

PLEASE FOLLOW THE RULES OF THE ROAD

- Respect all posted speed limits
- Stop at all red lights and stop signs
- Yield to pedestrians
- Find a place to park - *no double parking*
- Use loading and drop-off zones when possible
- Stay off sidewalks
- Keep to the right side of public ways at all times
- Use the proper electronic and hand signals before stopping or turning

For more information:

boston.gov/safe-delivery
617-635-4680
btd@boston.gov



CITY of BOSTON

Dear Driver,

Boston is introducing new rules for food delivery companies to help keep everyone safe.

Starting **April 11, 2026**, food delivery apps (such as DoorDash, Grubhub, and Uber Eats) must have a City permit to operate in Boston. These new rules apply to the companies, but they include important benefits and changes for you.

Here is what you need to know:

- **New Insurance Protections:** To get a permit, the apps must provide an insurance policy that covers **all** drivers while they are working. This rule was created to increase safety for you and everyone on the street.
 - Please Note: While the apps must provide this work-time coverage, you are still responsible for following state laws regarding personal vehicle insurance, especially if you drive a car or motorcycle.
- **Anonymous Trip Data:** We are requiring companies to submit data about where and when deliveries happen. **This information is completely anonymous.** It will not include personal information about you or customers. We will use this general data to design better streets and manage safer operations, such as creating dedicated drop-off zones.

While requirements for the companies have changed, the rules of the road have not. You are still required to follow all state and local safety laws. We have included information inside about requirements for different types of two-wheeled vehicles.

Delivery workers are essential to Boston's residents and businesses. We hope these new rules help keep you safer while you work.

Thank you,

Boston Transportation Department



City of Boston
Transportation

MOPED



- ✓ Have a license plate
- ✗ Have personal insurance per state law
- ✓ Be at least 16 and have a Driver's License
- ✓ Wear a helmet
- ✓ Drive in traffic lanes
- ✓ Can use bike lanes
- ✓ Follow all state traffic laws and regulations

E-BIKE OR BICYCLE



- ✗ Have a license plate
- ✗ Have personal insurance per state law
- ✗ Be at least 16 and have a Driver's License
- ✓ Wear a helmet
- ✓ Drive in traffic lanes
- ✓ Can use bike lanes
- ✓ Follow all state traffic laws and regulations

MOTORIZED SCOOTER



- ✗ Have a license plate
- ✗ Have personal insurance per state law
- ✓ Be at least 16 and have a Driver's License
- ✓ Wear a helmet
- ✓ Drive in traffic lanes
- ✓ Can use bike lanes
- ✓ Follow all state traffic laws and regulations

MOTORCYCLE



- ✓ Have a license plate
- ✓ Have personal insurance per state law
- ✓ Be at least 16 and have a Driver's License
- ✓ Wear a helmet
- ✓ Drive in traffic lanes
- ✗ Can use bike lanes
- ✓ Follow all state traffic laws and regulations