# Operations

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# Operations

# Dion Irish, Chief of Operations

# **Cabinet Mission**

The Operations Cabinet oversees all operational activities that intersect with the management of central facilities. The cabinet also includes Inspectional Services Department which is the regulatory agency for the city buildings and regulated food establishments and businesses.

Operating Budget		Total Actual '19	Total Actual '20	Total Approp '21	Total Budget '22
	Inspectional Services Department Property Management Public Facilities Department	19,170,452 19,616,265 6,554,872	18,521,497 19,987,874 6,644,139	21,208,524 17,160,406 7,110,474	21,970,963 17,251,998 7,537,870
	Total	45,341,589	45,153,510	45,479,404	46,760,831
Capital Budget Expenditures		Actual '19	Actual '20	Estimated '21	Projected '22
	Property Management	14,072,205	12,458,011	20,025,000	46,059,733
	Total	14,072,205	12,458,011	20,025,000	46,059,733
External Funds Expenditures		Total Actual '19	Total Actual '20	Total Approp '21	Total Budget '22
	Inspectional Services Department	294,312	182,740	151,223	155,480
	Total	294,312	182,740	151,223	155,480

# Inspectional Services Department Operating Budget

### Sean Lydon, Interim Commissioner, Appropriation 260000

### **Department Mission**

The mission of the Inspectional Services Department (ISD) is to serve the public by protecting the health, safety, and environmental stability of Boston's business and residential communities. To this end, ISD effectively administers and consistently enforces building, housing, and environmental regulations within the City of Boston. The department will continue to use its resources to protect and improve the quality of life in Boston's neighborhoods by providing public information, education, and enforcement.

## Selected Performance Goals

## ISD Administration & Finance

- Ensure compliance w. City's foreclosed/vacant bldg ord.
- Manage the department's legal case load.
- To hear Zoning Board of Appeal cases in a timely manner.
- To improve responsiveness to constituent requests.

### **Buildings & Structures**

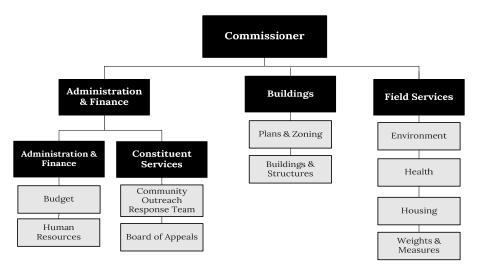
• To ensure the safety of buildings by tracking their compliance with codes by means of scheduled inspections.

### **Field Services**

- · Prevent housing emergencies and violations.
- Reduce risk of foodborne illness or disease.
- Respond to cleanliness & environmental safety complaints.
- To ensure devices that vendors use to weigh and measure products are accurate.

Operating Budget	Program Name	Total Actual '19	Total Actual '20	Total Approp '21	Total Budget '22
	Commissioner's Office	1,384,986	1,270,628	1,242,789	1,588,210
	Administration & Finance	3,155,473	3,291,488	3,838,074	4,025,165
	Buildings & Structures	6,629,833	7,035,517	8,538,882	8,664,922
	Field Services	8,000,160	6,923,864	7,588,779	7,692,666
	Total	19,170,452	18,521,497	21,208,524	21,970,963
External Funds Budget	Fund Name	Total Actual '19	Total Actual '20	Total Approp '21	Total Budget '22
	Animal Control Fund	219,590	17,495	0	0
	Foreclosure Fund	10,242	41,061	38,700	42,700
	Weights & Measures	64,480	124,184	112,523	112,780
	Total	294,312	182,740	151,223	155,480
Operating Budget		Actual '19	Actual '20	Approp '21	Budget '22
	Personnel Services	16,151,368	15,767,858	18,338,175	19,120,378
	Non Personnel	3,019,084	2,753,639	2,870,349	2,850,585
	Total	19,170,452	18,521,497	21,208,524	21,970,963

# Inspectional Services Department Operating Budget



## **Authorizing Statutes**

- Establishment, CBC Ord. §§ 9-9.1, 9-9.5-9-9.7.
- Building & Structural Regulation; Swimming Pool; Elderly/Handicapped, State Building Code, 780 CMR; CBC St. 9 § 207; CBC Ord. § 9-9.10; CBC Ord. §§ 9-9.11.1-9-9.11.6.
- Housing Inspection, CBC Ord. 9, s. 1-2; State Sanitary Code, 5 CMR 400-419; Ord. 1984, c. 26, 39.
- Health Inspection, State Sanitary Code, 5 CMR 590-595.
- Weights & Measures; Transient Vendors & Hawkers; Inspection & Sale of Food, Drugs, Various Articles, 1817 Mass. Acts ch. 50, §§ 1-6; CBC St.9 § 10; CBC Ord. § 9-2.1; M.G.L.A. cc. 6, 94, 101; M.G.L.A. c. 98, § 56.
- Rodent Control, State Sanitary Code, 105 CMR 550.
- Board of Appeals, CBC St. 9 §§ 150-152; CBC Ord. §§ 9-4.1-9-4.2, 9-9.5.
- Board of Examiners, CBC St.9 §§ 150-152; CBC Ord. §§ 9-8.1-9-8.2, 9-9.5.

### **Description of Services**

The Inspectional Services Department provides a broad range of regulatory services that includes the inspection of buildings for compliance with building and public safety regulations, general housing inspections, and retail food establishment inspections for compliance with public health regulations. The Department provides services to victims of serious incidents such as fire, building collapse, power failure, etc., by providing coordination and assistance with building board-ups, hazard waste removal, short term make-safe repair activities and counseling. The Department works in cooperation with other public safety, human service, and law enforcement agencies to investigate and prosecute fraudulent contractors, environmental violators and others engaged in illegal activities that could have a negative impact on the quality of life. The Inspectional Services Department continues to develop and implement public information programs about the services and activities available through this agency.

