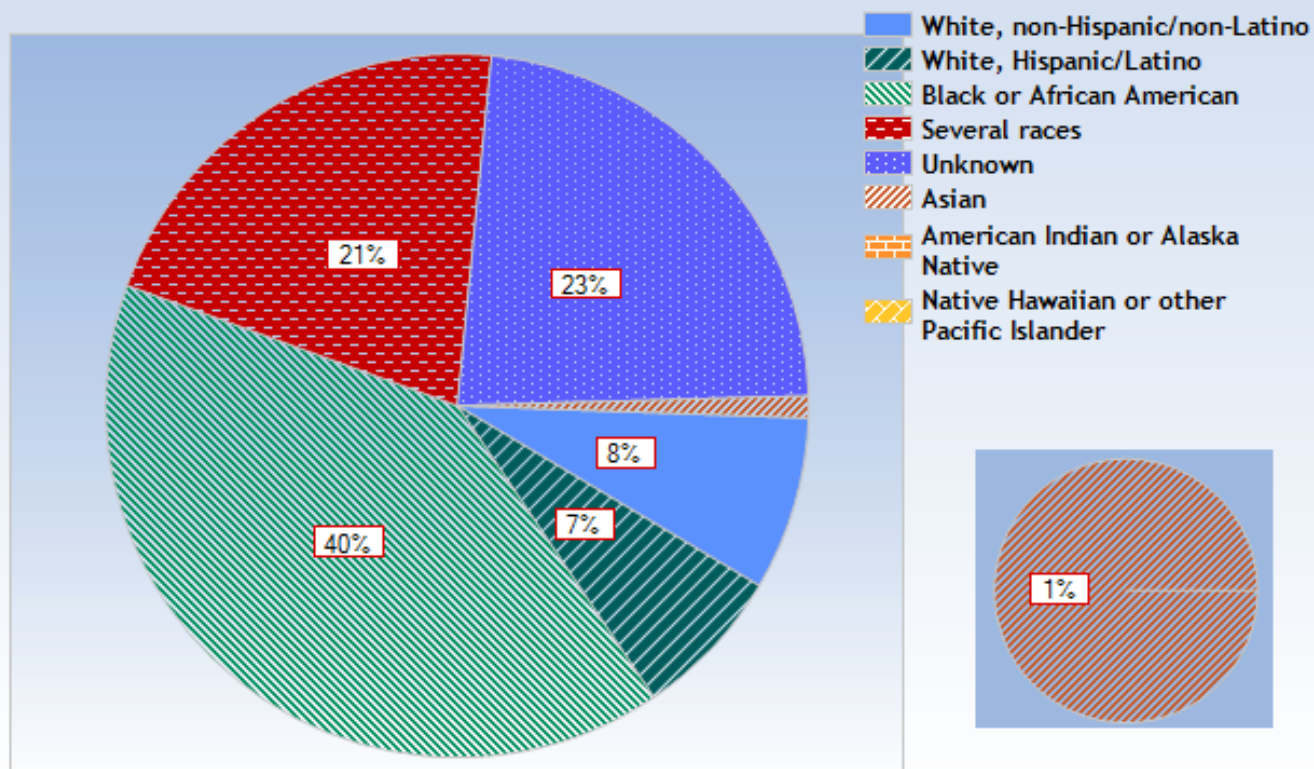
**Exhibit 3.2 Demographic Characteristics: Gender of Adults**



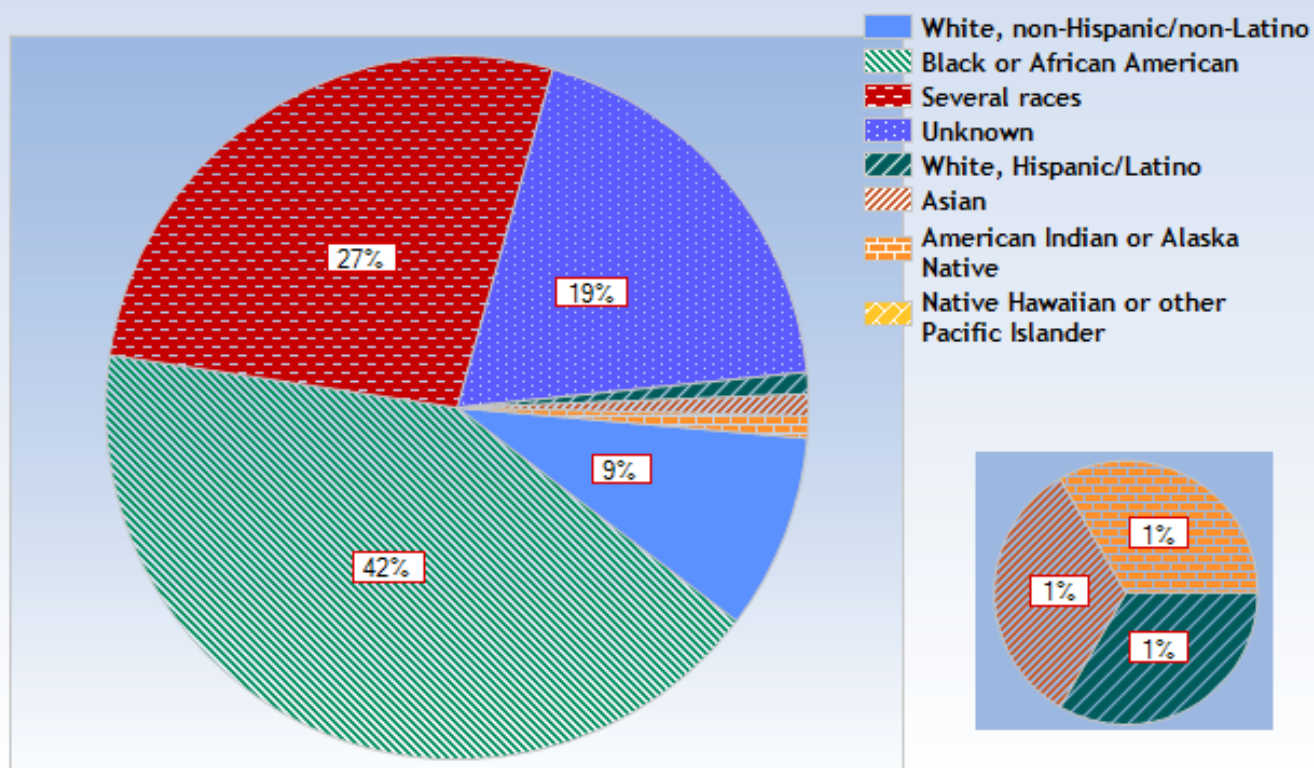
**Exhibit 3.3 Demographic Characteristics: Gender of Children**



**Exhibit 3.4 Demographic Characteristics: Race of Persons in Families in Emergency Shelter**

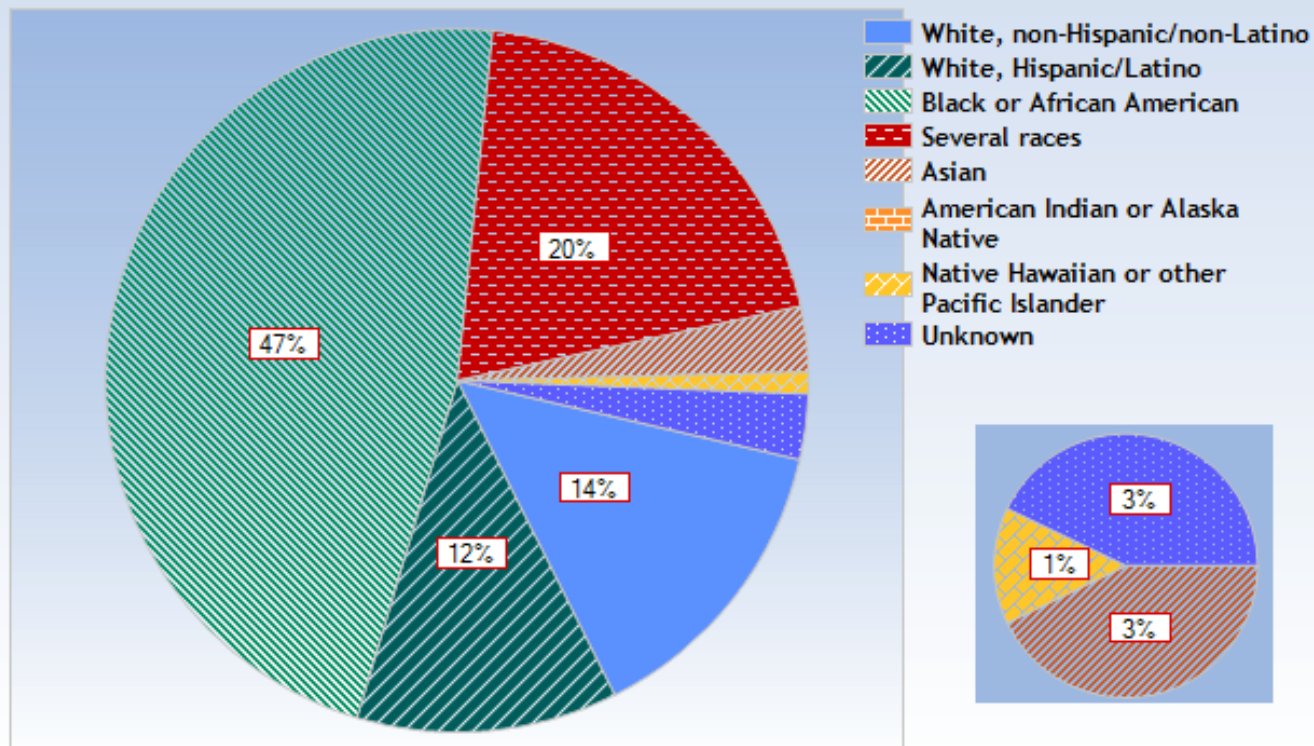


**Exhibit 3.5 Demographic Characteristics: Race of Persons in Families in Transitional Housing**

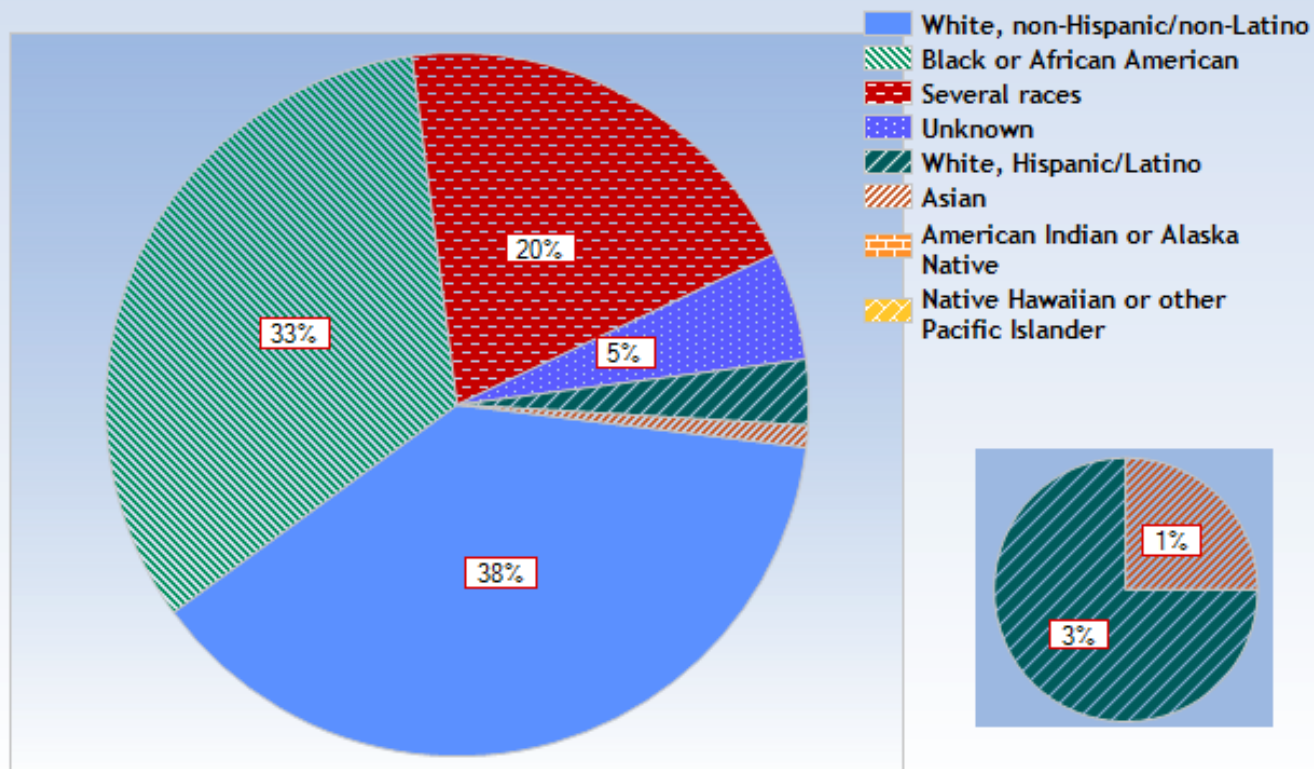




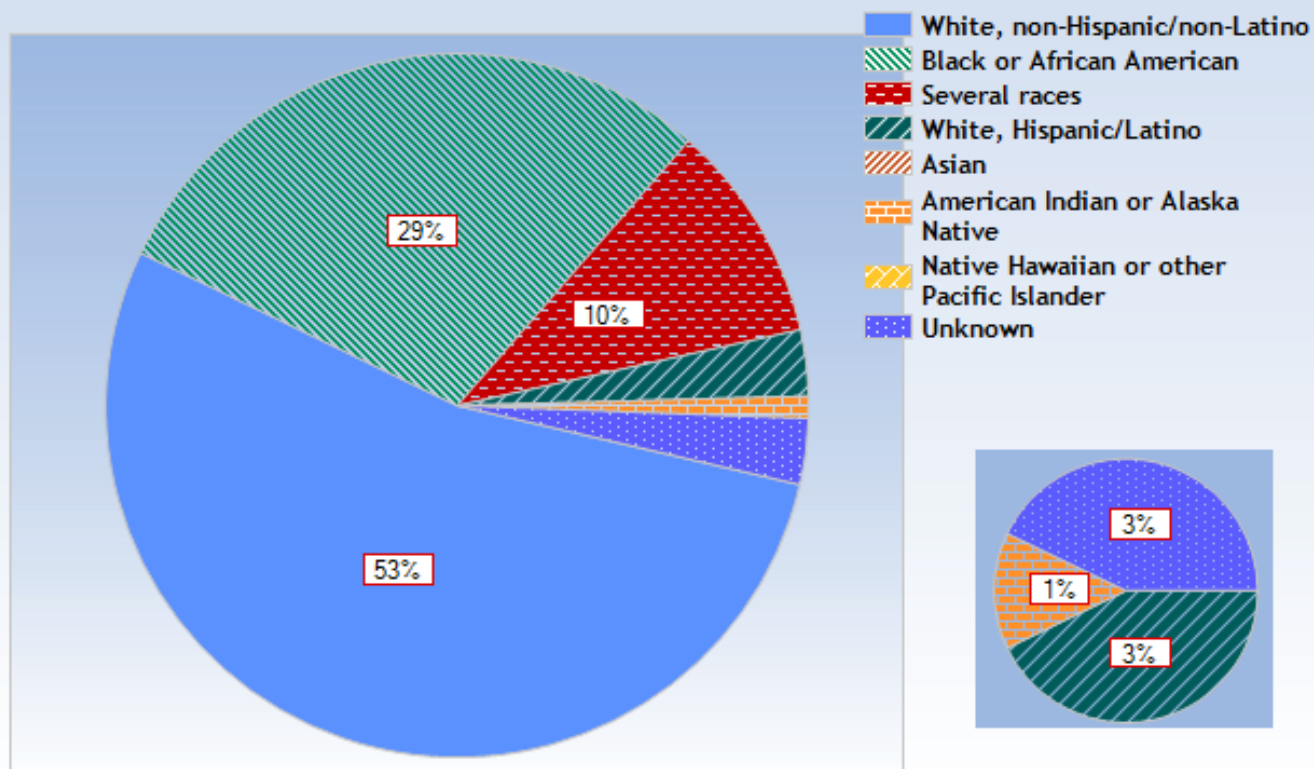
**Exhibit 3.6 Demographic Characteristics: Race of Persons in Families in Permanent Supportive Housing**



