

;;;BCC 190506 B

>> GOOD AFTERNOON, EVERYONE.
MY NAME IS MARK CIOMMO AND
DISTRICT 9 CITY COUNCILOR WE ARE
HERE WITH FRIENDS FROM THE
INSPECTIONAL SERVICES DEPARTMENT
TO REVIEW THE ISD BUDGET FOR FY
'20 AS THEY PERTAIN TO DOCKETS
0622-0625.
INCLUDING ANNUAL APPROPRIATION
FOR DEPARTMENTAL OPERATIONS.
ANNUAL APPROPRIATION FOR THE
SCHOOL DEPARTMENT.
APPROPRIATION FOR OTHER POST
EMPLOYMENT BENEFITS AND
APPROPRIATION FOR CERTAIN
TRANSPORTATION AND PUBLIC REALM
IMPROVEMENT S. AS WELL AS
DOCKETS 0626-0628.
CAPITAL BUDGET APPROPRIATIONS
INCLUDING LOAN ORDERS AND LEASE
PURCHASE AGREEMENTS LIKE TO
REMINF FOLKS THIS IS A PUBLIC
HEARING BOTH BEING BROADCAST
LIVE AND RECORDED ON RCN --
COMCAST 8, RCN-82.
VERIZON 1964 STREAMED AT
BOSTON.GOV/CITY-COUNCIL-TV LIKE
TO REMIND FOLKS ALSO THAT WE
WILL TAKE PUBLIC TESTIMONY AT
VARIOUS POINTS THROUGHOUT THE
HEARING PROCESS.
THERE IS A SIGN ININ SHEET, WE
ASK THAT YOU STATE YOUR NAME,
ANY AFFILIATION AND ADDRESS AND
PLEASE CHECK THE BOX YES IF YOU
DO WISH TO TESTIFY.
THERE ARE SEVERAL WAYS THAT THE
PUBLIC CAN ENGAGE IN THIS
PROCESS BY COMING TO A PUBLIC
HEARING LIKE THIS ONE.
THERE IS ALSO A HEARING
DEDICATED TO PUBLIC TESTIMONY ON
JUNE 4th, ANY TIME FROM 2:00
P.M. TO 6:00 P.M.
WE WILL BE HERE AT LEAST FOR
THAT TIMEFRAME AND WE'LL STAY AS
LONG AS WE NEED TO HEAR FROM
EVERYONE WHO WOULD LIKE TO SPEAK
ON THE BUDGET.
WE ALSO WILL TAKE YOUR MAIL-IN

SYSTEM, COMMITTEE ON WAYS AND MEANS, CITY COUNCIL.

BOSTON CITY HALL BOSTON, MASS, 001.

AS WELL AS E-MAILING THE COMMITTEE AT CCC.WM@BOSTON.GOV. IN ORDER OF THEIR ARRIVAL I WILL INTRODUCE MY COLLEAGUES TO MY IMMEDIATE LEFT, CHAIRMAN OF GOVERNMENT OPS FROM SOUTH BOSTON CITY COUNCIL AT LARGE MICHAEL FLAHERTY.

DISTRICT 8 CITY COUNCIL, JOSH ZAKIM.

NEXT TO HIM IS CITY COUNCILOR, ANNISSA ESSAIBI-GEORGE AND DISTRICT 5 CITY COUNCIL TIM MCCARTHY.

I ALSO HAVE A LETTER FROM A COLLEAGUE, DEAR MR. CHAIR I REGRET THAT I AM UNABLE TO ATTEND TODAY'S HEARING OF THE COMMITTEE ON WAYS AND MEANS FY FY3020 BUDGET FOR THE CITY'S INSPECTIONAL SERVICE DIVISION.

MY STAFF WILL BE IN ATTENDANCE I LOOK FORWARD TO REVIEW THE RECORDING OF THIS HEARING.

SINCERELY, KIM JANEY.

CHRISTOPHER FOR COMING TOES YOU HAVE THE FLOOR.

>> VERY GOOD, THANK YOU, COUNCILOR.

ALWAYS A PLEASURE COMING AND TALK ABOUT ISD BECAUSE BASED ON FACT AND GENERAL THROUGHOUT THE CITY WE KNOW THAT ISD IS DOING A MUCH BETTER JOB.

WE HAVE WORKED DILIGENTLY TO CHANGE THE ATTITUDE AT ISD THAT WE ARE DEPARTMENT THAT ACHIEVES COMPLIANCE THROUGH EXISTENCE. OUR CONSTITUENT SERVICES GROUP HAS DONE OVERWHELMING JOB ON GETTING MESSAGING OUT AND MAKING THINGS WORK.

ALL OF OUR INSPECTORS AND ADMINISTRATIVE STAFF FAR MORE WELCOMING IN TO ISD.

WE FEEL THAT THE CITY IS IN BETTER STATE NOW THAN IT WAS FIVE YEARS AGO.

WE'RE EXPERIENCING OUR SECOND LARGEST GROWTH IN THE HISTORY OF

THE CITY BUT YET THROUGH
COMBINED EFFORT OF TECHNOLOGY
AND GOOD MANAGEMENT STAFF WE'RE
ABLE TO STAY ON TOP OF IT AND
KEEP THINGS MOVING SO THAT THERE
HAVE NEVER BEEN ANY FATALITIES
RELATED TO THE WORK THAT WE DO.
WE FEEL THAT WE'RE READY AND
OPEN FOR ANY CONSIT WANT TO COME
TO US FOR ASSISTANCE AND
GUIDANCE.

DEFER TO YOUR QUESTIONS.

>> THANK YOU.

LOVE THAT STATEMENT.

ANIMAL CONTROL IS NOW -- WAS IN
PUBLIC WORKS, I BELIEVE.

THEN CODE ENFORCEMENT.

AND NOW PARKS.

>> YES.

>> IT WAS IN YOUR BUDGET LAST
YEAR.

>> RIGHT.

IT'S COMING OUT OF OUR BUDGET
THIS YEAR.

YOU'LL SEE THAT REFLECTED IN THE
OVERALL BUDGET AS WELL AS FULL
TIME AUTO CAN I HAVE HELPS LENS.
WE FEEL OVERALL AFTER THREE
YEARS NOW OF WORKING WITH ANIMAL
CARE AT ISD WE HAVE WORKED
DILIGENTLY WITH THEM AND
DEVELOPED LOT OF GOOD PROGRAMS,
LOT OF GOOD STRATEGIES AND WE
FIND THAT IT'S ABOUT ENFORCEMENT
MORE ABOUT PUBLIC AWARENESS AND
EDUCATIONAL PROGRAMS.

WE HAVE WORKED VERY CLOSELY WITH
CHIEF COOK TO MAKE SURE THAT A
TRANSITION IS SMOOTH, IT WILL
HAVE NO AFFECT ON STAFF ACTUALLY
AND COMMISSIONER COOK HAS REALLY
PUT FORWARD THAT HE'S GOING TO
SUPPORT THEM AND MOVE FORWARD.
WE THINK AT THIS TIME IT'S THE
APPROPRIATE THING TO DO FOR THE
MANAGEMENT OF THE CITY.

>> AND I WOULD AGREE.

I THINK MOST OF THE TIME WE'RE
DEALING WITH DOG ISSUES, IT'S
AROUND OFF LEASH AND SUCH LIKE
THIS IN THE PARKS.

HOW MANY EMPLOYEES WILL YOU
BE -- OR SHIFTING I GUESS TO
PARKS.

>> IT'S ROUGHLY 16.

>> 16.

I THINK ON PAGE 66, ARE YOU
RUNNING THE SAME AMOUNT OF
FTEs MINUS THE 16, ARE YOU UP
ANY?

HOW IS YOUR --

>> OVERALL NUMBERS IT LOOKS LIKE
WE'VE GONE UP IN STAFF ONE.

THE REALITY IS THE WAY THINGS
ARE WORKING, WE'VE
NOW I BELIEVE IT'S ZEROED OUT.

>> RIGHT, IT IS.

THIS WAS THE ONLY REVOLVING FUND
WAS ANIMAL CARE.

>> I'M LOOKING AT SOME OF THE
BREAK OUT OF THE DIFFERENT
DIVISIONS UNDER YOU.

IN FIELD SERVICES IT LOOKS LIKE
YOU ARE REDUCING THE BUDGET BY
730,000.

BUT IT'S KIND OF MADE UP IN YOUR
UNDER THE COMMISSIONER'S OFFICE.

CAN YOU --

>> WHAT WE'VE DONE, IN PRIOR
YEARS BEFORE ANIMAL CARE CAME TO
US, IT WAS QUESTIONABLE WHETHER
IT WAS BEING RECORDED PROPERLY
OR NOT OVER THE PAST THREE YEARS
WORKING WITH THE BUDGET OFFICE.
WE'VE BEEN REALLY VERY DILIGENT
ABOUT ANALYZE HANG THE ACTUAL
COST FOR ANIMAL CARE ARE.

YOU'LL SEE THERE ARE NUMBER OF
DIFFERENT AREAS IN THE BUDGET
THAT WE REDUCE NUMBERS.
ATTRIBUTABLE DIRECTLY TO ANIMAL
CARE.

THESE ARE ACTUAL NUMBERS NOW
THIS IS WHAT IT'S ACTUALLY BEEN
COSTING US TO MANAGE THAT
DEPARTMENT.

>> YOU TOUCH A LITTLE BIT ON
AirBnB I JUST READ --

>> SHORT-TERM RENTAL, COUNCILOR?

>> YES.

REGARDING THE COURT'S LATEST
DECISION.

HOW DO YOU THINK THAT IS GOING
TO IMPACT?

>> I THINK OVERALL, I HAVEN'T
HAD TIME TO MEET WITH LEGAL
COUNSEL.

DID I READ THE COURT CASE.

THE AirBnB ASSOCIATION
ACTUALLY REQUESTED AN INJUNCTION
ON THREE PARTS OF OUR ORDINANCE.
THEY WERE DENIED TWO OF THOSE
PARTS WHICH TO US WERE VERY
CRITICAL ONE BEING ABILITY FOR
US TO FINE INDIVIDUALS \$300 A
DAY FINE.

THE SECOND ONE THAT IS BEING
GRANTED AN INJUNCTION THAT WE'LL
NOT BE TABLE FINE THE PLATFORMS.

THEN THE THIRD ONE IS, THE
SUPPLYING US WITH DATA, IT'S
GOING TO BE ON A MONTHLY BASIS.

I THINK THIS IS A TREMENDOUS
SUCCESS FOR US BECAUSE THE
SHORT-TERM RENTAL PROGRAM,
REGISTRATION PROGRAM IN OUR
OPINION LACKING BEHIND VERY
SERIOUSLY ON THE REGISTRATIONS.
WE CAN DIRECTLY ATTRIBUTE THAT
TO THE FACT THAT THIS LAWSUIT,
PEOPLE ARE VERY CONCERNED ABOUT
IT.

WE HAVE STARTED VERY STRONG AD
CAMPAIGN AS WE'RE OUT THERE NOW
SO THE ATTORNEYS HAVE UNTIL, I
BELIEVE IT'S NEXT MONTH OR
COUPLE OF WEEKS.

IT'S IN THE ORDER, TO HAVE
SUMMARY STATEMENTS ON THE
COMBINED EFFORT OF WHAT THAT
INJUNCTION MEANS.

BUT I THINK WE COME OUT OF IT IN
A VERY GOOD POSITION AND WE'RE
ALL READY TO GO.

WE'VE REALLY BEEN PRIMARILY
TRYING TO GET THE REGISTRATIONS
GOING.

THERE WAS A GRANDFATHERING
CLAUSE THAT WE PUT INTO PLACE
BECAUSE A NUMBER OF
ESTABLISHMENTS HAD YEAR
CONTRACT.

SO SEPTEMBER 1 IS REALLY THE
DATE THAT WE SEE AS BEING THE
HARD LINE KICK OFF I THINK WE'LL
BE FULLY PREPARED TO DO THAT.

>> I GUESS THE QUESTION IS,
RIGHT NOW, HAVE YOU HAD ANYONE
REGISTER --

>> JUST UNDER 00.

200.

>> CAN WE ASK THESE --

[BELL RINGING]

SHORT-TERM RENTALS TO ACTUALLY
KIND OF ADVERTISE THAT THEY NEED
TO REGISTER?

>> IN CONJUNCTION WITH THE MEDIA
GROUP, I'M SURE STARTING TO SEE
THE ADS COMING OUT IN DIFFERENT
LOCATIONS.

WE'VE ALSO CONNECTED THE
BUILDING DEPARTMENT AND RENTAL
REGISTRY WITH SHORT-TERM
RENTALS.

SO THAT THERE'S WHOLE CONNECTION
NOW BETWEEN THESE THREE
DATABASES OF REQUIRING PEOPLE TO
DO THAT.

SO WE EXPECT TO SEE REALLY GOOD
UPTICK IN THIS.

>> GREAT.

THANK YOU.

LET ME JUST ACKNOWLEDGE THAT
WE'VE BEEN JOINED BY MY
COLLEAGUE, FRANK BAKER, CITY
COUNCILOR FROM DOOR.

>> Charlie:ER AS WELL AS MATT
O'MALLEY.

CHAIR RECOGNIZES MICHAEL
FLAHERTY.

>> THANK YOU, MR. CHAIRMAN.
GOOD AFTERNOON, COMMISSIONER.
TEAM HERE FROM INSPECTIONAL
SERVICES.

QUESTION FOR YOU, HOW MUCH MONEY
DOES INSPECTIONAL SERVICES
GENERATE FOR THE CITY OF BOSTON
YEARLY?

GIVEN THE DEVELOPMENT BOOM THAT
WE'RE EXPERIENCING.

>> WE'RE GROSSING AROUND 60
MILLION A YEAR.

>> 60 MILLION.

>> NUMBER FLOATS A LITTLE BIT.

>> THEN BASED ON THE BUDGET,
IT'S COSTING AROUND 18 AND SOME
CHANGE TO RUN.

YOUR DEPARTMENT, YOUR DIVISION
IS CREATING TREMENDOUS VALUE FOR
OUR CITY.

I LOOK AT THE OVERALL OPERATING
BUDGET, YOUR OVERALL OPERATING
BUDGET IS DECREASING AND
PERMANENT EMPLOYEES LINE IS ALSO
DECREASING, NOT SURE HOW MUCH OF
THAT IS SORT OF DIRECT

CORRELATION TO MOVING ANIMAL CONTROL FROM INSPECTIONAL SERVICES OUT TO PARKS.

