Create Sponsored Account Quick Guide

Sponsored Accounts are used to provide access to City of Boston electronic resources for individuals who are not on the City's payroll (like a Consultant, Volunteer or Intern) and who don't get an account generated automatically. Sometimes additional access for another department's resources can be added to an existing account (Collaborator) as well. Regular employees of the City can sponsor access for someone but should do so only when there is a legitimate business reason for the account.

1. Click on the ‘Create Sponsored Account’ link in the Forms/Links section

Note:
Boston Public Schools employees, this link only appears if you have access to the BAIS HCM or FN applications.
Boston Police Department and Boston Fire Department employees, please initiate requests via your IT department (since they need to facilitate background checks in some cases).
2. A **new tab** will open in your web browser to take you to the Access Boston identity system and gives the option to **Search for the Person**. Type the name of the person (or if you know they had an account previously their ID).

3. If the person already exists in the system, they will show up. Once you choose their name you will see more about the account they have on file. **Click the Next button**.
4. If you search for the person and they are not in the system you will see “no results found”. Please check the box to confirm that you did a search and then **click the Create New Account button**.

Note: we did not convert any inactive legacy accounts (those starting with CON/INT/X) so if you get a message for an old disabled account - please use the checkbox to create a new account for them.
5. **Enter the details for this person's account.** We use Date of Birth for identity verification on non-employee records so it is a required field. Your location, department and manager are automatically filled in.

6. **Choose their Role,** decide if they need a Boston email address and put in the dates for their account. The Start Date needs to be within one week of today and all sponsored accounts are time-limited. The End Date can only be up to one year from the Start Date. **Click the Next button.**
7. Please review the details of the account you are creating. You can use the Back button if you need to go back and correct anything. But if it looks good, click the Submit button.

### Review Details

Please review the account details before submitting the request.

#### Individual Being Authorized

<table>
<thead>
<tr>
<th>First Name</th>
<th>Last Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bob</td>
<td>Beanstock</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Date Of Birth</th>
<th>Personal Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>07/18/1987</td>
<td><a href="mailto:b.beanstock@consultants.com">b.beanstock@consultants.com</a></td>
</tr>
</tbody>
</table>

Date of birth must match a government issued ID

<table>
<thead>
<tr>
<th>Company</th>
<th>Manager</th>
</tr>
</thead>
<tbody>
<tr>
<td>Giant Killer Consulting</td>
<td>Gregory McCarthy</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Department</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dot of Innovation &amp; Technology</td>
<td>DoIT</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Role Selected</th>
</tr>
</thead>
<tbody>
<tr>
<td>Consultant</td>
</tr>
</tbody>
</table>

**Does this role require a Boston email address?**

Yes

**Start Date**

03/25/2019

**End Date**

06/28/2019

[Cancel] [Back] [Submit]

### Confirmation

Your request for a sponsored account has been received and will be routed to your manager for approval.

[Return to Homepage]
8. The request is sent to your manager to be approved, once they approve it the account is created and you will receive a notice via email. Note - your manager has 14 days to approve the request. If they do not, it will time out and you will get a message to let you know.

**Account details**

From: <IAM_donotreply@boston.gov>
Date: Thu, Mar 21, 2019 at 11:55 AM
Subject: NOTIFICATION: AccessBoston Account Has Been Created (1 of 2)
To: 

Hello Penelope,

This email is a confirmation that an AccessBoston account has been created with the following information:

Name of Account Holder: Penelope Peacock

Login Name: 40002486

The password for this account will be sent via a separate email.

Sincerely,

AccessBoston

Please Note: this is an auto-generated email, please do not reply to this email. Questions should be directed to the DotT Service Desk via 617-635-7379 or BPS Technology Help Desk at 617-635-9200.

--- Forwarded message ---

From: <IAM_donotreply@boston.gov>
Date: Thu, Mar 21, 2019 at 11:55 AM
Subject: NOTIFICATION: AccessBoston Account Has Been Created (2 of 2)
To: @boston.gov

Welcome to City of Boston!

This email includes the password for the AccessBoston account has been created for: Penelope Peacock

Password Fernweh262#

You need this password to log into your AccessBoston account for the first time. The password is temporary. The system will walk you through creating a permanent password for the account after login. Please go to AccessBoston portal [here](#) to register for your account within the next 72 hours.

We sent the other required account information in a separate email.

Thanks,

AccessBoston

Note: this is an auto-generated email, please do not reply to this email. Questions should be directed to the DotT Service Desk via 617-635-7379 or BPS Technology Help Desk Support at 617-635-9200.
**Important Note:** Please make sure the sponsored account holder logs into the Access Boston Portal to register for their account as soon as possible. The password is temporary (and expires after 72 hours).

Also, if you put in a future Start Date, the account will only be generated 48 hours prior to that date.