# Department History

Stillo Emergency Employees         0         0         0         0         0         0         0           5200 Overtimine         530,380         401,598         1,847,433         1,847,433         1,847,433           5100 Unemployment Compensation         81,352         16,659         70,000         70,000         70,000           Total Personnel Services         161,51,368         15,576,788         18,338,175         19,120,378         782           Contractual Services         14,512         105,502         126,777         119,365         -7           52400 Snow Removal         0	Personnel Services	FY19 Expenditure	FY20 Expenditure	FY21 Appropriation	FY22 Adopted	Inc/Dec 21 vs 22
Contractual Services         FY19 Expenditure         FY20 Expenditure         FY21 Appropriation         FY22 Adopted         Inc/Dec 21 vs           52100 Communications         292,076         290,207         299,444         288,098         -111           52100 Communications         114,512         105,502         126,717         119,965         -77           52000 Removal         0	51100 Emergency Employees 51200 Overtime 51600 Unemployment Compensation 51700 Workers' Compensation	0 530,380 65,295 81,382	0 401,598 5,250 16,659	0 1,847,433 8,000 70,000	0 1,847,433 8,000 70,000	782,203 0 0 0 0 782,203
52200 Utilities         114,512         105,502         126,77         119,365         -77           52400 Snow Removal         0         0         0         0         0         0           52500 Garbage/Waste Removal         0         0         0         0         0         0         0         0           52500 Repairs Buildings & Structures         278,436         234,014         241,035         241,035         535         -33           52000 Cransportation of Persons         371,586         38,404         543,238         4423,351         1445         422,352         -144           Total Contractual Services         1805,517         1,524,111         1,640,775         1,495,849         -144           Supplies & Materials         30,542         11,930         14,425         9,175         -5           53000 Auto Energy Supplies         30,542         11,930         14,425         9,175         -5           53000 Acto Custodial Supplies         8452         0 <td>Contractual Services</td> <td>, ,</td> <td>, ,</td> <td></td> <td>, ,</td> <td>Inc/Dec 21 vs 22</td>	Contractual Services	, ,	, ,		, ,	Inc/Dec 21 vs 22
Supplies         30,542         11,930         14,425         9,175         -5           53200 Food Supplies         882         0         0         0         0         0           53000 Custodial Supplies         4,739         0         0         0         0         0           53600 Office Supplies and Materials         130,961         185,748         198,000         184,000         -14,           53700 Clothing Allowance         36,000         33,750         33,500         33,750         33,500         33,750           53800 Educational Supplies & Materials         50,509         38,544         33,430         33,430         -19,           Current Chgs & Oblig         FY19 Expenditure         FY20 Expenditure         FY21 Appropriation         FY22 Adopted         Inc/Dec 21 vs           54300 Workers' Comp Medical         32,296         5,232         25,000         25,000         25,000           54400 Legal Liabilities         1,700         0         1,960         2,160         5400 Aid To Veterans         0         0         0         0         0         5400 Current Charges H&l         0         0         0         0         0         5400 Current Charges H&l         0         0         0         0 <t< td=""><td>52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings &amp; Structures 52700 Repairs &amp; Service of Equipment 52800 Transportation of Persons 52900 Contracted Services</td><td>114,512 0 278,436 65,984 371,586 682,923</td><td>105,502 0 234,014 38,402 388,045 467,941</td><td><math display="block">\begin{array}{c} 126,717\\ 0\\ 0\\ 241,035\\ 68,890\\ 340,361\\ 564,328\\ \end{array}</math></td><td>119,365 0 241,035 65,305 359,694 422,352</td><td><math display="block">\begin{array}{c} -11,346\\ -7,352\\ 0\\ 0\\ 0\\ -3,585\\ 19,333\\ -141,976\\ -144,926\end{array}</math></td></t<>	52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons 52900 Contracted Services	114,512 0 278,436 65,984 371,586 682,923	105,502 0 234,014 38,402 388,045 467,941	$\begin{array}{c} 126,717\\ 0\\ 0\\ 241,035\\ 68,890\\ 340,361\\ 564,328\\ \end{array}$	119,365 0 241,035 65,305 359,694 422,352	$\begin{array}{c} -11,346\\ -7,352\\ 0\\ 0\\ 0\\ -3,585\\ 19,333\\ -141,976\\ -144,926\end{array}$
53200 Food Supplies       882       0       0       0         53400 Custodial Supplies       4,739       0       0       0         53500 Med, Dental, & Hosp Supply       0       0       0       0         53600 Office Supplies and Materials       130,961       185,748       198,000       184,000       -14,         53700 Clothing Allowance       36,000       33,750       33,350       33,750       33,430         53800 Educational Supplies & Materials       50,509       38,544       33,430       33,430       -14,         53900 Misc Supplies & Materials       253,633       269,972       279,355       260,355       -19,         Current Chgs & Oblig       FY19 Expenditure       FY20 Expenditure       FY21 Appropriation       FY22 Adopted       Inc/Dec 21 vs         54300 Workers' Comp Medical       32,296       5,232       25,000       25,000       -5400         54400 Legal Liabilities       1,700       0       1,960       2,160       -5400       -5400       -5400       5400       160,414 <td>Supplies &amp; Materials</td> <td>FY19 Expenditure</td> <td>FY20 Expenditure</td> <td>FY21 Appropriation</td> <td>FY22 Adopted</td> <td>Inc/Dec 21 vs 22</td>	Supplies & Materials	FY19 Expenditure	FY20 Expenditure	FY21 Appropriation	FY22 Adopted	Inc/Dec 21 vs 22
54300 Workers' Comp Medical         32,296         5,232         25,000         25,000           54400 Legal Liabilities         1,700         0         1,960         2,160           54500 Aid To Veterans         0         0         0         0         0           54600 Current Charges H&I         0         0         0         0         0           54700 Indemnification         0         0         0         0         0         0           54800 Reserve Account         0         0         0         0         0         0         0           54900 Other Current Charges         715,416         688,275         858,400         999,005         140,000           54900 Automotive Equipment         0	53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance 53800 Educational Supplies & Mat	882 4,739 0 130,961 36,000 0	0 0 185,748 33,750 0	0 0 198,000 33,500 0	0 0 184,000 33,750 0	-5,250 0 0 -14,000 250 0
54400 Legal Liabilities       1,700       0       1,960       2,160         54500 Aid To Veterans       0       0       0       0         54600 Current Charges H&I       0       0       0       0         54700 Indemnification       0       0       0       0         54800 Reserve Account       0       0       0       0         54900 Other Current Charges       715,416       688,275       885,360       1,026,165       1400         54900 Automotive Equipment       0 </td <td></td> <td>,</td> <td></td> <td>,</td> <td>,</td> <td>0 -19,000</td>		,		,	,	0 -19,000
55000 Automotive Equipment       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       55000 Automotive Equipment       60,048       47,461       54,859       558,216       33       33       55600 Office Furniture & Equipment       12,441       5,353       0	Total Supplies & Materials	253,633	269,972	279,355	260,355	
55400 Lease/Purchase         60,048         47,461         54,859         58,216         3           55600 Office Furniture & Equipment         12,441         5,353         0         0         0           55900 Misc Equipment         138,033         213,235         10,000         10,000         10,000           Total Equipment         210,522         266,049         64,859         68,216         3           Other         FY19 Expenditure         FY20 Expenditure         FY21 Appropriation         FY22 Adopted         Inc/Dec 21 vs           56200 Special Appropriation         0         0         0         0         0         0         10	Total Supplies & Materials Current Chgs & Oblig 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges	253,633 FY19 Expenditure 32,296 1,700 0 0 0 0 0 715,416	269,972 FY20 Expenditure 5,232 0 0 0 0 0 0 688,275	279,355 FY21 Appropriation 25,000 1,960 0 0 0 0 0 0 858,400	260,355 FY22 Adopted 25,000 2,160 0 0 0 0 0 9999,005	-19,000
56200 Special Appropriation       0       0       0       0         57200 Structures & Improvements       0       0       0       0         58000 Land & Non-Structure       0       0       0       0	Total Supplies & Materials Current Chgs & Oblig 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig	253,633 FY19 Expenditure 32,296 1,700 0 0 0 0 0 715,416 749,412	269,972 <b>FY20 Expenditure</b> 5,232 0 0 0 0 0 688,275 693,507	279,355 FY21 Appropriation 25,000 1,960 0 0 0 0 0 858,400 885,360	260,355 FY22 Adopted 25,000 2,160 0 0 0 0 0 999,005 1,026,165	-19,000 Inc/Dec 21 vs 22 0 200 0 0 0 0 0 0 140,605
Grand Total 19,170,452 18,521,497 21,208,524 21,970,963 762	Total Supplies & Materials Current Chgs & Oblig 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig Equipment 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	253,633 FY19 Expenditure 32,296 1,700 0 0 0 0 715,416 749,412 FY19 Expenditure FY19 Expenditure 0 60,048 12,441 138,033 210,522	269,972 FY20 Expenditure 5,232 0 0 0 0 0 688,275 693,507 FY20 Expenditure 0 47,461 5,353 213,235 266,049	279,355 FY21 Appropriation 25,000 1,960 0 0 0 0 0 858,400 885,360 FY21 Appropriation FY21 Appropriation 0 54,859 0 10,000 64,859	260,355 FY22 Adopted 25,000 2,160 0 0 0 0 0 0 999,005 1,026,165 FY22 Adopted 0 58,216 0 10,000	-19,000 Inc/Dec 21 vs 22 0 200 0 0 0 0 0 0 140,605 140,805