BUT THINK ABOUT JUST IN THE LAST COUPLE OF YEARS, WE'VE PUT THE SANDWICH BOARD ORDINANCE, THE PLASTIC BAG ORDINANCE, THE SHORT-INTERPRETER, RENTAL REGISTRATION, YOU'RE DOING DATA COLLECTION ON JIM BROOKS' STABILIZATION.

HOW ARE YOU DOING ALL THAT HAVE WHICH IS MORE, MUCH MORE WITH LESS?

>> BECAUSE I THINK WE'RE OPERATING FROM A MANAGEMENT PLATFORM THAT IS A LOT SMARTER. WE'RE TRYING TO BE LESS REACTIVE AND MORE PRO-ACTIVE.

I CAN EXPLAIN IN THE RENTAL REGISTRY WORLD, THE INSPECTIONS ON RENTAL REGISTRY WENT UP WHICH IS CAUSING GREAT REDUCTION IN THE REACTIVE INSPECTIONS THAT ARE CALLED FAR FROM HOUSING BECAUSE WE PUT OUT THERE A BETTER QUALITY OF HOUSING AS IT GOES FORWARD.

WE ARE TRANSFERRING AN ADDITIONAL EIGHT INSPECTORS TO THE RENTAL REGISTRY INSPECTION FORMAT BECAUSE OF THAT.

THAT MAKES A LOT MORE SENSE. TECHNOLOGY AS I HAVE TALKED ABOUT EVERY YEAR THAT I SAT WITH YOU, IS GETTING BETTER, FAR MORE USEFUL, MORE INTUITIVE.

A VERY ACTIVE PARTNER IN WHAT WE DO IN THE ANALYTICAL PIECE OF WHAT STAYS PLACE.

THIS YEAR THERE WAS A MAJOR CHANGE IN THE SANITARY CODE WHICH CHANGED THE WHOLE FORMAT OF INSPECTION IN THE HEALTH WORLD.

WORKING VEHEMENTLY WITH US TO GET THAT UP IN TO THE RIGHT SYSTEM IN FORMS OF GENERATED, THEY ARE WORKING NOW COMING VERY CLOSE WITH COMPLETION PROBABLY WITHIN NEXT FOUR WEEKS.

THAT WILL REDUCE A LOT OF THE ADMINISTRATIVE REQUIREMENTS IT REDUCES A LOT OF ADMINISTRATIVE

TIME BEING SPENT BY INSPECTORS
COMING BACK TO THE OFFICE TO
ENTER DATA, ABLE TO DO THIS ALL
FROM THE FIELD.

THIS IS NOT PIE IN THE SKY
STUFF.

THAT IS REAL.

WE'RE SEEING IT, WE'RE SEEING
HOW IT'S HAPPENING SO I THINK
IT'S MORE STRONG MANAGEMENT,
HAVING DATA NOW THAT WE CAN
REALLY USE ON A REGULAR FLOWING
BASIS.

AND MANAGING THAT PROPERLY.

>> FOOD TASTER TO YOUR RESUME AS
WELL SO ANY TIME SOMEONE GETS
SHUT DOWN YOU'RE OFTENTIMES THE
FIRST PERSON TO --

>> I HEAR A LOT ABOUT THAT.
I THINK THE REALITY OF THAT,
IT'S IMPORTANT TO ME THAT THE
QUALITY OF OUR RESTAURANTS IS AT
A VERY HIGH LEVEL.

I LOOK AT IT SOMEWHERE A LIFE
SAFETY POINT OF VIEW.

WE LOOK AT IT FROM AN ECONOMIC
VIEW BECAUSE PEOPLE HAVE
PERCEPTIONS ABOUT THINGS THAT
AREN'T REAL.

FACTUAL STATEMENT ABOUT US.
I ALSO WANT TO MAKE SURE THAT
WE'RE CONVEYING TO ALL OUR
CONSTITUENTS THAT WE BELIEVE IN
WHAT WE DO.

I HAVE FAITH IN THE INSPECTORS
SO THAT, YES, I DO THE FOLLOW UP
MEAL AFTER A BUSINESS HAS BEEN
CLOSED BUT I THINK THAT IS
PRUDENT.

I THINK IT SHOWS THAT WE HAVE F
IN THE SYSTEM THAT WE'RE
MANAGING.

>> HAVING A FRONT ROW SEAT I CAN
ATTEST TO THE AMOUNT OF
ADDITIONAL WORK THAT WE'VE PUT
ON YOU IN RESPONSE TO CONCERNS
WE'RE GETTING FROM THE CITIZENS.
AT SAME TOKEN I KNOW THAT YOU
ARE ONE OF THE MOST RESPONSIVE
IN CITY GOVERNMENT, ANY TIME
ANYBODY HAS CONTACTED YOU,
REFLECTION OF YOUR COMMITMENT TO
THE CITY BUT ALSO THE TEAM THAT
YOU HAVE HERE.

>> ABSOLUTELY.
>> THOSE THAT ARE OVER AT 1010 MASS AVE IT HELPS THAT YOU SPENT PORTION OF YOUR CAREER ON THE OTHER SIDE OF THE COUNTER WHICH KIND OF HELPS YOU MAYBE MAKE THESE DECISIONS.
VERY IMPRESSED ON THAT.
WE'RE GOING TO CONTINUE TO PASS IN THE CITY OF BOSTON.
ON COUNCIL WE'LL CONTINUE TO PUT THEM IN YOUR DEPARTMENT, WE OBVIOUSLY WANT TO BE A RESOURCE FOR YOU, TOO, IF YOU'RE IN UNDATED OR ADDITION, IS THAT NEED TO BE MADE WHETHER IT'S THROUGH BUDGET OR PERSONNEL WE'RE HERE TO BE A PARTNER THERE BECAUSE OF THE GREAT WORK THAT INSPECTIONAL SERVICES DOES BUT ALSO FACT THAT YOU'RE GENERATING 60 MILLION SORT OF ONLY COOING US IN THE 18 RANGE.
JUST LASTLY LOOK AT THE CONTRACTED SERVICES LINE IT'S 52,900.
SIGNIFICANT DECREASE OF 97% JUST WANT TO KNOW, WAS THERE SOMETHING THAT WE USED OR --
>> WE DON'T DO A LOT OF CONTRACTS OUTSIDE CONTRACTS. I'LL GET BACK TO YOU ON THAT.
WE DON'T DO A LOT OF CONTRACTING OUTSIDE SERVICES.
>> WHICH I DIDN'T THINK THEN I SAW 9% DECREASE.
>> JUST KEEP HEARING ANIMAL CARE IT'S NOT THE PANACEA, BUT IT DID HAVE A -- WE HAVE CONTRACTS WITH AGE MEMORIAL HOSPITAL FOR THOSE RAN MALICE THAT ARE BEYOND CAPABILITY OF OUR VETERINARIAN STAFF SO THEY ARE A THE CONTRACT WE DEAL WITH.
WHICH IS AGAIN ANOTHER OUTSIDE SERVICE WE HAD OUTSIDE CUSTODIAL CARE FOR THE SHELTER.
WE'LL GET BACK TO YOU WITH THE ACTUAL BREAK DOWN THAT HAVE LIKE ITEM.
>> THANK YOU VERY MUCH, COMMISSIONER, CHIEF.
>> COUNCILOR ZAKIM.
COMMISSIONER, GOOD TO SEE YOU.

TOUCHED ON THIS A LITTLE BIT ON THE SHORT TERM RENTAL ISSUE. I ALSO WAS PLEASED, BUT PLEASED WITH THE COURT DECISION THAT SEEMS LIKE THERE IS AN AVENUE THERE FOR US, I HAVE BEEN SEEING YOUR ADVERTISING CAMPAIGN IN DIFFERENT FORMATS WHICH IS GREAT TO SEE.

WHERE WE SAY DATE-WISE IS THERE A DEADLINE NOW FOR PEOPLE WHO ARE OPERATING THESE TO GET REGISTERED WITH ISD WHEN DO WE THINK WE'LL BE IN POSITION TO MORE AGGRESSIVELY ENFORCE. >> THERE WAS THE MUDDLED PROCESS OF PEOPLE THAT HAD -- ONE OF THE THINGS ABOUT SHORT-TERM RENTAL VERY DIFFERENT APPROACH HOW TO ENFORCE THIS.

IT WILL TRULY BE DATA DRIVEN. IF WORKING THROUGH IT GOING TO BE PROVIDING LOT OF DATA THAT IS COMING FROM THE PLATFORMS AS PER LATEST COURT'S DECISION, WE'RE GOING TO BE ABLE TO COMPARE THOSE LISTS TO THE LIST OF THOSE FOLKS THAT ARE REGISTERED. IF THEY'RE NOT ON REGISTER LIST THEY WILL BE RECEIVING FINES OF \$300 A DAY.

IT WILL BE INCUMBENT ON THEM TO PROVE THEIR INNOCENCE RATHER THAN US TRYING TO GO OUT DO REACTIVE INSPECTION ON THAT. WE KNOW THAT PEOPLE WE'VE TALKED TO A LOT OF THEM -- BECAUSE WE'RE PUTTING RESPONSIBILITY OUT THERE.

BUT I DO THINK IT'S PART OF PARTNERING, AS YOU CAN WELL IMAGINE FOLLOWING UP ON A COMPLAINT ABOUT SHORT-TERM RENTAL CALL ME AT 10:00 AT NIGHT I WILL GET INTO MY OFFICE AT 9:00 TOMORROW MORNING AND I WILL SEND SOMEBODY OUT AT 9:30 THOSE PEOPLE WILL BE GONE BY 11:00. THIS WAY IS MORE DATA DRIVEN AND WE'LL DO JUSTICE WITH IT.

>> THOSE FINES THAT ARE ONES -- TYPE THAT CAN BE ATTACHED TO THE PROPERTY.

>> YES.

>> I KNOW MANY FOLKS NOT JUST IN MY DISTRICT BUT AROUND THE CITY ARE EXCITED TO HEAR THAT. IF YOU CAN, THIS MAY BE MORE A QUESTION FOR CORPORATION COUNSEL BUT DO YOU HAVE ANY SENSE WHAT IMPACT THE STATE LEGISLATION IS GOING TO HAVE, I KNOW THAT IS LARGELY TAXATION BUT GIVES US SOME MORE -- WILL THAT CHANGE HOW WE OPERATE?

>> INTERGOVERNMENTAL RELATIONSHIPS RIGHT NOW IS WORKING VERY CLOSELY WITH THE STATE HOUSE ON THEIR ORDINANCE. THEY ARE SCRUTINIZING THE TWO, PROPOSED BY THE STATE ARE CURRENT ORDERS MAKE SURE THAT THERE ARE NO CONFLICTS OR LAPSE. CORPORATION COUNCIL WILL GIVE US MUCH BETTER DEFINITION IN THE NEXT FEW WEEKS OR MONTH, I GUESS.

>> ENTHIS GENERAL VEIN IF THERE ARE TWEAKS NOT GOING TO CURTAIL.

>> THEY ALSO HAVE REGISTRATION THAT IS REQUIRED AND WE'VE STARTED MAKING CONNECTIONS THAT OUR REGISTRATION LIST AND THEIR'S WILL BE SHARED SO THAT WE'LL BE TABLE GET ADDITIONAL DATA FROM ANOTHER RELIABLE SOURCE.

>> THANK YOU VERY MUCH. MY OTHER QUESTION, WE'VE BEEN TALKING ABOUT COUNCILOR FLAHERTY'S WORK, I JUST WANT TO THANK YOU FOR YOUR WORK ON SANDWICH BOARD ORDINANCE, I KNOW RESIDENTS, PARTICULARLY IN THE BACK BAY ARE PLEASED THAT WE'RE MAKING?

PROGRESS OWN FORCING THE CURRENT ORDINANCE FINDING PERMANENT SOLUTION, THANK YOU FOR TAKING THE TIME TO MEET WITH THOSE FOLKS AND BUSINESS ASSOCIATIONS.

>> COUNCILOR ZAKIM, I HAVE TO SAY THAT IT'S OUR COOPERATIVE RELATIONSHIP THAT ALLOWS PIECE ORDINANCES TO BE PUT INTO PLACE. YOU'VE BEEN DILIGENT ON IT BUT YOU'VE BEEN UNDERSTANDING AND PATIENT HOW THE EXECUTION TAKES

PLACE.

WE'RE ONLY TOO HAPPY TO BE ABLE TO COOPERATE GET THESE THINGS OUT.

>> THANK YOU.

>> THANK YOU, MR. CHAIRMAN.

>> COUNCILOR ESSAIBI-GEORGE.

>> THANK YOU ALL FOR BEING HERE TODAY.

WE OFTEN GET IN OUR OFFICE CALLS FROM RESIDENTS CONCERNED ABOUT PROJECTS THAT ARE UNDERWAY THAT LOOK DIFFERENT THAN MAYBE WHAT WAS PROPOSED.

OR WORK THAT HAPPENS MAYBE -- HOW OFTEN DOES -- HOW OFTEN DOES OR WHAT'S THE PROCESS FOR ISD TO CHECK IN ON PERMITS THAT HAVE BEEN PULLED TO ENSURE THAT THE WORK IS APPROPRIATELY HAPPENING?

>> UPON BUILDING PERMITS THERE'S -- CONSIDERED THE RECORD DRAWINGS BY BPDA AND SOMETIMES BOARD OF APPEALS THAT IS THE RECORD OF THE DRAWINGS THAT IS USED BY THE INSPECTOR TO GO OUT AND DO THEIR ANALYSIS.

THEY'RE DOING IT THROUGHOUT THE ENTIRE PROJECT.

IT BECOMES VERY PAINFUL SOMETIMES WHEN THERE IS INCONSISTENCIES, IT DOES HAPPEN BECAUSE RESIDENTS SEE THAT BECAUSE THEY HAVE SEEN A RENDERING EARLY ON IN THE PROCESS AND WHETHER IT'S IN THEIR MIND'S EYE OR BEEN LITERAL CHANGES, THAT'S WHEN IT GETS PICKED UP.

NOT US ABOUT US TO STOP THE PROJECT AND ANALYZE IT.

WE'VE HAD A NUMBER OF THEM, IN THIS CASES PEOPLE HAVE HAD TO REMOVE THINGS.

BUT WE DON'T WANT TO WAIT UNTIL THE END WE WANT TO WORK WITH THE CONSTRUCTION INDUSTRY AS WE GO ALONG.

