

Engagement Center

Background

Collaborative Community Approach

 Working group, feedback from outreach, individuals living on the street and/or in the emergency shelters, businesses & residents

6-month pilot

Community Involvement

- Community partners have been supportive and continue to support Engagement Center efforts
 - Donations
- BPHC hosted Open Houses
 - BPHC Staff
 - Community Providers
 - Elected Officials
 - Media Outlets

What is the Engagement Center?

- The Center is a welcoming environment for individuals in need of a space to spend time during the day.
 - Opened on August 2nd
- The Center serves as a space for participants to get connected to the many homeless and recovery services offered by the City of Boston and partners in Newmarket Square.
- The Center offers a range of items including portable toilets, hand washing station, water, coffee, and light snacks.

What is Engagement Center continued

- Amenities include recreational space for socialization, access to TV, phone chargers, quiet space for reading, and workstations available to participants.
- Programming calendar includes substance use recovery services, housing, and mental and behavioral health services offered by BPHC and partner service providers.
- Currently Monday-Sunday 7:00am-4:00pm

What does staffing currently look like?

- 1 Full Time Program Manager
- 2 Program Coordinators
- 3 Full Time Public Health Advocates II
- 3 Part Time Public Health Advocates II
- □ 1 BHCHP Nurse

Engagement Center

Improved relationships with clients
of client contacts = 7425+
of syringes collected= 61
of provider referrals= 29
of shelter referrals=11
of BHCHP referrals= 115

What are the goals of the Engagement Center?

The Engagement Center pilot aims to:

- Create a comfortable space for individuals to begin or continue engagement in services;
- Provide a safe, coed space for neighborhood residents to spend time during the day;
- Address neighborhood concerns regarding sidewalk congestion; and
- Offer BPD and street outreach workers a place to guide individuals in need of services and support.

Where is the Engagement Center located?



What is the criteria for entering the Engagement Center?

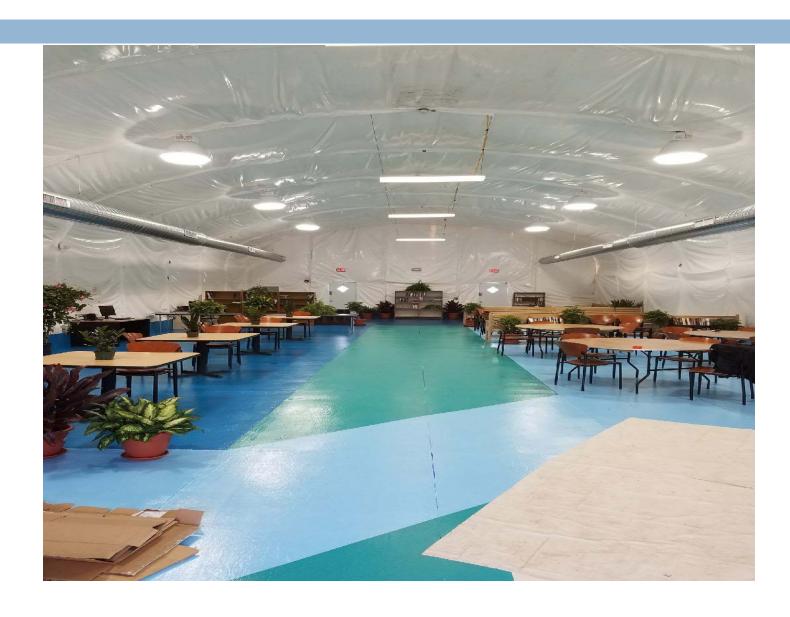
The Center is open to all residents in the community over the age of 18 who are looking for a space to spend time during the day in Newmarket Square.

Illegal activity and acts of violence will not be tolerated in this space.

Outside of the Engagement Center



Inside of the Center



For questions and/or tours

Please contact Yailka Cardenas, Director of Programs and Planning at ycardenas@bphc.org or 617-534-7783