Environment and Energy

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Environment and Energy

James W. Hunt, Chief of Environment and Energy

Cabinet Mission

The mission of the Environment and Energy Cabinet is to coordinate several City departments and programs to ensure the enhancement, sustenance, and protection of Boston's urban environment; including its system of parks, open spaces, and natural and historic resources.

Operating Budget	Program Name	Total Actual '07	Total Actual '08	Total Approp '09	Total Budget '10
	Environment Department Inspectional Services Department	1,294,954 14,566,202	1,326,501 15,276,663	1,406,035 15,954,896	1,321,048 15,668,125
	Total	15,861,156	16,603,164	17,360,931	16,989,173
Capital Budget Expenditures		Actual '07	Actual '08	Estimated '09	Projected '10
	Environment Department	143,698	11,515	0	75,000
	Total	143,698	11,515	0	75,000
External Funds Expenditures		Total Actual '07	Total Actual '08	Total Approp '09	Total Budget '10
	Environment Department Inspectional Services Department	130,245 19,865	286,522 15,715	363,125 62,046	3,504,296 26,959
	Total	150,110	302,237	425,171	3,531,255

Environment Department Operating Budget

Bryan Glascock, Commissioner Appropriation: 303

Department Mission

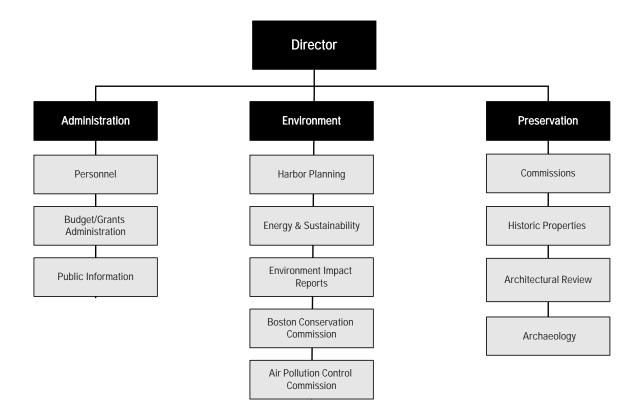
The mission of the Environment Department is to enhance the quality of life in Boston by protecting air, water, climate and land resources, and by preserving and improving the integrity of Boston's architectural and historic resources.

FY10 Performance Strategies

- To promote conservation of the City's architectural resources through administration of local preservation district guidelines and through federal, state and local regulation and review.
- To protect the public from air and noise pollution by enforcing Air Pollution Control Commission and other regulations.
- To protect wetlands and water quality through administration of the Massachusetts Wetlands Protection Act.
- To provide public education and outreach on the City's architectural, environmental and archeological initiatives and regulatory programs.

Operating Budget	Program Name	Total Actual '07	Total Actual '08	Total Approp '09	Total Budget '10
	Environment	1,294,954	1,326,501	1,406,035	1,321,048
	Total	1,294,954	1,326,501	1,406,035	1,321,048
External Funds Budget	Fund Name	Total Actual '07	Total Actual '08	Total Approp '09	Total Budget '10
	Archeological Collection	39,148	0	0	0
	ARRA - EECBG	0	0	0	3,253,100
	Boston Pollution Abatement Fund	46,116	186,717	215,325	146,393
	Ground Water Well System	0	2,400	0	0
	Mass Technology Collaborative	0	0	53,000	0
	Mayor's Green Bldg Task Force	190	0	0	0
	Municipal Waterway	35,790	29,923	10,000	10,000
	National Register Nomination	9,000	24,750	31,800	26,500
	Solar America Initiative	0	42,732	53,000	68,302
	Total	130,244	286,522	363,125	3,504,295
Selected Service Indicators		Actual '07	Actual '08	Approp '09	Budget '10
	Personnel Services Non Personnel	1,078,028 216,926	1,107,639 218,862	1,180,986 225,049	1,110,560 210,488
	Total	1,294,954	1,326,501	1,406,035	1,321,048

Environment Department Operating Budget



Authorizing Statutes

- Archaeology, M.G.L.A. c.9, §§ 26-27c; 1982 Mass. Acts ch. 152.
- Environmental, CBC Ord. § 5-2.1; CBC Ord. § 7-1.1; M.G.L.A. c. 131, § 40.
- Administration, 1982 Mass. Acts ch. 624, §§ 1-10.
- Preservation, 36 CFR 60; M.G.L.A. c. 40C; CBC Ord. § 7-3.1; 1955 Mass. Acts ch. 616, as amended; 1966 Mass. Acts ch. 625, as amended; 1975 Mass. Acts ch. 772.
- Generally, CBC St. 5 §§ 3-5, 9, 100, 102, 104, 113;
 CBC St. 2 § 752; CBC St. 11 §174; CBC St. 14 §
 170; CBC Ord. § 5-2.1; M.G.L.A. c. 41, §§ 82-84.

Description of Services

The Environment Department reviews permit applications and development proposals, coordinates City policy on environmental issues and sustainability, conducts surveys of built and natural resources, provides public information and referrals on environmental and historic preservation issues, and develops City programs such as the preservation guidebook for homeowners. The department also provides support for the operations of the Groundwater Trust and the Boston Waterways Board.

