# Non-Mayoral Departments

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## Non-Mayoral Departments

### Cabinet Mission

These departments are governed independently by appointed or elected officials, but are financed by the City: City Clerk (elected by the City Council); City Council (elected position); Finance Commission (appointed by Governor); Licensing Board (appointed by Governor); and Suffolk County Sheriff (elected position).

Operating Budget	Program Name	Total Actual '09	Total Actual '10	Total Approp '11	Total Budget '12
	City Clerk	997,656	975,133	1,005,976	1,007,335
	City Council	4,549,241	4,458,133	4,676,231	4,676,230
	Finance Commission Licensing Board	192,622 737,422	219,543 649,022	177,822 718,721	183,960 718,720
	Total	6,476,941	6,301,831	6,578,750	6,586,245
External Funds Expenditures		Total Actual '09	Total Actual '10	Total Approp '11	Total Budget '12
	City Clerk	45,353	35,327	46,120	90,380
	Total	45,353	35,327	46,120	90,380

## City Clerk Operating Budget

#### Rosaria Salerno, City Clerk Appropriation: 161

#### Department Mission

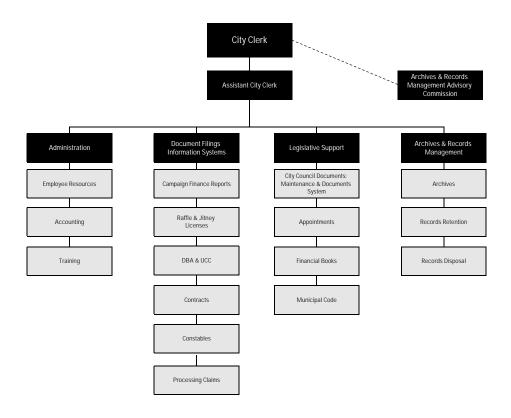
The mission of the City Clerk's office is to accept, file, record, and maintain all municipal records. The City Clerk publishes the agenda for all City Council meetings, records all Council and related Mayoral actions, and edits and compiles the minutes of Council meetings. The Department also maintains the City Council document system database and publishes all ordinances and amended codes on a yearly basis. The City Clerk is also responsible for overseeing the work of the Archives Commission.

#### FY12 Performance Strategies

- To provide archives record center services to City departments and the public; provide records disposition services to departments.
- To receive and record statutory filings as required by law; receive and audit political campaign finance reports.
- To receive, prepare, record and distribute financial and legislative documents; provide copies of Council agendas, distribute minutes and maintain a City Council database summarizing recent meetings.
- To update the Ordinance section of the Muni Code and distribute supplements.

Operating Budget	Program Name	Total Actual '09	Total Actual '10	Total Approp '11	Total Budget '12
	Legislative Support Document Filing Archives	276,223 441,962 279,471	224,253 470,043 280,837	271,504 444,993 289,479	277,980 450,122 279,233
	Total	997,656	975,133	1,005,976	1,007,335
External Funds Budget	Fund Name	Total Actual '09	Total Actual '10	Total Approp '11	Total Budget '12
	National Historical Publications & Records Commission (NHPRC)	45,353	35,327	46,120	90,380
	Total	45,353	35,327	46,120	90,380
Selected Service Indicators		Actual '09	Actual '10	Approp '11	Budget '12
	Personnel Services Non Personnel	898,135 99,521	923,263 51,870	949,592 56,384	958,490 48,845
	Total	997,656	975,133	1,005,976	1,007,335

## City Clerk Operating Budget



### Authorizing Statutes

- Election of the City Clerk, CBC St. 2 §§ 11, 13, 550, 551; CBC St. 6 § 101; CBC Ord. §§ 2-10.1-2-10.4; M.G.L.A. c. 41, §§ 12-19.
- Duties of the City Clerk, M.G.L.A. c. 41, §§ 12-19; 1988 Mass. Acts ch. 68; M.G.L.A. c.55, § 26; CBC Ord. §§ 2-10.1-2-10.4; CBC Ord. § 2-12.5; CBC Ord. § 5-5.6; CBC Ord. § 5-5.10; CBC Ord. §§ 12-9A.1-12-9A.9; CBC Ord. §18-1.
- City Archives and Records Commission, 1988
   Mass. Acts ch. 68.

### **Description of Services**

Services to the public include the sale of various licenses and permits, notarizing and attesting to documents, and filing, recording, and copying papers in the custody of the Clerk. Services to City government consist of providing informational resources and technical assistance, administration of oaths of office, attestation of various legal papers, custody of records, and administration of the state's open meeting law. The Archives Commission oversees the protection of City records, files, and other items of historic interest.

