

# INNOVATION AND TECHNOLOGY

1. Cabinet Summary
2. Department of Innovation & Technology

# Information & Technology

**Santiago Garces, Chief Information Officer**

## CABINET MISSION

The Innovation and Technology Cabinet seeks to deliver excellent experiences for our constituents and our workforce:

- Actively Engage People to Understand Their Needs: Continuously innovate the use of digital solutions to reach people where they are, gather their lived Boston experiences through structured listening, and distill that feedback into meaningful, actionable insights.
- Enhance the Provision of City services with Secure, Accessible Infrastructure: Elevate the effectiveness of our work with agile, reliable technology solutions designed to empower the employees responsible for managing and maintaining resilient systems.
- Champion and Deliver Transformative Civic Innovation: Use City data to advance opportunities for growth and improvement across departments, enabling a robust, seamless, and inclusive experience for every community member.

## OPERATING BUDGET

Department Name	Total Actual '23	Total Actual '24	Total Approp '25	Total Budget '26
Department of Innovation and Technology	47,465,806	56,834,981	53,821,477	58,081,166
<b>Total</b>	<b>47,465,806</b>	<b>56,834,981</b>	<b>53,821,477</b>	<b>58,081,166</b>

## CAPITAL BUDGET EXPENDITURES

Capital Department	Total Actual '23	Total Actual '24	Estimated '25	Total Budget '26
Department of Innovation and Technology	7,685,730	628,172	9,465,000	10,633,226
<b>Total</b>	<b>7,685,730</b>	<b>628,172</b>	<b>9,465,000</b>	<b>10,633,226</b>

## EXTERNAL FUNDS BUDGET

Department Name	Total Actual 23	Total Actual 24	Total Approp 25	Total Budget 26
Department of Innovation and Technology	4,562,006	3,879,364	7,372,193	9,002,062
<b>Total</b>	<b>4,562,006</b>	<b>3,879,364</b>	<b>7,372,193</b>	<b>9,002,062</b>

# Department of Innovation and Technology Operating Budget

**Santiago Garces, Chief Information Officer, Appropriation 149000**

## DEPARTMENT MISSION

The Department of Innovation & Technology is the City of Boston's technology organization, charged with delivering innovative solutions that directly support the needs of our workforce, residents, businesses, and the entire Boston community. DoIT prioritizes user experience and data-driven results to provide accessible, reliable, scalable, secure, and dignified experiences for everyone. We work collaboratively, striving to be industry leaders by setting trends and continuously improving our services.

## SELECTED PERFORMANCE GOALS

*DoIT Operations*

Increase Diversity in COB Workforce

*Core Infrastructure*

Enhance cyber security

*Data & Analytics*

Provide consistent access to data

## OPERATING BUDGET

Program Name	Total Actual '23	Total Actual '24	Total Approp '25	Total Budget '26
Broadband & Digital Equity	553,331	427,932	949,370	1,060,106
Core Infrastructure	20,702,997	30,445,018	21,576,726	24,997,679
Data & Analytics	1,934,256	3,486,750	4,655,469	3,792,291
Digital Engagement & Services	2,024,337	2,744,808	6,923,165	7,968,184
DoIT Operations	7,402,138	5,973,986	4,206,907	2,872,758
Enterprise Applications	14,848,748	13,756,486	15,509,841	17,390,147
<b>Total</b>	<b>47,465,806</b>	<b>56,834,981</b>	<b>53,821,477</b>	<b>58,081,166</b>

## EXTERNAL FUNDS BUDGET

Fund Name	Total Actual 23	Total Actual 24	Total Approp 25	Total Budget 26
21st Century Access Fund	4,339,586	3,319,978	2,991,039	3,600,000
BAIS Modernization	105,647	66,434	0	0
Digital Equity/Smart City	100,064	0	100,010	0
EI Centro Fellowship	16,709	9,449	20,020	20,930
FCC ACP Outreach	0	77,625	0	0
MBI Digital Equity Partnership	0	353,549	2,392,332	2,353,697
Multilingual Digital Experience	0	0	1,379,542	1,620,458
Open Data Curriculum	0	52,329	200,000	247,671

