Let’s Go Better Listening Session

Substance Use + Recovery - September 1, 2021
Pinning an ASL Interpreter (ZOOM)

ASL Interpretation is available during this webinar! Please follow the two steps below to pin the ASL interpreters video. This will disable active speaker view and allow the video to remain on your screen

1. Hover over the ASL Interpreters Video and click the three dots on the top right corner

2. From the menu, click pin
Closed Captioning

Closed captioning is being provided. To access:
1. Find “Closed Caption”
2. Drop-down menu

Subtítulos

Se proporcionan subtítulos. Para acceder:
1. Busque “Closed Caption” (Subtítulos)
2. Abra el menú desplegable
Welcome to the #Let’sGoBetter Listening Session

Language Interpretation Services

• Simultaneous interpretation services are being provided for this meeting in the following languages:

• To switch languages, please select the globe icon that will appear at the bottom of your screen and select the language of your choice.
Interpreter Instructions

**Mandarin:** 若需普通话口译服务：
1. 在屏幕下方的长方形控制栏中，请点击“Interpretation.”
2. 请点您所需收听的语言。
3. 您即可收听普通话的会议口译。

**Cantonese:** 若需廣東話口譯服務
1. 在屏幕下方的長方形控制欄中，請點擊“Interpretation”。
2. 請點擊您所需收聽的語言。
3. 您便可收聽到廣東話會議的即時傳譯。

**Haitian Creole:** Pou entèpretasyon Kreyòl ayisyen,
1. Ale nan kontwòl ba nan pati anba ekran an epi Klike sou "Interpretation"
2. Apre sa, klike sou lang ke ou ta renmen tande a.
3. Kounye a ou gen aksè a reyinyon an Kreyòl ayisyen

**Spanish:** Para traducción en Español,
1. Vaya a la parte baja de la pantalla, en la barra horizontal, y presione la tecla “Interpretation”.
2. Luego seleccione el idioma que desea escuchar.
3. Después de seleccionar, usted entrará a la reunión en el idioma “Español”.

**Brazilian Portuguese:** Para interpretação int Português.
1. Vá para a barra de controle horizontal na parte inferior da tela. Clique em “Interpretation”.
2. Em seguida, clique no idioma que deseja ouvir.
3. Agora você está acessando esta reunião em Português.
Zoom Protocols - How to Participate

- We will be recording the presentation and posting it on our website.

- Please ask questions by typing them in the chat. If we do not get to your question or are on a phone, you can email the recover@boston.gov and we will answer your questions in the coming days.
**Participant Controls**

**Audio**
- Mute and unmute your microphone.
- Audio Controls (click the arrow next to Mute / Unmute): Allows you to change the microphone and speaker that Zoom is currently using on your computer, leave computer audio, and access the full audio settings.

**Video**
- Start Video / Stop Video: Turns your camera on or off.

**Participants**
- Participants: See who’s currently in the meeting.

**Chat**
- Chat: Access the chat window to chat with other participants.

**Reactions**
- Reactions: Meeting reactions and Raise Hand allow you to communicate issues or feedback to the host. These reactions are on your video panel and next to your name on the participants panel.
  - **On computer:** Click reactions icon and select hand icon to Raise Hand / Lower Hand
  - **On phone:** Dial *9
Agenda
September 1, 2021

- Introduction
  - Vision for Boston's Federal Funds
  - Funding Overview & Timeline
- Current Reality of Substance Use in Boston
- Existing Efforts and Gaps
- Listening Session
  - Breakout Rooms
- Share-out
- Conclusion
Introductions

CITY of BOSTON

MARTY MARTINEZ
Chief, Health and Human Services

JEN TRACEY
Director, Office of Recovery Services

OMAR KHOSHAF
Key Initiatives, Mayor’s Office

ELSIE TAVERAS
Director, Kraft Center

MICHAEL CURRY
President, Mass League

FREDERICA WILLIAMS
President, Whittier Street Health Center

MANNY LOPES
President, East Boston Neighborhood Health Center
Vision for Boston’s Federal Funding

An Equitable Recovery for All Boston Residents

Strengthening Our Health and Well-Being
- Opioid Epidemic
- Violence & Trauma
- Food Insecurity

Closing the Racial Wealth Gap
- Homeownership
- Small businesses

Training our Workforce for the Future
- Career Training
- Digital Access
- Quality Jobs & Childcare
Vision for Boston’s Federal Funding

While exploring investment opportunities in these areas, there will be an emphasis on solutions that incorporate Arts & Culture and Climate Resiliency.
What are Boston’s available resources for recovery?

