

To: Public Disclosure
From: Engineering Division, Public Works Department
Date: June 16, 2021
Subject: Cummins Highway Phase II Temporary Trial Survey Comment Distribution

The purpose of this memo is to summarize the public feedback that we received on the Cummins Highway Reconstruction Project – Temporary Lane Reduction Trial that began on July 24, 2020. Feedback was received via an online survey (SurveyMonkey), emails to Public Works staff, City of Boston Constituent Relationship Management (CRM) system – aka 311 calls, the Livable Streets Alliance Street Ambassador Survey, and the Woodhaven Culbert Regis Neighborhood Association.

The survey comments below reflect responses submitted for Phase 1 improvements, between July 29, 2020 and November 11, 2020. The comments below are excerpts from the actual submitted responses to group similar themes together for the purpose of providing one common response to the entire group.

TRAFFIC ON SIDE STREET COMMENTS – PHASE 1

- 1. traffic gets congested when there is an unexpected detour due to work, e.g. intersection of Wood Ave was blocked. Traffic detoured off of Harvard St through dense residential neighborhood. or coming from wood ave traffic was detoured back into the neighborhood i just left.*
 - Online Survey Comments, 12/3/2020
- 2. I am extremely concerned about how these changes are going to force local traffic to cut through nearby neighborhoods to avoid the long lines that have now been created. I imagine this will only get worse once schools reopen and public transportation resume typical operations, resulting in even more people on the road. It used to take me 15 mins to get to Hyde Park, with the current changes coupled with peak commute times, traffic has increased substantially. The city needs to rethink this project and seriously consider the needs of the current residents.*
 - Online Survey Comments, 11/27/2020
- 3. In the recent weeks I only realized there would be detours that added significant time to my commutes*
 - Online Survey Comments, 10/12/2020
- 4. I am concerned about the increase in cars that will start traveling on my street to avoid the traffic on Cummins Highway.*
 - Online Survey Comments, 8/1/2020



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RESPONSE

The utility work being performed by National Grid (and their contractor Feeney Bros.) along with construction of the permanent improvements to Cummins Highway will create the need for short-term traffic detours at specific locations. Although the City of Boston works to minimize disturbances caused by our construction work, we understand and apologize for any inconveniences this may cause. Prior to construction on Cummins Highway, we will notify the neighborhood at least 2 weeks in advance. For the duration of the construction, we ask that you please have patience with us as we work to implement these much-needed safety improvements along this corridor. Once complete, the improvements to Cummins Highway will improve access for all modes of travel along Cummins Highway thereby reducing the amount of cut-thru traffic. Please note, although construction related detours are sometimes unavoidable, they will only be used during daytime hours.

ENTERING / EXITING CUMMINS HIGHWAY COMMENTS – PHASE 1

1. *With this new trial it makes it very difficult to exit Tampa Street to Cummins Hwy.*
 - Online Survey Comments, 11/12/2020
2. *it's also more dangerous to turn onto cummins because it is difficult to see cars driving based on the location of the parked cars.*
 - Online Survey Comments, 11/11/2020
3. *Then trying to reenter traffic is dangerous and takes entirely too long.*
 - Online Survey Comments, 10/11/2020
4. *I find this survey interesting that it didn't ask how comfortable a driver felt. I don't feel comfortable turning onto side streets.*
 - Online Survey Comments, 10/9/2020
5. *This current trial creates a lot more traffic and chaos on Cummins especially when you are enter Cummins from a side street and you are unable to see oncoming traffic.*
 - Online Survey Comments, 10/5/2020
6. *I do notice that it has created obstruction of sight for drivers turning onto Cummings from side streets or turning from Cummings onto side streets especially near the Sunoco gas station.*
 - Online Survey Comments, 10/1/2020
7. *Since the trial began, driving safely has become more difficult. Pulling out of most of the side streets is now difficult bc of the limited view and traffic.*
 - Online Survey Comments, 10/1/2020



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8. *Additionally, it has made it significantly harder to turn onto Cummins Hwy from side streets as there are now severe blind spots.*
 - Online Survey Comments, 10/1/2020
9. *For resident who reside on the side Sts. off of Cummins Hwy, like myself, it makes it a challenge just to exit out onto Cummins Highway, as many of these vehicles BLOCK the opening of the Streets leading out onto Cummings Hwy.*
 - Online Survey Comments, 9/18/2020
10. *It is hard to see cars coming when coming off of a side street onto Cummins due to the cars that are parked in the lanes on the right.*
 - Online Survey Comments, 8/20/2020
11. *I often turn left onto Cummins Highway in the Westbound direction, from Greenfield Road. Since the trial has begun, it has now been very difficult for me to do this. The traffic is constantly moving in both directions, so it is much more dangerous and daunting for me to turn onto Cummins Highway. It now takes me an additional 1-3 minutes to get onto Cummins Highway in this way.*
 - Online Survey Comments, 8/18/2020
12. *This change has been incredibly frustrating for those of us that live directly off of Cummins Hwy. Visibility for cars pulling out onto Cummins Hwy is very limited with the new structure which feels unsafe and can further increase accidents.*
 - Online Survey Comments, 8/15/2020
13. *It has become increasingly harder to pull out and pull into my driveway on Cummings Highway with this new system. It is difficult to pull in and out of side streets with this new system due to parked cars blocking your view. I've noticed people speeding out of sidestreets to beat the oncoming traffic as well as at lights .*
 - Online Survey Comments, 8/15/2020
14. *Yes, it is very hard to turn on to Cummins Highway now that the cars are parked which feels like the middle of the street.*
 - Online Survey Comments, 8/13/2020
15. *people driving off side streets speed onto Cummins Highway. No one yields or stops.*
 - Online Survey Comments, 8/13/2020
16. *Homeowners and renters can't even get off of their side streets onto Cummins to get anywhere.*
 - Online Survey Comments, 8/10/2020
17. *The trial makes it very hard to get onto Cummins from side streets, most specifically if you're trying to go left.*
 - Online Survey Comments, 8/9/2020



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18. *With the trial in place, getting out of the side streets is difficult, turning is difficult for some especially larger vehicles and the bike lanes are not being used as frequently as you planned.*
 - Online Survey Comments, 8/8/2020
19. *Cars continue to block the corner of Rockdale St causing delays as you try to make either a left or a right turn on a green light on Cummins Highway.*
 - Online Survey Comments, 8/4/2020
20. *Now these new lanes are horrendous it took me 3 turns at the same light a couple of days ago to turn onto my street from Cummins Hwy because we are reduced to one lane with no turn signals.*
 - Online Survey Comments, 8/1/2020
21. *There is an intersection at every block- and it is exponentially more difficult to turn off and on to Cummins Highway with the dedicated bike lane.*
 - Online Survey Comments, 8/1/2020
22. *I live on Rugby Road which is off of Cummins Highway. It is often difficult to exit and enter onto Cummins Highway to/from Rugby.*
 - Online Survey Comments, 7/31/2020
23. *The trial has not been the best experience for me because coming off my street onto Cummins have been difficult and the fact that a construction vehicle stays parked at the end of my street has made this increasingly more difficult.*
 - Online Survey Comments, 7/30/2020
24. *I have had extreme difficulty navigating Cummins Highway now that the trial is in place. It has been very difficult to get on to Cummins Highway off of my street because of the constant traffic congestion. It has made my commute extremely difficult.*
 - Online Survey Comments, 7/30/2020
25. *As you know I live on Weybosset, getting off my street has been more of a delay and one of the water-filled barriers is awkwardly placed so when I try to turn onto the other side of Cummins it feels like I'm going to hit the barrier.*
 - Trial Survey Comments, 7/27/2020
26. *I do not agree with the current changes its difficult coming in and out of my driveway and is a safety concern for myself, guest and pedestrians.*
 - Trial Survey Comments, 9/1/2020
27. *Cars coming out of and entering side streets adds to the congestion with just one lane in which to operate. Also, the need to make U-turns creates an unsafe situation.*
 - Woodhaven Culbert Regis Neighborhood Association Comments, 10/9/2020



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28. *The cones put up to create the bike lane cause difficulty for people turning out of the side streets, can cause accidents.*
- CRM Case Comments, 8/6/2020
29. *It's very difficult leaving Richmere Road and taking a left because at the complex 760 Cummings Highway, the orange and white blockers are too close to the exit from Richmere Road the tenants of the complex parks their cars almost blocking the exit, there should be an no parking blocker you have the orange and white blocker but it doesn't say no parking this causes traffic jams as well, please take a look and consider a no parking blocker. Thanks*
- Online Survey Comments, 10/2/2020
30. *IT IS VERY DIFFICULT EXITING SIDE STREETS ONTO CUMMINS HIGHWAY*
- Online Survey Comments, 8/30/2020
31. *Will there be an easier left hand turn onto Itasca street from Cummins*
- Online Survey Comments 8/20/2020

RESPONSE

In response to this issue raised by residents, regarding side street visibility being impeded by the orange and white water-filled barriers, PWD removed the barriers and replaced them with pavement markings and flex posts as part of Phase 2 pilot. To address residents' concerns, the pavement markings and flex posts were placed to restrict vehicles from parking too close to side streets to allow better visibility of oncoming traffic. The permanent design will eliminate the flex posts entirely creating even better visibility. The permanent design will also remove the median island to eliminate the need for U-Turns to access driveways and will slow the overall vehicle speeds on Cummins Highway, making it easier to enter/exit side streets. For more information regarding the Phase 2 pilot, please view the [Temporary Redesign of Cummins Highway Storymap](#).

POST PANDEMIC / TRAFFIC CONGESTION COMMENTS – PHASE 1

- 1. Most people are working from home now and I'm concerned that when things go back to normal, traffic will be worse given that people that live further south sometimes use local streets, including Cummins Hwy to get to work in various locations in Boston.*
- Online Survey Comments, 11/12/2020
- 2. When traffic returns to the regular throughout the city, this is going to increase commute to work by a significant amount of time for the regular community members. The bike lanes are not necessary.*
- Online Survey Comments, 10/22/2020
- 3. I can't even imagine how bad it's going to be after covid.*



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- Online Survey Comments, 10/22/2020
- 4. *I don't think narrowing the road is the answer. The traffic is manageable now due to the pandemic but once things commence more normally this is going to be pure chaos.*
 - Online Survey Comments, 10/13/2020
- 5. *I am concerned about traffic once school and business are back to normal.*
 - Online Survey Comments, 10/11/2020
- 6. *IF CV19 IS EVER IRADICATED THIS TRAFFIC IS GOING TO BE WORSE*
 - Online Survey Comments, 10/9/2020
- 7. *The traffic now during this trial is horrific, and a lot of commuters are not on the roads due to COVID. When the city is back to normal and school buses, senior vans, the ride, etc are all back in full force I cannot imagine the horror that will become of Cummin Hwy.*
 - Online Survey Comments, 10/1/2020
- 8. *This new configuration is terrible. It only seems to be functional now because of the pandemic keeping most people home. It's going to cause MAJOR headaches once the school busses are back and more offices start requiring their staff to return to the offices.*
 - Online Survey Comments, 10/1/2020
- 9. *The change has gone into effect during a pandemic where the traffic flow is minimal. When we have high traffic and congestion this change will be a disaster.*
 - Online Survey Comments, 10/1/2020
- 10. *Right now there are no school buses on the road due of COVID -19. when all these buses come into service Cumming high will be like route 93 or 128.*
 - Online Survey Comments, 9/30/2020
- 11. *When school is back in full time and the snow comes this street is going to be a disaster to travel up and down.*
 - Online Survey Comments, 9/30/2020
- 12. *This trial is being done during covid and very minor road traffic. There are currently no school buses/ or kids on route.*
 - Online Survey Comments, 9/7/2020
- 13. *While school is not currently happening in person, I believe that when it does transition there will be way more congestion on cummins hwy.*
 - Online Survey Comments, 8/26/2020



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14. *There are a lot of school bus stops along this route which would only cause more of a delay once COVID is over*
 - Online Survey Comments, 8/20/2020
15. *Although we are currently in a pandemic and the decision around schooling is undecided I would be very concerned with children added to the mix with in this trial.*
 - Online Survey Comments, 8/19/2020
16. *When school traffic picks up again, the congestion will be a lot worse and will make it more difficult to travel on Cummins Highway, especially for people who live off the side streets and need to access Cummins Highway on an everyday basis*
 - Online Survey Comments, 8/13/2020
17. *We are in a pandemic and school is not back in session yet and the setup makes things unsafe. If local schools have any level of in-person learning, traffic will be HORRIBLE on this stretch of Cummins Highway, making commuting difficult for locals and abutters of this stretch of Cummins Highway.*
 - Online Survey Comments, 8/12/2020
18. *Performing the trial during the pandemic is an unfair determination on a permanent plan for Cummins Highway. Most people are working from home and will eventually return to full travel.*
 - Online Survey Comments, 8/8/2020
19. *Right now the roads aren't even that busy with Covid and most people staying at home and yet it's caused me to be stuck in traffic. Imagine what is going to happen when everyone is back on the road! I think having one lane is counter to the goals listed: it causes more traffic & it makes it less safe getting in and out of ones car*
 - Online Survey Comments, 8/7/2020
20. *It is very concerning you'd decide to make these changes during a time when there is far less traffic on the road due to Covid19, however still causing traffic congestion with less people traveling on the road.*
 - Online Survey Comments, 8/4/2020
21. *At this time, I do not believe now, during a health crisis is an effective time to move forward with the trial, although it's already in place. Reason: The road is not being fully utilized under normal circumstances characteristics of that busy work: For example, work schedules, school bus traffic, box trucks.*
 - Online Survey Comments, 8/4/2020
22. *I suspect congestion and traffic will increase when schools reopen and during snow emergencies.*
 - Online Survey Comments, 8/4/2020
23. *The trial works okay during covid. When traffic goes back to normal the congestion during traffic hours will be insane. This is one of few options for residents in Hyde Park, Roslindale, Mattapan to get through and to the city faster.*



