# Economic Development

Economic Development	
Office of Economic Development	157
Economic Development	
Boston Residents Jobs Policy	
Small & Local Business	
Boston Redevelopment Authority	
Consumer Affairs & Licensing	175
Licensing	
Consumer Affairs	
Office of Tourism	
Administration	
Arts Promotion	
Film & Special Events	
Tourism	

# **Economic Development**

### John Barros, Chief of Economic Development

### Cabinet Mission

The mission of the Economic Development Cabinet is to lead a broad effort to streamline and support areas of focus that contribute to Boston's economy including tourism, jobs and employment, business development, and real estate development. The cabinet will concern itself with increasing transparency and promoting accessibility for all Bostonians - especially women- and minority-owned businesses and local businesses -- to share in and benefit from the economic boom in Boston.

Operating Budget	Program Name	Total Actual '12	Total Actual '13	Total Approp '14	Total Budget '15
	Office of Economic Development Consumer Affairs & Licensing Office of Tourism	1,085,111 417,524 1,551,411	1,036,038 446,788 1,761,770	1,181,411 434,168 1,910,569	1,618,615 440,828 1,119,719
	Total	3,054,046	3,244,596	3,526,148	3,179,162
Capital Budget Expenditures		Actual '12	Actual '13	Estimated '14	Projected '15
	Boston Redevelopment Authority	1,284,398	3,964,631	4,465,000	3,009,891
	Total	1,284,398	3,964,631	4,465,000	3,009,891
External Funds Expenditures		Total Actual '12	Total Actual '13	Total Approp '14	Total Budget '15
	Consumer Affairs & Licensing Office of Tourism	51,218 0	51,255 6,045	51,300 100,000	51,300 100,000
	Total Cabinet	51,218	57,300	151,300	151,300

# Office of Economic Development Operating Budget

#### John F. Barros, Director, Appropriation 182

#### **Department Mission**

The mission of the Office of Economic Development is to increase accessibility for all Bostonians to share in and benefit from the economic boom in Boston. This includes increasing construction employment opportunities for Boston's residents, minorities and women as well as advocating on behalf of minority and women-owned business enterprises (MWBEs) and small and Boston-based business enterprises (SLBEs) to help them compete for City contracts.

#### Selected Performance Strategies

#### Economic Development

- Encourage an environment that supports and promotes entrepreneurship and new business development.
- To develop pathways to overcome income and wealth disparity.
- To support businesses in Boston through programs that foster an environment for growth and job creation.

#### Boston Residents Jobs Policy

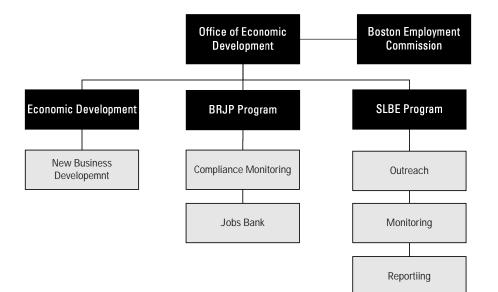
- To conduct periodic reviews of all covered projects reviewing statistical performance and Best Efforts to increase BRJP participation.
- To monitor construction contracts, both public and Developmental Impact Projects (DIPs), for compliance with the BRJ Ordinance.
- To report to the Boston Employment Commission (BEC).

#### Small & Local Business

- To ensure timely certification of SLBE and MWBE applications.
- To increase the proportion of small, local, minority, and women owned businesses that receive City contracts.

Operating Budget	Program Name	Total Actual '12	Total Actual '13	Total Approp '14	Total Budget '15
	Economic Development Boston Residents Jobs Policy Small & Local Business	0 472,440 612,671	0 449,625 586,413	0 551,143 630,268	368,422 627,140 623,053
	Total	1,085,111	1,036,038	1,181,411	1,618,615
Operating Budget		Actual '12	Actual '13	Approp '14	Budget '15
	Personnel Services Non Personnel	1,077,109 8,002	1,015,035 21,003	1,165,130 16,281	1,593,411 25,204
	Total	1,085,111	1,036,038	1,181,411	1,618,615

# Office of Economic Development Operating Budget



#### Description of Services

The Office of Economic Development helps support new business development, ensures pathways to careers and seeks to streamline business permitting and licensing. The Office monitors compliance with the Boston Residents Jobs Policy (BRJP) to increase the level of Boston residents working on construction projects. The Jobs Bank assists Boston residents, minorities and women who are seeking construction employment and contractors who are seeking to employ Boston residents, minorities and women on monitored projects. The Small and Local Business Enterprise program assists City departments to contract with minority and womenowned businesses and small and Boston-based businesses. The Office provides outreach to minority, women, small and local businesses and assistance to City departments. It also monitors the performance of City departments and produces quarterly and annual performance reports. The Office promotes MWBE and SLBE participation on all City of Boston construction projects.