## Department of Innovation and Technology Operating Budget

Smart Grant	0	0	289,250	1,159,305
<b>Total</b>	<b>4,562,006</b>	<b>3,879,364</b>	<b>7,372,193</b>	<b>9,002,062</b>

### OPERATING BUDGET

Category	Total Actual '23	Total Actual '24	Total Approp '25	Total Budget '26
Personnel Services	14,992,877	15,306,206	18,312,990	19,574,910
Non-Personnel	32,472,930	41,528,775	35,508,487	38,506,256
<b>Total</b>	<b>47,465,806</b>	<b>56,834,981</b>	<b>53,821,477</b>	<b>58,081,166</b>

# Department of Innovation & Technology Operating Budget



## DESCRIPTION OF SERVICES

The Department of Innovation and Technology (DoIT) improves the delivery of government services to the public through the effective management of the City’s existing and emerging technologies. DoIT introduces innovative technologies and processes designed to drive efficiency into government operations. DoIT also provides professional project management and business analysis services, in addition to maintaining the hardware and software platforms necessary to support the daily technical and communication operations of the City. Personnel skilled in programming, analysis, hardware and software support, training, communications, and general technology consulting work with user departments on enhancing and maintaining their information systems.

## Department History

<b>Personnel Services</b>	<b>FY23 Expenditure</b>	<b>FY24 Expenditure</b>	<b>FY25 Appropriation</b>	<b>FY26 Adopted</b>	<b>Inc/Dec 25 vs 26</b>
51000 Total Permanent Employees	14,491,393	14,742,074	18,032,506	19,294,426	1,261,920
51100 Total Emergency Employees	90,848	87,461	50,276	50,276	0
51200 Total Overtime	383,363	446,815	230,208	230,208	0
51600 Tot Unemployment Compensation	27,272	29,856	0	0	0
51700 Tot Workers' Compensation	0	0	0	0	0
Total Personnel Services	14,992,877	15,306,206	18,312,990	19,574,910	1,261,920
<b>Contractual Services</b>	<b>FY23 Expenditure</b>	<b>FY24 Expenditure</b>	<b>FY25 Appropriation</b>	<b>FY26 Adopted</b>	<b>Inc/Dec 25 vs 26</b>
52100 Communications	1,291,843	1,566,189	704,450	719,670	15,220
52200 Utilities	0	0	0	0	0
52400 Tot Snow Removal	0	0	0	0	0
52500 Garbage/Waste Removal	0	0	0	0	0
52600 Repairs Buildings & Structures	0	0	0	0	0
52700 Repairs & Service To Equipment	2,429,216	1,342,529	2,954,516	2,827,541	-126,975
52800 Transportation of Persons	168,121	95,205	98,600	10,800	-87,800
52900 Contracted Services	8,081,685	14,035,096	4,480,445	6,112,641	1,632,196
Total Contractual Services	11,970,865	17,039,019	8,238,011	9,670,652	1,432,641
<b>Supplies &amp; Materials</b>	<b>FY23 Expenditure</b>	<b>FY24 Expenditure</b>	<b>FY25 Appropriation</b>	<b>FY26 Adopted</b>	<b>Inc/Dec 25 vs 26</b>
53000 Auto Energy Supplies	0	0	0	0	0
53200 Food Supplies	0	0	0	0	0
53400 Custodial Supplies	0	0	0	0	0
53500 Medical, Dental, & Hosp Supply	0	0	0	0	0
53600 Office Supplies and Materials	6,398	42,793	31,700	31,700	0
53700 Tot Clothing Allowance	2,250	4,423	5,000	5,000	0
53800 Educational Supplies & Mat	0	0	0	0	0
53900 Misc Supplies & Materials	74,819	310,422	33,000	45,955	12,955
Total Supplies & Materials	83,466	357,637	69,700	82,655	12,955
<b>Current Charges &amp; Obligations</b>	<b>FY23 Expenditure</b>	<b>FY24 Expenditure</b>	<b>FY25 Appropriation</b>	<b>FY26 Adopted</b>	<b>Inc/Dec 25 vs 26</b>
54300 Workers' Comp Medical	0	2,357	0	0	0
54400 Tot Legal Liability Premium	0	0	0	0	0
54500 Tot Aid To Veterans	0	0	0	0	0
54600 Current Charges H&I	0	0	0	0	0
54700 Indemnification	0	0	0	0	0
54800 Reserve Account	0	0	0	0	0
54900 Current Charges	19,328,126	20,123,339	25,799,034	27,187,295	1,388,261
Total Current Charges & Obligations	19,328,126	20,125,696	25,799,034	27,187,295	1,388,261
<b>Equipment</b>	<b>FY23 Expenditure</b>	<b>FY24 Expenditure</b>	<b>FY25 Appropriation</b>	<b>FY26 Adopted</b>	<b>Inc/Dec 25 vs 26</b>
55000 Automotive Equipment	0	0	0	0	0
55400 Lease Purchase	907,195	1,005,738	1,276,742	1,545,654	268,912
55600 Office Furniture & Equipment	0	0	0	0	0
55900 Misc Equipment	183,277	3,000,684	125,000	20,000	-105,000
Total Equipment	1,090,473	4,006,422	1,401,742	1,565,654	163,912
<b>Other Expenses</b>	<b>FY23 Expenditure</b>	<b>FY24 Expenditure</b>	<b>FY25 Appropriation</b>	<b>FY26 Adopted</b>	<b>Inc/Dec 25 vs 26</b>
56200 Tot Special Appropriations	0	0	0	0	0
57200 Structures & Improvements	0	0	0	0	0
58000 Tot Land & Non-Structural	0	0	0	0	0
Total Other Expenses	0	0	0	0	0
<b>Grand Total</b>	<b>47,465,806</b>	<b>56,834,981</b>	<b>53,821,477</b>	<b>58,081,166</b>	<b>4,259,689</b>