# **Department History**

Personnel Services		FY09 Expenditure	FY10 Expenditure	FY11 Appropriation	FY12 Adopted	Inc/Dec 11 vs 12
	51000 Permanent Employees	898,135	923,263	949,592	958,490	8,898
	51100 Emergency Employees	0	0	0	0	0
	51200 Overtime	0	0	0	0	0
	51600 Unemployment Compensation 51700 Workers' Compensation	0	0	0	0	0
	Total Personnel Services	898,135	923,263	949,592	958,490	8,898
Contractual Services		FY09 Expenditure	FY10 Expenditure	FY11 Appropriation	FY12 Adopted	Inc/Dec 11 vs 12
consideration services		·	·			
	52100 Communications 52200 Utilities	56,259	8,478	8,992	9,948	956
	52400 Childres 52400 Snow Removal	0	0	0	0	0
	52500 Garbage/Waste Removal	0	0	0	0	0
	52600 Repairs Buildings & Structures	0	0	0	0	0
	52700 Repairs & Service of Equipment	3,047	3,653	4,500	4,500	0
	52800 Transportation of Persons 52900 Contracted Services	0 14,781	0 10,244	3,000 21,200	0 13,200	-3,000 -8,000
	Total Contractual Services	74,087	22,375	37,692	27,648	-10,044
	Total contractual Scruces					
Supplies & Materials		FY09 Expenditure	FY10 Expenditure	FY11 Appropriation	FY12 Adopted	Inc/Dec 11 vs 12
	53000 Auto Energy Supplies	0	0	0	0	0
	53200 Food Supplies 53400 Custodial Supplies	0	0	0	0	0
	53500 Med, Dental, & Hosp Supply	0	0	0	0	0
	53600 Office Supplies and Materials	8,748	12,955	9,400	11,800	2,400
	53700 Clothing Allowance	0	0	0	0	0
	53800 Educational Supplies & Mat	0	0	0	0	0
	53900 Misc Supplies & Materials	0 8,748	0 12,955	0	11,800	0 2,400
	Total Supplies & Materials		·	9,400	·	
Current Chgs & Oblig		FY09 Expenditure	FY10 Expenditure	FY11 Appropriation	FY12 Adopted	Inc/Dec 11 vs 12
	54300 Workers' Comp Medical	0	0	0	0	0
	54400 Legal Liabilities	0	0	0	0	0
	54500 Aid To Veterans 54600 Current Charges H&I	0	0	0	0	0
	54700 Indemnification	0	0	0	0	0
	54900 Other Current Charges	10,097	10,108	6,650	9,397	2,747
	Total Current Chgs & Oblig	10,097	10,108	6,650	9,397	2,747
Equipment		FY09 Expenditure	FY10 Expenditure	FY11 Appropriation	FY12 Adopted	Inc/Dec 11 vs 12
	55000 Automotive Equipment	0	0	0	0	0
	55400 Lease/Purchase	5,284	5,284	2,642	0	-2,642
	55600 Office Furniture & Equipment	0	0	0	0	0
	55900 Misc Equipment	1,305	1,148	0	0	0
	Total Equipment	6,589	6,432	2,642	0	-2,642
Other		FY09 Expenditure	FY10 Expenditure	FY11 Appropriation	FY12 Adopted	Inc/Dec 11 vs 12
	56200 Special Appropriation	0	0	0	0	0
	57200 Structures & Improvements	0	0	0	0	0
	58000 Land & Non-Structure	0	0	0	0	0
	Total Other	0	0	0	0	0
	Grand Total	997,656	975,133	1,005,976	1,007,335	1,359

# Department Personnel

Title	Union Code	Grade	Position	FY12 Salary	Title	Union Code	Grade	Position	FY12 Salary
City Clerk	CDH	NG	1.00	98,388	Prin Admin Assistant	SE1	80	1.00	87,083
Adm Assistant	SU4	15	1.00	57,171	Data Proc Sys Analyst I	SE1	07	1.00	79,677
Adm Sec	SU4	14	1.00	50,842	Prin Adm. Assistant (CCL)	SE1	07	2.00	159,353
Head Clerk & Secretary	SU4	13	2.00	89,931	Sr Adm Assistant	SE1	05	1.00	66,540
Asst City Clerk	EXM	09	1.00	84,603	Admin AnI (AsArchivCity/Clrk)	SE1	04	3.00	174,302
					Total			14	947,889
					Adjustments				
					Differential Payments				0
					Other				13,000
					Chargebacks				0
					Salary Savings				-2,400
					FY12 Total Request				958,489

# External Funds History

Personnel Services	FY09 Expenditure	FY10 Expenditure	FY11 Appropriation	FY12 Adopted	Inc/Dec 11 vs 12
51000 Permanent Employees	41,192	31,110	46,120	46,727	607
51100 Emergency Employees	0	0	0	0	0
51200 Overtime 51300 Part Time Employees	0	0	0	0	0
51300 Part Time Employees 51400 Health Insurance	0	0	0	6,425	0 6,425
51500 Pension & Annunity	3,619	3,809	0	4,205	4,205
51600 Unemployment Compensation	0	0	0	0	0
51700 Workers' Compensation 51800 Indirect Costs	0	0	0	0	0
51900 Medicare	542	408	0	523	523
Total Personnel Services	45,353	35,327	46,120	57,880	11,760
Contractual Services	FY09 Expenditure	FY10 Expenditure	FY11 Appropriation	FY12 Adopted	Inc/Dec 11 vs 12
52100 Communications	0	0	0	0	0
52200 Utilities	0	0	0	0	0
52400 Snow Removal	0	0	0	0	0
52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures	0	0	0	0	0
52700 Repairs & Service of Equipment	0	0	0	0	0
52800 Transportation of Persons	0	0	0	0	0
52900 Contracted Services	0	0	0	19,100	19,100
Total Contractual Services	0	0	0	19,100	19,100
Supplies & Materials	FY09 Expenditure	FY10 Expenditure	FY11 Appropriation	FY12 Adopted	Inc/Dec 11 vs 12
53000 Auto Energy Supplies	0	0	0	0	0
53200 Food Supplies	0	0	0	0	0
53400 Custodial Supplies	0	0	0	0	0
53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials	0	0	0	0 13,400	0 13,400
53700 Clothing Allowance	0	0	0	0	0
53900 Misc Supplies & Materials	0	0	0	0	0
Total Supplies & Materials	0	0	0	13,400	13,400
Current Chgs & Oblig	FY09 Expenditure	FY10 Expenditure	FY11 Appropriation	FY12 Adopted	Inc/Dec 11 vs 12
54300 Workers' Comp Medical	0	0	0	0	0
54400 Legal Liabilities	0	0	0	0	0
54600 Current Charges H&I	0	0	0	0	0
54700 Indemnification 54900 Other Current Charges	0	0	0	0	0
Total Current Charges	0	0	0	0	0
Equipment	FY09 Expenditure	FY10 Expenditure	FY11 Appropriation	FY12 Adopted	Inc/Dec 11 vs 12
55000 Automotive Equipment	0	0	0	0	0
55400 Lease/Purchase	0	0	0	0	0
55600 Office Furniture & Equipment	0	0	0	0	0
55900 Misc Equipment	0	0	0	0	0
Total Equipment	0	0	0	0	0
Other	FY09 Expenditure	FY10 Expenditure	FY11 Appropriation	FY12 Adopted	Inc/Dec 11 vs 12
56200 Special Appropriation	0	0	0	0	0
57200 Structures & Improvements	0	0	0	0	0
58000 Land & Non-Structure	0	0	0	0	0
Total Other	0	0	0	0	0
Grand Total	45,353	35,327	46,120	90,380	44,260