Funding Overview

- Coronavirus Relief Bill (December 2020)
- CARES Act (March 2020)
- FEMA Reimbursements
- City Operating Budget
- American Rescue Plan Local Aid
- American Rescue Plan - School
- American Rescue Plan - Housing and Homelessness
- Massachusetts Recovery Funds
- Infrastructure Investment and Jobs Act

Equitable Recovery
What is the impact of ARPA local aid in Boston?

**Total Funds**
- Boston estimated to receive $558 Million from ARPA, with $424 Million coming directly to Boston and an additional $134 Million from Suffolk County to come from the Commonwealth.
- $136.5 Million has been allocated to date for emergency relief investments and stabilizing Boston’s budget

**Guardrails**
- ARPA funding must be committed through December 2024
- Fit into one of the eligible “uses” of spending on the next slide
### What are Boston’s eligible uses of ARPA Funding?

#### Funding Overview

<table>
<thead>
<tr>
<th><strong>Support Public Health Response</strong></th>
<th><strong>Address Negative Economic Impacts</strong></th>
<th><strong>Equity-Focused Services</strong></th>
<th><strong>Replace Public Sector Revenue Loss</strong></th>
<th><strong>Broadband Infrastructure</strong></th>
<th><strong>Water &amp; Sewer Infrastructure</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Services to contain and mitigate the spread of COVID-19, including vaccination, medical expenses, testing, contact tracing, quarantine costs, capacity enhancements, and many related activities</td>
<td>Deliver assistance to workers and families, including support for unemployed workers, aid to households, and survivor’s benefits for families of COVID-19 victims</td>
<td>Additional flexibility for the hardest-hit communities and families to address health disparities, invest in housing, address educational disparities, and promote healthy childhood environments</td>
<td>Ensure continuity of vital government services by filling budget shortfalls</td>
<td>Focus on households and businesses without access to broadband and those with connections that do not provide minimally acceptable speeds</td>
<td>Includes improvements to infrastructure, such as building or upgrading facilities and transmission, distribution, and storage systems</td>
</tr>
<tr>
<td>Behavioral healthcare services, including mental health or substance misuse treatment, crisis intervention, and related services</td>
<td>Support small businesses with loans, grants, in-kind assistance, and counseling programs</td>
<td>Broadly applicable to Qualified Census Tracts, other disproportionately impacted areas, and when provided by Tribal governments</td>
<td>Revenue loss is calculated relative to the expected trend, beginning with the last full fiscal year pre-pandemic and adjusted annually for growth</td>
<td>Fund projects that deliver reliable service with minimum 100 Mbps download / 100 Mbps upload speeds unless impracticable</td>
<td>Eligible uses aligned to Environmental Protection Agency project categories for the Clean Water State Revolving Fund and Drinking Water State Revolving Fund</td>
</tr>
<tr>
<td>Payroll and covered benefits for public health, healthcare, human services, and public safety staff to the extent that they work on the COVID-19 response</td>
<td>Speed the recovery of impacted industries, including the tourism, travel, and hospitality sectors</td>
<td></td>
<td>Recipients may re-calculate revenue loss at multiple points during the program, supporting those entities that experience revenue loss with a lag</td>
<td>Complement broadband investments made through the Capital Projects Fund</td>
<td></td>
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</table>
What will the process look like?

**Timeline**

1. **Aug - Sept**
   - Launch public engagement campaign & gather input with digital tools and community meetings

2. **September**
   - Taskforce will synthesize feedback into draft ARP investment recommendations

3. **Oct - Mid Nov**
   - Mayor releases ARP proposal & holds public comment period

4. **Mid Nov - Dec**
   - Incorporate feedback and publish final version of ARP investments, hold Council hearings & vote

**Phase 1 Events**

- Affordable homeownership (AUG 26)
- Supporting small businesses (AUG 31)
- Substance use disorders (SEP 1)
- Access to Internet and career training (SEP 1)
- Career training for quality jobs (SEP 8)
- Quality jobs and childcare (SEP 15)

**Phase 1 Tools**

- More info: [Boston.gov/recover](http://Boston.gov/recover)
- Phone: Call 311 to provide your feedback
## Boston’s Equitable Recovery Taskforce Members

