



City of Boston
Mayor Martin J. Walsh

Dear neighbor,

Boston has long been a leader in climate action. As a coastal city, we are on the frontlines of climate impacts like sea level rise and flooding. We are already seeing how these changes affect communities of color, low-income communities, and other socially vulnerable populations, first and hardest. In recent years we have taken significant action to reduce the emissions that *cause* climate change, and to protect our neighborhoods from the *effects* of climate change, focusing on the populations that are most at-risk.

The COVID-19 pandemic has reinforced the importance of planning for the future, making sure all of our decisions are rooted in science and data, and prioritizing public health in everything we do. As we move forward with this strong focus on sustainability and equity, we're proud to take our next step toward greater energy efficiency.

In order to deliver safe, affordable, and renewable electricity to residents and businesses, we have started the new **Community Choice Electricity** program. The program will allow the City of Boston to harness our collective buying power to purchase affordable and renewable electricity, and deliver electricity in a way that is safe and convenient for all customers. The more customers in this program, the more renewable energy we can bring into our city. The program will allow residents to better control their energy future by putting decision-making power in the hands of a public entity, the City of Boston. Although the program cannot guarantee cost savings, the City of Boston is committed to working towards affordable and stable electric rates.

The enclosed materials include important information to consider when deciding whether you want to buy your electricity through the Community Choice Electricity program. The City of Boston will continue to send you updates about this program and your options. You can also visit boston.gov/community-choice-electricity or call 3-1-1 for more information on the program and the choice presented in the enclosed Consumer Notification Form.

Boston is already one of the most energy efficient cities in the United States, and the start-up of the Community Choice Electricity program is an important step helping us reach our ultimate goal of carbon neutrality by 2050. I invite you to consider being a part of this program in order to ensure a more resilient, sustainable future for Boston.

Sincerely,

A handwritten signature in black ink, appearing to read "Martin J. Walsh".

Martin J. Walsh
Mayor of Boston



City of Boston
Mayor Martin J. Walsh

To learn more about the City of Boston's Community Choice Electricity program and how it can benefit you, please join us for one of the webinars scheduled below.

Webinars will be presented in English with language interpretation in the top spoken languages in the City of Boston, American Sign Language, and CART services (i.e. "live captioning"). Webinars will include a Q&A session. For additional accommodations requests, please contact aidan.smith@boston.gov.

Date	Time	Accessibility services provided
Monday, December 14th	12 - 1 pm	Spanish, Russian
Monday, December 14th	6 - 7 pm	Cape Verdean Creole, Vietnamese
Tuesday, December 15th	12 - 1 pm	Portuguese, Arabic, CART
Tuesday, December 15th	6 - 7 pm	Mandarin, French
Thursday, December 17th	12 - 1 pm	Cape Verdean Creole, Vietnamese
Thursday, December 17th	6 - 7 pm	Spanish, Russian, CART
Friday, December 18th	12 - 1 pm	Haitian Creole, Cantonese, ASL
Sunday, December 20th	6 - 7 pm	Haitian Creole, Cantonese
Monday, December 21st	12 - 1 pm	Mandarin, French
Monday, December 21st	6 - 7 pm	Portuguese, Arabic, ASL
Monday, January 4th	6 - 7 pm	<i>Based on accommodation requests</i>

To register for these webinars, visit: <https://bit.ly/38Udh8i>



THE CITY OF BOSTON’S COMMUNITY CHOICE ELECTRICITY PROGRAM CONSUMER NOTIFICATION

December 4, 2020

Dear Boston Basic Service Consumer:

The City of Boston is pleased to announce that **Constellation NewEnergy, Inc.** (“Constellation”) has been selected as the supplier for its Community Choice Electricity Program (“Program”). This Program is a municipal aggregation which enables local government to combine the purchasing power of its residents and businesses to provide them with an alternative to Eversource Basic Service (M.G.L. c. 164, § 134). This Program only affects the supply portion of your monthly bill. It will not affect the delivery portion of your monthly bill. Eversource will continue to deliver your electricity but Boston has chosen the supplier for the Program. Constellation will provide electric power supply for all consumers currently on Basic Service in Boston. This letter is intended to tell you about this Program for electric power supply. In accordance with state law, it also informs you of your rights and options if you choose not to participate in the Program.

