

# GROUP DISCUSSION: DIGITAL ACCESS & CAREER TRAINING

LOW WAGE WORKERS NEED EQUIPMENT! HOW CAN I HELP THEM DEVELOP SKILLS W/O THEM?



17% HAVE ACCESS TO BROADBAND FOR TELEHEALTH, THIS IS A HUGE PROBLEM!

## YOUR CONCERNS...

SENIOR CITIZENS NEED SUPPORT W/ DIGITAL ACCESS!

THIS IS A CIVIL RIGHTS ISSUE!

TRAINING IS A PIECE-MEAL PROCESS!

EMPLOYEE TRAINING PROGRAMS: NOT FLEXIBLE SCHEDULE & ARE EXPENSIVE!

NEED: DIGITAL TRAINING IN A PERSON'S NATIVE LANGUAGE

## YOUR EXPERIENCES...



@BRINGHAM: WE USE AN APP-BASED TRAINING PROGRAM!



LOWER INCOME GROUPS: DON'T EVEN HAVE SMART PHONES.

WE KNOW IT'S LOWER INCOME HOUSEHOLD WHO NEED HELP! ... LEVERAGE OTHER SUPPORT SYS. TO DETERMINE ELIGIBILITY.

LEVERAGE UNIVERSITIES- WE USE STUDENTS AS TUTORS.

ON DIGITAL LITERACY: DIGITAL NAVIGATOR PROGRAM IS GREAT!

R.I.: DONOR PROGRAM- "PCs FOR PEOPLE"



OFFER DIGITAL LITERACY IN MULTIPLE LANGUAGES!

DEFINE & PUBLISH NEW PROGRAM MODELS!

CONTEXT-BASED 1ST/ GEN. ED 2ND!

MULTI-LINGUAL!

FOR WORKFORCE DEV.!

PARTNER W/ LOCAL TECH CO. TO CREATE REMOTE/ MOBILE EDUCATION PROGRAMS!

## YOUR IDEAS...

WE NEED HARD DATA ON INTERNET ACCESS ACROSS THE CITY!

FUND SUBSIDIZED INTERNET TO HOUSEHOLDS WITH STUDENTS

NEEDS A LONG TERM SOLUTION

HELP PARENTS AS WELL!

LACK OF ACCESS = LEFT BEHIND IN SCHOOL!

WE HAVE A BROADBAND STUDY- DATA IS COMING SOON!

MORE STEM PROGRAMMING IN LOW INCOME COMMUNITIES

INTER-GENERATIONAL PROGRAMS ARE VERY EFFECTIVE!

URBAN EDGE JUST STARTED A "LITTLE BROTHER" PROGRAM!



GO BIGGER & STRONGER BANDAIDS AREN'T GOING TO WORK!



LEVERAGE EXISTING PIPELINES...

COMMUNITY HEALTH CENTERS CAN HELP TRACK & SHARE INFO W/ PATIENTS

THERE IS COMFORT & TRUST HERE- THIS LOWERS BARRIER TO ENTRY!

... LIKE A PROGRAM TO DISTRIBUTE CELL PHONES

A MORE HOLISTIC APPROACH

## BARRIERS?

ACCESS TO RELIABLE, HIGH SPEED INTERNET!



WE NEED HARD DATA ON COVERAGE BY PROVIDERS

... A MAP OF CABLE LINE COVERAGE

INTERNET COST IS A BARRIER... WE NEED A VERSION OF THE FCC PROGRAM



LET'S GO BETTER LISTENING SESSION WEDNESDAY SEPTEMBER 1, 2021