

[Anonymized] Blue Hill Ave Transportation Action Plan Centralized Engagement Input Tracker

Date	Location/Event	Org/Role	Home Zip Code/ Neighborhood	Primary mode of travel on BHA	Current Challenges	Future Concerns	Hopeful Benefits	Details
5/2/2022	BHA Inbox			Bike	Traffic safety (inc. speeding), Double parking		New road paving, Safer biking	<p>I am writing in support of the Blue Hill Ave Transportation Action Plan and looking for the next steps in this plan; there don't seem to be any updates after February 2022.</p> <p>When weather permits, I bike from my home in Adams Village to my work at Franklin Park Zoo and am on Blue Hill between Talbot Ave. and Columbia Road. I can't speak to the condition of Blue Hill in other areas, but this section is incredibly scary as a cyclist. Between motorists not caring and double parking in the designated "bike lane" and all the buses darting in and out of the bus stops, this corridor is in serious need of a protected bike lane (and paving the potholes and uneven surfaces - but that's a matter for another time).</p> <p>Cambridge invested in their bike lanes, and now it's one of the safest places to bike in the country. I would love to see plans toward that kind of innovation in Boston. If the argument is that not enough people are biking to make it worth the time and money, more people would absolutely bike if they felt safer. Cyclists in Boston have to be pretty fearless, and if people felt safe in doing so, the number of cyclists using these lanes would surely increase. Currently, I see many other cyclists on the road when the weather allows. Please give this project the attention it deserves, and update me on how I can help.</p>
6/10/2022	BHA Inbox				Traffic		More reliable buses, More frequent buses, Less stressful driving	<p>I have a lot of things I would like to change and I do not mind working with you. This particular email is about transportation. Transportation has become considerably worse. I understand the city wants to reduce car use by 50% however, there have not been other plans except for making it difficult to drive. 50% is a drastic cut; it does not take into account the diversity of the city. Neighborhoods like Hyde Park, Mattapan, Roxbury, Eastie and Dorchester have residents that heavily rely on cars, buses, and trucks for transportation. A lot of people live with elderly parents thus making it hard for them to go downtown or other parts the city disenfranchises them.</p> <p>Due to the rising cost of housing, many people now live outside the city but still work and/or family, churches, and organizations. The bike lanes are heavily under used and not everyone has access to a bike nor the ability to ride as a primary form of transportation. However, we could make it easier for cars and buses. Especially school buses as kids are getting home later and later. I ask you please do not go to Blue Hill ave as you did to Columbus ave and American legion. Instead of making things safer it's worse. People now will run across the street because the bus picks up from the middle.</p>
8/15/2022	BHA Inbox				Traffic safety (inc. speeding)		Better sidewalks, Safer biking, More crosswalks	<p>We're very interested in bike and pedestrian safety and quality of life improvements. Very glad to hear that bike/ped improvements in the square aren't the 2nd thought or are being sacrificed for a small handful of car parking spots. We've had some pretty scary close calls with our kids with the chaotic car traffic in Mattapan Sq, and am amazed more pedestrians aren't hit considering how many are on foot in the square.</p>
10/16/2022	BHA Inbox		Hyde Park	Bus			Faster buses	<p>I am a resident of Hyde Park and a bus rider and Fairmount Line Rider. Sometimes I take the 33 or 24 to Ashmont or the Mattapan Trolley. The current route, similar to the 28 and 29 has the buses go on Blue Hill Parkway over the Neponset River to Milton, turn around and then turn right into the Mattapan Trolley Station and busway.</p> <p>If there could be a direct dedicated bus route built from River Street for the 24 and 33 buses to go directly from River Street inbound to Mattapan station directly through the intersection there instead of taking a right onto Blue Hills Parkway into Milton it would save considerable time for bus riders like myself. Hope this can also be done for the 28 and 29 buses coming Southbound on Blue Hill Ave.</p>

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10/26/2022	BHA Inbox				Double parking, Parking availability		Better pedestrian amenities, Greenery and trees, New road paving, Outdoor dining areas	<p>1) the best case scenario is to obviously lay track. The first section talked about the historic inequalities in transportation, but honestly that more expensive and longer solution would solve a lot of the concerns mentioned, and be more equitable overall.</p> <p>2) there needs to be a big effort to eliminate double/ triple parking in blue hill. I honestly think that effort would reduce the traffic already there. I'm not sure if that is a public safety issue, but I would love to see a blue hill where we can use all the lanes.</p> <p>3) we don't need bike lanes. People in the community do not bike, and you can even see that on American Legion highway where the designated bike lane is empty.</p> <p>4) if you are going to do a bus lane, I do think it should be on the side rather than the center lane. I actually like the configuration where you have a bus lane (including school buses) on the right lane, parking in the lane next to that, and driving on the lane after that (similar to the configuration for protected bike lanes, but rather protected bus lanes).</p> <p>5) any solution that doesn't consider parking for the businesses on blue hill will not work.</p> <p>6) I would love more trees and lighting. I would also love for the roads to be fixed.</p> <p>7) side issue, I would love seeing more sit in restaurants on blue hill, and there might need to be an increased investment in liquor license allocation for that to happen.</p>
10/26/2022	BHA Inbox		Dorchester		Traffic safety (inc. speeding)			I have been a resident dorchester Mattapan Roxbury since I was 5 years old. mostly dorchester and what you all are doing too our streets are deadly. Blue hill and Quincy is a disaster waiting to happen. You widen the sidewalk and put parking on the street but now the people can roll down their window and touch each other. Boston all ways get a lot of snow what are you going to do turn Quincy st into a one way for the winter. Quincy and blue hill ave at signal lights they took a 2 lane and turned it into 3 lanes.we have so many accidents there now. Please stop. The people who are designing our streets are a bunch of Monkeys they don't know what they are doing. Seaver st another disaster soon to happen.
11/3/2022	BHA Inbox				Traffic		Better sidewalks, More crosswalks	I am very excited about the possibility of a new crosswalk between the River St/Cummins Highway corner and Mattapan Station (with functioning signals, please! a pedestrian island or other protective area partway across would also be helpful: it is a very wide intersection), and strategies for decreasing cut-through traffic heading to the LMA, Roxbury, etc. Blue Hill Ave represents a major barrier disconnecting Mattapan, so making that corridor prioritize local resident pedestrians rather than commuting traffic cutting through would build community.
11/10/2022	BHA Inbox					Parking, Traffic		Why is this even trying to happen? You're taking away so much parking for residents and businesses. This is going to cause more traffic just like on Columbus Ave. my commute is went from between 45min-1hr and is now 2 and a half hours. I take blue hill every day and this would be the most detrimental thing to happen in my neighborhood. Just like the useless American legion bike lanes.
11/15/2022	BHA Inbox		Dorchester or Matta		Double parking, Parking availability, Traffic safety (inc. speeding)		Safer streets, New road paving, Outdoor dining areas, Environmental resilience, Public health	<p>I commute by bus & redline from longwood medical area. I have typical poor internet connection at my home in Mattapan. So, we'll see how it goes.</p> <p>I think (but won't say aloud to already upset neighbors) that traffic is caused by too many big cars w one person inside (& let's talk about the uber/lyft factor) I'd be surprised if people really think traffic congestion is caused by bus/bike lanes.</p> <p>What would make BHAVE better? Traffic calming, parking enforcement, financial incentives to leave the car home sometimes, smoother road surface. And some nice cafes & restaurants w patios.</p> <p>Safety? Here & everywhere- distracted & aggressive drivers/riders/pedestrians.</p> <p>Good luck. I hope, for the sake of the air our kids will breathe that we get on with this.</p>
1/26/2023	BHA Inbox	Dorchester resident	Dorchester		Double parking		Center-running bus lanes, Safer biking, Safer driving speeds	Happy about the possibility of a redesign, in favor of center-running bus lanes, cycle track, expanded greenery, reducing speeds on BHA. Also mentioned the double parking issue and that it could be solved by reducing BHA to one travel lane in each direction. Mentioned City's climate goals and how we need to encourage people out of cars. Also specified that the crossing in front of Franklin Park is particularly treacherous

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1/26/2023	BHA Inbox			Walk	Traffic safety (inc. speeding)		Better signal timing, Safer biking	<p>Hi, as a resident of the Blue Hill area, I wanted to propose a pedestrian/bike bridge similar to the one already built downtown (https://en.wikipedia.org/wiki/Frances_Appleton_Bridge) over Blue Hill Ave heading into the Franklin Park from Talbot Ave. This would improve the area for residents in multiple ways:</p> <ol style="list-style-type: none"> 1. The drivers on Blue Hill Ave are significantly more aggressive than elsewhere in Boston, often cutting pedestrians off (i.e. for a turn) even when pedestrians have the right of way. This bridge would make it easier for pedestrians to avoid bad drivers that seem to be common in the area. 2. The traffic lights on Blue Hill are not well-calibrated to pedestrians (we often have to wait 5+ minutes for pedestrian light - especially the one at the intersection with American Legion Highway). This makes it very inconvenient to get into the park despite it being visible out of our windows, and outright dangerous for kids, who may not have the patience to wait. 3. Franklin Park already has great jogging and biking trails, and it's a shame to see most of that wasted because it's inconvenient to get into. It would be great to have bike lanes on Talbot Ave improved and a bridge build so one can go directly into the park without endangering oneself having to cross Blue Hill Ave. <p>As a bonus, it would be awesome if eventually this bike/pedestrian trail could be united with Neponset Trail that wraps around southern part of Dorchester. We have an amazing park that is under-appreciated because of inconvenient access.</p>
1/28/2023	BHA Inbox		Mattapan		Personal safety	Gentrification	Greenery and trees, Public art	<p>I think transportation and safety can have two meanings. Most are probably thinking of safety for pedestrians crossing a road or bikers navigating a difficult intersection. But a survey question askeddo you drive alone or with others... focusing on the efficient use of vehicles and its impact on traffic in neighborhoods made me think there might be another perspective to safety.</p> <p>I was recently asked on a medical survey if I felt safe. I assumed the survey meant in my neighborhood. My response was no. The medical survey question was actually referring to the home environment. So I immediately got a response from the medical facility asking if I was OK.</p> <p>My point is some may choose to drive, even short distances, not just because of convenience but because they feel safer in a car. This idea can also be applied to why we might not be able to establish restaurants and shops in Mattapan Sq. If we can try to address the stigma of Mattapan then it might help to guide the transportation issue to a resolution</p> <p>Everyone wants to pass through Mattapan to get to West Rox or Brookline. It was years before the Greenline extension was completed but there was tremendous support for it including politically for its completion.. There was value to those neighborhoods of Medford and Somerville that gave the expensive transportation construction momentum.</p> <p>What is driving transportation along BlueHill Avenue? ;Grew up in Dorchester then moved to Mattapan, saw the elevated come down, has used all transit modes, self-described transportation enthusiast,RDM have gone through neighborhood stigmas, worried that don't have the same motivation here as GLX, worried about people fighting the change, concerns about gentrification, we tend to forget that housing includes more density, worried about the challenge of having more modes on Blue Hill Avenue because such a major thoroughfare, wondering if there is a way to clear that path, would be nice if Blue Hill to Nubian could be looked at as two destinations, connect Nubian Square to Mattapan Square and everything in between with beautiful things,</p>
2/1/2023	MBTA Southampton Garage	Bus operator			Double parking, Traffic safety (inc. speeding)		Center-running bus lanes	
2/1/2023	MBTA Southampton Garage	Bus operator			Traffic safety (inc. speeding), Double parking, Parking in bus stops			
2/1/2023	MBTA Southampton Garage	Bus operator			Traffic			
2/1/2023	MBTA Southampton Garage	Bus operator			Double parking			
2/1/2023	MBTA Southampton Garage	Bus operator			Traffic, Traffic safety (inc. speeding)			
2/1/2023	MBTA Southampton Garage	Bus operator			Double parking, Traffic		Center-running bus lanes	
2/1/2023	MBTA Southampton Garage	Bus operator					Center-running bus lanes	
2/1/2023	MBTA Southampton Garage	Bus operator			Parking in bus stops, Traffic safety (inc. speeding)			

