

00:00:00:00 00:14:33:00 IT'S GOING TO GIVE ME CO-HOST  
00:14:33:00 00:14:39:00 HOURS FROM MORNING MADAM CHAIR  
00:14:39:00 00:14:40:00 MORNING, HOW ARE YOU?  
00:14:40:00 00:14:40:00 I'M DOING WELL.  
00:14:40:00 00:14:41:00 HOW ARE YOU?  
00:14:41:00 00:14:43:00 GREAT.  
00:14:43:00 00:14:44:00 LOVELY TO SEE YOU.  
00:14:44:00 00:14:47:00 THANK YOU FOR JOINING US.  
00:14:47:00 00:14:49:00 RETURN ON MY CAMERA.  
00:14:49:00 00:14:50:00 THERE WE GO.  
00:14:50:00 00:14:53:00 ALL RIGHT.  
00:14:53:00 00:14:57:00 GOOD MORNING.  
00:14:57:00 00:14:58:00 MORNING.  
00:14:58:00 00:15:00:00 STAFF.  
00:15:00:00 00:15:01:00 ALL RIGHT.  
00:15:01:00 00:15:30:00 SO SO FAR DID I BE FLYING AGAIN  
00:15:30:00 00:15:30:00 ?  
00:15:30:00 00:15:31:00 KANSI YOU DID IT.  
00:15:31:00 00:15:33:00 ALTHOUGH ANDREYEVA YUCEL KNOW  
00:15:33:00 00:15:41:00 MY HAT'S OFF TO YOU.  
00:15:41:00 00:15:43:00 SO IT LOOKS TO ME LIKE SO ON  
00:15:43:00 00:15:48:00 THE LIST I'VE GOT I'M STILL  
00:15:48:00 00:15:52:00 MISSING ANY PINKERTON AND GREG  
00:15:52:00 00:15:56:00 MCCARTHY.  
00:15:56:00 00:16:00:00 YES, I HAVE GREG THOMAS SARAH  
00:16:00:00 00:16:07:00 MIKE LYNCH, EDDIE MICHAEL AND I  
00:16:07:00 00:16:10:00 KNOW GREG CRAIG IS HERE AND  
00:16:10:00 00:16:11:00 EDDIE IS HERE.  
00:16:11:00 00:16:15:00 THEY'RE BOTH IN CITY HALL.  
00:16:15:00 00:16:15:00 YEAH.  
00:16:15:00 00:16:19:00 GREG, I JUST CAME THROUGH BUT I  
00:16:19:00 00:16:20:00 THINK WE STILL DON'T HAVE EDDIE  
00:16:20:00 00:16:20:00 ON THE LINE.  
00:16:20:00 00:16:22:00 I THINK HE'S THE ONLY ONE FROM  
00:16:22:00 00:16:26:00 THE LAST MINUTE AND THEN I'LL  
00:16:26:00 00:16:27:00 POP ON DOWN THERE.  
00:16:27:00 00:16:30:00 HE'S ONLY TWO OFFICERS AWAY  
00:16:30:00 00:16:31:00 FROM IT WHILE HE MIGHT BE I'M  
00:16:31:00 00:16:32:00 GOING TO LET THIS PERSON IN  
00:16:32:00 00:16:33:00 SOMETIMES OTHER CITY HALL  
00:16:33:00 00:16:34:00 COMPUTERS COME IN AS A SIX  
00:16:34:00 00:16:37:00 DIGIT NUMBER AND I SEE WE'VE  
00:16:37:00 00:16:38:00 GOT ONE OF THOSE RIGHT NOW.  
00:16:38:00 00:16:41:00 SO WE'RE GOING TO SEE IF IT'S  
00:16:41:00 00:16:44:00 HIM HOPEFULLY HOPEFULLY NOT AS  
00:16:44:00 00:16:48:00 IN OR GOOD MORNING PERSON  
00:16:48:00 00:16:51:00 O'MALLEY.  
00:16:51:00 00:16:51:00 GOOD MORNING.  
00:16:51:00 00:16:52:00 HOW ARE YOU DOING?  
00:16:52:00 00:16:54:00 WELL, HOW ARE YOU?  
00:16:54:00 00:16:54:00 WONDERFUL.  
00:16:54:00 00:17:12:00 THANK YOU.  
00:17:12:00 00:17:16:00 LET'S LET'S SEE SORRY EVERYONE

00:17:16:00 00:17:17:00 I'M HERE.  
00:17:17:00 00:17:20:00 IT'S THAT YOU ARE HERE.  
00:17:20:00 00:17:21:00 YES.  
00:17:21:00 00:17:21:00 YEP.  
00:17:21:00 00:17:25:00 OK, I'M JUST GOING TO RELABEL  
00:17:25:00 00:17:28:00 YOU IN YOUR NAME SO THAT YOU'RE  
00:17:28:00 00:17:29:00 NOT ONE TWO SEVEN EIGHT FOUR  
00:17:29:00 00:17:39:00 SIX RIGHT.  
00:17:39:00 00:17:44:00 AND THEN WE JUST GET TO SEE  
00:17:44:00 00:17:47:00 MUCH MORE KITCHENETTES I THINK  
00:17:47:00 00:17:48:00 WE GOT EVERYBODY GREAT  
00:17:48:00 00:17:51:00 EXCELLENT.  
00:17:51:00 00:17:58:00 AND I'M GOING TO HAVE THE THE  
00:17:58:00 00:17:59:00 THE FOLKS WHO ARE HERE TO SPEAK  
00:17:59:00 00:18:02:00 TO THE PJI ACCESS FUND AND  
00:18:02:00 00:18:03:00 WE'LL JUST HAVE YOU THROUGH AT  
00:18:03:00 00:18:06:00 THE AT THE APPROPRIATE TIME.  
00:18:06:00 00:18:07:00 SO JUST KIND OF THAT I KNOW  
00:18:07:00 00:18:09:00 YOUR I KNOW THEY'RE HERE JUST  
00:18:09:00 00:18:16:00 HELPS US KEEP TRACK OF WELL  
00:18:16:00 00:18:17:00 MAYBE WE'LL JUST BRING THEM  
00:18:17:00 00:18:20:00 OVER NOW JUST MAKE MY LIFE  
00:18:20:00 00:18:24:00 EASIER LATER.  
00:18:24:00 00:18:24:00 ALL RIGHT.  
00:18:24:00 00:18:28:00 SO IT SOUNDS LIKE EVERYTHING'S  
00:18:28:00 00:18:31:00 READY ON YOUR END, CHIEF.  
00:18:31:00 00:18:32:00 YEP, EVERYTHING'S READY ON OUR  
00:18:32:00 00:18:33:00 END.  
00:18:33:00 00:18:33:00 OK, EXCELLENT.  
00:18:33:00 00:18:35:00 WELL THERE'S NO TIME LIKE THE  
00:18:35:00 00:18:36:00 PRESENT ARE WE?  
00:18:36:00 00:18:38:00 WE'RE LIVE ON YOUTUBE CARRY  
00:18:38:00 00:18:39:00 THIS.  
00:18:39:00 00:18:39:00 ARE WE READY TO GO?  
00:18:39:00 00:18:40:00 WE'RE READY TO GO.  
00:18:40:00 00:18:44:00 MADAM CHAIR FANTASTIC.  
00:18:44:00 00:18:44:00 THANKS, CANDICE.  
00:18:44:00 00:18:45:00 ALL RIGHT.  
00:18:45:00 00:18:46:00 WELL THEN I'M CALLING THIS  
00:18:46:00 00:18:47:00 HEARING OF THE BOSTON CITY  
00:18:47:00 00:18:48:00 COUNCIL WAYS AND MEANS  
00:18:48:00 00:18:49:00 COMMITTEE TO ORDER FOR THE  
00:18:49:00 00:18:51:00 RECORD MY NAME IS CAN BE BACK  
00:18:51:00 00:18:52:00 ON THE DISTRICT EIGHT CITY  
00:18:52:00 00:18:53:00 COUNCILOR AND ALSO THE CHAIR  
00:18:53:00 00:18:55:00 OF THE COUNCIL'S WAYS AND MEANS  
00:18:55:00 00:18:55:00 COMMITTEE.  
00:18:55:00 00:18:56:00 THIS HEARING IS BEING RECORDED.  
00:18:56:00 00:18:59:00 IT'S BEING LIVE STREAMED AT  
00:18:59:00 00:19:00:00 MORGAN CITY COUNCIL DASCH TV  
00:19:00:00 00:19:03:00 AND BROADCAST XFINITY CHANNEL  
00:19:03:00 00:19:04:00 EIGHT RCN CHANNEL EIGHTY TWO  
00:19:04:00 00:19:06:00 AND FIVE CHANNEL NINE SIXTY  
00:19:06:00 00:19:07:00 FOUR AS PART OF THE COUNCIL'S

00:19:07:00 00:19:08:00 BUDGET REVIEW PROCESS WHICH IS  
00:19:08:00 00:19:10:00 ENCOMPASSED ABOUT THIRTY FIVE  
00:19:10:00 00:19:11:00 WORKING SESSIONS AND HEARINGS  
00:19:11:00 00:19:14:00 FOCUSED ON ALL ASPECTS OF THE  
00:19:14:00 00:19:15:00 CITY'S PROPOSED F TWENTY TWO  
00:19:15:00 00:19:15:00 BUDGET.  
00:19:15:00 00:19:18:00 THIS IS THE THIRD TO LAST  
00:19:18:00 00:19:22:00 OF THE INITIAL ROUND SO WE'VE  
00:19:22:00 00:19:23:00 GOT THIS THAT WE'RE TALKING TO  
00:19:23:00 00:19:26:00 THE DEPARTMENT OF INNOVATION  
00:19:26:00 00:19:26:00 AND TECHNOLOGY TODAY THIS  
00:19:26:00 00:19:27:00 EVENING AT 6:00 PM IF YOU'D  
00:19:27:00 00:19:31:00 LIKE TO COME AND TESTIFY ON ANY  
00:19:31:00 00:19:31:00 ASPECT OF THE BUDGET WE'D  
00:19:31:00 00:19:33:00 ENCOURAGE YOU TO COME AND SHARE  
00:19:33:00 00:19:34:00 YOUR THOUGHTS WITH US AND THEN  
00:19:34:00 00:19:37:00 TOMORROW AT 10AM WE HAVE THE  
00:19:37:00 00:19:38:00 BOSTON PLANNING AND DEVELOPMENT  
00:19:38:00 00:19:41:00 SUPPORT AGENCY AND THEN AND  
00:19:41:00 00:19:42:00 THEN WE'LL BE CONTINUING BUDGET  
00:19:42:00 00:19:45:00 REVIEW INGEN WITH THE  
00:19:45:00 00:19:46:00 DEPARTMENTAL HEARING PERIOD  
00:19:46:00 00:19:46:00 WILL BE FINISHED.  
00:19:46:00 00:19:49:00 SO IF YOU DO WANT TO TESTIFY  
00:19:49:00 00:19:50:00 YOU CAN GO TO BOSTON DOT GOV  
00:19:50:00 00:19:53:00 SLASH BUDGET DESH TESTIFY TO  
00:19:53:00 00:19:53:00 SIGN UP.  
00:19:53:00 00:19:54:00 YOU CAN COME JOIN US IN THE  
00:19:54:00 00:19:55:00 ROOM TODAY TO SPEAK DO IT YOU  
00:19:55:00 00:19:57:00 COULD SIGN FOR THIS EVENING TO  
00:19:57:00 00:19:58:00 SPEAK ON ANY TOPIC YOU CAN ALSO  
00:19:58:00 00:20:01:00 THERE SUBMIT A VIDEO FOR US TO  
00:20:01:00 00:20:02:00 PLAY WITH YOUR TESTIMONY.  
00:20:02:00 00:20:05:00 YOU CAN SEND US AN EMAIL WITH  
00:20:05:00 00:20:06:00 YOUR WRITTEN TESTIMONY AT WFA  
00:20:06:00 00:20:09:00 BOSTON DAKKA AND YOU CAN ALWAYS  
00:20:09:00 00:20:10:00 INFORMALLY TWEET US YOUR  
00:20:10:00 00:20:13:00 QUESTIONS AND COMMENTS WITH  
00:20:13:00 00:20:14:00 HASH TAG FUSSBUDGET THE LAST  
00:20:14:00 00:20:14:00 BUDGET.  
00:20:14:00 00:20:16:00 SO WE HOPE THAT WE WILL HEAR  
00:20:16:00 00:20:17:00 FROM YOU AND YOU CAN FIND THAT  
00:20:17:00 00:20:20:00 REMAINING SCHEDULE OF HEARINGS  
00:20:20:00 00:20:24:00 AND ANY FUTURE HEARINGS AT  
00:20:24:00 00:20:25:00 BOSTON BACKUP'S COUNCIL THAT  
00:20:25:00 00:20:29:00 BUDGET TODAY'S HEARING IS ON  
00:20:29:00 00:20:29:00 DOCKET ZERO FIVE EIGHT EIGHT  
00:20:29:00 00:20:32:00 ZERO FIVE NINE ZERO ORDERS FOR  
00:20:32:00 00:20:33:00 THE FBI.  
00:20:33:00 00:20:33:00 TWENTY MILLION OPERATING BUDGET  
00:20:33:00 00:20:34:00 INCLUDING ANNUAL APPROPRIATIONS  
00:20:34:00 00:20:36:00 FOR DEPARTMENTAL OPERATIONS,  
00:20:36:00 00:20:37:00 THE SCHOOL DEPARTMENT AND FOUR  
00:20:37:00 00:20:38:00 OTHER POST EMPLOYMENT BENEFITS

00:20:38:00 00:20:41:00 DOCKET ZERO FIVE ONE ZERO FIVE  
00:20:41:00 00:20:41:00 NINE TWO OR FOUR CAPITAL FUND  
00:20:41:00 00:20:43:00 TRANSFER APPROPRIATION DOCKET  
00:20:43:00 00:20:44:00 ZERO FIVE NINE THREE TWO ZERO  
00:20:44:00 00:20:45:00 FIVE SIX ORDERS FOR THE CAPITAL  
00:20:45:00 00:20:48:00 BUDGET INCLUDING LOAD ORDER AND  
00:20:48:00 00:20:48:00 LEASE PURCHASE AGREEMENTS.  
00:20:48:00 00:21:13:00 AND SO THAT WHOLE AVIATION AND  
00:21:13:00 00:21:14:00 TECHNOLOGY COLLOQUIALLY KNOWN  
00:21:14:00 00:21:20:00 AS DO IT AND THE ACCESS WE'RE  
00:21:20:00 00:21:21:00 VERY PLEASED TO BE JOINED BY  
00:21:21:00 00:21:24:00 CHIEF DAVID OUTGUESS, THE CHIEF  
00:21:24:00 00:21:24:00 INFORMATION OFFICER FOR THE  
00:21:24:00 00:21:27:00 CITY OF BOSTON AND SUBSTANTIAL  
00:21:27:00 00:21:29:00 BY GREG MCCARTHY, OUR CHIEF  
00:21:29:00 00:21:32:00 INFORMATION SECURITY OFFICER.  
00:21:32:00 00:21:33:00 I GUESS NOW I'M READING WELL  
00:21:33:00 00:21:36:00 I'M ACTUALLY GOING TO ALLOW THE  
00:21:36:00 00:21:36:00 CHIEF TO INTRODUCE HIS WHOLE  
00:21:36:00 00:21:37:00 TEAM BECAUSE WE HAVE AN  
00:21:37:00 00:21:40:00 IMPRESSIVE COMPLEMENT OF FOLKS  
00:21:40:00 00:21:42:00 FROM IT WITH US TODAY AND AND  
00:21:42:00 00:21:43:00 WE'VE ALSO GOT REPRESENTATIVES  
00:21:43:00 00:21:44:00 FROM BNN MEDIA AND FROM TELCOS  
00:21:44:00 00:21:47:00 HOME HERE TO TALK ABOUT THE  
00:21:47:00 00:21:48:00 BENEFITS OF THE ACCESS FUND.  
00:21:48:00 00:21:51:00 BUT BEFORE WE GO TO THE  
00:21:51:00 00:21:52:00 ADMINISTRATION TEAM, I JUST  
00:21:52:00 00:21:53:00 WANT TO THANK MY COLLEAGUES FOR  
00:21:53:00 00:21:55:00 JOINING I'M JOINED HERE BY  
00:21:55:00 00:21:56:00 COUNCILOR ANDREA CAMPBELL,  
00:21:56:00 00:21:58:00 DISTRICT OR COUNCILOR MATT  
00:21:58:00 00:21:59:00 O'MALLEY DISTRICT 6TH AND ALSO  
00:21:59:00 00:22:01:00 OUR PRESIDENT PRO TEM COUNCILOR  
00:22:01:00 00:22:02:00 RATE IN DISTRICT NINE AND  
00:22:02:00 00:22:03:00 COUNCILOR MICHELLE WU AT LARGE.  
00:22:03:00 00:22:06:00 SO THANK YOU ALL OF THEM AND  
00:22:06:00 00:22:07:00 OTHER COUNCILORS WHO MAY JOIN  
00:22:07:00 00:22:10:00 AS WE CONTINUE.  
00:22:10:00 00:22:11:00 SO I THINK, DAVID, THAT I WILL  
00:22:11:00 00:22:14:00 PASS IT OVER TO YOU NOW TO KICK  
00:22:14:00 00:22:18:00 US OFF AND THEN ONCE WE HEAR  
00:22:18:00 00:22:19:00 FROM THE TEAM OBVIOUSLY THEN  
00:22:19:00 00:22:19:00 WE'LL MOVE TO COUNCILOR  
00:22:19:00 00:22:19:00 QUESTION.  
00:22:19:00 00:22:21:00 THANK PERFECT.  
00:22:21:00 00:22:22:00 GOOD MORNING, MADAM CHAIR.  
00:22:22:00 00:22:23:00 GOOD MORNING, PRESIDENT  
00:22:23:00 00:22:23:00 O'MALLEY.  
00:22:23:00 00:22:26:00 AND GOOD MORNING TO ALL THE  
00:22:26:00 00:22:26:00 MEMBERS OF THE CITY COUNCIL  
00:22:26:00 00:22:27:00 JOINING US ON THIS MORNING'S  
00:22:27:00 00:22:29:00 CALL.  
00:22:29:00 00:22:30:00 I'M HERE TODAY AS THE CHIEF

00:22:30:00 00:22:30:00 INFORMATION OFFICER FOR THE  
00:22:30:00 00:22:33:00 CITY OF BOSTON TO TESTIFIER  
00:22:33:00 00:22:34:00 MAYOR GIULIANI'S PROPOSED FOR  
00:22:34:00 00:22:35:00 2012 BUDGET FOR THE DEPARTMENT  
00:22:35:00 00:22:37:00 OF INNOVATION AND TECHNOLOGY  
00:22:37:00 00:22:38:00 ALSO KNOWN AS DO IT.  
00:22:38:00 00:22:41:00 I'D LIKE TO INTRODUCE MEMBERS  
00:22:41:00 00:22:42:00 OF MY TEAM THAT ARE JOINING ME  
00:22:42:00 00:22:42:00 HERE THIS MORNING.  
00:22:42:00 00:22:43:00 THERE IS GREAT MACCARTHY TO  
00:22:43:00 00:22:44:00 KEEP INFORMATION SECURITY  
00:22:44:00 00:22:45:00 OFFICER JANET FALVEY, THE CHIEF  
00:22:45:00 00:22:49:00 DIGITAL OFFICER SERAPHIC  
00:22:49:00 00:22:50:00 FLORIDA CHIEF OF STAFF MIKE  
00:22:50:00 00:22:50:00 LYNCH, THE DIRECTOR  
00:22:50:00 00:22:53:00 OF BROADBAND CABLE, EDDY  
00:22:53:00 00:22:54:00 PINKERTON, THE DIRECTOR  
00:22:54:00 00:22:55:00 OF OPERATIONS AND MICHAEL  
00:22:55:00 00:22:57:00 HAMMIL, THE CHIEF OF ENTERPRISE  
00:22:57:00 00:22:57:00 APPLICATIONS.  
00:22:57:00 00:23:00:00 SARAH MIKE GREG, MICHAEL AND  
00:23:00:00 00:23:01:00 EDDY AS WELL AS MANY OTHER  
00:23:01:00 00:23:02:00 MEMBERS OF THE DEWIT LEADERSHIP  
00:23:02:00 00:23:05:00 TEAM OVERSEE THE WORK THAT WE  
00:23:05:00 00:23:08:00 DO EVERY DAY AND HAVE PUT A  
00:23:08:00 00:23:09:00 GREAT DEAL OF EFFORT INTO  
00:23:09:00 00:23:10:00 PLANNING THE PROJECTS THAT ARE  
00:23:10:00 00:23:12:00 INCLUDED IN THIS YEAR'S BUDGET  
00:23:12:00 00:23:13:00 RECOMMENDATION FOR FIRST LIKE  
00:23:13:00 00:23:16:00 TO SHARE SOME INFORMATION ABOUT  
00:23:16:00 00:23:17:00 THE MISSION OF DO IT MY  
00:23:17:00 00:23:18:00 DEPARTMENT AND SOME OF OUR  
00:23:18:00 00:23:21:00 REZNIKOFF AS WELL AS SOME  
00:23:21:00 00:23:21:00 OF THE UPCOMING PRIORITIES  
00:23:21:00 00:23:24:00 REFLECTED ON OUR EFFORTS GOING  
00:23:24:00 00:23:25:00 TO PROPOSE A BUDGET.  
00:23:25:00 00:23:26:00 THE DEPARTMENT OF INNOVATION  
00:23:26:00 00:23:29:00 AND TECHNOLOGY ALSO KNOWN AS DO  
00:23:29:00 00:23:29:00 IT IS A TRUSTED STEWARD  
00:23:29:00 00:23:32:00 OF INNOVATION AND TECHNOLOGY A  
00:23:32:00 00:23:33:00 CATALYST FOR INNOVATION THE  
00:23:33:00 00:23:36:00 PAST 15 PLUS MONTHS HAVE BEEN A  
00:23:36:00 00:23:36:00 VERY DEFINING MOMENT FOR DO IT  
00:23:36:00 00:23:39:00 ANSWERING THAT LONG STANDING  
00:23:39:00 00:23:40:00 QUESTION HOW DOES TECHNOLOGY  
00:23:40:00 00:23:43:00 RESPOND DURING A CRISIS?  
00:23:43:00 00:23:44:00 AND I CAN SAY WITH TOTAL  
00:23:44:00 00:23:45:00 CONVICTION THAT MY TEAM STEPPED  
00:23:45:00 00:23:48:00 UP TO THE CHALLENGE AND  
00:23:48:00 00:23:49:00 CONTINUES TO DO SO TODAY AS THE  
00:23:49:00 00:23:52:00 CITY STARTS OPENING UP POST  
00:23:52:00 00:23:54:00 CODE THAT WE FOCUS ON ENABLING  
00:23:54:00 00:23:55:00 CITY OPERATIONS BY CONSISTENTLY  
00:23:55:00 00:23:58:00 DELIVERING RELIABLE AND SECURE

00:23:58:00 00:23:59:00 SERVICES AND INNOVATION  
00:23:59:00 00:24:02:00 SOLUTIONS AS WE STRIVE FOR BEST  
00:24:02:00 00:24:03:00 CLASS CUSTOMER SERVICE WITH  
00:24:03:00 00:24:07:00 EXPERIENCE AND WE HAVE WITH OUR  
00:24:07:00 00:24:07:00 END USERS OUR CONTINUED GOAL IS  
00:24:07:00 00:24:10:00 TO HELP THE CITY DELIVER  
00:24:10:00 00:24:11:00 EXCELLENT SERVICE TO OUR  
00:24:11:00 00:24:12:00 RESIDENTS AND BUSINESSES BY  
00:24:12:00 00:24:15:00 EQUIPPING OUR DEPARTMENTS WITH  
00:24:15:00 00:24:15:00 TECHNOLOGY AND SUPPORT THAT  
00:24:15:00 00:24:16:00 THEY NEED.  
00:24:16:00 00:24:19:00 ADDITIONALLY, WE STRIVE TO  
00:24:19:00 00:24:20:00 CREATE A LEARNING CULTURE FOR  
00:24:20:00 00:24:22:00 OUR EMPLOYEES THAT ENCOURAGES  
00:24:22:00 00:24:23:00 SMART RISK TAKING CREATIVITY,  
00:24:23:00 00:24:27:00 INTEGRITY, CURIOSITY, RAPID  
00:24:27:00 00:24:27:00 EVALUATION, DEPLOYMENT AND  
00:24:27:00 00:24:31:00 ENCOURAGE ADAPTABILITY IN THE  
00:24:31:00 00:24:32:00 FACE OF AN EVER CHANGING  
00:24:32:00 00:24:34:00 TECHNOLOGY LANDSCAPE.  
00:24:34:00 00:24:36:00 AT NO OTHER TIME HAS OUR  
00:24:36:00 00:24:36:00 MISSION BEEN TESTED MORE SO  
00:24:36:00 00:24:38:00 THAN THE CURRENT COVID-19  
00:24:38:00 00:24:42:00 PANDEMIC THAT ALL OF OUR FELLOW  
00:24:42:00 00:24:43:00 BOSTONIANS ARE FACING TODAY AS  
00:24:43:00 00:24:46:00 WE EAGERLY LOOK TO GETTING BACK  
00:24:46:00 00:24:47:00 TO THE NEW NORMAL IN WHATEVER  
00:24:47:00 00:24:49:00 SHAPE THAT MAY TAKE ON DO IT  
00:24:49:00 00:24:53:00 HAS SIX CORE FUNCTION AREAS  
00:24:53:00 00:24:53:00 CORE INFRASTRUCTURE.  
00:24:53:00 00:24:56:00 THE INFRASTRUCTURE TEAM MANAGES  
00:24:56:00 00:24:57:00 THE CITY'S NETWORKS SERVERS,  
00:24:57:00 00:25:01:00 DATA CENTERS, PHONES, DESKTOP  
00:25:01:00 00:25:02:00 COMPUTERS AND ARE THE CORE  
00:25:02:00 00:25:05:00 BACKBONE OF THE CITY'S  
00:25:05:00 00:25:06:00 TECHNOLOGY EFFORTS AS WE AIM TO  
00:25:06:00 00:25:09:00 DELIVER INFRASTRUCTURE THAT IS  
00:25:09:00 00:25:10:00 SECURE, MODERN AND RESILIENT  
00:25:10:00 00:25:13:00 ENTERPRISE APPLICATIONS, THE  
00:25:13:00 00:25:14:00 APPLICATIONS TEAM SUPPORTS THE  
00:25:14:00 00:25:17:00 CORE APPLICATION SYSTEMS THAT  
00:25:17:00 00:25:18:00 THE CITY USES TO RUN ITS  
00:25:18:00 00:25:21:00 BUSINESS FROM BUT NOT LIMITED  
00:25:21:00 00:25:24:00 TO OUR BRP ENTERPRISE RESOURCE  
00:25:24:00 00:25:25:00 PLANNING SYSTEM AND TAX SYSTEMS  
00:25:25:00 00:25:28:00 MANAGES THE CITY'S FINANCES AS  
00:25:28:00 00:25:29:00 WELL AS OUR BACK OFFICE SYSTEMS  
00:25:29:00 00:25:32:00 THAT SIT BEHIND AND SUPPORT  
00:25:32:00 00:25:32:00 MANY OF OUR CUSTOMER  
00:25:32:00 00:25:33:00 TRANSACTIONS.  
00:25:33:00 00:25:36:00 THE GOAL OF THE APPLICATIONS IS  
00:25:36:00 00:25:37:00 TO EQUIP THE CITY AND EMPLOYEES  
00:25:37:00 00:25:40:00 WITH GREAT TECHNOLOGY TO ASSIST  
00:25:40:00 00:25:44:00 IN DELIVERING EXCELLENT SERVICE

00:25:44:00 00:25:45:00 TO OUR RESIDENTS EVERY DAY THE  
00:25:45:00 00:25:48:00 DIGITAL ENGAGEMENT AND SERVICE  
00:25:48:00 00:25:49:00 DELIVERY THE DIGITAL TEAM RUNS  
00:25:49:00 00:25:52:00 OUR CITY WEBSITES, SOCIAL MEDIA  
00:25:52:00 00:25:53:00 PROGRAMS AND MANY OF OUR MOBILE  
00:25:53:00 00:25:55:00 APPLICATIONS INCLUDING OUR CRM  
00:25:55:00 00:25:55:00 CUSTOMER RELATIONSHIP  
00:25:55:00 00:25:56:00 MANAGEMENT SYSTEM THAT SUPPORT  
00:25:56:00 00:25:59:00 OUR THREE ONE ONE SERVICE.  
00:25:59:00 00:26:00:00 THE DIGITAL TEAM AIMS TO MAKE  
00:26:00:00 00:26:03:00 INFORMATION SERVICES AVAILABLE  
00:26:03:00 00:26:04:00 VIA DIGITAL SERVICES AND  
00:26:04:00 00:26:04:00 DELIVER FRIENDLY, CONVENIENT  
00:26:04:00 00:26:07:00 AND EXCESSIVE EXPERIENCE DATA  
00:26:07:00 00:26:08:00 AND ANALYTICS.  
00:26:08:00 00:26:11:00 THE DATA TEAM HELPS THE CITY  
00:26:11:00 00:26:12:00 USE ONE OF ITS MOST VALUABLE  
00:26:12:00 00:26:15:00 ASSETS ITS DATA TO IMPROVE THE  
00:26:15:00 00:26:16:00 QUALITY OF LIFE OF EVERYDAY  
00:26:16:00 00:26:20:00 BOSTONIANS TO IMPROVE THE  
00:26:20:00 00:26:20:00 OVERALL EFFECTIVENESS  
00:26:20:00 00:26:22:00 OF GOVERNMENT OPERATIONS, TO  
00:26:22:00 00:26:23:00 BUILD DASHBOARDS, CREATE  
00:26:23:00 00:26:26:00 ANALYTICAL TOOLS AND PROVIDE  
00:26:26:00 00:26:27:00 OPERATIONAL SUPPORT TO  
00:26:27:00 00:26:30:00 DEPARTMENTS USING DATA TO  
00:26:30:00 00:26:31:00 IMPROVE OUTCOMES FOR OUR  
00:26:31:00 00:26:34:00 RESIDENTS BROUGHT CABLE AND  
00:26:34:00 00:26:34:00 DIGITAL EQUITY THE BROADBAND  
00:26:34:00 00:26:38:00 TEAM WORKS TOWARDS THE GOAL  
00:26:38:00 00:26:39:00 OF A CITY WHERE EVERY RESIDENT  
00:26:39:00 00:26:42:00 IN BUSINESS HAS THE ACCESS AND  
00:26:42:00 00:26:43:00 AFFORDABLE BANDWIDTH INTERNET  
00:26:43:00 00:26:46:00 AND THE SKILLS THEY NEED TO  
00:26:46:00 00:26:47:00 SUCCEED IN THE DIGITAL AGE.  
00:26:47:00 00:26:50:00 THE BROADBAND TEAM CENTERS  
00:26:50:00 00:26:50:00 AROUND ENCOURAGING COMPETITION  
00:26:50:00 00:26:51:00 IN THE BROADBAND MARKETPLACE  
00:26:51:00 00:26:54:00 AND SUPPORTING PROGRAMS THAT  
00:26:54:00 00:26:54:00 ASSIST OUR UNCONNECTED  
00:26:54:00 00:26:54:00 RESIDENTS.  
00:26:54:00 00:26:57:00 AND LASTLY SECURITY.  
00:26:57:00 00:26:59:00 THERE IS A TREMENDOUS AMOUNT  
00:26:59:00 00:27:02:00 OF PUBLIC SAFETY AND  
00:27:02:00 00:27:02:00 OPERATIONAL REPUTATIONAL AND  
00:27:02:00 00:27:06:00 POLITICAL RISK ASSOCIATED WITH  
00:27:06:00 00:27:06:00 I.T. SECURITY AND PRIVACY  
00:27:06:00 00:27:09:00 BREACHES.  
00:27:09:00 00:27:10:00 WHILE THERE IS NO SOLUTION THAT  
00:27:10:00 00:27:11:00 CAN BE GUARANTEED ONE HUNDRED  
00:27:11:00 00:27:14:00 PERCENT SECURITY HAS BEEN WE'VE  
00:27:14:00 00:27:18:00 ADOPTED THE INDUSTRY BEST  
00:27:18:00 00:27:18:00 PRACTICE AND A MULTILAYERED  
00:27:18:00 00:27:20:00 APPROACH TO MANAGING CYBER

00:27:20:00 00:27:21:00 SECURITY RISK WITH IT INCLUDES  
00:27:21:00 00:27:25:00 PEOPLE PROCESS AND TECHNOLOGY  
00:27:25:00 00:27:26:00 AS WELL AS INDUSTRY LEADING  
00:27:26:00 00:27:27:00 TECHNOLOGY AND WORKING WITH  
00:27:27:00 00:27:30:00 GREAT SOLUTIONS PARTNERS.  
00:27:30:00 00:27:34:00 WE WILL CONTINUE TO IMPROVE OUR  
00:27:34:00 00:27:34:00 SECURITY POSTURE AND ADDRESS A  
00:27:34:00 00:27:38:00 CONSISTENTLY EVOLVING THREAT  
00:27:38:00 00:27:38:00 LANDSCAPE AS WE CONTINUE TO  
00:27:38:00 00:27:41:00 INCREASE OUR INVESTMENTS IN  
00:27:41:00 00:27:41:00 CYBER SECURITY, NETWORK  
00:27:41:00 00:27:46:00 SECURITY, CYBER RESILIENCY,  
00:27:46:00 00:27:46:00 INFRASTRUCTURE SECURITY AND  
00:27:46:00 00:27:47:00 OPERATIONAL AND BUSINESS  
00:27:47:00 00:27:50:00 CONTINUITY AND THE UPCOMING  
00:27:50:00 00:27:51:00 YEARS WE STRIVE TO ENSURE THAT  
00:27:51:00 00:27:54:00 THE INTERACTION THAT THE  
00:27:54:00 00:27:55:00 RESIDENTS HAVE WITH THE CITY  
00:27:55:00 00:27:58:00 OF BOSTON ARE SAFE AND SECURE.  
00:27:58:00 00:27:59:00 WE ACCOMPLISH THAT BY UTILIZING  
00:27:59:00 00:27:59:00 A FULL SPECTRUM LAYERED  
00:27:59:00 00:28:02:00 APPROACH TO CYBERSECURITY FROM  
00:28:02:00 00:28:06:00 PERIMETER NETWORK DATA  
00:28:06:00 00:28:06:00 APPLICATION AND DEVICE  
00:28:06:00 00:28:07:00 SECURITY.  
00:28:07:00 00:28:09:00 HOWEVER, THIS IS NOT ENOUGH.  
00:28:09:00 00:28:13:00 WE ALSO HAVE A PROCESS OF WHICH  
00:28:13:00 00:28:13:00 HARDENING OUR OVERALL SECURITY  
00:28:13:00 00:28:14:00 FRAMEWORK WITH A FOCUS ON  
00:28:14:00 00:28:18:00 IMPROVING THE CITY'S OVERALL  
00:28:18:00 00:28:21:00 SECURITY CULTURE AS A VITAL  
00:28:21:00 00:28:22:00 COMPONENT TO THE OVERALL RISK  
00:28:22:00 00:28:24:00 MANAGEMENT.  
00:28:24:00 00:28:25:00 GIVEN OUR BROAD PORTFOLIO  
00:28:25:00 00:28:26:00 OF RESPONSIBILITIES, I WON'T GO  
00:28:26:00 00:28:28:00 INTO DETAIL ALL THE PROJECTS  
00:28:28:00 00:28:29:00 THAT WE HAVE DONE.  
00:28:29:00 00:28:32:00 BUT OVER THE PAST YEAR I WILL  
00:28:32:00 00:28:33:00 HIGHLIGHT A FEW OF THE  
00:28:33:00 00:28:34:00 ACCOMPLISHMENTS THAT WE'VE  
00:28:34:00 00:28:36:00 ACCOMPLISHED OVER THE LAST  
00:28:36:00 00:28:37:00 FISCAL YEAR SUPPORTING DIGITAL  
00:28:37:00 00:28:40:00 EQUITY IN THE CITY OF BOSTON  
00:28:40:00 00:28:40:00 COVID-19 CHANGE DIGITAL ACCESS  
00:28:40:00 00:28:44:00 FROM NICE TO HAVE TO A MUST  
00:28:44:00 00:28:45:00 HAVE SINCE THE PANDEMIC BEGAN  
00:28:45:00 00:28:48:00 WE DELIVERED FIVE THOUSAND  
00:28:48:00 00:28:49:00 HOTSPOTS TO FAMILIES WITHOUT  
00:28:49:00 00:28:52:00 CONNECTIVITY OR A STABLE HOME  
00:28:52:00 00:28:53:00 ENVIRONMENT AND HAVE DEPLOYED  
00:28:53:00 00:28:56:00 TWENTY FIVE TABLETS TO TWO  
00:28:56:00 00:28:56:00 VULNERABLE POPULATIONS  
00:28:56:00 00:28:59:00 INCLUDING THOSE IN RECOVERY ,  
00:28:59:00 00:29:00:00 THOSE WHO EXPERIENCED



00:29:00:00 00:29:03:00 HOMELESSNESS ISOLATED SENORAS  
00:29:03:00 00:29:04:00 AND IMMIGRANT FAMILIES.  
00:29:04:00 00:29:08:00 WE ARE CURRENTLY DISTRIBUTING  
00:29:08:00 00:29:09:00 TWO HUNDRED AND FIFTY THOUSAND  
00:29:09:00 00:29:09:00 DOLLARS IN MINI GRANTS TO  
00:29:09:00 00:29:12:00 DIRECTLY SUPPORT THE NEEDS  
00:29:12:00 00:29:13:00 AROUND TECHNOLOGY EQUIPMENT  
00:29:13:00 00:29:16:00 ACCESS AND TRAINING INFORMATION  
00:29:16:00 00:29:20:00 AND SUPPORTING THE CITY'S  
00:29:20:00 00:29:23:00 COVID-19 RESPONSE AT A TIME  
00:29:23:00 00:29:24:00 WHEN SO MANY THINGS WERE  
00:29:24:00 00:29:25:00 RAPIDLY CHANGING, WE WERE ABLE  
00:29:25:00 00:29:27:00 TO SUPPORT THE CITY'S  
00:29:27:00 00:29:28:00 LEADERSHIP WITH DATA DASHBOARDS  
00:29:28:00 00:29:31:00 THAT THEY NEEDED TO DELIVER  
00:29:31:00 00:29:32:00 CRITICAL AND CRUCIAL REAL-TIME  
00:29:32:00 00:29:35:00 INSIGHTS TO MAKE DATA INFORMED  
00:29:35:00 00:29:36:00 DECISIONS AS PROCESSES WERE  
00:29:36:00 00:29:40:00 CONTINUALLY EVOLVING AND BEING  
00:29:40:00 00:29:40:00 IMPLEMENTED TO SUPPORT THE  
00:29:40:00 00:29:43:00 CITY'S RESPONSE TO THE  
00:29:43:00 00:29:45:00 PANDEMIC, OUR TEAM WAS ABLE TO  
00:29:45:00 00:29:47:00 RAPIDLY DEPLOY FORMS WORKFLOWS  
00:29:47:00 00:29:50:00 NEEDED TO MAKE THOSE PROCESSES  
00:29:50:00 00:29:51:00 ACCESSIBLE, KEEPING RESIDENTS  
00:29:51:00 00:29:55:00 SAFE AND INFORMED OUR OUTWARD  
00:29:55:00 00:29:56:00 FACING AND CONTENT EFFORTS OVER  
00:29:56:00 00:29:59:00 THE LAST YEAR ENSURE RESIDENTS  
00:29:59:00 00:30:00:00 HAD THE LATEST COVID-19 UPDATES  
00:30:00:00 00:30:03:00 IN REAL TIME.  
00:30:03:00 00:30:04:00 THE TEAM SUPPORTED A  
00:30:04:00 00:30:07:00 DISTRIBUTION OF CONTENT ACROSS  
00:30:07:00 00:30:07:00 A MULTITUDE OF ENGAGEMENT  
00:30:07:00 00:30:10:00 PLATFORMS INCLUDING BOSTON  
00:30:10:00 00:30:11:00 OF SOCIAL MEDIA CHANNELS,  
00:30:11:00 00:30:15:00 NEWS FROM NEWSLETTER'S AND  
00:30:15:00 00:30:15:00 DIGITAL SCREENS ACROSS THE CITY  
00:30:15:00 00:30:18:00 AND IN LOCAL COMMUNITIES.  
00:30:18:00 00:30:18:00 WE ENSURE COVID-19 MESSAGES  
00:30:18:00 00:30:21:00 WERE RELEASED AND MULTIPLE  
00:30:21:00 00:30:22:00 LANGUAGES TO MAKE SURE THAT WE  
00:30:22:00 00:30:25:00 ARE REACHING AS MANY BOSTONIANS  
00:30:25:00 00:30:26:00 AS POSSIBLE TECHNOLOGY  
00:30:26:00 00:30:29:00 PLATFORMS AND INFRASTRUCTURE  
00:30:29:00 00:30:30:00 ENHANCEMENTS.  
00:30:30:00 00:30:31:00 IN THE PAST YEAR WE HAVE MADE  
00:30:31:00 00:30:33:00 SIGNIFICANT EFFORTS STRUCTURE  
00:30:33:00 00:30:34:00 AND PLATFORM ENHANCEMENTS TO  
00:30:34:00 00:30:38:00 DELIVER CONTINUED SERVICE TO  
00:30:38:00 00:30:38:00 THE CITY'S DEPARTMENTS AND  
00:30:38:00 00:30:39:00 IMPROVE THE SECURITY AND  
00:30:39:00 00:30:42:00 RESILIENCE OF OUR TOOLS.  
00:30:42:00 00:30:45:00 THIS WORK HAS BEEN MADE EASIER  
00:30:45:00 00:30:46:00 FOR REMOTE EMPLOYEES TO ACCESS

00:30:46:00 00:30:50:00 THE TOOLS THEY NEED TO DO THEIR  
00:30:50:00 00:30:51:00 WORK AND HAVE SUPPORTED THE  
00:30:51:00 00:30:54:00 RETURN OF STAFF AND STUDENTS TO  
00:30:54:00 00:30:55:00 BOSTON PUBLIC SCHOOLS ARE  
00:30:55:00 00:30:58:00 ENHANCEMENTS TO ENTERPRISE  
00:30:58:00 00:30:59:00 APPLICATIONS HAVE IMPROVED OUR  
00:30:59:00 00:31:01:00 ABILITY TO SUPPORT THE  
00:31:01:00 00:31:02:00 LICENSING AND PERMITTING NEEDS  
00:31:02:00 00:31:05:00 OF THE COMMUNITY AS WELL  
00:31:05:00 00:31:06:00 SECURING OUR ENVIRONMENT AS WE  
00:31:06:00 00:31:09:00 RESPOND TO CHANGES IN THE  
00:31:09:00 00:31:09:00 WORKFORCE.  
00:31:09:00 00:31:10:00 KEEPING OUR ENVIRONMENT SECURE  
00:31:10:00 00:31:30:00 WAS ALWAYS AT THE FOREFRONT  
00:31:30:00 00:31:30:00 EVERY DECISION OVER THE LAST  
00:31:30:00 00:31:31:00 YEAR WE HAVE WORKED DILIGENTLY  
00:31:31:00 00:31:32:00 TO INCREASE OUR SECURITY  
00:31:32:00 00:31:32:00 POSTURE IN THE CITY BY UPDATING  
00:31:32:00 00:31:33:00 THE WAY EMPLOYEES ACCESS  
00:31:33:00 00:31:33:00 CRITICAL CORE PROGRAMS,  
00:31:33:00 00:31:34:00 INCREASING PROTECTION MEASURES  
00:31:34:00 00:31:34:00 AROUND DATA TRANSFERS,  
00:31:34:00 00:31:35:00 IMPLEMENTING A DATA LOSS,  
00:31:35:00 00:31:36:00 IMPLEMENTING DATA LOSS  
00:31:36:00 00:31:36:00 PREVENTION MEASURES AND ADDING  
00:31:36:00 00:31:37:00 INCREASED PROTECTION MEASURES  
00:31:37:00 00:31:37:00 TO THE CITY'S EMAIL, ENSURING  
00:31:37:00 00:31:38:00 APPLICATIONS SUPPORTING OUR  
00:31:38:00 00:31:41:00 FELLOW DEPARTMENTS AND  
00:31:41:00 00:31:41:00 EMPLOYEES.  
00:31:41:00 00:31:45:00 EVERY TEAM MEMBER HAS STEPPED  
00:31:45:00 00:31:46:00 UP IN THE LAST YEAR TO SUPPORT  
00:31:46:00 00:31:47:00 OUR COLLEAGUES THROUGH REMOTE  
00:31:47:00 00:31:49:00 WORK TROUBLESHOOTING AND RETURN  
00:31:49:00 00:31:52:00 TO WORK TROUBLESHOOTING AND  
00:31:52:00 00:31:53:00 WITH WITH FINDING THE BEST  
00:31:53:00 00:31:56:00 TECHNICAL SOLUTIONS TO DELIVER  
00:31:56:00 00:31:57:00 THE BEST IN CLASS SERVICES TO  
00:31:57:00 00:31:57:00 OUR CONSTITUENTS.  
00:31:57:00 00:32:00:00 A ESSENTIAL ESSENTIAL MEMBERS  
00:32:00:00 00:32:02:00 OF OUR TEAM WERE ON SITE AT  
00:32:02:00 00:32:04:00 CITY AT CITY LOCATIONS  
00:32:04:00 00:32:05:00 THROUGHOUT THE PANDEMIC  
00:32:05:00 00:32:08:00 SUPPORTED ON SITE TECHNOLOGY  
00:32:08:00 00:32:09:00 AND ENSURING THAT EMPLOYEES  
00:32:09:00 00:32:09:00 COULD EFFECTIVELY WORK FROM  
00:32:09:00 00:32:12:00 HOME AS WE LOOK TOWARDS NY  
00:32:12:00 00:32:15:00 TWENTY TWO WITH A FOCUS ON  
00:32:15:00 00:32:15:00 RECOVERY , REOPENING AND  
00:32:15:00 00:32:16:00 RENEWAL WE ARE EXCITED BY WHAT  
00:32:16:00 00:32:19:00 WE CAN ACCOMPLISH WITH THIS  
00:32:19:00 00:32:20:00 BUDGET WITH THE SUPPORT OF THE  
00:32:20:00 00:32:21:00 CITY COUNCIL AND A FEW  
00:32:21:00 00:32:23:00 HIGHLIGHTS INCLUDE DIGITAL

00:32:23:00 00:32:24:00 EQUITY INITIATIVES AND  
00:32:24:00 00:32:27:00 BROADBAND EXPANSION A MAJOR  
00:32:27:00 00:32:28:00 INVESTMENT DEDICATED TO DIGITAL  
00:32:28:00 00:32:30:00 EQUITY INITIATIVES AND  
00:32:30:00 00:32:31:00 EXPANSION OF FREE WI FI ONGOING  
00:32:31:00 00:32:34:00 SUPPORT FOR SEVENTY FIVE  
00:32:34:00 00:32:35:00 HUNDRED TABLETS AND HOTSPOTS  
00:32:35:00 00:32:38:00 DISTRIBUTED TO STUDENTS,  
00:32:38:00 00:32:39:00 STUDENTS, SENIORS AND IMMIGRANT  
00:32:39:00 00:32:39:00 POPULATIONS.  
00:32:39:00 00:32:43:00 IN RESPONSE TO COVID-19 AS WELL  
00:32:43:00 00:32:43:00 AS HIRING ADDITIONAL EQUITY  
00:32:43:00 00:32:47:00 ADVOCATE TO SUPPORT OUR  
00:32:47:00 00:32:48:00 STRATEGIC PLAN AND PROVIDING A  
00:32:48:00 00:32:51:00 DIRECT LINE OF CONNECTION TO  
00:32:51:00 00:32:53:00 THE COMMUNITY IMPROVING ACCESS  
00:32:53:00 00:32:54:00 TO DIGITAL SERVICES, MOVING THE  
00:32:54:00 00:32:59:00 BOSTON PUBLIC HEALTH COMMISSION  
00:32:59:00 00:33:01:00 WEBSITE TO BOSTON DOT GOV TO TO  
00:33:01:00 00:33:02:00 SUPPORT AND ENHANCE THE USER  
00:33:02:00 00:33:05:00 EXPERIENCE AND HAVE A SINGLE  
00:33:05:00 00:33:06:00 VOICE OF TRUTH FOR VITAL  
00:33:06:00 00:33:09:00 CRITICAL CITY INFORMATION  
00:33:09:00 00:33:10:00 ENHANCING OUR CAPACITY  
00:33:10:00 00:33:14:00 ENHANCEMENTS TO THE BOSTON  
00:33:14:00 00:33:14:00 THREE ONE ONE PROGRAM INCLUDING  
00:33:14:00 00:33:17:00 UPDATES TO CURRENT BACKEND AND  
00:33:17:00 00:33:18:00 FRONT END APPLICATIONS TO  
00:33:18:00 00:33:21:00 SUPPORT BETTER USER EXPERIENCE  
00:33:21:00 00:33:22:00 AND BETTER SUPPORTING  
00:33:22:00 00:33:25:00 ACCESSIBILITY AS WELL AS  
00:33:25:00 00:33:26:00 REDUNDANCY AND RELIABILITY  
00:33:26:00 00:33:29:00 IMPLEMENTING ENHANCEMENTS TO  
00:33:29:00 00:33:32:00 ENTERPRISE APPLICATIONS MAJOR  
00:33:32:00 00:33:33:00 ENHANCEMENTS TOWARDS HUMAN  
00:33:33:00 00:33:34:00 CAPITAL MANAGEMENT AND  
00:33:34:00 00:33:37:00 FINANCIALS APPLICATIONS TO DO  
00:33:37:00 00:33:38:00 SECURITY, STREAMLINE PROCESSES  
00:33:38:00 00:33:41:00 AND IMPLEMENT A NEW LEGISLATIVE  
00:33:41:00 00:33:42:00 MANAGEMENT SYSTEM TO SUPPORT  
00:33:42:00 00:33:45:00 OPERATIONAL NEEDS AND IMPROVE  
00:33:45:00 00:33:47:00 TRANSPARENCY UPGRADES TO  
00:33:47:00 00:33:48:00 GEOGRAPHIC INFORMATION SYSTEMS  
00:33:48:00 00:33:49:00 INFRASTRUCTURE TO SUPPORT THE  
00:33:49:00 00:33:52:00 MAINTENANCE AND DEPLOYMENT  
00:33:52:00 00:33:55:00 OF GEOSPATIAL TOOLS INVESTMENTS  
00:33:55:00 00:33:56:00 E-SIGNATURE AND MANAGEMENT  
00:33:56:00 00:34:00:00 PLATFORMS.  
00:34:00:00 00:34:00:00 ENHANCEMENTS TO THE  
00:34:00:00 00:34:03:00 CYBERSECURITY ENHANCE ENHANCING  
00:34:03:00 00:34:04:00 CYBERSECURITY OF OUR  
00:34:04:00 00:34:04:00 ENVIRONMENT.  
00:34:04:00 00:34:08:00 ADVANCE TOOLS TO MANAGE AND  
00:34:08:00 00:34:08:00 MONITOR SYSTEMS AND

00:34:08:00 00:34:09:00 APPLICATIONS AND ENSURING DATA  
00:34:09:00 00:34:14:00 REMAIN SECURE AN EXPANSION  
00:34:14:00 00:34:15:00 OF OUR INCIDENT RESPONSE  
00:34:15:00 00:34:18:00 INFRASTRUCTURE AND THE  
00:34:18:00 00:34:18:00 IMPLEMENTATION OF TOOLS TO  
00:34:18:00 00:34:19:00 PROTECT OUR SYSTEMS FROM  
00:34:19:00 00:34:21:00 MALICIOUS ACTIVITY  
00:34:21:00 00:34:22:00 INFRASTRUCTURE INVESTMENTS TO  
00:34:22:00 00:34:25:00 REMAIN CONNECTED AND SECURE  
00:34:25:00 00:34:29:00 CONTINUED EXPANSION OF BOSTON'S  
00:34:29:00 00:34:29:00 FIBER NETWORK BONNET TO  
00:34:29:00 00:34:30:00 INCREASE CONNECTIVITY BETWEEN  
00:34:30:00 00:34:33:00 MUNICIPAL BUILDINGS CONTINUE TO  
00:34:33:00 00:34:37:00 BUILD OUT OF OUR TELEPHONY VIP  
00:34:37:00 00:34:38:00 VOICE OVER IP FOR DEPARTMENTS  
00:34:38:00 00:34:41:00 AND CITY LOCATIONS, LEVERAGING  
00:34:41:00 00:34:42:00 THE POWER OF DATA AND ANALYTICS  
00:34:42:00 00:34:45:00 AND DATA SCIENCE DEVELOPING A  
00:34:45:00 00:34:49:00 NEW DATA SOURCES PIPELINES WEB  
00:34:49:00 00:34:50:00 SERVICES TO SUPPORT DEPARTMENTS  
00:34:50:00 00:34:53:00 PROJECTS RELATED TO DASHBOARDS,  
00:34:53:00 00:34:56:00 REPORTS, MAPS, ANALYSIS FORMS  
00:34:56:00 00:34:57:00 AND WORKFLOWS MAINTENANCE AND  
00:34:57:00 00:35:01:00 NEW DEVELOPMENT RELATED DATA  
00:35:01:00 00:35:02:00 AND DOCUMENTATION UNANALYZED  
00:35:02:00 00:35:04:00 BOSTON ALONGSIDE WITH CONTINUED  
00:35:04:00 00:35:08:00 FOCUS ON THE LATEST DATA  
00:35:08:00 00:35:09:00 SECURITY STANDARDS THESE AND  
00:35:09:00 00:35:09:00 MANY OTHER PROJECTS AND  
00:35:09:00 00:35:13:00 OUTLINED IN THE PROPOSED NY  
00:35:13:00 00:35:16:00 TWENTY TWO BUDGET MATERIALS.  
00:35:16:00 00:35:17:00 THE DEPARTMENT OF INNOVATION  
00:35:17:00 00:35:19:00 TECHNOLOGY IS HERE TO HELP  
00:35:19:00 00:35:20:00 GOVERNMENT BUSINESSES AND OUR  
00:35:20:00 00:35:20:00 RESIDENTS SUCCEED.  
00:35:20:00 00:35:24:00 OUR MISSION IS TO SUPPORT THE  
00:35:24:00 00:35:24:00 DELIVERY OF EXCEPTIONAL CITY  
00:35:24:00 00:35:27:00 SERVICES THROUGHOUT THE USE  
00:35:27:00 00:35:28:00 OF TECHNOLOGY.  
00:35:28:00 00:35:29:00 WE ARE NOT HERE TO SIMPLY  
00:35:29:00 00:35:32:00 PROVIDE IT SERVICES BUT TO BE A  
00:35:32:00 00:35:32:00 TRUE PARTNER WITH OTHER CITY  
00:35:32:00 00:35:36:00 DEPARTMENTS CREATING GREAT  
00:35:36:00 00:35:37:00 OUTCOMES FOR THE RESIDENTS  
00:35:37:00 00:35:37:00 OF BOSTON.  
00:35:37:00 00:35:40:00 I WANT CLOSE BY SAYING THANK  
00:35:40:00 00:35:41:00 YOU TO A FEW KEY PEOPLE  
00:35:41:00 00:35:42:00 STARTING OFF WITH MAYOR JT FOR  
00:35:42:00 00:35:44:00 HER VISION AND STRONG  
00:35:44:00 00:35:44:00 LEADERSHIP ALONG WITH HER  
00:35:44:00 00:35:47:00 UNWAVERING SUPPORT AS ENHANCED  
00:35:47:00 00:35:48:00 ONLINE SERVICE DELIVERY AS WE  
00:35:48:00 00:35:51:00 COME OUT OF COVID-19 AND  
00:35:51:00 00:35:52:00 TRANSFORM THE WAY THE CITY

00:35:52:00 00:35:53:00 OF BOSTON DELIVERS SERVICES TO  
00:35:53:00 00:35:56:00 OUR RESIDENTS AS WE CONTINUE TO  
00:35:56:00 00:35:57:00 COME OUT OF OUR COVID-19  
00:35:57:00 00:36:00:00 PANDEMIC, I'D ALSO LIKE TO  
00:36:00:00 00:36:04:00 THANK JUSTIN STERRETT, OUR CFO  
00:36:04:00 00:36:05:00 AND THE ENTIRE BUDGET TEAM FOR  
00:36:05:00 00:36:05:00 WORKING TIRELESSLY IN A VERY  
00:36:05:00 00:36:08:00 DIFFICULT TIME TO MAKE A VERY  
00:36:08:00 00:36:08:00 SOLID BUDGET.  
00:36:08:00 00:36:12:00 I'M CONFIDENT THAT GIVEN THE  
00:36:12:00 00:36:12:00 TECHNOLOGY INVESTMENTS THAT WE  
00:36:12:00 00:36:15:00 HAVE MADE IN RECENT YEARS AND  
00:36:15:00 00:36:16:00 THAT WE ARE PROPOSING FOR POINT  
00:36:16:00 00:36:17:00 TWENTY TWO THAT WE ARE ON A  
00:36:17:00 00:36:19:00 VERY SOLID FOOTING AS WE FOCUS  
00:36:19:00 00:36:20:00 ON THE IMPORTANT GROUNDWORK TO  
00:36:20:00 00:36:23:00 SUPPORT CITYWIDE STRATEGIC  
00:36:23:00 00:36:23:00 INITIATIVES.  
00:36:23:00 00:36:24:00 I ALSO WANT TO THANK THE  
00:36:24:00 00:36:27:00 DEDICATED EMPLOYEES THAT MAKE  
00:36:27:00 00:36:28:00 UP TO IT WHO DO THIS HARD WORK.  
00:36:28:00 00:36:31:00 DAN AND DANIEL I'M TRULY VERY  
00:36:31:00 00:36:32:00 PROUD OF WHAT WE HAVE  
00:36:32:00 00:36:36:00 ACCOMPLISHED TOGETHER OVER THE  
00:36:36:00 00:36:37:00 PAST YEAR, ESPECIALLY OVER THE  
00:36:37:00 00:36:40:00 PAST YEAR TO SUPPORT THE CITY  
00:36:40:00 00:36:40:00 OF BOSTON AND OUR CONTINUED  
00:36:40:00 00:36:43:00 OPERATIONS IN THE WAKE OF THE  
00:36:43:00 00:36:43:00 COVID-19 OUTBREAK.  
00:36:43:00 00:36:44:00 OUR EFFORTS ARE NOT ALWAYS  
00:36:44:00 00:36:47:00 VISIBLE AND THEY ARE CERTAINLY  
00:36:47:00 00:36:48:00 NOT ALWAYS GLAMOROUS.  
00:36:48:00 00:36:51:00 BUT AS WE LEARNED OVER THE PAST  
00:36:51:00 00:36:52:00 YEAR ACROSS THE COUNTRY FROM  
00:36:52:00 00:36:56:00 GOVERNORS AND MAYORS ALIKE THAT  
00:36:56:00 00:36:56:00 I.T. OPERATIONAL CONTINUITY AND  
00:36:56:00 00:36:59:00 THE CITY'S ONLINE PRESENCE  
00:36:59:00 00:36:59:00 DIGITAL OUTREACH ARE THE  
00:36:59:00 00:37:00:00 BACKBONE TO SERVING OUR  
00:37:00:00 00:37:03:00 RESIDENTS IN CRISIS AND ARE  
00:37:03:00 00:37:07:00 PARAMOUNT AND PAVING THE ROAD  
00:37:07:00 00:37:08:00 TO REOPENING THE CITY TO  
00:37:08:00 00:37:08:00 BOSTON.  
00:37:08:00 00:37:11:00 OUR WORK OFTEN TAKES A  
00:37:11:00 00:37:11:00 TREMENDOUS AMOUNT  
00:37:11:00 00:37:12:00 OF COLLABORATION, PATIENCE,  
00:37:12:00 00:37:15:00 THOUGHTFULNESS AND DEDICATION.  
00:37:15:00 00:37:16:00 HOWEVER, THE IMPORTANCE OF THIS  
00:37:16:00 00:37:16:00 WORK CANNOT BE UNDERSTATED AND  
00:37:16:00 00:37:19:00 IT'S CRITICAL OF OPERATIONAL  
00:37:19:00 00:37:20:00 CONTINUITY FOR THE CITY  
00:37:20:00 00:37:20:00 OF BOSTON.  
00:37:20:00 00:37:23:00 MUCH OF WHAT DO IT EMPLOYEES DO  
00:37:23:00 00:37:24:00 EVERY DAY IS THE CORE BACKBONE