Department History

Personnel Services	FY07 Expenditure	FY08 Expenditure	FY09 Appropriation	FY10 Adopted	Inc/Dec 09 vs 10
51000 Permanent		1,107,639	1,180,986	1,110,560	-70,426
51100 Emergency 51200 Overtime	Employees 0 0	0	0 0	0 0	0 0
51600 Unemployn	nent Compensation 12,324	0	0	0	0
51700 Workers' C		0	0	0	0
Total Personnel	Services 1,078,028	1,107,639	1,180,986	1,110,560	-70,426
Contractual Services	FY07 Expenditure	FY08 Expenditure	FY09 Appropriation	FY10 Adopted	Inc/Dec 09 vs 10
52100 Communica	ations 11,666	11,857	12,487	10,993	-1,494
52200 Utilities	0	0	0	0	0
52400 Snow Rem		0	0	0	0
52500 Garbage/W 52600 Papairs Bu	Vaste Removal 0 ildings & Structures 0	0	0	0	0
	Service of Equipment 3,608	2,206	1,500	1,500	0
52800 Transporta		0	100	0	-100
52900 Contracted		188,371	192,983	184,119	-8,864
Total Contractua	al Services 192,198	202,434	207,070	196,612	-10,458
Supplies & Materials	FY07 Expenditure	FY08 Expenditure	FY09 Appropriation	FY10 Adopted	Inc/Dec 09 vs 10
53000 Auto Energ	y Supplies 0	0	0	0	0
53200 Food Suppl	lies 0	0	0	0	0
53400 Custodial S 53500 Med, Dent		0	0	0	0
	olies and Materials 8,739	9,680	12,000	9,767	-2,233
53700 Clothing Al		0	0	0	0
53800 Educationa	I Supplies & Mat 0	0	0	0	0
53900 Misc Supp	lies & Materials 2,856	2,485	1,000	1,000	0
53900 Misc Suppl Total Supplies &	lies & Materials2,856Materials11,595				0 -2,233
53900 Misc Supp	lies & Materials 2,856	2,485	1,000	1,000	0
53900 Misc Suppl Total Supplies & <i>Current Chgs & Oblig</i> 54300 Workers' C	lies & Materials 2,856 A Materials 11,595 FY07 Expenditure comp Medical 0	2,485 12,165 FY08 Expenditure 0	1,000 13,000	1,000 10,767 FY10 Adopted 0	0 -2,233
53900 Misc Suppl Total Supplies & <i>Current Chgs & Oblig</i> 54300 Workers' C 54400 Legal Liabi	lies & Materials 2,856 A Materials 11,595 FY07 Expenditure omp Medical 0 lities 0	2,485 12,165 FY08 Expenditure 0 0	1,000 13,000 FY09 Appropriation 0 0	1,000 10,767 FY10 Adopted 0 0	0 -2,233 Inc/Dec 09 vs 10 0 0
53900 Misc Supplies & Total Supplies & Current Chgs & Oblig 54300 Workers' C 54400 Legal Liabi 54500 Aid To Vete	lies & Materials 2,856 A Materials 11,595 FY07 Expenditure comp Medical 0 lities 0 erans 0	2,485 12,165 FY08 Expenditure 0 0 0	1,000 13,000 FY09 Appropriation 0 0 0	1,000 10,767 FY10 Adopted 0 0 0	0 -2,233 Inc/Dec 09 vs 10 0 0 0
53900 Misc Suppl Total Supplies & <i>Current Chgs & Oblig</i> 54300 Workers' C 54400 Legal Liabi	lies & Materials 2,856 Materials 11,595 FY07 Expenditure omp Medical 0 lities 0 erans 0 arges H&I 0	2,485 12,165 FY08 Expenditure 0 0	1,000 13,000 FY09 Appropriation 0 0	1,000 10,767 FY10 Adopted 0 0	0 -2,233 Inc/Dec 09 vs 10 0 0
53900 Misc Supplies & Total Supplies & Current Chgs & Oblig 54300 Workers' C 54400 Legal Liabi 54500 Aid To Vete 54600 Current Cha 54700 Indemnifica 54900 Other Curre	lies & Materials 2,856 A Materials 11,595 FY07 Expenditure comp Medical 0 lities 0 erans 0 arges H&I 0 ation 0 ent Charges 856	2,485 12,165 FY08 Expenditure 0 0 0 0 0	1,000 13,000 FY09 Appropriation 0 0 0 0 0	1,000 10,767 FY10 Adopted 0 0 0 0 0	0 -2,233 Inc/Dec 09 vs 10 0 0 0 0
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53900 Misc Supplies & Current Chgs & Oblig 54300 Workers' C 54400 Legal Liabi 54500 Aid To Vete 54600 Current Chr 54700 Indemnifica 54900 Other Current Chr Total Current Chr Equipment	lies & Materials 2,856 A Materials 11,595 FY07 Expenditure fromp Medical 0 lities 0 erans 0 arges H&I 0 ation 0 ent Charges 856 ngs & Oblig 856 FY07 Expenditure	2,485 12,165 FY08 Expenditure 0 0 0 0 0 0 0 524 524	1,000 13,000 FY09 Appropriation 0 0 0 0 0 0 1,240 1,240	1,000 10,767 FY10 Adopted 0 0 0 0 0 0 1,240 1,240	0 -2,233 Inc/Dec 09 vs 10 0 0 0 0 0 0 0 0 0 0 0 0 0 0
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53900 Misc Supplies & Current Chgs & Oblig 54300 Workers' C 54400 Legal Liabi 54500 Aid To Vete 54600 Current Chr 54700 Indemnifica 54900 Other Current Total Current Chr 55000 Automotive 55400 Lease/Purc 55600 Office Furm	lies & Materials 2,856 A Materials 11,595 FY07 Expenditure tomp Medical 0 lities 0 erans 0 arges H&I 0 ation 0 ent Charges 856 ngs & Oblig 856 FY07 Expenditure e Equipment 0 thase 1,869 iture & Equipment 1,664	2,485 12,165 FY08 Expenditure 0 0 0 0 524 524 524 524 524 524	1,000 13,000 FY09 Appropriation 0 0 0 0 1,240 1,240 1,240 1,240 1,240 0 0 3,739 0	1,000 10,767 FY10 Adopted 0 0 0 0 0 1,240 1,240 1,240 1,240 1,240 1,240 0 1,869 0	0 -2,233 Inc/Dec 09 vs 10 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
53900 Misc Supplies & Current Chgs & Oblig 54300 Workers' C 54400 Legal Liabi 54500 Aid To Vete 54600 Current Chr 54700 Indemnifica 54900 Other Current Total Current Chr 55000 Automotive 55400 Lease/Purc 55600 Office Furn 55900 Misc Equip	lies & Materials2,856& Materials11,595& Materials11,595FY07 Expenditurecomp Medical0lities0erans0arges H&I0ation0ent Charges856rgs & Oblig856FY07 Expendituree Equipment0chase1,869iture & Equipment1,664ment8,744	2,485 12,165 FY08 Expenditure 0 0 0 0 524 524 524 524 524 524 0 0 0 3,739 0 0	1,000 13,000 FY09 Appropriation 0 0 0 0 1,240 1,240 1,240 1,240 3,739 0 0	1,000 10,767 FY10 Adopted 0 0 0 0 0 1,240 1,240 1,240 1,240 1,240 1,240 0 0 0 0 1,869 0 0	0 -2,233 Inc/Dec 09 vs 10 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
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Department Personnel

