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Finance & Budget

David Sweeney, Chief Financial Officer & Collector-Treasurer

Cabinet Mission

The Finance and Budget Cabinet facilitates activities that are financially prudent, responsive to the needs of the citizens of Boston, and consistent with the laws and ordinances governing municipal government.

Operating Budget	Program Name	Total Actual '12	Total Actual '13	Total Approp '14	Total Budget '15
	Office of Finance & Budget	795,226	2,176,640	1,104,812	993,338
	Assessing Department	6,265,856	6,490,579	6,687,423	6,681,665
	Auditing Department	2,229,471	2,444,875	2,605,500	2,607,285
	Budget Management	2,618,868	2,622,983	2,767,614	2,739,937
	Execution of Courts	14,500,001	11,976,054	3,500,000	3,500,000
	Medicare Payments	7,924,250	8,264,396	8,653,479	8,653,479
	Pensions & Annuities - City	4,099,939	4,099,517	4,100,000	4,100,000
	Pensions & Annuities - County	33,774	34,554	100,000	100,000
	Purchasing Division	1,519,184	1,486,005	1,761,699	1,773,821
	Registry Division	1,032,851	1,018,486	1,032,738	1,034,851
	Treasury Department	4,242,358	4,480,638	4,729,312	4,242,391
	Unemployment Compensation	43,489	80,113	350,000	350,000
	Workers' Compensation Fund	2,596,646	2,085,234	2,200,000	2,200,000
	Total	47,901,913	47,260,074	39,592,577	38,976,767
External Funds Expenditures		Total Actual '12	Total Actual '13	Total Approp '14	Total Budget '15
	Auditing Department	2,617,648	2,397,305	107,160	138,289
	Total	2,617,648	2,397,305	107,160	138,289

Office of Finance & Budget Operating Budget

David Sweeney, Chief Financial Office & Collector Treasurer, Appropriation 144

Department Mission

The Office of Finance and Budget supports the long-term growth and stability of the City through sound fiscal stewardship and results driven management of the City's human and financial resources.

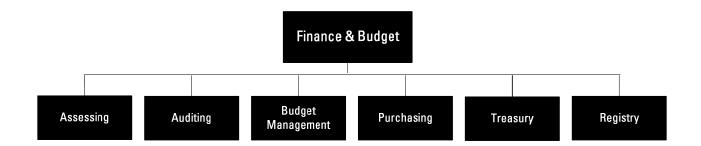
Selected Performance Strategies

Finance & Budget

- To continuously improve the services the City provides.
- To ensure financial accountability and preserve the City's long-term fiscal stability.

Operating Budget	Program Name	Total Actual '12	Total Actual '13	Total Approp '14	Total Budget '15
	Finance & Budget	795,226	2,176,640	1,104,812	993,338
	Total	795,226	2,176,640	1,104,812	993,338
Operating Budget		Actual '12	Actual '13	Approp '14	Budget '15
Operating Budget	Personnel Services Non Personnel	Actual '12 632,519 162,707	768,998 1,407,642	843,079 261,733	812,887 180,451

Office of Finance & Budget Operating Budget



Description of Services

The Office of Finance and Budget, by working with all departments of the City, works to implement the Mayor's strategic goals, increase organizational performance and manage the City's overall fiscal health.

Department History

Personnel Services		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	51000 Permanent Employees 51100 Emergency Employees 51200 Overtime 51600 Unemployment Compensation 51700 Workers' Compensation Total Personnel Services	632,519 0 0 0 0 632,519	768,998 0 0 0 0 768,998	843,079 0 0 0 0 0 843,079	812,887 0 0 0 0 812,887	-30,192 0 0 0 0 -30,192
Contractual Services	Total Fersonner Services	FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
Contractual Services	52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons 52900 Contracted Services Total Contractual Services	6,608 0 0 0 0 504 3,605 144,568 155,285	16,541 0 0 0 0 504 1,765 1,369,325 1,388,135	5,633 0 0 0 0 500 0 250,400 256,533	17,451 0 0 0 0 500 0 157,000 174,951	11,818 0 0 0 0 0 0 0 -93,400 -81,582
Supplies & Materials		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance 53800 Educational Supplies & Mat	0 0 0 0 3,810 0	0 0 0 0 1,486 0	0 0 0 0 3,800 0	0 0 0 0 3,800 0	0 0 0 0 0 0
	53900 Misc Supplies & Materials Total Supplies & Materials	0 3,810	0 1,486	0 3,800	0 3,800	0
Current Chgs & Oblig	53900 Misc Supplies & Materials	0	0	0	0	0
Current Chgs & Oblig	53900 Misc Supplies & Materials	0 3,810	0 1,486	3,800	3,800	0
Current Chgs & Oblig Equipment	53900 Misc Supplies & Materials Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges	0 3,810 FY12 Expenditure 0 0 0 0 0 0 2,510	0 1,486 FY13 Expenditure 0 0 0 0 0 0 1,721	0 3,800 FY14 Appropriation 0 0 0 0 0 1,400	3,800 FY15 Adopted 0 0 0 0 1,700	0 0 Inc/Dec 14 vs 15
	53900 Misc Supplies & Materials Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges	0 3,810 FY12 Expenditure 0 0 0 0 0 2,510 2,510	0 1,486 FY13 Expenditure 0 0 0 0 0 0 1,721 1,721	0 3,800 FY14 Appropriation 0 0 0 0 0 1,400 1,400	3,800 FY15 Adopted 0 0 0 0 1,700 1,700	0 0 Inc/Dec 14 vs 15
	53900 Misc Supplies & Materials Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	0 3,810 FY12 Expenditure 0 0 0 0 2,510 2,510 FY12 Expenditure 0 0 0 1,102	0 1,486 FY13 Expenditure 0 0 0 1,721 1,721 1,721 FY13 Expenditure 0 0 700 15,600	7,400 6,400 6,714 Appropriation 0,00 0,00 1,400 1,400 6,714 Appropriation 0,00 0,	3,800 FY15 Adopted 0 0 0 0 1,700 1,700 FY15 Adopted 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 Inc/Dec 14 vs 15 0 0 0 300 300 Inc/Dec 14 vs 15
Equipment	53900 Misc Supplies & Materials Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	0 3,810 FY12 Expenditure 0 0 0 2,510 2,510 FY12 Expenditure 0 0 0 1,102 1,102	0 1,486 FY13 Expenditure 0 0 0 1,721 1,721 FY13 Expenditure 0 0 700 15,600 16,300	0 3,800 FY14 Appropriation 0 0 0 0 1,400 1,400 FY14 Appropriation 0 0 0	3,800 FY15 Adopted 0 0 0 0 1,700 1,700 FY15 Adopted 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 Inc/Dec 14 vs 15 0 0 300 300 300 Inc/Dec 14 vs 15

Department Personnel

Title	Union Code	Grade	Position	FY15 Salary	Title	Union Code	Grade	Position	FY15 Salary
Chief of Personnel & Labor Relations	CDH	NG	1.00	134,294	Labor Relations Analyst	EXM	04	1.00	52,522
Data Proc Systems Anl	EXM	06	1.00	77,883	Performance Analyst	EXM	06	1.00	62,917
Dir Administrative Services	CDH	NG	1.00	146,198	Prin Admin Assistant	EXM	08	1.00	93,533
Exec Assistant	EXM	10	1.00	108,673	Prin Admin Assistant	EXM	09	1.00	79,549
Exec Assistant	EXM	14	1.00	131,993	Prin Admin Assistant	EXM	10	1.00	77,744
					Spec Asst	MYN	NG	1.00	108,468
					Total			11	1,073,775
					Adjustments				
					Differential Payments				0
					Other				12,262
					Chargebacks				-86,938
					Salary Savings				-186,212
					FY15 Total Request				812,887

Program 1. Finance & Budget

David Sweeney, Chief Financial Office & Collector Treasurer, Organization 144100

Program Description

The Finance & Budget Program assists in supporting the City's long-term growth and stability by working with all departments to strengthen and improve the City's financial and administrative resources.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	632,519 162,707	768,998 1,407,642	843,079 261,733	812,887 180,451
Total	795,226	2,176,640	1,104,812	993,338

Performance

Strategy: To continuously improve the services the City provides.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
	.28%	.14%	.23%	.23%
Average return on city investments				

Strategy: To ensure financial accountability and preserve the City's long-term fiscal stability.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Property tax collection rate	98.9%	99.1%	99.2%	99.2%

Assessing Department Operating Budget

Ronald W. Rakow, Commissioner, Appropriation 136

Department Mission

The mission of the Assessing Department is to accurately assess property and provide prompt and courteous responses to requests for service from the public.

Selected Performance Strategies

Operations

- To maintain accurate parcel and ownership data so as to ensure a fair assessment system.
- To process personal exemption applications in a timely and responsive manner.
- To process residential exemption applications in a timely and responsive manner.

Valuation

- To maintain and ensure data quality for all real and personal property to produce consistent and accurate values.
- To resolve abatements in a timely and responsive manner.

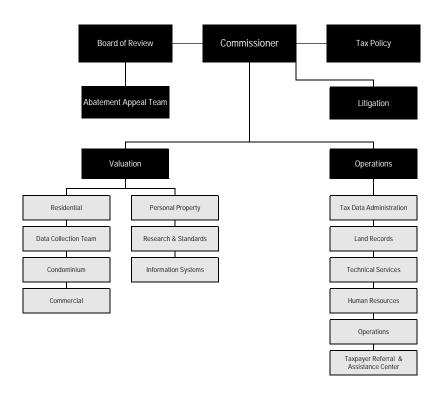
Executive

- To resolve abatement appeal cases in a satisfactory manner through withdrawals, settlement, or trial.
- To resolve taxpayer inquiries in a timely and responsive manner.

Operating Budget Program Name	Total Actual '12	Total Actual '13	Total Approp '14	Total Budget '15
Operations Valuation Executive	2,009,992 2,838,404 1,417,460	2,011,644 3,061,860 1,417,075	1,958,910 3,352,836 1,375,677	1,979,891 3,413,406 1,288,368
Total	6,265,856	6,490,579	6,687,423	6,681,665

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	5,439,354 826,502	5,596,336 894,243	5,954,039 733,384	6,052,843 628,822
Total	6,265,856	6,490,579	6,687,423	6,681,665

Assessing Department Operating Budget



Authorizing Statutes

- Organizations, CBC St. 6 §§ 100-107; CBC Ord. §§ 6-2.1-6-2.5.
- Taxation, M.G.L.A. cc. 59, 60A-B, 61A-B, 121A.
- Abatement of Back Taxes, M.G.L.A. c. 58, § 8.
- Classification, M.G.L.A. c.59, § 2A; M.G.L.A. c. 40, § 56
- Annual Assessment, M.G.L.A. c. 59 § 21C.
- Proposition 2 1/2, M.G.L.A. c. 59 § 21C.
- Cherry Sheets State Aid, M.G.L.A. c. 58, §§ 18B, 18C, 18F, 20A, 25, 25A; M.G.L.A. c. 29, §§ 20, 71.

Description of Services

The Assessing Department is responsible for the valuation and assessment of all real and personal property in the City of Boston for the purpose of taxation. Assessment records are reviewed annually to reflect new construction, fire damage, and changes in ownership. The department conducts a revaluation program every three years. The department conducts research on assessment practices and provides the necessary accounting control and other related clerical support to properly assess real and personal property. The department maintains official maps, records of assessment and ownership, abatements and related property description data.

Department History

Personnel Services		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	51000 Permanent Employees 51100 Emergency Employees 51200 Overtime 51600 Unemployment Compensation	5,403,304 0 23,872 12,178	5,550,292 0 27,764 18,280	5,919,039 0 15,000 20,000	6,022,843 0 15,000 15,000	103,804 0 0 -5,000
	51700 Workers' Compensation Total Personnel Services	0 5,439,354	0 5,596,336	0 5,954,039	6,052,843	0 98,804
Contractual Services		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons 52900 Contracted Services Total Contractual Services	60,389 0 0 0 0 22,522 2,482 451,367 536,760	57,363 0 0 0 13,345 19,703 12,912 427,463 530,786	62,500 0 0 0 21,500 12,200 430,000 526,200	52,500 0 0 0 0 20,000 14,000 352,000 438,500	-10,000 0 0 0 -1,500 1,800 -78,000 -87,700
Supplies & Materials		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance	3,235 0 0 0 56,340	1,438 0 0 0 120,199	3,640 0 0 0 57,000	1,200 0 0 0 54,000	-2,440 0 0 0 -3,000
	53800 Educational Supplies & Mat 53900 Misc Supplies & Materials Total Supplies & Materials	0 0 59,575	0 0 121,637	0 0 60,640	0 0 55,200	0 0 -5,440
Current Chgs & Oblig	53900 Misc Supplies & Materials	0	0	0	0	0
Current Chgs & Oblig	53900 Misc Supplies & Materials	0 59,575	0 121,637	0 60,640	55,200	-5,440
Current Chgs & Oblig Equipment	53900 Misc Supplies & Materials Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges	0 59,575 FY12 Expenditure 0 0 0 0 0 0 87,954	0 121,637 FY13 Expenditure 287 0 0 0 0 135,596	0 60,640 FY14 Appropriation 0 0 0 0 0 123,700	0 55,200 <i>FY15 Adopted</i> 0 0 0 0 123,700	0 -5,440 Inc/Dec 14 vs 15
	53900 Misc Supplies & Materials Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges	0 59,575 FY12 Expenditure 0 0 0 0 0 87,954 87,954	0 121,637 FY13 Expenditure 287 0 0 0 0 135,596 135,883	0 60,640 FY14 Appropriation 0 0 0 0 123,700 123,700	0 55,200 FY15 Adopted 0 0 0 0 123,700 123,700	0 -5,440 Inc/Dec 14 vs 15 0 0 0 0 0 0
	53900 Misc Supplies & Materials Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	0 59,575 FY12 Expenditure 0 0 0 0 0 87,954 87,954 FY12 Expenditure 0 11,422 32,436 98,355	0 121,637 FY13 Expenditure 287 0 0 0 135,596 135,883 FY13 Expenditure 0 22,844 13,224 69,869	0 60,640 FY14 Appropriation 0 0 0 0 123,700 123,700 FY14 Appropriation 0 22,844 0 0	0 55,200 FY15 Adopted 0 0 0 0 123,700 123,700 FY15 Adopted 0 11,422 0 0	0 -5,440 Inc/Dec 14 vs 15 0 0 0 0 0 0 0 0 Inc/Dec 14 vs 15
Equipment	53900 Misc Supplies & Materials Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	0 59,575 FY12 Expenditure 0 0 0 0 87,954 87,954 FY12 Expenditure 0 11,422 32,436 98,355 142,213	0 121,637 FY13 Expenditure 287 0 0 135,596 135,883 FY13 Expenditure 0 22,844 13,224 69,869 105,937	0 60,640 FY14 Appropriation 0 0 0 0 123,700 123,700 FY14 Appropriation 0 22,844 0 0	0 55,200 FY15 Adopted 0 0 0 0 123,700 123,700 FY15 Adopted 0 11,422 0 0 11,422	0 -5,440 Inc/Dec 14 vs 15 0 0 0 0 0 0 0 0 Inc/Dec 14 vs 15 0 -11,422 0 0 -11,422

