



Boston EMA Ryan White Planning Council

Brian Holliday , Planning Council Chair • **Kathy Lituti** ,
Planning Council Chairelect • 09.17.2020

Virtual Meeting Ground Rules

- Be on time and prepared
- Use headphones
- Silence Means Agreement
- Avoid using speakerphone
- Avoid multi-tasking
- Mute yourself unless speaking
- Do not put this conference call on “Hold”
- Identify yourself
- Speak slowly and clearly
- No one-on-one side conversations
- Use chat box to communicate with moderators and ask questions to presenters

Moment of silence

At this moment, let's
take a **moment of
silence** in remembrance
of those who came
before us, those who are
present, and those who
will come after us.

Introductions

Phone

- Please state your name for the record

Computer/online

- No need to state, we have you on record
-

Overview

- Knowledge check- Orientation theme s
 - Basecamp review
 - Proposed By-law revisions
 - FY20 Q2 utilization & spending report
 - The year ahead- 2020-2021 timeline
 - 2020 National Ryan White Conference on HIV Care & Treatment
-

Approving meeting minutes

June 25, 2020

Steps in approving minutes:

1. Review minutes
2. Make a first and second motion to approve minutes
3. Vote

All in Favor: Yes, I approve the minutes **silence means agreement**

Opposed: No, I do not approve the minutes

Abstention: Absent from previous meeting/ Decline to vote



Basecamp Review

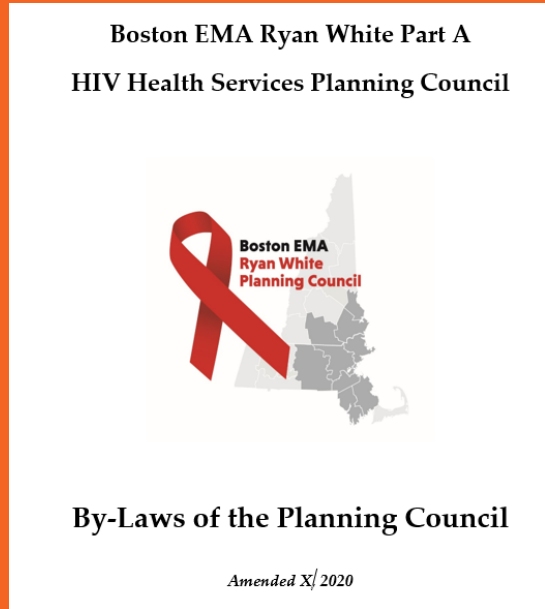
Liz Rios, PCS Manager

Proposed By-law s Revision

Brian Holliday , Planning Council Chair
Liz Rios, PCS Manager

Background info

- The By-laws govern the operations of the Planning Council
- By-laws are routinely reviewed to ensure they reflect actual operations
- All practices must be in compliance
- By-laws were reviewed by consultant in the spring



Proposed Edits – *vote in October*

- How unaligned members certify status
- Description of nominations process and appeals process
- Description on virtual voting

New Content appears:

- ✓ Nominations process (page 9)
 - ✓ The appeals process (page 11)
 - ✓ Unaligned consumers certification (page 5).
 - ✓ Virtual voting procedure (page 15)
-

Additional Consideration

For council to discuss

- Should PC remove the cap on members?
Current cap is 45
-

Little bit of homework!

1. Review bylaws on Basecamp
2. Ask PCS, or another member if you have questions
3. You can Ping! People on Basecamp
3. Prepare to vote in October
4. You are welcome to abstain from voting

Client Utilization and Quarterly Spending

Katie Keating , Felipe Ruiz, Alexandra Zhang
Ryan White Services Division

FY 2020 Quarter 2 Report

June 1, 2020 - August 31, 2020

Ryan White Services Division

September 17, 2020

**BOSTON
PUBLIC
HEALTH
COMMISSION**



Objective

Summarize Spending and
Utilization Data for Q2
FY20

Considerations Due to Impact of COVID-19

Agencies have done tremendous work to ensure continuity of services but experienced the following challenges:

- Delays and changes in service delivery-need to adapt services, build out telehealth, address other barriers to access due to safety concerns, access, client communication/outreach
- Shifting guidance, policies and protocols
- Agency capacity to submit and process invoices and data
- Changing needs of clients
- Influx of other funds to respond to COVID-19