# **Department History**

Derectural Carriego			FV/14 Annuantichian	EV/1E Adapted	las/Das 14.00 15
Personnel Services	FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
51000 Permanent Employees 51100 Emergency Employees	1,077,109 0	1,015,035 0	1,165,130 0	1,593,411 0	428,281 0
51100 Energency Employees 51200 Overtime	0	0	0	0	0
51600 Unemployment Compensation	0	0	0	0	0
51700 Workers' Compensation Total Personnel Services	0 1,077,109	0 1,015,035	0 1,165,130	0 1,593,411	0 428,281
Contractual Services	FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
52100 Communications	2,907	3,001	4,500	4,500	0
52200 Utilities	0	0	0	0	0
52400 Snow Removal 52500 Garbage/Waste Removal	0	0	0 0	0	0 0
52600 Repairs Buildings & Structures	0	0	ů 0	0	0
52700 Repairs & Service of Equipment		0	1,150	1,150	0
52800 Transportation of Persons	567	1,553	3,131	3,304	173
52900 Contracted Services	1,324	206	2,500	5,500	3,000
Total Contractual Services	5,645	4,760	11,281	14,454	3,173
Supplies & Materials	FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
53000 Auto Energy Supplies	0	0	0	0	0
53200 Food Supplies	0	0	0	2,000	2,000
53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply	0	0	0	0	0
53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials	2,260	2,428	3,100	3,600	500
53700 Clothing Allowance	0	0	0	0	0
53800 Educational Supplies & Mat	0	0	0	0	0
53900 Misc Supplies & Materials	0	0	0	0	0
Total Supplies & Materials	2,260	2,428	3,100	5,600	2,500
Current Chgs & Oblig	FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
54300 Workers' Comp Medical	0	0	0	0	0
54400 Legal Liabilities	0	0	0	0	0
54500 Aid To Veterans	0	0	0	0	0
54600 Current Charges H&I 54700 Indemnification	0	0	0	0	0
54900 Other Current Charges	97	2,370	1,900	3,150	1,250
Total Current Chgs & Oblig	97	2,370	1,900	3,150	1,250
Equipment	FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
55000 Automotive Equipment	0	0	0	0	0
55400 Lease/Purchase	0	0	0	0	0
55600 Office Furniture & Equipment	0	5,220	0	0	0
55900 Misc Equipment	0	6,225	0	2,000	2,000
Total Equipment	0	11,445	0	2,000	2,000
Other	FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
Other					
	0	0	0	0	0
56200 Special Appropriation 57200 Structures & Improvements	0 0	0 0	0 0	0 0	0 0
56200 Special Appropriation 57200 Structures & Improvements 58000 Land & Non-Structure					
56200 Special Appropriation 57200 Structures & Improvements	0	0	0	0	0

# **Department Personnel**

Title	Union Code	Grade	Position	FY15 Salary	Title	Union Code	Grade	Position	FY15 Salary
Admin & Finance Manager II	MYO	12	1.00	89,521	Prin Admin Assistant	EXM	08	1.00	93,533
Admin Assistant	SU4	15	1.00	54,245	Prin Admin Assistant	SE1	08	2.00	187,068
Admin Assistant	SU4	16	2.00	132,806	Prin Research Analyst	SE1	06	1.00	53,310
Economic Development Chief	CDH	NG	1.00	135,371	Principal Clerk	SU4	10	1.00	44,915
Exec Assistant	CDH	NG	1.00	107,756	Special Asst II	MYO	11	1.00	92,932
Office Manager	SU4	16	1.00	58,286	Sr Adm Analyst	SE1	06	1.00	60,678
Prin Accountant	SU4	16	1.00	66,403	Sr Research Analyst (BRJP)	SU4	18	4.00	301,290
					Total			19	1,478,112
					Adjustments				
					Differential Payments				C
					Other				115,299
					Chargebacks				0
					Salary Savings				C
					FY15 Total Request				1,593,411

# Program 1. Economic Development

### John Barros, Manager, Organization 182100

### Program Description

The Economic Development Program will focus on fostering economic development in all of Boston's neighborhoods through marketing Boston on a national and international scale; ensuring access to employment, pathways to careers, and strong job growth; streamlining licensing and permitting processes; and supporting small businesses.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	0 0	0 0	0 0	368,422 0
Total	0	0	0	368,422

### Performance

Strategy: Encourage an environment that supports and promotes entrepreneurship and new business development.

	Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
	Number of new businesses licensed in Boston .				TBR
Strategy: To develop pathways to overcome income and wealth disparity.					
	Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
	Number of MWBEs doing business with the city				TBR

Strategy: To support businesses in Boston through programs that foster an environment for growth and job creation.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Square footage of incubator space				TBR

# Program 2. Boston Residents Jobs Policy

### Keith Williams, Manager, Organization 182200

#### Program Description

The mission of the Boston Residents Jobs Policy is to increase the employment opportunities for Boston's residents, minorities, and women. The Boston Residents Jobs Ordinance sets goals on construction-related projects funded by or approved by the City. These goals aim to have 50% of the work hours performed by Boston residents, 50% by minorities, and 10% by women on a trade-by-trade basis.

Operating Budget		Actual '12	Actual '13	Approp '14	Budget '15
	Personnel Services Non Personnel	470,689 1,751	440,161 9,464	544,889 6,254	620,886 6,254
	Total	472,440	449,625	551,143	627,140
Performance					

Strategy: To conduct periodic reviews of all covered projects reviewing statistical performance and Best Efforts to increase BRJP participation.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Periodic project reviews conducted	9	17	18	10

Strategy: To monitor construction contracts, both public and Developmental Impact Projects (DIPs), for compliance with the BRJ Ordinance.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
% of work hours performed by Boston residents % of work hours performed by minorities % of work hours performed by women	37% 38% 6%	41% 45% 5%	41% 44% 5%	50% 50% 10%

*Strategy:* To report to the Boston Employment Commission (BEC).

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Corrective action meetings held	107	221	284	120
Project reviews and presentations for contractors/developers	42	39	35	50
Site visits conducted	294	255	261	250

# Program 3. Small & Local Business

### Keith Williams, Manager, Organization 182300

#### Program Description

The Small and Local Business Program encourages, assists, and provides opportunities for minority and women-owned businesses and small and Bostonbased businesses to participate in the City's contracting arena as well as in the broader Boston area economy. The program assists City departments to increase both the number of City contracts and the dollars awarded to those businesses on goods and services contracts and construction contracts.