**Exhibit 3.7 Demographic Characteristics: Race of Individuals in Emergency Shelter**



**Exhibit 3.8 Demographic Characteristics: Race of Individuals in Transitional Housing**



**Exhibit 3.9 Demographic Characteristics: Race of Individuals in Permanent Supportive Housing**

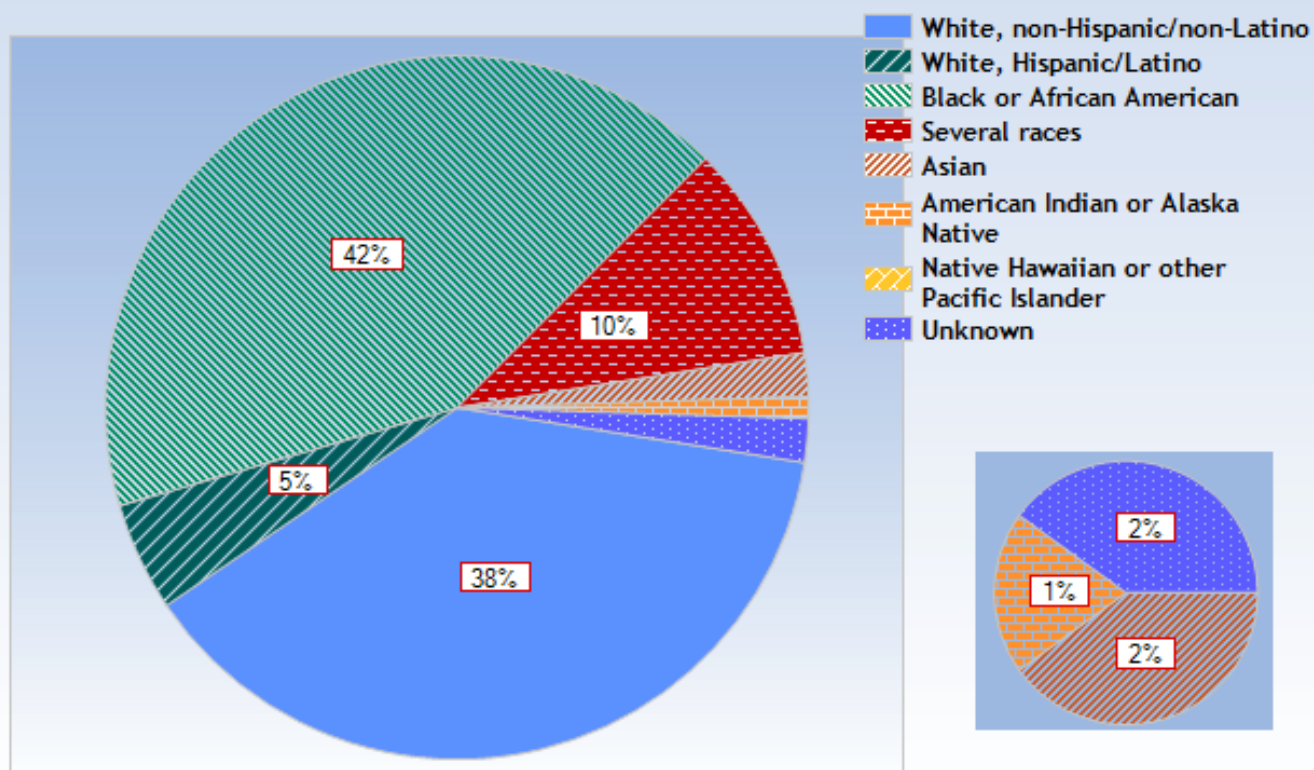


Exhibit 3.10 Race

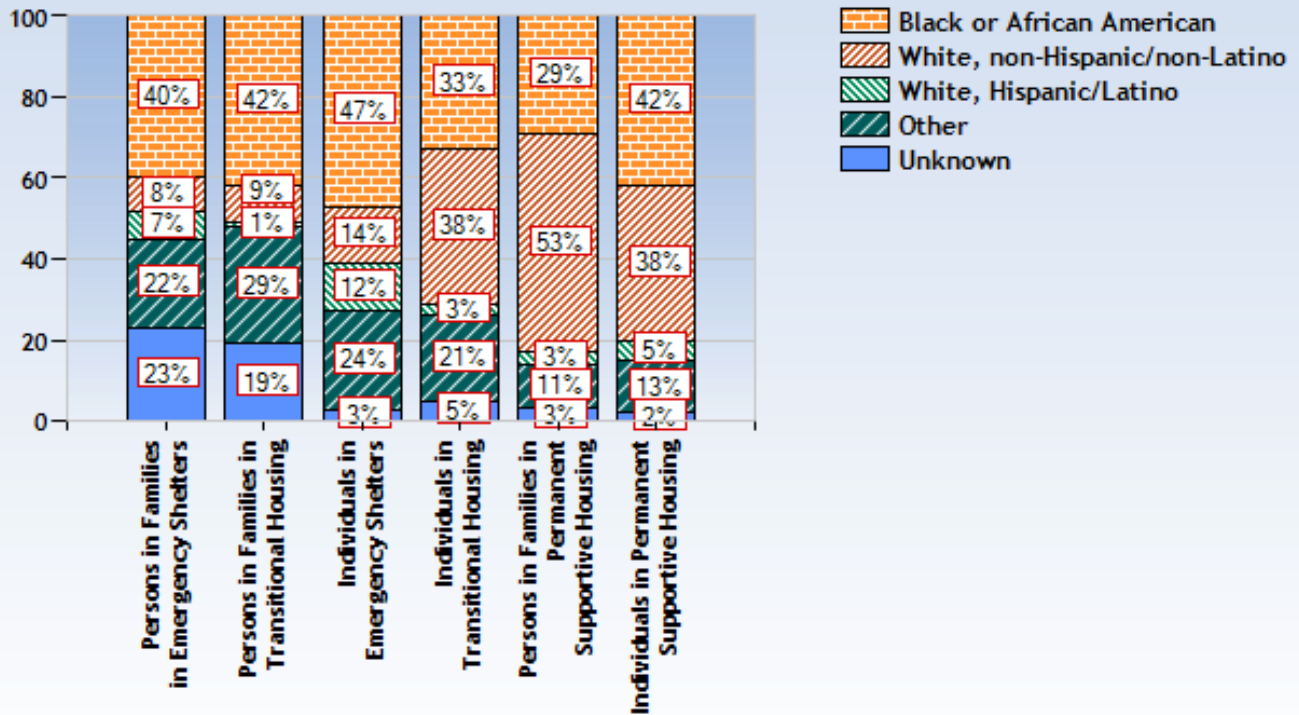
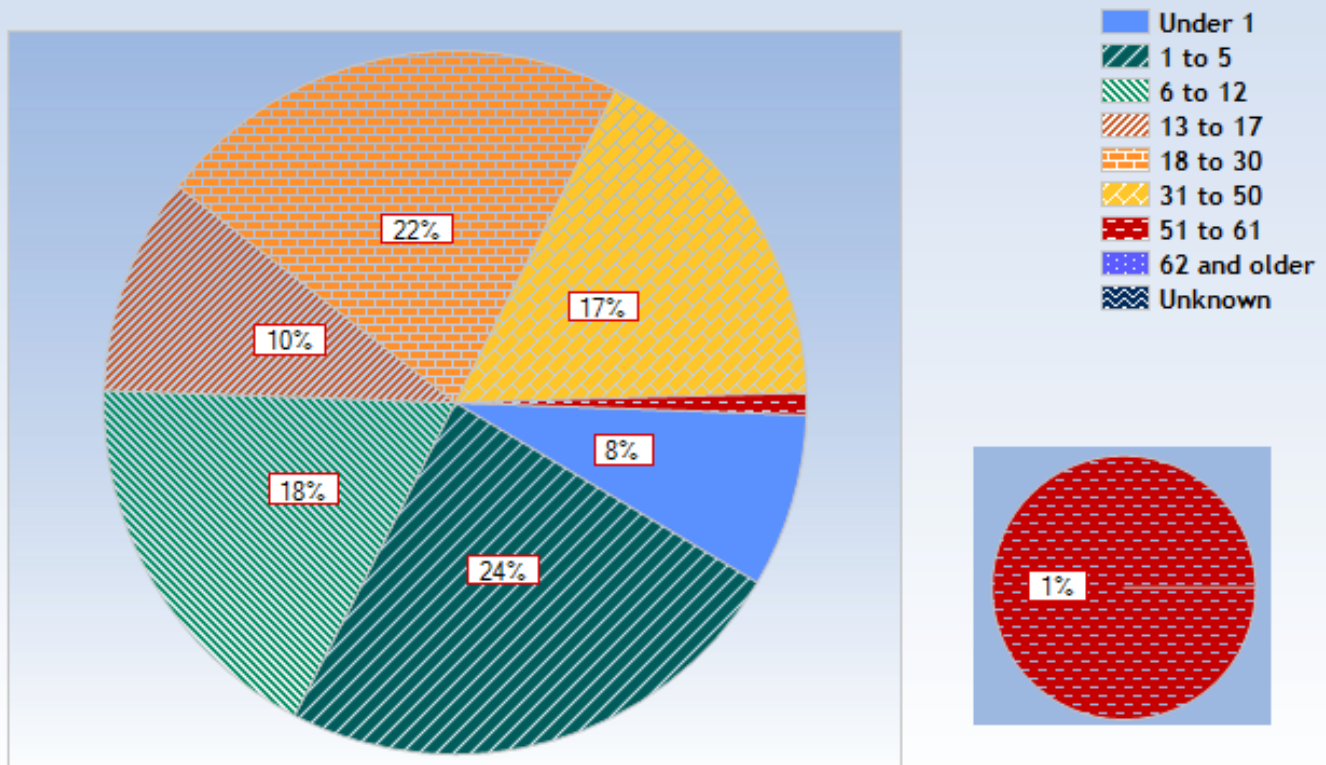
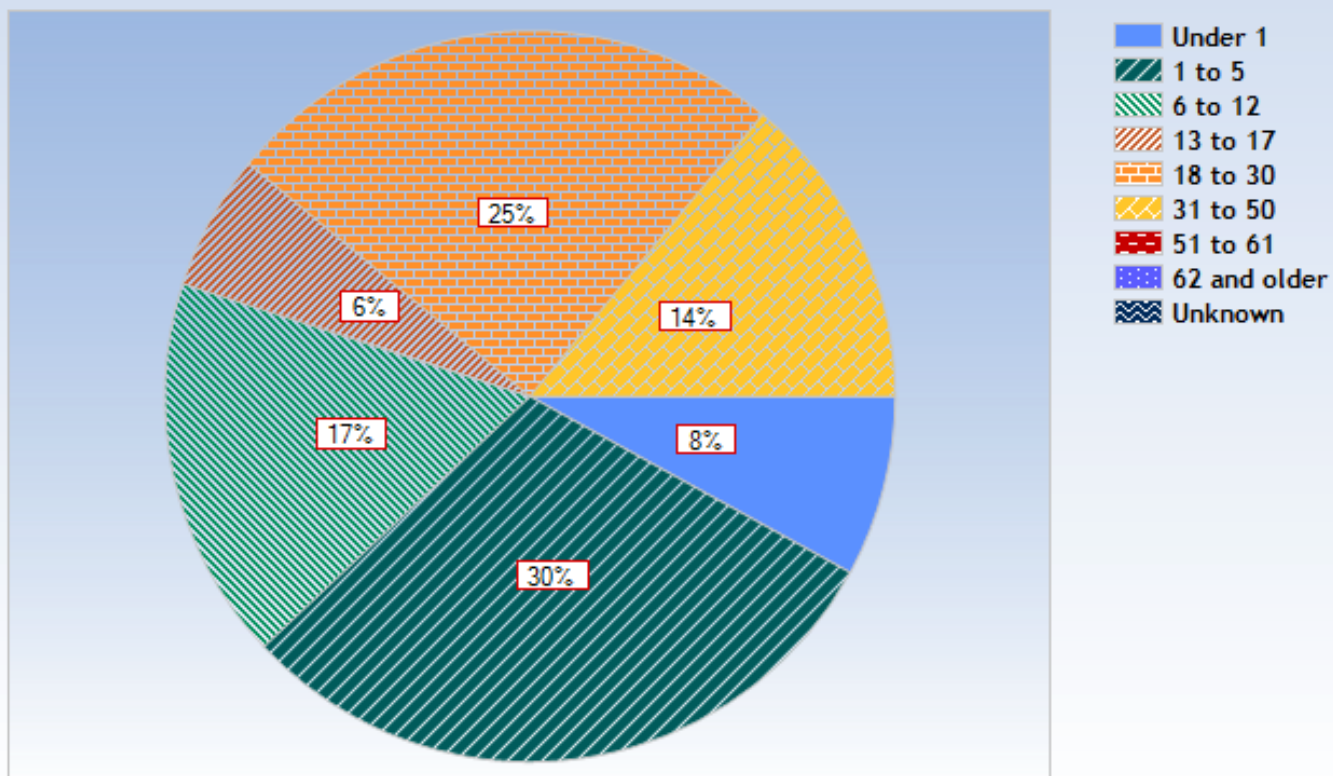


Exhibit 3.11 Demographic Characteristics: Age of Persons in Families in Emergency Shelter

