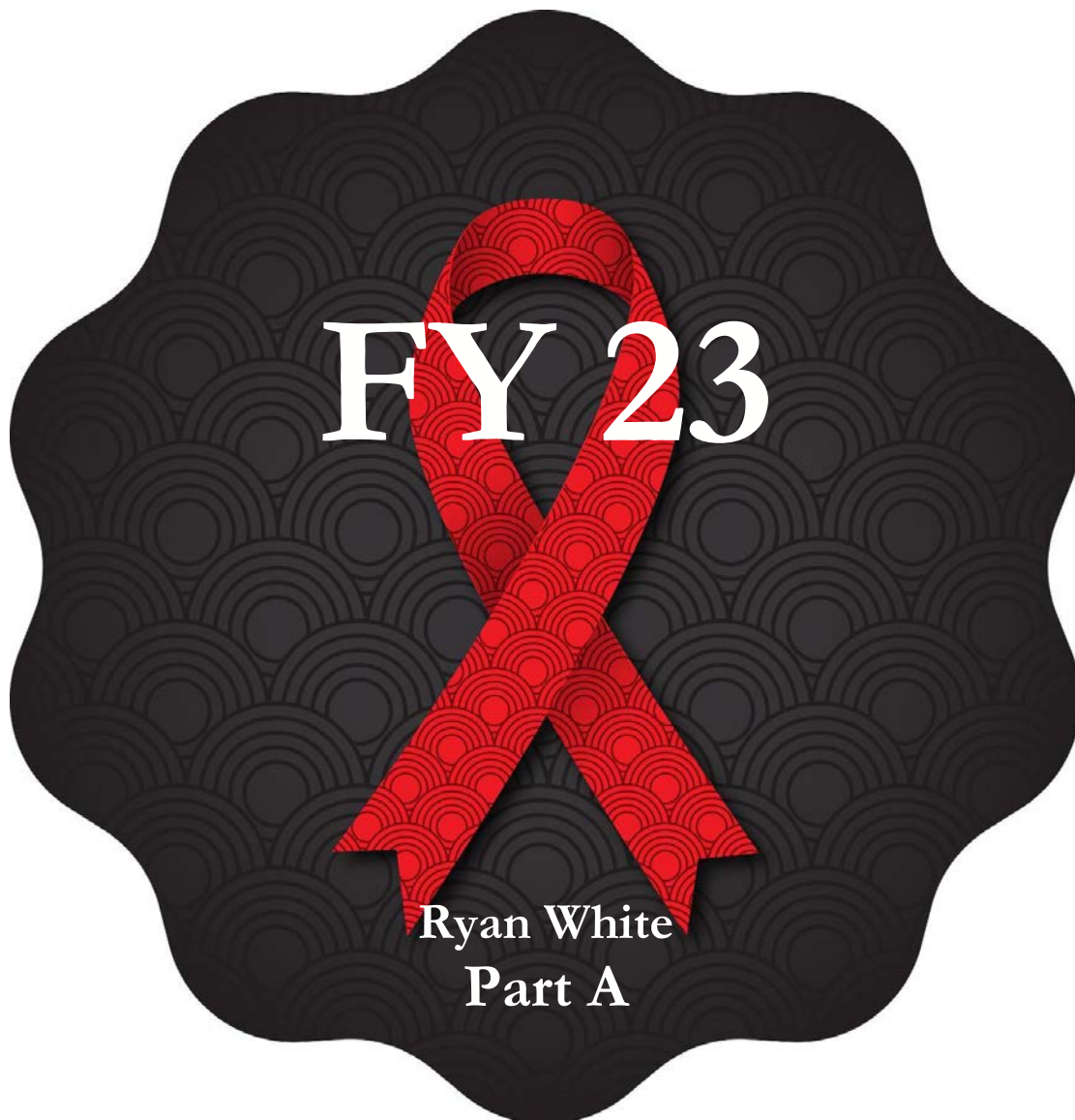




# Ryan White Services Division Resource Guide



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## Introduction

This guide provides information on Part A-funded HIV service providers in the Boston Eligible Metropolitan Area (Boston EMA). The Boston EMA covers 7 counties in MA; Bristol, Essex, Middlesex, Norfolk, Plymouth, Suffolk, and Worcester, and 3 counties in New Hampshire – Hillsborough, Rockingham, and Strafford.