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- Online Survey Comments, 8/2/2020
24. I would also like to add it's not at full capacity right now either because we are in the middle of a pandemic so are we really capturing the full traffic flow of Cummins at this time
- Online Survey Comments, 7/30/2020
25. I can't imagine how horrible the commute will be once schools open again.
- Online Survey Comments, 7/30/2020
26. I do not believe now, during a health crisis is an effective time for traffic data collection because the street is not being fully utilized under normal circumstances characteristics of that busy work: For example, work schedules and school bus traffic.
- Trial Survey Comments, 8/3/2020
27. I'm skeptical about the travel times, since I assume that the general level of traffic has gone down due to Covid, and the recent measurements were during the summer when traffic in general is lighter. Even in Phase 2, there won't be school buses this year, or at least not as many. However, in my mind, even if travel time is further reduced, it's still ok - we knew all along that reducing speeds will reduce travel time, and that the "induced demand" principle works in reverse
- Trial Survey Comments, 10/15/2020
28. This trial is conducted during a time of reduced usage of Cummins Highway. There is much less traffic due to the impact of COVID-19. Commuters to work are significantly reduced, the vast majority of school buses are not in operation and travel to businesses in the area has declined. To conduct the trial at this time does not provide a true test of the impact on Cummins Highway.
- Woodhaven Culbert Regis Neighborhood Association Comments, 10/9/2020

RESPONSE

Over recent months, traffic volumes throughout the city have started to increase as pandemic restrictions are lifted and as people have returned to pre-covid work/school patterns. We will continue to collect data and monitor traffic volumes as the travel volumes change over time. The final design includes improvements to various intersections that include adding turn lanes and updating signal timing and phasing that we believe will improve overall traffic conditions and safety for pedestrians, cyclists and drivers. Also, please note that the initial data we analyzed and modeled for Cummins Highway was taken pre-Covid. We understand residents' concerns and continue to collect additional data, as recent as May '21 and June '21. This data is not yet available but for more information regarding our previous data please click on the following link: [Cummins Data Collection Overview and Findings.](#)

TRAFFIC CONGESTION COMMENTS – PHASE 1



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1. *Trying to understand the concept of this project. Is it to make the area less congested, or is it to make the street congested. I understand with the train system coming into the neighborhood you want to make things better for them. But how about us who live in the surrounding area and commute using cummins highway. Why is there traffic from one end of the street to the other? Is this the objective, more congestion on the street it's like making a busy street like Blue Hill Ave a single lane in both directions which doesn't make much sense.*
 - Online Survey Comments, 11/20/2020
2. *Traffic lines are very long and It is difficult to merge into traffic.*
 - Online Survey Comments, 11/12/2020
3. *Due to the single lane, traffic is backed up more. Also, I dont think barriers should be in place where right turns occur after a light. For example, after going through the light at wood ave and cummins, driving towards mattapan square, the lanes merge. And yet, if you want to turn on to tampa street, you have to merge and then turn. It would have been nicer to just make it a bit lane and for cars looking to make the next turn on to tampa. I was also on cummins driving away from mattapan square and someone ahead was trying to turn into Sunoco. This caused traffic to back up all the way to the light at the corner where crest liquor store is. Another area of concern is american legion where cummins meets american legion driving towards roslindale. I can only imagine the traffic backup in the future when school is in session.*
 - Online Survey Comments, 11/11/2020
4. *I live off Cummings highway and the traffic congestion is terrible since the one lane has been implemented. Don't think making these streets one lane was a good solution, want people to slow down add speed bumps but don't get rid of lanes.*
 - Online Survey Comments, 11/10/2020
5. *Creating two lanes will create MORE traffic for that area!! If it's not broke don't fix it. Keep the four lanes!!!*
 - Online Survey Comments, 10/28/2020
6. *The trial period was horrible for commuters/residence and caused so much congestion.*
 - Online Survey Comments, 10/25/2020
7. *One lane on both side will slow down the commute and create much more unnecessary traffic in our neighborhood. Installing speed bumps would've been a better solution.*
 - Online Survey Comments, 10/23/2020
8. *I think cutting the in half is stupid there's too much too much traffic on this road here has too much traffic to cut it down to one lane*
 - Online Survey Comments, 10/22/2020
9. *Cummins hwy causes traffic on intersecting roads already, removing lanes will just add to traffic on and perpendicular to the street.*



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- Online Survey Comments, 10/22/2020
10. *This idea would create more traffic and make it harder for people to commute. I don't think the best idea to deal with speedy drivers is making more traffic.*
 - Online Survey Comments, 10/22/2020
 11. *The new design adds more traffic due to removing one travel lane.*
 - Online Survey Comments, 10/22/2020
 12. *We need all the lanes we already have! Making less lanes will make traffic worse. It's already being affected with the orange borders in place now.*
 - Online Survey Comments, 10/22/2020
 13. *This traffic pattern is going to create MORE traffic. Please keep the 4 lanes*
 - Online Survey Comments, 10/22/2020
 14. *Cutting the number of lanes down will only cause congestion.*
 - Online Survey Comments, 10/22/2020
 15. *Taking away a full line of traffic will significantly effect the value of life for people living in the area because Cummins HWY is already congested*
 - Online Survey Comments, 10/22/2020
 16. *The traffic changes is cumbersome with one driving lane. I have no idea how it will work during the snow which is always bad even with two lanes*
 - Online Survey Comments, 10/17/2020
 17. *Cummins Hwy is extremely congested and traffic gets worse in the winter.*
 - Online Survey Comments, 10/16/2020
 18. *The action to make Cummings HWY a one lane street has cause more traffic in the afternoon and morning commute. It has also made it less comfortable to drive down the road.*
 - Online Survey Comments, 10/16/2020
 19. *You've basically taken the 2 lane roads and converted them down to one lane roads where public transportation normally runs. Its going to create more traffic jams and congestion*
 - Online Survey Comments, 10/15/2020
 20. *Boston is already a extremely congested city. I believe these modifications will only make it worse for commuters especially during rush hour.*
 - Online Survey Comments, 10/14/2020



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21. Do not change the way the traffic flow to one lane. It's so confusing. Need two lanes, not one
 - Online Survey Comments, 10/13/2020
22. TRANSITIONING CUMMINS HIGHWAY INTO ONE LANE WILL ONLY MAKE TRAFFIC MORE CONGESTED.
 - Online Survey Comments, 10/13/2020
23. Changing it to this new plan will be a disaster of large proportions. It will screw up traffic in an already busy area. Reducing the amount of lanes in this area will only hurt traffic and business for the area
 - Online Survey Comments, 10/12/2020
24. cutting lanes down to one will cause severe traffic.
 - Online Survey Comments, 10/12/2020
25. While I do believe the traffic speeds on Cummings Highway needs to be reduced- I think only having one lane in each direction will actually cause more issues. This plan will actually increase traffic- instead of 20-30 seconds- it will be 20-30 minutes.
 - Online Survey Comments, 10/12/2020
26. Do not lower the number of lanes for driving traffic. There is enough traffic as is. People have trouble getting to school and work on time due to excessive traffic
 - Online Survey Comments, 10/12/2020
27. Cummins hwy is already a very traffic heavy street during morning and evening commutes. Taking it down from two lanes to one is creating a lot of unnecessary traffic that is very frustrating.
 - Online Survey Comments, 10/11/2020
28. This is to reduce traffic?? Or create more of it ?? Because that might be the only thing it produces. Traffic and headaches
 - Online Survey Comments, 10/11/2020
29. This will make MORE congestion & traffic, walking/riding is not dangerous enough for such a project.
 - Online Survey Comments, 10/11/2020
30. With these changes I have noted an increase in traffic.
 - Online Survey Comments, 10/11/2020
31. I've experienced these changes first hand and I must say when things return to normal, it will impact the flow and congestion of traffic.
 - Online Survey Comments, 10/11/2020
32. Removing a lane does nothing but add traffic and make things more confusing than they already are.
 - Online Survey Comments, 10/11/2020



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33. *The barriers that have been put up to shrink the lanes causes a backlog of traffic during peak hours of the day.*
- Online Survey Comments, 10/2/2020
34. *The trial changes seem to have created more traffic due to less lanes.*
- Online Survey Comments, 10/1/2020
35. *The road is more congested than before and traffic is the worst I have ever seen.*
- Online Survey Comments, 10/1/2020
36. *While I do think that speeding is a concern, Im mostly concerned about the traffic and congestion that is caused by slow lights, the reduced driving lanes and terrible configuration of the road.*
- Online Survey Comments, 10/1/2020
37. *This road is too busy and has too many side streets to be just one lane in each direction.*
- Online Survey Comments, 10/1/2020
38. *Rush hour congests the traffic with one lane.*
- Online Survey Comments, 10/1/2020
39. *I find the new traffic pattern has caused unnecessary traffic.*
- Online Survey Comments, 10/1/2020
40. *the traffic is already congested so with adding it, makes it even worse. especially due to the fact that many trucks come through this street so it holds up traffic even more.*
- Online Survey Comments, 9/2/2020
41. *The single lane of traffic causes traffic Congestion because you have to wait for the car in front of you to turn before you can continue straight. It will also cause congestion on side streets from those looking to circumvent traffic on Cummins Hwy. during the busy times. If a car breaks down in that one lane of traffic with the medium on one side and parked cars on the other side, means traffic will be backed up until a tow truck can remove the car.*
- Online Survey Comments, 9/1/2020
42. *Way more congestion due to the one lane and many people making turns into the side streets off cummings. This is not the safest plan.*
- Online Survey Comments, 8/30/2020
43. *I had difficulties getting down my street before this trial! Now I have to leave the house an extra 10-15 minutes to compensate the time waiting for the backup of this street to travel with intermittent stopping for others turning onto their street as well.*
- Online Survey Comments, 8/28/2020



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44. There is traffic build up especially when vehicles are turning. No way to get around the turning car.
- Online Survey Comments, 8/28/2020
45. The new trial in place creates a lot of traffic and doesn't help with safety.
- Online Survey Comments, 8/20/2020
46. Also, car traffic has significantly increased since it's down to one lane each way so drivers are much more frustrated. The roads are more congested and drivers are pulling into side roads Like mine seeking alternate routes which is increasing traffic and speeding on the narrow side roads that interest with Cummins.
- Online Survey Comments, 8/15/2020
47. the trial makes it so there is more of a backup of traffic at peak travel times.
- Online Survey Comments, 8/13/2020
48. Cummins Highway is a major street and reducing the lanes to 1 on each side will most likely increase delays driving, especially during rush hour times.
- Online Survey Comments, 8/13/2020
49. Since this traffic trial, there have been an increased number of side swiped cars
- Online Survey Comments, 8/11/2020
50. Traffic is a nightmare on Cummins Hwy now. What's going to happen when school restarts and winter is here. What about parking when it snows. Don't like what was done to Cummins Hwy.
- Online Survey Comments, 8/11/2020
51. I genuinely believe that the trial in place does a huge disservice to the folks living along Cummins Highway. As a driver who regularly commutes along this street, the traffic is congested and the risk of accident is higher because cars pop up out of the side streets and magically appear halfway through the driving lane.
- Online Survey Comments, 8/12/2020
52. I travel up and down Cummins hwy to go home. It more congested now then it was before
- Online Survey Comments, 8/11/2020
53. I'm very concerned that traffic congestion will increase now that we will lose a lane and the lanes will be smaller in width.
- Online Survey Comments, 8/11/2020
54. Making Cummins hwy into one lane is a bad decision and there will be major traffic. It also does not seem safe to park cars with one lane.
- Online Survey Comments, 8/10/2020



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55. *Cummins Highway is a busy street and already a little congested with traffic. Limiting cars to just one lane would just create more traffic and that's not fair for our community.*
- Online Survey Comments, 8/8/2020
56. *I have noticed a lot more congestion since there is now one lane. Folks around here drive primarily because of the distance to the rest of city. I have felt more nervous with one lane. I agree that it has somewhat shifted the speed limit.*
- Online Survey Comments, 8/6/2020
57. *This new configuration has no impact on where I live because the congestion starts and remains from Woodhaven to River St.*
- Online Survey Comments, 8/4/2020
58. *The trial traffic configuration you recently implemented on Cummins Hwy are problematic and causing traffic congestion with far less traffic on the road at the time.*
- Online Survey Comments, 8/4/2020
59. *The traffic is ridiculous in the evening with the buses and by Farmer's Market and Burger King with the one lane.*
- Online Survey Comments, 8/1/2020
60. *Cummins Highway is one of the most traveled roads in Boston. To decrease it to one lane has increased traffic and congestion.*
- Online Survey Comments, 8/1/2020
61. *I've had no issues day or night. I drive there often. I see cars stop to allow pedestrians cross including me. This is getting to be a bit much. With the changes there will be traffic congestion.*
- Online Survey Comments, 8/1/2020
62. *I don't think that there should be a reduction in lanes for cars. Traffic will be congested even more than it is.*
- St Ambassadors, Livable Streets, 9/9/2020
63. *Constituent would like to keep Cummins HWY traffic flow the same. They do not want to make it a one lane or a one way. There is enough traffic already. This will make it worse.*
- CRM Case Comments, 8/6/2020
64. *This new traffic pattern is awful. It backs up the entire street. It's unnecessary.*
- CRM Case Comments, 8/6/2020
65. *Please do not make this a one lane, it will cause a back up into Dedham!*