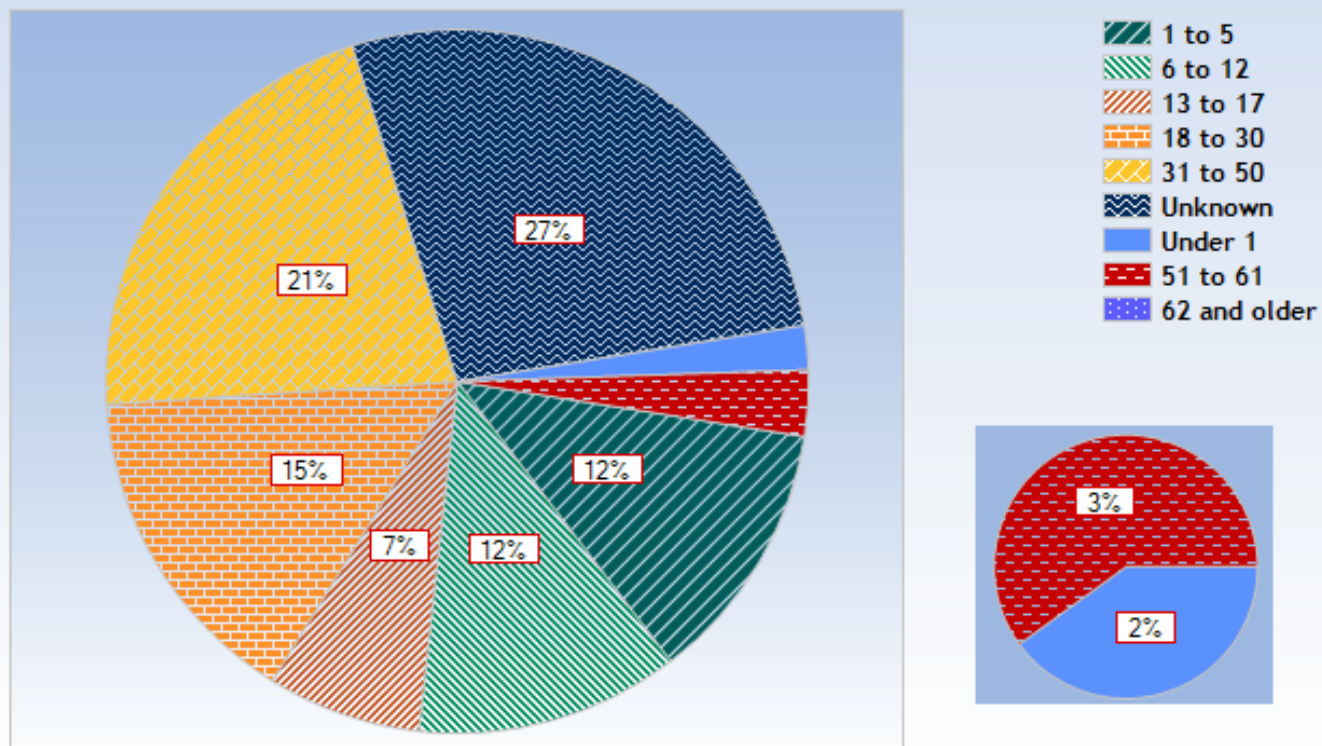




**Exhibit 3.12 Demographic Characteristics: Age of Persons in Families in Transitional Housing**

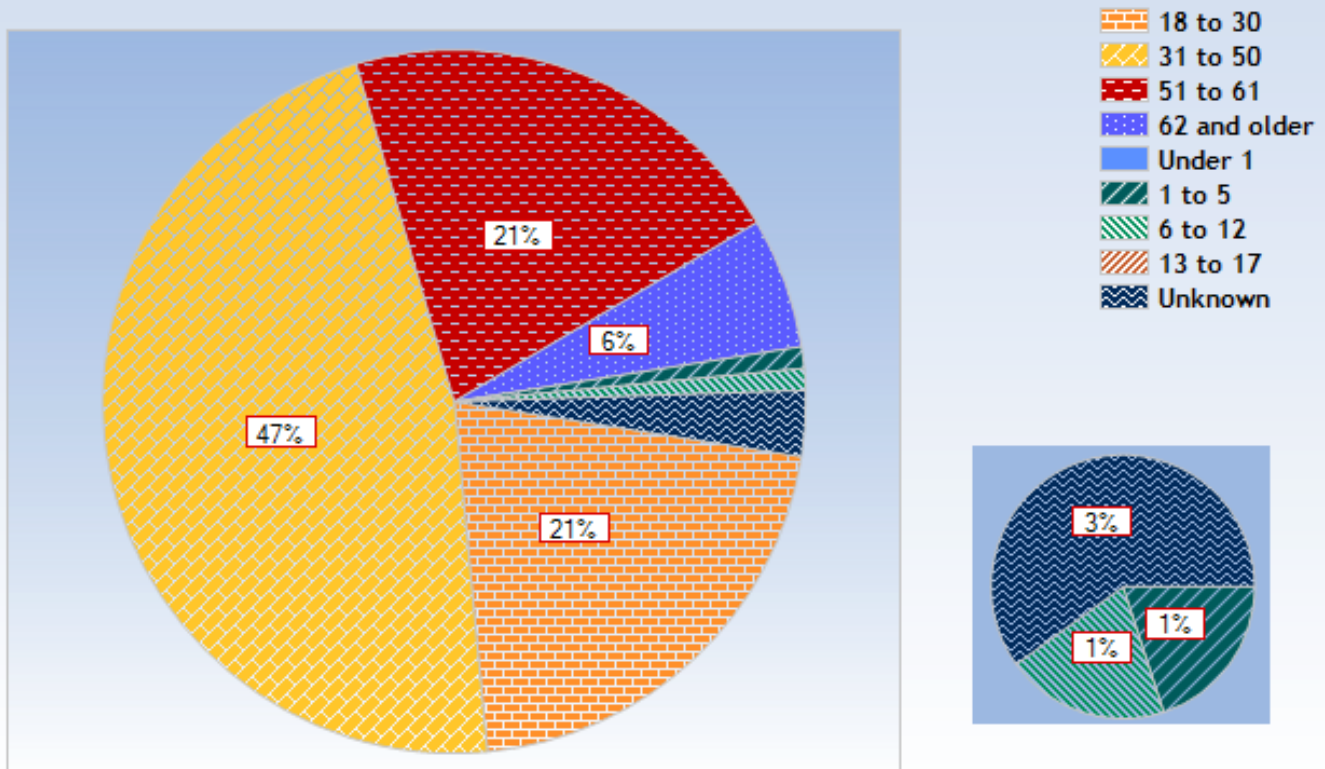


**Exhibit 3.13 Demographic Characteristics: Age of Persons in Families in Permanent Supportive Housing**

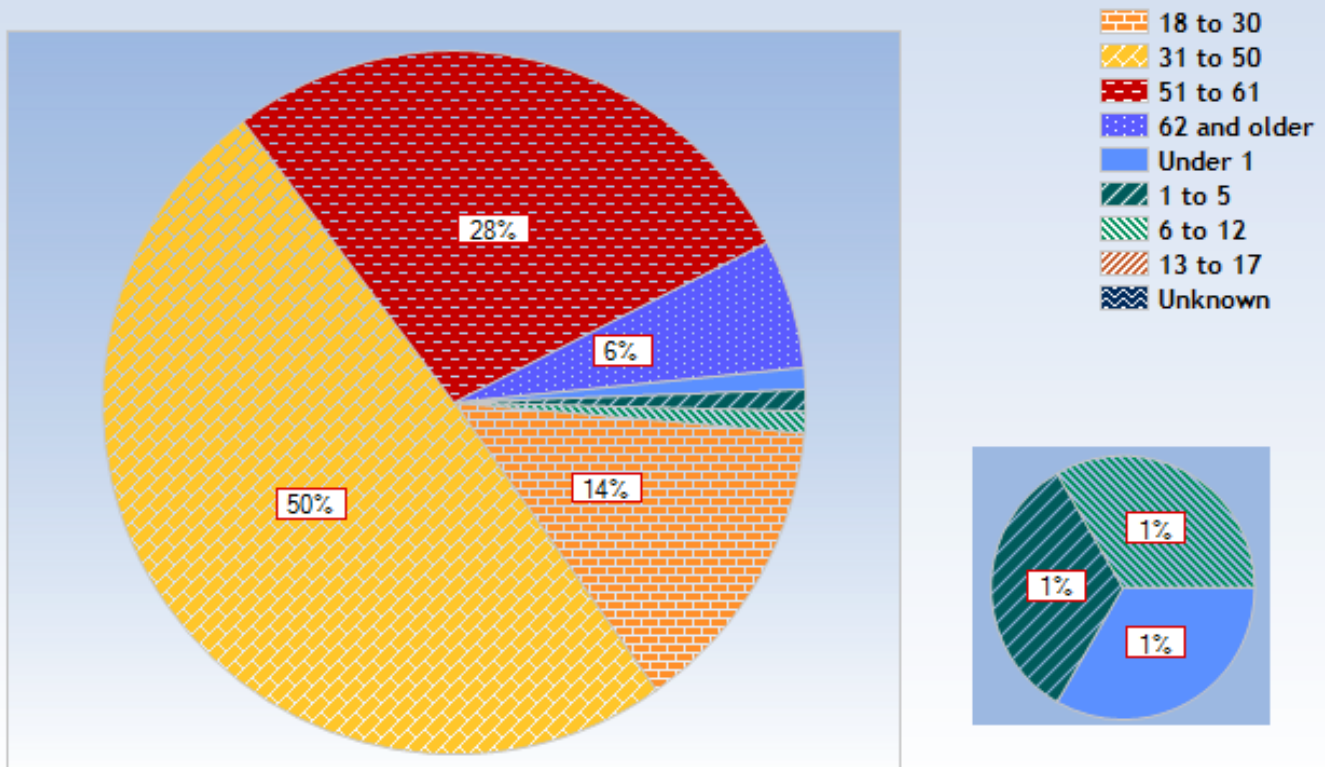




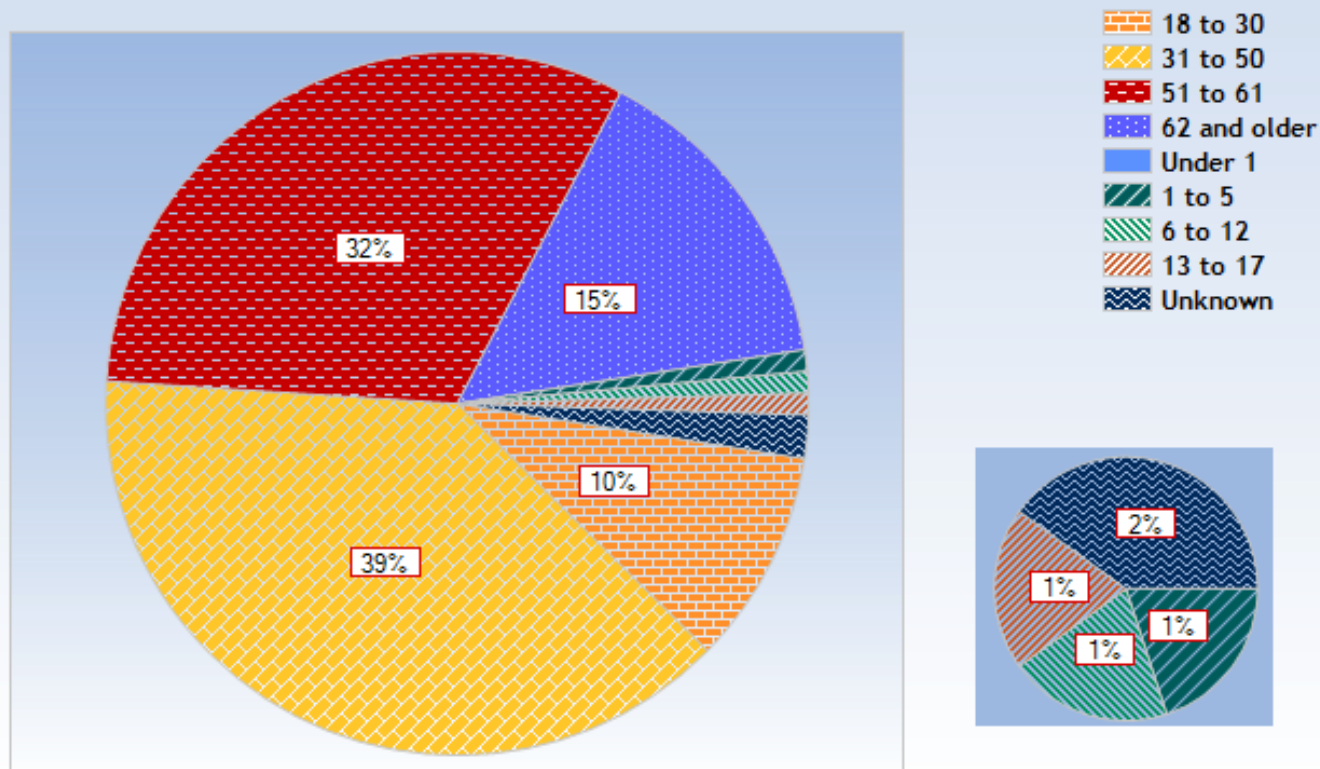
**Exhibit 3.14 Demographic Characteristics: Age of Individuals in Emergency Shelter**



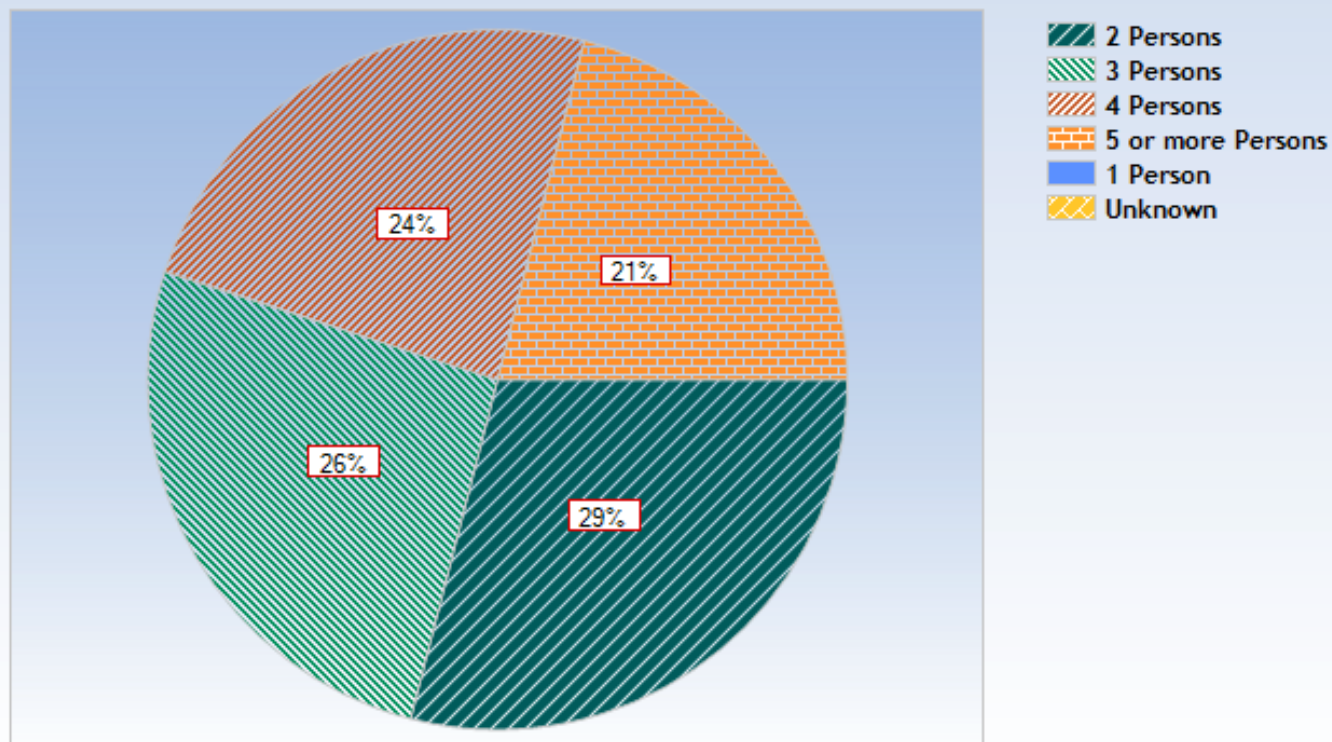
**Exhibit 3.15 Demographic Characteristics: Age of Individuals in Transitional Housing**



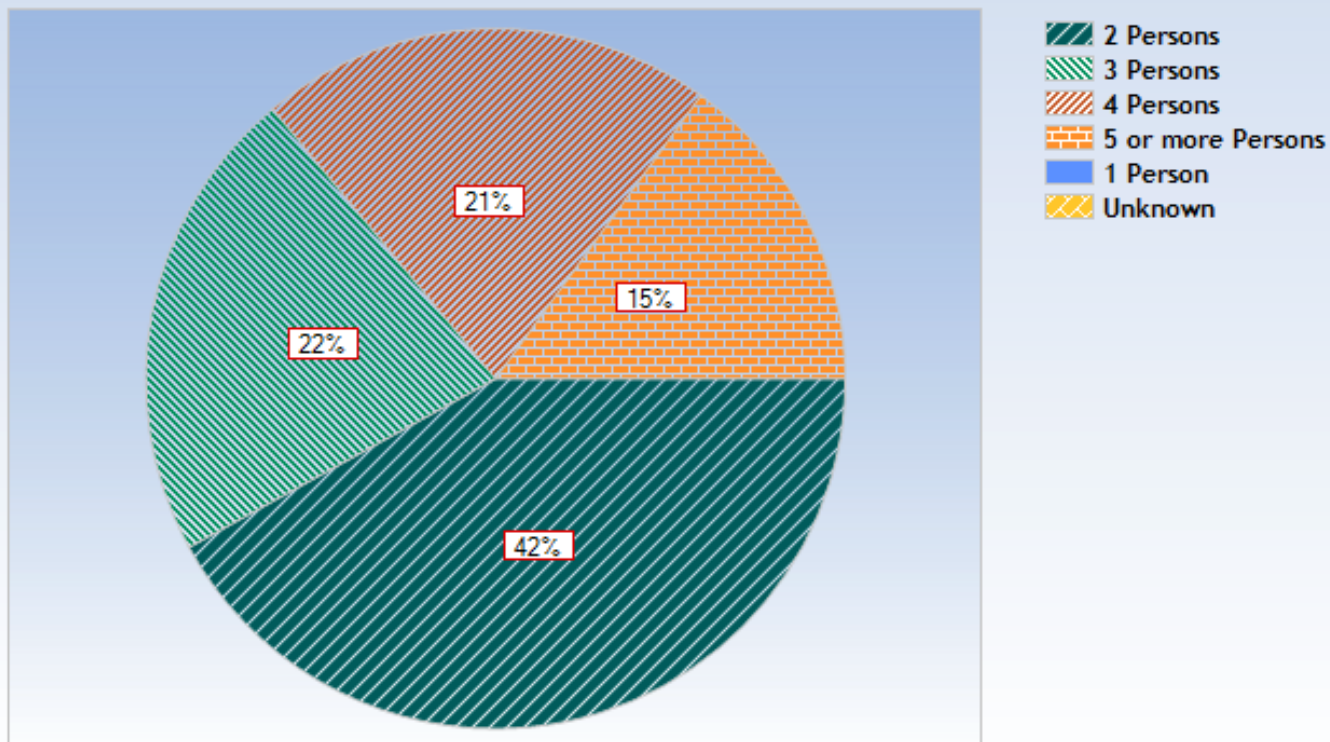
**Exhibit 3.16 Demographic Characteristics: Age of Individuals in Permanent Supportive Housing**



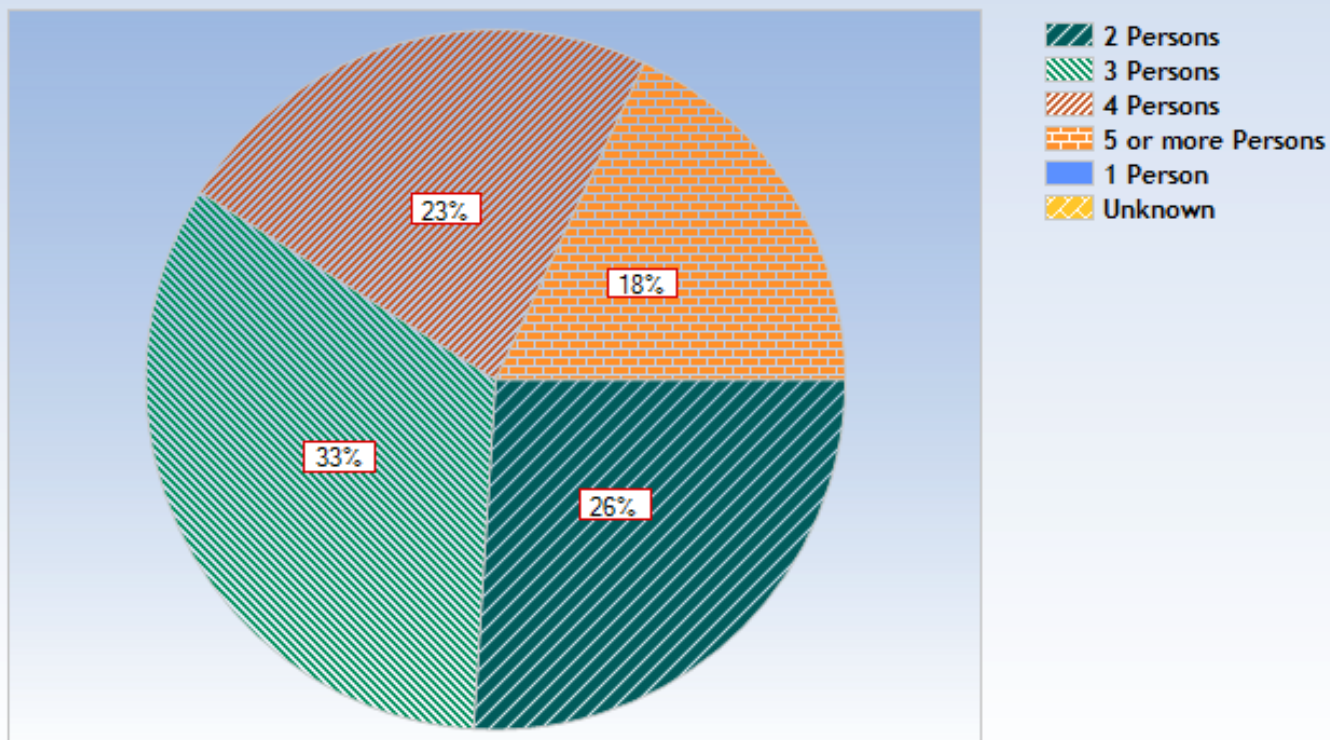
**Exhibit 3.17 Demographic Characteristics: Persons by Household Size: Persons in Families in Emergency Shelter**



**Exhibit 3.18 Demographic Characteristics: Persons by Household Size: Persons in Families in Transitional Housing**

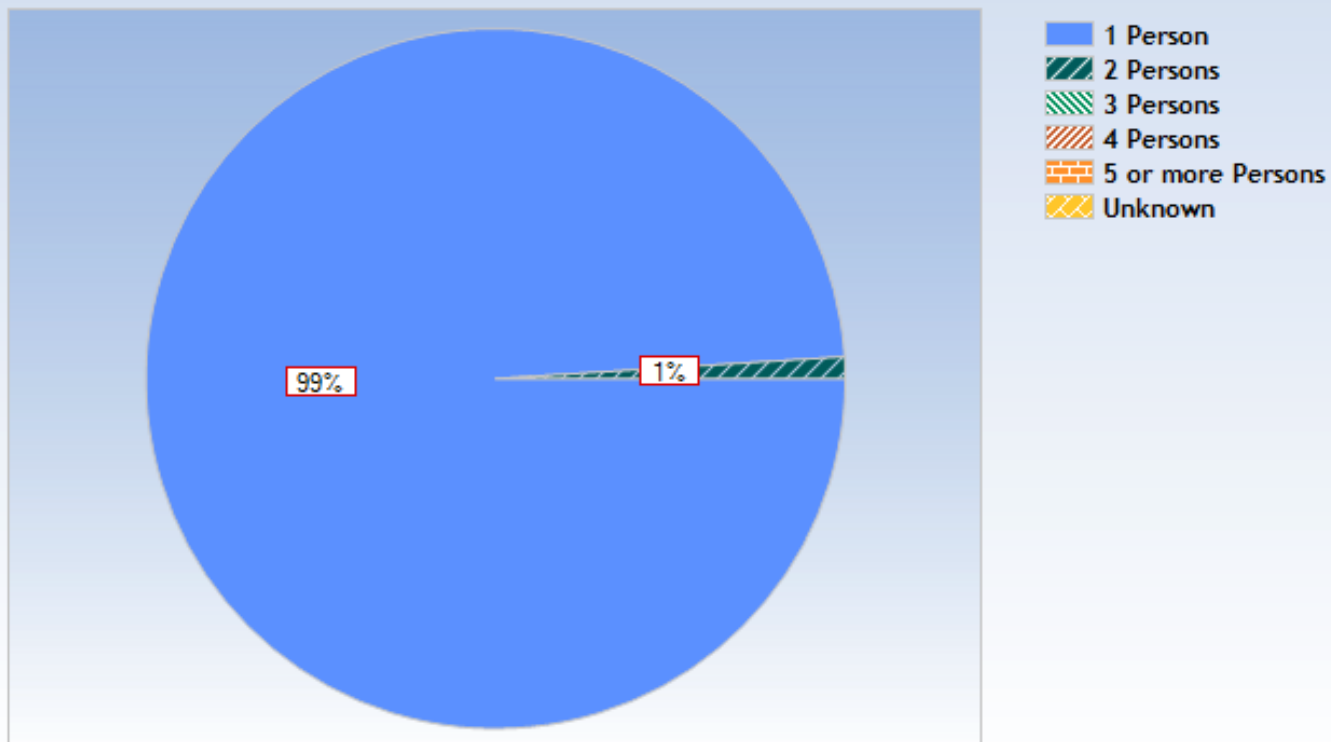


**Exhibit 3.19 Demographic Characteristics: Persons by Household Size: Persons in Families in Permanent Supportive Housing**