## **External Funds Personnel**

Title	Union Code	Grade Positi	ion FY12 Salary	Title	Union Code	Grade	Position	FY12 Salary
				AdminAnl(AsArchivCity/Clrk)	SE1	04	1.00	46,727
				Total			1	46,727
				Adjustments				
				Differential Payments				0
				Other				0
				Chargebacks				0
				Salary Savings				0
				FY12 Total Request				46,727

## Program 1. Legislative Support

### Rosaria Salerno, Manager Organization: 161100

### Program Description

The Legislative Support Program carries out government functions required by state and local law and manages and maintains the City Council document system database. The program also administers oaths of office and maintains records relative to the appointment or election of City officers. The program maintains and updates the City of Boston Code, advises City officials on the Commonwealth's open meeting law, and maintains copies of City of Boston official reports.

## Program Strategies

- To receive, prepare, record and distribute financial and legislative documents; provide copies of Council agendas, distribute minutes and maintain a City Council database summarizing recent meetings.
- To update the Ordinance section of the Muni Code and distribute supplements.

Performance Measures		Actual '09	Actual '10	Projected '11	Target '12
	% of Council minutes distributed and updates entered within 48 hours	100%	100%	100%	100%
	% of documents processed within 48 hours	100%	100%	100%	100%
	Copies of municipal code distributed	5		4	3
	Documents processed within 48 hours	1,443	1,500	1,500	1,667
Selected Service Indicators		Actual '09	Actual '10	Approp '11	Budget '12
	Personnel Services	240,552	205,918	255,330	259,045
	Non Personnel	35,671	18,335	16,174	18,935
	Total	276,223	224,253	271,504	277,980

## Program 2. Document Filing

Rosaria Salerno, Manager Organization: 161200

## **Program Description**

The City Clerk is the supervisor of records and the filing agency for the City. The Office of the City Clerk is required to record, file, and maintain indices of public documents.

## Program Strategies

 To receive and record statutory filings as required by law; receive and audit political campaign finance reports.

Performance Measures		Actual '09	Actual '10	Projected '11	Target '12
	% of damage claims processed within 48 hours % of filings processed within 48 hours	100% 100%	100% 100%	100% 100%	100% 100%
Selected Service Indicators		Actual '09	Actual '10	Approp '11	Budget '12
	Personnel Services Non Personnel	409,956 32,006	453,996 16,047	433,107 11,886	435,060 15,062
	Total	441,962	470,043	444,993	450,122

## Program 3. Archives

## Rosaria Salerno, Manager Organization: 161300

## **Program Description**

The Archives oversees the preservation of significant records and facilitates improved and cost-effective access to public records by Boston municipal government and its citizens. It also oversees the elimination of obsolete records.

## Program Strategies

 To provide archives record center services to City departments and the public; provide records disposition services to departments.

Performance Measures		Actual '09	Actual '10	Projected '11	Target '12
	Cubic feet of archives processed Cubic feet of records destroyed per state approval	246 2,582	176 1,202	250 1,600	394 1,908
	Cubic feet of records transferred to archives and records repositions	5,949	3,623	3,400	4,784
	Public access inquiries to access documents	1,686	1,724	1,400	1,610
Selected Service Indicators		Actual '09	Actual '10	Approp '11	Budget '12
	Personnel Services Non Personnel	247,627 31,844	263,349 17,488	261,155 28,324	264,385 14,848
	Total	279,471	280,837	289,479	279,233

## **External Funds Projects**

National Historical Publications and Records Commission (NHPRC)

## **Project Mission**

The NHPRC grant is a Federal Grant distributed by the National Archives by the National Historical Publications and Records Commission (NHPRC). The purpose of the grant is to support institutions that promote the preservation, dissemination and use of historical records. The grant started in 2003 preserving Desegregregation-Era Records from the Boston Public Schools and will help to establish an archives and records management system.

## City Council Operating Budget

### Stephen Murphy, Council President Appropriation: 112

### Department Mission

As the Legislative body of the City, the City Council serves as a link between the citizens of Boston and their municipal government. Through the filing of legislation, the enactment of orders, ordinances and resolutions, the Council actively represents the diverse interests of Bostonians while ensuring the efficient and cost effective delivery of services. The Council fulfills its obligation as the appropriating authority by analyzing appropriations and loan orders.

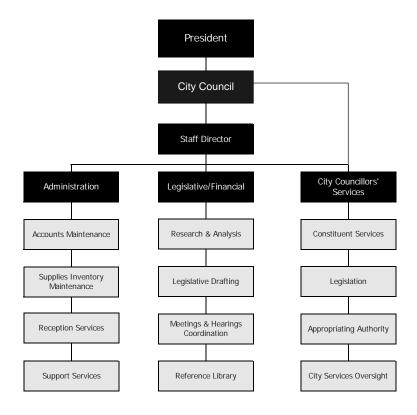
### FY12 Performance Strategies

• To maximize opportunities for citizen input into the Council's legislative process.

Operating Budget	Program Name	Total Actual '09	Total Actual '10	Total Approp '11	Total Budget '12
	Administration City Councilors Legislative/Financial Support	274,712 3,685,109 589,420	261,613 3,686,414 510,106	236,313 3,898,494 541,423	228,570 3,894,374 553,286
	Total	4,549,241	4,458,133	4,676,230	4,676,230

Selected Service Indicators	Actual '09	Actual '10	Approp '11	Budget '12
Personnel Services Non Personnel	4,313,706 235,535	4,305,021 153,112	4,436,230 240,000	4,426,931 249,299
Total	4,549,241	4,458,133	4,676,230	4,676,230

## City Council Operating Budget



### Authorizing Statutes

- Structure of City Council, 1948 Mass. Acts ch. 452, as amended.
- District Representation, 1982 Mass. Acts ch. 605; 1991 Mass. Acts ch. 108; 1986 Mass. Acts ch. 343.