Department Personnel

Title	Union Code	Grade	Position	FY15 Salary	Title	Union Code	Grade	Position	FY15 Salary
	0114			100 (51		0114		1.00	40.740
Admin Analyst	SU4	14	8.00	422,651	Personnel Officer	SU4	14	1.00	40,740
Admin Assistant	SU4	15	3.00	165,210	Prin Admin Assistant	EXM	08	1.00	76,284
Admin Assistant	SU4	16	1.00	66,403	Prin Admin Assistant	EXM	09	1.00	100,460
Admin Assistant	SU4	18	1.00	80,753	Prin Admin Assistant	EXM	10	1.00	95,403
Asst Assessor	AFL	16A	6.00	350,445	Prin Admin Assistant	SE1	08	4.00	356,840
Asst Assessor (Trainee II)	AFL	14	5.00	208,681	Prin Admin Assistant	SE1	09	3.00	294,355
Asst Dir-Assessing Plan Maint	AFJ	19A	1.00	87,384	Prin Data Proc Systems Analyst	SE1	10	2.00	217,345
Commissioner	CDH	NG	1.00	144,624	Property Officer	SU4	12	1.00	41,944
Dir Assessing Services	SE1	07	5.00	425,278	Research Analyst	SU4	16	3.00	153,254
DP Sys Analyst	SE1	06	2.00	138,796	Research Assessor	AFL	18	2.00	144,259
Exec Assistant	EXM	10	3.00	326,019	Sr Adm Analyst	SE1	06	4.00	298,950
Exec Assistant	EXM	12	2.00	239,402	Sr Assessing Draftsperson	AFJ	18A	2.00	135,410
Executive Assistant	EXM	12	1.00	101,705	Sr Data Proc Sys Analyst	SE1	80	1.00	84,788
Head Clerk	SU4	12	7.00	290,964	Sr Research Analyst (Asn)	SU4	18	2.00	140,977
Jr Assessing Draftsperson	AFJ	16A	1.00	66,406	Supv-Asst Assessors	AFJ	18	1.00	65,521
Member-Bd Of Review	EXM	NG	1.00	85,234	Supv-Asst Assessors	AFL	18	8.00	619,488
Office Manager	SU4	16	3.00	199,209	Title Examiner	SU4	13	1.00	36,933
					Total			89	6,302,114
					Adjustments				
					Differential Payments				0
					Other				39,500
					Chargebacks				0
					Salary Savings				-318,771
					FY15 Total Request				6,022,843

Program 1. Operations

Emmanuel Dikibo, Manager, Organization 136100

Program Description

The Operations program provides administration, fiscal, human resources, and other related administrative services to all operating units within the department. It also provides management and technical support for fleet administration, facilities and office management, and office technology, including ownership and physical description changes to real property that are maintained by the Tax Data Administration and Land Records units. The Taxpayer Referral and Assistance Center (TRAC) provides a single point of contact to taxpayers seeking information, assistance or referrals regarding excise, personal property and real estate. TRAC handles inquiries by phone, mail and email.

Operating Budget		Actual '12	Actual '13	Approp '14	Budget '15
	Personnel Services Non Personnel	1,716,894 293,098	1,640,643 371,001	1,767,726 191,184	1,801,769 178,122
	Total	2,009,992	2,011,644	1,958,910	1,979,891

Performance

Strategy: To maintain accurate parcel and ownership data so as to ensure a fair assessment system.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Map requests received	160	36	17	25

Strategy: To process personal exemption applications in a timely and responsive manner.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
% of personal exemption applications processed within 15 days Personal exemption applications received	100% 4,170	100% 4,048	100% 3,835	100% 4,200

Strategy: To process residential exemption applications in a timely and responsive manner.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Residential exemption applications received	7,350	6,503	6,500	6,500

Program 2. Valuation

Gayle Willett, Manager, Organization 136200

Program Description

The Valuation program establishes and records the full and fair cash value of all real and personal property in the City of Boston as of January 1st of each year. Program staff also conducts research to develop sales models and valuation standards to produce market-based assessments.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	2,700,660 137,744	2,880,154 181,706	3,077,936 274,900	3,150,606 262,800
Total	2,838,404	3,061,860	3,352,836	3,413,406

Performance

Strategy: To maintain accurate parcel and ownership data so as to ensure a fair assessment system.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
% of maintenance parcels inspected	100%	100%	100%	100%

Strategy: To maintain and ensure data quality for all real and personal property to produce consistent and accurate values.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
First time commercial abatement applications filed	407	469	390	450
Maintenance parcels inspected Personal property sites inspected	5,625 1,239	2,004 991	7.937 1,045	6,000 1,000

Strategy: To resolve abatements in a timely and responsive manner.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
% of first time commercial abatement applications reviewed	100%	100%	100%	100%
Residential and condo abatement applications reviewed	1,096	1,470	661	950

Program 3. Executive

Ronald W. Rakow, Commissioner, Organization 136300

Program Description

The Executive program provides support services to the Commissioner, including tax policy and information coordination and dissemination. In addition, both the Board of Review and Litigation units handle rulings on all abatement applications and representation at the state's Appellate Tax Board regarding these applications.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	1,021,800 395,660	1,075,539 341,536	1,108,377 267,300	1,100,468 187,900
Total	1,417,460	1,417,075	1,375,677	1,288,368

Performance

Strategy: To resolve abatement appeal cases in a satisfactory manner through withdrawals, settlement, or trial.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
% of current fiscal year abatement cases closed	53%	76%	73%	60%

Strategy: To resolve taxpayer inquiries in a timely and responsive manner.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
% of public requests to Commissioner's office addressed within 2 days Public requests received	100% 527	96% 685	100% 452	100% 450

Auditing Department Operating Budget

Sally D. Glora, City Auditor, Appropriation 131

Department Mission

The mission of the Auditing Department is to present a complete and accurate statement of the City's financial condition.

Selected Performance Strategies

Administration

• To provide a support structure for effective management and operations.

Accounting

- To ensure the City's financial records are complete and accurate.
- To review, process, and record financial transactions in a timely fashion.

Central Payroll

- To ensure the efficient management of payroll records and provide timely responses to all requests for information.
- To process payrolls and related transactions completely, accurately, and on-time.

Grants Monitoring

- To report single audit findings and clearings timely and accurately.
- To review, process, and record financial transactions in a timely fashion and undertake custody of financial records.

Accounts Payable

Non Personnel

Total

- To approve vendor invoices timely and accurately.
- To review, process, and record financial transactions.

Operating Budget	Program Name	Total Actual '12	Total Actual '13	Total Approp '14	Total Budget '15
	Administration Accounting Central Payroll Grants Monitoring	395,213 588,655 499,658 189,317	426,108 644,478 519,200 189,213	522,254 642,216 525,889 173,599	513,872 683,430 536,920 150,708
	Accounts Payable Total	556,628 2,229,471	665,876 2,444,875	741,542 2,605,500	722,355 2,607,285
External Funds Budget	Fund Name	Total Actual '12	Total Actual '13	Total Approp '14	Total Budget '15
	ARRA - Earned Indirect BAIS Financials Upgrade Earned Indirect	80,191 2,537,457 0	0 2,397,305 0	0 0 107,160	0 0 138,289
	Total	2,617,648	2,397,305	107,160	138,289
Operating Budget		Actual '12	Actual '13	Approp '14	Budget '15
	Personnel Services	2,066,695	2,278,921	2,496,543	2,525,046

162,776

2,229,471

165,954

2,444,875

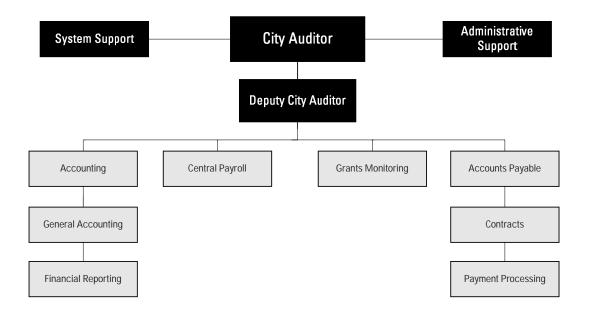
108,957

2,605,500

2,607,285

82,239

Auditing Department Operating Budget



Authorizing Statutes

- Annual Audit, 31 U.S.C. § 7502; M.G.L.A. c. 41, §§ 50, 53; M.G.L.A. c. 44, §§ 40, 53D; M.G.L.A. c. 60 § 97; Tregor, 1982 Mass. Acts ch. 190, § 14; CBC Ord. § 6-1.5.
- Annual Appropriation, M.G.L.A. c. 41, §§ 57-58;
 1982 Mass. Acts 190, § 18; 1986 Mass. Acts ch.
 701, § 3, 7-10; CBC St. 6 § 252; CBC Ord. § 6-1.10.
- Execution of Contracts, M.G.L.A. c 41, § 17; CBC St. 4 §§ 7-8; CBC Ord. § 5-5.28.
- Payment of Bills, M.G.L.A. c.41, §§ 51, 56; CBC
 Ord. § 5-5.27; CBC Ord. §§ 6-1.4-6-1.6; CBC Ord. §
 11-6.37.
- Payment of Payrolls, M.G.L.A. c. 41, § 56; Tregor, 1982 Mass. Acts ch. 190 § 18; 1986 Mass. Acts ch. 701 § 9; CBC Ord. § 5-5.29; CBC Ord. § 6-1.3.
- Debt Service, Tregor, 1982 Mass. Acts ch. 190 §§ 4,8; M.G.L.A. c.41, § 57, CBC St. 6 §§ 254-255; CBC Ord. § 6-1.2.
- Financial Accounting and Reporting, 31 U.S.C. § 7502; M.G.L.A. c.41, §§ 54, 57-58, 61; M.G.L.A. c.44, § 43; CBC St.6 §§ 2-3; CBC Ord. § 5-5.34; CBC Ord. §§ 6-1.7-6.-1.8.

Description of Services

The Department prepares the City's annual financial statements, reviews and processes all financial transactions for accuracy, completeness, and compliance, implements fiscal controls over departmental spending, and provides technical assistance to departments and agencies.

Department History

Personnel Services		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	51000 Permanent Employees 51100 Emergency Employees	2,029,517 0	2,180,976 2,610	2,479,543 0	2,508,046 0	28,503 0
	51200 Overtime 51600 Unemployment Compensation	28,565 8,613	81,231 14,104	17,000 0	17,000 0	0
	51700 Workers' Compensation	0	0	0	0	0
Combined to I Committee	Total Personnel Services	2,066,695	2,278,921	2,496,543	2,525,046	28,503
Contractual Services		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons	4,583 0 0 0 0 0 4,252 350	12,152 0 0 0 0 0 3,728 2,181	5,500 0 0 0 0 12,500 5,557	5,500 0 0 0 0 0 8,899 10,000	0 0 0 0 0 -3,601 4,443
	52900 Contracted Services	121,327	99,773	65,100	39,350	-25,750
Carlina Malait	Total Contractual Services	130,512	117,834	88,657	63,749	-24,908
Supplies & Materials		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance	0 0 0 0 8,157 0	0 0 0 0 7,249	0 0 0 0 12,600	0 0 0 0 9,700	0 0 0 0 -2,900 0
	53800 Educational Supplies & Mat 53900 Misc Supplies & Materials Total Supplies & Materials	0 196 8,353	0 91 7,340	0 500 13,100	0 250 9,950	0 -250 -3,150
Current Chgs & Oblig	53900 Misc Supplies & Materials	196	91	500	250	-250
Current Chgs & Oblig	53900 Misc Supplies & Materials	196 8,353	91 7,340	500 13,100	250 9,950	-250 -3,150
Current Chgs & Oblig Equipment	53900 Misc Supplies & Materials Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges	196 8,353 FY12 Expenditure 0 0 0 0 0 5,595	91 7,340 <i>FY13 Expenditure</i> 0 0 0 0 0 0 7,368	500 13,100 FY14 Appropriation 0 0 0 0 0 7,200	250 9,950 <i>FY15 Adopted</i> 0 0 0 0 0 8,540	-250 -3,150 Inc/Dec 14 vs 15 0 0 0 0 0 0 1,340
	53900 Misc Supplies & Materials Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges	196 8,353 FY12 Expenditure 0 0 0 0 5,595 5,595	91 7,340 FY13 Expenditure 0 0 0 0 0 7,368 7,368	500 13,100 FY14 Appropriation 0 0 0 0 7,200 7,200	250 9,950 <i>FY15 Adopted</i> 0 0 0 0 0 8,540 8,540	-250 -3,150 Inc/Dec 14 vs 15 0 0 0 0 0 1,340 1,340
	53900 Misc Supplies & Materials Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	196 8,353 FY12 Expenditure 0 0 0 0 5,595 5,595 FY12 Expenditure 0 0 0 18,316	91 7,340 FY13 Expenditure 0 0 0 0 7,368 7,368 7,368 FY13 Expenditure 0 0 14,942 18,470	500 13,100 FY14 Appropriation 0 0 0 0 7,200 7,200 FY14 Appropriation 0 0 0 0 0 0 0 0 0 0 0 0 0 0	250 9,950 FY15 Adopted 0 0 0 0 8,540 8,540 FY15 Adopted 0 0 0 0 0	-250 -3,150 Inc/Dec 14 vs 15 0 0 0 0 1,340 1,340 Inc/Dec 14 vs 15
Equipment	53900 Misc Supplies & Materials Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	196 8,353 FY12 Expenditure 0 0 0 0 5,595 5,595 FY12 Expenditure 0 0 0 18,316 18,316	91 7,340 FY13 Expenditure 0 0 0 7,368 7,368 7,368 FY13 Expenditure 0 0 14,942 18,470 33,412	500 13,100 FY14 Appropriation 0 0 0 0 7,200 7,200 FY14 Appropriation 0 0 0 0 0 0 0 0 0 0 0 0 0	250 9,950 FY15 Adopted 0 0 0 0 8,540 8,540 FY15 Adopted 0 0 0 0 0 0 0 0 0 0	-250 -3,150 Inc/Dec 14 vs 15 0 0 0 1,340 1,340 Inc/Dec 14 vs 15 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0