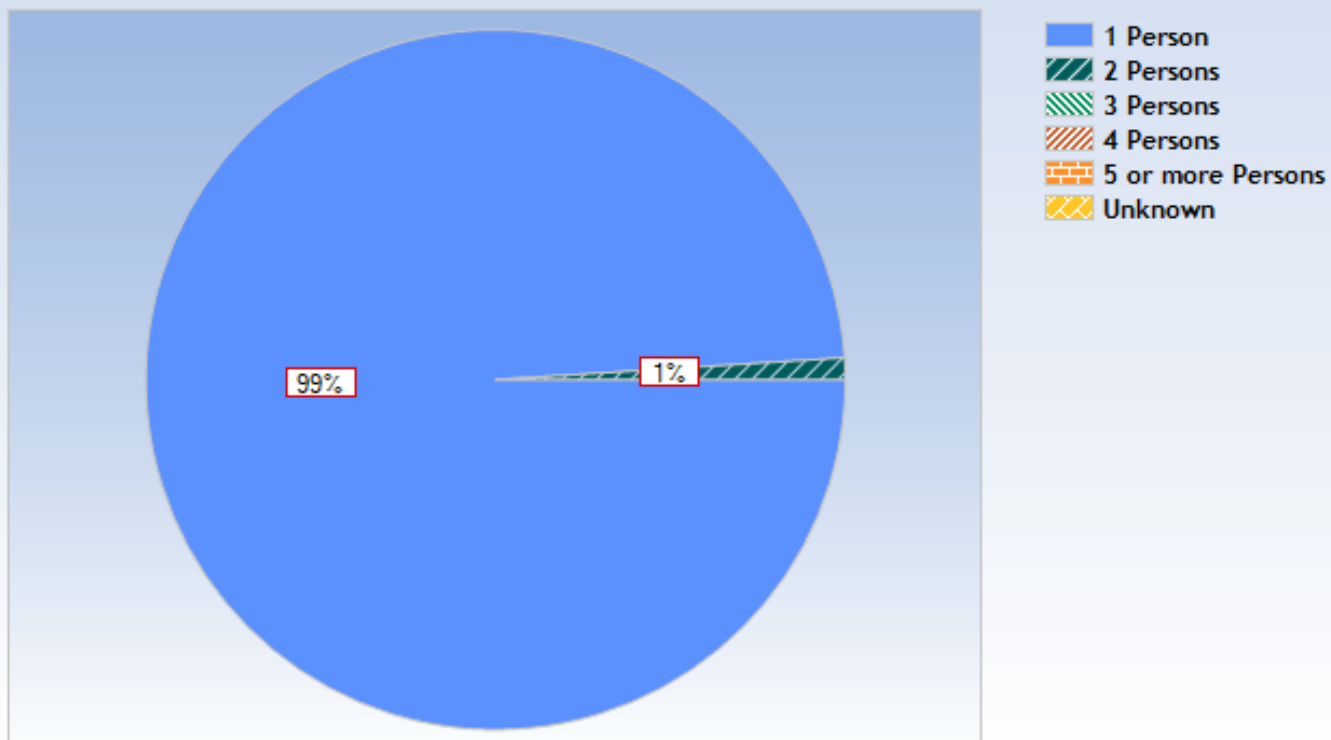




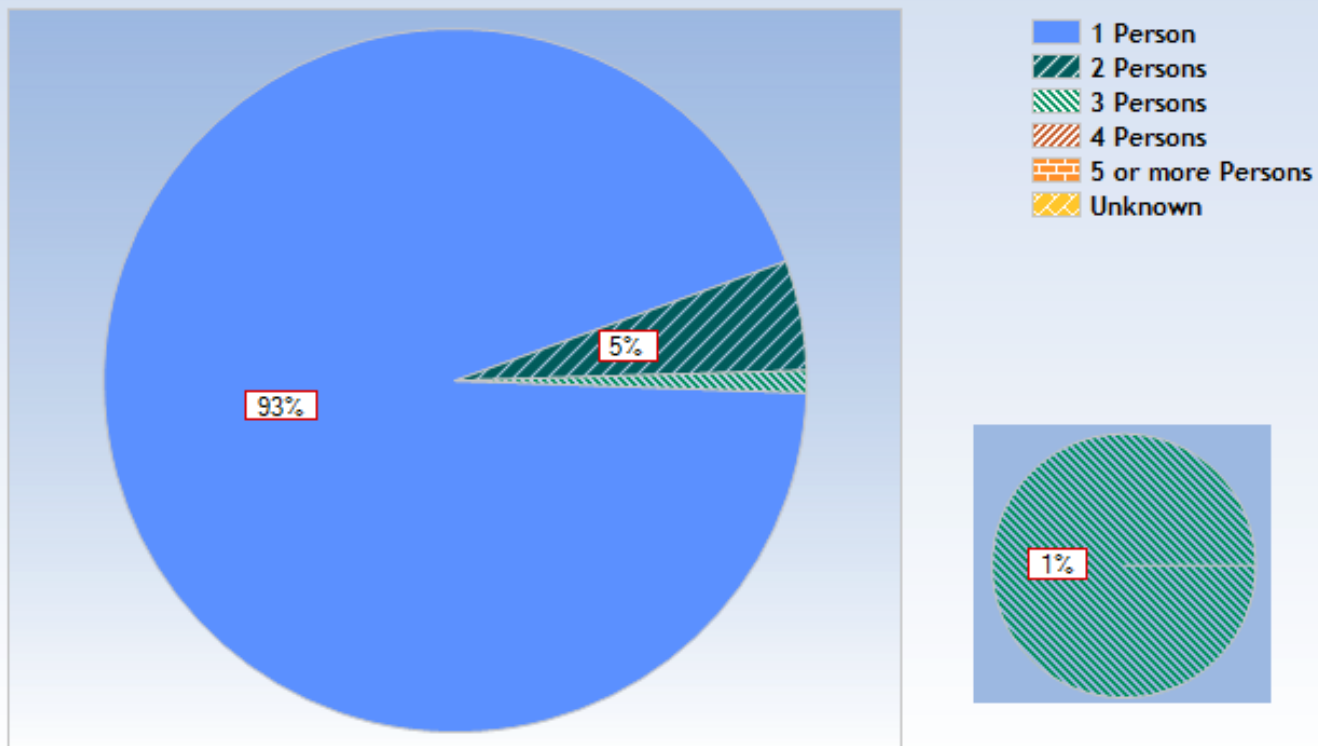
**Exhibit 3.20 Demographic Characteristics: Persons by Household Size: Individuals in Emergency Shelter**



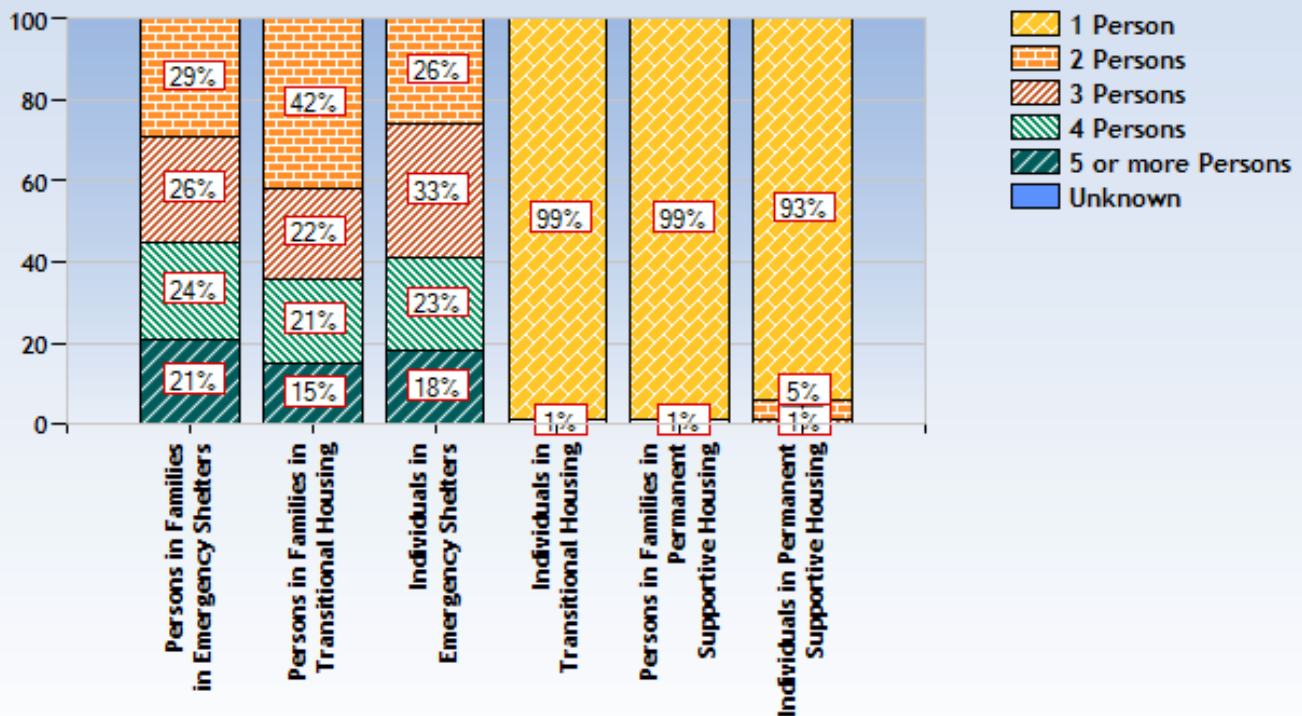
**Exhibit 3.21 Demographic Characteristics: Persons by Household Size: Individuals in Transitional Housing**



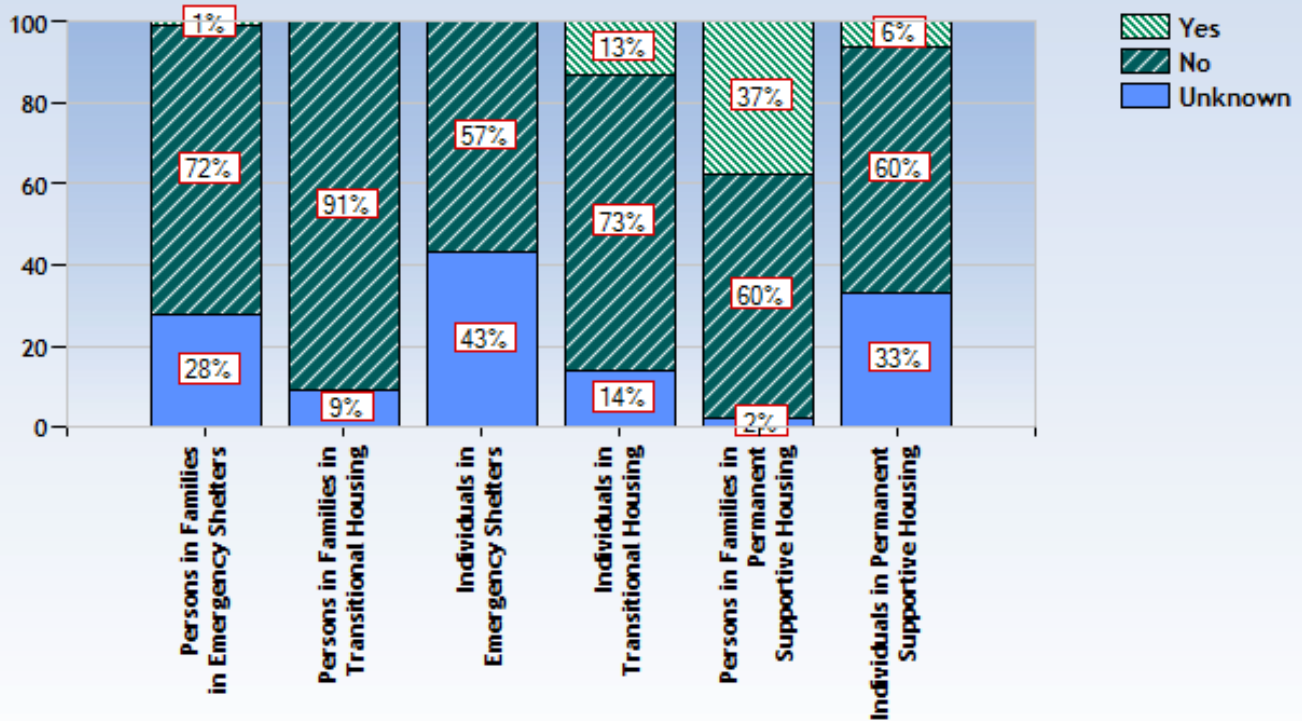
**Exhibit 3.22 Demographic Characteristics: Persons by Household Size: Individuals in Permanent Supportive Housing**



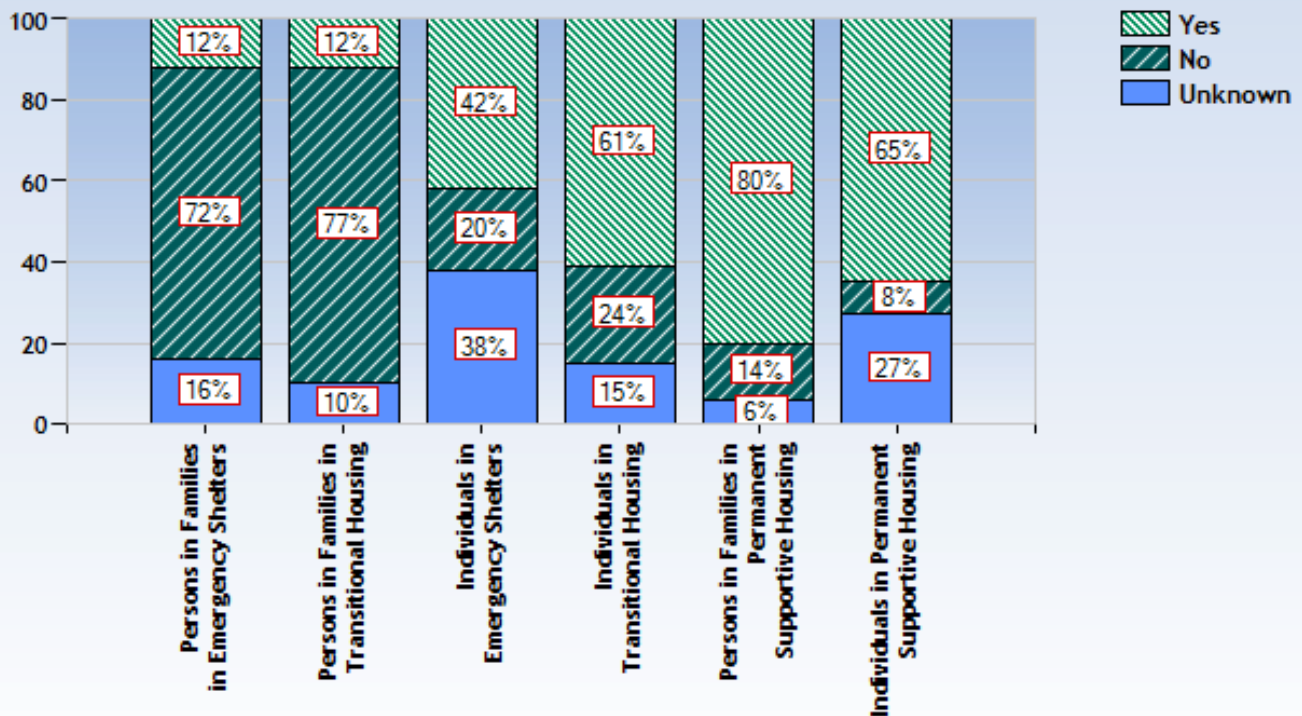
**Exhibit 3.23 Demographic Characteristics: Persons by Household Size**



