Sullivan Square Enhanced Transit Hub
Improving the customer experience and connections to the neighborhood

Project Description
Along with new rapid bus service to Everett and new shuttles to the Wynn Casino, Sullivan Station amenities and access will be enhanced. Within the station, improved wayfinding, lighting, and waiting areas will increase rider comfort. Outside, bus berths will be reconfigured onto one level with improved operating efficiencies, and riders will have well-lit shelters, real-time information displays, comfortable benches, and other modern amenities. Rationalized bus and automobile circulation will be accompanied by an improved walking experience to and from the station along and across Broadway, Mystic Avenue, Cambridge Street, and Sullivan Square itself.

Benefits and Issues Addressed
Sullivan Square Station is a major transfer point and a growing destination station, but physical conditions for connecting between trains and buses are outdated and deteriorating, while connections on foot and bike to Charlestown and East Somerville are particularly difficult. Demand is expected to grow as the MBTA is studying the planned incorporation of BRT treatments for heavily-used bus lines serving the station between Everett and downtown Boston, and the new Wynn Casino will be running dedicated shuttles from Sullivan square as well. Conditions for waiting passengers are currently inadequate with riders regularly waiting at unprotected bus berths and rushing to make connections. Bus operations are awkward and conflict with park-and-ride traffic and heavy general traffic on each abutting street. Modern amenities and traffic solutions will greatly increase rider comfort, reduce transfer delays, and reduce bus delays for MBTA vehicles entering and exiting the station.

Implementation
Approximate Cost: To be determined by ongoing Lower Mystic Regional planning process
Potential Funding Sources: MassDOT/MBTA and local developers
Who’s Responsible: MassDOT/MBTA
Time Frame: Within 5 to 15 years

Noteworthy
About 10,000 Orange Line boardings and 8,000 local bus boardings occur at Sullivan Square each weekday. Between 2009 and 2012, ridership on all but one local bus route serving Sullivan increased by at least 10%.