### **Description of Services**

Members draft and file legislation on a wide range of public affairs in Boston designed to improve the quality of life for its citizens. Each year the Council conducts an extensive series of public hearings to review the Mayor's appropriation request for the subsequent fiscal year. After a thorough analysis and determination that the request is fiscally sound, the Council approves an appropriation. Constituent needs are served as directed by each individual councilor.

# **Department History**

Personnel Services		FY09 Expenditure	FY10 Expenditure	FY11 Appropriation	FY12 Adopted	Inc/Dec 11 vs 12
	51000 Permanent Employees 51100 Emergency Employees	4,293,649 0	4,188,176 8,329	4,318,730 0	4,326,930 0	8,200 0
	51200 Overtime 51600 Unemployment Compensation	0 20,057	0 108,516	0 117,500	95,000	-22,500
	51700 Workers' Compensation Total Personnel Services	0 4,313,706	0 4,305,021	0 4,436,230	5,000 4,426,930	5,000 - <b>9</b> ,300
Contractual Services	Total F Craomici acryleca	FY09 Expenditure	FY10 Expenditure	FY11 Appropriation	FY12 Adopted	Inc/Dec 11 vs 12
	52100 Communications	40,431	35,240	45,000	45,000	0
	52200 Utilities	0	0	0	0	0
	52400 Snow Removal 52500 Garbage/Waste Removal	0	0	0	0	0
	52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment	0 8,956	0 3,921	0 10,500	10,500	0
	52800 Transportation of Persons 52900 Contracted Services	0 102,853	0 82,326	125,000	114,000	-11,000
	Total Contractual Services	152,240	121,487	180,500	169,500	-11,000
Supplies & Materials		FY09 Expenditure	FY10 Expenditure	FY11 Appropriation	FY12 Adopted	Inc/Dec 11 vs 12
	53000 Auto Energy Supplies	0	0	0	0	0
	53200 Food Supplies 53400 Custodial Supplies	868 0	1,705 0	2,000 0	3,000	1,000 0
	53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials	0 23,492	0 9,637	0 27,500	0 40,000	0 12,500
	53700 Clothing Allowance	0	0	0	0	0
	53800 Educational Supplies & Mat	0	0	0	0	0
	53900 Misc Supplies & Materials	0	0	0	0	0
	53900 Misc Supplies & Materials Total Supplies & Materials	24,360	0 11,342	0 29,500	0 43,000	0 13,500
Current Chgs & Oblig						
Current Chgs & Oblig	Total Supplies & Materials  54300 Workers' Comp Medical	24,360 FY09 Expenditure	11,342 FY10 Expenditure 1,600	29,500 FY11 Appropriation 0	43,000 FY12 Adopted 0	13,500 Inc/Dec 11 vs 12
Current Chgs & Oblig	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans	24,360  FY09 Expenditure  0 0 0 0	11,342 FY10 Expenditure 1,600 0	29,500  FY11 Appropriation  0 0 0 0	43,000 FY12 Adopted 0 0 0	13,500 Inc/Dec 11 vs 12 0 0 0
Current Chgs & Oblig	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification	24,360 FY09 Expenditure  0 0	11,342 FY10 Expenditure 1,600 0	29,500  FY11 Appropriation  0 0 0 0 0 0 0	43,000 FY12 Adopted 0 0 0 0	13,500 Inc/Dec 11 vs 12 0 0
Current Chgs & Oblig	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges	24,360  FY09 Expenditure  0 0 0 0 15,724	11,342 FY10 Expenditure  1,600 0 0 0 14,830	29,500  FY11 Appropriation  0 0 0 0 0 15,000	43,000 FY12 Adopted  0 0 0 0 18,300	13,500 Inc/Dec 11 vs 12  0 0 0 0 0 0 3,300
	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification	24,360  FY09 Expenditure  0 0 0 0 15,724 15,724	11,342 FY10 Expenditure  1,600 0 0 0 14,830 16,430	29,500  FY11 Appropriation  0 0 0 0 15,000 15,000	43,000 FY12 Adopted  0 0 0 0 18,300 18,300	13,500 Inc/Dec 11 vs 12  0 0 0 0 0 3,300 3,300
Current Chgs & Oblig  Equipment	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig	24,360  FY09 Expenditure  0 0 0 0 15,724 15,724 FY09 Expenditure	11,342 FY10 Expenditure  1,600 0 0 14,830 16,430  FY10 Expenditure	29,500  FY11 Appropriation  0 0 0 0 15,000  FY11 Appropriation	43,000  FY12 Adopted  0 0 0 0 18,300 18,300 FY12 Adopted	13,500 Inc/Dec 11 vs 12  0 0 0 0 3,300 3,300 Inc/Dec 11 vs 12
	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase	24,360  FY09 Expenditure  0 0 0 0 15,724 15,724 FY09 Expenditure  0 0	11,342  FY10 Expenditure  1,600 0 0 14,830 16,430  FY10 Expenditure  0 0	29,500  FY11 Appropriation  0 0 0 0 15,000  FY11 Appropriation  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	43,000  FY12 Adopted  0 0 0 0 18,300 18,300 FY12 Adopted	13,500 Inc/Dec 11 vs 12  0 0 0 0 3,300 3,300 Inc/Dec 11 vs 12  0 0
	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig	24,360  FY09 Expenditure  0 0 0 0 15,724 15,724 FY09 Expenditure  0	11,342  FY10 Expenditure  1,600 0 0 14,830 16,430  FY10 Expenditure  0	29,500  FY11 Appropriation  0 0 0 0 15,000  FY11 Appropriation  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	43,000  FY12 Adopted  0 0 0 0 18,300 18,300 FY12 Adopted	13,500 Inc/Dec 11 vs 12  0 0 0 0 3,300 3,300 Inc/Dec 11 vs 12 0
	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment	24,360  FY09 Expenditure  0 0 0 15,724 15,724 FY09 Expenditure  0 0 3,555	11,342  FY10 Expenditure  1,600 0 0 14,830 16,430  FY10 Expenditure  0 0 945	29,500  FY11 Appropriation  0 0 0 0 15,000 15,000  FY11 Appropriation  0 0 2,500	43,000  FY12 Adopted  0 0 0 0 18,300 18,300 FY12 Adopted  0 0 3,500	13,500 Inc/Dec 11 vs 12  0 0 0 0 3,300 3,300 Inc/Dec 11 vs 12  0 0 1,000
	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	24,360  FY09 Expenditure  0 0 0 15,724 15,724 FY09 Expenditure  0 0 3,555 39,656	11,342  FY10 Expenditure  1,600 0 0 14,830 16,430  FY10 Expenditure  0 0 945 2,908	29,500  FY11 Appropriation  0 0 0 0 15,000 15,000  FY11 Appropriation  0 0 2,500 12,500	43,000  FY12 Adopted  0 0 0 0 18,300 18,300  FY12 Adopted  0 0 3,500 15,000	13,500 Inc/Dec 11 vs 12  0 0 0 0 3,300 3,300 Inc/Dec 11 vs 12  0 0 1,000 2,500
Equipment	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment	24,360  FY09 Expenditure  0 0 0 15,724 15,724 FY09 Expenditure  0 3,555 39,656 43,211  FY09 Expenditure  0	11,342  FY10 Expenditure  1,600 0 0 14,830 16,430  FY10 Expenditure  0 945 2,908 3,853  FY10 Expenditure	29,500  FY11 Appropriation  0 0 0 0 15,000 15,000 FY11 Appropriation  0 2,500 12,500 15,000 FY11 Appropriation	43,000  FY12 Adopted  0 0 0 18,300 18,300 FY12 Adopted  0 3,500 15,000 18,500 FY12 Adopted  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	13,500 Inc/Dec 11 vs 12  0 0 0 0 3,300 3,300 Inc/Dec 11 vs 12  0 1,000 2,500 3,500 Inc/Dec 11 vs 12
Equipment	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment	24,360  FY09 Expenditure  0 0 0 15,724 15,724 FY09 Expenditure  0 0 3,555 39,656 43,211  FY09 Expenditure	11,342  FY10 Expenditure  1,600 0 0 14,830 16,430  FY10 Expenditure  0 945 2,908 3,853  FY10 Expenditure	29,500  FY11 Appropriation  0 0 0 15,000 15,000 FY11 Appropriation  0 2,500 12,500 15,000 FY11 Appropriation	43,000  FY12 Adopted  0 0 0 18,300 18,300 FY12 Adopted  0 0 3,500 15,000 18,500 FY12 Adopted	13,500 Inc/Dec 11 vs 12  0 0 0 0 3,300 3,300 Inc/Dec 11 vs 12  0 1,000 2,500 3,500 Inc/Dec 11 vs 12
Equipment	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment	24,360  FY09 Expenditure  0 0 0 15,724 15,724 15,724 FY09 Expenditure  0 3,555 39,656 43,211  FY09 Expenditure  0 0 0	11,342  FY10 Expenditure  1,600 0 0 14,830 16,430  FY10 Expenditure  0 945 2,908 3,853  FY10 Expenditure  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	29,500  FY11 Appropriation  0 0 0 15,000 15,000 FY11 Appropriation  0 2,500 12,500 15,000 FY11 Appropriation  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	43,000  FY12 Adopted  0 0 0 18,300 18,300 FY12 Adopted  0 0 3,500 15,000 18,500 FY12 Adopted	13,500 Inc/Dec 11 vs 12  0 0 0 0 3,300 3,300 Inc/Dec 11 vs 12  0 1,000 2,500 3,500 Inc/Dec 11 vs 12  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0

