



Summary of FY21 PILOT Community Benefits

As outlined by the 2011 PILOT Taskforce, PILOT Community Benefits are broadly defined as services that directly benefit City of Boston residents; support the City's mission and priorities with the idea in mind that the City would support such an initiative in its budget if the institution did not provide it; emphasize ways in which the City and the institution can collaborate to address shared goals; and, are quantifiable. Lastly, PILOT Community Benefits should include only those investments that are above and beyond the institution's existing commitments such as Institutional Master Plan requirements, Article 80 requirements, Determination of Need and the like.¹ Examples of PILOT Community Benefits programs include academic scholarships, job training initiatives, health disparities programs. More detailed examples of FY21 Community Benefit programs can be found below.

In FY21, **35 institutions** submitted PILOT Community Benefits reports totalling \$154.5M and **received \$55.4M in community benefits credit**. Institutions partnered with over **420 local organizations** to implement these programs.

Last year, in the second year of providing a Community Benefits summary, institutions submitted PILOT Community Benefits reports totalling \$153.2M and received \$52.9M in community benefits credit. Institutions partnered with over 530 local organizations to implement these programs. For comparison, only 27 institutions submitted community benefits reports in FY17 and no summary was provided.

To better understand the impact of PILOT Community Benefits across the city, this year's submissions were broadly categorized. The following categorization is a preliminary assessment based on the information provided about each Community Benefit by our partner institutions. All submitted Community Benefits were categorized, with the exception of some programs which require more information before making an assessment. Please note that additional benefits to the community through Institutional Master Plan requirements, Article 80 requirements, Determination of Need and other means are not accounted for in this analysis.

¹ For more information on Institutional Master Plans coordinated by the Boston Planning & Development Agency, see <http://www.bostonplans.org/planning/institutional-planning/institutional-planning>



Table 1: Preliminary Assessment of Community Benefits Programs FY19-21²

Category	FY19 Value (\$)	FY20 Value (\$)	FY21 Value (\$)
Education: post-secondary access, scholarships, school funding, supports and resources, and investment in educational environment	\$53M	\$65.4M	\$72.4M
Community Health: community health initiatives, education and outreach beyond the charitable mission of the institution	\$27.2M	\$28.7M	\$31.9M
Built Environment: active transportation options, parks and open space, access to healthy foods	\$17.3M*	\$18.5M	\$17.2M
Good Neighbor Activity: donations of facilities, goods, and/or supplies, monetary support of community associations, volunteer activities, and paid student internships	\$27.9M	\$16.4M	\$16.5M
Cultural: access to cultural spaces, activities and programs	\$10.4M*	\$11.0M	\$5.7M
Employment: workforce development programs, job readiness training, summer jobs program	\$4.6M	\$4.3M	\$4.6M
Violence Prevention: youth violence, sexual violence and other community violence prevention and public safety programs	\$4.9M	\$4.0M	\$3.5M
City Fellowships and Direct Funding: fellowships, co-ops and direct funding to City departments	\$2.6M	\$2.6M	\$1.1M
Social Environment: social networks, participation, cohesion, capital, support, inclusion, integration, and norms	\$4.6M	\$1.3M	\$832K
Housing: development and maintenance of safe, stable, affordable living accommodations**	\$579K	\$863K	\$1.0M
Grand Total	\$157.4M	\$153.2M	\$154.5M

*These FY19 values have been adjusted given an error in last year’s reporting on community benefit submissions. Harvard University’s Arnold Arboretum now falls under the Built Environment category (in FY19, it was erroneously placed in the Cultural category).

**For more information on student housing, see [Student Housing Trends](#) 2019-20 Academic Year.

To further understand the impact of PILOT Community Benefits across the city, institutions also submitted new information about the neighborhoods served by every program. The following

² Please note that FY19 was the first year that Community Benefits Programs were categorized.



neighborhood categorizations are a preliminary assessment based on the information provided about each Community Benefit program by our partner institutions. Please note that some programs serve multiple neighborhoods; for those programs, the reported value of that program is counted in each neighborhood served. While 69% of programs serve residents citywide, 89% of the total reported value of PILOT Community Benefits were citywide. For comparison, in FY20, Last year, 70% of programs served residents citywide and 90% of the total reported value of PILOT Community Benefits were citywide.

Table 2: Preliminary Assessment of Community Benefits Programs by Neighborhood FY20-21

Neighborhood	FY20 Value (\$)	FY21 Value (\$)
City-wide	\$136,197,090	\$138,076,317
Allston	\$598,283	\$4,478,709
Brighton	\$612,731	\$4,517,959
Back Bay	\$264,078	\$156,754
Beacon Hill	\$241,664	\$184,450
Charlestown	\$886,336	\$1,661,907
Chinatown/Downtown/Leather District	\$1,023,671	\$4,086,105
Dorchester	\$8,240,706	\$7,050,028
East Boston	\$5,558,857	\$2,602,675
Fenway-Longwood	\$7,521,589	\$7,815,539
Hyde Park	\$284,074	\$1,296,828
Jamaica Plain	\$1,847,986	\$1,488,038
Mattapan	\$1,362,948	\$3,063,772
Mission Hill	\$5,471,080	\$7,676,319
North End	\$119,873	\$143,350
Roslindale	\$402,415	\$1,147,632
Roxbury	\$5,518,219	\$9,434,475
South Boston	\$1,267,679	\$953,765
South End	\$3,299,382	\$3,410,590
West End	\$360,483	\$244,274
West Roxbury	\$391,917	\$632,649



Institutions who did not submit a report did not receive community benefit credit. **Twelve** institutions did not submit Community Benefits programs in FY21:

Bayridge Center (*submitted in FY19, did not submit in FY20*)

Boston College (*did not submit in FY19 or FY20*)

Catholic Memorial (*did not submit in FY19 or FY20*)

Children's Museum (*submitted in FY19 and FY20*)

Emmanuel College (*submitted in FY20, did not submit in FY19*)

Harvard Vanguard (*did not submit in FY19 or FY20*)

Hebrew Rehab (*did not submit in FY19 or FY20*)

Isabella Stewart Gardner Museum (*submitted in FY20, did not submit in FY19*)

Joslin Diabetes Center (*did not submit in FY19 or FY20*)

New England Aquarium (*submitted in FY19 and FY20*)

Roxbury Latin School (*did not submit in FY19 or FY20*)

Shriners Hospital (*did not submit in FY19 or FY20*)