

A nighttime photograph of a city skyline. In the foreground on the right, a large, white, classical-style building with a prominent golden dome is visible. The rest of the city is illuminated by streetlights and building lights against a dark blue sky. A full moon is visible in the sky.

2026 Construction Season Kickoff Meeting
Wednesday, March 25th, 2026

Florian Hall #55 Hallet St Dorchester 10am-12pm



AGENDA

- Welcome
- Introduction
- Accessibility & Safety
- Communication
- Rules and Regulations
 - Permitting & CIU
 - Inspections/Enforcement
 - Utility Companies
- Wrap Up



The background of the slide is a dark blue aerial view of a city, rendered as a white wireframe or line-art style. It shows various building footprints, streets, and a curved road or bridge structure. The overall aesthetic is modern and architectural.

WELCOME

Jami Clemente

Supervisor of Construction Inspection Unit



INTROS - WHY WE HAVE THIS MEETING

- The City acknowledges the busy schedules associated with construction.
- Your work impacts the City's infrastructure and the daily lives of everyone in Boston.
- Attending this meeting ensures that you are aware of the expectations the City has for you during construction because you will have:
 - Resources for reference
 - Points of contact for future questions
- After leaving today's meeting it is **unacceptable** to later state that you were not aware of the City's rules and regulations.

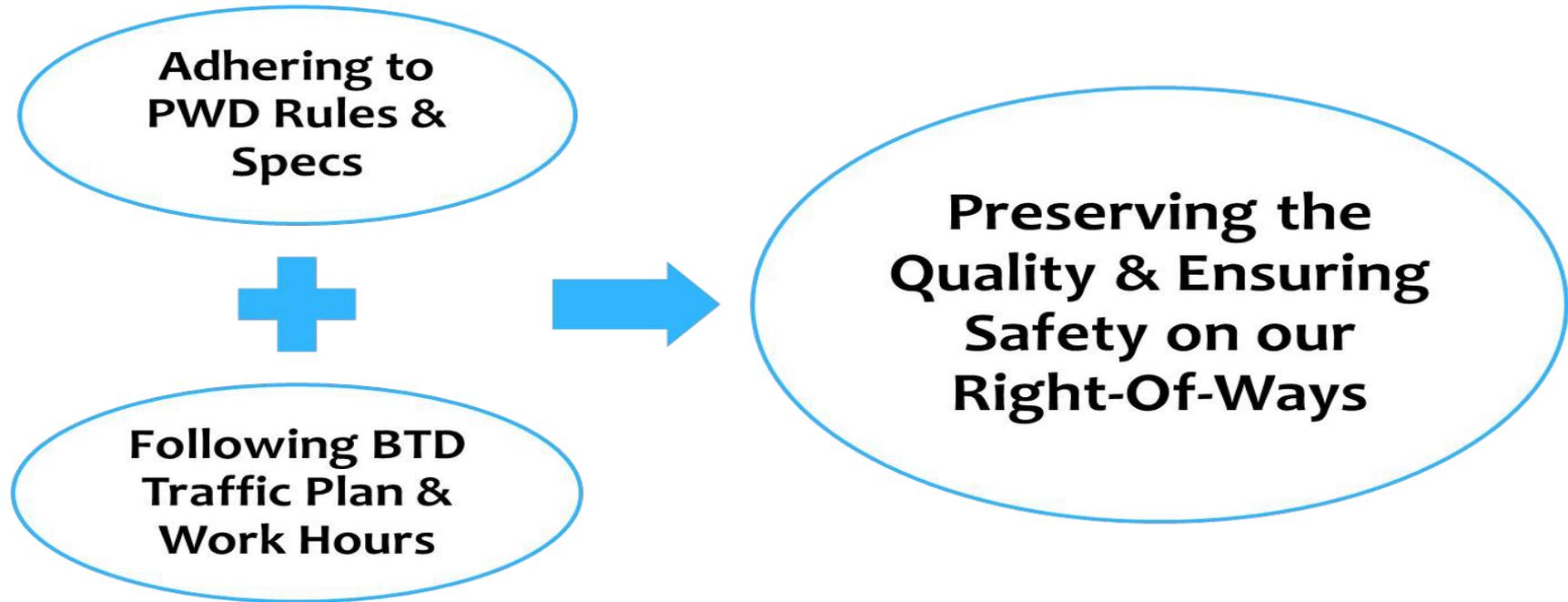
INTROS- PROFESSIONALISM

- We all chose this profession.
- The Construction Inspection Unit (CIU) may need to communicate to you that you have not followed the City's rules and regulations from time to time.
- We need your cooperation in correcting violations of the City's rules, especially when it comes to the repair of defective work.
- Our rules stipulate that if you do not repair defective work in the time established, **we will hold up new permit requests unless otherwise authorized.**

PWD Responsibility



Permittee Responsibility - Be a good temporary neighbor!



An aerial view of a city rendered in a white wireframe style against a dark blue background. The buildings are represented by simple lines and rectangles, creating a geometric, architectural look. The perspective is from a high angle, looking down on the city blocks.

INTRODUCTIONS

AGENDA-SPEAKING ORDER

- Welcome
 - Norman Parks - Chief Engineer/ Director of Construction Management, Public Works
 - Jami Clemente - Supervisor of Construction Inspection Unit
- Leadership Introduction
 - Nick Gove - Interim Chief of Streets for Public Works and Transportation
 - Michael Brohel - Superintendent of City Services
 - Amy Cording - Interim Deputy Chief of Streets for Public Works and Transportation
 - Danny Nee - Superintendent of Street Operations
- Accessibility & Safety
 - Kristen McCosh - Commissioner, Disabilities Commission
 - Dolores Carbona - Sr. ADA Manager, Streets Cabinet
 - Jodi Sugerman-Brozan - Deputy Chief, Worker Empowerment
- Communication
 - Irgisola Budo - 311 Director
 - Cecily Graham & Ciara D'Amico - Mayor's Office of Neighborhood Services
 - Dennis Roache - Superintendent of Waste Reduction
 - Michael Donaghy & Joseph Sullivan - Street Lighting
 - Max Ford Diamond - Tree Warden Urban Forestry
 - Max Rome - Director of the Office of Green Infrastructure

AGENDA-SPEAKING ORDER

- Rules and Regulations: City Procedures
 - Ed Hesford - Chief Engineer Transportation Department
 - Alfredo Vilar - Senior Traffic Engineer, BTM
 - Cathy Garcia - Manager PWD Permit Division & Boston Transportation Department
 - Jami Clemente - Supervisor of Utility Compliance and Coordination
- Rules and Regulation: Utilities
 - Christian Simonelli - Executive Director of Groundwater Trust
 - Ryan Shea - Boston Water & Sewer Commission
 - Patrick O'Sullivan & Colin Warren - Eversource Electric
 - Ross Quintal & John Barkas - National Grid
- Wrap up
 - Norman Parks - Chief Engineer PWD

The background of the slide is a dark blue aerial view of a city, rendered as a white wireframe or line-art style. It shows a dense grid of buildings, streets, and a prominent curved road or highway cutting through the center. The overall aesthetic is clean and modern, typical of a corporate or institutional presentation.

STREET OPERATIONS

Danny Nee - Superintendent

LEADERSHIP-HIGHWAY DIVISION

- The highway division like many of the major utilities work 24/7 365 days a year
- They have 10 District Yards throughout the City
- They are Public Works front line on many responsibilities and issues !
- Among many of their responsibilities, Highway cleans our streets, performs all snow related operations, repairs potholes, removes graffiti
- Sometimes Highway ends up patching out of necessity some of your castings or bad patches != Unacceptable
- On many occasions they are the personnel that may find issues related to your construction work...especially during off -hours
- Some of the issues may be emergency in nature
- All of the issues need a response right away

Please show them the respect and courtesy they deserve



The background of the slide is a dark blue aerial view of a city, rendered as a white wireframe or line-art style. The buildings and streets are represented by thin white lines, creating a complex, geometric pattern. The perspective is from a high angle, looking down on the city.

ACCESSIBILITY

Kristen McCosh
Commissioner, Disabilities Commission



ACCESSIBILITY-DISABILITIES COMMISSION

Sidewalk & Curb Ramp Access Must be Maintained During Construction

● Temporary Accessible Routes:

- *If your job is going to block the sidewalk, you are required to create a temporary accessible route*
- *All temporary routes must have compliant ramps for any changes in level (sidewalk to the street)*
- *All barricades must have a lower rail that is cane detectable for blind people using white canes*
- *Best Practice is not to close down the whole block unless it is absolutely necessary for the job*
 - *If it is necessary to close the whole block, place clear signage at both ends of the block*

● Curb Ramps & Crosswalks:

- *An accessible route must be maintained along the sidewalk to the corner curb ramp*
- *Do not block corner curb ramps with barricades or construction materials*
- *Do not block access to traffic signal controls for people in wheelchairs or scooters*

● Temporary Patches & Plates:

- *All asphalt patches and steel plates need to be smooth, level, and accessible*
- *Patches should be replaced with a compliant sidewalk in timely manner*



ACCESSIBILITY-DISABILITIES COMMISSION

HP-DV Parking & Transit Access Must be Maintained During Construction

● On-Street HP-DV Parking Spaces

- Be sure to check for any HP-DV spaces that are located within your scope of work area
- State law requires that any HP-DV parking spaces that are blocked by construction must be relocated nearby and put back to their original location when your job is finished
- You must notify my office if your work is going to block access to any on-street HP-DV spaces
 - This HP-DV Parking Space Relocation Form must be filled out and submitted to our office: [APS Relocation Form FINAL 02.10.2020.pdf](#) or email disability@boston.gov (we ask for 2 weeks notice)
- Please use this map of HP-DV spaces downtown and in commercial areas as a resource: <https://boston.maps.arcgis.com/apps/instant/basic/index.html?appid=7bdc2fbc3dfb4ef18890b3516bc443be>

● MBTA Bus Stops

- Be sure to check for any bus stops that are located within your scope of work area
- Notify the MBTA if any bus stops are being impacted and need to be temporarily relocated
- Relocated signs should be placed in an accessible area and put back to their original location



ACCESSIBILITY-DISABILITIES COMMISSION

Best Practices



Compliant Temporary Ramp



Compliant Barriers that have a lower rail for cane detection



ACCESSIBILITY-DISABILITIES COMMISSION

Things NOT to Do!



This construction site does not have any barriers or detour signs



Barrels blocking the ramp and no wheelchair accessible detour around the construction site



ACCESSIBILITY-DISABILITIES COMMISSION

Things NOT to Do!



No ramp or signage for pedestrian detour



Dumpster occupying HP-DV Space without relocating the space & moving signage





ACCESSIBILITY

Dolores Carbona
Sr. ADA Manager, Streets Cabinet



ACCESSIBILITY COMPLIANCE

What is Accessibility Compliance?

- Ensuring streets, sidewalks, and pedestrian facilities are usable by people of all abilities.
- **Meeting legal standards under the Americans with Disabilities Act (ADA) and related guidelines.**

Why accessibility matters.

- Ensures people of all abilities can safely navigate public spaces, promotes independence and equal access to streets, sidewalks, and transit, and creates safer, more usable infrastructure for everyone, including seniors, parents with strollers, and people with temporary injuries.



ACCESSIBILITY COMPLIANCE

When does accessibility apply?

Always!

Projects must be accessible throughout all phases of the project from planning to design, layout, construction, and inspection.



ACCESSIBILITY COMPLIANCE

Accessibility during construction. Things to avoid during construction.

- Installation of a temporary ramp whenever construction prohibits access to any portion of the sidewalk.
- Only open two corners at a time to maintain accessible crossing.
- Proper signage at the nearest pedestrian ramp that is placed in a location where it can be seen in time for a pedestrian to cross at an alternative route.
- A protected path of travel that is a minimum width of 48 inches.



WHEN IS CURB RAMP WORK TRIGGERED?

Curb ramp work is triggered whenever a sidewalk, street, or pedestrian route is newly constructed, reconstructed, altered, or otherwise disturbed in a way that affects accessible pedestrian access.



ALTERATION **VS** MAINTENANCE

ALTERATIONS



- ◆ Resurfacing / New Layers
- ◆ Reconstruction / Rehabilitation
- ◆ Widening
- ◆ Mill & Fill / Mill & Overlay



MAINTENANCE



- Crack Filling & Sealing
- Pavement Patching
- Surface Sealing
- Line Re-Striping



**Alterations trigger ADA curb ramp requirements; Maintenance does not.*



Compliance Inspections

Compliance inspections occur when you seek a return of your sidewalk deposit.

Inspectors determine whether the bounds of the permitted area are compliant with PROWAG and City Specifications.

The sidewalk deposit will not be returned until the inspection passes.

Reach out to the Accessibility Compliance team if you have any questions!



Let's Connect



Dolores Carbona

dolores.carbona@boston.gov

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SAFETY

Jodi Sugerman-Brozan
Deputy Chief, Worker Empowerment



Private development projects over 50,000 square feet and any public development project must meet the following employment standards;

- \geq 51 percent of the total work hours of journey people to Boston residents
- \geq 40 percent of the total work hours of journey people go to people of color, and
- \geq 12 percent of the total work hours of journey people go to women.
- Additionally, the new ordinance sets apprentice goals - 51% Boston residents, 40% People of Color, 12% Women

Projects are monitored by Construction Monitors with reports to the Boston Employment Commission to ensure compliance. Compliance is based on seven administrative sanctionable violations, not the hiring goals.

SAFETY-RIGHT TO A SAFE AND HEALTHY WORKPLACE



If you are working on a construction site in the City with a permit from the Inspectional Services Department (ISD), the [Safe Construction and Demolition Ordinance](#) provides you with additional protections!

All ISD permit holders must have a **Site Safety Plan** and a **Site Safety Monitoring Plan** that has two parts;

(1) Site Safety Plan Orientation

Permit holders must provide a Site Safety Plan Orientation annually for all workers on site (contractors and subcontractors). This includes a review of hazards and safety procedures at the site.

- * All materials and training must be conducted *in a language workers understand*;
- * Site Safety Orientation does not replace required health and safety training; and
- * Permit holders must keep a record of all orientations and annual refreshers.

(1) Pre-Shift Safety Meetings

Permit holders must hold regular pre-shift safety meetings for workers (contractors and subcontractors); and

Permit holders must keep a record of each worker's attendance at pre-shift safety meetings at least once per week.

Larger projects (over 50,000 square feet, or demolition projects larger than 4 stories) must also have a Site Safety Coordinator - with at least 30 hours of OSHA training, on site at all times.

If your employer has not provided these protections you can make a complaint to the Inspectional Services Department by calling 617-635-5300 or emailing isd@boston.gov.

Multilingual information for workers can be found at boston.gov/construction-safety .



OSHA is focusing on reducing trenching and excavation hazards. Trench collapses, or cave-ins, pose the greatest risk to workers' lives. To prevent cave-ins;

- SLOPE or bench trench walls
- SHORE trench walls with supports, or
- SHIELD trench walls with trench boxes

Employers should also ensure there is a safe way to enter and exit the trench. Keep materials away from the edge of the trench. Look for standing water or atmospheric hazards. Never enter a trench unless it has been properly inspected.

[29 CFR 1926.650](#), [29 CFR 1926.651](#), and

[29 CFR 1926.652](#) are applicable OSHA standards.

SLOPE IT

800-321-OSHA (6742)

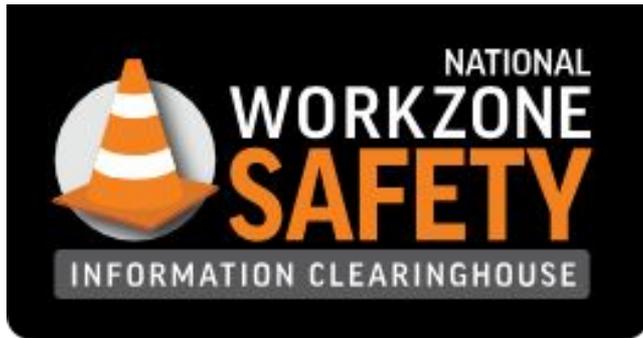


www.osha.gov/trenching-excavation

SAFETY-WORK ZONE SAFETY

Transportation incidents and workers struck by vehicles or mobile equipment account for the highest number of fatal work injuries, according to the Bureau of Labor Statistics.

www.osha.gov/highway-workzones



There are many resources on OSHA's website as well as workzonesafety.org



Work Zone Traffic Safety

Workers being struck by vehicles or mobile equipment lead to many work zone fatalities or injuries. Work zones need traffic controls identified by signs, cones, barrels and barriers.

Drivers, workers on foot, and pedestrians must be able to see and understand the proper routes. Construction project managers determine traffic control plans within construction/demolition worksites.

- Traffic control devices, signals, and message boards instruct drivers to follow paths away from where work is being done.
- Approved traffic control devices, including cones, barrels, barricades and posts, are also used inside work zones.