# Department Personnel

Title	Union Code	Grade	Position	FY22 Salary	Title	Union Code	Grade	Position	FY22 Salary
Admin Asst	SE1	05	2.00	165,760	Dir of Operations (ISD)	EXM	10	1.00	122,950
Admin Asst(Law-GeneralSvcs)	SE1	06	1.00	90,319	Dir-Publicity	SE1	08	1.00	108,468
Admin Secretary	AFF	14	2.00	106,687	Environ Health Inspector I	AFB	16A	1.00	56,162
Admin Secretary (ISD)	SE1	03	5.00	316,421	Environ Health Inspector I	AFF	16A	13.00	947,922
Assoc Inspec Engineer (ISD)	SE1	09	10.00	1,007,771	Head Clerk	AFF	12	25.00	1,140,455
Assoc Inspection Eng Fire-Serv	/ SE1	10	1.00	126,024	Health Inspector	AFF	16A	23.00	1,639,626
Asst Bldg Commissioner	EXM	12	1.00	136,209	Housing Inspector	OPE	16A	28.00	1,898,083
Asst Comm Bldg & Struct Div	EXM	10	1.00	122,950	Legal Asst	AFF	15	1.00	67,633
Asst Comm/Weights & Meas	EXM	10	1.00	113,515	Legal Asst (ISD)	AFF	16	2.00	125,527
Asst Comm Constituent Serv	EXM	10	1.00	122,950	Management Analyst (ISD)	SE1	05	3.00	222,565
Asst Comm Environmental Ser	v EXM	10	1.00	122,950	Member-Bd of Review	EXO	NG	1.00	23,986
Asst Commissioner of Health	EXM	10	1.00	109,448	Plumbing And Gasfitting Insp.	AFF	18A	7.00	630,612
Asst Commissioner of Housing	EXM	10	1.00	103,525	Prin Admin Assistant	SE1	08	3.00	315,618
Asst Comm of Plans & Zoning	EXM	10	1.00	105,871	Prin Clerk & Typist	AFF	09	13.00	520,414
Asst Dir Housing Inspection	SE1	07	4.00	391,195	Prin Health Inspector	SE1	07	3.00	268,246
Board Member Appeals	EXO	NG	7.00	167,900	Prin Housing Inspector	OPE	18A	2.00	163,779
Board Members (Examiners)	EXO	NG	3.00	44,895	Spec Asst	MYN	NG	1.00	114,151
Building Inspector	AFF	18A	24.00	1,907,432	Sr Adm Anl	SE1	06	1.00	90,319
Chief Bldg Admin Clerk	AFF	14	2.00	120,249	Sr Adm Asst (WC)	SE1	06	1.00	90,319
Chief Bldg Inspector	AFF	20A	3.00	311,725	Sr Cashier	AFF	10	1.00	35,384
Chief Dep Sealer Wts & Msrs	AFF	18A	1.00	93,342	Sr Data Proc Sys Analyst	SE1	08	1.00	108,468
Chief Electrical Inspector	FEW	18	1.00	99,884	Sr Legal Asst (ISD)	AFF	16	3.00	215,004
Chief of Staff	EXM	11	1.00	109,453	Sr Management Analyst	EXM	08	1.00	105,822
Code Enforce Inspector	AFF	16A	2.00	154,764	Sr Personnel Analyst	SE1	07	1.00	99,243
Commissioner (ISD)	CDH	NG	1.00	135,371	Sub Board Member	EXO	NG	5.00	119,929
Community Liaison (ISD)	AFF	15	2.00	117,996	Sup of Plumbing & Gas Insp.	SE1	08	1.00	108,468
Data Proc Equip Tech	SU4	15	1.00	50,797	Supv of Building Inspection	SE1	08	1.00	108,468
Dep Sealer(Wts & Msrs)	AFF	16A	5.00	388,473	Supv Permitting & Building	SE1	08	1.00	91,313
Dir Bldg & Structure Div	SE1	10	1.00	126,024	Supv-Electrical Inspection	SE1	08	1.00	108,468
Dir Human Resources	EXM	08	1.00	89,971	Wire Inspector	FEW	17	8.00	708,778
					Total			242	17,416,051

Adjustments	
Differential Payments	0
Other	329,946
Chargebacks	-151,053
Salary Savings	-400,000
FY22 Total Request	17,194,944

# External Funds History

Personnel Services	FY19 Expenditure	FY20 Expenditure	FY21 Appropriation	FY22 Adopted	Inc/Dec 21 vs 22
51000 Permanent Employees 51100 Emergency Employees 51200 Overtime	0 0 20,835	72,310 0 0	0 0 0	0 0 0	0 0 0
51300 Part Time Employees	0	0	0	0	0
51400 Health Insurance 51500 Pension & Annuity	0 0	0 0	0 0	0 0	0 0
51600 Unemployment Compensation 51700 Workers' Compensation	0 0	0 0	0 0	0 0	0 0
51800 Indirect Costs	0	0	0	0	0
51900 Medicare Total Personnel Services	0 20,835	0 72,310	0	0 0	0
Contractual Services	FY19 Expenditure	FY20 Expenditure	FY21 Appropriation	FY22 Adopted	Inc/Dec 21 vs 22
52100 Communications	0	0	0	0	0
52200 Utilities 52400 Snow Removal	0	0 0	0 0	0 0	0 0
52500 Garbage/Waste Removal	0	0	0	0	0
52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment	0	0	0	0	0 0
52800 Transportation of Persons	6,663	9,750	16,000	16,000	0
52900 Contracted Services Total Contractual Services	146,087 152,750	25,761 35,511	67,148 83,148	67,150 83,150	2 2
Supplies & Materials	FY19 Expenditure	FY20 Expenditure	FY21 Appropriation	FY22 Adopted	Inc/Dec 21 vs 22
53000 Auto Energy Supplies	0	0	0	0	0
53200 Food Supplies 53400 Custodial Supplies	0 1,646	0 0	0 0	0 0	0 0
53500 Med, Dental, & Hosp Supply	52,914	0	0	0	0
53600 Office Supplies and Materials 53700 Clothing Allowance	26,044 0	31 0	5,000 0	5,000 0	0 0
53800 Educational Supplies & Mat	0	0	0	0	0
53900 Misc Supplies & Materials Total Supplies & Materials	17,403 98,007	17,830 17,861	21,800 26,800	22,000 27,000	200 200
Current Chgs & Oblig	FY19 Expenditure	FY20 Expenditure	FY21 Appropriation	FY22 Adopted	Inc/Dec 21 vs 22
54300 Workers' Comp Medical	0	0	0	0	0
54400 Legal Liabilities 54600 Current Charges H&I	0 0	0 0	0 0	0 0	0 0
54700 Indemnification	0	0	0	0	0
54800 Reserve Account 54900 Other Current Charges	0 11,514	0 30,828	0 41,275	0 45,330	0 4,055
Total Current Chgs & Oblig	11,514	30,828	41,275	45,330	4,055
Equipment	FY19 Expenditure	FY20 Expenditure	FY21 Appropriation	FY22 Adopted	Inc/Dec 21 vs 22
55000 Automotive Equipment	0	0	0	0	0
	0			0	
55400 Lease/Purchase 55600 Office Furniture & Equipment	0 0 894	0 0 0	0 0	0 0 0	0 0
55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	0 894 10,312	0 0 26,230	0 0 0	0 0 0	0 0 0
55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment	0 894 10,312 11,206	0 0 26,230 26,230	0 0 0 0	0 0 0 0	0 0 0 0
55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment Other	0 894 10,312 11,206 FY19 Expenditure	0 0 26,230 26,230 FY20 Expenditure	0 0 0 5Y21 Appropriation	0 0 0 FY22 Adopted	0 0 0 1nc/Dec 21 vs 22
55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment Other 56200 Special Appropriation 57200 Structures & Improvements	0 894 10,312 11,206 FY19 Expenditure 0 0	0 0 26,230 26,230 FY20 Expenditure 0 0	0 0 0 5 7 21 Appropriation 0 0	0 0 0 0 FY22 Adopted 0 0	0 0 0 1nc/Dec 21 vs 22 0 0
55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment Other 56200 Special Appropriation 57200 Structures & Improvements 58000 Land & Non-Structure	0 894 10,312 11,206 FY19 Expenditure 0 0 0	0 0 26,230 26,230 FY20 Expenditure 0 0 0	0 0 0 0 5 7 21 Appropriation 0 0 0 0	0 0 0 0 <b>FY22 Adopted</b> 0 0 0	0 0 0 0 0 0 0 0 0 0
55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment Other 56200 Special Appropriation 57200 Structures & Improvements	0 894 10,312 11,206 FY19 Expenditure 0 0	0 0 26,230 26,230 FY20 Expenditure 0 0	0 0 0 5 7 21 Appropriation 0 0	0 0 0 0 FY22 Adopted 0 0	0 0 0 1nc/Dec 21 vs 22 0 0

# Program 1. Commissioner's Office

# Sean Lydon, Interim Commissioner, Organization 260100

## **Program Description**

The Commissioner's Office is responsible for overseeing daily departmental operations. The Commissioner's Office coordinates all policy and planning functions, as well as focuses the Department's efforts to disseminate information in an understandable and timely manner. The Inspectional Services Department (ISD) is comprised of five regulatory divisions, namely, Build and Structures, Housing, Health, Environmental Services, and Weights & Measures, with the aim to protect and improve the quality of life for all City of Boston residents by effectively administering and enforcing regulations mandated by City and State governments.