Title	Union Code	Grade	Position	FY10 Salary	Title	Union Code	Grade	Position	FY10 Salary
Commissioner	CDH	NG	1.00	87,041	Environmental Asst	MYO	06	2.00	115,699
Chief of Environment & Energy	CDH	NG	1.00	119,473	Administrative Asst	MYO	06	1.00	57,849
Receptionist/Secretary	MYG	14	1.00	36,632	Exec Sec	MYO	06	1.00	57,849
Deputy Administrator	MYO	10	1.00	80,591	Preservation Planner	MYO	06	3.00	142,858
Exec Assistant	MYO	09	1.00	74,988	Archaeologist	MYO	06	1.00	57,849
Architect	MYO	09	1.00	61,818	Asst Survey Director	MYO	06	1.00	46,008
Sr Planner	MYO	09	1.00	74,988	Admin Asst	MYO	05	1.00	39,032
					GrantsAdmin/FinanceSpec	MYO	05	1.00	52,980
					Total			18	1,105,656
					Adjustments				
					Differential Payments				0
					Other				20,000
					Chargebacks				0
					Salary Savings				-15,096
					FY10 Total Request				1,110,560

External Funds History

5 5 5 5 5	1000 Permanent Employees 1100 Emergency Employees	FY07 Expenditure 31,151	FY08 Expenditure 41,419	FY09 Appropriation 42,890	FY10 Adopted 112,226	Inc/Dec 09 vs 10 69,336
5 5 5 5 5	1 2		41,419	42,890	112 226	40.004
5 5 5 5	1100 Emergency Employees					
5 5	1000 0	0	0	0	0	0
5	1200 Overtime 1300 Part Time Employees	0	0	0 0	0	0
-	1400 Health Insurance	0	0	6,880	17,525	10,645
5	1500 Pension & Annunity	2,312	3,384	3,860	9,833	5,973
	1600 Unemployment Compensation	0	0	0	0	0
	1700 Workers' Compensation	0	0	0	0	0
	1800 Indirect Costs 1900 Medicare	0	0	10,373 622	8,145 254	-2,228 -368
	otal Personnel Services	33,463	44,803	64,625	147,983	83,358
Contractual Services		FY07 Expenditure	FY08 Expenditure	FY09 Appropriation	FY10 Adopted	Inc/Dec 09 vs 10
	2100 Communications	0	0	0	0	0
	2200 Utilities	0 0	0	0 0	0	0
	2300 Contracted Ed. Services 2400 Snow Removal	0	0	0	0	0
	2500 Garbage/Waste Removal	0	0	0	0	0
	2600 Repairs Buildings & Structures	0	0	0	0	0
	2700 Repairs & Service of Equipment	0	0	0	0	0
	2800 Transportation of Persons 2900 Contracted Services	0 96,781	0 241,719	5,000 292,500	0 103,212	-5,000 -189,288
	otal Contractual Services	96,781 96,781	241,719	292,500	103,212	-109,200
Supplies & Materials		FY07 Expenditure	FY08 Expenditure	FY09 Appropriation	FY10 Adopted	Inc/Dec 09 vs 10
5	3000 Auto Energy Supplies	0	0	0	0	0
	3200 Food Supplies	0	0	0	0	0
	3400 Custodial Supplies	0	0	0	0	0
	3500 Med, Dental, & Hosp Supply 3600 Office Supplies and Materials	0 0	0 0	0 1,000	0 0	0 -1,000
	3800 Educational Supplies & Mat	0	0	0	0	0
	3900 Misc Supplies & Materials	0	0	0	0	0
Т	otal Supplies & Materials	0	0	1,000	0	-1,000
Current Chgs & Oblig		FY07 Expenditure	FY08 Expenditure	FY09 Appropriation	FY10 Adopted	Inc/Dec 09 vs 10
5	4300 Workers' Comp Medical	0	0	0	0	0
	4400 Legal Liabilities	0	0	0	0	0
5	4600 Current Charges H&I	0	0	0	0	0
	4900 Other Current Charges	0	0	0	0	0
T	otal Current Chgs & Oblig	0	0	0	0	0
Equipment		FY07 Expenditure	FY08 Expenditure	FY09 Appropriation	FY10 Adopted	Inc/Dec 09 vs 10
 	5000 Automotive Equipment	0	0	0	0	0
	5400 Lease/Purchase	0	0	0	0	0
5	5600 Office Furniture & Equipment	0	0	0	0	0
	5900 Misc Equipment	0	0	0	0	0
T	otal Equipment	0	0	0	0	0
Other		FY07 Expenditure	FY08 Expenditure	FY09 Appropriation	FY10 Adopted	Inc/Dec 09 vs 10
	6200 Special Appropriation	0	0	0	3,253,100	3,253,100
5	7200 Structures & Improvements	0	0	0	0	0
5	8000 Land & Non-Structure	0	0	0	0	0
	otal Other	0	0	0	3,253,100	3,253,100
Т		130,244				3,141,170

External Funds Personnel

Title	Union G Code	Grade Position	FY10 Salary	Title	Union Code	Grade	Position	FY10 Salary
Exec Director	MYO	09 1.00	66,409	Environmental Asst Total	MYO	06	1.00 2	45,817 112,226
				Adjustments Differential Payments Other Chargebacks				0 0 0
				Salary Savings FY10 Total Request				0 112,226

Program 1. Environment

Bryan Glascock, Manager Organization: 303100

Program Description

The Environment Program works to enhance the quality of Boston's air, water, and land, and the integrity of its architecture and historic resources. The program researches and writes study reports, prepares National Register nominations, and performs design review of properties subject to landmark, local, district, and National Register review. The Environment Program works to protect and enhance the air, water and quality of life for Boston's residents, workers and visitors. The Program is focused on implementing the Mayor's commitment to sustainable development, climate protection, and the environment by reviewing environmental impact assessments, issuing permits and providing information and referral services on environmental issues. Through participation in various local, state, and federal review processes, the program seeks to increase the accessibility and quality of Boston's water and riverfronts. The program provides year-round information and referral on hazardous materials, non-toxic options, and materials disposal and recycling.

Program Strategies

- To promote conservation of the City's architectural resources through administration of local preservation district guidelines and through federal, state and local regulation and review.
- To protect the public from air and noise pollution by enforcing Air Pollution Control Commission and other regulations.
- To protect wetlands and water quality through administration of the Massachusetts Wetlands Protection Act.
- To provide public education and outreach on the City's architectural, environmental and archeological initiatives and regulatory programs.

