

WARREN STREET CORRIDOR BUS-RELATED FACT SHEET



City of Boston
Transportation

HIGH RIDERSHIP



5
Routes Served

Routes 14, 19, 23, 28, and 44 all travel along Warren Street

#1
In Ridership

Route 28, which serves Warren, hosts the highest ridership in the MBTA bus network

20,272
Daily T Riders

Between Blue Hill Ave. and Dudley St., over 20 thousand bus riders travel along Warren every weekday

SEVERE DELAYS



20
Minute Delays

The average bus rider experiences 20 minutes longer than necessary travelling on Warren each day

30
Minute Delays

When traffic is at its worst, bus riders can spend 30 minutes longer than necessary along Warren

2.5
Hours per Week

Due to severe delays, bus riders are spending as much as 2.5 hours longer than necessary on Warren per week

HEAVY DISPARITIES



90%
Minority Riders

90% of Warren St bus riders identify as minorities; as a result, Warren's delays are primarily impacting commuters of color

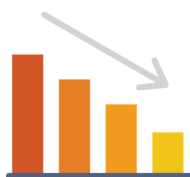
62%
Low-Income

62% of Warren bus riders are low-income earners; these riders face a disproportionately negative travel experience

65
Hours a Year

On average, black riders each spend 65 hours longer a year on buses than white riders; Warren's delays contribute heavily to that

POOR RELIABILITY



2nd
Worst Reliability

As of 2018, Route 19, which serves Warren Street, had an on-time performance of 43%; 2nd worst in the entire system

4th
Worst Reliability

Route 14, also serving Warren Street communities, had an on-time performance of 49%; 4th worst in the system