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DO NOT DISCARD - IMPORTANT NOTICE REGARDING ELECTRICITY RATES

CITY *of* BOSTON

Dear neighbor,

Boston has long been a leader in climate action. In recent years we have taken significant steps to reduce the emissions that *cause* climate change, and to protect our neighborhoods from the *effects* of climate change, focusing on the populations that are most at-risk. As we move forward with this strong focus on sustainability and equity, we're proud to offer you an option for safe, affordable, and renewable electricity through the **Community Choice Electricity** program.

The program allows the City of Boston to combine the buying power of residents and businesses to purchase affordable and renewable electricity, and deliver electricity in a way that is safe and convenient for all customers. Community Choice Electricity offers greater choice over the electricity that powers our lives by offering three products for customers to choose from, and allows residents to better control their energy future by putting decision-making power in the hands of a public entity, the City of Boston. Although the program cannot guarantee cost savings, the City of Boston is committed to working towards affordable and stable electric rates.

The enclosed materials include important information for you to consider when deciding whether to "opt-out" of the program or to buy your electricity through the Community Choice Electricity program. The City of Boston will continue to send you updates about this program and your options. You can also visit **boston.gov/community-choice-electricity** or call 3-1-1 for more information on the program and the choice presented in the enclosed Consumer Notification Form. On the back of this letter is information about upcoming webinars we are hosting for you to learn more and ask questions.

Boston is already one of the most energy efficient cities in the United States, and Community Choice Electricity is an important step to help us reach our ultimate goal of carbon neutrality by 2050. I invite you to consider being a part of this program in order to ensure a more resilient, sustainable future for Boston.

Sincerely,

Chris Cook
Chief, Environment, Energy, and Open Space
City of Boston

CITY of BOSTON

To learn more about the Community Choice Electricity program and how it can benefit you, please join us for one of the webinars scheduled below.

Date	**Time**
Tuesday, April 6, 2021	12 - 1 pm
Thursday, April 8, 2021	6 - 7 pm

Visit **bit.ly/CCEWebinars** to register for one of the webinars**.** Contact environment@boston.gov to make a language accommodation request.

This notification letter and additional informational resources are posted on our website: **boston.gov/community-choice-electricity**.

THE CITY OF BOSTON'S
COMMUNITY CHOICE ELECTRICITY PROGRAM
CONSUMER NOTIFICATION

March 15, 2021

Dear Boston Basic Service Consumer:

The City of Boston is pleased to announce that **Constellation NewEnergy, Inc.** ("Constellation") has been selected as the supplier for its Community Choice Electricity Program ("Program"). This Program is a municipal aggregation which enables local government to combine the purchasing power of its residents and businesses to provide them with an alternative to Eversource Basic Service (M.G.L. c. 164, § 134). This Program only affects the supply portion of your monthly bill. It will not affect the delivery portion of your monthly bill. Eversource will continue to deliver your electricity but Boston has chosen the supplier for the Program. Constellation will provide electric power supply for all consumers currently on Basic Service in Boston. This letter is intended to tell you about this Program for electric power supply. In accordance with state law, it also informs you of your rights and options if you choose not to participate in the Program.

- ✓ **YOU WILL BE AUTOMATICALLY ENROLLED IN THIS PROGRAM UNLESS YOU CHOOSE NOT TO PARTICIPATE AND OPT-OUT.**
- ✓ **YOU MUST RESPOND BY APRIL 19, 2021 IF YOU DO NOT WISH TO BE AUTOMATICALLY ENROLLED.**

YOU WILL NOT NOTICE ANY CHANGE IN YOUR ELECTRICITY SERVICE. The only difference you will see is that Constellation will be printed under the "Supplier Services" section of your monthly bill. You will continue to receive one bill from Eversource. You will continue to send your payments to Eversource for processing. Eversource will continue to respond to emergencies, read meters and maintain the distribution and transmission lines. Reliability and quality of service will remain the same. Furthermore, you will continue to have all existing consumer rights and protections.