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- Online Survey Comments, 10/22/2020
66. *This project will cause too much congestion in the area and is not a great idea*
- Online Survey Comments, 10/22/2020
67. *This shouldn't happen it's a weird traffic change that causing traffic*
- Online Survey Comments, 10/22/2020
68. *Yes when they had the trial going on it became even more contested*
- Online Survey Comments, 10/22/2020
69. *Needs to stay a two lane to not cause back ups and bottle necks. Lights near the bridge can be a challenge as well as the light by burger king and blue hill. Mattapan is a mess with all those cars coming through i doubt one lane will make it better. I dont believe in the seconds of extra delay because i have personally sat harvard street and cummings and it took way longer than second delays. Traffic traveled is not full at capacity which is a difference of 2k cars extra a day. How will one lane work. I could never live there with these plans*
- Online Survey Comments, 10/22/2020
70. *THIS IS NOT GOING TO HELP THE CITYS TRAFFIC ITS WAY MORE TRAFFIC NOW*
- Online Survey Comments, 10/14/2020
71. *Cummins Highway has become a traffic nightmare and they have no purpose*
- Online Survey Comments, 10/14/2020
72. *DO NOT MAKE IT INTO A 1 LANE, TRAFFIC IS GOING TO BE A MESS*
- Online Survey Comments, 10/12/2020
73. *Terrible idea, the traffic is not worth the sacrifice for a bike path*
- Online Survey Comments, 10/4/2020
74. *The current trial lanes are a mess. There was already traffic without the bike lanes. This setup is terrible. Attended a funeral on Cummins highway and that added to the traffic*
- Online Survey Comments, 10/1/2020
75. *Cummins Highway was find this new trial is terrible, I mean truly terrible. I'm surprised how congested it's become. This can't happen. Prior to "traffic calming" it was far more calm. Is even less playable to walk e due to horn honking and the heat/exhaust of stalled cars.*
- Online Survey Comments, 9/26/2020
76. *I think this project is a terrible idea. I see more traffic and more accidents waiting to happen*
- Online Survey Comments, 8/17/2020



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77. I feel reducing Cummings Highway to two lanes is a better g mistake the street already becomes a standstill around 3 when ppl are at work and school buses on the road.
- Online Survey Comments, 8/14/2020
78. I think you guys should leave that street alone is doing no harm to nobody and if you really think about it you're causing more traffic for what what's the actual purpose for doing that let's think about it!!
- Online Survey Comments 8/11/2020
79. do not make Cummins highway more congestion by adding unnecessary amenities.
- Online Survey Comments, 8/8/2020
80. Do not like the new design! Creates more traffic!
- Online Survey Comments, 8/4/2020
81. These new projects are dangerous and extremely dangerous, accidents waiting to happen. Not safe at all makes the congestion and traffic worse
- Online Survey Comments, 8/3/2020
82. cummins highway has a lot of traffic and should not be reduced to a bike lane
- Online Survey Comments, 8/3/2020
83. This trial isn't working out and causes a lot more traffic and a lot more accidents because people are now more frustrated that it's taking them 30 minutes to drive down a street that took 15 it's nuts ...
- Online Survey Comments, 8/3/2020
84. You're making this project more of a disaster it's not necessary even right now it's a major inconvenience and now you're implementing this disaster just leave it alone. How are you taking it from 2 driving lane to one and think this will condense the traffic you're an idiot
- Online Survey Comments, 8/1/2020

RESPONSE

The primary goal of this project is to improve safety for all users on Cummins Highway. The corridor has consistently been rated as among the highest crash locations in the entire city. One of the leading causes of crashes (and the severity of crashes) is the speed that vehicles travel along Cummins Highway (especially during off-peak times of the day). For more information about the number and types of crashes on Cummins Highway, please view the [Cummins Highway Crash Map](#). The maps shows all the crashes that have resulted in an injury or fatality between January 2015 and February 12, 2021. There have been 175 crashes during this time, in which two (2) resulted in fatalities. The temporary redesign trial has successfully reduced the average vehicle speeds along Cummins Highway since the trial began, as shown in the [Cummins Data Collection Overview and Findings](#). The final design will further reduce vehicle speeds by eliminating the median island, which will also help alleviate the traffic congestion we're seeing during the pilot. We will also see improved traffic flow with the addition of left-turn lanes throughout the



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corridor. Improving safety for all users on Cummins Highway is the City's most important goal. Reducing Cummins Highway from 4-lanes to 2-lanes will reduce crashes (and their severity) by slowing vehicle speeds, shortening crossing distances, providing a separated bike lane, and improving visibility.

We would also like to note that the 4 lanes of travel on Cummins can accommodate 2,600 vehicles travelling per hour in each direction. That is a lot more vehicles than the ones that traveled on the corridor pre-Covid. When we studied the traffic volumes in 2018 we found that 842 vehicles travel eastbound per hour and 610 westbound per hour (at peak hours of traffic). This is one of the main reasons why so many drivers speed on Cummins, a road with too much capacity but not enough traffic. With the combination of the proposed roundabout at the Greenfield Road, Weybosset Street, & Alabama Street intersection, the proposed removal of the median, and the proposed upgrades to the existing traffic signals, we expect traffic along Cummins Highway to flow efficiently throughout the corridor.

EMERGENCY VEHICLE COMMENTS – PHASE 1

1. *One more thing to consider, how will emergency vehicles pass on Cummins hwy with the current design?, that is a larger issue and public health problem that appears to have not been considered.*
 - Online Survey Comments, 11/27/2020
2. *If there is an emergency, I would also imagine it would be very difficult for firetrucks to get down cummins highway without cars having the ability to pull over into a second lane.*
 - Online Survey Comments, 11/11/2020
3. *I'm a first responder for the city of Boston and if there is an emergency on Cummings hwy.it is impassable.*
 - Online Survey Comments, 10/26/2020
4. *Cummin Hwy needs to be two lanes, a single lane can interfere with emergency response vehicles. It's a safety issue.*
 - Online Survey Comments, 10/13/2020
5. *One lane means traffic will not be able to pull over for emergency vehicles*
 - Online Survey Comments, 10/11/2020
6. *Well I have seen our fire trucks stuck in traffic, due to one lane. cars can't move over to let them by.*
 - Online Survey Comments, 9/30/2020
7. *I have also noticed emergency vehicles have a hard time getting by the cars and they have a hard time making turns onto the street due to parked cars. If an emergency happens cummins highway is not a route that emergency vehicles can move effectively. No place for cars to go. to get out of the way.*
 - Online Survey Comments, 8/28/2020



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8. Yesterday afternoon as I stopped at the light at the corner of Cummins Highway and Itasca Street, both sides of Cummins Hwy one lane highway had an emergency. There was a firetruck and ambulance on one side and an ambulance on the other side. Of course, this emergency blocked up both sides of the roadway. Due to this emergency, I had no choice but to take a right despite the fact that I was planning on going left. I prayed that the emergency wasn't life threatening and the person was going to be okay. As I took the right, I encountered another traffic problem. A funeral was in progress and traffic that were trying to avoid the back-up from the emergency vehicles were making U-turns to avoid being stuck behind said emergencies vehicles. You can only imagine the nightmare and more traffic this created. Impatient and rude drivers blowing their horns and yelling at each other. I really think that this idea of turning Cummins Highway into one lane on both sides is a major catastrophe waiting to happen.
 - Trial Survey Comments, 8/20/2020
9. Last week a huge truck was attempting to drive down Cummins Highway. It was moving slowly due to the parking being further out from the sidewalk. Then an ambulance drove down with the sirens on. The ambulance had no chance of getting by the truck, so it drove on the opposite side, forcing cars to move into parking spots and there was very little room on either side of Cummins Highway.
 - Online Survey Comments, 8/20/2020
10. with only one lane of travel, when there is an emergency vehicle behind, there is no place to pull over for the emergency vehicle to pass.
 - Online Survey Comments, 8/11/2020
11. Having one lane does not leave room for emergency vehicles to pass
 - Online Survey Comments, 8/4/2020
12. I am also concerned what we are to do when emergency vehicles come through with parked cars on one side of us, and a median on the other.
 - Online Survey Comments, 8/1/2020
13. Emergency vehicles are unable to navigate because cars are unable to pull to the side of cars are in the designated parking section.
 - Trial Survey Comments, 8/3/2020
14. Lastly, emergency vehicles (fire trucks, ambulances, police cars) will have difficulty rapidly traveling to an emergency using Cummins Highway as the major street to access many side streets and residences.
 - Woodhaven Culbert Regis Neighborhood Association Comments, 10/9/2020
15. I am waiting to see how fire trucks and police cruisers will be able to get an emergency if we only have one lane to travel in. No where to pull over at. I am not a fan of this at all
 - CRM Case Comments, 8/3/2020
16. Cummins Highway two lane for cars Is definitely needed for emergency transporting
 - Online Survey Comments, 8/13/2020



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RESPONSE

The final design will remove the center median island making it easier for emergency vehicles to travel through traffic along Cummins Highway. As removal of the center median requires major construction, due to the existing street lighting infrastructure, we're unable to provide this additional access for emergency vehicles and other drivers during the pilot.

PARKING COMMENTS – PHASE 1

1. *If you park along Cummings hwy with the new design my passengers cannot get out the car with the new barriers. And if I have my child in his car seat It is unsafe to open the door and get out the with a infant or toddler.*
 - Online Survey Comments, 10/26/2020
2. *It's dangerous for ppl to park on Cummins Highway and fight the on coming traffic getting out our vehicles.*
 - Online Survey Comments, 10/23/2020
3. *It's also dangerous for people who are parked by placing the parking lane in the middle of the road- people getting into and off parked vehicles are now placed in a dangerous spot.*
 - Online Survey Comments, 10/22/2020
4. *the current set up is stupid... in winter with one lane, a person parked, getting groceries or a child and they open the door.the door would get hit*
 - Online Survey Comments, 10/22/2020
5. *Trial period shows dangerous to all residents parking on Cummins hwy.*
 - Online Survey Comments, 10/19/2020
6. *Parking is more congested than before*
 - Online Survey Comments, 10/13/2020
7. *In addition- from the models/presentation for wood ave I would imagine that for Drivers getting out of their car would be more dangerous in a one lane. If a driver gets out of his/her car immediately and startles the driver-who can't brake in time nor move in time because of the one way traffic.*
 - Online Survey Comments, 10/12/2020
8. *While trying to shop at stores on the street it is almost impossible to parallel park with only one lane of driving.*
 - Online Survey Comments, 10/11/2020



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9. *Another thing that will be impacted is parking. Where will be in the nearby neighborhoods park? Taking up the spaces where people normally park for bike lanes doesn't seem feasible.*
 - Online Survey Comments, 10/11/2020
10. *There is no parking at all along Cummins now to visit business's.*
 - Online Survey Comments, 10/11/2020
11. *Since the new construction, I have seen several almost accidents, basically with people trying to exit their park cars. More traffic and it seems more dangerous because cars are coming down at the same time and several times, people didn't have a park and had to stop the flow of traffic to get it out or let someone out of there car. This too backs up traffic.*
 - Online Survey Comments, 10/11/2020
12. *People are trying to find parking and have to slow the traffic or put it to a halt.*
 - Online Survey Comments, 10/5/2020
13. *When I visit my family's home with my children, I have to park in the bike lane to safely remove my children from their car seats. Or I have to hold up traffic.*
 - Online Survey Comments, 10/1/2020
14. *it removes parking that is needed for some residents*
 - Online Survey Comments, 10/1/2020
15. *People exiting parked cars is like a suicide mission.*
 - Online Survey Comments, 9/21/2020
16. *IF there are passengers in the vehicle that are parking in this new format, they "literally cannot",open the passenger door to get out. If this "makeshift" lay out is to provide a vision of how people are to park, ONLY the driver can get out. God forbid if they have to take time to unstrap an infant or toddler from a car seat, now their door, person and child are at risk of being hit by the on coming traffic. Cummins. Hwy residents are starting to park on the side Sts. They don't want their cars in the St. and now have begun parking on the side Sts, taking spots from the Homeowners who have parked in front of their homes for years.*
 - Online Survey Comments, 9/18/2020
17. *This traffic change is dangerous to the people who park on Cummins because of the one lane parking*
 - Online Survey Comments, 8/31/2020
18. *Losing a lane to parking on Cummins highway is a hazard because of the many side streets and the parked cars are obstructing the views of drivers coming off those side streets.*
 - Online Survey Comments, 8/30/2020



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19. I noticed that when I have to park on the street I feel as the set up increases the chances of the person getting out their car to get hit. With the on going flow of traffic also makes it difficult to get out the car.
- Online Survey Comments, 8/28/2020
20. The narrow one lane for the amount of traffic and limited parking is unacceptable. Parking between the bike lane and the traffic lane is dangerous for both the biker and persons entering/exiting parked cars.
- Online Survey Comments, 8/25/2020
21. This supposed “calmer” new traffic version of Cummins Highways has created more hazards. I was nearly hit twice in one day with infant child in her car seat while attempting to get out of my vehicle after parking.
- Online Survey Comments, 8/23/2020
22. Parked vehicles in the first lane prohibit you from seeing incoming traffic and being seen .
- Online Survey Comments, 8/15/2020
23. Having the parking next to the driving lanes are dangerous I thinks more accidents will occur
- Online Survey Comments, 8/8/2020
24. I do not like the fact that the area of Cummins Highway I park on (near the blue hill avenue station) has gone from two lanes to one. It is uncomfortable getting out of the car.
- Online Survey Comments, 8/7/2020
25. There’s been a lot of complaints from customers and many feel unsafe with the way the parked cars stick out and obstruct their view.
- Online Survey Comments, 8/5/2020
26. the parked cars make it hard to see especially when I’m trying to cross the street.
- Online Survey Comments, 8/5/2020
27. The amount of congestion is unsafe and so is the attempt to get in and out of your car when you’ve parked so close to the only active passing lane.
- Online Survey Comments, 8/3/2020
28. Keep parking for the residents. We want Boston walkable but don’t take our parking spaces
- Online Survey Comments, 8/3/2020
29. The lanes are more congested, more traffic and cars are parked so close to the outside lane it's hard to drive and constantly have to brake for people opening their doors.
- Online Survey Comments, 8/2/2020