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2/1/2023	MBTA Southamptn Garage	Bus operator			Lack of maintenance/neglect			
2/1/2023	MBTA Southamptn Garage	Bus operator			Traffic, Double parking			
2/1/2023	MBTA Southamptn Garage	Bus operator			Double parking, Traffic safety (inc. speeding)			
2/1/2023	MBTA Southamptn Garage	Bus operator			Double parking			
2/1/2023	MBTA Southamptn Garage	Bus operator			Traffic safety (inc. speeding)			
2/15/2023	MBTA Cabot Garage	Bus operator			Traffic, Traffic safety (inc. speeding)		Center-running bus lanes	
2/15/2023	MBTA Cabot Garage	Bus operator			Traffic safety (inc. speeding)		Center-running bus lanes	
2/15/2023	MBTA Cabot Garage	Bus operator					Center-running bus lanes	
2/15/2023	MBTA Cabot Garage	Bus operator					Center-running bus lanes	
2/15/2023	MBTA Cabot Garage	Bus operator			Parking in bus stops			
2/15/2023	MBTA Cabot Garage	Bus operator			Traffic			
2/15/2023	MBTA Cabot Garage	Bus operator			Parking in bus stops			
2/15/2023	MBTA Cabot Garage	Bus operator						
2/15/2023	MBTA Cabot Garage	Bus operator			Traffic safety (inc. speeding)		Center-running bus lanes	
2/15/2023	MBTA Cabot Garage	Bus operator			Traffic		Center-running bus lanes	
2/15/2023	MBTA Cabot Garage	Bus operator			Traffic safety (inc. speeding), Parking in bus stops, Double parking			
2/15/2023	MBTA Cabot Garage	Bus operator			Traffic safety (inc. speeding)			
2/15/2023	MBTA Cabot Garage	Bus operator			Double parking, Parking in bus stops			
2/28/2023	BHA Inbox			Bus, Bike			Center-running bus lanes	In favor of center-running bus lanes as someone who relies on public transport
3/2/2023	BHA Inbox			Drive	Traffic safety			Concerned about concurrent walk and traffic lights, has seen a lot of near misses near Forest Hills
3/2/2023	MBTA Arborway Garage	Bus operator			Double parking, Parking in bus stops		Center-running bus lanes, Less stressful driving	
3/2/2023	MBTA Arborway Garage	Bus operator			Double parking, Traffic			
3/2/2023	MBTA Arborway Garage	Bus operator			Double parking			
3/2/2023	MBTA Arborway Garage	Bus operator			Double parking, Traffic			
3/2/2023	MBTA Arborway Garage	Bus operator			Traffic, Double parking, Traffic safety (inc. speeding)		Center-running bus lanes	
3/2/2023	MBTA Arborway Garage	Bus operator			Traffic		Center-running bus lanes	
3/2/2023	MBTA Arborway Garage	Bus operator			Traffic safety (inc. speeding)			
3/2/2023	MBTA Arborway Garage	Bus operator			Traffic, Double parking			
3/2/2023	MBTA Arborway Garage	Bus operator			Traffic, Double parking, Traffic safety (inc. speeding)		Center-running bus lanes	
3/2/2023	MBTA Arborway Garage	Bus operator			Traffic, Double parking, Parking in bus stops			
3/2/2023	MBTA Arborway Garage	Bus operator					Center-running bus lanes	

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3/2/2023	MBTA Arborway Garage	Bus operator					Greenery and trees, Center-running bus lanes	
3/22/2023	Grove Hall Drop-in Hours	library visitor	Roxbury	Bus			Center-running bus lanes	Senior CharlieCard holder, loves the idea of center-running lanes, also interested in transit signal priority
3/22/2023	Grove Hall Drop-in Hours	library visitor		Bus			Center-running bus lanes	French speaking, likes the bus and the center-running lanes,
3/22/2023	Grove Hall Drop-in Hours	library visitor		Bus				Spends time along the Ave every day, didn't realize that so many people along the Ave are in buses because they take up less space, suggested we set up tables like this at bus shelters, skeptical about center-running but was open to the idea after some discussion
3/22/2023	Grove Hall Drop-in Hours	library visitor		Car			Center-running bus lanes, Better sidewalks	Spanish speaker, only drives on Blue Hill Ave, likes the idea of center-running bus lanes, thinks it will make traffic better, liked the additional sidewalk space
3/22/2023	Grove Hall Drop-in Hours	Security guard at library		Bus			Center-running bus lanes	Takes the 28 every day, big fan of center-running and general transit improvements, seemed excited! also likes the free buses a lot
3/22/2023	Grove Hall Drop-in Hours			Bus			Center-running bus lanes	Thinks center-running is a good idea, encouraged us to have better communication about re-routing and moving stops - have signs up to indicate when stops shift locations
3/25/2023	Activating the Square	City Council District 4						Had a long conversation about the benefits and drawbacks of center vs side-running bus lanes, spoke about dropping in at his office/holding an event there to talk about the project
3/25/2023	Activating the Square			Bus			Faster buses	Excited about the possibility of quicker bus travel along the corridor, interested in contributing more to the engagement process
3/27/2023	BHA Inbox		Milton	Drive	Double parking, Traffic safety, Lack of lighting			Commutes between Milton and LMA, concerned about double parking, speeding, and a lack of lighting between Mattapan Sq and Morton St
3/29/23	Grove Hall Drop-in Hours	library visitor						Sign at Nubian Sq. - platform E incorrectly shows the wrong bus route..... not in favor of fare-free MBTA. Has security concerns with T card # being linked to a personal bank account
3/29/23	Grove Hall Drop-in Hours	library visitor		Bus, Walk			Center-running bus lanes	
4/5/2023	Grove Hall Drop-in Hours	library visitor					Greenery and trees, Better sidewalks	Allston resident, works in Nubian. Works for the City of Boston. In favor of streetscape changes along Blue Hill Avenue and eager to get involved in the community engagement process
4/5/2023	Grove Hall Drop-in Hours	Laundromat employee	Blue Hill Ave & Morton	Bus			Faster buses, Better bus amenities, Better sidewalks, More reliable buses	Works at laundry shop, lives on Morton, takes the 21 bus to the 28 bus to get to work, very excited about bus and ped improvements
4/5/2023	Grove Hall Drop-in Hours	Laundromat customer	Dorchester	Bus	Crowded buses, Infrequent buses		More reliable buses, Faster buses	Takes the 28 Bus to Ruggles every week. Frequent transit user. Believes BHA is in need of major change. Frustrated by the long wait times at her bus stops, and the buses are normally very crowded
4/5/2023	Grove Hall Drop-in Hours	Laundromat customer	Dorchester	Drive	Traffic safety, Parking			Thinks BHA is unsafe to drive on. Has a hard time finding parking whenever he visits the laundromat. Thinks we should expand capacity and add an additional travel lane.
4/5/2023	Grove Hall Drop-in Hours	Laundromat customer	Dorchester	Walk			Better signal timing, More crosswalks, Center-running bus lanes, New road paving	Mostly walks, sometimes drives, sometimes takes the bus, pretty happy with the quality of the sidewalks, timing could be better for crossing at the lights as in the lights could change more frequently. Seaver crossing is a little tricky, likes the Brighton Ave bus lanes and bus lanes in general, mentioned that gives him piece of mind knowing which lane the bus will be in, would like to see the road newly paved
4/5/2023	Grove Hall Drop-in Hours	Laundromat customer	Roxbury	Drive	Traffic			Interested in learning more about the project. Believes traffic is a big problem. Normally drives on BHA, but open to taking transit more because her hospital appointments are in the city
4/5/2023	Grove Hall Drop-in Hours	Laundromat customer	Roxbury	Uber/Lyft		Gentrification	Center-running bus lanes, More frequent buses	Worried about increasing rents. Doesn't like that you have to pay so much up front to rent a new place. Has tried applying for low-income places but is deemed over-qualified. Lives at 52 Percival. Says we need higher frequency bus routes, very supportive of bus lanes in the center
4/5/2023	Grove Hall Drop-in Hours	library visitor		Drive			Safer streets, More crosswalks	Doesn't like speed humps, thinks the ones on Harvard Street cause more traffic, does appreciate the safety angle on this project though, fan of safer crossings, said they would come to a public meeting
4/5/2023	Grove Hall Drop-in Hours	library visitor					Center-running bus lanes	Doesn't travel on BHA much anymore, but rides the bus every day and is a big fan of center-running bus lanes and anything that will encourage more people to get on public transportation
4/10/2023	BHA Inbox							I'm curious at who asked or voted for this in this community. I barely see anyone riding bikes up and down Blue Hill Ave and American Legion Highway for that matter. This is not Cambridge! This will do nothing but please a few and inconvenience a lot of people.
4/10/2023	BHA Inbox				Traffic safety		Safer biking, Faster buses	Blue Hill Ave needs fewer cars and parking, safer biking facilities, and faster buses. Blue hill ave is one of the worst places in the city I have biked and I've been all over.