SO THAT IF THERE IS AN INCONSISTENCY WE'RE ABLE TO CATCH IT BEFORE IT BECOMES TOO EXPENSIVE.

>> A PROJECT ON 630 STREET WHICH THERE IS SUPPOSED TO BE PARTIAL DEMOLITION OF A BUILDING THEN

THE WHOLE THING CAME DOWN.
>> IT'S BEEN -- THE FULL STORYS
YES, THEY WERE GIVEN A PERMIT TO
DO A PARTIAL DEMOLITION AND IN
ADDITION WE GOT A REPORT THAT
THEY GOT A LITTLE ZEALOUS AND
DEMOLISHED THE ENTIRE BUILDING.
THEY NOW ARE GOING TO STOP WORK
ORDER THEY HAVE TO GO THROUGH
THE ENTIRE PROCESS AGAIN.
THEY HAVE BEEN REQUIRED TO
MAINTAIN A SAFE AND FENCED IN
SITE AND THEY WILL NOT GET THEIR
PERMIT BACK UNTIL THEY HAVE GONE
THROUGH -- HAVE TO GO THROUGH
LANDMARKS DECISION, THEY ARE
GOING TO HAVE TO GO THROUGH A
NEW COMMUNITY PROCESS BECAUSE
THIS IS AN ALT NOW -- IT'S AN
ERT RATHER THAN ALTERATION.
SO THEY ARE KIND OF DEAD IN THE
WATER RIGHT NOW.
THEY ARE THE WORST PROJECTS, HAD
THEY COME UP WITH US WORKED WITH
US, WE COULD HAVE CIRCUMVENTED
ALL OF THESE ISSUES.
>> IS THERE ANY FINANCIAL SIGNS
THAT ARE PUT IN PLACE?
IT'S VERY LABOR INTENSIVE FROM
YOUR END, OBVIOUSLY WE GET LOT
OF CONSTITUENT CALLS IT'S A
BURDEN ON THE COMMUNITY THAT
WENT THROUGH A PARTICULAR
PROCESS --
>> AS YOU'RE AWARE, I SD NOT
ABOUT MONETARY FINES, BUT VERY
SPECIFIC ORDINANCES FROM THE
BUILDING CODE POINT OF VIEW WHAT
WE DO WE ISSUE VIOLATION, IS
THAT CALL FOR CORRECTION, MAKING
IT RIGHT BEFORE WE GO TO
FINANCIAL.
THE FINANCIAL PIECE COME IN IF
WE END UP IN COURT.
THEN THERE ARE FINES THAT WOULD
BE ASSOCIATED BUT THEY ARE
USUALLY ATTRIBUTED BY A JUDGE AS
TO WHAT THE OUTCOME SHOULD BE.
>> THANK YOU, MR. CHAIR.
COUNCILOR BAKER.
>> THANK YOU, MR. CHAIR, GOOD
MORNING.
THANKS FOR COMING OUT.
BUDDY, YOU TALKED ABOUT HOW

YOU'RE MANAGING THROUGH
EVERYTHING THAT COUNCIL FLAHERTY
TALKED ABOUT PLAT PARTICULAR
BAGS, RENTAL REGISTRATION,z
THAT THE FULL ORDINANCE GOES IN,
NO MORE EXCEPTIONS AFTER THAT.
IN THAT CASE WE'VE ISSUED 187
ONE-YEAR EX TENSES TO PROVE,
BASED ON --

>> FOR THE PLASTIC BAGS.

>> WE'VE ONLY HAD TWO
VIOLATIONS.

>> EXPLAIN TO ME WHAT A
VIOLATION IS.

CAUGHT A STORE HANDING OUT
PLASTIC BOG.

>> YES.

>> NOT GOING TO ARREST ME DOWN
THE STREET IF IF I HAVE PLASTIC
BAGS.

>> WE'LL WATCH WHERE YOU CAME
FROM.

>> THAT'S WHERE THE -- CITIZEN'S
ARREST.

>> THE INTENTION NEVER BEEN TO
DO THAT, NEVER BEEN INTENTION TO
HURT THE CONSUMER.

MOST OF THE BUSINESSES THAT
WE'VE DEALT WITH, THEY GET IT.
NOT THE ONLY TOWN IN THE STATE
ANY MORE, IT'S REALLY BECOME --
UNILATERAL ACROSS THE BOARD.
A LOT OF TIMES, RESPONSES WE'RE
GETTING IS IGNORANCE OF THE LAW.
DIDN'T KNOW, WE'RE WORKING ON
IT.

>> I THINK I -- OKAY.

>> WE'RE GOOD.

>> I HEAR BELLS I GET NERVOUS.
IT'S COMING ALONG WELL.

SHORT-TERM RENTAL IS GOING TO
TAKE A LITTLE BIT MORE.

>> HOW MANY INSPECTORS DO WE
HAVE FOR JUST SHORT-TERM RENTAL?

>> GOING TO BE TWO HOUSING
INSPECTORS THAT ARE GOING TO BE
DEDICATED JUST TO SHORT TERM.

AGAIN BECAUSE --

>> THEY NEW HIRE?

>> YES.

THEY WERE IN THE HIRING PROCESS
RIGHT NOW.

BUT IT'S THE KIND OF THING THAT
WE'RE NOT TRYING TO BE REACTIVE

WITH THAT.

WE WORKED VERY CLOSELY WITH THE COUNCIL, WHEN THE ORDINANCE WAS WRITTEN SO EXPECTATIONS ON EVERYBODY'S PART WERE THE SAME. WE FEEL BEING REACTIVE WITH MAILING FINES IS GOING TO BE MUCH BETTER WAY TO MANAGE IT. LESS LABOR INTENSIVE AND RESULTS WILL BE QUITE GOOD.

>> TWO INSPECTORS FOR THE RENTAL REGISTRATION -- FOR SHORT-TERM RENTALS THEN EIGHT INSPECTORS FOR THE RENTAL REGISTRATION?

>> RENTAL REGISTRATION WAS TEN THEN PUT EIGHT MORE INTO THAT.

>> 16.

>> BECAUSE REACTIVE -- I DO MY MATH RIGHT IS THAT -- WOULDN'T JUDGE THAT.

>> 10 AND 18, 16.

>> REACTIVE INSPECTIONS ARE -- IT'S A NOTICEABLE DROP.

WITH THE THEORIES THAT WE PUT INTO PLACE IN THE LAST TWO OR THREE YEARS HAVE REALLY PROVEN THEMSELVES TO WORK.

VERY PLEASANT RESULTS.

>> TIE INTO COUNCILOR FLAHERTY AGAIN.

YOUR DEPARTMENT GENERATES \$60 MILLION AND SPENDING 18 I BELIEVE OR --

>> JUST UNDER THAT.

>> TALK TO ME ABOUT STAFFING LEVELS WHEN IT COMES TO PLANS EXAMINERS AND BUILDING INSPECTORS AND ALL THOSE OTHER FRONT FACING TYPE OF PEOPLE THAT WE CALL ALL THE TIME, ARE WE IN -- WHAT DOES THAT LOOK LIKE?

>> OUR BIGGEST THING IS

ADMINISTRATIVE STAFF.

ADMINISTRATIVE STAFF CAN TAKE AWAY LOT OF

WORKING VERY CLOSELY WITH AGAIN HOW THINGS ARE PROCESSED AT ISD. LITERALLY HOW THE PAPER IS HANDLED.

WE'VE GOT MUCH BIGGER, BETTER AND MORE AGGRESSIVE BUSINESS MODEL.

BUT REALLY BECOME THE SUPPORT

SYSTEM FOR LOT OF WHAT WE DO, WE SEE DIRECT RESULTS OF THAT.

>> CAN YOU TALK ON THAT LINE RIGHT THERE THE TECHNOLOGY ARE WE AT A POINT, ARE WE DOING IT NOW PLANNING ON IT GOING TO ELECTRONIC PLANS.

OUT IN THE FIELD AN INSPECTOR OR WHATEVER CAN HAVE NOT A --

>> WE HAVE ELECTRONIC -- E-PLAN SYSTEM THAT WE'VE HAD IN PLACE FOR TWO OR THREE YEARS WE'VE LEARNED AN AWFUL LOT HOW TO DO IT AND WORK IT.

>> ARE YOU USING IT?

>> YES.

ONLY ACCOUNTED FOR 10% OF OUR SUBMISSIONS.

WE ARE CURRENTLY RIGHT NOW IN THE FINAL STAGES OF BIDDING FOR MORE AGGRESSIVE E-PLAN SYSTEM THAT WILL HOPE NEXT TWO TO THREE MONTHS WILL BE UP AND OPERATIONAL.

WE PLAN TO RUN THAT PROGRAM FOR SIX MONTHS TOTALLY WITHIN ISD. SO THAT WE CAN MAKE SURE THAT WE UNDERSTAND IT, WE MANAGE IT PROPERLY, IT DOES WHAT WE EXPECTED IT TO.

AT THAT POINT WE HOPE TO DRAW IT OUT TO GO OUT TO FIELD INSPECTORS, THE B, THE BOARD OF APPEALS.

>> SHARED BETWEEN DEPARTMENTS. THANK YOU, MR. CHAIR.

>> THANK YOU.

>> GOOD AFTERNOON, COMMISSIONER TO, YOUR TEAM.

THANK YOU SPECIFICALLY COLIN KENNEDY, CLAUDIA AND BRIAN AMONG SO MANY OTHERS WHO DO GREAT WORK WE'RE GLAD TO PARTNER WITH EACH AND EVERY DAY.

WE'LL START RIGHT UP ON THE PLASTIC BAG ORDINANCE, COMMISSIONER.

IT WAS I THINK AS YOU ALLUDED TO IN YOUR REMARKS A STRONG OPENING, THERE WAS SOME GREAT OUTREACH BY MANY INTERESTED PARTIES.

I CAN TELL THAT YOU MY TEAM AND I GAVE OUT ABOUT 7,000 USABLE

BAGS LEADING UP TO IT, I THINK IT'S BEEN AS WELL RECEIVED AS WE COULD HAVE EXPECTED.

TALK A LITTLE BIT ABOUT THE PHASED APPROACH, WHERE WE ARE. I THINK YOU MENTIONED THERE WERE TWO FINES ISSUED SO FAR IF YOU CAN TALK ABOUT THAT.

>> AS YOU KNOW, COUNCILOR, PROBABLY KNOW BETTER THAN ANYONE, IT HAS BEEN VERY SUCCESSFUL PROGRAM.

WE STEPPED INTO IT VERY SLOWLY SO THAT PEOPLE COULD ACCLIMATE INTO IT.

ONE WAS JUST PURE EDUCATIONAL PIECE OF LETTING PEOPLE KNOW YOU GOT TO START CARRYING YOUR BAGS WITH YOU.

WE STARTED WITH THE LARGER, BOX-TYPE STORES WORKED DOWN TO THE 10,000 SQUARE FOOT.

AND THEN AGAIN AS OF JULY IT WILL BE IN EFFECT ACROSS THE ENTIRE CITY.

DURING THAT PERIOD WE DID ISSUE A NUMBER OF RELIEF TO STORES THAT HAD PURCHASED A NUMBER OF BAGS.

WE'VE NEVER -- TO FINANCIALLY HURT ANYONE.

SOME OF THE THINGS WE'RE FINDING, ARE THEY POSTING THAT THE BAG COSTS MINIMUM OF FIVE CENTS.

ARE GETTING THOSE REPORTS THAT SOME PEOPLE ARE CHARGING 25 CENTS FOR PLASTIC BAG WHICH IS ILLEGAL.

THOSE ARE THE PEOPLE THAT WE'RE WORKING WITH.

WEIGHTS AND MEASURES HAS DONE TREMENDOUS JOB, THEY'RE IN THE STORES ANYWAY WITH THE SCALES, WITH THE SCANNERS AND JUST ANOTHER MESSAGING TECHNIQUE ABLE TO USE TO PASS ON TO PEOPLE SO IT HASN'T BEEN BURDEN TO THE STAFF TO EXECUTE.

BUT BIGGER THING CONSTITUENCY HAS EMBRACE UNDERSTAND WHOLE-HEARTEDLY.

WE DON'T GET ANY COMPLAINTS ABOUT IT.

WE GET COMPLAINTS ABOUT
QUESTIONS RATHER THAN
COMPLAINTS, DO THEY HAVE THE
RIGHT TO CHARGE ME.

WHERE IS THE MONEY GO?

WHAT ARE WE DOING WITH THIS?

THOSE ARE ALL THINGS ARE EASILY
HANDLED BY INSPECTORS AND
ADMINISTRATIVE STAFF AT ISD, I
THINK THIS POINT WE'RE FEELING
VERY GOOD ABOUT IT.

AS I SAY, THERE'S TWO
VIOLATIONS.

>> CAN YOU SHARE WHICH STORE, AT
LEAST ALLUDE ARE THEY CHAIN
STORES, LARGER STORES I WOULD
ASSUME?

>> LARGER STORES.

>> WERE THEY COMPLAINT DRIVEN OR
DID AN INSPECTOR?

>> ONE WAS COMPLAINT DRIVEN WHO
ONE WAS BASED ON SOME HEALTH
INSPECTIONS THAT WERE GOING ON:
JUST PICKED UP ON WHAT THEY WERE
DOING AS HEALTH PEOPLE DO, THEY
LOOK AT PROCEDURES AND POLICIES
AND THEY HAPPEN TO NOTICE STACKS
OF PLASTIC BAGS EVERYWHERE, THEY
IMMEDIATELY CHECKED DID THEY
RECEIVE A VARIANCE FOR THAT THEY
HAVE NOT.

>> DID ANY -- YOU SAID JUST
UNDER 200 WAIVERS ONE YEAR
WAIVERS WHICH IS WHAT WE
SPECIFICALLY WROTE TO ALLOW FOR
THAT.

HAS ANY ORGANIZATION APPLIED FOR
A WAIVER NOT RECEIVED IT?

>> REQUIRED THAT INSPECTOR
ACTUALLY GOT TO SEE THE BAGS.

THE BAGS HAD TO BE ON SITE.

WE TAKE PHOTOGRAPHS, WE DON'T
COUNT INDIVIDUAL BAGS BUT WE DO
PHOTOGRAPH THE STACKS THAT WE
UNDERSTAND THERE IS -- THEY ARE
CLEARLY INSTRUCTED THEY CANNOT
REPLENISH THEM. THEY DO THAT,
THAT WILL CAUSE US TO REMOVE THE
VARIANCE THAT WE GRANTED.