# **Department Personnel**

Title	Union Code	Grade	Position	FY12 Salary	Title	Union Code	Grade	Position	FY12 Salary
City Councilor	CCS	NG	13.00	1,143,748	Legislative Director	CCS	NG	1.00	70,425
St Director (CC)	EXM	NG	1.00	86,404	Secretary CC	CCS	NG	68.00	1,480,555
Research Director	CCS	NG	1.00	57,997	Asst. Budget Director	CCS	NG	1.00	56,004
City Messenger	CCS	NG	1.00	49,540	Programming Manager (CC)	CCS	NG	1.00	50,159
Admin Asst (CC)	CCS	NG	22.00	807,762	Business Manager	CCS	NG	1.00	49,401
Receptionist (CC)	CCS	NG	1.00	36,766	Asst Research Director	CCS	NG	1.00	52,856
Legislative Asst (CC)	CCS	NG	3.00	104,332	Budget Director	CCS	NG	1.00	74,672
					Total			116	4,120,622
					Adjustments				
					Differential Payments				0
					Other				206,308
					Chargebacks				0
					Salary Savings				0
					FY12 Total Request				4,326,930

## Program 1. Administration

## Ann Hess Braga, Manager Organization: 112100

## **Program Description**

The Administration Program is responsible for providing staff resources and administrative direction to City Council programs. It also oversees budgeting, purchasing, information systems, and personnel matters for the City Council.

Selected Service Indicators	Actual '09	Actual '10	Approp '11	Budget '12
Personnel Services Non Personnel	189,283 85,429	190,203 71,410	174,313 62,000	176,571 51,999
Total	274,712	261,613	236,313	228,570

## Program 2. City Councilors

## Stephen Murphy, Manager Organization: 112200

### Program Description

The City Councilors program provides a liaison between Bostonians and their municipal government, and advocates on behalf of constituent needs at the city department, state, and federal levels. The program also translates appropriate citizen concerns into Council legislation.