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4/11/2023	BHA Inbox				Traffic safety, Traffic	Traffic	Better sidewalks	We can modernize Blue Hill ave by repaving and repainting the road and putting in better bump out sidewalks for crossing also by adding crossing lights. But what we don't need is a center bus lane. All this will do is add to the traffic congestion along blue hill. This will take away the center island forcing traffic on both sides to stop for school buses, creating more grid lock. We don't need another Columbus ave mess. These planners never got stuck on the mess that is Columbus ave during rush hour. If you want to stop speeding along the ave have the police start writing more tickets and enforce the no parking in the bus stop rules. Isn't that what the space is for? Right now the lights are all out of sequence. I grew up in Grove Hall and traffic is terrible between 3 and 6 Pm.
4/12/2023	Grove Hall Drop-in Hours	library visitor		Bus			Center-running bus lanes	Daily bus rider, in favor of center-running, would like to participate in real talk
4/12/2023	Grove Hall Drop-in Hours	library visitor		Drive		Traffic, Gentrification	Greenery and trees	Nervous about traffic especially areas that would have one lane, glad school buses can use the bus lanes, concerned about trees especially ones that might be pulled from the medians, perception of City having disinvested from BHA and if hadn't trees would be in better condition, also mentioned gentrification concerns
4/12/2023	Grove Hall Drop-in Hours	library visitor	Braintree	Drive			Center-running bus lanes, Safer streets	Feels that bus lanes in center is great, especially excited about school buses being able to use them, better for cars not to be weaving around buses and safer for kids to be in the middle, thinks pulling buses into the middle will help with traffic
4/12/2023	Grove Hall Drop-in Hours	library visitor	Blue Hill Ave	Drive	Parking availability		Center-running bus lanes	Was using a cane, lives on Blue Hill Avenue, has heard people have trouble parking elsewhere, likes the idea of bus lanes in the center
4/12/2023	Phone inbox						Greenery and trees, Safer driving speeds	Understands benefits, uses and likes the Columbus Ave bus lanes, worried that City won't listen to people, excited about trees, looking for housing assistance, excited about ways to make people drive at safer speeds
4/12/2023	Phone inbox	Mattapan resident	38 Temple St				Faster buses, Economy/small businesses	received postcard - in favor of project, thinks having quicker transportation will help community, improve economy, bring more people to the neighborhood, excited about ability to get downtown using the bus faster
4/19/23	Grove Hall Drop-in	library visitor		Drive	Traffic			Driver along Blue Hill Ave near Mattapan Sq, notices a lot of traffic, main concern is safety and environment, in favor of "whatever keeps people safe and helps the environment" - in favor of the addition of greenery along the ave. Also had some kids with her so we mentioned opportunities to connect with LeLa
4/19/23	Grove Hall Drop-in	library visitor						Bus operator out of Cabot that we spoke to at the library, currently out with an injury, connected to housing resources and Real Talk opportunities
4/19/2023	Grove Hall Drop-in	Laundromat customer	Jamaica Plain	Drive	Traffic		Better signal timing	Occasionally drives down BHA to run errands. Doesn't believe safety is an issue and claims she is able to find parking relatively easily whenever she visits. Her main concern is signal timing - says she gets held up at the Talbot Ave frequently. Too busy to participate in public meetings, but believes center running bus lanes will improve congestion. If the buses ran faster on BHA she would use the bus more
4/19/2023	Grove Hall Drop-in	Laundromat customer	Dorchester	Bus	Traffic			In favor of dedicated bus lanes. Thinks traffic on BHA is unbearable and finds crossing the street to be dangerous, especially when she's hauling laundry
4/19/2023	Grove Hall Drop-in	Laundromat customer	Brockton	Drive		Parking		Thinks BHA is fine the way it is. Comes to Dorchester often (about 3-4 times a week) to run errands or visit family. There's a lot of traffic in the morning bc of school buses. Thinks dedicated bus lanes are a good idea but skeptical about finding parking. Doesn't want on street parking to be taken away so she can park in front of businesses
04/19/2023	Grove Hall Drop-in	library visitor	Dorchester	Drive	Infrequent buses, Travel times	Traffic	Better bus amenities, Center-running bus lanes, Faster buses, More frequent buses	Mother, used to work in Longwood Medical Area and take the bus (recently got a new job at McLean in Belmont - now primarily drives) but really wants to see transit improved along Blue Hill Ave, especially better bus stops and quicker, more reliable bus trips. Would love to see a subway line along Blue Hill Ave, too, given Blue Hill Ave connects the city
04/20/2023	Mattapan BPL Drop-in	library visitor	Mattapan					Wasn't able to talk with him for long (visitor received a phone call), but he was interested in the visuals of the Mattapan Sq redesign and took a flyer and said he'd look up the website
04/20/2023	Mattapan BPL Drop-in	library visitor	Mattapan	Bus			Center-running bus lanes	Took a flyer - thought the bus lanes concepts sounded like a good idea. BHA team provided the follow-up contact for the Real Talk for Change sessions
4/20/2023	Mattapan BPL Drop-in	library visitor	Mattapan	Bus, Drive	Lack of maintenance/neglect, Infrequent buses		Better pedestrian amenities, Environmental resilience, Center-running bus lanes, Greenery and trees	Grew up on Fayston St (northern section of Blue Hill Ave), where she experienced environmental racism (City cut down the trees on her block after the riots in 1968). She supports the center running bus lanes on Blue Hill Ave and likes that it's similar to the trolleys that used to run down the corridor. Now she lives off Cummins Highway and wants to see better transit, more trees, and safer, more direct pedestrian crossings in Mattapan Square. She's interested in participating in the Real Talk sessions (BHA TAP team got her email and is following up with more info)
4/26/2023	Grove Hall Drop-in	library visitor		Drive				Mentioned pot holes, said bus lanes make sense
4/26/2023	Grove Hall Drop-in	library visitor		Drive				

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4/27/2023	Mattapan BPL Drop-in	library visitor	West End	Bus	Traffic	Traffic safety	Faster buses, More frequent buses, More reliable buses, Center-running bus lanes	Thinks the redesign sounds like a good idea; relies on public transit to get around Boston
4/27/2023	Mattapan BPL Drop-in	library visitor	Mattapan	Drive, Bus	Lack of maintenance/neglect		Greenery and trees	
4/27/2023	Mattapan BPL Drop-in	library visitor	Hyde Park	Drive				Had heard about the project but doesn't have strong feelings about it
5/3/2023	Grove Hall Drop-in	library visitor	N/A	Bus			Faster buses, Better bus amenities, More reliable buses, Center-running bus lanes	She liked the idea of center-running bus lanes and thought it would be better. Is a Spanish-speaker
05/03/2023	Grove Hall Drop-in	library visitor	Grove Hall	Bus, Drive				Neutral on the description of the Blue Hill Ave but very interested to learn more about the Fairmount Line (took a flyer to learn more)
5/3/2023	Grove Hall Drop-in	library visitor	N/A	Drive	Traffic safety (inc. speeding)		Safer driving speeds, Safer streets	Drives on Blue Hill Ave and thinks it's chaotic and unsafe today. Wants to see safer accommodations for drivers.
5/3/2023	Grove Hall Drop-in	library visitor	Grove Hall (Geneva)	Drive, Bus	Traffic safety (inc. speeding)		Better sidewalks, Center-running bus lanes, Environmental resilience, Greenery and trees, Faster buses, Public health	Really wants to see more greenery and trees along the Avenue and in her neighborhood, mentioned having places for young people to hang out and to enjoy so they don't get involved in bad activities especially during the summer, would love to see new park space, very happy about new director of green infrastructure, thinks center-running bus lanes are a good idea, will make it less stressful to drive, excited about shorter bus travel times
5/3/2023	Grove Hall Drop-in	library visitor	Grove Hall	Bus, Walk	Travel times, Infrequent buses		Safer streets, Faster buses, More reliable buses, More frequent buses, Better bus amenities, Center-running bus lanes, Greenery and trees, Safer biking	Wants biking that is safer and less stressful, faster / more reliable bus trips and better bus shelters, more parking availability, and easier / more pleasant sidewalks
5/3/2023	Grove Hall Drop-in	library visitor			Lack of lighting, Traffic safety (inc. speeding)			Lighting is very much needed for safely getting around after sunset, especially for youth and the elderly
	Exhibit Feedback						Greenery and trees	Add flowering trees along the corridor
	Exhibit Feedback						More crosswalks, Safer streets	There is need for a crossing light and safe crossing area (pedestrian island) at Wellington Hill + Morton St (there is a school nearby)
	Exhibit Feedback						More crosswalks	Add a crosswalk in front of Flames on Morton + Wellington
	Exhibit Feedback						More crosswalks	Add raised crosswalks to major intersections near the Mattapan Library (Babson across to Walk Hill streets)
	Exhibit Feedback						Public art	Add murals or art in the crosswalk at Talbot Ave + BHA
	Exhibit Feedback						More crosswalks, Better signal timing	At BHA + Talbot Ave, allow for diagonal crossing by marking off the entire intersection and stop all traffic to allow one timed walking signal (change the light patterns)
	Exhibit Feedback						Better signal timing	Add leading pedestrian intervals at BHA + Harvard St (allow for pedestrian priority)
	Exhibit Feedback						New road paving	Smooth over the pavement before starting major projects
	Exhibit Feedback						Center-running bus lanes	Separate the bus from traffic to improve efficiency
	Exhibit Feedback						Greenery and trees	Add greenery to bus stops
	Exhibit Feedback				Infrequent buses			We understand that the supervisors make sure the bus drivers are on time, but we need service from the 45 at West Cottage, especially since service was taken without enough warning
	Exhibit Feedback						Center-running bus lanes	Use an isolated red bus lane for the routes on BHA
	Exhibit Feedback						Safer biking	One person commented that maybe more people would ride bikes if it were safer to do so
	Exhibit Feedback					Emergency vehicle access		Concern that bike lanes would block emergency vehicles from passing through
	Exhibit Feedback						Safer biking	"I drive but bike in safe areas." Bike lane access "would make more people comfortable"
	Exhibit Feedback						Economy/small businesses, Safer streets	Safe crossing intersections "would increase business [access] and safety"
	Exhibit Feedback				Lack of maintenance/neglect			"Comfortable driving minus potholes in left lane from Talbot Ave to Mattapan Square"
	Exhibit Feedback				Personal safety			The intersection of BHA + Morton feels unsafe
	Exhibit Feedback						New road paving	Involve Feeney Brothers and National Grid to fix the roads that they dig up for utility work