00:37:24:00 00:37:27:00 OF ONLINE COMMUNICATIONS PUBLIC  
00:37:27:00 00:37:28:00 DATA, SOFTWARE APPLICATIONS,  
00:37:28:00 00:37:31:00 CONNECTIVITY, DIGITAL EQUITY IN  
00:37:31:00 00:37:34:00 THE CITY OF BOSTON AND LASTLY A  
00:37:34:00 00:37:35:00 SINCERE THANK YOU TO THE CITY  
00:37:35:00 00:37:38:00 COUNCIL FOR CONTINUED SUPPORT  
00:37:38:00 00:37:39:00 OUR CONTINUED TO SUPPORTING OUR  
00:37:39:00 00:37:42:00 MISSION AND THE SERVICES THAT  
00:37:42:00 00:37:43:00 WE DELIVER AND THE CRITICAL  
00:37:43:00 00:37:45:00 WORK THAT WE DO EVERY SINGLE  
00:37:45:00 00:37:45:00 DAY.  
00:37:45:00 00:37:46:00 THANK YOU.  
00:37:46:00 00:37:47:00 AND I ALONG WITH MY TEAM ARE  
00:37:47:00 00:37:50:00 HAPPY TO TAKE ANY QUESTIONS  
00:37:50:00 00:37:50:00 THAT YOU MAY HAVE.  
00:37:50:00 00:37:53:00 GREAT.  
00:37:53:00 00:37:54:00 THANK YOU SO MUCH CHIEF.  
00:37:54:00 00:37:55:00 VERY MUCH APPRECIATE THOSE  
00:37:55:00 00:37:57:00 REMARKS.  
00:37:57:00 00:37:58:00 I ALSO WANT TO NOTE THAT WE'VE  
00:37:58:00 00:37:59:00 BEEN JOINED BY MY COLLEAGUES,  
00:37:59:00 00:38:00:00 COUNCILOR THULIUM HERE AND  
00:38:00:00 00:38:01:00 COUNTY COUNCILOR ED FLYNN AS  
00:38:01:00 00:38:01:00 WELL.  
00:38:01:00 00:38:04:00 I THINK WE'LL PROBABLY JUST  
00:38:04:00 00:38:08:00 JUMP STRAIGHT INTO QUESTIONS SO  
00:38:08:00 00:38:09:00 THE ORDER WILL BE I'LL DEFER  
00:38:09:00 00:38:12:00 MINE TO THE END CAMPBELL  
00:38:12:00 00:38:16:00 O'MALLEY, BRAD FLYNN AND WE'LL  
00:38:16:00 00:38:17:00 DO A FIRST ROUND OF QUESTIONS  
00:38:17:00 00:38:20:00 AND THEN I'LL PROBABLY TAKE THE  
00:38:20:00 00:38:21:00 COMMENTS ON THE PJI ACCESS FUND  
00:38:21:00 00:38:23:00 BEFORE THE SECOND ROUND.  
00:38:23:00 00:38:24:00 SO THAT'S MY THAT'S MY PLAN.  
00:38:24:00 00:38:27:00 COUNCILOR CAMPBELL, YOU HAVE  
00:38:27:00 00:38:30:00 THE FLOOR.  
00:38:30:00 00:38:31:00 THANK YOU.  
00:38:31:00 00:38:35:00 OK, HERE WE HI EVERYONE.  
00:38:35:00 00:38:35:00 THANK YOU SO MUCH, COUNCILOR  
00:38:35:00 00:38:38:00 BOCK AND DAVID, THANK YOU AND  
00:38:38:00 00:38:39:00 YOUR ENTIRE TEAM FOR YOUR HARD  
00:38:39:00 00:38:39:00 WORK.  
00:38:39:00 00:38:41:00 JUST EXTENDING GRATITUDE NOT  
00:38:41:00 00:38:43:00 ONLY FOR ME BUT FOR MY TEAM AS  
00:38:43:00 00:38:43:00 WELL.  
00:38:43:00 00:38:45:00 WE'RE CONSTANTLY IN CONTACT DO  
00:38:45:00 00:38:46:00 IT WITH RESPECT TO THE POLICE  
00:38:46:00 00:38:47:00 DEPARTMENT OR ANYTHING ELSE FOR  
00:38:47:00 00:38:47:00 THAT MATTER.  
00:38:47:00 00:38:50:00 SO REALLY GRATEFUL TO YOU AND  
00:38:50:00 00:38:51:00 YOUR TEAM FOR THE WORK  
00:38:51:00 00:38:51:00 PARTICULARLY THROUGH THE  
00:38:51:00 00:38:54:00 PANDEMIC RENEWED FOCUS ON THE  
00:38:54:00 00:38:57:00 DIGITAL DIVIDE, OF COURSE,

00:38:57:00 00:38:58:00 WHICH IS A GOOD THING, RIGHT  
00:38:58:00 00:38:59:00 COMING OUT OF THIS PANDEMIC WE  
00:38:59:00 00:39:01:00 HAVE AN OPPORTUNITY TO REALLY  
00:39:01:00 00:39:01:00 CLOSE THAT.  
00:39:01:00 00:39:04:00 SO I WOULD LOVE TO HEAR A  
00:39:04:00 00:39:05:00 LITTLE BIT MORE ON JUST THAT.  
00:39:05:00 00:39:06:00 RIGHT.  
00:39:06:00 00:39:09:00 AS WE KNOW THAT RESIDENTS ARE  
00:39:09:00 00:39:10:00 GOING TO BE MORE DEPENDENT ON  
00:39:10:00 00:39:13:00 TECHNOLOGY FOR EMPLOYMENT  
00:39:13:00 00:39:13:00 OPPORTUNITIES.  
00:39:13:00 00:39:17:00 TELEHEALTH IS GOING TO EXPAND.  
00:39:17:00 00:39:18:00 WHERE ARE YOU SEEING THE  
00:39:18:00 00:39:21:00 POSSIBILITIES NOT FOR THE CITY  
00:39:21:00 00:39:22:00 BUT ALSO EXTERNAL TO THE CITY  
00:39:22:00 00:39:22:00 HOW OTHER PLAYERS AND  
00:39:22:00 00:39:24:00 STAKEHOLDERS MIGHT ALSO PLAY A  
00:39:24:00 00:39:25:00 ROLE IN CLOSING THE DIGITAL  
00:39:25:00 00:39:25:00 DIVIDE.  
00:39:25:00 00:39:28:00 WE'D LOVE TO HEAR YOUR THOUGHTS  
00:39:28:00 00:39:28:00 ON THAT.  
00:39:28:00 00:39:32:00 MY SECOND QUESTION IS I'M JUST  
00:39:32:00 00:39:33:00 GOING TO ASK ALL MY QUESTIONS  
00:39:33:00 00:39:34:00 AT ONCE SO YOU CAN ANSWER THOSE  
00:39:34:00 00:39:36:00 BEFORE WE SEE THE GAVEL.  
00:39:36:00 00:39:37:00 CLEARLY WITH THE PANDEMIC THERE  
00:39:37:00 00:39:40:00 WERE PROBABLY SOME PROJECTS OR  
00:39:40:00 00:39:41:00 THINGS THAT WERE PUT ASIDE THAT  
00:39:41:00 00:39:44:00 THE TEAM COULD NOT WORK ON  
00:39:44:00 00:39:45:00 BECAUSE OF THE PANDEMIC.  
00:39:45:00 00:39:47:00 SO CURIOUS WHAT SOME OF THOSE  
00:39:47:00 00:39:48:00 PROJECTS ARE.  
00:39:48:00 00:39:49:00 WHAT WERE SOME OF THOSE  
00:39:49:00 00:39:49:00 INITIATIVES?  
00:39:49:00 00:39:52:00 PROBABLY DEPARTMENT FOCUSED IN  
00:39:52:00 00:39:53:00 TERMS OF EFFICIENCY THAT HAD TO  
00:39:53:00 00:39:53:00 BE PUT TO THE SIDE THAT YOU  
00:39:53:00 00:39:55:00 HOPE TO BRING BACK NOW THAT WE  
00:39:55:00 00:39:56:00 ARE SEEING LIGHT AT THE END  
00:39:56:00 00:39:59:00 OF THE TUNNEL WITH RESPECT TO  
00:39:59:00 00:40:03:00 THE PANDEMIC AND THEN MY THIRD  
00:40:03:00 00:40:04:00 QUESTION AND I THINK THERE'S  
00:40:04:00 00:40:11:00 STILL TIME FOR THIS IS YOU  
00:40:11:00 00:40:12:00 KNOW, WE HAD A HEARING ONCE  
00:40:12:00 00:40:15:00 WITH DEWIT POLICE DEPARTMENT  
00:40:15:00 00:40:19:00 DATA ANALY USING DATA OBVIOUSLY  
00:40:19:00 00:40:23:00 A WHOLE BUNCH OF DEPARTMENTS  
00:40:23:00 00:40:24:00 ARE COLLECTING INFORMATION THAT  
00:40:24:00 00:40:24:00 THEY THINK IS USEFUL ON A  
00:40:24:00 00:40:27:00 RECENT BUDGET HEARING, THE  
00:40:27:00 00:40:28:00 YOUTH ENGAGEMENT DEPARTMENT WAS  
00:40:28:00 00:40:31:00 TALKING ABOUT YOUTH ENGAGEMENT  
00:40:31:00 00:40:32:00 AND EMPLOYMENT, HOW THEY HAVE A  
00:40:32:00 00:40:33:00 WHOLE BUNCH OF DATA BUT

00:40:33:00 00:40:35:00 ACTUALLY ACTUALLY A HIGHER  
00:40:35:00 00:40:35:00 HUMAN CAPITAL POSITION, A  
00:40:35:00 00:40:39:00 RESEARCH POSITION TO ANALYZE  
00:40:39:00 00:40:40:00 THAT DATA SO IT CAN BE USEFUL  
00:40:40:00 00:40:43:00 IN CLOSING GAPS AND PUTTING  
00:40:43:00 00:40:44:00 FORTH MORE THOUGHTFUL POLICY  
00:40:44:00 00:40:46:00 GOING FORWARD.  
00:40:46:00 00:40:50:00 SO I'M CURIOUS WHERE DO YOU SEE  
00:40:50:00 00:40:51:00 YOUR DEPARTMENT BEING ABLE TO  
00:40:51:00 00:40:54:00 PROVIDE EVEN GREATER SUPPORTS  
00:40:54:00 00:40:55:00 ASSISTANCE TO DEPARTMENTS?  
00:40:55:00 00:40:58:00 I KNOW YOU ALREADY ARE BUT  
00:40:58:00 00:40:59:00 WHERE THERE OPPORTUNITIES AND  
00:40:59:00 00:41:00:00 WHAT ARE THE BARRIERS TO THOSE  
00:41:00:00 00:41:01:00 GREATER SUPPORT?  
00:41:01:00 00:41:02:00 MANY OF THESE DEPARTMENTS THAT  
00:41:02:00 00:41:03:00 HAVE A WHOLE BUNCH  
00:41:03:00 00:41:05:00 OF INFORMATION DON'T KNOW  
00:41:05:00 00:41:06:00 NECESSARILY WHAT TO DO IT AND  
00:41:06:00 00:41:07:00 DO WITH IT.  
00:41:07:00 00:41:08:00 IT'S NOT LIKE YOU SAID JUST  
00:41:08:00 00:41:09:00 TECHNICAL ASSISTANCE.  
00:41:09:00 00:41:10:00 IT'S DEEPER THAN THAT.  
00:41:10:00 00:41:11:00 IT REALLY IS POLICY DEVELOPMENT  
00:41:11:00 00:41:14:00 AND SOLUTIONS TO THE VERY  
00:41:14:00 00:41:14:00 PROBLEMS FACING OUR RESIDENTS.  
00:41:14:00 00:41:17:00 SO CURIOUS WHAT THAT LOOKS LIKE  
00:41:17:00 00:41:18:00 FROM YOUR VANTAGE POINT AND  
00:41:18:00 00:41:21:00 WHERE THE BARRIERS ARE IN TERMS  
00:41:21:00 00:41:22:00 OF BEING ABLE TO SUPPORT  
00:41:22:00 00:41:24:00 DEPARTMENTS THROUGHOUT THE CITY  
00:41:24:00 00:41:25:00 .  
00:41:25:00 00:41:26:00 I THINK THAT'S ENOUGH FOR NOW.  
00:41:26:00 00:41:29:00 THANK YOU, PETER KEIM AS WELL.  
00:41:29:00 00:41:29:00 THANK YOU.  
00:41:29:00 00:41:30:00 THAT'S A GREAT START AGAIN.  
00:41:30:00 00:41:33:00 ALL VERY GREAT QUESTIONS AND  
00:41:33:00 00:41:33:00 VERY IMPORTANT QUESTIONS AND  
00:41:33:00 00:41:53:00 YOU KNOW AND AS YOU SAID THAT  
00:41:53:00 00:41:54:00 THE DIGITAL DIVIDE I MEAN EVEN  
00:41:54:00 00:41:55:00 THOUGH THE TERM DIGITAL DIVIDE  
00:41:55:00 00:41:56:00 WAS A TERM THAT WAS COINED IN  
00:41:56:00 00:41:57:00 THE LATE 90S I THINK NINETEEN  
00:41:57:00 00:41:57:00 NINETY EIGHT IF I'M NOT  
00:41:57:00 00:41:58:00 MISTAKEN AND THAT WAS REALLY  
00:41:58:00 00:41:59:00 THE TRANSITION BETWEEN MOVING  
00:41:59:00 00:41:59:00 PEOPLE OFF OF KIND OF PHONE  
00:41:59:00 00:42:00:00 LINES, YOU KNOW, HARD LINE  
00:42:00:00 00:42:01:00 PHONE LINES TO MORE INTERNET  
00:42:01:00 00:42:02:00 ACCESS BECAUSE OUR WORLD WAS  
00:42:02:00 00:42:02:00 CHANGING AND VERY MUCH SO THAT  
00:42:02:00 00:42:03:00 IT BECAME IT WENT FROM A NICE  
00:42:03:00 00:42:05:00 TO HAVE TO IT MUST HAVES AND  
00:42:05:00 00:42:07:00 COVID-19 REALLY BROUGHT THIS TO



00:42:07:00 00:42:08:00 A FOREFRONT AND IT WAS  
00:42:08:00 00:42:12:00 DEFINITELY DEAD CENTER, YOU  
00:42:12:00 00:42:16:00 KNOW, ON MY TEAM AS WE WERE  
00:42:16:00 00:42:19:00 BOTH MYSELF AND MIKE LYNCH AS  
00:42:19:00 00:42:20:00 WE WERE SCRAMBLING TO GET HOT  
00:42:20:00 00:42:23:00 SPOTS FOR STUDENTS THAT WE JUST  
00:42:23:00 00:42:24:00 SENT HOME AND SUPPORTING THE  
00:42:24:00 00:42:27:00 SCHOOL WITH THEIR CHROMEBOOK  
00:42:27:00 00:42:31:00 DEPLOYMENT AND BUT BUT ALSO AS  
00:42:31:00 00:42:32:00 WE HAD ALSO KIND OF LEARNED  
00:42:32:00 00:42:35:00 FROM THE PANDEMIC WHICH YOU  
00:42:35:00 00:42:38:00 KNOW, OBVIOUSLY BROUGHT ITS OWN  
00:42:38:00 00:42:38:00 SET OF CHALLENGES.  
00:42:38:00 00:42:42:00 WE ALSO HAVE A LOT OF OTHER  
00:42:42:00 00:42:43:00 POPULATIONS THAT ARE FEELING  
00:42:43:00 00:42:46:00 THE BRUNT OF OF THAT PANDEMIC  
00:42:46:00 00:42:47:00 SUCH AS SENIOR CITIZENS THAT  
00:42:47:00 00:42:50:00 ARE FEELING ISOLATED AND NOT  
00:42:50:00 00:42:54:00 BEING ABLE TO REACH OUT TO GRAN  
00:42:54:00 00:42:55:00 OR CHILDREN OR FAMILY OR  
00:42:55:00 00:42:58:00 FRIENDS AND IT'S A BIT OF A  
00:42:58:00 00:42:59:00 PERFECT STORM FOR THEM BECAUSE  
00:42:59:00 00:43:02:00 THEY'RE ALSO THEY'RE NOT  
00:43:02:00 00:43:02:00 TECHNOLOGY NATIVES, THEY'RE  
00:43:02:00 00:43:03:00 TECHNOLOGY IMMIGRANTS AND  
00:43:03:00 00:43:06:00 THAT'S EVEN A LITTLE BIT IFFY  
00:43:06:00 00:43:10:00 THERE AND THEY ARE A LOT OF OUR  
00:43:10:00 00:43:11:00 SENIOR CITIZENS AND A LOT  
00:43:11:00 00:43:13:00 OF ELDERLY COMMUNITY REALLY  
00:43:13:00 00:43:17:00 LACK A LOT OF THE THE  
00:43:17:00 00:43:18:00 COMFORT LEVEL OR SKILL TO  
00:43:18:00 00:43:21:00 REALLY KIND OF NAVIGATE THE  
00:43:21:00 00:43:22:00 TECHNOLOGY AND THE INTERNET.  
00:43:22:00 00:43:26:00 BUT WE ALSO HAVE YOU KNOW, WITH  
00:43:26:00 00:43:29:00 THE IMMIGRANT COMMUNITY THAT IS  
00:43:29:00 00:43:30:00 ALSO FEELING ISOLATED AND I CAN  
00:43:30:00 00:43:32:00 GO ON AND ON AND ON.  
00:43:32:00 00:43:34:00 SO IT WAS VERY MUCH A BIT OF AN  
00:43:34:00 00:43:39:00 EYE OPENING EXPERIENCE AS I  
00:43:39:00 00:43:40:00 SAID IN MY OPENING STATEMENT  
00:43:40:00 00:43:43:00 THAT THIS IS SOMETHING THAT  
00:43:43:00 00:43:44:00 THAT I AM IN ONGOING  
00:43:44:00 00:43:48:00 CONVERSATIONS FROM CIO FROM LOS  
00:43:48:00 00:43:49:00 ANGELES TO ATLANTA TO DC TO  
00:43:49:00 00:43:50:00 PHILADELPHIA.  
00:43:50:00 00:43:51:00 WE'RE ALL TRYING TO SOLVE THIS  
00:43:51:00 00:43:54:00 PROBLEM AND WE ALL ARE HAVING  
00:43:54:00 00:43:55:00 DIFFERENT APPROACHES ON HOW TO  
00:43:55:00 00:43:59:00 HOW TO TACKLE THERE IS A AND I  
00:43:59:00 00:44:03:00 THINK THAT YOU TOUCHED ON IT  
00:44:03:00 00:44:04:00 BUT IF IF YOU HAVEN'T TOUCHED  
00:44:04:00 00:44:07:00 ON IT ANYWAY, I THINK THAT WE  
00:44:07:00 00:44:08:00 DO HAVE A REAL OPPORTUNITY IN  
00:44:08:00 00:44:11:00 FRONT OF US FROM STIMULUS MONEY

00:44:11:00 00:44:12:00 FROM KAHRIZAK FUNDING FROM ARPA  
00:44:12:00 00:44:14:00 FUNDING FROM THE LIST GOES ON  
00:44:14:00 00:44:15:00 AND ON AND ON AND THIS IS  
00:44:15:00 00:44:19:00 PROBABLY FEDERAL FUNDING THAT  
00:44:19:00 00:44:20:00 WE WILL NOT SEE AGAIN IN MY  
00:44:20:00 00:44:21:00 LIFETIME.  
00:44:21:00 00:44:25:00 THIS IS THIS IS ONE TIME THIS  
00:44:25:00 00:44:26:00 IS ONE TIME INFLUX OF MONEY  
00:44:26:00 00:44:30:00 THAT COULD REALLY HELP US TURN  
00:44:30:00 00:44:34:00 THE TIDE IN ANSWERING THAT LONG  
00:44:34:00 00:44:34:00 STANDARD CALL FROM THE EARLY  
00:44:34:00 00:44:38:00 NINETIES LATE NINETIES IS HOW  
00:44:38:00 00:44:39:00 WHAT ARE YOU GOING TO DO ABOUT  
00:44:39:00 00:44:39:00 THE DIGITAL DIVIDE?  
00:44:39:00 00:44:41:00 HOW ARE YOU GOING TO CONNECT  
00:44:41:00 00:44:41:00 YOUR RESIDENTS IN UNDERSERVED  
00:44:41:00 00:44:45:00 AREAS ELDERLY POPULATIONS,  
00:44:45:00 00:44:49:00 IMMIGRANT FAMILIES THAT ARE IN  
00:44:49:00 00:44:49:00 HOUSEHOLDS THAT ARE UNSTABLE  
00:44:49:00 00:44:53:00 AND THIS IS REALLY AN  
00:44:53:00 00:44:54:00 OPPORTUNITY THAT WE CAN FOCUS  
00:44:54:00 00:44:57:00 AND IN ONE OF THE THINGS THAT  
00:44:57:00 00:44:58:00 MIKE LYNCH AND I HAVE BEEN  
00:44:58:00 00:45:01:00 TALKING ABOUT AS WELL AS JUSTIN  
00:45:01:00 00:45:02:00 STERRETT AND MYSELF IS REALLY  
00:45:02:00 00:45:04:00 SOME MOONSHOT IDEAS AND HOW WE  
00:45:04:00 00:45:08:00 CAN REALLY FOCUS ON BRIDGING  
00:45:08:00 00:45:08:00 THAT DIVIDE AND WE'VE ALWAYS  
00:45:08:00 00:45:09:00 APPROACHED IT AROUND  
00:45:09:00 00:45:13:00 COMPETITION.  
00:45:13:00 00:45:14:00 WE'VE HAD SOME OF OUR PARTNERS  
00:45:14:00 00:45:15:00 THAT HAVE REALLY STEPPED UP TO  
00:45:15:00 00:45:17:00 THE PLATE AND AND WORKED IN MY  
00:45:17:00 00:45:20:00 HAT MY HATS OFF TO MIKE LYNCH  
00:45:20:00 00:45:21:00 WHO WAS REALLY KIND OF PUSHING  
00:45:21:00 00:45:22:00 THIS WITH A LOT OF THE  
00:45:22:00 00:45:25:00 PROVIDERS MAKING SURE THAT WE  
00:45:25:00 00:45:28:00 WE HAD AN OPPORTUNITY TO  
00:45:28:00 00:45:29:00 CONNECT SOME OF THOSE  
00:45:29:00 00:45:29:00 RESIDENTS.  
00:45:29:00 00:45:32:00 BUT IN COVID-19 WAS A BIT  
00:45:32:00 00:45:33:00 OF DIFFERENT CHALLENGES BECAUSE  
00:45:33:00 00:45:36:00 WITH A LOT OF THE PROVIDERS  
00:45:36:00 00:45:40:00 THAT WE'RE LOOKING TO DO A  
00:45:40:00 00:45:41:00 CONNECTION IN YOUR HOUSE, YOU  
00:45:41:00 00:45:42:00 KNOW, TURN THE CLOCK BACK A  
00:45:42:00 00:45:44:00 COUPLE OF MONTHS I WASN'T  
00:45:44:00 00:45:45:00 ALLOWING ANYONE IN MY HOUSE,  
00:45:45:00 00:45:45:00 YOU KNOW.  
00:45:45:00 00:45:47:00 SO THEREIN LIES THE CHALLENGE  
00:45:47:00 00:45:48:00 AND YOU KNOW AND THEN YOU'RE  
00:45:48:00 00:45:51:00 GIVING A HOTSPOT TO SOMEONE WHO  
00:45:51:00 00:45:52:00 MAY NOT KNOW HOW TO SET IT UP  
00:45:52:00 00:45:55:00 AND HOW TO WORK IT SO IT WAS A

00:45:55:00 00:45:56:00 VERY CHALLENGING TIME.  
00:45:56:00 00:45:59:00 BUT NOW AS WE COME OUT  
00:45:59:00 00:46:00:00 OF COVID-19, THIS IS AN  
00:46:00:00 00:46:01:00 OPPORTUNITY TO REALLY KIND  
00:46:01:00 00:46:04:00 OF GET BACK TO TO FOCUSING ON  
00:46:04:00 00:46:07:00 PUTTING BROADBAND IN HOUSEHOLDS  
00:46:07:00 00:46:08:00 AND I'VE ALWAYS KIND OF LOOKED  
00:46:08:00 00:46:12:00 AT THE DIGITAL DIVIDE, THE  
00:46:12:00 00:46:15:00 DIGITAL EQUITY SPACE KIND OF A  
00:46:15:00 00:46:16:00 BIT OF A THREE LEGGED STOOL.  
00:46:16:00 00:46:17:00 I KNOW WE'RE GOING TO WIND UP  
00:46:17:00 00:46:19:00 TALKING ABOUT ALL THREE LEGS AS  
00:46:19:00 00:46:19:00 WE GO THROUGH TODAY'S HEARING.  
00:46:19:00 00:46:22:00 ONE IS REALLY KIND OF THE  
00:46:22:00 00:46:23:00 DIGITAL EQUITY SPACE.  
00:46:23:00 00:46:24:00 THE OTHER ONE IS KIND OF WICKED  
00:46:24:00 00:46:27:00 FREE WIRELESS WHICH IS MORE  
00:46:27:00 00:46:27:00 OF A CONVENIENCE FOR BOSTONIANS  
00:46:27:00 00:46:30:00 AND IT'S MORE KIND OF PUBLIC  
00:46:30:00 00:46:31:00 SPACES NEAR CITY BUILDINGS  
00:46:31:00 00:46:34:00 THINGS LIKE THAT.  
00:46:34:00 00:46:35:00 AND THEN THERE IS THE  
00:46:35:00 00:46:38:00 PROLIFERATION OF 5G IN THE CITY  
00:46:38:00 00:46:39:00 BECAUSE THERE'S A LOT OF PEOPLE  
00:46:39:00 00:46:43:00 THAT THE ONLY SMART DEVICE THAT  
00:46:43:00 00:46:44:00 THEY HAVE TO GET ON THE  
00:46:44:00 00:46:46:00 INFORMATION SUPERHIGHWAY MAY  
00:46:46:00 00:46:47:00 JUST BE A SMARTPHONE AND THAT'S  
00:46:47:00 00:46:50:00 IT, YOU KNOW, SO WE NEED TO  
00:46:50:00 00:46:51:00 FIND A WAY TO TO CONNECT OUR  
00:46:51:00 00:46:51:00 RESIDENTS.  
00:46:51:00 00:46:54:00 I KNOW THAT WE ARE HAVING A LOT  
00:46:54:00 00:46:58:00 OF ONGOING CONVERSATIONS OF OF  
00:46:58:00 00:46:59:00 HOW WE CAN LEVERAGE A LOT  
00:46:59:00 00:47:02:00 OF THESE STIMULUS FEDERAL  
00:47:02:00 00:47:02:00 DOLLARS TO TO ANSWER THAT  
00:47:02:00 00:47:06:00 QUESTION AND THAT IS AN ONGOING  
00:47:06:00 00:47:09:00 CONVERSATION AND BOTH MIKE AND  
00:47:09:00 00:47:10:00 MIKE MYSELF ARE VERY PASSIONATE  
00:47:10:00 00:47:11:00 ABOUT CLOSING THIS DIVIDE.  
00:47:11:00 00:47:13:00 I WAS IN A CONFERENCE EARLIER  
00:47:13:00 00:47:14:00 THIS WEEK TALKING ABOUT IT AS  
00:47:14:00 00:47:14:00 WELL.  
00:47:14:00 00:47:18:00 SO IT IT IS VERY MUCH A PASSION  
00:47:18:00 00:47:21:00 OF MINE TO REALLY FOCUS ON ON  
00:47:21:00 00:47:22:00 CLOSING THIS DIVIDE AS MUCH AS  
00:47:22:00 00:47:25:00 WE CAN BECAUSE IT'S IT'S IT'S  
00:47:25:00 00:47:29:00 ONE OF THOSE IT WAS ONE THAT  
00:47:29:00 00:47:29:00 WAS STARK REALITIES AS YOU  
00:47:29:00 00:47:30:00 KNOW, IN THE EARLY DAYS  
00:47:30:00 00:47:33:00 OF COVID-19 AND WE SPENT A LOT  
00:47:33:00 00:47:34:00 OF SCHOOL AGE CHILDREN HOME NOT  
00:47:34:00 00:47:37:00 KNOWING IF THEY EVEN HAVE  
00:47:37:00 00:47:38:00 CONNECTION AT HOME.

00:47:38:00 00:47:39:00 YOU KNOW, AND IT WAS IT WAS A  
00:47:39:00 00:47:41:00 CHALLENGING TIME.  
00:47:41:00 00:47:45:00 SO IT'S AN ONGOING IT'S AN  
00:47:45:00 00:47:46:00 ONGOING CONVERSATION AS WE ARE  
00:47:46:00 00:47:49:00 PUTTING THESE IDEAS OF PEN TO  
00:47:49:00 00:47:53:00 PAPER, YOU KNOW, WITH IT IN  
00:47:53:00 00:47:53:00 CRAFTING FOR SOME OF THESE  
00:47:53:00 00:47:56:00 FEDERAL DOLLARS TO TO ADDRESS  
00:47:56:00 00:47:58:00 THIS IN THE CITY OF BOSTON.  
00:47:58:00 00:48:01:00 AS FOR PROJECTS IN THE CITY  
00:48:01:00 00:48:02:00 OF BOSTON THAT WE HAVE  
00:48:02:00 00:48:05:00 POSTPONED BECAUSE OF THE  
00:48:05:00 00:48:09:00 PANDEMIC, I KNOW THAT THERE  
00:48:09:00 00:48:10:00 WERE SOME THERE WERE SOME  
00:48:10:00 00:48:12:00 INITIATIVES THAT THAT WE WERE  
00:48:12:00 00:48:13:00 FOCUSED ON THAT WE DIDN'T KIND  
00:48:13:00 00:48:16:00 OF GET AROUND TO EITHER  
00:48:16:00 00:48:17:00 COMPLETING OR FULLY COMPLETING.  
00:48:17:00 00:48:20:00 I KNOW WE WERE FOCUSED ON  
00:48:20:00 00:48:21:00 MOVING OFF OF MORE OF A  
00:48:21:00 00:48:24:00 RELIANCE OF THIRD PARTY  
00:48:24:00 00:48:28:00 PROVIDERS IN THAT DIDN'T FULLY  
00:48:28:00 00:48:29:00 HAPPEN AS WE WERE LOOKING TO  
00:48:29:00 00:48:32:00 MAKE SOME KIND OF REDUCTIONS.  
00:48:32:00 00:48:36:00 BUT BEING THAT EVERYONE WENT  
00:48:36:00 00:48:37:00 REMOTE ONE DAY ALL OF A SUDDEN  
00:48:37:00 00:48:40:00 WE NEEDED TO BOLSTER UP OUR  
00:48:40:00 00:48:41:00 SERVICE TEST TO SUPPORT ALL NOW  
00:48:41:00 00:48:43:00 THESE REMOTE WORKERS THAT ARE  
00:48:43:00 00:48:44:00 NOT IN CITY BUILDINGS ANYMORE.  
00:48:44:00 00:48:47:00 NOW THEY'RE ALL OVER THE CITY  
00:48:47:00 00:48:47:00 OF BOSTON.  
00:48:47:00 00:48:49:00 SO THAT WAS A BIT OF A  
00:48:49:00 00:48:51:00 CHALLENGING TIME.  
00:48:51:00 00:48:54:00 THERE WAS AN OPERATIONAL AUDIT  
00:48:54:00 00:48:55:00 THAT WE TALKED ABOUT THIS TIME  
00:48:55:00 00:48:56:00 LAST YEAR THAT WE WERE TRYING  
00:48:56:00 00:48:59:00 TO DO THAT THE COVID-19 REALLY  
00:48:59:00 00:49:03:00 KIND OF SLOWED THAT DOWN A  
00:49:03:00 00:49:03:00 LITTLE BIT.  
00:49:03:00 00:49:04:00 THAT IS SOMETHING THAT WE ARE  
00:49:04:00 00:49:07:00 GOING TO BUT I MUST SAY AND  
00:49:07:00 00:49:10:00 I'LL KIND OF DEFER TO EDDIE TO  
00:49:10:00 00:49:14:00 KEEP ME HONEST HERE I THROUGH  
00:49:14:00 00:49:18:00 THIS PANDEMIC WE DID NOT REDUCE  
00:49:18:00 00:49:19:00 ANY OF OUR SERVICES.  
00:49:19:00 00:49:21:00 WE WERE NOT ONLY FOCUSED  
00:49:21:00 00:49:23:00 INTERNALLY ON DO IT BUT WE WERE  
00:49:23:00 00:49:26:00 KIND OF WE WERE BEING YOU KNOW,  
00:49:26:00 00:49:27:00 WE WERE BEING A BIT BILINGUAL  
00:49:27:00 00:49:27:00 THERE.  
00:49:27:00 00:49:30:00 WE WERE NOT ONLY HELPING  
00:49:30:00 00:49:30:00 OURSELVES, WE WERE HELPING  
00:49:30:00 00:49:31:00 EVERY OTHER DEPARTMENT AT THE

00:49:31:00 00:49:31:00 SAME TIME.  
00:49:31:00 00:49:34:00 SO WE WERE FOCUSED ON NOT ONLY  
00:49:34:00 00:49:38:00 THE SERVICES THAT WE DELIVER  
00:49:38:00 00:49:40:00 AND EVOLVING THOSE AND CHANGING  
00:49:40:00 00:49:41:00 THOSE FOR THE PANDEMIC IN OUR  
00:49:41:00 00:49:45:00 WORKFORCE CHANGED.  
00:49:45:00 00:49:46:00 BUT WE WERE ALSO WORKING WITH  
00:49:46:00 00:49:48:00 OTHER CITY DEPARTMENTS,  
00:49:48:00 00:49:49:00 STANDING UP CALL CENTERS FOR A  
00:49:49:00 00:49:53:00 STRONG AND AND AND OUR TREASURY  
00:49:53:00 00:49:57:00 DEPARTMENT AND FINDING WAYS FOR  
00:49:57:00 00:49:57:00 FOR PEOPLE TO CREATE  
00:49:57:00 00:50:01:00 APPOINTMENTS ONLINE SO THAT  
00:50:01:00 00:50:02:00 WHEN THEY CAME INTO CITY HALL  
00:50:02:00 00:50:05:00 TO CONDUCT THEIR BUSINESS THEY  
00:50:05:00 00:50:06:00 DID IT IN A SAFE WAY.  
00:50:06:00 00:50:09:00 SO I I DON'T THINK THAT WE HAD  
00:50:09:00 00:50:10:00 I DON'T THINK THAT WE HAD  
00:50:10:00 00:50:13:00 DELAYED ANY MAJOR PROJECTS  
00:50:13:00 00:50:17:00 BECAUSE OF COVID-19 BUT BUT  
00:50:17:00 00:50:18:00 BEFORE I GET TO YOUR THIRD  
00:50:18:00 00:50:21:00 QUESTION, I'LL ASK AND I HAVE  
00:50:21:00 00:50:22:00 TO KEEP MY THIRD QUESTION.  
00:50:22:00 00:50:23:00 I SEE THE GAVEL DOING YEAH.  
00:50:23:00 00:50:25:00 HAVE THE SAME ANSWER CAMPBELL'S  
00:50:25:00 00:50:28:00 THIRD OR THE SECOND ROUND.  
00:50:28:00 00:50:29:00 THAT'S THAT'S RIGHT.  
00:50:29:00 00:50:30:00 AND I CAN I WANT TO RESPECT MY  
00:50:30:00 00:50:32:00 OTHER COUNCIL COLLEAGUES IN  
00:50:32:00 00:50:33:00 TERMS OF TIME SO I CAN SAY THE  
00:50:33:00 00:50:34:00 THIRD QUESTION FOR THE NEXT  
00:50:34:00 00:50:36:00 ROUND.  
00:50:36:00 00:50:36:00 THANKS SO MUCH.  
00:50:36:00 00:50:40:00 AND I THINK I THINK DAVID WOULD  
00:50:40:00 00:50:41:00 PROBABLY MAKE SENSE FOR ME TO  
00:50:41:00 00:50:42:00 GO TO THE NEXT COUNCILOR JUST  
00:50:42:00 00:50:43:00 WE'VE GONE A WHILE.  
00:50:43:00 00:50:44:00 THIS IS ALL GREAT.  
00:50:44:00 00:50:45:00 THANK YOU, DAVID.  
00:50:45:00 00:50:47:00 WE'VE GOT THE FIRST QUESTION SO  
00:50:47:00 00:50:48:00 I RAN A LITTLE LONG.  
00:50:48:00 00:50:51:00 IT'S TOTALLY FINE.  
00:50:51:00 00:50:52:00 AS YOU SAID, YOU GUYS HAVE DONE  
00:50:52:00 00:50:53:00 A LOT THIS YEAR.  
00:50:53:00 00:50:55:00 SO THANK YOU SO MUCH, DAVID.  
00:50:55:00 00:50:56:00 THERE'S NOTHING MORE DISCUSSED  
00:50:56:00 00:50:57:00 AND LESS RESPECTED THAN MY  
00:50:57:00 00:51:02:00 GAVEL AND PROCESS BUT WE WE YOU  
00:51:02:00 00:51:03:00 KNOW AND WE DO TRY TO KIND  
00:51:03:00 00:51:04:00 OF LET EVERYBODY GET TO THEIR  
00:51:04:00 00:51:06:00 TURD'S.  
00:51:06:00 00:51:07:00 SO COUNCILOR O'MALLEY, YOU HAVE  
00:51:07:00 00:51:07:00 THE FLOOR.  
00:51:07:00 00:51:08:00 THANK YOU.

00:51:08:00 00:51:10:00 CHAIR BLOCK.  
00:51:10:00 00:51:11:00 I THINK OUR OLD FRIEND PAT  
00:51:11:00 00:51:14:00 BROPHY WOULD BE PROUD WHO'S  
00:51:14:00 00:51:15:00 WELL KNOWN FOR HIS GREAT  
00:51:15:00 00:51:15:00 ANSWERS.  
00:51:15:00 00:51:18:00 BUT CHIEF WELLS SAID YOU CAN  
00:51:18:00 00:51:19:00 HEAR THE PASSION IN YOUR VOICE.  
00:51:19:00 00:51:22:00 IT GOES WITHOUT SAYING THE  
00:51:22:00 00:51:23:00 REMARKABLE WORK THAT EVERYONE  
00:51:23:00 00:51:27:00 ENDURED HAS DONE OVER THE LAST  
00:51:27:00 00:51:28:00 YEAR, THE LAST 14, 15 MONTHS AT  
00:51:28:00 00:51:31:00 THIS POINT AND I AM SO GRATEFUL  
00:51:31:00 00:51:31:00 FOR YOUR LEADERSHIP IN ALL  
00:51:31:00 00:51:33:00 OF YOUR COLLEAGUES JUST SEEING  
00:51:33:00 00:51:34:00 THE PEOPLE ON THIS CALL, MIKE  
00:51:34:00 00:51:38:00 LYNCH WHO I KNOW HAS BEEN A  
00:51:38:00 00:51:38:00 TIRELESS WORKER I MISS I  
00:51:38:00 00:51:41:00 USUALLY WOULD SAY MIKE LYNCH IT  
00:51:41:00 00:51:42:00 AT HARRY'S ALL-AMERICAN  
00:51:42:00 00:51:47:00 BREAKFAST OUR SUNDAY GLEN  
00:51:47:00 00:51:48:00 WILLIAMS I'D ALWAYS SAY RUNNING  
00:51:48:00 00:51:49:00 AROUND BRASI SQUARE.  
00:51:49:00 00:51:52:00 SO THANK YOU FOR YOUR  
00:51:52:00 00:51:52:00 LEADERSHIP.  
00:51:52:00 00:51:53:00 AND ONE QUICK SHOUT OUT TO  
00:51:53:00 00:51:56:00 DIANA NORTHMAN HAS JUST BEEN  
00:51:56:00 00:51:57:00 SUCH A GREAT RESOURCE TO ME AND  
00:51:57:00 00:51:57:00 MY TEAM ON BEHALF OF EVERYONE.  
00:51:57:00 00:52:16:00 THANK YOU.  
00:52:16:00 00:52:17:00 IT'S REALLY REMARKABLE HOW WHEN  
00:52:17:00 00:52:18:00 WE THINK ABOUT SORT OF POST  
00:52:18:00 00:52:18:00 PANDEMIC LIFE AND HOW  
00:52:18:00 00:52:19:00 CHALLENGING THIS YEAR HAS BEEN,  
00:52:19:00 00:52:20:00 HOW SO MANY OF US WERE ABLE TO  
00:52:20:00 00:52:21:00 ADAPT AND I THINK THAT IT IS AN  
00:52:21:00 00:52:22:00 EMBRACE OF TECHNOLOGY UNLIKE  
00:52:22:00 00:52:22:00 WE'VE EVER SEEN.  
00:52:22:00 00:52:23:00 AND I THINK BACK TO MY MOTHER  
00:52:23:00 00:52:24:00 WAS SOMEWHAT TECHNOLOGICALLY  
00:52:24:00 00:52:24:00 ADVANCED.  
00:52:24:00 00:52:25:00 I WOULD SAY BUT BUT TOOK A  
00:52:25:00 00:52:26:00 CLASS WITH SOME OF HER FRIENDS  
00:52:26:00 00:52:27:00 AND ONLINE TO LEARN HOW TO USE  
00:52:27:00 00:52:28:00 ZOOM SO THAT SHE COULD FACE  
00:52:28:00 00:52:30:00 TIME AND CONNECT WITH OUR ZOOME  
00:52:30:00 00:52:31:00 WITH WITH HER GRANDKIDS.  
00:52:31:00 00:52:32:00 AND YOU SAW THAT YOU SAW HOW WE  
00:52:32:00 00:52:34:00 WERE ALL ABLE TO ABOUT A YEAR  
00:52:34:00 00:52:37:00 AND A HALF AGO ZOOM YOU KNOW  
00:52:37:00 00:52:38:00 MIKE LYNCH AND I THOUGHT ZOOM  
00:52:38:00 00:52:39:00 WAS THE OLD PBS SHOW WE DIDN'T  
00:52:39:00 00:52:42:00 EVEN KNOW YOU COULD BE SUCH A  
00:52:42:00 00:52:45:00 PART OF OUR LIFE AND I THINK AS  
00:52:45:00 00:52:45:00 IT RELATES TO MUNICIPAL

00:52:45:00 00:52:48:00 GOVERNMENT AND I SAID THIS AS  
00:52:48:00 00:52:49:00 THE ACTING PRESIDENT OR THE  
00:52:49:00 00:52:52:00 PRESIDENT PRO TEM WE'RE GOING  
00:52:52:00 00:52:53:00 TO USE THIS YOU KNOW, GOD  
00:52:53:00 00:52:54:00 WILLING WITH SOME CHANGES TO  
00:52:54:00 00:52:57:00 STATE LEGISLATION TO ALLOW FOR  
00:52:57:00 00:52:57:00 BETTER CITIZEN INTERACTION.  
00:52:57:00 00:52:58:00 SIMILARLY, THE ZIBA HAS BEEN  
00:52:58:00 00:53:01:00 ABLE TO DO THAT AND I WOULD SAY  
00:53:01:00 00:53:02:00 THAT YOU ALL HELP FACILITATE  
00:53:02:00 00:53:05:00 BETTER SERVICES.  
00:53:05:00 00:53:06:00 I MEAN WE I WOULDN'T SAY WE'RE  
00:53:06:00 00:53:08:00 TROGLODYTES IN THE CITY BUT AND  
00:53:08:00 00:53:09:00 WE ALL REMEMBER WHEN IT WAS  
00:53:09:00 00:53:12:00 HARD TO GET THINGS DONE ONLINE  
00:53:12:00 00:53:13:00 WHICH NORMALLY WOULD BE EASY TO  
00:53:13:00 00:53:16:00 DO AND ALLOW FOR GREAT USE.  
00:53:16:00 00:53:17:00 SO LET'S KEEP THAT UP.  
00:53:17:00 00:53:18:00 I'M DELIGHTED TO SEE THIS  
00:53:18:00 00:53:20:00 INCREASE IN YOUR BUDGET TO THE  
00:53:20:00 00:53:21:00 TUNE OF OVER 13 PERCENT.  
00:53:21:00 00:53:22:00 I THINK IT SHOULD BE FIFTY  
00:53:22:00 00:53:24:00 PERCENT QUITE FRANKLY BECAUSE  
00:53:24:00 00:53:25:00 THERE'S SO MUCH MORE I WANT TO  
00:53:25:00 00:53:26:00 SEE HAPPEN AND IT WILL CONTINUE  
00:53:26:00 00:53:27:00 TO ADVOCATE FOR THAT.  
00:53:27:00 00:53:28:00 BUT I'M JUST REALLY, REALLY  
00:53:28:00 00:53:29:00 GRATEFUL FOR EACH AND EVERY ONE  
00:53:29:00 00:53:31:00 OF YOU I'VE GOT AND I THINK  
00:53:31:00 00:53:32:00 FILIBUSTERED HALF MY TIME.  
00:53:32:00 00:53:33:00 SO I'LL GET INTO IT WITH THE  
00:53:33:00 00:53:36:00 QUESTIONS MAINLY FOR THIS ROUND  
00:53:36:00 00:53:40:00 TALKING ABOUT REOPENING, I AM  
00:53:40:00 00:53:41:00 COMING TO YOU FROM MY OFFICE.  
00:53:41:00 00:53:43:00 I'M ON MY LAPTOP THIS IS A  
00:53:43:00 00:53:44:00 PRETTY GOOD CONNECTION BUT AS  
00:53:44:00 00:53:45:00 THE CHAIR KNOWS IT'S HIT OR  
00:53:45:00 00:53:47:00 MISS JUST WHERE I AM.  
00:53:47:00 00:53:48:00 THERE IS CONSTRUCTION OUTSIDE.  
00:53:48:00 00:53:51:00 BUT CHIEF, CAN YOU TALK ABOUT  
00:53:51:00 00:53:52:00 SOME INTERNAL UPGRADES TO OUR  
00:53:52:00 00:53:55:00 NETWORK INCREASED BANDWIDTH FOR  
00:53:55:00 00:53:58:00 THE FACT THAT WE WILL BE USING  
00:53:58:00 00:53:59:00 MORE MORE AND MORE BANDWIDTH  
00:53:59:00 00:54:00:00 CONTRACTS FOR BRIEFLY ABOUT  
00:54:00:00 00:54:02:00 THAT FOR THE YEAR AHEAD?  
00:54:02:00 00:54:03:00 ABSOLUTELY.  
00:54:03:00 00:54:06:00 AND THAT IS SOMETHING THAT WE  
00:54:06:00 00:54:08:00 KNEW WAS GOING TO BE AN ISSUE  
00:54:08:00 00:54:11:00 WITH NOT ONLY THAT, BUT WE WE  
00:54:11:00 00:54:14:00 SAW ALSO WITH THE WHAT THE  
00:54:14:00 00:54:15:00 SCHOOLS AS THEIR AS THEIR MODEL  
00:54:15:00 00:54:19:00 WAS CHANGING AS WELL AND THEY  
00:54:19:00 00:54:19:00 WERE COMING BACK TO CLASSROOMS

00:54:19:00 00:54:22:00 AND AND THEY WERE HAVING ZOOM'S  
00:54:22:00 00:54:22:00 SESSIONS.  
00:54:22:00 00:54:23:00 EVERY STUDENT WAS IN A JAM  
00:54:23:00 00:54:24:00 SESSION LOOKING AT A GALLERY  
00:54:24:00 00:54:27:00 VIEW WE ARE LOOKING AT TODAY  
00:54:27:00 00:54:30:00 AND UNDERSTANDING THE BANDWIDTH  
00:54:30:00 00:54:31:00 OF WHAT THAT TAKES, YOU KNOW,  
00:54:31:00 00:54:34:00 FROM FROM THE SCHOOL THAT HAS A  
00:54:34:00 00:54:35:00 FIXED AMOUNT OF BANDWIDTH FOR  
00:54:35:00 00:54:38:00 EACH FOR EACH PHYSICAL LOCATION  
00:54:38:00 00:54:39:00 AND WE SAW THAT FROM K TO EIGHT  
00:54:39:00 00:54:42:00 AND THEN WHEN WHEN HIGH SCHOOL  
00:54:42:00 00:54:43:00 OR STARTED TO COME BACK WE SAW  
00:54:43:00 00:54:46:00 THAT AS WELL AS MUCH WE WERE  
00:54:46:00 00:54:47:00 FOCUSED ON DOING THE EXPANSION  
00:54:47:00 00:54:49:00 AND CREATING AND BEING CREATE  
00:54:49:00 00:54:50:00 CREATIVE WITH THE BENEFIT THAT  
00:54:50:00 00:54:51:00 IT HAD THERE.  
00:54:51:00 00:54:54:00 WE'RE LOOKING TO ALSO DO IT  
00:54:54:00 00:54:54:00 HERE AS WELL.  
00:54:54:00 00:54:55:00 SO IT'S A LOT OF CONVERSATIONS  
00:54:55:00 00:54:58:00 I'VE WITH OUR CHIEF TECHNOLOGY  
00:54:58:00 00:54:59:00 OFFICER NOT ONLY KIND OF REALLY  
00:54:59:00 00:55:02:00 TWOFOLD ONE AS THE GUIDANCE  
00:55:02:00 00:55:06:00 THAT WE HAVE GIVEN OUR WORKERS  
00:55:06:00 00:55:07:00 THAT WE HAVE HANDED OUT A LOT  
00:55:07:00 00:55:10:00 OF LAPTOPS AND BUT WOULD PEOPLE  
00:55:10:00 00:55:10:00 COME BACK TO CITY HALL?  
00:55:10:00 00:55:13:00 THEY STILL HAVE THEIR DESKTOPS  
00:55:13:00 00:55:14:00 SITTING THERE WAITING FOR THEM  
00:55:14:00 00:55:15:00 THAT HAVE BEEN THERE BASICALLY  
00:55:15:00 00:55:18:00 HIBERNATING FOR THE LAST  
00:55:18:00 00:55:19:00 FIFTEEN MONTHS OR SO.  
00:55:19:00 00:55:22:00 THE FOCUS WAS REALLY TO GET A  
00:55:22:00 00:55:23:00 SENSE OF WHEN THEY COME BACK TO  
00:55:23:00 00:55:26:00 USE THEIR DESKTOP COMPUTERS  
00:55:26:00 00:55:27:00 FIRST SO THAT WE CAN GET A  
00:55:27:00 00:55:30:00 SENSE OF IN TERMS OF THE  
00:55:30:00 00:55:31:00 WIRELESS CONNECTIVITY, WHAT  
00:55:31:00 00:55:33:00 DOES THE CITY BUILDINGS NOT  
00:55:33:00 00:55:36:00 ONLY CITY HALL BUT TEN, TEN AND  
00:55:36:00 00:55:37:00 SALVINI STREET AND AND ON AND  
00:55:37:00 00:55:41:00 ON AND ON.  
00:55:41:00 00:55:42:00 WHAT IS OUR COVERAGE MAP GOING  
00:55:42:00 00:55:42:00 TO LOOK LIKE?  
00:55:42:00 00:55:45:00 AND THAT'S ONE OF THE THINGS  
00:55:45:00 00:55:46:00 THAT I'VE BEEN TALKING AROUND  
00:55:46:00 00:55:46:00 ABOUT WITH OUR OUR CHIEF  
00:55:46:00 00:55:48:00 TECHNOLOGY OFFICER IS A  
00:55:48:00 00:55:49:00 COVERAGE MAP JUST FOCUSED ON  
00:55:49:00 00:55:52:00 CITY SINCE MOST OF US ARE  
00:55:52:00 00:55:56:00 SITTING IN CITY HALL I'M JUST  
00:55:56:00 00:55:59:00 SO FOR OUR DESKTOPS THOUGH MOST  
00:55:59:00 00:56:01:00 WOULD NEED TO BE WE NEED TO GET



00:56:01:00 00:56:01:00 A WEBCAM.  
00:56:01:00 00:56:04:00 WE NEED TO GET SPEAKERS CORRECT  
00:56:04:00 00:56:04:00 ?  
00:56:04:00 00:56:04:00 CORRECT.  
00:56:04:00 00:56:05:00 IS THAT BUDGET IS THAT LIKE THE  
00:56:05:00 00:56:08:00 MONEY ALREADY ALLOCATED FOR  
00:56:08:00 00:56:08:00 THAT?  
00:56:08:00 00:56:09:00 SO WE DID NOT WE DID NOT  
00:56:09:00 00:56:09:00 BUDGET.  
00:56:09:00 00:56:13:00 WE DID NOT BUDGET CAMERAS BUT  
00:56:13:00 00:56:16:00 WE DID BUDGET HEADPHONES TO  
00:56:16:00 00:56:17:00 HAVE YOU KNOW THIS IS A BENEFIT  
00:56:17:00 00:56:20:00 TO VISUALLY SEE YOU.  
00:56:20:00 00:56:21:00 BUT ON A ZOOM SESSION AS WE SEE  
00:56:21:00 00:56:24:00 FROM OTHER PEOPLE, YOU CAN  
00:56:24:00 00:56:25:00 STILL LISTEN AND TALK AND BE  
00:56:25:00 00:56:28:00 PART OF THE WORKING AND ZOOM  
00:56:28:00 00:56:29:00 WITHOUT VISUALLY SEEING  
00:56:29:00 00:56:32:00 SOMEBODY SO THAT HEADSETS WERE  
00:56:32:00 00:56:33:00 ACTUALLY BUDGETED.  
00:56:33:00 00:56:35:00 SO I YOU'RE RIGHT.  
00:56:35:00 00:56:40:00 IT'S IT'S NO OFFENSE TO OUR  
00:56:40:00 00:56:40:00 FRIENDS AND MY COLLEAGUES DON'T  
00:56:40:00 00:56:43:00 HAVE THE CAMERAS ON IT IS A PET  
00:56:43:00 00:56:44:00 OF MINE AND I DO THINK BEING IN  
00:56:44:00 00:56:45:00 THE CUSTOMER SERVICE BUSINESS  
00:56:45:00 00:56:47:00 AS WE ALL ARE IN LOCAL  
00:56:47:00 00:56:47:00 GOVERNMENT WE SHOULD HAVE THAT  
00:56:47:00 00:56:48:00 OPTION.  
00:56:48:00 00:56:50:00 SO I THINK THIS UNDERSCORES  
00:56:50:00 00:56:51:00 BOTH A POINT IN THE STATEMENT  
00:56:51:00 00:56:52:00 AND I KNOW THIS ISN'T YOUR CALL  
00:56:52:00 00:56:58:00 BUT I WOULD URGE THE ACTING  
00:56:58:00 00:56:59:00 MAYOR AS SHE COMES UP WITH  
00:56:59:00 00:57:00:00 OTHER GUIDELINES TO RETURN TO  
00:57:00:00 00:57:02:00 WORK THAT WE DO ALLOW FLEXIBLE  
00:57:02:00 00:57:03:00 AND ALLOW INDIVIDUALS TO HAVE  
00:57:03:00 00:57:06:00 SOME STAGGERED APPROACH SO THAT  
00:57:06:00 00:57:07:00 THEY CAN CONTINUE TO USE THEIR  
00:57:07:00 00:57:10:00 DESKTOP, THEIR LAPTOPS ISSUED  
00:57:10:00 00:57:11:00 LAPTOPS TO WORK IN THE GUY I'VE  
00:57:11:00 00:57:14:00 READ THE ENTIRE OPENING  
00:57:14:00 00:57:14:00 GUIDELINES.  
00:57:14:00 00:57:15:00 I CAME UP WITH MY OWN  
00:57:15:00 00:57:16:00 GUIDELINES FOR THE COUNCIL  
00:57:16:00 00:57:18:00 WHICH ALLOW MORE FLEXIBILITY  
00:57:18:00 00:57:19:00 BUT I THINK WE BOTH DISCOURAGED  
00:57:19:00 00:57:23:00 INDIVIDUALS FROM MEETING IN  
00:57:23:00 00:57:24:00 PERSON WHICH I TOTALLY GET.  
00:57:24:00 00:57:26:00 BUT WE'RE GOING TO PUT I THINK  
00:57:26:00 00:57:27:00 MORE OF A OF A REALLY HEAVY  
00:57:27:00 00:57:31:00 DRAIN AND STRAIN ON OUR NETWORK  
00:57:31:00 00:57:32:00 AND THEN IF WE EVEN HAVE IF WE  
00:57:32:00 00:57:35:00 ENCOURAGE FOLKS TO USE DESKTOPS

00:57:35:00 00:57:35:00 AS OPPOSED TO LAPTOPS, WHICH  
00:57:35:00 00:57:36:00 MAKES SENSE JUST IN TERMS  
00:57:36:00 00:57:38:00 OF THEIR HARD WIRED AND YOU'RE  
00:57:38:00 00:57:39:00 GOING TO GET A BETTER  
00:57:39:00 00:57:39:00 CONNECTION BUT THEN NOT ALLOW  
00:57:39:00 00:57:42:00 TO AT LEAST HAVE CAMERAS ON OR  
00:57:42:00 00:57:42:00 AT LEAST WE DON'T HAVE BUDGETED  
00:57:42:00 00:57:43:00 MONEY FOR CAMERAS.  
00:57:43:00 00:57:46:00 THAT'S A CONCERN TO ME BECAUSE  
00:57:46:00 00:57:49:00 I THINK THAT AS WE TALK ABOUT  
00:57:49:00 00:57:49:00 SERVICE, SEEING INDIVIDUALS,  
00:57:49:00 00:57:54:00 SEEING CONSTITUENTS IS IS AN  
00:57:54:00 00:57:54:00 IMPORTANT PART OF THAT THAT  
00:57:54:00 00:57:55:00 INTERFACE YOU'D ARGUE THAT  
00:57:55:00 00:57:58:00 PHONE CALLS AREN'T ABLE TO SAY  
00:57:58:00 00:57:58:00 AND THAT'S THAT'S A VALID  
00:57:58:00 00:57:59:00 POINT.  
00:57:59:00 00:58:01:00 BUT I JUST THINK THE FACT THIS  
00:58:01:00 00:58:01:00 TECHNOLOGY HAS BEEN EMBRACED I  
00:58:01:00 00:58:02:00 WANT US TO CONTINUE TO USE IT  
00:58:02:00 00:58:05:00 FOR BOTH SAFETY AND PEACE  
00:58:05:00 00:58:06:00 OF MIND OUR EMPLOYEES AND THE  
00:58:06:00 00:58:08:00 EASE OF USE FOR OUR  
00:58:08:00 00:58:09:00 CONSTITUENTS.  
00:58:09:00 00:58:10:00 SO I GUESS THAT SORT OF BE MY  
00:58:10:00 00:58:13:00 REQUEST GOING BACK OF THE  
00:58:13:00 00:58:13:00 LAPTOPS THAT HAVE BEEN HANDED  
00:58:13:00 00:58:16:00 OUT TO WORKERS.  
00:58:16:00 00:58:18:00 HOW MANY I KNOW YOU GUYS  
00:58:18:00 00:58:18:00 WORKING WITH BAPS DID THIRTY  
00:58:18:00 00:58:20:00 THOUSAND OR SO BOOKS A  
00:58:20:00 00:58:20:00 STAGGERING NUMBER.  
00:58:20:00 00:58:21:00 HOW MANY LAPTOPS WERE GIVEN TO  
00:58:21:00 00:58:24:00 CITY EMPLOYEES FOR USAGE LAST  
00:58:24:00 00:58:28:00 YEAR?  
00:58:28:00 00:58:29:00 SARAH, KEEP ME HONEST HERE.  
00:58:29:00 00:58:32:00 WAS IT AROUND FIVE HUNDRED FIVE  
00:58:32:00 00:58:32:00 ?  
00:58:32:00 00:58:33:00 FOUR HUNDRED.  
00:58:33:00 00:58:33:00 THAT'S RIGHT.  
00:58:33:00 00:58:35:00 AND THOSE INDIVIDUALS WILL BE  
00:58:35:00 00:58:36:00 ABLE TO KEEP THOSE LAPTOPS TO  
00:58:36:00 00:58:37:00 CONTINUE TO WORK FROM THEM OR  
00:58:37:00 00:58:39:00 WILL THEY HAVE TO GIVE THEM  
00:58:39:00 00:58:42:00 BACK TO THE THREE GUYS THREE  
00:58:42:00 00:58:43:00 TIMES INTO OUR UPGRADE?  
00:58:43:00 00:58:47:00 SO ONE OF THE THINGS THAT WE  
00:58:47:00 00:58:48:00 WERE TALKING ABOUT THE LAST  
00:58:48:00 00:58:48:00 COUNCIL HEARING IS THAT WE WERE  
00:58:48:00 00:58:50:00 WE WERE DOING OUR UPGRADE TO  
00:58:50:00 00:58:51:00 WINDOWS SEVEN WHICH IS NO  
00:58:51:00 00:58:51:00 LONGER SUPPORTED TO WINDOWS  
00:58:51:00 00:58:51:00 TEN.  
00:58:51:00 00:58:55:00 SO AND THEN THE PANDEMIC HIT.