Operating Budget		Actual '12	Actual '13	Approp '14	Budget '15
	Personnel Services Non Personnel	606,420 6,251	574,874 11,539	620,241 10,027	604,103 18,950
	Total	612,671	586,413	630,268	623,053

Performance

#### *Strategy:* To ensure timely certification of SLBE and MWBE applications.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
% of applications processed within 60 business days MWBE firms certified SLBE firms certified	25% 5 5	73% 4 10	60% 4 12	60% 15 20

Strategy: To increase the proportion of small, local, minority, and women owned businesses that receive City contracts.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
MBE firms certified	9	10	7	25
SBE firms certified	9	14	20	30
WBE firms certified	3	2	8	15

# Boston Redevelopment Authority Operating Budget

#### Bnan Golden, Acting Director, Appropriation 171

### **Department Mission**

In partnership with communities, the BRA plans Boston's future while respecting its past. We prepare our residents for new opportunities through training, human services and job creation. The BRA guides physical, social, and economic change in Boston's neighborhoods and its downtown to shape a more prosperous, comfortable, and beautiful city for all.

# Boston Redevelopment Authority Capital Budget

#### **Overview**

The Boston Redevelopment Authority, functioning as Boston's central planning organization, will continue providing in-house planning expertise and will also help leverage external resources necessary to shape Boston's future. The Capital Plan will support opportunities in the city-owned development areas such as the Charlestown Navy Yard and Boston Marine Industrial Park.

### FY15 Major Initiatives

- Design for several pier improvement and marine infrastructure projects in the Charlestown Navy Yard and Boston Marine Industrial Park will begin.
- Construction of the East Boston Narrow Gauge Greenway will begin, completing a key connection point on the path.
- The BRA is also working with Public Works to support design plans that will improve the sidewalks and public realm along Boylston Street, from Arlington Street to Massachusetts Ave.

Capital Budget Expenditures	Total Actual '12	Total Actual '13	Estimated '14	Total Projected '15
Total Department	1,284,398	3,964,631	4,465,000	3,009,891

### BMIP: BLACK FALCON AVENUE AND TERMINAL STREET

Project Mission

Resurface Black Falcon Avenue and Terminal Street. Replace sidewalk and improve street lighting. *Managing Department*, Boston Redevelopment Authority *Status*, To Be Scheduled *Location*, South Boston *Operating Impact*, No

Authorizations					
				Non Capital	
Source	Existing	FY15	Future	Fund	Total
City Capital	0	0	1,400,000	0	1,400,000
Grants/Other	0	0	0	0	0
Total	0	0	1,400,000	0	1,400,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/13	FY14	FY15	FY16-19	Total
City Capital	0	0	0	1,400,000	1,400,000
Grants/Other	0	0	0	0	0
Total	0	0	0	1,400,000	1,400,000

### BMIP: BULKHEAD RESTORATION ALONG FID KENNEDY AVE.

Project Mission

Replace bulkhead along Fid Kennedy Ave. at the Marine Industrial Park. *Managing Department*, Boston Redevelopment Authority *Status*, To Be Scheduled *Location*, South Boston *Operating Impact*, No

Authorizations					
				Non Capital	
Source	Existing	FY15	Future	Fund	Total
City Capital	Ō	0	1,500,000	0	1,500,000
Grants/Other	0	0	0	0	0
Total	0	0	1,500,000	0	1,500,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/13	FY14	FY15	FY16-19	Total
City Capital	0	0	0	1,500,000	1,500,000
Grants/Other	0	0	0	0	0
Total	0	0	0	1,500,000	1,500,000

### BMIP: DRAINAGE SYSTEM IMPROVEMENTS

Project Mission

Perform drainage system improvements. *Managing Department*, Boston Redevelopment Authority *Status*, To Be Scheduled *Location*, South Boston *Operating Impact*, No

Authorizations					
			١	Von Capital	
Source	Existing	FY15	Future	Fund	Total
City Capital	0	0	610,000	0	610,000
Grants/Other	0	0	0	0	0
Total	0	0	610,000	0	610,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/13	FY14	FY15	FY16-19	Total
City Capital	0	0	0	610,000	610,000
Grants/Other	0	0	0	0	0
Total	0	0	0	610,000	610,000

### BMIP: PIER 5 / DRYDOCK 4 IMPROVEMENTS

Project Mission Pier and drydock repairs. Managing Department, Boston Redevelopment Authority Status, New Project Location, South Boston Operating Impact, No

Authorizations					
			١	Ion Capital	
Source	Existing	FY15	Future	Fund	Total
City Capital	Õ	100,000	875,000	0	975,000
Grants/Other	0	0	0	0	0
Total	0	100,000	875,000	0	975,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/13	FY14	FY15	FY16-19	Total
City Capital	0	0	50,000	925,000	975,000
Grants/Other	0	0	0	0	0
Total	0	0	50,000	925,000	975,000

#### BMIP: SOUTH AND EAST JETTY REPAIRS

#### Project Mission

Repair area adjacent to the bulkhead and secure safety and security barriers around the jetties. *Managing Department*, Boston Redevelopment Authority *Status*, In Construction *Location*, South Boston *Operating Impact*, No

Authorizations					
			١	Von Capital	
Source	Existing	FY15	Future	Fund	Total
City Capital	650,000	0	0	0	650,000
Grants/Other	0	0	0	0	0
Total	650,000	0	0	0	650,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/13	FY14	FY15	FY16-19	Total
City Capital	0	0	450,000	200,000	650,000
Grants/Other	0	0	0	0	0
Total	0	0	450,000	200,000	650,000

#### BMIP: WHARF 8 BULKHEAD REHABILITATION

Project Mission Replace the existing bulkhead. Managing Department, Boston Redevelopment Authority Status, In Design Location, South Boston Operating Impact, No

Authorizations					
				Non Capital	
Source	Existing	FY15	Future	Fund	Total
City Capital	200,000	1,800,000	0	0	2,000,000
Grants/Other	0	0	0	0	0
Total	200,000	1,800,000	0	0	2,000,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/13	FY14	FY15	FY16-19	Total
City Capital	0	50,000	900,000	1,050,000	2,000,000
Grants/Other	0	0	0	0	0
Total	0	50,000	900,000	1,050,000	2,000,000

### BOYLSTON STREET DESIGN

### **Project Mission**

Preliminary design services for improvements to sidewalks and public realm on the north side and south side of Boylston Street from Arlington Street to Massachusetts Avenue.