HAVEN'T SEEN A SINGLE CASE OF
THAT.

>> THAT'S CORRECT.

THAT'S AGAIN WE WANTED TO MAKE
THIS AS SORT OF SMOOTH ROLL OUT

AS POSSIBLE.

I'VE BEEN CURIOUS HOW WE ARE
LOOKING FORWARD.

I KNOW THERE WAS ONE POSITION
THAT WAS ADDED LAST YEAR.

I DON'T KNOW IF THIS INDIVIDUAL
WORKS UNDER YOU DIRECTLY OR MORE
ENERGY AND ENVIRONMENT DIRECTLY
BUT SORT OF COORDINATOR OF THIS
PROGRAM.

>> THAT WAS UNDER THE
ENVIRONMENT DEPARTMENT WORKED
CLOSELY WITH OUR STAFF.

THAT'S WHAT THEY DID -- SHE WAS
ADDED TO OUR TEAM BECAUSE OUR
TEAMS WENT OUT, CONSTITUENT
SERVICES AND SENIOR STAFF TO
NUMBER OF COMMUNITY MEETINGS
JUST TO TALK ABOUT WHAT IT WAS.

>> IS THAT POSITION REMAINING
FOR THIS YEAR?

>> GOOD.

>> PERFECT, EXCELLENT.

CAN YOU TALK A LITTLE BIT ABOUT
THE ADU PILOT PROGRAM.

ADDITIONAL DWELLING UNIT IT?

>> YES.

ACTUALLY WITH PRIDE.

ADO WAS A PROJECT THAT TOOK US
ABOUT THREE YEARS TO WORK OUT.
WE SAW A NUMBER OF OTHER STATES
AND CITIES THAT WERE USING IT.
ESSENTIALLY THE GOAL OF IT WAS,
WAS TO ALLOW UNITS -- BUILDINGS
THAT COULD SUPPORT ANOTHER UNIT
WITHOUT OUTSIDE EXPANSION AT ALL
TO, INCLUDE A NEW ADDITIONAL
DWELLING UNIT.

IT WOULD BE SO LABELED IN THE
OCCUPANCY PERMIT BECAUSE PART OF
THE REQUIREMENT IS FOR ONLIER
OCCUPANTS ONLY.

YOU GET TO KEEP THAT ADDITIONAL
ARC COULD YOU PANSY IF YOU SELL
THE PROPERTY TO ANOTHER OWNER
OCCUPANTF YOU DON'T IT GETS
REMOVED.

WE HAD ONE YEAR OR 18 MONTH
PILOT IN EAST BOSTON, JAMAICA
PLAIN AND MADAPAN, I BELIEVE
OVERALL THERE WAS 75 APPLICANTS.
IT IS NOT FOR EVERYBODY, WE
DIDN'T EXPECTED IT TO BE THE
PANACEA FOR HOUSING BUT ROOT

SMALL TOOL THAT WORKED.
WE HAVE ISSUED I THINK TWO
CERTIFICATES OF OCCUPANCY.
WE ARE NOW ABOUT TO HAVE ZONING
BOARD TO CHANGE THE ZONING SO
THAT THIS PROGRAM GOES CITY
WIDE.

WE HAVE SEEN A TREMENDOUS
REQUEST FOR PEOPLE IN DORCHESTER
AND ROXBURY.

THE ADDED BONUS TO IT WE GOT
AWFUL LOT OF ILLEGAL UNITS
EXPOSED.

AGAIN THE INTENTION WAS NOT TO
VIOLATE THOSE PEOPLE BUT TO WORK
WITH THEM TO GET THOSE UNITS
LEGALIZED.

WE'VE HAD LOT OF SUCCESS, WE'VE
TWEAKED THE PROGRAM AS IT MOVES
FORWARD BUT I FEEL THAT IS JUST
ANOTHER SMALL TOOL IN OUR
HOUSING NEEDS BECAUSE WE'RE ABLE
TO MAINTAIN THE QUALITY AND
FABRIC OF A NEIGHBORHOOD.
THE PRICES ARE NOT MILLION
DOLLAR CONDOS.

WE THINK IT IS SUCCESSFUL.

>> GREAT.

75 APPLICANTS AND THREE
NEIGHBORHOODS THERE WERE TWO
CERTIFICATES IS THAT LIKELY TO
BE MANY MORE?

>> WE HOPE SO.

BUT AGAIN WE DON'T SEE HUNDREDS
OF THOUSANDS OF THESE, EVERY
PLAN GETS REVIEWED.

WE'VE GOT A COMMITTEE THAT
MEETS.

THE NEW ZONING WILL BE OPTIONAL
MEETING IF YOU WANT TO MEET, WE
HAVE ID, B, FIRE DEPARTMENT --

>> THAT DOES NOT SEEM LIKE --

THIS HAS BEEN SUCCESSFUL THAT
DOES NOT SEEM LIKE IT'S A GOOD
SORT OF OUTCOME, DID I
MISREADING IT?

>> LOOK AT THE OVERALL NUMBERS.

>> I CAN GIVE YOU A SLIDE DECK.

OF THE 75 THERE ARE NUMBER THAT
DID NOT QUALIFY.

THERE WAS SOME LIKE EAST BOSTON
HAS VERY HIGH FLOOD PLAIN, LOT
OF THE UNITS WERE BASEMENTS.
SOME OF THEM WERE NOT OWNER

OCCUPANTS.

THERE WERE SOME THAT ONCE THEY GOT INTO IT THE FINANCIAL IMPLICATION WAS TOO GREAT FOR THEM TO ABSORB.

DEPARTMENT OF NEIGHBORHOOD DEVELOPMENT DOES HAVE GRANT PROGRAM THAT THE MAYOR FUNDED MUCH DEEP THEY YEAR TO GET TO SUPPORT THE PEOPLE THAT WILL QUALIFY FOR IT.

THERE'S A COMBINATION OF GRANTS AND ZERO INTO MORTGAGES.

>> THAT'S HELPFUL.

THANK YOU, MR. CHAIR.

>> WE'VE BEEN JOINED BY COUNCILOR LYDIA EDWARDS.

RECOGNIZE COUNCILOR CAMPBELL.

>> THANK YOU, COUNCILOR, COMMISSIONER, THANK YOU GUYS FOR YOUR TEAM AS WELL AS THOSE FOLKS WHO CAN'T BE HERE FOR THE WORK THAT YOU GUYS DO.

BIG DEPARTMENT WHEN IT COMES TO CONSTITUENT SENSE.

WE APPRECIATE YOU, ALSO APPRECIATE THE WORK WITH RESPECT TO SOME OF THE NOTIFICATIONS, THE SIGNAGE IN PARTICULAR, THANK YOU FOR PUSHING FOR THAT TO ACTUALLY HAPPEN.

QUICK QUESTION ON THE SIGNAGE FOR THOSE PROJECTS WHICH THE RESPONSE HAS BEEN GREAT.

HOW DO WE ENFORCE THAT, WHAT THE RESPONSE BEEN TO THAT?

>> IT'S A COOPERATION WITH THE OFFERS OF NEIGHBORHOOD SERVICES SO THAT WHEN THE SIGNS THAT THE COUNCILOR IS REQUEST A VARIANCE, AT ISD YOU ARE HANDED 18 BY 24 INCH SIGN THAT HAS TO BE PLACED ON THE BUILDING AND ON THE PROPERTY SO THAT PEOPLE WALKING BY GET TO SEE IT.

ONS IS WORKING WITH US BECAUSE THEY KNOW THEIR NEIGHBORHOODS. THEY KNOW WHAT HAS BEEN DONE AND WHAT'S NOT BEEN DONE THEN WE'RE ABLE TO GO BACK OUT AND VISIT THE APPLICANT TO MAKE SURE THAT THE SIGN -- WE HAVE SEEN A TREMENDOUS RESULT. NOBODY IS BARKINGc

THE CONTEXT OF MARIJUANA APPLICATIONS OR PROPOSALS, CURIOUS, OBVIOUSLY WE WERE TALKING ABOUT IN THE CONTEXT OF OTHER DEVELOPMENT PROJECTS. WHERE WE ARE WITH THAT, WHAT IT MIGHT --

>> ONLY THING THAT -- WE DON'T KEEP LISTS OF TENANTS OR RENTERS.

BUT WHAT WE ARE DOING IS THROUGH MORE NOTIFICATIONS WE'RE TRYING TO GET THE WORD OUT, FOR EXAMPLE, LIKE THE SIGNS WAS ONE ATTEMPT TRYING TO GET THE WORD OUT BETTER.

ALSO WE'RE NOW STARTING TO -- WE VENTED STARTED WE'RE GOING TO START ADDRESS CAN THE PROPERTY IF WE HAVE SPECIFIC NAME, OUR RESIDENT.

SO THAT HOPEFULLY THE CARDS DON'T JUST GET DISCARDED.

>> THE ACTUAL ADDRESS OF THE -- O THE PROPERTY.

>> WE'LL CONTINUE THAT CONVERSATION AND APPRECIATE YOUR PUSH WITH RESPECT TO THAT PIECE, TOO, AND YOUR TEAM.

WE HAVE BEEN DOING A LOT, THIS IS IN PARTNERSHIP STARTED CONVERSATION WITH COUNCILOR O'MALLEY, PULL IN COUNCILOR JANEY WITH RESPECT TO VACANT AND ABANDONED PROPERTIES, COMMERCIAL AND OF COURSE RESIDENTIAL, MUCH -- MANY OF WHICH ARE CONCENTRATED IN DORCHESTER, MADAPAN OR ROXBURY.

THERE'S A ORDINANCE, WE TALKED ABOUT THIS AT A HEARING WITH RESPECT TO FORECLOSE OR VACANT PROPERTIES.

HOW DO WE ENFORCE THAT ORDINANCE, MANY FOLKS DON'T KNOW IT EXISTED, I DIDN'T KNOW UNTIL WE HAD A HEARING.

IS THAT WORKING IN ANY WAY OR IS THIS SOMETHING THAT WE NEED TO

--

>> IT'S VERY TOUGH THING TO ENFORCE, PRIMARILY TO CHASE DOWN THE OWNER.

I CAN TELL YOU ALL THE HORROR

STORIES, LATEST ONE WE'VE GOT ONE PROPERTY THAT HAS 125 DIRECT HEIRS AND EVERYBODY HAS TO BE NOTICED IN THAT PROCESS.

THE LEGAL DEPARTMENT AT ISD HANDLES A THOUSAND CASES A YEAR THAT THEY ACTUALLY PURSUE INTO COURT.

FORECLOSURES IS ONE OF THEM, ABANDONED IS ONE OF THEM, AGAIN TRY TO TAKE ADVANTAGE OF EXISTING ORDINANCE BETWEEN US, CODE ENFORCEMENT, DIFFERENT THINGS WE HAVE, WE ARE TRYING TO STAY ON TOP OF IT.

I WOULDN'T SAY IT'S ONE OF THE MOST SUCCESSFUL THINGS, BECAUSE HARDEST PART IS FIND OUT WHO IS RESPONSIBLE.

WHEN THINGS END UP IN LAND COURT SOMETIMES -- OTHER TIMES THEY'RE NOT.

BECAUSE THEY'RE TRYING TO FIGURE OUT IN FORECLOSURE CASES IT'S MUCH EASIER FOR US WHEN A BANKING ESTABLISHMENT IS IDENTIFIED AS HAVING FORCED THE FORECLOSURE.

IT'S A LOT MORE WORK, COUNCILOR. >> I LOOK FORWARD TO CONTINUING THE CONVERSATION I WILL TELL YOU, SOME FOLKS OBVIOUS LEHMAN 'OF YOUR FOLKS LIVE IN THE DISTRICT.

TRYING TO FIND SOME SHORT-TERM SOLUTIONS, WHETHER IT'S CLEAN UP OR COMMUNITY GETTING INVOLVED, WHILE RESPECTING, OF COURSE, OWNERSHIP RIGHTS AND THINGS LIKE THAT.

BUT NO ONE WANTS TO LIVE IN A COMMUNITY WITH A BLIGHTED PROPERTY OR HAVING TO CHASE DOWN OWNER FOR A YEAR OR 15 YEARS. EVEN TRIED ON OUR OWN, YOU WOULDN'T CONDONE THIS, TRACK DOWN SOME OF THESE FOLKS WHEN WE DISCOVERED ONE OWNER LIVED IN JP JP.

HELLO, WE HAVE QUESTIONS ABOUT THAT PROPERTY.

IN DORCHESTER, BY DORCHESTER COURT.

ANYWAY WE CAN WORK IN

PARTNERSHIP I KNOW IT'S HARD
WHEN YOU HAVE TO GO THROUGH THE
COURTS AS WELL.

ONE OF THE THINGS THAT WAS
REFERENCED, PERCENTAGE OF CASES
RESOLVED, LEGAL CASES RESOLVED,
66% IN 2017.

10% OR -- DEFINITELY LESS LAST
SEVERAL YEARS, BECAUSE OF
BACKLOG OR --

>> IT'S EVERYTHING.

THERE WAS A MAJOR CHANGE IN THE
HOUSING COURT JUDGE PLACEMENT.
THAT CHANGED THE SCHEDULE OF OUR
HOUSING CASES TO GO FORWARD.

AS YOU KNOW WE HAVE NO ABILITY
TO FORCE THE JUDGES, HAVE TRIED
EVERY PLEASANT TREE WE COULD.
WE'RE TRYING AT ISD TO LOOK AT
CASES IN GENERAL, CASES THAT WE
THINK ARE EITHER MORE EGREGIOUS
ARE THOSE CASES THAT WE THINK WE
CAN MAKE THE BIGGEST IMPACT ON
WE'RE TRYING TO FOCUS MORE ON
THEM.

BUT IT IS PERFUNCTORY HOW
PROPERTY ENDS UP IN COURT AT A
CERTAIN POINT IT'S JUST A TURN
OVER TO THE JUDGES.

>> I'LL JUST END WITH
CONSTITUENT CASES YOU GUYS
HANDLE I THINK IT WAS, 80% THIS
YEAR TRIED TO GET TO 98%.

DO YOU GUYS HAVE MORE STAFF OR
WHAT IS YOUR STRATEGY?

>> BUT SHE MANAGES --
NEED MORE PEOPLE, I'LL YELL
THAT OUT.