Operating Budget		Actual '19	Actual '20	Approp '21	Budget '22
	Personnel Services Non Personnel	864,478 520,508	784,045 486,583	800,797 441,992	1,092,950 495,260
	Total	1,384,986	1,270,628	1,242,789	1,588,210

# Program 2. Administration & Finance

## Sean Lydon, Manager, Organization 260200

## **Program Description**

The Administration and Finance program provides direction and supervision for Human Resources, Budget Management, Information Technology, and Legal Services. Human Resources directs the administration of all employee services, payroll, and labor relations. Budget provides fiscal oversight for the responsible management of the departmental non-personnel operating budget, in addition to asset/fleet management. Information Technology is responsible for maintaining the department's local area network, web page materials and Microsoft exchange server. Legal works with departmental field inspection divisions in enforcing State Building, Housing and Sanitary Codes, in addition to addressing distressed properties and processing property liens. Constituent Services holds Zoning Board of Appeal hearings and responds to non-emergency complaints from the public.

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Opera	ating Budget		Actual '19	Actual '20	Approp '21	Budget '22
		Personnel Services	1,797,764	1,816,116	2,301,558	2,373,955
		Non Personnel	1,357,709	1,475,372	1,536,516	1,651,210
		Total	3,155,473	3,291,488	3,838,074	4,025,165
Perfo	rmance					
Goal:	Ensure compliance	e w. City's foreclosed/vacant bldg ord				
		Performance Measures	Actual '19	Actual '20	Projected '21	Target '22
		# of foreclosures reported	595	470	278	500
Goal:	Manage the depart	ment's legal case load				
		Performance Measures	Actual '19	Actual '20	Projected '21	Target '22
		# legal cases processed	1,015	928	332	750
Goal:	To hear Zoning Boa	ard of Appeal cases in a timely manner				
		Performance Measures	Actual '19	Actual '20	Projected '21	Target '22
		ZBA appeals filed	826	968	839	1,000
		ZBA decisions filed	852	852	851	1,000
Goal:	To improve respon	siveness to constituent requests				
		Performance Measures	Actual '19	Actual '20	Projected '21	Target '22
		# of community meetings		176	180	200
		% calls answered	85%	87%	89%	90%
		Call volume	79,212	126,144	127,882	100,000

# Program 3. Buildings & Structures

### Jill E. Cox, Manager, Organization 260300

## **Program Description**

The Inspector of Buildings oversees all building permit application processing, plans and zoning reviews, field inspections, and the investigative and regulatory enforcement activities administered by the Department. The Buildings and Structures management staff is responsible for issuing building permits for repair and installation, certificates of occupancy, building licenses, and inspecting buildings for safety and compliance with the allowable uses and applicable laws and codes. The Plans and Zoning staff responds to all permit applications and reviews building plans for zoning compliance. Zoning Materials and Zoning Clinics are available at 1010 Massachusetts Avenue and neighborhood libraries to assist individuals and businesses. Building, Electrical and Mechanical inspectors inspect all construction or renovation work to ensure that proper safety standards are followed. Inspectors respond to all community complaints about non-permitted work and zoning violations, including the use of land and structures beyond the allowable use and occupancy.

Operating Budget		Actual '19	Actual '20	Approp '21	Budget '22
	Personnel Services Non Personnel	6,026,944 602,889	6,552,997 482,520	8,082,665 456,217	8,325,336 339,586
	Total	6,629,833	7,035,517	8,538,882	8,664,922
Performance					

**Goal:** To ensure the safety of buildings by tracking their compliance with codes by means of scheduled inspections

Performance Measures	Actual '19	Actual '20	Projected '21	Target '22
# long form permits issued	4,917	2,930	2,331	3,200
Average days Permit review time	25.3	30	30	30
Violations issued	1,450	1,110	707	1,200

# Program 4. Field Services

### Sean Lydon, Manager, Organization 260400

## **Program Description**

The Field Services program consists of four divisions: Health, Housing, Environmental Services and Weights & Measures. The Health Division's role is to protect the public health by permitting and inspecting food establishments, restaurants, caterers, health clubs, massage practitioners, and recreational camps. The Housing Division's role is to ensure the availability of clean, safe living conditions as required by the State Sanitary Code. The Environmental Services Division is responsible for the abatement and prevention of rodent infestation, the implementation of the City's site cleanliness ordinance, the boarding and securing of abandoned properties, and the coordination of the vacant lot maintenance program. The Weights and Measures Division is charged with protecting consumers by ensuring accuracy in retail establishment pricing and proper readings on gas pumps, taxi meters, scales and fuel truck meters.

Opera	ating Budget		Actual '19	Actual '20	Approp '21	Budget '22
		Personnel Services Non Personnel	7,462,182 537,978	6,614,700 309,164	7,153,155 435,624	7,328,137 364,529
		Total	8,000,160	6,923,864	7,588,779	7,692,666
Perfo	rmance					
Goal:	Prevent housing er	nergencies and violations				
		Performance Measures	Actual '19	Actual '20	Projected '21	Target '22
		# of new units registered in rental register	10,246	6,135	7,279	10,000
		# of rental housing inspections attempted	5,000	11,802	5,809	8,000
Goal:	Reduce risk of food	lborne illness or disease				
		Performance Measures	Actual '19	Actual '20	Projected '21	Target '22
		# restaurants inspections	8,699	10,066	14,100	13,000
Goal:	Respond to cleanlin	ness & environmental safety complaints	5			
		Performance Measures	Actual '19	Actual '20	Projected '21	Target '22
		<ul> <li># Locations baited</li> <li># of Environmental complaints</li> <li># of sewers or sites baited</li> <li>Average hours response time to Environmental complaints</li> </ul>	168 3,938 550 24	325 4,421 473 24	269 4,923 1,178 24	300 5,000 700 24
Goal:	To ensure devices	that vendors use to weigh and measure	products are acc	urate		
		Performance Measures	Actual '19	Actual '20	Projected '21	Target '22
		# of Weights and Measure Inspections	320	275	439	350

# **External Funds Projects**

### **Animal Control Fund**

### **Project Mission**

The Animal Control Fund authorized by (Chapter 44, Section 53E ½) generates monies derived from dog licenses and animal violations. The revolving fund is used to defer and supplement the costs of the animal control program such as veterinary care, animal food, spay and neuter services, and public service television programming. This fund transitioned to the Parks and Recreation Department in FY20.

### **Foreclosure Fund**

### **Project Mission**

The Foreclosure Fund was created in 2008 in compliance with the M.G.L. c.59, s57D, M.G.L. c.,156D, s5.02 and the 950CMR 113,20 requirement to register vacant or foreclosed properties. The fund allows Inspectional Services to charge an annual \$100 fee for the registration of each foreclosed property. Monies collected are to be used to offset costs to track and secure foreclosed properties.

#### Weights and Measures Enforcement Fund

### **Project Mission**

The fund was created in 1998 in order to be in compliance with MGL c. 98 s. 29A, which was amended in 1998 to allow local weights and measures departments to issue civil citations (fines). The amended law specifically required that the revenue collected from said fines be retained and expended only for the purposes of enforcing "item pricing" and weights and measures laws.

# Property Management Operating Budget

## Vacant, Commissioner, Appropriation 180000

### **Department Mission**

The mission of the Property Management Department is to manage, maintain, repair and provide security for the City's municipal buildings including City Hall and Faneuil Hall; to preserve the useful life of City facilities and reduce operating costs through effective preventive maintenance measures.