COMPARATIVE RATES AND TERMS

	Boston's Program* (Supplier Services Only)			**Eversource** (Supplier Services Only)
	STANDARD	**OPTIONAL BASIC**	**OPTIONAL GREEN 100**	**BASIC SERVICE**
Rate				
Residential	$0.11409 per kWh	$0.10959 per kWh	$0.14764 per kWh	$0.11795 per kWh
Sm C&I	$0.11409 per kWh	$0.10959 per kWh	$0.14764 per kWh	$0.11086 per kWh
Med & Lg C&I	$0.11409 per kWh	$0.10959 per kWh	$0.14764 per kWh	$0.09427 per kWh
Streetlight	$0.11409 per kWh	$0.10959 per kWh	$0.14764 per kWh	$0.11086 per kWh
Renewable Energy Content	10% MA Class I RECs above minimum state requirements	Meets MA renewable energy requirements	100% MA Class I RECs	Meets Massachusetts renewable energy requirements
Duration	**February 2021 – November 2021** *[Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.]*			**January 1, 2021 – June 30, 2021** *[Residential, Small C&I and Streetlight rates change every 6 months. Medium & Large C&I rate changes every 3 months.]*
Exit Terms	**NO CHARGE**			May receive a reconciliation charge or credit *[Large C&I only]*

**Rate includes (1) Consultant Fee of $0.0007 per kWh to facilitate Boston's Community Choice Electricity Program and (2) Operational Adder of $0.00008 per kWh to fund personnel costs associated with City's Energy Manager position.*
**Rate may increase as a result of a change in law that results in a direct, material increase in costs during the term of the contract.*

IMPORTANT INFORMATION

- At present, the Residential aggregation rate is lower than Eversource's Basic Service rate. The aggregation rate is fixed for 9 months (February 2021 to November 2021) while Eversource's Basic Service rate changes twice a year, in January and July. As a result, the aggregation rate may not always be lower than Eversource's Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against Eversource's Basic Service rate. However, **SUCH SAVINGS AND FUTURE SAVINGS CANNOT BE GUARANTEED.**
- There is **NO CHARGE TO OPT-OUT** of the Program and return to Eversource Basic Service.

« SEE BACK FOR ADDITIONAL INFORMATION »

IF YOU HAVE BEEN MAILED THIS NOTIFICATION you do not need to take any action to participate in the Program.

ALL BASIC SERVICE CONSUMERS who have been mailed this notification will be AUTOMATICALLY enrolled in the Program and start benefiting from the aggregation rate beginning on the day of the month in May 2021 that your meter is read. This date varies by service area. Your meter reading date is shown on your bill.

WATCH YOUR EVERSOURCE BILL FOR FURTHER NOTIFICATION of the Program.

- Your May 2021 bill will state that you are being switched to Boston's Program.
- Your June 2021 bill will show Boston's supplier and aggregation rate under "Supplier Services".

BUDGET PLAN OR ELIGIBLE LOW-INCOME RATE CONSUMERS will continue to receive those benefits from Eversource.

SOLAR PANEL AND COMMUNITY SOLAR CONSUMERS will continue to receive net metering or on-bill credits while receiving electricity supply under the Program and the value of these credits will not be altered by participating in the Program.

ANY APPLICABLE TAXES WILL BE BILLED as part of the Program's power supply charge. You will be responsible for identifying and requesting an exemption from the collection of taxes by providing appropriate documentation.

TAX EXEMPT SMALL BUSINESS CONSUMERS must email or fax a copy of their Energy Exemption Certificate directly to Constellation at CNETaxForms@constellation.com or (877) 243-4968 (fax) in order to maintain their tax exempt status.

IF YOU HAVE ALREADY CHOSEN A COMPETITIVE SUPPLIER ON YOUR OWN you must opt-out of this Program. This will ensure you continue to get your electricity from that Competitive Supplier.

IF YOU HAVE ALREADY CHOSEN A GREEN POWER SUPPLY OPTION THROUGH EVERSOURCE your participation in this Program will not affect your participation in that Green Power Supply.

