

April 1, 2019

Dear Sharon,

Mass. Eye and Ear is proud to offer a wide-range of community health benefits and services to the residents of Boston. Throughout the planning, implementation and evaluation of our Community Health Assessment, we continuously look at ways to improve and increase programming and access to care. These opportunities, outlined in the attached report, include robust programming offerings and engagement for youth and seniors in Boston neighborhoods.

In the coming year, we look forward to putting an increased focus on access – to screenings, education and follow-up care.

While not reportable, we remain committed to providing free care to Boston residents; subsidizing public transportation for our employees; and supporting the Boston Creates artists and enabling our partners from the Pilot Project to continue to use our space as needed.

Other highlights from FY18 include:

- Vision screenings for children who attend Camp Harbor View and the Neighborhood House Charter School
- Hearing screenings for students at the Neighborhood House Charter School and St. John Paul II
 Catholic Academy
- Internship and job training programs for Boston students (both high school and college) and visually impaired adults
- Public Forums presented by physicians and clinicians in advancements in hearing and sinus care as well as support groups for patients with chronic diseases

We look forward to further working with the city to enhance the quality of life for all Boston citizens. Please-let-us-know-if-we-can-answer-any-questions-or-provide-additional-information

Kind Regards,

Jennifer/Street

Senior Vice President, Communications and Planning