Work Zone Protections: Various concrete, water, sand, collapsible barriers, crash cushions, and truck-mounted impact absorbers can help limit unauthorized entry by motorists into construction work zones.

Flagging: Flaggers should wear high-visibility clothing with a fluorescent background and made of retroreflective material. This makes workers visible for at least 1,000 feet in any direction. Check the label or packaging to ensure that the garments are performance class 2 or 3. Drivers should be warned with signs that there will be flaggers ahead. Flaggers should use STOP/SLOW paddles, paddles with lights, or flags (only in emergencies).

Lighting: Flagger stations should be well lit. Lighting for workers on foot and for equipment operators should be at least 5 foot-candles or greater. Where available lighting is not sufficient, flares or chemical lighting should be used. Glare should be controlled or eliminated.

Training: Flaggers must be trained/certified and use authorized signaling methods.

Driving: Seat belts and rollover protection should be used on equipment and vehicles as the manufacturer recommends.



For more information:
OSHA Occupational Safety and Health Administration
www.osha.gov (800) 321-OSHA (6742)

OSHA 3294 (09) 2007

B

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Employers are Responsible for Protecting Workers from Heat Illness

By law employers are responsible for providing workplaces free of known safety hazards, including extreme heat.

It is your responsibility to:

- ✓ Provide workers with water, rest and shade.
- ✓ Allow new or returning workers to gradually increase workloads and take more frequent breaks during the first week of work as they build a tolerance for working in the heat.
- ✓ Plan for emergencies and train workers on prevention.
- ✓ Monitor workers for signs of illness.

[osha.gov/heat](https://www.osha.gov/heat)



OSHA®



Heat illness signs and symptoms

Watch for signs of heat illness and act quickly. When in doubt, call 911.

OSHA®
[osha.gov/heat](https://www.osha.gov/heat)

If a worker experiences:

- Headache or nausea
- Weakness or dizziness
- Heavy sweating or hot, dry skin
- Elevated body temperature
- Thirst
- Decreased urine output

Take these actions:

- » Give cool water to drink
- » Remove unnecessary clothing
- » Move to a cooler area
- » Cool with water, ice, or a fan
- » Do not leave alone
- » Seek medical care (if needed)



SAFETY-HEAT ILLNESS PREVENTION PLAN

Every employer needs to have a written heat illness prevention plan (in both English and other relevant languages) which includes;

- Procedures for providing sufficient water
- Procedures for providing access to shade
- High-heat procedures/Rest-work schedules
- Buddy system
- Emergency response procedures
- Acclimatization methods and procedures
- Effective Communications
- Weather monitoring
- Training



The Office of Labor Compliance and Worker Protections will be holding webinars on how to prevent heat illness and injury and provide templates and technical assistance to contractors working to develop their own Heat Illness Prevention Plan. Watch our website!

www.boston.gov/workers

SAFETY: Ordinance to Protect Workers from Heat Illness and Injury in the City of Boston



Passed in August 2025. Implementation is in process.

Covered Contractors and Subcontractors - including construction - whose employees perform work in a setting at risk of causing must submit a **Heat Illness Prevention Plan Affidavit** when responding to bids, proposals, written quotes, or requests for qualifications for contracts, leases, or licenses.

The affidavit certifies:

- **Heat Illness Prevention Plan (HIPP) Development:** The Contractor will prepare, before any work begins, a project-specific HIPP that defines planned heat protections the Ordinance.
- **Availability:** The HIPP will be made available to the City upon request.
- **Language Access:** The HIPP will be accessible to each employee in a language understood by the employee.
- **Employee Notification:** The Contractor, and any Subcontractor(s), will make available to their employees information, provided by the City, on the Ordinance and how to submit a complaint should employees feel they are not receiving the protections required.
- **Subcontractor Compliance:** The HIPP will be incorporated in all subcontracts, subleases, sublicenses, and other third-party agreements with any third party engaged to perform labor or services in connection with the project. It is the obligation of the Contractor to ensure compliance with all provisions above by its Subcontractor(s).

SAFETY-FREE, MULTILINGUAL OSHA 10 AND OSHA 30



CITY of BOSTON

OSHA 10-HOUR TRAINING IN CONSTRUCTION

The City of Boston is offering free, monthly OSHA 10-hour construction trainings in English, Spanish, Haitian Creole, and Brazilian Portuguese. Participants will learn basic health and safety practices and receive an OSHA 10 card upon completion.

TRAINING DATES AND LANGUAGES

October 24-25, 2025	Spanish
November 21-22, 2025	English
December 5-6, 2025	Haitian Creole
January 12-13, 2026	English
February 3-4, 2026	Brazilian Portuguese
March 20-21, 2026	English
March 27-28, 2026	Spanish
April 6-7, 2026	Haitian Creole
June 15-16, 2026	English

Register at boston.gov/construction-safety



Worker
Empowerment



MassCOSH

OSHA 30-HOUR TRAINING IN CONSTRUCTION

This free training will equip participants with the skills needed to establish and maintain occupational safety, health, and wellness at their job sites.

ENGLISH

February 9 - 13, 9 a.m. - 6 p.m.
March 23 - 27, 9 a.m. - 6 p.m.
May 4 - 8, 9 a.m. - 6 p.m.
June 1 - 5, 9 a.m. - 6 p.m.

SPANISH

February 23 - 26, 8 a.m. - 5 p.m.
April 27 - 30, 8 a.m. - 5 p.m.

BRAZILIAN PORTUGUESE

January 10, 17, 24 & 31, 8 a.m. - 5 p.m.
March 23 - 26, 8 a.m. - 5 p.m.

Register at boston.gov/construction-safety

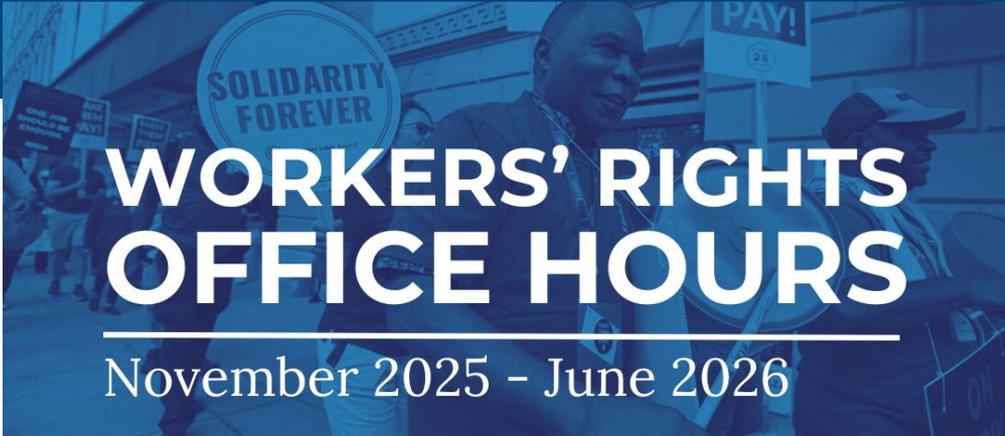
CITY of BOSTON



Worker
Empowerment

Free Multilingual OSHA 30-Hour Training!
Go to boston.gov/construction-safety for more details and
to register.





WORKERS' RIGHTS OFFICE HOURS

November 2025 - June 2026

Boston Workers! Do you have questions about your rights on the job? Do you have a workplace issue and want to take action?

The Office of Labor Compliance and Worker Protections is coming to a Boston Centers for Youth and Families Community Center near you to meet with residents one-on-one and provide support. Get your questions answered by experts, referrals, and access to community and legal resources.

Find the full schedule at boston.gov/workers-rights.

To request translation or interpretation services, email workers@boston.gov.

Workers' Rights Office Hours - 18 sessions at 9 different BCYF Community Centers

An aerial wireframe illustration of a city, likely Boston, showing a dense grid of buildings and streets. The style is technical and architectural, with white lines on a dark blue background. The perspective is from a high angle, looking down at the city.

Communication - Boston 311

Irgisola Budo - Director



Communication-BOSTON 311

- The 311 Constituent Service Center is open 24 hours a day, seven days a week, 365 days a year.
- If 311 reaches out to your company, the PWD/BTD expects your company to respond in the time given
- Examples of critical outreach that need immediate response;
 - Odor of gas, wires down, manhole covers smoking, construction complaints after-hours, construction zones left unsafe or messy
- Remember 311 takes a lot of calls/online entries directly related to your construction work
 - Often times they may come in anonymously
- They literally work around the clock every single day of the year
Please show them the respect and courtesy they deserve

Communication-CONTRACTOR COMPLAINTS

311 Contractor Complaints by Channel

Channel	Construction Complaint on Public Property
Constituent Call	481
Employee Generated	1,378
Mobile Request	808
Self Service	16
Total	2,683

Communication-COMPLAINT LOCATIONS

311 Top Service Locations

Location	Construction Complaint on Public Property
[NULL]	26
INTERSECTION of D St & W Seventh St, South Boston, MA	9
73 Falcon St, East Boston, MA 02128	9
INTERSECTION of Massachusetts Ave & Huntington Ave, Boston, MA	8
INTERSECTION of Dorchester St & E Eighth St, South Boston, MA	8
INTERSECTION of Yawkey Way & Brookline Ave, Boston, MA	7
89 W Cedar St, Boston, MA 02114	7

Location	Gas Leak/Odor
INTERSECTION of Centre St & Greaton Rd, West Roxbury, MA	3
INTERSECTION of Laurie Ave & Baker St, West Roxbury, MA	3
INTERSECTION of Joy St & Mount Vernon St, Boston, MA	3
INTERSECTION of A St & Congress St, Boston, MA	3
INTERSECTION of Newland St & W Newton St, Roxbury, MA	3
INTERSECTION of Broad St & Milk St, Boston, MA	3

Location	Low Hanging/Downed Wires
INTERSECTION of Partridge St & Bellevue Hill Rd, West Roxbury, MA	3
INTERSECTION of Aldie St & Athol St, Allston, MA	3
725 E Third St, South Boston, MA 02127	3
INTERSECTION of Ashland St & Elm St, Dorchester, MA	3
36 Warner St, Dorchester, MA 02124	3
11 Bateman St, Roslindale, MA 02131	3

Communication-COMPLAINT MONTHS

Contractor Complaints by Month

Month	Construction Complaint on Public Property
January	135
February	190
March	221
April	215
May	216
June	194
July	227
August	290
September	262
October	316
November	265
December	152
Total	2,683

Communication-COMPLAINT NEIGHBORHOODS

Contractor Complaints by Neighborhood

Neighborhood	Construction Complaint on Public Property
Dorchester	401
South Boston / South Boston Waterfront	263
Allston / Brighton	194
Downtown / Financial District	184
Roxbury	172
Jamaica Plain	160
East Boston	143
Back Bay	137
Boston	123
Roslindale	120
South End	116
Hyde Park	115

Neighborhood	Construction Complaint on Public Property
West Roxbury	104
Beacon Hill	96
Charlestown	81
Greater Mattapan	78
Fenway / Kenmore / Audubon Circle / Longwood	76
Mission Hill	34
South Boston	28
[NULL]	27
Allston	14
Brighton	14
Mattapan	3
Total	2,683



Communication - ONS

Cecily Graham & Ciara D'Amico
Mayor's Office of Neighborhood Services



Communication-Office of Neighborhood Services

- Utility major projects take months, or even years, to plan. For that reason it should not be a burden for any utility company to provide adequate advanced notice to the surrounding affected residents and businesses regarding these projects.
- All Permittees are required to contact the Office of Neighborhood Services (ONS) **30** days in advance of major work.
 - ONS will determine whether or not a Community meeting will be necessary before the project is approved.
- All Permittees must contact the BTD a minimum of **30** days in advance of major work (as determined by BTD).
 - Permittees must have their Traffic Management Plan in place for review and approval before obtaining permission to work by the PWD.



Communication-Waste Reduction

Dennis Roache – Superintendent

Gerard Gorman – Asst. Superintendent



CITY SERVICES-TRASH AND RECYCLING #1

- The City understands that your company has a job to perform, however throughout the entire project the crew should be mindful of the public.
 - Be aware of Trash and Recycling pickup schedules
 - Be aware of Street Sweeping efforts
 - Work with moving trucks and post delivery
- At all times crews should keep the street as fully functional as possible.
- STREET SWEEPING
<https://www.cityofboston.gov/publicworks/sweeping/>
- TRASH AND RECYCLING
<https://www.boston.gov/departments/public-works/trash-and-recycling-day-schedule-and-search>

KNOW THE SCHEDULE-TRASH AND RECYCLING #2

- It is your responsibility to be aware of scheduled trash and recycling pickup days for the street you are working on.
 - **Any crew - city, utility, or private company - must provide access for trash and recycling pickup**
 - **If your work prevents pickup, your crews must bring the trash and recycling to the nearest accessible curb for pickup**
- Pickup schedules can be found on the City's web page;
 - <http://www.cityofboston.gov/myneighborhood/>
- Preventing access to trash and recycling pickup is a health and safety concern.



Communication-Street Lighting

Michael Donaghy-Superintendent

Joseph Sullivan-Assistant Superintendent

STREET LIGHTING CONDUIT #1

Any contractor who accidentally strikes or damages a street lighting conduit must immediately contact the Street Lighting Section.

- Monday 7am to Saturday 7am please call 311 (617-635-4500) or open a case with the 311 app AND call 617-635-5810.
- Saturday 7am to Monday 7am please call 311 (617-635-4500) or open a case with the 311 app AND call the Street Lighting On Call Phone 617-592-0063
- You must not close the excavation until an inspector has reviewed the conduit. An Inspector will be sent to the site to identify the line that was damaged.
- Minor damage shall be repaired by the lighting section.
- Major damage shall be repaired by the contractor. The contractor you hire to repair the City's street lighting conduit needs to have experience in electrical conduit work.
- The conduit must be inspected by the Street Lighting Section prior to backfilling at no cost to the City of Boston.

STREET LIGHTING CONDUIT #2

Any damage that is discovered by the street lighting section after the Contractor has left the location shall be the responsibility of that Contractor for repair.

- The Street Lighting Section shall bill the appropriate Contractor for all work necessary for the repair and/or replacement of conduit and cables.
- It is to the Contractors benefit to notify the Street Lighting Section of any damage.
- Damage to conduits and cables could potentially cause stray voltage which could harm the General Public.
- We will thoroughly investigate any incident; and if a Contractor is responsible for the stray voltage, they will be held liable for any and all damage (property as well as personal) sustained by creating this situation.
- Any Permittee who strikes or damages a street lighting conduit and does not follow our protocol will have that job shut down with the possibility of all active work suspended and new permit requests put on hold.

Please contact us immediately if you notice any street light outages



Communication - Parks & Recreation

Max Ford Diamond - Tree Warden

URBAN FORESTRY DIVISION



CITY OF BOSTON

BACKGROUND

Urban Forestry Division (UFD) **Boston Parks and Recreation Department (BPRD)**

- Authority over all Public Shade Trees (Street Trees)
- Enforces MGL CH 87 - Shade Tree Law
- Enforces the City of Boston Public Tree Ordinance
- Approves tree protection measures, tree pruning, root pruning and tree removals

WORKING NEAR TREES – BASICS

ALWAYS:

- Identify Public Shade Trees prior to commencing work
- Identify if your work will take place within the Critical Root Zone of a Public Shade Tree
- Install tree protection to protect tree trunks, tree roots and limbs
- Call the Urban Forestry Division when unsure (617-635-8733)

NEVER:

- Store materials & equipment within the Critical Root Zone
- Cut tree roots or tree limbs without permission from the Tree Warden or a City Arborist

DAMAGING A STREET TREE CAN LEAD TO:

- Safety risks to people and property
- Construction delays
- Fines (Under MGL CH 87)
- Stop-work orders

TREE ROOT ZONES

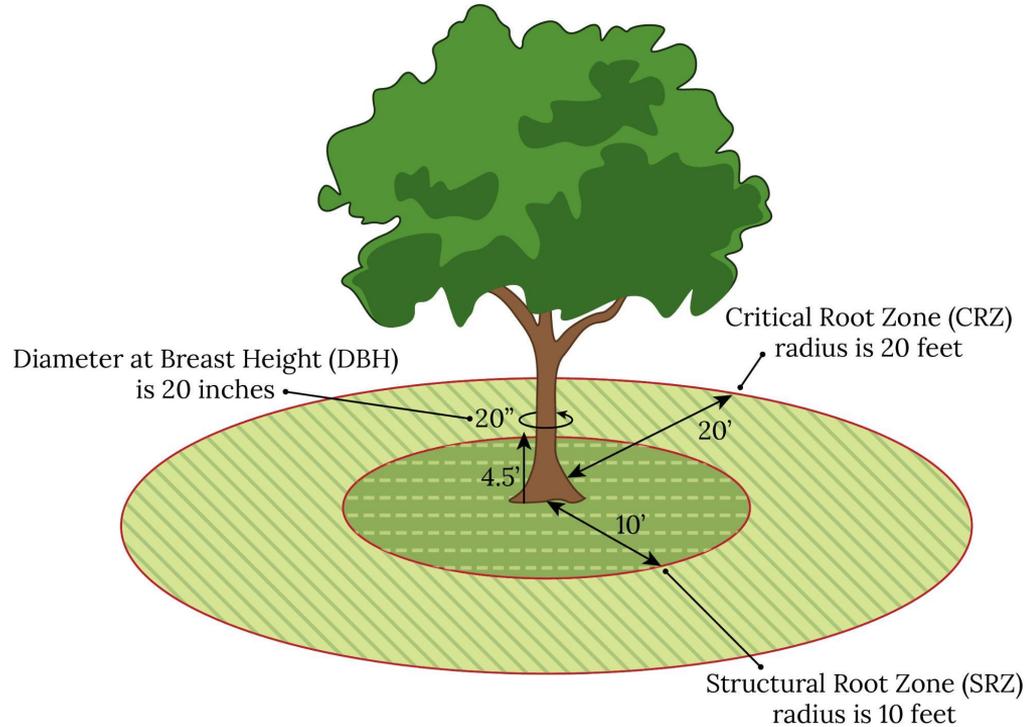
Critical Root Zone (CRZ)

Area of soil immediately surrounding the tree trunk containing roots with the **greatest significance to tree health.**

Structural Root Zone (SRZ)

Area of soil immediately surrounding the tree trunk containing roots with the **greatest significance to the tree's structural stability.**

- Contractors must notify and coordinate with the Tree Warden or City Arborist **2 weeks** prior to performing excavation or construction work within the CRZ.