**Exhibit 3.24 Demographic Characteristics: Veteran Status (Adults Only)**



**Exhibit 3.25 Demographic Characteristics: Disabled (Adults Only)**



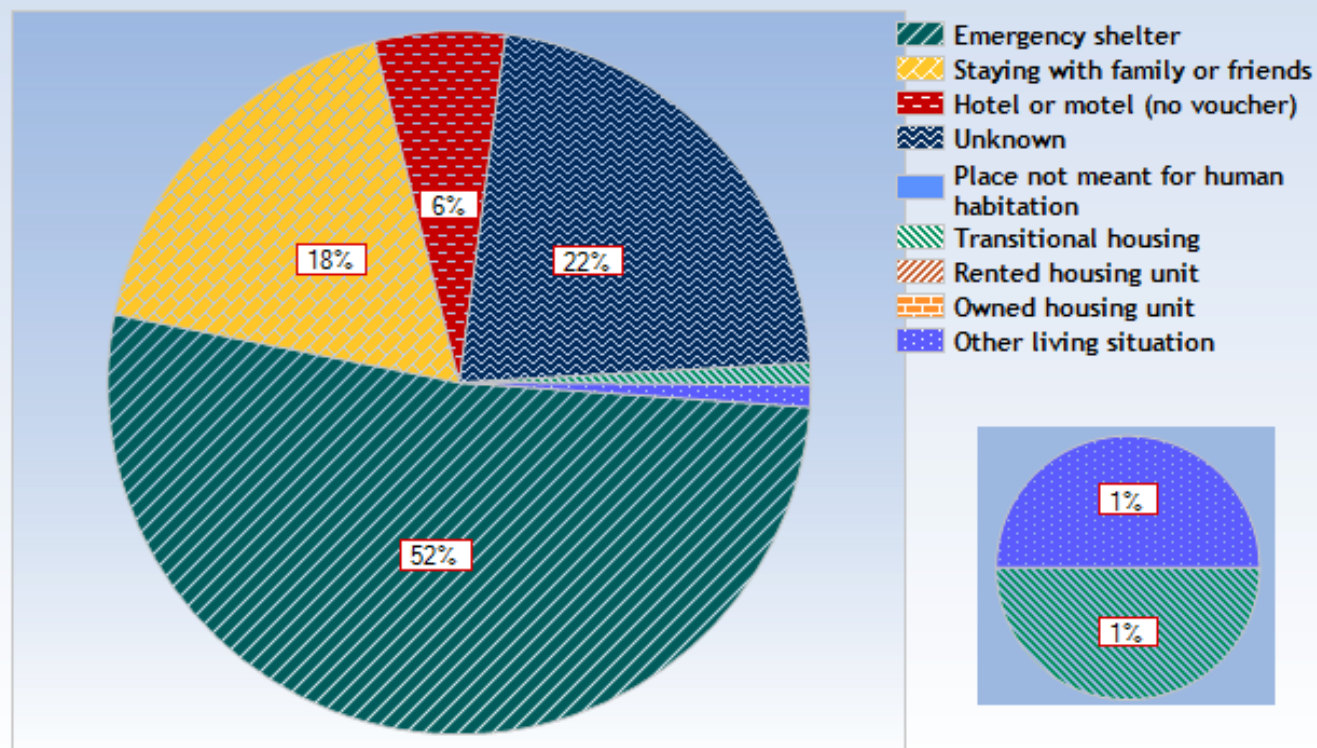
## Exhibit 4.1 Prior Living Situation of Persons Using Homeless Residential Services

Reporting Year: 10/1/2010 - 9/30/2011

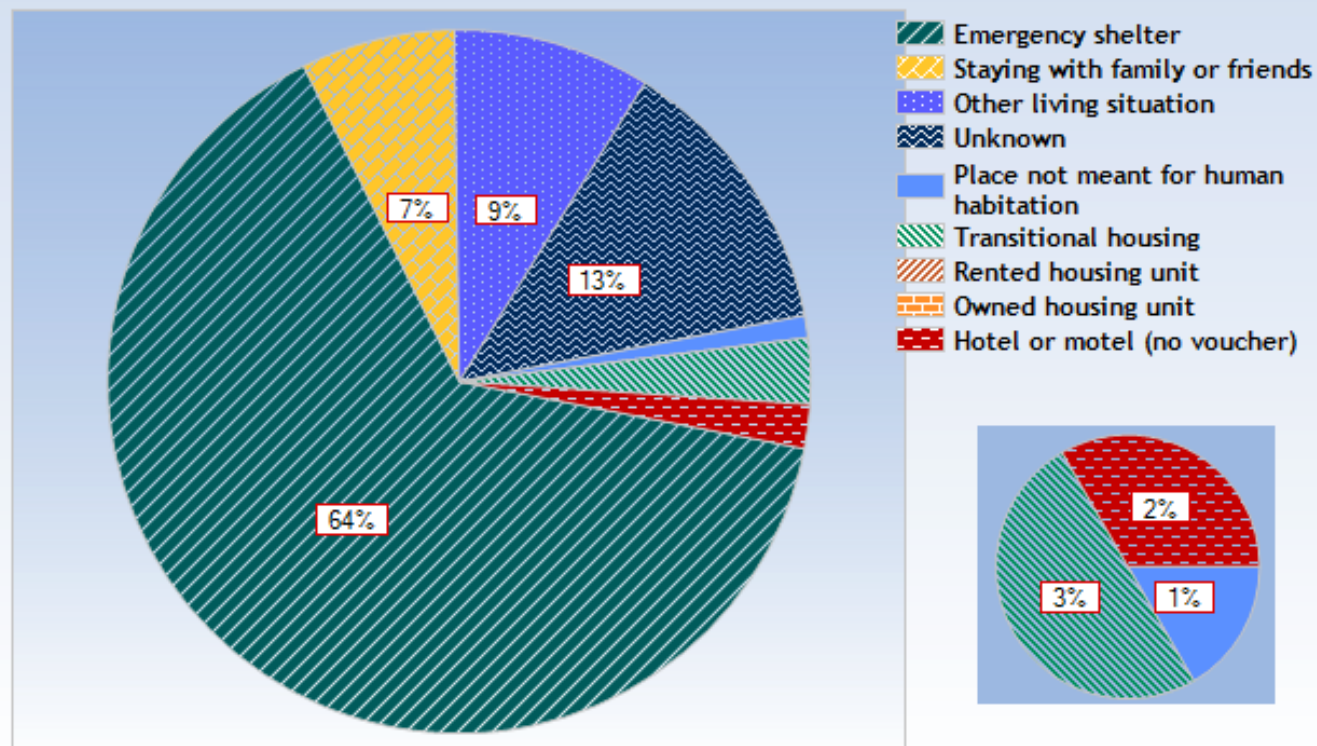
Site: Boston (MA)

| Prior Living Situation                                   | Persons in Families in Emergency Shelters | Persons in Families in Transitional Housing | Persons in Families in Permanent Supportive Housing | Individuals in Emergency Shelters | Individuals in Transitional Housing | Individuals in Permanent Supportive Housing |
|--|---|---|---|-----------------------------------|-------------------------------------|---|
| <b>Number of Sheltered Homeless Persons</b>              | 4,061                                     | 550   | 864   | 10,118                            | 2,518                               | 2,577                                       |
| <b>Living Arrangement the Night before Program Entry</b> |   |   |   |                                   |                                     |   |
| <b>Total from Homeless Situation</b>                     |   |   |   |                                   |                                     |   |
| <i>Place not meant for human habitation</i>              | 0%  | 1%  | 3%  | 12%                               | 6%                                  | 6%  |
| <i>Emergency shelter</i>                                 | 52%                                       | 64%   | 29%   | 36%                               | 46%                                 | 48%   |
| <i>Transitional housing</i>                              | 1%  | 3%  | 28%   | 2%                                | 5%                                  | 8%  |
| <b>Total from Housing Situation</b>                      |   |   |   |                                   |                                     |   |
| <i>Permanent supportive housing</i>                      | 0%  | 0%  | 0%  | 0%                                | 0%                                  | 1%  |
| <i>Rented housing unit</i>                               | 0%  | 0%  | 0%  | 0%                                | 0%                                  | 0%  |
| <i>Owned housing unit</i>                                | 0%  | 0%  | 0%  | 0%                                | 0%                                  | 0%  |
| <i>Staying with family or friends</i>                    | 18%                                       | 7%  | 0%  | 19%                               | 11%                                 | 3%  |
| <b>Total from Institutional Settings</b>                 |   |   |   |                                   |                                     |   |
| <i>Psychiatric facility</i>                              | 0%  | 0%  | 0%  | 2%                                | 1%                                  | 1%  |
| <i>Substance abuse treatment center or detox</i>         | 0%  | 9%  | 0%  | 4%                                | 17%                                 | 1%  |
| <i>Hospital (non-psychiatric)</i>                        | 0%  | 0%  | 0%  | 0%                                | 2%                                  | 0%  |
| <i>Jail, prison, or juvenile detention</i>               | 0%  | 0%  | 0%  | 3%                                | 3%                                  | 0%  |
| <b>Total from Other Situations</b>                       |   |   |   |                                   |                                     |   |
| <i>Hotel or motel (no voucher)</i>                       | 6%  | 2%  | 0%  | 1%                                | 1%                                  | 0%  |
| <i>Foster care home</i>                                  | 0%  | 0%  | 0%  | 0%                                | 0%                                  | 0%  |
| <i>Other living situation</i>                            | 1%  | 0%  | 0%  | 1%                                | 1%                                  | 1%  |
| <i>Unknown</i>   | 22%                                       | 13%   | 39%   | 19%                               | 5%                                  | 30%   |
| <b>Stability of Previous Night's Living Arrangements</b> |   |   |   |                                   |                                     |   |
| <i>Stayed 1 week or less</i>                             | 14%                                       | 11%   | 0%  | 25%                               | 32%                                 | 1%  |
| <i>Stayed more than 1 week, but less than a month</i>    | 14%                                       | 12%   | 2%  | 9%                                | 9%                                  | 2%  |
| <i>Stayed 1 to 3 months</i>                              | 18%                                       | 20%   | 10%   | 12%                               | 13%                                 | 9%  |
| <i>Stayed more than 3 months, but less than a year</i>   | 22%                                       | 22%   | 15%   | 11%                               | 16%                                 | 15%   |
| <i>Stayed 1 year or longer</i>                           | 9%  | 16%   | 30%   | 25%                               | 22%                                 | 36%   |
| <i>Unknown</i>   | 23%                                       | 20%   | 42%   | 19%                               | 8%                                  | 37%   |
| <b>Zip Code of Last Permanent Address</b>                |   |   |   |                                   |                                     |   |
| <i>Same jurisdiction as program locator</i>              | 46%                                       | 41%   | 15%   | 32%                               | 30%                                 | 25%   |
| <i>Different jurisdiction than program locator</i>       | 27%                                       | 36%   | 46%   | 54%                               | 65%                                 | 43%   |
| <i>Unknown</i>   | 26%                                       | 23%   | 39%   | 14%                               | 5%                                  | 32%   |

**Exhibit 4.2 Living Arrangement the Night before Program Entry: Persons in Families in Emergency Shelter**

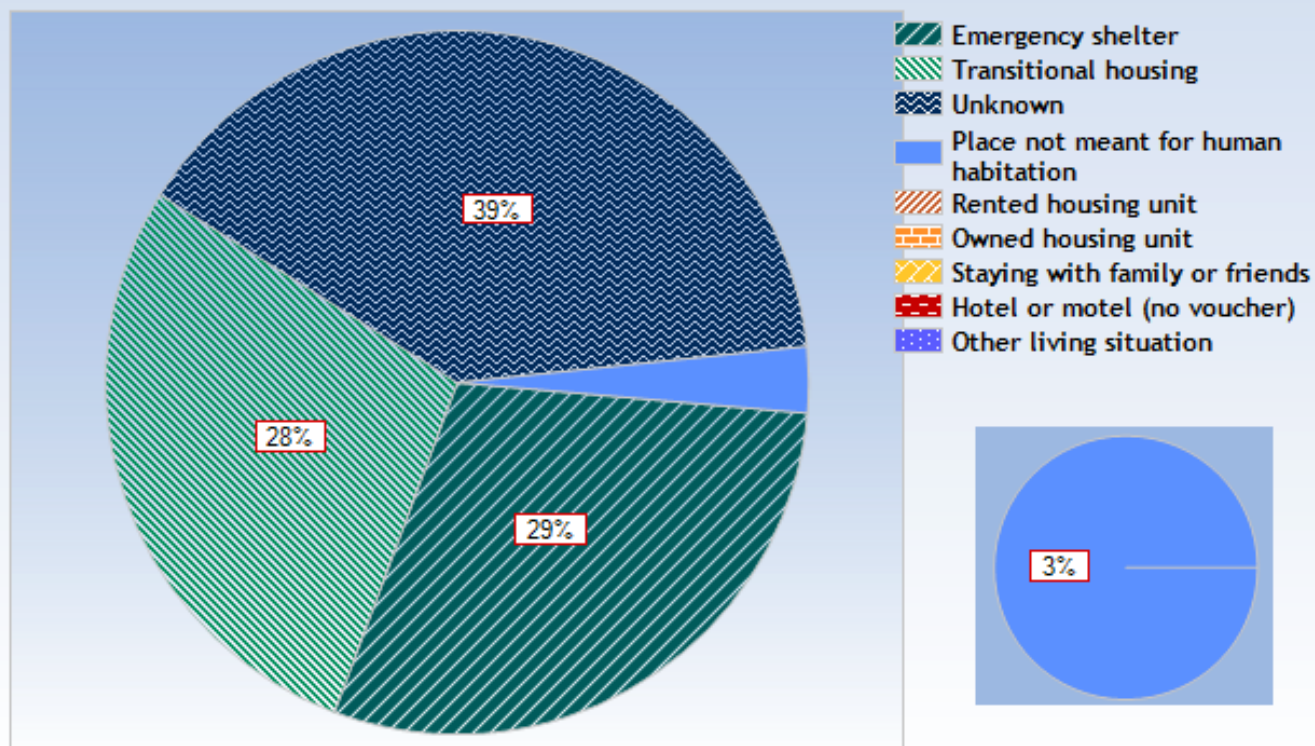


**Exhibit 4.3 Living Arrangement the Night before Program Entry: Persons in Families in Transitional Housing**

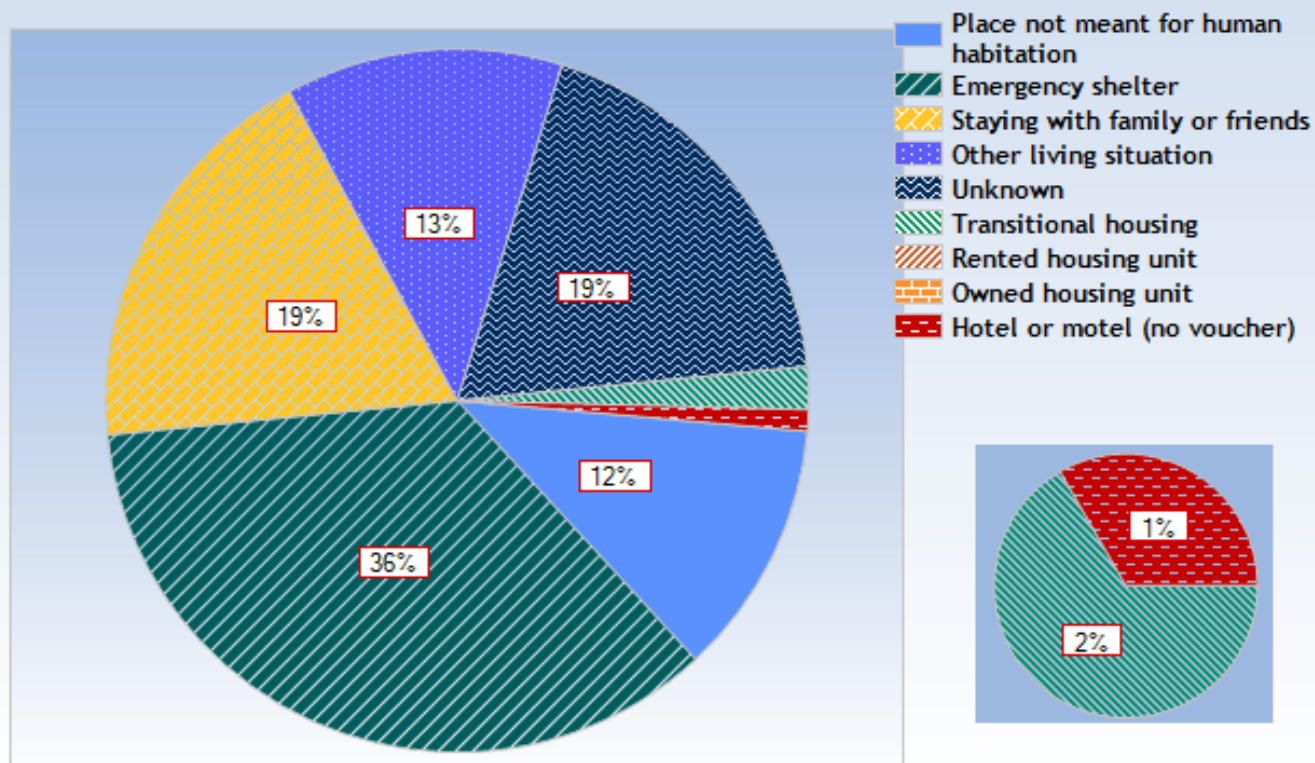




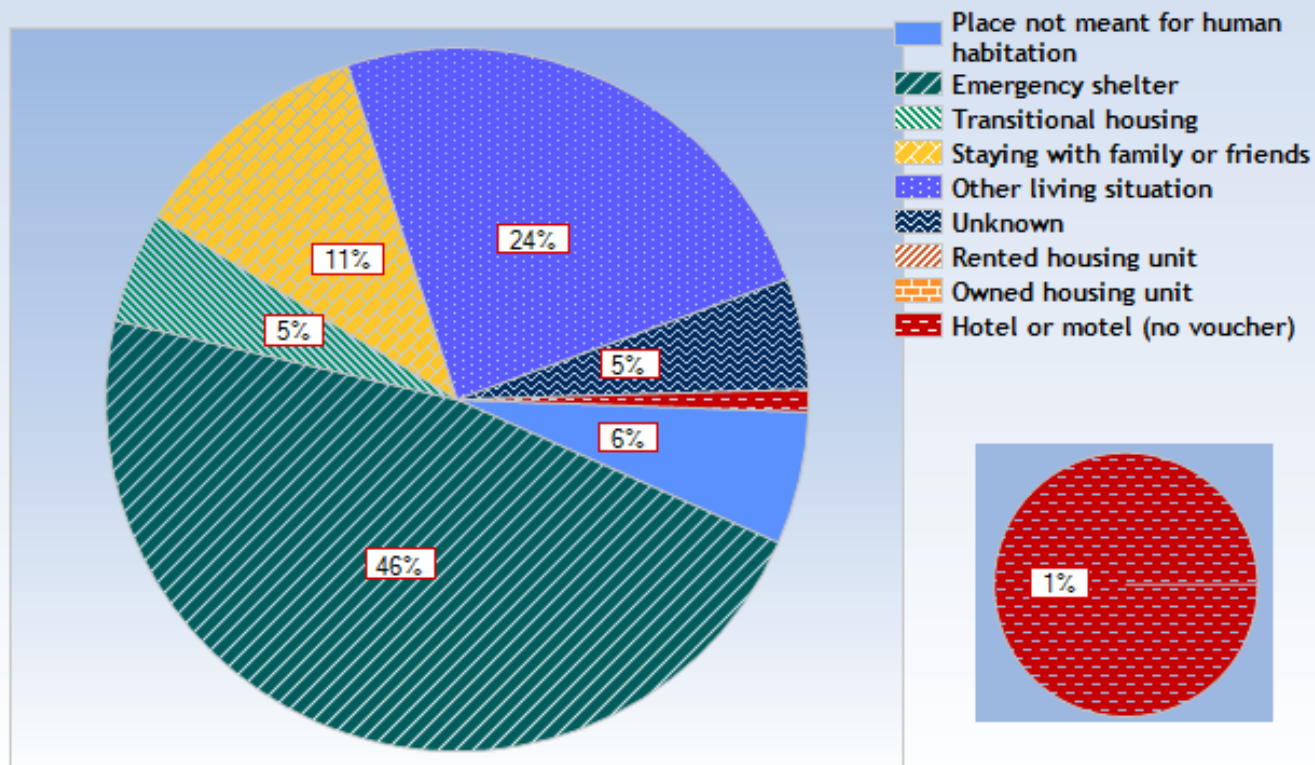
**Exhibit 4.4 Living Arrangement the Night before Program Entry: Persons in Families in Permanent Supportive Housing**



