

ARE YOU A CONTRACTOR IN NEED OF AN INSPECTION

HERE ARE A FEW WAYS WE CAN
ASSIST YOU



01

BY PHONE

Call **617-635-5300**. You will be asked to provide your permit number and contact information. Once received, you will be placed in the inspector's queue for a call back to coordinate an inspection. **Please allow up to 48 hours for the inspector to return your call.**

02

ISD ONLINE PORTAL

Scan here to watch our 2 minute video on how to request an inspection through our online permitting portal.



03

C.I AND C.O INSPECTIONS



Contact your ward inspector directly for Certificate of Occupancy (CO) & Certificate of Inspection (CI) requests. **Currently, we are unable to facilitate CI/CO inspection requests in the Call Center or online.** Scan the QR code to view the contact information of your assigned inspector.

04

OFF-HOURS INSPECTION REQUESTS

Off-hours requests allow contractors to perform an inspection outside of regular business hours. **Separate approval and payment must be received ahead of time.** For assistance, please call 617-635-5300 or email isdoffhoursinspection@boston.gov



Inspectional Services