[Anonymized] Blue Hill Ave Transportation Action Plan Centralized Engagement Input Tracker

Date	Location/Event	Org/Role	Home Zip Code/ Neighborhood	Primary mode of travel on BHA	Current Challenges	Future Concerns	Hopeful Benefits	Details
	Exhibit Feedback						Safer driving speeds, Greenery and trees	Don't make major layout changes to BHA, but make it look more like Milton (eg. greenery and speed monitoring) – the difference is stark between the two neighboring communities
	Exhibit Feedback						Economy/small businesses	The city should support local businesses, which would promote people working near their homes, in turn increasing transit use and lessening the number of car commuters
	Exhibit Feedback						Better pedestrian amenities, New sidewalk paving, New road paving, Better signal timing	Before ripping up the whole street, start with smaller & focused improvements – such as lighting, benches, pavement, and better-timed traffic signals
	Exhibit Feedback						Greenery and trees	Keep the median at BHA + Talbot Ave, keep the greenery but lower it to improve visibility
	Exhibit Feedback				Lack of maintenance/neglect			BHA needs to be repaved: Potholes developing around manhole covers; Intermittent potholes due to road deterioration
	Exhibit Feedback						Safer biking	Add a protected bike lane near Morton St + Wellington Hill
	Exhibit Feedback				Lack of maintenance/neglect			Just fix/repave the roads; We pay taxes and the holes are damaging to our cars, burdening us financially
	Exhibit Feedback					Traffic, Parking	Better signal timing	Bus lanes would add traffic and reduce parking options, especially on side streets and at already busy Sunday church services; Instead, coordinate traffic lights to aid the bus
	Exhibit Feedback					Parking, Traffic		A bus lane might block access going across side streets and thus increase traffic on select thru streets; in turn, that would hurt residents of perpendicular streets with more traffic and make it harder to park or access residences
	Exhibit Feedback					Gentrification, Traffic		There is already a lot of traffic congestion on the corridor, making any improvements will draw in new residents & businesses and further add to the congestion
	Exhibit Feedback				Parking availability			Parking is rarely available near Morton St; Limit parking to 2-3 hours to alleviate this
	Exhibit Feedback				Parking availability			"Parking is horrible" from Babson St until the Milton border
	Exhibit Feedback				Traffic			The island/median at Morton + Cortland doesn't make sense and blocks important traffic
	Exhibit Feedback				Parking availability			Occasionally attend events along BHA corridor if parking is available
	Exhibit Feedback						Better bus amenities, Faster buses	The MBTA needs to improve service/facilities in order to minimize cars on the road
	Exhibit Feedback						New road paving	"Why change? Just fix [] Road"
	Exhibit Feedback							
	Exhibit Feedback							
	Exhibit Feedback							
	Exhibit Feedback						Better turn infrastructure	Add lights for right & left turns onto BHA from Morton St (currently only left turn from the other direction is allowed)
	Exhibit Feedback						Better turn infrastructure	Paint turning lanes at the intersection of Walk Hill and Harvard streets, there is currently enough space to do so
	Exhibit Feedback				Traffic safety (inc. speeding), Cyclist Safety			"I feel comfortable driving and parking on BHA, however I do believe it's not safe for walkers and bikers, [especially between] Morton to Harvard Streets. It is scary trying to be cautious of drivers speeding with children crossing."
	Exhibit Feedback				Handicap parking			Where is the handicap parking for BPD B-3 station?
	Exhibit Feedback				Parking availability			Issues with double parking near Morton St intersection; We need 10-minute parking for pick-up and drop-off at businesses
	Exhibit Feedback				Double parking		Parking enforcement	More enforcement of double parking is needed
	Exhibit Feedback						New road paving	Refresh the paint markings on the road, especially near BHA + Seaver St
	Exhibit Feedback							Drivers coming from American Legion Highway are not used to the change from two lanes to one, it impacts/impedes the turn
	Exhibit Feedback						Better turn infrastructure	Add "no left turn" signs for all streets that have been changed
	Exhibit Feedback						Greenery and trees	Close the exit lane from Harvard St as it approaches Talbot Ave, replace it with potted flowers
	Exhibit Feedback						More parking	Parking is fully occupied on Sundays at Morning Star Baptist Church and other major congregations; there is a desire for temporary overflow parking options
	Exhibit Feedback						Safer biking	Add a protected bike lane before approaching the intersection with Talbot Ave (northbound side)
	Exhibit Feedback				Cyclist Safety			Mattapan Square is a "nightmare" to bike thru

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	Exhibit Feedback					Bikes prioritized over pedestrians		In European culture, biking is treated as a more legitimate form of transit; However, when the bike lane interacts with sidewalks there can be conflict with slower wheels such as strollers and scooters
	Exhibit Feedback						More parking	Parking is very important in Mattapan Square for people coming from out of town to access resources specific for Haitian immigrants – a municipal lot would be very helpful
	Exhibit Feedback					Bus lanes		Center-running bus lanes are NOT optimal for all modes of traveling; Residents with mobility issues are most impacted with traveling further for their destination
	Exhibit Feedback				Infrequent buses			The RIDE is not dependable and cultural sensitivity training is a MUST
	Exhibit Feedback					Bus lanes, Bike lanes		Don't add a bus nor bike lane to the intersection of BHA + Harvard/Talbot
	Exhibit Feedback				Cyclist Safety			The bike lane disappears before approaching the light at Talbot Ave (southbound side), it seems unsafe
	Exhibit Feedback						More lighting	Lighting should be all down the street and not just focused on stops or intersections
	Exhibit Feedback						Amenities for existing residents	Build a clubhouse for kids somewhere between Morton & Babson streets
	Exhibit Feedback							Get more outreach on this project by creating jobs for door-to-door engagement
	Exhibit Feedback					Construction timeline		Changes are due, but when will it actually take place? When it does, how long will construction occupy the corridor's time & space?
	Exhibit Feedback						Amenities for existing residents, Greenery and trees	There needs to be more recreation and parks for kids & teens in the neighborhood
	Exhibit Feedback				Traffic safety (inc. speeding), Signal timing			The sidewalks at Grove Hall don't have enough time for everyone to walk and motorists don't abide to the rules; The walk signals also need more audio instruction
	Exhibit Feedback						Free bus service	Make more bus routes free, such as the 15 and 22
	Exhibit Feedback				Distance from home to nearest stop			People who live on Moreland St have to walk 4 blocks to a different street to catch a bus
	Exhibit Feedback				Service changes/stop closures			Leaving the shelter/bus stop infrastructure but removing service is confusing
	Exhibit Feedback				Service changes/stop closures			The bus stop intersecting West Cottage and St Patty's near BHA + Dudley needs to be put back in place
	Exhibit Feedback				Crowded buses. Distance from home to nearest stop			Don't use the MBTA along the BHA corridor because the buses are too crowded and not near home (02119) nor convenient
	Exhibit Feedback							Whenever possible, it's important to preserve a building's history when giving it a new use; Architectural elements and informational plaques help connect memories across generations (from a neighborhood historian)
	Exhibit Feedback							More comfortable driving [on BHA], plus for picking up/dropping off an older adult to do errands not locally
	Exhibit Feedback							If schools/jobs were closer and more supported, more kids/adults would bike
	Exhibit Feedback							If something is taken away (eg. a lane for cars), something should be given in exchange (eg. more parking)
	Exhibit Feedback							A few people are under the impression that people generally don't use bikes in this area
	Exhibit Feedback							The MBTA as a whole has many fundamental issues to fix
	Exhibit Feedback							The majority of visitors are expecting to see a bus lane added, from what they've heard of the project
	Exhibit Feedback							The trolley was a good thing for access to the city center
	Exhibit Feedback							"I enjoy driving. I only walk if I have to"
	Exhibit Feedback							"[I] never [take public transit] unless I have to"
	Exhibit Feedback							There aren't any principles protecting the needs of the community in the MBTA, in comparison to other transit systems in the country
	Exhibit Feedback							The trolley was a really cool asset that we should've kept; However, the tracks tear up the road where cars intersect
05/18/2023	Mattapan BPL Drop-ins	library visitor	Mattapan	Bus, Walk	Traffic safety (inc. speeding)	Traffic safety	Safer streets, Safer driving speeds, Better pedestrian amenities	
5/18/2023	Mattapan BPL Drop-ins							Dropped off a petition with approximately 53 names on it opposed to traffic calming on Blue Hill Ave due to perceived impacts to air quality and local public health. BHA TAP team will scan the petition.