# Department Personnel

Title	Union Code	Grade	Position	FY26 Salary
Data Center Operator	SU4	15	1.00	60,352
Mgmt_ Analyst	SU4	15	1.00	79,863
Data Proc Equip Tech (Mis/Dpu	SU4	15	7.00	503,555
Sr Programmer	SU4	15	1.00	80,906
Dig Offcr & Division Director	EXM	14	1.00	164,831
Chief of Enterprise Application	EXM	14	1.00	164,831
Chief Digital Officer	EXM	14	1.00	164,831
Chief Data Officer	EXM	14	1.00	131,605
Sr Computer Operator	SU4	13	1.00	65,898
Senior Director	EXM	12	3.00	405,269
Dep CTO (Chief Technology Offcr)	EXM	12	1.00	149,552
Software Development Sr Mgr	SE1	11	1.00	108,591
Division Director	EXM	11	2.00	250,673
Dir - Operations	EXM	11	1.00	144,131
Chief of Staff.	EXM	11	1.00	144,131
Prin Dp Sys Anl-DP	SE1	11	8.00	1,161,267
Director__	EXM	10	1.00	97,399
Senior Product Manager	SE1	10	1.00	110,245
Sr. Frontend Software Engineer	SE1	10	1.00	99,311
Senior Software Engineer	SE1	10	4.00	479,290
Senior UX Researcher/ Designer	SE1	10	1.00	122,439
Dir of Finance & Procurement	EXM	10	1.00	101,822
Dir of Performance Management	EXM	10	1.00	123,522
P Admin Asst	SE1	10	1.00	137,853
Data Proc Proj Mgr (Asn Svc)	SE1	10	1.00	141,760
Prin Data Proc Systems Analyst	SE1	10	17.00	2,403,100
Sr Data Proc Sys Anl (Ads/Dpu)	SE1	10	13.00	1,673,088
Principal_Clerk	SU4	10	1.00	57,431
Manager	EXM	09	5.00	601,215
Sr Data Proc Systems Anl I	SE1	09	2.00	180,660
Director of Human Resources	EXM	09	1.00	125,635
Digital App Bld & Co	SE1	08	1.00	82,851
CTO	EXM	NG	1.00	175,481
Chief Engineering and Systems Architect Officer	EXM	NG	1.00	175,481
Chief Inform & Security Officer	EXM	NG	1.00	189,516
Director of MIS	CDH	NG	1.00	194,834
Directr	CDH	NG	1.00	150,412
Service Designer	EXM	08	1.00	81,182