## Program Strategies

• To maximize opportunities for citizen input into the Council's legislative process.

Performance Measures		Actual '09	Actual '10	Projected '11	Target '12
	% of legislative matters receiving public hearing Appropriations & Loan Orders Legislative matters receiving public hearing Legislative matters referred to committee Public hearings held Regular Council sessions	79% 28 247 311 164 34	80% 32 245 308 171 36	94% 14 295 313 201 37	70% 50 245 350 180 35
Selected Service Indicators		Actual '09	Actual '10	Approp '11	Budget '12
	Personnel Services Non Personnel	3,585,499 99,610	3,619,695 66,719	3,743,793 154,700	3,722,374 172,000
	Total	3,685,109	3,686,414	3,898,493	3,894,374

## Program 3. Legislative/Financial Support

Ann Hess Braga, Manager Organization: 112300

### Program Description

The mission of the Legislative/Financial Support Program is to provide research and draft legislation to be filed by City Councilors and provide analysis of legislation introduced by the Mayor. The program also provides a comprehensive analysis of the operating and capital budgets. The program maintains the Council's municipal reference library, furnishing City departments and the general public with information on municipal government.

Selected Service Indicators	Actual '09	Actual '10	Approp '11	Budget '12
Personnel Services Non Personnel	538,924 50,496	495,123 14,983	518,124 23,300	527,986 25,300
Total	589,420	510,106	<i>541,424</i>	553,286

## Finance Commission Operating Budget

### Matt Cahill, Director Appropriation: 193

### Department Mission

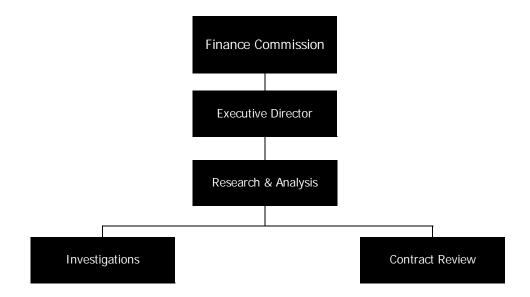
The mission of the Finance Commission is to investigate matters relating to appropriations, loans, expenditures, accounts and methods of administration affecting the City of Boston or Suffolk County, or any department thereof which the Commission determines requires investigation. The Commission reports its findings to the Mayor, the City Council, and the general public.

### FY12 Performance Strategies

- To carry out investigations determined appropriate by the Finance Commission.
- To review all City contracts for statutory compliance.

Operating Budget	Program Name	Total Actual '09	Total Actual '10	Total Approp '11	Total Budget '12
	Finance Commission	192,622	219,543	177,822	183,960
	Total	192,622	219,543	177,822	183,960
Selected Service Indicators		Actual '09	Actual '10	Approp '11	Budget '12
	Personnel Services Non Personnel	188,531 4,091	215,611 3,932	169,422 8,400	176,560 7,400
	Total	192,622	219,543	177,822	183,960

## Finance Commission Operating Budget



### Authorizing Statutes

- Finance Commission, 1908 Mass. Acts ch. 562;
   1909 Mass. Acts ch. 486, § 17.
- Duties, 1909 Mass. Acts ch. 486, § 18-19; 1948
   Mass. Acts ch. 261.
- Referrals to Finance Commission by the Mayor, Auditor, or Collector-Treasurer, 1909 Mass. Acts ch. 486, § 18-19; 1948 Mass. Acts ch. 452, §§ 49-50
- Expenses, 1965 Mass. Acts ch. 894.
- Powers, Penalties, Perjury, Depositions,
   Protection Against Self-Incrimination, 1909 Mass.
   Acts ch. 486, §§ 20-21, as amended.
- Off-Street Parking Facilities, Eminent Domain, 1946 Mass. Acts ch. 474, § 1a, as amended.

#### **Description of Services**

The Finance Commission conducts investigations into all matters it deems appropriate. The Commission hires independent staff who conduct many of the investigations, with the Commission publishing and presenting all final reports. The Finance Commission also reviews, and if necessary investigates, all contracts referred to it and reports its findings and recommendations to the Mayor.

# **Department History**

Personnel Services		FY09 Expenditure	FY10 Expenditure	FY11 Appropriation	FY12 Adopted	Inc/Dec 11 vs 12
	51000 Permanent Employees 51100 Emergency Employees 51200 Overtime 51600 Unemployment Compensation	188,531 0 0 0	215,611 0 0 0	169,422 0 0 0	176,560 0 0 0	7,138 0 0 0
	51700 Workers' Compensation Total Personnel Services	0 188,531	0 215,611	0 <b>169,422</b>	0 176,560	0 7,138
Contractual Services		FY09 Expenditure	FY10 Expenditure	FY11 Appropriation	FY12 Adopted	Inc/Dec 11 vs 12
	52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons 52900 Contracted Services Total Contractual Services	3,189 0 0 0 0 416 0 0 3,605	2,279 0 0 0 0 534 0 0	3,700 0 0 0 0 250 0 1,500 5,450	2,700 0 0 0 0 0 250 0 1,500 4,450	-1,000 0 0 0 0 0 0 0 0
Supplies & Materials		FY09 Expenditure	FY10 Expenditure	FY11 Appropriation	FY12 Adopted	Inc/Dec 11 vs 12
	53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance 53800 Educational Supplies & Mat	0 0 0 0 201 0	0 0 0 0 44 0	0 0 0 0 475 0	0 0 0 0 475 0	0 0 0 0 0 0
	53900 Misc Supplies & Materials Total Supplies & Materials	0 201	0 44	100 575	100 575	0 <b>0</b>
Current Chgs & Oblig	* *					
Current Chgs & Oblig	* *	201	44	575	575	0
Current Chgs & Oblig  Equipment	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges	201 FY09 Expenditure  0 0 0 0 0 37	44 FY10 Expenditure  0 0 0 0 0 777	575  FY11 Appropriation  0 0 0 0 0 1,675	575  FY12 Adopted  0 0 0 0 0 1,675	0 Inc/Dec 11 vs 12 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges	201 FY09 Expenditure  0 0 0 0 0 37 37	FY10 Expenditure  0 0 0 0 0 77 77	575  FY11 Appropriation  0 0 0 0 0 1,675 1,675	575  FY12 Adopted  0 0 0 0 1,675 1,675	0 Inc/Dec 11 vs 12  0 0 0 0 0 0 0 0 0
	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	201  FY09 Expenditure  0 0 0 0 0 37 37 37  FY09 Expenditure  0 0 0 248	FY10 Expenditure  0 0 0 0 0 77 77 77  FY10 Expenditure  0 0 0 998	FY11 Appropriation  0 0 0 0 1,675 1,675 FY11 Appropriation  0 0 0 0 700	575  FY12 Adopted  0 0 0 0 1,675 1,675 FY12 Adopted  0 0 0 700	0 Inc/Dec 11 vs 12
Equipment	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	201  FY09 Expenditure  0 0 0 0 37 37 37  FY09 Expenditure  0 0 0 248 248	FY10 Expenditure  0 0 0 0 0 77 77  FY10 Expenditure  0 0 0 998 998	575 FY11 Appropriation  0 0 0 0 1,675 1,675 FY11 Appropriation  0 0 0 700 700	575  FY12 Adopted  0 0 0 0 1,675 1,675  FY12 Adopted  0 0 0 700 700	0 Inc/Dec 11 vs 12