00:58:55:00 00:58:56:00 SO SOME OF OUR EQUIPMENT IS  
00:58:56:00 00:58:56:00 UPGRADED.  
00:58:56:00 00:58:58:00 SOME IS NOT.  
00:58:58:00 00:58:59:00 THE GOAL IS THAT THEY WERE  
00:58:59:00 00:59:02:00 GOING TO BE FOCUSED ON KEEPING  
00:59:02:00 00:59:03:00 LAPTOPS BUT WE'RE GOING TO HAVE  
00:59:03:00 00:59:06:00 ONE DEVICE POLICY SO IT'S GOING  
00:59:06:00 00:59:07:00 TO BE THE DESKTOP WITH A  
00:59:07:00 00:59:07:00 LAPTOP.  
00:59:07:00 00:59:08:00 WE JUST WANT TO MAKE SURE FROM  
00:59:08:00 00:59:10:00 A LAPTOP PERSPECTIVE THAT WE  
00:59:10:00 00:59:11:00 DON'T HAVE THE EXPERIENCE THAT  
00:59:11:00 00:59:14:00 THAT THAT YOU HAD MENTIONED AT  
00:59:14:00 00:59:17:00 THE TOP OF OF YOUR YOUR  
00:59:17:00 00:59:18:00 QUESTIONS THAT YOU HAVE SPOTTY  
00:59:18:00 00:59:18:00 COVERAGE.  
00:59:18:00 00:59:21:00 SO WE WANT TO MAKE SURE I GUESS  
00:59:21:00 00:59:22:00 TO STILL ALLOW THE FLEXIBILITY  
00:59:22:00 00:59:25:00 OF AN INDIVIDUAL TO TO WORK  
00:59:25:00 00:59:26:00 FROM HOME ON CERTAIN DAYS OR  
00:59:26:00 00:59:29:00 CERTAIN HOURS OF THE DAY WITH  
00:59:29:00 00:59:30:00 WITH THE LAPTOP SEEMS TO MAKE  
00:59:30:00 00:59:30:00 SENSE.  
00:59:30:00 00:59:33:00 IT WOULD ALSO REMOVE PEOPLE  
00:59:33:00 00:59:34:00 FROM USING UP SORT OF THE  
00:59:34:00 00:59:34:00 BANDWIDTH HERE.  
00:59:34:00 00:59:35:00 SO IT'S I KNOW IT'S COMPLICATED  
00:59:35:00 00:59:38:00 AND I DON'T WANTS TO GO TOO FAR  
00:59:38:00 00:59:38:00 AFIELD FROM THE PURPOSE OF THIS  
00:59:38:00 00:59:40:00 WHICH IS A BUDGET HEARING OTHER  
00:59:40:00 00:59:41:00 THAN TO SAY YOU GUYS HAVE DONE  
00:59:41:00 00:59:44:00 REMARKABLE WORK GETTING US  
00:59:44:00 00:59:45:00 THROUGH THE LAST YEAR AS WE  
00:59:45:00 00:59:48:00 TALK ABOUT REOPENING, I WOULD  
00:59:48:00 00:59:49:00 AGAIN USE THIS OPPORTUNITY TO  
00:59:49:00 00:59:53:00 TO EARN US TO TAKE A MORE  
00:59:53:00 00:59:53:00 METHODOICAL APPROACH TO  
00:59:53:00 00:59:56:00 REOPENING.  
00:59:56:00 00:59:57:00 OBVIOUSLY PART OF THAT IS  
00:59:57:00 01:00:00:00 SAFETY IS HEALTH IS GUIDELINES  
01:00:00:00 01:00:01:00 BUT ALSO MAKING SURE THAT WE  
01:00:01:00 01:00:02:00 HAVE THE TECHNOLOGICAL  
01:00:02:00 01:00:04:00 CAPABILITY THAT WE JUST A MONTH  
01:00:04:00 01:00:05:00 FROM NOW HAVE THE BUILDING AT  
01:00:05:00 01:00:08:00 FULL CAPACITY AND IN THE SYSTEM  
01:00:08:00 01:00:08:00 COULD ABSOLUTELY BE PUT IN  
01:00:08:00 01:00:09:00 PERIL.  
01:00:09:00 01:00:12:00 SO ANYTHING WE CAN DO IN THE  
01:00:12:00 01:00:13:00 WEEKS AHEAD AS WE FINISH OUR  
01:00:13:00 01:00:16:00 BUDGET PROCESS TO MAKE SURE YOU  
01:00:16:00 01:00:16:00 HAVE THE RESOURCES GEOFF AND  
01:00:16:00 01:00:18:00 YOUR TEAM COME IN BECAUSE I  
01:00:18:00 01:00:19:00 THINK THAT I ALWAYS ENJOY THIS  
01:00:19:00 01:00:20:00 BUDGET HEARING BECAUSE IT'S

01:00:20:00 01:00:23:00 REALLY INTERESTING TO SEE HOW  
01:00:23:00 01:00:23:00 WE'VE EMBRACED TECHNOLOGY,  
01:00:23:00 01:00:24:00 WE'VE DEVELOPED OTHER APPS, HOW  
01:00:24:00 01:00:27:00 WE WORKED ON THINGS.  
01:00:27:00 01:00:28:00 BUT I THINK THAT NOW MORE THAN  
01:00:28:00 01:00:28:00 EVER PEOPLE UNDERSTAND THAT  
01:00:28:00 01:00:31:00 THAT THE INTERNET IS A UTILITY  
01:00:31:00 01:00:32:00 AS A NATIONAL UTILITY WE SHOULD  
01:00:32:00 01:00:35:00 TEACH IS TREATED AS SUCH AND  
01:00:35:00 01:00:36:00 MAKE SURE THAT FOLKS HAVE  
01:00:36:00 01:00:38:00 ACCESS TO IT AND IT'S SAFE AND  
01:00:38:00 01:00:38:00 AFFORDABLE AND ALWAYS WORKING.  
01:00:38:00 01:00:41:00 SO I APPRECIATE ALL YOUR  
01:00:41:00 01:00:42:00 LEADERSHIP THERE AND THAT WILL  
01:00:42:00 01:00:43:00 BE IT FOR THIS ROUND.  
01:00:43:00 01:00:43:00 THANK YOU MADAM CHAIR.  
01:00:43:00 01:00:46:00 THANK YOU, PRESIDENT OBAMA.  
01:00:46:00 01:00:46:00 GREAT.  
01:00:46:00 01:00:47:00 THANK YOU SO MUCH.  
01:00:47:00 01:00:50:00 NEXT UP IS COUNCILOR BRADEN AND  
01:00:50:00 01:00:51:00 THEN IT'LL BE COUNCILOR MY HAND  
01:00:51:00 01:00:53:00 CELEBRATING.  
01:00:53:00 01:00:53:00 THANK YOU.  
01:00:53:00 01:00:56:00 I'M ON SCREEN.  
01:00:56:00 01:00:58:00 THANK YOU VERY MUCH FOR YOUR  
01:00:58:00 01:01:01:00 AMAZING TEAM AND ALL THE GREAT  
01:01:01:00 01:01:02:00 WORK YOU'VE DONE THIS PAST 16  
01:01:02:00 01:01:05:00 MONTHS OR SO.  
01:01:05:00 01:01:06:00 I DON'T KNOW WHERE WOULD HAVE  
01:01:06:00 01:01:06:00 BEEN WITHOUT WITHOUT THE  
01:01:06:00 01:01:09:00 SUPPORT OF OF DO IT AND ALL  
01:01:09:00 01:01:13:00 OF THE CITY DEPARTMENTS WE  
01:01:13:00 01:01:17:00 SWITCH THAT WE SWITCHED MODES  
01:01:17:00 01:01:17:00 OF OPERATION VERY QUICKLY AND  
01:01:17:00 01:01:18:00 TRANSITION TO A COMPLETELY  
01:01:18:00 01:01:21:00 DIFFERENT WAY OF DOING THINGS.  
01:01:21:00 01:01:22:00 AND I WERE IN THE ROOM ON THE  
01:01:22:00 01:01:24:00 MOMENT OF TRANSITIONING BACK.  
01:01:24:00 01:01:26:00 IT SEEMS LIKE SOME OF THE  
01:01:26:00 01:01:28:00 THINGS THAT WE DID IN DURING  
01:01:28:00 01:01:29:00 THE PANDEMIC WE WE WANT TO  
01:01:29:00 01:01:30:00 CONTINUE DOING MY HYBRID  
01:01:30:00 01:01:35:00 MEETINGS HYBRID.  
01:01:35:00 01:01:36:00 I WOULD JUST LIKE TO GET YOUR  
01:01:36:00 01:01:39:00 INSIGHTS ON ON THE ON THE  
01:01:39:00 01:01:39:00 CHALLENGES OF DOING A HYBRID  
01:01:39:00 01:01:43:00 COMMUNITY MEETINGS IN PERSON  
01:01:43:00 01:01:46:00 MEETINGS WITH A HYBRID LINK  
01:01:46:00 01:01:47:00 EVEN THOUGH IT'S OUTSIDE IT MAY  
01:01:47:00 01:01:50:00 BE OUT IN THE LIBRARY OR A  
01:01:50:00 01:01:51:00 COMMUNITY CENTER OR SOMEWHERE  
01:01:51:00 01:01:51:00 BUT THAT'S THAT'S SOMETHING  
01:01:51:00 01:01:54:00 THAT HAS A WAY OF INCREASING  
01:01:54:00 01:01:55:00 OUR REACH AND BEING ABLE TO

01:01:55:00 01:01:58:00 ENGAGE MORE PEOPLE.  
01:01:58:00 01:01:59:00 I ALSO HAD A QUESTION ABOUT  
01:01:59:00 01:02:02:00 PUBLIC LIBRARIES AND THE STATUS  
01:02:02:00 01:02:05:00 OF THEIR YOU KNOW, THEY'RE  
01:02:05:00 01:02:06:00 THEY'RE THEY ARE ESSENTIAL HUBS  
01:02:06:00 01:02:09:00 FOR INTERNET AND BROADBAND  
01:02:09:00 01:02:13:00 ACCESS AND IS THERE ANY PLANS  
01:02:13:00 01:02:17:00 TO EXPAND THAT BECAUSE IN IT  
01:02:17:00 01:02:18:00 JUST SEEMS THAT WE NEED TO  
01:02:18:00 01:02:39:00 UTILIZE ALL OUR ONLINE CITY  
01:02:39:00 01:02:39:00 BUILDINGS TO THE UTMOST TO  
01:02:39:00 01:02:40:00 ENABLE BETTER ACCESS AND LET'S  
01:02:40:00 01:02:41:00 SEE AND I HAD A QUESTION I'M  
01:02:41:00 01:02:42:00 ALWAYS INTRIGUED BY  
01:02:42:00 01:02:42:00 CYBERSECURITY AND I DON'T IT'S  
01:02:42:00 01:02:43:00 A BIT LIKE THE INTERNAL  
01:02:43:00 01:02:43:00 COMBUSTION ENGINE.  
01:02:43:00 01:02:44:00 I DON'T NECESSARILY UNDERSTAND  
01:02:44:00 01:02:45:00 HOW IT WORKS BUT I KNOW IT'S  
01:02:45:00 01:02:46:00 ESSENTIAL, YOU KNOW, IN TERMS  
01:02:46:00 01:02:48:00 OF A REAL TIME THREATS.  
01:02:48:00 01:02:52:00 HOW DO YOU HOW DO WE MONITOR  
01:02:52:00 01:02:56:00 THREATS AND AND WHAT IS THE  
01:02:56:00 01:02:57:00 CAPACITY OF THE CITY AND DO IT  
01:02:57:00 01:03:00:00 TO RESPOND OR DO YOU DRAW IN  
01:03:00:00 01:03:03:00 SUPPORT FROM FEDERAL AGENCIES  
01:03:03:00 01:03:07:00 AND OTHER OTHER CYBERSECURITY  
01:03:07:00 01:03:12:00 AGENCIES AND ORGANIZE TO TO  
01:03:12:00 01:03:13:00 HELP IN THE EVENT OF A CYBER A  
01:03:13:00 01:03:15:00 CYBER ATTACK?  
01:03:15:00 01:03:16:00 THANK YOU.  
01:03:16:00 01:03:20:00 THOSE ARE MY QUESTIONS AND IF  
01:03:20:00 01:03:21:00 THAT'S THEM AND THAT'S THAT'S  
01:03:21:00 01:03:27:00 SECRET AND INTELLIGENCE DON'T  
01:03:27:00 01:03:28:00 YOU DON'T HAVE TO SHARE IT.  
01:03:28:00 01:03:29:00 IT'S ALL GOOD.  
01:03:29:00 01:03:32:00 ALL ALL VERY GOOD QUESTIONS.  
01:03:32:00 01:03:35:00 I WILL START WITH THE THE LAST  
01:03:35:00 01:03:36:00 ONE FIRST BECAUSE I'M GOING TO  
01:03:36:00 01:03:39:00 HAND IT OVER TO GREG MCCARTHY,  
01:03:39:00 01:03:39:00 OUR CHIEF INFORMATION SECURITY  
01:03:39:00 01:03:43:00 OFFICER AND AS I SAID IN MY  
01:03:43:00 01:03:44:00 OPENING STATEMENT, IT YOU KNOW,  
01:03:44:00 01:03:47:00 I DON'T THINK A WEEK GOES BY  
01:03:47:00 01:03:48:00 THAT WE'RE NOT HEARING A CYBER  
01:03:48:00 01:03:51:00 INCIDENT WHETHER IT'S A GAS  
01:03:51:00 01:03:51:00 PIPELINE OR MEATPACKING PLANT  
01:03:51:00 01:03:54:00 OR CLOSER TO HOME.  
01:03:54:00 01:03:55:00 AND I JUST HEARD THIS MORNING  
01:03:55:00 01:03:56:00 ABOUT THE CERI YOU KNOW, IN THE  
01:03:56:00 01:03:58:00 RANSOMWARE ATTACK THAT THEY HAD  
01:03:58:00 01:04:02:00 THERE UNFORTUNATELY AND I THINK  
01:04:02:00 01:04:03:00 THAT THIS TERM HAS GOTTEN  
01:04:03:00 01:04:03:00 OVERUSED TOO MUCH RECENTLY.

01:04:03:00 01:04:06:00 I FEEL LIKE THAT HAS BECOME THE  
01:04:06:00 01:04:09:00 NEW NORMAL IS IT IS ONE CYBER  
01:04:09:00 01:04:10:00 INCIDENT AFTER ANOTHER WE WORK  
01:04:10:00 01:04:14:00 ON VERY MUCH A A STRATEGY  
01:04:14:00 01:04:18:00 OF LIKE SAID THERE'S NO 100  
01:04:18:00 01:04:19:00 PERCENT GUARANTEE BUT IT'S VERY  
01:04:19:00 01:04:21:00 MUCH FOCUSED ON CYBERSECURITY  
01:04:21:00 01:04:24:00 WHICH IS REALLY KIND OF YOUR  
01:04:24:00 01:04:25:00 FORWARD FACING AND KIND OF YOUR  
01:04:25:00 01:04:29:00 PERIMETER DEFENSE AND MORE  
01:04:29:00 01:04:29:00 CYBER RESILIENCY SO THAT WHEN  
01:04:29:00 01:04:30:00 YOU'RE BEING ATTACKED TO  
01:04:30:00 01:04:33:00 MINIMIZE THE DAMAGE AND THEN  
01:04:33:00 01:04:37:00 CYBER RESPONSE FOR AFTER AN  
01:04:37:00 01:04:38:00 EVENT HOW YOU CAN QUICKLY  
01:04:38:00 01:04:41:00 RESPOND TO RECOVER AND THINGS  
01:04:41:00 01:04:41:00 LIKE THAT.  
01:04:41:00 01:04:42:00 SO THERE'S VERY MUCH A LAYERED  
01:04:42:00 01:04:44:00 APPROACH I DON'T WANT TO STEAL  
01:04:44:00 01:04:46:00 GREG'S THUNDER SO I WILL I WILL  
01:04:46:00 01:04:47:00 PASS IT OVER TO GREAT MCCARTHY  
01:04:47:00 01:04:48:00 NOW TO KIND OF UNPACK THAT THAT  
01:04:48:00 01:04:52:00 RESPONSE A LITTLE BIT MORE  
01:04:52:00 01:04:52:00 GREAT.  
01:04:52:00 01:04:53:00 THANK YOU, DAVID.  
01:04:53:00 01:04:53:00 THANK YOU, COUNCILOR.  
01:04:53:00 01:04:56:00 SO SO THE FIRST QUESTION YOU  
01:04:56:00 01:05:00:00 TOUCHED ON WAS AROUND REAL  
01:05:00:00 01:05:00:00 MONITORING.  
01:05:00:00 01:05:04:00 SO MY TEAM WORKS TIRELESSLY TO  
01:05:04:00 01:05:05:00 ENSURE THAT WE'RE UP TO DATE  
01:05:05:00 01:05:08:00 AND EDUCATED ON THE MOST RECENT  
01:05:08:00 01:05:11:00 THREATS THAT ARE ATTACKING  
01:05:11:00 01:05:12:00 GOVERNMENT AND AND PRIVATE  
01:05:12:00 01:05:16:00 SECTOR IN INDIVIDUALS.  
01:05:16:00 01:05:20:00 WE WE PARTNER WITH THE FEDERAL  
01:05:20:00 01:05:21:00 GOVERNMENT.  
01:05:21:00 01:05:21:00 WE PARTNER WITH THE STATE  
01:05:21:00 01:05:23:00 GOVERNMENT TO GET INFORMATION  
01:05:23:00 01:05:24:00 ON A REGULAR BASIS.  
01:05:24:00 01:05:28:00 WE ALSO HAVE THIRD PARTY  
01:05:28:00 01:05:28:00 PARTNERS THAT PROVIDE DATA TO  
01:05:28:00 01:05:31:00 US IN ORDER TO DETERMINE WHAT  
01:05:31:00 01:05:34:00 WE CALL INDICATORS COMPROMISED  
01:05:34:00 01:05:38:00 SO THEY'RE NO BAD THINGS THAT  
01:05:38:00 01:05:39:00 WE LOOK FOR IN OUR NETWORK IN  
01:05:39:00 01:05:43:00 ORDER TO TO PREVENT THEM FROM  
01:05:43:00 01:05:46:00 BECOMING MUCH WORSE.  
01:05:46:00 01:05:51:00 THE THE OTHER THING THAT I CAN  
01:05:51:00 01:05:52:00 SHARE WITH YOU IS THAT THE CITY  
01:05:52:00 01:05:54:00 OF BOSTON WAS FOUNDING MEMBERS  
01:05:54:00 01:05:55:00 OF A NEWLY FORMED COALITION  
01:05:55:00 01:05:57:00 OF CITY SYSTEMS.  
01:05:57:00 01:05:58:00 SO THIS IS A COLLABORATIVE

01:05:58:00 01:05:59:00 PARTNERSHIP ACROSS CITY  
01:05:59:00 01:06:01:00 GOVERNMENTS THROUGHOUT THE  
01:06:01:00 01:06:02:00 COUNTRY AND WE SHARE BEST  
01:06:02:00 01:06:05:00 PRACTICES AND INFORMATION.  
01:06:05:00 01:06:09:00 SO IF SAN FRANCISCO OR DALLAS  
01:06:09:00 01:06:10:00 IS SEEING SOME SORT OF CYBER  
01:06:10:00 01:06:13:00 ATTACK OR CYBER DISRUPTION  
01:06:13:00 01:06:14:00 WHERE WE'RE LOOPED INTO THAT  
01:06:14:00 01:06:17:00 AND WE CAN SHARE BEST PRACTICES  
01:06:17:00 01:06:18:00 AND INFORMATION IN REAL TIME  
01:06:18:00 01:06:21:00 WITH EACH OTHER SO THAT'S A  
01:06:21:00 01:06:22:00 REALLY GREAT NETWORK THAT WE  
01:06:22:00 01:06:23:00 ARE PART OF AND WE WERE ONE  
01:06:23:00 01:06:25:00 OF THE FOUNDING MEMBERS OF FROM  
01:06:25:00 01:06:26:00 A RESPONSE PERSPECTIVE BECAUSE  
01:06:26:00 01:06:29:00 NOTHING IS ONE HUNDRED SITES,  
01:06:29:00 01:06:30:00 NOTHING IS ONE HUNDRED PERCENT  
01:06:30:00 01:06:32:00 SECURE.  
01:06:32:00 01:06:34:00 WE HAVE TO BE READY TO RESPOND  
01:06:34:00 01:06:34:00 IF THERE IS SOME SORT  
01:06:34:00 01:06:37:00 OF INCIDENT SO WE WORK ON OUR  
01:06:37:00 01:06:40:00 RESPONSE PROCESS AND PART  
01:06:40:00 01:06:41:00 OF THAT IS ALSO REGULARLY  
01:06:41:00 01:06:44:00 TESTING IT TO MAKE SURE THAT  
01:06:44:00 01:06:45:00 WHAT WE HAVE DOCUMENTED AS FAR  
01:06:45:00 01:06:48:00 AS A PROCESS ACTUALLY WORKS SO  
01:06:48:00 01:06:48:00 WE CAN SIMULATE CERTAIN  
01:06:48:00 01:06:51:00 SCENARIOS AND WALK THROUGH  
01:06:51:00 01:06:55:00 THOSE AND SAY OK, DOES STEP 15  
01:06:55:00 01:06:56:00 ACTUALLY MAKES SENSE TO FOLLOW  
01:06:56:00 01:07:00:00 IN AN ACTUAL SCENARIO?  
01:07:00:00 01:07:01:00 WE AS I MENTIONED WE PARTNER  
01:07:01:00 01:07:01:00 WITH THE FEDERAL GOVERNMENT.  
01:07:01:00 01:07:04:00 WE WITH STATE AGENCIES BEING A  
01:07:04:00 01:07:05:00 GOVERNMENT ENTITY WE'RE VERY  
01:07:05:00 01:07:08:00 FORTUNATE TO HAVE A LOT  
01:07:08:00 01:07:11:00 OF EXTERNAL RESOURCES AVAILABLE  
01:07:11:00 01:07:13:00 TO US FREE OF CHARGE LIKE THAT  
01:07:13:00 01:07:15:00 MULTISTATE INFORMATION ANALYSIS  
01:07:15:00 01:07:16:00 CENTER.  
01:07:16:00 01:07:17:00 THEY PROVIDE INSTANT RESPONSE  
01:07:17:00 01:07:20:00 SERVICES IN THE CASE THAT WE  
01:07:20:00 01:07:21:00 WOULD NEED THEM THE FEDERAL  
01:07:21:00 01:07:23:00 GOVERNMENT, THE STATE AGENCIES  
01:07:23:00 01:07:23:00 , THEY ALSO PROVIDE ASSISTANCE  
01:07:23:00 01:07:25:00 IN THE CASE THAT WE WOULD NEED  
01:07:25:00 01:07:27:00 SOME OF BUT WE DO REGULARLY  
01:07:27:00 01:07:31:00 WORK TOWARDS RESPONDING TO  
01:07:31:00 01:07:34:00 INCIDENTS IN HOUSE IF WHEN  
01:07:34:00 01:07:37:00 POSSIBLE THAT YOU COULD THANK  
01:07:37:00 01:07:41:00 YOU AND I WILL GO TO THE FIRST  
01:07:41:00 01:07:45:00 QUESTION THEN I WILL PASS OVER  
01:07:45:00 01:07:46:00 TO TO MIKE LYNCH TO SEE WHAT WE  
01:07:46:00 01:07:48:00 CAN DOVE INTO TO A MORE ABOUT

01:07:48:00 01:07:49:00 THE LIBRARIES AND THEIR  
01:07:49:00 01:07:52:00 EXPANSION IN AROUND KIND  
01:07:52:00 01:07:53:00 OF WIRELESS AND BROADBAND  
01:07:53:00 01:07:53:00 EXPANSION AND WHATNOT.  
01:07:53:00 01:07:56:00 SO YOUR FIRST QUESTIONS ARE  
01:07:56:00 01:07:57:00 AROUND KIND OF REALLY THE  
01:07:57:00 01:07:57:00 LESSONS LEARNED.  
01:07:57:00 01:08:00:00 THERE IS A A TASK FORCE THAT WE  
01:08:00:00 01:08:01:00 ARE PUTTING TOGETHER AND THERE  
01:08:01:00 01:08:04:00 WERE A LOT OF REALLY GOOD  
01:08:04:00 01:08:05:00 THINGS THAT CAME OUT OF A VERY  
01:08:05:00 01:08:08:00 CHALLENGED AND DIFFICULT AND  
01:08:08:00 01:08:12:00 IMPACTFUL TIME OF COVID-19 THAT  
01:08:12:00 01:08:13:00 I THINK ARE VERY BENEFICIAL TO  
01:08:13:00 01:08:16:00 KEEP THESE THINGS GOING.  
01:08:16:00 01:08:18:00 AND I THINK YOU TOUCHED ON A  
01:08:18:00 01:08:20:00 LOT OF THESE COMMUNITY MEETINGS  
01:08:20:00 01:08:23:00 THAT THE ENGAGEMENT WAS BETTER  
01:08:23:00 01:08:24:00 , WHICH IS A GREAT STARTING  
01:08:24:00 01:08:24:00 POINT.  
01:08:24:00 01:08:28:00 THAT'S EXACTLY WHAT WE WANT TO  
01:08:28:00 01:08:28:00 HEAR.  
01:08:28:00 01:08:31:00 YOU KNOW, AS WE LOOK AT KIND  
01:08:31:00 01:08:32:00 OF SCHEDULING SERVICES AND  
01:08:32:00 01:08:33:00 FOCUSED ON THAT DIGITAL  
01:08:33:00 01:08:36:00 TRANSFORMATION, PUTTING MORE  
01:08:36:00 01:08:36:00 OF OUR SERVICES ONLINE TO  
01:08:36:00 01:08:39:00 REDUCE THE NEED TO ACTUALLY  
01:08:39:00 01:08:40:00 COME TO A CITY BUILDING.  
01:08:40:00 01:08:42:00 THESE ARE THE THINGS THAT WE  
01:08:42:00 01:08:43:00 ARE GOING TO CONTINUE TO LOOK  
01:08:43:00 01:08:44:00 AT WHAT A HYBRID WORKFORCE  
01:08:44:00 01:08:47:00 WORKING REMOTELY WHAT WOULD  
01:08:47:00 01:08:47:00 LOOK LIKE WE'RE IN  
01:08:47:00 01:08:50:00 CONVERSATIONS ABOUT THAT THAT'S  
01:08:50:00 01:08:51:00 A LITTLE BIT MORE COMPLICATED  
01:08:51:00 01:08:52:00 BECAUSE WE'RE IN A HEAVILY  
01:08:52:00 01:08:54:00 UNIONIZED ENVIRONMENT.  
01:08:54:00 01:08:55:00 SO THERE'S A LOT  
01:08:55:00 01:08:56:00 OF CONVERSATIONS THAT WOULD  
01:08:56:00 01:08:59:00 NEED TO HAPPEN WITH A UNION.  
01:08:59:00 01:08:59:00 BUT WE ARE WE ARE KEEPING  
01:08:59:00 01:09:02:00 EVERYTHING ON THE TABLE.  
01:09:02:00 01:09:03:00 WE ARE REALLY HIGHLIGHTING THE  
01:09:03:00 01:09:03:00 THINGS THAT HAVE REALLY RISEN  
01:09:03:00 01:09:05:00 TO THE TOP DURING THIS  
01:09:05:00 01:09:06:00 CHALLENGING TIME THAT HAVE  
01:09:06:00 01:09:11:00 BECOME VERY BENEFICIAL AND WE  
01:09:11:00 01:09:11:00 WANT TO KEEP THEM.  
01:09:11:00 01:09:14:00 BUT I THINK THAT THERE'S A  
01:09:14:00 01:09:17:00 GREAT OPPORTUNITY TO REALLY  
01:09:17:00 01:09:18:00 MAKE THIS PART OF OUR NEW  
01:09:18:00 01:09:21:00 PRACTICE GOING FORWARD THAT  
01:09:21:00 01:09:22:00 COULD BRING ABOUT ENGAGEMENT,



01:09:22:00 01:09:24:00 COULD BRING ABOUT EASE OF OF  
01:09:24:00 01:09:25:00 OF DOING SERVICES WITH  
01:09:25:00 01:09:28:00 MUNICIPAL GOVERNMENT.  
01:09:28:00 01:09:30:00 SO I THINK IT'S A GREAT  
01:09:30:00 01:09:30:00 OPPORTUNITY AND I'M AND I'M  
01:09:30:00 01:09:32:00 FULLY IN SUPPORT OF THIS.  
01:09:32:00 01:09:33:00 I'M A MEMBER THAT'S GOING TO BE  
01:09:33:00 01:09:34:00 ON THIS TASK FORCE THAT IS  
01:09:34:00 01:09:36:00 GOING TO BE LOOKING AT THESE  
01:09:36:00 01:09:37:00 THINGS AND WITH TECHNOLOGY, YOU  
01:09:37:00 01:09:40:00 KNOW, I MEAN REALLY YOU KNOW,  
01:09:40:00 01:09:44:00 THE DOORS ARE WIDE OPEN WITH  
01:09:44:00 01:09:45:00 WHAT TECHNOLOGY CAN DO.  
01:09:45:00 01:09:47:00 WE JUST NEED TO KIND OF REALLY  
01:09:47:00 01:09:48:00 UNDERSTAND WHAT THE GOAL IS AND  
01:09:48:00 01:09:51:00 WHERE WE'RE TRYING TO GO.  
01:09:51:00 01:09:52:00 AND I SEE THAT I SEE THE GAVEL  
01:09:52:00 01:09:52:00 UP.  
01:09:52:00 01:09:55:00 OH SURE YOU DO.  
01:09:55:00 01:09:59:00 SO I WILL STOP I GUESS.  
01:09:59:00 01:10:00:00 WELL, WE'LL WE'LL WE'LL TALK  
01:10:00:00 01:10:01:00 ABOUT PEOPLE YOU KNOW IN THE  
01:10:01:00 01:10:03:00 NEXT HEY GOOD.  
01:10:03:00 01:10:04:00 THANK YOU AND THANK YOU MADAM  
01:10:04:00 01:10:06:00 CHAIR.  
01:10:06:00 01:10:06:00 THANK YOU.  
01:10:06:00 01:10:07:00 THANK YOU.  
01:10:07:00 01:10:10:00 YEAH SORRY I THINK WE KEEP  
01:10:10:00 01:10:11:00 GETTING TO THE POINT WHERE MIKE  
01:10:11:00 01:10:14:00 LYNCH IS SUPPOSED TO WEIGH IN  
01:10:14:00 01:10:15:00 BUT HE'S GOING TO GET IT'S  
01:10:15:00 01:10:18:00 GOING TO GET THIS MOMENT THE  
01:10:18:00 01:10:19:00 SUN IS GOING TO GET HIS 15  
01:10:19:00 01:10:19:00 MINUTES OF FAME.  
01:10:19:00 01:10:20:00 YEAH EXACTLY.  
01:10:20:00 01:10:22:00 WE'LL GET BACK.  
01:10:22:00 01:10:22:00 ALL RIGHT.  
01:10:22:00 01:10:26:00 NEXT UP IS COUNCILOR HERE AND  
01:10:26:00 01:10:27:00 THEN IT'LL BE COUNCILOR FLYNN.  
01:10:27:00 01:10:28:00 AND I WANT TO WE'VE ALSO BEEN  
01:10:28:00 01:10:28:00 JOINED BY COUNCILOR MICHAEL  
01:10:28:00 01:10:30:00 FLAHERTY, LARGE COUNCILOR.  
01:10:30:00 01:10:31:00 YES.  
01:10:31:00 01:10:31:00 GOOD MORNING.  
01:10:31:00 01:10:32:00 CAN YOU HEAR ME OK?  
01:10:32:00 01:10:34:00 AWESOME.  
01:10:34:00 01:10:37:00 AND THANK YOU AGAIN TO DO IT  
01:10:37:00 01:10:38:00 FOR YOUR ENTIRE TEAM FOR YOUR  
01:10:38:00 01:10:41:00 HARD WORK DURING THESE MOST  
01:10:41:00 01:10:42:00 TRYING TIMES YOU GUYS HAVE  
01:10:42:00 01:10:43:00 RISEN TO THE OCCASION AND HAVE  
01:10:43:00 01:10:45:00 OVERDELIVERED IN SO MANY WAYS.  
01:10:45:00 01:10:47:00 SO WE REALLY DO APPRECIATE YOU  
01:10:47:00 01:10:49:00 ALL.

01:10:49:00 01:10:50:00 I JUST HAVE A FEW QUESTIONS.  
01:10:50:00 01:10:52:00 I'M CURIOUS ABOUT HOW DO IT  
01:10:52:00 01:10:53:00 WORK TO CREATE NEW WEB PAGES  
01:10:53:00 01:10:56:00 FOR NEW PROGRAM STARTED IN THE  
01:10:56:00 01:10:57:00 CITY THAT HAVE BEEN PASSED BY  
01:10:57:00 01:10:57:00 THE COUNCIL.  
01:10:57:00 01:11:00:00 SO I'M THINKING PARTICULARLY  
01:11:00:00 01:11:01:00 OUR RESIDENTIAL KITCHENS WE'VE  
01:11:01:00 01:11:02:00 GOTTEN A LOT OF REQUESTS AND SO  
01:11:02:00 01:11:04:00 I'M JUST CURIOUS ABOUT WHAT THE  
01:11:04:00 01:11:05:00 IMPLEMENTATION PROCESS LOOKS  
01:11:05:00 01:11:09:00 LIKE FOR ADDING NEW WEB PAGES  
01:11:09:00 01:11:12:00 TO OUR CITY WEBSITE.  
01:11:12:00 01:11:13:00 THE CITY SAYS THAT THE WEBSITE  
01:11:13:00 01:11:16:00 IS READABLE AT AN EIGHTH GRADE  
01:11:16:00 01:11:16:00 LEVEL.  
01:11:16:00 01:11:20:00 I ALWAYS TALK ABOUT HOW SOME  
01:11:20:00 01:11:20:00 FOLKS ARE STILL STRUGGLING TO  
01:11:20:00 01:11:21:00 READ AND WRITE EVEN IN THEIR  
01:11:21:00 01:11:23:00 OWN NATIVE LANGUAGE AND I'M  
01:11:23:00 01:11:24:00 WONDERING HOW WE LANDED ON 8TH  
01:11:24:00 01:11:27:00 GRADE IN PARTICULAR.  
01:11:27:00 01:11:28:00 HOW WAS THAT DECISION MADE?  
01:11:28:00 01:11:29:00 THERE ARE A LOT OF PEOPLE  
01:11:29:00 01:11:32:00 PARTICULARLY IMMIGRANTS WHO  
01:11:32:00 01:11:33:00 HAVE NOT EVEN WE'RE NOT EVEN  
01:11:33:00 01:11:35:00 READING IT BACK.  
01:11:35:00 01:11:36:00 ASADI SO I'M JUST CURIOUS ABOUT  
01:11:36:00 01:11:40:00 KIND OF LIKE HOW WE LANDED  
01:11:40:00 01:11:41:00 THERE AND WHAT WHAT ARE WE  
01:11:41:00 01:11:42:00 THINKING ABOUT IN TERMS  
01:11:42:00 01:11:44:00 OF EXPANDING THAT?  
01:11:44:00 01:11:45:00 AND THEN YOU MENTIONED A FEW  
01:11:45:00 01:11:48:00 TIMES IN YOUR ANSWERS THAT HAVE  
01:11:48:00 01:11:51:00 COMPANIES LIKE COMCAST, VERIZON  
01:11:51:00 01:11:52:00 AND HAVE ALL BUILT THEIR  
01:11:52:00 01:11:55:00 BROADBAND INFRASTRUCTURES FOR  
01:11:55:00 01:11:56:00 MORE FAR MORE THAN THE CITY  
01:11:56:00 01:11:59:00 COULD DO AND ARE WE WORKING  
01:11:59:00 01:12:00:00 WITH THESE PROVIDERS TO HELP  
01:12:00:00 01:12:01:00 EXPAND ACCESS TO MUNICIPAL  
01:12:01:00 01:12:03:00 BROADBAND?  
01:12:03:00 01:12:04:00 YOU'VE MENTIONED THAT THEIR  
01:12:04:00 01:12:05:00 WORK HAS CREATED BOTH SERVICE  
01:12:05:00 01:12:07:00 PROVIDERS AND COMPETITORS AND  
01:12:07:00 01:12:07:00 I'M WONDERING WHETHER YOU SEE  
01:12:07:00 01:12:10:00 THEM AS ONE OR THE OTHER.  
01:12:10:00 01:12:12:00 I WILL START WITH THE LAST ONE  
01:12:12:00 01:12:15:00 FIRST BECAUSE THIS IS ALSO A  
01:12:15:00 01:12:16:00 CHANCE FOR ME TO TAP ON MIKE  
01:12:16:00 01:12:18:00 LYNCH.  
01:12:18:00 01:12:20:00 YES, WE WE WE WORK WITH WITH  
01:12:20:00 01:12:23:00 ALL THE MAJOR CARRIERS AND WE  
01:12:23:00 01:12:27:00 REALLY SEE THEM AS A PARTNER IN

01:12:27:00 01:12:30:00 FOCUSING ON OUR BROADBAND  
01:12:30:00 01:12:31:00 PROVIDERS.  
01:12:31:00 01:12:35:00 IT'S AN OPPORTUNITY TO REALLY  
01:12:35:00 01:12:38:00 EXPAND THE PROLIFERATION OF OF  
01:12:38:00 01:12:39:00 CONNECT TO THE CONNECTIVITY  
01:12:39:00 01:12:59:00 AROUND THE CITY OF BOSTON.  
01:12:59:00 01:13:00:00 SO I DON'T I DON'T IT IT'S GOOD  
01:13:00:00 01:13:01:00 THAT WE ARE BRINGING ABOUT THE  
01:13:01:00 01:13:01:00 COMPETITION BETWEEN THEM WHICH  
01:13:01:00 01:13:02:00 IS GREAT HAVING OPTIONS FOR  
01:13:02:00 01:13:02:00 BOSTONIANS.  
01:13:02:00 01:13:03:00 IT'S ALSO GOOD FOR BRINGING  
01:13:03:00 01:13:04:00 DOWN PRICE.  
01:13:04:00 01:13:05:00 BUT IT'S I DON'T THIS IS THIS  
01:13:05:00 01:13:05:00 IS A GREAT OPPORTUNITY AS WE  
01:13:05:00 01:13:06:00 KIND OF LOOK FORWARD IN  
01:13:06:00 01:13:07:00 PARTNERING WITH A LOT  
01:13:07:00 01:13:07:00 OF COMPANIES LIKE COMCAST WHICH  
01:13:07:00 01:13:08:00 WAS CRITICAL IN THE INTERNET  
01:13:08:00 01:13:09:00 ESSENTIALS GIVING CONNECTIVITY  
01:13:09:00 01:13:13:00 FOR VERY LOW COST DURING THIS  
01:13:13:00 01:13:14:00 VERY DIFFICULT TIME FROM  
01:13:14:00 01:13:17:00 WORKING WITH VERIZON TO TO HELP  
01:13:17:00 01:13:18:00 THEIR BUILD OUT WORKING WITH  
01:13:18:00 01:13:21:00 THEM ON THEIR 5G DEPLOYMENT.  
01:13:21:00 01:13:22:00 SO THIS IS EVERYONE IS IS  
01:13:22:00 01:13:26:00 REALLY STEPPING UP TO THE PLATE  
01:13:26:00 01:13:27:00 AS WE START TO KIND OF BUILD  
01:13:27:00 01:13:29:00 OUR OPTIONS THROUGH THE CITY.  
01:13:29:00 01:13:33:00 MICHAEL, UM, I'M NOT SURE THIS  
01:13:33:00 01:13:34:00 FIRST TIME I'M CALLING ON YOU  
01:13:34:00 01:13:35:00 ANYTHING YOU'D LIKE TO ADD  
01:13:35:00 01:13:37:00 BEFORE I TURN IT OVER TO TO  
01:13:37:00 01:13:38:00 DEATH ON DIGITAL NOT JUST JUST  
01:13:38:00 01:13:40:00 BRIEFLY.  
01:13:40:00 01:13:40:00 THANK YOU.  
01:13:40:00 01:13:41:00 REGARDING THE BROADBAND  
01:13:41:00 01:13:44:00 PROVIDERS, COMCAST AND VERIZON  
01:13:44:00 01:13:45:00 ARE THE BIG ONES.  
01:13:45:00 01:13:48:00 COMCAST STARTED AS A TV CABLE  
01:13:48:00 01:13:49:00 COMPANY AND IS NOW ESSENTIALLY  
01:13:49:00 01:13:49:00 A BROADBAND PROVIDER.  
01:13:49:00 01:13:53:00 VERIZON STARTED AS A PHONE  
01:13:53:00 01:13:53:00 COMPANY BUT REALLY AS A  
01:13:53:00 01:13:54:00 BROADBAND AND WIRELESS PROVIDER  
01:13:54:00 01:13:57:00 IN BOSTON WE HAVE A FEW OTHER  
01:13:57:00 01:13:57:00 COMPANIES TO OUR CNS ONE AND  
01:13:57:00 01:14:01:00 THERE'S ALSO STARI WHICH IS A  
01:14:01:00 01:14:04:00 NEW PROVIDER DOES WIRELESS  
01:14:04:00 01:14:05:00 ROOFTOPS, IS WORKING ON A PILOT  
01:14:05:00 01:14:08:00 WITH THEM AND NETLIST WHO DO A  
01:14:08:00 01:14:09:00 NUMBER OF SMALLER MTU BUILDINGS  
01:14:09:00 01:14:11:00 ACROSS THE CITY AS KIND OF A  
01:14:11:00 01:14:12:00 COMMUNITY ORIENTED WIRELESS

01:14:12:00 01:14:12:00 PROVIDER.  
01:14:12:00 01:14:15:00 ALL OF THEM ARE PROVIDING KIND  
01:14:15:00 01:14:16:00 OF UBIQUITOUS COVERAGE ACROSS  
01:14:16:00 01:14:16:00 THE CITY.  
01:14:16:00 01:14:19:00 THE CITY'S NETWORK IS SLIGHTLY  
01:14:19:00 01:14:20:00 DIFFERENT.  
01:14:20:00 01:14:21:00 THE CITY'S NETWORK IS THE CITY  
01:14:21:00 01:14:23:00 USED BECAUSE WE DON'T ACTUALLY  
01:14:23:00 01:14:24:00 OWN THE FIBER THAT WE'RE USING.  
01:14:24:00 01:14:25:00 WE WE GOT IT FROM THESE  
01:14:25:00 01:14:28:00 COMPANIES WITH THE PROVISO THAT  
01:14:28:00 01:14:29:00 WE WOULDN'T COMPETE WITH THEM  
01:14:29:00 01:14:32:00 AT THE SAME POINT WE HAVE THE  
01:14:32:00 01:14:32:00 COVERAGE WE NEED ACROSS THE  
01:14:32:00 01:14:33:00 CITY.  
01:14:33:00 01:14:36:00 OUR CHALLENGE AS A COUNCILOR  
01:14:36:00 01:14:39:00 APPROPRIATELY RAISED IS IT IS  
01:14:39:00 01:14:40:00 EXPENSIVE AND THAT'S WHERE WE  
01:14:40:00 01:14:41:00 COME IN AND WE TRY TO FILL THE  
01:14:41:00 01:14:43:00 GAPS WHERE WE CAN'T.  
01:14:43:00 01:14:44:00 I JUST TO DAVID, THE REASON I  
01:14:44:00 01:14:47:00 TOOK THIS OPPORTUNITY AND  
01:14:47:00 01:14:47:00 COUNCILOR ALLOW ME ONE OF THE  
01:14:47:00 01:14:51:00 KEY ELEMENTS IS THAT JUST IN  
01:14:51:00 01:14:52:00 THE LAST WEEK ONE OF THE BIG  
01:14:52:00 01:14:54:00 FEDERAL PROGRAMS, THE EMERGENCY  
01:14:54:00 01:14:55:00 BROADBAND BENEFITS CAME INTO  
01:14:55:00 01:14:58:00 ACTION I THINK IT WAS MAY 12TH  
01:14:58:00 01:14:58:00 .  
01:14:58:00 01:14:59:00 THIS WILL GIVE PEOPLE IN NEED  
01:14:59:00 01:15:01:00 FIFTY DOLLARS A MONTH TO  
01:15:01:00 01:15:02:00 COVER THE COST OF BROADBAND.  
01:15:02:00 01:15:03:00 BUT IT'S A LITTLE COMPLICATED  
01:15:03:00 01:15:06:00 UNLESS YOU TO GET THERE YOU GOT  
01:15:06:00 01:15:07:00 TO GO TO YOUR PROVIDER.  
01:15:07:00 01:15:08:00 YOU'RE GOT TO GET YOUR HOTSPOT.  
01:15:08:00 01:15:09:00 YOU'VE GOT TO FILE THAT STUFF  
01:15:09:00 01:15:10:00 WITH THE FCC.  
01:15:10:00 01:15:10:00 IT'S TRICKY.  
01:15:10:00 01:15:11:00 WE ARE WORKING WITH PROBABLY  
01:15:11:00 01:15:14:00 TWO HUNDRED SOCIAL SERVICE  
01:15:14:00 01:15:17:00 AGENCIES ACROSS THE CITY TO GET  
01:15:17:00 01:15:18:00 THEIR CLIENTS RESIDENTS ACCESS  
01:15:18:00 01:15:21:00 TO FUNDING SO THAT THEY'LL BE  
01:15:21:00 01:15:22:00 ABLE TO BRING THEM INTO THE  
01:15:22:00 01:15:25:00 DIGITAL WORLD WITHOUT SORT  
01:15:25:00 01:15:26:00 OF THAT THAT ECONOMIC PENALTY  
01:15:26:00 01:15:29:00 OF AN EXPENSIVE ADDED COST.  
01:15:29:00 01:15:30:00 WHAT I WILL DO AFTER HEARING IS  
01:15:30:00 01:15:33:00 SHARE SOME SLIDES.  
01:15:33:00 01:15:34:00 IT'S AN INFORMATION WITH THE  
01:15:34:00 01:15:34:00 COUNCILORS.  
01:15:34:00 01:15:37:00 HOPEFULLY THIS INFORMATION CAN  
01:15:37:00 01:15:38:00 GET OUT YOUR AVENUES AS WELL.

01:15:38:00 01:15:40:00 THANK YOU.  
01:15:40:00 01:15:40:00 THANK YOU.  
01:15:40:00 01:15:44:00 AS FOR OUR OUR WEB PAGE AND IN  
01:15:44:00 01:15:45:00 THE PROCESS FOR GETTING THEM  
01:15:45:00 01:15:48:00 ONLINE IN HOW WE LANDED ON AN  
01:15:48:00 01:15:52:00 EIGHTH GRADE READING LEVEL,  
01:15:52:00 01:15:53:00 I'LL TURN THAT OVER TO SOLVING  
01:15:53:00 01:15:56:00 OUR CHIEF MEDICAL OFFICER WHO'S  
01:15:56:00 01:15:56:00 IN CHARGE OF BOSTON GOV.  
01:15:56:00 01:15:57:00 AND ALTHOUGH I KNOW THE WEB  
01:15:57:00 01:16:00:00 PAGES HI EVERYONE AND SORRY AS  
01:16:00:00 01:16:04:00 IF ON CUE MY FOUR MONTH OLD I  
01:16:04:00 01:16:05:00 WOKE UP JUST BEFORE THIS SO  
01:16:05:00 01:16:07:00 HE'S JOINING ME FOR THIS ANSWER  
01:16:07:00 01:16:08:00 AND IF I DO GO OFF CAMERA IT'S  
01:16:08:00 01:16:11:00 JUST BECAUSE I HAVE TO NURSE  
01:16:11:00 01:16:12:00 BUT THANK YOU FOR HAVING ME BE  
01:16:12:00 01:16:12:00 A PART OF THIS TODAY.  
01:16:12:00 01:16:15:00 IT'S A PLEASURE TO BE WITH YOU  
01:16:15:00 01:16:15:00 ALL.  
01:16:15:00 01:16:16:00 THIS IS A GREAT QUESTION.  
01:16:16:00 01:16:18:00 I'M SO GLAD YOU ASKED.  
01:16:18:00 01:16:20:00 WE FOLLOW WELL IN TWENTY TEN  
01:16:20:00 01:16:22:00 THE FEDERAL GOVERNMENT PUT OUT  
01:16:22:00 01:16:23:00 PLAIN LANGUAGE GUIDELINES FOR  
01:16:23:00 01:16:26:00 ALL GOVERNMENT WEBSITES TO  
01:16:26:00 01:16:27:00 FOLLOW AND SO WE WERE HAPPY TO  
01:16:27:00 01:16:30:00 INSTITUTE THAT ACROSS BOSNIAC  
01:16:30:00 01:16:31:00 AND ANYTHING WE ARE PART  
01:16:31:00 01:16:34:00 OF THAT'S DISTRIBUTED IN PRINT  
01:16:34:00 01:16:35:00 AS WELL.  
01:16:35:00 01:16:36:00 SO WE FOLLOW THAT THAT GUIDANCE  
01:16:36:00 01:16:38:00 AND THAT THAT PLAIN LANGUAGE  
01:16:38:00 01:16:42:00 DOT GOV AND WE UNDERSTAND THAT  
01:16:42:00 01:16:43:00 WE'RE FORTUNATE IN THE BOSTON  
01:16:43:00 01:16:46:00 AREA TO BE ABLE TO TARGET AN  
01:16:46:00 01:16:47:00 EIGHTH GRADE LEVEL BUT WE KNOW  
01:16:47:00 01:16:48:00 THAT THAT CERTAINLY DOES NOT  
01:16:48:00 01:16:50:00 MEET EVERYONE'S NEEDS.  
01:16:50:00 01:16:51:00 I'VE WORKED IN MY PREVIOUS  
01:16:51:00 01:16:52:00 ROLES WHEN I WORKED FOR THE  
01:16:52:00 01:16:54:00 FEDERAL GOVERNMENT IN MANY  
01:16:54:00 01:16:55:00 COMMUNITIES IN MASSACHUSETTS  
01:16:55:00 01:16:56:00 WHERE WE'RE FIFTH GRADE WAS  
01:16:56:00 01:16:58:00 ACTUALLY MORE THE AVERAGE AND  
01:16:58:00 01:16:58:00 THAT'S ACTUALLY PRETTY  
01:16:58:00 01:16:59:00 CONSISTENT ACROSS THE COUNTRY.  
01:16:59:00 01:17:02:00 SO WE'RE AWARE THAT THIS STILL  
01:17:02:00 01:17:05:00 DOESN'T SUPPORT EVERYBODY AND  
01:17:05:00 01:17:06:00 IT IS DEFINITELY AN EFFORT TO  
01:17:06:00 01:17:10:00 GET ALL OF OUR CONTENT THERE.  
01:17:10:00 01:17:11:00 I WILL SAY THAT THIS IS THE  
01:17:11:00 01:17:13:00 CONSTANT CONSTANT PROJECT WITH  
01:17:13:00 01:17:14:00 ALL OF OUR PARTNERS ACROSS OUR

01:17:14:00 01:17:18:00 DEPARTMENTS SO WE SET THAT AS  
01:17:18:00 01:17:19:00 OUR TARGET GOAL AND BECAUSE THE  
01:17:19:00 01:17:21:00 WAY THE TEAM IS SET UP AND  
01:17:21:00 01:17:22:00 WE'RE AT THE TOP OF THE  
01:17:22:00 01:17:25:00 EDITORIAL STREAM, MY TEAM CAN  
01:17:25:00 01:17:26:00 ENSURE THAT WE DO MEET THIS FOR  
01:17:26:00 01:17:27:00 ANY PAGES THAT WE PUBLISH.  
01:17:27:00 01:17:29:00 SO CERTAINLY A GREAT QUESTION.  
01:17:29:00 01:17:32:00 DO YOU HAVE A CLARIFYING AND I  
01:17:32:00 01:17:34:00 DON'T KNOW IF I CAN IF THE  
01:17:34:00 01:17:36:00 GAVEL IS UPON ME OR NOT BUT I  
01:17:36:00 01:17:37:00 DO WONDER AND AND JUST CURIOUS  
01:17:37:00 01:17:41:00 AS WE START THINKING ABOUT HOW  
01:17:41:00 01:17:41:00 DO WE ADDRESS THE ISSUE  
01:17:41:00 01:17:44:00 OF LITERACY FOR FOLKS WHO ARE  
01:17:44:00 01:17:44:00 STRUGGLING TO READ AND WRITE IN  
01:17:44:00 01:17:47:00 THEIR NATIVE LANGUAGE WHAT ARE  
01:17:47:00 01:17:48:00 WE DOING TO UTILIZE VIDEOS AND  
01:17:48:00 01:17:51:00 AUDIO FILES AND OTHER  
01:17:51:00 01:17:53:00 MECHANISMS TO BE ABLE TO ENGAGE  
01:17:53:00 01:17:56:00 AND CONNECT AND PROVIDE  
01:17:56:00 01:17:56:00 INFORMATION TO FOLKS IN WAYS  
01:17:56:00 01:18:00:00 THAT THEY CAN ACCESS IT?  
01:18:00:00 01:18:00:00 RIGHT.  
01:18:00:00 01:18:01:00 SO I JUST ALWAYS THINKING ABOUT  
01:18:01:00 01:18:04:00 INFORMATION JUSTICE AND JUST  
01:18:04:00 01:18:05:00 WANT TO MAKE SURE THAT WE'RE  
01:18:05:00 01:18:07:00 CONSIDERING AND EXPLORING  
01:18:07:00 01:18:08:00 MULTIPLE WAYS TO BE ABLE TO  
01:18:08:00 01:18:11:00 CONNECT PEOPLE TO THE  
01:18:11:00 01:18:11:00 INFORMATION THAT THEY'RE  
01:18:11:00 01:18:11:00 SEEKING.  
01:18:11:00 01:18:12:00 ABSOLUTELY.  
01:18:12:00 01:18:15:00 THIS THIS FALL UNDER SOMETHING  
01:18:15:00 01:18:16:00 THAT I AND THE TEAM ARE  
01:18:16:00 01:18:17:00 INCREDIBLY PASSIONATE ABOUT AND  
01:18:17:00 01:18:19:00 THAT'S CALLED USER EXPERIENCE.  
01:18:19:00 01:18:20:00 AND SO THIS IS A PRACTICE  
01:18:20:00 01:18:23:00 ACROSS A DIGITAL WORLD TO  
01:18:23:00 01:18:26:00 REALLY THINK THROUGH HOW PEOPLE  
01:18:26:00 01:18:27:00 THAT ARE USING THE WEBSITE ARE  
01:18:27:00 01:18:30:00 REALLY EXPERIENCING IT, HOW CAN  
01:18:30:00 01:18:31:00 WE MAKE IT MORE ACCESSIBLE AND  
01:18:31:00 01:18:34:00 THAT HAS A LARGE PART TO PLAY  
01:18:34:00 01:18:35:00 WITH.  
01:18:35:00 01:18:35:00 EVERYTHING WE PRODUCE WE THINK  
01:18:35:00 01:18:38:00 THROUGH NOT JUST HOW IT'S  
01:18:38:00 01:18:39:00 WRITTEN, HOW IT'S PRESENTED,  
01:18:39:00 01:18:40:00 WHAT MEDIA WE CAN USE TO MAKE  
01:18:40:00 01:18:42:00 IT MORE ACCESSIBLE EXACTLY WHAT  
01:18:42:00 01:18:43:00 YOU'RE SAYING WE HAVE THE  
01:18:43:00 01:18:46:00 DIGITAL STORYTELLERS, THE  
01:18:46:00 01:18:47:00 DIGITAL TEAM TO HELP BREAK  
01:18:47:00 01:18:50:00 THINGS DOWN WHEREVER POSSIBLE.

01:18:50:00 01:18:51:00 WE USE THEM IN A VARIETY  
01:18:51:00 01:18:52:00 OF DIFFERENT WAYS WHERE WE HAVE  
01:18:52:00 01:18:54:00 COMPLEX SUBJECT MATTER OR OR  
01:18:54:00 01:18:55:00 LONGER TERM STORIES TO TELL  
01:18:55:00 01:18:55:00 ABOUT THE CITY'S WORK.  
01:18:55:00 01:18:58:00 WE WE EMPLOY THEM TO DO THAT.  
01:18:58:00 01:19:00:00 WE ALSO WORK WITH THEM TO HELP  
01:19:00:00 01:19:02:00 ELEVATE RESIDENTS VOICES AND  
01:19:02:00 01:19:03:00 MAKE SURE THAT WE'RE TELLING  
01:19:03:00 01:19:06:00 THOSE STORIES AS WELL ABOUT OUR  
01:19:06:00 01:19:06:00 COMMUNITY.  
01:19:06:00 01:19:07:00 BUT ACCESSIBILITY AND USER  
01:19:07:00 01:19:09:00 EXPERIENCE THIS IS THE ENTIRE  
01:19:09:00 01:19:10:00 FOCUS BY MAKING THINGS AT OR  
01:19:10:00 01:19:13:00 BELOW AN 8TH GRADE READING  
01:19:13:00 01:19:14:00 LEVEL WHEREVER POSSIBLE THAT  
01:19:14:00 01:19:17:00 MAKES IT EASIER TO TRANSLATE.  
01:19:17:00 01:19:18:00 WE'VE ALSO EMPLOYED THE USE  
01:19:18:00 01:19:20:00 OF A SMALL LOCAL FIRM HERE IN  
01:19:20:00 01:19:21:00 BOSTON CALLED ITERATORS.  
01:19:21:00 01:19:24:00 THEY THEY HAVE BEEN A WONDERFUL  
01:19:24:00 01:19:25:00 PARTNER IN ENSURING  
01:19:25:00 01:19:25:00 ACCESSIBILITY LEVELS ON  
01:19:25:00 01:19:29:00 BOTANICA SO WE'VE DONE A LOT  
01:19:29:00 01:19:30:00 OF WORK THIS YEAR TO MAKE SURE  
01:19:30:00 01:19:32:00 THAT WE TRULY MEET WCG DOUBLE  
01:19:32:00 01:19:33:00 STANDARDS FOR ACCESSIBILITY.  
01:19:33:00 01:19:33:00 WE'VE PARTNERED WITH THE  
01:19:33:00 01:19:36:00 DISABILITIES COMMISSION AS WELL  
01:19:36:00 01:19:37:00 TO MAKE SURE THAT WE'RE  
01:19:37:00 01:19:37:00 PRIORITIZING WHERE THEY'RE  
01:19:37:00 01:19:40:00 HEARING CONSTITUENTS NEED THE  
01:19:40:00 01:19:41:00 MOST SUPPORT ON THE WEBSITE.  
01:19:41:00 01:19:42:00 SO WE'VE DONE WORK LIKE  
01:19:42:00 01:19:44:00 ENSURING THE COLOR CONTRAST ON  
01:19:44:00 01:19:45:00 OUR VISUAL MEDIA ACTUALLY MEETS  
01:19:45:00 01:19:48:00 THE NEEDS OF THOSE WITH VISION  
01:19:48:00 01:19:48:00 IMPAIRMENTS.  
01:19:48:00 01:19:49:00 WE MAKE SURE THAT THE ENTIRE  
01:19:49:00 01:19:52:00 WEBSITE CAN ACTUALLY BE  
01:19:52:00 01:19:52:00 NAVIGATED WITH A KEYBOARD SO WE  
01:19:52:00 01:19:55:00 CAN'T TAKE ANYTHING FOR  
01:19:55:00 01:19:56:00 GRANTED.  
01:19:56:00 01:19:57:00 WE HAVE TO CONSTANTLY BE  
01:19:57:00 01:19:57:00 WORKING TO MAKE SURE THAT THE  
01:19:57:00 01:19:59:00 WEBSITE WORKS FOR EVERYONE AND  
01:19:59:00 01:20:00:00 ACCESSIBILITY IS SOMETHING THAT  
01:20:00:00 01:20:00:00 IS NEVER DONE.  
01:20:00:00 01:20:03:00 BUT WE ARE WORKING  
01:20:03:00 01:20:03:00 CONTINUOUSLY.  
01:20:03:00 01:20:04:00 THANK THANK YOU FOR THAT AND  
01:20:04:00 01:20:07:00 I'M HAPPY TO PARTNER WITH YOU  
01:20:07:00 01:20:11:00 ALL IN THAT WORK AND WE'LL JUST  
01:20:11:00 01:20:12:00 LAST THING THAT I'LL SAY BEFORE

01:20:12:00 01:20:15:00 ALSO GIVES ME THE GAVEL IS THE  
01:20:15:00 01:20:18:00 USE OF SYMBOLS INSTEAD OF THE  
01:20:18:00 01:20:23:00 NAME OF THE LANGUAGE FLAGS ARE  
01:20:23:00 01:20:23:00 VISUAL INDICATORS OF WHAT  
01:20:23:00 01:20:27:00 THINGS CAN BE POTENTIALLY  
01:20:27:00 01:20:27:00 TRANSLATED UPON.  
01:20:27:00 01:20:30:00 AND SO I THINK THAT JUST WHEN  
01:20:30:00 01:20:30:00 YOU THINK ABOUT ACCESSIBILITY  
01:20:30:00 01:20:34:00 THE USE OF FLAGS OF DIFFERENT  
01:20:34:00 01:20:38:00 COUNTRIES WILL HELP WITH FOLKS  
01:20:38:00 01:20:38:00 IF THEY'RE LOOKING FOR  
01:20:38:00 01:20:39:00 TRANSLATION BUT THEY DON'T KNOW  
01:20:39:00 01:20:42:00 HOW TO READ THAT A VISUAL  
01:20:42:00 01:20:46:00 SYMBOL COULD HELP WITH THAT AS  
01:20:46:00 01:20:46:00 WELL.  
01:20:46:00 01:20:49:00 SO THAT'S IT.  
01:20:49:00 01:20:51:00 AND THANK YOU SO MUCH FOR ALL  
01:20:51:00 01:20:51:00 YOUR HARD WORK AND FEEL FREE TO  
01:20:51:00 01:20:53:00 REACH OUT TO OUR OFFICE FOR ANY  
01:20:53:00 01:20:54:00 SUPPORT.  
01:20:54:00 01:20:54:00 THANK YOU.  
01:20:54:00 01:20:55:00 THANK YOU, COUNCILOR.  
01:20:55:00 01:20:55:00 GREAT.  
01:20:55:00 01:20:56:00 THANK YOU, COUNCILOR HERE  
01:20:56:00 01:21:01:00 COUNCILOR FLYNN.  
01:21:01:00 01:21:01:00 THANK YOU.  
01:21:01:00 01:21:04:00 THANK YOU COUNCILOR BOK AND I  
01:21:04:00 01:21:05:00 ALSO WANTED TO HIGHLIGHT THE  
01:21:05:00 01:21:09:00 EXCEPTIONAL DO A TEAM  
01:21:09:00 01:21:11:00 ESPECIALLY DURING THE LAST  
01:21:11:00 01:21:12:00 DURING THE LAST YEAR, THIS  
01:21:12:00 01:21:16:00 DIFFICULT YEAR FOR EVERYBODY.  
01:21:16:00 01:21:20:00 I HELD A HEARING ON DIGITAL  
01:21:20:00 01:21:21:00 EQUITY IN THE PAST AND WROTE A  
01:21:21:00 01:21:24:00 OP ED WITH COUNCILOR MARIA ON  
01:21:24:00 01:21:28:00 THIS ISSUE WORKING WITH TELCOS  
01:21:28:00 01:21:32:00 HOME.  
01:21:32:00 01:21:33:00 BUT I UNDERSTAND THAT ONE IN  
01:21:33:00 01:21:35:00 FIVE PEOPLE IN BOSTON ARE  
01:21:35:00 01:21:36:00 STRUGGLING WITH DIGITAL ACCESS  
01:21:36:00 01:21:39:00 DIGITAL EQUITY RELATED ISSUES  
01:21:39:00 01:21:46:00 ESPECIALLY AS AS JEANETTE  
01:21:46:00 01:21:47:00 MENTIONED OUR SENIORS, OUR OUR  
01:21:47:00 01:21:52:00 IMMIGRANT NEIGHBORS IMMIGRANTS  
01:21:52:00 01:21:56:00 BUT YOU KNOW, I REPRESENT THE  
01:21:56:00 01:22:00:00 LARGEST DISTRICT OF THE  
01:22:00:00 01:22:01:00 RESIDENTS LIVING IN PUBLIC  
01:22:01:00 01:22:04:00 HOUSING AND IN IMMIGRANTS AS  
01:22:04:00 01:22:04:00 WELL.  
01:22:04:00 01:22:05:00 WHAT ARE WE GOING TO DO TO  
01:22:05:00 01:22:08:00 EXPAND SERVICES?  
01:22:08:00 01:22:09:00 RESIDENTS LIVING IN HARD TO  
01:22:09:00 01:22:12:00 REACH AREAS OR TARGETED  
01:22:12:00 01:22:16:00 DEMOGRAPHICS SUCH AS IMMIGRANTS