DBH = Tree trunk diameter at 4.5 feet above grade.

CRZ = Radius protection of 1 foot per inch of DBH.

SRZ = Radius protection of 1/2 foot per inch of DBH.

TRUNK PROTECTION

Required whenever working within the Critical Root Zone (CRZ)

Choose ONE method:

TYPE 1:

- HDPE Corrugated Plastic Pipe
- Full circumference coverage
- Minimum 8 ft in height
- Secured together with metal strapping

TYPE 2:

- Vertical 2x4 boards
- Minimum 8 ft in height
- Max 2" spacing between boards
- Secured together with metal strapping
- NO fasteners shall be attached directly into tree



TYPE 1



TYPE 2

TREE PROTECTION FENCING

REQUIRED:

- Long duration roadway/sidewalk reconstruction projects.
- When contract documents specify fencing is required
- For ALL Excavation below the sidewalk surface (Underground utility line replacement or installation)

NOT REQUIRED:

- For Surface Level Sidewalk Repairs
- Roadway Paving

INSTALLATION:

- Install at outer edge of CRZ
- No materials or equipment shall be stored inside fenced area.



PRUNING & CANOPY CLEARANCE

- If construction work or equipment will be in conflict with tree limbs, prior pruning is required.
- All pruning must be pre-approved by Tree Warden
- Notify the Urban Forestry Division a minimum of 2 weeks before work is to begin in order to have trees pruned to avoid conflicts with limbs.

****Please Note, the Contractor will need to hire their own Certified Arborist in most scenarios.****

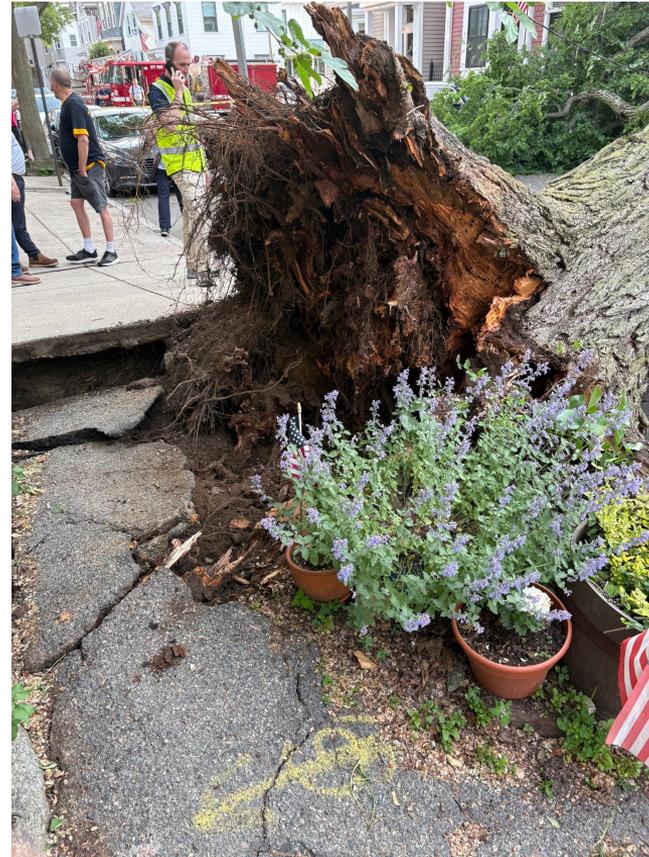


TREE ROOTS & EXCAVATION - WHAT IS **NOT** ALLOWED



Traditional Excavation For Underground Utilities
50% - 75% root loss
Causes Tree Mortality and/or Trees Uprooting

CONSEQUENCES OF CUTTING & REMOVING ROOTS IN THE SRZ



Summer 2025 **tree failure** on K Street, South Boston

TREE ROOTS & EXCAVATION - THE **CORRECT** WAY



Vac Truck Excavation



Air Wand to Expose Roots

FINES FOR DAMAGING A PUBLIC SHADE TREE - MGL CH 87

The contractor is liable for;

- \$550 per inch of diameter if the tree is irreparably damaged as determined by the Tree Warden.
- \$500 per instance of damage to a tree including limbs, bark or root injury.
- The cost for the Urban Forestry Division to remove the damaged tree.

 **Public Street Trees ARE City Infrastructure**

 **Protect Public Street Trees like any other asset**

 **When in doubt – CALL**

 **617-635-8733 (TREE)**  **Trees@Boston.gov**

The background of the slide is a dark blue wireframe illustration of a cityscape, showing various buildings, streets, and structures in a perspective view.

Communication - Green Infrastructure

Max Rome - Director

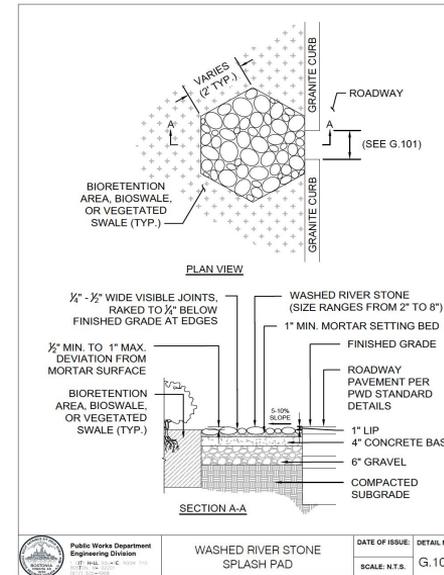
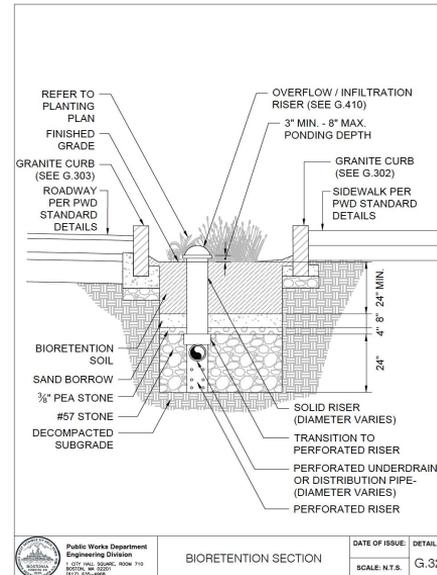
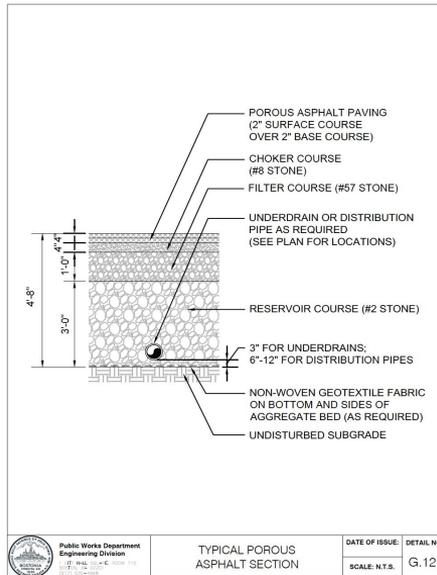
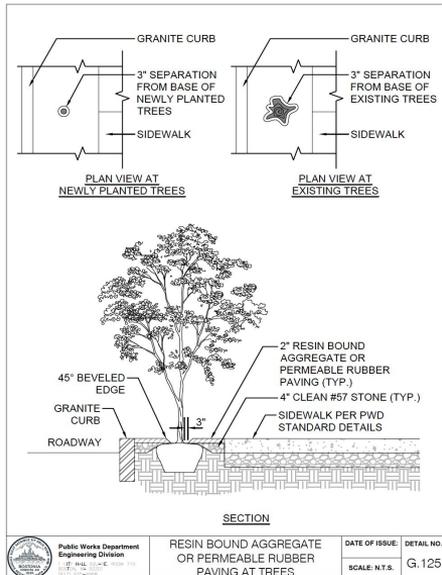
Green Infrastructure (“GI”) uses plants, soil and other natural materials to mimic or restore the natural water cycle. GI can capture, purify, store and infiltrate stormwater back into the ground.



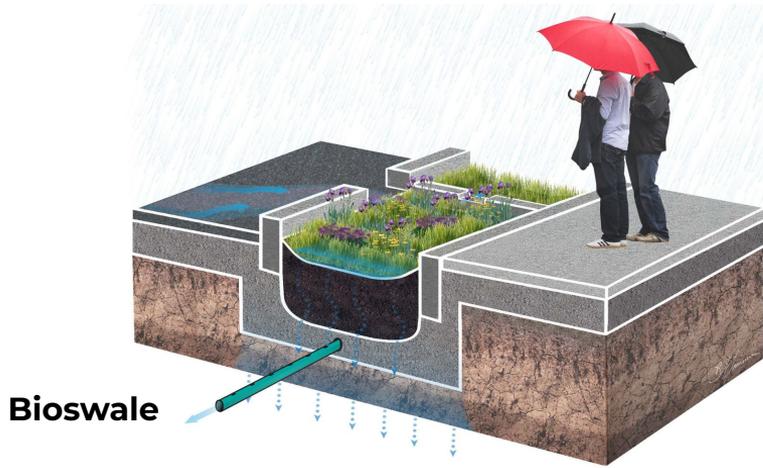
Nubian Square (Roxbury)

UTILITIES RULES & REGS-GREEN INFRASTRUCTURE

- Accelerated installation of green infrastructure (GI) throughout the city
 - The City has released [GI ROW Standard Details and Special Provisions](#)
- Increasingly likely that you will encounter green infrastructure in the ROW
 - Questions? Contact the Office of Green Infrastructure (green.infrastructure@boston.gov)



UTILITIES RULES & REGS-GREEN INFRASTRUCTURE



Bioswale

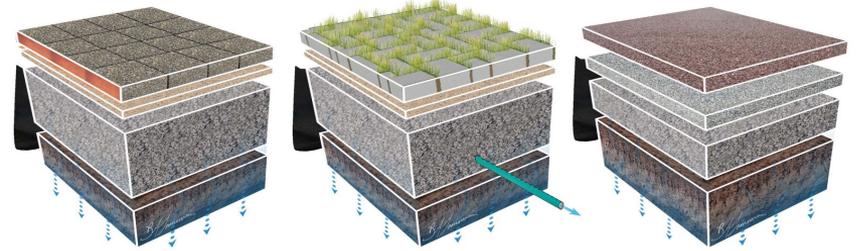


Tree Pit/Tree Trench



Rain Garden

Porous Paving Materials



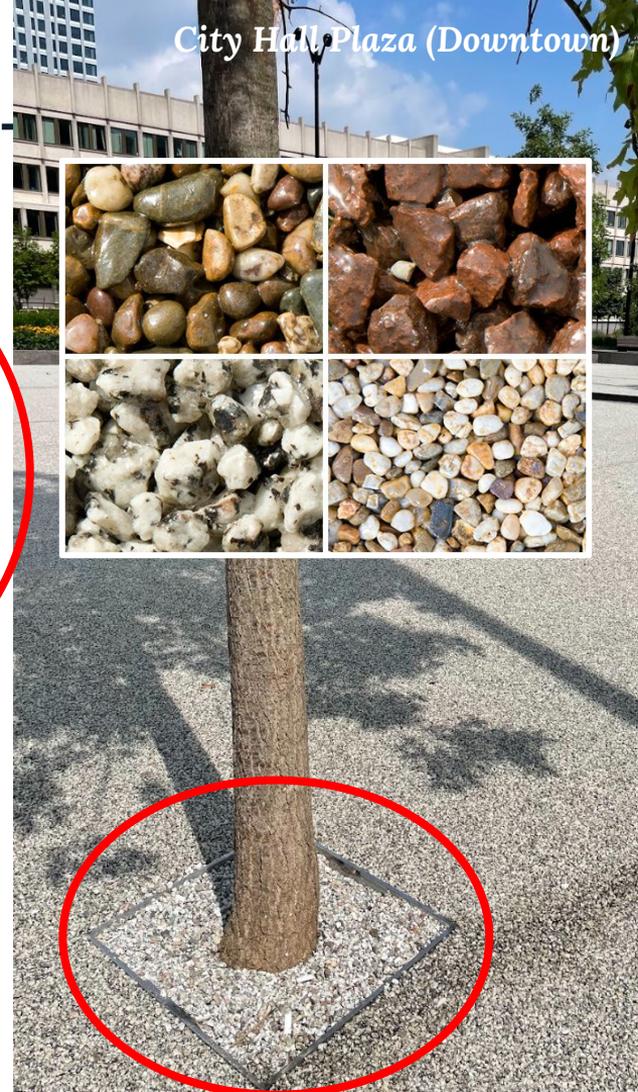


New England Avenue (Dorchester)



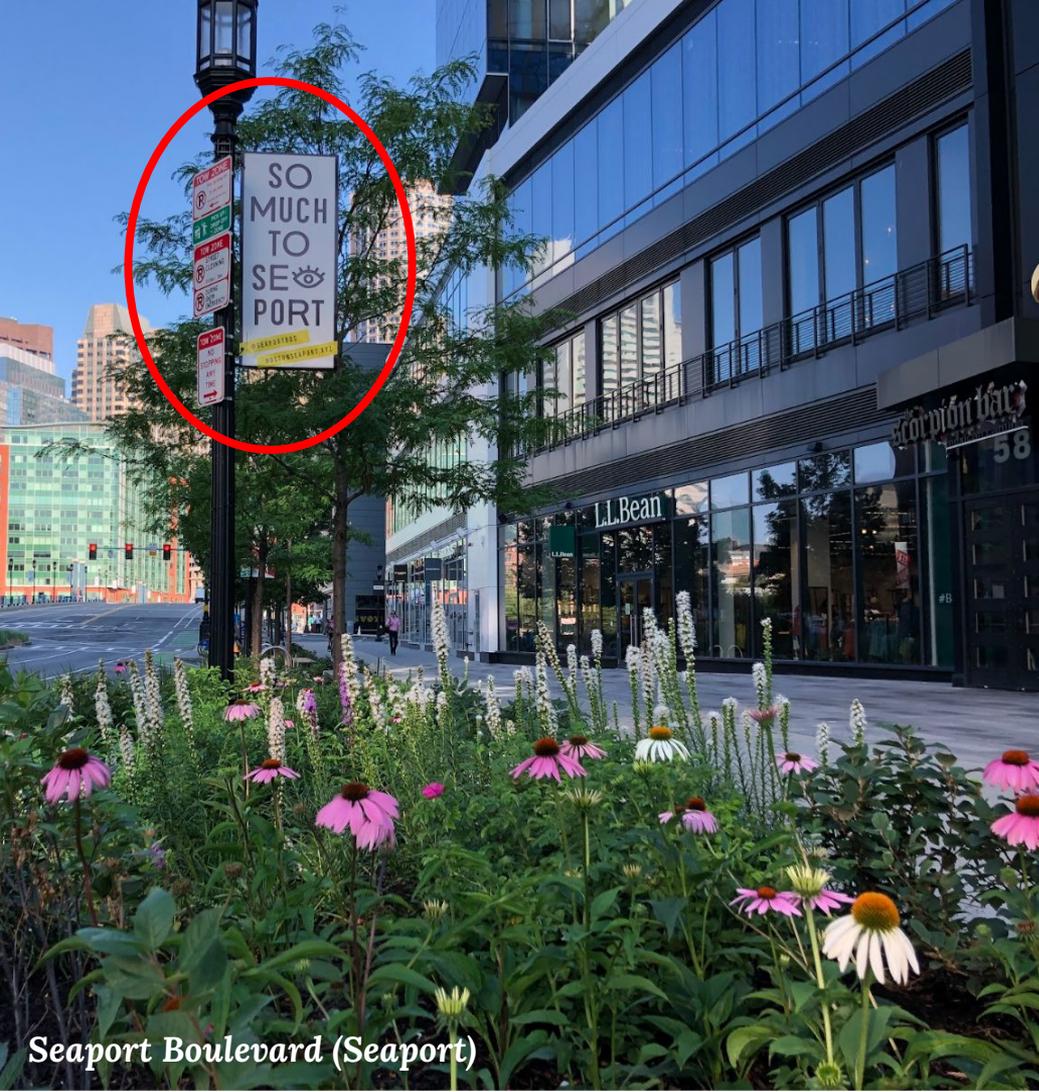


Nubian Square (Roxbury)



City Hall Plaza (Downtown)





Seaport Boulevard (Seaport)



The background of the slide is a dark blue wireframe illustration of a city skyline, showing various building shapes and structures from an aerial perspective.

