



City of Boston
Environment



City of Boston
Mayor Michelle Wu

This letter contains important information about your electricity bill.

March 13th, 2026

Dear Neighbor,

Your current electricity supplier is Eversource Basic Service. This means Eversource delivers and supplies your electricity. As of **May 2026**, your new supplier will be **Boston Community Choice Electricity (BCCE)**. For residential customers, you will see a 9% reduction on your BCCE supply rate compared to your current Eversource Basic Service rate. Commercial customers will see a 5% reduction compared to their current supply rate. Both residential and commercial customers have the option to lower their rate further by switching to Optional Basic at boston.gov/bcce.

What Is BCCE?

Boston Community Choice Electricity (BCCE) is a City of Boston program providing residents and businesses with affordable renewable energy. BCCE stays affordable because the City of Boston gets electricity in bulk from an energy supplier and passes savings on to account holders. Nearly 230,000 Boston households and businesses are currently enrolled, with residents saving an average of \$200 each year. Direct Energy, the current supplier for BCCE, provides electricity supply for all customers enrolled in the Program

through the end of the current contract. Although this Program replaces Eversource as your electricity supplier, **Eversource will continue to deliver your electricity and monthly bill.**

What changes:	What stays the same:
<ul style="list-style-type: none"> • Electricity supply will come from the City of Boston through its current contracted supplier, Direct Energy. • “Billing for City of Boston CCE” will appear on your bill as your electricity supplier. • Your electricity supply rate will be the Program’s Standard plan at \$0.14214/kWh. 	<ul style="list-style-type: none"> • Electricity delivery, account management, and billing will be processed by Eversource. • Eversource will respond to emergencies, read meters, and maintain the distribution and transmission lines. • You will continue to have all existing consumer rights and protections.

What Do I Need To Do?

- **If you take no action:** you will be automatically enrolled in the BCCE Standard plan, the Program’s default plan, starting in **May** and **“Billing for City of Boston CCE”** will appear as your supplier on your **June** bill.
- **If you want to opt-out:** sign and mail the enclosed opt-out card by **April 16th, 2026**. You can also call Direct Energy at (855) 402-5868 or fill out the opt-out form at

boston.gov/bcce. Eversource will continue to be your electricity supplier and you will pay their rate, which changes every six months.

Current Program Rates

Boston Community Choice Electricity (BCCE)

	Optional Basic	Standard (default)	Optional Green 100
Rate	\$0.13644 / kWh	\$0.14214 / kWh	\$0.16231 / kWh
Duration	December 2025 - December 2027		
2026 MA Class I Renewable Energy Content	30% Renewable Meets Massachusetts renewable energy minimum requirement	45% Renewable Adds 15% of MA Class I RECs on top of the state minimum requirement	100% Renewable Adds 70% of MA I Class RECs on top of the state minimum requirement
Exit Terms	No Penalties Or Fee		

Eversource

Basic Service
Residential: \$0.15629/kWh Small C&I: \$0.15030/kWh Medium and Large C&I: \$0.12541/kWh Streetlight: \$0.15030/kWh
Residential: February 1 - July 31, 2026 Small C&I: February 1 - July 31, 2026 Medium & Large C&I: May 1 - July 31, 2026 Streetlight: February 1 - July 31, 2026
30% Renewable Meets Massachusetts renewable energy minimum requirement
No Penalties Or Fee

BCCE cannot guarantee savings as Eversource rates change twice a year. The goal of the aggregation is to deliver savings over the life of the Program.

*BCCE Rate includes: (1) Consultant Services Fee of \$0.0008/kWh to facilitate the BCCE Program and (2) Municipal Services Fee of \$0.00017/kWh to fund personnel costs for the Program.

*Rate may increase if there is a change in law that results in a direct, material increase in costs during the term of the contract.

BCCE Optional Plans & Utility Assistance

Residents receiving public assistance who have a household income at or below 60% of the state median income may be eligible for discounts on their electricity bill. Participation in BCCE will **not** interfere with any Eversource credits, payment plans, discounts, or assistance. For additional savings, you can opt-down to Optional Basic (currently \$0.13644/kWh). Visit **boston.gov/energy** for more information.

Opt-up to Green 100 (currently \$0.16231/kWh), an easy and affordable option to support clean energy. All of the renewable energy in the Program is generated in New England. By joining Green 100, you will play a critical role in reducing pollution, protecting our environment, and helping Boston become carbon-neutral. Opt-up today at **boston.gov/bcce**.

Commonly Asked Questions

- **What is the difference between Supply and Delivery?**
The supply charge on your electricity bill is the cost of the electricity you use during each billing cycle. The delivery charge is the cost to maintain the electric distribution and transmission lines and manage your account, which includes generating your monthly bill, reading your meter, and processing payments.
 - You cannot choose who delivers your electricity but you can choose who supplies your electricity. Changing your supplier will have no effect on your delivery charges.

- **Will this affect my electricity assistance benefits or payment plans?** No, you will continue to receive those benefits from Eversource.
- **I already chose a competitive supplier on my own, what should I do?** You must opt-out of BCCE to avoid any contract violations. You can opt-out by mailing back the enclosed opt-out card, filling out the opt-out form at **boston.gov/bcce**, or calling Direct Energy, the City's current electricity supplier, at (855) 402-5868.
 - Account holders who would prefer to have BCCE as their supplier instead of their current competitive electric supplier should contact BCCE for further assistance or visit **boston.gov/protect**.
- **I have a tax-exempt account, what do I need to do?** To retain your tax-exemption status you **must** send a copy of your **Energy Exempt Certificate** via email to **usn.taxexemption@directenergy.com**, fax to (800) 504-7428, or mail to Direct Energy Attn: USN Tax Exemption at P.O. Box 180, Tulsa, OK 74101-0180.
- **I have solar panels or community solar, will I continue to receive credits?** Yes, you will continue to receive net metering or on-bill credits and the value of these credits will not be altered by participating in BCCE.
- **I am concerned about my overall energy usage and costs, where can I get help?** Visit the Boston Energy Saver website at **boston.gov/save**.

To learn more, visit us online at boston.gov/bcce, call **3-1-1**, or email bcce@boston.gov.

Image of Signature

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Chief Climate Officer | Environment, Energy, and Open Space Cabinet

CITY *of* **BOSTON**

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