IF YOU DO NOT WISH TO PARTICIPATE IN THIS PROGRAM you may: 1) Opt-out and continue paying Eversource's Basic Service rate; or 2) Opt-out and choose your own Competitive Supplier (if one is available to you).

HOW TO OPT-OUT

- Sign and return the enclosed opt-out card in the postage paid envelope provided; **OR**
- Visit boston.gov/community-choice-electricity and click the opt-out button, then fill out and submit the Opt-Out Form; **OR**
- Call Constellation at (833) 930-3161 and ask to remain on Eversource Basic Service.

ANY TIME AFTER ENROLLMENT you can still opt-out with NO CHARGE. It may take a couple of billing cycles before you are back on Eversource Basic Service. If you choose to opt-out after the initial enrollment, you may submit an Opt-Out form at boston.gov/community-choice-electricity **OR** call Constellation at (833) 930-3161 and ask to be placed on Eversource Basic Service.

TO CHOOSE A BASIC PRODUCT OR A PRODUCT WITH 100% NEW ENGLAND RENEWABLE ENERGY visit boston.gov/community-choice-electricity or you may call Constellation at (833) 930-3161 and ask to be enrolled in one of the following products:

- **Boston's Optional Basic Product** meets Massachusetts renewable energy requirements. This product is being offered at $0.10959 per kWh for 9 months (February 2021 to November 2021).
- **Boston's Optional Green 100 Product** provides 100% MA Class I RECs achieved by purchasing 82% additional Renewable Energy Certificates (RECs) above the state's then-current requirement for these renewables. This product is being offered at $0.14764 per kWh for 9 months (February 2021 to November 2021).

FOR MORE DETAILED INFORMATION regarding Boston's Program, please visit boston.gov/community-choice-electricity or call us toll-free at (855) 402-5868. To learn more about Constellation, please visit constellation.com/ma-boston.

TO ACCESS EVERSOURCE'S BASIC SERVICE RATES please visit:

- Residential Rates – eversource.com/content/ema-c/residential/my-account/billing-payments/about-your-bill/rates-tariffs/basic-service.
- Business Rates – eversource.com/content/ema-c/business/my-account/billing-payments/about-your-bill/rates-tariffs/basic-service.

Colonial Power Group, Inc. is an energy consulting company chosen on a competitive basis by the City of Boston to facilitate the Community Choice Electricity Program.

THE CITY OF BOSTON'S
COMMUNITY CHOICE ELECTRICITY PROGRAM

IMPORTANT NOTICE

(833) 930-3161

TTY (800) 720-3480 / Español (866) 930-9252

boston.gov/community-choice-electricity

The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: "Important notice enclosed from City of Boston about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help."