Managing Department, Boston Redevelopment Authority Status, In Design Location, Back Bay Operating Impact, No

Authorizations					
			١	Von Capital	
Source	Existing	FY15	Future	Fund	Total
City Capital	300,000	0	0	0	300,000
Grants/Other	0	0	0	0	0
Total	300,000	0	0	0	300,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/13	FY14	FY15	FY16-19	Total
City Capital	0	50,000	250,000	0	300,000
Grants/Other	0	0	0	0	0
Total	0	50,000	250,000	0	300,000

#### CNY: PIER 11 FENDER SYSTEM IMPROVEMENTS

Project Mission Install new fender piles and wales at Pier 11. Managing Department, Boston Redevelopment Authority Status, New Project Location, Charlestown Operating Impact, No

Authorizations					
			Ν	Ion Capital	
Source	Existing	FY15	Future	Fund	Total
City Capital	Ō	375,000	0	0	375,000
Grants/Other	0	0	0	0	0
Total	0	375,000	0	0	375,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/13	FY14	FY15	FY16-19	Total
City Capital	0	0	50,000	325,000	375,000
Grants/Other	0	0	0	0	0
Total	0	0	50,000	325,000	375,000

### CNY: PIER 4 IMPROVEMENTS

#### Project Mission

Design and install pier infrastructure improvements at Pier 4 at the Charlestown Navy Yard. External marine facility construction funding anticipated.

*Managing Department*, Boston Redevelopment Authority *Status*, To Be Scheduled *Location*, Charlestown *Operating Impact*, No

#### Authorizations

					Non Capital			
	Source	Existing	FY15	Future	Fund	Total		
	City Capital	627,500	0	300,000	0	927,500		
	Grants/Other	0	0	0	1,583,500	1,583,500		
	Total	627,500	0	300,000	1,583,500	2,511,000		
Expenditures	(Actual and Planned)							
		Thru						
	Source	6/30/13	FY14	FY15	FY16-19	Total		
	City Capital	82,608	0	50,000	794,892	927,500		
	Grants/Other	0	0	0	0	0		
	Total	82,608	0	50,000	794,892	927,500		

#### CNY: SHIPYARD PARK PUBLIC FOUNTAIN

Project Mission

Replace fountain pump system and gratings.

Managing Department, Boston Redevelopment Authority Status, In Construction

Location, Charlestown Operating Impact, No

Authorizations					
			Ν	Von Capital	
Source	Existing	FY15	Future	Fund	Total
City Capital	195,000	0	0	0	195,000
Grants/Other	0	0	0	0	0
Total	195,000	0	0	0	195,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/13	FY14	FY15	FY16-19	Total
City Capital	0	155,000	40,000	0	195,000
Grants/Other	0	0	0	0	0
Total	0	155,000	40,000	0	195,000

### EAST BOSTON GREENWAY

### **Project Mission**

Design and construction for the final segment of the East Boston Greenway. *Managing Department*, Boston Redevelopment Authority *Status*, In Design *Location*, East Boston *Operating Impact*, No

Authorizations							
	Non Capital						
Source	Existing	FY15	Future	Fund	Total		
City Capital	965,000	0	0	0	965,000		
Grants/Other	0	0	0	0	0		
Total	965,000	0	0	0	965,000		
Expenditures (Actual and Planned)							
	Thru						
Source	6/30/13	FY14	FY15	FY16-19	Total		
City Capital	5,468	100,000	669,891	189,641	965,000		
Grants/Other	0	0	0	0	0		
Total	5,468	100,000	669,891	189,641	965,000		

### HARRISON AVENUE IMPROVEMENTS

**Project Mission** 

Road reconstruction improvements to Harrison Avenue between Berkeley Street and Herald Street. *Managing Department*, Public Works Department *Status*, In Design *Location*, South End *Operating Impact*, No

Authorizations								
	Non Capital							
Source	Existing	FY15	Future	Fund	Total			
City Capital	100,000	3,720,000	0	0	3,820,000			
Grants/Other	0	0	0	0	0			
Total	100,000	3,720,000	0	0	3,820,000			
Expenditures (Actual and Planned)								
	Thru							
Source	6/30/13	FY14	FY15	FY16-19	Total			
City Capital	0	20,000	500,000	3,300,000	3,820,000			
Grants/Other	0	0	0	0	0			
Total	0	20,000	500,000	3,300,000	3,820,000			

### MT. VERNON STREET DESIGN

#### Project Mission

Preliminary design services to bring design to a complete street standard with a cycle track including but not limited to reconstruction of roadway and sidewalk.

*Managing Department*, Boston Redevelopment Authority *Status*, In Design *Location*, Dorchester *Operating Impact*, No

#### Authorizations

					Non Capital	
5	Source	Existing	FY15	Future	Fund	Total
(	City Capital	500,000	0	0	0	500,000
(	Grants/Other	0	0	0	0	0
-	Total	500,000	0	0	0	500,000
Expenditures (A	Actual and Planned)					
		Thru				
5	Source	6/30/13	FY14	FY15	FY16-19	Total
(	City Capital	0	20,000	50,000	430,000	500,000
(	Grants/Other	0	0	0	0	0
	Total	0	20,000	50,000	430,000	500,000

#### WASHINGTON STREET/ TRAVELER STREET DESIGN

Project Mission

Design services for roadway improvements to Washington Street and Traveler Street including resurfacing, pavement markings and traffic signal improvements.