FY 2020

Overview

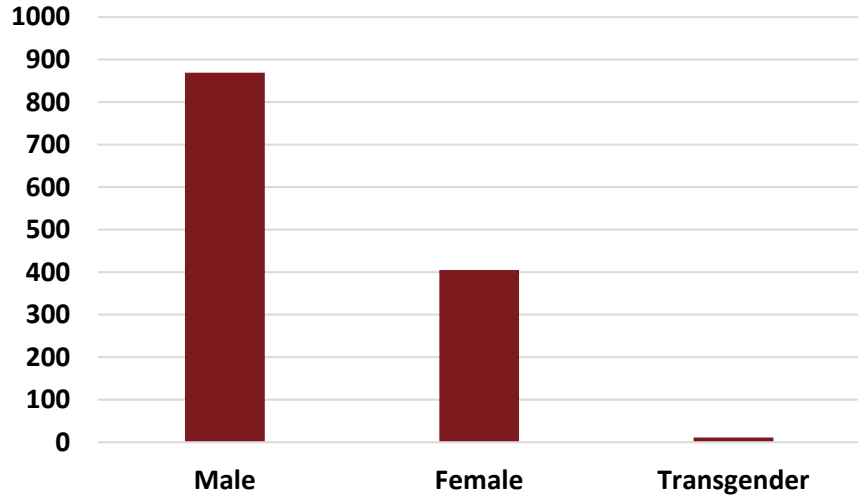
- \$14,894,764
- 33 funded agencies
- 14 services categories
- 1,081 clients

- *Red = Core Medical Services.*
- *Grey = Support Services*
- ** =Minority AIDS Initiative (MAI).*

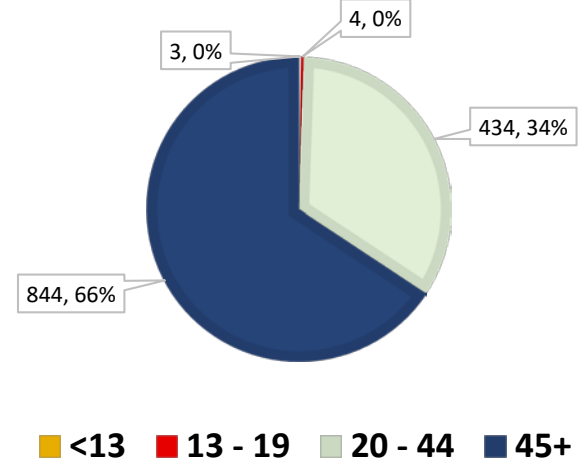
| | | | |
|-------------------------------------|---------------------------------|---|--------------------------------|
| Linguistic Services NEW* | AIDS Drug Assistance Program | Emergency Financial Assistance* (MAI is new) | Food Bank/Home-Delivered Meals |
| Other Prof Services (Legal) NEW* | Health Education/Risk Reduction | Housing | Medical Case Management* |
| | Medical Nutrition Therapy | Medical Transportation | Non-Medical Case Management* |
| | Oral Health Care | Psychosocial Support* | Substance Abuse - Residential |