Performance Measures		Actual '07	Actual '08	Projected '09	Target '10
	 # of attendees at Preservation Commission public hearings # of project reviews for historic properties # of wetlands and water quality public hearings 	1,988	1,807 867 37	1,699 735 20	1,800 1,000 20
	Air quality complaints responded to EIS/Rs comments Noise level complaints responded to	76 72 101	59 103 113	30 68 140	60 90 115
Selected Service Indicators		Actual '07	Actual '08	Approp '09	Budget '10
	Personnel Services Non Personnel	1,078,028 216,926	1,107,639 218,862	1,180,986 225,049	1,110,560 210,488
	Total	1,294,954	1,326,501	1,406,035	1,321,048

External Funds Projects

ARRA - Energy Efficiency & Conservation Block Grant (EECBG)

Project Mission

The City will be awarded \$6.5 million under the American Recovery and Reinvestment Act to support the Renew Boston initiative. Renew Boston will be an innovative public-private partnership that will boost energy efficiency and alternative energy services for Boston residents, businesses and municipal facilities. The Environment Department will coordinate with other city agencies to leverage other state and utility incentives for the initiative. It is anticipated that more than 100 green jobs will be created through the program over the next two years.

Archeological Collection Grant

Project Mission

This one time grant from the Massachusetts Historical Commission (MHC) supports the implementation of collections and management policy and database. The project assists staff from the University of Massachusetts Boston in completing targeted collections housed at the Boston Landmarks Commission.

Boston Pollution Abatement Fund

Project Mission

The Pollution Abatement Fund was established in 1984 to receive funds environmental permits and fines which are to be expended by Air Pollution Control Commission in support of pollution abatement programs. The Fund has received permit fees from the South Boston Parking freeze and has been used to administer the Freeze and associated air pollution reduction efforts pursuant to 310CMR 7.33 and the Federal Clean Air Act. The fund provides grants for pollution abatements, vehicle retrofits, and air pollution research.

Groundwater/Well System

Project Mission

This project pays for the installation of groundwater monitoring wells in various areas of the City of Boston.

Massachusetts Technology Collaborative

Project Mission

This is a one year award from the Massachusetts Technology Collaborative to provide a portion of the required "non-federal cost share" in the Solar America Initiative.

Mayor's Green Building Task Force

Project Mission

The Mayor's Green Building Task Force was funded by Massachusetts Technology Collaborative. This program assisted Boston in becoming a leader of greenbuilding and development. Through focused discussions of market forces, public policy, and industry practice, the task force recommended strategies and actions to promote green building and development.

Municipal Waterways Account

Project Mission

This funding will support maintenance, dredging, cleaning and improvement of harbors, inland waters and great ponds of the commonwealth, the public access thereto, the breakwaters, retaining walls, piers, wharves and moorings thereof, and law enforcement and fire prevention.

Project Mission The National Register Nomination is an annual grant from the Massachusetts Historical Commission. This survey and planning grant allows the Boston Landmarks Commission to support the third and final phase of a comprehensive survey of cultural resources in the Beacon Hill neighborhood of the City of Boston.

Solar America Initiative

Project Mission

This is a two-year award from the U.S Department of Energy to maximize solar technology's role in the City's sustainable development, educational and emergency preparedness policies, resulting in the installation of solar technology on all feasible and appropriate locations throughout the city of Boston.

Environment Department Capital Budget

Overview

Over the past several years, the city has authorized funds to clean up and conserve open-space and water resources. The FY10 Capital Plan maintains an on-going program to acquire critical pieces of property for the Urban Wilds program as the need arises.

FY10 Major Initiatives

• As part of SolarBoston and the American Recovery and Reinvestment Act, the City will undertake the installation of photo-voltaic panels on several municipal buildings.

Capital Budget Expenditures		Total Actual '07	Total Actual '08	Estimated '09	Total Projected '10
	Total Department	143,698	11,515	0	75,000

Environment Department Project Profiles

ENERGY CONSERVATION PROGRAM

Project Mission

Develop and implement an energy conservation strategy citywide including the installation of photo voltaic units and energy efficient lighting. Project will seek to maximize external funding sources including rebates and grants. *Managing Department*, Construction Management *Status*, To Be Scheduled *Location*, Citywide

Authorizations					
			١	Von Capital	
Source	Existing	FY10	Future	Fund	Total
City Capital	717,000	0	0	0	717,000
Grants/Other	0	0	0	0	0
Total	717,000	0	0	0	717,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/08	FY09	FY10	FY11-14	Total
City Capital	0	0	75,000	642,000	717,000
Grants/Other	0	0	0	0	0
Total	0	0	75,000	642,000	717,000

OPEN SPACE ACQUISITION

Project Mission

Funding program for open space acquisition including the East Boston Greenway. *Managing Department*, Parks and Recreation Department *Status*, To Be Scheduled *Location*, Citywide

Authorizations					
				Non Capital	
Source	Existing	FY10	Future	Fund	Total
City Capital	1,000,000	0	500,000	0	1,500,000
Grants/Other	0	0	0	0	0
Total	1,000,000	0	500,000	0	1,500,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/08	FY09	FY10	FY11-14	Total
City Capital	622,281	0	0	877,719	1,500,000
Grants/Other	0	0	0	0	0
Total	622,281	0	0	877,719	1,500,000

Inspectional Services Department Operating Budget

William J. Good III, Commissioner Appropriation: 260

Department Mission

The mission of the Inspectional Services Department (ISD) is to serve the public by protecting the health, safety, and environmental stability of Boston's business and residential communities. To this end, ISD effectively administers and consistently enforces building, housing, and environmental regulations within the City of Boston. The department will continue to use its resources to protect and improve the quality of life in Boston's neighborhoods by providing public information, education, and enforcement.

FY10 Performance Strategies

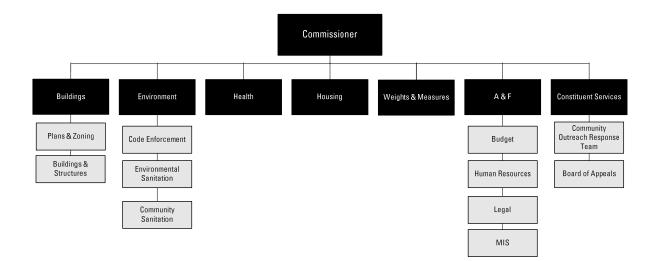
• To ensure the safety of buildings by tracking their compliance with codes by means of scheduled inspections.

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• To improve responsiveness to constituent requests.