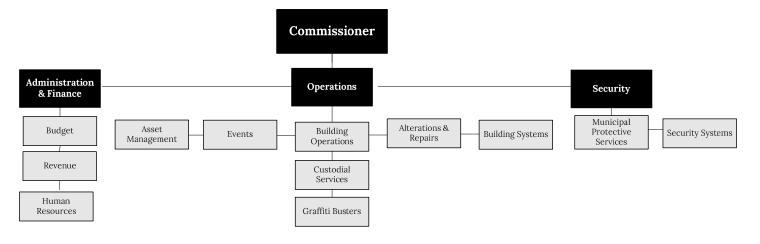
## Selected Performance Goals

### **Building Operations**

- To improve and maintain the operational condition of managed city-owned facilities. Alterations & Repair
- To improve and maintain the operational condition of managed city-owned facilities. Building Systems
- Maintain heating ventilation and air condition (HVAC) system in proper working order.

Operating Budget	Program Name	Total Actual '19	Total Actual '20	Total Approp '21	Total Budget '22
	Administration Building Operations	2,047,698 7,907,055	1,913,069 8,086,438	3,144,551 8,272,888	3,432,122
	Alterations & Repair	4,036,425	3,515,111	1,487,693	8,153,689 1,594,187
	Enforcement Security Systems	2,825,484 727,402	3,068,232 756,413	1,221,103 686,237	1,059,372 708,933
	Building Systems	2,072,201	2,648,611	2,347,934	2,303,695
	Total	19,616,265	19,987,874	17,160,406	17,251,998
Operating Budget		Actual '19	Actual '20	Approp '21	Budget '22
	Personnel Services	8,150,585	8,770,355	7,676,251	7,646,731
	Non Personnel	11,465,680	11,217,519	9,484,155	9,605,267
	Total	19,616,265	19,987,874	17,160,406	17,251,998

# Property Management Operating Budget



## **Authorizing Statutes**

- Property Management Board: Powers & Duties, CBC Ord. §§ 11-7.1-11-7.2; 1943 Mass. Acts ch. 1943, as amended; 1946 Mass. Acts ch. 474, as amended.
- Powers and Duties of Commissioner of Real Property, CBC Ord. § 11-7.3; 1943 Mass. Acts ch. 1943, as amended; 1946 Mass. Acts ch. 474, as amended.
- Powers and Duties of Assistant Commissioner of Real Property, CBC Ord. §§ 11-7.4-11-7.10.

## **Description of Services**

The Property Management Department is responsible for the management, maintenance, security, and repair of the City's municipal buildings including City Hall, Faneuil Hall, and the Old State House. Property Management is responsible for facility layout and space planning analysis for City departments, building security, and events management.

# Department History

Personnel Services	FY19 Expenditure	FY20 Expenditure	FY21 Appropriation	FY22 Adopted	Inc/Dec 21 vs 22
51000 Permanent Employees 51100 Emergency Employees 51200 Overtime 51600 Unemployment Compensation 51700 Workers' Compensation Total Personnel Services	5,999,803 0 1,837,931 3,707 309,144 8,150,585	6,403,317 0 2,081,776 9,695 275,567 8,770,355	6,176,251 0 1,300,000 25,000 175,000 7,676,251	6,146,731 0 1,300,000 25,000 175,000 7,646,731	-29,520 0 0 0 0 -29,520
Contractual Services	FY19 Expenditure	FY20 Expenditure	FY21 Appropriation	FY22 Adopted	Inc/Dec 21 vs 22
52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons 52900 Contracted Services Total Contractual Services	131,482 3,347,038 29,865 36,363 4,035,007 259,132 7,810 3,017,707 10,864,404	$\begin{array}{c} 132,996\\ 3,080,137\\ 9,571\\ 16,146\\ 3,560,494\\ 150,388\\ 8,624\\ 3,291,236\\ 10,249,592\end{array}$	$\begin{array}{c} 142,676\\ 3,646,702\\ 25,000\\ 56,382\\ 3,322,031\\ 379,181\\ 1,600\\ 1,288,796\\ 8,862,368\end{array}$	142,676 3,139,251 25,000 59,632 3,389,997 379,181 8,300 1,341,960 8,485,997	$\begin{array}{c} 0\\ -507,451\\ 0\\ 3,250\\ 67,966\\ 0\\ 6,700\\ 53,164\\ -376,371\end{array}$
Supplies & Materials	FY19 Expenditure	FY20 Expenditure	FY21 Appropriation	FY22 Adopted	Inc/Dec 21 vs 22
53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance 53800 Educational Supplies & Mat 53900 Misc Supplies & Materials	39,089 0 64,811 0 9,552 32,975 0	28,373 0 60,826 0 9,953 49,154 0	40,858 0 50,000 0 10,400 55,450 0	29,711 0 63,000 0 10,400 55,450 0	-11,147 0 13,000 0 0 0 0
	209,055 355,482	386,115 534,421	256,365 413,073	761,490 920,051	505,125 506,978
Total Supplies & Materials Current Chgs & Oblig	209,055 355,482 FY19 Expenditure	386,115 534,421 FY20 Expenditure	256,365 413,073 FY21 Appropriation	761,490 920,051 FY22 Adopted	505,125 506,978 Inc/Dec 21 vs 22
Total Supplies & Materials	355,482	534,421	413,073	920,051	506,978
Total Supplies & Materials Current Chgs & Oblig 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges	355,482 FY19 Expenditure 28,767 17,557 0 0 0 0 0 96,285	534,421 FY20 Expenditure 43,265 3,900 0 0 0 0 0 0 16,834	413,073 FY21 Appropriation 30,000 3,670 0 0 0 0 0 88,400	920,051 FY22 Adopted 30,000 4,040 0 0 0 0 0 91,425	506,978 Inc/Dec 21 vs 22 0 370 0 0 0 0 0 0 0 3,025
Total Supplies & Materials Current Chgs & Oblig 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig	355,482 FY19 Expenditure 28,767 17,557 0 0 0 0 0 96,285 142,609	534,421 FY20 Expenditure 43,265 3,900 0 0 0 0 16,834 63,999	413,073 FY21 Appropriation 30,000 3,670 0 0 0 0 0 88,400 122,070	920,051 FY22 Adopted 30,000 4,040 0 0 0 0 91,425 125,465	506,978 Inc/Dec 21 vs 22 0 370 0 0 0 0 0 0 0 3,025 3,395
Total Supplies & Materials Current Chgs & Oblig 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig Equipment 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	355,482 FY19 Expenditure 28,767 17,557 0 0 0 0 96,285 142,609 FY19 Expenditure 0 75,129 0 28,056	534,421 FY20 Expenditure 43,265 3,900 0 0 0 0 16,834 63,999 FY20 Expenditure 0 66,214 100,407 202,886	413,073 FY21 Appropriation 30,000 3,670 0 0 0 0 0 88,400 122,070 FY21 Appropriation 63,644 0 23,000	920,051 FY22 Adopted 30,000 4,040 0 0 0 0 91,425 125,465 FY22 Adopted 0 50,754 0 23,000	506,978 Inc/Dec 21 vs 22 0 0 370 0 0 0 0 3,025 3,395 Inc/Dec 21 vs 22 0 -12,890 0 0 0
Total Supplies & Materials Current Chgs & Oblig 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig Equipment 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment	355,482 FY19 Expenditure 28,767 17,557 0 0 0 0 96,285 142,609 FY19 Expenditure FY19 Expenditure 0 28,056 103,185	534,421 FY20 Expenditure 43,265 3,900 0 0 0 0 16,834 63,999 FY20 Expenditure 0 66,214 100,407 202,886 369,507	413,073 FY21 Appropriation 30,000 3,670 0 0 0 0 0 88,400 122,070 FY21 Appropriation FY21 Appropriation 0 63,644 0 23,000 86,644	920,051 FY22 Adopted 30,000 4,040 0 0 0 0 91,425 125,465 FY22 Adopted 0 50,754 0 23,000 73,754	506,978 Inc/Dec 21 vs 22 0 0 370 0 0 0 0 0 0 0 3,025 3,395 Inc/Dec 21 vs 22 0 -12,890 0 0 -12,890