RULES AND REGULATIONS

Permitting & CIU Inspections/Enforcement



RULES AND REGULATIONS

*Transportation Department
Ed Hesford - Chief Engineer
Alfredo Vilar - Sr. Traffic Engineer*

RULES & REGS-BOSTON TRANSPORTATION DEPT

BTD Permitting: 617-635-4675 btdpermitbranch@boston.gov

For any questions regarding your permit request

- All permit requests are done online using the PWD INFOR portal

As part of your Traffic Management Plan (TMP) due diligence is required

- If your TMP indicates pavement marking damage... please note on permit request and ask for the BTD approved plans in advance so repairs are done per BTD specifications and according to BTD established timelines
- If your TMP indicates loop detector damage... please note on permit request and ask for the BTD approved plans in advance so repairs are done according to BTD specifications and in coordination with BTD and BTD established timelines
- If your TMP indicates traffic signal conduit damage... please note on permit request and ask for the BTD approved plans in advance so repairs are done according to BTD specifications and in coordination with BTD and BTD established timelines
- If your TMP indicates parking meter(s) needing to be removed ... please note on permit request and ask for the BTD approved protocols

RULES & REGS-BTD LEAFLETING & POSTING PROCEDURES

- All Permittees must leaflet affected streets a minimum of 72 hours before the start of any construction.
- Postings must be placed 48 hours in advance of work, clearly visible to vehicular and pedestrian traffic.
- **All Permittee's must notify the city a minimum of 24 hours before starting your permanent sidewalk restoration work by using PWD Street Construction notification app**
<https://forms.boston.gov/appbuilder/eFormRender.html?code=AA5312F761F5622411AA32FFAB73C232&Process=PWDNotifications>
- Crews must remove signs after work is completed.
- The City has received numerous complaints regarding inadequate postings;
 - Missing dates or Per Numbers, illegible signs, posting beyond work limits, and crews not showing up on posted dates
- Understanding the project is ultimately good for the neighborhood, still it is an inconvenience and accurate posting will go a long way in making the job smoother for everybody.

RULES & REGS-BTD OCCUPANCY PERMIT PROTOCOL

- Occupancy work affects traffic flow and BTD needs to know where every crew is while working in the City
- Posting and notification requirements must be followed
- Permittees need to pull an individual permit for each location unless otherwise approved by BTD and Public Works.
- You need to notify the City 48 hours prior to the start of work using the **City of Boston PWD Street Construction Notifications App**

<https://forms.boston.gov/appbuilder/eFormRender.html?code=AA5312F761F5622411AA32FFAB73C232&Process=PWDNotifications>

- All the information must be correct including the name of the streets
- The City reserves the right to hold up Occupancy permits if you are not following our requirements

Damaged or Exposed BTM Conduit Protocol #1

- Any contractor who strikes or damages BTM Traffic Signal Conduit must first immediately contact The Boston Transportation Department at;
 - 617-635-4430 (Mon-Fri , 7AM-8PM; Sat 9AM-5PM)
 - 617-635-4500 (Weekends except Sat 9AM-5PM, Holidays, and Mon-Fri , 8PM-7AM)
 - The excavation must not be closed until a BTM inspector has assessed the situation and determined which line/conduit was damaged.
 - Damage that has not been reported to BTM or has been discovered by BTM after the contractor has left the location shall be the responsibility of that contractor to repair.
 - Damage to BTM conduit and/or cables must be repaired by a BTM approved traffic signal contractor and the work must comply with BTM specifications.

Damaged or Exposed BTM Conduit Protocol #2

- Any damage that is discovered by the BTM after the Contractor has left the location shall be the responsibility of that Contractor for repair.
- Any utility infrastructure that is struck or damaged that directly affects BTM conduit(s) (i.e. Damage to Eversource Electric conduits feeding traffic signal cabinets) must be reported to both Eversource and BTM.
- To avoid striking BTM conduits please contact BTM to request plans showing the approximate location of BTM owned conduits before performing any excavation near or at a signalized intersection.
- **Any Permittee who strikes or damages a BTM conduit and does not follow our protocol will have that job shut down with the possibility of all active work suspended and new permit requests put on hold.**

The background of the slide is a dark blue aerial view of a city, rendered as a white wireframe or line-art style. The buildings are represented by simple rectangular outlines, creating a dense urban grid. The perspective is from a high angle, looking down on the city.

RULES AND REGULATIONS

*PWD Permit Division
Cathy Garcia - Manager*

RULES & REGS-PWD APPLYING FOR A PERMIT

PWD Permitting: 617-635-4911 pwdpermitbranch@boston.gov
For any questions regarding your permit request

- All permit requests are done online using the PWD INFOR portal
- Please make sure that all required documents to apply for a permit are up to date
 - Examples: Bond, Mattocks-Higgins Safety Affidavit, trench permit, hoisting license, your BWSC street numbering form and sidewalk deposit, etc.
- Apply within 7 to 10 **business days** in advance of your estimated start date
- For extensions, ensure that you apply a minimum of 7 business days in advance so that you can continue working seamlessly
- BT&P and Public Works work tirelessly to issue thousands of permits each year
 - You must adhere to any request(s) changes regarding your permit application
 - Without the hard-working personnel of the permit branches, you wouldn't be out in the streets working in a timely manner

Please show them the respect and courtesy they deserve



RULES & REGS-PWD SAFETY AFFIDAVIT REQUIREMENT

- Before being issued a 2026 construction season permit, all permittees must fill out a new a Mattocks-Higgins Safety affidavit for the year (even if you have already filled one out, we need an updated one for this year (2026)).
- **Note: You are required to fill out an updated Mattocks-Higgins Safety Affidavit any time you receive a OSHA violation, before applying for a permit.**
 - (<https://www.boston.gov/departments/public-works/affidavit-licensed-contractor-violation-history-online-form>)
- **The Commissioner, or designee, shall have the discretion to issue a stop work order for any open permits and/or deny the issuance of a permit due to failure to disclose any and all OSHA violations or demonstrated history of unsafe, hazardous or dangerous practices.**

RULES & REGS-PWD SIDEWALK DEPOSIT REQS

The City requires a sidewalk deposit and permit when a construction job may impact a sidewalk. This may take place through staging, occupation, utility work, new construction, renovation, or demolition

- In the past, the City had to pay to repair sidewalks broken and damaged during construction.
- Sidewalk deposits ensure that if a sidewalk is built incorrectly, the City has the funds to make the repairs. Once a contractor or homeowner finishes their work and rebuilds the sidewalk, the City inspects it. If a sidewalk passes inspection, we refund the deposit, minus the administrative fees.
- Permittees applying for a sidewalk deposit and subsequently requesting an inspection for the return of your sidewalk deposit collected by the Public Works Permit branch can now perform these tasks using our online portal.
 - <https://www.boston.gov/departments/public-works/sidewalk-deposits>

You can also check the status of your request using the online portal.

- Remember you are required to notify the City 48 hours before starting your permanent sidewalk restoration work by using PWD Street Construction notification app
 - <https://forms.boston.gov/appbuilder/eFormRender.html?code=AA5312F761F5622411AA32FFA B73C232&Process=PWDNotifications>

The background of the slide is a dark blue aerial wireframe rendering of a city, showing the outlines of buildings, streets, and infrastructure. The perspective is from a high angle, looking down on the city.

RULES AND REGULATIONS

Utility Compliance and Coordination
Jami Clemente

RULES & REGS-COBUCS REQUIREMENTS & CONFLICTS

- It is the City's expectation that all Utility Companies enter in, at a minimum, a two-year capital plan into COBUCS (<https://pwdapps.cityofboston.gov/cobucs/>).
- It is the Permittee's responsibility to enter planned work into COBUCS. **The City will make all final decisions on when work may take place.**
- Failure to update the progress status of each entry may result in the suspension of new permit requests

3 Key statuses - **“Permitted” - “In Progress” - “Completed” with a completed date.** NEW: Your scheduled year of work has been added into your COBUCS entries and is now mandatory to fill out!

- No excavation permits will be issued without a COBUCS number.
- Email the City within 24 hours of a conflict.
 - Paving conflicts - pavingconflict@boston.gov
 - Special event conflicts - specialeventconflict@boston.gov
 - Guaranteed Street conflicts - guaranteedstreetconflict@boston.gov
 - To inquire if your conflict has been approved - conflictapproval@boston.gov
- When notified of a conflict with a City project, **you must perform the work within the City's specified timeline.** Failure to do so may result in new permit requests being put on hold until the work is completed.

RULES & REGS-COBUCS REQUIREMENTS & CONFLICTS



City Of Boston Utility Coordination Software
COBUCS



- The Guaranteed Street List is now available in the Reports (“red”) section of COBUCS, in a variety of formats (Excel, CSV, and in a webpage readable in your browser).

A screenshot of the 'UTILITY PARTNERS INC. REPORTS' page. The page has a dark blue header with the text 'UTILITY PARTNERS INC. REPORTS'. Below the header, there is a section titled 'GUARANTEED STREET LIST'. Under this title, there are three icons representing different file formats: 'XLSX' (Excel), 'CSV', and 'HTML'. Below these icons, there is a 'CAPITAL PLAN:' label followed by a dropdown menu. Three red arrows point from the 'REPORTS' menu item in the navigation bar to the 'XLSX', 'CSV', and 'HTML' icons.

Approved Material Sources

- All materials used for roadway and sidewalk construction in the City of Boston must come from an approved source. Materials include:
 - Backfill material
 - Asphalt
 - Concrete
- The City will maintain an updated list of approved vendors on the Public Works website. [Public Works | Boston.gov](https://www.boston.gov/public-works)
- A Permittee may request to use a vendor not listed on the City's website. The requested source will be subject to testing before approved by the City.
 - If approved that vendor will be added to the website.
- If your company fails a material test, you will automatically be suspended from using or selling that material unless otherwise authorized.
- You must reach out to our consultant testing company, Briggs Engineering, to schedule a retest of the material.

RULES & REGS-BACK TO BASICS IN 2026

CONSTRUCTION PRACTICES NEED TO IMPROVE

Below are some phases of construction that need attention.

- Work zones need to be delineated, safe, and swept clean at all times.
- The required signage/postings should be legible and accurate.
- Plating practices, backfilling, paving, and bad patch/trench/casting repair practices must comply with our rules at all times. **Note: All plates placed in the City of Boston must overlap an excavation by not less than 18 inches on all sides**
- Sidewalks must be restored to City specifications at all times.

The City expects to see improvements in 2026

RULES & REGS: PATCHING REPAIR RESPONSE TIMES

- Bad patch locations will be emailed to the permittee from the field & sent in a weekly newsletter

Bad Patch Type	Response Time
Public Safety <small>(Shifted Plate, Patch Down 6", etc...)</small>	Protection site within 1 Hour ; Mobilize crew for repair within 3 Hours
2" or Greater Settled	Must repair within 2 business days of notification unless otherwise authorized
Less than 2" Settled	Within 7-13 Days of notification unless otherwise authorized
Permanent Sidewalk Repair	Return to existing within 60 Days after initial repair unless otherwise authorized <small>(Alternative - PWD will allow Repairs by Neighborhood = Increases production)</small>
Pavement Marking/Loop Detectors	Within 3 Days of notification unless otherwise authorized

Failure to address bad patches will result in suspension of permits.

RULES & REGS-CASTING REPAIR RESPONSE TIMES

Erosion Repairs	Response Time
Public Safety - Erosion	Temp Repair within 3 Hours Perm Repair within 14 Days
Non Public Safety - Erosion	IP and 1's Temp Patch within 1 Business Day unless otherwise authorized 2's & 3's Temp Patch within 2 Business Days unless otherwise authorized Perm Repair within 14 Days unless otherwise authorized
Adjustment Repairs	Response Time
Public Safety - Adjustment	Make Safe within 3 Hours Repair within 48 Hours
Non Public Safety - Adjustment of 2+"	Make Safe within 24 Hours Repair within 7 Days unless otherwise authorized
Non Public Safety - Adjustment under 2"	Repair within 30-60 Days unless otherwise authorized

Failure to address bad castings may result in suspension of permits.



RULES & REGS-SIDEWALK REPAIR

- The City is issuing special permits for sidewalk repairs from Apr 1-Dec 15.
- Permanent repairs are to be made within 60 days of temporary repair unless otherwise authorized.
 - Edgestone to be reset within area of repair & entire flag must be replaced
 - If any portion of an existing pedestrian ramp is disturbed by construction, Permittee shall be required to reconstruct the ramp to current ADA/AAB/PROWAG regulations
- Utilities must maintain database of sidewalk restoration locations.
- Note: All permittees must notify PWD at minimum 24 hours before starting your sidewalk repair work. New permits may held if you consistently ignore this requirement

<https://forms.boston.gov/appbuilder/eFormRender.html?code=AA5312F761F5622411AA32FFA B73C232&Process=PWDNotifications>

Failure to restore sidewalks will result in suspension of new permit requests unless otherwise authorized.

RULES & REGS-RESTORATION

- **Traffic signal conduit**
 - To avoid striking BTD conduits, please contact BTD to request plans.
 - Any contractor who strikes or damages BTD Traffic Signal Conduit must immediately contact BTD.
 - The excavation must not be closed until a BTD inspector has assessed the situation.
 - Any damage that is discovered by the BTD after the Contractor has left the location shall be the responsibility of that Contractor for repair.
- **Loop detectors**
 - You must contact BTD ASAP once a loop is damaged.
 - The City will send you an email that will include the plan to restore along with a vendor list.
 - You need to restore the loops in the timelines established by BTD (72 hours).
- **Bike infrastructure-Flexposts & BlueBikes**
 - Flexposts should be removed and securely stored during construction. Upon project completion, functional and undamaged posts can be re-installed (damaged ones must be replaced). Your company is responsible to track all flexposts needing replacement.
 - We need 4 weeks notice to move or remove a BlueBikes station (bikeshare@boston.gov). Do not remove yourself. There is a cost for removal and restoration.
- **Bus lanes and bus stops**
 - Pavement markings - including [bus stop boxes](#), “BUS ONLY” and similar lettering, and [red paint for bus lanes](#) - when disturbed, MUST be repainted with correct paint.

We may hold new permit requests if you are not restoring in a timely manner.



Eliminate Cuts in New Streets

- One of Mayor Wu's goals is to eliminate utility cuts into Guaranteed Streets.
- A "Guaranteed Street" is a street that has been paved in the past five years (visible in COBUCS).
- When a recently paved street becomes littered with utility cuts, it gives the appearance of apathy to the general public regarding coordination. This is obviously unacceptable to the Public Works Department.
- COBUCS Reports allows you to see the City's program for the year. In addition it will be on our website.
- Digging into new streets will not be tolerated!

RULES & REGS-GUARANTEED STREET CUTS

- A “Guaranteed Street” is a street that has been paved in the past five years (visible in COBUCS).
- All proposed non-emergency Guaranteed Street excavation work must be approved by the City first before Dig Safe can be called.
- All openings must be saw cut prior to asphalt placement.
- Vibratory roller must be used on the 1st layer placement of HMA
- Final lift of HMA must be compacted with a approved asphalt roller.
- ***All final patches must be of excellent quality.***
- Dig Safe marking must be power-washed off after OK from Dig Safe or otherwise approved by PWD.
- Mandatory CIU inspections for all backfill and paving operations.

