

# STEPS TO SUCCESS

01

## REGISTRATION

**Register In Person:**

**Mondays: 2:00pm-5:00pm**

**Thursdays: 10:00am- 2:00pm**

**30 Dimock Street Roxbury, MA**

*All other days/times: by appointment only*

**Register Online: [boston.gov/returning-citizens](https://boston.gov/returning-citizens)**

02

## INTAKE

Connect with a Reentry Case Manager to complete your intake and talk about your personal goals, needs, and next steps.

03

## GOAL SETTING

Partner with your Case Manager to create goals, identify barriers to success, and learn more about internal ORC resources.

04

## ACHIEVING

Your individualized goal plan will help us to provide direct support referrals, track your progress, and walk alongside you as you work towards your goals.



Returning Citizens

# WHAT THE ORC PROVIDES

## WITHIN OUR SCOPE

- Assistance with job preparation and applications
- Support with obtaining essential identifications
- Referrals to financial and credit building workshops
- Assistance with educational goals and opportunities
- Linkage to physical health and mental health support
- Support with digital literacy workshops and programs
- Guidance with rental assistance and housing applications
- Assistance with benefits applications (SNAP, SSI, SSDI, etc.)

## OUTSIDE OF OUR SCOPE

- Direct financial assistance
- Immediate housing placement
- Legal advice or legal representation
- Emergency services or crisis intervention
- Individualized mental health or substance misuse counseling

## HOW TO CONNECT

- Email [orc@boston.gov](mailto:orc@boston.gov) or call [617-541-3887](tel:617-541-3887)
- Instagram, Facebook, or LinkedIn [@BostonORC](#)
- Check our calendar at [www.boston.gov/returning-citizens](http://www.boston.gov/returning-citizens) to see upcoming trainings, programs, and community events

**Drop by our walk-in hours:**

**Mondays 2:00–5:00 PM**

**Thursdays 10:00 AM–2:00 PM**

**30 Dimock Street, 2nd Floor, Roxbury**