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30. I have seen a car get it's door ripped off in front of Crest Liquors and I foresee more of that happening with this new design.
- Online Survey Comments, 8/1/2020
31. It is no longer safe to park on Cummins Highway.
- Online Survey Comments, 8/1/2020
32. Once one person parks and opens their door, traffic is backed up for approximately two blocks each time.
- Online Survey Comments, 8/1/2020
33. Parking has been reduced. Those cars are now parked on side streets. It's dangerous when folks open their car doors to get into their cars. Not much space between parked cars/moving cars.
- Online Survey Comments, 8/1/2020
34. There are more parked cars than bikers. I feel the parking lane needs to be closer to the side walk and bike lane needs to be closer to the street. Someone is going to get hurt exiting their car just a matter of time
- Online Survey Comments, 7/30/2020
35. It is not safe for passengers or drivers that park in the designated parking spaces to exit their vehicles.
- Trial Survey Comments, 8/3/2020
36. Resident was looking to talk to someone about parking. He said the new layout has created an overflow of parking in his residential neighborhood
- Trial Survey Comments, 8/4/2020
37. Traffic jams are also created when there is no ability to pass as cars are now parked in what was once a second travel lane, currently eliminated.
- Woodhaven Culbert Regis Neighborhood Association Comments, 10/9/2020
38. It is dangerous for residents exiting their cars after parking in the parking lanes. They are slinging their doors open and narrowly escaping harm when stepping out into the lane of moving traffic.
- Woodhaven Culbert Regis Neighborhood Association Comments, 10/9/2020
39. I don't find it safe for anyone getting into the driver's side of a vehicle when a bus or similarly large vehicle is driving by.
- Online Survey Comments, 8/23/2020
40. Plus the parked cars make it hard to see especially when I'm trying to cross the street.
- Online Survey Comments, 8/5/2020



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RESPONSE

No parking was removed during the duration of this trial. The parking space was moved away from the curb to create a protected space for cycling and walking. This space provides safe connectivity to green spaces such as the Neponset River Trail and Franklin Park. Parking counts taken before the temporary trial and most recently on April 15, 2021 have shown that only about 25-30% of the available parking spaces along Cummins Highway are used throughout the entire day. We understand that residents have concerns regarding the new temporary location of the parking, but we ask that you please have patience with us as we're trying to provide safety improvements for all modes of transportation on Cummins Highway. In the final design, parking is proposed to return curbside and will be widened to 8 FT from the current 7 FT, but in the meantime, please view the following videos to learn more about parking next to [Parking-Protected Bike Lanes](#) and how to safely [Get In & Out of Your Car](#). The temporary trial also includes wider travel lanes than existed prior to the trial to avoid conflicts between open doors and passing vehicles. The parallel parking configuration on Cummins Highway is similar to many other streets within the City of Boston and with slower vehicle speeds expected upon completion of the final design, parking will be easier to access.

BIKE LANE COMMENTS – PHASE 1

1. No one really bikes through Cummins highway.
- Online Survey Comments, 10/22/2020
2. There was nothing wrong with Cummings highway until they made the bike lane now it is way to much traffic and will cause a major problem I was on it the other day and a funeral was on Cummins an it was a major problem
- Online Survey Comments, 10/22/2020
3. Please get rid of the bike lane, it will cause excessive traffic once the pandemic is over and Boston returns to a regular school bus schedule.
- Online Survey Comments, 10/19/2020
4. When will you be instituting EXCISE taxes to all the BIKERS we are now equally sharing the road with in Massachusetts cities?
- Online Survey Comments, 10/18/2020
5. Creating the bike lane is causing congestion.
- Online Survey Comments, 10/17/2020
6. I dont ride bikes on Cummings I primarily walk or drive and with the new bike lines it feels more awkward and congested than it was previously.
- Online Survey Comments, 10/15/2020



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7. Also, some of the orange temporary barriers were pushed into the bike lane, making biking difficult. The barriers have created more problems than solutions in my opinion. It would make sense to keep parking next to the sidewalk and just add a bike lane with green paint.
 - Online Survey Comments, 10/20/2020
8. The new bike lanes without distraction will cause an issue!
 - Online Survey Comments, 10/14/2020
9. You can easily still ride a bike when it was two lanes instead of one lane now is all, scattered all over the place
 - Online Survey Comments, 10/13/2020
10. The bike lane was fine before. I'm unsure what the need is to extend it into the drivers lanes. I don't think this should be permanent.
 - Online Survey Comments, 10/13/2020
11. I think they need to put the lane back and get rid of the bike lane because it is causing congestion
 - Online Survey Comments, 10/13/2020
12. This new bike lane is very dangerous and makes no sense to ppl who live here and have to get out of their cars very very dangerous
 - Online Survey Comments, 10/12/2020
13. So let's create more traffic by shutting down a whole lane. Just for a bike ? Ppl rarely commute on bikes on Cummins highway this is a terrible idea !!!!
 - Online Survey Comments, 10/12/2020
14. I find it interesting that a bike lane only becomes important when our neighborhood becomes gentrified.
 - Online Survey Comments, 10/12/2020
15. Not sure why they are expanding for bikes instead of trying to actually help the flow of traffic. There are far more cars then bikes. Now bikes seems like it will take precedence. Who is this helping?
 - Online Survey Comments, 10/12/2020
16. That trial bike lane doesn't get used enough to justify keeping it
 - Online Survey Comments, 10/12/2020
17. I travel that part of cummins daily back and forth to work and have never seen any bike riders.
 - Online Survey Comments, 10/12/2020
18. I greatly dislike the bike lanes for the minimal amount of bikers there are in this area. It's a huge inconvenience for us that live in the area and the commute on the road daily.



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- Online Survey Comments, 10/11/2020
- 19. DONT MAKE THE BIKE LANE...MORE SUBURBIAN PEOPLE MOVING IN AND NOW WE HAVE LESS LANES
 - Online Survey Comments, 10/9/2020
- 20. *It's hard to see bikers(traveling straight) behind a line of parked cars. This could lead to very dangerous situations.*
 - Online Survey Comments, 10/9/2020
- 21. *Prior to the barriers, it was much easier to bike and run along Cummins, I have since cut it out of my route.*
 - Online Survey Comments, 10/4/2020
- 22. *I drive along it at least 4 days a week and haven't seen an increase in bicycle traffic nor did I see much bicycle traffic before the changes.*
 - Online Survey Comments, 10/1/2020
- 23. *This bike lane is not going to reduce the number of people driving down Cummins, many people use it to avoid the extra congested Mattapan square thoroughfare, its only going to increase pollution in a community that likely is negatively impacted by pollution. Please do not add this bike lane permanently to Cummins! And this is from someone who uses the Neponset bike trails frequently.*
 - Online Survey Comments, 10/1/2020
- 24. *Please remove this bike lane. It is making the community more congested. People using the bike lane do not live, spend time, or shop in the community*
 - Online Survey Comments, 10/1/2020
- 25. *While this is better for bikers and pedestrians it will difficult to keep traffic moving with only one lane each way.*
 - Online Survey Comments, 10/1/2020
- 26. *Our city bikers don't even follow the rules most cases, blaming the drivers fault.you can design all kind of bike lanes and still won't be use properly by them.*
 - Online Survey Comments, 9/30/2020
- 27. *Having these bike lanes really complicates getting from one part of Cummins to another.*
 - Online Survey Comments, 9/30/2020
- 28. *Putting in a bike lane will cause a traffic nightmare*
 - Online Survey Comments, 9/21/2020



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29. *We will see absolutely no bike riding during the winter months so I'm a bit confused as to who this is benefiting.*
- Online Survey Comments, 9/7/2020
30. *I hardly ever see anyone riding a bike down Cummins Highway.*
- Online Survey Comments, 9/2/2020
31. *I have not seen one bike use these poorly designed concept!*
- Online Survey Comments, 8/26/2020
32. *I have not seen one biker use the bike lane, and i purposely drive through Cummins highway to get home just to see if this is effective. It is quite the opposite.*
- Online Survey Comments, 8/24/2020
33. *As a pedestrian, I also do not feel comfortable with bike lanes next to the walking lane.*
- Online Survey Comments, 8/23/2020
34. *Also why does the bicycle lane only extend to Harvard street? The only times you see bikes is when their having a bike run for certain organizations. I've only seen one bike since the trial.*
- Online Survey Comments, 8/13/2020
35. *If half the street is then given to cyclists, then the motor vehicle excise tax should go down or cyclist should be required to pay excise tax as well as obey traffic laws. They do not in either case. If they are going to giving half the street, then they should take a share of the excise cost and be governed by the same traffic laws... and I am an avid cyclist*
- Online Survey Comments, 8/11/2020
36. *Cummins Highway is a busy and congested road way and not safe for vehicles, buses and bicycles to share. Do not add a lane for bicycles*
- Online Survey Comments, 8/10/2020
37. *I don't see bikers and I don't know where they would be heading on Cummins as Mattapan square and the American legion intersection are both very car heavy and seems dangerous.*
- Online Survey Comments, 8/9/2020
38. *I hate the new bike lanes and they are making the drivers more aggressive.*
- Online Survey Comments, 8/5/2020
39. *Also, considering bike lanes in a community where bikers are not popular seems to be counterproductive to improving traffic for the community and car commuters. Therefore creating bike lanes for transient riders passes liability off to community members that reside in the area. The bikers won't have the inconvenience of adjusting to single lane traffic, but they will assume the right-of-way for just passing through occasionally.*



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- Online Survey Comments, 8/4/2020

- 40. *There aren't many bikers in the area.*
 - Online Survey Comments, 8/3/2020

- 41. *Cummins is not a high bike traffic road.*
 - Online Survey Comments, 8/3/2020

- 42. *I do not believe that we need a bike lane.*
 - Online Survey Comments, 8/2/2020

- 43. *I have lived here for 15 years and I don't see that many bicyclists around here to warrant this kind of change.*
 - Online Survey Comments, 8/1/2020

- 44. *A dedicated bike lane instead of a thru lane with bikes feels opposite of what the community who lives and shops in this area wants.*
 - Online Survey Comments, 8/1/2020

- 45. *While the dedicated bike lane may be appropriate for other communities- it does not seem to serve a positive purpose in my community.*
 - Online Survey Comments, 8/1/2020

- 46. *Our commute time is currently being threatened because of a bike lane.*
 - Online Survey Comments, 8/1/2020

- 47. *Bike paths are too wide, more signage or larger print is needed.*
 - Online Survey Comments, 7/30/2020

- 48. *Here are some observations about how people are using the bike lanes. I realize that Public Works is not an enforcement organization, but the work you've put into this is wasted if the bike lanes aren't actually usable: Hebron St. is a dead-end street with no houses, that appears to be used by the nearby used car dealership. They've now extended this use to the bike lane: I am guessing that you put the trial in place before all the utility work was complete because you wanted to be sure to have it in during the warmer months when people are riding bikes and traffic may be lighter. Looks like the utility crews are using the bike lanes for equipment storage. This nullifies the lane, if riders are not confident merging into the faster travel lane to get around the obstruction. I'm not sure whether it's the Lopes funeral home's doing, or an independent idea of its visitors, but it looks like we've created a nice parking lot for them across the street: And even narrowing the bike lane doesn't seem to discourage people (658 Cummins)*
 - Trial Survey Comments, 8/3/2020



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49. *there seems to be a priority to bike lanes in a community where bikers are not popular. Therefore creating bike lanes for transient riders passes liability off to community members that reside in the area. The bikers won't have the inconvenience of adjusting to single lane traffic, but they will assume the right-of-way for just passing through occasionally.*
- Trial Survey Comments, 8/3/2020
50. *The bike lane is unsafe and poorly located and un necessary.*
- Trial Survey Comments, 8/4/2020
51. *I hate biking on Cummins Highway because there is so much traffic and it is traveling so fast. I avoid biking on CH if possible.*
- Street Ambassadors, Livable Streets Comments, 9/9/2020
52. *On my most recent trip via bike on CH there were several cars parked in the bike lane on both sides of the street. There was glass and other debris in the bike lane and much of the lane on both sides had steel plates and utility vehicles that made it unsafe to ride on*
- Street Ambassadors, Livable Streets Comments, 9/9/2020
53. *Presently, the bikers' lane has been utilized by construction workers to store their equipment. There is an absence of bikers actually using the lane in any noteworthy numbers.*
- Woodhaven Culbert Regis Neighborhood Association Comments, 10/9/2020
54. *Constituent stated that there are temporary bike lanes on the road. Constituent feels that installing bike lanes can cause traffic back up and the road is really narrow*
- CRM Case Comments, 8/3/2020
55. *Cummins Highway trial bike path installation is a nightmare and a bad event or accident waiting to happen. I am all for bikers and bike paths, but this doesn't work here on Cummins Highway.*
- CRM Case Comments, 8/3/2020
56. *Remove bike lane*
- Online Survey Comments, 10/13/2020
57. *Would love it if there was room for bikes. It's currently a death trap*
- Online Survey Comments, 10/22/2020
58. *Please continue to add bike lines when and where possible! It is so wonderful to see the city prioritizing biking transportation.*
- Online Survey Comments, 10/13/2020
59. *Traffic calming would be a great addition as would permanent bike lanes*
- Online Survey Comments, 10/12/2020