FY20 EMA-Wide Demographics

Gender

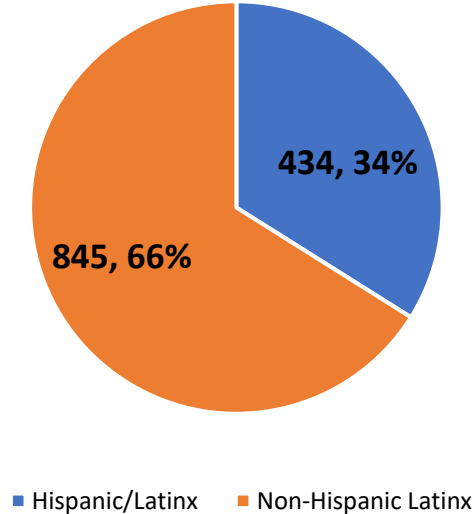


AGE



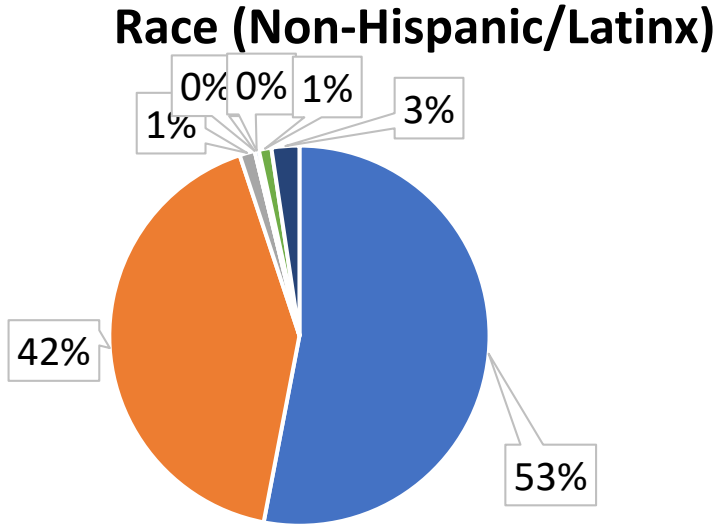
FY20 EMA-Wide Demographics, cont'd

Hispanic Latinx and Non-Hispanic Latinx



| | |
|---------------------------------------|---------------------|
| Number of Non-Hispanic/Latinx clients | 845 (or 66%) |
| Number of Hispanic/Latinx clients | 434 (or 34%) |
| Total | 1279 |

FY20 EMA-Wide Demographics, cont'd

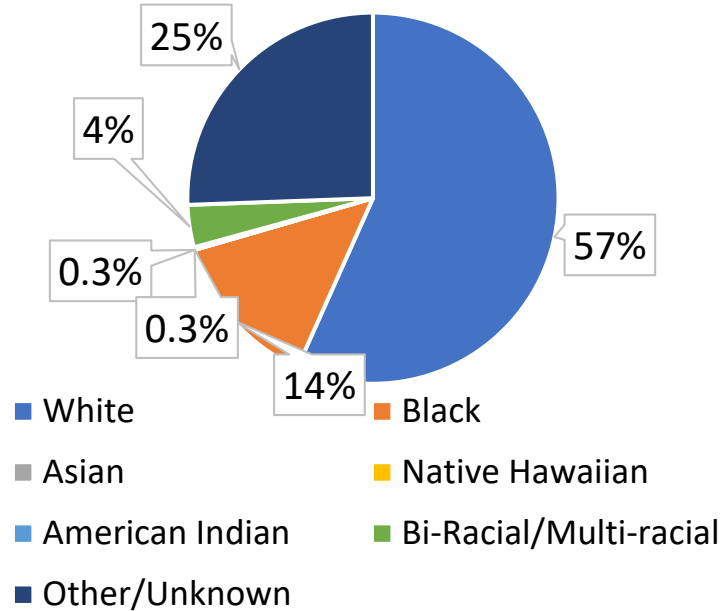


- White
- Black
- Asian
- American Indian
- Other/Unknown
- Native Hawaiian
- Bi-Racial/Multi-racial

| | |
|---|---------------|
| Number of Non-Hispanic/Latinx clients | 845 |
| Total Number of Clients in the Boston EMA | 1279 |
| Percentage of Total | 66.07% |

FY20 EMA-Wide Demographics, cont'd

Racial Breakdown of Hispanic/Latinx



| | |
|---|--------------|
| Number of Hispanic/Latinx clients | 434 |
| Total Number of Clients in the Boston EMA | 1279 |
| Percentage of Total | 33.9% |

Medical Case Management (MCM)



18 funded agencies

*4 of 18
funded under
Minority
AIDS
Initiative
(MAI)*



Provides services that link clients with primary medical care and all health-related support services

MCM: Spending

FY20 Q2

| | Allocated | Spent | % Spent |
|----------------|------------------|--------------|----------------|
| General | \$4,374,725 | \$1,331,052 | 30.4% |
| MAI | \$468,111 | \$171,815 | 36.7% |

MCM: Clients Served & Units of Service

| FY20 Q2 | | | |
|---------|------------------|-----------------|-----|
| | # Clients Served | FY20 Projection | % |
| General | 1,145 | 2,047 | 56% |
| MAI | 244 | 440 | 55% |

| FY20 Q2 | | | |
|---------|------------------|-----------------|-----|
| | Units of Service | FY20 Projection | % |
| General | 6,918 | 32,783 | 21% |
| MAI | 1,982.5 | 6,709 | 30% |