Department Personnel

Title	Union Code	Grade	Position	FY15 Salary	Title	Union Code	Grade	Position	FY15 Salary
Admin Analyst	SE1	04	2.00	119,106	Prin Admin Assistant	SE1	80	2.00	186,724
Admin Assistant	SE1	05	1.00	71,469	Senior Admin Asst	SE1	07	1.00	85,579
Asst City Auditor	SE1	09	2.00	200,920	Sr Accountant	SU4	13	4.00	190,372
Asst Prin Accountant	SU4	14	3.00	158,746	Sr Adm An(SpProjStff)(Aud)	SE1	06	4.00	307,541
City Auditor	CDH	NG	1.00	125,126	Sr Adm Analyst	SE1	06	1.00	76,045
Dep City Auditor	EXM	11	1.00	115,340	Sr Data Proc Sys Analyst	SE1	09	1.00	94,195
Head Account Clerk	SU4	12	4.00	153,929	Sr Research Analyst	SE1	03	3.00	177,461
Pr Admin Asst	SE1	10	2.00	217,345	SrResAn(GrantsUnit)(Aud)	SE1	03	1.00	47,020
Prin Admin Analyst	SE1	07	2.00	171,158	Supv-Accounting	SE1	05	2.00	130,716
					Supv-Acctng(TransDiv)	SE1	05	1.00	71,469
					Total			38	2,700,261
					Adjustments				
					Differential Payments				0
					Other				36,004
					Chargebacks				-188,526
					Salary Savings				-39,693
					FY15 Total Request				2,508,046

External Funds History

Personnel Services	FY12 Expe	nditure FY13 Expendit	ure FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
51100 Emerge 51200 Overtin 51300 Part Tir 51400 Health 51500 Pension 51600 Unemp	ency Employees The Employees Insurance The Annunity Ioyment Compensation The Compensation The Costs The C	18,319 502, 59,189 0 19, 0 6,219 95,071 39, 0 0 0 864 79,662 561,	0 0 290 0 0 0 0 0 849 0 0 0 0 0	138,289 0 0 0 0 0 0 0 0 0 0	31,129 0 0 0 0 0 0 0 0 0 0 31,129
Contractual Services	FY12 Expe	nditure FY13 Expendit	ure FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
52600 Repairs 52700 Repairs 52800 Transp 52900 Contrac	Removal e/Waste Removal s Buildings & Structures 1 s & Service of Equipment ortation of Persons sted Services 8	0 0 38,411 1,		0 0 0 0 0 0 0	0 0 0 0 0 0 0
Supplies & Materials	FY12 Expe	nditure FY13 Expendit	ure FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
53200 Food Si 53400 Custod 53500 Med, D 53600 Office : 53700 Clothin 53800 Educati 53900 Misc S	ial Supplies Jental, & Hosp Supply Supplies and Materials g Allowance onal Supplies & Mat upplies & Materials	0 0 1,444	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0
Current Chgs & Oblig	FY12 Expe	nditure FY13 Expendit	ure FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
54400 Legal L 54600 Current 54700 Indemr 54900 Other C	Charges H&I ification current Charges 4	0 0 0 0 31,399 45,		0 0 0 0 0	0 0 0 0 0
Equipment	FY12 Expe	nditure FY13 Expendit	ure FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
55400 Lease/	Furniture & Equipment 1 quipment	29,955 2,	0 0 0 0 986 0 113 0 099 0	0 0 0 0	0 0 0 0
Other	FY12 Expe	nditure FY13 Expendit	ure FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
57200 Structu 58000 Land & Total Other	Appropriation res & Improvements Non-Structure	0 0 0	0 0 0 0 0 0 0 0	0 0 0 0	0 0 0 0
Grand Total	2,6	17,648 2,397,	305 107,160	138,289	31,129

Program 1. Administration

Vacant, Manager, Organization 131100

Program Description

The Administration Program is responsible for executive operations and provides administrative and human resource support to all programs.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	377,472 17,741	387,909 38,199	491,577 30,677	495,195 18,677
Total	395,213	426,108	522,254	513,872

Performance

Strategy: To provide a support structure for effective management and operations.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
% of information requests processed within 10 days	82%	100%	100%	100%
% of personnel transactions accurately processed in 5 days	100%	100%	100%	100%

Strategy: To review, process, and record financial transactions in a timely fashion.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
% of invoice receipts accurately processed within 3 days			91%	95%

Program 2. Accounting

Paul F. Waple, Manager, Organization 131200

Program Description

The primary responsibility of the Accounting Program is to provide accurate and complete financial data and technical assistance to all City departments. The Program also oversees the coordination of the City's Annual Financial Audit and the publication of the Comprehensive Annual Financial Report (CAFR).

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	584,094 4,561	633,861 10,617	637,636 4,580	676,058 7,372
Total	588,655	644,478	642,216	683,430

Performance

Strategy: To ensure the City's financial records are complete and accurate.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Monthly financial reports distributed	802	536	679	660

Strategy: To review, process, and record financial transactions in a timely fashion.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
% of journal vouchers completed within 3 days	95%	100%	100%	100%
% of payrolls posted within 7 days of pay period end	98%	92%	90%	95%
Account reconciliations completed Journal vouchers processed accounting Pay periods posted within 7 days	900 17,318 51	794 1,442 47	1,225 1,894 43	828 2,100 50

Program 3. Central Payroll

Diane O'Malley, Manager, Organization 131300

Program Description

The primary responsibility of the Central Payroll Program is the timely and accurate processing of wages for all employees for both pay frequencies in compliance with all local, state, and federal laws, and in conformity with the City's collective bargaining agreements.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	496,007 3,651	514,986 4,214	520,899 4,990	529,445 7,475
Total	499,658	519,200	525,889	536,920

Performance

Strategy: To ensure the efficient management of payroll records and provide timely responses to all requests for information.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
% of payroll confirms met within scheduled time frame	84%	67%	70%	90%
Scheduled payroll confirms	51	52	52	52

Strategy: To process payrolls and related transactions completely, accurately, and on-time.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Payroll reviews Payrolls confirmed within scheduled time	2	4	2/	5
frame	43	35	36	42

Program 4. Grants Monitoring

Kelli Lazar, Manager, Organization 131400

Program Description

The primary responsibility of the Grants Monitoring Program is to establish and monitor Special Revenue for all City departments and to provide technical assistance in the process. The program also oversees and coordinates the City's Annual Single Audit for Federal Financial Assistance Programs and also produces the City's Cost Allocation Plan.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	186,467 2,850	183,531 5,682	170,069 3,530	145,731 4,977
Total	189,317	189,213	173,599	150,708

Performance

Strategy: To report single audit findings and clearings timely and accurately

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Single Audit findings cleared by June 30th Single Audit open findings reported			1 7	19 26

Strategy: To review, process, and record financial transactions in a timely fashion and undertake custody of financial records.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
% of journal vouchers processed within 3 days		70%	50%	90%
Journal vouchers processed grants		736	1,227	825
Journal vouchers processed within 3 days		518	609	740

Program 5. Accounts Payable

Julie Ann Tippett, Manager, Organization 131500

Program Description

The Accounts Payable Program is responsible for approving procurement documents and processing payment documents completely, accurately, and on-time while maintaining expenditure controls to limit deficit spending citywide.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	422,655 133,973	558,634 107,242	676,362 65,180	678,617 43,738
Total	556,628	665,876	741,542	722,355

Performance

Strategy: To approve vendor invoices timely and accurately

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Vendor invoices approved accounts payable			49,616	70,000

Strategy: To review, process, and record financial transactions.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
% of contracts routed within 3 days of receipt	84%	85%	92%	90%
% of procurement documents approved within 3 days	93%	86%	92%	90%
% of vendor invoices processed within 5 days Procurement documents approved	95% 23,263	76% 9,750	90% 9,285	95% 10,000

External Funds Projects

ARRA - Earned Indirect

Project Mission

ARRA – Earned Indirect was funding provided through various grants for the American Recovery and Reinvestment Act (ARRA) to cover expenses associated with the central administration and reporting of ARRA grant activity.

BAIS Financials Upgrade

Project Mission

To implement the PeoplesSoft Financials application upgrade based on adoption of leading practices for financial management, while improving customer support and maintaining appropriate controls and financial management. This upgrade was being funded with a combination of capital, Erate reimbursement and Indirect resources and was completed in FY13.

Earned Indirect

Project Mission

Earned Indirect is funding provided through various grants to cover the City's cost of supporting the operations of these grants. This funding is used to support two administrative positions in the Grant Monitoring Program of the Auditing Department.

Budget Management Operating Budget

Karen A. Connor, Director, Appropriation 141

Department Mission

The mission of the Office of Budget Management is to allocate all financial resources available to the City through the operating and capital budgets enabling the City to deliver the best mix of services and to invest in the appropriate capital assets needed to support present and anticipated future service delivery needs at the lowest possible cost.

Selected Performance Strategies

Budget Formulation

- To ensure a balanced budget that achieves its stated objectives.
- To monitor service delivery and its relationship to financial resources.

Revenue Monitoring

• To ensure a balanced budget that achieves its stated goals.

Improving Management Project

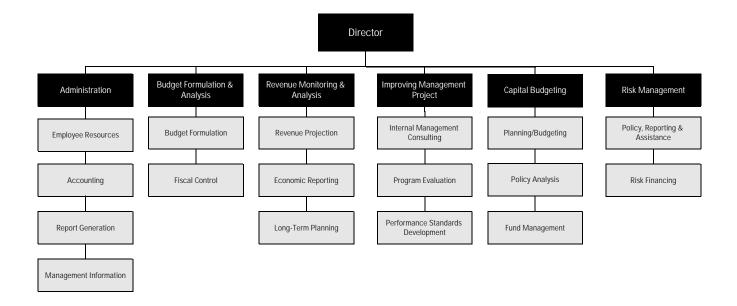
• To conduct accurate, objective, and independent analysis of City programs.

Risk Management

• To develop and implement a city-wide risk financing strategy.

Operating Budget	Program Name	Total Actual '12	Total Actual '13	Total Approp '14	Total Budget '15
	Administration	1,303,696	1,228,479	1,504,385	1,369,601
	Budget Formulation	398,927	468,163	631,756	655,248
	Revenue Monitoring	266,241	275,841	283,207	298,873
	Improving Management Project	65,896	14,716	68,813	70,698
	Capital Budgeting	426,322	473,205	89,757	151,189
	Risk Management	157,786	162,579	189,696	194,328
	Total	2,618,868	2,622,983	2,767,614	2,739,937
Operating Budget		Actual '12	Actual '13	Approp '14	Budget '15
		0.000.574	0.110.500	1.05/.000	1 0/0 05/

Budget Management Operating Budget



Authorizing Statutes

- Annual Appropriation Process, Tregor, 1982 Mass.
 Acts ch. 190 § 15; 1986 Mass. Acts ch. 701, § 2.
- Reserve Fund, 1986 Mass. Acts ch. 701, §7.
- Budget Allotment Process and Reallocations,
 Tregor, 1982 Mass. Acts ch. 190 § 18; 1986 Mass.
 Acts ch. 701, § 8-9.
- Duties of Supervisor of Budgets, CBC Ord. § 5-
- Transfer of Appropriations, Tregor, 1982 Mass.
 Acts ch. 190 § 23; 1986 Mass. Acts ch. 701, § 3.
- Penalty for Overspending Budget, Tregor, 1982
 Mass. Acts ch. 190, § 17.

Description of Services

The Office of Budget Management coordinates the analysis and presentation of the Mayor's operating budget and capital plan. The Office also assembles, analyzes and presents data with respect to revenue and debt management. In addition, the Office assists line departments to evaluate programs and to establish and use performance measures to improve the quality, effectiveness, and efficiency of City services while minimizing the cost of program delivery.