RULES & REGS-90 DAY INSPECTION

- The CIU's goal is to inspect excavation work a minimum of 90 days after the completion of construction work.
- If your patch remains smooth & level at least 90 days after your work is completed, it is not likely to settle (compaction is the key to having quality work).
- If after 90 days the CIU identifies that your patch or trench is now unacceptable to the PWD paving standards...the patch or trench will be added to the 'Bad Patch list'

Note: The Permittee will guarantee a three (3) year warranty on all work performed. Any defect identified by the city within the three-year warranty period must be repaired to city specifications and require a sign off by the city inspector.

If a permittee is notified of a bad patch location and fails to make the repairs within the 3 year warranty period the permittee will still be responsible to make the repairs no matter how long after the 3 year warranty period expires.

If the City determines after the expiration of the warranty period that inferior materials or poor workmanship resulted in a failed product, then the warranty will still be enforced and the Permittee will be responsible to make necessary repairs.

RULES & REGS: SCHOOL ZONES & VOTING ZONES

- **NO** excavation or occupancy work can take place within 500' of a school zone during the school year unless otherwise authorized.
 - If your company is unable to complete its project prior to the opening of the school season, you will be required to coordinate with the school's principal or Headmaster before it will be allowed to continue.
- **NO** excavation or occupancy work can take place within 500' of a voting location during any election being held unless otherwise authorized.

Note: For any emergency work within the 500' moratorium area you must not only follow emergency work contact protocol but also notify the 311 Constituent Service Center

RULES & REGS-ENFORCEMENT

- The Permittee is required to acknowledge a violation via email within one hour of receipt.
- All violations could result in the shut down of the work site. Public safety violations will automatically result in a shut down of the work site unless otherwise authorized.
- **Your company needs to take all violations seriously: investigate why the violation happened and take measures to avoid it in the future.** No improvement may result in a citywide non-emergency shutdown of permits.

WHEN IN DOUBT ABOUT OUR RULES & REGS, CONSULT THE FIELD SUPERVISOR'S CHECKLIST!

Field Supervisor's Checklist for Excavation (2026 Edition)

Note: **All work MUST be performed in accordance with all governing laws and regulations.**

1. **Display Current Permit**
 - A hard copy of the: BPWD permit, Jackie's Law permit, and hoisting license must be displayed at the jobsite at all times.
 - *Emergency permits may use electronic notifications.
 - Your company must notify the City using our online notification app 24 hours before the start of the excavation work, backfill and paving operations and within 24 hours of completion.
 - *Backfilling and paving notifications may be coordinated with Public Works.
 - Crew must follow the BTD Traffic Management Approval Form (TMP).
2. **Abiding by Permit Restrictions**
 - TMP includes leafletting 72 hours in advance and Posting 48 hours before starting any work at any time.
 - Before starting your crew must have ground ID signs properly placed before work begins. 2 signs required for 2 way streets.
 - Sidewalk closed signs must be placed at any time a sidewalk is obstructed; and at the nearest ramps on either end of the construction site. (Approaching streets if needed)
 - Crew must maintain BTD traffic requirements including 2-way traffic where applicable.
 - The required number of police details must be on site before any construction activity can take place.
 - No stockpiling is allowed unless previously authorized by BTD and written on the BTD Traffic Management form.
 - The Crew must work within the hours specified by the BTD.
 - Utility Repair Tags must be installed during the final lift of HMA. The tag is compacted into the top course of the asphalt patch.
 - Must be aware of all designated outdoor dining locations, and coordinate in advance any possible non-emergency work within an outdoor dining area (Still attempt coordination on emergency work).
 - Must adhere to the tree protection regulations set forth by the Urban Forestry Division in accordance with the City of Boston Public Tree Ordinance and Massachusetts General Law, Chapter 87.
3. **Safe Work Zone**
 - Work zones must follow the TMP and be properly secured to restrict access to pedestrian and vehicular traffic before starting work.
 - Your Mattocks-Higgins Safety Affidavit must be accurate and up to date at all times.
 - The work zone must have approved barricades surrounding the excavation site, with proper cones, tape, and other devices delineating traffic. (No tape will be allowed around the open excavation unless otherwise authorized/ You need an upper and lower barricade around the excavation) When barricades are used within pedestrian areas, they must be ADA compliant.
 - The work zone must be swept clean at the end of every shift.
 - Any excavation five feet deep or greater or where sidewalls appear unstable must be properly shored.
 - Open excavations must never be left unattended (Jackie's Law).
4. **Suitable Reused & Recycled Gravel Material**
 - To use existing material, it must first be tested and approved by BPWD Engineers.
 - Crews must never use unapproved existing material.
5. **Suitable New Gravel Material**
 - All new gravel material meeting MassDOT 1.03.1 specifications must be approved by BPWD.
 - The crew is responsible for visual inspection of gravel from approved sources to verify it meets City specifications.
 - Material may not be wet, frozen, contain deleterious material, or contain stones greater than 3" diameter. You must reject it.
6. **Compacted in 6" Maximum Lifts - *The PWD considers this the most important event during your construction work!***
 - The crew must compact gravel material with no greater than 6 inch lifts when using standard backfill equipment.
 - If using specialized backfill equipment you must first test the equipment and submit the testing results to PWD for approval. *No greater than 2 foot lifts for hoe packs.
 - On standard backfill equipment, the crew must perform 5-7 passes for each 6 inch lift.
7. **Controlled Density Fill (CDF)**
 - The use of CDF is not allowed unless your company has received written approval from the BPWD.
 - If the use of CDF is approved, the crew must wait a full 24 hours for the mix to set before continuing backfill and paving operations.
 - When using CDF, 24 inches or more of approved backfill material must provide a barrier between the CDF and the HMA before paving.

**We recommend you
laminates this for easy
referral & durability!**

WHEN IN DOUBT ABOUT OUR RULES & REGS, CONSULT THE FIELD SUPERVISOR'S CHECKLIST!

8. Excavation

- Never should any roadway or sidewalk excavation be left in gravel for any period of time.
- Absolutely no excavation should be left unattended at any point (Violation of Jackie's Law).
- If an excavation cannot be backfilled due to complicated work, the site must be fully secured with either plates or continuous fencing.
- When using steel plates to secure a work site the plates must overlap the excavation by not less than 18 inches on all sides.
- Unless recessed, all plates must have a 24 inch berm of HMA or cold patch on all driven sides, and 18 inches on non-driven sides.
- All plates should be properly shimmed, pinned and welded where necessary to ensure no movement when driven over.
- If plates must remain for three or more days, they must be recessed to the grade of the roadway unless otherwise authorized.
- Every steel plate used to secure an excavation must have the Permittee's name and emergency contact number stenciled on them.
- All plated locations must have "Caution Steel Plates Ahead" signs constructed with Retro Reflective Fluorescent Orange material (Type 4) bracketed 6 feet height or greater on unobstructed poles or posts unless otherwise approved by BTD/BPWD.
- Signs must be posted 200-300 feet in advance of steel plates being used, or as otherwise directed by BTD/BPWD.
- (2) Signs are required for 2 way streets/Depending on the location more signs may be needed per BTD/BPWD.
- If securing a roadway or sidewalk excavation with cold patch, the cold patch must be replaced with HMA within 48 hours.

9. Building Practices

- When patching a roadway or sidewalk the crew must place 2 even 1.5 inch lifts of approved HMA, each compacted with a minimum of 5-7 passes.
- The crew must leave at least 1.5 inches of space to allow the top course; otherwise the patch will not compact properly and will fail.

10. Final Paving Requirements

- The patch or trench must be cut rectangular or square in shape.
- Pavement edges must be saw cut to a vertical face and cleaned of debris.
- Tack coat must be applied to the sidewalls of the existing roadway to allow the new HMA to adhere properly when placed.
- Utility ID repair tags must be installed per PWD protocol.

11. Roadway Satisfactory Complete

- All asphalt patches or trenches must be adjacent to and smooth and level with the existing roadway grade.
- A party that installs a noncompliant patch or trench will be added to the bad patch list.
- Non compliant patches or trenches (Bad Patch List) Must be repaired in the timeline specified unless otherwise authorized

12. Temp Sidewalk Complete

- All temporary asphalt patches or trenches must be adjacent to and smooth and level with, the existing sidewalk grade.
- Sidewalk patches must be constructed in accordance with PROWAG and City specifications.
- Utility ID repair Tags must be installed in all asphalt sidewalk patches per PWD protocol.
- All permittees must notify PWD using our online notification app 24 hours before you begin your work (This includes return of deposit work)

13. Permanent Sidewalk Complete

- Temporary sidewalk repairs must be permanently restored within 60 days unless otherwise authorized.
- The crew must monitor all concrete permanent repairs of sidewalks while setting to deter vandalism.
- Permanent repairs must be constructed in accordance with PROWAG and City specifications.

14. Pedestrian Ramp Compliant?

- All ramps must be constructed in accordance with PROWAG.

15. Conduit and Loop Detectors Damages/Pavement Marking/ Flex Posts Restoration

- On damaged traffic conduit or wire loops you must notify BTD immediately (M-F 7am-7pm; Sat 9am-5pm 617-635-4430/Remaining hours 617-635-4500).
- You must maintain temporary any pavement markings damaged by your construction and permanent pavement markings must be restored per BTD specs after your work has been completed. Flex Posts protocols need to be followed during and after construction.

BOSTON PUBLIC WORKS DEPARTMENT

24 HOUR EMERGENCY # FOR MAJOR UTILITY COMPANIES

AS OF MARCH 25TH, 2026

Company Name	24 Hr Emergency Number	Back-Up	Notes
BWSC	(617) 989-7000		
COMCAST	(877) 359-1821 Option #4	(800) 556-9979 - Option 4	Follow the prompts
EVERSOURCE ELECTRIC	(800) 592-2000	For overhead issues/ Ask for Overhead on call supervisors #	For Underground issues/ Ask for Conduit on call supervisors #
EVERSOURCE GAS	(508) 305-7171	(800) 592-2000	
MBTA	(617) 222-5546		
MBTA (Manhole Issues)	(617) 222-5065		Call only from 6:00am to 2:00pm
MWRA	(617) 305-5950 (Water Division)	(617) 305-5940 (Sewer Division)	
MASSDOT HWY OPS CENTER	(617) 946-3150		
NATIONAL GRID	(877) 304-1203	(877) 304-1148	
VERIZON	(800) 446-8946		
VICINITY ENERGY	(617) 482-8232	(866) 946-4664	

BOSTON PUBLIC WORKS DEPARTMENT

24 HOUR EMERGENCY # FOR MAJOR UTILITY COMPANIES

AS OF MARCH 25TH, 2026

Company Name	24 Hr Emergency Number	Back-Up	Notes
EXTENET	(866) 892-5327 - Option 2	Chad Wagner (617) 529-0973	
FIRST LIGHT	(888) 832-4976	(855) 293-0779	
LEVEL 3	(617) 429-3847/ Ben Whitiker	(978) 319-7816/ Mike Lugo	1-508-304-4723
LIGHTOWER	1-978-268-9365		OWNED BY CROWN CASTLE
RCN/ASTOUND	1-888-972-6622 OPTION 1	Ken Bates 1-617-293-0201	
TC SYSTEMS	1-770-929-4870	Dean Hager 1-603-785-0187	RECOMMEND BACK UP FIRST
VERIZON BUISNESS	1-800-624-9675 Option #4/ 1-844-661-0660	Steve Parretti 1-508-892-3381	OWNS= ATS/BLTWA/PTC/MCI/MF MCCOURT/VERIZON BUSINESS/WESTERN UNION MANHOLES
VERIZON WIRELESS/SCG	1-800-852-2671 OPTION 3		
ZAYO GROUP	1-866-236-2824 OPTION 1/OPTION 3	Rich Moran 1-978-844-7525 Chris Cramer1-860-933-9123 /	NEW NUMBER UP TO 15 MIN WAIT PERIOD/ RECOMMEND CALL BACK UPS FIRST

An aerial wireframe illustration of a cityscape, showing various buildings, streets, and structures in a light blue color against a dark blue background. The perspective is from a high angle, looking down on the city.

RULES AND REGULATIONS

Utilities

The background of the slide is a dark blue aerial wireframe map of a city, showing the outlines of buildings, streets, and parks. The lines are white and create a complex, geometric pattern.

RULES AND REGULATIONS

*Utilities Boston Groundwater Trust
Christian Simonelli – Executive Director*



Boston Groundwater Trust (BGwT)

- BGwT Groundwater Observation Wells in Sidewalk
- 800 wells in Lower Beacon Hill, Back Bay, South End, Fenway, North End, Bulfinch Triangle, Fort Point Channel, Chinatown, Leather District, Central Waterfront, & East Boston Neighborhoods
- Over 800 wells throughout the City
- Preserve like any other utility roadway box
- If damaged or destroyed cost is \$5,000 to replace

Christian Simonelli, Executive Director

csimonelli@bgwt.org

bostongroundwater.org

617.859.8439 office

617.913.0712 cell

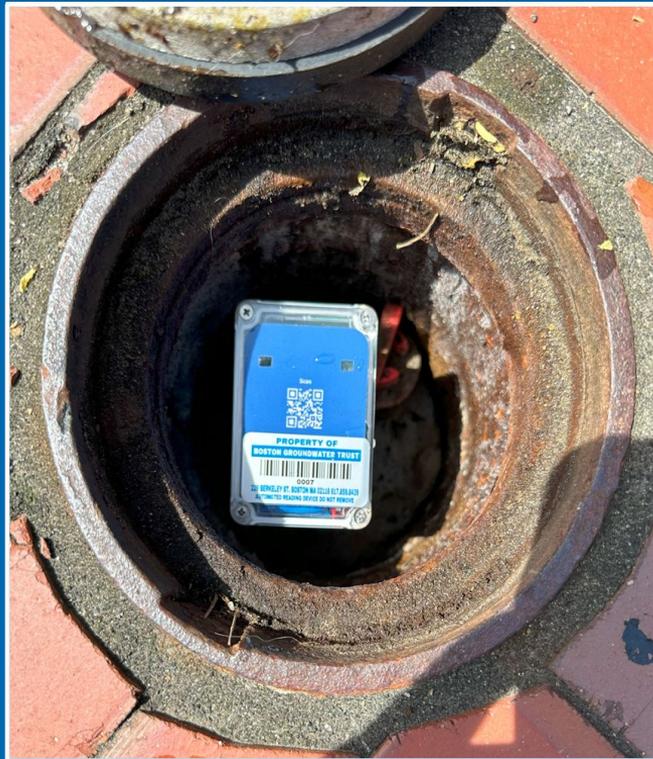


Boston Groundwater Trust (BGwT)

Typical Observation Well



Boston Groundwater Trust (BGwT)



- Some wells have remote reading devices
- If damaged or destroyed cost is \$2,500 to replace

Boston Groundwater Trust (BGwT)

BOSTON GROUNDWATER TRUST (BGwT) OBSERVATION WELL AND BUILDING FOUNDATION INFORMATION CENTER

NOTES:

- Zoom to street level to view building foundation information.
- Icons in upper left and right corners can be used for entering an address, changing the base map, distance & area measurements, & selecting multiple map attributes.

CONTACT

Selected features: 0

Powered by Esri

(no well selected)	Well Status ● Active ● Decommissioned	Foundation Type ■ Wood ■ Other ■ Earth ■ Concrete & Steel	Underpinned Buildings ▶	Select a parcel with piling information to view data.
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Boston Rainfall Levels
Data Courtesy of [Boston Water & Sewer Commission](#)

Rainfall (Inches)

Month/Year

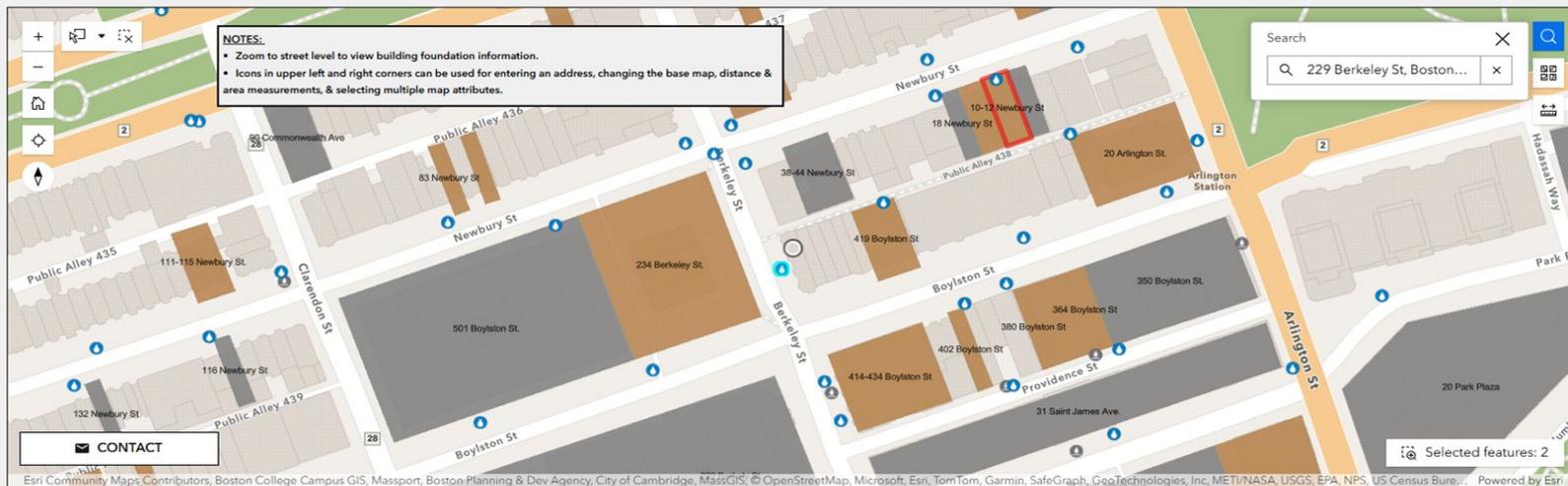
Select well to view readings by month

DOWNLOAD WELL DATA

<https://www.bostongroundwater.org/groundwater-building-foundation-data>

Boston Groundwater Trust (BGwT)

BOSTON GROUNDWATER TRUST (BGwT) OBSERVATION WELL AND BUILDING FOUNDATION INFORMATION CENTER



Select well on map to view latest and historical readings.