MCM: Key Takeaways

- Medical Case Management receives the largest funding allocation of all service categories
- Compared to Q2 FY19, 38% fewer clients have been served (Part A & MAI)
- Compared to Q2 FY19, 23% fewer units of service have been completed (Part A & MAI)
- Compared to Q1, many agencies report that Case Managers are still very busy and frequently meeting and speaking with clients

***We anticipate that this is partially due to COVID-19. Some agencies are also still getting caught up with completing their August e2Boston data entry.**

Housing



5 funded agencies



Provides short-term, emergency or transitional housing assistance



Provides housing search support and advocacy



Goal is to improve access, medical adherence and health outcomes

Housing: Spending

| FY20 Q2 | | | |
|---------|-------------|-----------|---------|
| | Allocated | Spent | % Spent |
| General | \$1,169,960 | \$583,159 | 49.8% |

Housing: Clients Served & Units of Service

| FY20 Q2 | | | |
|---------|------------------|-----------------|-----|
| | # Clients Served | FY20 Projection | % |
| General | 157 | 434 | 36% |

| FY20 Q2 | | | |
|---------|------------------|-----------------|-----|
| | Units of Service | FY20 Projection | % |
| General | 1,160.25 | 6,487.5 | 18% |

Housing: Key Takeaways

- Compared to Q2 FY19, 20% fewer clients have been served
- Compared to Q2 FY19, 24% fewer units of service have been completed
- Stable housing remains vitally important in curbing the COVID-19 pandemic and clients have increasing housing needs for rental assistance and arrearage support.
- Several agencies are getting EFA requests that tie into housing.
- The eviction moratorium has been extended to October. We are closely monitoring and looking out for some policy regarding back pay.

Oral Health



Ryan White Dental Program,
Boston Public Health Commission



Expands access to dental care for
Ryan White clients



Provides preventive, diagnostic
and therapeutic services



Recruits dentists for Ryan White
clients

Oral Health: Spending

| FY20 Q2 | | | |
|---------|-------------|-----------|---------|
| | Allocated | Spent | % Spent |
| General | \$1,370,652 | \$183,562 | 13.4% |

Oral Health: Clients Served & Units of Service

| FY20 Q2 | | | |
|---------|------------------|-----------------|-----|
| | # Clients Served | FY20 Projection | % |
| General | 934 | 2,500 | 37% |

| FY20 Q2 | | | |
|---------|------------------|-----------------|-----|
| | Units of Service | FY20 Projection | % |
| General | 1575 | 8,045 | 20% |

Oral Health: Key Takeaways

- Compared to Q2 FY19, 22% fewer clients have been served
- Compared to Q2 FY19, 26% fewer units of service have been completed
- Oral Health has the largest reduction in service of all services funded due to dental office closures at the beginning of pandemic
 - Most dental offices have now reopened. In addition to regular services, they are now seeing some emergency services because people could not access care when the offices were closed.
 - Dental team continues to see a continued uptick in claims received by area dentists and referrals for the program

Psychosocial Support (PS)



11 funded agencies

***3 out of 11
funded under
Minority AIDS
Initiative***



Provides counseling
and emotional
support to PLWH

Support for
people who
experience
stigma,
isolation, and
behavioral
health issues



Individual and group sessions

Psychosocial Support: Spending

| FY20 Q2 | | | |
|---------|-----------|-----------|---------|
| | Allocated | Spent | % Spent |
| General | \$896,562 | \$289,216 | 32.3% |
| MAI | \$155,817 | \$31,127 | 20% |

Psychosocial Support: Clients Served & Units of Service

| FY20 Q2 | | | |
|---------|------------------|-----------------|-----|
| | # Clients Served | FY20 Projection | % |
| General | 212 | 658 | 32% |
| MAI | 18 | 315 | 6% |

| FY20 Q2 | | | |
|---------|------------------|-----------------|-----|
| | Units of Service | FY20 Projection | % |
| General | 776.5 | 7,214 | 11% |
| MAI | 73.75 | 3,230 | 2% |

Psychosocial Support : Key Takeaways

- Compared to Q2 FY19, 40% fewer clients have been served (Part A & MAI)
- Compared to Q2 FY19, 71% fewer units of service have been completed (Part A & MAI)
- Several agencies have continued to report a disruption in these services as PS groups were transitioning into meeting virtually.
- Explore how to better support client engagement in this service virtually and work with agencies to address barriers to implementation. We have supported increased access to tech for clients through tablets.