Department History

Personnel Services		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	51000 Permanent Employees 51100 Emergency Employees	2,006,792 0	2,092,193 0	1,836,039 0	1,938,956 0	102,917 0
	51200 Overtime	21,782	21,397	20,000	24,000	4,000
	51600 Unemployment Compensation 51700 Workers' Compensation	0	0	0	0	0
	Total Personnel Services	2,028,574	2,113,590	1,856,039	1,962,956	106,917
Contractual Services		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal	3,899 0 0 0	9,912 0 0 0	15,900 0 0 0	15,900 0 0 0	0 0 0
	52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons 52900 Contracted Services Total Contractual Services	0 4,322 115 415,261 423,597	0 3,233 1,077 357,501 371,723	0 3,500 875 707,500 727,775	0 3,500 2,525 546,431 568,356	0 0 1,650 -161,069 -159,419
Supplies & Materials		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance	0 0 0 0 1,144 0	0 0 0 0 2,646 0	0 0 0 0 4,600 0	0 0 0 0 4,100 0	0 0 0 0 -500 0
	53800 Educational Supplies & Mat 53900 Misc Supplies & Materials Total Supplies & Materials	0 108 1,252	0 377 3,023	0 2,000 6,600	0 1,500 5,600	-500 -1,000
Current Chgs & Oblig	53900 Misc Supplies & Materials	108	377	2,000	1,500	-500
Current Chgs & Oblig	53900 Misc Supplies & Materials	108 1,252	377 3,023	2,000 6,600	1,500 5,600	-500 -1,000
Current Chgs & Oblig Equipment	53900 Misc Supplies & Materials Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges	108 1,252 FY12 Expenditure 0 0 0 0 0 160,652	377 3,023 FY13 Expenditure 0 0 0 0 133,797	2,000 6,600 FY14 Appropriation 0 0 0 0 177,200	1,500 5,600 FY15 Adopted 0 0 0 0 203,025	-500 -1,000 Inc/Dec 14 vs 15 0 0 0 0 0 0 25,825
	53900 Misc Supplies & Materials Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges	108 1,252 FY12 Expenditure 0 0 0 0 160,652 160,652	377 3,023 FY13 Expenditure 0 0 0 0 133,797 133,797	2,000 6,600 FY14 Appropriation 0 0 0 0 177,200 177,200	1,500 5,600 FY15 Adopted 0 0 0 0 203,025 203,025	-500 -1,000 Inc/Dec 14 vs 15 0 0 0 0 0 25,825 25,825
	53900 Misc Supplies & Materials Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	108 1,252 FY12 Expenditure 0 0 0 0 160,652 160,652 FY12 Expenditure 0 0 738 4,055	377 3,023 FY13 Expenditure 0 0 0 133,797 133,797 FY13 Expenditure 0 0 0 850	2,000 6,600 FY14 Appropriation 0 0 0 0 177,200 177,200 FY14 Appropriation 0 0 0 0	1,500 5,600 FY15 Adopted 0 0 0 203,025 203,025 FY15 Adopted 0 0 0 0	-500 -1,000 Inc/Dec 14 vs 15 0 0 0 0 25,825 25,825 Inc/Dec 14 vs 15
Equipment	53900 Misc Supplies & Materials Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	108 1,252 FY12 Expenditure 0 0 0 0 160,652 160,652 FY12 Expenditure 0 0 738 4,055 4,793	377 3,023 FY13 Expenditure 0 0 0 133,797 133,797 FY13 Expenditure 0 0 0 850 850	2,000 6,600 FY14 Appropriation 0 0 0 0 177,200 177,200 FY14 Appropriation 0 0 0 0 0 0 0 0 0 0 0 0 0	1,500 5,600 FY15 Adopted 0 0 0 203,025 203,025 FY15 Adopted 0 0 0 0 0 0	-500 -1,000 Inc/Dec 14 vs 15 0 0 0 0 25,825 25,825 Inc/Dec 14 vs 15 0 0 0

Department Personnel

Title	Union Code	Grade	Position	FY15 Salary	Title	Union Code	Grade	Position	FY15 Salary
Admin Assistant	SU4	16	1.00	66,403	Prin Admin Assistant	SE1	80	1.00	93,534
Admin Secretary	SU4	14	1.00	50,654	Prin Budget Analyst	SE1	09	1.00	100,460
Budget Policy Analyst	MYO	07	1.00	68,598	Spec Asst I	MYO	10	1.00	84,197
Dep Director	MY0	14	1.00	106,549	Sr Adm Analyst	SE1	06	1.00	77,883
Exec Assistant	EXM	10	4.00	434,692	Sr Data Proc Sys Analyst	SE1	09	1.00	100,460
Exec Assistant	EXM	12	1.00	119,701	Sr Finance Manager	MYO	10	1.00	86,799
Management Analyst	SE1	06	7.00	483,387	Sr Management Analyst	SE1	80	3.00	241,461
Prin Admin Assistant	EXM	07	1.00	58,766	Supv Budget	CDH	NG	1.00	118,021
					Total			27	2,291,565
					Adjustments				
					Differential Payments				0
					Other				31,700
					Chargebacks				-283,506
					Salary Savings				-100,803
					FY15 Total Request				1,938,956

Program 1. Administration

Karen A. Connor, Manager, Organization 141100

Program Description

The Administration Program provides both overall direction and management to the Department, and support services such as internal budget preparation, personnel administration, MIS support and training, and internal report production.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	770,893 532,803	782,142 446,337	686,710 817,675	714,315 655,286
Total	1,303,696	1,228,479	1,504,385	1,369,601

Performance

Strategy: To maintain the operational efficiency of the department to support achievement of department objectives.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
% of available regular hours worked	98%	99%	99%	99%

Program 2. Budget Formulation

James M. Williamson, Manager, Organization 141200

Program Description

The Budget Formulation and Analysis Program is responsible for the development and implementation of the City's operating budget. Program staff analyze program and fiscal management issues throughout City government.

Operating Budget	-	Actual '12	Actual '13	Approp '14	Budget '15		
	Personnel Services Non Personnel	397,613 1,314	464,815 3,348	625,756 6,000	648,348 6,900		
	Total	398,927	468,163	631,756	655,248		
Performance							
Strategy: To ensure a balanced budget that achieves its stated objectives.							
	Performance Measures	Actual '12	Actual '13	Projected '14	Target '15		
	Balanced budget submitted to City Council	1	1	1	1		
Strategy: To monitor service delivery and its relationship to financial resources.							
	Performance Measures	Actual '12	Actual '13	Projected '14	Target '15		
	Monthly expenditure variance reports available to city departments	10	10	10	10		

Program 3. Revenue Monitoring

Chris Giuliani, Manager, Organization 141300

Program Description

The Revenue Monitoring and Fiscal Analysis Program works to improve Boston's ability to deliver services by maximizing its revenue. The program also provides economic and fiscal analyses as an aid in fiscal decision-making by the Mayor, the Director of Administration & Finance, and the Budget Director.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	265,852 389	274,850 991	281,707 1,500	297,223 1,650
Total	266,241	275,841	283,207	298,873

Performance

Strategy: To ensure a balanced budget that achieves its stated goals.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
% by which actual revenues exceed actual expenditures	0.5%	0.3%	0.4%	0.4%

Program 4. Improving Management Project

Karen A. Connor, Manager, Organization 141400

Program Description

The primary mission of the Improving Management Project is evaluating City programs and services to inform the allocation of resources. This program encourages organizational changes or operational improvements that increase the effectiveness or productivity of City departments. The program provides reliable, objective, and independent information to City managers about department performance and operations, assists in reviewing the effectiveness of service delivery, and identifies the extent to which programs overlap or duplicate one another. In addition, we assist departments and cabinets in establishing performance standards to determine the effectiveness of programs. The program also invests in department personnel through training.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	65,507 389	13,725 991	67,313 1,500	69,198 1,500
Total	65,896	14,716	68,813	70,698

Performance

Strategy: To conduct accurate, objective, and independent analysis of City programs.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Program or service analyses completed Project benefits realized	3 2	3 2	4 3	4 3

Strategy: To plan, develop, and deliver training programs in response to needs to strengthen and upgrade workplace skills.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Hours of continuing Professional Education Training	431	310	214	275

Program 5. Capital Budgeting

John Hanlon, Manager, Organization 141500

Program Description

The Capital Budgeting Program manages the capital plan of the City. It prepares a multi-year capital plan, oversees capital construction projects, equipment acquisitions, and contracts, and manages all capital fund appropriations and related revenue including bonds and grants.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	425,624 698	470,932 2,273	86,957 2,800	122,799 28,390
Total	426,322	473,205	89,757	151,189

Performance

Strategy: To effectively manage the capital appropriation system.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
% of funds expended in accordance with bond requirements	100%	100%	100%	100%

Strategy: To maintain debt service costs at 7% or less of operating budget expenditures.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Debt service costs as a % of operating expenditures	5.7%	5.6%	5.6%	5.7%

Program 6. Risk Management

Lynda Fraley, Manager, Organization 141600

Program Description

The Risk Management Program develops and implements the City's integrated risk financing program, which includes self-insurance and commercial policies. The program also assists other City departments in their efforts to minimize costs related to property losses and legal injury and medical claims.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	103,085 54,701	107,126 55,453	107,596 82,100	111,073 83,255
Total	157,786	162,579	189,696	194,328

Performance

Strategy: To develop and implement a city-wide risk financing strategy.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
% of Risk financing strategy implemented	87%	87%	88%	88%

Strategy: To promote improved city-wide risk management efforts and lower related costs.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
City-wide risk management reviews or improvements	1	1	2	2

Execution of Courts Operating Budget

Appropriation 333

Department Mission

The Execution of Courts appropriation provides for funding for settlements, awards, and court orders. These result from claims against the City of Boston and its agencies and employees for damages to persons or property. The appropriation also funds interest on tax abatements.

Operating Budget	Program Name	Total Actual '12	Total Actual '13	Total Approp '14	Total Budget '15
	Execution of Courts	14,500,001	11,976,054	3,500,000	3,500,000
	Total	14,500,001	11,976,054	3,500,000	3,500,000

Medicare Payments Operating Budget

, Appropriation 139

Department Mission

The Medicare Payments appropriation supports federal regulations that extend mandatory Medicare coverage to municipal employees. Federal law requires the City of Boston and County of Suffolk to pay the Social Security Trust Fund a Medicare insurance premium amounting to 1.45% of an employee's salary up to \$125,000 for each employee hired after March 31, 1986. The Medicare Payments appropriation reflects the amount of this contribution. The City's payment is matched by an equal contribution from the employee.

Operating Budget	Program Name	Total Actual '12	Total Actual '13	Total Approp '14	Total Budget '15
	Medicare Payments	7,924,250	8,264,396	8,653,479	8,653,479
	Total	7,924,250	8,264,396	8,653,479	8,653,479

Pensions & Annuities - City Operating Budget

Appropriation 374

Department Mission

The Pensions and Annuities appropriation funds the City's payments to retired City officials and employees who were not members of the contributory retirement systems. There are approximately 140 individuals currently in the City's non-contributory system. These are largely members who qualify under the Veteran's Retirement Law as being World War II veterans, having 30 years of service, and being employed prior to 1939. Also included are approximately 30 Police and Fire members who received special legislation retirements due to extreme workplace injuries.

Operating Budget	Program Name	Total Actual '12	Total Actual '13	Total Approp '14	Total Budget '15
	Pensions & Annuities - City	4,099,939	4,099,517	4,100,000	4,100,000
	Total	4,099,939	4,099,517	4,100,000	4,100,000

Pensions & Annuities - County Operating Budget

Appropriation 749

Department Mission

The Pensions and Annuities appropriation funds the County's payments to retired County officials and employees who were not members of the contributory retirement systems. Individuals paid under this system are veterans of World War II, have 30 years of service, and were employed prior to 1939.

Operating Budget	Program Name	Total Actual '12	Total Actual '13	Total Approp '14	Total Budget '15
	Pensions & Annuities - County	33,774	34,554	100,000	100,000
	Total	33,774	34,554	100,000	100,000

Purchasing Division Operating Budget

Kevin Coyne, Interim Purchasing Agent, Appropriation 143

Department Mission

The mission of the Purchasing Department is to purchase the best quality products at the lowest possible price and to deliver those products to City departments promptly. The department is also responsible for surplus property, processing mail, providing copier service and publishing the City Record.

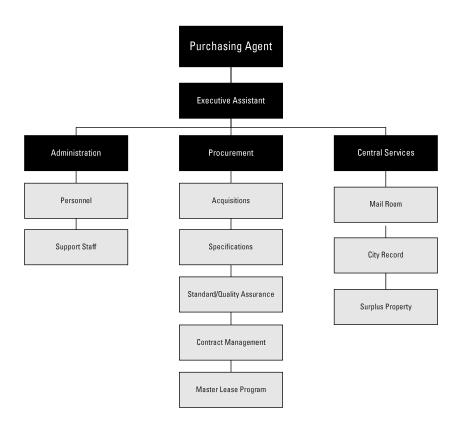
Selected Performance Strategies

Procurement

- To ensure the price the City pays for electricity and gasoline is less than alternatives.
- To increase items purchased through a purchase contract.
- To seek the lowest possible price among vendors.

Operating Budget	Program Name	Total Actual '12	Total Actual '13	Total Approp '14	Total Budget '15
	Administration Procurement Central Services	123,735 1,106,112 289,337	190,286 1,096,320 199,399	352,808 1,103,611 305,280	364,603 1,115,000 294,218
	Total	1,519,184	1,486,005	1,761,699	1,773,821
Operating Budget		Actual '12	Actual '13	Approp '14	Budget '15
	Personnel Services Non Personnel	1,412,316 106,868	1,372,953 113,052	1,674,367 87,332	1,692,482 81,339
	Total	1,519,184	1,486,005	1,761,699	1,773,821

Purchasing Division Operating Budget



Authorizing Statutes

- Enabling Legislation, M.G.L.A. c.41, § 103.
- Duties of the Purchasing Agent, CBC Ord. § 5-1.8.
- Content and Sale, CBC St. 2 § 650.
- Uniform Procurement Act, M.G.L.A. c. 30B.

Description of Services

The Purchasing Department procures all supplies, materials, and equipment for City departments. The department selects vendors through public bidding and processes purchase orders and contracts. The Central Services Unit ensures the efficient and economical disposal of all surplus City property excluding land and buildings, and processes and posts all outgoing, inter-office, and incoming mail. This unit also produces the City Record and operates the Copy Center.