01:22:16:00 01:22:20:00 SUCH AS RESIDENTS, SENIORS,  
01:22:20:00 01:22:21:00 PERSONS WITH DISABILITIES?  
01:22:21:00 01:22:23:00 I WAS GLAD TO HEAR YOU AND A  
01:22:23:00 01:22:24:00 LOT OF GOOD OUTREACH ON THAT.  
01:22:24:00 01:22:27:00 BUT WHAT WHAT ELSE CAN WE DO?  
01:22:27:00 01:22:28:00 AND AS A CITY COUNCIL  
01:22:28:00 01:22:31:00 STANDPOINT I WOULD REALLY LIKE  
01:22:31:00 01:22:32:00 TO SEE STILL MORE THAN WHAT WE  
01:22:32:00 01:22:35:00 WHAT WE ARE DOING NOW AND IF WE  
01:22:35:00 01:22:37:00 ARE ABLE TO DO MORE WITH MORE  
01:22:37:00 01:22:40:00 FUNDING, PLEASE LET US KNOW AND  
01:22:40:00 01:22:43:00 WE CAN ADVOCATE FOR FOR FUNDING  
01:22:43:00 01:22:44:00 IN THE BUDGET.  
01:22:44:00 01:22:45:00 I CERTAINLY WILL AND AGAIN I  
01:22:45:00 01:22:47:00 JUST LISTENED TO YOUR COMMENTS  
01:22:47:00 01:22:48:00 AND WANT TO SAY THANK YOU TO  
01:22:48:00 01:22:50:00 THE DOOR TEAM DAVID MICHAEL, I  
01:22:50:00 01:22:51:00 SEE YOU ALL THERE.  
01:22:51:00 01:22:54:00 GREG, EDDIE, JEANETTE I SEE MY  
01:22:54:00 01:22:56:00 OLD FRIEND MIKE LYNCH, MY OLD  
01:22:56:00 01:22:59:00 FRIEND GLEN WILLIAMS DOWN THERE  
01:22:59:00 01:22:59:00 ON THE CORNER.  
01:22:59:00 01:23:20:00 GOOD TO SEE.  
01:23:20:00 01:23:21:00 THAT'S ALL I HAVE TO I LISTEN  
01:23:21:00 01:23:22:00 TO THE QUESTIONS, OK?  
01:23:22:00 01:23:23:00 I MEAN I LISTEN TO THE ANSWERS.  
01:23:23:00 01:23:23:00 THANK THANK YOU COUNCILOR  
01:23:23:00 01:23:24:00 FLYNN.  
01:23:24:00 01:23:25:00 I YOU KNOW, I SHARE YOUR  
01:23:25:00 01:23:26:00 PASSION AND AND AS I SAID IN MY  
01:23:26:00 01:23:26:00 OPENING STATEMENT AND THROUGH  
01:23:26:00 01:23:27:00 SOME OF THE RESPONSES THIS HAS  
01:23:27:00 01:23:28:00 IN A VERY DIFFICULT TIME WITH  
01:23:28:00 01:23:29:00 PEOPLE THAT ARE UNDERSERVED OR  
01:23:29:00 01:23:32:00 VERY MUCH HAVE DO NOT HAVE  
01:23:32:00 01:23:36:00 ACCESS TO TO BROADBAND AND ARE  
01:23:36:00 01:23:39:00 NOT FEELING CONNECTED AND AND I  
01:23:39:00 01:23:40:00 CAN'T IMAGINE A WORSE SITUATION  
01:23:40:00 01:23:43:00 THAN WHEN YOU'RE IN THE MIDDLE  
01:23:43:00 01:23:44:00 OF A PANDEMIC AND YOU'RE TRYING  
01:23:44:00 01:23:45:00 TO GET INFORMATION THAT YOU'RE  
01:23:45:00 01:23:46:00 TRYING TO UNDERSTAND WHAT'S  
01:23:46:00 01:23:47:00 GOING ON.  
01:23:47:00 01:23:48:00 SO I MEAN WITH THAT MICHAEL,  
01:23:48:00 01:23:51:00 I'D LOVE TO TURN IT OVER TO  
01:23:51:00 01:23:51:00 YOU.  
01:23:51:00 01:23:52:00 I KNOW THAT YOUR YOU LOVE TO  
01:23:52:00 01:23:55:00 KIND OF TALK ABOUT THIS TOPIC  
01:23:55:00 01:23:56:00 SO I'LL I'LL PASS IT OVER TO TO  
01:23:56:00 01:23:58:00 TO OUR FRIEND MIKE LYNCH.  
01:23:58:00 01:23:59:00 THANKS, DAVID AND COUNCILOR  
01:23:59:00 01:24:00:00 FLYNN.  
01:24:00:00 01:24:00:00 THANK YOU.  
01:24:00:00 01:24:02:00 YOU'VE BEEN VERY ATTENTIVE TO

01:24:02:00 01:24:03:00 THE ISSUE OF DIGITAL EQUITY AND  
01:24:03:00 01:24:06:00 DIGITAL INCLUSION JUST TO TOUCH  
01:24:06:00 01:24:07:00 ON SOME OF THE ISSUES I MADE  
01:24:07:00 01:24:08:00 QUICK NOTICE YOU WERE ASKING  
01:24:08:00 01:24:10:00 THE QUESTION.  
01:24:10:00 01:24:11:00 I THINK LOOKING BACK I THINK  
01:24:11:00 01:24:14:00 THE LAST YEAR AND A QUARTER 16  
01:24:14:00 01:24:15:00 MONTHS WAS WAS THROWING  
01:24:15:00 01:24:18:00 BANDAIDS AT A PROBLEM AND WE WE  
01:24:18:00 01:24:19:00 RECOGNIZE A LOT OF IT.  
01:24:19:00 01:24:22:00 WE MAY NOT HAVE RECOGNIZED ALL  
01:24:22:00 01:24:23:00 OF IT BUT NOW AS THE AS THE AS  
01:24:23:00 01:24:26:00 THE DUST BEGINS TO SETTLE AND  
01:24:26:00 01:24:27:00 WE MOVE OUT OF THE PANDEMIC AND  
01:24:27:00 01:24:30:00 INTO THE FUTURE, WE ARE DOING  
01:24:30:00 01:24:31:00 MANY THINGS TO ADDRESS DIGITAL  
01:24:31:00 01:24:34:00 EQUITY AND DIGITAL INCLUSION.  
01:24:34:00 01:24:35:00 YOU SEE SERAPHIC ALLURA HERE  
01:24:35:00 01:24:38:00 SHE KIND OF CHAMPIONS MEETING  
01:24:38:00 01:24:39:00 THAT WE MEET ONCE OR TWICE A  
01:24:39:00 01:24:42:00 WEEK WITH A STRONG BPO AND  
01:24:42:00 01:24:43:00 KEEPS TALKING ABOUT THE  
01:24:43:00 01:24:45:00 DIFFERENT INITIATIVES THAT  
01:24:45:00 01:24:45:00 THEY'RE DOING.  
01:24:45:00 01:24:46:00 HOUSING AUTHORITY HAS SURVEYED  
01:24:46:00 01:24:49:00 ALL OF ITS RESIDENTS TO KIND  
01:24:49:00 01:24:50:00 OF ASSESS WHAT THEIR NEEDS ARE  
01:24:50:00 01:24:51:00 AND THEY'RE WORKING ON A PLAN  
01:24:51:00 01:24:54:00 RIGHT NOW TO DO SORT OF A  
01:24:54:00 01:24:54:00 WIRELESS DISTRIBUTION OFF THE  
01:24:54:00 01:24:57:00 ROOFTOPS ABOUT SOME HOUSING  
01:24:57:00 01:24:58:00 DEVELOPMENTS TO SOLVE THAT  
01:24:58:00 01:24:58:00 PROBLEM.  
01:24:58:00 01:25:01:00 BPL IS PEOPLE USED TO BE  
01:25:01:00 01:25:02:00 RESTRICTED ON HOW THEY COULD  
01:25:02:00 01:25:03:00 SPEND MONEY ON WI FI.  
01:25:03:00 01:25:05:00 THEY COULD ONLY DO IT INSIDE  
01:25:05:00 01:25:06:00 THE WALLS OF THE LIBRARIES.  
01:25:06:00 01:25:07:00 THAT RULE CHANGED IN THE LAST  
01:25:07:00 01:25:09:00 YEAR SO NOW THEY'RE PUTTING  
01:25:09:00 01:25:10:00 THEY'VE ALREADY IDENTIFIED I  
01:25:10:00 01:25:12:00 THINK ONE HUNDRED AND SEVENTY  
01:25:12:00 01:25:13:00 WIRELESS ACCESS POINTS IN  
01:25:13:00 01:25:16:00 NEIGHBORHOOD LIBRARIES THAT ARE  
01:25:16:00 01:25:17:00 PUTTING OUTSIDE OF THE  
01:25:17:00 01:25:20:00 BUILDINGS AGE DRAWING A STRONG  
01:25:20:00 01:25:21:00 AND EMILY SHEA HAVE SURVEYED  
01:25:21:00 01:25:24:00 THE SENIORS AND THEY HAVE  
01:25:24:00 01:25:25:00 IDENTIFIED WITH THE SOCIAL  
01:25:25:00 01:25:26:00 SERVICE AGENCIES HOW THEY CAN  
01:25:26:00 01:25:29:00 COME TO THE RESCUE AGAIN, IT'S  
01:25:29:00 01:25:33:00 NOT IT'S MESSY BECAUSE IT'S NOT  
01:25:33:00 01:25:36:00 ONE SIMPLE ANSWER ANYMORE EBB  
01:25:36:00 01:25:37:00 THE PROGRAM I MENTIONED EARLIER

01:25:37:00 01:25:39:00 THE EMERGENCY BROADBAND BENEFIT  
01:25:39:00 01:25:40:00 IF FOLKS CAN QUALIFY AND THEY  
01:25:40:00 01:25:43:00 CAN NAVIGATE THE TREACHEROUS  
01:25:43:00 01:25:44:00 PROCESS OF APPLICATION THAT  
01:25:44:00 01:25:45:00 WILL SPARE THEM THE EXPENSE  
01:25:45:00 01:25:47:00 OF A CONNECTION IN THEIR HOME  
01:25:47:00 01:25:48:00 OR A HOTSPOT FOR THE WIRELESS  
01:25:48:00 01:25:52:00 ETC. I CONTRIBUTE TO SERAPHIC  
01:25:52:00 01:25:52:00 AT SOME POINT HERE THE DIGITAL  
01:25:52:00 01:25:56:00 EQUITY FUND FUND THAT THE CITY  
01:25:56:00 01:25:56:00 HAS WE THROUGH ONE HUNDRED  
01:25:56:00 01:26:00:00 THOUSAND EIGHT STRONG CAME BACK  
01:26:00:00 01:26:00:00 WITH ANOTHER HUNDRED AND FIFTY  
01:26:00:00 01:26:03:00 THOUSAND DOLLARS.  
01:26:03:00 01:26:04:00 WE'RE GOING TO GIVE TWO HUNDRED  
01:26:04:00 01:26:05:00 AND FIFTY THOUSAND DOLLARS TO  
01:26:05:00 01:26:07:00 SOCIAL SERVICE AGENCIES  
01:26:07:00 01:26:08:00 DIRECTLY TIED TO THE  
01:26:08:00 01:26:08:00 CONSTITUENCIES THAT YOU ARE  
01:26:08:00 01:26:09:00 TALKING ABOUT.  
01:26:09:00 01:26:12:00 COUNCILOR AND WE AT THE LAST  
01:26:12:00 01:26:13:00 TIME WE DID THIS WAS ABOUT A  
01:26:13:00 01:26:15:00 YEAR AND A HALF THOUGH WE'VE  
01:26:15:00 01:26:16:00 GOT MAYBE I DON'T KNOW 18 OR 20  
01:26:16:00 01:26:17:00 APPLICATIONS THIS YEAR.  
01:26:17:00 01:26:19:00 WE'VE GOT OVER A HUNDRED OR SO  
01:26:19:00 01:26:20:00 BUDGET HAS ASKED US AND I SAID  
01:26:20:00 01:26:22:00 WELL THEY'RE NOT THAT MANY DO  
01:26:22:00 01:26:23:00 YOU NEED SOME HELP?  
01:26:23:00 01:26:24:00 SO THEY'RE LOOKING TO FIND MORE  
01:26:24:00 01:26:27:00 DOLLARS TO SPEND BUT WE KNOW  
01:26:27:00 01:26:28:00 WE'RE GOING TO PUT TWO HUNDRED  
01:26:28:00 01:26:28:00 AND FIFTY THOUSAND DOLLARS OUT  
01:26:28:00 01:26:33:00 THE DOOR THIS MONTH RIGHT.  
01:26:33:00 01:26:34:00 I HOPE AND THEN AFTER THAT I  
01:26:34:00 01:26:37:00 BELIEVE YOU ARE VOTING ON AS A  
01:26:37:00 01:26:38:00 COUNCIL SOMETIME THIS MONTH AN  
01:26:38:00 01:26:40:00 ADDITIONAL MILLION DOLLARS  
01:26:40:00 01:26:41:00 THAT'S ALSO ALIGNED WITH  
01:26:41:00 01:26:42:00 DIGITAL EQUITY SPENDING THIS  
01:26:42:00 01:26:45:00 YEAR I IN SOME RESPECTS LOOKING  
01:26:45:00 01:26:46:00 AT WHAT EVERYTHING THAT HAS  
01:26:46:00 01:26:49:00 BEEN DONE OVER THE LAST SIX  
01:26:49:00 01:26:49:00 MONTHS, I THINK THAT WE HAVE  
01:26:49:00 01:26:53:00 BEEN DOING A LOT OF REACT AND  
01:26:53:00 01:26:53:00 QUICK RESPONSE WORK AND NOW  
01:26:53:00 01:26:55:00 WE'RE PLANNING FOR THE FUTURE  
01:26:55:00 01:26:56:00 COMING OUT THE OTHER SIDE OF IT  
01:26:56:00 01:26:57:00 I'M HOPING WE'RE SUCCESSFUL.  
01:26:57:00 01:27:00:00 THE ONE PROGRAM I MENTIONED  
01:27:00:00 01:27:01:00 FROM THE FEDS THE EMERGENCY  
01:27:01:00 01:27:04:00 BROADBAND BENEFIT IS DIRECTED  
01:27:04:00 01:27:07:00 AT CITIZENS.  
01:27:07:00 01:27:08:00 THE OTHER PROGRAMS THE

01:27:08:00 01:27:11:00 EMERGENCY CONNECTIVITY FUND AND  
01:27:11:00 01:27:14:00 SOME OF THE LARGER FUNDING CAN  
01:27:14:00 01:27:15:00 BE USED FOR A VARIETY  
01:27:15:00 01:27:16:00 OF THINGS.  
01:27:16:00 01:27:17:00 BOSTON IS A LITTLE BIT  
01:27:17:00 01:27:19:00 HANDICAPPED USING IT FOR  
01:27:19:00 01:27:20:00 BROADBAND BECAUSE THE RULES SAY  
01:27:20:00 01:27:23:00 ON BOTH FUNDS IF YOU HAVE  
01:27:23:00 01:27:27:00 TWENTY FIVE MEGABIT DOWN AND  
01:27:27:00 01:27:28:00 THREE UP IN A CENSUS BLOCK I  
01:27:28:00 01:27:31:00 SEE DOWN NOISES ON HERE HE CAN  
01:27:31:00 01:27:32:00 CORRECT ME IF I'M WRONG.  
01:27:32:00 01:27:33:00 YOU CANNOT USE THIS MONEY TO  
01:27:33:00 01:27:35:00 BUILD A NETWORK EVEN THOUGH WE  
01:27:35:00 01:27:36:00 CAN'T USE IT TO BUILD A NETWORK  
01:27:36:00 01:27:39:00 WE HAVE RESOURCES OUT THERE.  
01:27:39:00 01:27:40:00 WE SIMPLY HAVE TO EXTEND THEM  
01:27:40:00 01:27:43:00 AND PUSH THEM OUT OR PROVIDE  
01:27:43:00 01:27:44:00 DIRECTLY TO CONSUMERS AND I  
01:27:44:00 01:27:44:00 THINK THAT IS WHAT WE'RE GOING  
01:27:44:00 01:27:47:00 TO BE FOCUSED ON OVER THE NEXT  
01:27:47:00 01:27:48:00 YEAR.  
01:27:48:00 01:27:49:00 THERE IS A FRIGHTENING AMOUNT  
01:27:49:00 01:27:51:00 OF MONEY AVAILABLE.  
01:27:51:00 01:27:52:00 I THINK THERE'S THREE BILLION  
01:27:52:00 01:27:55:00 INSIDE THE EMERGENCY BROADBAND  
01:27:55:00 01:27:56:00 BENEFIT AND THERE IS SEVEN  
01:27:56:00 01:27:59:00 BILLION INSIDE THE EMERGENCY  
01:27:59:00 01:27:59:00 CONNECTIVITY FUND.  
01:27:59:00 01:28:00:00 I CAN'T GET MY HEAD AROUND  
01:28:00:00 01:28:03:00 THOSE NUMBERS BUT WE ARE TRYING  
01:28:03:00 01:28:04:00 TO ACT FAST BECAUSE WE'RE  
01:28:04:00 01:28:06:00 FAIRLY CERTAIN IF WE DON'T THE  
01:28:06:00 01:28:07:00 PROVIDERS WILL FIND A WAY TO  
01:28:07:00 01:28:08:00 TAKE ALL THAT MONEY.  
01:28:08:00 01:28:10:00 SORRY.  
01:28:10:00 01:28:11:00 THANK THANK YOU MICHAEL.  
01:28:11:00 01:28:14:00 AND I SEE THE THAT SHARE HAS A  
01:28:14:00 01:28:15:00 GAP OF UP WHICH MEANS MY TIME  
01:28:15:00 01:28:18:00 HAS EXPIRED AND I JUST WANT TO  
01:28:18:00 01:28:20:00 SAY THANK YOU IF I IF I DID  
01:28:20:00 01:28:22:00 COULD ADD ONE MORE SENTENCE NOT  
01:28:22:00 01:28:25:00 A QUESTION TO SOMETHING TO  
01:28:25:00 01:28:26:00 THINK ABOUT.  
01:28:26:00 01:28:27:00 THE CHINATOWN AREA IS  
01:28:27:00 01:28:29:00 STRUGGLING WITH DIGITAL EQUITY  
01:28:29:00 01:28:33:00 RELATED ISSUES FOR A VARIETY  
01:28:33:00 01:28:34:00 OF REASONS BUT MAYBE OFFLINE IF  
01:28:34:00 01:28:37:00 WE CAN TALK FURTHER ABOUT THIS  
01:28:37:00 01:28:38:00 THAT WOULD BE HELPFUL.  
01:28:38:00 01:28:38:00 ABSOLUTELY.  
01:28:38:00 01:28:41:00 ABSOLUTELY.  
01:28:41:00 01:28:45:00 OK, THANK YOU COUNCILOR.  
01:28:45:00 01:28:46:00 THANK YOU SO MUCH, COUNCILOR

01:28:46:00 01:28:46:00 FLYNN.  
01:28:46:00 01:28:49:00 AND NEXT COUNCILOR FLAHERTY.  
01:28:49:00 01:28:50:00 THANK YOU, MADAM CHAIRMAN.  
01:28:50:00 01:28:53:00 THANKS TO DAVID TO TO MIKE FOR  
01:28:53:00 01:28:54:00 THE WORK THEY'VE BEEN DOING  
01:28:54:00 01:28:56:00 THROUGHOUT THE PANDEMIC.  
01:28:56:00 01:28:57:00 OBVIOUSLY THE PUBLIC SERVICE  
01:28:57:00 01:28:58:00 ANNOUNCEMENTS ETC. HAVE BEEN  
01:28:58:00 01:29:00:00 EXTREMELY HELPFUL FOR MY  
01:29:00:00 01:29:01:00 CONSTITUENTS AND I'VE BEEN  
01:29:01:00 01:29:02:00 LISTENING SO I KNOW THAT THE  
01:29:02:00 01:29:04:00 ASKED AND ANSWERED AROUND THE  
01:29:04:00 01:29:05:00 DIGITAL DIVIDE AND DIGITAL  
01:29:05:00 01:29:05:00 EQUITY APPRECIATE YOUR EFFORTS  
01:29:05:00 01:29:08:00 ON THAT FRONT.  
01:29:08:00 01:29:09:00 MY CONCERNS OBVIOUSLY REMAIN  
01:29:09:00 01:29:10:00 THE SAME AS THEY'VE BEEN IN THE  
01:29:10:00 01:29:12:00 PAST IS JUST MAKING SURE THAT  
01:29:12:00 01:29:15:00 WE'RE ABLE TO ATTRACT AND  
01:29:15:00 01:29:19:00 RETAIN TALENTED IT  
01:29:19:00 01:29:20:00 PROFESSIONALS AND SPECIALISTS.  
01:29:20:00 01:29:21:00 THAT'S ALWAYS BEEN A CHALLENGE  
01:29:21:00 01:29:24:00 FOR US AS A CITY AND SO MAKING  
01:29:24:00 01:29:28:00 SURE THAT WE CONTINUE TO REACH  
01:29:28:00 01:29:29:00 OUT AND ATTRACT THE TALENT TO  
01:29:29:00 01:29:32:00 HELP US, YOU KNOW, BE ABLE TO  
01:29:32:00 01:29:34:00 NAVIGATE OBVIOUSLY THE  
01:29:34:00 01:29:35:00 TECHNOLOGICAL ADVANCES.  
01:29:35:00 01:29:36:00 I KNOW OFTENTIMES FOLKS WILL  
01:29:36:00 01:29:39:00 PASS COULD BE A SALARY ISSUE  
01:29:39:00 01:29:40:00 AND OR IF WE HAVE SOMEONE THEY  
01:29:40:00 01:29:43:00 TEND TO MOVE ON AND IT SEEMS TO  
01:29:43:00 01:29:44:00 BE SALARY DRIVEN.  
01:29:44:00 01:29:46:00 SO TO THE BEST OF OUR ABILITY  
01:29:46:00 01:29:48:00 WE NEED TO CONTINUE TO BE ABLE  
01:29:48:00 01:29:48:00 TO ATTRACT THE TALENT.  
01:29:48:00 01:29:51:00 SO I WANT TO MAKE SURE THAT  
01:29:51:00 01:29:52:00 THAT'S STAYS ON THE FOREFRONT.  
01:29:52:00 01:29:55:00 SECURITY ALSO TAKING ADVANTAGE  
01:29:55:00 01:29:56:00 OF THE LATEST TECHNOLOGY TO  
01:29:56:00 01:29:57:00 MAKE SURE THAT ALL OF OUR  
01:29:57:00 01:29:59:00 SYSTEMS ARE SECURE AND AND MAKE  
01:29:59:00 01:30:00:00 SURE THAT WE'RE PAYING  
01:30:00:00 01:30:03:00 ATTENTION TO THAT.  
01:30:03:00 01:30:04:00 AND THEN LASTLY WE SAW THIS YOU  
01:30:04:00 01:30:06:00 KNOW, WE THE COUNCIL'S BEEN  
01:30:06:00 01:30:07:00 ASKING FOR THIS PRIOR TO THE  
01:30:07:00 01:30:08:00 PANDEMIC BUT WE SAW IT  
01:30:08:00 01:30:10:00 THROUGHOUT THE PANDEMIC WHICH  
01:30:10:00 01:30:11:00 IS ALLOWING FOLKS THE ABILITY  
01:30:11:00 01:30:14:00 TO DO TO TRANSACT CITY BUSINESS  
01:30:14:00 01:30:18:00 FROM HOME INDOOR THROUGH ZOOM  
01:30:18:00 01:30:19:00 SO THAT NEEDS TO OBVIOUSLY BE  
01:30:19:00 01:30:22:00 FACTORED IN MOVING FORWARD AS A

01:30:22:00 01:30:25:00 MUNICIPALITY AND WHETHER THAT'S  
01:30:25:00 01:30:27:00 WATCHING A HEARING B INTO OR  
01:30:27:00 01:30:29:00 PAYING A TICKET OR BEING ABLE  
01:30:29:00 01:30:33:00 TO TO ACCESS SOME OTHER  
01:30:33:00 01:30:34:00 INFORMATION AND OR DO SOME SOME  
01:30:34:00 01:30:37:00 BUSINESS WITH THE CITY THAT  
01:30:37:00 01:30:38:00 NEEDS TO BE ON THE FOREFRONT I  
01:30:38:00 01:30:40:00 THINK MOVING FORWARD AND  
01:30:40:00 01:30:41:00 HOPEFULLY WE HAVE TECHNOLOGY TO  
01:30:41:00 01:30:41:00 EMBRACE THAT.  
01:30:41:00 01:30:44:00 SO I GUESS IF THERE'S ANYTHING  
01:30:44:00 01:30:45:00 THAT YOU GUYS NEED FROM US OR  
01:30:45:00 01:30:48:00 WAYS WE CAN BE HELPFUL TO MAKE  
01:30:48:00 01:30:49:00 SURE THAT WE'RE STAYING ON THE  
01:30:49:00 01:30:52:00 CUTTING EDGE NOT ONLY JUST WITH  
01:30:52:00 01:30:53:00 OUR EQUIPMENT AND IN SECURITY  
01:30:53:00 01:30:56:00 BUT ALSO WITH TALENT AND I  
01:30:56:00 01:30:57:00 GUESS NOW'S THE OPPORTUNITY TO  
01:30:57:00 01:31:00:00 ASK SO APPRECIATE THE WORK YOU  
01:31:00:00 01:31:00:00 GUYS ARE DOING AND JUST WANT TO  
01:31:00:00 01:31:01:00 OPINE ABOUT THOSE ARE THOSE  
01:31:01:00 01:31:04:00 HAVE BEEN MY ISSUES ARE MAKING  
01:31:04:00 01:31:04:00 SURE THAT WE'RE MAKING CITY  
01:31:04:00 01:31:08:00 HALL AND I WOULD SAY THE  
01:31:08:00 01:31:08:00 DEPARTMENT'S MORE USER FRIENDLY  
01:31:08:00 01:31:12:00 SO THAT PEOPLE ARE ABLE TO TO  
01:31:12:00 01:31:12:00 DO THAT TO TRANSACT THAT  
01:31:12:00 01:31:15:00 BUSINESS VIA THEIR THEIR THEIR  
01:31:15:00 01:31:18:00 COMPUTER VERSUS HAVING TO COME  
01:31:18:00 01:31:19:00 INTO DOWNTOWN, SIT IN TRAFFIC,  
01:31:19:00 01:31:23:00 CIRCLE THE BLOCK, GET A SPOT  
01:31:23:00 01:31:26:00 INTO A WORSE GET A TICKET.  
01:31:26:00 01:31:27:00 IT JUST SORT OF STUFF THAT  
01:31:27:00 01:31:28:00 MOVING FORWARD WE'RE ABLE TO  
01:31:28:00 01:31:31:00 WHAT WE SHOULD BE ABLE TO  
01:31:31:00 01:31:31:00 ELIMINATE GIVEN THAT WE'VE BEEN  
01:31:31:00 01:31:32:00 DOING THAT THROUGHOUT THE  
01:31:32:00 01:31:34:00 ENTIRE PANDEMIC AND HOPEFULLY  
01:31:34:00 01:31:38:00 WHATEVER SYSTEMS AND SOFTWARE  
01:31:38:00 01:31:39:00 AND PROGRAMS THAT YOU GUYS NEED  
01:31:39:00 01:31:43:00 TO MAKE THAT HAPPEN, I THINK  
01:31:43:00 01:31:44:00 THAT NEEDS TO BE A PRIORITY.  
01:31:44:00 01:31:45:00 SO THANK YOU, MADAM CHAIR AND  
01:31:45:00 01:31:47:00 I'LL LISTEN TO COMMENTS FROM  
01:31:47:00 01:31:47:00 DAVE OR MIKE.  
01:31:47:00 01:31:50:00 THANK YOU, COUNCILOR.  
01:31:50:00 01:31:51:00 I MEAN IT ALL VERY GOOD POINTS  
01:31:51:00 01:31:54:00 IN ALL THINGS THAT I'M SORRY  
01:31:54:00 01:31:55:00 VERY PASSIONATE ABOUT IT.  
01:31:55:00 01:31:56:00 I MEAN YOU JUST READ RIGHT FROM  
01:31:56:00 01:31:58:00 THE TOP THREE OF MY PLAYBOOK  
01:31:58:00 01:31:59:00 ATTRACTING AND RETAINING TALENT  
01:31:59:00 01:32:03:00 IS IS ALWAYS YOU KNOW, IT IS  
01:32:03:00 01:32:06:00 ALWAYS A CHALLENGE FROM BEING

01:32:06:00 01:32:07:00 IN THE TECHNOLOGY SPACE FOR  
01:32:07:00 01:32:07:00 OVER THIRTY YEARS.  
01:32:07:00 01:32:11:00 THE THING I COULD TELL YOU IS  
01:32:11:00 01:32:11:00 THAT IT IS CHALLENGING BECAUSE  
01:32:11:00 01:32:14:00 TECHNOLOGY FOLKS TO MAKE SOME  
01:32:14:00 01:32:18:00 BIG SALARIES AND AND I THINK  
01:32:18:00 01:32:18:00 YOU HAD MENTIONED IT THAT YOU  
01:32:18:00 01:32:19:00 KNOW, ATTRACTING THEM IS ONE  
01:32:19:00 01:32:22:00 THING THAT'S THE FIRST HURDLE  
01:32:22:00 01:32:23:00 BUT RETAINING THEM WHICH IS  
01:32:23:00 01:32:26:00 MORE KIND OF A STRATEGY AND  
01:32:26:00 01:32:27:00 MORE ONGOING IS IS ALSO A  
01:32:27:00 01:32:30:00 CHALLENGE AS WELL WHEN YOU  
01:32:30:00 01:32:31:00 CAN'T PAY THE SALARIES THAT THE  
01:32:31:00 01:32:33:00 PRIVATE SECTOR PAYS.  
01:32:33:00 01:32:34:00 SO YOU ARE REALLY LOOKING FOR  
01:32:34:00 01:32:36:00 PEOPLE THAT ARE REALLY KIND  
01:32:36:00 01:32:37:00 OF PASSIONATE ABOUT THE WORK  
01:32:37:00 01:32:41:00 THAT WE DO AND THE IMPACT THAT  
01:32:41:00 01:32:41:00 WE HAVE.  
01:32:41:00 01:32:42:00 ONE OF THE THINGS THAT BROUGHT  
01:32:42:00 01:32:45:00 ME FROM BEING IN THE PRIVATE  
01:32:45:00 01:32:46:00 SECTOR FOR OVER 20 YEARS TO THE  
01:32:46:00 01:32:48:00 PUBLIC SECTOR BEING VERY CLOSE  
01:32:48:00 01:32:51:00 TO THE PEOPLE THAT THAT I'M  
01:32:51:00 01:32:55:00 MAKING A DIFFERENCE IN FOR FOR  
01:32:55:00 01:32:58:00 CYBERSECURITY BEING A FORMER  
01:32:58:00 01:33:00:00 CEO MYSELF, I MEAN IT IS A IT  
01:33:00:00 01:33:03:00 IS AN ONGOING THING.  
01:33:03:00 01:33:04:00 THERE IS THERE IS NO END STATE  
01:33:04:00 01:33:07:00 YOU KNOW, AS GOOD AS YOU KNOW  
01:33:07:00 01:33:11:00 AS GOOD AS YOU HAVE IT.  
01:33:11:00 01:33:12:00 TOMORROW'S ANOTHER DAY WITH NEW  
01:33:12:00 01:33:15:00 THREATS AND IT'S BEEN AN  
01:33:15:00 01:33:19:00 ONGOING CHALLENGE THAT IT'S  
01:33:19:00 01:33:20:00 IT'S SOMETHING THAT NEEDS TO BE  
01:33:20:00 01:33:40:00 APPROACHED FROM A VERY LAYERED  
01:33:40:00 01:33:41:00 STRATEGY STARTING OFF REALLY  
01:33:41:00 01:33:42:00 KIND OF WITH YOUR END USERS  
01:33:42:00 01:33:43:00 WHICH ARE A BIT OF YOUR FIRST  
01:33:43:00 01:33:43:00 LINE OF DEFENSE AND ALSO ONE  
01:33:43:00 01:33:44:00 OF YOUR BIGGEST RISKS AROUND  
01:33:44:00 01:33:44:00 SETTING UP COMPLICATED  
01:33:44:00 01:33:45:00 PASSWORDS AND BEST PRACTICE  
01:33:45:00 01:33:46:00 ABOUT NOT SHARING INFORMATION  
01:33:46:00 01:33:46:00 ALL THE WAY TO HAVING REALLY  
01:33:46:00 01:33:47:00 GOOD SERVICE PROVIDERS THAT  
01:33:47:00 01:33:48:00 THAT ARE GOING TO WORK WITH YOU  
01:33:48:00 01:33:49:00 TO NOT ONLY HELP IN YOUR  
01:33:49:00 01:33:50:00 DEFENSE BUT ALSO BE THERE WHEN  
01:33:50:00 01:33:54:00 YOU NEED TO RESPOND TO TO AN  
01:33:54:00 01:33:54:00 INCIDENT AND THEN EVERYTHING IN  
01:33:54:00 01:33:55:00 BETWEEN.  
01:33:55:00 01:33:57:00 SO IT IS AN ONGOING CHALLENGE,

01:33:57:00 01:33:58:00 SOMETHING THAT THAT GREG AND I  
01:33:58:00 01:34:01:00 TALK ABOUT A LOT AND IT'S AN  
01:34:01:00 01:34:05:00 ONGOING PROCESS.  
01:34:05:00 01:34:06:00 SO IN AS FOR THE DIGITAL  
01:34:06:00 01:34:09:00 TRANSFORMATION THAT THAT IS  
01:34:09:00 01:34:10:00 ALSO SOMETHING VERY IMPORTANT  
01:34:10:00 01:34:12:00 THAT I TALK ABOUT AS WELL.  
01:34:12:00 01:34:16:00 NOT THAT THERE ARE MULTIPLE  
01:34:16:00 01:34:17:00 THIS IS THE WAY I'VE ALWAYS  
01:34:17:00 01:34:18:00 KIND OF APPROACHED IT.  
01:34:18:00 01:34:20:00 THERE ARE MULTIPLE GENERATIONS  
01:34:20:00 01:34:21:00 OUT THERE THAT ALL WANT TO  
01:34:21:00 01:34:24:00 INTERFACE WITH MUNICIPAL  
01:34:24:00 01:34:25:00 GOVERNMENT IN A VERY DIFFERENT  
01:34:25:00 01:34:25:00 WAY.  
01:34:25:00 01:34:29:00 YOU KNOW, AND I COULD TRUST AS  
01:34:29:00 01:34:30:00 KIND OF AN EXAMPLE I THINK  
01:34:30:00 01:34:31:00 OF THE BANKING INDUSTRY.  
01:34:31:00 01:34:32:00 I CAN'T REMEMBER THE LAST TIME  
01:34:32:00 01:34:33:00 THAT I WAS ACTUALLY AT A  
01:34:33:00 01:34:35:00 PHYSICAL BANK.  
01:34:35:00 01:34:36:00 EVERYTHING'S KIND OF DONE  
01:34:36:00 01:34:39:00 ONLINE NOW AND IT'S THE SAME  
01:34:39:00 01:34:40:00 KIND OF TRANSFORMATION.  
01:34:40:00 01:34:43:00 YOU KNOW, THERE ARE THERE ARE A  
01:34:43:00 01:34:44:00 SEGMENT OF THE POPULATION THAT  
01:34:44:00 01:34:45:00 STILL PROBABLY LIKES TO COME TO  
01:34:45:00 01:34:48:00 CITY HALL AND THERE WAS A  
01:34:48:00 01:34:48:00 SEGMENT OF THE POPULATION THAT  
01:34:48:00 01:34:49:00 STILL WANTS TO DO EVERYTHING  
01:34:49:00 01:34:51:00 ONLINE AND THEN THERE WAS THEN  
01:34:51:00 01:34:52:00 THERE WAS THE MIDDLE AND MAKING  
01:34:52:00 01:34:55:00 SURE THAT AS TO THAT KIND  
01:34:55:00 01:34:56:00 OF TALKED ABOUT ACTUALLY FOCUS  
01:34:56:00 01:35:00:00 ON THAT EXPERIENCE AND MAKING  
01:35:00:00 01:35:00:00 SURE THAT EVERYONE HAS THAT  
01:35:00:00 01:35:03:00 EXPERIENCE WITH GETTING THEIR  
01:35:03:00 01:35:04:00 BUSINESS DONE AND INTERFACING  
01:35:04:00 01:35:07:00 WITH MUNICIPAL GOVERNMENT IN A  
01:35:07:00 01:35:11:00 VERY LEVELED VIEW AND FOCUSED  
01:35:11:00 01:35:14:00 ON THAT USER EXPERIENCE.  
01:35:14:00 01:35:15:00 SO THAT IS PART OF THAT DIGITAL  
01:35:15:00 01:35:16:00 TRANSFORMATION WHICH IS AN  
01:35:16:00 01:35:19:00 ONGOING THING AS WE DO STILL  
01:35:19:00 01:35:21:00 HAVE A LOT OF SERVICES THAT ARE  
01:35:21:00 01:35:23:00 NEEDING TO GO ONLINE AND KIND  
01:35:23:00 01:35:26:00 OF MOVE AWAY FROM A LOT OF THE  
01:35:26:00 01:35:27:00 PAPER THAT WE HAVE HERE.  
01:35:27:00 01:35:30:00 SO THIS IS AN ONGOING WORK IN  
01:35:30:00 01:35:31:00 PROGRESS AND THAT HAS BEEN  
01:35:31:00 01:35:34:00 SOMETHING THAT HAS BEEN A YOU  
01:35:34:00 01:35:38:00 KNOW, IN LAST YEAR'S BUDGET AND  
01:35:38:00 01:35:39:00 THIS YEAR'S BUDGET, YOU KNOW,  
01:35:39:00 01:35:40:00 ON THAT JOURNEY TO TO CREATING



01:35:40:00 01:35:42:00 THOSE USER EXPERIENCES FOR  
01:35:42:00 01:35:42:00 BOSTONIANS.  
01:35:42:00 01:35:45:00 MR LYNCH, YOU HAVE YOU HAVE  
01:35:45:00 01:35:46:00 YOUR HAND UP.  
01:35:46:00 01:35:49:00 I COULDN'T RESIST DAVID CONTROL  
01:35:49:00 01:35:49:00 FLORIDA.  
01:35:49:00 01:35:50:00 YOU RAISED AN ISSUE THAT  
01:35:50:00 01:35:53:00 COUNCILOR BRITTON RAISED AS  
01:35:53:00 01:35:54:00 WELL AND THAT WOULD BE CIVIC  
01:35:54:00 01:35:54:00 ENGAGEMENT AND I COULDN'T NOT  
01:35:54:00 01:35:57:00 TAKE THE OPPORTUNITY TO SAY  
01:35:57:00 01:35:58:00 JUST THIS WEEK WE'RE INSTALLING  
01:35:58:00 01:35:58:00 SOME EQUIPMENT IN THE CITY  
01:35:58:00 01:36:01:00 COUNCIL CHAMBERS WITH KERRY  
01:36:01:00 01:36:02:00 JORDAN AS WELL AS OVER AT THE  
01:36:02:00 01:36:04:00 BOWLING BUILDING AND ROOM I  
01:36:04:00 01:36:05:00 WANT A NINE TO ONE TO MAKE SURE  
01:36:05:00 01:36:08:00 THAT OUR HYBRID MODEL IN OUR  
01:36:08:00 01:36:08:00 CIVIC ENGAGEMENT PLATFORM IS  
01:36:08:00 01:36:09:00 EVEN BETTER GOING FORWARD.  
01:36:09:00 01:36:12:00 IN ADDITION, WE'VE BEEN WORKING  
01:36:12:00 01:36:13:00 WITH CITY COUNCIL STAFF AND THE  
01:36:13:00 01:36:16:00 CITY CLERK'S OFFICE ON THE NEW  
01:36:16:00 01:36:16:00 PLATFORM OF LEGISLATIVE  
01:36:16:00 01:36:17:00 INFORMATION MANAGEMENT SYSTEM  
01:36:17:00 01:36:20:00 WHICH WE USING THE VENDOR  
01:36:20:00 01:36:21:00 CALLED GRANICUS RESPECTED  
01:36:21:00 01:36:24:00 ACROSS THE COUNTRY AND WE HAVE  
01:36:24:00 01:36:25:00 GREAT HOPE FOR SUCCESS.  
01:36:25:00 01:36:27:00 THANK YOU MIKE.  
01:36:27:00 01:36:28:00 AND THAT IN ONE THING I'LL NOTE  
01:36:28:00 01:36:29:00 IS THAT KERRY JORDAN IS  
01:36:29:00 01:36:31:00 COMPLETELY OFF LIMITS TO DO IT.  
01:36:31:00 01:36:32:00 HOW'S THAT SOUND?  
01:36:32:00 01:36:33:00 HE'S THAT HE'S BEEN MY BEST  
01:36:33:00 01:36:36:00 HIRE AS AS AS A CITY COUNCIL  
01:36:36:00 01:36:36:00 PRESIDENT.  
01:36:36:00 01:36:39:00 SO HE'S DONE AMAZING WORK FOR  
01:36:39:00 01:36:42:00 US JUST IN GENERAL HE'S HE'S AN  
01:36:42:00 01:36:43:00 AMAZING GUY BUT PARTICULARLY  
01:36:43:00 01:36:46:00 DURING THE PANDEMIC KERRY IN  
01:36:46:00 01:36:47:00 THE TEAM THAT WE HAVE REALLY  
01:36:47:00 01:36:48:00 WENT ABOVE AND BEYOND TO MAKE  
01:36:48:00 01:36:50:00 SURE THAT CITY COUNCIL BUSINESS  
01:36:50:00 01:36:51:00 WAS WAS GETTING DONE AND  
01:36:51:00 01:36:54:00 OBVIOUSLY THAT WE WERE ENGAGED  
01:36:54:00 01:36:55:00 AND GETTING TESTIMONY AND  
01:36:55:00 01:36:59:00 FEEDBACK FROM THE PUBLIC.  
01:36:59:00 01:37:00:00 SO AND I KNOW YOU GUYS WORK  
01:37:00:00 01:37:00:00 CLOSELY WITH WITH HIM BUT HE'S  
01:37:00:00 01:37:02:00 AN ABSOLUTE ACE AND I DON'T  
01:37:02:00 01:37:03:00 NEED TO TELL YOU GUYS ABOUT  
01:37:03:00 01:37:03:00 THAT.  
01:37:03:00 01:37:05:00 AND AND ONE THING I COULD JUST

01:37:05:00 01:37:07:00 SAY TO DAVID IS THAT DAVID,  
01:37:07:00 01:37:08:00 THESE ARE THE OPPORTUNITIES YOU  
01:37:08:00 01:37:08:00 AS OBVIOUSLY A DEPARTMENT HEAD  
01:37:08:00 01:37:11:00 AS CHAIR YOU HAVE THE ABILITY  
01:37:11:00 01:37:12:00 TO TURN AROUND AND TO WORK WITH  
01:37:12:00 01:37:13:00 THE COUNCIL THROUGH THE  
01:37:13:00 01:37:14:00 ADMINISTRATION TO INCREASE  
01:37:14:00 01:37:14:00 THOSE SALARY RANGES.  
01:37:14:00 01:37:17:00 SO IF YOU TAKE A LOOK AT THE  
01:37:17:00 01:37:18:00 SALARY RANGES FOR THE EMPLOYEES  
01:37:18:00 01:37:21:00 THAT FALL UNDER YOUR UMBRELLA,  
01:37:21:00 01:37:22:00 YOU KNOW, IF THEY'RE SORT  
01:37:22:00 01:37:23:00 OF UNDER MARKET, IF YOU WILL  
01:37:23:00 01:37:25:00 THEN THERE'S AN OPPORTUNITY  
01:37:25:00 01:37:25:00 THERE TO HAVE THOSE  
01:37:25:00 01:37:28:00 CONVERSATIONS TO GIVE US THAT  
01:37:28:00 01:37:29:00 INFORMATION SO WE COULD  
01:37:29:00 01:37:30:00 POTENTIALLY EXPAND THOSE RANGES  
01:37:30:00 01:37:33:00 SO WE COULD HELP YOU ATTRACT  
01:37:33:00 01:37:37:00 AND RETAIN THE TALENT.  
01:37:37:00 01:37:38:00 THAT'S A BIG PIECE OF THIS AS  
01:37:38:00 01:37:38:00 WELL.  
01:37:38:00 01:37:39:00 SO THAT'S THAT'S ONE OF OUR  
01:37:39:00 01:37:40:00 PRIMARY FUNCTIONS IN OUR  
01:37:40:00 01:37:41:00 FIDUCIARY RESPONSIBILITY TO THE  
01:37:41:00 01:37:42:00 RESIDENTS AND THE TAXPAYERS AND  
01:37:42:00 01:37:45:00 THROUGH THIS BUDGET PROCESS, IF  
01:37:45:00 01:37:45:00 THOSE SALARY RANGES ARE NOT  
01:37:45:00 01:37:49:00 ADEQUATE FOR YOU TO TO TO TO BE  
01:37:49:00 01:37:50:00 TO RETAIN AND ATTRACT THE  
01:37:50:00 01:37:52:00 TALENT AND NOW'S THE TIME TO  
01:37:52:00 01:37:53:00 KIND OF LET US KNOW SO WE CAN  
01:37:53:00 01:37:54:00 TALK ABOUT MAYBE MAKING SOME  
01:37:54:00 01:37:56:00 ADJUSTMENTS MOVING FORWARD WITH  
01:37:56:00 01:37:57:00 RESPECT TO THE SALARY RANGE AS  
01:37:57:00 01:38:00:00 WE DO BY WAY OF ORDINANCE.  
01:38:00:00 01:38:01:00 SO LET US KNOW IF WE CAN HELP  
01:38:01:00 01:38:02:00 YOU ON THAT FRONT AND THANK  
01:38:02:00 01:38:04:00 YOU, MADAM ER AND KEEP UP THE  
01:38:04:00 01:38:07:00 GREAT WORK FOR A DATA TO THANK  
01:38:07:00 01:38:10:00 YOU COUNCILOR.  
01:38:10:00 01:38:11:00 GREAT.  
01:38:11:00 01:38:12:00 THANKS SO MUCH COUNCILOR  
01:38:12:00 01:38:12:00 FLAHERTY.  
01:38:12:00 01:38:15:00 I'LL ASK SOME QUESTIONS NOW AND  
01:38:15:00 01:38:15:00 THEN BECAUSE THIS IS ALSO THE  
01:38:15:00 01:38:18:00 HEARING ON THE ACCESS FUND I'M  
01:38:18:00 01:38:19:00 LOOKING FORWARD TO GOING TO BNN  
01:38:19:00 01:38:20:00 AND GOES HOME TO HEAR FROM THEM  
01:38:20:00 01:38:22:00 AND WE'LL TAKE COUNCILOR SECOND  
01:38:22:00 01:38:29:00 ROUND QUESTIONS AFTER THAT I  
01:38:29:00 01:38:30:00 SORRY I GUESS SINCE WE WERE  
01:38:30:00 01:38:30:00 JUST TALKING ABOUT THE  
01:38:30:00 01:38:33:00 PERSONNEL THING PICKING UP ON

01:38:33:00 01:38:40:00 THAT YOU KNOW DAVID, HOW MUCH I  
01:38:40:00 01:38:43:00 MEAN I'M AWARE FROM MY MY PRIOR  
01:38:43:00 01:38:44:00 WORK IN A LARGE BUREAUCRACY  
01:38:44:00 01:38:48:00 THAT SOMETIMES I MEAN, YOU  
01:38:48:00 01:38:49:00 KNOW, FOR GOOD REASON WITHIN A  
01:38:49:00 01:38:52:00 UNIONIZED JOB CONTEXT WE HAVE  
01:38:52:00 01:38:52:00 JOB DESCRIPTIONS AND SUCH.  
01:38:52:00 01:38:54:00 BUT IN A WORLD IN WHICH YOU'RE  
01:38:54:00 01:38:56:00 DEALING WITH INNOVATION AND  
01:38:56:00 01:38:57:00 TECHNOLOGY THAT CAN BE REALLY  
01:38:57:00 01:38:58:00 CHALLENGING BECAUSE YOU CAN END  
01:38:58:00 01:39:00:00 UP IN A SITUATION WHERE YOU  
01:39:00:00 01:39:03:00 HAVE WORKFORCES THAT ARE  
01:39:03:00 01:39:04:00 TRAINED ON AND JOB DESCRIPTIONS  
01:39:04:00 01:39:07:00 THAT CALL FOR EXPERTIZE AND NOW  
01:39:07:00 01:39:07:00 OBSOLETE SYSTEMS.  
01:39:07:00 01:39:08:00 RIGHT.  
01:39:08:00 01:39:09:00 AND NOW SOMETIMES THE PERSON  
01:39:09:00 01:39:11:00 WHO MANAGES THE SYSTEM IS LIKE  
01:39:11:00 01:39:12:00 THE MOST VALUABLE PERSON TO YOU  
01:39:12:00 01:39:13:00 BECAUSE YOU'RE THE ONLY ONE  
01:39:13:00 01:39:15:00 STILL USING THE SYSTEM.  
01:39:15:00 01:39:16:00 SO I'M NOT KNOCKING EXPERTIZE  
01:39:16:00 01:39:18:00 IN OBSOLETE SYSTEMS AT THE  
01:39:18:00 01:39:19:00 APPROPRIATE TIME.  
01:39:19:00 01:39:23:00 BUT BUT I DO JUST WONDER ARE WE  
01:39:23:00 01:39:24:00 ARE WE AND THE UNION WORKING  
01:39:24:00 01:39:26:00 TOGETHER WITH SUFFICIENT SPEED  
01:39:26:00 01:39:30:00 TO MAKE SURE THAT WHEN ARE  
01:39:30:00 01:39:31:00 COASTING AND HIRING WE'RE DOING  
01:39:31:00 01:39:34:00 IT FOR THE CAPACITY THAT WE  
01:39:34:00 01:39:35:00 NEED FOR MANAGING THE KIND  
01:39:35:00 01:39:38:00 OF LIKE RIGHT UP TO THIS MOMENT  
01:39:38:00 01:39:41:00 TYPE OF TECHNOLOGICAL THINGS  
01:39:41:00 01:39:44:00 THAT WE'RE MANAGING NOW?  
01:39:44:00 01:39:45:00 ABSOLUTELY, MADAM CHAIR AND  
01:39:45:00 01:39:48:00 IT'S A GREAT QUESTION AND I'M  
01:39:48:00 01:39:52:00 GOING TO KIND OF LEAN ON THE  
01:39:52:00 01:39:53:00 PINKERTON BOFILL A LITTLE BIT  
01:39:53:00 01:39:56:00 AS FAR AS OUR PERSONNEL OFFICER  
01:39:56:00 01:40:00:00 BUT IT'S AS IN TECHNOLOGY IN  
01:40:00:00 01:40:01:00 THE RATE OF TECHNOLOGY  
01:40:01:00 01:40:02:00 CHANGING, YOU KNOW, IT'S VERY  
01:40:02:00 01:40:04:00 MUCH FOCUSED ON MAINTAINING  
01:40:04:00 01:40:05:00 YOUR CURRENT ENVIRONMENT WHILE  
01:40:05:00 01:40:08:00 YOU'RE BUILDING YOUR FUTURE AND  
01:40:08:00 01:40:09:00 MAKING SURE THAT YOU ARE HAVING  
01:40:09:00 01:40:13:00 THE RIGHT PEOPLE WITH THE RIGHT  
01:40:13:00 01:40:13:00 SKILLS TO NOT ONLY MAINTAIN  
01:40:13:00 01:40:16:00 YOUR CURRENT ENVIRONMENT BUT  
01:40:16:00 01:40:17:00 THE RIGHT PEOPLE AS YOU LOOK  
01:40:17:00 01:40:20:00 FORWARD AS YOU MAY CHANGE  
01:40:20:00 01:40:21:00 PLATFORMS, AS YOU MAY CHANGE  
01:40:21:00 01:40:23:00 SOFTWARE PACKAGES THAT

01:40:23:00 01:40:24:00 UNDERSTAND AND KNOW GOING  
01:40:24:00 01:40:28:00 FORWARD HOW THEY HOW THEY WERE  
01:40:28:00 01:40:29:00 OR HOW THE ENVIRONMENT IS GOING  
01:40:29:00 01:40:32:00 TO BE CHANGING NOT ONLY INTO IT  
01:40:32:00 01:40:33:00 BUT ACROSS THE CITY OF BOSTON  
01:40:33:00 01:40:36:00 AND WE HAVE FIXED ON THAT AND I  
01:40:36:00 01:40:39:00 FOCUS ON WHO PROBABLY BETWEEN  
01:40:39:00 01:40:43:00 MOST OF US REALLY LEANS IN,  
01:40:43:00 01:40:46:00 REALLY WORKS CLOSELY WITH WITH  
01:40:46:00 01:40:51:00 WITH WITH 084 AND WITH OOLA AND  
01:40:51:00 01:40:51:00 WITH OUR WITH OUR UNIONS.  
01:40:51:00 01:40:55:00 SO WHAT IF YOU HAVE ANYTHING  
01:40:55:00 01:40:56:00 YOU WANT TO CUT TO THE  
01:40:56:00 01:40:58:00 IMPORTANCE OF THIS TOPIC?  
01:40:58:00 01:40:59:00 YEAH, I'LL MAKE A LITTLE BIT  
01:40:59:00 01:41:02:00 OF A PLUG FOR OUR  
01:41:02:00 01:41:02:00 TRANSFORMATION.  
01:41:02:00 01:41:05:00 SO THE WORK THAT THEY'VE BEEN  
01:41:05:00 01:41:07:00 DOING IN OHIO OVER THE LAST I  
01:41:07:00 01:41:09:00 THINK ABOUT TWO YEARS NOW WE'VE  
01:41:09:00 01:41:10:00 SEEN A DRASTIC IMPROVEMENT AND  
01:41:10:00 01:41:13:00 THE TIMING OF HOW JOB  
01:41:13:00 01:41:13:00 DESCRIPTIONS ARE MOVING THROUGH  
01:41:13:00 01:41:14:00 TO THE CLASS AND COMP GROUP HAS  
01:41:14:00 01:41:17:00 BEEN FANTASTIC TO WORK WITH  
01:41:17:00 01:41:18:00 HONESTLY RIGHT NOW THEY'RE  
01:41:18:00 01:41:18:00 TURNING THINGS AROUND IN ALMOST  
01:41:18:00 01:41:21:00 A 48 HOUR TIME PERIOD WHICH IS  
01:41:21:00 01:41:26:00 I FEEL ALMOST UNPRECEDENTED AND  
01:41:26:00 01:41:27:00 THEN ALSO ARE IN THE UNIONS  
01:41:27:00 01:41:29:00 HAVE BEEN GREAT TO WORK WITH.  
01:41:29:00 01:41:30:00 I THINK WE DO HAVE A UNIQUE  
01:41:30:00 01:41:33:00 CHALLENGE WHERE TECHNOLOGY HAS  
01:41:33:00 01:41:34:00 CHANGED SO MUCH OF OUR JOB  
01:41:34:00 01:41:34:00 DESCRIPTIONS.  
01:41:34:00 01:41:35:00 I MEAN I'VE I'VE PULLED THINGS  
01:41:35:00 01:41:37:00 FROM FILES THAT STILL HAVE  
01:41:37:00 01:41:38:00 TYPEWRITER AND IT'S A  
01:41:38:00 01:41:41:00 TECHNOLOGY BEING USED.  
01:41:41:00 01:41:42:00 SO THERE'S DEFINITELY A LOT  
01:41:42:00 01:41:45:00 OF MODERNIZATION BUT I THINK  
01:41:45:00 01:41:46:00 ACROSS THE BOARD WHAT WE'VE  
01:41:46:00 01:41:49:00 SEEN IS IS EVERYONE IS ON BOARD  
01:41:49:00 01:41:50:00 HELPING US MAKE THE CHANGES  
01:41:50:00 01:41:52:00 FROM HOUR TO HOUR TO THE UNION.  
01:41:52:00 01:41:54:00 SO I WOULD SAY WE DON'T HAVE A  
01:41:54:00 01:41:56:00 LOT OF HURDLES AND AND IN  
01:41:56:00 01:41:57:00 ACCOMPLISHING WHAT WE WANT TO  
01:41:57:00 01:42:00:00 WANT TO FROM A TALENT AND SKILL  
01:42:00:00 01:42:01:00 PERSPECTIVE WHEN IT COMES UP IN  
01:42:01:00 01:42:04:00 OUR JOB DESCRIPTIONS.  
01:42:04:00 01:42:05:00 ALL RIGHT.  
01:42:05:00 01:42:07:00 WELL THAT'S GOOD TO HEAR.  
01:42:07:00 01:42:08:00 AND IN TERMS OF THAT

01:42:08:00 01:42:09:00 OPERATIONAL AUDIT THAT DIDN'T  
01:42:09:00 01:42:12:00 HAPPEN LAST OR WHAT IS THE SORT  
01:42:12:00 01:42:18:00 OF TIMELINE EXPECTATION ON THAT  
01:42:18:00 01:42:19:00 AND YOU WANT TO TAKE THAT ONE?  
01:42:19:00 01:42:20:00 SURE.  
01:42:20:00 01:42:24:00 WE I WOULD SAY WE DON'T HAVE A  
01:42:24:00 01:42:26:00 FIRM TIMELINE RIGHT NOW.  
01:42:26:00 01:42:27:00 WE'RE GOING TO BE WORKING WITH  
01:42:27:00 01:42:30:00 EINAV TO KIND OF SOLIDIFY THAT  
01:42:30:00 01:42:31:00 WE'RE SAY RIGHT NOW FOR FOR DO  
01:42:31:00 01:42:34:00 IT'S PROSPECTIVE.  
01:42:34:00 01:42:35:00 WE ARE VERY MUCH FOCUSED ON  
01:42:35:00 01:42:37:00 THIS RETURN TO WORK.  
01:42:37:00 01:42:38:00 SO I WOULD SAY INTERNALLY WE  
01:42:38:00 01:42:39:00 HAVE NOT HAD THE CONVERSATIONS  
01:42:39:00 01:42:42:00 OF HOW WE WANT TO KICK THAT OFF  
01:42:42:00 01:42:43:00 BUT FROM A I THINK FROM A  
01:42:43:00 01:42:45:00 LEADERSHIP AT ADF LEVEL WE ARE  
01:42:45:00 01:42:46:00 TALKING ABOUT THE RE-ENGAGEMENT  
01:42:46:00 01:42:50:00 OF IT BUT UNFORTUNATELY NO, WE  
01:42:50:00 01:42:53:00 DON'T HAVE A HARD SET TIMELINE  
01:42:53:00 01:42:54:00 BUT WE'LL DEFINITELY INFORM  
01:42:54:00 01:42:54:00 COUNCILORS AS THINGS PROGRESS  
01:42:54:00 01:42:56:00 ON THAT MATTER.  
01:42:56:00 01:43:01:00 THE GREAT AND THE WHEN WE WERE  
01:43:01:00 01:43:04:00 TALKING WITH GWAI ON TUESDAY I  
01:43:04:00 01:43:05:00 GUESS I WAS TWO DAYS AGO NOW  
01:43:05:00 01:43:08:00 YOU KNOW IT'S BEEN A CONTINUAL  
01:43:08:00 01:43:09:00 FOCUS OF MINE TO FIGURE OUT HOW  
01:43:09:00 01:43:13:00 WE STREAMLINE THE PROCESS IN  
01:43:13:00 01:43:14:00 WHICH THEY ARE ON BOARD SEVERAL  
01:43:14:00 01:43:17:00 THOUSAND USE EACH SUMMER  
01:43:17:00 01:43:20:00 BECAUSE WHAT MY OFFICE RAN ONE  
01:43:20:00 01:43:20:00 OF THE SUCCESSFUL PROGRAMS LAST  
01:43:20:00 01:43:21:00 SUMMER AND WE JUST CONSISTENTLY  
01:43:21:00 01:43:24:00 SEE YOUNG PEOPLE GETTING CAUGHT  
01:43:24:00 01:43:25:00 UP IN THE QUEUES AND SOMETIMES  
01:43:25:00 01:43:26:00 YES, YOU'RE CHASING YOUNG  
01:43:26:00 01:43:28:00 PEOPLE FOR THEIR PAPERS AND  
01:43:28:00 01:43:29:00 THAT AND THAT'S A WHOLE  
01:43:29:00 01:43:29:00 CONTEXT.  
01:43:29:00 01:43:29:00 RIGHT.  
01:43:29:00 01:43:31:00 AND I THINK BECAUSE OF THE  
01:43:31:00 01:43:31:00 GRANT PROGRAM BECAUSE OF THAT  
01:43:31:00 01:43:32:00 WE'VE MOVED TOWARDS THE GRANT  
01:43:32:00 01:43:36:00 PROGRAM OPTION AND SUCH.  
01:43:36:00 01:43:36:00 BUT THERE ARE DEFINITELY  
01:43:36:00 01:43:39:00 SIGNIFICANT MOMENTS WHERE THE  
01:43:39:00 01:43:40:00 YOUNG PEOPLE HAVE ALL THEIR  
01:43:40:00 01:43:41:00 PAPERWORK IN AND WHAT WE'RE  
01:43:41:00 01:44:01:00 WAITING ON ARE LEVERS TO BE  
01:44:01:00 01:44:01:00 PUSHED ON THE CITY SIDE.  
01:44:01:00 01:44:02:00 AND SO I UNDERSTAND THAT THAT  
01:44:02:00 01:44:03:00 THERE'S BEEN SOME WORK ON KIND