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60. I'm working remotely now, but for a few years prior to the pandemic, I commuted by bike every day on Cummins Hwy to my job at the Irving Middle School. For a decent chunk of the year, I'd be doing much of that commute in the dark. Adding better bike lanes would have made my life so much better on those days, and it will in the future if I have that commute again. Since Cummins connects Mattapan Sq, which has great bike connections, and Roslindale Sq, which has great bike connections, it could become an important link in a larger Boston bike network (hopefully along with Blue Hill Ave and American Legion), but as of now (or, pre pandemic), instead, it's a barrier to all but the most confident bicyclists.
- Online Survey Comments, 10/12/2020
61. I would probably bike on Cummins if there were real bike lanes. I like that there's an experiment, but I'm afraid that it confuses people and it might be dangerous.
- Online Survey Comments, 10/1/2020
62. I really enjoyed having the bike lane on Cummins highway. It felt safe, even compared to just a painted bike lane or a bike lane with bollards
- Online Survey Comments, 8/31/2020
63. I wish the bike lanes were permanent
- Online Survey Comments, 8/17/2020
64. I biked down to the Cummins Highway to witness the new bike path. Exciting to see paths going in all over the city.
- Online Survey Comments, 8/13/2020
65. Make the separated bike lane permanent! It makes the entire neighborhood a quieter, safer, more pleasant place to be for everyone.
- Online Survey Comments, 8/13/2020
66. This is a great idea and should be implemented permanently. I frequently bike this stretch in between Roslindale and Mattapan and have almost been sideswiped as a cyclist many times. Vehicles also speed way too much on Cummins Hwy and this would do a lot to slow down traffic.
- Online Survey Comments, 8/13/2020
67. Thank you for doing this work it is so important!! Please help get better bike facilities on this key connecting corridor.
- Online Survey Comments, 8/13/2020
68. I am in favor of keeping the bike lane
- Online Survey Comments, 8/11/2020



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69. *The temporary protected bicycle lanes need to become permanent because it provide a safer connection from Mattapan to Forest Hills and JP.*
- Online Survey Comments, 8/8/2020
70. *Cummins Highway, when it turns into Mattapan/Hyde Park, is frightening to cycle on. I felt much more safe today as I cycled from Forest Hills to Mattapan Station. I'm thankful that you are working on this project, and look forward to increased cycling/walking infrastructure.*
- Online Survey Comments, 8/5/2020
71. *It would be great with a bike lane running the whole length between Mattapan and Roslindale. It's really encouraging that Boston's once laughable collection of splintered bike lanes is finally inching towards being a well connected and useful network. Keep up the great work.*
- Online Survey Comments, 8/4/2020
72. *The road was terrifying for this cyclist before the temporary bike lane was installed. I've been a daily rider in Boston/Cambridge/Somerville for almost 20 years. Cummins Highway was among my least favorites, but now it's very inviting! Thank you!*
- Online Survey Comments, 7/30/2020
73. *Resident is very happy with the bike lanes, the bus used to be unreliable so she would bike and she is glad she can access Neponset safely now.*
- Trial Survey Comments, 8/4//2020
74. *Cummins North of Harvard is like the Wild-West the road is a single lane but impatient drivers attempt to pass other drivers. Just put in a Bike Lane.*
- Online Survey Comments, 10/22/2020

RESPONSE

Before the trial (as noted in many comments) biking on Cummins Highway seemed unsafe due to the volume and speed of vehicles. For all design projects on major corridors, we always look for ways to improve mobility and safety for all modes of transportation. We look at our transportation network and the connectivity, and propose these improvements where they can be accommodated.

During the public meeting on February 27, 2020 concerns were raised about the preferred concept design in regards to traffic delays and congestion due to the lane reduction. We decided to try the concept by implementing a lane reduction trial. The temporary redesign that was installed also addresses issues of speeding and safety on the corridor to prevent deaths like that of the gentleman who was riding his bicycle in 2020 and was hit by a vehicle at the intersection of Cummins and Richmere Road. The parking protected bike lanes create additional space for physical activity and better connections to open space and parks, connecting Franklin Park, via American Legion and Cummins to the Neponset River Trail. They also improve connectivity to food markets, such as the American Food Basket and Stop & Shop.



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Throughout the pilot we will be working with PWD Operations and BTD Traffic Enforcement to ensure that the bike lanes remain free of debris or blocked by illegally parked vehicles. We know that there continues to be issues with both of these matters, but we are currently working to resolve them. In the final design, safety will be further enhanced by creating a separate space for both bicyclists and pedestrians, elevated from the roadway. This strategy of creating separated / protected bike lanes is happening in neighborhoods throughout Boston and is the safest way to provide access for those who may consider using a bicycle or walking. In the City, providing a safe bicycle facility is not generally determined by the volume of cyclists but rather the responsibility we have as transportation officials to improve safety for everyone who uses the public right of way. In regard to Cummins Highway, we're only able to provide a safe bicycle facility as a result of the lane reductions to reduce speeds and improve safety. The proposal of bike lanes was not the catalyst for these proposed changes, but only as a result.

TRAFFIC BARRIER COMMENTS – PHASE 1

1. *Remove the barriers. It's causing more congestion and confusion, can't see, can't get a clear view coming out of streets. Traffic is very slow and congestion.*
 - Online Survey Comments, 10/13/2020
2. *At times the barriers do not prevent people from parking in the bike lane.*
 - Online Survey Comments, 10/12/2020
3. *This trial has taken away from the beauty and aesthetic of our community. Because of those bright barrier you can't enjoy the beauty and style of the houses or the foliage. The area looks like a never ending construction site from Harvard street to River Street.*
 - Online Survey Comments, 9/1/2020
4. *Here is another example of why this Cummins Highway project should be seriously reconsidered. A couple of weeks ago I was driving behind a Verizon bucket truck as he drove down Cummins Highway. The driver was driving below the speed limit and as close to the median as possible. The cars that were parked on the right were parked as close as possible to those plastic dividers. Some cars had their mirrors folded in and some didn't. Despite the fact that the truck was driving close to the median, he came very very close to hitting a few of those mirrors that were not folded in. This was no fault of the driver but due to lack space for this truck.*
 - Trial Survey Comments, 8/20/2020
5. *I have not been able to receive street cleaning due to the barriers. These barriers are also a very ugly eyesore that I have never seen in any other community prior to ours .*
 - Online Survey Comments, 8/15/2020
6. *With the new barrier out now it is really hard to back out of your driveway*
 - Online Survey Comments, 8/13/2020



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7. *Ever since the barricades went up I have been trying to avoid Cummins as much as possible because of the traffic.*
 - Online Survey Comments, 8/1/2020
8. *It's horrible now with the barriers*
 - Online Survey Comments, 10/13/2020

RESPONSE

The orange and white water-filled barriers from the Phase 1 pilot have been removed and replaced with flex posts and pavement markings to improve visibility. The purpose of the flex posts is to provide sufficient separation between parked vehicles and cyclist in the bike lane. They're also used to provide daylighting at intersections, to prevent vehicles from parking too close to corners and limiting visibility. They also assist in slowing down traffic. That being said, the flex posts that have been installed on Cummins Highway are only temporary. They will not be needed in the final design, where other more aesthetically visual design elements will be used to slow down traffic and increase visibility. For more information on the temporary redesign and the final design, please take a look at our [Temporary Redesign of Cummins Highway Storymap](#).

SCHOOL BUS AND MBTA COMMENTS – PHASE 1

1. *For example, I ride the #30 bus regularly, and if I need to get off anywhere on Cummins stops to let people off, all the traffic behind it has to stop because it is one lane.*
 - Online Survey Comments, 10/20/2020
2. *Cummins highway I feel needs to remain a total of four lanes. Once school starts back up full time it will be a disaster decreasing the lanes. During this trial it has been brutal driving on Cummins highway.*
 - Online Survey Comments, 10/22/2020
3. *Cummins HWY should remain 4 lanes. There is no traffic now because of COVID, but once that is over the traffic will be unbearable with school busses, commuters, and the MBTA busses using one lane!*
 - Online Survey Comments, 10/22/2020
4. *With only one lane this will make it nearly impossible to bear. Even worse when school busses are back in full swing.*
 - Online Survey Comments, 10/16/2020
5. *This new thing makes it difficult for pick up and drop off for the school bus they are not able to stop for parent to pick up a d drop off*
 - Online Survey Comments, 10/15/2020



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6. *It is ridiculous to reduce the driving lanes on a street which is that we'll traveled down to one lane. There was too much traffic with two travel lanes. Now there are more back-ups and the congestion will be intolerable when school busses and people going back to work return.*
 - Online Survey Comments, 10/12/2020
7. *Given the current state of the world, the flow of yellow school buses isn't at its height. But as soon as we return back to normal, between yellow school buses and mbta buses Cummins highway will be packed. The frequent stops that both buses make will definitely impact the flow of traffic*
 - Online Survey Comments, 10/11/2020
8. *The bus have no place to stop but in the middle of the street which creates more traffic.*
 - Online Survey Comments, 10/5/2020
9. *soon school busses will be added, which will make the traffic more dangerous for students and congest traffic even more.*
 - Online Survey Comments, 10/5/2020
10. *What is going to be don't with school buses start driving again? Traffic will be a nightmare.*
 - Online Survey Comments, 10/1/2020
11. *With school busses, mbta busses, children walking to and from school, the new traffic pattern will be more of a problem than a solution.*
 - Online Survey Comments, 9/26/2020
12. *When winter comes and buses are running, it will increase my commute time greatly.*
 - Online Survey Comments, 9/21/2020
13. *There is a MBTA bus route that runs down Cummins Highway, with the second lane as street parking traffic gets backed up pretty quick with having to wait for the MBTA bus.*
 - Online Survey Comments, 8/24/2020
14. *The single lane produces traffic behind MBTA buses, garbage trucks , and postal deliveries .*
 - Online Survey Comments, 8/15/2020
15. *The busses are having a hard time passing cars parked.*
 - Online Survey Comments, 8/13/2020
16. *We have Minor congestion and delays with the four lanes now what is 2 going to do for us with the school bus stops on Cummins.*
 - Online Survey Comments, 8/3/2020



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17. I am also concerned if the medians are removed when older people, or even better my children are crossing the street from their respective bus stops where are they supposed to stand if they can't get across the street in time? Just stand in the middle of the street and hope for the best??
 - Online Survey Comments, 8/1/2020
18. When school buses resume, and MBTA buses increase- it will be impossible to utilize Cummins Highway efficiently.
 - Online Survey Comments, 8/1/2020
19. There are several bus stops on Cummins Hwy, buses will not be able to park at an angle to stop traffic on both sides of Cummins Hwy in order for students to cross the street.
 - Trial Survey Comments, 8/3/2020
20. One lane of traffic in each direction is a nightmare when there is a trash truck in front of you. There is no escape for vehicles behind it (yes, it happened to me). Believe me when I tell you that it doesn't "calm traffic." I was also behind a school bus that also caused traffic to back up. And when the median strip is removed, cars in both directions will have to stop for school buses.
 - Trial Survey Comments, 10/23/2020
21. Too much traffic and congestion now - decreasing CH to one lane each way will only make things worse especially during the winter with school buses
 - Street Ambassadors, Livable Streets Comments, 9/9/2020
22. When MBTA buses stop to allow riders to board or exit, traffic is delayed as it cannot pass the buses. This will become more complex and unsafe when school buses return to the roads.
 - Woodhaven Culbert Regis Neighborhood Association Comments, 10/9/2020
23. Will buses be able to pull over when dropping off and picking up passengers so cars can continue?
 - Online Survey Comments, 8/20/2020
24. sometimes the bus has a difficult time getting around cars that are parked too close to the bus and not near the sidewalk where they should be
 - Online Survey Comments, 8/13/2020

RESPONSE

As part of the Phase 1 and 2 pilots, we made sure to implement places for buses to pull out of traffic. The redesign provides space for bus drivers to pull over to the curb. People can get on or off buses safely and drivers can continue past MBTA buses. People biking can pause behind the bus or use the general travel lane to pass. However, in regard to BPS school buses, you must stop if a bus is stopped, no matter which lane you are in. State law requires that traffic in both directions stop and allow children to cross the street without conflict or delay. Traffic shall not start until the school bus red lights stop flashing. The effect that



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school bus operation has on traffic along Cummins Highway will remain the same with or without the proposed improvements to Cummins Highway. That being said, we are working with BPS to monitor school bus operations, and have included them in our initial analysis of the traffic along the corridor. More information can be found in the [Temporary Redesign of Cummins Highway Storymap](#).