Well #23J-1855

On Berkeley St., in front of 229 Berkeley St.

Elevations referenced to Boston City Base Datum (ft.)

Date	Elev. (ft) ¹
03/08/26	6.77
01/13/26	6.65
11/11/25	7.01
09/04/25	6.79
06/13/25	7.09
04/10/25	7.05
02/15/25	6.79
11/09/24	6.59
10/04/24	6.94
07/22/24	7.19
06/12/24	7.19
05/01/24	7.21
03/30/24	7.43
02/17/24	7.10
01/03/24	7.19
12/02/23	7.19
10/27/23	7.09
09/15/23	7.44
07/27/23	7.39
06/17/23	7.09
04/28/23	7.09
02/05/23	7.34
12/02/22	7.54
10/12/22	7.15
07/30/22	7.09
06/25/22	7.14
05/11/22	7.19

DOWNLOAD WELL DATA

Location Information for: 23J-1855

Address: On Berkeley St., in front of 229 Berkeley St.
 Approx. Rim Elevation (ft.): 18
 Installation Date: 6/25/10

Well Status

- Active
- Decommissioned

Foundation Type

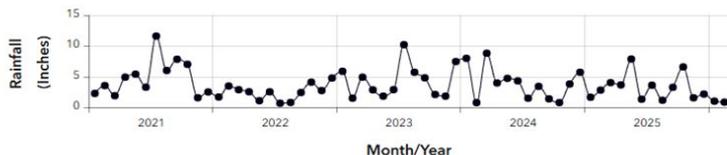
- Wood
- Other
- Earth
- Concrete & Steel

Underpinned Buildings

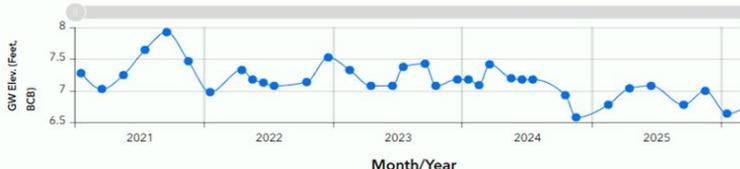


Select a parcel with piling information to view data.

Boston Rainfall Levels
 Data Courtesy of [Boston Water & Sewer Commission](#)



Selected Well Readings By Month Over a Five-Year Period



The background of the slide is a dark blue aerial wireframe map of a city, showing the outlines of buildings, streets, and parks. The lines are white and create a grid-like pattern over the city's layout.

RULES AND REGULATIONS

Utilities

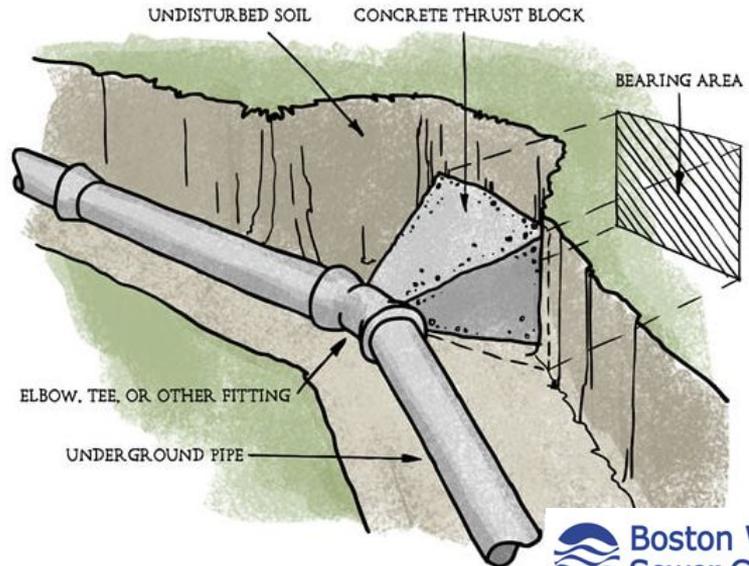
*Ryan Shea – Boston Water & Sewer
Commission*

Boston Water & Sewer Commission

WHEN IN DOUBT... CALL US OUT!

617-989-7900
BWSC OPERATIONS

- Markouts of existing water mains or services
- **ASSUME PIPE IS UNDER PRESSURE**
 - Concrete block at depth of water main
 - Don't assume rods will hold
- **REQUEST A SHUTDOWN**

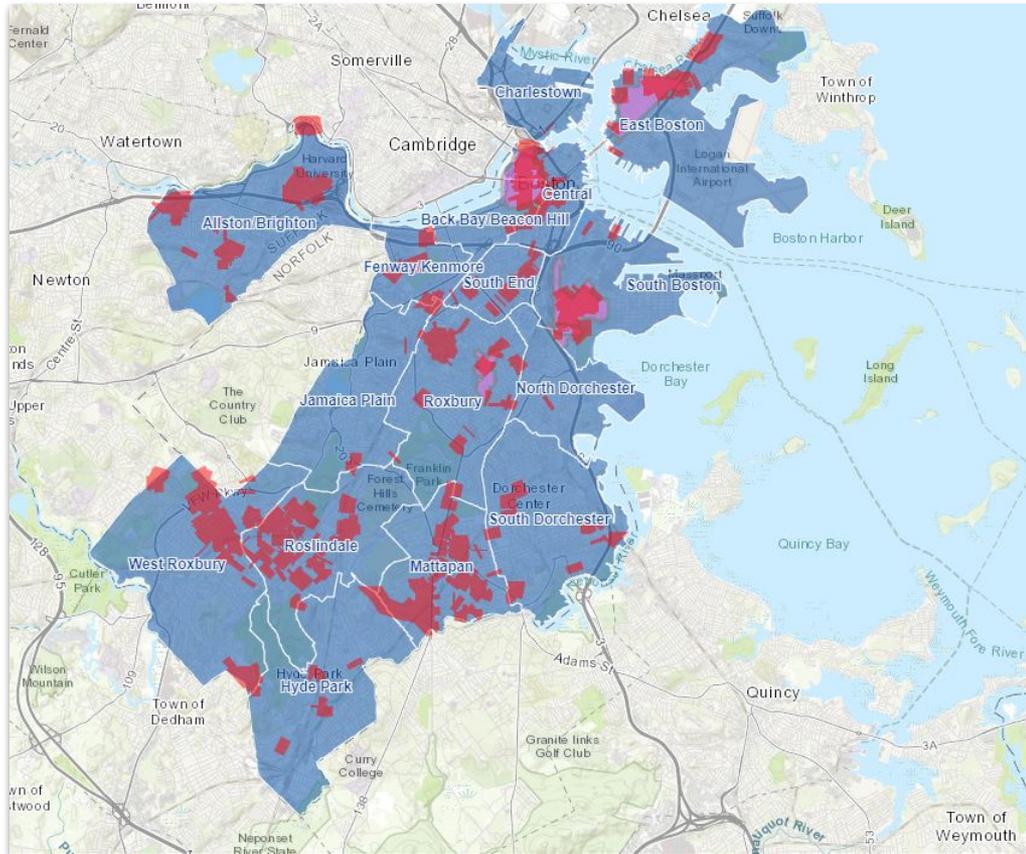


Boston Water & Sewer Commission



←DONT
←DIG
← BEHIND!!!

BWSC Capital Projects

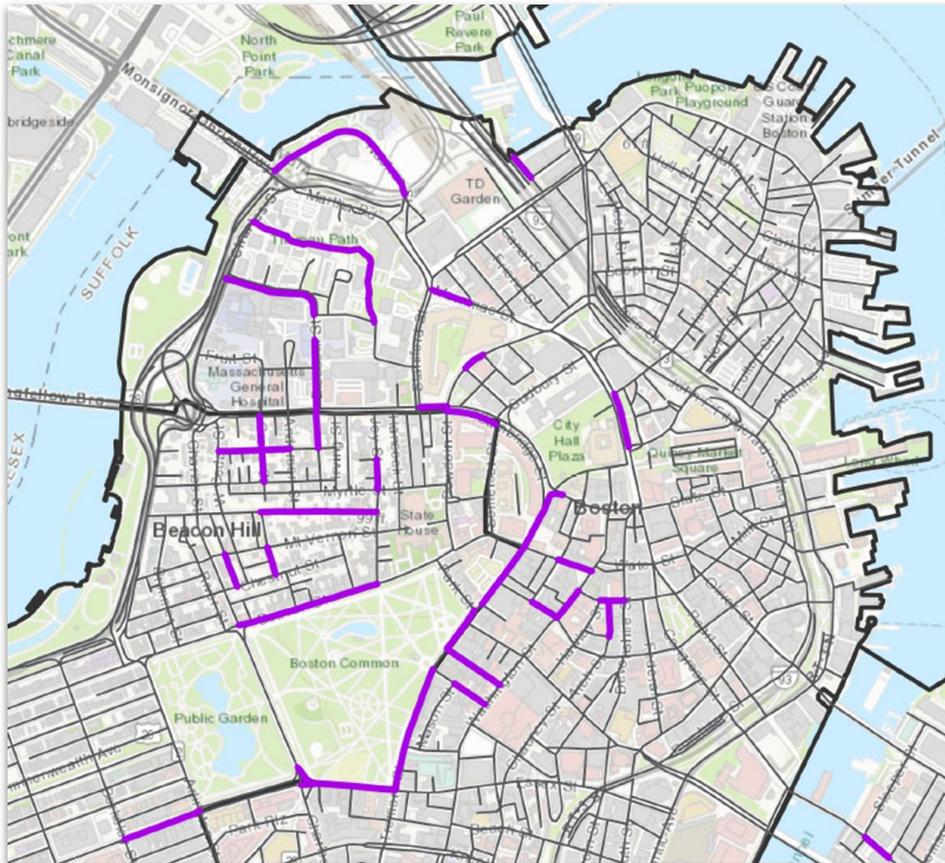


BWSC Construction:

Ryan T. Shea, PE

- c. (781) 300-8784
- e. shear@bwsc.org

BWSC Capital Projects - Downtown & City Proper



19-308-004

Back Bay & Beacon Hill Water, Sewer & Drain

- Contractor: Albanese D&S
 - Contact: Andrea Ciano Jr.
 - c. (617) 594-8144
 - e. acianojr@albaneseds.com
- Finish: Summer 2027

24-308-001

Tremont St. - Boylston to Cambridge Water, Sewer & Drain

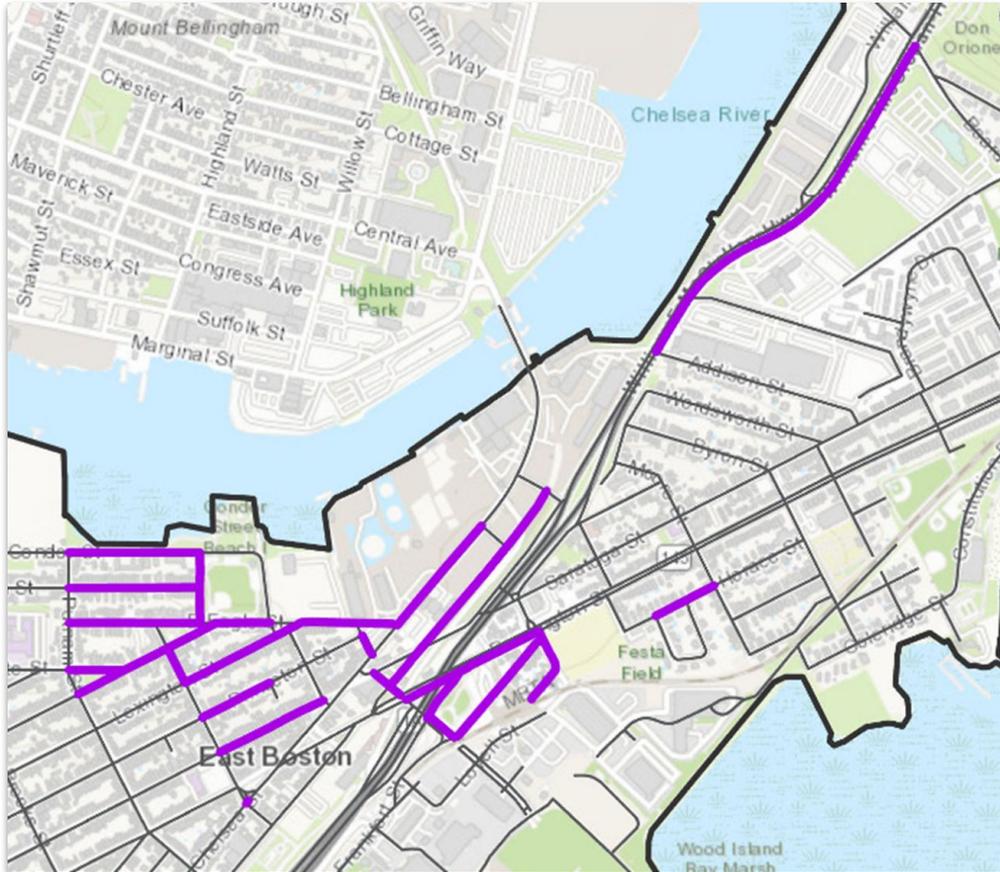
- Contractor: RJV
 - Contact: Luke O'Malley
 - c. (781) 737-0066
 - e. luke.omalley@rjvconstruction.com
- Finish: Summer 2027

BWSC Project Engineer:

Jeremiah Waite, PE

- c. (781) 407-1314
- e. waitej@bwsc.org

BWSC Capital Projects - East Boston



21-309-002

East Boston Sewer Separation Phase I

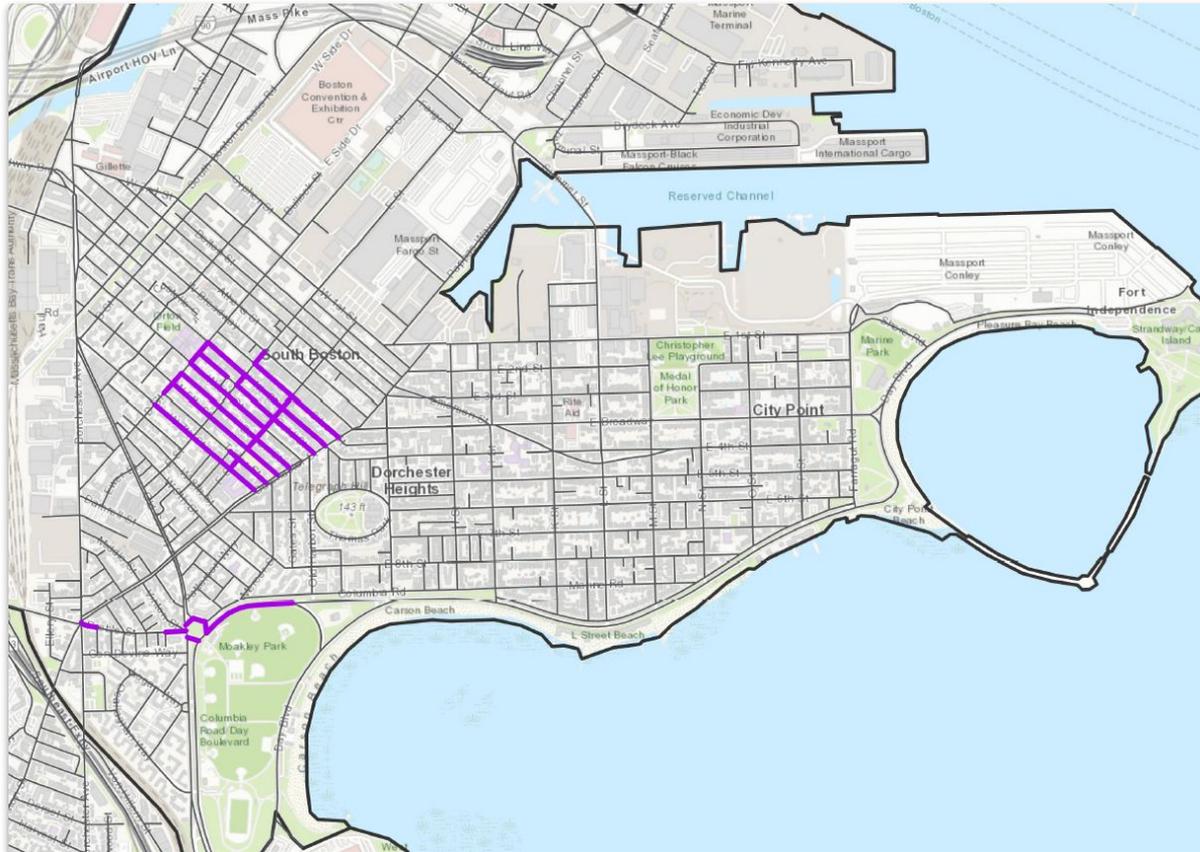
- **Contractor: P. Gioioso**
 - **Contact: John Gioioso**
 - **c. (617) 592-3421**
 - **e. John@pgioioso.com**
- **Finish: Fall 2027**