01:44:03:00 01:44:04:00 OF PROCESS MAPPING AND TRYING  
01:44:04:00 01:44:05:00 TO TIGHTEN IT UP BETWEEN  
01:44:05:00 01:44:05:00 BETWEEN DO IT AND WHITY AND  
01:44:05:00 01:44:06:00 WHICH ARE WHICH I'M GRATEFUL  
01:44:06:00 01:44:06:00 FOR.  
01:44:06:00 01:44:07:00 I SORT OF I WANT TO BOTH  
01:44:07:00 01:44:08:00 UNDERSCORE THE IMPORTANCE  
01:44:08:00 01:44:08:00 OF THAT AND THEN ALSO  
01:44:08:00 01:44:09:00 SPECIFICALLY IT CAME UP THAT  
01:44:09:00 01:44:10:00 THE QUESTION OF BEING ABLE TO  
01:44:10:00 01:44:11:00 KEEP YOUNG PEOPLE WHO DID THE  
01:44:11:00 01:44:11:00 SUMMER SUCCESSFULLY PROGRAM  
01:44:11:00 01:44:12:00 SORT OF IN THE SYSTEM SO THAT  
01:44:12:00 01:44:13:00 THEY COULD THEN START A YEAR  
01:44:13:00 01:44:14:00 ROUND JOB, WHICH IS A PROGRAM  
01:44:14:00 01:44:14:00 THAT WE'RE OBVIOUSLY RAMPING UP  
01:44:14:00 01:44:15:00 I THINK IS AN IMPORTANT  
01:44:15:00 01:44:16:00 COMPLEMENT SO OFTEN LIKE YOU  
01:44:16:00 01:44:19:00 KNOW, SO OFTEN WHERE YOU LOSE  
01:44:19:00 01:44:20:00 YOUNG PEOPLE WHO YOU'RE PUTTING  
01:44:20:00 01:44:23:00 ON A GREAT TRACK IS IN THE  
01:44:23:00 01:44:24:00 FAILURE OF THOSE HANDOFFS AND  
01:44:24:00 01:44:27:00 WE'VE KIND OF SET UP A SYSTEM  
01:44:27:00 01:44:28:00 WHERE WE INHERENTLY DROP THEM  
01:44:28:00 01:44:31:00 FOR FOUR MONTHS AND IT SOUNDED  
01:44:31:00 01:44:32:00 LIKE THERE WAS STILL A KIND  
01:44:32:00 01:44:34:00 OF DO IT HRR SIGN-OFF NEEDED  
01:44:34:00 01:44:35:00 FOR A WAY TO KEEP THEM IN THE  
01:44:35:00 01:44:35:00 SYSTEM.  
01:44:35:00 01:44:39:00 SO I WANT TO ASK I DON'T KNOW  
01:44:39:00 01:44:40:00 WHO ON THIS CALL IS THE MOST  
01:44:40:00 01:44:41:00 APPROPRIATE PERSON FOR THAT BUT  
01:44:41:00 01:44:45:00 SORT OF WHERE WE ARE ON THAT.  
01:44:45:00 01:44:46:00 I KNOW THIS WAS A TOPIC THAT WE  
01:44:46:00 01:44:49:00 TOUCHED ON LAST SUMMER AS WELL  
01:44:49:00 01:44:50:00 AS IS TO YOUR POINT THAT THEY  
01:44:50:00 01:44:53:00 ALL KIND OF DROP AND THEN WE  
01:44:53:00 01:44:54:00 LOSE WE LOSE THEM KIND OF IN  
01:44:54:00 01:44:57:00 THAT PIPELINE AND I KNOW THAT  
01:44:57:00 01:45:00:00 WE ARE WORKING WITH WITH THE  
01:45:00:00 01:45:04:00 CABINET TO TO SEE ABOUT HOW WE  
01:45:04:00 01:45:06:00 CAN WORK AT LEAST FROM A SYSTEM  
01:45:06:00 01:45:09:00 SIDE, KEEP THEM IN THE SYSTEM  
01:45:09:00 01:45:10:00 TO MAKE SURE THAT WE UNDERSTAND  
01:45:10:00 01:45:12:00 THE PROCESS WELL ENOUGH TO  
01:45:12:00 01:45:15:00 UNDERSTAND THE THE REQUIREMENTS  
01:45:15:00 01:45:16:00 WHY THAT WHY THEY WERE DROPPING  
01:45:16:00 01:45:19:00 IN TO UNDERSTAND IF IT'S A  
01:45:19:00 01:45:20:00 TECHNOLOGY BARRIER REMOVING  
01:45:20:00 01:45:23:00 THAT.  
01:45:23:00 01:45:24:00 BUT I DON'T I DON'T KNOW IF  
01:45:24:00 01:45:28:00 SARAH OR DO YOU ARE YOU WEREN'T  
01:45:28:00 01:45:31:00 YOU WORKING ON THAT WITH WITH  
01:45:31:00 01:45:34:00 WII AND WITH H.R. IN THEIR THE

01:45:34:00 01:45:35:00 SUMMER PROGRAMS.  
01:45:35:00 01:45:39:00 SO ALTHOUGH I HAVE NOT BEEN  
01:45:39:00 01:45:40:00 WORKING WITH THEM, I THINK THIS  
01:45:40:00 01:45:42:00 IS A TOPIC THAT WE ALL FEEL  
01:45:42:00 01:45:43:00 STRONGLY ENOUGH.  
01:45:43:00 01:45:44:00 SO I AM MORE THAN HAPPY TO KIND  
01:45:44:00 01:45:46:00 OF FIGURE OUT WHERE THAT STANDS  
01:45:46:00 01:45:47:00 TO GET YOU AN UPDATE THAT WOULD  
01:45:47:00 01:45:48:00 BE GREAT.  
01:45:48:00 01:45:50:00 I WOULD VERY MUCH APPRECIATE IT  
01:45:50:00 01:45:51:00 PERFECTLY AND JUST LIKE A  
01:45:51:00 01:45:54:00 LITTLE BIT OF THE SORT  
01:45:54:00 01:45:57:00 OF BUDGET HAT THING SO WHAT'S  
01:45:57:00 01:45:58:00 LOOKING AT WHERE WE WERE WHERE  
01:45:58:00 01:46:01:00 DO IT WAS WITH ITS SPENDING  
01:46:01:00 01:46:02:00 THREE QUARTERS OF THE WAY  
01:46:02:00 01:46:03:00 THROUGH THE YEAR OVER TIME IS  
01:46:03:00 01:46:05:00 OVER.  
01:46:05:00 01:46:06:00 I THINK WE ALL KNOW WHAT THAT  
01:46:06:00 01:46:10:00 IS BUT IT LOOKS LIKE I'M  
01:46:10:00 01:46:10:00 ASSUMING FROM YOUR BUDGETING  
01:46:10:00 01:46:13:00 THAT YOU THINK THAT'S A ONE  
01:46:13:00 01:46:13:00 TIME PANDEMIC, BOB, BECAUSE  
01:46:13:00 01:46:14:00 YOU'RE BACK DOWN TO LAST YEAR  
01:46:14:00 01:46:17:00 WITH YOUR BUDGET AND THEN  
01:46:17:00 01:46:20:00 TELECOMMUNICATIONS IS WAY BELOW  
01:46:20:00 01:46:21:00 BEING ON PACE FOR THE YEAR.  
01:46:21:00 01:46:24:00 WHAT'S GOING ON WITH THAT?  
01:46:24:00 01:46:27:00 AND IF YOU WANT TO SAY YEAH AND  
01:46:27:00 01:46:28:00 SOUNDS LIKE YOU'RE SPOT ON ON  
01:46:28:00 01:46:29:00 OVERTIME WE ARE ANTICIPATING  
01:46:29:00 01:46:32:00 WHEN WE GET BACK TO NORMAL  
01:46:32:00 01:46:32:00 OPERATIONS THAT THAT SHOULD  
01:46:32:00 01:46:35:00 EVEN OUT FROM TELECOM'S  
01:46:35:00 01:46:36:00 PERSPECTIVE.  
01:46:36:00 01:46:39:00 I THINK THERE'S A LITTLE BIT  
01:46:39:00 01:46:40:00 OF FROM OUR TELECOM TEAM'S  
01:46:40:00 01:46:41:00 DEPLOYMENT OF VOIP WE'RE SEEING  
01:46:41:00 01:46:42:00 A LITTLE BIT OF A COST  
01:46:42:00 01:46:43:00 REDUCTION OVER OVER TIME.  
01:46:43:00 01:46:47:00 SO I THINK THERE'S BEEN SOME  
01:46:47:00 01:46:48:00 WORK INTERNALLY TO HELP US  
01:46:48:00 01:46:51:00 MAINTAIN COST THERE I CAN DOVE  
01:46:51:00 01:46:52:00 INTO A LITTLE BIT MORE.  
01:46:52:00 01:46:54:00 I DON'T HAVE A GRANDSON ON TOP  
01:46:54:00 01:46:55:00 MY HEAD FOR ANY MORE SPECIFICS  
01:46:55:00 01:46:58:00 BEYOND THE WORK THAT WE'VE DONE  
01:46:58:00 01:46:59:00 AROUND VOIP.  
01:46:59:00 01:47:00:00 SO HAPPY TO FOLLOW UP WITH  
01:47:00:00 01:47:00:00 THAT.  
01:47:00:00 01:47:02:00 BUT I KNOW FROM MY  
01:47:02:00 01:47:03:00 CONVERSATIONS WITH THE MANAGERS  
01:47:03:00 01:47:06:00 IN THAT GROUP THERE'S BEEN A  
01:47:06:00 01:47:07:00 LOT OF EFFORT TO HELP MAINTAIN

01:47:07:00 01:47:08:00 COSTS AND TO INTRODUCE THAT  
01:47:08:00 01:47:10:00 ACROSS ACROSS REDUCE THE IMPACT  
01:47:10:00 01:47:11:00 ACROSS THE CITY BECAUSE THERE'S  
01:47:11:00 01:47:14:00 ALSO TELECOM CHARGES THE OTHER  
01:47:14:00 01:47:17:00 DEPARTMENTS HAVE AS WELL BEYOND  
01:47:17:00 01:47:18:00 JUST WHAT TO DO IT HAS IN OUR  
01:47:18:00 01:47:21:00 BUDGET, NOT IT.  
01:47:21:00 01:47:22:00 BUT YOU'RE SAYING THAT BECAUSE  
01:47:22:00 01:47:25:00 WE BECAUSE WE IMPLEMENTED  
01:47:25:00 01:47:25:00 VOICEOVER INTERNET PROTOCOL SO  
01:47:25:00 01:47:28:00 THAT STANDS FOR I FORGET THE  
01:47:28:00 01:47:32:00 THAT VOICEOVER DATA NETWORK.  
01:47:32:00 01:47:33:00 YEAH YEAH.  
01:47:33:00 01:47:37:00 SO WE'RE WITH THE PLAN THAT WE  
01:47:37:00 01:47:39:00 ARE ANTICIPATING A LITTLE BIT  
01:47:39:00 01:47:40:00 OF A REDUCTION IN COSTS OVERALL  
01:47:40:00 01:47:43:00 FROM WHAT WE'VE TRADITIONALLY  
01:47:43:00 01:47:43:00 HAD.  
01:47:43:00 01:47:44:00 I'M NOT THE EXPERT IN THAT  
01:47:44:00 01:47:48:00 TECHNOLOGY BUT WE I SEE BUT BUT  
01:47:48:00 01:47:49:00 WE HAVEN'T YET I MEAN BUT WE'RE  
01:47:49:00 01:47:51:00 NOT ADJUSTING THAT ASPECT OF DO  
01:47:51:00 01:47:52:00 ITS BUDGET DOWNWARDS TO REFLECT  
01:47:52:00 01:47:57:00 THOSE SAVINGS.  
01:47:57:00 01:47:57:00 THAT'S CORRECT.  
01:47:57:00 01:47:58:00 YEAH.  
01:47:58:00 01:48:01:00 OK, SO OBVIOUSLY AT SOME POINT  
01:48:01:00 01:48:02:00 WE SHOULD BE GETTING THAT.  
01:48:02:00 01:48:02:00 YEP.  
01:48:02:00 01:48:02:00 YEP.  
01:48:02:00 01:48:04:00 OK ALL RIGHT.  
01:48:04:00 01:48:09:00 AND THEN I GUESS I WANTED TO  
01:48:09:00 01:48:12:00 TOUCH BACK MIKE ON THE LINE AS  
01:48:12:00 01:48:13:00 I SIT ON THE SOAPBOX BEFORE I  
01:48:13:00 01:48:16:00 APPRECIATED YOUR DETAILED  
01:48:16:00 01:48:17:00 ANSWER IN WRITING TO ME ABOUT  
01:48:17:00 01:48:17:00 THE MUNICIPAL BROADBAND THING.  
01:48:17:00 01:48:20:00 I UNDERSTAND THE POINT THAT WE  
01:48:20:00 01:48:20:00 ARE NOT LIKE SMALL TOWN  
01:48:20:00 01:48:23:00 SOMEWHERE WITH NOBODY LAND  
01:48:23:00 01:48:23:00 FIBER.  
01:48:23:00 01:48:24:00 RIGHT.  
01:48:24:00 01:48:25:00 AND SO WE'RE IN A DIFFERENT  
01:48:25:00 01:48:27:00 WE'RE DIFFERENT BUT I STILL  
01:48:27:00 01:48:29:00 THINK THAT THERE ARE A VARIETY  
01:48:29:00 01:48:32:00 OF UTILITIES IN THIS COUNTRY  
01:48:32:00 01:48:35:00 WHERE THE HISTORY WAS OH  
01:48:35:00 01:48:36:00 EVERYBODY STARTS THINKING A  
01:48:36:00 01:48:39:00 RAILROAD IS A GREAT IDEA.  
01:48:39:00 01:48:40:00 A WHOLE BUNCH OF RIVAL PRIVATE  
01:48:40:00 01:48:41:00 COMPANIES STARTED LAYING  
01:48:41:00 01:48:41:00 RAILROADS.  
01:48:41:00 01:48:44:00 EVERYONE'S LIKE YEAH, THE  
01:48:44:00 01:48:44:00 PRIVATE COMPANIES HAVE THAT



01:48:44:00 01:48:45:00 COVERED .  
01:48:45:00 01:48:45:00 THEN IT TURNS OUT RAILROADS  
01:48:45:00 01:48:48:00 DON'T MAKE SENSE IF YOU DON'T  
01:48:48:00 01:48:48:00 THINK THE TIME SCHEDULES AND  
01:48:48:00 01:48:50:00 EVENTUALLY YOU END UP WITH  
01:48:50:00 01:48:51:00 UNIFIED NETWORKS SAYING THEY  
01:48:51:00 01:48:52:00 WOULD LIKE WATER LIKE IF YOU  
01:48:52:00 01:48:55:00 TOLD ME OH WE'VE GOT FIVE  
01:48:55:00 01:48:55:00 PRIVATE WATER COMPANIES RUNNING  
01:48:55:00 01:48:59:00 WATER TO EVERYONE IN THE CITY  
01:48:59:00 01:48:59:00 OF BOSTON LIKE AT SOME POINT  
01:48:59:00 01:49:00:00 IT'S LIKE YEAH BUT EVERYBODY  
01:49:00:00 01:49:02:00 NEEDS WATER SO I DON'T WANT  
01:49:02:00 01:49:03:00 THEM TO BE CUT OFF FROM IT IF  
01:49:03:00 01:49:04:00 THEY CAN'T PAY FOR IT.  
01:49:04:00 01:49:06:00 AND SO I JUST KIND OF LIKE  
01:49:06:00 01:49:06:00 SENSORY LEVEL VIEW.  
01:49:06:00 01:49:07:00 I JUST THINK WE'RE HEADED  
01:49:07:00 01:49:10:00 TOWARDS MUNICIPAL BROADBAND.  
01:49:10:00 01:49:12:00 I JUST AND IT FEELS TO ME LIKE  
01:49:12:00 01:49:13:00 IT'S LIKE ARE WE ONE OF THE  
01:49:13:00 01:49:17:00 FIRST OR ONE OF BUT SO THAT'S  
01:49:17:00 01:49:18:00 MORE OF A COMMENT.  
01:49:18:00 01:49:19:00 AND I THINK SINCE I'VE RUN OUT  
01:49:19:00 01:49:22:00 OF MY OWN TIME I'LL LEAVE THAT  
01:49:22:00 01:49:23:00 FOR A RESPONSE FROM MIKE IN THE  
01:49:23:00 01:49:25:00 SECOND ROUND.  
01:49:25:00 01:49:27:00 I THINK I WOULD LIKE TO JUST  
01:49:27:00 01:49:28:00 COME BACK A LITTLE BIT ON THAT  
01:49:28:00 01:49:29:00 AND AND ALSO JUST LAND AGAIN ON  
01:49:29:00 01:49:30:00 THE POINT THAT YOU WERE MAKING  
01:49:30:00 01:49:33:00 ABOUT THOSE BILLIONS OF DOLLARS  
01:49:33:00 01:49:34:00 FROM THE FEDS AND SORT OF WHAT  
01:49:34:00 01:49:37:00 WE DO TO MAKE SURE THAT WE GET  
01:49:37:00 01:49:40:00 THEM FOR MUNICIPAL PURPOSES AND  
01:49:40:00 01:49:41:00 NOT FOR THE PRIVATE SIDE  
01:49:41:00 01:49:42:00 BECAUSE I DO REALLY WANT TO  
01:49:42:00 01:49:43:00 HAVE LIKE A FOCUS ON THAT AND  
01:49:43:00 01:49:45:00 IT SOUNDS LIKE IT WOULD BE  
01:49:45:00 01:49:46:00 HELPFUL FOR THE COUNCIL TO  
01:49:46:00 01:49:46:00 UNDERSTAND A LITTLE BETTER EVEN  
01:49:46:00 01:49:47:00 GOING INTO THE AARP  
01:49:47:00 01:49:48:00 SUPPLEMENTAL HEARING NEXT WEEK.  
01:49:48:00 01:49:52:00 SO I'LL COME BACK TO MY SECOND  
01:49:52:00 01:49:53:00 ROUND BEFORE WE DO TO COUNCILOR  
01:49:53:00 01:49:56:00 SECOND ROUNDS EITHER IS LIKE I  
01:49:56:00 01:49:57:00 SAID, THIS HEARING IS ALSO  
01:49:57:00 01:49:57:00 ABOUT AUTHORIZING THE ACCESS  
01:49:57:00 01:50:00:00 FUND.  
01:50:00:00 01:50:01:00 CHIEF, I DON'T KNOW IF YOU OR  
01:50:01:00 01:50:02:00 ANYBODY IN YOUR TEAM WANT TO  
01:50:02:00 01:50:04:00 SAY A QUICK WORD ABOUT THAT  
01:50:04:00 01:50:05:00 FUND FROM DAVID'S PERSPECTIVE.  
01:50:05:00 01:50:07:00 BUT THEN I WANT TO GO TO GLEN

01:50:07:00 01:50:08:00 WILLIAMS FROM BNN AND DENNIS  
01:50:08:00 01:50:09:00 AND HIS TEAM FROM TECH GOES  
01:50:09:00 01:50:11:00 HOME FOR A FEW COMMENTS.  
01:50:11:00 01:50:12:00 I'M CONFIDENT THAT MIKE LYNCH  
01:50:12:00 01:50:15:00 WANTS TO HAVE AN OPENING  
01:50:15:00 01:50:16:00 STATEMENT WITH THE WITH THE  
01:50:16:00 01:50:19:00 PICKS ON THE MIKE.  
01:50:19:00 01:50:20:00 TAKE IT AWAY.  
01:50:20:00 01:50:22:00 THANK YOU, MADAM CHAIR.  
01:50:22:00 01:50:23:00 WE'VE BEEN DOWN THIS ROAD  
01:50:23:00 01:50:23:00 BEFORE.  
01:50:23:00 01:50:24:00 WE HAVE A COUPLE OF FANTASTIC  
01:50:24:00 01:50:26:00 COMMUNITY PARTNERS AND TETCO  
01:50:26:00 01:50:27:00 HOME IN BOSTON NEIGHBORHOOD  
01:50:27:00 01:50:30:00 NETWORK THE FUNDING WHICH WE  
01:50:30:00 01:50:31:00 RECEIVE AND YOU ACCEPT AND  
01:50:31:00 01:50:35:00 EXTEND THROUGH THE TWENTY FIRST  
01:50:35:00 01:50:35:00 CENTURY ACCESS FUND IS FUNDING  
01:50:35:00 01:50:38:00 THAT COMES FROM THE FEES THAT  
01:50:38:00 01:50:39:00 SUBSCRIBERS PAY TO CABLE TV.  
01:50:39:00 01:50:42:00 IT'S KIND OF A LEGACY THING.  
01:50:42:00 01:50:43:00 THERE ARE LESS SUBSCRIBERS  
01:50:43:00 01:50:44:00 TODAY FOR CABLE TV THAN THEY  
01:50:44:00 01:50:47:00 USED TO BE BUT WE ARE ABLE TO  
01:50:47:00 01:50:47:00 BE VERY CREATIVE IN FUNDING  
01:50:47:00 01:50:51:00 THESE AGENCIES AND HELPING TO  
01:50:51:00 01:50:51:00 SORT OF I THINK BRIDGE THE  
01:50:51:00 01:50:54:00 DIGITAL DIVIDE WITH THOSE  
01:50:54:00 01:50:55:00 DOLLARS.  
01:50:55:00 01:50:58:00 THE ONLY THING I MIGHT ADD IS  
01:50:58:00 01:50:59:00 IF YOU HAVE CABLE TV AND YOU'RE  
01:50:59:00 01:51:00:00 THINKING OF SHUTTING IT OFF, DO  
01:51:00:00 01:51:02:00 NOT BECAUSE YOU ARE SUPPORTING  
01:51:02:00 01:51:02:00 DIGITAL EQUITY IN THE CITY  
01:51:02:00 01:51:05:00 OF BOSTON.  
01:51:05:00 01:51:09:00 GREAT.  
01:51:09:00 01:51:10:00 THANK YOU SO MUCH FOR THOSE  
01:51:10:00 01:51:12:00 COMMENTS AND AND IN TERMS  
01:51:12:00 01:51:13:00 OF WHAT YOU'RE SUPPORTING, I  
01:51:13:00 01:51:14:00 WILL GO NOW TO GLENN WILLIAMS  
01:51:14:00 01:51:17:00 FOR BNN GLENN ON THE FLOOR.  
01:51:17:00 01:51:18:00 THANK YOU VERY MUCH, MADAM  
01:51:18:00 01:51:21:00 CHAIR AND YOUR FELLOW CITY  
01:51:21:00 01:51:24:00 COUNCILORS IT LOOK LIKE MICHAEL  
01:51:24:00 01:51:25:00 SAID.  
01:51:25:00 01:51:26:00 I'M GLENN WILLIAMS ON THE  
01:51:26:00 01:51:26:00 GENERAL MANAGER OF BOSTON  
01:51:26:00 01:51:29:00 NEIGHBORHOOD NETWORK, BOSTON'S  
01:51:29:00 01:51:29:00 NONPROFIT CHARITABLE PUBLIC  
01:51:29:00 01:51:33:00 ACCESS TV AND RADIO PROVIDER  
01:51:33:00 01:51:34:00 AND FULLY EQUIPPED DIGITAL  
01:51:34:00 01:51:36:00 MEDIA CENTER.  
01:51:36:00 01:51:38:00 I AM PROUD TO BE WITH YOU TODAY  
01:51:38:00 01:51:41:00 ON BEHALF OF CNN IN SUPPORT

01:51:41:00 01:51:42:00 OF THIS ORDER TO FUND THE  
01:51:42:00 01:51:44:00 PUBLIC EDUCATIONAL AND  
01:51:44:00 01:51:48:00 GOVERNMENT ACCESS SERVICE AS  
01:51:48:00 01:51:48:00 PIG KNOWN AS PIG.  
01:51:48:00 01:51:51:00 WHEN WE SAY PIG THAT CNN  
01:51:51:00 01:51:52:00 PROVIDES BOSTON'S AND CABLE  
01:51:52:00 01:51:53:00 VIEWERS, RADIO LISTENERS AND  
01:51:53:00 01:51:59:00 RESIDENTS THROUGH THE THROUGH  
01:51:59:00 01:52:00:00 THE DEDICATION OF OUR STAFF,  
01:52:00:00 01:52:03:00 CNN HAS FULFILLED ITS  
01:52:03:00 01:52:04:00 COMMITMENT TO OUR MISSION TO  
01:52:04:00 01:52:05:00 PROVIDE A VOICE FOR OUR  
01:52:05:00 01:52:07:00 CITIZENS TO INFORM THE PEOPLE  
01:52:07:00 01:52:10:00 OF BOSTON WITH EVERY ASPECT  
01:52:10:00 01:52:11:00 OF THE ISSUES CONNECTED TO  
01:52:11:00 01:52:14:00 LIVING SAFELY.  
01:52:14:00 01:52:15:00 WE PROVIDED OUR MEMBERSHIP WITH  
01:52:15:00 01:52:19:00 FREE ZONE CLASSES TO AFFORD  
01:52:19:00 01:52:19:00 THEM THE OPPORTUNITY TO  
01:52:19:00 01:52:23:00 CONTINUE THEIR PROGRAMING ON  
01:52:23:00 01:52:23:00 BOTH TELEVISION AND RADIO TO  
01:52:23:00 01:52:26:00 THIS LONG PANDEMIC WE WE'VE  
01:52:26:00 01:52:27:00 APPLIED FOR A GRANT SO THAT WE  
01:52:27:00 01:52:28:00 CAN GET SOME HOT SPOTS BECAUSE  
01:52:28:00 01:52:30:00 WELL WE'VE DISCOVERED HERE IS  
01:52:30:00 01:52:31:00 THAT DIGITAL EQUITY EVERYONE  
01:52:31:00 01:52:31:00 KEPT TALKING ABOUT DIGITAL  
01:52:31:00 01:52:34:00 EQUITY WHICH WE HAVE WE STILL  
01:52:34:00 01:52:35:00 HAVE PEOPLE WHO ARE IF THEY'RE  
01:52:35:00 01:52:38:00 ON THEIR ON THEIR COMPUTER OR  
01:52:38:00 01:52:41:00 SOMETHING AND I CLEAR UPSTAIRS  
01:52:41:00 01:52:43:00 ANSWERS THE CELL PHONE IT'S A  
01:52:43:00 01:52:43:00 BATTLE ON WHO IS ACTUALLY GOING  
01:52:43:00 01:52:46:00 TO BE USING.  
01:52:46:00 01:52:47:00 SO WE'VE GOT WE'VE MADE A MOVE  
01:52:47:00 01:52:48:00 IN THAT IN THAT PARTICULAR  
01:52:48:00 01:52:52:00 DIRECTION OUR PARTNERSHIP WITH  
01:52:52:00 01:52:53:00 THE ADMINISTRATION AND TEACHERS  
01:52:53:00 01:52:56:00 OF THE BOSTON PUBLIC SCHOOLS  
01:52:56:00 01:52:57:00 HAS PROVIDED OUR SCHOLARS  
01:52:57:00 01:53:00:00 OF VALUABLE TOOL TO ENHANCE THE  
01:53:00:00 01:53:01:00 CHALLENGES ASSOCIATED WITH  
01:53:01:00 01:53:04:00 REMOTE LEARNING.  
01:53:04:00 01:53:05:00 WE CONNECTED STUDENTS WITH OVER  
01:53:05:00 01:53:08:00 NINE HUNDRED HOURS  
01:53:08:00 01:53:09:00 OF PROGRAMING PRODUCED BY THOSE  
01:53:09:00 01:53:12:00 TEACHERS AND STAFF, ALMOST HALF  
01:53:12:00 01:53:13:00 OF WHICH WAS LIVE PRODUCTION  
01:53:13:00 01:53:16:00 LIVE PROGRAMING INTO THE WHOLE  
01:53:16:00 01:53:20:00 LIKE EXTRA HELP.  
01:53:20:00 01:53:21:00 SO STUDENTS WHO ARE COMING UP  
01:53:21:00 01:53:23:00 WITH WHATEVER TESTS THEY CAN  
01:53:23:00 01:53:25:00 DIAL IN TO CNN LIVE AND HAVE A  
01:53:25:00 01:53:27:00 LIVE CONVERSATION WITH THE MATH

01:53:27:00 01:53:28:00 TEACHER FROM THE BOSTON PUBLIC  
01:53:28:00 01:53:29:00 SCHOOLS TO DISCUSS THE THINGS  
01:53:29:00 01:53:31:00 THAT THEY MAY NOT UNDERSTANDING  
01:53:31:00 01:53:31:00 .  
01:53:31:00 01:53:34:00 WE RECOGNIZE SUCCESS THROUGH  
01:53:34:00 01:53:38:00 THROUGH THE THOUSANDS OF VIDEO  
01:53:38:00 01:53:39:00 ON DEMAND VIEWS REGISTERED ON  
01:53:39:00 01:53:46:00 OUR WEBSITE AND WITH THE LIVE  
01:53:46:00 01:53:47:00 COVERAGE OF THE BOSTON ARTS  
01:53:47:00 01:53:47:00 ACADEMY GRADUATION AT FENWAY  
01:53:47:00 01:53:50:00 PARK ON JUNE 17.  
01:53:50:00 01:53:51:00 WE LOOK FORWARD TO CONTINUING  
01:53:51:00 01:53:54:00 THIS PARTNERSHIP FOR YEARS TO  
01:53:54:00 01:53:58:00 COME THE ADDITIONS OF WITH THE  
01:53:58:00 01:54:01:00 ADDITION OF INSTITUTIONS LIKE  
01:54:01:00 01:54:02:00 YOU WHEELOCK THEY HAVE A SOCIAL  
01:54:02:00 01:54:23:00 INJUSTICE EQUITY WEBINAR SERIES  
01:54:23:00 01:54:23:00 THAT WE RUN FRIENDSHIP FIRST  
01:54:23:00 01:54:24:00 WHICH IS A SENIORS LIVING  
01:54:24:00 01:54:25:00 PROGRAM MASS COLLEGE OF ART AND  
01:54:25:00 01:54:25:00 DESIGN AND THE CONTRIBUTIONS  
01:54:25:00 01:54:26:00 FROM BOSTON BETH ISRAEL  
01:54:26:00 01:54:26:00 DEACONESS MEDICAL CENTER FROM  
01:54:26:00 01:54:27:00 THE CENTER OF UROLOGY AND  
01:54:27:00 01:54:28:00 VACCINE RESEARCH WE CONTINUE TO  
01:54:28:00 01:54:28:00 INFORM OUR NEIGHBORHOODS WITH  
01:54:28:00 01:54:29:00 THE INFORMATION NEEDED TO MAKE  
01:54:29:00 01:54:30:00 THE DECISIONS TO ENHANCE THEIR  
01:54:30:00 01:54:31:00 LIFE BECAUSE OF THE CULTURAL  
01:54:31:00 01:54:32:00 PROBLEM THAT WE'VE ALL GONE  
01:54:32:00 01:54:32:00 THROUGH.  
01:54:32:00 01:54:33:00 ONE OF THE THINGS THAT WE'VE  
01:54:33:00 01:54:36:00 DISCOVERED NATIONALLY IS IS THE  
01:54:36:00 01:54:36:00 APPRECIATION AND THE NEED FOR  
01:54:36:00 01:54:39:00 YOUR PIGUET STATIONS.  
01:54:39:00 01:54:44:00 I SIT ON SEVERAL CHAIRS, SOME  
01:54:44:00 01:54:45:00 OF THEM THAT ARE NATIONALLY AND  
01:54:45:00 01:54:45:00 SOME OF THE THINGS THAT GET  
01:54:45:00 01:54:47:00 TALKED ABOUT ALL THE TIME.  
01:54:47:00 01:54:48:00 I KNOW THAT SOME OF YOU HAVE  
01:54:48:00 01:54:51:00 BEEN IN A VARIETY OF PROGRAMS  
01:54:51:00 01:54:54:00 THAT BEING IN SOME OF YOU WITH  
01:54:54:00 01:54:56:00 ME AND I WILL SAY TO TO  
01:54:56:00 01:54:58:00 O'MALLEY I WILL MISS YOU, SIR.  
01:54:58:00 01:55:00:00 IT WAS ALWAYS A FUN TIME TO  
01:55:00:00 01:55:02:00 CALL AND ASK YOU TO SIT IN AND  
01:55:02:00 01:55:06:00 AND TALK ME OFF THE ROOF  
01:55:06:00 01:55:06:00 SOMETIMES I APPRECIATE  
01:55:06:00 01:55:09:00 EVERYTHING THAT YOU'VE DONE.  
01:55:09:00 01:55:10:00 I HOPE YOU RECOGNIZE THE  
01:55:10:00 01:55:13:00 ENORMOUS CONTRIBUTION BEING IT  
01:55:13:00 01:55:14:00 HAS MADE TO THE COMMUNITY  
01:55:14:00 01:55:14:00 OF BOSTON.  
01:55:14:00 01:55:17:00 I'VE BEEN ASSOCIATED THE BOSTON

01:55:17:00 01:55:18:00 NEIGHBORHOOD NETWORK FOR TWENTY  
01:55:18:00 01:55:22:00 SIX YEARS AS A TELEVISION AND  
01:55:22:00 01:55:23:00 RADIO HOST PRODUCED A MEMBER  
01:55:23:00 01:55:26:00 OF THE BOARD OF DIRECTORS, WBC  
01:55:26:00 01:55:27:00 AND RADIO MANAGER AND NOW THE  
01:55:27:00 01:55:29:00 GENERAL MANAGER.  
01:55:29:00 01:55:30:00 I'VE SEEN THIS ORGANIZATION  
01:55:30:00 01:55:30:00 GROW TO THE AWARD WINNING  
01:55:30:00 01:55:33:00 ACCESS MEDIA CENTER IT IS TODAY  
01:55:33:00 01:55:34:00 I'M NOT GOING TO LIST ALL  
01:55:34:00 01:55:37:00 OF THE WAS THE ONE I'M  
01:55:37:00 01:55:38:00 INCREDIBLY PROUD OF THIS YEAR  
01:55:38:00 01:55:41:00 IS WE HAVE WON A NATIONAL  
01:55:41:00 01:55:41:00 DIALOG WITH THE ALLIANCE FOR  
01:55:41:00 01:55:44:00 COMMUNITY MEDIA AS MOST  
01:55:44:00 01:55:44:00 OUTSTANDING COMMUNITY RADIO  
01:55:44:00 01:55:48:00 STATION IN THE COUNTRY AND  
01:55:48:00 01:55:49:00 WE'RE GOING TO BE RECEIVING  
01:55:49:00 01:55:50:00 THAT AWARD LATER ON THIS MONTH.  
01:55:50:00 01:55:52:00 IT'S VERY, VERY REWARDING TO  
01:55:52:00 01:55:54:00 SEE THAT WE GET THAT KIND  
01:55:54:00 01:55:56:00 OF RECOGNITION BECAUSE THE  
01:55:56:00 01:55:57:00 CATELL WORK REALLY HARD TO MAKE  
01:55:57:00 01:56:00:00 SURE THAT WE PUT OUT A QUALITY  
01:56:00:00 01:56:00:00 PRODUCT.  
01:56:00:00 01:56:04:00 MANY OF OUR MEMBERSHIPS BEING  
01:56:04:00 01:56:05:00 IN MEDIA I MEAN WE'VE MET WITH  
01:56:05:00 01:56:09:00 WITH OUR MANY MEMBERSHIPS BEING  
01:56:09:00 01:56:11:00 AND MEDIA WILL ALSO BE  
01:56:11:00 01:56:12:00 AVAILABLE TO PROVIDE  
01:56:12:00 01:56:12:00 ENGINEERING AND TECHNICAL  
01:56:12:00 01:56:16:00 SUPPORT TO THE BOSTON PEG  
01:56:16:00 01:56:16:00 CHANNELS INCLUDING BOSTON CITY  
01:56:16:00 01:56:20:00 TV, CITY TV EMBOSSENG KIDS AND  
01:56:20:00 01:56:24:00 FAMILY TV AND OF COURSE ABC WB,  
01:56:24:00 01:56:24:00 CNR RADIO STATIONS.  
01:56:24:00 01:56:28:00 WE WILL BE OPENING SOON.  
01:56:28:00 01:56:31:00 LAST TUESDAY OUR STAFF CAME TO  
01:56:31:00 01:56:32:00 WORK.  
01:56:32:00 01:56:32:00 THEY'RE AT THEIR DESKS AND  
01:56:32:00 01:56:33:00 THEY'RE WORKING.  
01:56:33:00 01:56:34:00 WE'VE BEEN WORKING REMOTELY.  
01:56:34:00 01:56:35:00 WE'RE GETTING OUR BUILDING  
01:56:35:00 01:56:38:00 READY FOR MEMBERS.  
01:56:38:00 01:56:39:00 WE HAVE A HUGE PLAN THAT'S  
01:56:39:00 01:56:40:00 ALREADY BEING PUT IT FOLDED  
01:56:40:00 01:56:43:00 INTO PLACE AND BUDGET BY THE  
01:56:43:00 01:56:43:00 MIDDLE OF JULY.  
01:56:43:00 01:56:46:00 WE'RE EXPECTING TO HAVE THESE  
01:56:46:00 01:56:47:00 STUDIOS OPEN AND RUNNING  
01:56:47:00 01:56:51:00 EFFICIENTLY ON BEHALF OF BEING  
01:56:51:00 01:56:55:00 I'D LIKE TO THANK THE CITY  
01:56:55:00 01:56:58:00 COUNCIL MAYOR KIM, CHIEF  
01:56:58:00 01:56:58:00 OF OPERATIONS DAVID, THANK YOU

01:56:58:00 01:57:01:00 VERY MUCH FOR EVERYTHING THAT  
01:57:01:00 01:57:02:00 YOU DO.  
01:57:02:00 01:57:03:00 MIKE LYNCH AND EVERYONE AT DO  
01:57:03:00 01:57:06:00 IT JUSTIN PETTY, THE BOARD  
01:57:06:00 01:57:06:00 PRESIDENT FOR YOUR COMMITMENT  
01:57:06:00 01:57:10:00 AND SUSTAINING BEING IN MEDIA A  
01:57:10:00 01:57:10:00 PLACE FOR BOSTON RESIDENTS TO  
01:57:10:00 01:57:14:00 CREATE LOCAL PROGRAM FOR THE  
01:57:14:00 01:57:14:00 GOOD OF THEIR NEIGHBORS WITHOUT  
01:57:14:00 01:57:18:00 THE SUPPORT OF THE CITY  
01:57:18:00 01:57:18:00 OF BOSTON.  
01:57:18:00 01:57:19:00 WELL, ITS CABLE IN LICENSE AND  
01:57:19:00 01:57:22:00 RADIO LICENSES WOULD NOT BE  
01:57:22:00 01:57:26:00 ABLE TO SERVE SO MANY BOSTON  
01:57:26:00 01:57:27:00 RESIDENTS AND NON-PROFITS OVER  
01:57:27:00 01:57:27:00 THE MANY YEARS.  
01:57:27:00 01:57:32:00 THANK YOU VERY MUCH.  
01:57:32:00 01:57:33:00 THANK YOU SO MUCH AND THANK YOU  
01:57:33:00 01:57:35:00 SO MUCH FOR YOUR SERVICE AND  
01:57:35:00 01:57:36:00 INFORMING THE PUBLIC.  
01:57:36:00 01:57:37:00 WE REALLY APPRECIATE IT.  
01:57:37:00 01:57:40:00 I THINK WE'RE ALL FANS OF CNN  
01:57:40:00 01:57:40:00 ON THE COUNCIL.  
01:57:40:00 01:57:42:00 NEXT UP I'M GOING TO GO TO  
01:57:42:00 01:57:44:00 DENISE FROM THE TEXAS HOME TEAM  
01:57:44:00 01:57:48:00 AND THEN I SEE THAT YOU'VE GOT  
01:57:48:00 01:57:49:00 MARVIN BINAY WITH YOU.  
01:57:49:00 01:57:51:00 SO OBVIOUSLY BEFORE YOU ALL  
01:57:51:00 01:57:52:00 SHARING THE FLOOR TO TAKE IT  
01:57:52:00 01:57:55:00 AWAY, I'M GOING TO LET MARVIN  
01:57:55:00 01:57:57:00 FOR THOSE OF YOU THAT KNOW ME,  
01:57:57:00 01:57:57:00 THIS IS VERY PAINFUL.  
01:57:57:00 01:57:59:00 BUT MARVIN TALK MORE THAN ME.  
01:57:59:00 01:58:00:00 BUT MIKE, DID YOU HEAR  
01:58:00:00 01:58:04:00 COUNSELOR PRESIDENT O'MALLEY  
01:58:04:00 01:58:05:00 SAY HE WANTS TO INCREASE  
01:58:05:00 01:58:05:00 FUNDING?  
01:58:05:00 01:58:07:00 FIFTY PERCENT AT THE BEGINNING  
01:58:07:00 01:58:11:00 OF THIS MEETING I HEARD THAT  
01:58:11:00 01:58:12:00 SAID DAVID DAVID, I'M GOING TO  
01:58:12:00 01:58:13:00 CALL YOU AFTER THIS SO WE CAN  
01:58:13:00 01:58:16:00 HAVE A CONVERSATION ABOUT THAT.  
01:58:16:00 01:58:17:00 BUT I'M EXTREMELY EXCITED TO BE  
01:58:17:00 01:58:19:00 DOWN 50 PERCENT.  
01:58:19:00 01:58:24:00 BUT IT MIGHT BE MORE IF MARVIN  
01:58:24:00 01:58:25:00 AND SHELL WENT POCKET SQUARE  
01:58:25:00 01:58:25:00 HE'S SPORTING TODAY.  
01:58:25:00 01:58:28:00 OH, DON'T GET MARVIN GOING ON  
01:58:28:00 01:58:31:00 THE MARKETS FIRST FOOT.  
01:58:31:00 01:58:31:00 ALL RIGHT.  
01:58:31:00 01:58:32:00 ALL RIGHT.  
01:58:32:00 01:58:35:00 ORDER, ORDER, ORDER.  
01:58:35:00 01:58:35:00 OH NO.  
01:58:35:00 01:58:36:00 THANK YOU FOR BEING HERE.

01:58:36:00 01:58:39:00 I AM GOING TO INTRODUCE YOU TO  
01:58:39:00 01:58:40:00 MARVIN VIRNETX WHO WAS OUR ONE  
01:58:40:00 01:58:43:00 OF OUR LATEST HIRES A TECH HOME  
01:58:43:00 01:58:44:00 OUR NEW DIGITAL EXCUSE ME  
01:58:44:00 01:58:47:00 DIRECTOR OF ADVOCACY, WHICH IS  
01:58:47:00 01:58:50:00 A NEW OPPORTUNITY FOR US, A BIG  
01:58:50:00 01:58:51:00 STEP FOR US I THINK MOVING  
01:58:51:00 01:58:51:00 FORWARD.  
01:58:51:00 01:58:54:00 SO WITH THAT I'LL TURN IT OVER  
01:58:54:00 01:58:54:00 .  
01:58:54:00 01:58:55:00 MARVIN AND HIS SELF-MADE POCKET  
01:58:55:00 01:59:01:00 SQUARE FORMERLY GREETINGS GOOD  
01:59:01:00 01:59:01:00 MORNING.  
01:59:01:00 01:59:02:00 CHAIRWOMAN AND THE REST OF THE  
01:59:02:00 01:59:06:00 COUNCIL AS IT'S ALREADY BEEN  
01:59:06:00 01:59:06:00 SHARED.  
01:59:06:00 01:59:07:00 MY NAME IS MARVIN VANNY.  
01:59:07:00 01:59:10:00 I AM THE DIRECTOR OF ADVOCACY  
01:59:10:00 01:59:10:00 FOR TECH GOES HOME, A LEADING  
01:59:10:00 01:59:13:00 NONPROFIT IN GREATER BOSTON  
01:59:13:00 01:59:14:00 DEVOTED TO ADDRESSING DIGITAL  
01:59:14:00 01:59:14:00 INEQUITY.  
01:59:14:00 01:59:17:00 I'M TESTIFYING THIS MORNING IN  
01:59:17:00 01:59:18:00 FAVOR OF THIS ORDER TO FUND THE  
01:59:18:00 01:59:21:00 PEG ACCESS FUND.  
01:59:21:00 01:59:22:00 THIS FUND PROVIDES CRITICAL  
01:59:22:00 01:59:22:00 SUPPORT FOR CONNECTING  
01:59:22:00 01:59:25:00 INDIVIDUALS AND FAMILIES WITH  
01:59:25:00 01:59:26:00 DIGITAL DEVICES, INTERNET  
01:59:26:00 01:59:29:00 CONNECTIVITY AND SKILLS  
01:59:29:00 01:59:29:00 TRAINING.  
01:59:29:00 01:59:30:00 THEY NEED TO OVERCOME BARRIERS  
01:59:30:00 01:59:33:00 ACCESS ESSENTIAL SERVICES  
01:59:33:00 01:59:34:00 ONLINE AND CAPITALIZE ON  
01:59:34:00 01:59:36:00 OPPORTUNITIES PRESENTED BY THE  
01:59:36:00 01:59:37:00 DIGITAL WORLD.  
01:59:37:00 01:59:38:00 FIRST OF ALL, I'D LIKE TO THANK  
01:59:38:00 01:59:41:00 THE CITY COUNCIL FOR YOUR  
01:59:41:00 01:59:42:00 ATTENTION TO THE DIGITAL  
01:59:42:00 01:59:43:00 INEQUITY OVER THE PAST YEAR  
01:59:43:00 01:59:45:00 DIGITAL EQUITY IMPACTS  
01:59:45:00 01:59:46:00 INDIVIDUALS AND FAMILIES ACROSS  
01:59:46:00 01:59:49:00 BOSTON ESPECIALLY THOSE ALREADY  
01:59:49:00 01:59:49:00 FACING DISPROPORTIONATE  
01:59:49:00 01:59:52:00 BARRIERS RESULTING FROM  
01:59:52:00 01:59:53:00 POVERTY, HOMELESSNESS, DIGITAL  
01:59:53:00 01:59:57:00 ACCESS AND I'M SORRY FOOD  
01:59:57:00 02:00:01:00 INSECURITY, SYSTEMIC RACISM AND  
02:00:01:00 02:00:04:00 MORE COVID-19 HAS ALSO WORSENED  
02:00:04:00 02:00:05:00 PERSISTENT DISPARITIES IN  
02:00:05:00 02:00:05:00 DIGITAL ACCESS AND REINFORCE  
02:00:05:00 02:00:07:00 HOW IMPORTANT IT IS THAT WE  
02:00:07:00 02:00:08:00 WORK COLLECTIVELY TO ENSURE  
02:00:08:00 02:00:11:00 EQUITABLE, SUSTAINABLE ACCESS

02:00:11:00 02:00:12:00 FOR EVERYONE IN BOSTON DIGITAL  
02:00:12:00 02:00:13:00 DEVICES AND INTERNET  
02:00:13:00 02:00:16:00 CONNECTIVITY PLUS THE ABILITY  
02:00:16:00 02:00:17:00 TO USE THEM EFFECTIVELY ARE  
02:00:17:00 02:00:19:00 ESSENTIAL TO PARTICIPATING IN  
02:00:19:00 02:00:20:00 SCHOOL, FINDING AND MAINTAINING  
02:00:20:00 02:00:21:00 EMPLOYMENT, ACCESSING  
02:00:21:00 02:00:25:00 TELEHEALTH, CONNECTING WITH  
02:00:25:00 02:00:26:00 LOVED ONES AND MORE AND IN  
02:00:26:00 02:00:27:00 RESPONSE TO THE PANDEMIC  
02:00:27:00 02:00:28:00 ADAPTED ITS WORK TO EXPAND  
02:00:28:00 02:00:31:00 ACCESS TO OUR PROGRAMING WHILE  
02:00:31:00 02:00:32:00 KEEPING STAFF, TRAINERS AND  
02:00:32:00 02:00:33:00 LEARNERS SAFE.  
02:00:33:00 02:00:36:00 IN ADDITION TO CONTINUE TO  
02:00:36:00 02:00:37:00 PROVIDE EACH LEARNER WITH THE  
02:00:37:00 02:00:37:00 DIGITAL DEVICE AND INTERNET  
02:00:37:00 02:00:40:00 ACCESS, WE LAUNCHED A DISTANCE  
02:00:40:00 02:00:43:00 LEARNING PROGRAM THAT MIRRORS  
02:00:43:00 02:00:44:00 OUR IN-PERSON COURSES,  
02:00:44:00 02:00:47:00 CREATED A COVID 19 RESOURCE  
02:00:47:00 02:00:48:00 PAGE ON OUR WEBSITE AND  
02:00:48:00 02:00:49:00 DEVELOPED A LIVE WEBINAR SERIES  
02:00:49:00 02:00:52:00 FOR TGE LEARNERS AND THE  
02:00:52:00 02:00:52:00 GENERAL PUBLIC.  
02:00:52:00 02:00:53:00 THIS WOULD NOT BE POSSIBLE  
02:00:53:00 02:00:56:00 WITHOUT STEADFAST SUPPORT FROM  
02:00:56:00 02:00:57:00 THE CITY OF BOSTON AND THE  
02:00:57:00 02:01:00:00 FUNDING THAT COMES WITH THE  
02:01:00:00 02:01:01:00 ACCESS FOR WORKING WITH MORE  
02:01:01:00 02:01:02:00 THAN ONE HUNDRED AND EIGHTY  
02:01:02:00 02:01:04:00 COMMUNITY PARTNERS WE  
02:01:04:00 02:01:05:00 PRIORITIZE LOW INCOME AND  
02:01:05:00 02:01:08:00 UNDERSERVED POPULATION AS AGE  
02:01:08:00 02:01:09:00 THREE TO NINETY FOUR INCLUDING  
02:01:09:00 02:01:12:00 PEOPLE WITHOUT TECHNOLOGY AT  
02:01:12:00 02:01:13:00 HOME WHO ARE UN OR  
02:01:13:00 02:01:16:00 UNDEREMPLOYED HAVE LIMITED  
02:01:16:00 02:01:16:00 ENGLISH PROFICIENCY.  
02:01:16:00 02:01:19:00 OUR LIVING WITH DISABILITIES  
02:01:19:00 02:01:20:00 AND ARE EXPERIENCING HOUSING  
02:01:20:00 02:01:24:00 INSTABILITY OF THE POPULATION  
02:01:24:00 02:01:25:00 THE TJE SERVES SEVENTY SEVEN  
02:01:25:00 02:01:27:00 PERCENT OF HOUSEHOLDS HAVE  
02:01:27:00 02:01:28:00 INCOMES UNDER THIRTY FIVE  
02:01:28:00 02:01:31:00 THOUSAND DOLLARS 90 PERCENT ARE  
02:01:31:00 02:01:32:00 PEOPLE OF COLOR.  
02:01:32:00 02:01:36:00 NEARLY 50 PERCENT ARE ALL FROM  
02:01:36:00 02:01:37:00 IMMIGRANT FAMILIES AND THIRTY  
02:01:37:00 02:01:37:00 FOUR PERCENT OF THE ADULT  
02:01:37:00 02:01:39:00 LEARNERS ARE UNEMPLOYED.  
02:01:39:00 02:01:40:00 IN THE PAST FIVE YEARS ALONE  
02:01:40:00 02:01:44:00 TJE PROGRAMING HAS SERVED OVER  
02:01:44:00 02:01:45:00 TWENTY ONE THOUSAND LEARNERS



02:01:45:00 02:01:47:00 AND DISTRIBUTED NEARLY FOURTEEN  
02:01:47:00 02:01:51:00 THOUSAND NEW COMPUTERS THIS  
02:01:51:00 02:01:52:00 YEAR OUR GOAL WAS TO SERVE  
02:01:52:00 02:01:53:00 FIFTY FIVE HUNDRED LEARNERS TO  
02:01:53:00 02:01:55:00 OUR PROGRAMS.  
02:01:55:00 02:01:56:00 THOUGH WE HAVE WORKED  
02:01:56:00 02:01:57:00 TIRELESSLY TO BUILD OUR  
02:01:57:00 02:01:59:00 PHILANTHROPIC SUPPORT TO MARRY  
02:01:59:00 02:02:04:00 THE CITY'S ESSENTIAL COMMITMENT  
02:02:04:00 02:02:05:00 , WE NEED SIGNIFICANTLY  
02:02:05:00 02:02:05:00 INCREASED SUPPORT FROM BOTH THE  
02:02:05:00 02:02:07:00 PUBLIC AND PRIVATE SECTOR.  
02:02:07:00 02:02:08:00 WE ARE GOING TO END THIS  
02:02:08:00 02:02:11:00 INEQUITY EFFECTIVELY WITH THE  
02:02:11:00 02:02:12:00 SUPPORT OF THE COUNCIL IN  
02:02:12:00 02:02:13:00 APPROVAL OF THE FUNDING AND  
02:02:13:00 02:02:15:00 IPAC ACCESS FUND.  
02:02:15:00 02:02:16:00 WE ARE EAGER TO CONTINUE THIS  
02:02:16:00 02:02:17:00 PARTNERSHIP AND BETTER THE  
02:02:17:00 02:02:19:00 LIVES OF BOSTON NEIGHBORS.  
02:02:19:00 02:02:20:00 TO LEARN MORE ABOUT OUR WORK  
02:02:20:00 02:02:20:00 PLEASE.  
02:02:20:00 02:02:23:00 AS YOU ALL KNOW VISIT TECH GOES  
02:02:23:00 02:02:24:00 OMG OR FEEL FREE TO REACH OUT  
02:02:24:00 02:02:25:00 TO ME AT ANY TIME.  
02:02:25:00 02:02:28:00 MARVIN TECH GOES HOME DOG LIKE  
02:02:28:00 02:02:29:00 TO THANK YOU ALL FOR ALL THAT  
02:02:29:00 02:02:31:00 YOU DO FOR THE RESIDENTS OF OUR  
02:02:31:00 02:02:32:00 CITY AND DAN AND I ARE HERE TO  
02:02:32:00 02:02:34:00 ANSWER ANY QUESTIONS.  
02:02:34:00 02:02:38:00 IT MIGHT BE YOUR DESIRE.  
02:02:38:00 02:02:39:00 THANK YOU.  
02:02:39:00 02:02:42:00 EXCELLENT.  
02:02:42:00 02:02:43:00 THANK YOU SO MUCH MARVIN AND  
02:02:43:00 02:02:46:00 DAN AND AGAIN TO ONE WE REALLY  
02:02:46:00 02:02:47:00 APPRECIATE ALL OF YOU GUYS AND  
02:02:47:00 02:02:48:00 I DID WANT TO GET YOU ALL ENDS  
02:02:48:00 02:02:51:00 COUNTERS CADASTRE NEXT ROUND  
02:02:51:00 02:02:51:00 OF QUESTIONS BEFORE WE DO THAT  
02:02:51:00 02:02:54:00 I JUST LET WE DO HAVE ONE  
02:02:54:00 02:02:55:00 MEMBER OF THE PUBLIC WHO IS  
02:02:55:00 02:02:57:00 WAITING TO TESTIFY.  
02:02:57:00 02:02:58:00 I THINK RATHER THAN MAKING HIM  
02:02:58:00 02:02:59:00 WAIT FOR A WHOLE SECOND ROUND  
02:02:59:00 02:03:02:00 I'M GOING TO LET HIM COME AND  
02:03:02:00 02:03:05:00 TESTIFY AND THEN WE WILL JUMP  
02:03:05:00 02:03:06:00 TO THE TOP OF THE ORDER FOR  
02:03:06:00 02:03:06:00 QUESTIONS.  
02:03:06:00 02:03:06:00 GREAT.  
02:03:06:00 02:03:13:00 SO SO MR. MR. SEAN RILEY, IF  
02:03:13:00 02:03:17:00 YOU'D LIKE TO GIVE YOUR PUBLIC  
02:03:17:00 02:03:21:00 TESTIMONY NOW, JUST ASK TO  
02:03:21:00 02:03:21:00 IDENTIFY YOURSELF THAT YOUR  
02:03:21:00 02:03:24:00 RESIDENCE OR AFFILIATION AND

02:03:24:00 02:03:24:00 AND MAKE YOUR COMMENT.  
02:03:24:00 02:03:25:00 CERTAINLY.  
02:03:25:00 02:03:28:00 CAN YOU HEAR ME, COUNSELOR?  
02:03:28:00 02:03:29:00 YES, WE CAN HEAR YOU PERFECTLY.  
02:03:29:00 02:03:29:00 THANK YOU.  
02:03:29:00 02:03:30:00 MY NAME IS SEAN RILEY.  
02:03:30:00 02:03:32:00 I'M A RESIDENT OF SUDDENLY  
02:03:32:00 02:03:32:00 NEIGHBORHOOD.  
02:03:32:00 02:03:33:00 I'D LIKE TO START OFF BY  
02:03:33:00 02:03:36:00 THANKING MY COUNCILOR COUNCILOR  
02:03:36:00 02:03:37:00 BOCK AND HER STAFF FOR ADVISING  
02:03:37:00 02:03:40:00 ME ABOUT TODAY'S HEARING AND  
02:03:40:00 02:03:41:00 ENCOURAGING ME TO PROVIDE THE  
02:03:41:00 02:03:44:00 TESTIMONY SO I WANTED TO SPEAK  
02:03:44:00 02:03:45:00 TODAY BECAUSE THERE'S A MASSIVE  
02:03:45:00 02:03:48:00 SECURITY ISSUE WITH THE CITY  
02:03:48:00 02:03:51:00 OF BOSTON'S NEW BLOKLAND.  
02:03:51:00 02:03:52:00 SO I'VE WORKED IN THE TECH  
02:03:52:00 02:03:55:00 INDUSTRY FOR OVER 15 YEARS BUT  
02:03:55:00 02:03:56:00 TO KIND OF EXPLAIN IT AS  
02:03:56:00 02:03:56:00 QUICKLY AND SIMPLY AS POSSIBLE  
02:03:56:00 02:03:59:00 FOR THOSE WHO AREN'T TECH  
02:03:59:00 02:04:00:00 SAVVY, I KIND OF GIVE A SUMMARY  
02:04:00:00 02:04:03:00 OF WHAT'S HAPPENING.  
02:04:03:00 02:04:04:00 BUT AT THAT POINT I URGE THE  
02:04:04:00 02:04:07:00 CITY THE COUNCILORS HERE AND  
02:04:07:00 02:04:08:00 THE DEPARTMENT OF IT TO  
02:04:08:00 02:04:10:00 IMMEDIATELY SUSPEND THIS APP  
02:04:10:00 02:04:11:00 AND TO FIX THE SECURITY ISSUE  
02:04:11:00 02:04:11:00 UNTIL IT'S BEEN RESOLVED.  
02:04:11:00 02:04:15:00 SO A BRIEF BACKGROUND FOR THOSE  
02:04:15:00 02:04:16:00 WHO DON'T KNOW THE CITY'S NEW  
02:04:16:00 02:04:19:00 BE LOCAL AND THE WAY THAT I  
02:04:19:00 02:04:19:00 FOUND OUT ABOUT IT, IT WAS  
02:04:19:00 02:04:20:00 REPORTED ON THE GLOBE AND  
02:04:20:00 02:04:22:00 BOSTON DOTCOM ABOUT A MONTH AND  
02:04:22:00 02:04:23:00 A HALF AGO.  
02:04:23:00 02:04:24:00 IT APPARENTLY USES FEDERAL  
02:04:24:00 02:04:43:00 COVID FUNDING TO HELP SUPPORT  
02:04:43:00 02:04:44:00 LOCAL BOSTON RESTAURANTS AND  
02:04:44:00 02:04:44:00 BUSINESSES WITH A CASHBACK  
02:04:44:00 02:04:45:00 PROGRAM.  
02:04:45:00 02:04:45:00 IT'S A GREAT PROGRAM.  
02:04:45:00 02:04:46:00 I LOVE THAT I THINK THAT'S A  
02:04:46:00 02:04:47:00 GREAT WAY TO DO IT.  
02:04:47:00 02:04:48:00 BUT HERE'S THE PROBLEM THE CITY  
02:04:48:00 02:04:49:00 CHOSE TO PARTNER WITH AN APP  
02:04:49:00 02:04:49:00 COMPANY CALLED KOLU WHICH IS  
02:04:49:00 02:04:50:00 NOT BASED IN BOSTON TO BUILD  
02:04:50:00 02:04:51:00 THE LOCAL APP AND THE WAY THAT  
02:04:51:00 02:04:52:00 THE APP TRACKS PURCHASES FOR  
02:04:52:00 02:04:52:00 THE CASHBACK PROGRAM IS THE  
02:04:52:00 02:04:53:00 PROBLEM.  
02:04:53:00 02:04:53:00 THEY BASICALLY HAVE TWO

02:04:53:00 02:04:53:00 OPTIONS.  
02:04:53:00 02:04:54:00 SO EITHER YOU USE SOME KIND  
02:04:54:00 02:04:55:00 OF DIGITAL PUNCH CARD TO REWARD  
02:04:55:00 02:04:56:00 PEOPLE THAT SPEND AT BOSTON  
02:04:56:00 02:04:57:00 BUSINESSES OR YOU TRACK IT  
02:04:57:00 02:04:58:00 THROUGH DEBIT AND CREDIT CARD  
02:04:58:00 02:05:03:00 INFORMATION AND THEY CHOSE TO  
02:05:03:00 02:05:03:00 TRACK IT THROUGH DEBIT AND  
02:05:03:00 02:05:05:00 CREDIT CARD AND I ACTUALLY  
02:05:05:00 02:05:06:00 PERSONALLY ALSO AGREE WITH  
02:05:06:00 02:05:06:00 THAT.  
02:05:06:00 02:05:07:00 THERE ARE MANY OTHER PROGRAMS  
02:05:07:00 02:05:09:00 OUT THERE RIGHT NOW THAT DO  
02:05:09:00 02:05:09:00 SIMILAR THINGS.  
02:05:09:00 02:05:11:00 THE PROBLEM AND THIS IS THE  
02:05:11:00 02:05:13:00 MAJOR SECURITY ISSUE IS THAT  
02:05:13:00 02:05:14:00 WITHIN THE APP THEY MADE A  
02:05:14:00 02:05:17:00 HORRIBLE MISTAKE ON HOW THEY  
02:05:17:00 02:05:18:00 IMPLEMENTED THE COLLECTION  
02:05:18:00 02:05:19:00 OF THIS CREDIT AND DEBIT CARD  
02:05:19:00 02:05:21:00 INFORMATION.  
02:05:21:00 02:05:22:00 HERE'S WHAT THE APP DOES RATHER  
02:05:22:00 02:05:25:00 THAN ASK FOR CREDIT DEBIT CARD  
02:05:25:00 02:05:25:00 NUMBERS, WHICH IS WHAT MANY  
02:05:25:00 02:05:29:00 OTHER APPS IN THE NETWORK  
02:05:29:00 02:05:30:00 REWARD NETWORKS IS A PERFECT  
02:05:30:00 02:05:32:00 EXAMPLE IF ANY OF YOU HAVE YOU  
02:05:32:00 02:05:33:00 KNOW THESE PROGRAMS THROUGH  
02:05:33:00 02:05:37:00 YOUR AIRLINE YOU CAN SIGN UP  
02:05:37:00 02:05:38:00 AND GET FREE POINTS WHEN YOU  
02:05:38:00 02:05:40:00 STAY AT CERTAIN RESTAURANTS.  
02:05:40:00 02:05:41:00 BUT WHAT THIS DOES IS THAT IT  
02:05:41:00 02:05:45:00 ASKS FOR THE RATHER THAN THE  
02:05:45:00 02:05:48:00 SIX DIGIT NUMBER IT ASKS FOR  
02:05:48:00 02:05:49:00 THE USERNAME AND PASSWORD FOR  
02:05:49:00 02:05:52:00 ALL OF YOUR FINANCIAL  
02:05:52:00 02:05:52:00 INSTITUTIONS VIA THIS THIRD  
02:05:52:00 02:05:56:00 PARTY PLATFORM CALLED PLANNED.  
02:05:56:00 02:05:59:00 SO FOR A REWARD APP AGAIN  
02:05:59:00 02:06:00:00 DESIGNED TO HELP GIVE BACK TO  
02:06:00:00 02:06:05:00 BOSTON BUSINESSES, THE CITY  
02:06:05:00 02:06:05:00 OF BOSTON IS CURRENTLY  
02:06:05:00 02:06:08:00 ENDORSING AN APP THAT THROUGH A  
02:06:08:00 02:06:09:00 THIRD PARTY ASKS PEOPLE TO GIVE  
02:06:09:00 02:06:11:00 THEM THEIR USERNAME AND  
02:06:11:00 02:06:13:00 PASSWORD TO DO THIS IT IS A  
02:06:13:00 02:06:16:00 TERRIBLE IDEA.  
02:06:16:00 02:06:17:00 IT SHOULD FRANKLY NEVER HAVE  
02:06:17:00 02:06:19:00 BEEN ALLOWED TO LAUNCH.  
02:06:19:00 02:06:20:00 I'M VERY DISAPPOINTED THAT IT'S  
02:06:20:00 02:06:21:00 KIND OF , YOU KNOW, COME TO  
02:06:21:00 02:06:24:00 THAT AND HEAR KIND OF THE TWO  
02:06:24:00 02:06:25:00 REASONS AND AGAIN I'M SPEAKING  
02:06:25:00 02:06:27:00 FROM THE TAX BASE YOU SHOULD