## Department Personnel

UX Content Strategist	EXM	08	1.00	99,610
Sr. Analyst.	SE1	08	1.00	107,411
Platform Administrator	SE1	08	2.00	212,513
AR/Billing/Loan Analyst	SE1	08	1.00	91,083
Sr. Geospatial Analyst	SE1	08	1.00	112,181
Product Manager	SE1	08	4.00	383,321
Designer (Dolt)	SE1	08	1.00	92,588
Senior Performance Coach	SE1	08	2.00	216,003
Senior Endpoint Administrator	SE1	08	1.00	117,931
Sr. Graphic Designer	SE1	08	1.00	122,183
Prin_Admin_Assistant	SE1	08	1.00	99,687
Change Management Analyst	SE1	08	1.00	109,937
Sr Management Analyst	EXM	08	1.00	113,555
Sr Data Proc Sys Analyst	SE1	08	39.00	4,401,778
Data Proc Sys Analyst I	SE1	07	2.00	223,791
Jr. Software Engineer	SE1	06	1.00	78,075
Payroll_Manager	SE1	06	1.00	89,962
Coordinator.	SE1	06	4.00	317,042
Endpoint Administrator	SE1	06	2.00	176,126
Performance Coach	SE1	06	1.00	86,219
Executive Secretary	SE1	06	1.00	101,943
Admin Asst (Election)	SE1	06	1.00	68,483
DP Sys Anl	SE1	06	14.00	1,255,401
Data Proc Sys Analyst	SE1	06	1.00	68,483
Asst Manager-DataProcessing	SE1	04	3.00	258,143
<b>Total</b>			<b>178</b>	<b>20,288,264</b>

### Adjustments

Differential Payments	0
Other	316,562
Chargebacks	0
Salary Savings	-1,310,400
<b>FY26 Total Request</b>	<b>19,294,426</b>



