



CITY OF BOSTON
OFFICE OF POLICE ACCOUNTABILITY AND TRANSPARENCY
Evandro C. Carvalho, Executive Director

CIVILIAN REVIEW BOARD (CRB) - COMPLAINT #390

CASE TIMELINE:

Date of Incident: Spring 2022¹
Time of Incident: 2:50 PM
Location of Incident: C-11
Date of Filing: 08/27/2024
Date of CRB Decision: September 16, 2026

BOSTON POLICE DEPARTMENT (BPD) EMPLOYEE(S):

BPD Employee Name	District	Employee ID#	Sex	Race/Ethnicity
Unknown	C-11	Unknown	F	White

CASE PROCEDURAL HISTORY:

This is the second time this case has been brought to the CRB board. This case was continued from the 07/14/2026 CRB.

SUMMARY OF ALLEGATIONS:

1. Complainant alleged that in spring 2022 (exact date unrecalled) Complainant went to C11 to document and file a report of harassment by a fellow co-worker. Complainant filed the report and went back to C11 the following week to obtain a copy of the report. Allegedly the same front desk officer told her she ‘canceled’ the report and it was no longer in the system. It was a white blonde officer. The officer then went outside and took pictures of her license plate. Complainant felt intimidated by the police and hopeless.

APPLICABLE RULES & LAWS:

1. **BPD Rule 102§4 (Neglect of Duty):** This includes any conduct or omission which is not in accordance with established and ordinary duties or procedures as to such employees or which constitutes use of unreasonable judgment in the exercising of any discretion granted to an employee.

¹ At Complainant’s original intake, she indicated the date of the incident was 08/23/2024. Since the intake, she recalled she was incorrect on this date. The date in question was in the spring of 2022.



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- a. **Allegations of Misconduct:** Complainant alleged the front desk officer took a police report from her; and, then deleted or ‘cancelled’ it. She realized this when she returned to the C11 front desk the following week to obtain a copy of the report.
2. **BPD Rule 102§27 (Abuse of Process):** This includes any intentional manufacturing, tampering with, falsifying, destroying, or withholding evidence or information, making false criminal accusations, or attempting to influence investigation outcomes.
 - a. **Allegations of Misconduct:** Complainant alleged that the front desk officer at C11 took a police report from her originally; but, later deleted the report. The desk officer allegedly destroyed information provided by Complainant.

SUMMARY OF INVESTIGATION:

1. On 08/27/2024 Complainant filed a complaint with OPAT.
2. Former OPAT Investigator attempted to contact Complainant by telephone three times (dates unknown) to discuss the complaint filed with OPAT. Former OPAT Investigator never made contact with Complainant.
3. Former OPAT Investigator requested and received several BAT sheets (day, half shift and last half shift) for the original date in question: 08/23/2024. Lobby footage was unable to be requested due to lapse of time
4. On 04/10/2026, OPAT Investigator was assigned this case. OPAT Investigator spoke with Complainant on 01/16/2026, 03/23/2026 and 07/10/2026 about her allegations.
5. OPAT Investigator obtained the following information from Complainant on 01/16/2026: in spring of 2022, Complainant filed a police report against her former coworker. Both Complainant and this coworker worked at the [REDACTED]
[REDACTED] Complainant was going to file an EEOC complaint against the coworker because the coworker was recording Complainant at work without Complainant’s permission. In order to file an EEOC complaint, Complainant realized she needed to first file a police report against the coworker. As a result, in spring of 2022 she went to C11 to file this report. She was told by a white blonde front desk officer that the report was filed. When Complainant returned the next week to obtain a copy of the report, the same woman told her she had ‘cancelled’ the report. Complainant also saw this woman taking pictures of her license plate on this occasion.
6. As part of the investigation, OPAT Investigator reviewed Former OPAT Investigator’s case file which included BAT sheets for 08/23/2024, case notes, and emails between Former Investigator and BPD requesting any police reports for Complainant in 2024. As a result of this request BPD confirmed and provided one police report out of C11 filed by Complainant in 2024; dated 11/05/2024 regarding a vandalism report filed by Complainant.



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7. On 06/30/2026 and 07/10/2026, OPAT Investigator requested any reports filed by Complainant at C11 for 2022 and 2023. On 07/13/2026, BPD responded there were none from C11. However, there were two reports filed by Complainant at B3.

EVIDENCE REQUESTED/REVIEWED:

The following materials were identified, requested, and reviewed as part of the OPAT investigation.

I. Evidence Available and Reviewed

Evidence ID	Evidence Type	Description / Title	Requested	Received
390-EV0001	OPAT Intake Form	Initial complainant filed by Complainant	N/A	Yes
390-EV0002	Complainant Interviews	Telephonic Interviews with Complainant	Yes	Yes
390-EV0003	BAT Sheets	For original date in the intake complaint of 08/23/2024, days, first half and last half	Yes	Yes
390-EV0004	Police Reports or absence of them	All reports filed by Complainant at C11 in 2024. There was one on 11/05/2024 which was a vandalism report. Per BPD there are no police reports on file at C11 filed by Complainant in 2022 or 2023.	Yes	Yes



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Evidence ID	Evidence Type	Description / Title	Requested	Received
390-EV0005	Former Investigator's Case Notes	Notes pertaining to BPD BAT requests and Police Report requests and attempts to contact Complainant	Yes	Yes

Evidence Requested but Not Yet Received

Evidence Type	Description / Title	Date Requested	Status
Police reports filed by Complainant at B3 in 2022 and 2023	According to BPD, the only police reports filed by Complainant in 2022 and 2023 were filed at B3	06/30/2026 and 07/10/2026 and 07/13/2026	Pending
BAT sheet for exact date	If there is a record that Complainant filed a report in 2022 or 2023 against [REDACTED] we can request a BAT sheet for the exact date to obtain the name of the BPD officer involved.	TBD	TBD



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CRB FINAL DETERMINATION:

The CRB members present reached a unanimous vote (6-0) regarding allegations against **Police Officer Unknown** in violation of the following BPD rules:

BPD Employee Name	Applicable BPD Rule	Recommended Finding
Unknown	102§4 (Neglect of Duty)	Insufficient Evidence
	102§27 (Abuse of Process)	Insufficient Evidence

SUMMARY FINDINGS:

Unknown Officer - ID# Unknown

- 1) **BPD Rule:** 102§4 (Neglect of Duty) and 102§27 (Abuse of Process)

OPAT Administration Finding: Insufficient Evidence

Analysis: After a thorough review of all the evidence the CRB found the following:

- a) There is insufficient evidence to determine the identity of the desk officer at C11. Complainant could not provide an exact date of when she filed the police report. Although BPD searches determined there was no police report filed at C11 by Complainant in 2022 and/or 2023, efforts to determine the responsible BPD employee were unsuccessful. Without an exact date, we can not examine other evidence such as the BAT sheet to determine who Complainant interacted with at C11. Without the identification of this person, attempts to interview the desk officer were unsuccessful. Therefore, there is insufficient evidence to prove or disprove Complainant's allegations.