# Department Personnel

Title	Union Code	Grade	Position	FY22 Salary	Title	Union Code	Grade	Position	FY22 Salary
Admin Asst	SU4	15	1.00	55,291	Jr Building Cust	SU4	09L	21.00	918,109
Admin Asst	SE1	05	1.00	69,999	Maint Mech (Plumber) RP	SU4	13	1.00	54,134
Admin Asst (Chief Basic Serv)	SE1	07	1.00	99,243	Maintenance Mechanic	TLU	12	2.00	108,991
Admin Asst (Prop Mgmt)	SU4	18	1.00	93,199	MaintMechFrpr(PMD/GraffRemoval	SU4	15	1.00	60,963
Admin Asst (Propmgmt)	SU4	16	2.00	153,274	MaintMechPaint(PMDGraffRemoval	SU4	13	5.00	258,070
Admin Asst I(Prop Mgnt)	SU4	17	1.00	82,876	Mech Equip Repairperson	SE1	05	1.00	54,409
Alarm Specialist	SU4	20	1.00	64,092	Mech Equip Repairprs Foreprs	SE1	06	2.00	166,535
Alarm Technician	SU4	19	1.00	49,708	Mechanic Equipment Repairprs(PM)	SE1	06	1.00	90,319
Asst Supn-Custodians (Oper)	SU4	16	1.00	58,443	MechEquipRepairprsForeprs(PMD)	SE1	07	1.00	66,486
Building Sys Engineer(PMD)	SE1	12	1.00	138,813	P Admin Asst	SE1	10	2.00	213,982
Chief Bldg Const & Rpr Dir	SE1	11	1.00	133,756	Prin Admin Assistant	SE1	08	1.00	108,027
Chief of Staff.	EXM	11	1.00	121,558	Prin Admin Asst	SE1	09	1.00	110,347
Chief Power Plant Eng	TLU	17	1.00	90,596	Sec Supv (Prot Serv)	MPS	07	7.00	399,247
Commissioner (RPD)	CDH	NG	1.00	135,371	Second Class Sta Engr (New Ch)	TLU	14	2.00	110,262
Contract Manager	SE1	07	1.00	80,240	Security Officer (ProtSer)	MPP	05	60.00	2,683,210
Dep Comm (A&F)	EXM	11	1.00	113,591	Spc Asst to the Commissioner	EXM	06	1.00	60,314
Dir of Asset Management	SE1	10	1.00	124,999	Special Assistant Admin	EXM	05	1.00	68,366
Director of Human Resources	EXM	09	1.00	79,904	Sr Adm Analyst	SE1	06	1.00	60,314
Electrician	SU4	12L	1.00	41,786	Sr Adm Asst (MangrSecrtySystm)	SU4	23	1.00	104,068
Exec Asst (PMD)	SE1	10	1.00	126,024	Sr Adm Asst (Shift Superv)	SU4	20	1.00	84,016
Exec Asst Facilities	SE1	10	1.00	126,024	Sr Bldg Custodian (New Ch)	SU4	10L	3.00	149,005
Executive Assistant (PWD)	EXM	12	1.00	135,427	Sr Computer Oper (Shift Supv)	SU4	20	1.00	64,512
Garage Attendant	SU4	10L	2.00	77,296	Sr Shift Supervisor	SU4	22	1.00	64,299
Head Administrative Clerk	SU4	14	1.00	56,567	Sr. Computer Operator	SU4	16	5.00	254,025
Head Clerk	SU4	12	1.00	56,052	Telephone Operator	SU4	10	2.00	89,006
					Third Class Sta Eng	TLU	13	2.00	113,169
					Total			154	8,878,314
					Adiustments				

Adjustments	
Differential Payments	41,874
Other	207,270
Chargebacks	-2,530,728
Salary Savings	-450,000
FY22 Total Request	6,146,730

# Program 1. Administration

## Samuel Lovison, Manager, Organization 180100

## **Program Description**

The Administration Program provides centralized administrative, fiscal, and human resource support services for the Public Property Cabinet. The program processes contracts, manages finances, implements human resource management policies and personnel paperwork, and monitors all budgetary actions through internal auditing of expenditures and revenue collections. In addition, it assists in efforts to enhance the effectiveness and efficiency of the Department's programs and activities.

Operating Budget		Actual 19	Actual '20	Approp '21	Budget '22
	Personnel Services Non Personnel	1,754,758 292,940	1,732,549 180,520	2,952,208 192,343	3,193,924 238,198
	Total	2,047,698	1,913,069	3,144,551	3,432,122

# Program 2. Building Operations

## Leon Graves, Manager, Organization 180200

## **Program Description**

The Building Operations Program provides for asset management and maintenance for Boston City Hall, municipal buildings, and historic structures. The Program is also responsible for graffiti removal from public and private property in the City of Boston. The program also provides maintenance and operational support for special events and celebrations held in municipal buildings managed by the Department.

Opera	ting Budget	Actual '19	Actual '20	Approp '21	Budget '22			
	Personnel Services Non Personnel	1,572,728 6,334,327	1,898,590 6,187,848	1,608,535 6,664,353	1,563,525 6,590,164			
	Total	7,907,055	8,086,438	8,272,888	8,153,689			
Perfo	rmance							
Goal:	<b>Goal:</b> To improve and maintain the operational condition of managed city-owned facilities							

Performance Measures	Actual '19	Actual '20	Projected '21	Target '22
% of locksmith requests closed within 48 hours	91%	95%	93%	95%
% of plumbing requests closed within 48 hours	90%	91%	76%	90%

# Program 3. Alterations & Repair

## Carlene Laurent, Manager, Organization 180300

## **Program Description**

The Alterations and Repair Program performs and oversees non-capital alterations and repairs to City-owned facilities to meet the needs of building occupants, responds to emergency repair and hazardous waste removal needs, and ensures that all systems are functioning and that the facilities are environmentally safe. The program also preserves the useful life of City facilities and reduces operating costs by developing and implementing preventive maintenance programs.

Operating Budget		Actual '19	Actual '20	Approp '21	Budget '22
	Personnel Services Non Personnel	725,511 3,310,914	742,907 2,772,204	698,774 788,919	635,640 958,547
	Total	4,036,425	3,515,111	1,487,693	1,594,187

#### Performance

### Goal: To improve and maintain the operational condition of managed city-owned facilities

Performance Measures	Actual '19	Actual '20	Projected '21	Target '22
% of maintenance repairs and requests for City Hall handled internally vs. by vendor	96%	95%	94%	95%

# Program 4. Enforcement

# Steven Tankle, Manager, Organization 180400

# **Program Description**

The Municipal Protective Services Division (MPSD) protects City property from vandalism, arson, and theft in City buildings.

Operating Budget		Actual '19	Actual '20	Approp '21	Budget '22
	Personnel Services Non Personnel	2,622,679 202,805	2,891,963 176,269	1,008,528 212,575	833,015 226,357
	Total	2,825,484	3,068,232	1,221,103	1,059,372

# Program 5. Security Systems

## John Gillis, Manager, Organization 180500

## **Program Description**

The Security Systems Program monitors public buildings for safety and security violations, coordinates an effective response by the Municipal Protective Services Division (MPSD) as well as other public safety agencies of the City of Boston, installs, maintains, and monitors fire and intrusion alarms in public buildings, and installs and monitors temporary alarm systems to protect various projects.

Operating Budget	Actual '19	Actual '20	Approp '21	Budget '22
Personnel Services Non Personnel	683,578 43,824	710,978 45,435	635,973 50,264	665,317 43,616
Total	727,402	756,413	686,237	708,933

# Program 6. Building Systems

## John Sinagra, Manager, Organization 180700

## **Program Description**

The Building Systems program is responsible for all mechanical systems in Boston City Hall and at 52 other City-owned buildings. Responsibilities include preventive maintenance and incidental repairs to heating, ventilation, and air conditioning (HVAC).