- ✓ **YOU WILL BE AUTOMATICALLY ENROLLED IN THIS PROGRAM UNLESS YOU CHOOSE NOT TO PARTICIPATE AND OPT-OUT.**
- ✓ **YOU MUST RESPOND BY JANUARY 11, 2021 IF YOU DO NOT WISH TO BE AUTOMATICALLY ENROLLED.**

YOU WILL NOT NOTICE ANY CHANGE IN YOUR ELECTRICITY SERVICE. The only difference you will see is that Constellation will be printed under the “Supplier Services” section of your monthly bill. You will continue to receive one bill from Eversource. You will continue to send your payments to Eversource for processing. Eversource will continue to respond to emergencies, read meters and maintain the distribution and transmission lines. Reliability and quality of service will remain the same. Furthermore, you will continue to have all existing consumer rights and protections.

COMPARATIVE RATES AND TERMS

	Boston’s Program* (Supplier Services Only)			Eversource (Supplier Services Only)
	STANDARD	OPTIONAL BASIC	OPTIONAL GREEN 100	BASIC SERVICE
Rate				
Residential	\$0.11409 per kWh	\$0.10959 per kWh	\$0.14764 per kWh	\$0.11882 per kWh
Sm C&I	\$0.11409 per kWh	\$0.10959 per kWh	\$0.14764 per kWh	\$0.11173 per kWh
Med & Lg C&I	\$0.11409 per kWh	\$0.10959 per kWh	\$0.14764 per kWh	\$0.11423 per kWh
Streetlight	\$0.11409 per kWh	\$0.10959 per kWh	\$0.14764 per kWh	\$0.11173 per kWh
Renewable Energy Content	10% MA Class I RECs above minimum state requirements	Meets MA renewable energy requirements	100% MA Class I RECs	Meets Massachusetts renewable energy requirements
Duration	February 2021 – November 2021 [Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.]			January 1, 2021 – June 30, 2021 [Residential, Small C&I and Streetlight rates change every 6 months. Medium & Large C&I rate changes every 3 months.]
Exit Terms	NO CHARGE			May receive a reconciliation charge or credit [Large C&I only]

*Rate includes (1) Consultant Fee of \$0.0007 per kWh to facilitate Boston’s Community Choice Electricity Program and (2) Operational Adder of \$0.00008 per kWh to fund personnel costs associated with City’s Energy Manager position.

*Rate may increase as a result of a change in law that results in a direct, material increase in costs during the term of the contract.

IMPORTANT INFORMATION

- At Program launch, the Residential and Medium & Large C&I aggregation rate is lower than Eversource’s Basic Service rate. The aggregation rate is fixed for 9 months (February 2021 to November 2021) while Eversource’s Basic Service rate changes twice a year, in January and July. As a result, the aggregation rate may not always be lower than Eversource’s Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against Eversource’s Basic Service rate. However, **SUCH SAVINGS AND FUTURE SAVINGS CANNOT BE GUARANTEED.**
- There is **NO CHARGE TO OPT-OUT** of the Program and return to Eversource Basic Service.

« SEE BACK FOR ADDITIONAL INFORMATION »

IF YOU HAVE BEEN MAILED THIS NOTIFICATION you do not need to take any action to participate in the Program.

ALL BASIC SERVICE CONSUMERS who have been mailed this notification will be AUTOMATICALLY enrolled in the Program and start benefiting from the aggregation rate beginning on the day of the month in February 2021 that your meter is read. This date varies by service area. Your meter reading date is shown on your bill.

WATCH YOUR EVERSOURCE BILL FOR FURTHER NOTIFICATION of the Program.

- Your February 2021 bill will state that you are being switched to Boston’s Program.
- Your March 2021 bill will show Boston’s supplier and aggregation rate under “Supplier Services”.

BUDGET PLAN OR ELIGIBLE LOW-INCOME RATE CONSUMERS will continue to receive those benefits from Eversource.

SOLAR PANEL AND COMMUNITY SOLAR CONSUMERS will continue to receive net metering or on-bill credits while receiving electricity supply under the Program and the value of these credits will not be altered by participating in the Program.

ANY APPLICABLE TAXES WILL BE BILLED as part of the Program’s power supply charge. You will be responsible for identifying and requesting an exemption from the collection of taxes by providing appropriate documentation.