Operating Budget	Program Name	Total Actual '07	Total Actual '08	Total Approp '09	Total Budget '10
	ISD Commissioner's Office ISD Administration & Finance Buildings & Structures Field Services	789,322 2,518,791 5,281,347 5,976,742	758,725 3,366,004 4,882,681 6,269,253	712,329 3,548,067 5,115,188 6,579,312	540,867 3,364,871 5,130,061 6,632,325
	Total	14,566,202	15,276,663	15,954,896	15,668,124
External Funds Budget	Fund Name	Total Actual '07	Total Actual '08	Total Approp '09	Total Budget '10
	Foreclosure Fund Weights & Measures	0 19,865	0 15,715	0 62,046	9,115 17,844
	Total	19,865	15,715	62,046	26,959
Selected Service Indicators		Actual '07	Actual '08	Approp '09	Budget '10
	Personnel Services Non Personnel	12,188,078 2,378,124	12,700,080 2,576,583	13,346,263 2,608,633	13,249,586 2,418,538
	Total	14,566,202	15,276,663	15,954,896	15,668,124

Inspectional Services Department Operating Budget



Authorizing Statutes

- Establishment, CBC Ord. §§ 9-9.1, 9-9.5-9-9.7.
- Building & Structural Regulation; Swimming Pool; Elderly/Handicapped, State Building Code, 780 CMR; CBC St. 9 § 207; CBC Ord. § 9-9.10; CBC Ord. §§ 9-9.11.1-9-9.11.6.
- Housing Inspection, CBC Ord. 9, s. 1-2; State Sanitary Code, 5 CMR 400-419; Ord. 1984, c. 26, 39.
- Health Inspection, State Sanitary Code, 5 CMR 590-595.
- Weights & Measures; Transient Vendors & Hawkers; Inspection & Sale of Food, Drugs, Various Articles, 1817 Mass. Acts ch. 50, §§ 1-6; CBC St.9 § 10; CBC Ord. § 9-2.1; M.G.L.A. cc. 6, 94, 101; M.G.L.A. c. 98, § 56.
- Rodent Control, State Sanitary Code, 105 CMR 550.
- Board of Appeals, CBC St. 9 §§ 150-152; CBC Ord. §§ 9-4.1-9-4.2, 9-9.5.
- Board of Examiners, CBC St.9 §§ 150-152; CBC Ord. §§ 9-8.1-9-8.2, 9-9.5.

Description of Services

The Inspectional Services Department provides a broad range of regulatory services that include the inspection of buildings for compliance with building and public safety regulations, general housing inspections, and retail food establishment inspections for compliance with public health regulations. The Department provides services to victims of serious incidents such as fire, building collapse, power failure, etc., by providing coordination and assistance with building boardups, hazard waste removal, short term make-safe repair activities and counseling. The Department works in cooperation with other public safety, human service, and law enforcement agencies to investigate and prosecute fraudulent contractors, environmental violators and others engaged in illegal activities that could have a negative impact on the quality of life. The Inspectional Services Department continues to develop and implement public information programs about the services and activities available through this agency.

Department History

Personnel Services	FY07 Expenditure	FY08 Expenditure	FY09 Appropriation	FY10 Adopted	Inc/Dec 09 vs 10
51000 Permanent Employee 51100 Emergency Employee		12,189,891 6,899	12,895,263 0	12,839,386 0	-55,877 0
51200 Overtime	411,559	373,709	371,000	330,200	-40,800
51600 Unemployment Com		25,914	20,000	20,000	0
51700 Workers' Compensa	tion 63,899	103,667	60,000	60,000	0
Total Personnel Services	12,188,078	12,700,080	13,346,263	13,249,586	-96,677
Contractual Services	FY07 Expenditure	FY08 Expenditure	FY09 Appropriation	FY10 Adopted	Inc/Dec 09 vs 10
52100 Communications	230,586	159,761	150,793	119,166	-31,627
52200 Utilities	97,348	94,042	84,936	91,227	6,291
52400 Snow Removal	0	0	0	0	0
52500 Garbage/Waste Ren		3,000	5,000	5,000	0
52600 Repairs Buildings &		357,026	264,738	274,474	9,736
52700 Repairs & Service of		92,286	124,785	96,638	-28,147
52800 Transportation of Pe		277,864	271,000	265,000	-6,000
52900 Contracted Services Total Contractual Service	346,695 es 1,275,159	352,640 1.336,619	362,618 1, 263,870	348,328 1,1 99,833	-14,290 -64,037
Supplies & Materials	FY07 Expenditure	FY08 Expenditure	FY09 Appropriation	FY10 Adopted	Inc/Dec 09 vs 10
Suppres & Wateriars					
53000 Auto Energy Supplie		49,824	67,844	36,933	-30,911
53200 Food Supplies	0	0	0	0	0
53400 Custodial Supplies 53500 Med, Dental, & Hosp	0 Vlaqu2	0	0 1,500	0	0 -1,500
53600 Office Supplies and		88,450	80,000	74,109	-5,891
53700 Clothing Allowance	2,250	2,250	2,400	2,400	0,0,7
53800 Educational Supplies		0	0	0	0
53900 Misc Supplies & Ma	terials 47,270	62,463	60,910	51,350	-9,560
Total Supplies & Materia	ls 164,642	202,987	212,654	164,792	-47,862
Current Chgs & Oblig	FY07 Expenditure	FY08 Expenditure	FY09 Appropriation	FY10 Adopted	Inc/Dec 09 vs 10
54300 Workers' Comp Med	ical 50,143	28,505	25,000	25,000	0
54400 Legal Liabilities	10,816	53,798	60,227	48,536	-11,691
54500 Aid To Veterans	0	0	0	0	0
54600 Current Charges H&		0	0	0	0
54700 Indemnification	0	0	0	0	0
54900 Other Current Charge		710,714	748,873	770,873	22,000
Total Current Chgs & Obl	ig 842,763	793,017	834,100	844,409	10,309
Equipment	FY07 Expenditure	FY08 Expenditure	FY09 Appropriation	FY10 Adopted	Inc/Dec 09 vs 10
55000 Automotive Equipme	ent 0	0	0	0	0
55400 Lease/Purchase	78,520	183,020	295,009	209,504	-85,505
55600 Office Furniture & Ec		7,309	3,000	0	-3,000
55900 Misc Equipment	11,994	53,631	0	0	0
Total Equipment	95,560	243,960	298,009	209,504	-88,505
Other	FY07 Expenditure	FY08 Expenditure	FY09 Appropriation	FY10 Adopted	Inc/Dec 09 vs 10
56200 Special Appropriatio	n O	0	0	0	0
57200 Structures & Improve		0	0	0	0
58000 Land & Non-Structur		0	0	0	0
Total Other	0	0	0	0	0