Agencies who provide MAI services make sure that the service is culturally and linguistically appropriate to reduce barriers and increase access to care for minorities who are living with HIV/AIDS. The agencies that are funded under MAI are denoted by an asterisk \*.

You can locate Ryan White Medical Providers here: [Find a Ryan White HIV/AIDS Program Medical Provider \(hrsa.gov\)](#)

You can find the Massachusetts Department of Public Health (DPH)-funded PrEP providers here: [HIV Pre-Exposure Prophylaxis \(PrEP\) | Mass.gov](#)

You can find the New Hampshire- funded PrEP provider here: [Where can I get PrEP in New Hampshire?](#)

*If you are unable to find a specific service you need, or are have trouble reaching one of the providers, please reach out to the Ryan White Services Division at the Boston Public Health Commission at [ryanwhiteservices@bphc.org](mailto:ryanwhiteservices@bphc.org).*

## Service Providers

Agencies who provide services and/or documentation in additional languages have that information listed below their agency information. Please note that providers may have other language capabilities not listed here.

<b>Agency</b>	<b>Services</b>
<a href="#"><u>AccessHealth MA (formerly CRI)</u></a> (617) 502-1700  <i>Language Availability:</i> Full Interpretation Service	ADAP (Drug Assistance)
<a href="#"><u>AIDS Project Worcester</u></a> 508-755-3773  <i>Language Availability:</i> Haitian Creole, Mandarin, Patois, Portuguese, Sango, and Spanish	Emergency Financial Assistance Food Bank & Home Delivered Meals Health Education & Risk Reduction Medical Transportation Non-Medical Case Management Psychosocial Support
<a href="#"><u>AIDS Response Seacoast</u></a> (603) 433-5377	Non-Medical Case Management
<a href="#"><u>Beth Israel Plymouth</u></a> (508) 746-2000  <i>Language Availability:</i> Full Interpretation Service	Medical Case Management Medical Transportation
<a href="#"><u>Boston Children's Hospital</u></a> (617) 355-6000  <i>Language Availability:</i> Full Interpretation Service	Medical Nutrition Therapy Health Education and Risk Reduction
<a href="#"><u>Boston Healthcare for the Homeless Program</u></a> (857) 654-1000  <i>Language Availability:</i> Haitian Creole and Spanish	Medical Case Management Medical Transportation
<a href="#"><u>Cambridge Health Alliance</u></a> 617-665-1000  <i>Language Availability:</i> Full Interpretation Service	Medical Case Management
<a href="#"><u>Casa Esperanza</u></a> (617) 445-1123	Health Education & Risk Reduction Medical Case Management Medical Transportation

<i>Language Availability:</i> Spanish	
<a href="#">Catholic Charities of Boston</a> (617) 464-8500  <i>Language Availability:</i> Full Interpretation Service	Non-Medical Case Management Emergency Financial Assistance Linguistics
<a href="#">Codman Square Health Center</a> (617) 825-9660  <i>Language Availability:</i> Creole, Haitian Creole, Haitian French, Spanish, and Vietnamese	Medical Case Management Medical Transportation Psychosocial Support (MAI) Emergency Financial Assistance
<a href="#">Community Servings</a> (617) 522-7777  <i>Language Availability:</i> Haitian Creole, Portuguese, and Spanish	Medical Nutrition Therapy
<a href="#">Dimock Community Health Center</a> (617) 442-8800  <i>Language Availability:</i> Full Interpretation Service	Medical Case Management Medical Transportation Psychosocial Support
<a href="#">East Boston Neighborhood Health Center</a> 617-569-5800  <i>Language Availability:</i> Portuguese and Spanish	Medical Case Management Psychosocial Support
<a href="#">Edward M. Kennedy CHC</a> 800-853-2288  <i>Language Availability:</i> Portuguese and Spanish	Medical Case Management Medical Transportation
<a href="#">Father Bill's &amp; Mainspring</a> 508-427-6448	Housing
<a href="#">Fenway Community Health Center</a> (617) 267-0900	Emergency Financial Assistance Medical Transportation