BWSC Project Engineer:

Jeremiah Waite, PE

- **c. (781) 407-1314**
- **e. waitej@bwsc.org**

BWSC Capital Projects - South Boston



22-309-012

South Boston Sewer Separation Phase III

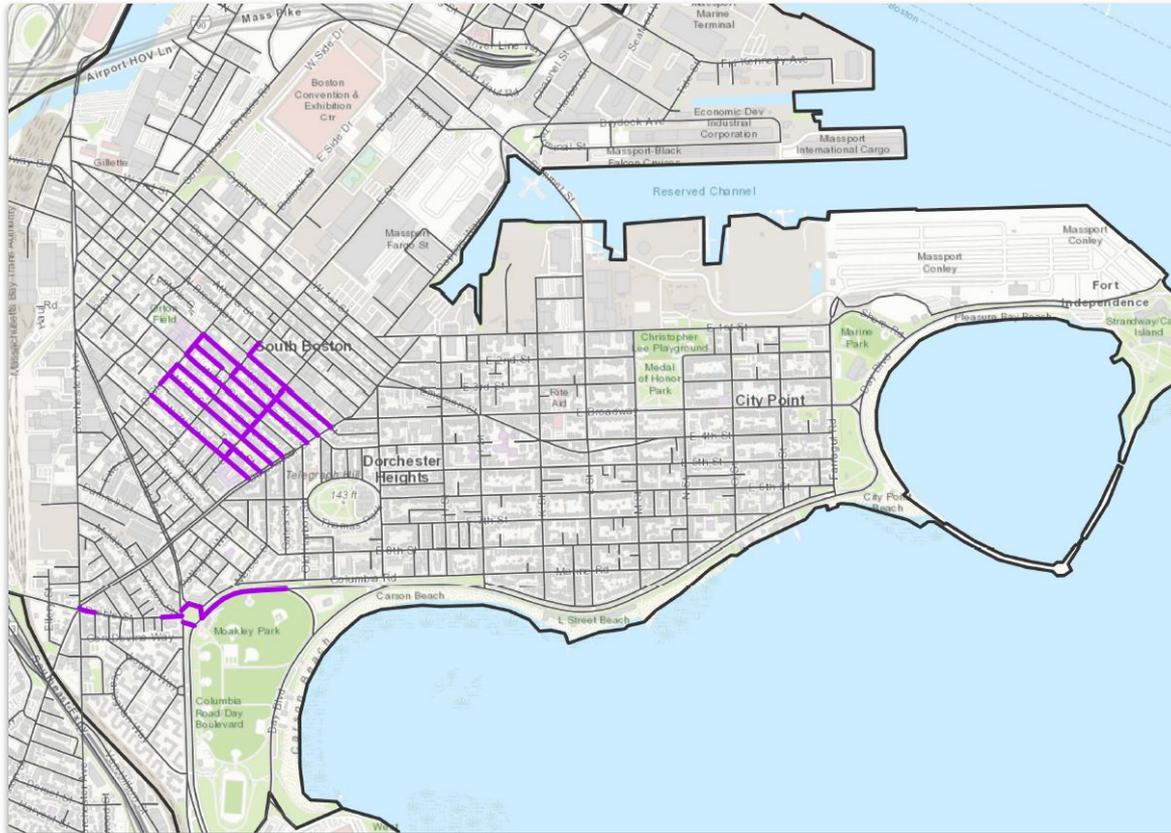
- **Contractor: P. Gioioso**
- **Contact: Neal Lorsodo**
- **c. (617) 592-3074**
- **e. Neal@pgioioso.com**
- **Finish: Spring 2027**

BWSC Project Engineer:

Kareem Bonugli, PE

- **c. (781) 506-6981**
- **e. bonuglik@bwsc.org**

BWSC Capital Projects - South Boston



22-309-012

South Boston Sewer Separation Phase III

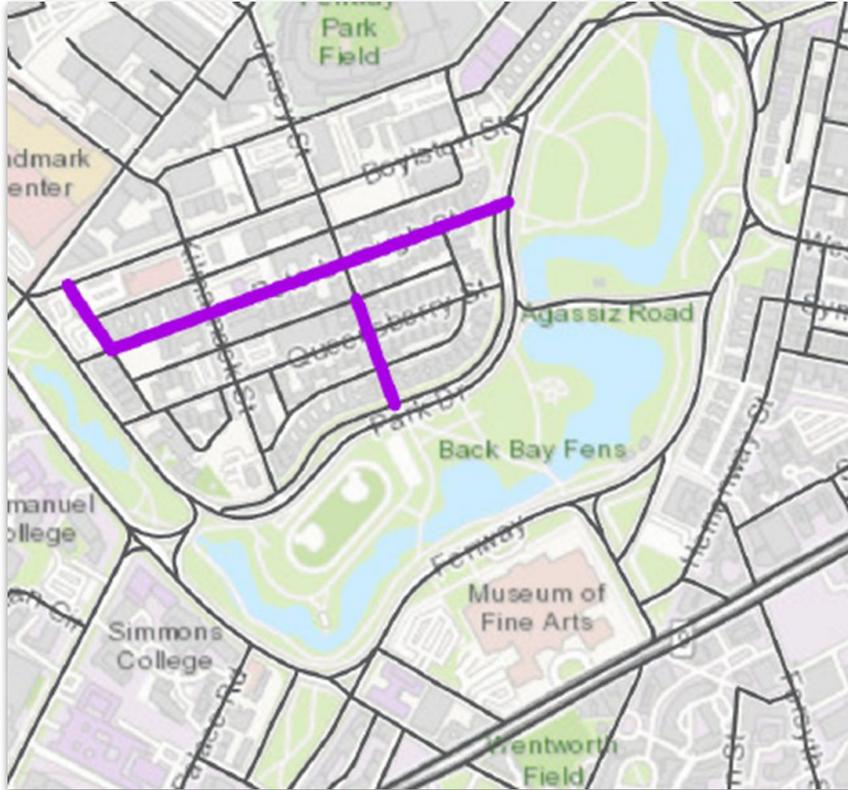
- **Contractor: P. Gioioso**
 - **Contact: Neal Lorsodo**
 - **c. (617) 592-3074**
 - **e. Neal@pgioioso.com**
- **Finish: Spring 2027**

BWSC Project Engineer:

Kareem Bonugli, PE

- **c. (781) 506-6981**
- **e. bonuglik@bwsc.org**

BWSC Capital Projects - Fenway & Kenmore



18-309-001

Peterborough Street

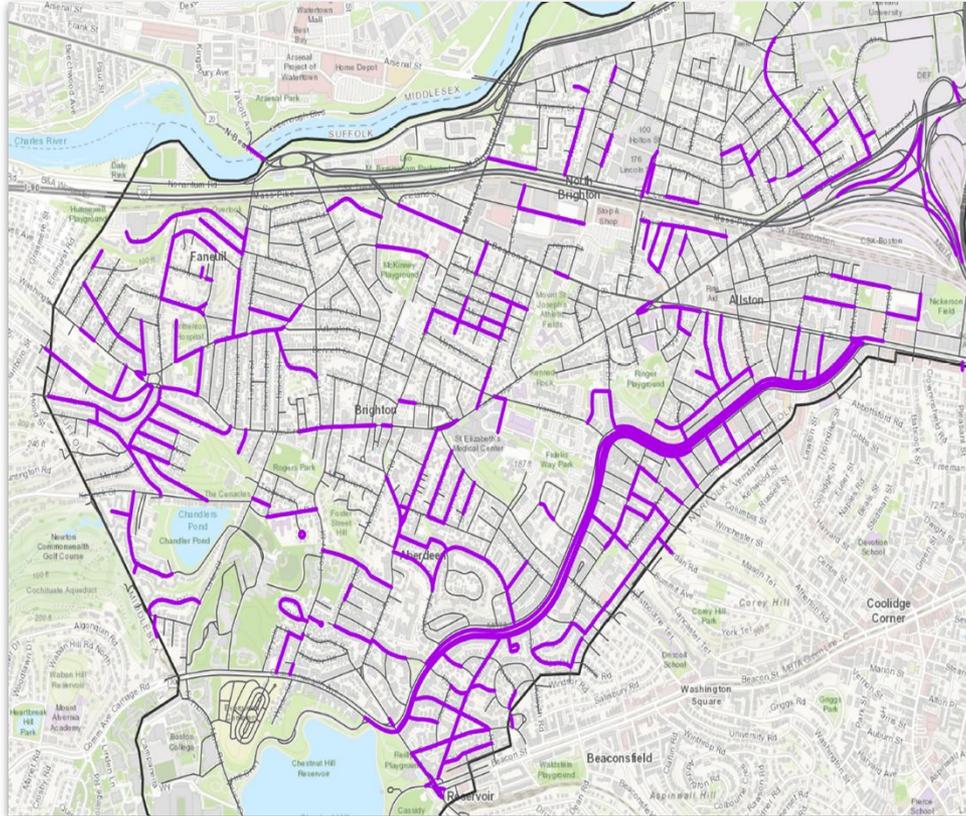
- Contractor: D'Allessandro Corp.
- Contact: Derek Grossi
- c. (774) 297-7947
- e. dgrossi@dallessandro.com
- Finish: Fall 2026

BWSC Project Engineer:

Yuanzhu Wang, E.I.T.

- c. (617) 618-8240
- e. wangy@bwsc.org

BWSC Capital Projects - Allston & Brighton



23-309-001

Lining

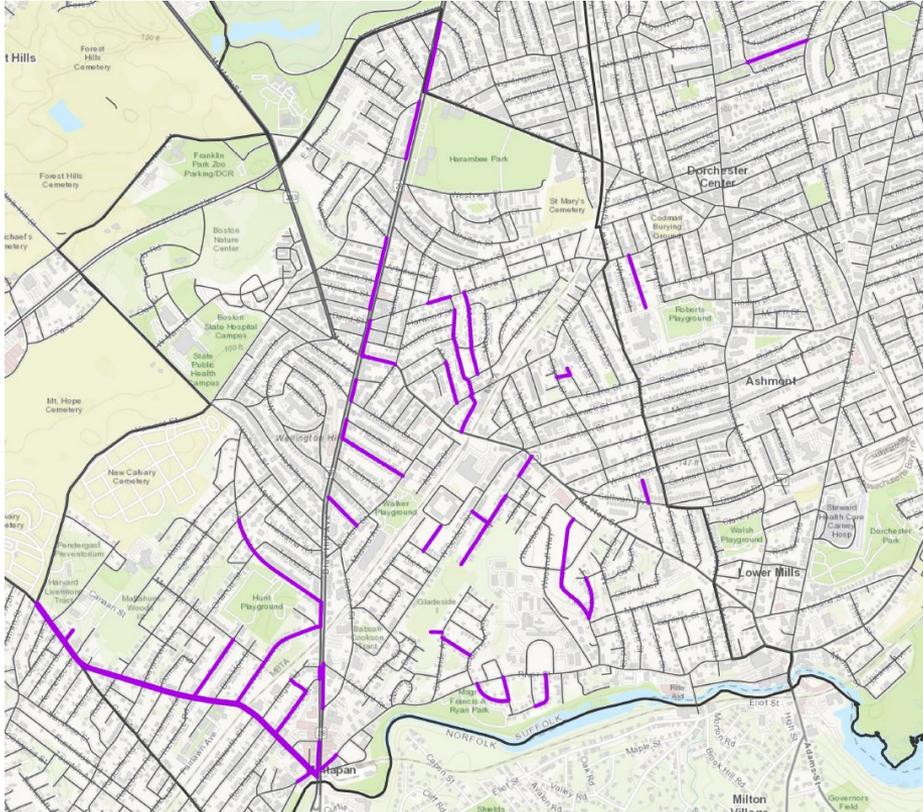
- Contractor: National Water Main
- Contact: Yanni Anastasiadis
- c. (774) 297-7947
- e. janastasiadis@nwmcc-bos.com
- Finish: Spring 2027

BWSC Project Engineer:

Yuanzhu Wang, E.I.T.

- c. (617) 618-8240
- e. wangy@bwsc.org

BWSC Capital Projects - Dorchester, Mattapan



23-309-005

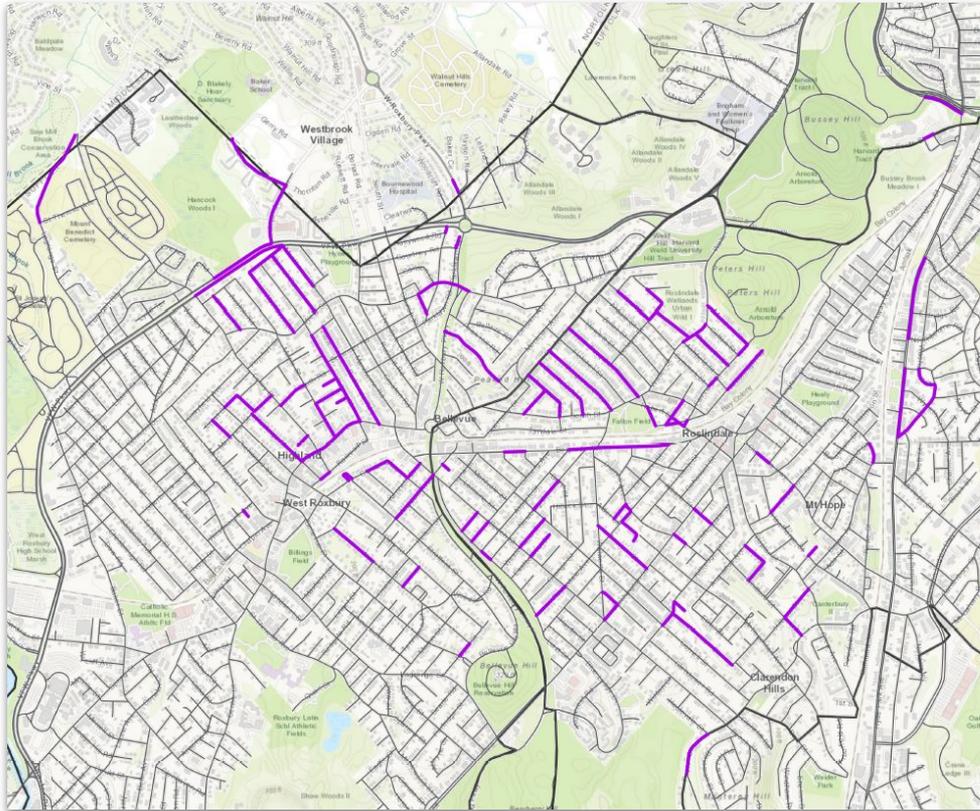
- **Contractor: Fed Corp.**
 - **Contact: John Bauld**
 - **c. (774) 217-2621**
 - **e. jbauld@fedcorp.net**
- **Finish: Summer 2027**

BWSC Project Engineer:

John Decius, Project Engineer

- **c. (617) 631-3509**
- **e. deciusj@bwsc.org**

BWSC Capital Projects - West Roxbury & Hyde Park



22-309-001

Lining

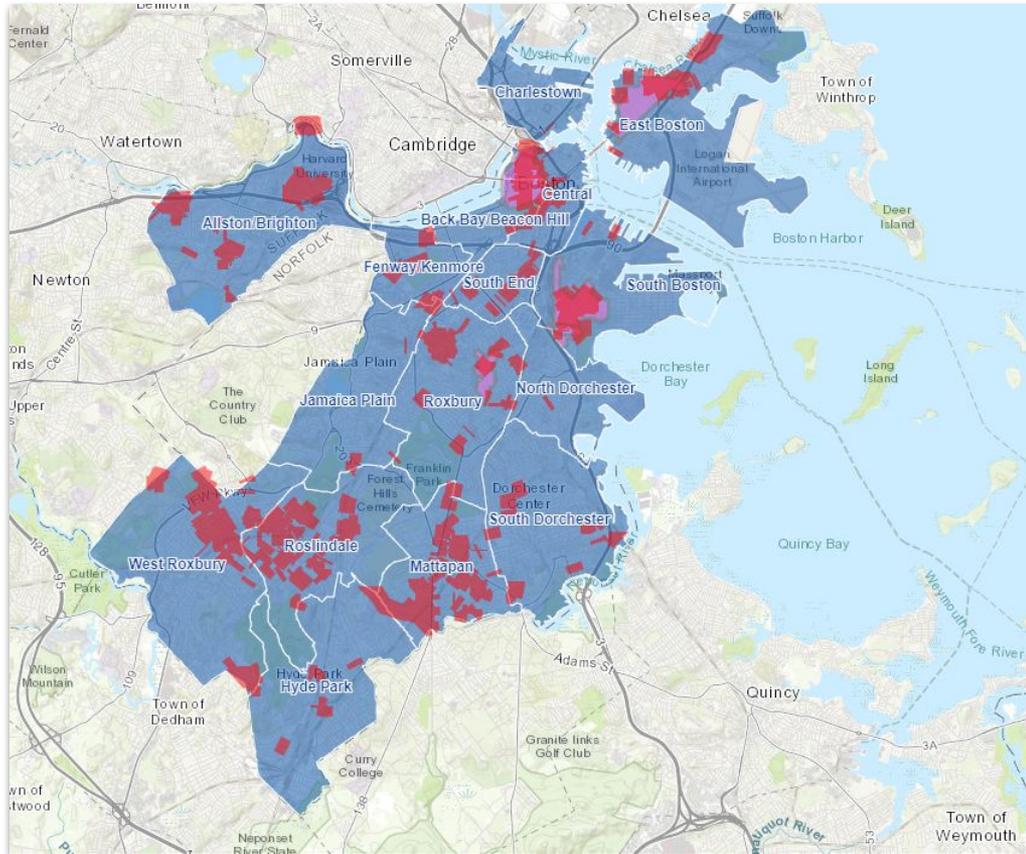
- Contractor: RJV
 - Contact: Luke O'Malley
 - c. (781) 737-0066
 - e. luke.omalley@rjvconstruction.com
- Finish: Spring 2027

BWSC Project Engineer:

Karen Rave, Project Engineer

- c. (857) 338-0437
- e. ravek@bwsc.org

BWSC Capital Projects



BWSC Construction:

Ryan T. Shea, PE

- c. (781) 300-8784
- e. shear@bwsc.org



RULES AND REGULATIONS

Utilities

*Patrick O'Sullivan & Colin Warren -
Eversource Electric*

Pipe-Type Cable (PTC)



- PTC (Pipe Type Cable) is our most critical underground asset
- Voltage ranges from 115kV to 345kV
- Steel Pipes, 6-10" in diameter, filled with cable and high-pressure oil
- **MUST USE VACUUM EXCAVATION OR SOFT TOOLS WHEN WORKING NEAR PIPE TYPE CABLE**



Primary Ductbanks

- Primary conduit is commonly concrete encased
- Conduit is typically PVC in newer construction but in older systems fiber and clay duct were commonly used
- **Never chip an Eversource ductbank.**



Primary Ductbanks



Primary Ductbanks

- Primary conduit is commonly concrete encased
- Conduit is typically PVC in newer construction but in older systems fiber and clay duct were commonly used
- **Never chip an Eversource ductbank.**



Castings Adjusted / Ductbank Chipped

- If Eversource castings need to be adjusted because of paving or some other reason please call and leave a message on our Conduit Inspection Line @ 617-541-7071. We will send an inspector out and we can assist you.
- **Never chip an Eversource ductbank.** This is extremely dangerous and not authorized. If you need a ductbank chipped, call and leave a message on our Conduit Inspection Line @ 617-541-7071. We will send an inspector out to analyze the situation and we can schedule authorized chipping.



EVERSOURCE

Conduit Inspection Line
617-541-7071





RULES AND REGULATIONS

Utilities

*Ross Quintal & John Barkas - National
Grid*

New England Damage Prevention

National Grid Gas Division

Ross Quintal

*Lead Supervisor, Damage Prevention
Massachusetts Service Territory*

nationalgrid



Before You Dig

- **Premark the site (please!!!)**
- Call 811 - it's smart, it's free, it's the law!
- Ensure area of excavation is clearly listed on the Dig Safe ticket along with all excavators performing the work.
- Please make sure the contact information on the ticket is accurate and accessible
- Wait for the ticket to be legal before excavation begins (72 hours - excluding weekends and holidays)
- Reminder - DigSafe tickets expire every 30 days
- Please be sure that if a job is complete, tickets are not automatically renewing



National Grid's Problem Locates

- **Examples of some issues could be:**
 - Lack of/ unclear pre-marks
 - Lack of communication from contacts provided on dig safe tickets
 - Broken tracer wire for plastic pipe
 - Loss of continuity- insulators on steel pipe, other facilities touching or in proximity, guard rails
 - Buried or paved over gas valves
 - Access to houses with inside meters

National Grid's Problem Locate- What you, as the contractor can expect

- **A National Grid representative will reach out to the contact listed on the dig safe ticket**
 - For unlocatable plastic services (broken or no tracer wire) a Jameson E-Line locator can be utilized- with coordination of our service department and DP
 - After exhausting all resources within damage prevention, we:
 - Might need to call in our own 72 hour dig safe ticket and obtain a city/ town permit
 - We will need to coordinate with the necessary department to complete the work
 - If the matter is urgent and you can't wait for our street department, we might ask that you vacuum excavate or hand dig while we stand-by
 - Excavation might need to cease or be re-directed to where facilities are known and located



During Excavation

- Maintain the marks - **keep necessary paint colors on hand or use GPS locating**
- If marks become faded or destroyed, renotify 811 - **utilities have 24 hours to re-mark facilities**
- If the scope of work or job changes, call in a new Dig Safe ticket - **new section of street, larger scope than planned, outside pre-marks, any new type of work added**



Recommended Safe Excavation Near Gas Facilities

- Ensure job is reviewed with anyone entering the site; communication is key
- Look for any marked utilities and hand dig or use vacuum excavation to locate them
- Allow 18 inches plus $\frac{1}{2}$ the diameter of the pipe on each side and hand dig in the “Tolerance Zone” (example - 2” main means 19 inches on each side of the pipe)
- Ensure exposed pipe is protected so that nothing falls on it and breaks it - notify 911 if damage occurs
- When in doubt, contact the local National Grid representative!



Excavation Near Critical Facilities

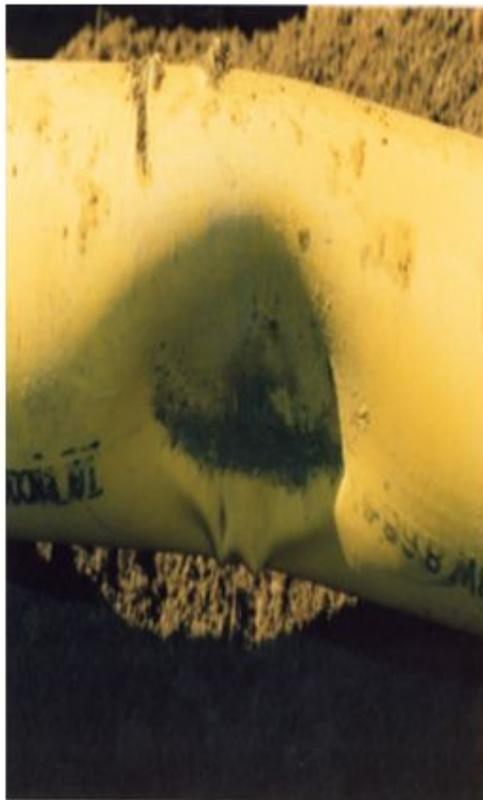


- Our facilities are generally labeled. Look out for pipeline markers, signs on fences or telephone poles, stickers on regulator station doors, or pavement stickers
- Excavations near transmission lines need vacuum truck verification holes and a company representative on-site
- In non-paved areas, heavy machinery, spoils, and materials can not be parked, stored or driven on or over transmission piping



Reporting Damages

- Report **all** damages immediately by calling 911 and the gas company leak line **1-800-231-5325**
 - Coating Damage
 - Could lead to future leaks
 - Broken Tracer Wire or Warning Tape
 - Plastic is not conductive so without traceable wire and tape gas facilities can't be located for future construction
 - **Unmarked Gas Facilities**
 - Notify National Grid immediately so we can correct possible mapping discrepancies



ngridsafety.com/utility-safety-course

nationalgrid

e-**SMART**workers



Safe practices ▾

Videos ▾

Excavator course

Case studies

Tips of the Trade ▾

Training quiz

FOR TRAINERS >



Natural gas safety course for excavators

Earn a certificate demonstrating your knowledge of utility safety for natural gas.

Developed with the assistance of local excavators and safety professionals, National Grid offers a self-directed, interactive online safety program that provides workers and supervisors with the information they need to dig safely around natural gas pipelines.

This entirely web-based e-learning program includes a series of educational modules that you can complete at your own pace. These are followed by online interactive exams that test your understanding of the safety materials. If you were to take the course in one sitting, it should take about two and half hours.

Successfully complete the online safety program and receive your personalized Certificate of Completion.



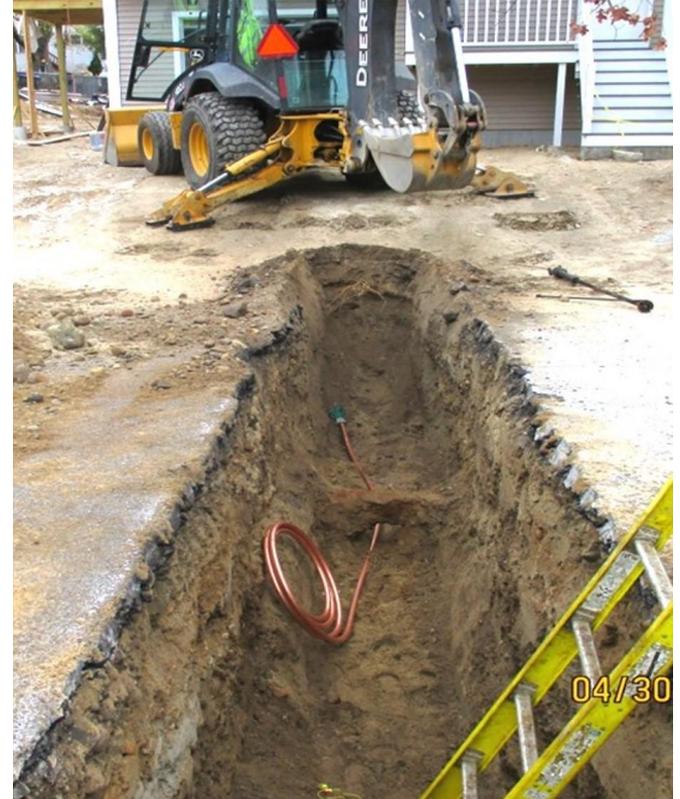
The safety modules include:

- Module 1: Personal safety
- Module 2: Partnering with 811
- Module 3: Respect the marks and dig with care
- Module 4: Responding to utility contacts

▶ SIGN IN / REGISTER

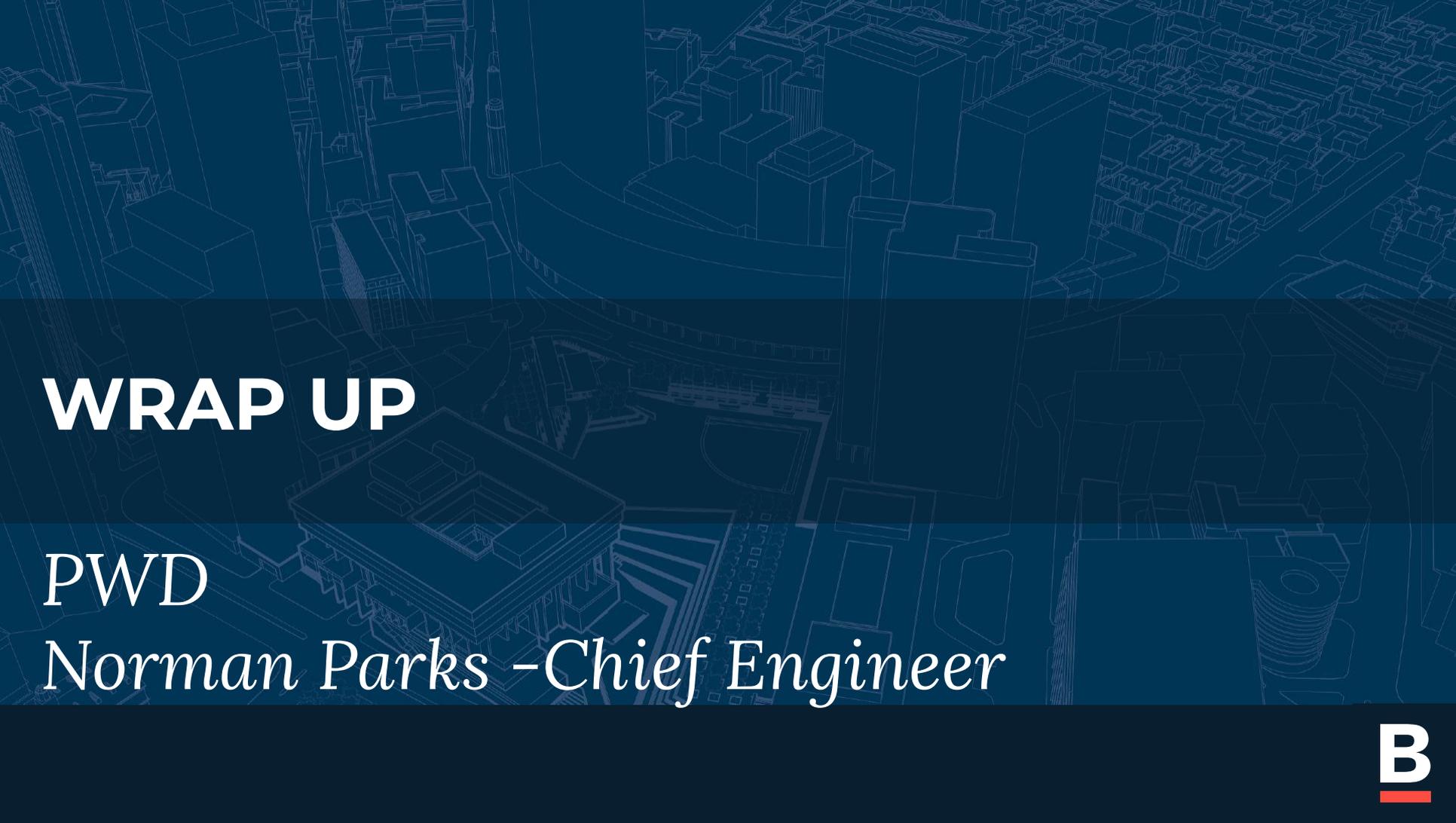
Encroachments

- Cast Iron pipe (8-inch and smaller) is susceptible to failure when in the proximity of third-party excavation activities.
- Inspection, Education and Prevention for crews and public safety around live gas work.
- Remediation of encroachments.
- When in doubt, contact the local National Grid representative.



Emergency Gas Leak

1 800 233 5325

An aerial wireframe illustration of a cityscape, showing various building footprints and streets in a light blue color against a dark blue background. The perspective is from a high angle, looking down on the city.

WRAP UP

PWD

Norman Parks – Chief Engineer



WRAP UP-WINTER MORATORIUM

- Generally extends from Nov. 15-Apr. 15
- 2026 construction kick off date is **April 6th**
- Materials & workmanship affected negatively by cold weather
- All permits must be approved by Moratorium Board
- Plated locations hazard to City plowing efforts
- All unacceptable winter moratorium work must be repaired within the City's timelines unless otherwise authorized



FINAL THOUGHTS

- Construction in the public right of way is important to Boston's future.
- Upgrade, repair, and maintenance must be performed in a professional manner.
- Teamwork is critical in realizing our shared goal of superior infrastructure for Boston's citizens.

LINKS

- The [Publics Works Department](#) will post this presentation
- Under Quick Links
 - This presentation
 - Supervisor Checklist MARCH 2026
 - [Rules and Specifications for Excavation Activity](#)



THANK YOU

SEE YOU ON THE STREETS!