## External Funds History

Personnel Services	FY23 Expenditure	FY24 Expenditure	FY25 Appropriation	FY26 Adopted	Inc/Dec 25 vs 26
51000 Total Permanent Employees	85,039	60,345	489,784	520,923	31,139
51100 Total Emergency Employees	16,709	37,159	111,270	51,347	-59,923
51200 Total Overtime	657	291	300	300	0
51300 Tot Part-Time Employee	0	0	0	0	0
51400 Tot Health Insurance	6,376	5,741	44,000	92,000	48,000
51500 Tot Pension & Annuity	7,576	5,507	28,000	58,000	30,000
51600 Tot Unemployment Compensation	0	0	0	0	0
51700 Tot Workers' Compensation	0	0	0	0	0
51800 Tot Indirect Costs	0	0	0	0	0
51900 Total Medicare	1,072	1,427	1,500	3,000	1,500
Total Personnel Services	117,430	110,471	674,854	725,570	50,716
Contractual Services	FY23 Expenditure	FY24 Expenditure	FY25 Appropriation	FY26 Adopted	Inc/Dec 25 vs 26
52100 Communications	0	0	0	0	0
52200 Utilities	0	0	0	0	0
52300 Contracted Educational Services	0	0	0	0	0
52400 Tot Snow Removal	0	0	0	0	0
52500 Garbage/Waste Removal	0	0	0	0	0
52600 Repairs Buildings & Structures	0	0	0	0	0
52700 Repairs & Service To Equipment	0	0	0	0	0
52800 Transportation of Persons	0	360	18,000	17,000	-1,000
52900 Contracted Services	4,444,576	3,725,257	5,991,039	7,493,355	1,502,316
Contractual Services	4,444,576	3,725,617	6,009,039	7,510,355	1,501,316
Supplies & Materials	FY23 Expenditure	FY24 Expenditure	FY25 Appropriation	FY26 Adopted	Inc/Dec 25 vs 26
53000 Auto Energy Supplies	0	0	0	0	0
53200 Food Supplies	0	0	10,000	10,000	0
53400 Custodial Supplies	0	0	0	0	0
53500 Medical, Dental, & Hosp Supply	0	0	0	0	0
53600 Office Supplies and Materials	0	0	0	0	0
53700 Tot Clothing Allowance	0	0	0	0	0
53800 Educational Supplies & Mat	0	0	0	0	0
53900 Misc Supplies & Materials	0	194	28,300	25,000	-3,300
Supplies & Materials	0	194	38,300	35,000	-3,300
Current Charges & Obligations	FY23 Expenditure	FY24 Expenditure	FY25 Appropriation	FY26 Adopted	Inc/Dec 25 vs 26
54100 Tot Unemployment Comp	0	0	0	0	0
54300 Workers' Comp Medical	0	0	0	0	0
54400 Tot Legal Liability Premium	0	0	0	0	0
54500 Tot Aid To Veterans	0	0	0	0	0
54600 Current Charges H&I	0	0	0	0	0
54700 Indemnification	0	0	0	0	0
54800 Reserve Account	0	0	0	0	0
54900 Current Charges	0	0	600,000	681,137	81,137
Current Charges & Obligations	0	0	600,000	681,137	81,137
Equipment	FY23 Expenditure	FY24 Expenditure	FY25 Appropriation	FY26 Adopted	Inc/Dec 25 vs 26
55000 Automotive Equipment	0	0	0	0	0
55400 Lease Purchase	0	0	0	0	0
55600 Office Furniture & Equipment	0	0	0	0	0
55900 Misc Equipment	0	43,081	50,000	50,000	0
Equipment	0	43,081	50,000	50,000	0
Other Expenses	FY23 Expenditure	FY24 Expenditure	FY25 Appropriation	FY26 Adopted	Inc/Dec 25 vs 26
56200 Tot Special Appropriations	0	0	0	0	0
57200 Structures & Improvements	0	0	0	0	0
58000 Tot Land & Non-Structural	0	0	0	0	0
59100 Award/Gift	0	0	0	0	0
Other Expenses	0	0	0	0	0
<b>Grand Total</b>	<b>4,562,006</b>	<b>3,879,364</b>	<b>7,372,193</b>	<b>9,002,062</b>	<b>1,629,869</b>

## External Funds Personnel

Title	Union Code	Grade		
Transportation Tech Strategist	EXM	08	1.00	109,621
Product Manager	SE1	08	1.00	116,161
Senior Program Manager	SE1	08	1.00	102,695
Sr Data Proc Sys Analyst	SE1	08	1.00	116,161
<b>Total</b>			<b>4</b>	<b>444,637</b>

### Adjustments

Differential Payments	0
Other	76,286
Chargebacks	0
Salary Savings	0
<b>FY26 Total Request</b>	<b>520,923</b>

# Program 1. DoIT Operations

Sheila Lee, *Manager*, Organization 149100

## PROGRAM DESCRIPTION

The Operations program provides project management, business consulting services, and administrative support to agencies so that they can effectively develop and maintain new IT applications and improve service delivery through effective integration of innovative technology solutions. Our creative team brings the City of Boston brand to life in every interaction a Boston resident has with the City, providing creative leadership in short- and long-term engagements, proposing imaginative and effective approaches to engage Boston communities, ensuring brand alignment throughout all assets, and humanizing the narrative depth, tone, and detail in resident-facing communications.

## OPERATING BUDGET

Category	Actual '23	Actual '24	Approp '25	Budget '26
Personnel Services	2,707,164	2,065,678	2,050,317	2,193,426
Non-Personnel	4,694,973	3,908,308	2,156,590	679,332
Total	7,402,138	5,973,986	4,206,907	2,872,758

## PERFORMANCE

Goal: Increase Diversity in COB Workforce

Performance Measures	Actual '23	Actual '24	Projected '25	Target '26
% of employees who self-identify as a Person of Color	40%	41%	43%	
% of employees who self-identify as female	48%	46%	48%	

## Program 2. Enterprise Applications

**Jack McDonnell, Manager, Organization 149200**

### PROGRAM DESCRIPTION

The Enterprise Applications program provides essential technology solutions that support citywide operations and enable effective service delivery. This team ensures that City departments have the right tools they need to manage financial operations, human resources and technology services. Key areas of focus include finance, human capital management and talent acquisition, billing and payment processing. The team also supports IT service management while improving the tools and processes that enable reliable technology delivery. By sustaining and improving these core capabilities, the Enterprise Applications program strengthens the City's ability to serve our residents, businesses, and employees.