<p><i>Language Availability:</i> Full Interpretation Service</p>	<p>Medical Case Management Housing OPS- Legal Services Psychosocial Support</p>
<p><a href="#">Greater Lawrence Family Health Center</a> 978-685-7663</p> <p><i>Language Availability:</i> Full Interpretation Service</p>	<p>Medical Case Management Medical Transportation Emergency Financial Assistance</p>
<p><a href="#">Harbor Care</a> (603) 882-3616</p> <p><i>Language Availability:</i> Spanish* <i>*additional translation capacity as needed</i></p>	<p>Medical Case Management Psychosocial Support</p>
<p><a href="#">Harbor Health Services Inc</a> (617) 533-2300</p> <p><i>Language Availability:</i> Full Interpretation Service</p>	<p>Medical Case Management Emergency Financial Assistance Housing</p>
<p><a href="#">Justice Resource Institute (JRI)</a> 617-457-8150</p>	<p>Medical Transportation Housing Psychosocial Support Psychosocial Support-Training OPS-Legal Services</p>
<p><a href="#">Lynn Community Health Center</a> (781) 581-3900</p> <p><i>Language Availability:</i> Full Interpretation Service, American Sign Language</p>	<p>Medical Case Management Medical Transportation</p>
<p><a href="#">Making Opportunity Count (MOC)</a> (978) 345-4366</p> <p><i>Language Availability:</i> Full Interpretation Service</p>	<p>Emergency Financial Assistance Food Bank &amp; Home Delivered Meals Health Education &amp; Risk Reduction Medical Transportation Non-Medical Case Management Psychosocial Support</p>
<p><a href="#">Mass Alliance of Portuguese Speakers (MAPS)</a> (617) 864-7600</p> <p><i>Language Availability:</i> Cape Verdean, Creole, and Spanish</p>	<p>Non-Medical Case Management Emergency Financial Assistance Health Education &amp; Risk Reduction</p>

<p><a href="#">Mass General Hospital-Boston</a> 617-726-3812 <i>Language Availability:</i> Full Interpretation Service</p>	<p>Medical Case Management Medical Transportation</p>
<p><a href="#">Mass General Hospital-Chelsea</a> (617) 884-8300 <i>Language Availability:</i> Full Interpretation Service</p>	<p>Medical Case Management Medical Transportation</p>
<p><a href="#">Merrimack Valley Assistance Program (MVAP)</a> 603-226-0607</p>	<p>Non-Medical Case Management</p>
<p><a href="#">Multicultural AIDS Coalition (MAC)</a> (617) 442-1622 <i>Language Availability:</i> Portuguese and Spanish</p>	<p>Non-Medical Case Management Medical Transportation Psychosocial Support Emergency Financial Assistance Health Education &amp; Risk Reduction</p>
<p><a href="#">NH Dept. Health &amp; Human Services</a> 603-271-4502 <i>Language Availability:</i> Full Interpretation Service</p>	<p>ADAP (Drug Assistance)</p>
<p><a href="#">Ryan White Dental Program</a> 617-534-2344</p>	<p>Oral Health</p>
<p><a href="#">Upham's Corner Health Center (Upham's)</a> 617-287-8000 <i>Language Availability:</i> Portuguese and Spanish</p>	<p>Medical Case Management Emergency Financial Assistance</p>
<p><a href="#">Victory Programs</a> (617) 541-0222 <i>Language Availability:</i> Spanish</p>	<p>Non-Medical Case Management Housing Medical Transportation Food Bank &amp; Home Delivered Meals Psychosocial Support Health Education &amp; Risk Reduction</p>
<p><a href="#">Whittier Street Community Health Center</a> (617) 427-1000 <i>Language Availability:</i> Full Interpretation Service</p>	<p>Medical Case Management Medical Transportation Psychosocial Support Emergency Financial Assistance</p>





## AIDS Drug Assistance Program (ADAP/HDAP)

### **Service Description:**

The service funded under this category provides Drug Reimbursement, Health Insurance Premiums, and additional prescription assistance for eligible people living with HIV/AIDS.

### **Providers & Contact information:**

- [AccessHealth MA \(formerly CRI\)](#)  
(617) 502-1700
- [NH Dept. Health & Human Services](#)  
603-271-4502

## Medical Case Management

### **Service Description:**

Medical Case Management services provide linkage to medical care and health-related support services focused on improving health outcomes for clients.