SPANISH/ESPAÑOL Incluye notificación importante del **City of Boston** sobre su servicio de electricidad. Traduzca el aviso inmediatamente. Si necesita ayuda, llame al número o visite el sitio web indicado anteriormente.	**POLISH/POLSKI** Załączono ważną informację od **City of Boston** na temat usług energetycznych. Niezłowcznie przetłumacz powiadomienie. Zadzwoń pod numer lub odwiedź powyższą witrynę, aby uzyskać pomoc.
PORTUGUESE/PORTUGUÊS Aviso importante incluído da **City of Boston** sobre seu serviço de eletricidade. Traduza o aviso imediatamente. Ligue para o número ou visite o site, acima, para obter ajuda.	**NEPALI/नेपाली** तपाईंको विद्युतीय सेवा बारे **City of Boston** संलग्न गरिएको महत्त्वपूर्ण सूचना। सूचनालाई तुरुन्तै अनुवादन गर्नुहोस्। मद्दतको लागि माथि भएका नम्बरमा फोन गर्नुहोस् वा वेबसाइटमा जानुहोस्।
CHINESE (SIMPLIFIED)/ 中文 随函附上来自 **City of Boston** 有关您供电服务的重要通知。请立即翻译该通知。如需帮助，请依上述信息致电或访问网站。	**MARATHI/मराठी** आपल्या विद्युत सेवेसंबंधी **City of Boston** महत्त्वाची सूचना सलंग्न केली आहे. या सुचनेचा अनुवाद त्वरित करावा. मदतीसाठी वरील क्रमांकावर फोन करा किंवा वेबसाइटला/संकेतस्थळाला भेट द्या.
CHINESE (TRADITIONAL)/ 中文 隨附 **City of Boston** 有關您電力服務的重要通知。請立即翻譯此通知。若需協助，請撥打電話或瀏覽上方所列網站。	**YORUBA/YORÙBÁ** Àkíyèsí pàtàkì tí a fi sínú rẹ láti ọ̀dọ́ **City of Boston** nípa iṣẹ́ iná mọ̀nàmọ́ná rẹ. Túmọ̀ àkíyèsí náà lẹ́sẹ̀kẹsẹ̀. Pe nọ́nbà náà tàbí kànsí ayélujára, lókè, fún ìrànlọ́wọ́.
HAITIAN/KREYÒL Ou gen yon notifikasyon enpòtan de **City of Boston** sou sèvis elektrisite ou. Tradwi notifikasyon sa imedyatman. Rele nimewo a oubyen vizite sit entènèt, ki anlè a, si ou bezwen èd.	**IGBO/NDI IGBO** Ọkwa dị mkpa ezitere maka ọrụ latrik gị si n'aka **City of Boston**. Tụgharịa asụsụ ọkwa ahụ ozugbo. Kpọọ nọmba ahụ ma ọ bụ gaa na weebụsaịtị ahụ, dị n'elu, maka enyemaka.
VIETNAMESE/TIẾNG VIỆT Đính kèm thông báo quan trọng từ **City of Boston** về dịch vụ điện của quý vị. Xin dịch thông báo này ngay. Vui lòng gọi điện hoặc truy cập trang web ở trên để được giúp đỡ.	**AMHARIC/አማርኛ** የኤሌክትሪክ አገልግሎትዎን በተመለከተ የተሰጠ አስፈላጊ ማስታወቂያ ከዚህ ጋር በ **City of Boston** እንደ ዓባሪ ተያይዟል። ማስታወቂያውን በአስቸኳይ ያስተርጉሙት። እገዛ ለማግኘት ከላይ ወደተገለጸው ስልክ ቁጥር ይደውሉ ወይም ድር ጣቢያውን ይጎብኙ።