>> BUT SHE MANAGES A LARGE
STAFF, IN CHARGE OF THE CALL
CENTER, THE NUMBERS ARE QUITE
IMPRESSIVE.

SHE HAS HAD OVER 300 COMMUNITY
MEETINGS, THEY SEE OVER -- LET
ME GIVE YOU THE EXACT NUMBER.

>> HOW MANY PEOPLE WORK IN THE
CALL CENTER?

>> THERE ARE SEVEN STATIONS.
PLUS SHE'S THEIR DIRECTOR SHE
ALSO HANDLES THE CALLS.

WE HAVE 300 COMMUNITY MEETINGS
THIS YEAR, THE CALL VOLUME WAS
143,000.

WE'VE HAD A SUCCESS RATE OF 83%.

>> THANK YOU.

I CAN WAIT UNTIL THE NEXT ROUND.

>> WE'VE BEEN JOINED BY

COUNCILOR ED FLYNN.

CHAIR RECOGNIZES COUNCILOR

EDWARDS.

>> THANK YOU.

FIRST I WANT TO COMPLIMENT YOUR DEPARTMENT ON YOUR INCREDIBLE RESPONSIVENESS, WE HAVE HAD SEVERAL CASES THROUGHOUT THE DISTRICT ESPECIALLY WHEN IT CAME TO SHORT-TERM RENTALS YOU GUYS CAME OUT IMMEDIATELY, YOU WORKED WITH FOLKS, WILLING TO MEET AND EDUCATE FOLKS OF THE ADU PROGRAM WHEN THEY DID HAVE A CONCERN, I APPRECIATE THAT.

BECAUSE THEY WEREN'T NECESSARILY HAPPY WITH THE END RESULT BUT I THOUGHT IT WAS GREAT THAT YOU ARE WILLING TO SIT DOWN AND EXPLAIN THE ANALYSIS AND HOW YOU GOT THERE.

I UNDERSTAND THE PRESSURES THAT YOU'RE UNDER WITH THE ADU I'M IN THE FLOOD ZONE I'D LOVE TO HAVE TAKEN ADVANTAGE OF IT.

BUILT MY UNDERSTANDING IS THE CITY CAN'T PERMIT AN AREA WHERE THERE COULD BE POTENTIAL FLOODING.

EVENTUALLY HAVE TO REMOVE.

THAT IS WHAT I'VE BEEN TELLING MOST OF MY CONSTITUENTS, WE'RE EXCITED BUT ULTIMATELY COULDN'T TAKE ADVANTAGE.

JUST WANTED TO TALK A LITTLE BIT ABOUT SHORT TERM RENTAL.

I KNOW YOU TOOK A LOT OF QUESTIONS ABOUT THAT.

I HEARD THE TESTIMONY.

ONE QUESTION I HAD WAS SPECIFICALLY ABOUT, I THINK YOU SAID BEFORE YOU HAD COUPLE UNDER PEOPLE STARTING TO REGISTER.

THAT'S EXCELLENT.

I LOOK FORWARD TO THE WORD GETTING OUT, THAT REGISTRY ULTIMATELY WILL BE MADE PUBLIC, AM I IT.

>> YES, YOU ARE.

>> THAT'S WONDERFUL.

WOULD ASSUME IN LATE SEPTEMBER

WE'D BE ABLE TO CROSS CHECK ON
OUR OWN.

>> YES.

>> WE'RE ACTUALLY HELPING TO
ENFORCE THAT.

HOW CAN WE ASSIST YOU IN GETTING
THE WORD OUT ABOUT THE REGISTRY,
I THINK THERE ARE SOME FOLKS WHO
HAVEN'T REGISTERED YET WORKS DO
WANT TO COMPLY.

IS THERE A LINK THAT WE SHOULD
SHARES THERE SOMETHING --

>> THERE'S A LINK THAT IS -- I
DON'T HAVE IT WITH ME.

I'LL GET IT FOR THE COUNCIL.

BUT THERE IS A LINK BEING SET
UP.

EVERY FORWARD PHASING
DEPARTMENT, ONS, DND, ISD, WE
ARE ALL OUT THERE ADVOCATING AS
MUCH AS WE CAN.

WE'RE DOING VERY LARGE PUBLIC
CAMPAIGN, YOU WILL SEE IT ON
PLACES LIKE BILLBOARDS AND REST
STOPS AND STUFF LIKE THAT.

BUT WE'VE GOT A MEDIA EVENT
GOING ON.

WE DO THE MAILING THROUGH BOSTON -- DID THROUGH THE TAX
BILLS.

TRY TO GET THE WORD OUT.

BILLINGEST THING IS THERE IS A
QUESTION, LITERALLY CALL ISD OR
WE WILL GLADLY COME OUT TO ANY
GROUP, DOESN'T MATTER OF
NUMBERS.

SO THEY CAN EXPLAIN BECAUSE WE
DO FIND THAT THERE'S SOME PEOPLE
THAT ARE VERY CONFUSED.

CAN I, CAN I NOT, WHY CAN'T I?

OUR TEAM HAS REALLY DONE LOT OF
INTERNAL TRAINING SO SERVE WELL
VERSED IN THE ORDINANCE CAN
USUALLY EXPLAIN A LOT OF THINGS.
TO ME NOW JUST REALLY SO MUCH
MORE ABOUT JUST GENERAL PUBLIC
EDUCATION.

>> EXCELLENT.

OVER TO THE NORTH END, ONE OF
THE SOLUTIONS THAT WE HAD TALKED
ABOUT BEFORE WAS ABOUT DRY ICE.

I UNDERSTOOD AGAIN, IT HAS --

>> HAD TO BRING IT UP.

>> I HAD TO BRING IT UP.

MY UNDERSTANDING IT WAS AT FIRST

WE HAD TO DEAL WITH THE
REGULATION THEN NOW USE THE TERM
PRICE GOUGING, ONE ALLOWED
VENDOR.

>> THAT'S RIGHT.

>> SO THAT IS -- PRICE WENT UP
I'M JUST WONDERING IF THERE IS
ANY MORE VENDORS --

>> NO.

THERE HASN'T BEEN ANYBODY.
THE AGRICULTURAL DEPARTMENT SAID
TO US THAT WE COULD BECOME AN
AGENT FOR DRY ICE.

NEVER MY INTENTION.

MY INTENTION WAS THIS SHOULD BE
ACCEPTABLE MEANS OF RODENTS FOR
EVERYONE.

IT SHOULDN'T BE LICENSED
INDIVIDUALLY.

NOW THERE IS PROPRIETARY LICENSE
THAT WAS ISSUED BY THE EPA IS
ONE COMPANY, THEY HAVE OPENED UP
A NUMBER OF BUSINESSES AROUND.
OUR LOCAL DISTRIBUTOR IS IN
ROCKLAND.

WE HAVE ACTUALLY LOOKED AT WHAT
IT WOULD TAKE FOR US TO USE
THEIR DRY ICE.

WE WOULD LOSE 30% OF THE DRY ICE
IN TRANSPORT.

NOT TO MENTION TIME IT WOULD
TAKE FOR US TO SEND TRUCKS DOWN
THERE.

RIGHT NOW IT'S NOT RIGHT BUT I
DO HAVE PEOPLE FROM MY STAFF
STILL WORKING WITH OUR LOCAL
AGRICULTURAL DEPARTMENT BECAUSE
SOMETHING THAT WE THINK IS
NEEDED OR DARE I SAY SILLY THAT
IT ISN'T IN PLACE.

BECAUSE AS I'VE SAID A HUNDRED
TIMES YOU SEE DRY ICE EV
EVERYWHERE.

EVERY ICE CREAM TRUCK YOU SEE,
LOT OF FANCY RESTAURANTS THEIR
DRINKS ARE LACED WITH DRY ICE
FOR AFFECT.

I DON'T THINK IT'S A HAZARD.

WE HAVE KNOWN, WE HAVE PROVE
THAT IT'S 100% EFFECTIVE.

>> MOST EFFECTIVE IT LOOKS LIKE
IN TERMS OF SAFETY WITH
CHILDRENW PETS AND EVERYTHING IN
TERMS MUCH GETTING --

>> AND COST.
MUCH CHEAPER THAN POISON.
>> THANK YOU FOR THAT UPDATE.
I'LL CONTINUE TO ADVOCATE
WHEREVER YOU NEED US TO HELP.
>> APPRECIATE THAT.
>> ALSO LOOKING AT PROBLEM
PROPERTIES GOING BACK TO EAST
BOSTON.
YOU KNOW WHAT IT LOOKS LIKE.
YOU KNOW THE ISSUES THAT WE'RE
HAVING WITH IT.
AND I REMEMBER LAST YEAR WE
TALKED ABOUT THE PROGRAM -- A
PROGRAM THAT SEEMS TO BE IN YOUR
DEPARTMENT, REFER SHIP AND
LOOKING AT HOW POSSIBLY A
PROBLEM PROPERTY COULD
EVENTUALLY JUST BE -- HELP WITH
THE AG'S OFFICE BE PUT INTO
RECEIVERSHIP.
I WAS WONDERING IF YOU CAN GIVE
ME AN UPDATE ON THIS, ALSO TELL
US A LITTLE BIT HOW WE CAN
ENHANCE OR GET INVOLVED IN THIS
REFER SHIP PROGRAM.
>> I CANNOT GIVE YOU UPDATE.
WE'RE WORKING BECAUSE IT'S SO
PAINFULLY OBVIOUS TO EVERYBODY,
THE DIFFERENT COMMUNITIES.
BUT PROBLEM PROPERTIES ITSELF
FALLS UNDER GENERAL SMITH.
HE HAS DONE SOME PRETTY AMAZING
THINGS TO FOCUS HOW PROBLEM
PROPERTIES WORK SO THAT WE HAVE
A LIST OF PROPERTIES THAT WERE
ACTIVELY WORKING ON.
WE HAVE A NUMBER OF SUCCESSES.
I'M VERY HAPPY TO REPORT THAT
MOUNT IDA IN DORCHESTER SOLD SO
THEY ARE STARTING TO FIX THAT.
THAT WAS A TEN-YEAR PROBLEM
PROPERTY THAT WE HAD TO FIGHT
BECAUSE OF LEGAL BATTLES BUILT
THERE ARE SUCCESSES.
I THINK THAT THE REAL TAKE AWAY
FROM THAT IS THE FACT THAT THE
PEOPLE THAT ARE INVOLVED IN THIS
AREN'T GIVING UP.
HOW PEOPLE CAN HELP IS TO REPORT
THEM.
311, WE HAVE FOUR VIOLATIONS IN
POLICE, ENVIRONMENTAL, ISD, AND
SOME OTHER ONE.

BUT IF WE HAVE THOSE THAT ESCALATES PROPERTY BE ON THE LIST.

23 IT'S ON THE LIST I HAVE EXPLAINED TO YOU BEFORE THERE IS A FOCUS GROUP OF PEOPLE FROM ALL DEPARTMENTS IN THE CITY TRY TO ISOLATE THE PROBLEM, DEAL WITH THE OWNERSHIP AND WE HAVE HAD SUCCESS WITH IT BUT AGAIN, BIGGEST PROBLEM IS OWNERSHIP. BECAUSE PROPERTIES THAT ARE USUALLY PROBLEMS, USUALLY HAVE PROBLEMS IN MULTIPLE LEVELS. SO IT'S SOMETHING THAT THE MORE YOU REPORT IT THE MORE THAT IT WILL ESCALATE WITHIN THE DATABASE WHICH AUTOMATICALLY WILL PRODUCE THE PROBLEM PROPERTIES.

>> CAN I JUST ASK A VERY QUICK FOLLOW UP FOR THAT.

IS THERE ANY WAY FOR YOU TO BOARD UP THE BUILDING AS YOU MAY BE AWARE, FOLKS GOT IN THERE, GOT UP TO THE ROOF OF IT WATCHED THE FIREWORKS FROM THE HARBOR --

>> THE LAW DOES ALLOW US TO BOARD UP TO EIGHT FEET.

THAT'S FIRST STORY.

WE DO DEAL WITH FIRE ESCAPES OR OPEN STAIRS AND THINGS LIKE THAT.

THE PROBLEM IS, WE HAVE NO BUDGET FOR THAT.

AND WHAT WE DO NOW IS WE WILL CONULT AND HIRE OUTSIDE COMPANY TO BOARD UP, WE PAY THE BILL THEN WE PUT A LIEN AGAINST THE PROPERTY TO ENCUMBER THEIR TITLE.

>> I'LL WAIT FOR THE NEXT ROUND. COUNCILOR FLYNN.

>> THANK YOU, COUNCILOR CIOMMO AND THANK YOU, COMMISSIONER CHRISTOPHER AND YOUR TEAM FOR BEING VERY RESPONSIVE, BEING VERY PROFESSIONAL AS WELL. COMMISSIONER, THE SHORT-TERM RENTAL ORDINANCE THAT WILL BE IN EFFECT I MAY HAVE MISSED SOME OF THIS, I WAS -- I GOT HERE LATE. WHAT IS THE PLANNING OF STAFF LEVEL AND WILL THERE BE A

SPECIFIC UNIT DEDICATED TO ENFORCEMENT AND INSPECTION OF AirBnB.

>> YES.

THE SHORT-TERM RENTAL WILL RIGHT NOW HAVE FOUR DEDICATED STAFF AT ISD.

TWO WILL BE AT THE INSPECTOR LEVEL, TWO AT THE ADMINISTRATIVE AND DATA ANALYST LEVEL.

WE ALSO HAVE A PARTNER TEAM OVER WHO IS SUPPLYING US LOT OF THE DATA AS WE GO FORWARD.

THAT GROUP WILL LIVE IN OUR HOUSING DIVISION BECAUSE IT SEEMS TO MAKE MOST SENSE TO LIVE THERE.

IT'S GOING TO BE PRIMARILY DATA DRIVEN SO THAT FOLLOW-UP, NOT GOING TO BE AS EXTREME LIKE IN THE RENTAL REGISTRY WE HAVE TO VISIT EACH APARTMENT ONCE EVERY FIVE YEARS.

THIS IS GOING TO BE MORE BASED ON DATA THAT IS PROVIDED TO US VERSUS THE RENTAL -- VERSUS SHORT-TERM RENTAL REGISTRATION. AND THAT WILL BE THE IMPETUS FOR ISSUING FINES THEN IT BECOMES INCUMBENT ON THE HOME OWNER TO PROVE TO US THAT WE WERE WRONG.