### **Providers & Contact information:**

- [Beth Israel Plymouth](#)  
(508) 746-2000
- [Boston Healthcare for the Homeless Program](#)  
(857) 654-1000
- [Cambridge Health Alliance](#)  
617-665-1000
- [Casa Esperanza](#)  
(617) 445-1123
- [Codman Square Health Center](#)  
(617) 825-9660
- [Dimock Community Health Center](#)  
(617) 442-8800
- [Edward M. Kennedy CHC](#)  
800-853-2288
- [\\*East Boston Neighborhood Health Center](#)  
617-569-5800
- [\\*Upham's Corner Health Center \(Upham's\)](#)  
617-287-8000
- [Fenway Community Health Center](#)  
(617) 267-0900
- [Greater Lawrence Family Health Center](#)  
978-685-7663
- [Harbor Care \(Harbor Homes\)](#)  
(603) 882-3616
- [Harbor Health Services Inc](#)  
(617) 533-2300
- [Lynn Community Health Center](#)  
(781) 581-3900
- [Mass General Hospital-Boston](#)  
617-726-3812
- [Mass General Hospital-Chelsea](#)  
(617) 884-8300
- [\\*Whittier Street Community Health Center](#)  
(617) 427-1000

## Non-Medical Case Management

### **Service Description:**

Non-Medical Case Management aims to coordinate activities for clients that will improve health outcomes and/or stay in care. Activities include educational, social, legal, financial, and other services to remove barriers and increase access for clients.

### **Providers & Contact information:**

- [AIDS Project Worcester](#)  
508-755-3773
- [AIDS Response Seacoast](#)  
(603) 433-5377
- [Catholic Charities of Boston](#)  
(617) 464-8500
- [Making Opportunity Count \(MOC\)](#)  
(978) 345-4366
- [Merrimack Valley Assistance Program \(MVAP\)](#)  
603-226-0607
- [Multicultural AIDS Coalition \(MAC\)](#)  
(617) 442-1622
- [Victory Programs](#)  
(617) 541-0222
- [\\*Mass Alliance of Portuguese Speakers \(MAPS\)](#)  
(617) 864-7600

## Emergency Financial Assistance (EFA)

### **Service Description:**

Emergency Financial Assistance provides limited one-time or short-term payments to assist with an urgent need for essential items or services necessary to improve health outcomes.

### **Providers & Contact information:**

- [AIDS Project Worcester](#)  
508-755-3773
- [Catholic Charities of Boston](#)  
(617) 464-8500
- [Codman Square Health Center](#)  
(617) 825-9660
- [Fenway Community Health Center](#)  
(617) 267-0900
- [Greater Lawrence Family Health Center](#)  
978-685-7663
- [\\*Harbor Health Services Inc](#)  
(617) 533-2300
- [Making Opportunity Count \(MOC\)](#)  
(978) 345-4366
- [Mass Alliance of Portuguese Speakers \(MAPS\)](#)  
(617) 864-7600
- [Multicultural AIDS Coalition \(MAC\)](#)  
(617) 442-1622
- [Upham's Corner Health Center \(Upham's\)](#)  
617-287-8000
- [Whittier Street Community Health Center](#)  
(617) 427-1000

## Food Bank & Home-Delivered Meals

### **Service Description:**

The Food Bank and Home Delivered Meals service provides groceries, vouchers, and hot meals to clients dealing with food insecurity. This service also helps with the coordination of other non-food items such as hygiene products, cleaning supplies, and water filters.

### **Providers & Contact information:**

- [AIDS Project Worcester](#)  
508-755-3773
- [Making Opportunity Count \(MOC\)](#)  
(978) 345-4366
- [Victory Programs](#)  
(617) 541-0222

## Health Education and Risk Reduction

### **Service Description:**

The Health Education and Risk Reduction service teaches clients about HIV transmission and how to reduce the risk of transmission. Topics covered may include risk reduction strategies, health care coverage options, health literacy, and treatment adherence.

### **Providers & Contact information:**

- [AIDS Project Worcester](#)  
508-755-3773
- [Boston Children's Hospital](#)  
(617) 355-6000
- [Casa Esperanza](#)  
(617) 445-1123
- [Making Opportunity Count \(MOC\)](#)  
(978) 345-4366
- [Mass Alliance of Portuguese Speakers \(MAPS\)](#)  
(617) 864-7600
- [Multicultural AIDS Coalition \(MAC\)](#)  
(617) 442-1622
- [Victory Programs](#)  
(617) 541-0222

## Housing

### **Service Description:**

Housing services provides short-term, emergency, or transitional rental assistance and housing search support or planning to continue access to necessary healthcare and support services.