Managing Department, Transportation Department Status, To Be Scheduled Location, South End Operating Impact, No

Authorizations					
			Von Capital		
Source	Existing	FY15	Future	Fund	Total
City Capital	200,000	0	0	0	200,000
Grants/Other	0	0	0	0	0
Total	200,000	0	0	0	200,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/13	FY14	FY15	FY16-19	Total
City Capital	0	0	0	200,000	200,000
Grants/Other	0	0	0	0	0
Total	0	0	0	200,000	200,000

### WINTHROP SQUARE GARAGE

### Project Mission

Demolish the existing municipal parking garage. *Managing Department*, Boston Redevelopment Authority *Status*, New Project *Location*, Financial District/Downtown *Operating Impact*, No

Authorizations					
				Non Capital	
Source	Existing	FY15	Future	Fund	Total
City Capital	Ō	0	0	0	0
Grants/Other	0	3,500,000	0	0	3,500,000
Total	0	3,500,000	0	0	3,500,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/13	FY14	FY15	FY16-19	Total
City Capital	0	0	0	0	0
Grants/Other	0	0	0	3,500,000	3,500,000
Total	0	0	0	3,500,000	3,500,000

# Consumer Affairs & Licensing Operating Budget

#### Patricia Malone, Director, Appropriation 114

#### **Department Mission**

The Consumer Affairs & Licensing Department contributes to the overall mission of improving the quality of life in the City of Boston by maintaining safety and order in the restaurant community through the licensing of entertainment activities and monitoring compliance with relevant laws. The office also educates and mediates on behalf of Boston area consumers in order to facilitate successful resolution of consumer related complaints.

#### Selected Performance Strategies

Licensing

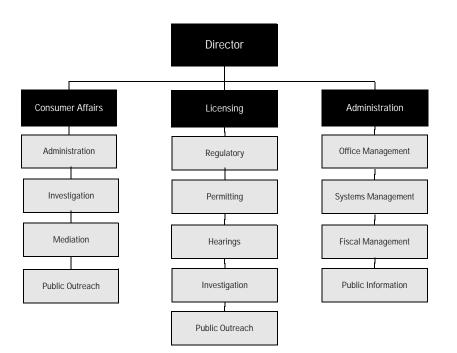
- · To address incidents impacting health, safety and order in licensed premises.
- To issue annual and event entertainment licenses within the statutory timeframe.
- To provide high quality service.

Consumer Affairs

- To keep citizens aware of consumer rights.
- To protect consumers from fraud through investigation and interaction with appropriate authorities.

Operating Budget	Program Name	Total Actual '12	Total Actual '13	Total Approp '14	Total Budget '15
	Licensing Consumer Affairs	324,712 92,812	368,568 78,220	345,397 88,771	348,552 92,276
	Total	417,524	446,788	434,168	440,828
External Funds Budget	Fund Name	Total Actual '12	Total Actual '13	Total Approp '14	Total Budget '15
	Local Consumer Aid Fund	51,218	51,255	51,300	51,300
	Total	51,218	51,255	51,300	51,300
Operating Budget		Actual '12	Actual '13	Approp '14	Budget '15
	Personnel Services Non Personnel	398,883 18,641	421,514 25,274	396,174 37,994	409,234 31,594
	Total	417,524	446,788	434,168	440,828

## Consumer Affairs & Licensing Operating Budget



### Authorizing Statutes

- Enabling Legislation, CBC Ord. §§ 15-5.1-15-5.2.
- Dancing Halls, M.G.L.A. c. 136, § 4.
- Commonly Used Provisions, M.G.L.A. c.140, §§ 177A, 181, 183A, 185H.
- Theatrical Exhibitions and Public Amusements, CBC Ord. §§ 17-13.1-17-13.5.
- Consumer Protection, M.G.L.A. c.93A, § 9.

### **Description of Services**

The Office of Consumer Affairs and Licensing is responsible for licensing and regulating all forms of entertainment within Boston. The Office processes new applications and renewals, inspects premises, and holds hearings on licensing requests and violations. The Office also educates and mediates on behalf of Boston area consumers.

# **Department History**

Personnel Services		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	51000 Permanent Employees 51100 Emergency Employees 51200 Overtime 51600 Unemployment Compensation 51700 Workers' Compensation Total Personnel Services	398,883 0 0 0 398,883	421,514 0 0 0 0 421,514	396,174 0 0 0 0 396,174	409,234 0 0 0 409,234	13,060 0 0 0 13,060
Contractual Services		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons 52900 Contracted Services Total Contractual Services	4,961 0 0 452 0 2,494 7,907	3,758 0 0 0 791 0 9,800 14,349	5,916 0 0 1,796 0 18,300 26,012	5,916 0 0 1,796 0 11,900 19,612	0 0 0 0 0 -6,400 -6,400
Supplies & Materials		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance 53800 Educational Supplies & Mat 53900 Misc Supplies & Materials Total Supplies & Materials	0 0 0 6,844 0 0 0 0 6,844	0 0 0 8,633 0 0 0 8,633	0 0 11,235 0 0 0 11,235	0 0 11,235 0 0 0 11,235	0 0 0 0 0 0 0 0 0
Current Chgs & Oblig		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig	0 0 0 0 782 782	0 0 0 0 757 757	0 0 0 0 747 747	0 0 0 0 747 747	0 0 0 0 0 0 0
Equipment		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment	0 0 3,108 3,108	0 0 1,535 1,535	0 0 0 0	0 0 0 0 0	0 0 0 0 0
Other		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	56200 Special Appropriation 57200 Structures & Improvements 58000 Land & Non-Structure Total Other	0 0 0 0	0 0 0 0	0 0 0 0	0 0 0 0	0 0 0 0
	Grand Total	417,524	446,788	434,168	440,828	6,660