>> THANK YOU, COMMISSIONER.

I KNOW WE HAVE TALKED ABOUT AFTER OUR CONSTRUCTION, MANY TIMES I KNOW YOU ARE DOING THE BEST YOU CAN ON IT.

BUT DO WE HAVE ENOUGH INSPECTORS, ESPECIALLY ON THE WEEKENDS WE HAVE SO MUCH CONSTRUCTION GOING ON IN THE CITY IN JUST THINKING, WHAT IS OUR STAFFING LEVELS FOR WEEKEND WORK WHEN A LOT OF THESE COMPANIES ARE TRYING TO GET SOME OF THIS WORK DONE BECAUSE THEY PROBABLY FEEL THAT THERE'S NOT ENOUGH INSPECTORS IN THE CITY.

>> WE WORKED ON TWO SPECIFIC COMMUNITIES RIGHT NOW WITH GREAT -- I THINK PRETTY GOOD SUCCESS.÷

SOUTH END, PARTS OF ROXBURY, EAST BOSTON, THE PRIMARY AREAS THAT WERE GETTING CALLS IN OUR INSPECTORS SEEM TO BE HANDLING

IT.

THEY'RE WORKING LOT OF HOURS TO
CATCH UP ON THIS.

BUT YOU HAVE TO UNDERSTAND THAT
THE PROCESS WE HAVE IS VERY
SIMPLE.

WE GET A CALL.

AS YOU KNOW YOU'VE CALLED ME WE
HAVE INSPECTOR RIGHT OUT THERE.

THEY GO OUT THE FIRST ORDER OF
ACTION TO TAKE THE BUILDING
PERMIT.

TAKE IT OFF THE WALL.

NOW COME INTO ISD TO REACTIVATE
THAT PERMIT.

IN VERY FEW CASES THERE IS THE
ABILITY TO BRING THE POLICE IF
THE CONSTRUCTION COMPANIES GIVE
US A HARD TIME WHICH -- MY TIME
IN THIS POSITION WE HAVEN'T HAD
THAT HAPPEN.

PEOPLE SEEM TO STAY ON TOP OF IT
IT.

I HAVE GOT POLICY IN PLACE THAT
IF IT HAPPENS THREE TIMES I'M
TAKING THE BUILDING PERMIT AND
REVOKING IT TO REQUIRE YOU TO
START FROM DAY ONE IN YOUR
PROCESSING.

WE HAVEN'T HAD TO DO THAT.

I THINK THAT RIGHT NOW IT'S
BEING MANAGED, IT'S CONTROLLED.

MAJORITY OF THE COMPLAINTS I
STILL GET ARE SOME LARGER
PROJECTS THAT HAVE SOME CRITICAL
PARTS OF CONSTRUCTION THAT
CANNOT STOP SOMETIMES JUST
PURELY TO THE PHYSICS OF WHAT IS
GOING ON AND I TRY TO GET AS
MUCH NOTICE AS I CAN OUT TO
PEOPLE ABOUT WHAT'S HAPPENING.

THE IN THE EVENT OF A FAILURE OF
SOMETHING, LIFE SAFETY ISSUE IN
THE BUILDING, I'M NOT CALLING
ANYBODY, I'M LETTING THEM WORK.
WE WILL MAKE SURE THAT ISD STAFF
IS PRESENT AT SOME POINT DURING
THAT PROCESS TO MAKE SURE IT'S
BEING DONE PROPERLY.

THERE ARE ALSO PROJECTS THAT I
FEEL SOMETIMES ALLOWING THEM TO
WORK ON WEEKEND IS SAFER.

THE DIRECTION OF A CRANE,
RAISING OF TALL WINDOW PANELS

AND THINGS LIKE THAT, THERE'S
LESS VEHICULAR TRAFFIC, LESS IS
PEDESTRIAN TRAFFIC.
THERE ARE SOME PROPERTIES THAT I
WOULD PREFER TO HAVE WORK AT
NIGHT.

I KNOW THE NOISE IS ALWAYS AN
ISSUE AND LIGHTS ARE AN ISSUE
BUT WHEN YOU HAVE AREAS LIKE IN
DOWNTOWN BOSTON THAT HAVE A HIGH
PEDESTRIAN TRAFFIC, SOME OF
THESE PROCESSES ARE MUCH SAFER
WHEN THEY ARE HAPPENING WITH
LESS PEOPLE AROUND.

USUALLY MORE COSTLY TO THE
CONTRACTOR WHEN WE DO THAT AS
WELL.

IT'S A DELICATE BALANCE.
WE'RE TRYING TO STAY ON TOP OF
IT.

>> THANK YOU.

COULD CAN I ONE MORE QUESTION?
I KNOW THIS ISSUE, YOU'RE
CONCERNED ABOUT AS WELL, VOTING
CONTROL.

I FOCUSED A LOT OF ENERGY AND
TIME ON THAT.

ESPECIALLY IN CHINATOWN I HAD
THE OPPORTUNITY TO TALK TO CHRIS
OSGOOD TODAY ABOUT COMPOSTING.
BUT MAYBE CAN WE CONTINUE
TALKING ABOUT WHAT WE CAN DO TO
IMPROVE THE HEALTH AND SAFETY OF
THAT COMMUNITY, WHETHER IT'S
PUBLIC SERVICE ANNOUNCEMENTS TO
THE RESTAURANTS, TO THE
RESIDENTS WORKING CLOSELY WITH
CHRIS AND HIS STAFF BUT TRYING
TO MAKE CHINATOWN COMMUNITY AS
CLEAN AS WE POSSIBLY CAN?

>> IT'S NOT JUST CHINATOWN THE
ENTIRE CITY.

BUT WE HAVE HAD SOME FOCUS ON
CHINATOWN.

A YEAR AND HALF AGO THE
COLLECTION EFFORTS FOR THE TRASH
VERSUS RE-- IN ADDITION TO THE
RECYCLING WAS HOT FILED AFTER A
COLLECTIVE EDUCATIONAL PROGRAM
BETWEEN ISD AND PUBLIC WORKS.
BLOCK BY BLOCK, WE WENT OUT AND
EXPLAINED HOW TO DEAL WITH
TRASH, WHAT THE SITUATION ASK
WITH THIS.

WE ALSO HAVE VERY AGGRESSIVE PROGRAM, I MEAN I HAD ONE OF THE MAJOR BUILDING OWNERS IN CHINATOWN IN MY OFFICE ABOUT WHAT HE'S GOING TO DO AND WHAT HE'S GOING TO CLEAN.

HE'S BEEN VERY RESPONSIVE TO US, ONE HAS BEEN ADVOCATE TO GET THE WORD OUT THERE THEY CALL US UP VERY QUICKLY.

HEALTH DEPARTMENT USUALLY GOES OUT IN CONJUNCTION WITH THE FIRE DEPARTMENT, WITH ROAD CONTROL AS WELL AS BUILDING DEPARTMENT TO MAKE SURE THAT ANY TOOL THAT WE HAVE TO PUSH THE OWNERS TO DO THEIR JOB BETTER, I THINK IT'S GETTING MUCH BETTER.

EVEN JUST IN THAT ALONE THIS PAST YEAR WE RESPONDED TO 1700 COMPLAINTS.

WE HAVE ON OUR OWN DONE OVER 750 BAITING STATIONS THROUGHOUT THE CITY THAT INCLUDES BOTH THE SEWER SYSTEM AS WELL AS IT DOES PUBLIC AREAS.

WE ALSO WILL ASSIST IN CASES WHERE YOU HAVE AN ABSENTEE LANDLORD OR ONE OF OUR PROBLEM PROPERTY LANDLORDS AND RESIDENTS AREN'T GETTING RESULTS, OUR TEAMS WILL GO OUT AND EXPLAIN WHAT THE RESIDENTS SHOULD DO, WE ASSIST THEM SOMETIMES ON THEIR SITES AS WELL.

>> THANK YOU, COMMISSIONER, I APPRECIATE THAT.

I DO SEE YOU IN THAT COMMUNITY ALL THE TIME TRYING TO ADDRESS QUALITY LIFE ISSUES.

SO IT DOESN'T GO UNNOTICED AND I CERTAINLY APPRECIATE IT.

>> THANK YOU VERY MUCH, COUNCILOR.

>> THANK YOU.

COUNCILOR O'MALLEY TICKED OFF A FEW NAMES JUST WANT TO ADD SHAWN AND CHRIS AND KIM TO THAT.

>> THAT'S SO UNFAIR BECAUSE I GOT 250 EMPLOYEES THAT I COULD SIT HERE AND NAME, THROUGH THE WHOLE --

>> THANK YOU.

I JUST WANTED TO FOLLOW UP AGAIN

ON THE SHORT-TERM RENT TALL.
I THINK THE PROVISION THAT THE
COURT KNOCKED OUT OR BASICALLY
SAID THEY DIDN'T HAVE TO PROVIDE
WITH HOW MANY NIGHTS.

>> YES.

MOTION TO SECTION 914.10B.

THAT IS THE EXCLUSION THAT -- I
HAVE ALL OF THIS HERE IF WOULD
YOU LIKE, COUNCILOR.

ENFORCEMENT BY THE CITY.

JUST THE THREE PARAGRAPHS.

BUT WHAT IT SAYS IS THAT WE
ORIGINALLY WERE GOING TO FINE
BOOKING AGENTS FOR DOING THAT,
THAT IS THE ONE PROVISION.

THAT A TEMPORARY INJUNCTION HAS
BEEN PUT INTO PLACE IT'S NOT
PERMANENT AS YET.

BUT AS THE MAYOR HAS SAID
PROBABLY A NUMBER OF TIMES,
WE'RE PROCEEDING WITH THIS
PROGRAM.

AND NOW WE KNOW THE TERMS THAT
ARE ACCEPTED AND WE'RE GOING TO
CONTINUE WITH THOSE.

DOESN'T MEAN THAT WE'RE NOT
GOING TO VISIT THESE OTHER ONES
AS WELL.

>> RIGHT.

I THINK DURING NUMEROUS WORKING
SESSIONS, THOUGH, THE FACT THAT
THEY DON'T HAVE TO PROVIDE THAT
INFORMATION, I THINK I ASKED A
MILLION TIMES, HOW ARE YOU GOING
TO TRACK HOW MANY DAYS?

>> 914.11, DATA SHARING THEY ARE
REQUIRED TO GIVE US THE
LOCATIONS AND THE NUMBER OF
NIGHTS.

IT'S RETROACTIVE, SO ONCE A
MONTH THEY HAVE TO SUBMIT THE
DATA TO US.

THAT INJUNCTION IS DENIED BY THE
JUDGE SO THAT MEANS THAT WE --
THEY ARE GOING TO BE REQUIRED TO
GIVE THAT TO US.

>> THEY HAVE TO GIVE YOU THE
ADDRESS.

>> YES.

>> BUT NOT THE NUMBER OF NIGHTS.

>> NO.

BOTH.

I'LL GIVE YOU HOMEWORK TO READ.

IT'S ALL IN THERE NOW.

AGAIN I HAVE TO SIT WITH LEGAL COUNSEL TO FINITE WHAT THESE WORDS MEAN BECAUSE I'M NOT A LAWYER.

BUT THE WAY THAT I READ THEM IS, TWO OUT OF THREE OF THE INJUNCTIONS WERE ALLOWED ONE OF THEM -- TWO OF THEM WERE DENIED WHICH MEANS THEY'RE NOT GOING TO GET THE INJUNCTION.

ORDINANCE WILL STAND.

THEN ONE OF THEM WAS --

>> WHAT WAS THE OTHER ONE?

>> THE DATA SHARING, THE INFORMATION OF THE UNITS AND THE NUMBER OF NIGHTS THAT THEY WOULD BE IN SERVICE.

>> THEY HAVE TO SUPPLY BOTH.

>> YES.

>> OKAY.

COUNCILOR BAKER.

>> BUDDY, YOU MENTIONED 97 PUNT IDA I TOUCHED EVERYBODY IN YOUR DEPARTMENT.

>> EVERYBODY AT ISD HAS WORKED ON THAT.

>> IT WAS FORECLOSURE THAT WAS IN MY LIFE FOR EIGHT YEARS SO NOW BEEN SOLD TO A PRIVATE DEVELOPER NOW.

>> ARE WE DONE WITH IT?

>> I ISSUED PERMITS A WEEK AND A HALF AGO FOR DEMOLITION.

>> IS HE GOING TO DEMO THAT?

>> THEY'RE GOING TO -- GOOD PORTION OF THE BUILDING WILL HAVE TO BE DEMOLISHED.

I STILL PUT THE QUESTION TO THEM, ARE YOU GOING TO REBUILD THIS?

>> HOW DO YOU DEMOLISH A PORTION THEN --

>> THEY HAVE THE TECHNOLOGY. THEY ARE GOING IN NOW THROUGH THIS DEMOLITION PROCESS THEY WALL BE ABLE TO EVALUATE IN MUCH GREATER DETAIL WHAT THE BUILDING IS.

THEN THEY WILL MAKE AN ASSESSMENT.

AT THIS POINT I HAVE NOT ISSUED A PERMIT FOR REBUILD ANYTHING. UNTIL THEY FINISH THAT ANALYSIS.

>> THEY BEING THE NEW OWNER.
>> YES.
>> IS STUART STILL INVOLVED
THERE?
>> HE WAS THE ATTORNEY
REPRESENTING THE --
>> STATE.
>> THE JUDGE ON THAT.
>> HE'S ALL DONE WITH DEALING
ALL WITH THE DEVELOPER.
>> YES.
>> THAT'S GOOD.
CAN YOU HELP ME GET SPEED BUMPS
UP THERE NOW, BUDDY?
>> I HAVE A FEW OTHER PLACES I
WANT SPEED BUMPS RIGHT NOW.
>> CAN YOU TALK A LITTLE BIT
ABOUT THE AUXILIARY UNITS.
IF YOU ARE DOING SOMETHING, YOU
STILL NEED TO HAVE YOUR MEANS OF
EGRESS, EXITS, ALL LIFE SAFETY,
HEIGHT, IT'S NOT LIKE WE CAN
APPROVE ANYTHING THAT DOESN'T
HAVE --
>> EACH ADDITIONAL DWELLING UNIT
IS GOING TO BE REQUIRED TO MEET
THE SAME HOUSING STANDARDS AS
EVERY OTHER HOUSING.
THE FINANCIAL STUMBLING BLOCK
THAT WE RUN INTO IS THAT FOR ONE
AND TWO UNITS, YOU DO NOT NEED
SPRINKLERS.
>> THAT'S MY NEXT QUESTION.
>> THREE AND FOUR UNITS --
IF YOU'RE IN TWO FAMILY TRY
TO GET -- WHATEVER WOULD YOU
CALL THE UNIT IN THE BASEMENT
WILL THAT TRIGGER NOW, WILL THAT
NOW TRIGGER --
>> NEW UNIT WILL REQUIRED TO BE
SPRINKLED WILL HAVE TO BE --
>> JUST THAT UNION IT?
>> THEN IT HAS TO BE SEPARATED
FROM THE OTHER TWO UNITS IS ALSO
A FIRE ALARM REQUIREMENT THAT
HAS TO GO TO A HARD WIRED SYSTEM
IN THERE.
THE REAL PROBLEM --
>> WOMAN BACK FOR A SECOND.
JUST THAT UNIT, EVEN IF THAT
UNIT IS JUST A BEDROOM WITH A
BATHROOM YOU NEED TO SPRINKLE
THAT AND DO --
>> FIRE ALARM THROUGHOUT THE

BUILDING.