02:06:27:00 02:06:28:00 NEVER EVER EVER BE ASKED TO  
02:06:28:00 02:06:31:00 GIVE YOUR USERNAME AND PASSWORD  
02:06:31:00 02:06:35:00 TO A THIRD PARTY AND THIS KIND  
02:06:35:00 02:06:35:00 OF BREAKS TO FUNDAMENTAL  
02:06:35:00 02:06:36:00 INTERNET SECURITY RULES.  
02:06:36:00 02:06:38:00 AND AGAIN, THESE ARE FOR PEOPLE  
02:06:38:00 02:06:39:00 THAT ARE MORE TECH SAVVY AS  
02:06:39:00 02:06:39:00 OPPOSED TO THOSE WHO AREN'T.  
02:06:39:00 02:06:42:00 YOU SHOULD NEVER HAVE YOUR  
02:06:42:00 02:06:43:00 CREDENTIALS TO A THIRD PARTY  
02:06:43:00 02:06:44:00 BECAUSE YOU HAVE NO IDEA WHAT  
02:06:44:00 02:06:46:00 THEY'RE DOING WITHIN AN APP.  
02:06:46:00 02:06:47:00 IT'S NOT LIKE GOING ON A  
02:06:47:00 02:06:48:00 WEBSITE WHERE FOR INSTANCE, IF  
02:06:48:00 02:06:50:00 YOU TYPE IN CHASE DOTCOM YOU  
02:06:50:00 02:06:51:00 CAN SEE THERE'S THAT GREEN  
02:06:51:00 02:06:54:00 LITTLE LOCK.  
02:06:54:00 02:06:55:00 YOU KNOW THAT YOUR CONNECTION  
02:06:55:00 02:06:56:00 IS SECURE WITHIN AN APP YOU  
02:06:56:00 02:06:58:00 HAVE NO WAY TO KNOW THIS FOR  
02:06:58:00 02:06:59:00 SURE.  
02:06:59:00 02:07:02:00 AND AGAIN, THIS USES ACTUALLY  
02:07:02:00 02:07:03:00 AN IFRAME PLATFORM WITHIN THE  
02:07:03:00 02:07:06:00 APP SO THERE'S NO WAY TO KNOW  
02:07:06:00 02:07:06:00 WHETHER IT'S SECURED OR  
02:07:06:00 02:07:07:00 UNSECURED AND THIS AGAIN IS  
02:07:07:00 02:07:09:00 SEPARATE FROM WHETHER OR NOT IT  
02:07:09:00 02:07:10:00 SHOULD EVEN BE ASKED TO BEGIN  
02:07:10:00 02:07:10:00 WITH.  
02:07:10:00 02:07:13:00 THE SECOND PART OF THIS IS THE  
02:07:13:00 02:07:13:00 CLOUD PLATFORM ACTUALLY  
02:07:13:00 02:07:17:00 REQUIRES THIS PASSWORD TO BE  
02:07:17:00 02:07:18:00 STORED IN PLAIN TEXT BECAUSE  
02:07:18:00 02:07:21:00 THEY HAVE TO DO IT ON THE BACK  
02:07:21:00 02:07:22:00 END TO LOG PEOPLE IN.  
02:07:22:00 02:07:25:00 SO AGAIN TODAY THE CITY  
02:07:25:00 02:07:26:00 OF BOSTON IS APPROVED IN APP  
02:07:26:00 02:07:26:00 ASKING FOR FINANCIAL  
02:07:26:00 02:07:30:00 INSTITUTION USERNAME PASSWORD  
02:07:30:00 02:07:30:00 THROUGH A THIRD PARTY AND THIS  
02:07:30:00 02:07:33:00 IS EXACTLY WHAT SCAMMERS AROUND  
02:07:33:00 02:07:34:00 THE WORLD ASK PEOPLE TO DO.  
02:07:34:00 02:07:35:00 THEY SAY, YOU KNOW, THROUGH  
02:07:35:00 02:07:37:00 APPS, THROUGH MALICIOUS  
02:07:37:00 02:07:38:00 WEBSITES GIVE US THIS  
02:07:38:00 02:07:38:00 INFORMATION.  
02:07:38:00 02:07:41:00 THEY PRETEND TO BE CHASE.  
02:07:41:00 02:07:42:00 THEY PRETEND TO BE BANK  
02:07:42:00 02:07:44:00 OF AMERICA AND WILL WILL HELP  
02:07:44:00 02:07:45:00 YOU WITH THIS.  
02:07:45:00 02:07:46:00 AND AGAIN, WE YOU KNOW, IN THE  
02:07:46:00 02:07:49:00 TECH COMMUNITY HAVE ALWAYS SAID  
02:07:49:00 02:07:50:00 NEVER, NEVER, NEVER GIVE  
02:07:50:00 02:07:52:00 USERNAME AND PASSWORD INFO

02:07:52:00 02:07:53:00 PARTICULARLY TO FINANCIAL  
02:07:53:00 02:07:53:00 INSTITUTIONS.  
02:07:53:00 02:07:54:00 AND AGAIN, FOR THOSE OF YOU  
02:07:54:00 02:07:56:00 LOOKING WITHIN THE THEY EVEN  
02:07:56:00 02:07:57:00 USE THE LOGOS OF THE BANKS  
02:07:57:00 02:08:00:00 IMPLYING THAT IS SECURE OR  
02:08:00:00 02:08:01:00 SOMEHOW PARTNERED WITH THEM  
02:08:01:00 02:08:04:00 WHICH IT ISN'T SO THERE'S ONE  
02:08:04:00 02:08:05:00 LAST THING I'LL SAY VERY  
02:08:05:00 02:08:06:00 QUICKLY AND AGAIN I'M HAPPY TO  
02:08:06:00 02:08:08:00 TAKE QUESTIONS BUT HERE'S THE  
02:08:08:00 02:08:09:00 INFORMATION.  
02:08:09:00 02:08:10:00 IN ADDITION TO THE MASSIVE  
02:08:10:00 02:08:12:00 SECURITY ISSUES, HERE'S THE  
02:08:12:00 02:08:15:00 OTHER BIG PROBLEM THE PLATFORM  
02:08:15:00 02:08:16:00 ON ITS OWN PRIVACY WEBSITE  
02:08:16:00 02:08:20:00 ADMITS IT TAKES YOUR ACCOUNT  
02:08:20:00 02:08:20:00 INFORMATION FINANCIAL  
02:08:20:00 02:08:23:00 INSTITUTION ACCOUNT NAME  
02:08:23:00 02:08:24:00 ACCOUNT TYPE ACCOUNT OWNERSHIP  
02:08:24:00 02:08:27:00 YOUR BRANCH NO THE ACCOUNT  
02:08:27:00 02:08:27:00 NUMBER THE ROUTING NUMBER IT  
02:08:27:00 02:08:28:00 WILL STORE ALL OF THIS IN  
02:08:28:00 02:08:31:00 STORAGE ON CREDIT ACCOUNT  
02:08:31:00 02:08:31:00 NUMBER YOUR DUE DATES BALANCES  
02:08:31:00 02:08:34:00 OWED PAYMENT AMOUNTS DATES  
02:08:34:00 02:08:35:00 TRANSACTION HISTORY CREDIT  
02:08:35:00 02:08:38:00 LIMIT REPAYMENT LOAN ACCOUNTS  
02:08:38:00 02:08:39:00 LOAN OR DUE DATES REPAYMENT  
02:08:39:00 02:08:42:00 STATUS BALANCE IDENTIFIERS  
02:08:42:00 02:08:43:00 ABOUT THE ACCOUNT OWNERS  
02:08:43:00 02:08:46:00 INCLUDING NAME EMAIL ADDRESS,  
02:08:46:00 02:08:47:00 PHONE NUMBER, DATE OF BIRTH AND  
02:08:47:00 02:08:49:00 ADDRESS ALL OF THIS JUST TO TRY  
02:08:49:00 02:08:50:00 TO USE A REWARDS APP.  
02:08:50:00 02:08:51:00 SO AGAIN I STRONGLY ENCOURAGE  
02:08:51:00 02:08:54:00 YOU TO TAKE A LOOK AT THIS AND  
02:08:54:00 02:08:55:00 IN THE MEANTIME THIS APP NEEDS  
02:08:55:00 02:08:56:00 TO BE SHUT DOWN.  
02:08:56:00 02:08:58:00 THE CITY SHOULD NOT BE  
02:08:58:00 02:08:59:00 SUPPORTING AND ENDORSING AN APP  
02:08:59:00 02:09:01:00 THAT IS ASKING FOR THIS KIND  
02:09:01:00 02:09:02:00 OF INFORMATION, PARTICULARLY  
02:09:02:00 02:09:06:00 FOR A REWARDS PROGRAM.  
02:09:06:00 02:09:07:00 BUT AGAIN, I WOULD LOVE TO GET  
02:09:07:00 02:09:08:00 THE DEPARTMENT OF I.T. TO KIND  
02:09:08:00 02:09:09:00 OF GIVE FEEDBACK AND HOPEFULLY  
02:09:09:00 02:09:10:00 ADMIT THIS IS AN ISSUE AND SHUT  
02:09:10:00 02:09:13:00 IT DOWN UNTIL IT CAN BE FIXED.  
02:09:13:00 02:09:14:00 THANK YOU, SEAN AND SEAN.  
02:09:14:00 02:09:15:00 THIS FROM A DISCLOSURE  
02:09:15:00 02:09:17:00 PERSPECTIVE.  
02:09:17:00 02:09:18:00 DO YOU DO YOU WORK FOR FOR A  
02:09:18:00 02:09:21:00 COMPANY THAT WORKS IN THIS

02:09:21:00 02:09:21:00 SPACE?  
02:09:21:00 02:09:22:00 NO, I DO NOT.  
02:09:22:00 02:09:23:00 I'M ACTUALLY A RESEARCH  
02:09:23:00 02:09:24:00 DIRECTOR.  
02:09:24:00 02:09:24:00 THANK YOU.  
02:09:24:00 02:09:28:00 AND YEAH, I'LL JUST SAY I DID  
02:09:28:00 02:09:29:00 ASK A QUESTION ABOUT THIS AT  
02:09:29:00 02:09:32:00 THE HEARING FOR THE OFFICE  
02:09:32:00 02:09:33:00 OF ECONOMIC DEVELOPMENT AND I  
02:09:33:00 02:09:36:00 KNOW THAT WHAT I HEARD FROM  
02:09:36:00 02:09:37:00 NATALIA THERE WAS THAT PLAN WAS  
02:09:37:00 02:09:38:00 PARTNERED WITH THE BANKS AND  
02:09:38:00 02:09:42:00 THAT YOU KNOW, THE IT WAS IT IT  
02:09:42:00 02:09:43:00 WAS IT WAS CONSIDERED A SECURE  
02:09:43:00 02:09:46:00 PLATFORM.  
02:09:46:00 02:09:47:00 BUT I THINK OBVIOUSLY JOHN'S  
02:09:47:00 02:09:47:00 RAISING IT TO DO IT AND IT'S  
02:09:47:00 02:09:48:00 ANOTHER THING THAT IT WOULD BE  
02:09:48:00 02:09:50:00 GOOD FOR US TO ADDRESS HERE IN  
02:09:50:00 02:09:51:00 THE PUBLIC SPACE SINCE AS I  
02:09:51:00 02:09:54:00 SAID IN ITALY AT THE TIME, I DO  
02:09:54:00 02:09:55:00 THINK THAT PEOPLE ARE NOT  
02:09:55:00 02:09:55:00 ANXIOUS.  
02:09:55:00 02:09:58:00 JUST TWO SEPARATE QUESTIONS.  
02:09:58:00 02:09:59:00 THERE'S THE SECURITY OF THE  
02:09:59:00 02:10:01:00 CREDENTIALS AND I AS I WAS  
02:10:01:00 02:10:02:00 SOMEWHAT CRITICIZED BY  
02:10:02:00 02:10:02:00 CONVERSATION ON THAT AND THEN  
02:10:02:00 02:10:05:00 THERE'S THE QUESTION JUST  
02:10:05:00 02:10:06:00 PEOPLE ARE NOT USED TO IT THAT  
02:10:06:00 02:10:09:00 KIND OF LOG AND YET LOTS  
02:10:09:00 02:10:09:00 OF THINGS.  
02:10:09:00 02:10:10:00 AND SO I WOULD LOVE TO HEAR A  
02:10:10:00 02:10:13:00 LITTLE BIT FROM DO IT ON THAT.  
02:10:13:00 02:10:14:00 SO I MEAN ALL ALL VERY GOOD  
02:10:14:00 02:10:17:00 POINTS.  
02:10:17:00 02:10:18:00 THANK YOU, MR. RILEY FOR FOR  
02:10:18:00 02:10:20:00 BRINGING THIS UP AND THIS IS  
02:10:20:00 02:10:21:00 SOMETHING THAT I'LL ADDRESS  
02:10:21:00 02:10:22:00 WITH WITH WITH DOWI.  
02:10:22:00 02:10:25:00 BUT THE WAY IT HAS BEEN KIND  
02:10:25:00 02:10:29:00 OF LAID OUT, IT'S IT'S NOT ONLY  
02:10:29:00 02:10:29:00 PULLING THOSE CREDENTIALS.  
02:10:29:00 02:10:32:00 IT'S ALSO HOW THEY'RE HOW  
02:10:32:00 02:10:33:00 THEY'RE BEING STORED, HOW  
02:10:33:00 02:10:35:00 THEY'RE BEING USED.  
02:10:35:00 02:10:39:00 SO I I GET THAT THIS IS A  
02:10:39:00 02:10:39:00 CONCERN.  
02:10:39:00 02:10:43:00 I WILL DEFINITELY GET TOGETHER  
02:10:43:00 02:10:44:00 WITH BECAUSE IF IT DOES COME  
02:10:44:00 02:10:47:00 OUT FROM THE DEPARTMENT  
02:10:47:00 02:10:48:00 ECONOMIC DEVELOPMENT AND MAKE  
02:10:48:00 02:10:50:00 SURE THAT IT IS REMEDIATED AND  
02:10:50:00 02:10:54:00 DRESSED SO THAT IS THAT'S MY

02:10:54:00 02:10:55:00 COMMITMENT AT THIS POINT.  
02:10:55:00 02:10:56:00 SO I WILL I WILL DIG INTO THIS  
02:10:56:00 02:10:59:00 AND FIND YOU KNOW I UNDERSTAND  
02:10:59:00 02:11:03:00 WHEN IT LAUNCHED THAT THERE WAS  
02:11:03:00 02:11:07:00 SOME WELL I WILL ADDRESS AND  
02:11:07:00 02:11:07:00 CIRCLE BACK WITH IT WITH THE  
02:11:07:00 02:11:10:00 COUNCIL SHORTLY AND GET A PATH  
02:11:10:00 02:11:10:00 FORWARD TO REMEDIATION.  
02:11:10:00 02:11:11:00 GREAT.  
02:11:11:00 02:11:11:00 THANK YOU.  
02:11:11:00 02:11:14:00 REALLY APPRECIATE IT.  
02:11:14:00 02:11:14:00 I GOT ONE QUESTION ON THE  
02:11:14:00 02:11:15:00 ACCESS FUND AND I'M GOING AT  
02:11:15:00 02:11:17:00 THE TOP OF THE ORDER WHICH I  
02:11:17:00 02:11:18:00 THINK IS THAT I THINK OF WHO'S  
02:11:18:00 02:11:21:00 HERE IS COUNCILOR O'MALLEY BUT  
02:11:21:00 02:11:26:00 I I JUST WANTED TO KNOW FOUR  
02:11:26:00 02:11:27:00 POINT FOUR MILLION IS WHAT  
02:11:27:00 02:11:28:00 WE'RE APPROPRIATING HERE.  
02:11:28:00 02:11:29:00 I THINK THAT'S PRETTY  
02:11:29:00 02:11:30:00 CONSISTENT WITH WHAT IT'S BEEN  
02:11:30:00 02:11:30:00 IN YEARS PAST.  
02:11:30:00 02:11:33:00 SO TO DANCE POINT IT'S NOT  
02:11:33:00 02:11:36:00 INCREASING SO I SORT OF WANTED  
02:11:36:00 02:11:37:00 TO ASK THE QUESTION OF WHY  
02:11:37:00 02:11:40:00 WE'VE KEPT IT FLAT, HOW THAT  
02:11:40:00 02:11:41:00 ENDS UP BEING THE NUMBER EACH  
02:11:41:00 02:11:42:00 YEAR AND WHETHER THERE'S ANY  
02:11:42:00 02:11:46:00 ROOM TO ADJUST IT.  
02:11:46:00 02:11:49:00 YES, THANKS MADAM CHAIR.  
02:11:49:00 02:11:53:00 THE DIRECT SOURCE OF FUNDING IS  
02:11:53:00 02:11:54:00 REALLY BIG SUPPORT FEES THAT  
02:11:54:00 02:11:58:00 COME FROM SUBSCRIBERS TO CABLE  
02:11:58:00 02:11:58:00 TV.  
02:11:58:00 02:12:00:00 I THINK WE MAY IMAGINE DOING  
02:12:00:00 02:12:02:00 THIS HEARING BEFORE BUT THE  
02:12:02:00 02:12:02:00 TREND OF PEOPLE WHO ARE  
02:12:02:00 02:12:05:00 SUBSCRIBING CABLE TV IS GOING  
02:12:05:00 02:12:05:00 DOWN.  
02:12:05:00 02:12:06:00 WE HAVE BALANCE THAT OUT FOR  
02:12:06:00 02:12:09:00 THE LAST FEW YEARS WITH NEW  
02:12:09:00 02:12:10:00 PAYMENTS FROM VERIZON WHO AS A  
02:12:10:00 02:12:13:00 NEW ENTRY KIND OF MATCHES  
02:12:13:00 02:12:14:00 COMMITMENTS PREVIOUSLY MADE BY  
02:12:14:00 02:12:16:00 COMCAST WILL BE GETTING EXTRA  
02:12:16:00 02:12:18:00 MONEY, IF YOU WILL, FROM FROM  
02:12:18:00 02:12:21:00 VERIZON AND IN ADDITION WE  
02:12:21:00 02:12:22:00 FORESEE THAT MAYBE HAPPENING  
02:12:22:00 02:12:22:00 NEXT YEAR.  
02:12:22:00 02:12:25:00 SO THERE'S BEEN A LITTLE BIT  
02:12:25:00 02:12:26:00 OF AN OFFSET AND THERE'S  
02:12:26:00 02:12:29:00 PROBABLY BEEN MORE MONEY MAYBE  
02:12:29:00 02:12:29:00 IN NEXT YEAR MORE MONEY COMING  
02:12:29:00 02:12:32:00 IN THAN WILL BE EXPENDED.

02:12:32:00 02:12:33:00 WE'RE NOT QUITE SURE YET  
02:12:33:00 02:12:36:00 BECAUSE WE DON'T KNOW WE REALLY  
02:12:36:00 02:12:37:00 DON'T KNOW THE PACE  
02:12:37:00 02:12:38:00 OF DISCONNECTS FROM CABLE TV  
02:12:38:00 02:12:40:00 THAT REALLY IS WHAT DRIVES IT.  
02:12:40:00 02:12:41:00 WE HAVE BEEN FORTUNATE SINCE  
02:12:41:00 02:12:43:00 THIS FUND STARTED I THINK FOUR  
02:12:43:00 02:12:47:00 YEARS AGO PRIOR THAT WE MADE  
02:12:47:00 02:12:48:00 MORE DIRECT PAYMENTS TO THE  
02:12:48:00 02:12:48:00 BOSTON CHARITABLE TRUST.  
02:12:48:00 02:12:51:00 BUT SINCE THE FUND STARTED FOUR  
02:12:51:00 02:12:52:00 YEARS AGO, WE HAD HAD THESE ONE  
02:12:52:00 02:12:55:00 TIME CONTRIBUTION OPPORTUNITIES  
02:12:55:00 02:12:56:00 THAT HAVE KEPT THE AMOUNT  
02:12:56:00 02:13:00:00 MATCHING WHAT HAS BEEN SPENT IN  
02:13:00:00 02:13:00:00 YEARS PRIOR.  
02:13:00:00 02:13:01:00 BUT I DON'T KNOW HOW  
02:13:01:00 02:13:04:00 SUSTAINABLE IT IS GOING  
02:13:04:00 02:13:04:00 FORWARD.  
02:13:04:00 02:13:05:00 RIGHT, GOT IT.  
02:13:05:00 02:13:05:00 YEAH.  
02:13:05:00 02:13:08:00 AND OBVIOUSLY IS IMPORTANT WORK  
02:13:08:00 02:13:09:00 BUT SOMETIMES WE END UP  
02:13:09:00 02:13:10:00 SUPPORTING OUT OF THE GENERAL  
02:13:10:00 02:13:11:00 FUND RIGHT.  
02:13:11:00 02:13:12:00 BECAUSE IF THE SOURCE JUST  
02:13:12:00 02:13:13:00 ISN'T THERE BUT THAT'S GREAT TO  
02:13:13:00 02:13:15:00 UNDERSTAND.  
02:13:15:00 02:13:16:00 AND NOW COUNCIL PRESIDENT  
02:13:16:00 02:13:17:00 O'MALLEY BEFORE THANK YOU MADAM  
02:13:17:00 02:13:19:00 CHAIR.  
02:13:19:00 02:13:20:00 ACTUALLY I STAYED ON BECAUSE I  
02:13:20:00 02:13:21:00 WANTED TO FOLLOW UP ON THIS  
02:13:21:00 02:13:22:00 VERY LINE OF QUESTIONING.  
02:13:22:00 02:13:23:00 YOU KNOW, I WAS NOT TOTALLY  
02:13:23:00 02:13:26:00 JOKING WHEN I SAID DO IT'S A  
02:13:26:00 02:13:27:00 TOTAL BUDGET SHOULD INCREASE  
02:13:27:00 02:13:27:00 DRAMATICALLY BY AS MUCH AS 50  
02:13:27:00 02:13:28:00 PERCENT.  
02:13:28:00 02:13:30:00 I KNOW THAT'S NOT REALISTIC BUT  
02:13:30:00 02:13:31:00 WHEN WE THINK ABOUT WHAT WE'RE  
02:13:31:00 02:13:35:00 ASKING ALL OF YOU TO DO, NOT  
02:13:35:00 02:13:35:00 ONLY AS IT RELATES TO BUILDING  
02:13:35:00 02:13:38:00 OUT A MORE SUSTAINABLE NETWORK  
02:13:38:00 02:13:39:00 NOT ONLY AS IT RELATES TO  
02:13:39:00 02:13:41:00 ADDRESSING THE DIGITAL DIVIDE  
02:13:41:00 02:13:42:00 BUT JUST HOW WE ARE ALL SO MUCH  
02:13:42:00 02:13:45:00 MORE DEPENDENT ON TECHNOLOGY,  
02:13:45:00 02:13:46:00 THERE IS AN ARGUMENT TO BE MADE  
02:13:46:00 02:13:49:00 THAT WE NEED TO FUND THIS A  
02:13:49:00 02:13:50:00 OF A LOT BETTER.  
02:13:50:00 02:13:51:00 SO THAT'S MY QUESTION, MIKE, AS  
02:13:51:00 02:13:53:00 IT RELATES TO CABLE TV  
02:13:53:00 02:13:54:00 SUBSCRIBERS AND I AM ONE WHO



02:13:54:00 02:13:57:00 CUT THE CORD THIS YEAR I MUST  
02:13:57:00 02:13:58:00 ADMIT AND BUT BUT I WILL  
02:13:58:00 02:14:01:00 HAPPILY PAY A SURCHARGE TO MY  
02:14:01:00 02:14:04:00 MY VERIZON BILL WHICH WHICH IS  
02:14:04:00 02:14:05:00 MY INTERNET.  
02:14:05:00 02:14:05:00 SO THAT'S MY QUESTION.  
02:14:05:00 02:14:09:00 WHAT WOULD WE NEED TO DO TO  
02:14:09:00 02:14:11:00 SORT OF CHANGE THAT WITH EITHER  
02:14:11:00 02:14:17:00 COMCAST, VERIZON, RCN TO ALLOW  
02:14:17:00 02:14:17:00 FOR THAT FUNDING STREAM TO  
02:14:17:00 02:14:19:00 CONTINUE AND GROW?  
02:14:19:00 02:14:20:00 PEOPLE ARE MOVING AWAY FROM  
02:14:20:00 02:14:21:00 TRADITIONAL CABLE TELEVISION BY  
02:14:21:00 02:14:24:00 AND LARGE YOU'RE GOING TO SEE  
02:14:24:00 02:14:24:00 THAT INCREASES STREAMING  
02:14:24:00 02:14:28:00 SERVICES BECOME MORE NUMEROUS  
02:14:28:00 02:14:28:00 THAN TELEVISION NETWORKS.  
02:14:28:00 02:14:31:00 SO IS THAT STEYTLER THAT  
02:14:31:00 02:14:32:00 CREATES THAT IS IT CITY  
02:14:32:00 02:14:33:00 LEGISLATION?  
02:14:33:00 02:14:34:00 CAN YOU WALK ME THROUGH THAT  
02:14:34:00 02:14:36:00 AND ALSO WALK ME THROUGH HOW WE  
02:14:36:00 02:14:36:00 CAN CHANGE THAT GOING FORWARD  
02:14:36:00 02:14:39:00 TO MAKE SURE THAT BNN GOES HOME  
02:14:39:00 02:14:40:00 THAT ALL THESE OTHER INCREDIBLY  
02:14:40:00 02:14:43:00 VITAL SERVICES REMAIN FULLY AS  
02:14:43:00 02:15:04:00 COUNCILOR MALIK, THANKS FOR THE  
02:15:04:00 02:15:04:00 INVITE.  
02:15:04:00 02:15:05:00 NOW TO THINK ABOUT IT.  
02:15:05:00 02:15:06:00 BUT ALL OF THIS IS GUIDED BY  
02:15:06:00 02:15:07:00 THE 1996 TELECOM DATA AT  
02:15:07:00 02:15:08:00 FEDERAL, STATE AND IT'S FEDERAL  
02:15:08:00 02:15:08:00 IT'S CONGRESS AND I DON'T SEE  
02:15:08:00 02:15:09:00 IT GETTING REVISITED IF IT DID  
02:15:09:00 02:15:10:00 GET REVISITED WE WOULD PROBABLY  
02:15:10:00 02:15:11:00 LOSE THE STREAM OF FUNDING THAT  
02:15:11:00 02:15:11:00 WE CURRENTLY HAVE.  
02:15:11:00 02:15:12:00 I THINK EDDIE CAN ATTEST TO THE  
02:15:12:00 02:15:13:00 FACT THAT I'M LIKE A REVENUE,  
02:15:13:00 02:15:14:00 PROBABLY THE ONLY GUY IN CITY  
02:15:14:00 02:15:15:00 HALL WHO JUST IS ALWAYS CHASING  
02:15:15:00 02:15:15:00 THE DOLLAR AT THE FUTURE IS  
02:15:15:00 02:15:16:00 UNCERTAIN.  
02:15:16:00 02:15:17:00 CABLE TV WAS AND IS REGULATED  
02:15:17:00 02:15:20:00 BROADBAND WHAT EVERYBODY  
02:15:20:00 02:15:21:00 ACCEPTS NOW IS NOT REGULATED.  
02:15:21:00 02:15:25:00 THERE IS NO FEE ATTACHED TO IT  
02:15:25:00 02:15:26:00 SO THERE IS NOT A REVENUE  
02:15:26:00 02:15:29:00 STREAM TO COMPENSATE FOR.  
02:15:29:00 02:15:30:00 SOME OF IT IS A SITUATION  
02:15:30:00 02:15:33:00 OF LET'S LEAVE WELL ENOUGH  
02:15:33:00 02:15:34:00 ALONE AT THE FEDERAL LEVEL.  
02:15:34:00 02:15:37:00 I FEAR THAT IF WE CHANGE IT AND  
02:15:37:00 02:15:37:00 THERE HAVE BEEN SOME ATTEMPTS

02:15:37:00 02:15:38:00 THERE WAS AN ATTEMPT BY THE  
02:15:38:00 02:15:41:00 CABLE INDUSTRY JUST LAST YEAR  
02:15:41:00 02:15:42:00 FCC ISSUED SOMETHING CALLED A  
02:15:42:00 02:15:42:00 SIX TO ONE ORDER.  
02:15:42:00 02:15:44:00 IT WILL REDUCE SOME OF OUR  
02:15:44:00 02:15:44:00 FUNDING.  
02:15:44:00 02:15:45:00 WE WATCH THIS VIGILANTLY TO  
02:15:45:00 02:15:49:00 SORT OF PROTECT OURSELVES FROM  
02:15:49:00 02:15:49:00 IT.  
02:15:49:00 02:15:50:00 WE CHANGE OUR LICENSE WITH THE  
02:15:50:00 02:15:52:00 CABLE OPERATORS TO MAKE SURE  
02:15:52:00 02:15:53:00 SOME OF OUR MONEY IS PROTECTED.  
02:15:53:00 02:15:57:00 I'M NOT REALLY FULLY CERTAIN  
02:15:57:00 02:15:57:00 WHAT THE FUTURE BRINGS.  
02:15:57:00 02:15:59:00 I CAN SAY THAT FOR THE NEXT  
02:15:59:00 02:16:00:00 COUPLE OF YEARS I THINK WE'RE  
02:16:00:00 02:16:01:00 OK FIVE YEARS OUT I DON'T HAVE  
02:16:01:00 02:16:02:00 ANY IDEA AND IT'S A FLUID  
02:16:02:00 02:16:04:00 SITUATION.  
02:16:04:00 02:16:05:00 I DON'T SEE FEDERAL LAW  
02:16:05:00 02:16:05:00 CHANGING.  
02:16:05:00 02:16:09:00 I DON'T SEE COMPENSATION FOR  
02:16:09:00 02:16:10:00 USE OF THE PUBLIC RIGHT AWAY.  
02:16:10:00 02:16:12:00 BUT IN THE PILOT I BROADBAND  
02:16:12:00 02:16:13:00 PROVIDERS OR CABLE PROVIDERS OR  
02:16:13:00 02:16:16:00 WIRELESS PROVIDERS CHANGING FOR  
02:16:16:00 02:16:17:00 THE BENEFIT OF LOCAL GOVERNMENT  
02:16:17:00 02:16:20:00 ANY TIME AND IN THE NEXT FEW  
02:16:20:00 02:16:20:00 YEARS.  
02:16:20:00 02:16:21:00 WELL THAT'S GOOD THAT'S GOOD  
02:16:21:00 02:16:22:00 INTEL AND AGAIN YOUR  
02:16:22:00 02:16:24:00 INSTITUTION OF KNOWLEDGE IN  
02:16:24:00 02:16:25:00 THIS SPACE IS IS UNRIVALED AND  
02:16:25:00 02:16:29:00 SO IMPORTANT, MIKE, LOT OF THE  
02:16:29:00 02:16:29:00 TIME BY THE TIME IT'S LEAVING  
02:16:29:00 02:16:32:00 I'LL BE RETIRING BECAUSE I  
02:16:32:00 02:16:33:00 DON'T KNOW WHAT THE ANSWER IS.  
02:16:33:00 02:16:37:00 I MAKE MY OWN MIKE LYNCH CAN'T  
02:16:37:00 02:16:37:00 RETIRE.  
02:16:37:00 02:16:37:00 COME ON.  
02:16:37:00 02:16:41:00 IS THERE A WAY THAT WE COULD  
02:16:41:00 02:16:43:00 AND I GUESS I'M JUST SPIT  
02:16:43:00 02:16:44:00 BALLING HERE BUT I'M REALLY  
02:16:44:00 02:16:45:00 CURIOUS BECAUSE I THINK THAT  
02:16:45:00 02:16:47:00 THIS IS A CRUCIAL ISSUE THAT WE  
02:16:47:00 02:16:48:00 REALLY SHOULD BE FOCUSED ON AS  
02:16:48:00 02:16:51:00 IT RELATES TO SOME THE  
02:16:51:00 02:16:55:00 INFRASTRUCTURE, THE POLES, THE  
02:16:55:00 02:16:56:00 IS THERE ANY MECHANISM FOR THE  
02:16:56:00 02:17:00:00 CITY TO IN AGAIN, I DON'T WANT  
02:17:00:00 02:17:02:00 TO SUGGEST THAT WE SHOULD GO  
02:17:02:00 02:17:03:00 AFTER THE PROVIDERS THAT WOULD  
02:17:03:00 02:17:04:00 THEN PASS THE COST ON TO THE  
02:17:04:00 02:17:06:00 CUSTOMERS.

02:17:06:00 02:17:07:00 WE WANT TO MAKE SURE IT'S  
02:17:07:00 02:17:08:00 AFFORDABLE.  
02:17:08:00 02:17:08:00 ONE OF THE REASONS WHY I CUT  
02:17:08:00 02:17:10:00 CABLE BECAUSE IT WAS NO LONGER  
02:17:10:00 02:17:10:00 AFFORDABLE.  
02:17:10:00 02:17:14:00 IS THERE A WAY THOUGH THAT WE  
02:17:14:00 02:17:15:00 COULD HAVE A MORE DEDICATED,  
02:17:15:00 02:17:19:00 MORE RELIABLE REVENUE STREAM  
02:17:19:00 02:17:19:00 USING CITY POOLS?  
02:17:19:00 02:17:23:00 SO I DON'T KNOW WOULD BE IT  
02:17:23:00 02:17:23:00 WOULD BE EXCISE TAXES  
02:17:23:00 02:17:24:00 NECESSARILY BUT SOME WAY TO GO  
02:17:24:00 02:17:26:00 AFTER SOME THE  
02:17:26:00 02:17:29:00 TELECOMMUNICATION GIANTS  
02:17:29:00 02:17:30:00 COUNCILOR?  
02:17:30:00 02:17:30:00 I HONESTLY DON'T KNOW.  
02:17:30:00 02:17:33:00 THERE WAS A COUNCIL HEARING ON  
02:17:33:00 02:17:35:00 THAT ABOUT 20 YEARS AGO AND I  
02:17:35:00 02:17:36:00 GOT MY HEAD HANDED TO ME SO I'M  
02:17:36:00 02:17:38:00 NOT SO I'M NOT GOING BACK.  
02:17:38:00 02:17:42:00 I WILL I WILL PASS THIS ALONG.  
02:17:42:00 02:17:43:00 WE WILL YOU AND I WILL HAVE TO  
02:17:43:00 02:17:46:00 GO TO HARRISON AND ANYONE ELSE  
02:17:46:00 02:17:47:00 THAT WANTS TO JOIN CAN AND WE  
02:17:47:00 02:17:48:00 CAN FIGURE THIS OUT BECAUSE I  
02:17:48:00 02:17:50:00 THINK THIS IS A REAL  
02:17:50:00 02:17:54:00 OPPORTUNITY HERE AND YOU KNOW,  
02:17:54:00 02:17:55:00 I REMEMBER I ACTUALLY HAD A  
02:17:55:00 02:17:55:00 CONSTITUENT REACH OUT TO ME  
02:17:55:00 02:17:57:00 AROUND THIS TIME LAST YEAR  
02:17:57:00 02:17:58:00 SAYING WHY THE HECK AM I STILL  
02:17:58:00 02:17:58:00 BEING CHARGED?  
02:17:58:00 02:18:01:00 THE FEE FOR MY CABLE PROVIDER  
02:18:01:00 02:18:05:00 FOR SPORTS WHEN THERE HAVE BEEN  
02:18:05:00 02:18:06:00 NO SPORTS OR I LOVE SPORTS AND  
02:18:06:00 02:18:09:00 WE WERE ABLE TO WORK WITH SOME  
02:18:09:00 02:18:10:00 OF THE PROVIDERS TO GET  
02:18:10:00 02:18:10:00 REFUNDS.  
02:18:10:00 02:18:11:00 SO I JUST WANT TO MAKE SURE  
02:18:11:00 02:18:13:00 THAT THAT IS WE TALK ABOUT THE  
02:18:13:00 02:18:13:00 IMPORTANT PROGRAMING THAT THE  
02:18:13:00 02:18:16:00 CITY IS WORKING WITH WITH GREAT  
02:18:16:00 02:18:17:00 PARTNERS LIKE TED GOES HOME  
02:18:17:00 02:18:20:00 LIKE BNN SO LIKE THE MEN AND  
02:18:20:00 02:18:21:00 WOMEN DO IT.  
02:18:21:00 02:18:22:00 WE WANT TO MAKE SURE THAT WE  
02:18:22:00 02:18:24:00 DON'T LEAVE MONEY ON THE TABLE  
02:18:24:00 02:18:25:00 AND WE ALSO WANT TO MAKE SURE  
02:18:25:00 02:18:27:00 THAT THESE GIANT CORPORATIONS  
02:18:27:00 02:18:28:00 THAT ARE MAKING BILLIONS  
02:18:28:00 02:18:31:00 OF DOLLARS IN BOSTON BUT  
02:18:31:00 02:18:32:00 MILLIONS OF DOLLARS CERTAINLY  
02:18:32:00 02:18:32:00 IN BOSTON CUSTOMERS ARE PAYING  
02:18:32:00 02:18:35:00 THEIR FAIR SHARE TO MAKE SURE

02:18:35:00 02:18:36:00 THAT WE CAN CONTINUE THIS  
02:18:36:00 02:18:39:00 PROGRAMING SO WE WILL FOLLOW UP  
02:18:39:00 02:18:40:00 ON THAT.  
02:18:40:00 02:18:41:00 BUT THANK YOU ALL FOR YOUR  
02:18:41:00 02:18:42:00 GREAT WORK.  
02:18:42:00 02:18:43:00 A QUICK COMMENT.  
02:18:43:00 02:18:44:00 I'M SORRY GUYS.  
02:18:44:00 02:18:44:00 I'M SORRY.  
02:18:44:00 02:18:50:00 NO, THAT'S NOT TO SAY THAT THE  
02:18:50:00 02:18:51:00 SOMETHING THAT I'VE TALKED TO  
02:18:51:00 02:18:54:00 MIKE ABOUT THIS IS THAT THE  
02:18:54:00 02:18:55:00 FUNDING WE GET FROM THE CITY  
02:18:55:00 02:18:57:00 OF BOSTON NOT ONLY SUPPORTS OUR  
02:18:57:00 02:18:58:00 PROGRAMS BUT IT IS A CATALYST  
02:18:58:00 02:19:01:00 FOR MORE FUNDING.  
02:19:01:00 02:19:02:00 SO FOR EXAMPLE, IF YOU WENT  
02:19:02:00 02:19:03:00 BACK FOUR OR FIVE YEARS AGO  
02:19:03:00 02:19:05:00 WITH THE CITY'S MILLION OF OUR  
02:19:05:00 02:19:06:00 FUNDING THAT THAT BASICALLY WAS  
02:19:06:00 02:19:07:00 ALMOST 100 PERCENT OF OUR  
02:19:07:00 02:19:09:00 BUDGET.  
02:19:09:00 02:19:10:00 WELL, TODAY EVEN THOUGH THE  
02:19:10:00 02:19:11:00 FUNDING HAS REMAINED THE SAME,  
02:19:11:00 02:19:14:00 IT'S TWENTY FIVE PERCENT OF OUR  
02:19:14:00 02:19:14:00 BUDGETS.  
02:19:14:00 02:19:15:00 OUR BUDGET IN FOUR YEARS HAS  
02:19:15:00 02:19:18:00 GROWN FROM ABOUT A MILLION TO  
02:19:18:00 02:19:19:00 FOUR MILLION DOLLARS AND A LOT  
02:19:19:00 02:19:21:00 OF THAT NOT ONLY IS BECAUSE  
02:19:21:00 02:19:21:00 OF THE INCREDIBLE WORK OF BOTH  
02:19:21:00 02:19:25:00 THE CITY AND THE PEOPLE WHO  
02:19:25:00 02:19:25:00 WORK FOR TERRORISM AND BEYOND  
02:19:25:00 02:19:26:00 BUT CORPORATIONS AND  
02:19:26:00 02:19:29:00 FOUNDATIONS WHEN THEY SEE  
02:19:29:00 02:19:29:00 CITIES INVESTING BILLIONS  
02:19:29:00 02:19:32:00 OF DOLLARS AND INVESTING IN  
02:19:32:00 02:19:33:00 PROJECTS THAT THEY LOVE IT  
02:19:33:00 02:19:36:00 CORPORATIONS ESPECIALLY LOVE IT  
02:19:36:00 02:19:36:00 .  
02:19:36:00 02:19:37:00 SO THE BIGGER THAT THAT POT  
02:19:37:00 02:19:38:00 GETS TO BE IT OPENS DIFFERENT  
02:19:38:00 02:19:41:00 POCKETS OF MONEY FOR  
02:19:41:00 02:19:41:00 ORGANIZATIONS LIKE OURS.  
02:19:41:00 02:19:42:00 SO IF THE CITY WERE TO COME IN  
02:19:42:00 02:19:45:00 AND SAY ALL RIGHT, WE'RE GIVING  
02:19:45:00 02:19:46:00 YOU FIVE MILLION DOLLARS THIS  
02:19:46:00 02:19:48:00 YEAR, WHATEVER THAT MONEY MIGHT  
02:19:48:00 02:19:49:00 BE, THAT MEANS I CAN GO TO A  
02:19:49:00 02:19:52:00 MUCH BIGGER CORPORATION, MUCH  
02:19:52:00 02:19:53:00 BIGGER FOUNDATIONS SAY HEY,  
02:19:53:00 02:19:55:00 CITY OF BOSTON PUT MORE THAN  
02:19:55:00 02:19:56:00 CAN'T YOU MATCH THAT?  
02:19:56:00 02:19:57:00 SO IT'S NOT JUST ABOUT SERVING  
02:19:57:00 02:19:57:00 MORE PEOPLE.

02:19:57:00 02:20:00:00 IT'S ALSO ABOUT LEVERAGING THAT  
02:20:00:00 02:20:01:00 SUPPORT FOR MORE SUPPORT IN THE  
02:20:01:00 02:20:04:00 PRIVATE SECTOR AS WELL SAID  
02:20:04:00 02:20:07:00 THANKS AGAIN.  
02:20:07:00 02:20:09:00 SO IF I CAN JUST FOR ONE SECOND  
02:20:09:00 02:20:12:00 JUST SHARE WITH YOU THAT WHEN I  
02:20:12:00 02:20:15:00 TOOK OVER TWO YEARS AGO A LOT  
02:20:15:00 02:20:16:00 OF THE EQUIPMENT, A LOT OF THE  
02:20:16:00 02:20:17:00 WORK THAT WE WERE A LOT OF THE  
02:20:17:00 02:20:19:00 MATERIAL WE WERE WORKING WITH  
02:20:19:00 02:20:22:00 WAS OLD NASA STUFF AND  
02:20:22:00 02:20:23:00 CREATED AN OLD AND YOU KNOW  
02:20:23:00 02:20:24:00 WHAT I MEAN BY NASA ALL THESE  
02:20:24:00 02:20:27:00 SCREENS AND STUFF LIKE THAT AND  
02:20:27:00 02:20:28:00 IN ORDER TO KEEP OUR MEMBERSHIP  
02:20:28:00 02:20:33:00 AND AND ATTRACT MORE MEMBERSHIP  
02:20:33:00 02:20:35:00 , WE'VE HAD TO UPGRADE A LOT  
02:20:35:00 02:20:35:00 OF OUR STUFF AND TECHNOLOGY  
02:20:35:00 02:20:38:00 FLIES AS DAN KNOWS AND TO BE  
02:20:38:00 02:20:42:00 COMPETITIVE WITH WITH EVERYBODY  
02:20:42:00 02:20:43:00 ELSE AROUND, WE'VE HAD TO MAKE  
02:20:43:00 02:20:45:00 SOME TOUGH DECISIONS AND  
02:20:45:00 02:20:46:00 UPGRADE SOME THINGS WITH  
02:20:46:00 02:20:50:00 OBVIOUSLY IF THERE WAS MORE  
02:20:50:00 02:20:50:00 AVAILABLE FUNDING FROM SOME  
02:20:50:00 02:20:54:00 OTHER SOURCE OR SOMETHING ELSE  
02:20:54:00 02:20:55:00 FROM SOME OTHER KIND OF GRANT  
02:20:55:00 02:20:57:00 TO FILL OUT, LET ME KNOW.  
02:20:57:00 02:20:58:00 I MEAN I'M MORE THAN HAPPY TO  
02:20:58:00 02:21:01:00 TO TO SIGN ON FOR THAT.  
02:21:01:00 02:21:02:00 AND THE OTHER THING THAT WE  
02:21:02:00 02:21:04:00 HAVE DONE HERE IS WE HAVE YEARS  
02:21:04:00 02:21:12:00 AND YEARS OF STUFF THAT WAS ON  
02:21:12:00 02:21:13:00 CRITICAL STUFF OF MAYOR  
02:21:13:00 02:21:16:00 KEVIN WHITE THERE'S ANYONE  
02:21:16:00 02:21:17:00 ANYONE HE'LL WORK WITH HIM  
02:21:17:00 02:21:20:00 BEFORE LITERALLY STUFF OF HIS  
02:21:20:00 02:21:24:00 THAT IS FROM OUR NEWS THAT IS  
02:21:24:00 02:21:25:00 SITTING IN THAT SAYS IT NEED TO  
02:21:25:00 02:21:25:00 BE OK.  
02:21:25:00 02:21:27:00 OK, SO WE'VE BEEN WORKING WITH  
02:21:27:00 02:21:28:00 UMASS BOSTON AND WGBH TO DO  
02:21:28:00 02:21:31:00 THAT BUT THAT'S A HUGE GRANT TO  
02:21:31:00 02:21:32:00 GET THAT DONE THAT WE CAN'T  
02:21:32:00 02:21:35:00 SPEND BECAUSE WE HAVE I'M JUST  
02:21:35:00 02:21:36:00 I JUST WANTED TO PUT THAT FACT  
02:21:36:00 02:21:39:00 THAT WE'RE A DIGITAL MEDIA  
02:21:39:00 02:21:40:00 CENTER WHO WHO NEEDS TO HAVE  
02:21:40:00 02:21:47:00 SOME YOU PUSHED IN THE NEW  
02:21:47:00 02:21:48:00 DIRECTION.  
02:21:48:00 02:21:49:00 SO I DIDN'T MEAN TO TAKE SO  
02:21:49:00 02:21:49:00 MUCH TIME.  
02:21:49:00 02:21:51:00 NO, I THINK YOU'RE RIGHT AND  
02:21:51:00 02:21:52:00 BNN YOU DO SO MUCH WITH SO

02:21:52:00 02:21:55:00 LITTLE UPGRADES ARE CRUCIAL BUT  
02:21:55:00 02:21:56:00 WE CAN UPGRADE JOE HEISLER.  
02:21:56:00 02:21:59:00 HE'S GOT TO HE'S THE TOP OF THE  
02:21:59:00 02:22:00:00 LINE JOE'S WORKING FOR JOE'S  
02:22:00:00 02:22:06:00 WORKING FROM HOME AND I LOVE  
02:22:06:00 02:22:07:00 AND THAT'S ALL I HAVE MENTIONED  
02:22:07:00 02:22:08:00 BUT I THINK MIKE HAS HIS HANDS.  
02:22:08:00 02:22:10:00 I THINK MIKE HAD A WORD HE  
02:22:10:00 02:22:11:00 WANTED TO ADD AS WELL.  
02:22:11:00 02:22:12:00 I APOLOGIZE.  
02:22:12:00 02:22:13:00 I JUST WANTED TO JUMP OFF  
02:22:13:00 02:22:14:00 OF WHAT GENOISE WAS SAYING.  
02:22:14:00 02:22:15:00 THAT'S WHY I STRESS SO MUCH ON  
02:22:15:00 02:22:18:00 THE EMERGENCY BROADBAND BENEFIT  
02:22:18:00 02:22:19:00 IF WE CAN GET CITIZENS  
02:22:19:00 02:22:22:00 RESIDENTS WHO ARE IN NEED TO  
02:22:22:00 02:22:23:00 HOOK IT TO THESE SERVICES AND  
02:22:23:00 02:22:23:00 GET THIS.  
02:22:23:00 02:22:27:00 THAT'S THAT'S AN EXPENSE WE  
02:22:27:00 02:22:27:00 WILL NO LONGER BE ABSORBING AS  
02:22:27:00 02:22:30:00 WE QUICKLY DID DURING THE  
02:22:30:00 02:22:30:00 PANDEMIC.  
02:22:30:00 02:22:31:00 THE NEXT ONE COMING DOWN THE  
02:22:31:00 02:22:32:00 LINE IS THE EMERGENCY  
02:22:32:00 02:22:33:00 CONNECTIVITY BIG FUND.  
02:22:33:00 02:22:34:00 BUT THE CITY'S STRATEGY SINCE  
02:22:34:00 02:22:38:00 WE BEGAN TO BUILD THE CITY  
02:22:38:00 02:22:39:00 NETWORK 15 YEARS AGO WAS TO  
02:22:39:00 02:22:41:00 BECOME ERATE ELIGIBLE.  
02:22:41:00 02:22:42:00 WE AS THE CITY DEPARTMENT  
02:22:42:00 02:22:46:00 PROVIDE SERVICES TO SCHOOLS AND  
02:22:46:00 02:22:46:00 LIBRARIES AND THEN GET  
02:22:46:00 02:22:49:00 REIMBURSED WITH USEC FEDERAL  
02:22:49:00 02:22:50:00 REIMBURSEMENT DOLLARS.  
02:22:50:00 02:22:53:00 THAT SAVES US A TREMENDOUS  
02:22:53:00 02:22:54:00 AMOUNT OF MONEY AND IT REDUCES  
02:22:54:00 02:22:55:00 OUR COST TREMENDOUSLY  
02:22:55:00 02:22:58:00 APPARENTLY UNDER STF WE CAN  
02:22:58:00 02:22:58:00 EXPAND ON THAT.  
02:22:58:00 02:23:01:00 WE ARE TRYING TO EXPLORE THAT  
02:23:01:00 02:23:02:00 RIGHT NOW.  
02:23:02:00 02:23:03:00 WE'RE NOT EXACTLY SURE WHAT  
02:23:03:00 02:23:05:00 WE'RE ELIGIBLE FOR BECAUSE I  
02:23:05:00 02:23:06:00 COUNCILOR O'MALLEY, AS YOU WELL  
02:23:06:00 02:23:07:00 KNOW, LOCAL GOVERNMENT IS NOT  
02:23:07:00 02:23:10:00 THE LAST PARTY IN THE ROOM WHEN  
02:23:10:00 02:23:10:00 THESE LAWS ARE MADE.  
02:23:10:00 02:23:12:00 SO THERE WERE A LOT OF A LOT  
02:23:12:00 02:23:13:00 OF NOT LOOPHOLES BUT  
02:23:13:00 02:23:13:00 OPPORTUNITIES WERE CLOSED TO  
02:23:13:00 02:23:16:00 CITIES AND TOWNS.  
02:23:16:00 02:23:18:00 I DON'T KNOW WHAT BETTER WAY TO  
02:23:18:00 02:23:18:00 SAY THANK YOU.  
02:23:18:00 02:23:21:00 THANK GREAT.

02:23:21:00 02:23:21:00 THANKS SO MUCH.  
02:23:21:00 02:23:25:00 AND IF I CAN JUST FOLLOW UP ON  
02:23:25:00 02:23:25:00 THAT MIKE.  
02:23:25:00 02:23:29:00 SO THE WHEN YOU SAY EXPAND THE  
02:23:29:00 02:23:32:00 ERATE LIKE IS THERE A WORLD IN  
02:23:32:00 02:23:33:00 WHICH WE COULD PROVIDE THAT TO  
02:23:33:00 02:23:36:00 OUR RESIDENTIAL?  
02:23:36:00 02:23:37:00 I USED TO WORK AT VHA SO I AM  
02:23:37:00 02:23:40:00 ALWAYS THINKING ABOUT AND  
02:23:40:00 02:23:40:00 ALWAYS HAS TO NEGOTIATE THESE  
02:23:40:00 02:23:43:00 DEALS WITH VERIZON AND COMCAST  
02:23:43:00 02:23:44:00 AND THEY'RE A HUGE HEADACHE AND  
02:23:44:00 02:23:47:00 AND SO LIKE AND I KNOW THEY'VE  
02:23:47:00 02:23:48:00 BEEN A BIG FOCUS OF OUR  
02:23:48:00 02:23:48:00 PANDEMIC EFFORTS.  
02:23:48:00 02:23:51:00 SO I'M CURIOUS LIKE IS THERE A  
02:23:51:00 02:23:52:00 POSSIBILITY OF CROSSING THAT  
02:23:52:00 02:23:59:00 RUBICON ONLY I THINK COUNSELOR  
02:23:59:00 02:24:00:00 ONLY TO THE EXTENT THAT WE CAN  
02:24:00:00 02:24:02:00 BE CREATIVE ABOUT THE FACT THAT  
02:24:02:00 02:24:03:00 RESIDENTS ARE STUDENTS IN OUR  
02:24:03:00 02:24:07:00 SCHOOLS OR MEMBERS OF THE  
02:24:07:00 02:24:07:00 LIBRARY SYSTEM.  
02:24:07:00 02:24:11:00 IN OTHER WORDS, THE HOOK HAS TO  
02:24:11:00 02:24:12:00 BE THROUGH THE LIBRARIES OR  
02:24:12:00 02:24:12:00 THROUGH THE SCHOOLS.  
02:24:12:00 02:24:14:00 IT'S NOT THROUGH THE BACK.  
02:24:14:00 02:24:15:00 ON THE OTHER HAND, I THINK THE  
02:24:15:00 02:24:18:00 COUNSELORS SUPPORTED ALL ALONG  
02:24:18:00 02:24:19:00 OUR EFFORT WE'RE USING CROWN  
02:24:19:00 02:24:20:00 FIBER TO CONTINUE TO EXPAND OUR  
02:24:20:00 02:24:22:00 NETWORK COMING TO THE  
02:24:22:00 02:24:23:00 COMPLETION OF THAT BIG PHASE  
02:24:23:00 02:24:26:00 OF THIS PROJECT AND THE COUNCIL  
02:24:26:00 02:24:27:00 IS OPEN WAS AWARE THAT WE WERE  
02:24:27:00 02:24:30:00 CONNECTING ALL OF THE BOSTON  
02:24:30:00 02:24:31:00 HOUSING AUTHORITY DEVELOPMENTS  
02:24:31:00 02:24:34:00 AND THAT WAS A HUGE BENEFIT I  
02:24:34:00 02:24:35:00 THINK THAT THE CITY GAVE TO THE  
02:24:35:00 02:24:38:00 HOUSING AUTHORITY NOW THE IDEA  
02:24:38:00 02:24:39:00 IS HOW BEST TO USE IT.  
02:24:39:00 02:24:41:00 OK, GREAT.  
02:24:41:00 02:24:42:00 I WANT TO LET COUNCILOR TO HERE  
02:24:42:00 02:24:43:00 SHE'S NEXT.  
02:24:43:00 02:24:46:00 YOU ON THE FLOOR.  
02:24:46:00 02:24:46:00 YES, THANK YOU.  
02:24:46:00 02:24:49:00 IT'S GREAT TO SEE TECHNICALS.  
02:24:49:00 02:24:50:00 WE YOU KNOW AS YOU ALL KNOW,  
02:24:50:00 02:24:53:00 WE'RE A BIG SUPPORTER OF YOUR  
02:24:53:00 02:24:54:00 WORK AND HAVE WORKED IN  
02:24:54:00 02:24:54:00 COLLABORATION IN A NUMBER  
02:24:54:00 02:24:57:00 OF DIFFERENT CAPACITIES ABOUT  
02:24:57:00 02:24:58:00 KOWIT.  
02:24:58:00 02:24:59:00 SO I'M JUST CURIOUS WHERE ARE

02:24:59:00 02:25:02:00 YOU THIS QUESTION IS WHERE GOES  
02:25:02:00 02:25:02:00 ON?  
02:25:02:00 02:25:03:00 WHERE DO YOU SEE YOURSELVES IN  
02:25:03:00 02:25:06:00 THE NEXT FIVE YEARS AND WHAT  
02:25:06:00 02:25:26:00 ROLE KIND OF CITY PLAY HELPING  
02:25:26:00 02:25:27:00 TO SUPPORT THAT VISION ARE SO  
02:25:27:00 02:25:29:00 MANY OF MARVIN DOING YOU KNOW,  
02:25:29:00 02:25:30:00 GO AHEAD THEN I'LL COME BACK ON  
02:25:30:00 02:25:30:00 YOU.  
02:25:30:00 02:25:31:00 WELL, I THINK ONE I THINK ALL  
02:25:31:00 02:25:32:00 IT ALL IT TOOK FOR PEOPLE TO  
02:25:32:00 02:25:33:00 PAY ATTENTION DIGITAL EQUITY  
02:25:33:00 02:25:33:00 WAS A PANDEMIC.  
02:25:33:00 02:25:34:00 RIGHT.  
02:25:34:00 02:25:35:00 SO LET'S HOPE WE DON'T HAVE ANY  
02:25:35:00 02:25:35:00 MORE OF THOSE.  
02:25:35:00 02:25:36:00 BUT THE OTHER THING IS I THINK  
02:25:36:00 02:25:37:00 ACKNOWLEDGE THAT DIGITAL EQUITY  
02:25:37:00 02:25:38:00 IS A RACIAL JUSTICE ISSUE.  
02:25:38:00 02:25:39:00 SO WHEN YOU REALLY DOVE INTO  
02:25:39:00 02:25:43:00 THE DATA WHO'S NOT CONNECTED IS  
02:25:43:00 02:25:44:00 IT IS THE GROUPS THAT WE TALK  
02:25:44:00 02:25:46:00 ABOUT, YOU KNOW, A WHITE  
02:25:46:00 02:25:47:00 SENIOR.  
02:25:47:00 02:25:48:00 TWENTY THREE PERCENT OF WHITE  
02:25:48:00 02:25:48:00 SENIORS CAN'T CONNECT THE  
02:25:48:00 02:25:52:00 TELEMEDICINE WHILE 60 PERCENT  
02:25:52:00 02:25:52:00 OF BLACK SENIORS AND SEVENTY  
02:25:52:00 02:25:55:00 ONE PERCENT OF SENIORS CANNOT  
02:25:55:00 02:25:55:00 CONNECT THE TELEMEDICINE.  
02:25:55:00 02:25:59:00 A BLACK STUDENT IS TWICE AS  
02:25:59:00 02:26:00:00 LIKELY NOT TO HAVE INTERNET  
02:26:00:00 02:26:03:00 THAN A WHITE STUDENT.  
02:26:03:00 02:26:03:00 A BLACK WORKER IS TWICE AS  
02:26:03:00 02:26:06:00 LIKELY NOT TO HAVE BASIC  
02:26:06:00 02:26:07:00 DIGITAL LITERACY SKILLS THAN A  
02:26:07:00 02:26:08:00 WHITE WORKER.  
02:26:08:00 02:26:08:00 SO YOU'RE LOOKING ACROSS HELP  
02:26:08:00 02:26:11:00 AND IN JOBS AND EDUCATION.  
02:26:11:00 02:26:12:00 SO IN TERMS OF WHERE WE'RE  
02:26:12:00 02:26:15:00 GOING, I HOPE THERE'S MORE  
02:26:15:00 02:26:15:00 RECOGNITION THAT THIS ISN'T  
02:26:15:00 02:26:16:00 LIKE A TECH ISSUE.  
02:26:16:00 02:26:19:00 THIS IS AN EQUITY ISSUE.  
02:26:19:00 02:26:20:00 THAT'S WHAT WE'RE TALKING ABOUT  
02:26:20:00 02:26:23:00 HERE ALSO I THINK IN TERMS  
02:26:23:00 02:26:26:00 OF WHERE WE'RE GOING THE IDEA  
02:26:26:00 02:26:27:00 THAT WHAT WE DO IS JUST AS TECH  
02:26:27:00 02:26:30:00 GOES CAN TOUCH SO MANY ASPECTS  
02:26:30:00 02:26:34:00 OF PEOPLE'S LIVES, YOU KNOW,  
02:26:34:00 02:26:35:00 OUR JUST OUR SCHOOL BASED  
02:26:35:00 02:26:38:00 FAMILY PROGRAM FOR EXAMPLE,  
02:26:38:00 02:26:39:00 GETS PARENTS IN THE SCHOOLS AND  
02:26:39:00 02:26:41:00 EVERY STUDY ON THE PLANET SHOWS