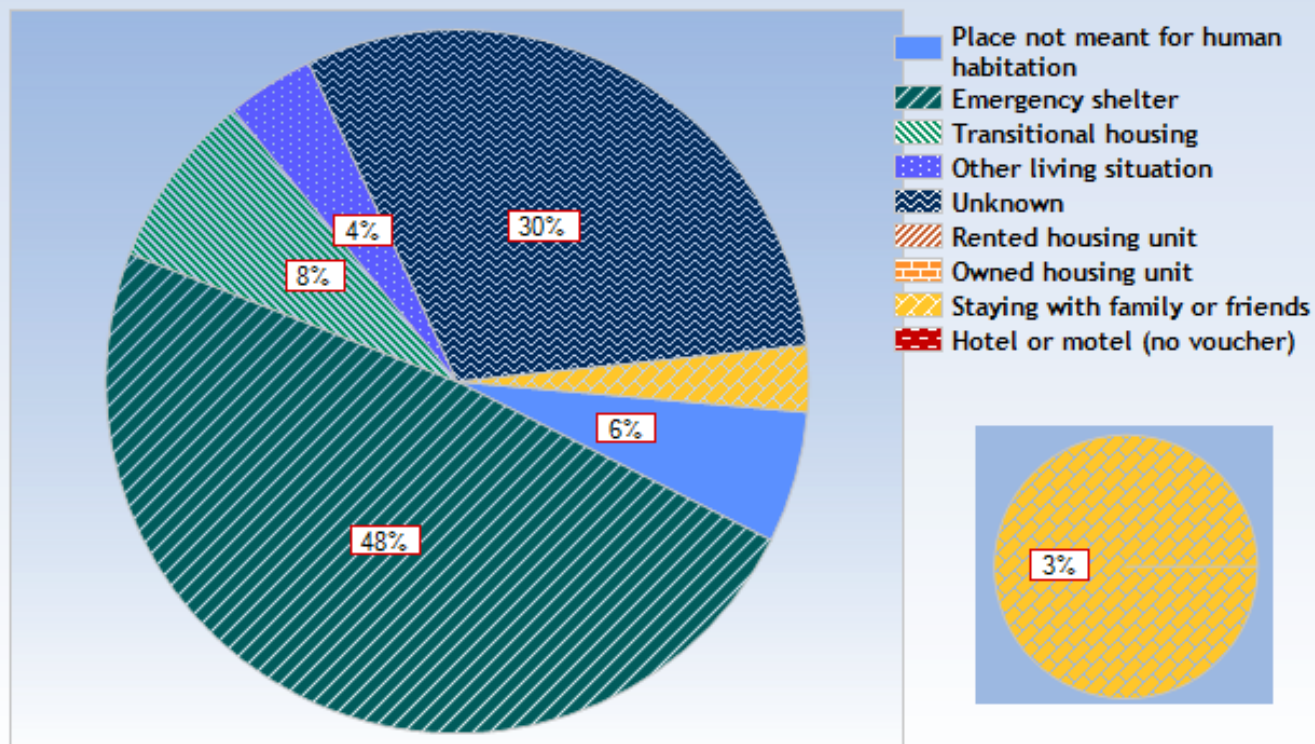
**Exhibit 4.5 Living Arrangement the Night before Program Entry: Individuals in Emergency Shelter**



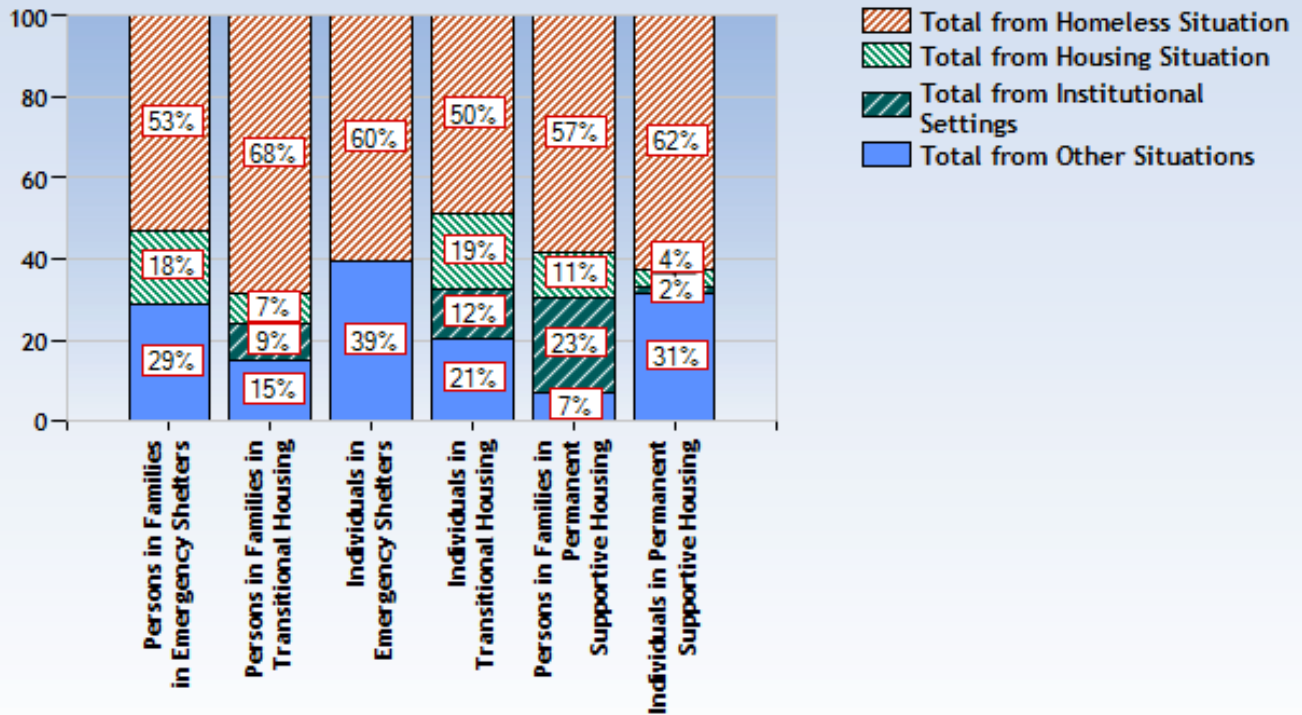
**Exhibit 4.6 Living Arrangement the Night before Program Entry: Individuals in Transitional Housing**



**Exhibit 4.7 Living Arrangement the Night before Program Entry: Individuals in Permanent Supportive Housing**



**Exhibit 4.8 Prior Living Situation: Living Arrangement the Night Before Program Entry**



**Other Situations:** Hotel or motel (no voucher), Foster care home, Other living situation, Unknown

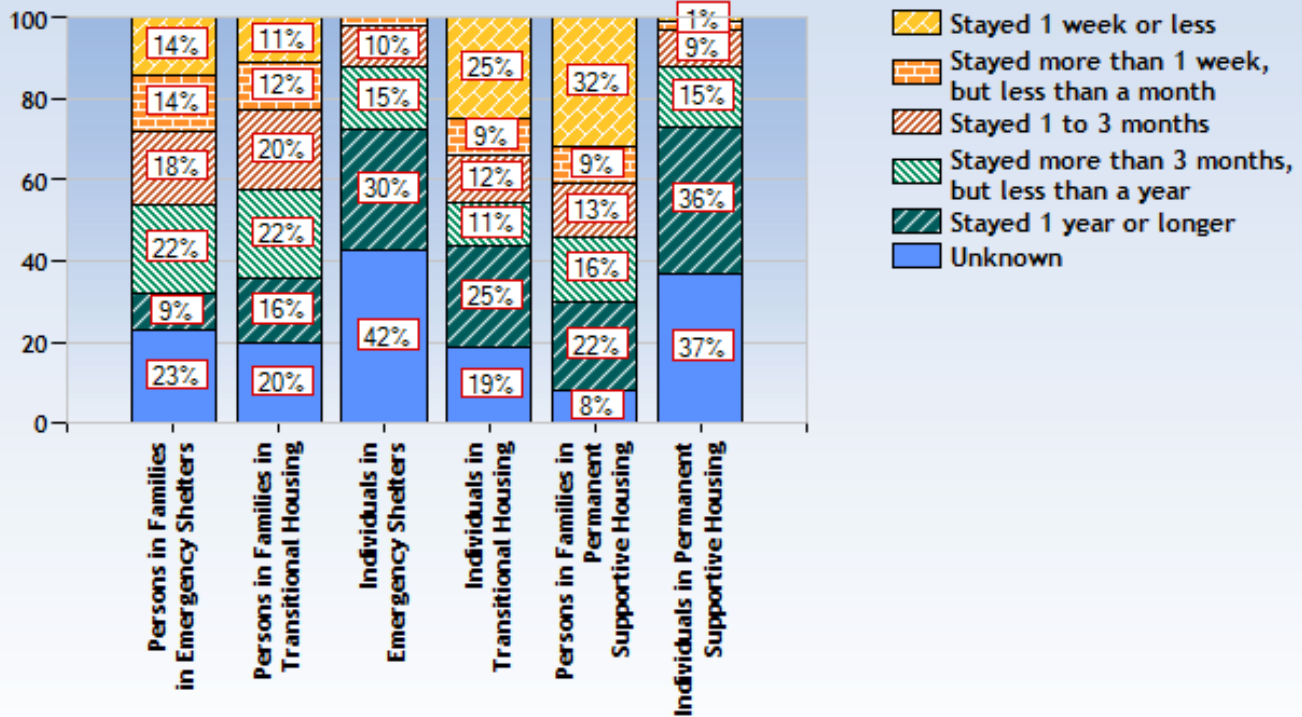
**Institutional Settings:** Psychiatric facility, Substance abuse treatment center or detox, hospital (non-psychiatric), Jail, prison or juvenile detention

**Housing Situation:** Permanent supportive housing, Rented housing unit, Owned housing unit, Staying with family or friends

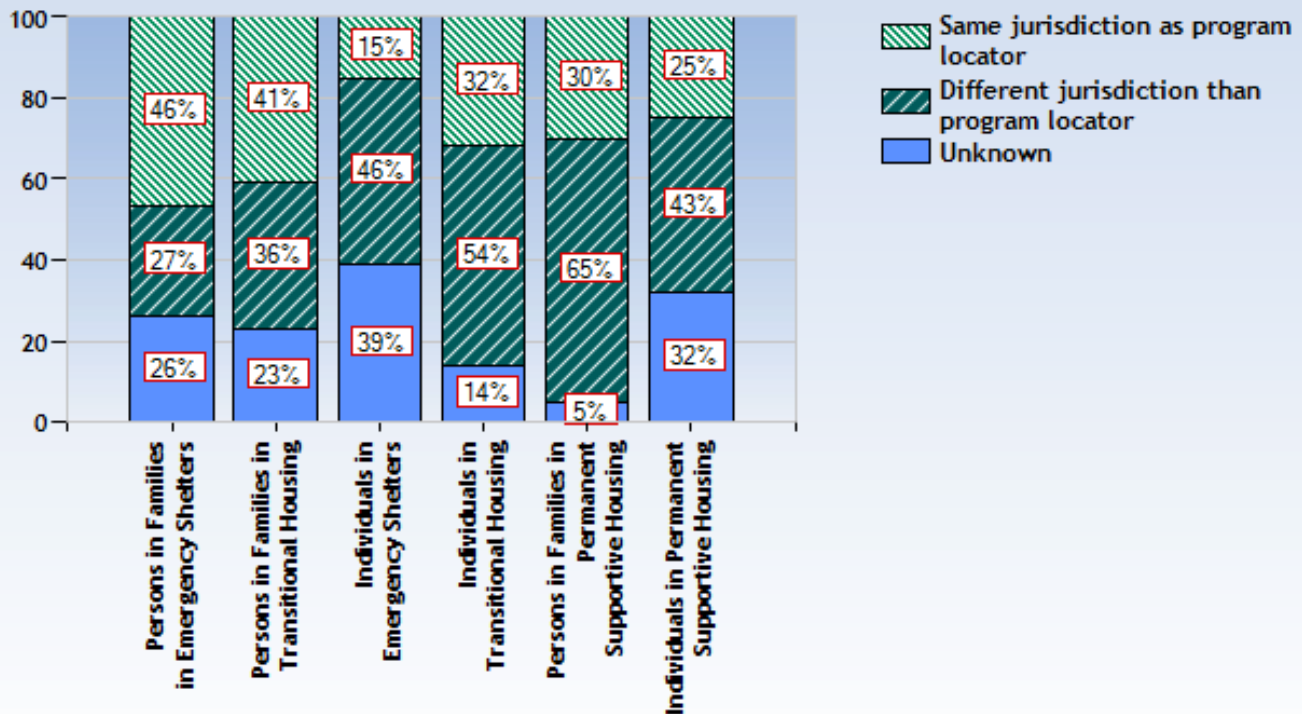
**Homeless Situation:** Place not meant for human habitation, Emergency shelter, Transitional housing



**Exhibit 4.9 Stability of Previous Night's Living Arrangement**



**Exhibit 4.10 Zip Code of Last Permanent Address**



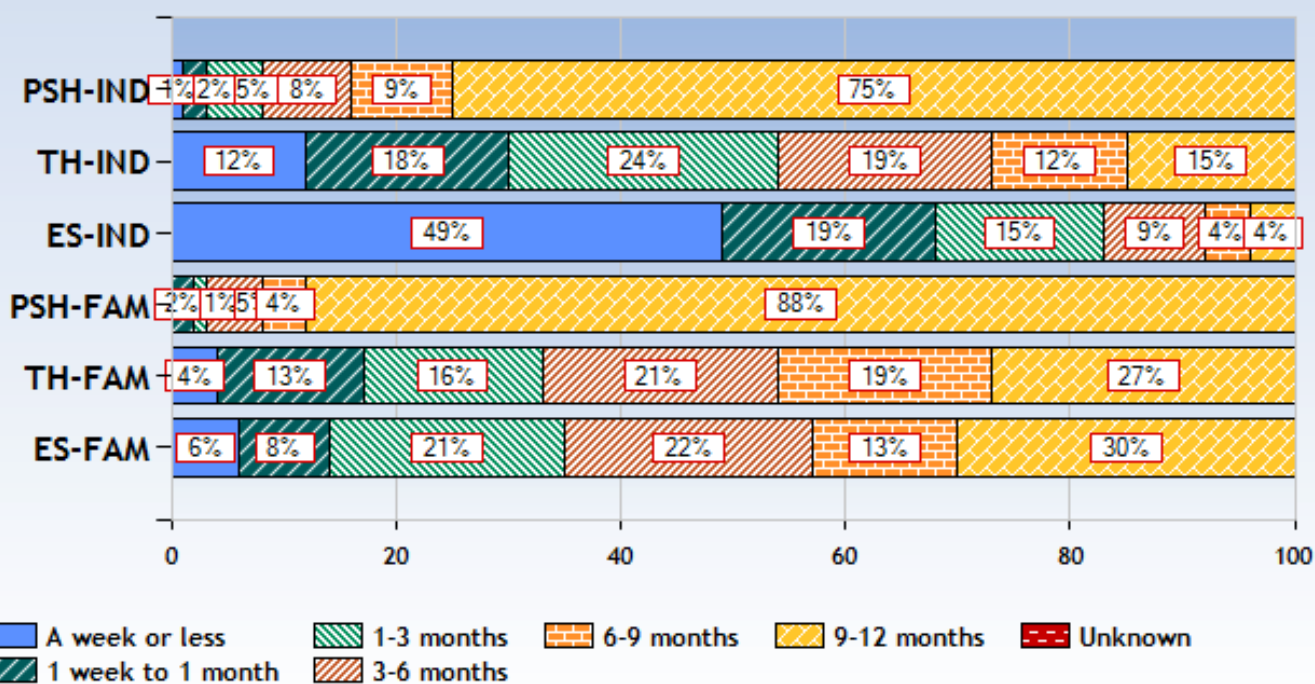
## Exhibit 4.1 Length of Stay in Emergency Shelter and Transitional Housing for Persons