Department History

Personnel Services		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	51000 Permanent Employees 51100 Emergency Employees 51200 Overtime	1,411,017 0 1,299	1,371,959 0 994	1,674,367 0 0	1,692,482 0 0	18,115 0 0
	51600 Unemployment Compensation 51700 Workers' Compensation	0	0	0	0	0
	Total Personnel Services	1,412,316	1,372,953	1,674,367	1,692,482	18,115
Contractual Services		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons 52900 Contracted Services Total Contractual Services	13,448 0 0 0 0 30,276 300 12,070 56,094	22,102 0 0 0 0 36,579 3,325 8,828 70,834	12,460 0 0 0 0 22,520 300 9,800 45,080	19,478 0 0 0 0 21,300 3,750 7,350 51,878	7,018 0 0 0 0 -1,220 3,450 -2,450 6,798
Supplies & Materials		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance	0 0 0 0 8,201	0 0 0 0 10,688	0 0 0 0 7,250	0 0 0 0 7,800	0 0 0 0 550
	53800 Educational Supplies & Mat 53900 Misc Supplies & Materials Total Supplies & Materials	0 0 8,201	0 0 10,688	0 0 7,250	0 0 7,800	0 0 550
Current Chgs & Oblig	53900 Misc Supplies & Materials	0	0	0	0	0
Current Chgs & Oblig	53900 Misc Supplies & Materials	0 8,201	0 10,688	7,250	0 7,800	0 550
Current Chgs & Oblig Equipment	53900 Misc Supplies & Materials Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges	0 8,201 FY12 Expenditure 0 0 0 0 0 2,586	0 10,688 FY13 Expenditure 1,433 0 0 0 0 2,126	7,250 FY14 Appropriation 0 0 0 0 0 3,430	7,800 <i>FY15 Adopted</i> 0 0 0 0 0 2,875	0 550 Inc/Dec 14 vs 15 0 0 0 0 0 0 -555
	53900 Misc Supplies & Materials Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges	0 8,201 FY12 Expenditure 0 0 0 0 2,586 2,586	0 10,688 FY13 Expenditure 1,433 0 0 0 2,126 3,559	7,250 FY14 Appropriation 0 0 0 0 0 3,430 3,430	7,800 FY15 Adopted 0 0 0 0 0 2,875 2,875	0 550 Inc/Dec 14 vs 15 0 0 0 0 0 -555 -555
	53900 Misc Supplies & Materials Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	0 8,201 FY12 Expenditure 0 0 0 0 2,586 2,586 FY12 Expenditure 0 28,671 0 11,316	0 10,688 FY13 Expenditure 1,433 0 0 0 2,126 3,559 FY13 Expenditure 0 25,572 0 1,864	7,250 FY14 Appropriation 0 0 0 0 3,430 3,430 FY14 Appropriation 0 25,572 0 0	7,800 7,800 FY15 Adopted 0 0 0 0 2,875 2,875 FY15 Adopted 0 12,786 0 0	0 550 Inc/Dec 14 vs 15 0 0 0 0 -555 -555 Inc/Dec 14 vs 15 0 -12,786 0 0
Equipment	53900 Misc Supplies & Materials Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	0 8,201 FY12 Expenditure 0 0 0 0 2,586 2,586 FY12 Expenditure 0 28,671 0 11,316 39,987	0 10,688 FY13 Expenditure 1,433 0 0 0 2,126 3,559 FY13 Expenditure 0 25,572 0 1,864 27,436	0 7,250 FY14 Appropriation 0 0 0 0 3,430 3,430 FY14 Appropriation 0 25,572 0 0 0	7,800 7,800 FY15 Adopted 0 0 0 0 2,875 2,875 FY15 Adopted 0 12,786 0 0 12,786	0 550 Inc/Dec 14 vs 15 0 0 0 0 -555 -555 Inc/Dec 14 vs 15 0 -12,786 0 0

Department Personnel

Title	Union Code	Grade	Position	FY15 Salary	Title	Union Code	Grade	Position	FY15 Salary
Admin Analyst	SU4	14	1.00	40,032	Exec Assistant	EXM	11	1.00	85,100
Admin Assistant	SE1	05	1.00	71,178	Mailroom Equipment Operator	SU4	15	1.00	53,901
Admin Assistant	SU4	15	2.00	122,814	Prin Acct Clerk	SU4	10	1.00	41,524
Admin Assistant	SU4	17	2.00	143,617	Prin Admin Assistant	SE1	80	2.00	158,231
Asst Buyer	SU4	12	1.00	48,567	Purchasing Agent	CDH	NG	1.00	113,633
Asst Purchasing Agent	SE1	09	2.00	182,405	Sr Adm Analyst	SE1	06	3.00	222,641
Buyer/Purchasing	SU4	16	2.00	108,833	Sr Buyer	SU4	17	3.00	213,136
Director	MYN	NG	1.00	107,756	Sr Data Proc Systems Anl I	SE1	09	1.00	100,460
					Total			25	1,813,828
					Adjustments				
					Differential Payments				0
					Other				25,463
					Chargebacks				-71,809
					Salary Savings				-75,000
					FY15 Total Request				1,692,482

Program 1. Administration

Kevin Coyne, Manager, Organization 143100

Program Description

The Administration Program provides administrative, fiscal and human resource support to the Department.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	114,835 8,900	181,140 9,146	346,993 5,815	357,720 6,883
Total	123,735	190,286	352,808	364,603

Program 2. Procurement

Gerard Bonaceto, Kevin Coyne, Managers, Organization 143200

Program Description

The Procurement Program procures goods and materials for use by City departments. This program selects vendors through the public bid process, and initiates purchase orders and contracts consistent with appropriateness of cost, quality, delivery requirements, and vendor service. The program maintains central maintenance contracts for the City's photocopiers and operates a central copy center.

Operating Budget		Actual '12	Actual '13	Approp '14	Budget '15
, ,	Personnel Services Non Personnel	1,087,344 18,768	1,078,823 17,497	1,093,441 10,170	1,087,800 27,200
	Total	1,106,112	1,096,320	1,103,611	1,115,000
Performance					
Strategy: To ensure the price	the City pays for electricity and gasoline is less than alt	ernatives.			
	Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
	Average per gallon price the City pays for gasoline	2.77	3.48	3.27	3.48
Strategy: To increase items purchased through a purchase contract.					
	Performance Measures	Actual '12	Actual '13	Projected '14	Target '15

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
% of dollar amount of goods purchased on contract. Total purchase orders	94% 6,119	84% 6,054	87% 6,223	95% 6,000

Strategy: To seek the lowest possible price among vendors.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Bidders responding Bids Solicited			1,336 1,204	960 600

Program 3. Central Services

Kevin Coyne, Manager, Organization 143300

Program Description

The Central Services Program provides mail service, disposal of surplus property, and publishing of the City Record. This program is responsible for handling all incoming and outgoing mail for departments within City Hall. The Surplus Property Unit ensures the efficient and economical disposal of all the City's surplus property excluding land and buildings. This program is responsible for publishing, distribution, billing, and marketing of the City Record.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	210,137 79,200	112,990 86,409	233,933 71,347	246,962 47,256
Total	289,337	199,399	305,280	294,218

Registry Division Operating Budget

Patricia A. McMahon, Registrar, Appropriation 163

Department Mission

The mission of the Registry Division is to promptly and accurately register, amend, maintain, and issue certified copies of birth, marriage and death records while following Massachusetts General Laws regulating these documents.

Selected Performance Strategies

Administration

- To review and update practices and policies.
- To scan and digitize records.
- To utilize new technology systems to improve recorded data.

Vital Statistics

- To reduce waiting time for handling of birth, marriage and death requests.
- To register and record new births, deaths and marriages.
- To respond to customers inquiries for birth, death and marriage records in the most efficient and effective manner.

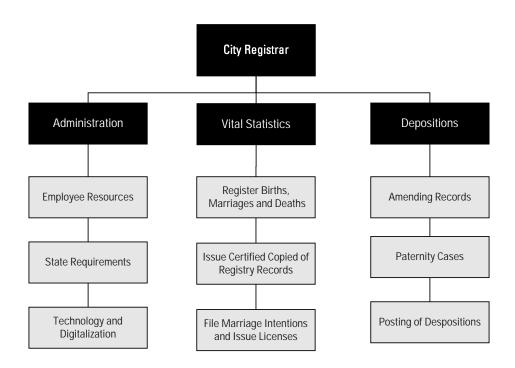
Depositions

• To work with customers on evidence and or affidavits to amend records.

Operating Budget Program Name	Total Actual '12	Total Actual '13	Total Approp '14	Total Budget '15
Administration Vital Statistics Depositions	309,023 613,560 110,268	271,141 655,470 91,875	242,478 676,321 113,939	246,533 677,625 110,693
Total	1,032,851	1,018,486	1,032,738	1,034,851

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	976,048 56,803	922,268 96,218	968,286 64,452	976,141 58,710
Total	1,032,851	1,018,486	1,032,738	1,034,851

Registry Division Operating Budget



Authorizing Statutes

- Civil Service, M.G.L.A. c. 31.
- Births, Marriages, Deaths, and Depositions,
 M.G.L.A. cc. 46, 207, 209c, 210; M.G.L.A. c.190, §
 7; M.G.L.A. c. 272, § 96.
- $\bullet\,$ Fees & Charges, CBC Ord. § 18-1.2.

Description of Services

The Registry Division maintains custody of all birth, marriage, and death records dating back to 1630. Each year the Division adds approximately 33,000 new entries and issues more than 100,000 copies of certified records.

Department History

Personnel Services		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	51000 Permanent Employees 51100 Emergency Employees 51200 Overtime 51600 Unemployment Compensation 51700 Workers' Compensation Total Personnel Services	976,048 0 0 0 0 976,048	922,268 0 0 0 0 922,268	968,286 0 0 0 0 0 968,286	976,141 0 0 0 0 0 976,141	7,855 0 0 0 0 0 7,855
Contractual Services	Total T Cr30fffer 3Ct Vices	FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons 52900 Contracted Services Total Contractual Services	3,060 0 0 0 0 4,564 150 34,848 42,622	2,172 0 0 28,163 4,994 1,775 30,830 67,934	3,996 0 0 0 1,500 1,800 33,516 40,812	3,996 0 0 0 1,500 1,800 31,516 38,812	0 0 0 0 0 0 0 -2,000
Supplies & Materials		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance 53800 Educational Supplies & Mat	0 0 0 0 9,755 0	0 0 0 0 10,509 0	0 0 0 0 22,600 0	0 0 0 0 19,000 0	0 0 0 0 -3,600 0
	53900 Misc Supplies & Materials Total Supplies & Materials	525 10,280	222 10,731	0 22,600	0 19,000	-3,600
Current Chgs & Oblig	53900 Misc Supplies & Materials	525	222	0	0	0
Current Chgs & Oblig	53900 Misc Supplies & Materials	525 10,280	222 10,731	0 22,600	19,000	-3,600
Current Chgs & Oblig Equipment	53900 Misc Supplies & Materials Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges	525 10,280 FY12 Expenditure 0 0 0 0 0 0 635	222 10,731 FY13 Expenditure 0 0 0 0 0 0 3,631	0 22,600 FY14 Appropriation 0 0 0 0 0 1,040	0 19,000 <i>FY15 Adopted</i> 0 0 0 0 0 0 898	0 -3,600 Inc/Dec 14 vs 15 0 0 0 0 0 -142
	53900 Misc Supplies & Materials Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges	525 10,280 FY12 Expenditure 0 0 0 0 0 0 635 635	222 10,731 FY13 Expenditure 0 0 0 0 0 3,631 3,631	0 22,600 FY14 Appropriation 0 0 0 0 0 1,040 1,040	0 19,000 <i>FY15 Adopted</i> 0 0 0 0 0 0 898 898	0 -3,600 Inc/Dec 14 vs 15 0 0 0 0 0 -142 -142
	53900 Misc Supplies & Materials Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	525 10,280 FY12 Expenditure 0 0 0 0 0 635 635 FY12 Expenditure 0 0 0 3,266	222 10,731 FY13 Expenditure 0 0 0 0 3,631 3,631 FY13 Expenditure 0 0 0 13,922	722,600 FY14 Appropriation 0 0 0 0 1,040 1,040 FY14 Appropriation 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 19,000 FY15 Adopted 0 0 0 0 898 898 FY15 Adopted 0 0	0 -3,600 Inc/Dec 14 vs 15 0 0 0 -142 -142 Inc/Dec 14 vs 15
Equipment	53900 Misc Supplies & Materials Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	525 10,280 FY12 Expenditure 0 0 0 0 0 635 635 FY12 Expenditure 0 0 0 3,266 3,266	222 10,731 FY13 Expenditure 0 0 0 3,631 3,631 FY13 Expenditure 0 0 0 13,922 13,922	0 22,600 FY14 Appropriation 0 0 0 0 1,040 1,040 FY14 Appropriation 0 0 0	0 19,000 FY15 Adopted 0 0 0 0 898 898 FY15 Adopted 0 0 0	0 -3,600 Inc/Dec 14 vs 15 0 0 0 -142 -142 Inc/Dec 14 vs 15 0 0 0 0 0 0

Department Personnel

Title	Union Code	Grade	Position	FY15 Salary	Title	Union Code	Grade	Position	FY15 Salary
Admin Secretary	SU4	14	1.00	54,608	First Asst City Registrar	SE1	07	1.00	85,579
Asst City Registrar	SE1	05	2.00	131,438	Head Cashier	SU4	14	1.00	54,608
City Registrar	CDH	NG	1.00	87,808	Prin Clerk (Vitals/Registry)	SU4	10	8.00	328,605
Deposition Clerk	SU4	13	1.00	48,894	Principal Clerk	SU4	10	4.00	179,520
					Total			19	971,061
					Adjustments				
					•				0
					Differential Payments				0
					Other				5,080
					Chargebacks				0
					Salary Savings				0
					FY15 Total Request				976,141

Program 1. Administration

Marie D. Reppucci, Manager, Organization 163100

Program Description

The Administration Program provides effective management of the day-to-day operations of the Division and monitors that the Registry practices are in compliance with MGL and State Office of Vital Records regulations.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	283,047 25,976	221,468 49,673	226,806 15,672	232,235 14,298
Total	309,023	271,141	242,478	246,533

Performance

Strategy: To scan and digitize records.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
# of Registered Death Certificates scanned # of Registered Marriages scanned			7,067 4,719	7,100 4,600

Program 2. Vital Statistics

Marie D. Reppucci, Manager, Organization 163200

Program Description

The Vital Statistics Program registers new records and issues certified copies of birth, marriage, and death records. This program also files marriage intentions and issues marriage licenses. The program also responds to requests for information from federal, state, and local authorities.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	586,683 26,877	609,649 45,821	636,989 39,332	635,043 42,582
Total	613,560	655,470	676,321	677,625

Performance

Strategy: To reduce waiting time for handling of birth, marriage and death requests.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Average waiting time for mail requests (days) Mail requests for birth certificates Mail requests for death certificates Mail requests for marriage certificates	7	7.17	7.5	8
	11,457	12,657	15,644	15,098
	10,813	16,274	17,819	19,412
	1,990	2,087	3,196	2,489

Strategy: To register and record new births, deaths and marriages.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Counter requests for death certificates	16,795	24,968	24,644	22,786
Counter requests for marriage certificates	7,673	8,162	8,429	7,449

Strategy: To respond to customers inquiries for birth, death and marriage records in the most efficient and effective manner.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Average waiting time for counter requests (mins) Counter requests for birth certificates	14	11.5	10.67	10
	34,167	32,615	28,859	29,765

Program 3. Depositions

Jessica Joyce, Manager, Organization 163300

Program Description

The Depositions Program is responsible for correcting and amending records in accordance with Massachusetts General Laws.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	106,318 3,950	91,151 724	104,491 9,448	108,863 1,830
Total	110,268	91,875	113,939	110,693

Performance

Strategy: To work with customers on evidence and or affidavits to amend records.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Affidavits completed to correct or amend records	2,400	2,265	2,938	2,600

Treasury Department Operating Budget

David Sweeney, Chief Financial Officer & Collector-Treasurer, Appropriation 137

Department Mission

The mission of the Treasury Department is to collect and transfer all funds due to the City. The Department also deposits and invests City funds, manages the City's borrowings, and makes all disbursements.