Emergency Financial Assistance (EFA)



12 funded agencies

***3 out of 12
funded under
Minority AIDS
Initiative***



Limited one-time or short-term payments to assist the client with an emergency need directly related to health status



Services include essential utilities, housing, food (including groceries and food vouchers), transportation and medication

EFA: Spending

| FY20 Q2 | | | |
|---------|-----------|----------|---------|
| | Allocated | Spent | % Spent |
| General | \$132,627 | \$42,635 | 32.1% |
| MAI | \$27,940 | \$582 | 2.1% |

EFA: Clients Served & Units of Service

| FY20 Q2 | | | |
|---------|------------------|-----------------|------|
| | # Clients Served | FY20 Projection | % |
| General | 46 | 264 | 17% |
| MAI | 1 | 65 | 1.5% |

| FY20 Q2 | | | |
|---------|------------------|-----------------|------|
| | Units of Service | FY20 Projection | % |
| General | 53 | 293 | 18% |
| MAI | 1 | 65 | 1.5% |

EFA: Key Takeaways

- Compared to Q2 FY19, 27% fewer clients have been served (Part A & MAI)
 - 47 total in FY20 Q2 compared to 64 in FY19 Q2
- Compared to Q2 FY19, 43% fewer units of service have been completed (Part A & MAI)
 - 54 total in FY20 Q2 compared to 95 in FY19 Q2
- Agencies continue to report a serious increase in needs for EFA to support sudden changes in housing status and food needs due to COVID-19. EFA has been expanded through CARES Act supplemental funding.

*EFA was newly funded last year

Non-Medical Case Management (NMCM)



8 funded agencies

*1 funded
under
Minority
AIDS
Initiative
(MAI)*



Provides services that improve access to and retention in essential medical and support services for PLWH

NMCM: Spending

FY20 Q2

| | Allocated | Spent | % Spent |
|---------|-----------|-----------|---------|
| General | \$944,198 | \$308,839 | 32.7% |
| MAI | \$155,817 | \$34,841 | 22.4% |

NMCM: Clients Served & Units of Service

| FY20 Q2 | | | |
|---------|------------------|-----------------|-----|
| | # Clients Served | FY20 Projection | % |
| General | 316 | 580 | 54% |
| MAI | 53 | 80 | 66% |

| FY20 Q2 | | | |
|---------|------------------|-----------------|-----|
| | Units of Service | FY20 Projection | % |
| General | 1864 | 11,073 | 17% |
| MAI | 688.5 | 3,055 | 23% |

NMCM: Key Takeaways

- Compared to Q2 FY19, 32% fewer clients have been served (Part A & MAI)
 - Compared to 38% fewer for Medical Case Management
- Compared to Q2 FY19, 60% fewer units of service have been completed (Part A & MAI)

Health Education and Risk Reduction (HE-RR)



7 funded agencies



Provides education to PLWH about HIV transmission and how to reduce the risk of HIV transmission

HE-RR: Spending

| FY20 Q2 | | | |
|---------|-----------|----------|---------|
| | Allocated | Spent | % Spent |
| General | \$338,131 | \$81,313 | 24% |

HE-RR: Clients Served & Units of Service

| FY20 Q2 | | | |
|---------|------------------|-----------------|-----|
| | # Clients Served | FY20 Projection | % |
| General | 131 | 477 | 27% |

| FY20 Q2 | | | |
|---------|------------------|-----------------|----|
| | Units of Service | FY20 Projection | % |
| General | 166.25 | 2,912 | 6% |

HE-RR: Key Takeaways

- Compared to Q2 FY19, 27% fewer clients have been served
- Compared to Q2 FY19, 62% fewer units of service have been completed
- Agencies have reported that HE-RR interventions and services have been considerably impacted by the COVID-19 pandemic as
 - 1) They have been lower priority as the initial response occurred
 - 2) HE-RR is particularly challenging to transition into a virtual format.