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5/18/2023	Mattapan BPL Drop-ins	library visitor	Mattapan	Bus	Crowded buses, Infrequent buses	Traffic, Traffic safety	Center-running bus lanes, Better bus amenities, Better sidewalks, Better signal timing, Faster buses, Outdoor dining areas, Safer driving speeds, Safer streets, More reliable buses, New road paving, Public health, Greenery and trees	
5/18/2023	Mattapan BPL Drop-ins	library visitor	Mattapan		Traffic, Traffic safety, Bus lanes, Public health, Small businesses	Traffic	Better signal timing	Concerned that the traffic calming and bus lane will negatively impact traffic
5/12/2023	BHA Inbox		Mattapan					I am emailing to express my frustration and opposition regarding the "proposed" center lane design for buses on Blue Hill Ave. Per the article in the Banner newspaper, residents are opposed to the plan yet the end of the article sounded as if our voices do not matter as they were going to move quickly on the design. I would hate for such a proposal to go into effect as it will increase traffic, introduce road rage, and displace cars to nearby neighborhoods to circumvent the congestion and decrease pedestrian safety as elderly and young people will have to cross the street to gain access to a sidewalk when they are presently dropped off at the sidewalk. The increase in traffic will only lead to rage and decrease in safety for all, as well as increase the noise and environmental pollution. Additionally, the change in parking will decrease the number of patrons to nearby businesses resulting in lower revenue and possible closure leaving my neighborhood with more commercial space vacancies. More importantly, resident voices should be honored by not moving forward with a project that will cause more harm than good! I implore you to seriously consider us who live and patronize businesses in the neighborhoods that will be impacted Blue Hill Ave is not simply a cut through it is our home.
5/24/23	Grove Hall Drop-in	library employee	Brockton	Drive	Double parking		Better signal timing, Center-running bus lanes, Less stressful driving	
5/31/23	Grove Hall Drop-in	library visitor	N/A	Bus	Lack of maintenance/neglect, Travel times	Traffic	Better bus amenities, Faster buses	Likes the bus stops that are by Egleston Square, especially the expanded shelters and the realtime arrival screens
5/31/23	Grove Hall Drop-in	library visitor	Mattapan	Bus	Crowded buses	Bus lanes	More frequent buses	Travels all over the system because he works as a temp cook at different hospitals and universities. Relies on the 28, 29, 23, and 31 primarily but wants to see more frequency on buses, especially between 3-6pm. Would love to see more frequent, reliable service on the 16 and 31 especially.
4/15/23	Katherine							
6/1/23	Mayor's Inbox	Mattapan resident	Mattapan			Traffic		Writing to express "deep concern" about the project. Resident is 79 and says that change to Blue Hill Ave (assumes that this entails the bus lane) is confusing to her and will worsen the current traffic. Asks that the Mayor and City Officials consider an alternative to the center running bus lane.
5/24/23	Grove Hall Drop-in	Young Adult	Chez Vous	Walk, Bike, Drive	Cyclist Safety		Better pedestrian amenities, Center-running bus lanes, Economy/small businesses, Greenery and trees, Less stressful driving, Public art, Safer driving speeds, Safer streets	Four Corners circle - any corner crossing BHA, people ride scooters in the like lane + people park in the bike lane
5/24/23	Grove Hall Drop-in	Older Seaver resident	Seaver	Drive	Double parking, Traffic safety (inc. speeding)	Bike lanes	Better pedestrian amenities, Better signal timing, Economy/small businesses, Greenery and trees, Less stressful driving, New road paving, Outdoor dining areas, Public art, Public health, Safer driving speeds, Safer streets	"Live on Seaver St - high traffic area because a cut-through street, long-time neighborhood resident; Worried about traffic + dangerous driving; People won't choose to take bus, not 24/7 like NYC; Leave it the way it is; I don't mind bike lanes but not if it takes away a travel lane"; Mentioned homelessness as an example of public health improvements
		Parent of teen who uses 23,22,19 bus lines	Morton St and Dot Ave				Better pedestrian amenities, Better signal timing, Center-running bus lanes, Economy/small businesses, Greenery and trees, Less stressful driving, New road paving, Outdoor dining areas, Public art, Public health, Safer driving speeds, Safer streets	Feels least safe on Morton St and Talbot Ave - double parking and speeding, pedestrian crossing in unmarked areas; Feels most safe at Sportsman/Harambee Park; "I'd like to not worry about parking. I'd like to be on the bus"; New road paving only if it comes with traffic calming to discourage speeding
				Walk, Bus	Signal timing, Personal safety			Initials reaction: positive; not enough time to cross the street; "You've gotta be alert on BHA because of the drivers"; Plows are dangerous + destructive

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			BHA and Cheney S	Drive	Traffic safety (inc. speeding)	Construction timeline	Better pedestrian amenities, Better signal timing, Center-running bus lanes, Economy/small businesses, Greenery and trees, New road paving, Outdoor dining areas, Public art, Safer driving speeds, Safer streets, Better bus amenities	Initial reaction: Concerns about construction; Don't like center but is a good idea + better for riders - change is hard; btraffic, BHA feels pretty safe as far as driving, traffic causes accidents because people in a rush; really likes bus lanes; people letting pitbulls walk off leash, Drove a car for 20 years, doesn't anymore because no parking + too expensive; Safer driving speeds - make it 10 mph
5/17/23	Grove Hall Drop-in	Project RIGHT	Morton and BHA	Drive			Better bus amenities, Economy/small businesses, Greenery and trees, Less stressful driving, New road paving, Public art, Safer driving speeds, Safer streets	Grove Hall near intervale, hit street lights
3/10/23		Project RIGHT	Intervale and BHA	Walk, Drive	Personal safety, Traffic, Lack of lighting	Bus lanes	Better pedestrian amenities, Better signal timing, Greenery and trees, New road paving, Public art, Public health, Safer driving speeds, Safer streets	When worked in City would take public transit, fights on the train, disrespectful kids, Malcom X Blvd. near high school, cutting in + merging; Intervale + BHA development - no notice; No heavy trucks signs on BHA; Lighting quality north of Geneva vs south of Geneva; Positive about project, negative to neutral about center bus lanes
6/1/23	Tremont/Columbus Pop-up	bus rider		Bus	Travel times, Personal safety		Center-running bus lanes, Faster buses, Safer streets	Spoke to Tremont/Columbus bus lanes phase 2 team at a pop-up event at Jackson Sq station, hadn't heard of BHA TAP before but organically mentioned that she would love to see center-running bus lanes from Grove Hall to Mattapan. Feels like center-running lanes make it easier to get to places on time, especially to pick up her child and get groceries. Happy about the safety + traffic calming she has seen on Columbus Ave.
05/03/2023	Grove Hall Library							Better ammentij; other - societal awareness; meetings for community; I really have fatih that Mr. Phillip Ens shall make this MBTA Transit work properly, more proficient, efficient, convenient, and secure in a safe way ,
3/3/2023	Grove Hall Library	young adult	Talbot Ave in Dorch					Better ammentij; other - societal awareness; meetings for community; I really have fatih that [leadership] shall make this MBTA Transit work properly, more proficient, efficient, convenient, and secure in a safe way
				Drive	Double parking, Lack of lighting			Double parking - "BHA is a nightmare for double parking"; Grove Hall lights are difficult
		parent	Morton St + BHA	Bus, Carpool	Personal safety		Better pedestrian amenities, Better signal timing, Economy/small businesses, Greenery and trees, Less stressful driving, New road paving, Outdoor dining areas, Public art, Safer driving speeds, Safer streets	Skeptical of center-running bus lanes because of Columbus
				Drive	Personal safety, Traffic, Lack of lighting		Economy/small businesses, Public health	Vandalism, crime in front of house; tapones influence a lot, lights out, lots of traffic; public health - homelessness + addiction improvements; Columbus Ave doesn't like, thinks unsafe to catch bus
		Spanish speaker, parent	BHA in Grove Hall				Better pedestrian amenities, Center-running bus lanes, Greenery and trees, New road paving, Public art	Bicycles can be more flexible; Columbus Ave is great, bus is faster
6/12/2023	Real Talk [Not enough participants]			Bus	Double parking, Crowded buses, Infrequent buses, Parking in bus stops, Traffic		Better bus amenities	Double parking is dangerous - how are we looking to address this now so that it doesn't happen in the future - especially with the 28 bus; Wanted to talk about it as someone who takes the bus a lot; Lower the bus for stroller, handicap - not safe for someone who is able-bodied too when there is double parking and the rider must jump off the bus into the street; Delivery truck but also someone else will pull up behind (so it is a trickle effect and everyone is at risk) - allow space for delivery; Don't see double parking in Belmont, Cambridge, even in London - no one can pull up in the bus stop/lane; Why is double parking happening here and not elsewhere outside of Boston; Mornings (heavy traffic on the right) and afternoon (heavy traffic on the left); In Brookline, we know that the committee will have their back - If we advocate for the neighborhood committees and come together to address their problems Umbrella org to advocate for the surrounding committees; Our voice is not loud enough bc only advocating for certain areas of Boston; Dangerous to have five strollers on the bus 39 is not like the 28 bus - why can we not do the same leverage with the 28 bus as the 39