Reporting Year: 10/1/2010 - 9/30/2011

Site: Boston (MA)

| Length of Stay   | Persons in Families in Emergency Shelters |        | Persons in Families in Transitional Housing |        | Persons in Families in Permanent Supportive Housing |        | Individuals in Emergency Shelters |        | Individuals in Transitional Housing |        | Individuals in Permanent Supportive Housing |        |
|------------------|---|--------|---|--------|---|--------|-----------------------------------|--------|-------------------------------------|--------|---|--------|
|                  | %   | Cum. % | %   | Cum. % | %   | Cum. % | %                                 | Cum. % | %                                   | Cum. % | %   | Cum. % |
| A week or less   | 6%  | 6%     | 4%  | 4%     | 0%  | 0%     | 49%                               | 49%    | 12%                                 | 12%    | 1%  | 1%     |
| 1 wk. to 1 month | 8%  | 14%    | 13%   | 17%    | 2%  | 3%     | 19%                               | 67%    | 18%                                 | 30%    | 2%  | 3%     |
| 1 - 3 months     | 21%                                       | 35%    | 16%   | 33%    | 1%  | 4%     | 15%                               | 82%    | 24%                                 | 55%    | 5%  | 8%     |
| 3 - 6 months     | 22%                                       | 57%    | 21%   | 55%    | 5%  | 9%     | 9%                                | 92%    | 19%                                 | 73%    | 8%  | 16%    |
| 6 - 9 months     | 13%                                       | 70%    | 19%   | 73%    | 4%  | 12%    | 4%                                | 96%    | 12%                                 | 85%    | 9%  | 25%    |
| 9 - 12 months    | 30%                                       | 100%   | 27%   | 100%   | 88%   | 100%   | 4%                                | 100%   | 15%                                 | 100%   | 75%   | 100%   |
| Unknown          | 0%  | 100%   | 0%  | 100%   | 0%  | 100%   | 0%                                | 100%   | 0%                                  | 100%   | 0%  | 100%   |

Exhibit 4.2 Length of Stay



## Exhibit 6.1 Long-term Stay Demographic Characteristics: Emergency Shelter Stay of More Than 180 Days

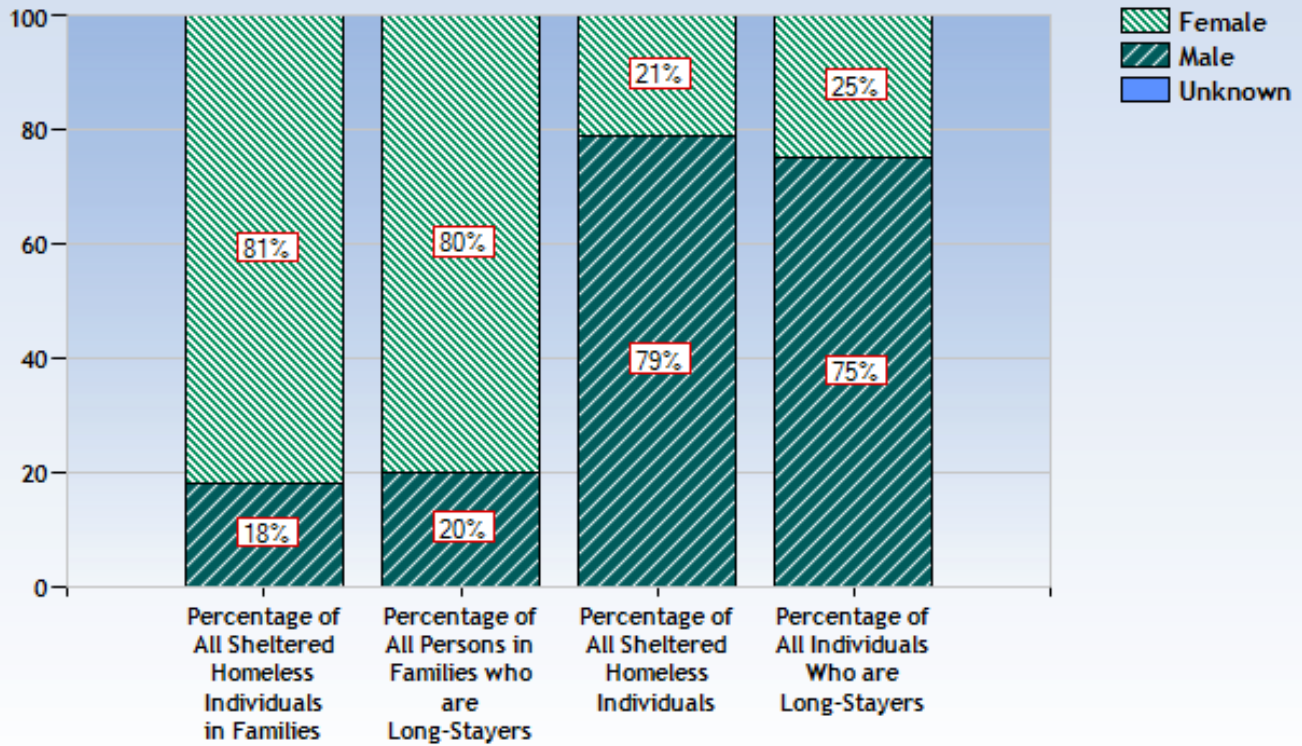
Reporting Year: 10/1/2010 - 9/30/2011

Site: Boston (MA)

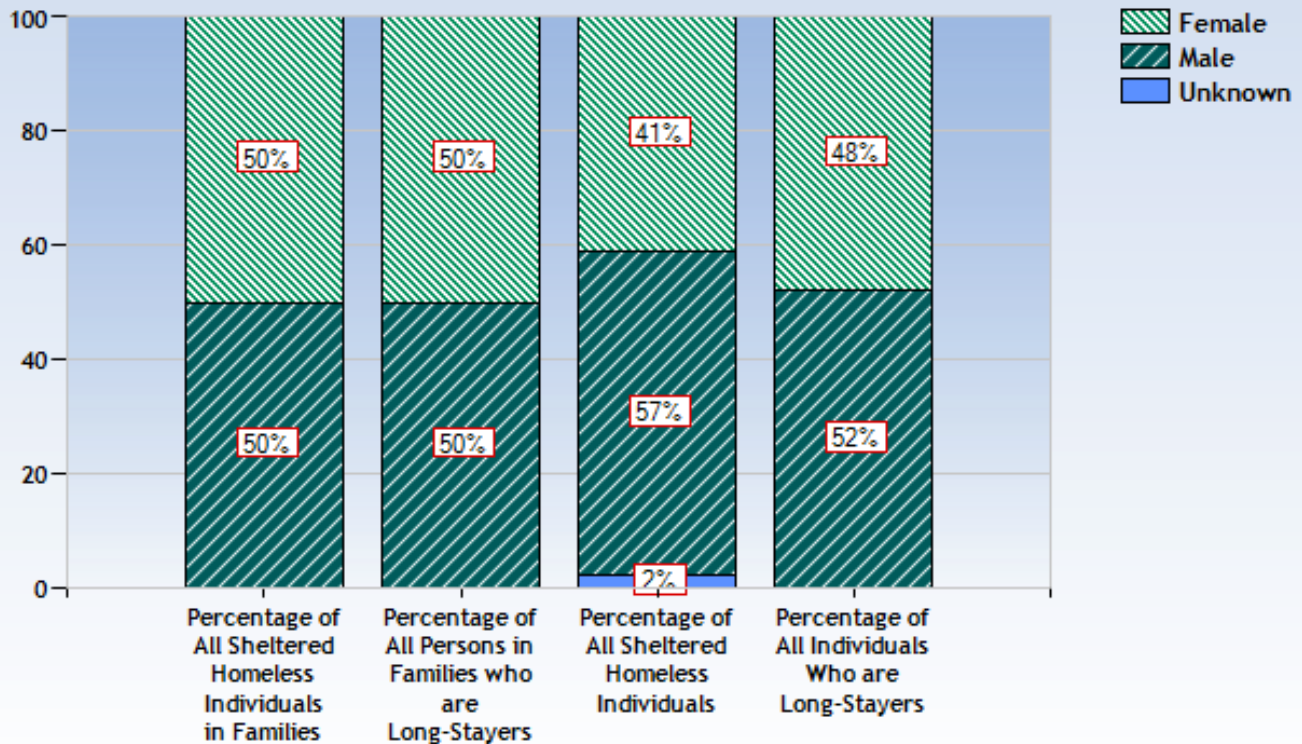
| Characteristics                                  | Percentage of All Sheltered Homeless Persons in Families | Percentage of All Persons in Families Who Are Long-Stayers | Percentage of All Sheltered Homeless Individuals | Percentage of All Individuals Who Are Long-Stayers |
|--|--|--|--|--|
| <b>Number of Homeless Persons</b>                | 4,061  | 1,726  | 10,118   | 831  |
| <b>Gender of Adults</b>                          |  |  |  |  |
| <i>Female</i>                                    | 81%  | 80%  | 21%  | 25%  |
| <i>Male</i>                                      | 18%  | 20%  | 79%  | 75%  |
| <i>Unknown</i>                                   | 0%   | 0%   | 0%   | 0%   |
| <b>Gender of Children</b>                        |  |  |  |  |
| <i>Female</i>                                    | 50%  | 50%  | 41%  | 48%  |
| <i>Male</i>                                      | 50%  | 50%  | 58%  | 52%  |
| <i>Unknown</i>                                   | 0%   | 0%   | 2%   | 0%   |
| <b>Ethnicity</b>                                 |  |  |  |  |
| <i>Non-Hispanic/non-Latino</i>                   | 56%  | 57%  | 75%  | 74%  |
| <i>Hispanic/Latino</i>                           | 39%  | 41%  | 20%  | 23%  |
| <i>Unknown</i>                                   | 5%   | 2%   | 5%   | 3%   |
| <b>Race</b>                                      |  |  |  |  |
| <i>White, non-Hispanic/non-Latino</i>            | 8%   | 9%   | 38%  | 31%  |
| <i>White, Hispanic/Latino</i>                    | 7%   | 8%   | 3%   | 4%   |
| <i>Black or African American</i>                 | 40%  | 42%  | 33%  | 38%  |
| <i>Asian</i>                                     | 1%   | 1%   | 1%   | 2%   |
| <i>American Indian or Alaska Native</i>          | 0%   | 0%   | 0%   | 0%   |
| <i>Native Hawaiian or other Pacific Islander</i> | 0%   | 0%   | 0%   | 0%   |
| <i>Several Races</i>                             | 21%  | 14%  | 20%  | 17%  |
| <i>Unknown</i>                                   | 23%  | 26%  | 5%   | 8%   |
| <b>Age</b>                                       |  |  |  |  |
| <i>Under 1</i>                                   | 8%   | 5%   | 0%   | 0%   |
| <i>1 - 5</i>                                     | 24%  | 24%  | 1%   | 2%   |
| <i>6 - 12</i>                                    | 18%  | 21%  | 1%   | 4%   |
| <i>13-17</i>                                     | 10%  | 13%  | 0%   | 1%   |
| <i>18 - 30</i>                                   | 22%  | 17%  | 21%  | 13%  |
| <i>31 - 50</i>                                   | 17%  | 20%  | 47%  | 39%  |
| <i>51 - 61</i>                                   | 1%   | 1%   | 21%  | 39%  |
| <i>62 and older</i>                              | 0%   |  | 6%   |  |
| <i>Unknown</i>                                   | 0%   | 0%   | 3%   | 2%   |

| Characteristics                  | Percentage<br>of All<br>Sheltered<br>Homeless<br>Persons in<br>Families | Percentage<br>of All<br>Persons in<br>Families<br>Who Are<br>Long-Stayers | Percentage<br>of All<br>Sheltered<br>Homeless<br>Individuals | Percentage<br>of All<br>Individuals<br>Who Are<br>Long-Stayers |
|----------------------------------|---|---|--|--|
| <b>Persons by Household Size</b> |   |   |  |  |
| <i>1 person</i>                  | 0%  | 0%  | 99%  | 94%  |
| <i>2 persons</i>                 | 29%   | 21%   | 1%   | 5%   |
| <i>3 persons</i>                 | 26%   | 25%   | 0%   | 1%   |
| <i>4 persons</i>                 | 24%   | 28%   | 0%   | 0%   |
| <i>5 or more persons</i>         | 21%   | 27%   | 0%   | 0%   |
| <i>Unknown</i>                   | 0%  | 0%  | 0%   | 0%   |
| <b>Number of Homeless Adults</b> |   |   |  |  |
|                                  | 1,622   | 641   | 9,592  | 754  |
| <b>Veteran (adults only)</b>     |   |   |  |  |
| <i>Yes</i>                       | 1%  | 1%  | 13%  | 10%  |
| <i>No</i>                        | 72%   | 77%   | 73%  | 83%  |
| <i>Unknown</i>                   | 28%   | 23%   | 14%  | 7%   |
| <b>Disabled (adults only)</b>    |   |   |  |  |
| <i>Yes</i>                       | 12%   | 11%   | 61%  | 60%  |
| <i>No</i>                        | 72%   | 75%   | 24%  | 33%  |
| <i>Unknown</i>                   | 16%   | 14%   | 15%  | 7%   |