Selected Performance Strategies Treasury Division

Administration

- To manage debt issuance.
- To optimize the return on invested City funds.

General Service/Payroll

• To pay all registered interest and registered debt of the City.

Accounting

• To monitor and reconcile all withheld taxes.

Accounts Receivable

• To increase the number of units utilizing the AR and billing system.

Trust

• To monitor the City return on Trust Fund investments

Collecting Division

General Management

To maximize the collection of current year taxes.

Special Collections

- To certify subsequent delinquent property taxes to existing tax title accounts.
- To maximize the collection of delinquent taxes.
- To prepare an instrument of taking for each delinquent property tax account.

Payment Services

Total

• To issue tax bills in compliance with statutory requirements.

Operating Budget	Division Name	Total Actual '12	Total Actual '13	Total Approp '14	Total Budget '15
	Collecting Division Treasury Division	2,462,913 1,779,445	2,630,604 1,850,034	2,809,115 1,920,197	2,286,490 1,955,901
	Total	4,242,358	4,480,638	4,729,312	4,242,391
Operating Budget		Actual '12	Actual '13	Approp '14	Budget '15
	Personnel Services Non Personnel	2,879,518 1,362,840	2,928,815 1,551,823	3,164,255 1,565,057	3,178,146 1,064,245

4,242,358

4,480,638

4,729,312

4,242,391

Treasury Department Operating Budget

Authorizing Statutes

- Bonding Requirements, M.G.L.A. c. 41, § 35.
- Deposit on Funds, M.G.L.A. c. 40, § 35; M.G.L.A. c. 41, § 46; M.G.L.A. c. 44, §§ 53-55; M.G.L.A. c. 94C, § 47.
- Custody and Safekeeping of Municipal Funds,
 M.G.L.A. c. 40, § 5B; M.G.L.A. c. 41, §§ 36, 44, 46;
 M.G.L.A. c. 44, §§ 53-55.
- Payment of Bills, Payrolls, Withholding, M.G.L.A. c. 41, §§ 35, 41-43, 52, 56, 65-67; M.G.L.A. c.71, § 37B; M.G.L.A. c.149, §§ 148, 178B; M.G.L.A. c. 62B, § 2; M.G.L.A. c. 62, § 10; M.G.L.A. c. 32, § 22; M.G.L.A. c. 32B, § 7; M.G.L.A. c.154, § 8; M.G.L.A. c.175, §§ 138A, 193R; M.G.L.A. c. 180, § 17; 26 U.S.C. §§ 3401-3403, 3405-3406.
- Reporting of Indebtedness, M.G.L.A. c. 41, § 59;
 M.G.L.A. c.44, §§ 22-28.
- Appropriated Expenditures, M.G.L.A. c. 44, §§ 31, 53, 62-63.
- Tax Title Responsibilities, M.G.L.A. c. 60, §§ 61-63, 76-77, 79-80.
- Tax Rate Determination/Classification, M.G.L.A.
 c. 59, §§ 23, 38, 43, 53-55.
- Tax Abatements, M.G.L.A. c.58, § 8; M.G.L.A. c.59, §§ 5, 59, 63, 69.
- Collection of Local Taxes, M.G.L.A. c. 60, §§ 61-63, 76-77, 79-80.
- General Authorizing Statutes, 1943 Mass. Acts ch. 434, § 7.
- Motor Vehicle Excise Tax, M.G.L.A. c. 60A.
- Gifts and Grants, M.G.L.A. c. 44, § 53A.
- Municipal Indebtedness, M.G.L.A. c. 44, §§ 11,20.
- Sale/Disposal of Realty/Public Land, M.G.L.A. c. 44, §§ 63-63A.
- Excise on Boats, Ships & Vessels in Lieu of Local Property Taxes, M.G.L.A. c. 60B.

Description of Services

The Treasury Department receives, deposits, and invests funds and pays all warrants, drafts, and orders. The Department issues, redeems, and pays interest on all bonds and notes and maintains custody of all trusts and bequests left to the City. Additionally, the Department issues payroll and required federal and state tax forms. The Department issues and collects all current and delinquent tax billings and departmental revenue. The Department also prepares petitions for land court proceedings and municipal liens and processes abatements and refunds. Additionally, the Department prepares tax certifications and tax takings, and researches tax problems.

Department History

Personnel Services		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	51000 Permanent Employees	2,826,434	2,888,361	3,119,055	3,134,946	15,891
	51100 Emergency Employees 51200 Overtime	0 44,574	0 40,454	0 45,200	0 43,200	0 -2,000
	51600 Unemployment Compensation 51700 Workers' Compensation	8,510 0	0	0	0	0
	Total Personnel Services	2,879,518	2,928,815	3,164,255	3,178,146	13,891
Contractual Services		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	52100 Communications	27,334	20,315	28,932	28,932	0
	52200 Utilities 52400 Snow Removal	0	0	0	0	0
	52500 Garbage/Waste Removal	0	0	0	0	0
	52600 Repairs Buildings & Structures	0	0	0	0	0
	52700 Repairs & Service of Equipment 52800 Transportation of Persons	19,312 350	36,247 9,246	52,700 2,989	49,150 9,125	-3,550 6,136
	52900 Contracted Services	178,597	247,995	143,950	169,350	25,400
	Total Contractual Services	225,593	313,803	228,571	256,557	27,986
Supplies & Materials		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
	53000 Auto Energy Supplies	0	0	0	0	0
	53200 Food Supplies 53400 Custodial Supplies	0	0	0	0	0
	53500 Med, Dental, & Hosp Supply	0	0	0	0	0
	53600 Office Supplies and Materials	576,699	733,603	718,067	789,269	71,202
	53700 Clothing Allowance 53800 Educational Supplies & Mat	0	0	0	0	0
	33000 Luucational Supplies & Mat	U	U	U	U	U
	53900 Misc Supplies & Materials	0	0	0	0	0
	53900 Misc Supplies & Materials Total Supplies & Materials	0 576,699	733,603	0 718,067	0 789,269	0 71,202
Current Chgs & Oblig			-		9	ū
Current Chgs & Oblig	Total Supplies & Materials 54300 Workers' Comp Medical	576,699 <i>FY12 Expenditure</i>	733,603 <i>FY13 Expenditure</i> 0	718,067 FY14 Appropriation 0	789,269	71,202 Inc/Dec 14 vs 15
Current Chgs & Oblig	Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities	576,699 FY12 Expenditure 0 0	733,603 FY13 Expenditure 0 0	718,067 FY14 Appropriation 0 0	789,269 <i>FY15 Adopted</i> 0 0	71,202 Inc/Dec 14 vs 15
Current Chgs & Oblig	Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans	576,699 FY12 Expenditure 0 0 0 0	733,603 FY13 Expenditure 0 0 0	718,067 FY14 Appropriation 0 0 0 0	789,269 <i>FY15 Adopted</i> 0	71,202 Inc/Dec 14 vs 15 0 0 0
Current Chgs & Oblig	Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification	576,699 FY12 Expenditure 0 0 0 0 0 0 0	733,603 FY13 Expenditure 0 0 0 0 0 0	718,067 FY14 Appropriation 0 0 0 0 0 0 0	789,269 FY15 Adopted 0 0 0 0	71,202 Inc/Dec 14 vs 15 0 0 0 0 0 0
Current Chgs & Oblig	Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges	576,699 FY12 Expenditure 0 0 0 0 13,259	733,603 FY13 Expenditure 0 0 0 0 10,995	718,067 FY14 Appropriation 0 0 0 0 0 18,419	789,269 FY15 Adopted 0 0 0 0 18,419	71,202 Inc/Dec 14 vs 15 0 0 0 0 0 0 0
Current Chgs & Oblig	Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification	576,699 FY12 Expenditure 0 0 0 0 0 0 0	733,603 FY13 Expenditure 0 0 0 0 10,995 10,995	718,067 FY14 Appropriation 0 0 0 0 0 0 0	789,269 FY15 Adopted 0 0 0 0 0 0	71,202 Inc/Dec 14 vs 15 0 0 0 0 0 0
Current Chgs & Oblig Equipment	Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges	576,699 FY12 Expenditure 0 0 0 0 13,259	733,603 FY13 Expenditure 0 0 0 0 10,995	718,067 FY14 Appropriation 0 0 0 0 0 18,419	789,269 FY15 Adopted 0 0 0 0 18,419	71,202 Inc/Dec 14 vs 15 0 0 0 0 0 0 0
	Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig	576,699 FY12 Expenditure 0 0 0 0 13,259 13,259 FY12 Expenditure 0	733,603 FY13 Expenditure 0 0 0 0 10,995 10,995 FY13 Expenditure 0	718,067 FY14 Appropriation 0 0 0 0 18,419 18,419 FY14 Appropriation 0	789,269 FY15 Adopted 0 0 0 0 18,419 18,419 FY15 Adopted 0	71,202 Inc/Dec 14 vs 15 0 0 0 0 0 0 Inc/Dec 14 vs 15
	Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase	576,699 FY12 Expenditure 0 0 0 0 13,259 13,259 FY12 Expenditure 0 0	733,603 FY13 Expenditure 0 0 0 0 10,995 10,995 FY13 Expenditure 0 0	718,067 FY14 Appropriation 0 0 0 0 18,419 18,419 FY14 Appropriation 0 0	789,269 FY15 Adopted 0 0 0 0 18,419 18,419 FY15 Adopted 0 0 0	71,202 Inc/Dec 14 vs 15 0 0 0 0 0 0 Inc/Dec 14 vs 15
	Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig	576,699 FY12 Expenditure 0 0 0 0 13,259 13,259 FY12 Expenditure 0	733,603 FY13 Expenditure 0 0 0 0 10,995 10,995 FY13 Expenditure 0	718,067 FY14 Appropriation 0 0 0 0 18,419 18,419 FY14 Appropriation 0	789,269 FY15 Adopted 0 0 0 0 18,419 18,419 FY15 Adopted 0	71,202 Inc/Dec 14 vs 15 0 0 0 0 0 0 Inc/Dec 14 vs 15
	Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment	576,699 FY12 Expenditure 0 0 0 0 13,259 13,259 FY12 Expenditure 0 0 1,388	733,603 FY13 Expenditure 0 0 0 0 10,995 10,995 FY13 Expenditure 0 0 0	718,067 FY14 Appropriation 0 0 0 0 18,419 18,419 FY14 Appropriation 0 0 0 0	789,269 FY15 Adopted 0 0 0 0 18,419 18,419 FY15 Adopted 0 0 0 0	71,202 Inc/Dec 14 vs 15 0 0 0 0 0 0 Inc/Dec 14 vs 15
	Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	576,699 FY12 Expenditure 0 0 0 13,259 13,259 FY12 Expenditure 0 0 1,388 0	733,603 FY13 Expenditure 0 0 0 0 10,995 10,995 FY13 Expenditure 0 0 0 11,286	718,067 FY14 Appropriation 0 0 0 0 18,419 18,419 FY14 Appropriation 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	789,269 FY15 Adopted 0 0 0 0 18,419 18,419 FY15 Adopted 0 0 0 0 0 0 0 0 0 0	71,202 Inc/Dec 14 vs 15 0 0 0 0 0 0 Inc/Dec 14 vs 15
Equipment	Total Supplies & Materials 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment	576,699 FY12 Expenditure 0 0 0 0 13,259 13,259 FY12 Expenditure 0 0 1,388 0 1,388	733,603 FY13 Expenditure 0 0 0 10,995 10,995 FY13 Expenditure 0 0 11,286 11,286	718,067 FY14 Appropriation 0 0 0 0 18,419 18,419 FY14 Appropriation 0 0 0 0 0 0 0 0 0 0 0 0 0 0	789,269 FY15 Adopted 0 0 0 0 18,419 18,419 FY15 Adopted 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	71,202 Inc/Dec 14 vs 15 0 0 0 0 0 0 Inc/Dec 14 vs 15
Equipment	54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment	576,699 FY12 Expenditure 0 0 0 13,259 13,259 FY12 Expenditure 0 0 1,388 0 1,388 FY12 Expenditure 545,901 0	733,603 FY13 Expenditure 0 0 0 10,995 10,995 FY13 Expenditure 0 0 11,286 11,286 FY13 Expenditure 482,136 0	718,067 FY14 Appropriation 0 0 0 0 18,419 18,419 FY14 Appropriation 0 0 0 0 FY14 Appropriation 600,000 0	789,269 FY15 Adopted 0 0 0 18,419 18,419 FY15 Adopted 0 0 0 FY15 Adopted 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	71,202 Inc/Dec 14 vs 15 0 0 0 0 0 0 Inc/Dec 14 vs 15 0 Inc/Dec 14 vs 15 -600,000 0
Equipment	54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment 56200 Special Appropriation 57200 Structures & Improvements 58000 Land & Non-Structure	576,699 FY12 Expenditure 0 0 0 13,259 13,259 FY12 Expenditure 0 1,388 0 1,388 FY12 Expenditure 545,901 0 0	733,603 FY13 Expenditure 0 0 0 10,995 10,995 FY13 Expenditure 0 11,286 11,286 FY13 Expenditure 482,136 0 0	718,067 FY14 Appropriation 0 0 0 0 18,419 18,419 FY14 Appropriation 0 0 0 0 FY14 Appropriation 600,000 0 0 0	789,269 FY15 Adopted 0 0 0 0 18,419 18,419 FY15 Adopted 0 0 0 0 FY15 Adopted 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	71,202 Inc/Dec 14 vs 15 0 0 0 0 0 0 Inc/Dec 14 vs 15 0 Inc/Dec 14 vs 15 -600,000 0 0
Equipment	54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment	576,699 FY12 Expenditure 0 0 0 13,259 13,259 FY12 Expenditure 0 0 1,388 0 1,388 FY12 Expenditure 545,901 0	733,603 FY13 Expenditure 0 0 0 10,995 10,995 FY13 Expenditure 0 0 11,286 11,286 FY13 Expenditure 482,136 0	718,067 FY14 Appropriation 0 0 0 0 18,419 18,419 FY14 Appropriation 0 0 0 0 FY14 Appropriation 600,000 0	789,269 FY15 Adopted 0 0 0 18,419 18,419 FY15 Adopted 0 0 0 FY15 Adopted 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	71,202 Inc/Dec 14 vs 15 0 0 0 0 0 0 Inc/Dec 14 vs 15 0 Inc/Dec 14 vs 15 -600,000 0