02:26:41:00 02:26:42:00 THAT A KID'S GRADES WILL  
02:26:42:00 02:26:43:00 IMPROVE FOR PARENTS INVOLVED IN  
02:26:43:00 02:26:46:00 THEIR CHILD'S EDUCATION.  
02:26:46:00 02:26:49:00 SO MY HOPE WOULD BE THAT THEY'D  
02:26:49:00 02:26:50:00 BE CONTINUED INVESTMENT FOR MR.  
02:26:50:00 02:26:51:00 POWELL IS THAT THE STATE WOULD  
02:26:51:00 02:26:53:00 FINALLY GET INVOLVED IN THIS.  
02:26:53:00 02:26:54:00 THE COMMONWEALTH RATE WOULD  
02:26:54:00 02:26:57:00 JUMP IN AND MIKE MENTIONED  
02:26:57:00 02:26:58:00 THESE FUNDS FROM THE FEDERAL  
02:26:58:00 02:26:58:00 GOVERNMENT I THINK USES THE  
02:26:58:00 02:27:01:00 WORD YOU'RE AFRAID OF THEM LIKE  
02:27:01:00 02:27:02:00 I'M NOT AFRAID OF THEM, NOT  
02:27:02:00 02:27:02:00 AFRAID OF THEM.  
02:27:02:00 02:27:05:00 THEY THINK THEY CAN COME TO ME.  
02:27:05:00 02:27:09:00 I'LL SPEND IT ALL TOMORROW BUT  
02:27:09:00 02:27:10:00 REALLY LOOK AT THIS AS A LONG  
02:27:10:00 02:27:10:00 TERM STRATEGY TO ENSURE THAT  
02:27:10:00 02:27:13:00 ALL RESIDENTS OF THE CITY  
02:27:13:00 02:27:14:00 OF BOSTON HAVE EQUAL  
02:27:14:00 02:27:17:00 OPPORTUNITY TO THE JOBS, TO THE  
02:27:17:00 02:27:17:00 HEALTH CARE, TO THE EDUCATION  
02:27:17:00 02:27:20:00 THAT THEY ALL DESERVE FROM OUR  
02:27:20:00 02:27:21:00 PERSPECTIVE WE'RE REALLY PROUD  
02:27:21:00 02:27:22:00 OF THE WORK WE DO BUT IT IS A  
02:27:22:00 02:27:24:00 DROP IN THE BUCKET COMPARED TO  
02:27:24:00 02:27:25:00 THE PROBLEM.  
02:27:25:00 02:27:26:00 THERE'S ONE HUNDRED AND FORTY  
02:27:26:00 02:27:28:00 OR SO THOUSAND PEOPLE IN BOSTON  
02:27:28:00 02:27:29:00 THAT LIVE IN POVERTY, MARVIN  
02:27:29:00 02:27:30:00 MENTIONED EARLIER WE'RE SERVING  
02:27:30:00 02:27:32:00 FIFTY FIVE HUNDRED SIX THOUSAND  
02:27:32:00 02:27:32:00 PEOPLE THIS YEAR AND WE'RE  
02:27:32:00 02:27:35:00 PROUD OF THAT.  
02:27:35:00 02:27:36:00 BUT WE NEED TO GET TO THE POINT  
02:27:36:00 02:27:37:00 WHERE WE'RE SERVING FIFTY  
02:27:37:00 02:27:39:00 THOUSAND PEOPLE SO THAT WAY WE  
02:27:39:00 02:27:40:00 CAN REALLY SEE REAL CHANGE NOT  
02:27:40:00 02:27:44:00 ONLY IN BOSTON BUT ACROSS THE  
02:27:44:00 02:27:44:00 COUNTRY.  
02:27:44:00 02:27:46:00 SO I DON'T KNOW, MARVIN, IF YOU  
02:27:46:00 02:27:47:00 HAVE ANYTHING YOU WANT TO ADD  
02:27:47:00 02:27:48:00 TO THAT RAMBLING SORRY  
02:27:48:00 02:27:48:00 COUNSELOR.  
02:27:48:00 02:27:51:00 NO, I THINK DAN'S STATISTICS  
02:27:51:00 02:27:52:00 ARE SATISFACTORY AND GIVE US A  
02:27:52:00 02:27:54:00 REAL CLEAR PICTURE OF WHY THIS  
02:27:54:00 02:27:55:00 WORK IS NECESSARY.  
02:27:55:00 02:27:56:00 I THINK WHAT WE'RE LOOKING FOR  
02:27:56:00 02:27:59:00 IN MUNICIPAL PARTNERS ARE TO  
02:27:59:00 02:28:02:00 STRETCH US AND CREATE  
02:28:02:00 02:28:03:00 OPPORTUNITIES FOR US TO  
02:28:03:00 02:28:03:00 IDENTIFY OTHER FUNDING SOURCES  
02:28:03:00 02:28:07:00 SO THAT WE CAN EXPAND THIS WORK

02:28:07:00 02:28:08:00 IS DAN MENTIONED WE'RE LOOKING  
02:28:08:00 02:28:11:00 AT EXCEEDING THE SIXTY SIX  
02:28:11:00 02:28:14:00 THOUSAND LEARNER MARKER BUT WHY  
02:28:14:00 02:28:15:00 CAN'T WE JUMP AND LEAP BEYOND  
02:28:15:00 02:28:15:00 THAT?  
02:28:15:00 02:28:18:00 THERE'S A HUGE DEMAND OUT THERE  
02:28:18:00 02:28:19:00 FOR STUDENTS AND FAMILIES THAT  
02:28:19:00 02:28:22:00 ARE LOOKING FOR SUPPORT THAT  
02:28:22:00 02:28:23:00 WITH YOUR SUPPORT AS  
02:28:23:00 02:28:25:00 LEGISLATORS WE CAN ACTUALLY  
02:28:25:00 02:28:26:00 MAKE SOME REAL CHANGE AND NOT  
02:28:26:00 02:28:29:00 JUST BE THE TALK OF THE TOWN  
02:28:29:00 02:28:30:00 WOULD ACTUALLY BE ACTION  
02:28:30:00 02:28:30:00 ORIENTED.  
02:28:30:00 02:28:34:00 SO I'M LOOKING TO ADVANCE THAT  
02:28:34:00 02:28:35:00 SORT OF WORK WITH YOUR SUPPORT  
02:28:35:00 02:28:37:00 AND HOPING THAT WE CAN JUST  
02:28:37:00 02:28:38:00 FORMULATE A PARTNERSHIP AND AND  
02:28:38:00 02:28:42:00 WE CAN DO WE CAN DO THE  
02:28:42:00 02:28:42:00 BANDAIDS AROUND MAKING SURE  
02:28:42:00 02:28:45:00 THAT PEOPLE HAVE ACCESS.  
02:28:45:00 02:28:47:00 BUT WE ALSO NEED TO ADDRESS THE  
02:28:47:00 02:28:49:00 FACT THAT BANDWIDTH IS  
02:28:49:00 02:28:50:00 IMPORTANT AS WELL.  
02:28:50:00 02:28:52:00 AND SO IF IT'S NOT ONE THING  
02:28:52:00 02:28:53:00 FOR JUST A FAMILY TO HAVE  
02:28:53:00 02:28:56:00 INTERNET INTERNET CAPABILITIES  
02:28:56:00 02:28:57:00 , IT'S ANOTHER THING FOR THEM  
02:28:57:00 02:28:58:00 TO HAVE THE BANDWIDTH SO THAT  
02:28:58:00 02:29:01:00 EVERYONE IN A HOUSEHOLD IS ABLE  
02:29:01:00 02:29:02:00 TO EXECUTE THEIR WORK AND THEIR  
02:29:02:00 02:29:05:00 RESPONSIBILITY SIMULTANEOUSLY  
02:29:05:00 02:29:05:00 AND NO ONE'S LEFT BEHIND.  
02:29:05:00 02:29:09:00 SO THANK YOU.  
02:29:09:00 02:29:10:00 BUT ON THAT POINT IF I COULD  
02:29:10:00 02:29:12:00 ADD SO WE GIVE THE HOTSPOTS OUT  
02:29:12:00 02:29:13:00 TO LIKE WE'VE WORKED IN  
02:29:13:00 02:29:14:00 PARTNERSHIP WITH MIKE FOR MANY  
02:29:14:00 02:29:16:00 YEARS THE AVERAGE USER DATA  
02:29:16:00 02:29:17:00 USAGE ON OUR HOT SPOTS THAT WE  
02:29:17:00 02:29:20:00 GIVE OUT IS THREE HUNDRED  
02:29:20:00 02:29:24:00 GIGABYTES PER MONTH.  
02:29:24:00 02:29:25:00 SO T-MOBILE HAS A STUDENT PLAN  
02:29:25:00 02:29:28:00 THAT THEY PROVIDE FOR PEOPLE.  
02:29:28:00 02:29:29:00 THEIR LIMIT IS ONE HUNDRED  
02:29:29:00 02:29:32:00 GIGABYTES A YEAR.  
02:29:32:00 02:29:33:00 SO THE MARVINS POINT WE NEED TO  
02:29:33:00 02:29:33:00 REALLY START THINKING ABOUT  
02:29:33:00 02:29:35:00 THIS TWENTY FIVE THIRTY FIFTY  
02:29:35:00 02:29:36:00 MEGS DOWN IT'S JUST NOT  
02:29:36:00 02:29:39:00 SUSTAINABLE.  
02:29:39:00 02:29:39:00 YEAH.  
02:29:39:00 02:29:43:00 THANK YOU FOR THAT AND TO THAT  
02:29:43:00 02:29:44:00 POINT I'M JUST CURIOUS AND I'M

02:29:44:00 02:29:47:00 NOT SURE DATA MIGHT BE ABLE TO  
02:29:47:00 02:29:51:00 KIND OF GIVE US SOME INSIGHT I  
02:29:51:00 02:29:54:00 THINK ABOUT THESE FREE WI FI  
02:29:54:00 02:29:54:00 HOTSPOTS.  
02:29:54:00 02:29:55:00 THEY'RE USUALLY IN TOURISTY  
02:29:55:00 02:29:58:00 AREAS AND AND I KNOW THAT WE'VE  
02:29:58:00 02:29:59:00 BEEN TALKING A LOT ABOUT HOW DO  
02:29:59:00 02:30:02:00 WE EXPAND IT.  
02:30:02:00 02:30:03:00 LOOK, RIGHT NOW MY INTERNET IS  
02:30:03:00 02:30:03:00 UNSTABLE.  
02:30:03:00 02:30:06:00 I HOPE THAT YOU CAN STILL ME  
02:30:06:00 02:30:07:00 BUT I'M JUST REALLY CURIOUS  
02:30:07:00 02:30:10:00 ABOUT WHAT YOU KNOW, WHAT THE  
02:30:10:00 02:30:11:00 CITY IS DOING TO BE MORE  
02:30:11:00 02:30:14:00 EQUITABLE IN TERMS OF SHARING  
02:30:14:00 02:30:17:00 THE REACH AROUND OUR WI FI AND  
02:30:17:00 02:30:21:00 ALSO WHAT ARE WE DOING AS A  
02:30:21:00 02:30:23:00 CITY OR WHAT CAN WE BE DOING TO  
02:30:23:00 02:30:25:00 HELP THESE PROVIDERS IS MORE  
02:30:25:00 02:30:29:00 ACCOUNTABLE TO BE MORE FAIR AND  
02:30:29:00 02:30:32:00 JUST IN TERMS OF THEIR PRICING  
02:30:32:00 02:30:33:00 , IN TERMS OF THEIR BANDWIDTH  
02:30:33:00 02:30:36:00 AND IN TERMS OF THEIR OFFERING  
02:30:36:00 02:30:37:00 IN LOW INCOME COMMUNITIES.  
02:30:37:00 02:30:38:00 I MEAN I THINK THAT IT'S GREAT  
02:30:38:00 02:30:41:00 THAT WE'RE OPENING UP OUR DOORS  
02:30:41:00 02:30:41:00 AND CREATING SPACE FOR THEM TO  
02:30:41:00 02:30:42:00 DO BUSINESS HERE IN THE CITY  
02:30:42:00 02:30:44:00 OF BOSTON.  
02:30:44:00 02:30:45:00 BUT AT SOME POINT WE NEED TO  
02:30:45:00 02:30:48:00 ALSO SET SOME STANDARDS AND  
02:30:48:00 02:30:49:00 WHAT IT LOOKS LIKE TO DO  
02:30:49:00 02:30:50:00 BUSINESS HERE EQUITABLY AND THE  
02:30:50:00 02:30:52:00 ROLE THAT THEY PLAY IN DOING  
02:30:52:00 02:30:56:00 THEIR FAIR SHARE TO ENSURING  
02:30:56:00 02:30:57:00 THAT EVERYONE HAS ACCESS TO  
02:30:57:00 02:31:00:00 HIGH SPEED BROADBAND ACCESS.  
02:31:00:00 02:31:01:00 AND WHAT DOES WHAT DOES THAT  
02:31:01:00 02:31:04:00 ACCOUNTABILITY LOOK LIKE AND  
02:31:04:00 02:31:05:00 WHAT CAN WE DO TO BE A LITTLE  
02:31:05:00 02:31:08:00 BIT MORE AGGRESSIVE AROUND?  
02:31:08:00 02:31:12:00 THANK YOU, COUNCILMAN MIKE, YOU  
02:31:12:00 02:31:13:00 WANT TO TALK ABOUT OUR RECORD  
02:31:13:00 02:31:16:00 EXPANSION AND THEN TALK ABOUT  
02:31:16:00 02:31:17:00 KIND OF THE COMPETITION WITH  
02:31:17:00 02:31:19:00 THE PROVIDERS AND THE THE THE  
02:31:19:00 02:31:20:00 STRATEGY AROUND KIND  
02:31:20:00 02:31:22:00 OF BROADBAND CONNECTIVITY IN  
02:31:22:00 02:31:26:00 THE CITY OF BOSTON?  
02:31:26:00 02:31:27:00 COUNCILOR, I'M GUESSING WHAT  
02:31:27:00 02:31:30:00 YOU'RE TALKING ABOUT IS WHAT WE  
02:31:30:00 02:31:31:00 KNOW IS WHAT COULD FREE WI-FI  
02:31:31:00 02:31:32:00 BUT THERE ARE PROBABLY FOUR  
02:31:32:00 02:31:35:00 DIFFERENT PLATFORMS OF FREE

02:31:35:00 02:31:35:00 WIRELESS SERVICE PROVIDED BY  
02:31:35:00 02:31:39:00 THE CITY IN BOSTON AND AS A  
02:31:39:00 02:31:42:00 GENERAL RULE OF THUMB THEY ARE  
02:31:42:00 02:31:42:00 CONNECTED OR CLOSE TO CITY  
02:31:42:00 02:31:46:00 BUILDINGS WHEREVER THERE IS A  
02:31:46:00 02:31:47:00 CITY BUILDING WE'VE GOT WI-FI  
02:31:47:00 02:31:47:00 AND WE'RE LOOKING TO GROW IT.  
02:31:47:00 02:31:50:00 THAT'S THAT'S WHAT THE  
02:31:50:00 02:31:51:00 ADDITIONAL MONEY I BELIEVE IN  
02:31:51:00 02:31:51:00 THE BUDGET THIS YEAR IS IS  
02:31:51:00 02:31:54:00 HELPING TO CONTRIBUTE TO THE  
02:31:54:00 02:31:55:00 FACT THAT WE HAVE ARE FINISHING  
02:31:55:00 02:31:58:00 A MAJOR PHASE OF THE FIBER  
02:31:58:00 02:31:59:00 DEPLOYMENT FOR OUR CITY NETWORK  
02:31:59:00 02:32:02:00 ASSIST US GREATLY THERE.  
02:32:02:00 02:32:03:00 IT MEANS THAT WE HAVE  
02:32:03:00 02:32:05:00 APPROXIMATELY THREE HUNDRED  
02:32:05:00 02:32:06:00 THIRTY CITY BUILDINGS CONNECTED  
02:32:06:00 02:32:10:00 WHERE WE CAN PROJECT OURSELVES  
02:32:10:00 02:32:11:00 OUT WIRELESS WIRELESSLY FROM  
02:32:11:00 02:32:13:00 THOSE BUILDINGS.  
02:32:13:00 02:32:14:00 BUT IT'S KIND OF CLOSE TO THOSE  
02:32:14:00 02:32:14:00 BUILDINGS.  
02:32:14:00 02:32:15:00 THAT'S WHAT WE'RE RESTRICTED BY  
02:32:15:00 02:32:17:00 RIGHT NOW.  
02:32:17:00 02:32:21:00 I THINK WE HAD FREE WI-FI AS  
02:32:21:00 02:32:22:00 MAYBE THREE HUNDRED ACCESS  
02:32:22:00 02:32:25:00 POINTS ACROSS THE CITY AND THEY  
02:32:25:00 02:32:26:00 ARE THEY'RE SPREAD OUT ACROSS  
02:32:26:00 02:32:26:00 THE CITY.  
02:32:26:00 02:32:29:00 IT'S MOSTLY COMMUNITY CENTERS  
02:32:29:00 02:32:33:00 AND SCHOOLS AND FIRE  
02:32:33:00 02:32:36:00 DEPARTMENTS AND POLICE STATIONS  
02:32:36:00 02:32:37:00 THAT ARE IN NEIGHBORHOOD  
02:32:37:00 02:32:37:00 BUSINESS DISTRICTS.  
02:32:37:00 02:32:38:00 THAT'S KIND OF WHERE WE HAVE  
02:32:38:00 02:32:40:00 BEEN PUTTING IT RIGHT NOW THE  
02:32:40:00 02:32:41:00 LIBRARIES HAVE PUT OUT ANOTHER  
02:32:41:00 02:32:42:00 THREE HUNDRED UNITS ON THEIR  
02:32:42:00 02:32:44:00 OWN.  
02:32:44:00 02:32:45:00 THE SCHOOLS AND MOST OF THE  
02:32:45:00 02:32:45:00 SCHOOLS CURRENTLY ARE INSIDE.  
02:32:45:00 02:32:48:00 I THINK THE SCHOOLS HAVE SIX  
02:32:48:00 02:32:52:00 THOUSAND ACCESS POINTS THAT LAW  
02:32:52:00 02:32:53:00 I MENTIONED AND A NEW FUNDING  
02:32:53:00 02:32:53:00 LINE OF THE EMERGENCY  
02:32:53:00 02:32:56:00 CONNECTIVITY FUND THERE IS AN  
02:32:56:00 02:32:57:00 OPPORTUNITY WITHIN THAT FOR US  
02:32:57:00 02:32:59:00 TO EXPAND AND FOR THE LIBRARIES  
02:32:59:00 02:33:00:00 AND THE SCHOOLS TO PUT WIRELESS  
02:33:00:00 02:33:03:00 OUTSIDE THEIR CAMPUSES AND MAKE  
02:33:03:00 02:33:04:00 IT SORT OF A NEIGHBORHOOD  
02:33:04:00 02:33:04:00 HOTSPOT.  
02:33:04:00 02:33:05:00 THAT IS SORT OF WHAT WE'RE

02:33:05:00 02:33:07:00 LOOKING FOR.  
02:33:07:00 02:33:08:00 I I DON'T WANT TO OVERPROMISE.  
02:33:08:00 02:33:11:00 I MEAN THE THE INDUSTRY SPENDS  
02:33:11:00 02:33:12:00 A LOT OF TIME LOOKING AT WHAT  
02:33:12:00 02:33:13:00 WE CAN DO AND TRYING TO PREVENT  
02:33:13:00 02:33:15:00 US FROM DOING IT.  
02:33:15:00 02:33:16:00 BUT THAT'S THAT'S WHERE WE ARE  
02:33:16:00 02:33:18:00 NOW.  
02:33:18:00 02:33:19:00 I APPRECIATE THAT.  
02:33:19:00 02:33:20:00 AND BEFORE I GET THE GAVEL, I  
02:33:20:00 02:33:22:00 JUST WANTED TO ALSO MAKE NOTE  
02:33:22:00 02:33:23:00 THAT WE HAVE A LOT OF HIGHER ED  
02:33:23:00 02:33:24:00 INSTITUTIONS HERE WHO ARE  
02:33:24:00 02:33:27:00 OCCUPYING A LOT OF SPACE IN THE  
02:33:27:00 02:33:28:00 CITY OF BOSTON AND I THINK THAT  
02:33:28:00 02:33:30:00 THERE IS AN OPPORTUNITY TO ALSO  
02:33:30:00 02:33:31:00 INVITE THEM TO BE BETTER  
02:33:31:00 02:33:35:00 PARTNERS IN THIS JOURNEY  
02:33:35:00 02:33:36:00 ALONGSIDE AND I DON'T KNOW IF  
02:33:36:00 02:33:38:00 WE'RE ALREADY DOING THAT BUT IF  
02:33:38:00 02:33:40:00 WE ARE GREAT WE NEED TO DO MORE  
02:33:40:00 02:33:43:00 OF IT AND IF WE'RE NOT, THEN WE  
02:33:43:00 02:33:44:00 NEED TO ALSO CONSIDER THAT AS A  
02:33:44:00 02:33:47:00 COMMUNITY BENEFIT BECAUSE  
02:33:47:00 02:33:47:00 EVERYONE SHOULD BE BENEFITING  
02:33:47:00 02:33:51:00 FROM ACCESS TO WI-FI.  
02:33:51:00 02:33:52:00 AND I THINK THAT OUR HIGHER ED  
02:33:52:00 02:33:55:00 INSTITUTIONS WOULD BE A BETTER  
02:33:55:00 02:33:56:00 PARTNER IN THAT SPACE AS WELL.  
02:33:56:00 02:33:59:00 I THINK IT'S A WONDERFUL IDEA,  
02:33:59:00 02:33:59:00 COUNCILOR.  
02:33:59:00 02:34:00:00 IT TAKES WHAT THEY CALL ONE  
02:34:00:00 02:34:02:00 MORE SSL ID CARD INSIDE EVERY  
02:34:02:00 02:34:03:00 ACCESS POINT TO OPEN IT UP TO  
02:34:03:00 02:34:06:00 THE COMMUNITY WHICH THEY SERVE  
02:34:06:00 02:34:07:00 WHICH THEY WILL LET THE HIGHER  
02:34:07:00 02:34:10:00 EDUCATION INSTITUTIONS KNOW  
02:34:10:00 02:34:11:00 THAT I'M COMING FOR THEM ON  
02:34:11:00 02:34:14:00 THAT ONE A VERY GOOD DIRECTOR.  
02:34:14:00 02:34:15:00 OK, THANK YOU SO MUCH.  
02:34:15:00 02:34:17:00 THANK YOU.  
02:34:17:00 02:34:21:00 THANK YOU COUNCILMAN.  
02:34:21:00 02:34:21:00 GREAT.  
02:34:21:00 02:34:22:00 THANK YOU SO MUCH COUNCILMAN  
02:34:22:00 02:34:25:00 HERE I HAVE A FEW MORE  
02:34:25:00 02:34:26:00 QUESTIONS ON MY PART AND I JUST  
02:34:26:00 02:34:29:00 WANT TO ALSO PUT BACK ON RECORD  
02:34:29:00 02:34:30:00 THERE WERE TWO QUESTIONS THAT I  
02:34:30:00 02:34:32:00 CUT OFF FROM COUNCILORS  
02:34:32:00 02:34:33:00 CAMPBELL AND BRADEN AND THEY  
02:34:33:00 02:34:34:00 HAD TO GO BUT THEY I WANTED TO  
02:34:34:00 02:34:35:00 GET YOUR ANSWERS ON THE RECORD  
02:34:35:00 02:34:36:00 SO ONE WAS COUNCILOR CAMPBELL'S  
02:34:36:00 02:34:37:00 THIRD QUESTION THAT WE DIDN'T

02:34:37:00 02:34:40:00 GET TO WAS ABOUT YEAH, SHE WAS  
02:34:40:00 02:34:43:00 TALKING ABOUT THE THE HEARING  
02:34:43:00 02:34:44:00 WE HAD ABOUT THE POLICE  
02:34:44:00 02:34:45:00 DEPARTMENT'S DATA AND NEED TO  
02:34:45:00 02:34:46:00 ANALYZE IT AND THE FACT THAT WE  
02:34:46:00 02:34:48:00 JUST HAD THIS HEARING WHERE  
02:34:48:00 02:34:49:00 WIKI'S IS HIRING A NEW PERSON  
02:34:49:00 02:34:51:00 TO KIND OF FIGURE OUT LESSONS  
02:34:51:00 02:34:52:00 LEARNED AND HOW TO HOW TO BUILD  
02:34:52:00 02:34:55:00 A WORKFORCE DEVELOPMENT  
02:34:55:00 02:34:56:00 PIPELINE USING MORE OF THEIR  
02:34:56:00 02:34:56:00 DATA.  
02:34:56:00 02:34:59:00 AND SO I THINK HER QUESTION WAS  
02:34:59:00 02:35:00:00 SORT OF HOW HOW TO DO IT  
02:35:00:00 02:35:03:00 THINKING ABOUT ITS ROLE  
02:35:03:00 02:35:06:00 SUPPORTING DEPARTMENTS AND SORT  
02:35:06:00 02:35:07:00 OF DATA ANALYSIS IN THIS WORLD  
02:35:07:00 02:35:10:00 OF BIG DATA AND TRYING TO TURN  
02:35:10:00 02:35:11:00 AROUND AND BE RECURSIVE ABOUT  
02:35:11:00 02:35:14:00 WHAT WE'RE DOING AND WHAT ARE  
02:35:14:00 02:35:15:00 THE BARRIERS TO KIND  
02:35:15:00 02:35:15:00 OF SUPPORTING CITY DEPARTMENTS  
02:35:15:00 02:35:19:00 ON THAT FRONT SO ONLY ON THE  
02:35:19:00 02:35:21:00 DATA FRONT IT'S YOU KNOW,  
02:35:21:00 02:35:22:00 ESPECIALLY YOU KNOW, THROUGH  
02:35:22:00 02:35:25:00 THROUGH THE LAST FIFTEEN PLUS  
02:35:25:00 02:35:26:00 MONTHS THAT WE'VE WENT THROUGH  
02:35:26:00 02:35:29:00 THROUGH THROUGH COVID YOU KNOW,  
02:35:29:00 02:35:30:00 TALKING ABOUT, YOU KNOW,  
02:35:30:00 02:35:31:00 INFECTION RATES IN HOT IN THE  
02:35:31:00 02:35:51:00 CITY AND NOW YOU KNOW, MANY  
02:35:51:00 02:35:51:00 OTHER THINGS THAT WE'RE USING  
02:35:51:00 02:35:52:00 OUR DATA FOR TO TO BE TO TO  
02:35:52:00 02:35:53:00 DRIVE OUR DECISION TO SUPPORT  
02:35:53:00 02:35:54:00 OUR STUDENTS THE WAY THE WAY  
02:35:54:00 02:35:55:00 THAT WE ARE LOOKING AT IT RIGHT  
02:35:55:00 02:35:56:00 NOW IS THAT RIGHT NOW IT'S VERY  
02:35:56:00 02:35:56:00 A COLLABORATIVE APPROACH.  
02:35:56:00 02:35:57:00 WE DO THE CITY IN ALL ITS  
02:35:57:00 02:35:58:00 VARIOUS DEPARTMENTS DO SHARE A  
02:35:58:00 02:35:59:00 QUITE A BIT OF INFORMATION WITH  
02:35:59:00 02:36:00:00 WITH OUR DATA AND ANALYTICS  
02:36:00:00 02:36:00:00 TEAM.  
02:36:00:00 02:36:03:00 BUT THERE IS ALWAYS AN  
02:36:03:00 02:36:04:00 OPPORTUNITY TO EXPAND ON THAT  
02:36:04:00 02:36:04:00 AND REALLY KIND OF LOOK  
02:36:04:00 02:36:07:00 HOLISTICALLY EVERYTHING AROUND  
02:36:07:00 02:36:08:00 KIND OF BIG DATA ANALYSIS OR  
02:36:08:00 02:36:11:00 BIG DATA DOING BIG DATA  
02:36:11:00 02:36:11:00 PIPELINING WORK THE MORE YOU  
02:36:11:00 02:36:15:00 KIND OF PUT INTO IT THE MORE  
02:36:15:00 02:36:15:00 YOU'LL GET OUT OF IT.  
02:36:15:00 02:36:18:00 SO THIS IS A I'M IN MULTIPLE  
02:36:18:00 02:36:21:00 CONVERSATIONS ACROSS THE CITY

02:36:21:00 02:36:22:00 AROUND TO OPEN REALLY KIND OF A  
02:36:22:00 02:36:26:00 LOT OF THAT UP TO OUR CHIEF  
02:36:26:00 02:36:26:00 DATA OFFICER AND OUR ANALYTICS  
02:36:26:00 02:36:30:00 TEAM TO HELP SUPPORT AND  
02:36:30:00 02:36:31:00 LOOKING AT KIND OF THE CITY  
02:36:31:00 02:36:34:00 HOLISTICALLY AS WE KIND OF COME  
02:36:34:00 02:36:36:00 OUT OF THIS PANDEMIC AND THAT'S  
02:36:36:00 02:36:38:00 REALLY KIND OF WHERE I SEE THE  
02:36:38:00 02:36:41:00 VISION OF OF OF DATA THE CITY  
02:36:41:00 02:36:42:00 GOING AS OPPOSED TO KIND  
02:36:42:00 02:36:44:00 OF MORE OF A D CENTRALIZED  
02:36:44:00 02:36:45:00 MODEL AND EVERYONE KIND OF HAS  
02:36:45:00 02:36:49:00 THEIR OWN POCKET OF OF DATA AND  
02:36:49:00 02:36:49:00 ANALYSIS THAT THEY'RE DOING  
02:36:49:00 02:36:52:00 THAT THE REAL OPPORTUNITY  
02:36:52:00 02:36:53:00 REALLY COMES FROM REALLY  
02:36:53:00 02:36:57:00 CENTRALIZING A LOT OF THOSE  
02:36:57:00 02:36:57:00 THOSE DATA OPPORTUNITIES TO  
02:36:57:00 02:37:00:00 REALLY KIND OF DRIVE INSIGHTS  
02:37:00:00 02:37:01:00 AND GET GUIDANCE AS WE MOVE  
02:37:01:00 02:37:04:00 FORWARD OUT AS ONE CITY AND NOT  
02:37:04:00 02:37:11:00 A CULMINATION OF DEPARTMENTS.  
02:37:11:00 02:37:11:00 GREAT.  
02:37:11:00 02:37:15:00 YEAH, I MEAN I THINK HAVING A  
02:37:15:00 02:37:18:00 REAL STRATEGY AROUND THAT SEEMS  
02:37:18:00 02:37:19:00 IS JUST SO IS THIS THIS  
02:37:19:00 02:37:22:00 QUESTION BETWEEN HOW YOU  
02:37:22:00 02:37:23:00 CENTRALIZE IT LIKE THAT AND  
02:37:23:00 02:37:24:00 THEN STILL HAVE THE INSIGHT  
02:37:24:00 02:37:27:00 ABOUT THE OPERATIONS ON THE  
02:37:27:00 02:37:28:00 GROUND TO BE ABLE TO HAVE  
02:37:28:00 02:37:30:00 USEFUL TAKEAWAYS RIGHT.  
02:37:30:00 02:37:31:00 GET TO THE RIGHT PEOPLE AND  
02:37:31:00 02:37:31:00 THAT'S AND THAT'S THE GOAL IS  
02:37:31:00 02:37:34:00 TO GET REALLY THE REAL TIME  
02:37:34:00 02:37:35:00 USEFUL INTEL TO THE BOOTS ON  
02:37:35:00 02:37:38:00 THE GROUND THAT ARE ACTUALLY  
02:37:38:00 02:37:39:00 MAKING THE DIFFERENCE AND YOU  
02:37:39:00 02:37:42:00 KNOW AND IT'S IT'S THAT OLD  
02:37:42:00 02:37:43:00 ADAGE RUN DATA IS USING YOU  
02:37:43:00 02:37:45:00 KNOW, USING YESTERDAY'S DATA TO  
02:37:45:00 02:37:46:00 DRIVE TOMORROW'S INSIGHTS AND  
02:37:46:00 02:37:49:00 REALLY MAKING SURE THAT YOU ARE  
02:37:49:00 02:37:50:00 TURNING THAT AROUND QUICKLY SO  
02:37:50:00 02:37:54:00 THAT THE THING ABOUT DATA IS  
02:37:54:00 02:37:55:00 IT'S IT'S AN EVER CHANGING  
02:37:55:00 02:37:55:00 THING.  
02:37:55:00 02:37:58:00 SO YOU SO YOU NEED TO BE MOVING  
02:37:58:00 02:37:58:00 IN.  
02:37:58:00 02:38:01:00 THAT'S WHY YOUR FOCUS IS EITHER  
02:38:01:00 02:38:02:00 REAL TIME OR NEAR REAL TIME  
02:38:02:00 02:38:05:00 GETTING THOSE INSIGHTS TO  
02:38:05:00 02:38:06:00 IMMEDIATELY REACT TO SOMETHING  
02:38:06:00 02:38:09:00 AS WE WERE SEEING WHEN WE YOU

02:38:09:00 02:38:10:00 KNOW, BACK WHEN WHEN THE  
02:38:10:00 02:38:13:00 PANDEMIC STARTED AND WE STOOD  
02:38:13:00 02:38:14:00 UP OUR COORDINATED LEADERSHIP  
02:38:14:00 02:38:18:00 FORM IN THE CITY WHERE WE WERE  
02:38:18:00 02:38:20:00 COLLABORATING IN REAL TIME  
02:38:20:00 02:38:21:00 SHARING DATA AS KIND OF A CITY  
02:38:21:00 02:38:24:00 WORKING ACROSS CITY DEPARTMENTS  
02:38:24:00 02:38:25:00 AND I WOULD LIKE TO SEE WHERE  
02:38:25:00 02:38:29:00 I'M FOCUSED ON IN THIS KIND  
02:38:29:00 02:38:29:00 OF TOUCHED ON A BUNCH  
02:38:29:00 02:38:32:00 OF QUESTIONS THAT WE THAT CAME  
02:38:32:00 02:38:33:00 UP TODAY IS THAT IS WHAT ARE  
02:38:33:00 02:38:36:00 THE GOALS OF OF COMING OUT  
02:38:36:00 02:38:37:00 OF THIS PANDEMIC?  
02:38:37:00 02:38:40:00 SOME OF THE GOOD STUFF WE WE  
02:38:40:00 02:38:41:00 WERE DEALING WITH THROUGH THE  
02:38:41:00 02:38:43:00 LAST FIFTEEN MONTHS THAT REALLY  
02:38:43:00 02:38:47:00 WILL WILL PAY DIVIDENDS KIND  
02:38:47:00 02:38:48:00 OF COMING OUT OF COVID-19 THAT  
02:38:48:00 02:38:52:00 AS WE LOOK AT THAT AS A CITY  
02:38:52:00 02:38:55:00 AND SHARE INFORMATION AND DATA  
02:38:55:00 02:38:56:00 IN REAL TIME TO HELP SUPPORT  
02:38:56:00 02:38:59:00 THE DECISIONS AND HELPE DATA  
02:38:59:00 02:39:00:00 DRIVEN CITY.  
02:39:00:00 02:39:02:00 YEAH, ABSOLUTELY.  
02:39:02:00 02:39:03:00 AND I THINK THAT IS NOW  
02:39:03:00 02:39:04:00 REPASSED.  
02:39:04:00 02:39:07:00 COUNCILOR CAMPBELL'S QUESTION  
02:39:07:00 02:39:08:00 AND MY COMMENT BUT LIKE YOU  
02:39:08:00 02:39:11:00 KNOW, THE IT'S LIKE I THINK  
02:39:11:00 02:39:11:00 THAT REAL TIME DATA IS REALLY  
02:39:11:00 02:39:15:00 IMPORTANT BUT ALSO ALSO THE  
02:39:15:00 02:39:16:00 MORE OF A LONGITUDINAL SENSE WE  
02:39:16:00 02:39:18:00 CAN GET OF WHAT'S GOING ON  
02:39:18:00 02:39:19:00 BECAUSE I MEAN ONE OF THE  
02:39:19:00 02:39:20:00 THINGS I WOULD SAY LIKE I'M  
02:39:20:00 02:39:23:00 FRUSTRATED BY IN OUR CITY  
02:39:23:00 02:39:27:00 BUDGET BOOK IS LIKE WE'VE SORT  
02:39:27:00 02:39:31:00 OF GOTTEN RELIGION THE IDEA  
02:39:31:00 02:39:31:00 OF WE SHOULD HAVE METRICS AND  
02:39:31:00 02:39:32:00 GOALS OR WHATEVER BUT THAT  
02:39:32:00 02:39:35:00 THEY'RE TOTALLY DIVORCED FROM  
02:39:35:00 02:39:35:00 CONTEXT.  
02:39:35:00 02:39:36:00 AND WHAT I MEAN BY THAT IS LIKE  
02:39:36:00 02:39:39:00 THEY TELL ME LIKE OH WE HAD  
02:39:39:00 02:39:40:00 THIS MANY INTERACTIONS THIS  
02:39:40:00 02:39:42:00 YEAR WITH TEENAGERS OF THESE  
02:39:42:00 02:39:43:00 AGES AND THEN THIS MANY THE  
02:39:43:00 02:39:44:00 YEAR BEFORE AND THIS MAN THE  
02:39:44:00 02:39:44:00 YEAR BEFORE.  
02:39:44:00 02:39:46:00 BUT THEY DON'T TELL ME HOW MANY  
02:39:46:00 02:39:47:00 TEENAGERS THAT AGE ARE IN THE  
02:39:47:00 02:39:48:00 CITY OF BOSTON AND WHETHER WE  
02:39:48:00 02:39:50:00 GREW MORE MONEY OR LESS MONEY



02:39:50:00 02:39:53:00 AT THAT ACHIEVING A STATIC  
02:39:53:00 02:39:54:00 STATE LIKE I THINK WE WE HAVE  
02:39:54:00 02:39:57:00 TO GET BEYOND THE SORT OF LIKE  
02:39:57:00 02:39:57:00 LIPSERVICE NUMBERS LIKE OH  
02:39:57:00 02:40:01:00 LOOK, IT'S IT'S DATA, RIGHT TO  
02:40:01:00 02:40:04:00 KIND OF GO LIKE HOW WE HOW WE  
02:40:04:00 02:40:05:00 PAINT THOSE PICTURES THAT ARE  
02:40:05:00 02:40:08:00 REALLY LIKE THAT REALLY GIVE  
02:40:08:00 02:40:09:00 POLICYMAKERS LIKE BOTH AT OUR  
02:40:09:00 02:40:12:00 LEVEL AND IN THE DEPARTMENTS  
02:40:12:00 02:40:13:00 KIND OF ACTIONABLE  
02:40:13:00 02:40:13:00 INTELLIGENCE.  
02:40:13:00 02:40:17:00 ABSOLUTELY THAT I'M SURE I MEAN  
02:40:17:00 02:40:18:00 I COULDN'T AGREE MORE AND WHEN  
02:40:18:00 02:40:21:00 YOU LOOK AT THAT YOU THAT'S  
02:40:21:00 02:40:22:00 JUST REALLY KIND OF ON THE  
02:40:22:00 02:40:22:00 PERFORMANCE MANAGEMENT SIDE AS  
02:40:22:00 02:40:25:00 WE ARE LOOKING TO CONTINUALLY  
02:40:25:00 02:40:28:00 APPROVE IMPROVE AS GOVERNMENT  
02:40:28:00 02:40:29:00 OPERATIONS THAT YOU KNOW TO  
02:40:29:00 02:40:30:00 YOUR POINT, YOU KNOW, I YOU  
02:40:30:00 02:40:33:00 KNOW, I'VE SPOKEN TO A THOUSAND  
02:40:33:00 02:40:36:00 USED KNOW KIND OF IN THIS  
02:40:36:00 02:40:36:00 SPACE.  
02:40:36:00 02:40:37:00 BUT WHAT IS THE CONTEXT IS THAT  
02:40:37:00 02:40:40:00 OUT OF THREE THOUSAND WELL  
02:40:40:00 02:40:40:00 THAT'S GREAT.  
02:40:40:00 02:40:41:00 THAT'S ONE THIRD IS IT OUT  
02:40:41:00 02:40:42:00 OF FIFTY THOUSAND.  
02:40:42:00 02:40:42:00 WOW.  
02:40:42:00 02:40:44:00 THAT'S NOT SO GOOD.  
02:40:44:00 02:40:46:00 YOU KNOW, SO WE'RE REALLY KIND  
02:40:46:00 02:40:48:00 OF UNDERSTANDING AND REALLY  
02:40:48:00 02:40:49:00 KIND OF WRAPPING AROUND AND  
02:40:49:00 02:40:51:00 GETTING A FULL COMPLETE PICTURE  
02:40:51:00 02:40:52:00 OF HOW WE'RE ACTUALLY DOING TO  
02:40:52:00 02:40:55:00 REALLY FOCUS ON THE PERFORMANCE  
02:40:55:00 02:40:56:00 MANAGEMENT OF THAT AREA, THAT  
02:40:56:00 02:40:56:00 INITIATIVE.  
02:40:56:00 02:41:00:00 SO IS IT SOMETHING THAT WE NEED  
02:41:00:00 02:41:00:00 TO DOUBLE DOWN ON?  
02:41:00:00 02:41:01:00 IS IT SOMETHING THAT WE SHOULD  
02:41:01:00 02:41:03:00 SCRAP?  
02:41:03:00 02:41:04:00 IS IT SOMETHING THAT WE SHOULD  
02:41:04:00 02:41:07:00 KIND OF TWEAK A LITTLE BIT?  
02:41:07:00 02:41:08:00 OBVIOUSLY WE'RE NOT TOUCHING AS  
02:41:08:00 02:41:10:00 MANY PEOPLE AS WE WOULD LIKE TO  
02:41:10:00 02:41:11:00 GET KIND OF THE INSIGHTS THAT  
02:41:11:00 02:41:12:00 WE'RE LOOKING FOR.  
02:41:12:00 02:41:15:00 BUT YEAH, I I COMPLETELY  
02:41:15:00 02:41:18:00 UNDERSTAND, YOU KNOW, TOTALLY  
02:41:18:00 02:41:19:00 MAKES SENSE.  
02:41:19:00 02:41:21:00 IT'S SPOT ON TO MY THINKING AS  
02:41:21:00 02:41:22:00 WELL.

02:41:22:00 02:41:22:00 YEAH.  
02:41:22:00 02:41:26:00 AND THEN THE THIRD QUESTION  
02:41:26:00 02:41:29:00 THAT THAT I CAN OFF ON WAS AND  
02:41:29:00 02:41:30:00 I THINK MY PLEDGE YOU ARE ABOUT  
02:41:30:00 02:41:34:00 TO ANSWER WAS SORT OF ABOUT  
02:41:34:00 02:41:35:00 WHAT THE PLAN IS TO EXPAND  
02:41:35:00 02:41:36:00 INTERNET ACCESS IN OUR  
02:41:36:00 02:41:37:00 LIBRARIES FROM OUR LIBRARIES.  
02:41:37:00 02:41:40:00 I THINK JUST IN GENERAL KOTZER  
02:41:40:00 02:41:41:00 AND THINKING ABOUT JUST THE THE  
02:41:41:00 02:41:44:00 WAY IN WHICH THE LIBRARIES ARE  
02:41:44:00 02:41:45:00 THIS IMPORTANT LOCATION FOR  
02:41:45:00 02:41:48:00 DIGITAL ACCESS FOR FOR STUDENTS  
02:41:48:00 02:41:49:00 , FOR SENIORS, FOR OUR HOUSE  
02:41:49:00 02:41:52:00 POPULATION I SEE THAT ALL THE  
02:41:52:00 02:41:52:00 TIME.  
02:41:52:00 02:41:53:00 I'VE GOT THE CENTRAL LIBRARY  
02:41:53:00 02:41:55:00 AND THE WEST END BRANCH LIBRARY  
02:41:55:00 02:41:56:00 IN MY DISTRICT WHICH ARE USED  
02:41:56:00 02:41:57:00 HEAVILY BY ALL THOSE  
02:41:57:00 02:42:00:00 POPULATIONS SO IF YOU COULD IF  
02:42:00:00 02:42:01:00 YOU COULD SPEAK A BIT TO THAT  
02:42:01:00 02:42:03:00 VERY SURE.  
02:42:03:00 02:42:04:00 MADAM CHAIR, I DON'T PRESUME TO  
02:42:04:00 02:42:05:00 SPEAK FOR THE LIBRARIES BUT AS  
02:42:05:00 02:42:08:00 YOU KNOW, DAVID HAD RUN  
02:42:08:00 02:42:08:00 OPERATIONS AT THE LIBRARY  
02:42:08:00 02:42:09:00 BEFORE HE WAS PRESIDENT AND IT  
02:42:09:00 02:42:12:00 WAS A BIG PART OF HIS LIFE SO  
02:42:12:00 02:42:13:00 HE'S VERY MUCH FOCUSED ON IT.  
02:42:13:00 02:42:14:00 I KNOW THAT THEIR STRATEGIC  
02:42:14:00 02:42:15:00 PLAN THAT THEY PUT OUT IN MARCH  
02:42:15:00 02:42:16:00 OR APRIL INCLUDED LOOKING  
02:42:16:00 02:42:18:00 OUTWARD LOOKING OUTSIDE  
02:42:18:00 02:42:19:00 OF THEIR BUILDING FOR  
02:42:19:00 02:42:19:00 OPPORTUNITIES.  
02:42:19:00 02:42:20:00 I KNOW THAT THE EMERGENCY  
02:42:20:00 02:42:23:00 CONNECTIVITY FUND WHICH WE  
02:42:23:00 02:42:24:00 TOUCHED ON EARLIER WILL ALLOW  
02:42:24:00 02:42:27:00 FOR FUNDING BEYOND OUR  
02:42:27:00 02:42:27:00 FOOTPRINT FOR THE FIRST TIME.  
02:42:27:00 02:42:30:00 AND AGAIN THAT IS ACTUALLY  
02:42:30:00 02:42:31:00 REIMBURSABLE UNDER THE PROGRAM.  
02:42:31:00 02:42:35:00 SO THESE THESE ARE POTENTIALS I  
02:42:35:00 02:42:36:00 CAN'T I CAN'T SPEAK FOR THEM.  
02:42:36:00 02:42:38:00 I DON'T KNOW WHAT THE PLAN IS.  
02:42:38:00 02:42:39:00 WE ARE IN TOUCH WITH THEM.  
02:42:39:00 02:42:40:00 I THINK WE'RE MEETING NEXT WEEK  
02:42:40:00 02:42:40:00 ACTUALLY.  
02:42:40:00 02:42:42:00 BUT I THINK THE OPPORTUNITY  
02:42:42:00 02:42:43:00 DOES EXIST FOR THEM TO DO MORE  
02:42:43:00 02:42:46:00 WIRELESS OUTSIDE THE FOUR WALLS  
02:42:46:00 02:42:50:00 OF THE LIBRARY TO REACH I THINK  
02:42:50:00 02:42:51:00 ALSO YOU KNOW THAT DURING THE

02:42:51:00 02:42:52:00 PANDEMIC THEY EXPANDED THEIR  
02:42:52:00 02:42:53:00 HOTSPOT PROGRAM.  
02:42:53:00 02:42:54:00 I THINK THEY CAN LOOK TO EXPAND  
02:42:54:00 02:42:57:00 THAT VASTLY AT VERY LITTLE COST  
02:42:57:00 02:42:57:00 TO THEMSELVES.  
02:42:57:00 02:42:58:00 THIS IS A NEW PROGRAM.  
02:42:58:00 02:43:02:00 THE RULES AREN'T OUT YET ON HOW  
02:43:02:00 02:43:02:00 THE MONEY CAN GET SPENT.  
02:43:02:00 02:43:05:00 THE SORRY BY TREASURY I THINK I  
02:43:05:00 02:43:06:00 FORGET WHO'S WHO'S DRIVING  
02:43:06:00 02:43:09:00 WHICH WHEN THOSE RULES ARE NOT  
02:43:09:00 02:43:12:00 WE'LL HAVE BETTER ANSWER TO THE  
02:43:12:00 02:43:13:00 CONCERN AGAIN IS THAT THE  
02:43:13:00 02:43:16:00 INDUSTRY SOMEHOW STOP US FROM  
02:43:16:00 02:43:17:00 BEING INVOLVED AND THAT'S FROM  
02:43:17:00 02:43:17:00 THE CONNECTIVITY FUND.  
02:43:17:00 02:43:21:00 YES, OK, SO THE CONNECTIVITY IS  
02:43:21:00 02:43:21:00 FCC AND NTIA.  
02:43:21:00 02:43:24:00 YES.  
02:43:24:00 02:43:24:00 YEAH.  
02:43:24:00 02:43:25:00 AND SO JUST SO I'M CLEAR THERE  
02:43:25:00 02:43:28:00 IS THE EMERGENCY BROADBAND  
02:43:28:00 02:43:29:00 BENEFIT AND THAT'S SOMETHING  
02:43:29:00 02:43:32:00 THAT'S FOR SPECIFIC INDIVIDUALS  
02:43:32:00 02:43:33:00 THE CITY OF BOSTON ACCESS AND  
02:43:33:00 02:43:36:00 IF THEY GOT IT THAT WOULD  
02:43:36:00 02:43:37:00 RELIEVE US FROM THE CITY FROM  
02:43:37:00 02:43:40:00 PROVIDING THE SUPPORT THAT THE  
02:43:40:00 02:43:40:00 FINANCIAL SUPPORT WE'VE BEEN  
02:43:40:00 02:43:41:00 PROVIDING IS.  
02:43:41:00 02:43:42:00 THAT'S CORRECT, YES.  
02:43:42:00 02:43:44:00 BUT THAT PEOPLE NEED TO APPLY  
02:43:44:00 02:43:44:00 FOR INDIVIDUALLY WE CAN'T APPLY  
02:43:44:00 02:43:47:00 ON THEIR BEHALF.  
02:43:47:00 02:43:48:00 BUT ARE WE DOING ANYTHING IN  
02:43:48:00 02:43:49:00 TERMS OF CLINICS OR ANYTHING?  
02:43:49:00 02:43:52:00 AND I DON'T KNOW IF THIS IS  
02:43:52:00 02:43:52:00 ALSO A TECH GOES HOME QUESTION  
02:43:52:00 02:43:53:00 BUT LIKE I THINK WE YEAH, I  
02:43:53:00 02:43:56:00 THINK IT MAY ALSO BE I MEAN DAN  
02:43:56:00 02:43:57:00 KNOWS THIS AS WELL AS I DO.  
02:43:57:00 02:43:57:00 I THINK WE'RE REALIZING WE  
02:43:57:00 02:43:59:00 COMMUNICATE WITH ALL OF THE  
02:43:59:00 02:44:00:00 AGENCIES BUT LITERALLY I THINK  
02:44:00:00 02:44:03:00 IN SOME CASES IT IS SUCH A  
02:44:03:00 02:44:03:00 COMPLICATED PATHWAY.  
02:44:03:00 02:44:06:00 I THINK THERE HAS TO AN AWFUL  
02:44:06:00 02:44:07:00 LOT OF HANDHOLDING ON THIS  
02:44:07:00 02:44:10:00 LITERALLY ONE TO ONE ATTENTION  
02:44:10:00 02:44:10:00 .  
02:44:10:00 02:44:11:00 I THINK DAN AGREES WITH ME ON  
02:44:11:00 02:44:12:00 THAT.  
02:44:12:00 02:44:13:00 THAT'S THE PROBLEM WITH THE  
02:44:13:00 02:44:14:00 PROGRAM.

02:44:14:00 02:44:15:00 IT'S THE PROBLEM WITH ALL THE  
02:44:15:00 02:44:18:00 PROGRAMS NOT JUST SO IT'S NO  
02:44:18:00 02:44:18:00 I'M BEING BLUNT ABOUT IT.  
02:44:18:00 02:44:22:00 WE OUR SUCCESS RATE TO GET  
02:44:22:00 02:44:22:00 PEOPLE TO SIGN UP FOR INTERNET  
02:44:22:00 02:44:25:00 ESSENTIALS WHICH IS COMCAST  
02:44:25:00 02:44:26:00 PLAN IS HORRID.  
02:44:26:00 02:44:27:00 IT'S ABOUT TWENTY PERCENT AND  
02:44:27:00 02:44:29:00 WE PAY FOR IT.  
02:44:29:00 02:44:30:00 BUT EVEN THERE WITH ALL THE  
02:44:30:00 02:44:32:00 HANDHOLDING GOES ON THERE'S  
02:44:32:00 02:44:33:00 LOTS OF FACTORS AS PEOPLE WHO  
02:44:33:00 02:44:34:00 ARE AFRAID OF THE ISP, THERE'S  
02:44:34:00 02:44:36:00 PEOPLE WHO ARE AFRAID OF THE  
02:44:36:00 02:44:37:00 GOVERNMENT, THERE ARE PEOPLE  
02:44:37:00 02:44:38:00 WHO DON'T UNDERSTAND IT COMES  
02:44:38:00 02:44:40:00 FROM HERE BROUGHT UP THE POINT  
02:44:40:00 02:44:41:00 OF LANGUAGE AND CULTURALLY  
02:44:41:00 02:44:41:00 APPROPRIATE MATERIALS.  
02:44:41:00 02:44:44:00 IT'S JUST THE ISP.  
02:44:44:00 02:44:45:00 THEY'RE NOT LOOKING TO ADD  
02:44:45:00 02:44:46:00 NECESSARILY A WHOLE LOT OF NEW  
02:44:46:00 02:44:49:00 PEOPLE LOW INCOME PLANS.  
02:44:49:00 02:44:50:00 AND ONE OF THE BIG ISSUES WITH  
02:44:50:00 02:44:52:00 THE WEB RIGHT NOW IS IT'S  
02:44:52:00 02:44:53:00 TEMPORARY.  
02:44:53:00 02:44:56:00 SO IF YOU ASK ANYONE OH, HOW  
02:44:56:00 02:44:58:00 LONG IS IT GOING TO PAY FOR MY  
02:44:58:00 02:44:58:00 INTERNET?  
02:44:58:00 02:45:00:00 NO ONE KNOWS.  
02:45:00:00 02:45:01:00 SO I DON'T KNOW ABOUT YOU BUT  
02:45:01:00 02:45:04:00 WHAT I SIGN UP FOR THAT AND THE  
02:45:04:00 02:45:05:00 LAST THING I'LL MENTION IS NOT  
02:45:05:00 02:45:08:00 TO BERATE VERIZON BUT I'M GOING  
02:45:08:00 02:45:09:00 TO DO IT BEFORE THEY'RE UP  
02:45:09:00 02:45:10:00 UPSELLING LIKE THE NEW YORK  
02:45:10:00 02:45:12:00 TIMES OR WASHINGTON POST  
02:45:12:00 02:45:13:00 STORIES ABOUT IF YOU WANT TO  
02:45:13:00 02:45:14:00 SIGN UP FOR THE EMERGENCY  
02:45:14:00 02:45:16:00 BROADBAND BENEFIT TO GET A  
02:45:16:00 02:45:17:00 VERIZON PLAN, YOU HAVE TO  
02:45:17:00 02:45:20:00 SWITCH TO A DIFFERENT PLAN THAT  
02:45:20:00 02:45:21:00 WHEN THE MONEY RUNS OUT IT'S  
02:45:21:00 02:45:23:00 GOING TO COST YOU MORE MONEY.  
02:45:23:00 02:45:24:00 SO THERE'S JUST A LOT OF STUFF  
02:45:24:00 02:45:27:00 TO MIKE'S POINT, IT'S  
02:45:27:00 02:45:28:00 EVERYTHING ABOUT IT IS  
02:45:28:00 02:45:31:00 COMPLICATED AND YOU'RE WORKING  
02:45:31:00 02:45:31:00 WITH COMMUNITIES THAT ARE NEW  
02:45:31:00 02:45:32:00 TO THIS.  
02:45:32:00 02:45:35:00 SO IT IT'S JUST BOUND TO FAIL  
02:45:35:00 02:45:39:00 AND THAT I DON'T MEAN TO SOUND  
02:45:39:00 02:45:40:00 LIKE SUCH A DOWNER BUT IT'S  
02:45:40:00 02:45:41:00 JUST IT'S SUCH AN OPPORTUNITY

02:45:41:00 02:45:43:00 THAT I FEEL LIKE WAS WASTED BY  
02:45:43:00 02:45:43:00 THE FCC.  
02:45:43:00 02:45:46:00 BUT WHAT'S SO BUT I GUESS THE  
02:45:46:00 02:45:47:00 RELEVANT QUESTION FOR US AND  
02:45:47:00 02:45:50:00 OBVIOUSLY THAT'S ENORMOUSLY  
02:45:50:00 02:45:50:00 FRUSTRATING THE RELEVANT  
02:45:50:00 02:46:11:00 QUESTION FOR US IS IS IT IS  
02:46:11:00 02:46:11:00 THERE ENOUGH OF A BENEFIT TO  
02:46:11:00 02:46:12:00 THE PROGRAM FOR US TO THROW  
02:46:12:00 02:46:13:00 LIKE YOU KNOW, IF WE WERE TO  
02:46:13:00 02:46:14:00 THROW LIKE A BUNCH OF PEOPLE  
02:46:14:00 02:46:15:00 LIKE SITTING IN THE LIBRARIES  
02:46:15:00 02:46:15:00 AND WORKING WITH FOLKS ONE ON  
02:46:15:00 02:46:16:00 ONE ON GETTING THEM SIGNED UP  
02:46:16:00 02:46:17:00 LIKE THE QUESTION IS IS IS THE  
02:46:17:00 02:46:18:00 COST BENEFIT THEY'RE WORTH IT.  
02:46:18:00 02:46:19:00 HOW MUCH HOW MUCH WOULD IT BE  
02:46:19:00 02:46:20:00 PER MONTH FOR FOLKS LIKE WHAT'S  
02:46:20:00 02:46:20:00 THE FIFTY DOLLARS A MONTH PLUS  
02:46:20:00 02:46:21:00 ONE HUNDRED DOLLARS FOR  
02:46:21:00 02:46:22:00 WHATEVER DEVICE YOU'RE GOING TO  
02:46:22:00 02:46:23:00 USE TO GET ON A CHROMEBOOK OR  
02:46:23:00 02:46:23:00 WHATEVER.  
02:46:23:00 02:46:24:00 AND COUNSELOR TO ANSWER YOUR  
02:46:24:00 02:46:24:00 QUESTION YES.  
02:46:24:00 02:46:25:00 THIS FUNDING WHICH WE ARE  
02:46:25:00 02:46:26:00 DISCUSSING HERE TODAY DAN IT'S  
02:46:26:00 02:46:29:00 GOING TO SPEND SOME OF THIS  
02:46:29:00 02:46:32:00 MONEY FIGURING OUT VIDEOS TO  
02:46:32:00 02:46:33:00 CONVEY TO PEOPLE HOW TO WALK  
02:46:33:00 02:46:33:00 THROUGH THIS OR REMOTE  
02:46:33:00 02:46:36:00 TRAININGS TO DO THE SAME.  
02:46:36:00 02:46:37:00 HE'S ALREADY WORKING ON THAT  
02:46:37:00 02:46:41:00 PLAN OVER AT BNN IS GOING TO DO  
02:46:41:00 02:46:42:00 THE SAME THING TO TRAIN UP  
02:46:42:00 02:46:43:00 PEOPLE OF DIFFERENT SOCIAL  
02:46:43:00 02:46:44:00 SERVICE AGENCIES IF THEY NEED A  
02:46:44:00 02:46:45:00 VIDEO CLIP TO COMMUNICATE WITH  
02:46:45:00 02:46:47:00 PEOPLE.  
02:46:47:00 02:46:48:00 WE'RE NOT FULLY RECOVERED YET  
02:46:48:00 02:46:51:00 SO NOBODY'S DOING LIKE COME TO  
02:46:51:00 02:46:52:00 OUR WORKSHOP AND I'LL SIT NEXT  
02:46:52:00 02:46:53:00 TO ME AND WALK US THROUGH THE  
02:46:53:00 02:46:55:00 APPLICATION PROCESS.  
02:46:55:00 02:46:56:00 I THINK SOME OF IT HAS TO BE A  
02:46:56:00 02:46:58:00 LITTLE BIT STILL REMOTE AND  
02:46:58:00 02:47:02:00 IT'S HARD FOR AN AGENCY IF YOU  
02:47:02:00 02:47:03:00 KNOW FROM YEARS IN GOVERNMENT,  
02:47:03:00 02:47:06:00 MADAM CHAIR, THAT IT'S HARD FOR  
02:47:06:00 02:47:07:00 AN AGENCY WHOSE JOB IS ONE  
02:47:07:00 02:47:09:00 THING ADDRESSING ISSUES FOR  
02:47:09:00 02:47:10:00 SENIORS TO ALL OF A SUDDEN  
02:47:10:00 02:47:11:00 CHANGE AND BECOME AN EXPERT IN  
02:47:11:00 02:47:14:00 FILLING OUT A FEDERAL FORM