# Department Personnel

Title	Union Code	Grade	Position	FY15 Salary	Title	Union Code	Grade	Position	FY15 Salary
Assistant Director of Operations	MYO	08	1.00	75,103	Exec Director	CDH	NG	1.00	111,786
Consumer Investigator	MYG	17	1.00	42,312	Licensing Investigator II	MYG	17	1.00	48,607
Dep Dir/Legal Advisor	MYO	09	1.00	80,765	Receptionist/Secretary	MYG	14	1.00	39,453
					Staff Asst	MYO	05	1.00	57,060
					Total			7	455,087
					Adjustments				
					Differential Payments				0
					Other				6,147
					Chargebacks				-51,300
					Salary Savings				0
					FY15 Total Request				409,234

# **External Funds History**

Personnel Services	FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
51000 Permanent Employees 51100 Emergency Employees	51,218 0	51,255 0	51,300 0	51,300 0	0 0
51100 Energency Employees	0	0	0	0	0
51300 Part Time Employees	0	0	0	0	0
51400 Health Insurance	0	0	0	0	0
51500 Pension & Annunity 51600 Unemployment Compe	onsation 0	0	0	0	0 0
51700 Workers' Compensation		0	0	0	0
51800 Indirect Costs	0	0	0	0	0
51900 Medicare	0	0	0	0	0
Total Personnel Services	51,218	51,255	51,300	51,300	0
Contractual Services	FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
52100 Communications	0	0	0	0	0
52200 Utilities	0	0	0	0	0
52400 Snow Removal	0	0	0	0	0
52500 Garbage/Waste Remov 52600 Repairs Buildings & Str		0	0	0	0 0
52000 Repairs & Service of Ec		0	0	0	0
52800 Transportation of Perso	ins 0	0	0	0	0
52900 Contracted Services	0	0	0	0	0
Total Contractual Services	0	0	0	0	0
Supplies & Materials	FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
53000 Auto Energy Supplies	0	0	0	0	0
53200 Food Supplies	0	0	0	0	0
53400 Custodial Supplies 53500 Med, Dental, & Hosp S	0 0 vlagu	0	0	0	0 0
53600 Office Supplies and Ma		0	0	0	0
53700 Clothing Allowance	0	0	0	0	0
53800 Educational Supplies &		0	0	0	0
53900 Misc Supplies & Mater		0	0	0	0
Total Supplies & Materials	0	0	0	0	0
Current Chgs & Oblig	FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
54300 Workers' Comp Medica	0	0	0	0	0
54400 Legal Liabilities	0	0	0	0	0
54600 Current Charges H&I 54700 Indemnification	0	0	0	0 0	0 0
54900 Other Current Charges	0	0	0	0	0
Total Current Chgs & Oblig	0	0	0	0	0
Equipment	FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
55000 Automotive Equipment	0	0	0	0	0
55400 Lease/Purchase	0	0	0	0	0
55600 Office Furniture & Equi		0	0	0	ů 0
55900 Misc Equipment	0	0	0	0	0
Total Equipment	0	0	0	0	0
Other	FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
56200 Special Appropriation	0	0	0	0	0
57200 Structures & Improvem	ents 0	0	0	0	0
58000 Land & Non-Structure	0	0	0	0	0
Total Other	0	0	0	0	0
Grand Total	51,218	51,255	51,300	51,300	0

# Program 1. Licensing

### Patricia Malone, Director, Organization 114100

### Program Description

The Licensing Program maintains safety and order throughout the City neighborhoods by licensing entertainment activities and maintaining compliance with relevant laws. The Licensing Division processes new applications and renewals, inspects premises and holds hearings on licensing requests and violations. The Licensing Division works closely with the Boston Police Department and neighborhood organizations.

Operating Budget		Actual '12	Actual '13	Approp '14	Budget '15
	Personnel Services Non Personnel	307,030 17,682	344,267 24,301	314,903 30,494	322,408 26,144
	Total	324,712	368,568	345,397	348,552
Performance					

### Strategy: To address incidents impacting health, safety and order in licensed premises.

	Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
	% of case results communicated to complainant within 14 days of hearing	100%	100%	100%	100%
	Hearings held for Licensed Premises Citations	297	211	112	250
	Licensed Premises Citations	2,639	2,550	1,503	750
Strategy: To issue annual and event	entertainment licenses within the statutory timefram	ie.			
	Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
	Live entertainment licenses granted with conditions Non-live entertainment licenses applied for Special event and one day licenses granted	214 2,806	182 2,229	68 108 2,757	84 240 2,500
<i>Strategy:</i> To provide high quality se	rvice.				
	Performance Measures	Actual '12	Actual '13	Projected '14	Target 115
		ACIUAL 12	ACTUAL 13	Projected '14	Target '15
	New annual licenses granted meeting state/local standards	214	173	173	200

# Program 2. Consumer Affairs

### Patricia Malone, Director, Organization 114200

### Program Description

The Consumer Affairs Program educates, advocates, and mediates on behalf of Boston consumers. The office monitors businesses to deter unfair and deceptive business practices affecting consumers and serves as a resource to the Mayor's Office on consumer issues. The office works closely with the Office of the Attorney General.

Operating Budget		Actual '12	Actual '13	Approp '14	Budget '15
	Personnel Services Non Personnel	91,853 959	77,247 973	81,271 7,500	86,826 5,450
	Total	92,812	78,220	88,771	92,276

### Performance

### Strategy: To keep citizens aware of consumer rights.

	Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
	Information calls received	2,652	2,058	2,545	2,700
<i>Strategy:</i> To protect consumers from	n fraud through investigation and interaction wit	h appropriate auth	orities.		
	Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
	Money refunded to consumers through CAL mediation	278,710	289,348	246,875	275,000

# **External Funds Projects**

Local Consumer Aid Fund Grant

**Project Mission** This grant from the Massachusetts Attorney General's Office is issued annually to the Mayor's Office of Consumer Affairs and Licensing for mediation and resolution of consumer complaints for residents of the City of Boston.