Department Personnel

Title	Union Code	Grade	Position	FY15 Salary	Title	Union Code	Grade	Position	FY15 Salary
Admin Analyst	SU4	14	1.00	54,608	Head Administrative Clerk	SU4	14	2.00	109,217
Admin Assistant	EXM	05	1.00	48,090	Head Clerk	SU4	12	3.00	128,766
Admin Assistant	SE1	04	1.00	43,584	Prin Accountant	SU4	16	8.00	502,118
Admin Assistant	SU4	15	1.00	61,407	Prin Admin Assistant	EXM	10	1.00	108,673
Admin Secretary	SU4	17	1.00	52,495	Prin Admin Assistant	SE1	06	5.00	353,445
Asst Corp Counsel V	EXM	10	1.00	98,765	Second Asst Coll-Trs	SE1	10	1.00	108,672
Collector-Treasurer	CDH	NG	1.00	147,207	Second Asst Coll-Trs (Trs/Col)	SE1	10	1.00	108,672
Data Proc Sys Analyst I	SE1	07	1.00	85,579	Sr Adm Asst	SE1	05	3.00	214,406
Dep Collector	SU4	13	5.00	224,974	Sr Legal Asst	SU4	14	1.00	54,608
Exec Assistant	SE1	06	1.00	77,883	Sr Programmer	SU4	15	1.00	44,898
Exec Assistant	SE1	11	1.00	115,340	Supervisor Accounting	SE1	80	8.00	744,124
First Asst Coll-Trs	SE1	11	1.00	115,340	Tax Title Supv	SU4	15	2.00	121,454
First Asst Coll-Trs	SE1	14	1.00	131,993	Teller	SU4	13	4.00	192,748
					Total			57	4,049,070
					Adjustments				
					Differential Payments				0
					Other				56,474
					Chargebacks				-762,744
					Salary Savings				-207,854
					FY15 Total Request				3,134,946

Treasury Division Operating Budget

Vivian M. Leo, First Assistant Collector-Treasurer, Appropriation 138

Division Mission

The Treasury Division receives and has care and custody of all monies, property, and securities acquired by virtue of any statute, ordinance, gift, devise, bequest, or deposit. In addition, the Division pays all warrants, drafts, bonds, and approved executions against the City.

Selected Performance Strategies

Administration

- To manage debt issuance.
- To optimize the return on invested City funds.

General Service/Payroll

• To pay all registered interest and registered debt of the City.

Accounting

• To monitor and reconcile all withheld taxes.

Accounts Receivable

 $\bullet\,$ To increase the number of units utilizing the AR and billing system.

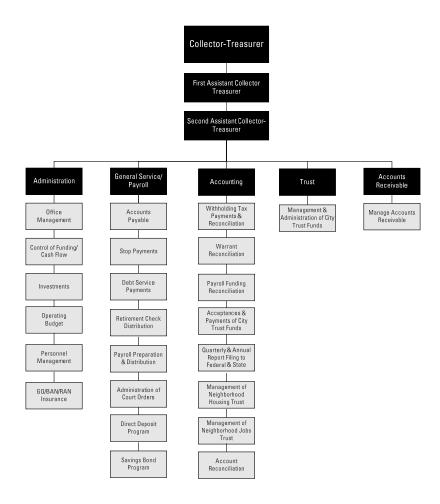
Trust

• To monitor the City return on Trust Fund investments.

Operating Budget	Program Name	Total Actual '12	Total Actual '13	Total Approp '14	Total Budget '15
	Administration General Service/Payroll Accounting Accounts Receivable Trust	483,209 591,683 379,257 325,296 0	601,379 723,340 240,257 280,450 4,608	686,075 758,272 161,830 300,032 13,988	732,941 763,077 159,710 300,173 0
	Total	1,779,445	1,850,034	1,920,197	1,955,901

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	1,462,894 316,551	1,437,561 412,473	1,489,267 430,930	1,459,372 496,529
Total	1,779,445	1,850,034	1,920,197	1,955,901

Treasury Division Operating Budget



Description of Services

The Treasury Division invests all City funds, including amounts held by the Collector-Treasurer as custodian of all City trust funds, is responsible for managing the City's tax-exempt debt transactions, processes the salaries of all City employees, makes payments on all warrants, drafts and orders, and processes disbursements to all City vendors and contractors. The Treasury Division is also responsible for making debt service payments on outstanding City bonds, notes and other tax-exempt financing.

Division History

Personnel Services		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
5 ⁻ 5 ⁻	1000 Permanent Employees 1100 Emergency Employees 1200 Overtime 1600 Unemployment Compensation	1,444,941 0 13,683 4,270	1,420,829 0 16,732 0	1,469,267 0 20,000 0	1,439,372 0 20,000 0	-29,895 0 0
5	1700 Workers' Compensation otal Personnel Services	1,462,894	0 1,437,561	0 1,489,267	0 1,459,372	-29,895
Contractual Services	otari orsonnorsorvices	FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
55 55 55 55 55 55 55 55	2100 Communications 2200 Utilities 2400 Snow Removal 2500 Garbage/Waste Removal 2600 Repairs Buildings & Structures 2700 Repairs & Service of Equipment 2800 Transportation of Persons 2900 Contracted Services otal Contractual Services	6,235 0 0 0 0 17,299 100 72,957 96,591	2,143 0 0 0 0 34,765 6,138 89,828 132,874	10,080 0 0 0 0 46,200 600 101,450 158,330	10,080 0 0 0 0 42,650 4,500 126,850 184,080	0 0 0 0 0 -3,550 3,900 25,400 25,750
Supplies & Materials		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
50 50 50 50 50 50 50 50 50 50 50 50 50 5	3000 Auto Energy Supplies 3200 Food Supplies 3400 Custodial Supplies 3500 Med, Dental, & Hosp Supply 3600 Office Supplies and Materials 3700 Clothing Allowance 3800 Educational Supplies & Mat 3900 Misc Supplies & Materials otal Supplies & Materials	0 0 0 210,032 0 0 0 210,032	0 0 0 0 274,918 0 0 0 274,918	0 0 0 0 262,500 0 0 0 262,500	0 0 0 302,349 0 0 0 302,349	0 0 0 39,849 0 0 0 39,849
Current Chgs & Oblig		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
54 54 54 54 54	4300 Workers' Comp Medical 4400 Legal Liabilities 4500 Aid To Veterans 4600 Current Charges H&I 4700 Indemnification 4900 Other Current Charges otal Current Chgs & Oblig	0 0 0 0 0 9,928 9,928	0 0 0 0 0 4,681 4,681	0 0 0 0 0 10,100 10,100	0 0 0 0 0 10,100 10,100	0 0 0 0 0 0
Equipment		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
55 55 55	5000 Automotive Equipment 5400 Lease/Purchase 5600 Office Furniture & Equipment 5900 Misc Equipment otal Equipment	0 0 0 0	0 0 0 0	0 0 0 0 0	0 0 0 0	0 0 0 0
Other		FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
5. 58	6200 Special Appropriation 7200 Structures & Improvements 8000 Land & Non-Structure otal Other	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0
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Division Personnel

Title	Union Code	Grade	Position	FY15 Salary	Title	Union Code	Grade	Position	FY15 Salary
Admin Analyst	SU4	14	1.00	54,608	First Asst Coll-Trs	SE1	14	1.00	131,993
Admin Assistant	SE1	04	1.00	43,584	Prin Accountant	SU4	16	8.00	502,118
Admin Secretary	SU4	17	1.00	52,495	Prin Admin Assistant	EXM	10	1.00	108,673
Asst Corp Counsel V	EXM	10	1.00	98,765	Prin Admin Assistant	SE1	06	1.00	77,883
Collector-Treasurer	CDH	NG	1.00	147,207	Second Asst Coll-Trs	SE1	10	1.00	108,672
Exec Assistant	SE1	06	1.00	77,883	Sr Adm Asst	SE1	05	3.00	214,406
Exec Assistant	SE1	11	1.00	115,340	Supervisor Accounting	SE1	80	7.00	651,966
					Total			29	2,385,595
					Adjustments				
					Differential Payments				0
					Other				24,374
					Chargebacks				-762,744
					Salary Savings				-207,854
					FY15 Total Request	•			1,439,371

Program 1. Administration

Vivian M. Leo, Manager, Organization 138100

Program Description

The Administration Program hires, trains, and manages all Treasury Division personnel and ensures overall effective and efficient fund management.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	380,352 102,857	468,356 133,023	549,521 136,554	567,963 164,978
Total	483,209	601,379	686,075	732,941

Performance

Strategy: To manage debt issuance.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
GO. BAN/RAN, refundings, lease financings	2	3	2	2

Strategy: To optimize the return on invested City funds.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Average return on city investments	.28%	.14%	.23%	.23%
Bank statements analyzed	12	12	12	12

Program 2. General Service/Payroll

Chinele Velazquez, Manager, Organization 138200

Program Description

The program is responsible for the processing and distribution of all payroll, payroll deductions, garnishment payments, accounts payable, issuance of refund payments for real estate tax overpayments and tax title payments. In addition, the program is responsible for the distribution of retirement benefit payments. The program maintains schedules for principal and interest on City borrowings.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	380,179 211,504	460,470 262,870	483,352 274,920	437,780 325,297
Total	591,683	723,340	758,272	763,077

Performance

Strategy: To pay all registered interest and registered debt of the City.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
% of interest and principal paid by the due date	100%	100%	100%	100%
Monthly Average of non-payroll payments prepared monthly	20,919	20,783	20,393	20,000

Program 3. Accounting

Marirose Graham, Manager, Organization 138400

Program Description

The Accounting Program records and reconciles on a daily basis the cash and investment balances of the City. It reports daily on all financial transactions. Additionally, the program prepares and files federal and state forms and ensures payment of withholding taxes to state and federal agencies. The program is also responsible for ensuring the timely reconciliation of bank statements and city records.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	378,356 901	236,155 4,102	156,390 5,440	157,871 1,839
Total	379,257	240,257	161,830	159,710

Performance

Strategy: To monitor and reconcile all withheld taxes.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
% of withheld taxes paid on due date	100%	100%	100%	100%

Program 4. Accounts Receivable

Maureen Garceau, Manager, Organization 138500

Program Description

The Accounts Receivable Program is responsible for establishing policies and procedures, monitoring compliance, and providing a central resource to revenue generating departments that utilize the accounts receivable and billing systems.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	324,007 1,289	268,272 12,178	286,016 14,016	295,758 4,415
Total	325,296	280,450	300,032	300,173

Performance

Strategy: To increase the number of units utilizing the AR and billing system.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Billable units utilizing the accounts receivable and billing system	23	23	23	23

Program 5. Trust

Angela Chandler, Manager, Organization 138600

Program Description

The Trust Program is charged with the responsibility of providing technical assistance to the City's various boards of trustees in the oversight of the investment programs for the more than 250 testamentary trust funds that have been entrusted to the City while ensuring that all beneficiary distributions are made in accordance with each benefactor's instructions.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	0	4,308 300	13,988 0	0 0
Total	0	4,608	13,988	0

Performance

Strategy: To monitor the City return on Trust Fund investments.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Annual Trust Fund investment return	.7%	11.7%	4.8%	4.75%

Collecting Division Operating Budget

Celia M. Barton, First Assistant Collector-Treasurer, Appropriation 137

Division Mission

The Collecting Division collects property taxes and all other monies due to the City while serving taxpayers in a professional, courteous manner. The Division strives to achieve the highest property collection rate possible and pursues all collection remedies allowed under statute.

Selected Performance Strategies

General Management

• To maximize the collection of current year taxes.

Special Collections

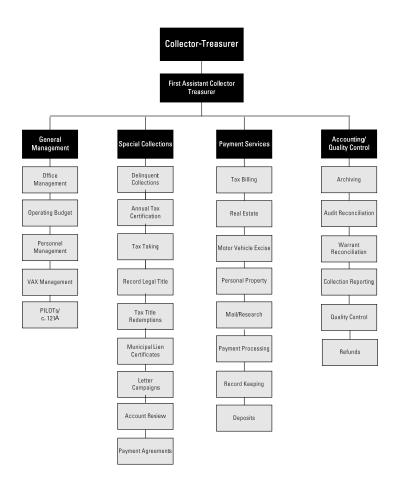
- To certify subsequent delinquent property taxes to existing tax title accounts.
- To maximize the collection of delinquent taxes.
- To prepare an instrument of taking for each delinquent property tax account.

Payment Services

• To issue tax bills in compliance with statutory requirements.

Operating Budget	Program Name	Total Actual '12	Total Actual '13	Total Approp '14	Total Budget '15
	General Management Special Collections Payment Services Accounting/Quality Control	583,081 464,020 1,293,602 122,210	617,369 485,519 1,353,894 173,822	519,552 510,496 1,457,222 321,845	531,029 533,059 884,531 337,871
	Total	2,462,913	2,630,604	2,809,115	2,286,490
Operating Budget		Actual '12	Actual '13	Approp '14	Budget '15
	Personnel Services Non Personnel	1,416,624 1,046,289	1,491,254 1,139,350	1,674,988 1,134,127	1,718,774 567,716
	Total	2,462,913	2,630,604	2,809,115	2,286,490

Collecting Division Operating Budget



Description of Services

The Collecting Division mails all tax bills and collects both current and delinquent taxes. The Division also prepares and files tax takings and tax certification liens, issues municipal lien certificates, and prepares petitions for foreclosures with the Law Department. Additionally, the Division prepares property redemption certificates, collects fees and fines and all other City revenue through teller windows.