>> THROUGHOUT THE BUILDING.

BECAUSE IT TRIPS INTO THAT --

EVEN ROOM WITH THE BATHROOM IT'S

AN ADDITIONAL --

IT'S AN ADDITIONAL.

>> THE 80 UNIT CAN NOT BE A ROOM

WITH A BATHROOM.

>> DOES THERE HAVE TO BE A

KITCHEN WITH IT.

>> IT HAS TO BE A FRO STANDING

UNIT.

THE ALLOWANCE IS IT'S A LIVEABLE

UNIT IS OUR DEFINITION.

NOT EVERYONE THAT APPLIES IT

ABLE TO ACHIEVE.

THAT WHAT WE DON'T WANT IS

SOMEONE TAKING A BASEMENT AND

PUTTING A BEDROOM IN THE RIGHT

CORNER, LIVING ROOM IN THE LEFT

CORNER AND A ROOM IN THE MIDDLE

WITH BOILERS FOR THE UNIT THERE.

ARE REQUIREMENTS FOR EGRES.

>> WHAT IS THE REQUIREMENT FOR

ESCAPE WINDOW.

>> A WINDOW YOU CAN PUT A BOX

THROUGH IT.

IT'S A WAY FOR FIREFIGHTER TO

ASSIST SOMEONE IN THE BUILDING.

THAT IS REQUIRED FOR UNITS NOT

SPRINKLED ON ALL FLOORS BUT THE

FIRST FLOOR AT GROUND HREFPL.

>> SO, TO GET BACK TO THE LINE

OF QUESTIONING FROM MATT.

IF YOU HAD 75 APPLICATIONS AND

TWO MOVED FORWARD.

I WOULD THINK THAT'S TWO

FAMILIES LOOKING FOR THE

ADDITIONAL UNIT.

ONCE THEY SEE THE REQUIREMENTS

THEY'RE NOT GOING TO DO.

THAT.

>> WELL THE MAJORITY WERE BASED

ON UNITS.

THE MAJORITY ARE ONE AND TWO.

WE SAW ONE, ONE UNIT COMMITMENT.

IT'S STILL IN THE PROCESS.

IT DOESN'T MEAN THAT 73 WON'T

GET PERMITS.

SOME ARE STILL IN THE PROCESS.

SOME ARE GOING THROUGH SECURING

FINANCING AND MOVING FORWARD.

THE WINDOW IS THAT WE HAVE

ISSUED TWO.

THERE ARE OTHER THAT'S ARE WELL
ON THE WAY.

>> WE WILL HAVE A BETTER COULD
BE VERSION RATE ON.
THAT.

>> BACK TO THE FORECLOSURES.
ARE WE SEEING A TREND?
HAVE WE HIT THE WORST OF IT?
WHAT DO WE SEE THIS YEAR AND
NEXT YEAR.

ANY SENSE OF THAT.

>> PURE SPECULATION ON MY PART.
THERE IS TREMENDOUS GROWTH.
PEOPLE ARE WILLING TO INVEST IN
THEM.

I FIND IT AMAZING THAT PEOPLE
ARE NOT TAKING ADVANTAGE OF SOME
PROPERTIES.

THE LOCATIONS ARE ACROSS THE IS
AY.

>> THEY'RE NOT TAKING ADVANTAGE
OF FORECLOSED PROPERTIES?

>> THE FACT THAT THEY'RE SITTING
ON PROPERTY WITH TREMENDOUS
VALUE AND EXPEDITING THAT.

>> THE PEOPLE THAT OWN THEM NOW.

>> YES.

THEY'RE NOT DOING ANYTHING WITH
THEM.

A LOT OF TIMES.

NOT A LOT BUT FAIR AMOUNT THAT
THEY HAVE PEOPLE ORIGINALLY
OWNED IT PASS IT DID TO EYERS
AND THEY DON'T KNOW ABOUT IT.
WE HAD ONE PROPERTY --

>> THAT JUST WILL JUST BE IN
COURT?

>> WE ARE LOOKING TO GET IT IN
RECEIVERSHIP THERE.

ARE ISSUES TO DEAL WITH.

THE CITY IS SUCCESSFUL PUTTING
MONEY INTO IT AND TABLIZE IT TO
MAKE IS SAFE.

>> HOW LONG HAS IT BEEN
ABANDONED?

>> WE DON'T KNOW THE LAST
RECORDED OWNER WAS 1932.

THE PROPERTY BECAME KNOWN TO US
FROM A FIELD INSPECTOR.

WE SEE MORE INSPECTORS DOING
THIS.

IT'S GREAT.

>> THANK YOU.

>> I WANT TO THANK THE WHOLE

STAFF.

>> THANK YOU, COUNSELOR BAKER.

>> THANK YOU.

>> YOU HAVE A GOOD WINDOW AT THE DEPARTMENT.

THANK YOU.

>> COUNSELOR EDWARDS.

>> THANK YOU.

JUST FOLLOWING UP BECAUSE OF THE SUCCESS OF THE ADU.

I KNOW TWO MAY NOT SEEM LIKE A BIG DEAL TO SOME.

I KNOW THE PILOT IS TO WORK THROUGH ALL OF THE ISSUES TO PREVENT PIPELINE FROM BEING AS EFFICIENT AS POSSIBLE.

I'M EXCITED TO SEE IT EXPANDED AND KNOW THERE IS AN EFFICIENT PIPELINE.

YOU HAVE HEARD FROM FOLKS.

>> ABSOLUTELY.

I KNOW THIS IS GETTING TOO FAR AHEAD MAYBE.

I'M EXCITED ABOUT AN A DU PROGRAM, THE DETACHED ADUs OR SMALLER.

>> -- HOUSES.

>> YES THERE.

IS A WONDERFUL DISPLAY HERE.

I RECALL.

>> YOU COULD PUT TOGETHER THIS IN AN AFTERNOON.

THE HOOK UPS NEED AIR PLUCKER AND WHAT NOT.

WHERE IS THE CITY.

>> THE HOUSING RENOVATION LAB WORKS WITH US CLOSELY.

WORKS CLOSING WITH BPDA.

WE'RE LOOKING AT EVERYTHING.

WE HAVE A COM PABLGT LIVING UNIT YOU'RE ALLOWED TO DO SMALLER UNITS.

IF YOU DO CERTAIN AMENITIES ABOUT PUBLIC TRANSPORTATION YOU GET CERTAIN CREDITS FOR PARKING.

YOU GET MORE BUILDABLE AREA.

I THINK THERE ARE TWO PROJECTS THAT ARE ANALYZED FOR THE POTENTIAL OF THAT.

THAT'S ONE POSSIBILITY.

DURING THE ADU PROCESS WE GOT A LOT OF QUESTIONS ABOUT, CAN I CONVERT MY GARAGE OR CARRIAGE HOUSE.

FOR THE PILOT WE SAID NO.
DOESN'T MEAN IT'S OFF THE TABLE.
WE WANTED TO MAKE SHOWER THE ADU
PROGRAM IS OFF THE GROUND
PROPERLY.

THERE IS A DEFINITION OF THE
PIPELINE APPLICATION PROCESS.

SO, I HAVE TO ST. MAYOR IS
TRYING TO FIND EVERY TOOL HE CAN
TO PROVIDE MORE HOUSING WITHOUT
SPROE HIGHING THE QUALITY OF THE
NEIGHBORHOODS.

>> THANK YOU.

>> COUPLE OF THINGS ON FIRES.

CAN YOU WALK ME THROUGH THE
SMOKE DESECTOR PROCESS.

WE HAVE HAD FOLKS WITH HOMES AND
HAD SET BACKS WAITING FOR A
ULTIMATE INSPECTION.

>> THE ADVICE I GIVE TO ANYONE
BUYING A PROPERTY.

COME IN AS PART OF DUE DILIGENT.

IF WILL ARE OUTSTANDING
VIOLATIONS ON THE PROBABLY FROM
THE BRIEF KWOUS OWNER YOU HAVE
BOUGHT THE VIOLATION.

YOU KNOW WE WILL DO WELLNESS
CHECKS IF PEOPLE WANT US TO COME
IN.

ANYTIME THERE IS A MAIN MAJOR
INNOVATION OR NEW UNIT BUILT
THERE ARE A SERIES OF I SPECSES
THAT TAKE PLACE.

THIS CAN BE COMBINATION OF THE
FIRE DEPARTMENT AND CHECKS ON
THE PROP THIS IS PARALLEL.

SOMETIMES THEY CAN BE ONE IN THE
SAME INSPECTION.

OTHER TIMES THEY CAN NOT.

SMOKE DETECTORS ARE A IMPORTANT
PART OF SAVING LIVES THEY TRULY
ARE.

I KNOW THE FIRE DEPARTMENT WILL
COME OUT WITH SMOKE DETECTORS
FOR PEOPLE WITH NEED TO INSTALL
THEM.

THE REQUIREMENTS ARE NOT NEW.

>> I HAVE PEOPLE CALL AND SAY I
HAVE A CLOSING SCHEDULE
TOMORROW.

I NEED A INSPECTION TODAY.

DID YOU FILE FOR THE INSPECTION?

WELL, NOT YET.

THIS IS A PROCESS TO THAT

SOMETIMES THE ANTICIPATION OF
THE CLOSING DOESN'T DRIVE US
OVER LIFE SAFETY ISSUES.

AND FIRES.

YOU KNOW WE HAD ONE ON HANOVER
STREET.

I WILL ASK SOMETHING QUESTIONS
ON THE DND AND RENTAL PROGRAM.
THEY WERE CONDOS.

>> I CAN TELL YOU, COUNSELOR,
THE SITUATION WAS THEY WERE
CONDOS.

I BELIEVE 27 OF THEM OR 24.
THE SRA MAJORITY WERE RENTED OUT
I HAVE MET WITH THE CONDO
OWNERS.

I HAVE MET WITH THE RENTAL
GROUPS.

I HAVE MET WITH THE PROPERTY
MANAGEMENT OF THE PROJECT.

>> THERE WERE CASES WHERE WE
TOLD PEOPLE YOU CAN'T GO BACK TO
THE APARTMENT.

THE BUILDING RATCHED COMPROMISE
WHERE I WAS NOT COMFORTABLE.
THE STABILIZATION PROGRAM HAS
ENDED NOW.

PEOPLE ARE WORKING TO GET
BELONGINGS OUT.

THE BUILDING IS NOT HABITABLE.
THEY'RE WORKING THROUGH THAT
RIGHT NOW.

THE CURRENT STATE IS IT'S NOT TO
THE COMMUNITY AT LARGE.

I WILL NOT LET PEOPLE LIVE IN
THAT BUILDING UNTIL THE NEXT
PHASE IS COMPLETED.

>> FOR MY EDUCATION WHAT THE
FUSSEY PHASE IS STABILIZATION.

>> YES.

>> THE SECOND PHASE?

>> RESTORATION.

IF YOU GO AND LOOK AT THE
BUILDING YOU WILL SEE TEMPORARY
AREAS ON THE BUILDING TO
DISPLACE WEIGHT OFF THE EXISTING
STRUCTURE SYSTEM.

THERE WERE PILES TO PUTIN SIDE
THE FOUNDATION TO SUPPORT THE
BUILDING.

NOW THE TEAM IS GOING THROUGH
AND EVALUATING EACH STRUCTURE
MEMBER.

SOME MEMBERS WERE OBVIOUSLY

OUTSIDE THAT HAVE TO BE REPLACED.

SOME CASES THESE ARE NOT PIECES YOU CAN GO TO THE STEEL YARD TO BUY.

SOMETIMES THEY HAVE TO BE FABRICATED.

THE FIRST POINT IS TO GET THE BUILDING SAFE.

IN AND OF ITSELF IT'S NOT GOING TO FALL DOWN OR COMPROMISE. NOW IT'S A MATTER OF MAKING IT SAFE FOR PEOPLE TO MOVE BACK IN.

>> IS THERE A TIME LINE FOR THAT.

>> WE HAVE REQUESTED A TIME LINE.

>> THERE WERE DATES BY THE PROPERTY MANAGER AT THE BEGINNING OF THE MEETING.

I REFUTED RIGHT AWAY.

I HOPE TO HAVE IN THE NEXT WEEK THE ANALYSIS OF WHAT THEY WILL DO.

THERE WILL BE WAY TO ASCERTAIN A BETTER SCHEDULE.

>> THANK YOU.

I WILL FOLLOW-UP THEN.

>> WE HAVE BEEN RECOGNIZED BY MICHELLE WU.

CHAIR RECOGNIZES COUNCIL I COUNSELOR FLYNN.

>> THANK YOU COUNSELOR.

THANK YOU, MISSIONER FOR TAKING MY QUESTIONS.

I GET A LOST CALLS ON THE SOUTH END.

PRIVATE ALIS AND CONSTRUCTION GOING ON.

WHAT ARE YOUR THOUGHTS ABOUT OR CONCERNS AS WE DO CONSTRUCTION ON THE SOUTH END INCLUDING THE PRIVATE ALIS.

WHAT TYPE OF COMMUNICATION ARE WE HAVING WITH THE DEVELOPERS AND CONTRACTORS RELATED TO MAKING SURE THAT THE DEVELOPER, THE CONTRACTORS KNOW EXACTLY WHERE THE SEWER FRONT ARE, WHAT TYPE OF ASSISTANCE ARE WE WORKING CLOSELY WITH WATER AND SEWER AND THE CONTRACTORS ON THOSE ISSUES.