Other Key Takeaways

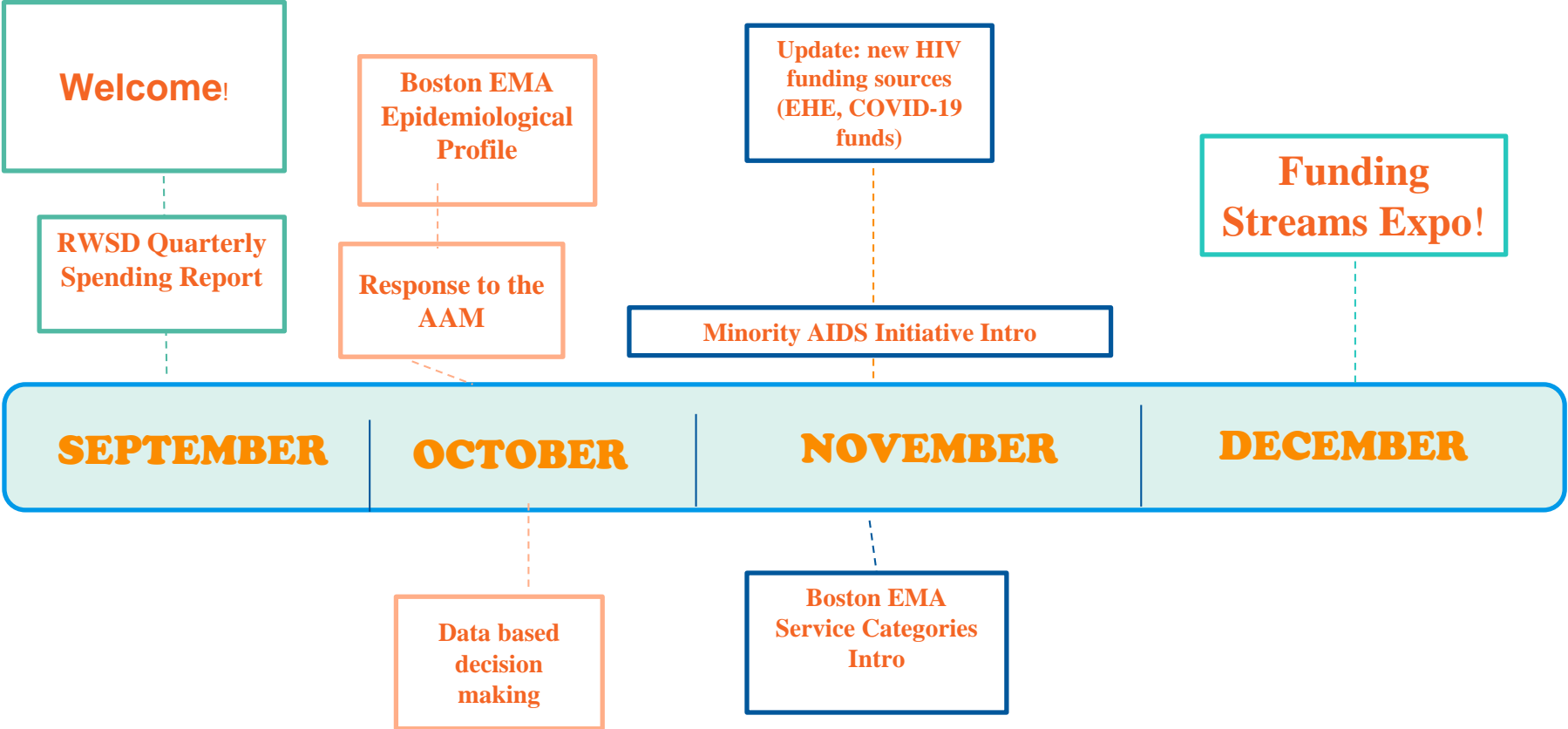
- We will continue to monitor in order to track COVID impacts and changing needs in order to provide support and respond to system needs in a timely manner
- We are utilizing COVID Supplemental Funds to support increased and changing needs-especially with regards to telehealth infrastructure, PPE, food, housing, and EFA
- Agencies are receiving additional pandemic support from other sources likely impacting service utilization