RUSSIAN/РУССКИЙ Прилагается важное уведомление от **City of Boston** о вашей услуге снабжения электроэнергией. Переведите уведомление безотлагательно. Позвоните по вышеуказанному номеру или зайдите на вышеуказанный вебсайт, чтобы получить помощь.	**SOMALI/SOOMAALI** Oageysiis muhiim oo ka yimid **City of Boston** kuna saabsan adeegga korontada. Si degdeg ah u turjun ogaysiiska. Wac nambarka ama booqo webseetka, kore, si aad u hesho caawimaad.
ARABIC/عربى مرفق إخطار مهم من **City of Boston** عن خدمة الكهرباء الخاصة بكم. يُرجى ترجمة الإخطار فورًا. اتصل بالرقم أو قم بزيارة الموقع الإلكتروني عبر الإنترنت المذكورة أعلاه طلبًا للمساعدة.	**JAPANESE/倆励铂** 「電気供給サービスに関する **City of Boston** からの重要なお知らせを同封しております。本通知を速やかに翻訳してください。ご質問は上記の電話番号もしくはウエブサイトをご覧ください。」
KHMER/ខ្មែរ សេចក្តីជូនដំណឹងសំខាន់ដែលភ្ជាប់មកជាមួយមកពីទីក្រុង **City of Boston** គឺនិយាយអំពីសេវាកម្មភ្លើងរបស់អ្នក។ ចូរបកប្រែសេចក្តីជូនដំណឹងនេះភ្លាមៗ។ សូមទូរស័ព្ទទៅលេខ ឬចូលទៅកាន់គេហទំព័រខាងលើ ដើម្បីសុំជំនួយ។	**GUJARATI/ગુજરાતી** તમારી વીજળી સેવા અંગે **City of Boston** તરફથી મહત્વપૂર્ણ સૂચના બીડેલ છે. સૂચનાનું તુરંત જ ભાષાંતર કરો. મદદ માટે ઉપરના નંબર પર કોલ કરો અથવા વેબસાઈટની મુલાકાત લો.
FRENCH/FRANÇAIS Avis important de **City of Boston** concernant votre service d'électricité. Traduisez immédiatement l'avis. Appelez le numéro ou visitez le Site Web, ci-dessus, si vous avez besoin d’aide.	**SWAHILI/KISWAHILI** Notisi muhimu ambayo imeambatishwa kutoka **City of Boston** kuhusu huduma yako ya umeme. Itafsiri notisi mara moja. Piga simu kwa nambari au tembelea tovuti iliyo hapo juu ili upate usaidizi.
ITALIAN/ITALIANO Comunicazione importante in allegato della **City of Boston** riguardante il suo servizio di fornitura di energia elettrica. Tradurre il comunicato immediatamente. Qualora occorra assistenza, chiami il numero o visiti il sito Internet sopra indicati.	**HINDI/हिंदी** आपकी बिजली सेवा के बारे में **City of Boston** से महत्वपूर्ण सूचना संलग्न है। सूचना का तुरंत अनुवाद करे। सहायता के लिए ऊपर के नंबर पर कॉल करें या वेबसाइट पर जाएं।
KOREAN/한국어 귀하의 전기 서비스와 관련하여 **City of Boston** 에서 온 중요한 통지 사항이 동봉되어 있습니다.통지 사항을 즉시 번역하시기 바랍니다. 도움이 필요할 경우 위의 전화번호로 연락하거나 웹사이트를 방문해 주십시오.	**THAI/ไทย** ประกาศสำคัญที่แนบมาจาก **City of Boston** เกี่ยวกับบริการไฟฟ้าของคุณ กรุณาแปลประกาศทันที โทรไปยังหมายเลขหรือไปที่เว็บไซต์ด้านบนเพื่อขอความช่วยเหลือ
GREEK/ΕΛΛΗΝΙΚΆ Εσωκλείεται σημαντική ειδοποίηση από την **City of Boston** που αφορά τον πάροχο ηλεκτρικής ενέργειας σας. Μεταφράστε την ειδοποίηση άμεσα. Καλέστε τον τηλεφωνικό αριθμό ή επισκεφθείτε την ιστοσελίδα που αναφέρεται παραπάνω, για βοήθεια.	**LAO/ລາວ** ແຈ້ງການສຳຄັນທີ່ຕິດຄັດມາຈາກ **City of Boston** ແມ່ນກ່ຽວກັບການບໍລິການໄຟຟ້າຂອງທ່ານ. ແປແຈ້ງການທັນທີ. ໂທຫາໝາຍເລກ ຫຼື ເຂົ້າເບິ່ງເວັບໄຊທ໌ຂ້າງເທິງສຳລັບຄວາມຊ່ວຍເຫຼືອ.
CAPE VERDEAN CREOLE/KRIOLU DI KABU VERDI Avizu inpurtanti inkluídu di **City of Boston** sobri bu sirvisu di iletrisidadi. Traduzi kel avizu imidiatamenti. Txoma pa kel númeru ô vizita kel pájina di internéti, diriba, pa bu dadu ajuda.	

BOSTON COMMUNITY CHOICE ELECTRICITY PROGRAM
OPT-OUT REPLY CARD

Opt-Out Code

Service Address:

X _____

Signature **Date**

If you want to participate in the Boston Community Choice Electricity Program, you do not need to take any action. You will be automatically enrolled.

Opt-Out Instructions

If you do not want to participate:

1) Sign and date
2) Place in envelope provided
3) Drop in the mail

The card must be signed by the customer of record whose name appears in the address on this card. **The envelope must be postmarked by April 19, 2021 to opt-out of the Program before being automatically enrolled.**

Acct No:

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 11340 HOUSTON, TX

POSTAGE WILL BE PAID BY ADDRESSEE

CITY OF BOSTON CCE
c/o CONSTELLATION
PO BOX 4911
HOUSTON, TX 77210-9547