Department Personnel

Title	Union	Grade	Position	FY10 Salary	Title	Union	Grade	Position	FY10 Salary
	Code					Code			
Commissioner (Ins)	CDH	NG	1.00	121,457	Reproduction Equip Oper (Isd)	AFF	10	1.00	38,786
Member-Bd Of Review	EXO	NG	1.00	15,643	Dir Bldg & Structure Div	SE1	10	1.00	97,950
Board Member Appeals	EXO	NG	7.00	109,500	Sr Cashier	AFF	10	1.00	38,786
Sub Board Member	EXO	NG	5.00	78,214	Exec Asst (AC.Isd/Rodent)	EXM	10	1.00	97,950
Board Members (Examiners)	EXO	NG	3.00	31,286	Exc Asst (AsstCommConstServcs)	EXM	10	1.00	97,950
ACC - Attorney	EXM	NG	1.00	67,184	Exec Asst (AC.Isd/Housing)	EXM	10	1.00	97,950
Chief Deputy Sealer Wts & Msrs	AFF	18A	1.00	73,430	Exec Asst (AC.Isd/Health)	EXM	10	1.00	97,950
Chief Bldg Inspector	AFF	18A	1.00	73,430	Exec Asst (AC.ISD/Weights&Meas)	EXM	10	1.00	97,950
Code Enforce Offcr(Supvpm)	AFL	17A	1.00	65,366	Exec Asst (AC.Isd/Plans&Zone)	EXM	10	1.00	97,950
Wire Inspector	FEW	17	9.00	591,199	Assoc Inspection Eng Fire-Serv	SE1	10	1.00	97,950
Code Enforce Inspector(Isd)	AFF	16A	2.00	122,030	Prin Clerk	AFF	09	1.00	37,295
Code Enforce Offcr(Sr Prmgt)	AFL	16A	1.00	60,493	Prin Clerk & Typist	AFF	09	18.00	581,011
Dep Sealer(Wts & Msrs)	AFF	16A	5.00	307,681	Assoc Inspec Engineer(Isd)	SE1	09	8.00	707,112
Plumbing Inspector	AFF	16A	1.00	60,493	Sr Data Proc Sys Analyst	SE1	08	1.00	84,305
Plumbing And Gasfitting Insp.	AFF	16A	6.00	353,999	Supv of Building Inspection	SE1	08	1.00	84,305
Housing Inspector	OPE	16A	23.00	1,262,873	Sup of Plumbing & Gas Insp.	SE1	08	1.00	84,305
Building Inspector	AFF	16A	18.00	1,008,051	Supv-Electrical Inspection	SE1	08	1.00	84,305
Envrnmntl Sanitation Insp(H&H)	AFB	16A	2.00	121,248	Supv Permitting&Building Admin	SE1	08	1.00	84,305
Envrnmntl Sanitation Insp(H&H)	AFF	16A	16.00	913,265	Chief-Housing Code Enforcement	SE1	08	1.00	84,305
Legal Asst (ISD)	AFF	16	1.00	57,414	Prin Legal Asst	SE1	08	1.00	84,305
Sr Legal Asst (Isd)	AFF	16	3.00	172,241	Prin_Admin_Assistant	SE1	08	4.00	308,711
Health Inspector	AFF	15A	15.00	828,178	Prin AdminAsst	EXM	08	1.00	84,305
Legal Asst	AFF	15	1.00	53,083	Asst Dir Housing Inspection	SE1	07	3.00	224,343
Community Liaison (ISD)	AFF	15	1.00	49,044	Prin Health Inspector	SE1	07	4.00	309,322
Code Enforce Offcr(Prmgmt&Car)	AFL	14A	13.00	584,171	DP Sys Anl	SE1	06	1.00	66,570
Admin Secretary	AFF	14	1.00	39,806	Sr Personnel Off	SE1	06	1.00	70,199
Chief Bldg Admin Clerk	AFF	14	2.00	94,381	Admin Asst(Law-GeneralSvcs)	SE1	06	1.00	70,199
Dep Comm Bldgs & Structures	EXM	14	1.00	118,970	Sr Adm Anl	SE1	06	2.00	140,397
Hd Clk	AFF	12	17.00	670,754	Supv-Accounting(Isd)	SE1	05	1.00	64,418
Asst Dir Of Operations	EXM	12	1.00	107,890	Sr_Adm_Asst	SE1	05	3.00	193,253
Prin Admin Asst (ISD)	EXM	12	1.00	107,890	Management Analyst (InspSrvc)	SE1	05	1.00	64,418
Exec Asst (ISD)	EXM	11	1.00	103,959	Adm_Assistant	SE1	04	1.00	58,635
					AdminSecretary(ISD)	SE1	03	5.00	259,178
					Total			234	13,115,292
					Adjustments				
					Differential Payments				1,092
					Other				154,566
					Chargebacks				0
					Salary Savings				-431,564
					FY10 Total Request				12,839,386