THE YEAR AHEAD: 2020-2021 PLANNING COUNCIL TIMELINE

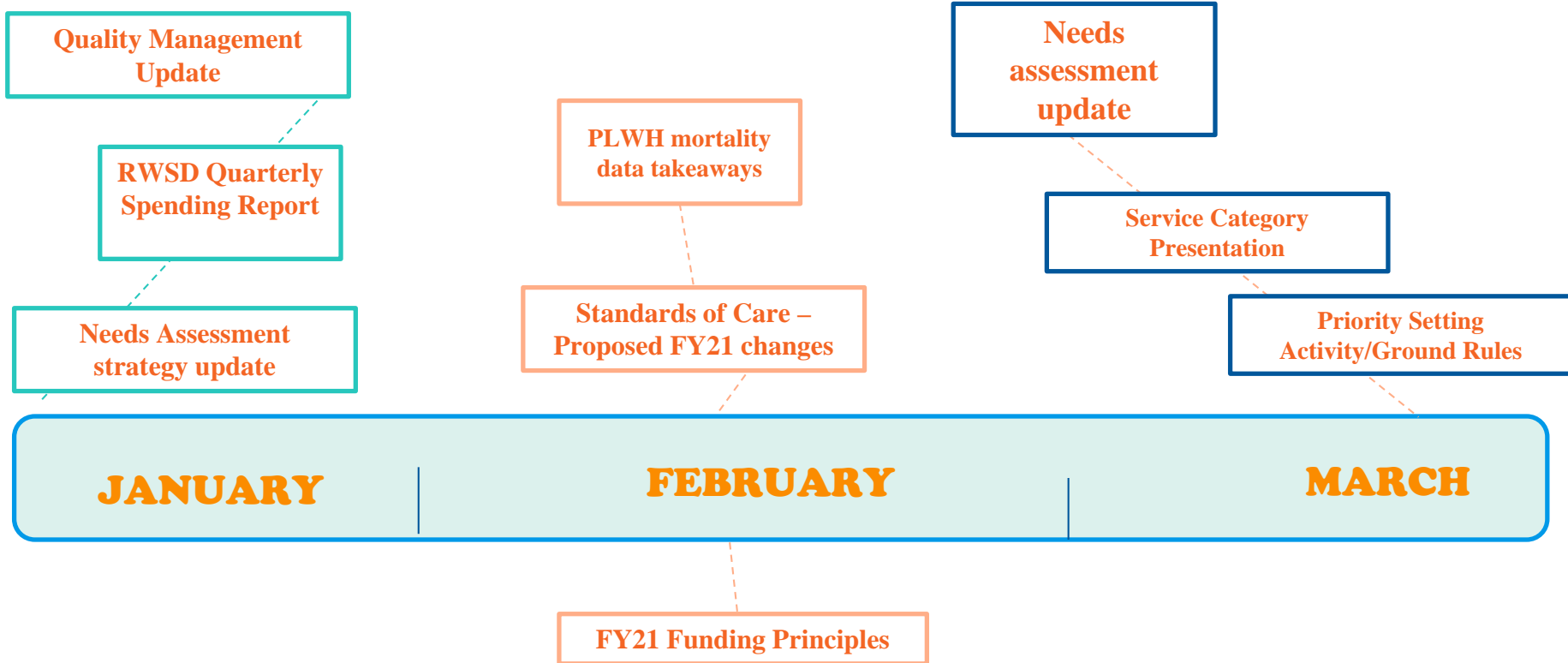
Liz Rios, PCS

PLANNING COUNCIL TIMELINE

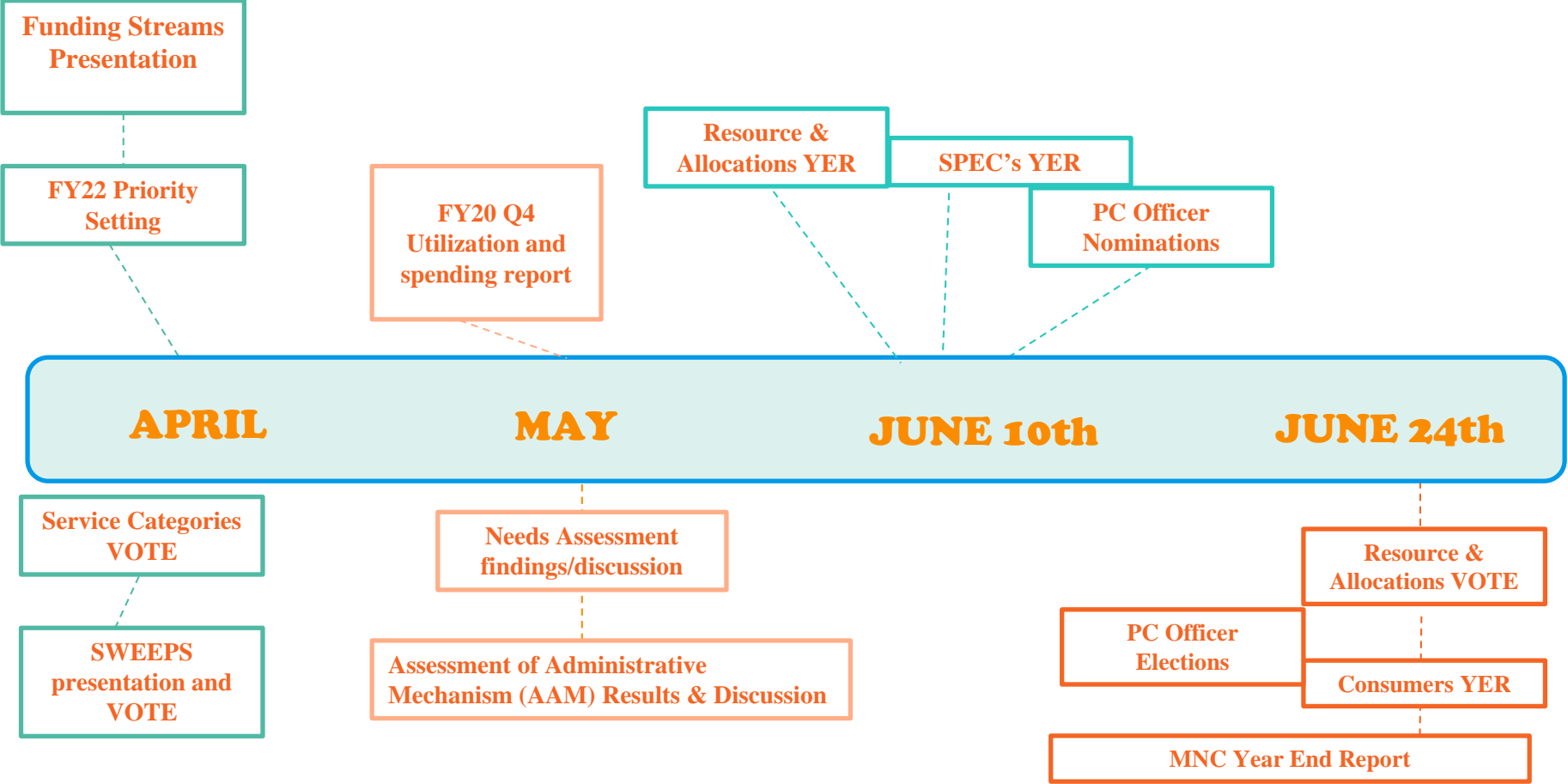


PLANNING COUNCIL TIMELINE

Spring 2021



PLANNING COUNCIL TIMELINE



**2020 NATIONAL RYAN
WHITE CONFERENCE ON
HIV CARE & TREATMENT**

**Mayor's Office of Health and
Human Services - Melissa
Hector**

**MA Department of Public
Health, Office of HIV/AIDS -
Barry Callis**

**NH Department of Health
and Human Services, NH
Care Program – Cindi Bell**

**MA Office of Medicaid –
Alison Kirchgasser**

**Boston Public Health
Commission –Katie Keating**

**AGENCY
REPRESENTATIVE
REPORTS**

OTHER ANNOUNCEMENTS?

This is your chance to spread the word about community events, research studies, or other resources that are related to the Planning Council's work.

EVALUATION AND ADJOURN

Please fill out your
evaluation forms!

**Google Form
evaluations will be sent
via email.**