# **Department Personnel**

Title	Union Code	Grade	Position	FY12 Salary	Title	Union Code	Grade	Position	FY12 Salary
Chairperson (Fin Com)	EXO	NG	1.00	5,027	Confidential Secretary Financial Analyst	EXM EXM	12 06	1.00 1.00	97,727 71,932
					Total			3	174,686
					Adjustments Differential Payments				0
					Other				1,874
					Chargebacks				0
					Salary Savings				0
					FY12 Total Request				176,560

## Program 1. Finance Commission

## Matt Cahill, Manager Organization: 193100

### Program Description

The Finance Commission investigates matters relating to appropriations, loans, expenditures, accounts, and methods of administration affecting the City of Boston or Suffolk County, or any department thereof which the Commission determines requires investigation. The Commission reports its findings to the Mayor, the City Council, and the general public.

### Program Strategies

- To carry out investigations determined appropriate by the Finance Commission.
- To review all City contracts for statutory compliance.

Performance Measures		Actual '09	Actual '10	Projected '11	Target '12
	% of Chapter 30B contracts in compliance % of non-Chapter 30B contracts reviewed within 14 days	95% 92%	94% 96%	99% 100%	96% 97%
	Investigations completed	40	31	43	40
Selected Service Indicators		Actual '09	Actual '10	Approp '11	Budget '12
	Personnel Services Non Personnel	188,531 4,091	215,611 3,932	169,422 8,400	176,560 7,400
	Total	192,622	219,543	177,822	183,960

## Licensing Board Operating Budget

#### Nicole Murati-Ferrer, Chair Appropriation: 252

#### Department Mission

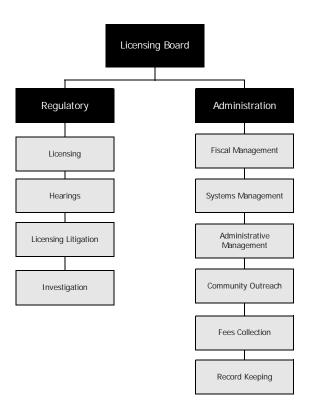
The Board grants and regulates various types of alcohol and food licenses for restaurants, nightclubs, private clubs, package stores, hotels, inns, common victuallers (food only), bowling alleys, pool tables, lodging houses, dormitories (fraternities which are a category of dormitory licenses), and fortune tellers. The City of Boston Licensing Board consists of 3 Commissioners. The Commissioners are appointed by the Governor and serve a 6 year term. The Boston Police officers act as agents of the Board, they report violations of the alcoholic and other laws of the Commonwealth to the Board. The Board holds hearings on these violations and issues penalties.

### FY12 Performance Strategies

- To process applications and issue alcoholic beverage licenses or other licenses.
- To renew all licenses on an annual basis and collect the appropriate fees.
- To respond to neighborhood complaints and police violations by disciplining licensees as appropriate.

Operating Budget	Program Name	Total Actual '09	Total Actual '10	Total Approp '11	Total Budget '12
	Licensing	737,422	649,022	718,721	718,720
	Total	737,422	649,022	718,721	718,720
Selected Service Indicators		Actual '09	Actual '10	Approp '11	Budget '12
	Personnel Services Non Personnel	583,554 153,868	613,631 35,391	652,571 66,150	665,370 53,350
	Total	737,422	649,022	718,721	718,720

## Licensing Board Operating Budget



### Authorizing Statutes

- Enabling Legislation, CBC St. 14 § 1.
- The Rules & Regulations of the Board also govern.
- M.G.L.A. c. 138, §§ 12, 14, 15, 23, 34, 64, 67.
- M.G.L.A. c. 140 §§ 1-7, 9-21, 22-32, 177, 185I.

### **Description of Services**

The Board grants and regulates various types of alcohol and food licenses for restaurants, nightclubs, private clubs, package stores, hotels, inns, common victuallers (food only), bowling alleys, pool tables, lodging houses, dormitories or fraternities, and fortune tellers. The Board's jurisdiction is within the confines of the City of Boston for all of the aforementioned licenses. The Boston Police officers act as agents of the Board, they report violations of the alcoholic and other laws of the Commonwealth to the Board.