# Office of Tourism Operating Budget

Kenneth J. Brissette, Director, Appropriation 416

#### Department Mission

The mission of the Office of Tourism is to advance tourism in Boston and promote participation in public celebrations.

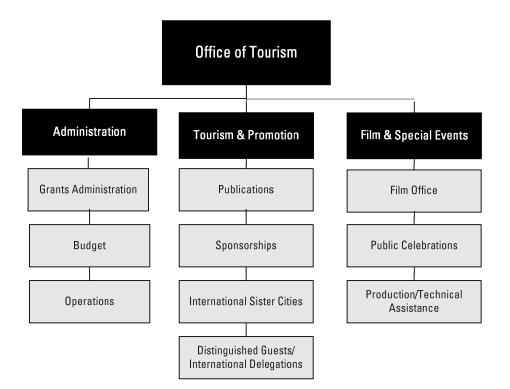
#### Selected Performance Strategies

#### Film & Special Events

- To produce public celebrations, parades, concerts and festivals in all districts.
- To provide constituents, groups and events promoters with guidance on the City of Boston special event permit application process.
- To support film and television productions with permitting and location assistance.
- Tourism
- To increase visitor accessibility to tourism information through the COB website.
- To work with the hospitality industry to increase visitors and conventions.

Operating Budget	Program Name	Total Actual '12	Total Actual '13	Total Approp '14	Total Budget '15
	Administration Arts Promotion Film & Special Events Tourism	561,303 302,568 517,948 169,592	699,193 336,806 542,804 182,967	765,898 366,347 601,618 176,706	402,486 0 535,414 181,819
	Total	1,551,411	1,761,770	1,910,569	1,119,719
External Funds Budget	Fund Name	Total Actual '12	Total Actual '13	Total Approp '14	Total Budget '15
	Tourism/Special Events Fund	0	6,045	100,000	100,000
	Total	0	6,045	100,000	100,000
Operating Budget		Actual '12	Actual '13	Approp '14	Budget '15
	Personnel Services Non Personnel	1,008,751 542,660	1,214,740 547,030	1,325,141 585,428	793,839 325,880
	Total	1,551,411	1,761,770	1,910,569	1,119,719

# Office of Tourism Operating Budget



### Authorizing Statutes

• Enabling Legislation, CBC Ord. §§ 15-3.1-15-3.2.

### **Description of Services**

The Office of Tourism serves Boston's residents, visitors, and the tourism industry in the following ways: producing year-round events including festivals, concerts, exhibitions, and public celebrations both downtown and in Boston's neighborhoods; supporting film and television production through Boston Film Bureau with permitting, location assistance, and coordination with local and state agencies; providing technical assistance to neighborhood based groups with event production; promoting Boston as a desirable destination for visitors, conventions, and familyoriented sporting events such as amateur collegiate, and Olympic tournaments; fostering international relations through its Sister City and Distinguished Guest Programs.

# **Department History**

Personnel Services		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	51000 Permanent Employees 51100 Emergency Employees 51200 Overtime 51600 Unemployment Compensation 51700 Workers' Compensation Total Personnel Services	1,008,751 0 0 0 1,008,751	1,145,592 69,148 0 0 1,214,740	1,210,982 114,159 0 0 1,325,141	715,314 78,525 0 0 0 793,839	-495,668 -35,634 0 0 -531,302
Contractual Services		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons 52900 Contracted Services Total Contractual Services	20,800 144,651 0 0 1,353 0 165,768 332,572	16,608 185,245 0 0 730 2,004 40,780 <b>245,367</b>	21,900 179,603 0 2,250 0 83,470 287,223	11,480 0 0 1,750 19,650 32,880	-10,420 -179,603 0 0 -500 -500 0 -63,820 -254,343
Supplies & Materials		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance 53800 Educational Supplies & Mat 53900 Misc Supplies & Materials Total Supplies & Materials	1,567 0 0 3,743 0 7,590 12,900	1,864 12,576 0 4,918 0 0 8,040 <b>27,398</b>	2,330 14,750 0 5,250 0 10,050 32,380	3,738 27,500 0 2,200 0 0 33,438	1,408 12,750 0 -3,050 0 -10,050 1,058
Current Chgs & Oblig		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	54300 Workers' Comp Medical	0	0			
	54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig	0 0 0 1,025 1,025	0 0 0 70,792 70,792	0 0 0 64,365 64,365	0 0 0 50,065 50,065	0 0 0 -14,300 -14,300
Equipment	54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges	0 0 0 1,025	0 0 0 70,792	0 0 0 64,365	0 0 0 50,065	0 0 0 -14,300
Equipment	54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges	0 0 0 1,025 1,025	0 0 0 70,792 70,792	0 0 0 64,365 64,365	0 0 0 50,065 <b>50,065</b>	0 0 0 -14,300 -14,300
Equipment Other	54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	0 0 0 1,025 1,025 <i>FY12 Expenditure</i> 0 0 0 0 2,216	0 0 0 70,792 70,792 <b>FY13 Expenditure</b> 0 0 0 3,920	0 0 0 64,365 64,365 <i>FY14 Appropriation</i> 0 0 0	0 0 0 50,065 50,065 <i>FY15 Adopted</i> 16,962 0 0	0 0 0 -14,300 -14,300 <i>Inc/Dec 14 vs 15</i> 0 16,962 0 0
	54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	0 0 0 1,025 1,025 <i>FY12 Expenditure</i> 0 0 0 0 2,216 2,216	0 0 0 70,792 70,792 <i>FY13 Expenditure</i> 0 0 0 3,920 3,920	0 0 0 64,365 64,365 <i>FY14 Appropriation</i> 0 0 0 0 0 0 0 0	0 0 0 50,065 50,065 <i>FY15 Adopted</i> 16,962 0 0 16,962	0 0 0 -14,300 -14,300 <i>Inc/Dec 14 vs 15</i> 0 16,962 0 0 16,962