COMMUNITY INVOLVEMENT COMMENTS – PHASE 1

1. *I am sure this will end up laying on deaf ears or not be impactful, but this project was done all wrong and could have been done much better with the intent to take the community into consideration and how this would impact our commute and comfort with using the street. If possible I would like to hear out this idea from someone and try to understand the sense and the true purpose of this project. I don't think that at any given time there should be traffic that extends out from the intersection of where TD Bank is located and extend all the way down to wood haven street.*
 - Online Survey Comments, 11/20/2020
2. *I'm surprised that home owners that want to change something to their house often walk around to get buy in from neighbors. Yet, no one came and knocked on our doors or dropped off notices regarding this significant change.*
 - Online Survey Comments, 11/11/2020
3. *Maybe the city should really listen to the voice of the people who live in the area.*
 - Online Survey Comments, 10/22/2020
4. *The community is not happy about this change*
 - Online Survey Comments, 10/14/2020
5. *Please publish and mail to residents an explanation of how traffic will be managed during construction.*
 - Online Survey Comments, 10/12/2020
6. *I don't think that you have taken the residence of Cummings Highway concerns to Hart or seriously . I am a homeowner in a tax pair I believe we should have more control over how our environment is . I feel like the city is imposing their will on residence without proper representation .*
 - Online Survey Comments, 10/10/2020
7. *After 20yrs here. SAD to say that I now park my car on the st so fam/friends park in the driveway just to have somewhere to park. YOU City Re-modelers need to think about the cons to this format....Clearly none of you thought this out as if YOU were a resident here.*
 - Online Survey Comments, 9/18/2020
8. *The narrowing of Cummins Highway is a very bad and not a very thought out decision. I feel that this was done without the input of the residents that are directly impacted by this decision.*
 - Online Survey Comments, 8/26/2020



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9. *The people who live here (MYSELF included) do not want Cummins Highway to be changed to create more congestion and traffic*
 - Online Survey Comments, 8/20/2020
10. *The trial period now was forced on the community without consent and also is the plan that you all have already decided to put in place no matter what the community wants.*
 - Online Survey Comments, 8/8/2020
11. *I would also like to know why these changes/trial traffic configurations aren't being implemented on the entire stretch of the highway through Roslindale. Seems that it should be done at the same time. You are not listening to the community regarding this project and pushing forward with your own agenda.*
 - Online Survey Comments, 8/4/2020
12. *It is sad that a few people are demanding a change and these few people are not direct residents of this area. I feel that all that live on Cummins Highway and the side streets of Cummins Highway should have the majority of the vote. We have to live with this change of it happens, we are the ones that will directly be impacted.*
 - Online Survey Comments, 8/3/2020
13. *I understand the reasoning behind the trial in the first place but more communication with the community should've happened prior.*
 - Online Survey Comments, 8/3/2020
14. *We had numerous meetings about this and the neighborhood was against it, and yet here we are. It seems that we had meetings just to make us feel like we were being considered but you planned to do whatever you wanted to do anyway.*
 - Online Survey Comments, 8/1/2020
15. *The community is not happy with this decision. It is already congested now with 2 lanes, 1 lane of traffic will make it worse.*
 - Online Survey Comments, 7/31/2020
16. *Most of the residents who I spoke to while canvassing Cummins Highway stated that they did not know about the the road dieting project and are not in favor of the road diet. I definitely feel the same. Please provide us the four lane road that most of the residents who live in the 02126 and 02136 area want.*
 - Online Survey Comments, 7/30/2020
17. **I STRONGLY FEEL NO ONE IS CONSIDERING THE TRAFFIC AND INCONVENIENCE ON A ALREADY TIGHT STREET. INSTEAD OF MAKING THE RESIDENTS MORE MISERABLE FIX THE ROADS THAT ARE HORRIBLE WITH POTHOLES AND BROKEN CONCRETE. I CAN'T BELIEVE YOU WOULD CAUSE THIS CHAOS TO OUR AREA. WE ARE TAXPAYERS AND LONG TIME RESIDENTS THIS IS A RECIPE FOR DISASTER. I DON'T WANT IT TO HAPPEN.**



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- Trial Survey Comments, 7/31/2020

18. I received your information regarding my concerns with the city's actions in my community. I lived in Mattapan for 36 years. My concern is with the city failing to update the entire community with information about changes to this community. Two weeks ago My neighbor updated me about the new proposal of the street plan for Cummings hwy. Unfortunately I was never notified by the city. I'm unsure of how the community is selected to receive updates, but I can tell you this I know at least 10 neighbors who Never received information on this plan.

- Trial Survey Comments, 8/4/2020

19. I received a survey from my neighbor, but its not her job to update me. I live in the community, pay taxes. I am so disappointed and believe me I'm not alone, unfortunately no one knows who to contact. Due to Covid-19, I don't have the time to go door to door with the information. To be honest its not by job nor my responsibility. I'm sorry to exhale my frustration, but I would hate for a tragedy to happen and I was able to prevent it from occurring. In closing, I never knew about a news letter for Mattapan, again poorly informed as a resident for over 36 years. This is unacceptable by the city.

- Trial Survey Comments, 8/4/2020

20. Constituent says the plan is going to cause traffic issues, and that the neighborhood was not properly consulted on the project.

- CRM Case Comments, 8/10/2020

21. BLACK LIVES MATTER - stop with the gentrification. Next time, ask the African American/Latino community. Too many colonizers making unnecessary detrimental changes.

- Online Survey Comments, 8/6/2020

22. I rode the project today with my wife and we both felt very comfortable. I was mostly fine riding on it before, but she said she feels much more comfortable with the protected bike lanes. This morning GMNC held a forum from the 12th Suffolk State Rep candidates and a question was asked about the Cummins Highway project, specifically the trial and I would say that none of their answers were particularly supportive. Moreover, my guess for who will win was probably the least supportive sounding. I think in my neighborhood the attitude toward anything the City does is that it's screwing them over somehow. The most vocal people believe that dropping lanes will delay them, delay transit, and is not what they want. They want four travel lanes. I have the project on my agenda for the Public Services Committee on Tuesday night this week. It's essentially just a round table discussion about committee members' impressions of the project, and I'm going to do my best to talk about what I see as the benefits, but I'm guessing the recommendations aren't totally set in stone yet. Ultimately I'd love to have you and your team present at a future committee meeting and really try to dig into some of the detailed issues. I mean like as specific as talking about details of serious crashes, demonstrating how you're arriving at travel time estimates, show the group modeling runs for the roundabout, etc... I'm not sure what else you'd recommend, I'm sure there's a lot. What I'm hoping is that my committee can recommend to the Council that we support your recommendations, so if we can do that before they're finalized that would be awesome. I'd love to discuss sometime. I'm passionate about trying to help bring Mattapan to the table



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with the City and become an active partner in this process. It seems to me like the next couple years are going to be really important for how this all shakes out, so the time is right! Thanks for all your work on the project.

- Trial Survey Comments, 8/1//2020

RESPONSE

Although the Public Works Department has made an effort to reach out to the Mattapan community using our standard channels of notification, we understand that a large number of residents have not been aware of this community design process. Over the past year and a half, the City has held three “in-person” public meetings (April 11, 2019, October 29, 2019, and February 27, 2020), two outdoor Pop-Up presentations at the Mattapan Farmers Market (October 3, 2020 and October 10, 2020), sent out over 1000 direct mail flyers to residents along Cummins Highway and nearby side streets. Public Works currently maintains a web page dedicated to the Cummins Highway project at boston.gov/cummins-highway. On the website, we’ve provided links to online surveys for resident feedback and online videos explaining project process and design. The City will continue to reach out to residents through attendance at neighborhood association meetings, informational signs and flyers distributed along Cummins Highway, and other online and social media. That being said, Public Works along with the Transportation Department, are fully engaged in community outreach. Over the past few months our mailing list has grown to almost 4,000 addresses and we will be sending regular mail. We are currently hosting virtual office hours with the project team every other Wednesday from 3PM-7PM, and have a number of community engagement opportunities lined up for the summer & fall. If you would like to join our emailing list, please visit the Cummins Highway page at boston.gov/cummins-highway to sign up or leave a comment at 617-635-4968.

TRASH PICKUP COMMENTS – PHASE 1

1. *On trash day the traffic Was completely backed up.*
 - Online Survey Comments, 10/22/2020
2. *The traffic is much worse. One waste management truck backs up traffic*
 - Online Survey Comments, 10/4/2020
3. *On Friday the rubbish, yard waste & recycle is all done on Cummins Hwy, take a ride down the Hwy on this day, at time after 8:00 A.M.,it will take you a good 30 Minutes to go from Wood Ave the River St.*
 - Online Survey Comments, 10/9/2020

RESPONSE

The City is working with the contractor that collects trash along Cummins Highway to encourage their drivers to pull over into the parking lane when possible, to allow traffic to pass without delay while trash is being collected. There will be instances along the corridor where parked vehicles make it impossible for the trash truck to pull out of the way. In the final design, the center median island will be removed which will



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provide more room for vehicles to pass around the trash truck, and the final design proposes a 3' buffer, adjacent to the curb, that can be used to store bins on trash day.

BOSTON POLICE DEPARTMENT COMMENTS – PHASE 1

1. *If the city wants to quell speeding then sit Boston police officers there (who get paid to do so because that is part of their job description) and give speeding tickets.*
 - Online Survey Comments, 10/22/2020
2. *Why can't Boston do enforcement of speed limits, red lights and stop sign like other cities do?*
 - Online Survey Comments, 10/13/2020

RESPONSE

The Boston Police Department does not have the capacity to dedicate officers to speed enforcement assignments in the City. Periodically residents do requests traffic enforcement from BPD at intersections to try to curb speeding. What studies have found is that people slow down temporarily and then speed back up when the police leave. In transportation, we've discovered that the only way to slow down drivers is to do it through design and curb geometric changes. Reducing the number of travel lanes on Cummins Highway is the only and best way to slow down drivers on this corridor.

PEDESTRIAN COMMENTS – PHASE 1

1. *Please do not transform Cummins Highway into a one vehicle lane. Instead, place road bumps at specific intervals to reduce speeding. As a pedestrian, I also do not feel comfortable with bike lanes next to the walking lane. Vehicle riders can be reckless and run over pedestrians. I've almost been run over several times by bike riders.*
 - Online Survey Comments, 8/23/2020
2. *Due to the confusion by the drivers Confusion by the spices list and the cars that are currently parked in the middle of the road this is unsafe it puts pedestrians at risk of crossing the street and it is causing more congestion and confusion which is the safety and hasn't risk for the residents within this community it is poorly managed and is very concerning.*
 - Online Survey Comments, 8/19/2020
3. *I feel it is more difficult to cross the street with the barricades due to difficulty seeing pedestrians at crosswalks, And traditionally use crossing points.*
 - Online Survey Comments, 8/15/2020
4. *Crossing the street -- wow, so easy to do now that traffic has been reduced to 1 lane per direction.*
 - Online Survey Comments, 8/14/2020



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5. *Please Please Please Please Scrap this idea, make visible crosswalks, not bike lanes*
 - Online Survey Comments, 7/29/2020
6. *I think that the street should be reduced to one lane each way with a protected bike and pedestrian way.*
 - Street Ambassadors, Livable Streets Comments, 9/9/2020
7. *The pilot is a good idea and it should be made permanent. It will make things better for me as a pedestrian and when I take the bus.*
 - Street Ambassadors, Livable Streets Comments, 9/9/2020
8. *I would like to see the proposed changes made permanent. It would make it safer for me when I walk.*
 - Street Ambassadors, Livable Streets Comments, 9/9/2020
9. *I often feel unsafe when I am crossing CH. I think the changes are good and should be made permanent.*
 - Street Ambassadors, Livable Streets Comments, 9/9/2020
10. *I mostly walk in Mattapan Sq. although I do use the bus occasionally. The proposed changes should be made permanent. I'll feel safer crossing CH if there is less speeding.*
 - Street Ambassadors, Livable Streets Comments, 9/9/2020
11. *I walk every A.M. before work with my friend. The sidewalks definitely need to be widened and make it safer for walking. We've seen some seniors fall on the sidewalks because of the bad infrastructure of the sidewalks*
 - Street Ambassadors, Livable Streets Comments, 9/9/2020
12. *I mostly walk in Mattapan Sq. although I do use the bus occasionally...I'll feel safer "crossing CH if there is less speeding."*
 - Street Ambassadors, Livable Streets Comments, 9/9/2020
13. *I would like to see the proposed changes made permanent. It would make it safer for me when I walk.*
 - Street Ambassadors, Livable Streets Comments, 9/9/2020
14. *The pilot is a good idea and it should be made permanent. It will make things better for me as a pedestrian and when I take the bus*
 - Street Ambassadors, Livable Streets Comments, 9/9/2020

RESPONSE

The temporary installation is intended to improve conditions for pedestrians by reducing the number of travel lanes needed to cross the street from four to two, however, we understand that these changes may be confusing to some individuals. The Phase 2 pilot improvements are more in-line with the traffic calming measures we utilize throughout the city, and we hope this will serve to reduce some of the confusion. In



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the final design, we plan on reconstructing the entire corridor, which will look like a typical Boston street, with improved safety and access that will reduce vehicle speeds, widen pedestrian walk areas, reduce crosswalk lengths and improve pedestrian visibility with “curb extensions” which will also provide limitations on parking too close to crosswalks. The City has re-striped crosswalks this spring and these will be enhanced further in the final design.