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6/12/2023	Real Talk [Not enough participants]				Infrequent buses, Crowded buses			If a bus is not on schedule in a neighborhood like Brookline, they will raise hell; In our community, not letting all of our voices be heard; Kids sitting in the front where elderly/differently abled people are supposed to sit. If someone with crutches comes on the bus, they will not move; With a peaceful protest, something will happen, if we kept our mouths closed, then they will take it as; We (the community) are strong enough to voice concerns; Work in Jamaica Plain and Dorchester; Not everyone who is voicing concerns at committees is talking about transit because they are not MBTA riders
5/31/23	Grove Hall Library		2126	Bus	Traffic, Crowded buses		Better pedestrian amenities, Center-running bus lanes, Greenery and trees, Less stressful driving, Public art, Better signal timing, Economy/small businesses, New road paving, Public health, Safer driving speeds	28 bus is too long
5/31/23	Grove Hall Drop-in		near Mattapan Stati	Bus	Traffic			16 bus has timing problems; wants 15 double bus; 23, 28, 45 are all good
6/21/23	Harambee Park Playground			Drive		Parking, Bus lanes, Bike lanes	Better pedestrian amenities, Greenery and trees	Drives for Lyft, concerned about any reduction in lanes or parking, not a fan of buses lanes or bike lanes, with his grandson
6/21/23	Harambee Park Playground			Walk, Drive			Better pedestrian amenities, Center-running bus lanes, Outdoor dining areas, Public art	7 year old starting to learn to walk, concerned now; would be nice to have 7 year old be safe walking to the bus + along BHA; better trash pick-up; like Center-running bus lanes, makes kids' buses on time, son has been late, hard to pick up all the kids; kids' art especially near playgrounds; more water pump things to hydrate; has three kids age 7 and under "scared to even walk with your kids down the street; lives next to Fire Dept.
6/21/23	Harambee Park Playground			Bike	Personal safety		Better pedestrian amenities, Center-running bus lanes, Greenery and trees	like the idea of bus + bike lanes; only travels on the sidewalk b/c street feels unsafe; more trash cans, better lighting especially for winter; prefers biking to walking
6/21/23	Harambee Park Playground			Drive	Traffic, Signal timing		Better pedestrian amenities, Better signal timing, Center-running bus lanes, Less stressful driving, Safer streets	Harvard St + BHA light changes fast, congestion; wants trash cans, lighting; definitely want better signal timing; At first said didn't like Center-running bus lanes but then said makes sense; loved raised crosswalks, safer crossings; concerned w/ double parking at Happy's; no flex posts; with family
6/21/23	Harambee Park Playground			Uber/Lyft, Carpool				Liked the multimodal corridor approach that was presented; said overall sounds good, asked why wouldn't this happen since seems like a great thing
6/21/23	Harambee Park Playground			Drive			Better pedestrian amenities, Center-running bus lanes, Public art	Likes center-running bus lanes for police, worried about as a civilian; More stuff for youth; B-3 has one traffic enforcement officer and that's it; Question: Why isn't BTD towing abandoned cars?; At the end said maybe multimodal could work
6/21/23	Harambee Park Playground			Drive	Traffic, Double parking	Traffic	Better pedestrian amenities, Better signal timing, Greenery and trees, Less stressful driving, Public art, More parking	Congestion + delays for drivers, very concerned about this; don't drive on BHA b/c too stressful + busy, not convenient, use side streets instead; crowded, double parked, Mattapan Square is a hot mess; bright-lighting at edge of Sportsmens; less double parking and more cultural art; more muni parking lots
06/28/23	BHA Inbox	Resident						"Good morning. Thanks for a great meeting last night. Seeing the design made me so excited. I know this takes a tremendous amount of work. I know you all have been yelled at a lot by people who are scared of change and worry about traffic and parking. So I just want to let you know there are people in the impacted community who are desperate to see these changes and so appreciative of all your work. Thank you!"
6/30/23	Culture Nights Music Festival	Resident		Drive	Traffic, Traffic safety (inc. speeding)	Traffic	Less stressful driving	Had heard about the project before, expressed concerns over reducing travel lanes, but acknowledged that something needs to change to make BHA less chaotic and stressful to travel along.
7/15/23	Roxbury Open Streets			Drive	Traffic safety (inc. speeding)		Safer driving speeds	Had a positive initial reaction, is looking for anything to slow people down. Says biggest challenges about BHA are "people weaving, speeding" and "dangerous driving." Agrees that city should prioritize biking, buses, and walking, and is neutral that the city should prioritize parking.
7/15/23	Roxbury Open Streets			Bus, Walk			Safer driving speeds	
7/16/23	Roxbury Open Streets			Walk, Drive, Bike			More lighting, Safer driving speeds, Safer streets, Public art, Outdoor dining areas, New road paving, Better pedestrian amenities, Better sidewalks, More parking, Better bus amenities, Faster buses, Safer biking	Initial response: "Great idea, we need this." Strongly supports changes to support biking, buses, parking, and walking. Thinks that improvements to make driving less stressful would be very beneficial, wants a full remodel of BHA, says outdoor dining would be very nice, wants "certain art," wants safer driving speeds and said, "max speed limit 15mph on some roads," and wants safer streets with more lighting. Young adult with young kids and wants to see safer buses and biking

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7/17/23	Roxbury Open Streets			Walk, Drive, Bike			More lighting, Safer driving speeds, Safer streets, Public art, Outdoor dining areas, New road paving, Better pedestrian amenities, Better sidewalks, More parking, Better bus amenities, Faster buses, Safer biking, More lighting, Safer driving speeds, Safer streets, Public art, Outdoor dining areas, New road paving, Better pedestrian amenities, More parking, Better bus amenities, Faster buses, Safer biking	Initial response: "Great idea, we need this." Strongly supports changes to support biking, buses, parking, and walking. Thinks that improvements to make driving less stressful would be very beneficial, wants a full remodel of BHA, says outdoor dining would be very nice, wants "certain art," wants safer driving speeds and said, "max speed limit 15mph on some roads," and wants safer streets with more lighting. Young adult with young kids and wants to see safer buses and biking
7/17/23	Roxbury Open Streets			Bike, Bus, Walk			Better bus amenities, Better pedestrian a	Strongly supports improvements for biking, bus riders, and walking. Strongly doesn't support improvements for parking. Wants BHA shut down to car traffic, wants outdoor dining to replace existing parking, wants public art on every building, and wants slower driving speeds
7/17/23	Roxbury Open Streets		Roslindale	Walk			Safer streets, Center-running bus lanes	Strongly supports improvements for biking, buses, parking, and walking. Couple from Roslindale that works and spends time in Roxbury and BHA area wants to see more center-running bus lanes in the city.
7/17/23	Roxbury Open Streets			Bike, Walk			Safer driving speeds, Safer streets, Outdoor dining areas	Strongly supports improvements for biking, buses, and walking. Strongly does not support improvements for parking. Wants more traffic calming measures, outdoor dining areas, safer driving speeds and safer streets.
7/17/23	Roxbury Open Streets			Drive			Better bus amenities	Strongly supports bus shelters, parking improvements, walkign improvements. Is neutral about biking improvements and making buses faster.
7/17/23	Roxbury Open Streets			Bus, Walk	Infrequent buses		Safer streets	Older adult who strongly supports improvements for buses and walking. Loves the idea of center running bus lanes on BHA and has had a lot of trouble with bus reliability and doesn't drive.
7/17/23	Roxbury Open Streets			Bus				Strongly supports improvements for biking, buses, parking, and walking. Wants more speed bumps and to address homelessness
7/17/23	Roxbury Open Streets			Bike, Walk			Safer streets	Strongly supports improvements for biking and walking, is neutral about improvements for parking and neutral/supports bus improvements. Says that turning left at BHA in Grove Hall is very challenging. Also said that turning onto Washington is very challenging and is frustrated by the BWSC project.
7/17/23	Roxbury Open Streets			Bike, Walk			Safer streets	Strongly supports improvements for biking and walking, is neutral about improvements for parking and neutral/supports bus improvements. Says that turning left at BHA in Grove Hall is very challenging. Also said that turning onto Washington is very challenging and is frustrated by the BWSC project.
7/17/23	Roxbury Open Streets			Bus, Drive				Wants more sidewalks
7/17/23	Roxbury Open Streets			Drive, Walk			Safer streets, More lighting, Outdoor dining areas, Public art	Strongly supports improvements for biking, buses, and walking. Supports improvements for parking. Wants outdoor dining areas and liquor licenses, wants to continue with wall murals, wants safe needle usage and exchange sites, and wants safer streets with better indicated and lit sidewalks. (Adult who speaks English and Spanish)
7/18/23	Holgate Apt Coffee Hours			Drive				Strongly supports parking improvements. Supports biking improvements but doesn't want them with the cars, and parking and walking improvements. Would prefer if they didn't do any improvements to BHA. (Young adult who speaks English)
7/18/23	Holgate Apt Coffee Hours			Drive			New road paving, Safer driving speeds, Safer streets, More lighting	Strongly does not support biking improvements, supports bus improvements and walking improvements, and strongly supports parking improvements. Wants new road paving, safer driving speeds, and better street lighting. Would prefer if they didn't do anything to BHA. (Older adult who speaks English).
7/22/23	Mattapan Farmers Market	Resident	Near Franklin Park	Drive	Traffic safety (inc. speeding), Lack of maintenance/neglect		Better pedestrian amenities, Less stressful driving	Older adult who primarily drives, said "Mattapan is a throughway" so maintaining vehicle capacity is important. Once we discussed the importance of slowing vehicle speeds down and increasing pedestrian safety, she agreed that some of these proposed changes are important. Very much in favor of beautification in Mattapan Sq specifically, suggested more police officers in the Sq because of some folks who hang around there. Currently avoids driving on BHA because of the stressful driving conditions, but would take it if we implemented traffic calming measures
7/22/23	Mattapan Farmers Market	Resident	Mattapan	Bus, Walk	Infrequent buses, Lack of lighting, Personal safety		Better bus amenities, Better pedestrian amenities, Better sidewalks, Center-running bus lanes	3 older women who project team Haitian-Creole interpreter spoke to who really wanted better lighting, other safety elements along the corridor.
7/22/23	Mattapan Farmers Market	Resident	Mattapan	Bus, Walk	Infrequent buses, Lack of lighting, Personal safety		Better bus amenities, Better pedestrian amenities, Better sidewalks, Center-running bus lanes	*included in comment above

[Anonymized] Blue Hill Ave Transportation Action Plan Centralized Engagement Input Tracker

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7/22/23	Mattapan Farmers Market	Resident	Mattapan	Bus, Walk	Infrequent buses, Lack of lighting, Personal safety		Better bus amenities, Better pedestrian amenities, Better sidewalks, Center-running bus lanes	^included in comment above
7/22/23	Mattapan Farmers Market	Resident	Mattapan	Bus, Walk	Infrequent buses		Better bus amenities, Better pedestrian amenities, Center-running bus lanes, Public health	Older adult, mentioned the need for better lighting and more places to sit, especially in Mattapan Square. Excited about center-running bus lanes, likes the ones on Columbus. Specific call out for the need for public bathrooms in Mattapan Sq
7/22/23	Mattapan Farmers Market	Resident	Mattapan			Bus lanes		Doesn't like center-running bus lanes, thinks it is dangerous to cross to platforms, doesn't like Columbus Ave. Said she will not be convinced otherwise
7/27/23	Not Your Average Public Meeting: Dorchester	Resident	Dorchester					First time at a Blue Hill Ave meeting, happy to attend. Very informational and liked that their thoughts could be shared with others around community involvement.
7/27/23	Not Your Average Public Meeting: Dorchester	Resident	Dorchester		Parking availability	Parking		"As a property manager with buildings located on Blue Hill Ave I'm concerned about parking, on-street parking was already eliminated in many areas of Blue Hill."
7/27/23	Not Your Average Public Meeting: Dorchester	Resident	Dorchester					"Think it's a big project. Very happy to be with the people who think big and the best for thier community."
7/27/23	Not Your Average Public Meeting: Dorchester	Resident	Dorchester					"The changes to Blue Hill Ave is great. I am happy the walkers will be able to walk with safety and although the cars will be mad that's too damn bad!"
7/27/23	Not Your Average Public Meeting: Dorchester	Resident	Dorchester					"I believe opprotunities like this to increase community engagement and quality of life for all residents. Providing a more transparent process that is feasible and equitable"
7/27/23	Not Your Average Public Meeting: Dorchester	Resident	Dorchester					"The event was very informative in terms of what works for the community. It is a great way to take part and gave a voice on potential changes for the community"
7/27/23	Not Your Average Public Meeting: Dorchester	Resident	Dorchester					"Really appreciate to see the rendings of alternatives in person. It really helped me understand the options. Thank you!"
8/7/23	Carter Post Open House Mattapan	Resident	Mattapan	Bus, Walk, Drive	Infrequent buses, Crowded buses, Travel times, Traffic		Faster buses	Lives in Mattapan and commutes to work at Northeastern, by Ruggles Station. Would love to see center-running bus lanes all up to Ruggles to get to work faster. Has long wondered why there aren;t bus lanes on Tremont and Columbus near Roxbury Crossing, too. Would also like to see more 60-ft buses on more routes, like the 31, even if just during the morning rush hours. Prefers the parallel parking concept for Mattapan Square - more trees and easier to get in and out of parking spaces compared to angled parking.
7/24/2023	Street Team: Harambee Park							Apartments have parking, plan would take parking away; Causes more traffic like Mass Ave.; Center lane causes more traffic
7/24/2023	Street Team: Harambee Park							Project would make Blue Hill Ave smaller, adds more traffic; Would work if the area had less people; Could the street be wider
7/24/2023	Street Team: Harambee Park							Bike & bus would be too many cars & how much traffic; Violence on the bus; Impossible to slow down speeds; Will cause more road rage, more problems; Snow-plowing in one lane would be bad; How much police get called to those areas.
7/24/2023	Street Team: Harambee Park							Its going to make traffic worse, look at Columbia Road + Seaver Street; Bus doesn't block cars now; Tremont Street traffic is worse
7/24/2023	Street Team: Harambee Park							People are speeding, thats a concern for kids/elderly
7/24/2023	Street Team: Harambee Park							Bus drivers close doors on a lot of people, especially after 4-5pm, causes lots of people to falll, has complained multiple times, too crowded on bus
7/24/2023	Street Team: Harambee Park							More traffic; Seaver St + Wider St.
7/24/2023	Street Team: Harambee Park							Not a good plan, parking gone, apartments; Accidents, elderly populations; One lane + bus lane, traffic; Markers not
7/24/2023	Street Team: Harambee Park							Not about traffic, buses stuck in Ashmont; Problem is drivers, scheduling problem, long wait times, buses not on time
7/24/2023	Street Team: Harambee Park							Worse morning traffic Columbia Road, road not wide enough; Better for environment
7/24/2023	Street Team: Harambee Park							Bus closing doors on people around 4-8pm; pretty quick, already okay; move too fast; elderly community, too crowded
7/26/2023	Street Team: Mattapan Library			Walk, Bus				Unfamiliar with the project; Strongly support biking, buses, parking, walking
7/26/2023	Street Team: Mattapan Library			Bus				Familiar with the project; Strongly support biking, buses, walking; Neutral on parking, worries about metered parking in front of homes + businesses; What to do for safer bus boarding?; Feel most safe on the sidewalks, but crossing difficult, not driver (?) regard
7/26/2023	Street Team: Mattapan Library			Bus, Walk, Drive				Unfamiliar with the project; Support biking, buses, parking, walking; Don't feel unsafe

[Anonymized] Blue Hill Ave Transportation Action Plan Centralized Engagement Input Tracker

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7/26/2023	Street Team: Mattapan Library			Bus				Familiar with the project; Do not support biking; Neutral support for buses, would appreciate increased frequency, not center lanes, a fan of reduced fair; Neutral walking; Neutral walking, would like ??? improved
7/26/2023	Street Team: Mattapan Library			Drive				Familiar with the project; Do not support biking and strongly do not support buses; Neutral on parking and walking; Impacts on parking & increased traffic, would appreciate safer bike lanes but concerned on impact of vehicular traffic
7/26/2023	Street Team: Mattapan Library	High School Student		Bus				Neutral on biking and parking; Support buses and walking; Would there be route changes?
7/26/2023	Street Team: Mattapan Library			Bus				Unfamiliar but supportive; Support biking, buses, parking, walking
7/26/2023	Street Team: Mattapan Library			Walk, Bus, Drive, Bike				Familiar with the project; Strongly support biking; Neutral on buses, parking, walking; Would cars be ??? drive in bus lanes? South???. Concerned about increase in traffic if lanes removed; Feel the most unsafe biking, would love to see safer bike lanes
08/03/2023	Street Team: Harambee Park	Spanish Speaker		Drive				Strongly support biking, buses, parking, walking
08/03/2023	Street Team: Harambee Park			Walk, Bus			Better pedestrian amenities, Greenery and trees, Public art, Safer streets	Unfamiliar but supportive; Support biking, buses, parking, walking; Know people won't love bus lane; Will there be transitional space between BHA & other major streets or side streets?. Would love to have landscaping & ??? maintenance; Feel least safe driving on the road, lots of traffic; Big emphasis on greenery and trees and public art; Would love to see more art, has a contact & is sharing flyers/ info with them
08/03/2023	Street Team: Harambee Park	Haitian Creole Speaker		Bus				Strongly support bus; Support parking and walking; Neutral on biking; Would prefer to see cyclist on road, feels unsafe on sidewalks (??); Parking availability good in some areas, not in other
08/03/2023	Street Team: Harambee Park	From Connecticut - asked about general experiential feedback/ impressions		Drive				Supportive of project; Strongly support biking, buses, parking, walking; Overall, lots of traffic, very difficult to drive; Drivers also don't follow the rule (i.e. no turn on red); Voiced concern over park proximity, to bus, road
7/31/23	Street Team: Franklin Park			Walk, Bus	Infrequent buses		Center-running bus lanes	Strongly supports buses and walking. Likes the center-running bus lanes along Columbus and would like to see them on BHA. Takes the 22 bus frequently and experiences lots of delays
7/31/23	Street Team: Franklin Park	MBTA bus driver		Bus, Walk	Lack of maintenance/neglect, Traffic	Construction timeline		Supportive but hesitant of the project. Strongly supports buses and walking. Wonders how long construction would take for the multimodal corridor approach. Mentioned congestion and traffic that makes it difficult for her to drive her bus. Mentioned center-running bus lanes and how they would make pick-up and drop-off easier, but might cause buses to get backed up and stuck behind each other if there are a lot of bus lines. Mentioned potholes along BHA. Also mentioned how center-running bus lanes can make emergency response much faster.
7/31/23	Street Team: Franklin Park			Walk, Bus	Infrequent buses		Better pedestrian amenities, Center-running bus lanes, Greenery and trees, New road paving, Safer driving speeds, Safer streets	Hadn't heard of the project but was excited about it. Strongly supports buses and walking. She generally feels safe along BHA and mentioned slow bus service as the biggest challenge she faces along BHA.
7/31/23	Street Team: Franklin Park			Walk, Bus	Infrequent buses, Personal safety		Better signal timing, Greenery and trees, Public health	Didn't know about the project but is supportive of it. Strongly supports buses and walking and supports biking. Feels least safe at Mattapan Square at the crosswalk by the commuter rail stop and Jubilee. Says biggest challenge is feeling unsafe walking but the bus is slow and unreliable. (young adult)
7/26/23	Street Team: Mattapan Library			Walk, Drive, Bus			New road paving	Hadn't heard about the project. Strongly supports buses, parking, and walking. Asked what would stop people from driving in the center-running bus lanes in the multimodal corridor approach. Says paving the road is the most important improvement since it's currently destroying cars and buses
7/26/23	Street Team: Mattapan Library			Bus, Walk				Didn't know about the project but is supportive. Likes the bus stop improvements made at other locations where the bus can pull up directly at the curb. Strongly supports buses and walking
7/26/23	Street Team: Mattapan Library	Employee at Mattapan Library		Walk, Bike, Bus	Infrequent buses		More reliable buses, Center-running bus lanes	Very enthusiastic about the project. Works at Mattapan Library and helped out with the Open Houses. Doesn't own a car but is conscious about considering the needs of drivers. Strongly supports biking, buses, and walking. Supports parking. Rides the bus every day and would appreciate a decrease in delays.
7/26/23	Street Team: Mattapan Library		02121	Bus, Walk	Personal safety		Better signal timing, Public art, Public health, Safer streets	Strongly supports biking, buses, and walking. Neutral about parking. Feels most safe traveling near Franklin Park around 1-2. Feels least safe around Mattapan Square during rush hour. Says the biggest challenge they face is crossing the street. (young adult)
7/26/23	Street Team: Mattapan Library		02121	Walk, Bus	Personal safety		Better signal timing, Center-running bus lanes, Safer streets, Public health	Strongly supports buses, parking, and walking. Neutral about biking. Says they never feel safe traveling along BHA. (older adult)
7/26/23	Street Team: Mattapan Library			Walk, Bus			Safer streets, Center-running bus lanes, Better signal timing, Better pedestrian amenities	Strongly supports biking, buses, and walking. Supports parking. (young adult)

[Anonymized] Blue Hill Ave Transportation Action Plan Centralized Engagement Input Tracker

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7/26/23	Street Team: Mattapan Library			Walk, Bus	Infrequent buses		Better bus amenities, Better pedestrian amenities, Center-running bus lanes, Greenery and trees, Safer streets, More reliable buses, Free bus service	Strongly supports buses and walking. Feels most safe on BHA near Hyde Park. Feels least safe on BHA because of the people on the bus (<i>not sure if this was verbatim or paraphrased by note-taker</i>). Biggest challenge faced is frequency and reliability of the bus
8/10/23	MassCOSH Youth Workshop		02126	Drive	Lack of lighting, Double parking, Traffic		Better bus amenities, Better signal timing, Center-running bus lanes, Less stressful driving, New road paving, Outdoor dining areas	Is a driver on BHA but understands the need for better bus infrastructure. Strongly in support of multimodal corridor approach. Says the road is too chaotic, signals are not synced up, would help to give everyone their own space on the road. Specifically called out the Seaver slip lane as being impossible to get out of onto BHA. Really likes the Columbus Ave bus lanes as a driver because they make people drive more carefully and actually pay attention. Thinks that even if you repave the road and make spot changes, it's not worth it because nothing major will change and things won't get better. Called out outdoor dining in Grove Hall specifically as something he'd like to see (young person)
8/10/23	MassCOSH Youth Workshop			Bus	Infrequent buses		Better bus amenities, Center-running bus lanes, Faster buses	Road is currently stressful to cross, buses don't come frequently enough, can't rely on them, would like to see center-running bus lanes + major investment in BHA to make it look nicer. Thinks that multimodal corridor is much better than it is right now (young person)
8/10/23	MassCOSH Youth Workshop			Drive	Lack of maintenance/neglect		Center-running bus lanes, Greenery and trees, New road paving	Road needs to be repaved badly, wants to see more trees (young person)
8/10/23	MassCOSH Youth Workshop		Roslindale	Bus	Infrequent buses, Crowded buses		More reliable buses, More frequent buses, Faster buses, Center-running bus lanes, Better pedestrian amenities	20 minute waits in between buses coming, the 16 & 19 in particular are not reliable, when they do come people need to stand because the buses are so packed. Would love to see center-running bus lanes so she can get to school and after-school activities on time. (young person)
8/10/23	MassCOSH Youth Workshop		Randolph (former D	Bus	Crowded buses		Better pedestrian amenities	Crossing the street is impossible right now, wants better crosswalks and more frequent crossings. Likes the crosswalks where there's an area you can wait and stand in the middle (ped refuge island) (young person)
8/10/23	MassCOSH Youth Workshop		Dorchester	Bus	Infrequent buses		Better bus amenities, Center-running bus lanes, Safer biking, New sidewalk paving	Likes center-running bus lanes, wider sidewalks, would actually consider biking on BHA if he felt safe there (young person)
8/10/23	MassCOSH Youth Workshop		Mattapan	Bus	Lack of maintenance/neglect		Center-running bus lanes, Greenery and trees	Wants to see BHA cleaned up, thinks that a complete rebuild will make it look a lot nicer. Would be nice to see trees and GI, help with the urban heat island effect (young person)
8/10/23	MassCOSH Youth Workshop		Dorchester	Bus			Environmental resilience	Has seen a lot of flooding in the street, especially this summer. Wants to see GI to make the street look nicer and help with flooding (young person)
7/27/2023	Franklin Park/Grove Hall NYAPM	Young Adult	02186	Walk, Drive	Double parking		Better pedestrian amenities, Better signal timing, Economy/small businesses, Greenery and trees, Less stressful driving, New road paving, Outdoor dining areas, Public art, Safer driving speeds, Safer streets	Project is necessary; Strongly supports biking, buses, parking, and walking; Worried about with that a multimodal corridor approach, but fair if more than half of people on buses; Supports everything included in the enhanced existing approach; No issues running on BHA; You have to watch for cares, they don't watch for you, would never bike; Double + triple parking feels unsafe & causes chaos, everyone needs to be more considerate; more benches at bus stops and under greenery and longer walking signs esp. for kids, elderly, disabled. Skeptical about center-running bus lanes; more business pick-up/drop-off spaces; Love riding her bike on ALH, only place feels comfortable biking on a major street, driving also feels safer on ALH
7/27/2023	Franklin Park/Grove Hall NYAPM		02136	Walk, Drive			Better pedestrian amenities, Economy/small businesses, Greenery and trees, New road paving, Outdoor dining areas, Public art, Safer streets	Does not support biking; Supports buses and strongly supports parking and walking; Question about multimodal corridor include: What would the impact on traffic be, worried about parking loss, will peds be safe walking to the middle; Likes the enhanced existing conditions approach; Never feels safe traveling along BHA; More street lighting and more parking for businesses
7/27/2023	Franklin Park/Grove Hall NYAPM			Walk, Drive, Bike			Better pedestrian amenities, Better signal timing, Center-running bus lanes, Economy/small businesses, Greenery and trees, Less stressful driving, New road paving, Outdoor dining areas, Public art, Public health, Safer streets	Strongly supports biking, buses, parking, and walking; Had questions about parking loss, small businesses, separate bike & bus lane; Feels safe, just needs better lighting & street structure; feels least safe in areas with staggered lighting; Traffic and merging bike into traffic is the biggest challenge
7/27/2023	Franklin Park/Grove Hall NYAPM		02121	Drive				Strongly supports biking, buses, parking, and walking; Questions included addressing heat island effect, parking access, more freq. stops, what would the effect on parking be, controlling speeds; Real benches for seniors; Feels least safe at Grove Hall intersection near flames; Desired improvements include wheel chair accessibility, ped. safety and parking access in Grove Hall
7/27/2023	Franklin Park/Grove Hall NYAPM		02126	Drive				Strongly supports buses and walking; Supports biking and parking; Believes multimodal corridor approach is better for safety and the enhanced existing approach is not going to improve safety; Feels least safe at Mattapan Sq. Desired improvements include speed bumps

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7/27/2023	Franklin Park/Grove Hall NYAPM		Hyde Park	Walk, Drive			Better pedestrian amenities, Center-running bus lanes, Greenery and trees, Public art	Feel least safe on River St in Mattapan Sq.
7/28/2023	Franklin Park/Grove Hall NYAPM		Hyde Park	Walk, Drive			Better pedestrian amenities, Center-running bus lanes, Greenery and trees, Public art	Feel least safe on River St in Mattapan Sq.
8/18/23	Route 39 Youth Workshop	Young person	Mattapan	Bus	Infrequent buses, Crowded buses		Center-running bus lanes	Was talking about the Route 39 project and a young person mentioned "you should do something about Route 28". When introduced to the BHA TAP and the design options, she said that center-running bus lanes on BHA would be great because no one would park in them so they would actually work, unlike some curbside lanes in the city
8/17/2023	Street Team: Harambee Park			Drive				Haven't heard of project; goes back ways to avoid traffic; sometimes parks on BHA prefers not to
8/17/2023	Street Team: Harambee Park			Walk				Strongly supports biking, buses, parking, and walking; Bikes good for the community esp. kids; the parks very good - calm and safe; In favor of anything to further benefit the community
8/17/2023	Street Team: Harambee Park			Drive				Had heard of the project; Strongly do not support biking, buses, parking, and walking; not fan of the bus lanes; don't trust that the city will take feedback into account
8/16/2023	Street Team: Grove Hall Library			Bus				Also takes the train/commuter rail; Had not heard about the project; Strongly supports buses and walking; Question: buses and trains coming late or not frequently enough; seemed to have the strongest opinion about the commuter rail, its infrequency, and crowded the trains were
8/16/2023	Street Team: Grove Hall Library			Bus, Drive			Less stressful driving, New road paving, Safer driving speeds	Had not heard of the plan, said "good luck"; Strongly supports buses and parking; Feels least safe during rush hour when driving is very chaotic; Biggest challenges are buses and cars stuck in traffic
8/16/2023	Street Team: Grove Hall Library			Bus, Drive			Better signal timing, Center-running bus lanes, Less stressful driving, Safer driving speeds	Had not heard of the plan; Strongly support buses and parking; Biggest challenge is traffic and congestion during rush hour; She mainly drives but also supports bus improvements and likes the Columbus bus lanes
8/16/2023	Street Team: Grove Hall Library			Walk, Bus			Center-running bus lanes, Safer driving speeds	Had heard of the project, seemed supportive; Strongly supports biking, buses, and walking; Feels least safe at the curve by Grove Hall - lots of cars speed here and get into crashes; Biggest challenges are bus delays; speeding cars
8/26/2023	Mattapan Farmers Market		Mattapan	Drive				"Leave Blue Hill Ave the way it is"
8/26/23	Mattapan Farmers Market		Mattapan	Bus			Center-running bus lanes	Older woman, rides the 28 daily, has already heard about the project
8/26/2023	Mattapan Farmers Market		Mattapan	Bus	Crowded buses		Center-running bus lanes	Older woman, 28 rider, likes the center-running bus lanes, if buses come more frequently then they will not be as crowded and she will be able to find a seat
8/26/2023	Mattapan Farmers Market		Mattapan	Bus			Center-running bus lanes	Older man, rides the 23 and 28, likes center-running
8/26/2023	Mattapan Farmers Market		Mattapan	Drive	Traffic safety (inc. speeding), Lack of maintenance/neglect		Less stressful driving, Public art	Middle aged woman, only drives on Blue Hill. Mentioned the blind spots, especially near Morton St intersection and around Franklin Park. Likes the multimodal corridor because of the investment that will go into the area, resulting public art and greenery.
8/26/2023	Mattapan Farmers Market		Mattapan	Bike, Bus			Center-running bus lanes	Older woman, rides the 28 and uses TheRIDE, heard about the project at her senior center and likes the multimodal corridor
8/26/2023	Mattapan Farmers Market		Hyde Park	Drive	Traffic		Center-running bus lanes	BPS School Bus Driver, really likes the current center-running on Columbus because it saves him a lot of time on his routes, thinks center-running on Blue Hill would be great when he is driving his routes. Says we should do center-running on Hyde Park Ave too