External Funds History

		FY07 Expenditure	FY08 Expenditure	FY09 Appropriation	FY10 Adopted	Inc/Dec 09 vs 10
Personnel Services						
	51000 Permanent Employees 51100 Emergency Employees	0 0	0 0	0 0	0	0
	51200 Overtime	8,873	4,580	26,099	7,417	-18,682
	51300 Part Time Employees	0,070	0	0	0	0
	51400 Health Insurance	0	0	0	0	0
	51500 Pension & Annunity	0	0	0	0	0
	51600 Unemployment Compensation	0	0	0	0	0
	51700 Workers' Compensation 51800 Indirect Costs	0 0	0 0	0	0	0 0
	51900 Medicare	0	0	0	0	0
	Total Personnel Services	8,873	4,580	26,099	7,417	-18,682
Contractual Services		FY07 Expenditure	FY08 Expenditure	FY09 Appropriation	FY10 Adopted	Inc/Dec 09 vs 10
	52100 Communications	0	0	0	0	0
	52200 Utilities	0	0 0	0	0 0	0 0
	52300 Contracted Ed. Services 52400 Snow Removal	0	0	0	0	0
	52500 Garbage/Waste Removal	0	0	0	0	0
	52600 Repairs Buildings & Structures	0	0	0	0	0
	52700 Repairs & Service of Equipment	0	1,995	1,209	1,068	-141
	52800 Transportation of Persons	4,542	5,921	4,699	7,052	2,353
	52900 Contracted Services	1,656	1,013	0	4,000	4,000
	Total Contractual Services	6,198	8,929	5,908	12,120	6,212
Supplies & Materials		FY07 Expenditure	FY08 Expenditure	FY09 Appropriation	FY10 Adopted	Inc/Dec 09 vs 10
	53000 Auto Energy Supplies	0	0	0	0	0
	53200 Food Supplies	0	0	0	0	0
	53400 Custodial Supplies	0	0	0	0	0
	53500 Med, Dental, & Hosp Supply	0	0	0	0	0
	53600 Office Supplies and Materials 53700 Clothing Allowance	0 0	0 0	0 0	3,115 0	3,115 0
	53900 Misc Supplies & Materials	3,569	1,576	5,260	3,468	-1,792
	Total Supplies & Materials	3,569	1,576	5,260	6,583	1,323
Current Chgs & Oblig		FY07 Expenditure	FY08 Expenditure	FY09 Appropriation	FY10 Adopted	Inc/Dec 09 vs 10
	54300 Workers' Comp Medical	0				
		0	0	0	0	0
	54400 Legal Liabilities 54600 Current Charges H&I	0	0	0	0	0
	54600 Current Charges H&I	0	0 0	0 0	0 0	0 0
			0	0	0	0
Equipment	54600 Current Charges H&I 54900 Other Current Charges	0 1,225 1,225	0 0 630 630	0 0 665 66 5	0 0 839 839	0 0 174 174
Equipment	54600 Current Charges H&I 54900 Other Current Charges Total Current Chgs & Oblig	0 1,225 1,225 FY07 Expenditure	0 0 630 630 FY08 Expenditure	0 0 665 665 FY09 Appropriation	0 0 839 839 FY10 Adopted	0 0 174 174 Inc/Dec 09 vs 10
Equipment	54600 Current Charges H&I 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment	0 1,225 1,225 FY07 Expenditure 0	0 0 630 630 FY08 Expenditure 0	0 0 665 665 FY09 Appropriation 24,114	0 0 839 839 FY10 Adopted 0	0 0 174 174 Inc/Dec 09 vs 10 -24,114
Equipment	54600 Current Charges H&I 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase	0 1,225 1,225 FY07 Expenditure 0 0	0 0 630 630 FY08 Expenditure 0 0	0 0 665 665 FY09 Appropriation 24,114 0	0 0 839 839 FY10 Adopted 0 0	0 0 174 174 Inc/Dec 09 vs 10 -24,114 0
Equipment	54600 Current Charges H&I 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment	0 1,225 1,225 FY07 Expenditure 0 0 0	0 0 630 630 FY08 Expenditure 0 0 0	0 0 665 665 FY09 Appropriation 24,114 0 0	0 0 839 839 FY10 Adopted 0 0 0	0 0 174 174 Inc/Dec 09 vs 10 -24,114 0 0
Equipment	54600 Current Charges H&I 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	0 1,225 1,225 FY07 Expenditure 0 0 0 0 0	0 0 630 630 FY08 Expenditure 0 0 0 0	0 0 665 665 FY09 Appropriation 24,114 0 0 0	0 0 839 839 FY10 Adopted 0 0 0 0	0 0 174 174 Inc/Dec 09 vs 10 -24,114 0 0 0
	54600 Current Charges H&I 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment	0 1,225 1,225 FY07 Expenditure 0 0 0 0 0 0 0 0	0 0 630 630 FY08 Expenditure 0 0 0 0 0 0 0 0 0 0 0	0 0 665 665 FY09 Appropriation 24,114 0 0 0 24,114	0 0 839 839 FY10 Adopted 0 0 0 0 0 0 0	0 0 174 174 Inc/Dec 09 vs 10 -24,114 0 0 0 0 -24,114
Equipment Other	54600 Current Charges H&I 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment	0 1,225 1,225 FY07 Expenditure 0 0 0 0 0 0 0 5 Y07 Expenditure	0 0 630 630 FY08 Expenditure 0 0 0 0 0 0	0 0 665 665 FY09 Appropriation 24,114 0 0 0 24,114 FY09 Appropriation	0 0 839 839 FY10 Adopted 0 0 0 0 0 5 710 Adopted	0 0 174 174 174 Inc/Dec 09 vs 10 -24,114 Inc/Dec 09 vs 10
	54600 Current Charges H&I 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment 56200 Special Appropriation	0 1,225 1,225 FY07 Expenditure 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 630 630 FY08 Expenditure 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 665 665 24,114 0 0 0 24,114 FY09 Appropriation	0 0 839 839 FY10 Adopted 0 0 0 0 0 5 FY10 Adopted 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 174 174 174 Inc/Dec 09 vs 10 -24,114 Inc/Dec 09 vs 10 Inc/Dec 09 vs 10
	54600 Current Charges H&I 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment 56200 Special Appropriation 57200 Structures & Improvements	0 1,225 1,225 FY07 Expenditure 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 630 630 FY08 Expenditure 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 665 665 7Y09 Appropriation 24,114 0 0 0 24,114 FY09 Appropriation 0 0	0 0 839 839 FY10 Adopted 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 174 174 174 Inc/Dec 09 vs 10 -24,114 0 0 0 0 -24,114 Inc/Dec 09 vs 10 0 0 0
	54600 Current Charges H&I 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment 56200 Special Appropriation 57200 Structures & Improvements 58000 Land & Non-Structure	0 1,225 1,225 FY07 Expenditure 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 630 630 FY08 Expenditure 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 665 665 24,114 0 0 0 0 24,114 FY09 Appropriation C 1 9 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 839 839 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 174 174 174 Inc/Dec 09 vs 10 -24,114 Inc/Dec 09 vs 10 Inc/Dec 09 vs 10 0 0 0
	54600 Current Charges H&I 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment 56200 Special Appropriation 57200 Structures & Improvements	0 1,225 1,225 FY07 Expenditure 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 630 630 FY08 Expenditure 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 665 665 7Y09 Appropriation 24,114 0 0 0 24,114 FY09 Appropriation 0 0	0 0 839 839 FY10 Adopted 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 174 174 174 Inc/Dec 09 vs 10 -24,114 Inc/Dec 09 vs 10 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0

Program 1. ISD Commissioner's Office

William J. Good III, Commissioner Organization: 260100

Program Description

The Commissioner's Office is responsible for overseeing daily Departmental Operations, including the development and implementation of an Automated Permitting and Inspection System (APIS). This system will provide for full online permitting and centralize the intake and scheduling of service requests and response to complaints. The permitting software solution will also be the framework for a permit management system involving all city agencies participating in the building permitting. This system will also enable ISD to share information among divisions by means of a centralized data management system. The Commissioner's Office coordinates all policy and planning functions, as well as focusing the Department's efforts to disseminate information in an understandable and timely manner. The Inspectional Services Department (ISD) is comprised of five regulatory divisions, namely, Building and Structures, Housing, Health, Environmental Services and Weights & Measures, whose aim is to protect and improve the quality of life for all City of Boston residents by effectively administering and enforcing regulations mandated by City and State governments.

