GROUP DISCUSSION: DIGITAL ACCESS & CAREER TRAINING

**Your Experiences...**
- We know it's lower income household who need help! Leverage other support sys. to determine eligibility.
- For workforce dev.
- Mobile education programs!
- Define & publish new program models!
- Partner w/local tech co. to create remote/mobile education programs!
- Needs a long term solution.
- Help parents as well.

**Barriers?**
- Internet cost is a barrier... We need a version of the FCC program.
- Need hard data on coverage by providers.
- There is comfort & trust here.
- Like a program to distribute cell phones.

**Your Ideas...**
- We need hard data on Internet access across the city!
- We have a broadband study data is coming soon!
- Fund subsidized Internet to households with students.
- Lack of access left behind in school!
- More STEM programming in low income communities!
- Inter-generational programs are very effective!

**Your Concerns...**
- Have access to broadband for tele-health, this is a huge problem!
- Low wage workers need equipment! How can we help them develop skills w/ them?

**Need:**
- Digital training in a person's native language.
- Training is a piece-meal process!
- This is a civil rights issue!
- Senior citizens need support w/digital access!

**Your Experiences...**
- We use an app-based training program!
- Bringham: We use students as tutors.
- R.I. donor program - PCs for people.

**Our Experiences...**
- Digital literacy digital navigator program is great!
- Offer digital literacy in multiple languages!
- Access to reliable high-speed Internet!
- Go bigger & stronger band-aids aren't going to work!

**LEVERAGING EXISTING PIPELINES...**
- Community health centers can help track & share info w/patients
- Like a program to distribute cell phones

**LET'S GO BETTER LISTENING SESSION**
- Wednesday September 1, 2021