**Exhibit 6.2 Long-Term Stay: Gender of Adults**

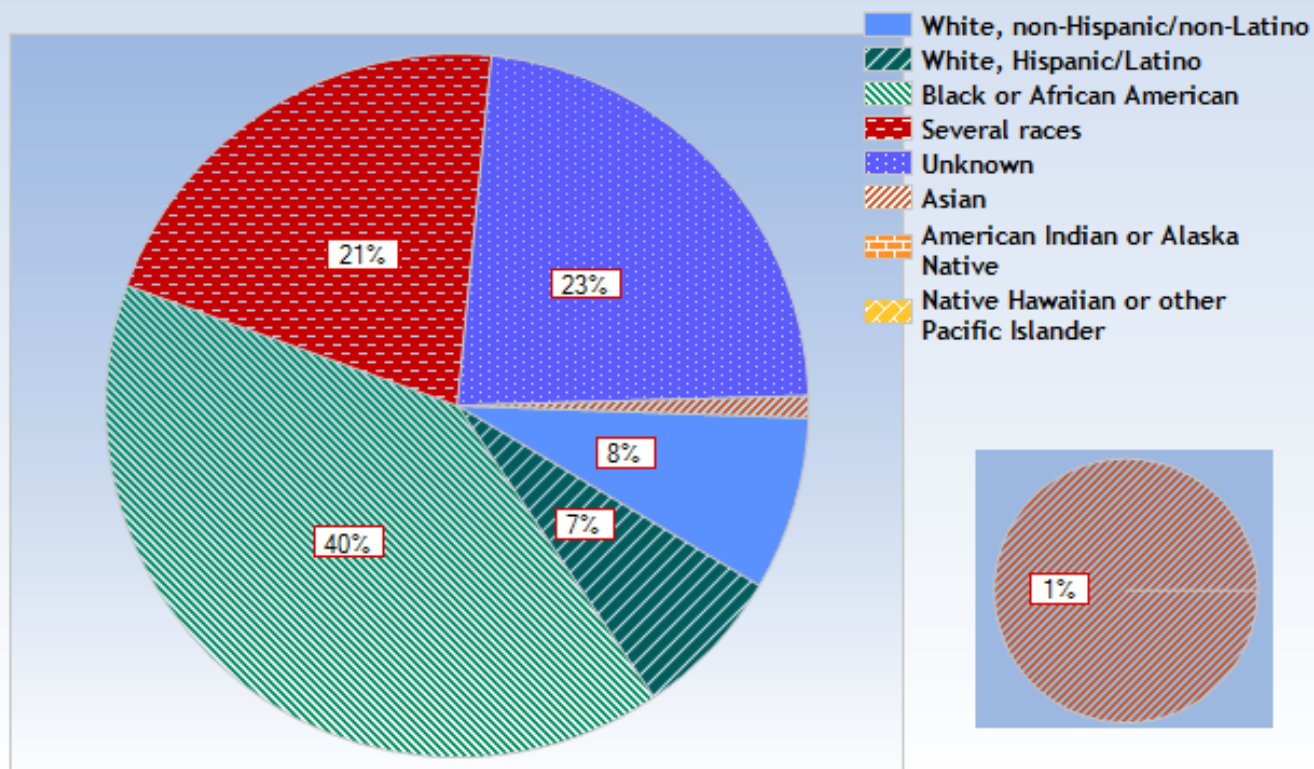


**Exhibit 6.3 Long-Term Stay: Gender of Children**

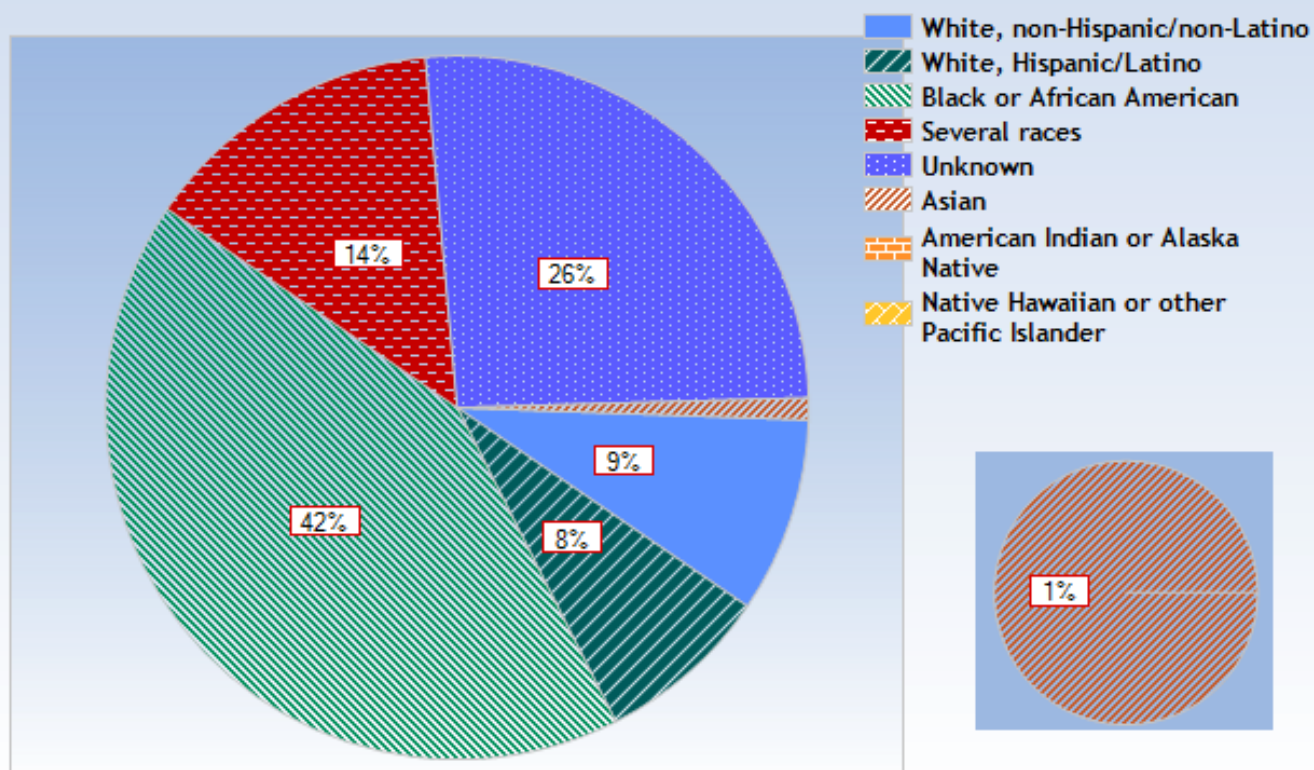




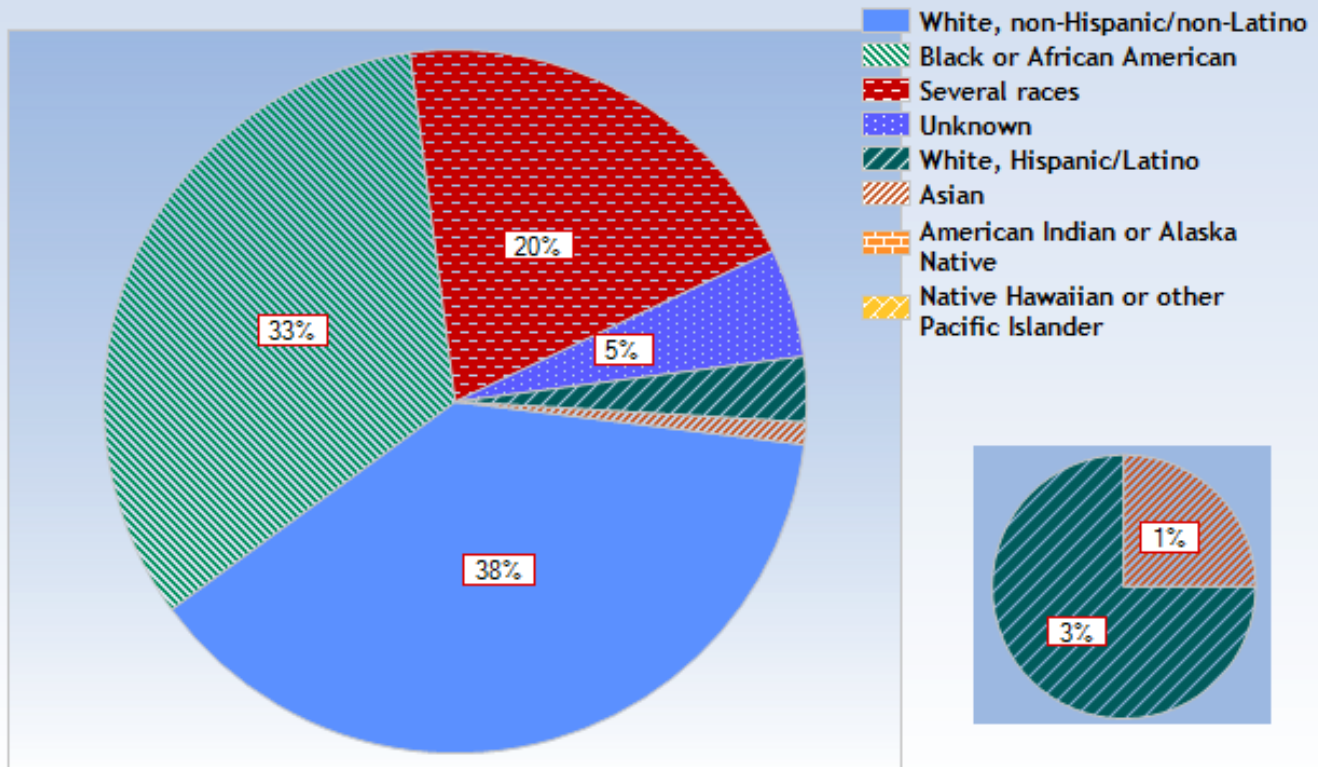
**Exhibit 6.4 Long-Term Stay: Race of All Sheltered Homeless Persons in Families**



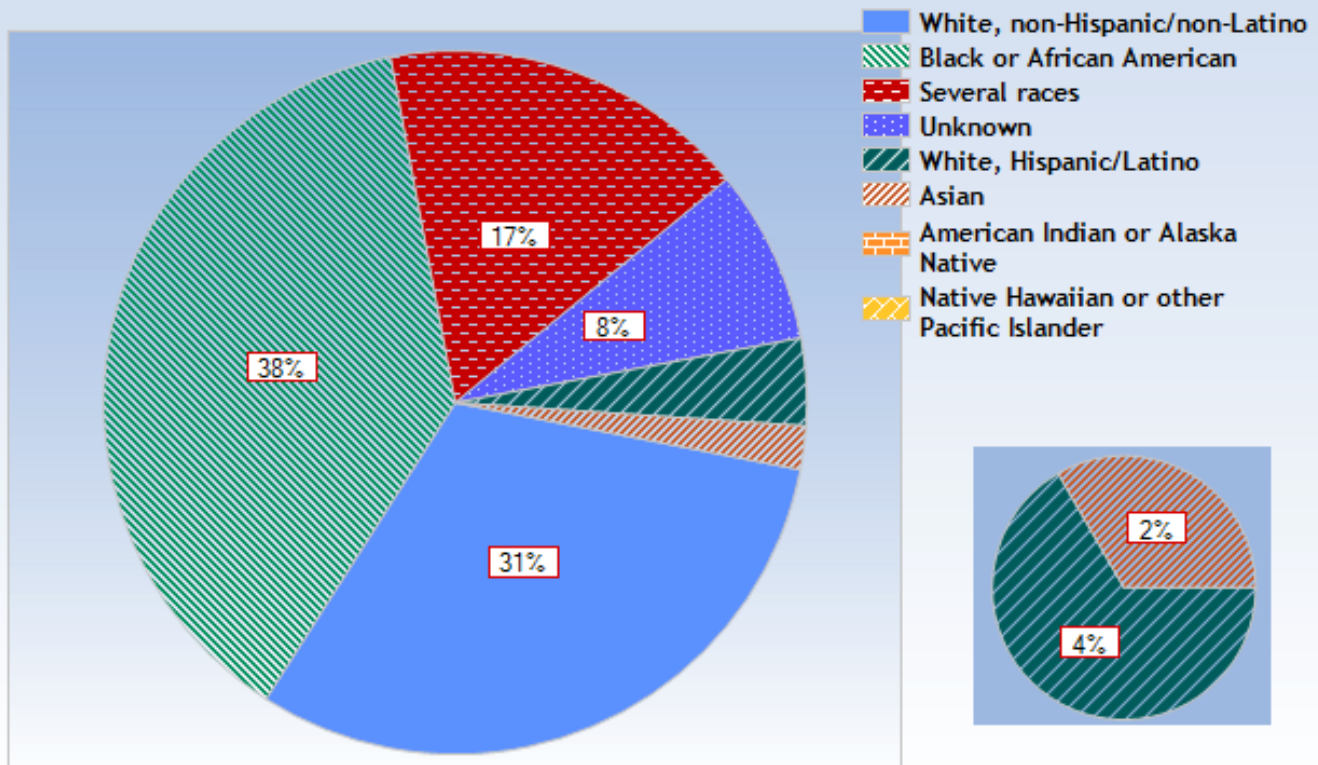
**Exhibit 6.5 Long-Term Stay: Race of All Persons in Families who are Long Stayers**



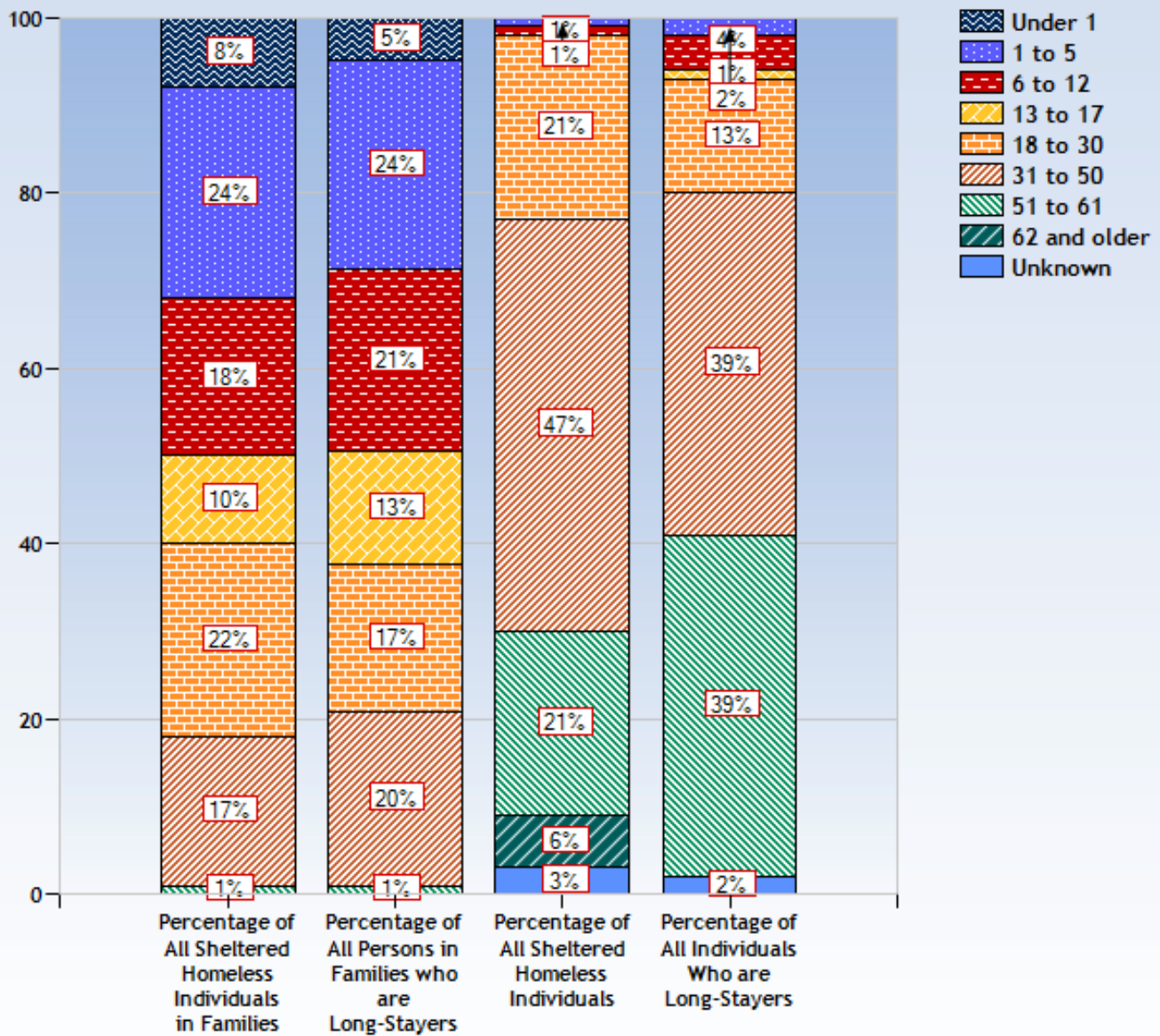
**Exhibit 6.6 Long-Term Stay: Race of All Sheltered Homeless Individuals**



**Exhibit 6.7 Long-Term Stay: Race of All Individuals Who Are Long Stayers**

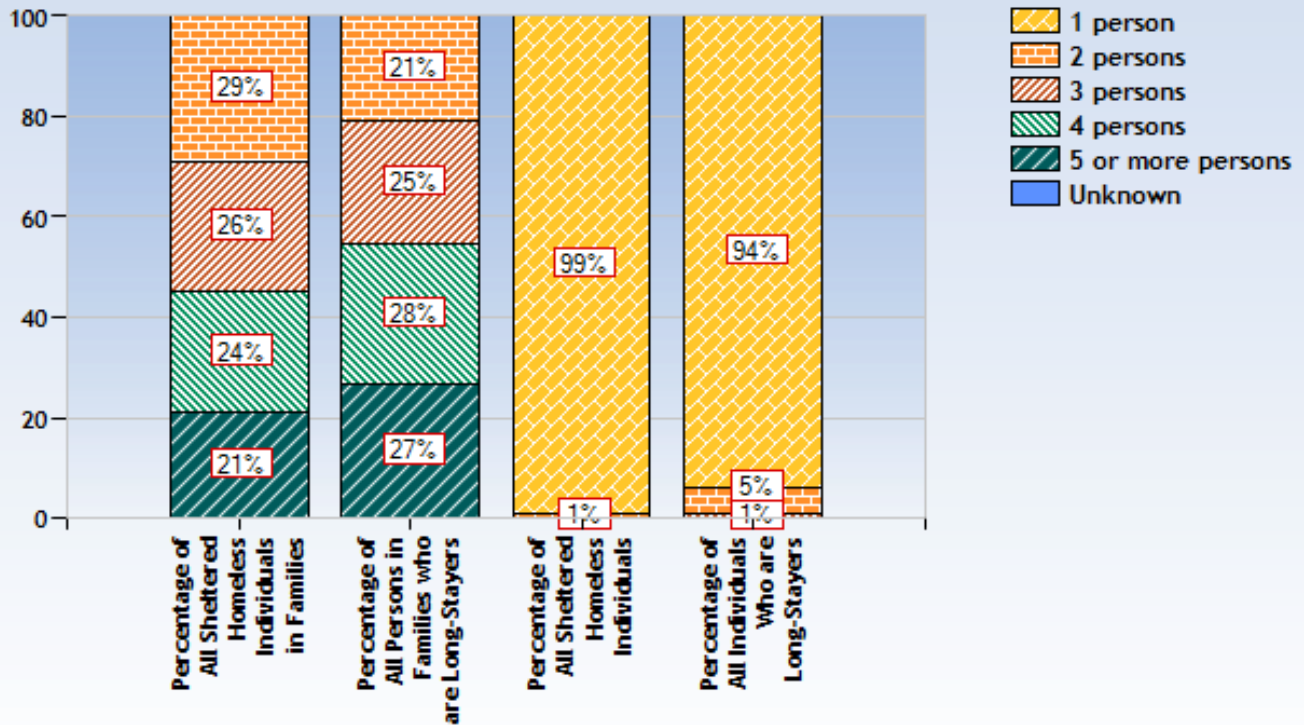


**Exhibit 6.8 Long-Term Stay: Age**

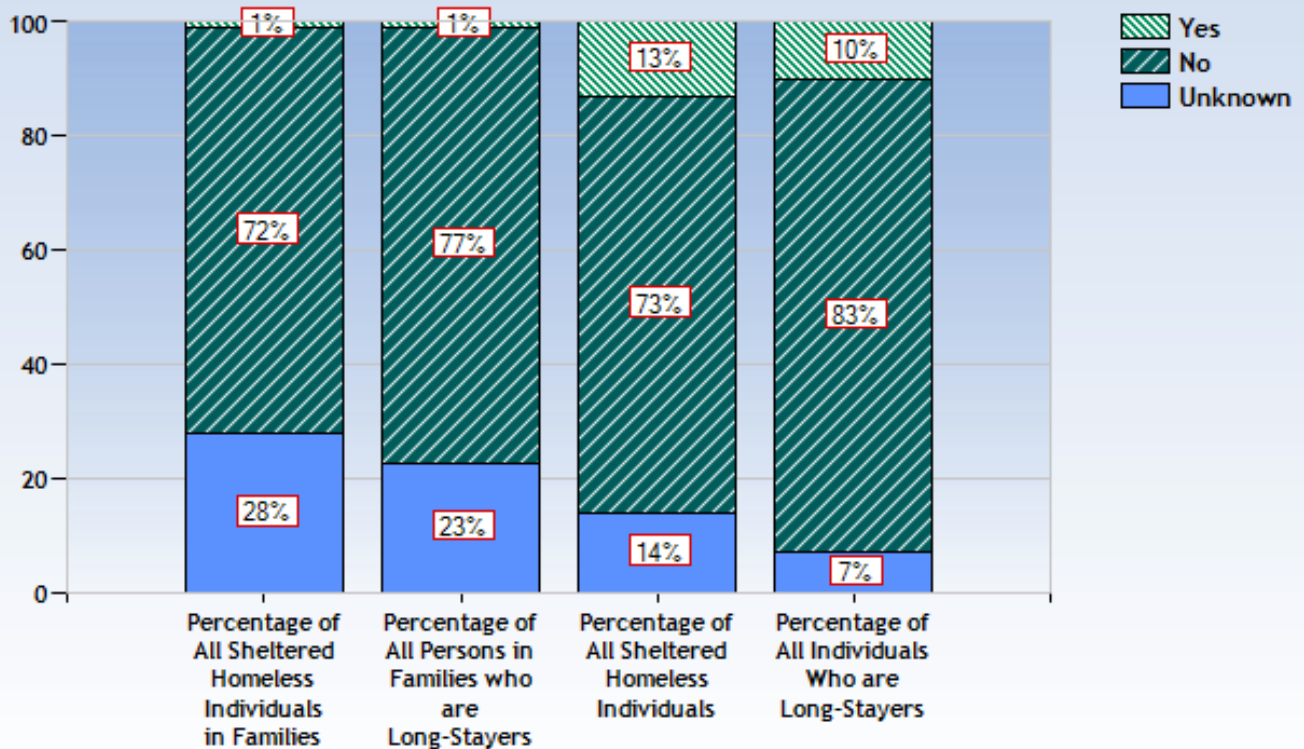




**Exhibit 6.9 Long-Term Stay: Persons by Household Size**



**Exhibit 6.10 Long-Term Stay: Veteran (Adults only)**



**Exhibit 6.11 Long-Term Stay: Disabled (Adults only)**