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aisha Francis</td>
<td>CEO, Benjamin Franklin Institute of Technology</td>
</tr>
<tr>
<td>Andrea Swain</td>
<td>Executive Director, Yawkey Club of Roxbury</td>
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<tr>
<td>Ayele Shakur</td>
<td>CEO, BUILD</td>
</tr>
<tr>
<td>Bob Giannino</td>
<td>CEO, United Way</td>
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<tr>
<td>Bob Luz</td>
<td>CEO, Mass Restaurant Association</td>
</tr>
<tr>
<td>Catherine D’Amato</td>
<td>President &amp; CEO of Greater Boston Food Bank</td>
</tr>
<tr>
<td>Corey Thomas</td>
<td>CEO, Rapid7</td>
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<tr>
<td>Dan Hunt</td>
<td>State Representative</td>
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<tr>
<td>Danella Clark</td>
<td>President, Boston Arts Academy Foundation</td>
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<tr>
<td>Darlene Lombos</td>
<td>Executive Secretary, Greater Boston Labor Council</td>
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<tr>
<td>Elsie Taveras</td>
<td>Chief Health Equity Officer, Mass General Brigham</td>
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<tr>
<td>Emily Dorcely</td>
<td>CEO, Urban Edge</td>
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<tr>
<td>Emily Ruddock</td>
<td>Executive D, MASSCreative</td>
</tr>
<tr>
<td>Frederica Williams</td>
<td>CEO, Whittier Street Health Center</td>
</tr>
<tr>
<td>Glynn Lloyd</td>
<td>Executive Director, Foundation for Business Equity</td>
</tr>
<tr>
<td>Gustavo Quiroga</td>
<td>Director of Neighborhood Strategy/Development, Graffito</td>
</tr>
<tr>
<td>Jacquetta Van Zandt</td>
<td>Vice President of Engagement, The Partnership</td>
</tr>
<tr>
<td>Jaimie McNeil</td>
<td>General Agent, UNITE HERE Local 26</td>
</tr>
<tr>
<td>Jim Rooney</td>
<td>President &amp; CEO, GB Chamber of Commerce</td>
</tr>
<tr>
<td>Joel Sklar</td>
<td>Board Chair, Boston Main Streets; Principal, Samuels &amp; Associates</td>
</tr>
<tr>
<td>Kalila Barnett</td>
<td>Program Officer, Climate Resilience, Barr Foundation</td>
</tr>
<tr>
<td>Karen Chen</td>
<td>Executive Director, Chinese Progressive Association</td>
</tr>
<tr>
<td>Lew Finfer</td>
<td>Special Projects Director, Massachusetts Communities Action Network</td>
</tr>
<tr>
<td>Manny Lopes</td>
<td>President/CEO, East Boston Neighborhood Health Center</td>
</tr>
<tr>
<td>Michael Curry</td>
<td>President &amp; CEO, Mass League of Community Health Centers, Co-Chair, COVID-19 Health Inequities Task Force</td>
</tr>
<tr>
<td>Michael Flaherty</td>
<td>Boston City Councilor, At-Large Chair, Committee on COVID-19 Recovery</td>
</tr>
<tr>
<td>Pam Kocher</td>
<td>President, Boston Municipal Research Bureau</td>
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<tr>
<td>Quincy Miller</td>
<td>President, Eastern Bank</td>
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<tr>
<td>Sam Acevedo</td>
<td>Executive Director, Boston Higher Education Resource Center</td>
</tr>
<tr>
<td>Segun Idowu</td>
<td>Executive Director, Black Economic Council of MA (BECMA)</td>
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<tr>
<td>Stacy Thompson</td>
<td>Executive Director, Liveable Streets</td>
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<tr>
<td>Suzanne Lee</td>
<td>Former Principal, Josiah Quincy School President Emeritus, Chinese Progressive Association</td>
</tr>
<tr>
<td>Symone Crawford</td>
<td>Director of Homeownership Education, MAHA</td>
</tr>
<tr>
<td>Tomas Gonzalez</td>
<td>COO, Core Cannabis</td>
</tr>
<tr>
<td>Vanessa Calderon-Rosado</td>
<td>CEO, Inquilinos Boricuas en Accion</td>
</tr>
<tr>
<td>Willie Broderick II</td>
<td>Senior Pastor, Twelfth Baptist Church</td>
</tr>
</tbody>
</table>
Current Reality
Current State

- In 2020, the United States had the highest rates of overdose deaths seeing over 93,000 confirmed deaths.

- For 2020, there were 2,035 confirmed opioid-related overdose deaths for the state, and 245 for the City.

- *Fentanyl* remains a key factor in opioid-related overdose deaths.

- Emerging trends among those newly diagnosed also include an increase in methamphetamine use.

- There is an uptick of HIV infections in the City of Boston in persons who inject drugs (PWID) who are experiencing or have experienced recent homelessness.
Impacts of COVID-19

- The co-occurring opioid epidemic and COVID-19 pandemic caused a disruption to healthcare, social services, and the public health and justice systems, which has had a devastating impact on Boston’s most vulnerable residents.

- The rate of overdose death increased by 70% among Black non-Hispanic men.
Our mission is to advance equitable and comprehensive substance use recovery by increasing access to care and filling critical gaps.