TAX EXEMPT SMALL BUSINESS CONSUMERS must email or fax a copy of their Energy Exemption Certificate directly to Constellation at CNETaxForms@constellation.com or (877) 243-4968 (fax) in order to maintain their tax exempt status.

IF YOU HAVE ALREADY CHOSEN A COMPETITIVE SUPPLIER ON YOUR OWN you must opt-out of this Program. This will ensure you continue to get your electricity from that Competitive Supplier.

IF YOU HAVE ALREADY CHOSEN A GREEN POWER SUPPLY OPTION THROUGH EVERSOURCE your participation in this Program will not affect your participation in that Green Power Supply.

IF YOU DO NOT WISH TO PARTICIPATE IN THIS PROGRAM you may: 1) Opt-out and continue paying Eversource’s Basic Service rate; or 2) Opt-out and choose your own Competitive Supplier (if one is available to you).

HOW TO OPT-OUT

- Sign and return the enclosed opt-out card in the postage paid envelope provided; **OR**
- Visit boston.gov/community-choice-electricity and click the opt-out button, then fill out and submit the Opt-Out Form; **OR**
- Call Constellation at (833) 930-3161 and ask to remain on Eversource Basic Service.

ANY TIME AFTER ENROLLMENT you can still opt-out with NO CHARGE. It may take a couple of billing cycles before you are back on Eversource Basic Service. If you choose to opt-out after the initial enrollment, you may submit an Opt-Out form at boston.gov/community-choice-electricity **OR** call Constellation at (833) 930-3161 and ask to be placed on Eversource Basic Service.

TO CHOOSE A BASIC PRODUCT OR A PRODUCT WITH 100% NEW ENGLAND RENEWABLE ENERGY visit boston.gov/community-choice-electricity or you may call Constellation at (833) 930-3161 and ask to be enrolled in one of the following products:

- **Boston’s Optional Basic Product** meets Massachusetts renewable energy requirements. This product is being offered at \$0.10959 per kWh for 9 months (February 2021 to November 2021).
- **Boston’s Optional Green 100 Product** provides 100% MA Class I RECs achieved by purchasing 82% additional Renewable Energy Certificates (RECs) above the state’s then-current requirement for these renewables. This product is being offered at \$0.14764 per kWh for 9 months (February 2021 to November 2021).

FOR MORE DETAILED INFORMATION regarding Boston’s Program, please visit boston.gov/community-choice-electricity or call us toll-free at (855) 402-5868. To learn more about Constellation, please visit constellation.com/ma-boston.

TO ACCESS EVERSOURCE’S BASIC SERVICE RATES please visit:

- Residential Rates – eversource.com/content/ema-c/residential/my-account/billing-payments/about-your-bill/rates-tariffs/basic-service.
- Business Rates – eversource.com/content/ema-c/business/my-account/billing-payments/about-your-bill/rates-tariffs/basic-service.

Colonial Power Group, Inc. is an energy consulting company chosen on a competitive basis by the City of Boston to facilitate the Community Choice Electricity Program.



**THE CITY OF BOSTON'S
COMMUNITY CHOICE ELECTRICITY PROGRAM**



IMPORTANT NOTICE



(833) 930-3161



TTY (800) 720-3480 / Español (866) 930-9252



boston.gov/community-choice-electricity

The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: “Important notice enclosed from City of Boston about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help.”