# **Department History**

Personnel Services		FY09 Expenditure	FY10 Expenditure	FY11 Appropriation	FY12 Adopted	Inc/Dec 11 vs 12
	51000 Permanent Employees 51100 Emergency Employees 51200 Overtime 51600 Unemployment Compensation 51700 Workers' Compensation Total Personnel Services	583,554 0 0 0 0 0 583,554	601,013 0 0 0 12,618 613,631	652,570 0 0 0 0 0 652,570	665,370 0 0 0 0 0 665,370	12,800 0 0 0 0 12,800
Contractual Services		FY09 Expenditure	FY10 Expenditure	FY11 Appropriation	FY12 Adopted	Inc/Dec 11 vs 12
	52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons 52900 Contracted Services Total Contractual Services	7,122 0 0 0 0 660 0 128,708 136,490	6,535 0 0 0 0 763 0 7,750	7,800 0 0 0 1,000 0 36,750 45,550	7,000 0 0 0 1,000 0 26,750 34,750	-800 0 0 0 0 0 0 -10,000 -10,800
Supplies & Materials		FY09 Expenditure	FY10 Expenditure	FY11 Appropriation	FY12 Adopted	Inc/Dec 11 vs 12
	53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance 53800 Educational Supplies & Mat	0 0 0 0 8,561 0	0 0 0 0 13,850 0	0 0 0 0 8,900 0	0 0 0 0 8,900 0	0 0 0 0 0 0
	53900 Misc Supplies & Materials Total Supplies & Materials	0 8,561	0 13,850	0 8, <b>900</b>	0 8,900	0
Current Chgs & Oblig	53900 Misc Supplies & Materials	0	0	0	-	0
Current Chgs & Oblig	53900 Misc Supplies & Materials	0 8,5 <b>6</b> 1	0 13,850	0 8,900	8,900	0
Current Chgs & Oblig  Equipment	53900 Misc Supplies & Materials Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges	0 8,561 FY09 Expenditure 0 0 0 0 0 7,321	0 13,850 FY10 Expenditure 134 0 0 0 0 0 6,359	0 8,900 FY11 Appropriation 0 0 0 0 11,700	8,900 FY12 Adopted  0 0 0 0 0 9,700	0 0 Inc/Dec 11 vs 12 0 0 0 0 0 0 -2,000
	53900 Misc Supplies & Materials Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges	0 8,561 FY09 Expenditure 0 0 0 0 7,321 7,321	0 13,850 FY10 Expenditure 134 0 0 0 0 0 6,359 6,493	0 8,900 FY11 Appropriation 0 0 0 0 11,700 11,700	8,900 FY12 Adopted  0 0 0 0 9,700 9,700	0 0 Inc/Dec 11 vs 12 0 0 0 0 0 -2,000 -2,000
	53900 Misc Supplies & Materials Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	0 8,561 FY09 Expenditure 0 0 0 0 7,321 7,321 FY09 Expenditure 0 0 0	0 13,850 FY10 Expenditure 134 0 0 0 0 6,359 6,493 FY10 Expenditure 0 0	8,900  FY11 Appropriation  0 0 0 0 11,700 11,700  FY11 Appropriation  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	8,900  FY12 Adopted  0 0 0 0 9,700 9,700  FY12 Adopted  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 Inc/Dec 11 vs 12 0 0 0 -2,000 -2,000 Inc/Dec 11 vs 12
Equipment	53900 Misc Supplies & Materials Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	0 8,561 FY09 Expenditure 0 0 0 7,321 7,321 FY09 Expenditure 0 0 0 1,496	0 13,850 FY10 Expenditure 134 0 0 0 6,359 6,493 FY10 Expenditure 0 0 0	0 8,900 FY11 Appropriation  0 0 0 0 11,700 11,700  FY11 Appropriation  0 0 0	8,900  FY12 Adopted  0 0 0 9,700 9,700  FY12 Adopted  0 0 0 0 0 0 0	0 0 0 Inc/Dec 11 vs 12 0 0 0 -2,000 -2,000 Inc/Dec 11 vs 12 0 0 0

# Department Personnel

Commissioner	CDH	NG	2.00	170,935	Aum Assisiani	SU4	15	3.00	1/1,514
Exec Secretary	EXM	NG	1.00	93,008	Head Administrative Clerk	SU4	14	2.00	101,684
Chairperson of LBD	CDH	NG	1.00	97,533	Sr Budget Analyst	SE1	06	1.00	49,633
					Total			10	684,307
					Adjustments Differential Payments Other Chargebacks Salary Savings				0 1,881 0 -20,818
					FY12 Total Request				665,370

## Program 1. Licensing

## Jean Lorizio, Manager Organization: 252100

### Program Description

The Licensing Program regulates all licenses for retail sales of alcoholic and non-alcoholic beverages, restaurant food, and lodgings. The Licensing Board conducts business hearings, disciplinary hearings, and public meetings. This program performs outreach to the community to inform citizens of the work of the Licensing Board.

### Program Strategies

- To process applications and issue alcoholic beverage licenses or other licenses.
- To renew all licenses on an annual basis and collect the appropriate fees.
- To respond to neighborhood complaints and police violations by disciplining licensees as appropriate.

Performance Measures		Actual '09	Actual '10	Projected '11	Target '12
	% of annual renewal applications sent on schedule	100%	100%	100%	100%
	% of disciplinary decisions issued within 7 days of Board hearing date	94%	100%	87%	100%
	% of license petitions heard within statutory time limits	100%	100%	100%	100%
	% of neighborhood complaints reviewed within 14 days	94%	100%	92%	100%
	Disciplinary decisions issued within 7 days	255	300	382	275
	Disciplinary hearings	270	300	441	275
	License petitions heard within statutory limit	439	435	612	500
	Petitions filed	439	435	612	500
	Renewal applications sent	3,400	3,390	3,738	3,225
Selected Service Indicators		Actual '09	Actual '10	Approp '11	Budget '12
	Personnel Services	583,554	613,631	652,571	665,370
	Non Personnel	153,868	35,391	66,150	53,350

Total

737,422

649,022

718,721

718,720