Recovery Services offers comprehensive programming and resources aimed at preventing substance use and supporting the treatment and recovery for individuals, families and communities impacted by substance use disorders.

We work across City departments and with community partners to create a coordinated citywide recovery strategy and reduce stigma.
# Boston provides a continuum of care, from harm reduction to recovery supports

<table>
<thead>
<tr>
<th>Outreach workers</th>
<th>Low-threshold space</th>
<th>Harm reduction</th>
<th>Treatment services</th>
<th>Recovery supports</th>
</tr>
</thead>
<tbody>
<tr>
<td>Street outreach workers canvas neighborhoods to help individuals access care and housing</td>
<td>Drop in services for individuals to spend time during the day and connect to resources</td>
<td>Comprehensive drug user health: access to clean syringes, HIV, STI testing, and naloxone through mobile + fixed sites</td>
<td>Detox, MOUD, Residential, and outpatient treatment programs</td>
<td>Access to recovery, through peer-to-peer recovery centers and wrap-around supports like housing and employment</td>
</tr>
<tr>
<td><strong>Ex:</strong> Interdisciplinary street outreach team</td>
<td><strong>Ex:</strong> Engagement Center, St. Francis House</td>
<td><strong>Ex:</strong> Victory Programs, Fenway Health, AHOPE</td>
<td><strong>Ex:</strong> Dimock, Entre Familia</td>
<td><strong>Ex:</strong> ATR, Recovery Housing, Recovery Centers</td>
</tr>
</tbody>
</table>

## Overdose Prevention & Narcan Distribution
We offer a continuum of care, from harm reduction to recovery supports:

<table>
<thead>
<tr>
<th>Outreach Workers</th>
<th>Engagement Center</th>
<th>AHOPE</th>
<th>PAATHS</th>
<th>Treatment Programs</th>
</tr>
</thead>
<tbody>
<tr>
<td>A team of outreach workers canvases critical neighborhoods to help individuals access care</td>
<td>Low threshold space for individuals to spend time during the day and connect to care</td>
<td>Comprehensive drug user health access to clean syringes, HIV, STI testing, Naloxone, and other supplies to reduce the risk of overdose, HIV, hepatitis, and other medical conditions</td>
<td>Places individuals in treatment for substance use disorder</td>
<td>Residential and outpatient treatment programs, as well as a peer-to-peer recovery center</td>
</tr>
</tbody>
</table>

Overdose Prevention & Narcan Distribution
“If you or someone you know has a problem with drugs or alcohol in the city of Boston, call 311. We are here to help. Don’t suffer alone.”
- Mayor Martin J. Walsh

311 for Recovery Services

Community Syringe Redemption Program (CSRP)

Supportive Place for Observation and Treatment (SPOT)

Engagement Center

Drug Checking
Transformative investments

**Recovery campus (Shattuck)**
- 100+ beds
- State investment in low-threshold housing
- $19 million over 5 years

**Community Syringe Redemption Program (CSRP)**
- Overnight respite
- $900,000 annual operations for 3 sites

**Engagement Center**
- Care in Reach van
- $250,000 one-time
- $386,500 annual ops
- $10 million to build
- $2 million to operate annually

**Overnight respite**
- $4 million annual operations
Current Gaps in Care
Gaps in the Continuum of Care

**Prevention**
- Youth
- Families
- Communities
- Systems (ex: Schools)

**Intervention & Treatment**
- Overnight Care
- Crisis Management
- Harm Reduction Access
- Drop-in Spaces
- Co-Occurring Disorder Treatment

**Wrap-around Supports**
- Workforce Development
- Employment Opportunities
- Housing Opportunities
- Recovery Supports
- Discharge Planning
Discussion
What We Want to Hear from You...

- What gaps do you see in Boston's continuum of care?
- How would you recommend filling these gaps?
- Which initiatives would you recommend the City of Boston prioritizes for ARPA funding?
- How should the City of Boston address equity gaps in our continuum of care?
What We Want to Hear from You...

• **Listening Session (45 min)**
  • 15 mins: Prevention
  • 15 mins: Intervention (Harm Reduction + Treatment)
  • 15 mins: Recovery Supports (Housing + Employment)

*Notes on joining break-out rooms:*
  • We will open the breakout rooms.
  • On a computer? Click “Join”
  • On a phone? You’ll enter automatically. *6 to mute/unmute.

• **Then: Share-out from each group**
What We Heard
Conclusion - Next Steps
Next Steps

- **Fill out our survey**: [bit.ly/gobetterbos](bit.ly/gobetterbos)
- **Spread the word** about the other #LetsGoBetter meetings
  - Other meetings on homeownership, small businesses, internet access, career training and childcare.
- You can also **email us** any follow up questions at [recover@boston.gov](mailto:recover@boston.gov)