<p>SPANISH/ESPAÑOL</p> <p>Incluye notificación importante del City of Boston sobre su servicio de electricidad. Traduzca el aviso inmediatamente. Si necesita ayuda, llame al número o visite el sitio web indicado anteriormente.</p>	<p>POLISH/POLSKI</p> <p>Załączono ważną informację od City of Boston na temat usług energetycznych. Niezłownicznie przetłumacz powiadomienie. Zadzwoń pod numer lub odwiedź powyższą witrynę, aby uzyskać pomoc.</p>
<p>PORTUGUESE/PORTUGUÊS</p> <p>Aviso importante incluído da City of Boston sobre seu serviço de eletricidade. Traduza o aviso imediatamente. Ligue para o número ou visite o site, acima, para obter ajuda.</p>	<p>NEPALI/नेपाली</p> <p>तपाईंको विद्युतीय सेवा बारे City of Boston संलग्न गरिएको महत्वपूर्ण सूचना। सूचनालाई तुरुन्तै अनुवादन गर्नुहोस्। मद्दतको लागि माथि भएका नम्बरमा फोन गर्नुहोस् वा वेबसाइटमा जानुहोस्।</p>
<p>CHINESE (SIMPLIFIED)/ 中文</p> <p>随函附上来自 City of Boston 有关您供电服务的重要通知。请立即翻译该通知。如需帮助，请依上述信息致电或访问网站。</p>	<p>MARATHI/मराठी</p> <p>आपल्या विद्युत सेवेसंबंधी City of Boston महत्वाची सूचना संलग्न केली आहे. या सुचनेचा अनुवाद त्वरित करावा. मदतीसाठी वरील क्रमांकावर फोन करा किंवा वेबसाइटला/संकेतस्थळाला भेट द्या.</p>
<p>CHINESE (TRADITIONAL)/ 中文</p> <p>隨附 City of Boston 有關您電力服務的重要通知。請立即翻譯此通知。若需協助，請撥打電話或瀏覽上方所列網站。</p>	<p>YORUBA/YORUBÁ</p> <p>Àkíyèsí pàtàkì tí a fì sínú rẹ̀ láti ọ̀dọ́ City of Boston nípa ìṣẹ́ iná mọ̀nà mọ̀nà rẹ̀. Tùmọ̀ àkíyèsí náà lẹ̀sẹ̀kẹ̀sẹ̀. Pe nọ̀nbà náà tàbí kànsì ayélujára, lókè, fún ìrànlọ̀wọ́.</p>
<p>HAITIAN/KREYÒL</p> <p>Ou gen yon notifikasyon enpòtan de City of Boston sou sèvis elektisite ou. Tradwi notifikasyon sa imedyatman. Rele nimewo a oubyen vizite sit entènèt, ki anlè a, si ou bezwen èd.</p>	<p>IGBO/NDI IGBO</p> <p>Ọkwa dị mkpa ezitere maka ọrụ latrik gị si n'aka City of Boston. Tugharia asụsụ ọkwa ahụ ozugbo. Kpọọ nọmba ahụ ma ọ bụ gaa na weebusaiti ahụ, dị n'elu, maka enyemaka.</p>
<p>VIETNAMESE/TIẾNG VIỆT</p> <p>Đính kèm thông báo quan trọng từ City of Boston về dịch vụ điện của quý vị. Xin dịch thông báo này ngay. Vui lòng gọi điện hoặc truy cập trang web ở trên để được giúp đỡ.</p>	<p>AMHARIC/አማርኛ</p> <p>የኤሌክትሪክ አገልግሎትዎን በተመለከተ የተሰጠ አስፈላጊ ማስታወቂያ ከዚህ ጋር በ City of Boston እንደ ዓባሪ ተያይዟል። ማስታወቂያውን በአስቸኳይ ያስተርጉሙት። እገዛ ለማግኘት ከላይ ወደተገለጸው ስልክ ቁጥር ይደውሉ ወይም ድር ጣቢያውን ይጎብኙ።</p>