Selected Service Indicators	Act	ial'07 Ac	ctual '08 d	Approp '09	Budget '10
Personnel S Non Person					288,522 252,345
Total	789	322 758	8,725	712,329	540,867

Program 2. ISD Administration & Finance

Richard Kanaskie, Manager Organization: 260200

Program Description

The Administration and Finance program provides direction and supervision for Human Resources, Budget Management, Information Technology, and Legal Services. Human Resources direct the administration of all employee services, payroll, and labor relations. Budget provides fiscal oversight for the responsible management of the departmental non-personnel operating budget, in addition to asset/fleet management. Information Technology is responsible for maintaining the department's local area network, web page materials and Microsoft exchange server. Legal works with departmental field inspection divisions in enforcing State Building, Housing and Sanitary Codes, in addition to addressing distressed properties and processing property liens.

Program Strategies

- To hear Zoning Board of Appeal cases in a timely manner.
- To improve responsiveness to constituent requests.

Performance Measures		Actual '07	Actual '08	Projected '09	Target '10
	% constituent non-emergency requests answered within 2 business days	100%	100%	100%	100%
	% of ZBA Hearings scheduled between 60-90 days from receipt of completed application		94%	100%	95%
	Total constituent non-emergency requests	7,298	5,898	6,885	6,000
Selected Service Indicators		Actual '07	Actual '08	Approp '09	Budget '10
	Personnel Services Non Personnel	1,209,645 1,309,146	2,061,028 1,304,976	2,222,088 1,325,979	2,094,977 1,269,894
	Total	2,518,791	3,366,004	3,548,067	3,364,871

Program 3. Buildings & Structures

Gary P. Moccia, Manager Organization: 260300

Program Description

The Inspector of Buildings oversees all building permit application processing, plans and zoning reviews, field inspections, and the investigative and regulatory enforcement activities administered by the Department. The Buildings and Structures management staff is responsible for issuing building permits for repair and installation, certificates of occupancy, building licenses, and inspecting buildings for safety and compliance with the allowable uses and applicable laws and codes. The Plans and Zoning staff responds to all permit applications and reviews building plans for zoning compliance. Zoning Materials and Zoning Clinics are available at 1010 Massachusetts Avenue and neighborhood libraries to assist individuals and businesses. Building, Electrical and Mechanical inspectors inspect all construction or renovation work to ensure that proper safety standards are followed. Inspectors respond to all community complaints about non-permitted work and zoning violations, including the use of land and structures beyond the allowable use and occupancy.

Program Strategies

- To ensure the safety of buildings by tracking their compliance with codes by means of scheduled inspections.
- To issue Certificates of Occupancy within 15 days of application.
- To process Buildings and Structures violations in an efficient manner.

Performance Measures		Actual '07	Actual '08	Projected '09	Target '10
	% of final Certificates of Occupancy issued within 15 days	53%	53%	95%	53%
	Building, Electrical, and Mechanical inspections performed	41,861	42,056	40,639	39,000
	Building, Electrical, and Mechanical permits issued	38,937	39,177	36,345	35,000
	Certificates of Occupancy issued within 15 days	919	837	752	750
	Certificates of Occupancy requested	1,749	1,568	1,371	1,400
	Violations written	1,701	1,533	1,769	1,600
Selected Service Indicators		Actual '07	Actual '08	Approp '09	Budget '10
	Personnel Services Non Personnel	4,950,916 330,431	4,498,798 383,883	4,742,394 372,794	4,800,133 329,928
	Total	5,281,347	4,882,681	5,115,188	5,130,061

Program 4. Field Services

William J. Good III, Manager Organization: 260400

Program Description

The Field Services program consists of four divisions: Health, Housing, Environmental Services and Weights & Measures. The Health Division's role is to protect the public health by permitting and inspecting food establishments, restaurants, caterers, health clubs, massage practitioners, and recreational camps. The Housing Division's role is to ensure the availability of clean, safe living conditions as required by the State Sanitary Code. The Environmental Services Division is responsible for the abatement and prevention of rodent infestation, the implementation of the City's site cleanliness ordinance, the boarding and securing of abandoned properties, and the coordination of the vacant lot maintenance program. The Code Enforcement Police, within the Environmental Services program, is responsible for preserving the cleanliness and environmental safety of the City. The Weights and Measures Division is charged with protecting consumers by ensuring accuracy in retail establishment pricing and proper readings on gas pumps, taxi meters, scales and fuel truck meters.

Program Strategies

- To conduct compliance inspections annually for auto body and repair shops.
- To respond to cleanliness and environmental safety complaints within 48 hours.
- To respond to housing "no heat" complaints within 24 hours.

Performance Measures		Actual '07	Actual '08	Projected '09	Target '10
	o of "no heat" complaints responded to within 4 hours	100%	100%	100%	100%
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	of code enforcement complaints responded to vithin 48 hours	100%	100%	100%	100%
А	uto body and repair shops inspected	280	258	458	574
С	ode enforcement complaints received	9,096	9,471	9,620	9,000
C	ode enforcement violations issued			38,836	42,000
Selected Service Indicators		Actual '07	Actual '08	Approp '09	Budget '10
Pe	ersonnel Services	5,540,509	5,678,761	5,969,325	6,065,954
Ν	on Personnel	436,233	590,492	609,987	566,371

Total

5.976.742

6.269.253

6.579.312

6.632.325

# **External Funds Projects**

Weights and Measures Enforcement Fund

# Project Mission

The fund was created in 1998 in order to be in compliance with MGL c. 98 s. 29A, which was amended in 1998 to allow local weights and measures departments to issue civil citations (fines). The amended law specifically required that the revenue collected from said fines be retained and expended only for the purposes of the enforcing "item pricing" and weights and measures laws.