Division History

Personnel Services	FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
51000 Permanent Employees 51100 Emergency Employees	1,381,493 0	1,467,532 0	1,649,788 0	1,695,574 0	45,786 0
51200 Overtime 51600 Unemployment Compensi	30,891	23,722 0	25,200 0	23,200 0	-2,000 0
51700 Orienproyment compensation 51700 Workers' Compensation Total Personnel Services	0	0	0	0	0
Contractual Services	1,416,624	1,491,254 <i>FY13 Expenditure</i>	1,674,988	1,718,774	43,786
	FY12 Expenditure		FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
52100 Communications 52200 Utilities	21,099 0	18,172 0	18,852 0	18,852 0	0
52400 Snow Removal	0	0	0	0	0
52500 Garbage/Waste Removal 52600 Repairs Buildings & Struc		0	0	0	0
52700 Repairs & Service of Equi	ipment 2,013	1,482	6,500	6,500	0
52800 Transportation of Persons 52900 Contracted Services	105,640	3,108 158,167	2,389 42,500	4,625 42,500	2,236 0
Total Contractual Services	129,002	180,929	70,241	72,477	2,236
Supplies & Materials	FY12 Expenditure	FY13 Expenditure	FY14 Appropriation	FY15 Adopted	Inc/Dec 14 vs 15
53000 Auto Energy Supplies	0	0	0	0	0
53200 Food Supplies 53400 Custodial Supplies	0	0	0	0	0
53500 Med, Dental, & Hosp Sup	oply 0	0	0	0	0
53600 Office Supplies and Mate 53700 Clothing Allowance	erials 366,667 0	458,685 0	455,567 0	486,920 0	31,353 0
				_	
53800 Educational Supplies & N	Mat 0	0	0	0	0
53800 Educational Supplies & Nateria 53900 Misc Supplies & Materials Total Supplies & Materials	Mat 0 Is 0 366,667	0 0 458,685	0 0 455,567	0 0 486,920	0 0 31,353
53900 Misc Supplies & Materia	ls 0	0	0	0	0
53900 Misc Supplies & Material Total Supplies & Materials *Current Chgs & Oblig** 54300 Workers' Comp Medical	S 0 366,667 FY12 Expenditure 0	0 458,685 <i>FY13 Expenditure</i>	0 455,567 <i>FY14 Appropriation</i>	0 486,920 <i>FY15 Adopted</i>	31,353
53900 Misc Supplies & Materials Total Supplies & Materials Current Chgs & Oblig 54300 Workers' Comp Medical 54400 Legal Liabilities	S 0 366,667 FY12 Expenditure 0 0	0 458,685 <i>FY13 Expenditure</i> 0 0	0 455,567 <i>FY14 Appropriation</i> 0 0	0 486,920 <i>FY15 Adopted</i> 0 0	0 31,353 <i>Inc/Dec 14 vs 15</i> 0 0
53900 Misc Supplies & Materials Total Supplies & Materials Current Chgs & Oblig 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I	S	0 458,685 FY13 Expenditure 0 0 0	0 455,567 FY14 Appropriation 0 0 0 0	0 486,920 <i>FY15 Adopted</i>	0 31,353 <i>Inc/Dec 14 vs 15</i> 0 0 0
53900 Misc Supplies & Materials Total Supplies & Materials Current Chgs & Oblig 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification	S	0 458,685 FY13 Expenditure 0 0 0 0	0 455,567 FY14 Appropriation 0 0 0 0 0 0	0 486,920 <i>FY15 Adopted</i> 0 0 0 0	0 31,353 <i>Inc/Dec 14 vs 15</i> 0 0 0 0
53900 Misc Supplies & Materials Total Supplies & Materials Current Chgs & Oblig 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I	S	0 458,685 FY13 Expenditure 0 0 0	0 455,567 FY14 Appropriation 0 0 0 0	0 486,920 <i>FY15 Adopted</i> 0 0 0	0 31,353 <i>Inc/Dec 14 vs 15</i> 0 0 0
53900 Misc Supplies & Materials Total Supplies & Materials Current Chgs & Oblig 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges	S 0 366,667 FY12 Expenditure 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 458,685 FY13 Expenditure 0 0 0 0 0 0 6,314	0 455,567 FY14 Appropriation 0 0 0 0 0 0 8,319	0 486,920 <i>FY15 Adopted</i> 0 0 0 0 0 8,319	0 31,353 Inc/Dec 14 vs 15 0 0 0 0 0
53900 Misc Supplies & Materials Total Supplies & Materials Current Chgs & Oblig 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig Equipment	S 0 366,667 FY12 Expenditure 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 458,685 FY13 Expenditure 0 0 0 0 0,0 0,314 6,314	0 455,567 FY14 Appropriation 0 0 0 0 0 8,319 8,319	0 486,920 <i>FY15 Adopted</i> 0 0 0 0 0 8,319 8,319	0 31,353 <i>Inc/Dec 14 vs 15</i> 0 0 0 0 0
53900 Misc Supplies & Materials Total Supplies & Materials Current Chgs & Oblig 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig Equipment 55000 Automotive Equipment 55400 Lease/Purchase	S 0 366,667 FY12 Expenditure 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 458,685 FY13 Expenditure 0 0 0 0 0 6,314 6,314 FY13 Expenditure 0 0	0 455,567 FY14 Appropriation 0 0 0 0 0 8,319 8,319 FY14 Appropriation 0 0	0 486,920 FY15 Adopted 0 0 0 0 8,319 8,319 FY15 Adopted 0 0	0 31,353 Inc/Dec 14 vs 15 0 0 0 0 0 Inc/Dec 14 vs 15
53900 Misc Supplies & Materials Total Supplies & Materials Current Chgs & Oblig 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig Equipment	S	0 458,685 FY13 Expenditure 0 0 0 0 0 6,314 6,314 FY13 Expenditure 0	0 455,567 FY14 Appropriation 0 0 0 0 0 8,319 8,319 FY14 Appropriation 0	0 486,920 FY15 Adopted 0 0 0 0 8,319 8,319 FY15 Adopted 0	0 31,353 Inc/Dec 14 vs 15 0 0 0 0 0 Inc/Dec 14 vs 15
53900 Misc Supplies & Materials Total Supplies & Materials Current Chgs & Oblig 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig Equipment 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment	S 0 366,667 FY12 Expenditure 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 458,685 FY13 Expenditure 0 0 0 0 0 6,314 6,314 FY13 Expenditure 0 0	0 455,567 FY14 Appropriation 0 0 0 0 0 8,319 8,319 FY14 Appropriation 0 0	0 486,920 FY15 Adopted 0 0 0 0 8,319 8,319 FY15 Adopted 0 0	0 31,353 Inc/Dec 14 vs 15 0 0 0 0 0 Inc/Dec 14 vs 15
53900 Misc Supplies & Materials Total Supplies & Materials Current Chgs & Oblig 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig Equipment 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	S	0 458,685 FY13 Expenditure 0 0 0 0 0 6,314 6,314 FY13 Expenditure 0 0 0	0 455,567 FY14 Appropriation 0 0 0 0 0 8,319 8,319 FY14 Appropriation 0 0 0	0 486,920 FY15 Adopted 0 0 0 0 8,319 8,319 FY15 Adopted 0 0	0 31,353 Inc/Dec 14 vs 15 0 0 0 0 0 0 Inc/Dec 14 vs 15
53900 Misc Supplies & Materials Current Chgs & Oblig 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig Equipment 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment	Sis 0 366,667 FY12 Expenditure 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 458,685 FY13 Expenditure 0 0 0 0 0 6,314 6,314 FY13 Expenditure 0 0 11,286 11,286 FY13 Expenditure 482,136	### Comparison #### Comparison #### Comparison #### Comparison #### Comparison #### Comparison #### Comparison ##### Comparison ##################################	0 486,920 FY15 Adopted 0 0 0 0 8,319 8,319 FY15 Adopted 0 0	0 31,353 Inc/Dec 14 vs 15 0 0 0 0 0 0 Inc/Dec 14 vs 15
53900 Misc Supplies & Materials Current Chgs & Oblig 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig Equipment 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment Other	Sis 0 366,667 FY12 Expenditure 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 458,685 FY13 Expenditure 0 0 0 0 6,314 6,314 FY13 Expenditure 0 0 11,286 11,286 FY13 Expenditure	### Comparison #### Comparison ### Comparison ### Compari	0 486,920 FY15 Adopted 0 0 0 0 0 8,319 8,319 FY15 Adopted 0 0 0	0 31,353 Inc/Dec 14 vs 15 0 0 0 0 0 Inc/Dec 14 vs 15
53900 Misc Supplies & Materials Current Chgs & Oblig 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54900 Other Current Charges Total Current Chgs & Oblig Equipment 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment	Sis 0 366,667 FY12 Expenditure 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 458,685 FY13 Expenditure 0 0 0 0 0 6,314 6,314 FY13 Expenditure 0 0 11,286 11,286 FY13 Expenditure 482,136 0	### Comparison #### Comparison #### Comparison #### Comparison #### Comparison #### Comparison #### Comparison ##### Comparison ##################################	0 486,920 FY15 Adopted 0 0 0 0 8,319 8,319 FY15 Adopted 0 0	0 31,353 Inc/Dec 14 vs 15 0 0 0 0 0 Inc/Dec 14 vs 15

Division Personnel

Title	Union Code	Grade	Position	FY15 Salary	Title	Union Code	Grade	Position	FY15 Salary
Admin Assistant	EXM	05	1.00	48,090	Prin Admin Assistant	SE1	06	4.00	275,562
Admin Assistant	SU4	15	1.00	61,407	Second Asst Coll-Trs (Trs/Col)	SE1	10	1.00	108,672
Data Proc Sys Analyst I	SE1	07	1.00	85,579	Sr Legal Asst	SU4	14	1.00	54,608
Dep Collector	SU4	13	5.00	224,974	Sr Programmer	SU4	15	1.00	44,898
First Asst Coll-Trs	SE1	11	1.00	115,340	Supervisor Accounting	SE1	80	1.00	92,158
Head Administrative Clerk	SU4	14	2.00	109,217	Tax Title Supv	SU4	15	2.00	121,454
Head Clerk	SU4	12	3.00	128,766	Teller	SU4	13	4.00	192,748
					Total			28	1,663,475
					Adjustments				
					Differential Payments				0
					Other				32,100
					Chargebacks				0
					Salary Savings				0
					FY15 Total Request				1,695,575

Program 1. General Management

Celia M. Barton, Manager, Organization 137100

Program Description

The General Management Program is responsible for hiring, training, and supervising Collection Division staff and systems.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	439,347 143,734	415,192 202,177	468,453 51,099	477,694 53,335
Total	583,081	617,369	519,552	531,029

Performance

Strategy: To maximize the collection of current year taxes.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Property tax collection rate	98.9%	99.1%	99.2%	99.2%

Program 2. Special Collections

Michael Hutchinson, Manager, Organization 137200

Program Description

The Special Collections Program is responsible for collecting delinquent real estate, personal property and motor vehicle excise taxes. It manages City's recording of its legal title to properties with delinquent and actions involving each account up through and including foreclosure or payment of the tax liability.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	458,293 5,727	478,309 7,210	504,769 5,727	527,332 5,727
Total	464,020	485,519	510,496	533,059

Performance

Strategy: To certify subsequent delinquent property taxes to existing tax title accounts.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Annual certification amount	8,560,000	8,157,817	7,931,058	7,900,000
Annual certifications	2,932	2,906	2,877	2,800

Strategy: To maximize the collection of delinquent taxes.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Delinquent motor vehicle excise tax collected	7,186,436	6,384,895	7,032,704	7,000,000
Delinquent personal property taxes collected	781,859	247,855	1,714,219	850,000
Delinquent real estate notices sent	47,250	51,383	46,391	45,000
Delinquent real estate taxes collected	8,393,083	8,182,013	7,572,796	6,850,000
Tax title accounts resolved	2,036	1,933	1,849	2,100
Tax title amount collected	16,229,592	17,117,705	15,919,029	16,239,590

Strategy: To prepare an instrument of taking for each delinquent property tax account.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Annual tax taking amount	4,781,083	4,082,983	4,231,659	4,100,000
Annual tax takings	1,907	1,898	1,756	1,700
Municipal lien certificates processed	15,788	18,522	13,963	14,500

Program 3. Payment Services

Nancy Cincotti, Manager, Organization 137300

Program Description

The Payment Services Program processes all funds received by the City from taxpayers and City departments. It mails all current tax notices, resolves questions from taxpayers and financial institutions, provides duplicate tax bills, and processes all refunds and abatements.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	398,057 895,545	425,087 928,807	381,204 1,076,018	377,160 507,371
Total	1,293,602	1,353,894	1,457,222	884,531

Performance

Strategy: To issue tax bills in compliance with statutory requirements.

Performance Measures	Actual '12	Actual '13	Projected '14	Target '15
Boat excise bills issued	2,687	2,868	3,156	3,400
Motor vehicle excise bills issued	448,227	452,677	558,586	475,000
Personal property tax bills issued	22,204	21,629	21,926	23,500
Real estate tax bills issued	647,260	651,828	655,990	656,000

Program 4. Accounting/Quality Control

Robinson Butterworth, Manager, Organization 137400

Program Description

The Accounting/Special Assessments Program is responsible for maintaining the books of the Collecting Division, as well as managing the database used for controlling Collecting Division activities.

Operating Budget	Actual '12	Actual '13	Approp '14	Budget '15
Personnel Services Non Personnel	120,927 1,283	172,666 1,156	320,562 1,283	336,588 1,283
Total	122,210	173,822	321,845	337,871

Unemployment Compensation Operating Budget

Appropriation 199

Department Mission

The Unemployment Compensation appropriation provides funds to carry out provisions of the Massachusetts Unemployment Security Law, MGLA c. 151A, as it pertains to former City and County employees. The appropriation facilitates payment of unemployment claims.

Operating Budget	Program Name	Total Actual '12	Total Actual '13	Total Approp '14	Total Budget '15
	Unemployment Compensation	43,489	80,113	350,000	350,000
	Total	43,489	80,113	350,000	350,000

Workers' Compensation Fund Operating Budget

Appropriation 341

Department Mission

The Workers' Compensation Fund provides for proper payments of compensation benefits, medical treatment and, if necessary, rehabilitation for employees permanently injured in work related accidents prior to July,1995, or for employees from former City departments, e.g. Department of Health and Hospitals.

Operating Budget	Program Name	Total Actual '12	Total Actual '13	Total Approp '14	Total Budget '15
	Workers' Compensation Fund	2,596,648	2,085,235	2,200,000	2,200,000
	Total	2,596,648	2,085,235	2,200,000	2,200,000