### OPERATING BUDGET

Category	Actual '23	Actual '24	Approp '25	Budget '26
Personnel Services	5,352,618	5,396,103	5,671,796	5,917,443
Non-Personnel	9,496,129	8,360,383	9,838,045	11,472,704
<b>Total</b>	<b>14,848,748</b>	<b>13,756,486</b>	<b>15,509,841</b>	<b>17,390,147</b>

# Program 3. Digital Engagement & Services

Julia Gutierrez, *Manager*, Organization 149300

## PROGRAM DESCRIPTION

Boston Digital Service operates and improves the technology behind the City of Boston’s constituent-facing services, ensuring they are easy to find, navigate, and use. We partner with City departments to redesign systems, enhance digital services, and build new tools to serve all Bostonians. Some key areas of focus include permitting and licensing, 311 and basic city services, digital communications. Through human-centered design, service experience standards and data, we ensure city services work seamlessly to support our residents, businesses and visitors in their daily lives.

## OPERATING BUDGET

Category	Actual '23	Actual '24	Approp '25	Budget '26
Personnel Services	710,445	1,046,677	2,832,462	3,400,674
Non-Personnel	1,313,892	1,698,131	4,090,703	4,567,510
Total	2,024,337	2,744,808	6,923,165	7,968,184

# Program 4. Core Infrastructure

Vanessa Kaskiris, *Manager*, Organization 149400

## PROGRAM DESCRIPTION

The Infrastructure program is responsible for the development, implementation, management, and maintenance of core City technology backbone systems including the City's network, hybrid cloud offerings, and telecommunications. 24/7 service and monitoring is also included. The cybersecurity program focuses on continually increasing the City's cybersecurity posture while reducing the City's cyber risk. We accomplish this while providing secure, convenient, and reliable access to information and technology resources. Supporting this mission are three pillars: people, process, and technology.

## OPERATING BUDGET

Category	Actual '23	Actual '24	Approp '25	Budget '26
Personnel Services	4,787,847	5,343,585	5,126,576	5,604,667
Non-Personnel	15,915,150	25,101,433	16,450,150	19,393,012
Total	20,702,997	30,445,018	21,576,726	24,997,679

## PERFORMANCE

Goal: Enhance cyber security

Performance Measures	Actual '23	Actual '24	Projected '25	Target '26
Average security training assignment completion rate	70%	79%	75%	80%

# Program 5. Data & Analytics

**Shin-Pei Tsay, Manager, Organization 149500**

## PROGRAM DESCRIPTION

The Citywide Analytics Team is the City of Boston's central data organization. Through better understanding and usage of data, we work to increase the quality of life for residents and enhance City government. Our analysis and visualizations focus on improving how the City operates. We work with City departments to solve challenging problems, build a more effective government, and deliver better outcomes for people who live and work in Boston.

## OPERATING BUDGET

Category	Actual '23	Actual '24	Approp '25	Budget '26
Personnel Services	883,219	1,033,960	2,123,970	1,840,093
Non-Personnel	1,051,037	2,452,790	2,531,499	1,952,198
Total	1,934,256	3,486,750	4,655,469	3,792,291

## PERFORMANCE

Goal: Provide consistent access to data

Performance Measures	Actual '23	Actual '24	Projected '25	Target '26
Percentage of successful Civis workflows	90%	93%	96%	95%

## Program 6. Broadband & Digital Equity

**Brian Donoghue, Manager, Organization 149600**

### PROGRAM DESCRIPTION

Ensure that all Boston residents can participate with dignity in the digital world, with particular focus on 'covered populations' as defined by the Federal Digital Equity Act of 2021. Work towards a future where every resident and business has access to affordable broadband internet and the skills and equipment to make use of it. We support a variety of digital equity and public access initiatives and work to provide regulatory oversight for our cable TV providers and lower the barriers to entry in Boston's broadband market. Such efforts include any initiative that seeks to connect residents, businesses, and organizations with access to affordable, reliable, and high-speed internet, the right devices, or skill development opportunities to safely and effectively navigate the internet, and benefit from city services. Providing digital connectivity constitutes a municipal use of our resources. We work so that Boston is a connected home for everyone, both in the physical and digital spheres.