02:47:14:00 02:47:17:00 THAT'S 14 PAGES LONG AND THAT'S  
02:47:17:00 02:47:18:00 KIND OF SO IT'S LITERALLY IT'S  
02:47:18:00 02:47:21:00 GOING TO BE A LITTLE BIT LIKE  
02:47:21:00 02:47:22:00 TRAINING THE TRAINER TO MAKE IT  
02:47:22:00 02:47:22:00 HAPPEN.  
02:47:22:00 02:47:23:00 THERE IS MONEY ACTUALLY THE  
02:47:23:00 02:47:25:00 FEDS MADE MONEY AVAILABLE FOR  
02:47:25:00 02:47:26:00 IT BUT NOBODY KNOWS HOW TO DO  
02:47:26:00 02:47:26:00 IT YET.  
02:47:26:00 02:47:29:00 WE'RE ONLY ABOUT A WEEK OR TWO  
02:47:29:00 02:47:30:00 INTO THE PROGRAM.  
02:47:30:00 02:47:32:00 I WOULD SAY COUNCILOR.  
02:47:32:00 02:47:33:00 BUT IT'S NOT ABOUT GETTING  
02:47:33:00 02:47:34:00 PEOPLE TO SIGN UP FOR THE EDB.  
02:47:34:00 02:47:37:00 IT'S ABOUT GETTING THEM TO SIGN  
02:47:37:00 02:47:38:00 UP FOR THE LOW INCOME PLANS  
02:47:38:00 02:47:41:00 THAT THE CARRIERS PROVIDE.  
02:47:41:00 02:47:42:00 SO IT'S GETTING PEOPLE TO SIGN  
02:47:42:00 02:47:44:00 UP FOR INTERNET ESSENTIALS LIKE  
02:47:44:00 02:47:45:00 COMCAST AND THEN THEY CAN HAVE  
02:47:45:00 02:47:48:00 THE BENEFIT THE EB BECAUSE  
02:47:48:00 02:47:49:00 COMCAST WILL HELP THEM TAKE  
02:47:49:00 02:47:52:00 CARE OF IT OR VERIZON THIRTY  
02:47:52:00 02:47:53:00 FIVE DOLLARS A MONTH PLAN IF  
02:47:53:00 02:47:54:00 YOU IF YOU LIVE IN THE CITY  
02:47:54:00 02:47:56:00 WHERE VERIZON OR THEY CALL IT  
02:47:56:00 02:47:57:00 AT TWENTY DOLLARS A MONTH PLANT  
02:47:57:00 02:47:59:00 NOT THIRTY TWO HUNDRED  
02:47:59:00 02:48:00:00 MEGABYTES DOWN IT IT'S A REALLY  
02:48:00:00 02:48:03:00 GOOD SPEED BUT AGAIN YOU WANT  
02:48:03:00 02:48:04:00 TO GO TO VERIZON FIRST OR  
02:48:04:00 02:48:07:00 COMCAST FIRST AND THEN DO THE  
02:48:07:00 02:48:07:00 EBB.  
02:48:07:00 02:48:11:00 THE PROBLEM IS THEY LARGE CHUNK  
02:48:11:00 02:48:12:00 OF THE POPULATION AND OUR CITY  
02:48:12:00 02:48:14:00 THAT THEY DON'T WANT TO GO TO A  
02:48:14:00 02:48:15:00 CARRIER FOR LOTS OF DIFFERENT  
02:48:15:00 02:48:18:00 REASONS AND THAT IS A HURDLE  
02:48:18:00 02:48:19:00 THAT WE ARE WORKING ON  
02:48:19:00 02:48:22:00 ESPECIALLY WITH IMMIGRANT  
02:48:22:00 02:48:22:00 POPULATIONS AND POPULATIONS  
02:48:22:00 02:48:23:00 THAT DON'T SPEAK ENGLISH AND  
02:48:23:00 02:48:29:00 IT'S HARD REALLY HARD.  
02:48:29:00 02:48:30:00 YEAH, IT JUST YEAH I MEAN IT  
02:48:30:00 02:48:36:00 JUST ANYTHING I DO FEEL I TAKE  
02:48:36:00 02:48:37:00 YOUR POINT MIKE ABOUT HOW IT'S  
02:48:37:00 02:48:37:00 HARD FOR PEOPLE TO SORT  
02:48:37:00 02:48:40:00 OF LEARN ANOTHER THING.  
02:48:40:00 02:48:41:00 I THINK THE REALITY IN THE  
02:48:41:00 02:48:43:00 PANDEMIC IS THAT WE HAVE  
02:48:43:00 02:48:43:00 FREQUENTLY ASKED OUR CITY  
02:48:43:00 02:48:46:00 DEPARTMENTS OUR SOCIAL SERVICE  
02:48:46:00 02:48:47:00 AGENCIES ARE NONPROFIT PARTNERS  
02:48:47:00 02:48:50:00 TO BECOME EXPERT AT VARIOUS

02:48:50:00 02:48:51:00 RIDICULOUS THINGS.  
02:48:51:00 02:48:52:00 RIGHT.  
02:48:52:00 02:48:55:00 I MEAN LIKE WE OBVIOUSLY I MEAN  
02:48:55:00 02:48:56:00 WE LITERALLY SENT A BUNCH  
02:48:56:00 02:48:56:00 OF CITY OF BOSTON EMPLOYEES TO  
02:48:56:00 02:48:59:00 HELP THE STATE CLEAR THEIR  
02:48:59:00 02:49:00:00 UNEMPLOYMENT BACKLOG AT ONE  
02:49:00:00 02:49:00:00 POINT.  
02:49:00:00 02:49:03:00 BUT WE ALSO EACH STRONG HAS  
02:49:03:00 02:49:04:00 BEEN SIGNING PEOPLE UP FOR  
02:49:04:00 02:49:04:00 VACCINES.  
02:49:04:00 02:49:07:00 THEY'VE BEEN BEEN HELPING  
02:49:07:00 02:49:08:00 PEOPLE FILL OUT PAPERWORK.  
02:49:08:00 02:49:10:00 THERE'S JUST BEEN A THERE HAS  
02:49:10:00 02:49:11:00 BEEN A BIT OF THAT IN THE  
02:49:11:00 02:49:11:00 PANDEMIC.  
02:49:11:00 02:49:12:00 RIGHT?  
02:49:12:00 02:49:14:00 MORE THAN A BIT.  
02:49:14:00 02:49:15:00 AND I THINK AT THIS POINT YEAH,  
02:49:15:00 02:49:18:00 PRACTICALLY EVERYBODY ALREADY  
02:49:18:00 02:49:18:00 WORKS.  
02:49:18:00 02:49:19:00 THE CITY KNOWS HOW TO SIGN UP  
02:49:19:00 02:49:22:00 FOR A VACCINE LIKE THREE  
02:49:22:00 02:49:22:00 DIFFERENT WEBSITES.  
02:49:22:00 02:49:26:00 BUT BUT I GUESS YEAH, I JUST IT  
02:49:26:00 02:49:27:00 FEELS TO ME OR LIKE I THINK  
02:49:27:00 02:49:28:00 ABOUT OUR LIBRARIES AND HOW  
02:49:28:00 02:49:31:00 MUCH ARE LIKE THE FACT THAT AT  
02:49:31:00 02:49:34:00 COPELY WE ADDED A WHOLE  
02:49:34:00 02:49:35:00 CAPACITY TO HELP PEOPLE WITH  
02:49:35:00 02:49:37:00 HOUSING SEARCH AND SUCH BECAUSE  
02:49:37:00 02:49:38:00 OF THE FACT THAT THAT WAS PART  
02:49:38:00 02:49:39:00 OF WHAT LIBRARIANS WERE DOING  
02:49:39:00 02:49:41:00 AND JUST YEAH IT FEELS LIKE  
02:49:41:00 02:49:42:00 IT'S VERY FRUSTRATING THE WAY  
02:49:42:00 02:49:42:00 IT'S BEEN SET UP.  
02:49:42:00 02:49:45:00 IT FEELS LIKE IF THERE'S THIS  
02:49:45:00 02:49:46:00 ONE TIME INCENTIVE THOUGH THAT  
02:49:46:00 02:49:49:00 HELPS US GET OVER WHAT'S  
02:49:49:00 02:49:50:00 ALREADY A VERY HARD HURDLE LIKE  
02:49:50:00 02:49:52:00 WE'VE GOT TO FIGURE OUT HOW TO  
02:49:52:00 02:49:52:00 DO IT.  
02:49:52:00 02:49:54:00 BUT IT ALSO BRINGS ME BACK TO  
02:49:54:00 02:49:56:00 MY QUESTION.  
02:49:56:00 02:49:57:00 I WE'RE NEARING THE END OF THIS  
02:49:57:00 02:49:58:00 HEARING BUT MY QUESTION THAT  
02:49:58:00 02:50:04:00 GOT PUNTED WHICH WHICH IS I  
02:50:04:00 02:50:08:00 IT'S JUST LIKE IT JUST IT'S NOT  
02:50:08:00 02:50:09:00 A VERY COMPELLING PATCHWORK.  
02:50:09:00 02:50:11:00 I JUST FEEL LIKE OUR OUR  
02:50:11:00 02:50:15:00 PRIVATE BROADBAND PROVIDERS  
02:50:15:00 02:50:16:00 LIKE TO THE POINT THAT DAN HAS  
02:50:16:00 02:50:20:00 ABOUT HOW MUCH LIKE HOW MUCH  
02:50:20:00 02:50:21:00 INTERNET PEOPLE WILL USE WHEN

02:50:21:00 02:50:24:00 YOU ACTUALLY GIVE THEM THE  
02:50:24:00 02:50:24:00 SPEEDS AND CAPACITY THAT THEY  
02:50:24:00 02:50:25:00 NEED.  
02:50:25:00 02:50:28:00 I JUST FEEL LIKE WE'RE IN THIS  
02:50:28:00 02:50:28:00 WEIRD LULL WHERE IT'S LIKE  
02:50:28:00 02:50:29:00 YEAH, WE'VE GOT SOME  
02:50:29:00 02:50:32:00 COMPETITION BUT NOT SO MUCH  
02:50:32:00 02:50:33:00 THAT THEY'RE REALLY COMPETING  
02:50:33:00 02:50:36:00 DRAMATICALLY ON PRICE AND THEN  
02:50:36:00 02:50:37:00 AND THEN IT'S LIKE THEY'RE  
02:50:37:00 02:50:39:00 GIVING PEOPLE KIND OF LIKE  
02:50:39:00 02:50:40:00 TERRIBLE DOWNLOAD SPEEDS BUT  
02:50:40:00 02:50:43:00 IT'S NOT THEY'RE NOT THEY'RE  
02:50:43:00 02:50:44:00 FINANCIALLY INCENTIVIZED ENOUGH  
02:50:44:00 02:50:47:00 TO GET TO A LEVEL THAT'S UP TO  
02:50:47:00 02:50:48:00 THE NEXT LEVEL OF SERVICE.  
02:50:48:00 02:50:49:00 AND SO WE'RE JUST LIKE SITTING  
02:50:49:00 02:50:52:00 IN THIS DOLDRUM WHERE AND AND  
02:50:52:00 02:50:55:00 MEANWHILE I MEAN LIKE SOUTH  
02:50:55:00 02:50:56:00 KOREA'S GOT EVERYBODY WITH REAL  
02:50:56:00 02:50:59:00 INTERNET AND I JUST I GUESS I  
02:50:59:00 02:51:03:00 DON'T SEE I'M ACTUALLY I'M NOT  
02:51:03:00 02:51:06:00 ALLERGIC TO PLACES WHERE A  
02:51:06:00 02:51:07:00 PRIVATE PROFIT MOTIVE IS  
02:51:07:00 02:51:10:00 ACTUALLY GOING TO DRIVE THE  
02:51:10:00 02:51:13:00 PROVISION OF LIKE A STELLA  
02:51:13:00 02:51:14:00 EXPENSIVE INFRASTRUCTURE.  
02:51:14:00 02:51:15:00 IT JUST SEEMS LIKE WE'RE  
02:51:15:00 02:51:17:00 TRAPPED IN THIS SPACE WHERE  
02:51:17:00 02:51:18:00 THEY'RE NOT ADEQUATELY  
02:51:18:00 02:51:19:00 INCENTIVIZED TO PROVIDE THE  
02:51:19:00 02:51:22:00 STELLAR INFRASTRUCTURE AND  
02:51:22:00 02:51:23:00 THERE'S NO WAY THEY WILL BE  
02:51:23:00 02:51:27:00 BECAUSE IN ORDER TO DO IT ON A  
02:51:27:00 02:51:27:00 PURELY PRIVATE BASIS THEY WOULD  
02:51:27:00 02:51:29:00 HAVE TO CHARGE EVERYBODY  
02:51:29:00 02:51:31:00 ARMALITE WHICH IS IN THE  
02:51:31:00 02:51:31:00 OPPOSITE DIRECTION OF US SAYING  
02:51:31:00 02:51:32:00 THAT WE WANT THIS TO BE A  
02:51:32:00 02:51:34:00 UTILITY, THAT EVERYONE HAS  
02:51:34:00 02:51:35:00 ACCESS TO WATER.  
02:51:35:00 02:51:37:00 SO I JUST IT'S VERY HARD FOR ME  
02:51:37:00 02:51:38:00 TO SEE HOW WE'RE GOING TO GET  
02:51:38:00 02:51:41:00 WHERE WE NEED TO GET FOR THE  
02:51:41:00 02:51:42:00 TWENTY FIRST CENTURY BOSTONIAN  
02:51:42:00 02:51:48:00 ON THE PATH THAT WE'RE ON.  
02:51:48:00 02:51:52:00 MICHAEL, I JUST LOVE TO SAY I  
02:51:52:00 02:51:55:00 DON'T I DON'T I'M AS FRUSTRATED  
02:51:55:00 02:51:56:00 AS YOU LOOK.  
02:51:56:00 02:51:59:00 THE SIMPLE WAY IS THE NINETEEN  
02:51:59:00 02:52:03:00 NINETY SIX AT THIS IS TWENTY  
02:52:03:00 02:52:04:00 FIVE YEARS OF FAILED FAILED  
02:52:04:00 02:52:04:00 FEDERAL POLICY.  
02:52:04:00 02:52:07:00 THE CONCEPT WAS LET'S MAKE



02:52:07:00 02:52:08:00 THESE GUYS THERE'S SO MUCH  
02:52:08:00 02:52:09:00 ENERGY LET'S MAKE THEM COMPETE  
02:52:09:00 02:52:11:00 WITH EACH THEY'RE COMPETING  
02:52:11:00 02:52:12:00 WELL THEY'LL FIGHT TO REACH  
02:52:12:00 02:52:15:00 EVERY CORNER OF EVERY COMMUNITY  
02:52:15:00 02:52:16:00 AND THEY'LL PROVIDE AN  
02:52:16:00 02:52:18:00 AFFORDABLE PRICING FOR  
02:52:18:00 02:52:19:00 INITIALLY IT WAS CABLE TV BUT  
02:52:19:00 02:52:19:00 LATER IT'S BROADBAND.  
02:52:19:00 02:52:23:00 WE KIND YOU KNOW THAT DIDN'T  
02:52:23:00 02:52:23:00 REALLY WORK BUT WE DON'T KNOW  
02:52:23:00 02:52:26:00 HOW TO TURN THE CLOCK BACK ON.  
02:52:26:00 02:52:27:00 TWENTY FIVE YEARS OF FEDERAL  
02:52:27:00 02:52:30:00 POLICY IT'S IMPOSSIBLE RIGHT  
02:52:30:00 02:52:31:00 NOW THE CITY HAS ENGAGED WITH  
02:52:31:00 02:52:34:00 OTHER CITIES IN LAWSUITS TO  
02:52:34:00 02:52:35:00 FIGHT FOR THESE FEES WHICH  
02:52:35:00 02:52:37:00 WE'RE PROTECTING TO FIGHT FOR  
02:52:37:00 02:52:38:00 PUBLIC ASSETS IN THE RIGHT  
02:52:38:00 02:52:39:00 OF WAY WHICH WIRELESS COMPANIES  
02:52:39:00 02:52:42:00 WANT TO USE UNFETTERED.  
02:52:42:00 02:52:43:00 IT'S A CRAZY WORLD.  
02:52:43:00 02:52:44:00 I'M NOT REALLY SURE WHAT THE  
02:52:44:00 02:52:44:00 FUTURE IS.  
02:52:44:00 02:52:46:00 I DO KNOW THAT IN BOSTON IF WE  
02:52:46:00 02:52:47:00 TALKED ABOUT MUNICIPAL  
02:52:47:00 02:52:50:00 BROADBAND, IF IF SOMEBODY HAD  
02:52:50:00 02:52:53:00 TWO BILLION DOLLARS AND SAID GO  
02:52:53:00 02:52:54:00 FOR IT, IT'D BE FABULOUS.  
02:52:54:00 02:52:57:00 WE COULD REALLY BUILD SOMETHING  
02:52:57:00 02:52:57:00 SWEET.  
02:52:57:00 02:52:58:00 IT WOULD TAKE A LONG TIME.  
02:52:58:00 02:53:01:00 IT WOULD TAKE YEARS FIVE TO TEN  
02:53:01:00 02:53:02:00 YEARS.  
02:53:02:00 02:53:03:00 BUT I'M NOT SURE THAT WE HAVE  
02:53:03:00 02:53:06:00 TWO BILLION DOLLARS ARE COULD  
02:53:06:00 02:53:06:00 FIGURE OUT HOW TO CAPITALIZE  
02:53:06:00 02:53:08:00 FOR TWO BILLION DOLLARS ON THE  
02:53:08:00 02:53:09:00 OTHER HAND, THE PANDEMIC HAS  
02:53:09:00 02:53:10:00 TAKEN THE CITY OF BOSTON AND  
02:53:10:00 02:53:13:00 OTHER CITIES AND COUNTIES AND  
02:53:13:00 02:53:14:00 FORCED THEM TO TAKE CARE  
02:53:14:00 02:53:16:00 OF THEIR CITIZENS BY BY  
02:53:16:00 02:53:17:00 LITERALLY PAYING FOR THEIR  
02:53:17:00 02:53:20:00 CONNECTIVITY SOMETHING WE HAD  
02:53:20:00 02:53:21:00 NEVER DONE IN THE PAST.  
02:53:21:00 02:53:22:00 I MEAN A YEAR AND A HALF AGO  
02:53:22:00 02:53:25:00 WHEN IT STARTED WE WERE SITTING  
02:53:25:00 02:53:25:00 THERE SAYING WHO'D HAVE THUNK  
02:53:25:00 02:53:28:00 THAT THE CITY WOULD BE PAYING  
02:53:28:00 02:53:29:00 FOR PEOPLE TO HAVE INTERNET  
02:53:29:00 02:53:30:00 ACCESS AT HOME?  
02:53:30:00 02:53:31:00 BUT THAT IS EXACTLY WHERE WE  
02:53:31:00 02:53:32:00 ARE A YEAR AND A HALF LATER IT

02:53:32:00 02:53:35:00 HAS BECOME OUR PROBLEM AND THE  
02:53:35:00 02:53:36:00 SOLUTIONS OFFERED UNDER THESE  
02:53:36:00 02:53:36:00 FUNDING STREAMS.  
02:53:36:00 02:53:40:00 I'M JUST SAYING THEY WERE A  
02:53:40:00 02:53:44:00 LITTLE QUESTIONABLE FOR US SO  
02:53:44:00 02:53:44:00 YEAH.  
02:53:44:00 02:53:45:00 COUNCILOR COUNCILOR, YOU SAID  
02:53:45:00 02:53:47:00 EARLIER YOU IS THE RAILROADS  
02:53:47:00 02:53:48:00 THAT HAD A REALLY GOOD ANALOGY  
02:53:48:00 02:53:51:00 IF WE THOUGHT OF OUR INTERNET  
02:53:51:00 02:53:52:00 WATER OR ELECTRICITY AND IF WE  
02:53:52:00 02:53:56:00 SAID THAT YOU KNOW, PEOPLE WHO  
02:53:56:00 02:53:57:00 HAVE HOUSEHOLD INCOMES OF UNDER  
02:53:57:00 02:54:00:00 THIRTY THOUSAND ABOUT 40  
02:54:00:00 02:54:00:00 PERCENT OF THEM DON'T HAVE  
02:54:00:00 02:54:03:00 INTERNET AT HOME.  
02:54:03:00 02:54:04:00 YOU SAID FOR A MOMENT THAT 40  
02:54:04:00 02:54:04:00 PERCENT OF THE LOW INCOME  
02:54:04:00 02:54:07:00 HOUSEHOLDS IN OUR CITY DIDN'T  
02:54:07:00 02:54:07:00 HAVE ELECTRICITY OR DIDN'T HAVE  
02:54:07:00 02:54:10:00 RUNNING WATER.  
02:54:10:00 02:54:12:00 IT WOULD BE A NATIONAL  
02:54:12:00 02:54:14:00 CATASTROPHE.  
02:54:14:00 02:54:15:00 BUT UP UNTIL THE PANDEMIC  
02:54:15:00 02:54:15:00 PEOPLE REALLY WEREN'T PAYING A  
02:54:15:00 02:54:18:00 LOT OF ATTENTION.  
02:54:18:00 02:54:19:00 THE DIGITAL DIVIDE ISSUES AND I  
02:54:19:00 02:54:20:00 HOPE AND THIS IS I WAS REALLY  
02:54:20:00 02:54:22:00 HAPPY THAT YES.  
02:54:22:00 02:54:23:00 THE QUESTION I HOPE THAT WE  
02:54:23:00 02:54:25:00 START MOVING TOWARDS THIS IDEA  
02:54:25:00 02:54:26:00 OF THE INTERNET AND IT IS AS  
02:54:26:00 02:54:27:00 IMPORTANT AS WATER AND  
02:54:27:00 02:54:30:00 ELECTRICITY BUT I MEAN WE'RE  
02:54:30:00 02:54:31:00 JUST NOT THERE YET BECAUSE WE  
02:54:31:00 02:54:35:00 CAN STATE IT IS A UTILITY BUT  
02:54:35:00 02:54:36:00 IT IS NOT IT WAS NOT STRUCTURED  
02:54:36:00 02:54:38:00 AS A UTILITY AND RIGHT NOW IT  
02:54:38:00 02:54:41:00 IS ACTUALLY VOID OF ANY  
02:54:41:00 02:54:41:00 OVERSIGHT.  
02:54:41:00 02:54:42:00 NOBODY IS PUSHING THE INDUSTRY  
02:54:42:00 02:54:45:00 IN A PARTICULAR DIRECTION.  
02:54:45:00 02:54:46:00 WE IN BOSTON ARE A LITTLE BIT  
02:54:46:00 02:54:46:00 LUCKY.  
02:54:46:00 02:54:49:00 COMCAST AND VERIZON YOU CAN  
02:54:49:00 02:54:50:00 HATE THEM BUT THEY HAVE  
02:54:50:00 02:54:50:00 CONTRIBUTED TO THE CITY  
02:54:50:00 02:54:53:00 OF BOSTON DURING THE PANDEMIC.  
02:54:53:00 02:54:54:00 THEY WERE VERY, VERY RESPONSIVE  
02:54:54:00 02:54:57:00 IN THE CITY OF BOSTON WE WORK  
02:54:57:00 02:54:58:00 WELL WITH THEM BUT YOU HAVE TO  
02:54:58:00 02:54:58:00 ASK YOURSELF THE QUESTION WHAT  
02:54:58:00 02:55:01:00 IS THE CRAZY WORLD WE ARE IN  
02:55:01:00 02:55:02:00 WHERE WE ARE TRYING TO GET AN

02:55:02:00 02:55:05:00 INDUSTRY A FOR PROFIT INDUSTRY  
02:55:05:00 02:55:06:00 TO SOLVE OUR PROBLEMS  
02:55:06:00 02:55:08:00 OF DIGITAL EQUITY?  
02:55:08:00 02:55:12:00 IT'S NOT YEAH, I'M TO STOP  
02:55:12:00 02:55:13:00 TALKING.  
02:55:13:00 02:55:14:00 I THINK I'M GOING TO GET IN  
02:55:14:00 02:55:14:00 TROUBLE.  
02:55:14:00 02:55:16:00 BUT NO, I MEAN SO AND HOW MUCH  
02:55:16:00 02:55:20:00 HAVE WE SPENT ON PAYING FOR  
02:55:20:00 02:55:21:00 BOSTONIANS CONNECTIVITY  
02:55:21:00 02:55:23:00 DEPENDENT I'D SAY WITH  
02:55:23:00 02:55:24:00 SPAGHETTI WILL PROBABLY WINCE  
02:55:24:00 02:55:25:00 WHEN I SAY THIS I THINK IT'S  
02:55:25:00 02:55:28:00 SOMEWHERE AROUND THREE TO FOUR  
02:55:28:00 02:55:28:00 MILLION DOLLARS DEPENDING ON  
02:55:28:00 02:55:29:00 WHAT YOU THROW IN THAT DOESN'T  
02:55:29:00 02:55:30:00 INCLUDE THE CHROMEBOOK WHEN  
02:55:30:00 02:55:35:00 STUDENTS OK YEAH I GUESS I JUST  
02:55:35:00 02:55:38:00 THINK I GUESS DIDN'T I MEAN  
02:55:38:00 02:55:38:00 LIKE I SORT OF THINK WE'RE  
02:55:38:00 02:55:42:00 MAYBE AT THAT MOMENT WHERE WE  
02:55:42:00 02:55:43:00 HAVE TO BE LIKE THE INTERNET IS  
02:55:43:00 02:55:44:00 A UTILITY AND HOW WE'RE GOING  
02:55:44:00 02:55:46:00 TO CHANGE OUR PRACTICE AND LIKE  
02:55:46:00 02:55:46:00 YOU KNOW THAT WAS PEOPLE  
02:55:46:00 02:55:49:00 THOUGHT THERE WAS A TIME IN  
02:55:49:00 02:55:50:00 AMERICAN CITIES ONE HUNDRED  
02:55:50:00 02:55:54:00 YEARS AGO WHERE LIKE ACCESS TO  
02:55:54:00 02:55:57:00 A SEWER OR SEPTIC SYSTEM WAS A  
02:55:57:00 02:55:58:00 NICE THING THAT RICH PEOPLE HAD  
02:55:58:00 02:56:01:00 LIKE YOU KNOW, AND EVERYBODY  
02:56:01:00 02:56:02:00 LIKE ELECTRICITY IN THE STREET  
02:56:02:00 02:56:05:00 LIKE LITERALLY.  
02:56:05:00 02:56:07:00 SO I JUST THINK WE HAVE WE HAVE  
02:56:07:00 02:56:09:00 MOVED OUR GOALPOSTS BEFORE ON  
02:56:09:00 02:56:13:00 WHAT COUNTS AS LIKE A THING  
02:56:13:00 02:56:13:00 THAT EVERYONE'S GOT TO HAVE AND  
02:56:13:00 02:56:14:00 IT JUST FEELS LIKE THAT'S WHAT  
02:56:14:00 02:56:34:00 THE BECAUSE THAT'S WHAT WE'VE  
02:56:34:00 02:56:34:00 SEEN.  
02:56:34:00 02:56:34:00 RIGHT.  
02:56:34:00 02:56:35:00 I MEAN THESE LIKE EVERYTHING  
02:56:35:00 02:56:36:00 THAT WE HAVE DONE CIVICALLY IN  
02:56:36:00 02:56:37:00 THE LAST YEAR HAS BEEN RELIANT  
02:56:37:00 02:56:37:00 ON THE INTERNET COUNSELOR.  
02:56:37:00 02:56:38:00 WE HAVE A WAITLIST OF OVER A  
02:56:38:00 02:56:39:00 HUNDRED ORGANIZATIONS THAT WANT  
02:56:39:00 02:56:40:00 TO WORK WITH US THAT HAVE  
02:56:40:00 02:56:40:00 DEVELOPED DURING THE PANDEMIC  
02:56:40:00 02:56:41:00 BECAUSE HOMELESS SHELTERS AND  
02:56:41:00 02:56:41:00 SENIOR HOUSING AND EMPLOYMENT  
02:56:41:00 02:56:44:00 ORGANIZATIONS AND AND WE HAVE  
02:56:44:00 02:56:45:00 PARTNERSHIPS NOW WITH NGOS AND  
02:56:45:00 02:56:48:00 WITH BRIGHAM AND WOMEN'S LIKE

02:56:48:00 02:56:51:00 PATELLAR HELP THE ISSUE WE HAVE  
02:56:51:00 02:56:54:00 AND AND I'M GOING TO HAVE DAVID  
02:56:54:00 02:56:55:00 MY COVER THEIR EARS IT'S  
02:56:55:00 02:56:55:00 FUNDING.  
02:56:55:00 02:56:58:00 IT'S JUST THAT WE DON'T HAVE  
02:56:58:00 02:56:59:00 EVEN THOUGH OUR BUDGET HAS  
02:56:59:00 02:57:03:00 GROWN SO MUCH THE DEMAND HAS  
02:57:03:00 02:57:03:00 GROWN.  
02:57:03:00 02:57:04:00 SO I THINK WHAT I TOTALLY AGREE  
02:57:04:00 02:57:07:00 WITH YOU I THINK NOW IS THE  
02:57:07:00 02:57:08:00 TIME IF IT'S NOT NOW, THEN WHEN  
02:57:08:00 02:57:10:00 EXACTLY.  
02:57:10:00 02:57:11:00 BUT I THINK MIKE AND THIS IS I  
02:57:11:00 02:57:14:00 WANT TO REALLY HYPHY THE MIKE  
02:57:14:00 02:57:15:00 AND DAVID AND THE TEAM I THINK  
02:57:15:00 02:57:18:00 BOSTON IS VERY LUCKY RELATIVE  
02:57:18:00 02:57:19:00 TO OTHER CITIES ALSO.  
02:57:19:00 02:57:22:00 SO MUCH MORE PROACTIVE.  
02:57:22:00 02:57:23:00 I MEAN THEY GIVE PEQUOTS HOME A  
02:57:23:00 02:57:26:00 MILLION DOLLARS A YEAR VIA THE  
02:57:26:00 02:57:26:00 PAC.  
02:57:26:00 02:57:27:00 I MEAN I TELL OTHER CITY  
02:57:27:00 02:57:30:00 PARTNERS AND THEY LIKE THEIR  
02:57:30:00 02:57:34:00 JAWS DROP MAYBE IT'S NOT THE  
02:57:34:00 02:57:35:00 BEST WAY TO ASK FOR MORE MONEY  
02:57:35:00 02:57:36:00 AS I SHOULDN'T BE SAYING THAT.  
02:57:36:00 02:57:37:00 BUT IT I THINK BOSTON SHOULD BE  
02:57:37:00 02:57:41:00 REALLY, REALLY PROUD.  
02:57:41:00 02:57:42:00 THAT SAID, WE HAVE A LOT MORE  
02:57:42:00 02:57:43:00 WORK TO DO.  
02:57:43:00 02:57:48:00 YEAH, WHAT AND SO YOU'VE GOT A  
02:57:48:00 02:57:49:00 WAITING LIST OF ONE HUNDRED  
02:57:49:00 02:57:51:00 ORGANIZATIONS.  
02:57:51:00 02:57:52:00 HOW MANY ARE YOU WORKING WITH?  
02:57:52:00 02:57:55:00 ABOUT TWO HUNDRED.  
02:57:55:00 02:57:56:00 OUR BIGGEST ISSUE IS THAT ALL  
02:57:56:00 02:57:58:00 OF OUR EXISTING PARTNERS WANTED  
02:57:58:00 02:58:00:00 TO SCALE SO WE FOR A PERIOD  
02:58:00:00 02:58:03:00 OF TIME TOOK ON ZERO NEW  
02:58:03:00 02:58:04:00 PARTNERS.  
02:58:04:00 02:58:05:00 SO WE'VE GOT LIKE YOU KNOW  
02:58:05:00 02:58:06:00 FORTY BOSTON PUBLIC SCHOOLS  
02:58:06:00 02:58:07:00 THAT WE WORK WITH.  
02:58:07:00 02:58:10:00 I'M ROUNDING HERE BUT YOU KNOW,  
02:58:10:00 02:58:11:00 THERE MIGHT BE TEN NEW ONES  
02:58:11:00 02:58:12:00 THAT NOW SAID THEY WANT TO WORK  
02:58:12:00 02:58:14:00 WITH US BUT WE'RE LIKE WE CAN'T  
02:58:14:00 02:58:15:00 BECAUSE I'M NOT GOING TO TAKE  
02:58:15:00 02:58:16:00 AWAY FROM AN EXISTING PARTNER  
02:58:16:00 02:58:19:00 JUST DOESN'T MAKE SENSE FOR US  
02:58:19:00 02:58:21:00 IN TERMS OF CAPACITY AND THAT'S  
02:58:21:00 02:58:22:00 THAT'S A HARD THING AND WE'RE  
02:58:22:00 02:58:25:00 DOING A LOT WE'RE WE'RE HAVING  
02:58:25:00 02:58:26:00 TO TACKLE ISSUES OF EQUITY

02:58:26:00 02:58:26:00 WHERE LIKE THE QUINCY  
02:58:26:00 02:58:29:00 ELEMENTARY SCHOOL IS A MASSIVE  
02:58:29:00 02:58:29:00 PARTNER OF OURS.  
02:58:29:00 02:58:30:00 THEY'RE ONE OF OUR BIGGEST  
02:58:30:00 02:58:31:00 WELL, IS IT FAIR THAT THE  
02:58:31:00 02:58:33:00 QUINCY ELEMENTARY RUNS MORE  
02:58:33:00 02:58:34:00 TECH GOES HOME FOR THEIR  
02:58:34:00 02:58:37:00 FAMILIES THAN SAY YOU KNOW,  
02:58:37:00 02:58:38:00 FAMILY HIGH SCHOOL LIKE SO HOW  
02:58:38:00 02:58:41:00 DO WE IT'S JUST THE DECISIONS  
02:58:41:00 02:58:42:00 MY PROGRAM TEAM ARE HAVING TO  
02:58:42:00 02:58:42:00 MAKE RIGHT NOW.  
02:58:42:00 02:58:45:00 IT'S TRAGIC BECAUSE THEY'RE  
02:58:45:00 02:58:46:00 HAVING TO SAY NO TO PEOPLE WHO  
02:58:46:00 02:58:49:00 ARE SO WORTHY OF THESE  
02:58:49:00 02:58:50:00 RESOURCES.  
02:58:50:00 02:58:53:00 BUT WE'RE I MEAN DOING  
02:58:53:00 02:58:54:00 EVERYTHING THEY CAN TO TO  
02:58:54:00 02:58:57:00 FIGURE IT OUT.  
02:58:57:00 02:58:58:00 I DON'T I DON'T WANT TO APPEAR  
02:58:58:00 02:58:58:00 NEGATIVE.  
02:58:58:00 02:59:01:00 I MEAN I DON'T THINK THERE IS A  
02:59:01:00 02:59:01:00 MAGIC ANSWER TO ANYTHING THAT  
02:59:01:00 02:59:04:00 BOSTON IS DOING A BUNCH  
02:59:04:00 02:59:05:00 OF SMALLER THINGS TARGETED AT  
02:59:05:00 02:59:08:00 DISTINCT POPULATIONS AND  
02:59:08:00 02:59:09:00 CONSTITUENCIES.  
02:59:09:00 02:59:10:00 WE FOUND THAT THROUGH THE  
02:59:10:00 02:59:12:00 DIGITAL EQUITY FUND APPLICATION  
02:59:12:00 02:59:13:00 WE'VE GOT ONE HUNDRED GOOD  
02:59:13:00 02:59:16:00 APPLICATIONS THESE PEOPLE WERE  
02:59:16:00 02:59:17:00 BEING CREATIVE ABOUT HOW TO  
02:59:17:00 02:59:20:00 ADDRESS THE PROBLEM FOR THEIR  
02:59:20:00 02:59:20:00 CLIENTS.  
02:59:20:00 02:59:21:00 OUR RESIDENTS WE HAD PROGRAMS  
02:59:21:00 02:59:24:00 LIKE I WANT TO GET A NAME  
02:59:24:00 02:59:24:00 RIGHT.  
02:59:24:00 02:59:25:00 I THINK IT'S LITTLE BROTHERS  
02:59:25:00 02:59:27:00 THERE IN THE SERVICE PROGRAM WE  
02:59:27:00 02:59:28:00 WILL BUY IN HOT SPOTS FOR THEM  
02:59:28:00 02:59:31:00 AND THIS STARTED 14 MONTHS.  
02:59:31:00 02:59:32:00 RIGHT?  
02:59:32:00 02:59:33:00 SO EVERY WEEK I'VE BEEN SAYING  
02:59:33:00 02:59:34:00 THEM GUYS THIS IS GOING TO END  
02:59:34:00 02:59:36:00 AT SOME POINT YOU'VE GOT TO  
02:59:36:00 02:59:37:00 FIGURE OUT WHAT YOU'RE GOING TO  
02:59:37:00 02:59:38:00 DO HERE, YOU KNOW, HELP PEOPLE  
02:59:38:00 02:59:40:00 FIGURE OUT HOW TO BUY THEIR OWN  
02:59:40:00 02:59:41:00 BUYS AND THEY'RE PICKING UP THE  
02:59:41:00 02:59:41:00 EXPENSE OF THAT NOW THEY'VE  
02:59:41:00 02:59:43:00 COME AROUND TO IT BECAUSE THOSE  
02:59:43:00 02:59:44:00 AGENCIES REALIZE THEY CAN'T  
02:59:44:00 02:59:46:00 DELIVER THIS SERVICES WITHOUT  
02:59:46:00 02:59:47:00 THIS CONNECTIVITY SO THEY

02:59:47:00 02:59:51:00 RECOGNIZE AND ACCEPT SOME  
02:59:51:00 02:59:51:00 OF THE RESPONSIBILITY THAT  
02:59:51:00 02:59:52:00 CONNECTIVITY MIGHT BE A BURDEN  
02:59:52:00 02:59:55:00 ON THEM, A COST OF DOING  
02:59:55:00 02:59:56:00 BUSINESS.  
02:59:56:00 02:59:58:00 SO THINGS ARE STILL SORT  
02:59:58:00 02:59:59:00 OF SHIFTING.  
02:59:59:00 03:00:00:00 I DON'T KNOW THAT WE HAVE GREAT  
03:00:00:00 03:00:00:00 ANSWERS.  
03:00:00:00 03:00:02:00 YOU WORKED AT THE VHA THE PUT  
03:00:02:00 03:00:03:00 OUT AN RFP FOR ROOFTOP ACCESS I  
03:00:03:00 03:00:06:00 THINK STARI RESPONDED TO IT.  
03:00:06:00 03:00:07:00 I THINK THAT WORKING WITH THE  
03:00:07:00 03:00:11:00 IDEA IS STARI SEEMS TO SIGNAL  
03:00:11:00 03:00:12:00 IT'S THE BUILDING INSIDE WIRING  
03:00:12:00 03:00:14:00 GETS IT INTO THE COMMUNITIES OR  
03:00:14:00 03:00:15:00 MAYBE THEY DO WIRELESS OUTSIDE.  
03:00:15:00 03:00:16:00 THEY'RE NOT REALLY SURE THEY'RE  
03:00:16:00 03:00:18:00 WORKING ON FINAL ASPECTS  
03:00:18:00 03:00:21:00 OF THAT BUT IT'S IT'S I THINK  
03:00:21:00 03:00:23:00 GOING FORWARD IT'S GOING TO BE  
03:00:23:00 03:00:23:00 20 DIFFERENT SOLUTIONS NOT A  
03:00:23:00 03:00:26:00 MAGIC SOLUTION TO USE THAT  
03:00:26:00 03:00:27:00 PHRASE.  
03:00:27:00 03:00:30:00 HOW DO YOU THINK MUNICIPAL  
03:00:30:00 03:00:31:00 BROADBAND FOR THE CITY  
03:00:31:00 03:00:31:00 OF BOSTON WOULD COST TWO  
03:00:31:00 03:00:34:00 BILLION DOLLARS AND TAKE FIVE,  
03:00:34:00 03:00:34:00 TEN YEARS?  
03:00:34:00 03:00:35:00 AND I THINK THAT BECAUSE SAN  
03:00:35:00 03:00:37:00 FRANCISCO JUST EXECUTED A STUDY  
03:00:37:00 03:00:38:00 I GUESS IT WAS JUST BEFORE THE  
03:00:38:00 03:00:41:00 PANDEMIC AND THE PRICE TAG SAN  
03:00:41:00 03:00:42:00 FRANCISCO WAS SIMILAR TO US AT  
03:00:42:00 03:00:42:00 LEAST IN TERMS OF POPULATION  
03:00:42:00 03:00:45:00 AND SIZE AND APPROACH TO  
03:00:45:00 03:00:46:00 SOLUTIONS AND IN SOMEWHAT YOU  
03:00:46:00 03:00:49:00 KNOW, IT'S IT'S RESIDENCY IF  
03:00:49:00 03:00:50:00 YOU WILL.  
03:00:50:00 03:00:51:00 YEAH, THEY PAINTED A TWO  
03:00:51:00 03:00:53:00 BILLION AND YEAH.  
03:00:53:00 03:00:54:00 AND THEN I GUESS IT'S JUST A  
03:00:54:00 03:00:57:00 QUESTION OF US TREASURY COMES  
03:00:57:00 03:01:00:00 DOWN WITH THESE REGULATE WELL  
03:01:00:00 03:01:01:00 IS IT IS IT TREASURY YOU SAID  
03:01:01:00 03:01:04:00 YOU WEREN'T SURE OR DID YOU  
03:01:04:00 03:01:05:00 THINK THE THE BIG MONEY DARPA  
03:01:05:00 03:01:08:00 MONEY THERE'S THE AMERICAN  
03:01:08:00 03:01:09:00 RESCUE ACT MONEY IS BEING  
03:01:09:00 03:01:12:00 FUNNELED THROUGH TREASURY  
03:01:12:00 03:01:13:00 THROUGH TREASURY.  
03:01:13:00 03:01:16:00 YEAH THAT'S THAT'S A BIG  
03:01:16:00 03:01:16:00 BUCKET.  
03:01:16:00 03:01:17:00 WE'RE EXEMPTED FROM SPENDING

03:01:17:00 03:01:19:00 THAT TO BUILD OUT BROADBAND  
03:01:19:00 03:01:20:00 BECAUSE WE ALREADY HAVE DECENT  
03:01:20:00 03:01:24:00 COVERAGE IN EVERY CENSUS BLOCK  
03:01:24:00 03:01:24:00 OF THE CITY.  
03:01:24:00 03:01:25:00 GOT IT.  
03:01:25:00 03:01:27:00 SO WE'RE NOT EVEN THOUGH  
03:01:27:00 03:01:28:00 BROADBAND IS LISTED AS ONE  
03:01:28:00 03:01:29:00 OF THE USES ON THAT THAT'S  
03:01:29:00 03:01:31:00 REALLY TARGETED RURAL  
03:01:31:00 03:01:32:00 COMMUNITIES.  
03:01:32:00 03:01:33:00 THERE WAS A GREAT ARTICLE IN  
03:01:33:00 03:01:33:00 THE NEW ASCENDENT.  
03:01:33:00 03:01:35:00 THERE WAS A GREAT ASCONA  
03:01:35:00 03:01:36:00 OF TIMES ON MONDAY THAT SAID  
03:01:36:00 03:01:37:00 HAS ANYBODY NOTICED THAT ALL  
03:01:37:00 03:01:39:00 THIS FEDERAL FUNDING IS  
03:01:39:00 03:01:40:00 TARGETED TOWARDS RURAL  
03:01:40:00 03:01:40:00 COMMUNITIES?  
03:01:40:00 03:01:43:00 I'M NOT BEGRUDGING SMALL TOWNS  
03:01:43:00 03:01:44:00 , RURAL COMMUNITIES BUT I'M  
03:01:44:00 03:01:44:00 JUST LOOKING THROUGH THEY'RE  
03:01:44:00 03:01:47:00 SAYING WHAT CAN SOMEBODY LIKE  
03:01:47:00 03:01:48:00 AUSTIN DO AND NOT SEEING A LOT  
03:01:48:00 03:01:51:00 OF OPPORTUNITY 90 THREE PERCENT  
03:01:51:00 03:01:52:00 OF PEOPLE WHO ARE NOT CONNECTED  
03:01:52:00 03:01:55:00 IN THE STATE OF MASSACHUSETTS.  
03:01:55:00 03:01:56:00 NINETY THREE PERCENT LIVE IN  
03:01:56:00 03:01:56:00 URBAN AREAS.  
03:01:56:00 03:02:00:00 NINETY THREE PERCENT AND YET  
03:02:00:00 03:02:01:00 THE MONEY IS FLOWING IN A LOT  
03:02:01:00 03:02:04:00 OF WAYS LIKE MIKE SAID, DON'T  
03:02:04:00 03:02:04:00 WANT TO BEGRUDGE RURAL  
03:02:04:00 03:02:07:00 COMMUNITIES BUT WE CAN'T GET  
03:02:07:00 03:02:08:00 INTO AN URBAN VERSUS RURAL YOU  
03:02:08:00 03:02:11:00 KNOW, THE LAND DOESN'T BUT  
03:02:11:00 03:02:15:00 UNFORTUNATELY SOMETHING ABOUT  
03:02:15:00 03:02:16:00 THE VISUAL APPEAL OF THAT TO BE  
03:02:16:00 03:02:18:00 WRONG IT'S VERY FRUSTRATING  
03:02:18:00 03:02:22:00 SOMETIMES BUT OK BUT I GUESS  
03:02:22:00 03:02:25:00 AND THEN BUT SEPARATELY THE  
03:02:25:00 03:02:26:00 CONNECTIVITY GRANT SORRY  
03:02:26:00 03:02:28:00 EMERGENCY CONNECT WHAT'S THE  
03:02:28:00 03:02:29:00 EMERGENCY CONNECTIVITY FUND?  
03:02:29:00 03:02:33:00 IT WAS THAT SECOND TRANCHE  
03:02:33:00 03:02:33:00 OF MONEY.  
03:02:33:00 03:02:33:00 RIGHT.  
03:02:33:00 03:02:36:00 AND IS THAT THE SEVEN BILLION  
03:02:36:00 03:02:37:00 THAT'S THAT'S ABOUT SEVEN  
03:02:37:00 03:02:38:00 BILLION DOLLARS SO DEFINITELY  
03:02:38:00 03:02:41:00 RIGHT AND THAT'S NATIONAL  
03:02:41:00 03:02:41:00 RIGHT.  
03:02:41:00 03:02:45:00 AND AND AND WE THINK THE  
03:02:45:00 03:02:45:00 REGULATIONS ON THAT ARE BEING  
03:02:45:00 03:02:48:00 PROMULGATED BY HIM.

03:02:48:00 03:02:49:00 WE THINK THAT WE KNOW THAT  
03:02:49:00 03:02:49:00 THEY'RE BEING PROMULGATED BY  
03:02:49:00 03:02:53:00 THE FCC, BY THE FCC AND DO YOU  
03:02:53:00 03:02:57:00 GUYS KNOW IF ANYBODY I REALIZE  
03:02:57:00 03:02:58:00 THIS ISN'T REALLY A DO IT  
03:02:58:00 03:02:58:00 QUESTION?  
03:02:58:00 03:02:59:00 IT MIGHT BE AN EXACT QUESTION  
03:02:59:00 03:03:00:00 BUT DO YOU GUYS KNOW IF ANYBODY  
03:03:00:00 03:03:04:00 ON THE SORT OF LIKE  
03:03:04:00 03:03:04:00 REPRESENTING MUNICIPALITY SIDE  
03:03:04:00 03:03:08:00 IS LOCAL SO I BELONG WE BELONG  
03:03:08:00 03:03:09:00 TO A GROUP CALLED THE NATIONAL  
03:03:09:00 03:03:09:00 ASSOCIATION  
03:03:09:00 03:03:12:00 OF TELECOMMUNICATIONS ADVISORS  
03:03:12:00 03:03:12:00 .  
03:03:12:00 03:03:13:00 SO OUR GROUP KIND  
03:03:13:00 03:03:16:00 OF SPECIALIZES IN THIS STUFF.  
03:03:16:00 03:03:17:00 WE WORKED WITH THE US  
03:03:17:00 03:03:17:00 CONFERENCE OF MAYORS, NATIONAL  
03:03:17:00 03:03:18:00 LEAGUE OF CITIES, THE NATIONAL  
03:03:18:00 03:03:20:00 ASSOCIATION, THE COUNTIES WE  
03:03:20:00 03:03:23:00 LOBBIED MET WITH AND WROTE  
03:03:23:00 03:03:24:00 COMMENTS AND LETTERS ADVOCATING  
03:03:24:00 03:03:25:00 FOR SOME LOOSENING UP  
03:03:25:00 03:03:28:00 OF FUNDING TO LOCAL GOVERNMENT.  
03:03:28:00 03:03:32:00 THE I COULD SEND YOU THE THE  
03:03:32:00 03:03:33:00 REPLY DRAFT ORDER IF YOU WILL  
03:03:33:00 03:03:36:00 BUT THE GIST BIT IS THAT THE  
03:03:36:00 03:03:39:00 LAW MEANING CONGRESS WROTE THE  
03:03:39:00 03:03:40:00 BILL IN SUCH A WAY THAT WE  
03:03:40:00 03:03:43:00 CANNOT LOOSEN UP THESE RULES.  
03:03:43:00 03:03:44:00 WHAT WE WANTED TO DO IS SAY LET  
03:03:44:00 03:03:47:00 US BE THE PROVIDERS, LET US ACT  
03:03:47:00 03:03:48:00 AS THE BROKER BETWEEN THE  
03:03:48:00 03:03:52:00 PROVIDERS IN THE NEED AND THEY  
03:03:52:00 03:03:55:00 TOOK US OUT OF THE MIX.  
03:03:55:00 03:03:56:00 NOW I DON'T KNOW YOU KNOW,  
03:03:56:00 03:03:59:00 NOBODY'S GONE TO COURT YET BUT  
03:03:59:00 03:04:00:00 THE LAW WAS KIND OF WRITTEN  
03:04:00:00 03:04:01:00 THAT WAY SO THEY WEREN'T  
03:04:01:00 03:04:03:00 COMPLETELY OK.  
03:04:03:00 03:04:07:00 BUT THE FCC IS IS CURRENTLY  
03:04:07:00 03:04:08:00 WITH A DEMOCRATIC VACANCY SO IT  
03:04:08:00 03:04:11:00 IS A TWO TWO TIE AGENCY.  
03:04:11:00 03:04:11:00 SO CHAIRWOMAN JESSICA  
03:04:11:00 03:04:14:00 ROSENWORCEL JUST DIDN'T HAVE  
03:04:14:00 03:04:15:00 THE HEFT I THINK I CAN'T  
03:04:15:00 03:04:18:00 BELIEVE I'M SAYING ALL THE  
03:04:18:00 03:04:19:00 STUFF BUT I DON'T THINK SHE WAS  
03:04:19:00 03:04:20:00 ABLE TO CARRY THAT CARRY THAT  
03:04:20:00 03:04:20:00 IN A DIFFERENT DIRECTION.  
03:04:20:00 03:04:23:00 YOU KNOW, SO I DON'T WORRY,  
03:04:23:00 03:04:24:00 MIKE, NO ONE KNOWS WHAT YOU DO  
03:04:24:00 03:04:24:00 BECAUSE NOBODY NOBODY KNOWS



03:04:24:00 03:04:29:00 WHERE TO FIND MRS. I SO I GUESS  
03:04:29:00 03:04:30:00 OK BUT THAT MAKES ME THINK THAT  
03:04:30:00 03:04:32:00 WE'RE NOT BECAUSE WHAT HAD SAID  
03:04:32:00 03:04:33:00 EARLIER SUGGESTED THAT THERE  
03:04:33:00 03:04:34:00 MIGHT BE SOME HOPE FOR US  
03:04:34:00 03:04:36:00 DEPENDING ON HOW THOSE EGGS  
03:04:36:00 03:04:37:00 COME OUT.  
03:04:37:00 03:04:38:00 SO WITHIN THAT BIG BUCKET  
03:04:38:00 03:04:40:00 OF SEVEN BILLION PEOPLE WHO  
03:04:40:00 03:04:41:00 HAVE ERATE COMMUNITIES THEY  
03:04:41:00 03:04:44:00 THESE THESE ARE DOLLARS THAT  
03:04:44:00 03:04:44:00 ARE GOING INTO IRAQ.  
03:04:44:00 03:04:45:00 ERATE IS USUALLY JUST LIKE  
03:04:45:00 03:04:48:00 PIXIE'S AND FEES OR CABLE FEE  
03:04:48:00 03:04:52:00 ERATE IS ACTUALLY A TELEPHONE  
03:04:52:00 03:04:52:00 FEE.  
03:04:52:00 03:04:53:00 THE OLD TELEPHONE FEE ACCESS  
03:04:53:00 03:04:56:00 CHARGE FUNDS ERATE THE SEVEN  
03:04:56:00 03:04:57:00 BILLION IS NEW FEDERAL DOLLARS  
03:04:57:00 03:05:00:00 BEING DUMPED INTO A GOOD  
03:05:00:00 03:05:01:00 PORTION OF IT BEING DUMPED INTO  
03:05:01:00 03:05:01:00 IRAQ.  
03:05:01:00 03:05:04:00 WE ARE THE CITY OF BOSTON.  
03:05:04:00 03:05:05:00 WE ARE ANY GREAT PROVIDER TO  
03:05:05:00 03:05:05:00 OUR SCHOOLS AND TO OUR  
03:05:05:00 03:05:08:00 LIBRARIES IF WE CAN FIGURE OUT  
03:05:08:00 03:05:09:00 A WAY TO APPLY AND THEY'LL BE  
03:05:09:00 03:05:12:00 DOING IT WITHIN THE NEXT TWO  
03:05:12:00 03:05:12:00 WEEKS WE'RE JUST GOING TO CARVE  
03:05:12:00 03:05:13:00 OUT AND SAY WE MIGHT DO THIS WE  
03:05:13:00 03:05:16:00 MIGHT DO THIS, WE MIGHT DO I  
03:05:16:00 03:05:19:00 DON'T KNOW LEARNING CENTERS,  
03:05:19:00 03:05:20:00 FAMILY DEVELOPMENTS OR  
03:05:20:00 03:05:21:00 SOMETHING LIKE THAT AND THAT  
03:05:21:00 03:05:24:00 MIGHT GET COVERED BY THIS IS I  
03:05:24:00 03:05:27:00 DON'T THIS IS GUESSWORK AT THIS  
03:05:27:00 03:05:28:00 POINT BUT THAT'S YES, WE ARE AT  
03:05:28:00 03:05:31:00 THAT POINT OF SAYING THESE ARE  
03:05:31:00 03:05:32:00 THINGS WE WE SPECULATE ON AND  
03:05:32:00 03:05:35:00 IT I'M TRYING TO BE VERY I'M  
03:05:35:00 03:05:38:00 MANAGING EXPECTATIONS.  
03:05:38:00 03:05:39:00 I DON'T SO YEAH.  
03:05:39:00 03:05:40:00 I MEAN I WOULD JUST SAY I WOULD  
03:05:40:00 03:05:42:00 BE ALL FOR ANYTHING WE CAN DO  
03:05:42:00 03:05:43:00 TO EXPANSIVELY INTERPRET  
03:05:43:00 03:05:46:00 LIBRARY USERS, SCHOOL FAMILIES  
03:05:46:00 03:05:47:00 AND AND JUST THINK ABOUT IT IF  
03:05:47:00 03:05:50:00 IT IF THE CITY OF BOSTON CAN BE  
03:05:50:00 03:05:51:00 ON THE CUTTING EDGE OF KIND  
03:05:51:00 03:05:54:00 OF USING THAT AUTHORITY SO MUCH  
03:05:54:00 03:05:55:00 THE BETTER IN MY OPINION SO  
03:05:55:00 03:05:56:00 WELL WE'RE IN CLOSE TOUCH WITH  
03:05:56:00 03:05:58:00 BOTH SCHOOLS AND LIBRARIES.  
03:05:58:00 03:05:59:00 I'LL E-MAIL AFTER THIS AND SAY

03:05:59:00 03:06:00:00 HEY, DO ME A FAVOR.  
03:06:00:00 03:06:02:00 WATCH THE LAST TEN MINUTES IN  
03:06:02:00 03:06:02:00 THIS AREA.  
03:06:02:00 03:06:03:00 SOUNDS GOOD.  
03:06:03:00 03:06:04:00 IT MIGHT BE A LITTLE MORE THAN  
03:06:04:00 03:06:04:00 TEN MINUTES.  
03:06:04:00 03:06:06:00 I APOLOGIZE FOR THAT.  
03:06:06:00 03:06:07:00 BUT I THINK WITH THAT I'M DONE  
03:06:07:00 03:06:10:00 WITH MY QUESTIONS AND AND I  
03:06:10:00 03:06:11:00 THINK CONCERTS HAVE ALL HAD A  
03:06:11:00 03:06:13:00 CHANCE TO SAY ASK THEIRS.  
03:06:13:00 03:06:14:00 SO I'LL JUST GIVE YOU ANY LAST  
03:06:14:00 03:06:17:00 WORDS BEFORE I ADD ADJOURN OUR  
03:06:17:00 03:06:21:00 SESSION.  
03:06:21:00 03:06:21:00 THANK YOU VERY MUCH.  
03:06:21:00 03:06:22:00 I REALLY APPRECIATE THE  
03:06:22:00 03:06:24:00 OPPORTUNITY TO NOT ONLY  
03:06:24:00 03:06:25:00 HIGHLIGHT THE WORK THAT WE'VE  
03:06:25:00 03:06:29:00 DONE IN A VERY DIFFICULT TIME  
03:06:29:00 03:06:30:00 FOR THE CITY AND FOR BOSTONIANS  
03:06:30:00 03:06:33:00 AND THE WORK THAT WE HAVE DONE  
03:06:33:00 03:06:33:00 KIND OF REALLY REACHING AND  
03:06:33:00 03:06:36:00 COMMUNICATING THE SITUATION  
03:06:36:00 03:06:57:00 OF YOU KNOW, WHETHER IT'S, YOU  
03:06:57:00 03:06:58:00 KNOW, TURNING BACK THE CLOCK A  
03:06:58:00 03:06:59:00 LITTLE BIT YOU HOW HOW HOTSPOTS  
03:06:59:00 03:07:00:00 WERE CROPPING UP IN THE CITY  
03:07:00:00 03:07:01:00 OF BOSTON NOW COMING TO THE  
03:07:01:00 03:07:02:00 POINT WHERE WE'RE TRYING TO GET  
03:07:02:00 03:07:02:00 PEOPLE VACCINATED.  
03:07:02:00 03:07:03:00 SO IT'S BEEN A IT'S BEEN A VERY  
03:07:03:00 03:07:04:00 CHALLENGING FIFTEEN MONTHS BUT  
03:07:04:00 03:07:05:00 I THINK WE HAD KIND OF TOUCHED  
03:07:05:00 03:07:05:00 ON THIS AS WELL IS THAT THERE  
03:07:05:00 03:07:06:00 IS THERE'S ALWAYS OPPORTUNITY  
03:07:06:00 03:07:07:00 IN THE CRISIS, YOU KNOW, AND  
03:07:07:00 03:07:08:00 THE GOAL IS NOW HOW DO WE  
03:07:08:00 03:07:08:00 CAPITALIZE ON THIS AND CHAIR  
03:07:08:00 03:07:09:00 CHEER UP KIND OF POINTED OUT  
03:07:09:00 03:07:11:00 VERY, VERY SUCCINCTLY IF NOT  
03:07:11:00 03:07:12:00 NOW WHEN YOU KNOW THAT THIS IS  
03:07:12:00 03:07:15:00 OUR OPPORTUNITY TO HAVE A BITE  
03:07:15:00 03:07:16:00 AT THAT APPLE EVEN THOUGH IT  
03:07:16:00 03:07:19:00 MAY BE A BIT ELUSIVE BUT IF  
03:07:19:00 03:07:20:00 IT'S IF IT'S NOT NOW, WHEN IS  
03:07:20:00 03:07:21:00 IT GOING TO HAPPEN?  
03:07:21:00 03:07:23:00 THIS IS THIS IS THE  
03:07:23:00 03:07:24:00 CONVERSATION THAT WE'RE HAVING  
03:07:24:00 03:07:27:00 WITH CEOS ACROSS THE COUNTRY  
03:07:27:00 03:07:28:00 THAT YOU KNOW AND I THINK AGAIN  
03:07:28:00 03:07:31:00 WE SAID IT AS WELL.  
03:07:31:00 03:07:32:00 I MEAN IT'S GOING TO TAKE  
03:07:32:00 03:07:32:00 ANOTHER PANDEMIC.  
03:07:32:00 03:07:34:00 I MEAN WHAT DID WE LEARN BY

03:07:34:00 03:07:35:00 THIS ONE?  
03:07:35:00 03:07:36:00 YOU KNOW, SO YOU KNOW, THE GOAL  
03:07:36:00 03:07:38:00 WOULD BE, YOU KNOW, COMING OUT  
03:07:38:00 03:07:39:00 OF THIS REALLY KIND  
03:07:39:00 03:07:42:00 OF IDENTIFYING OUR POPULATIONS  
03:07:42:00 03:07:46:00 AND WHAT IS NEEDED AND THIS IS  
03:07:46:00 03:07:47:00 AN OPPORTUNITY FOR US TO KIND  
03:07:47:00 03:07:50:00 OF STEP UP AND I AGREE THAT  
03:07:50:00 03:07:51:00 WHETHER WE CATEGORIZE THIS AS A  
03:07:51:00 03:07:53:00 UTILITY OR NOT, THIS IS  
03:07:53:00 03:07:54:00 UNDOUBTEDLY WHAT THE CITY  
03:07:54:00 03:07:57:00 OF BOSTON AND YOU KNOW, CITIES  
03:07:57:00 03:07:58:00 AROUND THE COUNTRY MEAN.  
03:07:58:00 03:07:59:00 WE JUST NEED TO KIND OF FIGURE  
03:07:59:00 03:08:02:00 OUT HOW WE'RE GOING TO GET  
03:08:02:00 03:08:02:00 THERE.  
03:08:02:00 03:08:05:00 YOU KNOW, IT ALWAYS TAKES IT IT  
03:08:05:00 03:08:06:00 TAKES ONE TO KIND OF START  
03:08:06:00 03:08:08:00 FORTUNE THE PATH AND THEN THE  
03:08:08:00 03:08:09:00 OTHER CITIES FOLLOW AND A LOT  
03:08:09:00 03:08:13:00 OF CITIES DO LOOK TO THE CITY  
03:08:13:00 03:08:13:00 OF BOSTON.  
03:08:13:00 03:08:14:00 SO YOU KNOW, IF I WOULD I WOULD  
03:08:14:00 03:08:17:00 LOVE TO KIND OF WORK TOGETHER  
03:08:17:00 03:08:18:00 COLLABORATIVELY AND MYSELF AND  
03:08:18:00 03:08:21:00 MIKE AND DAN AND THE REST  
03:08:21:00 03:08:24:00 OF THE GANG AND FIGURE OUT HOW  
03:08:24:00 03:08:26:00 WE CAN DO THIS BECAUSE LIKE YOU  
03:08:26:00 03:08:28:00 SAID, IF NOT NOW WHEN.  
03:08:28:00 03:08:29:00 ABSOLUTELY.  
03:08:29:00 03:08:29:00 ALL RIGHT.  
03:08:29:00 03:08:33:00 WELL THANK YOU AND THANK YOU  
03:08:33:00 03:08:34:00 AGAIN TO GLEN AND TO DAN AND  
03:08:34:00 03:08:36:00 MARVIN FOR JOINING US AND ALL  
03:08:36:00 03:08:37:00 THE WORK THAT YOU DO AS OUR  
03:08:37:00 03:08:40:00 PARTNERS WITH THROUGH THE EASY  
03:08:40:00 03:08:44:00 ACCESS FUND AND WITH THAT THIS  
03:08:44:00 03:08:44:00 HEARING OF THE BOSTON CITY  
03:08:44:00 03:08:45:00 COUNCIL'S WAYS AND MEANS  
03:08:45:00 03:08:47:00 COMMITTEE IS ADJOURNED.  
03:08:47:00 03:08:48:00 THANK YOU.  
03:08:48:00 03:08:49:00 THANK YOU, MADAM CHAIR.  
03:08:49:00 03:08:49:00 THANKS EVERYBODY.