Operating Budget		Actual '19	Actual '20	Approp '21	Budget '22
	Personnel Services Non Personnel	791,331 1,280,870	793,368 1,855,243	772,233 1,575,701	755,310 1,548,385
	Total	2,072,201	2,648,611	2,347,934	2,303,695
Performance					

## Goal: Maintain heating ventilation and air condition (HVAC) system in proper working order

Performance Measures	Actual '19	Actual '20	Projected '21	Target '22
# of preventive maintenance/corrective maintenance	63	33	36	75
% of HVAC breakdowns corrected within 8 hours	81%	80%	80%	80%

# Property Management Capital Budget

## Overview

On-going investments in municipal structures, historic buildings and other city-owned properties ensure the City's facilities are well-maintained and managed. Asset preservation is of the utmost importance as Fiscal Year 2022 capital investments support a number of new and ongoing initiatives across the city.

## **FY22 Major Initiatives**

• Phase 1 construction on City Hall Plaza will continue and includes a new public entrance on
the North Plaza, extensive repairs and improvements to the plaza, accessibility upgrades
include a universally accessible pathway, and a children's play area.

- Demolition and abatement of floors 7-11 and build out of floors 2-6 at 26 Court Street will continue. Design will begin for exterior building improvements.
- Energy efficiency projects, including an upgrade of the HVAC system will proceed at City Hall.
- Elevator upgrades, masonry repairs and replacement of windows at the Family Justice center will continue.
- Construction will begin for the replacement of all elevators at City Hall.

Capital Budget Expenditures	Total Actual '19	Total Actual '20	Estimated '21	Total Projected '22
Total Department	14,072,205	12,458,011	20,025,000	46,059,733

# Property Management Project Profiles

### 201 RIVERMOOR

### **Project Mission**

Install new backup generator and high density shelving for City archives. Upgrade HVAC to optimize building conditions for long term storage. Relocate the Archeology Department. **Managing Department**, Public Facilities Department **Status**, To Be Scheduled **Location**, West Roxbury **Operating Impact**, No

### Authorizations

				Non Capital	
Source	Existing	FY22	Future	Fund	Total
City Capital	2,160,000	0	0	0	2,160,000
Grants/Other	0	0	0	0	0
Total	2,160,000	0	0	0	2,160,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/20	FY21	FY22	FY23-26	Total
City Capital	0	0	50,000	2,110,000	2,160,000
Grants/Other	0	0	0	0	0
Total	0	0	50,000	2,110,000	2,160,000

### **26 COURT STREET**

### **Project Mission**

Renovate building to improve envelope (roof, new windows, masonry repair) and upgrade interior. Managing Department, Public Facilities Department Status, In Design Location, Financial District/Downtown Operating Impact, No

Authoriza	tions						
					Non Capital		
	Source	Existing	FY22	Future	Fund	Total	
	City Capital	20,000,000	0	0	0	20,000,000	
	Grants/Other	0	0	0	0	0	
	Total	20,000,000	0	0	0	20,000,000	
Expenditu	Expenditures (Actual and Planned)						
		Thru					
	Source	6/30/20	FY21	FY22	FY23-26	Total	
	City Capital	0	0	2,500,000	17,500,000	20,000,000	
	Grants/Other	0	0	0	0	0	
	Total	0	0	2,500,000	17,500,000	20,000,000	

# Property Management Project Profiles

## CITY HALL AND CITY HALL PLAZA

## **Project Mission**

Implement early action items from the City Hall Master plan including masonry and roof repairs, HVAC improvements, and construction of Phase 1 which includes a new public entrance on the north plaza, accessibility upgrades, and extensive plaza renovations.

20,695,289

Managing Department, Public Facilities Department Status, In Construction

Location, Government Center/Faneuil Hall Operating Impact, No

### Authorizations

					Non Capital	
	Source	Existing	FY22	Future	Fund	Total
	City Capital	120,300,000	0	0	0	120,300,000
	Grants/Other	4,023,273	0	0	0	4,023,273
	Total	124,323,273	0	0	0	124,323,273
Expenditures (Actual and Planned)						
		Thru				
	Source	6/30/20	FY21	FY22	FY23-26	Total
	City Capital	20,680,243	35,000,000	38,000,000	26,619,757	120,300,000
	Grants/Other	15,046	8,227	2,000,000	2,000,000	4,023,273

35,008,227

40,000,000

## FAMILY JUSTICE CENTER BUILDING ENVELOPE REPAIRS

Total

### **Project Mission**

Window replacements and building envelope improvements. Managing Department, Public Facilities Department Status, In Construction Location, Allston/Brighton Operating Impact, No

Authorizations					
			N	on Capital	
Source	Existing	FY22	Future	Fund	Total
City Capital	2,200,000	0	0	0	2,200,000
Grants/Other	0	0	0	0	0
Total	2,200,000	0	0	0	2,200,000
Expenditures (Actual and Plann	ned)				
	Thm				

Thru				
6/30/20	FY21	FY22	FY23-26	Total
0	100,000	500,000	1,600,000	2,200,000
0	0	0	0	0
0	100,000	500,000	1,600,000	2,200,000
		6/30/20 FY21 0 100,000 0 0	6/30/20         FY21         FY22           0         100,000         500,000           0         0         0	6/30/20         FY21         FY22         FY23-26           0         100,000         500,000         1,600,000           0         0         0         0

124,323,273

28,619,757

# Property Management Project Profiles

## FAMILY JUSTICE CENTER ELEVATOR UPGRADE

### **Project Mission**

Upgrade elevator.

Managing Department, Public Facilities Department Status, In Construction Location, Allston/Brighton Operating Impact, No

# Authorizations

			Ν	on Capital	
Source	Existing	FY22	Future	Fund	Total
City Capital	650,500	0	0	0	650,500
Grants/Other	0	0	0	0	0
Total	650,500	0	0	0	650,500

### **Expenditures (Actual and Planned)**

`	,				
	Thru				
Source	6/30/20	FY21	FY22	FY23-26	Total
City Capital	40,767	100,000	509,733	0	650,500
Grants/Other	0	0	0	0	0
Total	40,767	100,000	509,733	0	650,500

## MUNICIPAL FACILITY REPAIRS

### **Project Mission**

Building renovations at various municipal buildings including City Hall, 26 Court Street, and 1010 Massachusetts Avenue.

Managing Department, Public Facilities Department Status, In Construction Location, Various neighborhoods Operating Impact, No

Authorizations						
				Non Capital		
Source	Existing	FY22	Future	Fund	Total	
City Capital	49,480,000	15,000,000	0	0	64,480,000	
Grants/Other	0	0	0	0	0	
Total	49,480,000	15,000,000	0	0	64,480,000	
Expenditures (Actual and Planned	Expenditures (Actual and Planned)					
	Thru					
Source	6/30/20	FY21	FY22	FY23-26	Total	
City Capital	73,359	2,000,000	2,500,000	59,906,641	64,480,000	
Grants/Other	0	0	0	0	0	
Total	73,359	2,000,000	2,500,000	59,906,641	64,480,000	

# Public Facilities Department Operating Budget

## Kerrie Griffin, Director, Appropriation 181000

### **Department Mission**

The Public Facilities Department seeks to execute the most efficient and economical construction and alterations of municipal buildings. The Public Facilities Department is under charge of a three member board known as the Public Facilities Commission appointed by the Mayor.

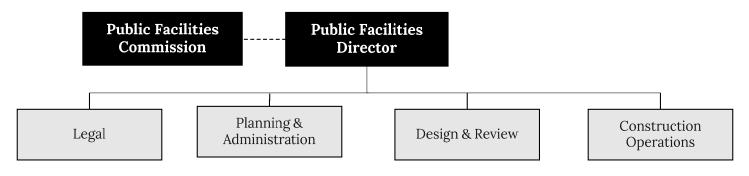
## Selected Performance Goals

### **PFD Capital Construction**

- Accelerate front end administration of projects, thereby helping projects stay on schedule.
- Accurately estimate construction costs and yearly escalation.
- Keep change order costs under control, keeping projects on budget.