### OPERATING BUDGET

Category	Actual '23	Actual '24	Approp '25	Budget '26
Personnel Services	551,583	420,203	507,870	618,606
Non-Personnel	1,748	7,729	441,500	441,500
<b>Total</b>	<b>553,331</b>	<b>427,932</b>	<b>949,370</b>	<b>1,060,106</b>



## External Funds Projects

### 21st Century Access Fund

#### Project Mission

The 21st Century Access Fund is used to support Public, Educational or Governmental (PEG) access services pursuant to Section 53F3/4 of Chapter 44 of the Massachusetts General Laws funded provided through cable television franchise agreements.

### BAIS Modernization

#### Project Mission

BAIS Modernization funding is drawn from existing special revenue (E-Rate) and non-recurring revenue (Indirect) funds and supports upgrades to the City's Enterprise Resource Planning financial and human capital systems. While the majority of the project is backed by a capital investment, this supplementary funding will pay for software, staffing, contracted services, telecommunications, and supplies costs incurred between the project's kickoff in FY21 and its planned completion in FY23.

### Digital Equity/Smart City

#### Project Mission

The Digital Equity/Smart City grant is provided by Verizon Wireless and will provide \$1 million for the City to provide for digital equity grants and an additional \$500 thousand for the City to hire a Smart City Fellow for up to four years. The fellow will be a technologist for the public realm who will lead the planning and execution of the \$4.7 million Verizon Smart Communities program. The fellow will work closely with the Streets Cabinet and the Department of Innovation and Technology (DoIT) to identify Verizon Smart Communities technologies and services that have 1) demonstrated proven value for addressing community challenges and 2) can be used to improve safety for vulnerable users of the public right of way and quality of life in Boston.

### El Centro Fellowship

#### Project Mission

The El Centro Fellowship Grant is used to support the fellowship program for El Centro IT training program graduates. Graduates of this program complete technical training for 28 weeks and use this fellowship opportunity to gain hands-on work experience.

### FCC ACP Outreach

#### Project Mission

The FCC ACP Outreach Grant is used to conduct outreach in support of the Affordable Connectivity Program (ACP). The goal is to close the digital divide and ensure that all residents have access to reliable, affordable, high-speed broadband services.

### MBI Digital Equity Partnership

#### Project Mission

The MBI Digital Equity Partnership Grant funds services and support for residents of the Commonwealth who cannot afford broadband service and/or internet connected devices or lack the digital literacy skills needed to utilize the internet. This grant is awarded through June 30, 2025 and will be used to support Wicked Free Wi-Fi expansion, BHA Digital Literacy Program, and City of Boston Digital Equity Fund.

## Multilingual Digital Experience

### Project Mission

The Multilingual Digital Experience funds are earmarked funds from Massachusetts Executive Office for Administration and Finance. These funds will support the development of programs and services that improve the experience of digital government services for multilingual communities. Funds must be spent by 12/31/2026.

## Open Data Curriculum

### Project Mission

The Open Data Curriculum funds are earmarked funds from Massachusetts Department of Elementary and Secondary Education. These funds will be used to develop a curriculum that can be used by teachers in Boston Public Schools, as well as other educational providers that leverage existing open data from the city, state, and federal government. Funds must be spent by 12/31/2026.

## SMART Grant

### Project Mission

The Strengthening Mobility and Revolutionizing Transportation (SMART) grant from the US Department of Transportation will be used to create a digital record of all parking regulations in Boston using machine learning. This digital record will be visualized through a digital regulatory map that will provide a real-time record of parking regulations to be used to improve the City's urban planning and policy development, as well as communication to residents and visitors. Funds must be spent by 02/14/2026.