MISCELLANEOUS COMMENTS – PHASE 1

1. Overall, it feels like another frustration added to the commute which also adds safety concerns for driver visibility.
 - Online Survey Comments, 11/11/2020
2. Larger pedestrian crossing signs would be nice to see.
 - Online Survey Comments, 10/21/2020
3. IT IS SCARY WALKING ON CUMMINGS HIGHWSY. AND DRIVING IS EVEN WORST.
 - Online Survey Comments, 10/16/2020
4. Yes the residents cars are being struck by traffic I have witnessed two and I have also been a victim of a third one.
 - Online Survey Comments, 10/14/2020
5. Address shootings in our communities first, address poverty, lack of affordable housing, lack of proper educational institutions before addressing bike lanes. The fact that THIS is what the city is concerned with shows a huge disconnect with actual lives of Bostonians. Most of us can't ride our bikes in the our neighborhoods safely. This issue could have waited.
 - Online Survey Comments, 10/13/2020
6. Please do not put a rotary on Cummins. Various cultural interpretation of rotary rules exist.
 - Online Survey Comments, 10/12/2020
7. Cummins hwy is to densely populated for more narrow lanes!
 - Online Survey Comments, 10/12/2020
8. Increased idling cars during rush hours will greatly contribute to health inequities in an already challenging area. I anticipate road rage will increase as well as noise pollution from honking motorists. Please have a plan that helps to IMPROVE, and not detract from my community.
 - Online Survey Comments, 10/12/2020
9. This concept represents a danger for the elderly that drive and park on Cummins hwy. It also create confusion and traffic jams.
 - Online Survey Comments, 8/26/2020



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10. *This section of Boston more on the Urban side and people don't typically bike as a mode of transportation here.*
 - Online Survey Comments, 8/24/2020
11. *If you take a lane away from both sides then it will cause more issues for both drivers and pedestrians.*
 - Online Survey Comments, 8/8/2020
12. *The traffic and speeding are worse. The drivers are more aggressive now.*
 - Online Survey Comments, 8/5/2020
13. *I've grown up traveling Cummins. The idea of making it one lane is scary. What about morning commute, school buses, MBTA, emergency vehicles all sharing the same road/lane is a recipe for disaster.*
 - Online Survey Comments, 8/4/2020
14. *The trial is a horrible idea! It's going to cause more traffic.*
 - Online Survey Comments, 8/3/2020
15. *What needs to be done is to sync each light cycle on Cummins. Traffic and congestion pre trial was due to each light on its own rotation causing extreme backup. Citizens are given free reign to speed especially when lights are green for longer periods of time or if they are familiar with how short the light cycle is. Change the lights please and remove the barriers*
 - Online Survey Comments, 8/3/2020
16. *The traffic has worsened since this trial has rolled out.*
 - Online Survey Comments, 8/2/2020
17. *Additional traffic control lights are needed especially near the senior development with controls that allow them to cross safely.*
 - Online Survey Comments, 8/1/2020
18. *Bringing this street down to one travel lane on both sides is insane. We are an area thickly settled with residents who drive and needs access to a more flowing road. Cummins Highway also serves as a pass through route as well. I live on a street that can be assessed only by Cummins Highway.*
 - Online Survey Comments, 8/1/2020
19. *We complained for years about the speeding. It hasn't reduced speeding. Folks have been hit by cars it was business as usual. A fatality happens now it's an emergency to make changes. This is a knee jerk decision not a solution.*
 - Online Survey Comments, 8/1/2020
20. *As a resident of Weybosset st. I just want a safer way to get off my street as well as my teenage daughter who is a new driver. I want more trees and beautification on Cummins that would allow me to want to*



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walk Cummins highway and drive less. I want the design from Harvard to River street to be thoughtful and considerate to the residents.

- Online Survey Comments, 7/30/2020

21. As a lifelong resident of Mattapan, I detest these new lanes - it makes our commute longer to the city and increases the traffic. It's hard enough being apart of one of the forgotten neighborhoods of boston but it's worse when our needs as a community aren't met; instead we get "solutions" that create additional problems. I have major safety concerns with the one lane and loath the increase in traffic we've already seen. Drivers have been MORE aggressive . My view to turn onto Cummins, as many others, is obstructed now and I can't see how this won't lead to more accidents

- Online Survey Comments, 7/30/2020

22. I have issues with people blocking the houses main driveway. The home has one disabled person and one over 90 and travel is necessary without inhibition. I have several pictures to share. The liquor store and funeral home create much of the traffic in my area without a police presence.

- Online Survey Comments, 7/30/2020

23. Street sweeping within the bike lanes needs to occur on a regular basis.

- Online Survey Comments, 7/30/2020

24. Excessive speed, proper roadway protocol, and distractions are the result of numerous accidents on Cummings Highway. I am asking the City of Boston and its policy makers to consider installing radar speed sensors on Cummings Highway to potentially protect the safety of all people using this roadway. I am also asking for lights to be installed to slow the overall traffic pattern and allow for pedestrians to cross safely on Cummings Highway. Mattapan has been my home since birth, it grieves my heart to know that life's lost or life's injured before action is taken. The change needs to start now, please consider my few words to push for proper safety measures to protect OUR community.

- Online Survey Comments, 7/30/2020

25. There are no dedicated turn lanes and this is a challenge as I traveled Cummins all weekend.

- Trial Survey Comments, 7/27/2020

26. I just wanted to fill you in on this, and at the moment it doesn't feel like people are driving any slower, to be honest, it feels more intense because people are rushing around the barriers, unfortunately.

- Trial Survey Comments, 7/27/2020

27. The scope should extend to American Legion Highway. Even though Cummins is not striped for four lanes beyond Wood/Harvard, the road width appears to be the same, and the super-wide lanes encourage the speeding we're trying to control. Also related to project scope, the protected bike lane ending at Woodhaven doesn't help riders who are not confident in high speed traffic (and speeds will be increased as the road "opens up" from 1 lane to two.

- Trial Survey Comments, 8/3/2020



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28. *What's being done on Cummins hwy is simply awful and one of the worst roadway ideas in the history of this city! There's no thought to traffic, parking, or how it affects the businesses on Cummins.*
- Trial Survey Comments, 8/8/2020
29. *Cummins Highway is a busy and congested road way and not safe for vehicles, buses and bicycles to share. Do not add a lane for bicycles*
- Trial Survey Comments, 8/10/2020
30. *I want to see bus shelters with seating, I want some benches and planters along CH, flowers and trees with floewrs like cherry trees.*
- Street Ambassadors, Livable Streets Comments, 9/9/2020
31. *I don't allow my children to ride and walk on the sidewalk because of the safety. I saw what happened to others on CH... would get into cars and bike accidents*
- Street Ambassadors, Livable Streets Comments, 9/9/2020
32. *The sidewalk and the street are not safe*
- Street Ambassadors, Livable Streets Comments, 9/9/2020
33. *We want to have planters with tropical flowers that represent our cultures, and some plants that can stand the weather. Gardenia Frostproofs, Hydrangea, Jacaranda trees, Crepe Myrtle Red Hot trees, the tropical flowers that are resilient like us, the residence of Mattapan, Hyde Park, and Rosindale.*
- Street Ambassadors, Livable Streets Comments, 9/9/2020
34. *I would like to see CH. beautify and so plain and dry. We need some greenery*
- Street Ambassadors, Livable Streets Comments, 9/9/2020
35. *Make CH more appealing with some planters and greeneries*
- Street Ambassadors, Livable Streets Comments, 9/9/2020
36. *Immediate snow removal will not occur in a timely manner given the abundance of traffic, street parking and lack of space to do so on this busy thoroughfare.*
- Woodhaven Culbert Regis Neighborhood Association Comments, 10/9/2020
37. *The large number of more senior homeowners who will continue to drive, do not take public transportation and will not bike are underestimated in visioning this reconstruction. The elderly residents are not a small number.*
- Woodhaven Culbert Regis Neighborhood Association Comments, 10/9/2020
38. *The businesses along Cummins Highway (Lopes Funeral Home, Burger King, supermarkets, etc.) and new residential development (Coty Village and new proposed projects) that generate traffic require more than one lane of travel.*
- Woodhaven Culbert Regis Neighborhood Association Comments, 10/9/2020



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39. *Traffic pattern changes on Cummings Highway Harvard St/Mattapan Squ not safe.*
- CRM Case Comments, 8/3/2020
40. *I want the road back the way it was*
- Online Survey Comments, 10/22/2020
41. *The lines on cummins AND american legion highway look like a drunk person did the lines.*
- Online Survey Comments, 10/22/2020
42. *Don't reduce the number of lanes.*
- Online Survey Comments, 10/22/2020
43. *The idea is stupid*
- Online Survey Comments, 10/22/2020
44. *It needs two lanes.*
- Online Survey Comments, 10/22/2020
45. *Cummings Hwy's layout was never the problem. Drivers just need to pay attention to the road like everywhere else in the city.*
- Online Survey Comments, 10/22/2020
46. *Change it back to two lanes.*
- Online Survey Comments, 10/22/2020
47. *Leave it the way it was before please*
- Online Survey Comments, 10/22/2020
48. *This new thing makes it difficult for pick up and drop off for the school bus they are not able to stop for parent to pick up and drop off*
- Online Survey Comments, 10/14/2020
49. *Make Cummings hwy normal again*
- Online Survey Comments, 10/14/2020
50. *By taking away a whole lane and putting card in the middle of the street is nonsense. There has to be a better plan.*
- Online Survey Comments, 10/13/2020
51. *I have personally witnessed two bikes that were rear ended by cars in 6 years*
- Online Survey Comments, 10/12/2020



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52. *It's located so close to the Neponset Greenway but is difficult to get to and vice versa. As well without protection on streets connecting to Cummins it isn't enough.*
- Online Survey Comments, 10/12/2020
53. *Surprising number of bad or aggressive drivers.*
- Online Survey Comments, 10/12/2020
54. *we need more housing.*
- Online Survey Comments, 10/12/2020
55. *You would have never placed haphazard barriers the way you did on Cummins in a predominantly white neighborhood. It's a done deal do these surveys are lip service. I hope the entire project is scrapped or a major failure. And who will pay in the long run? The residents.*
- Online Survey Comments, 10/12/2020
56. *I would like to know which city counselors approved this. I'm forming a coalition to get whoever is responsible for this voted out!*
- Online Survey Comments, 10/12/2020
57. *Comments Highway does not need to go down to one lane Whoever thought of that idea was crazy. Stop just doing things in our community that we have no say-so about we pay taxes like everyone else*
- Online Survey Comments, 10/12/2020
58. *Biking here to the Neponset Trail is important, but it is not a road commuter by bikers for the most part. There should be bump outs and in/out bike lanes (green paint) to slow down traffic and share lanes. Stop the double parking at the liquor store. More lights/signs to slow down. Focus on the ridiculously wide one lane part of Cummins from Wood Ave to ALH, and on the hill from HPA to Rowe (BIG issue coming from Rowe downhill w/o proper markings).*
- Online Survey Comments, 10/10/2020
59. *Has been submitted in a neighborhood association letter.*
- Online Survey Comments, 10/7/2020
60. *Please extend the trial area all the way to Roslindale Square. Before, I suggested to American Legion but without proper connection to other biking areas this will result in unsafe conditions after the trial area. From Harvard to American Legion drivers now speed ALOT.*
- Online Survey Comments, 10/5/2020
61. *It doesn't happen as often now, but in the beginning there was lots of tailgating from drivers that didn't want to follow the speed limit.*
- Online Survey Comments, 10/4/2020



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62. I feel the 2 planes on each side works better and keeps traffic moving more fluidly
- Online Survey Comments, 10/1/2020
63. Please tell Marty to stop gentrifying our neighborhoods
- Online Survey Comments, 10/1/2020
64. When it starts to show you will know my experience
- Online Survey Comments, 9/30/2020
65. The way you have this set up we are going to be looking at a lot of death and a bunch of smashed up cars. If this was a traffic calming resolution then this wasn't the right measure. If this was so the bikers can bike not enough bikers have should have a say. Cummings Highway is going to be a complete mess and each of you should be ashamed
- Online Survey Comments, 9/23/2020
66. We don't need a bike lane in this neighborhood. We need better sidewalks, more visible and on time buses, and more salt trucks in the wintertime. In the summer, the city needs to crack down on the use of illegal fireworks because it disturbs the neighborhood from 4 in the afternoon until almost 4 in the morning sometimes. Also there are too many people riding dirt bikes mini bikes and other non-motorcycles. This is a major blindspot for drivers who cannot see these troublemakers who cut people off, pop wheelies and showcase. You all put this bike lane here as a trial and people have seen nothing but drama and near-miss accidents ever since. TEAR IT DOWN
- Online Survey Comments, 9/21/2020
67. THE DRIVERS WHO PARK IN FRONT OF CREST LIQUORS THROW THEIR DOORS OPEN WITHOUT ANY REGARD FOR THE TRAFFIC.
- Online Survey Comments, 8/30/2020
68. Please leave it as 2 lanes, it's really backing up at the lights. It's also very tight driving with one lane.
- Online Survey Comments, 8/28/2020
69. Cummings Highway to me would be much safer leaving in from the four lanes you're turning four lanes into turning two lanes going north and south into one lane can't understand how you can do that I would like to know what is the number of bicycle usage have not heard of that number yet that is a very important piece very important information that is not been given to a set of why we need bike Lanes also most importantly there are two major projects Cody Ford and the MBTA station plus with this project she got three projects in less than a mile radius talking about parking congestion already loaded in Mattapan Square which is a block over so again you guys need to work with other City agencies to be on the same page
- Online Survey Comments, 8/24/2020



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70. *If you have a funeral forget the traffic, if the rubbish is being collected forget, when the school buses come back forget, and I must use Cummins Highway, to leave my street, and to get out on Cummins it is very hard, no one lets you out on the Highway. This is a BAD plan*
- Online Survey Comments, 8/24/2020
71. *This is by far the dumbest pilot I have ever seen.*
- Online Survey Comments, 8/23/2020
72. *I am interested to see how the new apartment complex will turn out that will be replacing the old car dealership spot, which is no longer there. I hope there will be affordable options for senior citizens and the young adults that will be looking for places to live. As well as students who might be in school and need an apartment.*
- Online Survey Comments, 8/23/2020
73. *Please do not move forward with this plan. It is an absolute mess. In my opinion, it is done to make it easier for folks in other neighborhoods to ride through, but you've created absolute chaos for the residents. Obviously, the residents don't matter. If the street wasn't highly populated, then perhaps this is something you could consider, but that is not the case. It is just a really bad idea that I wish would get reverted back!*
- Online Survey Comments, 8/21/2020
74. *some const. have not started crash bus police school and to other place this is crazy we want smooth flow not*
- Online Survey Comments, 8/21/2020
75. *I'd like the bike lanes to continue all of the way to River St. and to Hyde Park Ave. Harvard St. is too narrow to bike when there is any traffic at all, though Wood Ave. is OK. It would be nice to get down the hill westbound to Canterbury, or at least Mt. Calvary Rd.*
- Online Survey Comments, 8/21/2020
76. *Before the proposed changes are made to the Cummins Highway traffic pattern, there must be clear signage. No Parking, Street Cleaning, Speed Limit etc. Another problem will the snow removal, I'm a 68 year old man, and shoveling snow is hard enough already. If the area is doubled it will be impossible. We have a 92 year old, mother and a legally blind son. Liquor store patrons and funeral home visitors routinely park in our driveway. If something happens and we have to take the 92 year old to the hospital on an emergency basis, we are screwed. We shouldn't have to confront the violators to explain why they shouldn't park in our driveway, and risk a possible violent confrontation, or retaliatory damage to our property. The city must institute a zero tolerance policy, for blocking a driveway. Big dollar tickets and fines need to be assessed to violators.*
- Online Survey Comments, 8/20/2020
77. *We need two lines on cummins highway.*
- Online Survey Comments, 8/14/2020