Operating Budget	Program Name	Total Actual '19	Total Actual '20	Total Approp '21	Total Budget '22
	PFD Capital Construction	6,554,872	6,644,139	7,110,474	7,537,870
	Total	6,554,872	6,644,139	7,110,474	7,537,870
Operating Budget		Actual '19	Actual '20	Approp '21	Budget '22
	Personnel Services Non Personnel	6,024,250 530,622	6,279,940 364,199	6,813,779 296,695	7,363,906 173,964

# Public Facilities Department Operating Budget



## Authorizing Statutes

• Enabling Legislation, 1966. Mass Acts Ch 642.

## **Description of Services**

The Public Facilities Department is responsible for the coordination of capital improvement projects for approximately 370 buildings within its jurisdiction.

# Department History

Personnel Services	FY19 Expenditure	FY20 Expenditure	FY21 Appropriation	FY22 Adopted	Inc/Dec 21 vs 22
51000 Permanent Employees 51100 Emergency Employees 51200 Overtime 51600 Unemployment Compensation 51700 Workers' Compensation	5,962,797 0 52,464 8,989 0	6,188,772 0 69,422 0 21,746	6,713,779 0 100,000 0 0	7,283,906 0 80,000 0 0	570,127 0 -20,000 0 0
Total Personnel Services	6,024,250	6,279,940	6,813,779	7,363,906	550,127
Contractual Services	FY19 Expenditure	FY20 Expenditure	FY21 Appropriation	FY22 Adopted	Inc/Dec 21 vs 22
52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons 52900 Contracted Services Total Contractual Services	$\begin{array}{c} 37,577\\ 0\\ 0\\ 457\\ 5,515\\ 12,126\\ 5,130\\ 391,615\\ 452,420\\ \end{array}$	$\begin{array}{c} 47,530\\ 0\\ 0\\ 388\\ 6,205\\ 13,556\\ 5,664\\ 252,961\\ 326,304 \end{array}$	48,225 0 1,000 11,000 15,495 7,100 152,200 235,020	48,225 0 0 0 15,495 7,100 43,700 114,520	$\begin{array}{c} 0\\ 0\\ -1,000\\ -11,000\\ 0\\ -108,500\\ -108,500\\ -120,500\end{array}$
Supplies & Materials	FY19 Expenditure	FY20 Expenditure	FY21 Appropriation	FY22 Adopted	Inc/Dec 21 vs 22
53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance 53800 Educational Supplies & Mat	1,544 0 0 18,078 1,750 0	900 0 0 16,477 1,750 0	1,625 0 0 32,300 1,750 0	1,194 0 0 18,000 1,750 0	-431 0 0 -14,300 0 0
53900 Misc Supplies & Materials Total Supplies & Materials	4,965 26,337	4,679 23,806	5,500 41,175	5,500 26,444	0 -14,731
	,	,	,		0
Total Supplies & Materials	26,337	23,806	41,175	26,444	0 -14,731
Total Supplies & Materials Current Chgs & Oblig 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges	26,337 <b>FY19 Expenditure</b> 0 0 0 0 0 0 0 29,925	23,806 <b>FY20 Expenditure</b> 0 0 0 0 0 0 14,089	41,175 FY21 Appropriation 0 0 0 0 0 0 14,700	26,444 FY22 Adopted 0 0 0 0 0 0 0 27,200	0 -14,731 Inc/Dec 21 vs 22 0 0 0 0 0 0 0 0 0 0 12,500
Total Supplies & Materials Current Chgs & Oblig 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig	26,337 <b>FY19 Expenditure</b> 0 0 0 0 0 0 0 29,925 29,925	23,806 <b>FY20 Expenditure</b> 0 0 0 0 0 0 14,089 14,089	41,175 FY21 Appropriation 0 0 0 0 0 0 14,700 14,700	26,444 FY22 Adopted 0 0 0 0 0 0 27,200 27,200	0 -14,731 Inc/Dec 21 vs 22 0 0 0 0 0 0 0 0 0 12,500 12,500
Total Supplies & Materials Current Chgs & Oblig 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig Equipment 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	26,337 FY19 Expenditure 0 0 0 0 0 0 29,925 29,925 29,925 FY19 Expenditure 0 0 0 0 0 21,940	23,806 FY20 Expenditure 0 0 0 0 0 0 14,089 14,089 14,089 0 0 0 0 0 0 0 0 0 0 0 0 0	41,175 FY21 Appropriation 0 0 0 0 0 0 14,700 14,700 14,700 14,700 0 0 0 0 0 0 0 0 0 0 0 0	26,444 FY22 Adopted 0 0 0 0 0 0 27,200 27,200 27,200 27,200 0 0 0 0 5,800	0 -14,731 Inc/Dec 21 vs 22 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Total Supplies & Materials Current Chgs & Oblig 54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig Equipment 55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment	26,337 FY19 Expenditure 0 0 0 0 0 0 29,925 29,925 29,925 29,925 29,925 1940 0 0 0 0 0 21,940 21,940	23,806 FY20 Expenditure 0 0 0 0 0 0 14,089 14,089 14,089 14,089 0 0 0 0 0 0 0 0 0 0 0 0 0	41,175 FY21 Appropriation	26,444 FY22 Adopted 0 0 0 0 0 0 27,200 27,200 27,200 27,200 0 0 0 0 5,800 5,800	0 -14,731 Inc/Dec 21 vs 22 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0

# Department Personnel

Title	Union Code	Grade	Position	FY22 Salary	Title	Union Code	Grade	Position	FY22 Salary
Adm Ass	SU4	15	4.00	276,237	Data Proc Sys Analyst I	SE1	07	1.00	66,486
Admin Assistant	EXM	05	1.00	75,326	Dirctor	CDH	NG	1.00	140,385
Admin Asst (Propmgmt)	SU4	16	1.00	76,637	Ex Asst	EXM	25	1.00	99,079
Admin Officer	SE1	04	1.00	70,434	Procurement/AP Manager	SE1	08	1.00	73,198
Architectural Designer (PCM)	SE1	08	1.00	108,468	Program Director	EXM	09	1.00	99,390
Asst Director	EXM	11	7.00	914,901	Program Assistant	SE1	04	1.00	75,441
Chief of Staff (Inter Govern)	EXM	12	1.00	117,080	Project Manager (PMD)	SE1	08	11.00	1,095,561
Clerk of Works II	SE1	07	20.00	1,898,589	Project Manager II	SE1	09	8.00	877,371
Contract Manager (PropMngt)	SU4	18	1.00	93,199	Sr Adm Analyst	SE1	06	1.00	90,319
Contracts Administrator	SU4	17	1.00	82,739	Sr Project Manager	SE1	10	6.00	756,143
					Sr Review Architect	SE1	10	2.00	234,716
					Total			72	7,321,699
					Adjustments				
					Differential Payments				0
					Other				72,000

Chargebacks

Salary Savings

FY22 Total Request

0

-109,794

7,283,905

156

# Program 1. PFD Capital Construction

## Kerrie Griffin, Manager, Organization 181100

## **Program Description**

The Capital Construction program is responsible for the renovation, repair and new construction of City-owned facilities. The program provides professional planning, design and construction management services for capital funded projects at 370 City facilities.

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Opera	ating Budget		Actual '19	Actual '20	Approp '21	Budget '22
		Personnel Services Non Personnel	6,024,250 530,622	6,279,940 364,199	6,813,779 296,695	7,363,906 173,964
		Total	6,554,872	6,644,139	7,110,474	7,537,870
Perfo	rmance					
<b>Goal:</b> Accelerate front end administration of projects, thereby helping projects stay on schedule						
		Performance Measures	Actual '19	Actual '20	Projected '21	Target '22
		Average time for designer selection	5	8	6.5	5
<b>Goal:</b> Accurately estimate construction costs and yearly escalation						
		Performance Measures	Actual '19	Actual '20	Projected '21	Target '22
	% of bids awarded within 15% of estimate	80%	84%	74%	80%	
Goal: Keep change order costs under control, keeping projects on budget						
		Performance Measures	Actual '19	Actual '20	Projected '21	Target '22
		% of closed-out projects where change orders total less than 10% of the original contract price, including elective change orders	62%	70%	75%	65%