### **Providers & Contact information:**

- [Father Bill's & Mainspring](#)  
508-427-6448
- [Justice Resource Institute \(JRI\)](#)  
617-457-8150
- [Fenway Community Health Center](#)  
(617) 267-0900
- [Victory Programs](#)  
(617) 541-0222
- [Harbor Health Services Inc](#)  
(617) 533-2300

## Linguistic Services

### **Service Description:**

Linguistic Services provides both oral and written interpretation and translation services by qualified linguistic staff. Linguistic Services allows for accessible communication between providers and clients for their HIV care and services.

### **Providers & Contact information:**

- [Catholic Charities of Boston](#)  
(617) 464-8500

## Medical Nutrition Therapy

### **Service Description:**

Medical Nutrition Therapy provides food assistance including hot meals under the supervision of a registered dietician. Eligibility for this service requires certification by a physician and assessment by a registered dietitian.

### **Providers & Contact information:**

- [Boston Children's Hospital](#)  
(617) 355-6000
- [Community Servings](#)  
(617) 522-7777

## Oral Healthcare

### **Service Description:**

Oral Health coordinates clients with dental services to assist in the cost payment for routine dental health care, and other dental conditions/procedures.

### **Providers & Contact information:**

- [RW Dental](#)  
617-534-2344

## Other Professional Services-Legal

### **Service Description:**

Other Professional Services-Legal assists with legal matters related to HIV including discussing benefits, coordinating housing, preparing legal documents, disputing discrimination, and other matters that impact the health of people living with HIV.

### **Providers & Contact information:**

- [Justice Resource Institute \(JRI\)](#)  
617-457-8150
- [\\*Fenway Community Health Center](#)  
(617) 267-0900



## Medical Transportation

### Service Description:

Medical Transportation connects clients with public transit or taxi vouchers to access HIV primary medical care and health-related support services.

### Providers & Contact information:

- [AIDS Project Worcester](#)  
508-755-3773
- [Beth Israel Plymouth](#)  
(508) 746-2000
- [Boston Healthcare for the Homeless Program](#)  
(857) 654-1000
- [Casa Esperanza](#)  
(617) 445-1123
- [Codman Square Health Center](#)  
(617) 825-9660
- [Dimock Community Health Center](#)  
(617) 442-8800
- [Edward M. Kennedy CHC](#)  
800-853-2288
- [Fenway Community Health Center](#)  
(617) 267-0900
- [Greater Lawrence Family Health Center](#)  
978-685-7663
- [Justice Resource Institute \(JRI\)](#)  
617-457-8150
- [Lynn Community Health Center](#)  
(781) 581-3900
- [Making Opportunity Count \(MOC\)](#)  
(978) 345-4366
- [Mass General Hospital-Boston](#)  
617-726-3812
- [Mass General Hospital-Chelsea](#)  
(617) 884-8300
- [Multicultural AIDS Coalition \(MAC\)](#)  
(617) 442-1622
- [Victory Programs](#)  
(617) 541-0222
- [Whittier Street Community Health Center](#)  
(617) 427-1000

## Psychosocial Support Services

### **Service Description:**

Psychosocial Support Services provides individual sessions and support groups to address and support topics such as dealing with stigma, isolation, and other mental health needs.

### **Providers & Contact information:**

- [AIDS Project Worcester](#)  
508-755-3773
- [Dimock Community Health Center](#)  
(617) 442-8800
- [Fenway Community Health Center](#)  
(617) 267-0900
- [Harbor Care \(Harbor Homes\)](#)  
(603) 882-3616
- [Justice Resource Institute \(JRI\)](#)  
617-457-8150
- [Making Opportunity Count \(MOC\)](#)  
(978) 345-4366
- [Victory Programs](#)  
(617) 541-0222
- [Whittier Street Community Health Center](#)  
(617) 427-1000
- [\\*Codman Square Health Center](#)  
(617) 825-9660
- [\\*Multicultural AIDS Coalition \(MAC\)](#)  
(617) 442-1622
- [\\*East Boston Neighborhood Health Center](#)  
617-569-5800