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78. *We need a place to upload pictures, so there is documented evidence on record of how it looks, feels and is for people who live here, not just those who, decide to make an experiment here, and then go back to where they live. Whomever decided this should have done it in their own neighborhood (likely far out suburb) first.*
- Online Survey Comments, 8/14/2020
79. *I think it should be kept the way it is. Improve the appearance but as of the lanes being reduced, bad idea.*
- Online Survey Comments, 8/13/2020
80. *It's a car sewer.*
- Online Survey Comments, 8/13/2020
81. *This experiment makes our neighborhood look like a war zone! I can't imagine this process taking place in West Roxbury!*
- Online Survey Comments, 8/12/2020
82. *Traffic on Cummins Highway needs no improvement*
- Online Survey Comments, 8/12/2020
83. *I try my best to avoid driving in Cummins highway. Or in that direction. I try to drive in the river street direction.*
- Online Survey Comments, 8/10/2020
84. *Traffic must slowdown people may need help to learn new behaviors. A rotary seems impractical if you don't know driving rules for a rotary. A rotary with lights is an idea*
- Online Survey Comments, 8/10/2020
85. *Cummins Highway is a narrow street with parked cars! When construction occurs it's worse! Please make sure the lanes less inconvenient!*
- Online Survey Comments, 8/10/2020
86. *Making Cummins a one lane roadway is a god awful idea! Simply the worst*
- Online Survey Comments, 8/10/2020
87. *its not as many bikes as cars and when you take away the other travel lane it makes Cummins Hwy more dangerous for the cars and people entering/exiting the vehicle. All it's going to take is 1 person who is not familiar with the new structure to take out 5 cars coming off Harvard St. Its ridiculous*
- Online Survey Comments, 8/8/2020
88. *I would suggest leave Cummins Hwy as is. or a bike route can be added by decreasing the size of the sidewalk to add the bike route, add flashing traffic monitoring signals cameras to take drivers license plate number that would automatically generate a \$50.00 dollars speeding ticket sent to the driver in the mail.*



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- Online Survey Comments, 8/8/2020

89. *Nothing really*

- Online Survey Comments, 8/8/2020

90. *it needs to be open up*

- Online Survey Comments 8/6/2020

91. *Leave it the hell alone*

- Online Survey Comments, 8/6/2020

92. *I believe posing speed signs, putting in speed blockers would help with the speeding issues. Most people do not realize unless otherwise posted the speed is 25 miles!*

- Online Survey Comments, 8/6/2020

93. *It is terrible having one lane we need it back to the regular way ASAP!!!!!!!!!!!! This is ridiculous was there a survey did people vote for this smh how can you guys just change it up like that totally unacceptable.*

- Online Survey Comments, 8/5/2020

94. *It gets busy at times during the rush hour.*

- Online Survey Comments, 8/4/2020

95. *Cancel the proposed project. Cummins Highway would become useable during snow storms.*

- Online Survey Comments, 8/4/2020

96. *Not really a fan of the trial*

- Online Survey Comments, 8/4/2020

97. *I think this trial is a stupid idea. Parked cars will be damaged and no one rides bicycles in this area.*

- Online Survey Comments, 8/3/2020

98. *A lot of cars double park, increasing the amount of traffic heading toward Mattapan sq*

- Online Survey Comments, 8/3/2020

99. *The single lane is not good at all. Today garbage dumpsters are in the park lane next to the drive lane. Just an awful mess on the road to look at. Why in this neighborhood should this be tolerated??*

- Online Survey Comments, 8/3/2020

100. *Too many speeding drivers*

- Online Survey Comments, 8/2/2020

101. *This change is a bad idea. It's not equitable. Why wasn't this change made straight through to roslindale square?*



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- Online Survey Comments, 8/1/2020

102. *The trial is awful because it causes more tragic and angry drivers more horns honking difficult to enter from side street*

- Online Survey Comments, 7/31/2020

103. *My feeling is that there are a number of construction jobs coming up Cody Ford Boston Public Works and the MBTA station you guys have got to do a better job in coordinating that on top of that traffic is going to increase on Woodhaven that is the only Street coming from Blue Hill Ave or going to Blue Hill Ave which will be making those residents who also have to deal with Cody for very uncomfortable and the other and other streets that are not directly the bull alive that will impact Rockton Street Savannah Ave a lot of the streets along that route that would be crazy so just to let you know that those are my concerns*

- Online Survey Comments, 7/30/2020

104. 1). *Please remove the middle sidewalk separating the street. It take too much space.*

2) *we would really like lots of greens planted .*

3) *install roundabout by the Sunnocco gas station, too many accidents.*

5) *more and brighter lights on the street.*

6). *I have live right in Cummins for nearly 28years. There must have been at least 10 accidents per year that I have witnessed. Thanks for this work to be done.*

- Online Survey Comments, 7/30/2020

105. *I am writing as I accompany my husband to work this morning. At 6:54 am, someone driving a large pickup truck, ran a red light as we were about to come out of Rockmere St. To add to the fun, we have folks on motorbikes still trying to pass you. I'm writing all of this to ask, what are the next steps? This is all at 7 am. Will there be any traffic policing? Let's not wait for an avoidable traffic crash.*

- Trial Survey Comments, 8/10/2020

106. *Great rising, this message is being sent because I've left numerous messages regarding the driving changes in my area. Your office has not returned my call and contacting *311 is not helpful. No one in the transportation department will take accountability and they proceed to transfer calls to anyone but themselves. What sense does it make making one of busiest streets in a black neighborhood one lane. Enjoy your vacation because this is an absolute shame and I am disappointed.*

- Trial Survey Comments, 8/20/2020

107. *Hi, I am a current resident of the mattapan area and drive through cummings hwy numerous times a day. Well, today I drove down that road and there are number of orange and white water filled barricades (that are used to separate the road from the path) out of alignment or lying down/broken. Looks like there was some type of car accident or maliciously done. This is an eye sore for my area. It needs to be*



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someone's responsibility to maintain this area and cleaned it up. Thanks you for your attention to this matter.

- Trial Survey Comments, 9/6/2020

108. This revitalization is absurd. You are causing traffics nightmares not to mention high traffic on the side streets such as Wood Ave. several accidents on this road due to high speeds trying to avoid Cummings highway. Bikers aren't even using the current makeshift path. Reducing a heavily trafficked area to two lanes is not a solution it is a problem

- Trial Survey Comments, 10/22/2020

109. Sir. I'm truly not happy with the road arrangements on the Mattapan road end of Cumins Highway. Why are you not using the road patterns that you have in the Roslindale Square area of Cumins Highway??? By that I mean to leave the cars against the sidewalks and the bikes should be on the outside. Are you even thinking of ambulances and fire trucks that have no ability to get by as now this end is so tightly restricted We have almost no bikers at this end but we do have frequent ambulances and fire trucks. I pray you will fix this. The way it is now is not, truly not working.... Hopeful for a change that makes sense.

- Trial Survey Comments, 10/9/2020

110. "I would like to ride my bike on CH."

- Street Ambassadors Survey Comments, 9/9/2020

111. "I have a bike. Might ride if it was safer."

- Street Ambassadors Survey Comments, 9/9/2020

112. "I often feel unsafe when I am crossing CH. I think the changes are good and should be made permanent.

- Street Ambassadors Survey Comments, 9/9/2020

113. two way street into a one way and does not agree to this it is unsafe

- CRM Case Comments, 8/5/2020

114. Waste of tax payer money left in the middle of the road. Looks like trash. What a waste. Good job

- CRM Case Comments, 8/12/2020

115. Constituent reports they do not like the new traffic study and it should go back to normal.

- CRM Case Comments, 8/17/2020

116. Traffic HAS slowed down, and that makes it overall safer for everyone: motorized traffic, bicyclists, and pedestrians.

- Online Survey Comments, 10/28/2020

117. Please resurface the road when it's all said and done

- Online Survey Comments, 10/25/2020



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118. I am extremely thankful that this safety improvement is happening.

- Online Survey Comments, 10/11/2020

119. I really hope that they make this change permanent!!

- Online Survey Comments, 9/22/2020

120. A roundabout at the intersection of greenfield road and Cummings highway would be great for slowing the speed of vehicles down, while also providing a safer way for cars to enter Cummings highway from greenfield road. I have had family member get into accidents here because it's very difficult to enter while being aware of both directions of traffic.

- Online Survey Comments, 9/16/2020

121. great concept but some operational aspects need additional refinement. great work!!

- Online Survey Comments, 8/24/2020

122. I think a plan featuring permanent, physically protected bike lanes, curb bump outs for bus stops, and better/more visible pedestrian crossing features (maybe raised crosswalks) would make for a much safer experience without significantly inconveniencing drivers. It's a short street, slowing down will probably only add 5 minutes to a driver's trip, but would likely save lives.

- Online Survey Comments, 8/17/2020

123. The protected lane trial should be extended all the way along Cummins! Especially after the cyclist was hit and killed by a car earlier this year, it's clear that safety improvements are long overdue

- Online Survey Comments, 8/5/2020

124. I am SO happy the city is paying attention to this street. It is so run down and neglected. Broken trees, no trees, trash, boarded up businesses, blight. So Sad depressing when I walk up to Roslindale Square along it. And cemetery too, neglected dead trees, trash. Like no one cares.

- Online Survey Comments, 8/2/2020

125. This trial is excellent! I hope it winds up being built that way.

- Online Survey Comments, 8/1/2020

126. A big step in the right direction. This feels like the right direction to go for Cummins, and I believe a lot of the remaining problems will can be solved by better implementation when it is made permanent. I only wish it would extend the rest of the way up Cummins to Hyde Park Ave where there are already bike lanes. I live near the intersection with American Legion, and between Hyde Park Ave, American Legion, and Cummins, I don't really have a safe route to get out of my neighborhood.

- Online Survey Comments, 7/30/2020



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127. thank you for conducting the single lane test. That was one of the suggestions I made and I am sure it was made by others. I think testing traffic patterns should become standard practice where it is applicable. It seems to be working well. One thing I want to comment on is the deliberate timing of lights to hold traffic. Most Notable is the light right before Burger King. This light holds traffic all the time. I think the new speed restrictions has slowed traffic but measures taken to stop traffic at lights and interrupting commutes should be abandoned wherever it is simply a tactic to stop commuter progress.

- Trial Survey Comments, 7/30/2020

128. Congratulations on reducing the average speed and the percentage of people who choose to exceed 35 mph while driving. I'm not sure how to separate the effect of the lane reduction from the effect of all the bright orange barriers (which scream "caution" to people, and maybe also slow people down because they're a little confusing). I hope that you'll continue to do the same type of measurements after each phase of the project. (I expect that the eventual removal of the median will make the biggest difference, but of course that can't be tested with barriers, flex posts or paint.) Based on the crash data, it looks to me as though crashes may have actually gone UP - 161 crashes in 2016-2019 means (assuming we're looking at 4 full years) 3.4 crashes per month. In the two months of the pilot, there were 11, so that's 5.5 per month. However, by the same logic, injuries per month went down from 1.6 to 1.0, though you could argue that on both metrics (crashes and injuries) the two months measured is too small a sample. Also, the confusing orange barriers may have contributed to some of the crashes. Finally, there's a learning curve with any new configuration, and I'd expect that the results would improve over time. We'll see what happens with the measurements from Phase 2. Phase 2 looks much nicer than Phase 1, but here are a couple of questions: invariably flex posts get mowed down by people driving cars or trucks, either by accident or on purpose. Will this be actively monitored, with prompt replacement? Or will you wait for the occasional 311 report? I sense that the concrete barriers we now see on Mass Ave. might help the flex posts live a little longer. Finally, what's the plan for snow removal on protected bike lanes, both during Phase 2 (when they will be "protected" from the road plows by flex posts) and in the final design when they'll be at sidewalk level. Sidewalk shoveling is the responsibility of the property owner. Will they need to also shovel the bike path? Or does the plan include an additional maintenance task for Public Works or contractors? (I bet this has been addressed in the city's other sidewalk-level bike lanes (e.g. Science Park) but I don't know how it's been implemented.) Thanks, again, for your communication and your persistence!

- Trial Survey Comments, 10/15/2020

129. It was fine for me

- Street Ambassadors, Livable Streets Comments, 9/9/2020

130. Don't like it

- Street Ambassadors, Livable Streets Comments, 9/9/2020

131. Anything to lessen the congestion on the weekends by the liquor store

- Street Ambassadors, Livable Streets Comments, 9/9/2020

132. Don't fail us

- Street Ambassadors, Livable Streets Comments, 9/9/2020



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133. *I think that the street should be reduced to one lane each way with a protected bike and pedestrian way.*

- Street Ambassadors, Livable Streets Comments, 9/9/2020

134. *I'm not a bike rider, but it makes it safer. I'm for it*

- Street Ambassadors, Livable Streets Comments, 9/9/2020

135. *I often feel unsafe when I am crossing CH. I think the changes are good and should be made permanent.*

- Street Ambassadors, Livable Streets Comments, 9/9/2020

136. *Constituent stated that bike lanes on Cummins Hwy will cause an increase in traffic in the area and drivers are taking up parking on side streets. Constituent also stated that there were no notice of when this was taking place until the day of.*

- CRM Case Comments, 8/3/2020

RESPONSE

We appreciate all the comments we have received. Your feedback has been essential for us to make adjustments to the temporary redesign and to potential design improvements to make Cummins Highway safer for all modes of transportation.



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