# Department Personnel

Title	Union Code	Grade	Position	FY15 Salary	Title	Union Code	Grade	Position	FY15 Salary
	0011	NO	1.00	0/ 445		1.0/0	05	0.00	405 400
Director	CDH	NG	1.00	96,115	Staff Asst II	MYO	05	2.00	105,439
Staff Assist	MYO	03	1.00	46,991	Staff Asst II	MYO	06	1.00	62,306
Staff Assist I	MYO	04	1.00	50,599	Staff Asst III	MYO	07	1.00	68,598
Staff Asst	MYN	NG	3.00	131,793	Staff Asst IV	MYO	09	1.00	71,524
					Staff Asst IV	MYO	12	1.00	96,498
					Total			12	729,864
					Adjustments				
					Differential Payments				0
					Other				8,277
					Chargebacks				0
					Salary Savings				-22,826
					FY15 Total Request				715,315

# **External Funds History**

Personnel Services		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
Personier Services	51000 Permanent Employees 51100 Emergency Employees 51200 Overtime 51300 Part Time Employees 51400 Health Insurance 51500 Pension & Annunity 51600 Unemployment Compensation 51700 Workers' Compensation 51800 Indirect Costs 51900 Medicare	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Contractual Services	Total Personnel Services	0 FY12 Expenditure	0 FY13 Expenditure	0 FY14 Appropriation	0 FY15 Adopted	0 Inc/Dec 14 vs 15
	52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons 52900 Contracted Services Total Contractual Services	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Supplies & Materials		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance 53800 Educational Supplies & Mat 53900 Misc Supplies & Materials Total Supplies & Materials	0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0
Current Chgs & Oblig		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	54300 Workers' Comp Medical 54400 Legal Liabilities 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig	0 0 0 0 0 0	0 0 0 0 0 0	0 0 0 0 0	0 0 0 0 0 0	0 0 0 0 0 0
Equipment		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment	0 0 0 0	0 0 0 0 0	0 0 0 0	0 0 0 0	0 0 0 0
Other		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
		0	0	100,000	100,000	0
	56200 Special Appropriation 57200 Structures & Improvements 58000 Land & Non-Structure Total Other	0 0 0	0 0 0	0 0 100,000	0 0 100,000	0 0 0

# Program 1. Administration

### Catherine Davis, Manager, Organization 416100

### **Program Description**

The Administration Program provides administrative, financial, and personnel support for the department. The Program builds partnerships to support and strengthen the City's cultural life.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	391,503 169,800	462,431 236,762	512,220 253,678	357,268 45,218
Total	561,303	699,193	765,898	402,486

# Program 2. Arts Promotion

### Vacant, Manager, Organization 416200

### Program Description

The Arts Promotion program oversees the Office of Tourism's efforts to support the visual and performing arts and outreach to new audiences in Boston. In FY15 the budget for this program was transferred to the Office of Arts and Culture.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	287,492 15,076	320,443 16,363	326,772 39,575	0 0
Total	302,568	336,806	366,347	0

# Program 3. Film & Special Events

### Patricia A. Papa, Manager, Organization 416300

#### Program Description

The Film and Special Events program oversees the annual production of special events and public celebrations that celebrate and promote the City's cultural and ethnic diversity along with Boston's rich history and promotes Boston as a location for film and video productions by supporting the film and television industry's work in the City.

Operating Budget		Actual '12	Actual '13	Approp '14	Budget '15
	Personnel Services Non Personnel	193,425 324,523	289,401 253,403	344,283 257,335	288,917 246,497
	Total	517,948	542,804	601,618	535,414
Performance					

#### Strategy: To produce public celebrations, parades, concerts and festivals in all districts.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Number of events produced by the Office of Tourism	94	125	87	150

Strategy: To provide constituents, groups and events promoters with guidance on the City of Boston special event permit application process.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Number of special events	410	497	555	500

Strategy: To support film and television productions with permitting and location assistance.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Total number of productions permitted	357	106	396	100

# Program 4. Tourism

Kenneth J. Brissette, Manager, Organization 416400

### **Program Description**

The Tourism program oversees the department's promotional efforts, its sponsorships and its international relations.

Operating Budget		Actual '12	Actual '13	Approp '14	Budget '15
	Personnel Services Non Personnel	136,331 33,261	142,465 40,502	141,866 34,840	147,654 34,165
	Total	169,592	182,967	176,706	181,819

#### Performance

*Strategy:* To increase visitor accessibility to tourism information through the COB website.

	Performance Measures	Actual '12	Actual '13	Projected '14	Target '15	
	Number of hits on visitor page	3,280,774	911,211	478,640	500,000	
Strategy: To work with the hospitality industry to increase visitors and conventions.						
	Performance Measures	Actual '12	Actual '13	Projected '14	Target '15	
	Number of conventions Number of future hotel rooms booked Number of targeted special promotions	97 198,690 29	107 204,109 36	99 330,189 16	100 200,000 30	

# **External Funds Projects**

Tourism/Special Event Fund

**Project Mission** The purpose of this fund is to purchase goods and services to support cultural, artistic and community events throughout the City of Boston from lease revenue received from the rental of City Hall Plaza per CBC, Chapter 11-1.14.