<p>RUSSIAN/РУССКИЙ Прилагается важное уведомление от City of Boston о вашей услуге снабжения электроэнергией. Переведите уведомление безотлагательно. Позвоните по вышеуказанному номеру или зайдите на вышеуказанный вебсайт, чтобы получить помощь.</p>	<p>SOMALI/SOOMAALI Oageysiis muhiim oo ka yimid City of Boston kuna saabsan adeegga korontada. Si degdeg ah u turjun ogaysiiska. Wac nambarka ama booqo webseetka, kore, si aad u hesho caawimaad.</p>
<p>ARABIC/عربي مرفق إخطار مهم من City of Boston عن خدمة الكهرباء الخاصة بكم. يُرجى ترجمة الإخطار فورًا. اتصل بالرقم أو قم بزيارة الموقع الإلكتروني عبر الإنترنت المذكورة أعلاه طلبًا للمساعدة.</p>	<p>JAPANESE/傧怗铂 「電気供給サービスに関する City of Boston からの重要なお知らせを同封しております。本通知を速やかに翻訳してください。ご質問は上記の電話番号もしくはウェブサイトをご覧ください。」</p>
<p>KHMER/ខ្មែរ សេចក្តីជូនដំណឹងសំខាន់ដែលភ្ជាប់មកជាមួយមកពីទីក្រុង City of Boston គឺនិយាយអំពីសេវាកម្មភ្លើងរបស់អ្នក។ ចូរបកប្រែសេចក្តីជូនដំណឹងនេះភ្លាមៗ។ សូមទូរស័ព្ទទៅលេខ ឬចូលទៅកាន់គេហទំព័រខាងលើ ដើម្បីសុំជំនួយ។</p>	<p>GUJARATI/ગુજરાતી તમારી વીજળી સેવા અંગે City of Boston તરફથી મહત્વપૂર્ણ સૂચના બીડલ છે. સૂચનાનું તુરંત જ ભાષાંતર કરો. મદદ માટે ઉપરના નંબર પર કોલ કરો અથવા વેબસાઇટની મુલાકાત લો.</p>
<p>FRENCH/FRANÇAIS Avis important de City of Boston concernant votre service d'électricité. Traduisez immédiatement l'avis. Appelez le numéro ou visitez le Site Web, ci-dessus, si vous avez besoin d'aide.</p>	<p>SWAHILI/KISWAHILI Notisi muhimu ambayo imeambatishwa kutoka City of Boston kuhusu huduma yako ya umeme. Itafsiri notisi mara moja. Piga simu kwa nambari au tembelea tovuti iliyo hapo juu ili upate usaidizi.</p>
<p>ITALIAN/ITALIANO Comunicazione importante in allegato della City of Boston riguardante il suo servizio di fornitura di energia elettrica. Tradurre il comunicato immediatamente. Qualora occorra assistenza, chiami il numero o visiti il sito Internet sopra indicati.</p>	<p>HINDI/हिंदी आपकी बिजली सेवा के बारे में City of Boston से महत्वपूर्ण सूचना संलग्न है। सूचना का तुरंत अनुवाद करें। सहायता के लिए ऊपर के नंबर पर कॉल करें या वेबसाइट पर जाएं।</p>
<p>KOREAN/한국어 귀하의 전기 서비스와 관련하여 City of Boston 에서 온 중요한 통지 사항이 동봉되어 있습니다. 통지 사항을 즉시 번역하시기 바랍니다. 도움이 필요할 경우 위의 전화번호로 연락하거나 웹사이트를 방문해 주십시오.</p>	<p>THAI/ไทย ประกาศสำคัญที่แนบมาจาก City of Boston เกี่ยวกับบริการไฟฟ้าของคุณ กรุณาแปลประกาศทันที โทรไปยังหมายเลขหรือไปที่เว็บไซต์ด้านบนเพื่อขอความช่วยเหลือ</p>
<p>GREEK/ΕΛΛΗΝΙΚΑ Εσωκλείεται σημαντική ειδοποίηση από την City of Boston που αφορά τον πάροχο ηλεκτρικής ενέργειας σας. Μεταφράστε την ειδοποίηση άμεσα. Καλέστε τον τηλεφωνικό αριθμό ή επισκεφθείτε την ιστοσελίδα που αναφέρεται παραπάνω, για βοήθεια.</p>	<p>LAO/ລາວ ແຈ້ງການສຳຄັນທີ່ຕິດຄັດມາຈາກ City of Boston ແມ່ນກ່ຽວກັບການບໍລິການໄຟຟ້າຂອງທ່ານ. ແປແຈ້ງການທັນທີ. ໂທຫາໝາຍເລກ ຫຼື ເຂົ້າເບິ່ງເວັບໄຊທີ່ຂ້າງເທິງສຳລັບຄວາມຊ່ວຍເຫຼືອ.</p>
<p>CAPE VERDEAN CREOLE/KRIOLU DI KABU VERDI Avizu inportanti inkluídu di City of Boston sobri bu sirvisu di iletrisidadi. Traduzi kel avizu imidiatamenti. Txoma pa kel número ô vizita kel pájina di internéti, diriba, pa bu dadu ajuda.</p>	



BOSTON COMMUNITY CHOICE ELECTRICITY PROGRAM OPT-OUT REPLY CARD

Opt-Out Code

Service Address:

X

Signature

Date

If you want to participate in the Boston Community Choice Electricity Program, you do not need to take any action. You will be automatically enrolled.

Opt-Out Instructions

If you do not want to participate:

- 1) Sign and date
- 2) Place in envelope provided
- 3) Drop in the mail

The card must be signed by the customer of record whose name appears in the address on this card. **The envelope must be postmarked by January 11, 2021 to opt-out of the Program before being automatically enrolled.**

Acct No: