

August 27, 2024

The Commonwealth of Massachusetts and Steward Health Care have announced Carney Hospital is closing on August 31 and will no longer offer emergency department or inpatient hospital services. Much of the outpatient services will remain in or be relocated to the Seton Medical Building on the Carney Hospital campus.

For Carney Patients & Local Residents:

- People who see healthcare providers at Carney Hospital are encouraged to reach out to their provider to confirm the status of their providers and future appointments.
- Carney patients seeking new providers should request their medical records from the hospital or their provider. Patients should be receiving information about retrieving records directly from Carney.
- If you are seeking mental health and substance use services including outpatient, urgent, and immediate care, the 24/7 Behavioral Health Help Line can help connect you with care. Call or text **833-773-2445**.
- Review alternative options for emergency or urgent care.
 - If you or a loved one are experiencing a medical emergency, call **9-1-1**.
 - For more information about the right place to seek care when you are sick or hurt visit **mass.gov/StewardResources**.
- The Mayor's Health Line is a free multilingual resource that can help residents find primary care providers and clinics, navigate health insurance, and more. Call **617-534-5050** (Monday - Friday, from 9 a.m. to 5 p.m.).

For Carney Employees:

- Carney staff who need help enrolling in health insurance can call the Mayor's Health Line at **617-534-5050** (Monday - Friday, from 9 a.m. to 5 p.m.).
- If you need assistance finding new employment, The MassHire Department of Career Services, Rapid Response Team provides statewide services at no cost to employees affected by layoffs and closings. Learn about Rapid Response Team resources at **mass.gov/StewardResources**.

Additional Resources:

- For the latest updates, call the Massachusetts Department of Public Health at **617-468-2189** (Monday - Friday, 8 a.m. to 6 p.m.) or visit **mass.gov/StewardResources**.



Scan the QR code to learn more or visit **mass.gov/StewardResources**