>> THE SOUTH END IS INTERESTING.

YOU KNOW WE DO HAVE A DIG SAFE PROGRAM THAT EVERYONE IS AWARE OF.

THAT HANDLES ALL IDENTIFICATION OF PUBLIC UNITS.

THE AREA THAT WE GET INVOLVED IN, I HAVE BEEN INVOLVED IN THE DISCUSSIONS ABOUT DRAINAGE OF PRIVATE ALIS HOW DO WE DO THAT. ONE PERSON WANTS TO PUT UP THE MONEY TO SAY I WILL FIX THE DRAINAGE.

BUT EVERY PERSON THAT SHARES THE PUBLIC ALI WITH AN EASEMENT HAS THE RIGHT TO SAY YES OR NO.

IT'S A DELICATE COMPROMISE.

SOME, IT'S IMPORTANT TO SOME SOMETIMES AND IT'S NOT IMPORTANT TO OTHERS AT ALL.

IT'S A CONSTANT DISCUSSION.

USUALLY ONCE WE LOCATE THE PRIMARY POINTS OF ACCESS FOR UTILITIES IT'S A MATTER OF SNAKING THEM AND FOLLOWING THEM DOWN.

WE CAN SEND CAMERAS DOWN AND GO OWE LOCATE THEM TO KNOW WHERE THEY ARE.

IT'S USUALLY MORE OF A LEGAL BATTLE WHO HAS THE RIGHT TO TOUCH THE ALI AND WHO DOESN'T.

>> OKAY.

THIS IS MY FINAL QUESTION, COMMISSIONER.

ON THE RESTAURANT GRADING SYSTEM.

>> YES.

>> HOW IS THAT GOING?

WHAT ARE YOUR BIGGEST CONCERNS?

IF SOMEONE GETS A GRADE, A RESTAURANT GETS A GRADE LOWER THAN THE A LEVEL WHAT DO THEY HAVE TO DO TO MAKE THAT?

>> THE GRADING SYSTEM IS A, B, C.

WE DO NOT ISSUE Ds.

>> IF YOU HAVE A D GRADE YOU'RE NOT PREPARED TO OPEN.

YOU GO THROUGH THE PROGRAM WITH REGARD TO THE INSPECTIONS.

IF YOU GET SAY FOR EXAMPLE A C.

YOU'RE NOT HAPPY WITH THAT C,

YOU ARE ALLOWED 30 DAYS FOR

CORRECTIVE ACTION BEFORE WE POST

THAT GRADE TO OUR DATABASE AND
THUS THE PUBLIC.

AFTER THE 30 DAY PERIOD.

IF YOU UPGRADE TO SAY A B.

THEN THAT IS YOUR GRADE FOR THE
YEAR.

THAT IS YOUR POINT.

YOU CAN PAY FOR A THIRD

INSPECTION TO TAKE YOU OUT OF

THE CATEGORY TO PROMOTE YOU TO
AN A.

THE VAST MAJORITY OF THE
RESTAURANTS IN BOSTON ARE Rs.

I REMIND PEOPLE THIS HAS TO DO

WITH THE SANITARY CODE OF

CLEANLINESS.

IT'S NOT THE TYPE OF FOOD OR
COST.

IT'S PURELY THE SANITARY CODE.

THE HEALTH DEPARTMENT IS

TREMENDOUS ABOUT STAYING WITH

RESTAURANTS TO WORK THEM

THROUGH, WHAT THE SITUATION IS.

WE HOPE EVERYONE HAS AN A.

IT'S A BETTER REFLECTION OF THE

RESTAURANT AND BETTER

REPRESENTATION OF THE FABRIC OF

OUR RESTAURANTS THROUGH THE

CITY.

I THINK IT'S A GOOD PROGRAM.

-- I FOUND DIFFICULT TO READ OR
UNDERSTAND.

THE SIMPLENESS OF AN A, B, OR C

MEANS IF YOU HAVE AN A YOU HAVE
MET ALL REQUIREMENTS.

B HAS ISSUES AND C YOU'RE IN

TROUBLE AND LESS THAN THAT

YOU'RE NOT ALLOWED TO OPEN.

>> THANK YOU, COMMISSIONER.

I APPRECIATE THE COMMENTS.

THE HEALTH AND SAFELY ARE

CRITICAL.

YOUR DEPARTMENT PLAYS A KEY ROLL

IN THAT.

THAT'S WHAT GOVERNMENT IS ALL

ABOUT.

PROTECTING OUR RESIDENTS.

I WANT TO SAY THANK YOU TO YOU

AND YOUR STAFF FOR THAT

EXCELLENT WORK.

>> IT'S DAY TO DAY.

THEY HAVE EXCELLENT COMMITMENT

TO US.

>> THANK YOU.

>> COUNSELOR WU.
>> THANK YOU, MR. CHAIRMAN.
GOOD AFTERNOON, EVERYONE.
GREAT TO SEE YOU.
THANK YOU FOR WHAT YOU DO.
I KNOW YOU'RE IN THE MIDST OF
IMPLEMENTING SO MANY INITIATIVES
NOW.
THERE IS A LOT ON YOUR PLATE.
I HAVE TWO BUCKETS OF QUESTIONS
THAT ARE PRETTY DIFFERENT THAT I
WANTED TO ASK ABOUT.
LEAD PAINT INSPECTIONS AND
OUTDOOR TYPES OF EVENTS.
I WILL GET THROUGH ALL I CAN IN
MY TIME AND THEN MAYBE A SECOND
ROUND.
ON LEAD PAINT WHAT IS THE CITY'S
CURRENT WAY WE'RE INTERACTING
WITH THE REQUIREMENTS FOR WHEN
CHILDREN ARE TESTED AND THE
REQUIREMENT IN MASSACHUSETTS IS
IF THERE IS LEAD IN THE BLOOD
ABOVE A CERTAIN LEVEL THAT
TRIGGERS INTERVENTION INCLUDING
THE ABILITY FOR MUNICIPALITIES
TO GO IN.
>> THAT'S DEPARTMENT OF PUBLIC
HEALTH.
OUR AREA IS THE PHYSICAL
LOCATION.
>> ANY POINT WE FIND A CHILD
WITH LEAD POISONING THAT GOES TO
BOSTON PUBLIC HEALTH.
THEY THEN HAVE A INSPECTION.
WE HAVE LEAD DETERMINATORS TO DO
A INITIAL LEAD INSPECTION AND
TRANSFER IS TO THE PUBLIC HEALTH
COMMISSION.
HOWEVER WHEN THERE IS A CHILD
LEAD POISONED WE DO NOT DOING
THE INSPECTIONS AT ALL IT'S BY
THE PUBLIC HEALTH COMMISSION.
>> THE ONES YOU GET INVOLVED AND
KICK IT OVER ARE FOR EXAMPLE
WITH A RENTAL INSPECTION?
>> I THINK IT'S PRE1974.
ANY PROPERTY THAT HASN'T BEEN
RENOVATED SINCE THEN WE DO
REQUIRE LEAD TESTING TO BE DONE
ON SURFACES WITHIN 72 INCHES
FROM THE FLOOR.
>> ON SALE OF THE PROPERTY.
>> YES.

>> TO CONDUCT A LEAD DETERMINATIONER THERE HAS TO BE A CHILD UNDER SIX IN THE DEPARTMENT.

>> IF THR-PBT ONE OR CONCERNS WE TRANSFER THAT.

>> WHAT TRIGGERS THE LEAD DETERMINATIONERS TO GO OUT FROM THE HOUSING INSPECTION TEAM.

>> AGAINLY A COMPLAINT.

>> FROM PEOPLE LIVING THERE? OKAY.

>> I WANT TO ADD TO THAT. THE RELATIONSHIP WITH DEPARTMENT OF PUBLIC HEALTH FOR LEAD PAINT, MOLD AND OTHER ISSUES THAT REQUIRE MORE TECHNICAL CHEMICAL ANALYSIS WE HAVE A TREMENDOUS RELATIONSHIP. MORE IMPORTANTLY WE KNOW HOW TO COMMUNICATE WITH EACH OTHER IF THERE ARE GREY AREAS WE ARE BOTH ON THE SITE.

>> GOT IT WHEN, IF WE'RE TALKING ABOUT STANDARD FOR CHILDREN, YOUNG CHILDREN, IT'S, IF SOMETHING HAPPENS AT THE DOCTOR'S OFFICE IT WILL GO DIRECTLY TO THE HEALTH DEPARTMENT.

>> YES.

>> THANK YOU.

>> I HAVE BEEN LEARNING ABOUT HOW MASSACHUSETTS STANDARDS ARE HIGHER -- EXACTLY AND WHAT IS RECOMMENDED NATIONALLY.

WE DON'T INTERVENE OR TRIGGER THE INSPECTIONS UNTIL THE POISON IS HIGHER THAN IT SHOULD BE.

SECOND QUESTION.

COOK OUTS, BLOCK PARTIES, ETCETERA, WHAT IS THE PROCESS AS PEOPLE ON THE SCALE OF A NEIGHBORHOOD SHUTTING DOWN A STREET TO SOMETHING BIGGER?

YOU HAVE A BBQ IN YOUR HOUSE.

WE TELL YOU TO BE CAREFUL BECAUSE OF THE FIRE THING.

IF IT'S ON YOUR PROPERTY AND WITHIN YOU KNOW YOUR HOUSE THAT'S PRETTY MUCH UP TO YOU AS LONG AS YOU DON'T CREATE A NOISE OR PUBLIC SAFELY NUISANCE.

WHEN YOU HAVE A PUBLIC PARTY

THAT'S OVER 50 OCCUPANTS YOU
NEED A TEMPORARY OCCUPANCY -- TO
GO FORWARD.

IF YOU HAVE FOOD WE REQUIRE A
INSPECTION.

SO THE PERMITS HAVE BEEN WORKED
OUT.

IT WAS THAT EVERY VENDOR HAD TO
PAY PAPER MIT FEE.

WE DIDN'T AGREE WITH THAT.

SO EACH EVENT HAS PAPER MIT FEE.

EACH VENDOR HAS TO SUPPLY THE
SOURCE OF THEIR FOOD.

IT GOES DOWN TO A \$60 PERMIT FOR
THE FEE.

WE REQUIRE THEY HIRE A HEALTH
INSPECTOR THE DAY OF THE EVENT
TO MONITOR WHAT IS GOING ON, ON
SAOEUFPLT.

>> HOW LONG IS THAT FOR?

>> DEPENDS.

>> GOT IT.

IF IT'S JUST, FOR EXAMPLE, A
NEIGHBORHOOD BLOCK PARTY LIKE
RESIDENTS ON A STREET WANTING TO
BE ON THE STREETS AND POTLUCK OF
THEIR OWN FOOD.

HOW DOES THAT WORK.

>> WELL, AGAIN IF THEY'RE
SUPPLYING FOOD WE WOULD LIKE TO
UNDERSTAND IT.

WE HAVE A LOT THAT ARE POTLUCK.
I WILL COME OVER AND EAT WHAT
YOU PUT OUT.

IF IT'S A CLOSURE OF A STREET
YOU HAVE TO TALK TO PUBLIC WORKS
AND FIRE AND POLICE SO THEY KNOW
THE STREET IS NOT ACCESSIBLE
STORE THEM.

WE ARE CONCERNED WITH KWROUPDZ GROUPS OF
50 ORE MORE.

THANK YOU USE THE FOOD TRUCKS
CERTIFIED BY US WE'RE OKAY WITH
THAT.

IF YOU ARE USING PACKAGE FOOD
NOT PREPARED THERE WE ARE OKAY
WITH THAT.

RECENTLY THERE WAS A MAJOR
CHANGE AND THE DEFINITIONS.

>> ANYTHING ELSE.

>> GO AHEAD.

>> YES.

SO MY LAST QUESTION WAS AROUND
TRAINING FOR THESE TYPES OF

EVENTS.

>> IF THERE ARE, IF SOMEONE IS PLANNING A LARGER EVENT MAYBE WITH MULTIPLE VENDORS WHO HAVEN'T HAD TO DO AN OUTSIDE STAND BEFORE DOES THE DEPARTMENT OFFER, YOU GO OUT TO A BASE PHEPT OR COMMUNITY ROOM AND DO A TRAINING FOR VENDORS?

>> IT'S KIND OF A STRANGE ONE. IF IT'S TRULY AN EVENT AND YOU HAVE TO GO TO THE EVENTS COMMITTEE.

THEY WILL DIRECT YOU FOR AT PROFPLZ YOU NEED TO MAKE THINGS HAPPEN.

AS YOU KNOW WE'RE ALWAYS WILLING TO GO OUT AND TALK TO THE COMMUNITY ABOUT ANY POLICIES OF ISD.

WE DON'T DESIGN VENUES FOR PEOPLE.

IT'S BETTER YOU COME TO US WITH WHAT YOU'RE TRYING TO DO.

WE MAKE THAT WORK FOR YOU.

YOU KNOW THINGS LIKE GRADUATION, WE GET INVOLVED WITH A BUNCH OF ISSUES.

MORE THAN HEALTH.

IT'S BARMES, EGRESS AND MANAGEMENT.

SMALLER VENUES, THERE ARE TOO MANY OF THEM.

>> IF THERE WAS A REQUEST FROM THE COMMUNITY TO DO A TRAINING FOR PEOPLE WHO MAYBE INTERESTED IN VENDING FOOD AT FESTIVALS IS THAT A POSSIBILITY?

>> ABSOLUTELY.

>> THANK YOU.

>> GREAT.

THERE WAS ONE EMPLOYEE THAT I WILL MENTION.

>> OH, BOY.

>> JOHN MEANY.

FORMER SHADIC AWARD WINNER.

THINK HE MAYBE RETIRING SOON?

>> NO, JOHN IS OFFICIALLY RETIRED.

>> A BIG LOSS.

>> WE HAVEN'T LOST HIM.

HE IS WORKING WITH US, THE PUBLIC HEALTH DEPARTMENT.

>> THAT'S GREAT.

>> DEALING WITH HOARDING AND
SPECIAL NEED CASES.

>> SOMEONE LEAVING THIS BODY,
INSTITUTIONAL MEMORY IS
IMPORTANT.

I WILL PUT THAT OUT THERE.

>> TOTALLY AGREE.

>> THANK YOU.

THIS HEARING IS ADJOURNED.